

ABNG - Abuse and Neglect (child or elder)

ABNG-CM CASE MANAGEMENT

OUTCOME: The patient/family/caregiver will understand the importance of integrated case management in cases of suspected abuse and neglect.

STANDARDS:

1. Discuss roles and responsibilities of each member of the care team including the patient, family/caregiver, and providers in the case management plan.
2. Explain the coordination and integration of resources and services in developing and implementing the case management plan.
3. Explain the need to obtain the appropriate releases of information necessary to support integrated case management and to maintain patient privacy and confidentiality. **Refer to AF-CON.**

ABNG-C COMPLICATION

OUTCOME: The patient/family will understand the effects and consequences of abuse and neglect.

STANDARDS:

1. Discuss and define the different types of child abuse and neglect including emotional, physical, and sexual.
2. Discuss that abuse and neglect may result in death, serious physical, or emotional harm to the victim.
3. Explain that abuse and neglect are actions punishable by law.

ABNG-CUL CULTURAL/SPIRITUAL ASPECTS OF HEALTH

OUTCOME: The patient/family will understand the impact and influences that cultural and spiritual traditions, practices, and beliefs have on health and wellness.

STANDARDS:

1. Discuss the potential role of cultural/spiritual traditions, practices and beliefs in achieving and maintaining health and wellness. Refer to clergy services, traditional healers, or other culturally appropriate resources.
2. Explain that traditional medicines/treatments should be reviewed with the healthcare provider to determine if there are positive or detrimental interactions with prescribed treatment. Explain that the medical treatment plan must be followed as prescribed to be effective.

ABNG-FU FOLLOW-UP

OUTCOME: The patient/family will understand the importance of follow-up in abuse and neglect cases.

STANDARDS:

1. Discuss the importance of follow-up care.
2. Discuss the procedure and process for obtaining follow-up appointments and that follow-up appointments be kept.
3. Emphasize that full participation of the treatment plan is the responsibility of the patient/family.
4. Discuss signs/symptoms that should prompt immediate follow-up.
5. Discuss the availability of community resources and support services and refer as appropriate.

ABNG-IR INFORMATION AND REFERRAL

OUTCOME: The patient/family will receive information and referral for alternative or additional services as needed or desired.

STANDARDS:

1. Discuss and define the different types of abuse and neglect including emotional, physical, and sexual.
2. Emphasize the importance of reporting suspected incidents of abuse and neglect to the patient's healthcare provider and the proper adult protective and law enforcement agencies.
3. Provide the patient/family with assistance in securing alternative or additional resources as needed, such as parenting classes.
4. Emphasize the importance of securing appropriate medical care, behavioral health, and social services for victims of child abuse and their families with an emphasis of immediate safety and medical needs of the victim.

ABNG-L LITERATURE

OUTCOME: The patient/family will receive literature about abuse and neglect.

STANDARDS:

1. Provide patient/family with literature on abuse and neglect.
2. Discuss the content of the literature.

ABNG-N NUTRITION

OUTCOME: The patient/family will understand nutrition, as it relates to abuse and neglect.

STANDARDS:

1. Emphasize that nutritional management includes meal planning, careful shopping, appropriate food preparation, and eating.
2. Describe healthy food preparation methods. Emphasize the importance of appropriate serving sizes and reading food labels.
3. Discuss the use of food as a coping mechanism and its role in eating disorders.
4. Refer to registered dietitian for MNT or other local resources as appropriate.

ABNG-P PREVENTION

OUTCOME: The patient/family will understand ways of preventing abuse and neglect.

STANDARDS:

1. Explain that education about abuse and neglect to potential victims (child and elders) and caretakers is an essential part of prevention.
2. Refer to Behavioral Health or Social Services for caretaker skills, as needed.

ABNG-PSY PSYCHOTHERAPY

OUTCOME: The patient/family will understand the goals and process of psychotherapy in the treatment of abuse and neglect.

STANDARDS:

1. Review the reason for the initial referral for therapy as part of the care plan.
2. Explain that therapy may include individual, group, psycho-educational /therapeutic, talking circles, or other modalities.
3. Emphasize that full participation and follow-up are critical to treatment success.
4. Emphasize the importance of openness and honesty with the therapist.
5. Discuss issues of safety, confidentiality, and responsibility.
6. Explain to the patient that the therapist and the patient will establish goals and duration of therapy together.

ABNG-RI PATIENT RIGHTS AND RESPONSIBILITIES

OUTCOME: The patient/family will understand the rights and responsibilities of victims, reporters, and potential assailants.

STANDARDS:

1. Discuss patient rights to privacy and confidentiality as it relates to patient/family safety and mandatory reporting laws for providers, as appropriate.
2. Discuss that all persons have the right to a life free of abuse and neglect.
3. Identify methods and resources to enhance patient safety. For elder abuse, find ways of maintaining the patient's autonomy and independence as appropriate.

ABNG-RP MANDATORY REPORTING

OUTCOME: The patient/family will understand the process of mandatory reporting.

STANDARDS:

1. Emphasize the importance of reporting suspected abuse and neglect to the proper law enforcement and child welfare/protective agencies and the patient's healthcare provider.
2. Explain that mandatory reporting is necessary to ensure the safety of all children and adults.
3. Explain that requirements for mandatory reporting vary by state. Some states require reporting for "reasonable cause to believe" while others require reported for "known or suspected" abuse or neglect.
4. Explain that states require healthcare provider, mental healthcare providers, teachers, social workers, day care providers, and law enforcement personnel to report suspected abuse or neglect.
5. Explain that failure to report such information may result in criminal or civil liability for the provider.

ABNG-S SAFETY

OUTCOME: The patient/family will understand safety when dealing with abuse and neglect situations.

STANDARDS:

1. Discuss the behaviors that constitute abuse and neglect, and help define safe and healthy ways of intervening with children and elders.
2. Emphasize the importance of reporting suspected abuse and neglect to the proper law enforcement and child welfare/protective agencies and the patient's healthcare provider.
3. Identify methods and resources to enhance patient safety.