

Creating a GPRA Community



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Outline



- **Immunizations**
 - Central Valley Indian Health (CVIH)
 - Previous GPRA Success
 - Methods for Success
 - Lessons Learned
 - The Future

Outline



- GPRA Game
- GPRA Mechanics
- Forms
- Questions

CVIH



- Serves 7,600 Native and 2,600 Non-Native patients.
- 4 Clinics in Clovis, Lemoore, Prather, North Fork.
- Serve the 3 county area of Fresno, Kings, and Madera Counties.
- 3rd Largest Clinic in the state.

Previous GPRA Success



- Prior to 2009 Immunization goals were not met.
- 2009 Goal was met for the first time.
- 2010 New Tracking system introduced with success as immunization numbers skyrocketed to 90% in 2011.

Methods



- Hand chart audits done quarterly
- Review of GPRA immunization patients weekly.
- Generation of spreadsheets that track kids by clinic.
- Reminder calls and letters sent to families.
- Flag charts and speak with providers the day of the patients appointment.

Methods Cont.



- Outreach Hosts Clinics in the communities.
- Education of staff and families at meetings and home visits.
- Home vaccinations (rare)
- Great Communication with staff

Communication



- **Great communication within the individual clinics.**
 - Transporters and CHR's speak with the providers and nurses about patients that need to be brought in and schedule accordingly.
 - Outreach speaks with Head Nurses and providers weekly about patients that are due shots and have appointments that week.
 - Clinics send Outreach copies of immunization records when shots are given.

Communication



- Immunization records are then used to track the kids on the spread sheet so Outreach is able to look and know immediately which shots are needed if any.
- Communication and teamwork are the reason that this method works for us.

Lessons Learned



- Improvements have been made to the tracking system.
- Plans also include starting a pilot program in our Dental Department to screen their patients for shots needed and give them after their dental visits.
- Program to possibly expand to Nutrition next year.

The Future



- Every patient be vaccinated and protected against disease.
- Continue improvements to tracking and screen dental patients in two of our outlying dental sites.

The GPRA Game



- Game: An activity involving skill, chance and endurance played according to a set of rules. Requires spirit and will.

GPRA Success



- **Most important**
 - Staff continuity
 - Staff cooperation and communication within and between departments and sites.
 - Example:

Education



- Multiple resources are available for our patients.
- Educational TV at the Clovis site provided by Health Focus Media.

Instruments



- In house CLIA waived allowing rapid adjustment of patient medications
- Lipid Panel
- ALT/AST
- HgbA1C
- Pt/INR
- Standing Orders

DIABETIC FORM

APR 3, 2012 @ 11:08	AGE <u>55</u>	SMOKING PAST PRESENT NO	CAGE: <u>0 1 2 3 4</u>	INITIALS
ARRIVAL TIME	ALLERGIES: <u>See HS</u>	CHEWING PAST PRESENT NO	Vision Uncorrected	Depression Screening (V79.0)
CLINIC <u>01</u>		DOM VIOL PAST PRESENT NO	R L	Have you been feeling down, depressed or hopeless in the past 2 weeks?
APPT WALK		ASTHMA YES NO	R L	Yes No
			Vision Corrected	Have you been bothered by little interest or pleasure in doing things in the past 2 weeks?
			R L	Yes No

WT: 272.5	HT: 63	TMP: 98	PU: 78	RS: 17	BP: <u>140/78</u>
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Chief Complaint: DM FU - ~~NA~~

Subjective: Not seen since 2/7/12. Trying to apply for insurance (so didn't apply for MISP). Family checks glucose - mainly about 10am when goes up to 160. No s/s of hypoglycemia. Stopped acting 30mg when metformin increased. Also stopped addmet - "bad feeling". Has opto 4/12/12.

Objective: ♀ in NAD
feet - lesions

1. Uri	TC=150
2. Mir	HDL=39
3.	TRG=192
4.	LDL=73
5. f	non-HDL=111
6.	TC/HDL=3.8
7.	ALT=48 <u>Known</u>
8.	AST=39
	AST/ALT=0.8

Allergies: See dietitian

Plan/ Medications/ Labs/ Xray	PATIENT EDUCATION	Response	Time	SMBG (YES) NO
1. ECASA 8mg qd = 100 given	DM C DP EX L M N P	G (F) P REF	2	
2. Multivitamin qd = " "	HTN C DP EX L M N P	G F P REF		
3. Vitamin D 5, 1000 qd = " "	LIP C DP EX L M N P	G F P REF		
4. strips = 50 "	(OBS) C DP EX L M N P	G (F) P REF	2	①
5. Add Norvasc 5mg qd #30 3RA	TO C DP L M QI SHS	G F P REF		
6. start lotos 15mg qd #30 3RA	CAD C DP EX FU L	G F P REF		

RTC: PE

APR 3, 2012 @ 11:08	55 y/o female
Provider Signature <u>S. Jiller MD</u>	

Medications Diabetic/Hypertension Yrs 2011 2012

Date	Medication (Dose/Frequency)	7/05	10/05	11/07											
7/29/11	Diltiazem ER 420mg qd	✓	✓	✓											
	HCTZ 25mg q am	✓	✓	✓											
	Lisinopril 40mg bid	✓	✓	✓											
	Metoprolol ER 100mg HS	✓	✓	✓											
	Methylpred 50mg bid	✓	✓	✓											
	Actos 15mg qd	✓	✓	✓											
	Depakote 500mg q HS	✓	✓	✓											
	Geodon 20mg bid	✓	✓	✓											
	Clonazepam 1.5mg bid	✓	✓	✓											
	Doxepin 10mg q HS	✓	✓	✓											
	gabapentin 600mg tid	✓	✓	✓											
	premarin 1.3mg qd	✓	✓	✓											
	Provera 2.5mg qd	✓	✓	✓											
	Allofermin 500mg bid	✓	✓	✓											
	Feldene 30mg qd	✓	✓	✓											
	EcASA 81mg qd	✓	✓	✓											
	Wafrey 500mg bid x 5d pm	✓	✓	✓											
	Hydrom 500mg bid pm	✓	✓	✓											
10/5/11	Tulena # 3 qd pm (30)	✓	✓	✓											
2/15/12	Metformin 1000mg bid	✓	✓	✓											
	Vit. D 50,000 u weekly				✓										

Pnemovax 7/2/07 Flu 10/5/10 Tdap 9/7/06 PPD 6/14/06

DATE	10/5/11	11/27/12	11	11	11	11	11	11	11	11	11	11
Weight	324	309.5										
B/P	146/80	140/83										
Diabetic Foot Exam		(+)										
HG A1C (4x/yr)	5.8	5.8										
Date of Lab		11/27/12										
Total Cholesterol		136										
LDL/HDL	1	69/31	1	1	1	1	1	1	1	1	1	1
Triglycerides		182										
ALT		65										
Ur. Micro Alb or Alb Cr Ratio		9										
Creatine		0.83										
	eGFR	>60										
Eye Exam 1x/yr	7/19/09	11/11/11	11	11								
ECASA 81 325	Y/N											
ACE/ARB	Y/N											
Depression Screen		1/11	1/12									
Domestic Violence Screen		11	11									
CAGE		11	11									

Patient  DOB 

HEALTH SCREEN

Central Valley Indian Health, Inc. participates in a national screening program which helps to detect and respond to unrecognized health risks and problems. Please complete the following surveys to help us help you. Please circle the correct answer.

DEPRESSION SCREEN

-Have you been feeling down, depressed or hopeless in the past 2 weeks?

Yes No

-Have you been bothered by less interest or pleasure in doing things in the past 2 weeks?

Yes No

DOMESTIC VIOLENCE SCREEN

-Are you currently or have you ever been in a relationship where you were physically hurt, threatened or made to feel afraid?

Never Past Present

FETAL ALCOHOL SCREEN

-Have you ever felt you ought to cut down on your drinking or drug use? Yes No

-Do you get annoyed at criticism of your drinking or drug use? Yes No

-Do you ever feel guilty about your drinking or drug use? Yes No

-Do you ever take an early morning drink or use drugs first thing in the morning to get the day started or to stop the "shakes"? Yes No

TOBACCO SCREEN

-Have you ever smoked? Never Past Present

-Have you ever chewed tobacco? Never Past Present

-If you quit was it Less than 6 months More than 6 months

Patient counseling (provider only)

DEP-C-DP-EX-FU-IR-L-M-PSY-TX _____

DVV-C-DP-FU-IR-L-LA-P-PSY-TX _____

AOD-C-DP-FU-IR-L-LA-P-PSY-TX _____

TO-C-DP-EX-FU-L-LA-M-OT-SHS 2 F

NAME: _____ DOB: _____

PROVIDER: Tiller DATE: 3/16/12



Provider Performance Audit Forms

Index Provider _____
 Chart # 010550 Date of Index Visit 2/14/12
 Auditor Tiller Date of Audit 3/16/12

Most Recent Visit Questions

- | | | | | |
|-----|--|--------------------------------------|-------------------------------------|--------------------------------------|
| 1. | Was there adequate documentation under "subjective"? | Yes | <input checked="" type="radio"/> No | N/A |
| 1. | Was there adequate documentation under "objective"? | Yes | <input checked="" type="radio"/> No | N/A |
| 1 | Was the diagnosis/assessment appropriate? | <input checked="" type="radio"/> Yes | No | N/A |
| 4 | Were the appropriate diagnostic studies ordered or planned? | <input checked="" type="radio"/> Yes | No | N/A |
| 5 | Was the appropriate medication, type, dosage, and duration used? | <input checked="" type="radio"/> Yes | No | N/A |
| 6. | Was the follow-up interval appropriate for acute problems? | <input checked="" type="radio"/> Yes | No | N/A |
| 7. | Is the current chart entry legible? | <input checked="" type="radio"/> Yes | No | N/A |
| 8. | Was the Problem-Oriented Medical Record system utilized? | <input checked="" type="radio"/> Yes | No | N/A |
| 9. | Was there adequate patient education for acute and chronic problems? | Yes | <input checked="" type="radio"/> No | N/A |
| 10. | Were all diagnostic procedures necessary? | Yes | No | <input checked="" type="radio"/> N/A |
| 11. | Were all medications used necessary? | <input checked="" type="radio"/> Yes | No | N/A |
| 12. | Was an external referral ordered when indicated? | Yes | <input checked="" type="radio"/> No | N/A |

*No sks 7/2/14
no home gly*

*did not order mammogram
or opto*

Questions?



THANK YOU