

Improving Your Clinical Indicator Performance Results: Facility Checklist

Below are some suggestions to assist your site in improving its clinical indicator performance results. Check each activity that your site currently performs. If you checked 6 or fewer of these activities, consider incorporating at least 2 additional activities into your clinic’s policies and procedures.

- Implement policies that assign specific staff responsibilities related to GPRA and other clinical performance objectives and to identify how data flows in your facility.
- Ensure that all staff responsible for documenting and entering data into your systems (paper and computer) are involved in a facility-wide clinical performance improvement effort.
- Monitor the work quality of the RPMS PCC and Patient Registration data entry staff.
- Utilize your Quality Improvement (QI) program to monitor clinical indicator performance.
- Establish standard locations in your health records to record information (e.g., mammogram results filed in radiology section, pap smear results in lab section).
- Establish standing orders for appropriate clinical performance indicators (e.g., immunizations).
- Screen health records prior to appointments to assess the patient’s need for services.
- Consider the use of PCC overprints or PCC+ forms to remind providers which procedures are due.
- Utilize the RPMS Health Summary to assist in compliance with standards of care. The health maintenance reminders section of the health summary will list any deficient clinical procedures:

----- HEALTH MAINTENANCE REMINDERS -----		
	LAST	NEXT
BLOOD PRESSURE	11/08/01	11/08/02
WEIGHT	10/12/00	MAY BE DUE NOW
PAP SMEAR	11/14/00	Routine PAP (by 8/31/2001)
BREAST EXAM	01/15/97	WAS DUE 08/04/2001
BLOOD GLUCOSE	02/26/01	02/26/03
CHOLESTEROL	01/14/99	01/13/04
MAMMOGRAM	08/04/00	WAS DUE 08/04/2001
PHYSICAL EXAM	03/08/01	03/08/02
Td-ADULT		MAY BE DUE NOW
REVIEW OF TOBACCO USE	11/08/01	11/08/02

- In addition to the Health Summary, utilize automated tracking systems that track patients who need certain services (e.g., RPMS Women’s Health package, Asthma Register Management).
- Identify patterns of missed opportunities to provide needed screenings and/or procedures; then identify and implement needed changes to ensure all opportunities are used.
- Periodically create patient lists (with GPRA+ or QMan) to identify patients needing certain procedures (e.g., immunizations, pap smear, etc.) targeted by your site as underperforming indicators.



For further information about Clinical Performance Indicators and GPRA+,
www.ihs.gov/CIO/gpraplus/

