

Diabetes Program Day

California Medical Best Practices

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California Diabetes Programs

- ▶ Historically the funds came easily
 - ▶ It's a new day for SDPI
 - ▶ Diabetes Best Practices
 - ▶ IHS Diabetes Standards of Care
 - ▶ IHS/DDTP web page is your BEST Resource
 - ▶ IPC
 - ▶ How will you incorporate it all?
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Quality Improvement

- ▶ Everything new is not new
 - ▶ Everything relates
 - ▶ Annual Diabetes Care and Outcomes Audit
 - ▶ GPRA
 - ▶ Self-Management Support
 - ▶ Case Management
 - ▶ Motivational Interviewing
 - ▶ Program planning
 - ▶ Teamwork
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What is Quality Patient Care?

- ▶ Do you know quality when you see it?
 - ▶ How do your patients know they are receiving quality care or do they expect it?
 - ▶ What is the most common response by Native patients when they feel mistreated or disrespected by a health care professional?
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Improving Health Care



Why Make Changes?

- ▶ Why not simply deal with problems as they arise and try to maintain status quo?
 - ▶ Change is happening all around us
 - ▶ Concerns 10 years ago are replaced with new concerns
 - ▶ You do not have any choice, change is going to happen
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Change is Coming!



Don't Be Caught Unprepared!



Your Choice

- ▶ Let the change happen to you and react
 - ▶ Decide to make a change and be more proactive
 - ▶ Successful change is enjoyable
 - ▶ Make tangible changes that result in improvement
 - ▶ Purposefully making improvements with positive, sustained results is very rewarding
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What's Your System Design?

- ▶ “A system is perfectly designed to achieve the results that it achieves”
 - ▶ What are your results?
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Utilize Your Resources

- ▶ California Diabetes Collaboration
 - ▶ CAN-DO Calls
 - ▶ California Area Diabetes Consultant
 - ▶ California Area Contracted Consultants
 - ▶ IHS-DDTP
 - ▶ ADA
 - ▶ AADE
 - ▶ IDC
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