

Site: **IHS HQ**

Program: **Hospital**

Observation Header	
Tracer Instructions: <i>No Instructions Provided</i>	
Observation Title:	
Observation Date:	
Total Completed Observations:	Department:
Survey Team:	Staff Interviewed:
Medical Staff:	Unique Identifier:
Location:	Equipment Observed:
	Contracted Service:
Note:	

Questions (* = Required)	
<p>1. The hospital designates an individual(s) to lead activities to improve health care equity for the hospital's patients. <input type="checkbox"/> N/A</p> <p>Note: Leading the hospital's activities to improve health care equity may be an individual's primary role or part of a broader set of responsibilities.</p>	
Compliant? <input type="radio"/> Yes <input type="radio"/> No	Num: _____ Den: _____
<p>NPSG.16.01.01 EP 1 - The hospital designates an individual(s) to lead activities to improve health care equity for the hospital's patients. Note: Leading the hospital's activities to improve health care equity may be an individual's primary role or part of a broader set of responsibilities.</p>	
Notes:	
<p>2. The hospital assesses the patient's health-related social needs (HRSNs) and provides information about community resources and support services. <input type="checkbox"/> N/A</p> <p>Note 1: Hospitals determine which HRSNs to include in the patient assessment. Examples of a patient's HRSNs may include the following:</p> <ul style="list-style-type: none"> - Access to transportation - Difficulty paying for prescriptions or medical bills - Education and literacy - Food insecurity - Housing insecurity <p>Note 2: HRSNs may be identified for a representative sample of the hospital's patients or for all the hospital's patients.</p>	
Compliant? <input type="radio"/> Yes <input type="radio"/> No	Num: _____ Den: _____
<p>NPSG.16.01.01 EP 2 - The hospital assesses the patient's health-related social needs (HRSNs) and provides information about community resources and support services. Note 1: Hospitals determine which HRSNs to include in the patient assessment. Examples of a patient's HRSNs may include the following: - Access to transportation - Difficulty paying for prescriptions or medical bills - Education and literacy - Food insecurity - Housing insecurity Note 2: HRSNs may be identified for a representative sample of the hospital's patients or for all the hospital's patients.</p>	
Notes:	

NPSG 16 - Health Equity

3. The hospital identifies health care disparities in its patient population by stratifying quality and safety data using the sociodemographic characteristics of the hospital's patients. <input type="checkbox"/> N/A	
Note 1: Hospitals may focus on areas with known health care disparities identified in the scientific literature (for example, organ transplantation, maternal care, diabetes management) or select measures that affect all patients (for example, experience of care and communication). Note 2: Hospitals determine which sociodemographic characteristics to use for stratification analyses. Examples of sociodemographic characteristics may include the following: <ul style="list-style-type: none"> - Age - Gender - Preferred language - Race and ethnicity 	
Compliant? <input type="radio"/> Yes <input type="radio"/> No	Num: _____ Den: _____
NPSG.16.01.01 EP 3 - The hospital identifies health care disparities in its patient population by stratifying quality and safety data using the sociodemographic characteristics of the hospital's patients. Note 1: Hospitals may focus on areas with known health care disparities identified in the scientific literature (for example, organ transplantation, maternal care, diabetes management) or select measures that affect all patients (for example, experience of care and communication). Note 2: Hospitals determine which sociodemographic characteristics to use for stratification analyses. Examples of sociodemographic characteristics may include the following: - Age - Gender - Preferred language - Race and ethnicity	
Notes:	
4. The hospital develops a written action plan that describes how it will improve health care equity by addressing at least one of the health care disparities identified in its patient population. <input type="checkbox"/> N/A	
Compliant? <input type="radio"/> Yes <input type="radio"/> No	
Num: _____ Den: _____	
NPSG.16.01.01 EP 4 - The hospital develops a written action plan that describes how it will improve health care equity by addressing at least one of the health care disparities identified in its patient population.	
Notes:	
5. The hospital acts when it does not achieve or sustain the goal(s) in its action plan to improve health care equity. <input type="checkbox"/> N/A	
Compliant? <input type="radio"/> Yes <input type="radio"/> No	
Num: _____ Den: _____	
NPSG.16.01.01 EP 5 - The hospital acts when it does not achieve or sustain the goal(s) in its action plan to improve health care equity.	
Notes:	
6. At least annually, the hospital informs key stakeholders, including leaders, licensed practitioners, and staff, about its progress to improve health care equity. <input type="checkbox"/> N/A	
Compliant? <input type="radio"/> Yes <input type="radio"/> No	
Num: _____ Den: _____	
NPSG.16.01.01 EP 6 - At least annually, the hospital informs key stakeholders, including leaders, licensed practitioners, and staff, about its progress to improve health care equity.	
Notes:	