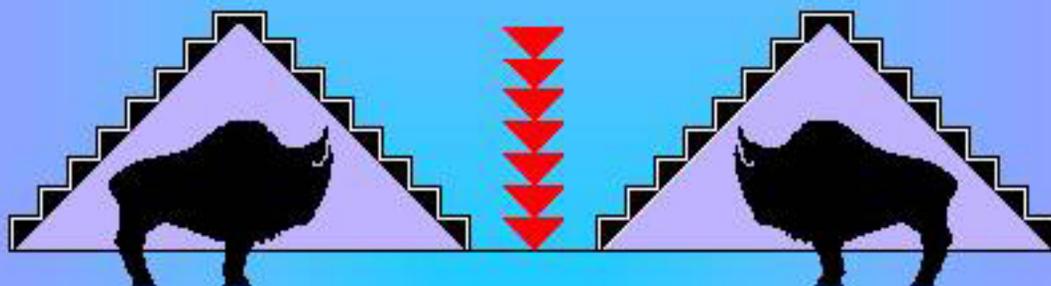


ALBUQUERQUE AREA INDIAN HEALTH SERVICE

## PATHWAYS

## TO CONFLICT

## MANAGEMENT AND RESOLUTION



### MEDIATION

Area Indian Health Service enacted AAIHS Circular 2000-03 to establish a program for Albuquerque employees to manage and resolve conflicts in the workplace. This process facilitates voluntary, confidential and informal resolution. There are three pathways: Mediation, Facilitation and Partnership. The first step is to contact your designated point of contact at your location or the Alternate Dispute Resolution Program Manager.



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