

# Realizing the Promise of the Medical Home

The 5 Essential Principles  
of the Successful  
Medical Home

# Improving Patient Care (IPC)

- Provides structure for work toward system transformation
- Part of a National Collaborative to accelerate improvements
- “Sharing Senselessly and Stealing Shamelessly”
- Effects only a microsystem and one panel of patients initially, then spread to organization

# Realizing the Promise of the Medical Home

- Consistent with the basic principles of medical ethics (beneficence, non-maleficence, autonomy, justice)
- These are principles, not processes

# Realizing the Promise of the Medical Home

- Processes are required for a sturdy, safe and efficient house
- A home is a house transformed by relationships



# A Brief History of the Medical Home

- 1967: American Academy of Pediatrics introduces concept
- 2002: Seven U.S. Family Medicine organizations recommend that every American should have a personal medical home
- 2005: American College of Physicians develops an advanced medical home model

# A Brief History of the Medical Home

- 2007: The American Academy of Family Physicians, American Academy of Pediatrics, American College of Physicians and American Osteopathic Organization release the *Joint Principles of the Patient-Centered Medical Home*

# Five Principles for a Successful Medical Home

1. Focus on physician/patient relationship
2. Make patient the center of care
3. Provide accessible, comprehensive, and continuous care
4. Emphasize data that are meaningful to the patient
5. Give it time

# Benefits of the Medical Home

## Quality improvement

- Meaningful quality measures are communicated to patients in understandable ways
- The medical home assesses and continuously improves the services it provides through a patient-centered QI process

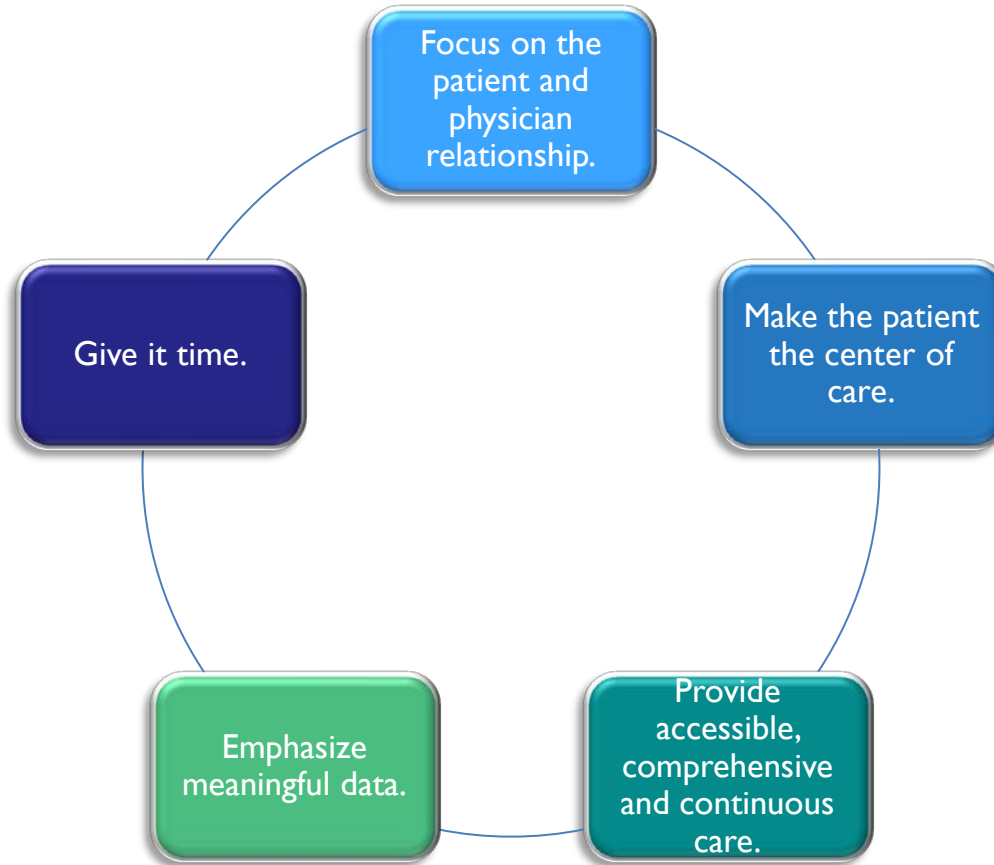


# Benefits of the Medical Home

## Cost effectiveness

- 10-15% decrease in hospitalization
- 20% fewer emergency room visits
- Saving between \$200 and \$600/patient/ year
- The closer the doctor/patient relationship, the greater the savings
- The more time the PCP and patient invest in the relationship, the greater the savings (30% reduction in total health care cost)

# AAAHC Medical Home Accreditation/Certification



**Assessing the five principles in action**

# Motivation for Change

- Payment structure is changing
  - Will be more based on your patients' healthcare outcomes, screening rates, etc.
- Quality measures are the focus
- Improves job satisfaction for providers and staff
- Improves patient satisfaction and health outcomes