

**"A DECADE OF BUILDING PARTNERSHIPS TO IMPROVE HEALTH CARE FOR NATIVE PEOPLE"**  
**HEALTH INFORMATION MANAGEMENT/BUSINESS OFFICE**

**10th Annual I/T/U Partnership Conference**  
**April 15-17, 2008**  
 Peppermill Hotel Casino  
 2707 So. Virginia Street  
 Reno, NV 39502  
 800-282-2444 code: GHIS 048

**Monday, April 14, 2008**

*5:00 pm - 7:00 pm PRE-REGISTRATION HOTEL LOBBY*

**Tuesday, April 15, 2008**

*6:30 am - 8:00 am REGISTRATION -*

**GENERAL SESSION - TUSCANY BALLROOM (BCDE)**

8:30am - 9:00am	Welcome, Agenda Review, Invocation	Elmer Brewster, Carl Harper, Balerma Burgess
9:00am -10:15am	General Session - Updates from Business Office, Health Information Management and ORAP, Internal Control Policy Review and Updates (17)	Roland Todacheenie, Jan Chase, and Elmer Brewster, John Rael
<i>BREAK 10:15am - 10:45am</i>		
10:45am - 12:00noon	Empowerment in the Workplace---Self Esteem, Motivation, Transformation (11)	Bernadette Trujillo-Vadurro -- Award winning businessperson, professional speaker and a passionate community leader
	LAPTOP, SCREEN, LCD DISPLAY	
<i>LUNCH "ON YOUR OWN" 12:00 noon - 1:00 pm</i>		
8:00am to 5:00pm	<b>Vendor Trade Show</b>	

**Tuesday, April 15, 2008**  
**CONCURRENT SESSIONS - Total of 11 Breakout Sessions with Repeat Sessions**

7:00am - 8:00am REGISTRATION HOTEL LOBBY												
1:00 - 2:30pm	TUSCANY 1	TUSCANY 2	TUSCANY 3	TUSCANY 4	TUSCANY 5	TUSCANY 6	TUSCANY 7	TUSCANY 8	TUSCANY 9	TUSCANY 10	TAHOE 1	TAHOE 2
	Pharmacy Point of Sale (POS) (28)	Third Party Claims Denial Solutions (2)	Assertive Communication: How to build greater Confidence. (1)	Coding Queue - Working and Error Resolution in Hybrid Environment (4)	Release of Information RPMS Application (31)	FMCRA - Federal Medical Care Recovery Act (12)	Medicare 101 and CMS Outreach and Education in Indian Country (23)	Trailblazer - Medicare: GPNet and New GPNet for Part B - (38)	Medicare Enrollment (Part B) (37)	Phoenix Area Data & Revenue Enhancement Initiative (7)	White Earth Service Units' experience with Clearinghouse Solutions to accelerated revenue- (43)	EHR LAB
	Christina Brady and Kris Kirk	Judy Gibson, Phyllis Pratt	Bernadette T. Vandurro	Carole Good and Pat Cerna	Pat Gowan	Sue Rollice	Rosella Norris and Roger Goodacre	Pam Davis and Denise Mohling	Sandra Franklin	Thomas Thompson	Fred Koebrick and Kim Germain	
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	
<i>Break 2:30pm - 03:00pm</i>												
3:00pm - 4:30pm	Pharmacy Point of Sale (POS) - (28) <b>Repeat Session</b>	Third Party Claims Denial Solutions - (2) <b>Repeat Session</b>	Customer Service Is Everyone's Job (6)	Coding Queue - Working and Error Resolution in Hybrid Environment - (4) <b>Repeat Session</b>	Release of Information RPMS Application (31) <b>Repeat Session</b>	FMCRA - Federal Medical Care Recovery Act - (12) <b>Repeat Session</b>	Medicare 101 and CMS Outreach and Education in Indian Country - (23) <b>Repeat Session</b>	Trailblazer - Medicare: GPNet and New GPNet for Part B - (38) - <b>Repeat Session</b>	Medicare Enrollment (Part B) (37) - <b>Repeat Session</b>	Phoenix Area Data & Revenue Enhancement Initiative - (7) <b>Repeat Session</b>	White Earth Service Units' experience with Clearinghouse Solutions to accelerated revenue- (43) <b>Repeat Session</b>	EHR LAB
	Christina Brady and Kris Kirk	Judy Gibson, Phyllis Pratt	Bernadette T. Vandurro	Carole Good and Pat Cerna	Pat Gowan	Sue Rollice	Rosella Norris and Roger Goodacre	Pam Davis and Denise Mohling	Sandra Franklin	Thomas Thompson	Fred Koebrick and Kim Germain	
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	
8:00am - 5:00pm	<b>Vendor Trade Show - Foyer Area</b>											

Wednesday, April 16, 2008  
**CONCURRENT SESSIONS - Total of 11 Breakout Sessions with Repeat Sessions**

7:00am - 8:00am REGISTRATION HOTEL LOBBY												
8:00am - 9:30am	TUSCANY 1 Cash Reconciliation-PNC>Treasury>RPMS-A/R: (48)	TUSCANY 2 Internal Control Review - Aberdeen Area Experience (21)	TUSCANY 3 Medicaid 101 and CMS Outreach and Education in Indian Country(3) Cynthia Gillaspie and Rodger Good Acre	TUSCANY 4 Stress Management, Tools & Techniques (18) Debra Feathers	TUSCANY 5 EHR - Inpatient Experiences and Lessons Learned for HIM and BO (10) Angela Kihiega, Jason Loepp, Jonathan Merrill, Mitchell Thornbrugh, Robin Bartlett, Mary Lambert	TUSCANY 6 Present on Admission (29) (POA) Patricia Gowan	TUSCANY 7 Medicare - Part A - Trailblazers. Session 1 (35) Pam Davis	TUSCANY 8 Following up on Outstanding Insurance Claims - (13) Amy Eden, Brenda Teel, Mike Buske, and Fred Koebnick	TUSCANY 9	TUSCANY 10 Denial Management: The Payor/Provider Tango (8) Cynthia Larsen and Toni Johnson	TAHOE 1 Revenue Applications Coordinator and Opportunities (32) Jennifer Jones	TAHOE 2 EHR LAB
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT, FC, Markers	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	
BREAK 9:30am - 10:00am												
10:00am - 11:30am	Cash Reconciliation-PNC>Treasury>RPMS-A/R: (46) <b>Repeat Session</b>	Internal Control Review - Aberdeen Area Experience - (21) <b>Repeat Session</b>	Medicaid 101 and CMS Outreach and Education in Indian Country(3) <b>Repeat Session</b> Cynthia Gillaspie and Rodger Good Acre	HIM 101 - Look, Listen and Learn (19) Gary Russell-King	EHR - Inpatient Experiences and Lessons Learned for HIM and BO - (10) <b>Repeat Session</b> Angela Kihiega, Jason Loepp, Jonathan Merrill, Mitchell Thornbrugh, Robin Bartlett, Mary Lambert	OIT Updates - Practice Management RPMS Packages (25) Adrian Lujan	Medicare - Part B- Session 1 (36) Denise Mohling	Following up on Outstanding Insurance Claims - (13) <b>Repeat Session</b> Amy Eden, Brenda Teel, Mike Buske, and Fred Koebnick		Denial Management: The Payor/Provider Tango - (8) <b>Repeat Session</b> Cynthia Larsen and Toni Johnson	Revenue Applications Coordinator and Opportunities - (32) <b>Repeat Session</b> Jennifer Jones	EHR LAB
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT, MP, Podium	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	
LUNCH (ON YOUR OWN) 11:30am - 1:00pm												
1:00pm - 1:30pm	Patient Accounts Management System (PAMS) (26)	E/M Documentation/Auditing (9)	The Fort Defiance Indian Hospital's Best Practice Business Office Model (14)	HIM 101 - Look, Listen and Learn (19) - <b>Repeat Session</b> Gary Russell-King	VA - Health Care for American Indians and Alaska Native Veterans (42) WJ "Buck" Richardson, Magda Rios-Bynum	Present on Admission (POA) - (29) <b>Repeat Session</b> Patricia Gowan	Medicare - Part A - Trailblazers. Session 1 - (35) <b>Repeat Session</b> Pam Davis	Reducing Open/Aged Accounts Receivable thru Electronic Remittance and Payment (30) Steve Holder and Maureen Franks	OPEN	Third Party Revenue Management Reports (22) Toni Johnson	UFMS RPMS Interface - Finance Perspective (40) Rhonda Boal, Marty Moran, and Dori Junker	EHR LAB
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT, MP, Podium	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	
Break 2:30pm - 3:00pm												
3:00pm - 4:30pm	Patient Accounts Management System (PAMS) - (26) <b>Repeat Session</b>	E/M Documentation/Auditing - (9) <b>Repeat Session</b>	The Fort Defiance Indian Hospital's Best Practice Business Office Model (14) - <b>Repeat Session</b>	Stress Management, Tools & Techniques (18) - <b>Repeat Session</b> Debra Feathers	VA - Health Care for American Indians and Alaska Native Veterans (42) - <b>Repeat Session</b> WJ "Buck" Richardson, Magda Rios-Bynum	OIT Updates - Practice Management RPMS Packages (25) <b>Repeat Session</b> Adrian Lujan	Medicare - Part B- Session 1 - (36) <b>Repeat Sessions</b> Denise Mohling	Reducing Open/Aged Accounts Receivable thru Electronic Remittance and Payment (30) <b>Repeat Session</b> Steve Holder and Maureen Franks	OPEN	Third Party Revenue Management Reports (22) <b>Repeat Session</b> Toni Johnson	UFMS RPMS Interface - Finance Perspective - (40) <b>Repeat Session</b> Rhonda Boal, Marty Moran, and Dori Junker	EHR LAB
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT, FC, Markers	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	
8:00am - 5:00pm	Vendor Trade Show - Foyer Area											

**Thursday, April 17, 2008**  
**CONCURRENT SESSIONS - Total of 11 Breakout Sessions with Repeat Sessions**

7:00am - 8:00am REGISTRATION HOTEL LOBBY												
	TUSCANY 1	TUSCANY 2	TUSCANY 3	TUSCANY 4	TUSCANY 5	TUSCANY 6	TUSCANY 7	TUSCANY 8	TUSCANY 9	TUSCANY 10	TAHOE 1	TAHOE 2
8:00am - 9:30am	Compliance Plan/Developing an Auditing and Monitoring Plan (5)  Terri Hall	FQHC Updates- (15)  Merin McCabe	HIPAA Privacy/Privacy Act & Freedom of Information Act (FOIA) (16)  William Tibbitts and Janet Ingersoll	ICD-10 - Preparing for ICD 10 (20)  Pat Gowan and Jan Chase		Social Security Administration - SSI and SSDI (34)  Kimberly Irwin	Patient Benefits Coordination - Best Practices and Talking Resources (27)  Roberta Whiteman and Denise Exendine	Transitioning A/R Posting to Meet UFMS Financial Acct Requirements and UFMS Interface Update Sandra Lahi and Thelma Vigil-Gomez	RPMS Data Capture/Excel Conversion and Computer Security/Electronic transmission of Data: (45) John Rael and Mark Rives	Revenue Enhancement Activities at th Alb. Service Unit (33)  Maria Rickert	The Providers' Role in the Third Party Revenue Cycle - (43)  Dr. Leonard Thomas and Adam Archuletta	EHR LAB
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT, WIFI	LCD, SCREEN, LT	LCD, SCREEN, LT	
BREAK 9:30 am - 10:00 am												
10:00am - 11:30am	Compliance Plan/Developing an Auditing and Monitoring Plan (5) <b>Repeat Session</b>  Terri Hall	FQHC Updates - (15) - <b>Repeat Session</b>  Merin McCabe	HIPAA Privacy/Privacy Act & Freedom of Information Act (FOIA) (16) - <b>Repeat Session</b>  William Tibbitts and Janet Ingersoll	ICD-10 - Preparing for ICD 10 - (20) <b>Repeat Sessions</b>  Pat Gowan and Jan Chase		Social Security Administration - SSI and SSDI - (34) <b>Repeat Session</b>  Kimberly Irwin	Patient Benefits Coordination - Best Practices and Talking Resources (27) <b>Repeat Session</b>  Roberta Whiteman and Denise Exendine	Transitioning A/R Posting to Meet UFMS Financial Acct Requirements and UFMS Interface Update (39) (41) Sandra Lahi and Thelma Vigil-Gomez	RPMS Data Capture/Excel Conversion and Computer Security/Electronic transmission of Data: (45) <b>Repeat Session</b> John Rael and Mark Rives	Revenue Enhancement Activities at th Alb. Service Unit (33) - <b>Repeat Session</b>  Maria Rickert	The Providers' Role in the Third Party Revenue Cycle - <b>Repeat Session</b> (43)  Dr. Leonard Thomas and Adam Archuletta	EHR LAB
	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT	LCD, SCREEN, LT, WIFI	LCD, SCREEN, LT	LCD, SCREEN, LT	
LUNCH (ON YOUR OWN) 11:30am - 1:00pm												
1:00pm - 3:00pm	<b>GENERAL SESSION - TUSCANY BALLROOM (BCDE)</b>  UFMS Clean Up Activities, and Go Live Processes - Sandra Lahi Team Building Game Show Best Practices and Lessons Learned											
BREAK 3:00pm - 3:30pm												
3:30pm - 4:30pm	<b>Closing Remarks &amp; Drawing of Door Prizes - General Session Room</b>											