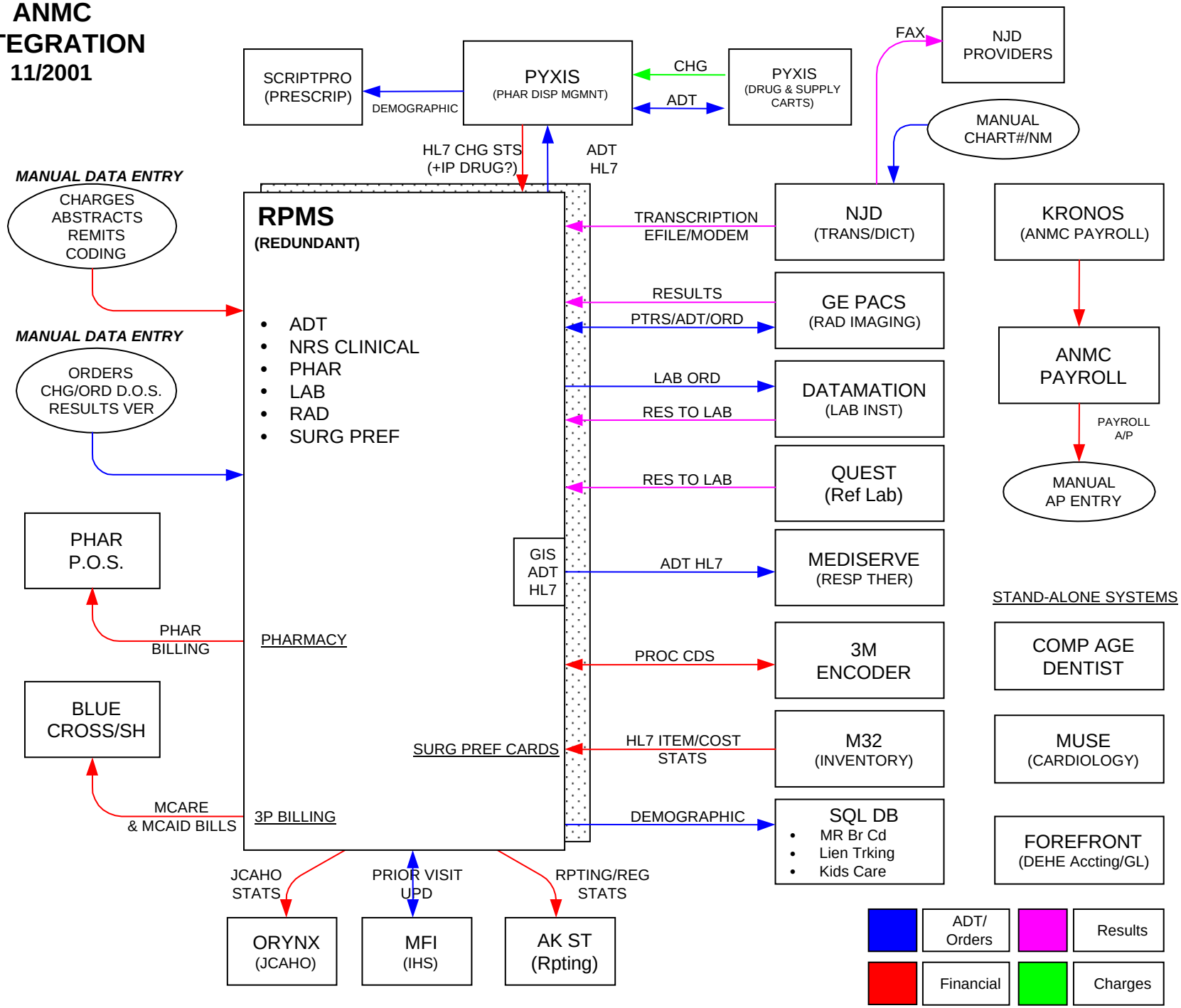
# Alaska Native Tribal Health Consortium
# Health Information and Technology

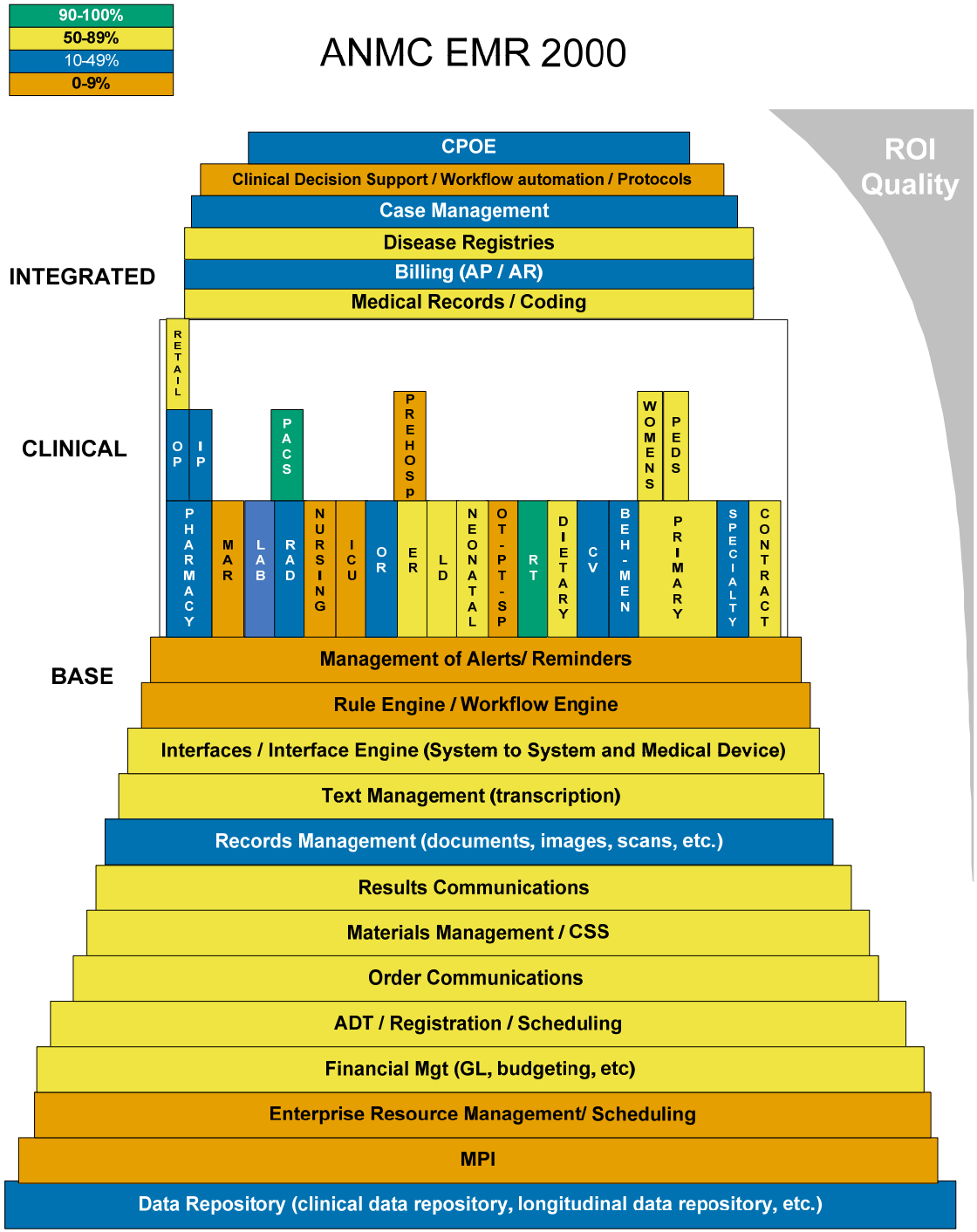
Thomas D. East, Ph.D.

CIO

ANTHC

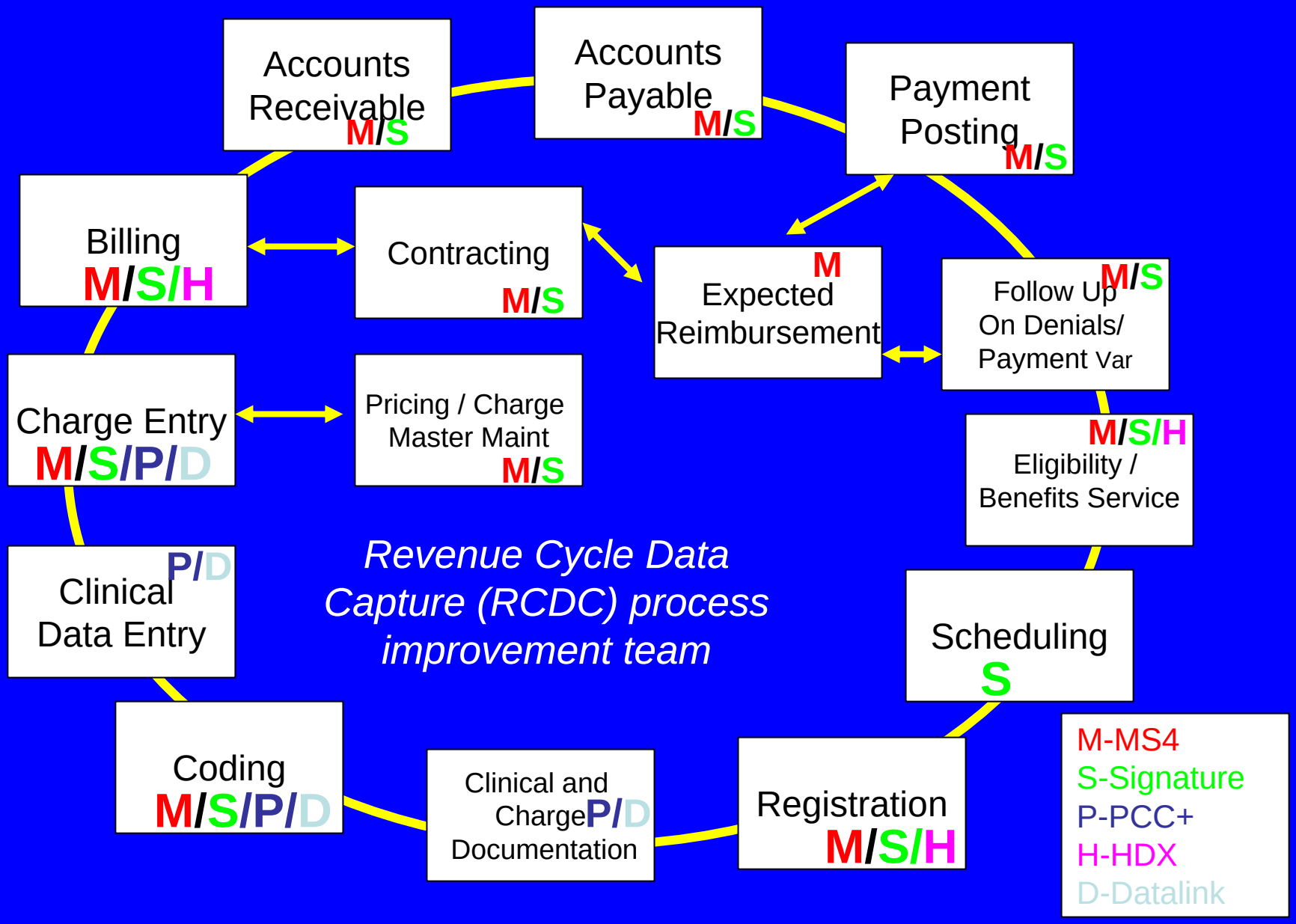
# ANMC INTEGRATION
## 11/2001

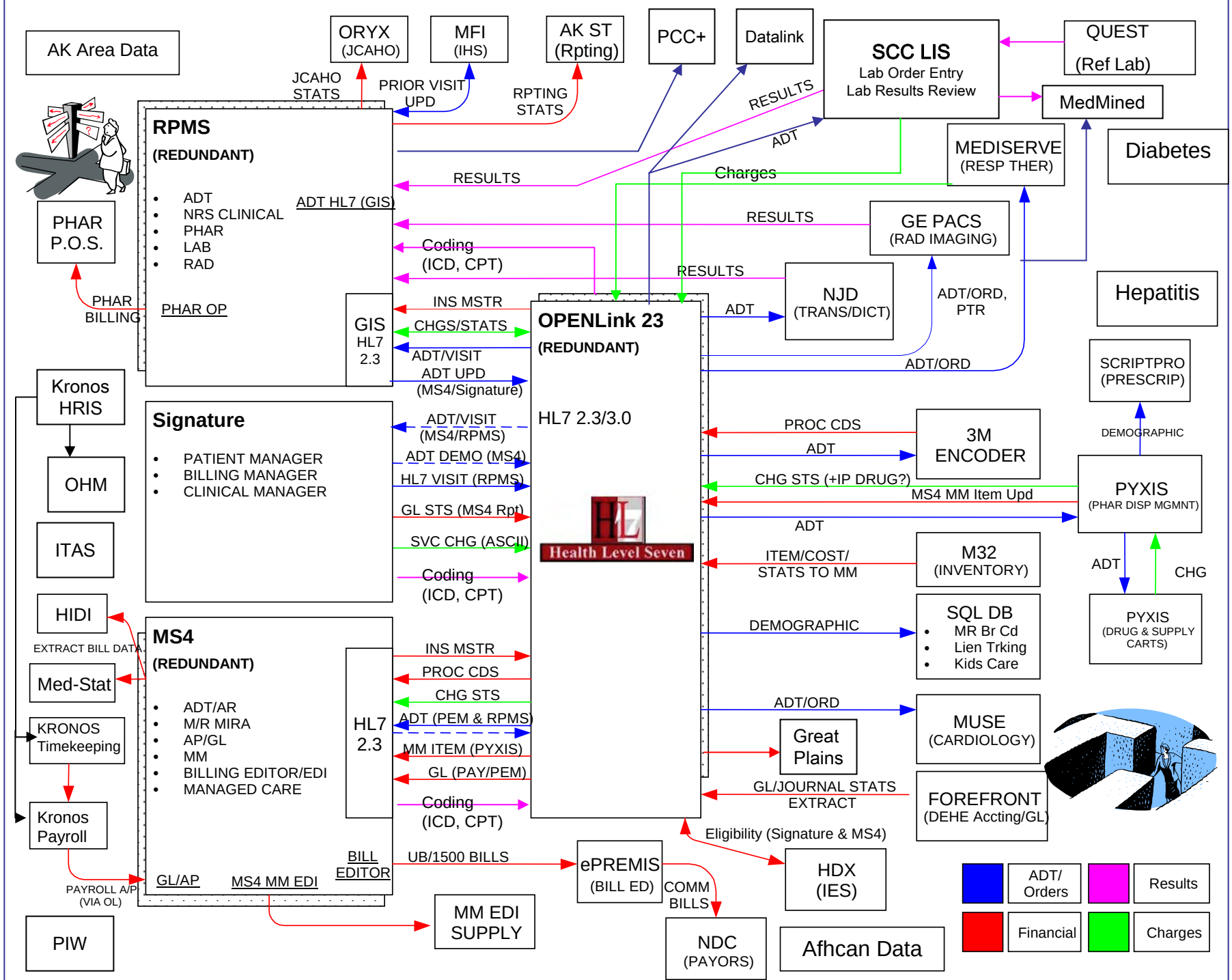




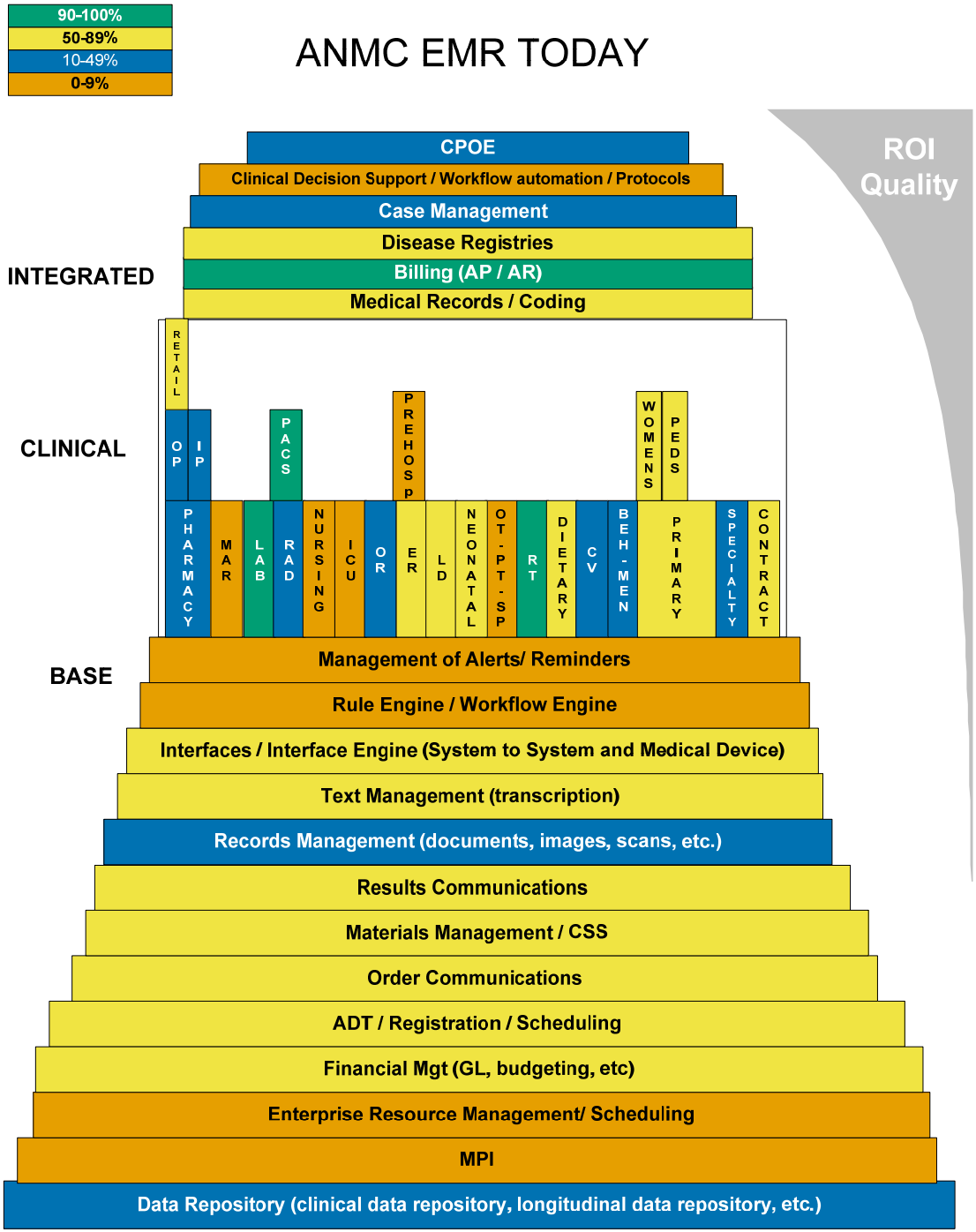

**Our existing systems did not meet our needs**

# ANMC Revenue Cycle Improvements 2000-2005




AK Area Data
ORYX (JCAHO)
MFI (IHS)
AK ST (Rpting)
PCC+
Datalink
SCC LIS
Lab Order Entry
Lab Results Review
QUEST (Ref Lab)
MedMined
JCAHO STATS
PRIOR VISIT UPD
RPTING STATS
RESULTS
ADT
RPMS
(REDUNDANT)
ADT
NRS CLINICAL
PHAR
LAB
RAD
ADT HL7 (GIS)
PHAR OP
PHAR P.O.S.
PHAR BILLING
RESULTS
Charges
MEDISERVE (RESP THER)
Diabetes
RESULTS
GE PACS (RAD IMAGING)
Coding (ICD, CPT)
RESULTS
NJD (TRANS/DICT)
ADT/ORD, PTR
Hepatitis
INS MSTR
CHGS/STATS
ADT/VISIT
ADT UPD (MS4/Signature)
GIS HL7 2.3
OPENLink 23
(REDUNDANT)
HL7 2.3/3.0
ADT
ADT/ORD
SCRIPTPRO (PRESCRIP)
Kronos HRIS
Signature
PATIENT MANAGER
BILLING MANAGER
CLINICAL MANAGER
ADT/VISIT (MS4/RPMS)
ADT DEMO (MS4)
HL7 VISIT (RPMS)
GL STS (MS4 Rpt)
SVC CHG (ASCII)
Coding (ICD, CPT)
PROC CDS
ADT
3M ENCODER
DEMOGRAPHIC
CHG STS (+IP DRUG?)
MS4 MM Item Upd
PYXIS (PHAR DISP MGMNT)
ADT
OHM
ITAS
ITEM/COST/ STATS TO MM
M32 (INVENTORY)
ADT
CHG
HIDI
EXTRACT BILL DATA
MS4
(REDUNDANT)
ADT/AR
M/R MIRA
AP/GL
MM
BILLING EDITOR/EDI
MANAGED CARE
HL7 2.3
INS MSTR
PROC CDS
CHG STS
ADT (PEM & RPMS)
MM ITEM (PYXIS)
GL (PAY/PEM)
Coding (ICD, CPT)
DEMOGRAPHIC
SQL DB
MR Br Cd
Lien Trking
Kids Care
PYXIS (DRUG & SUPPLY CARTS)
Med-Stat
KRONOS Timekeeping
ADT/ORD
MUSE (CARDIOLOGY)
Great Plains
GL/JOURNAL STATS EXTRACT
FOREFRONT (DEHE Accting/GL)
Kronos Payroll
BILL EDITOR
UB/1500 BILLS
ePREMIS (BILL ED)
COMM BILLS
Eligibility (Signature & MS4)
HDX (IES)
PAYROLL A/P (VIA OL)
GL/AP
MS4 MM EDI
MM EDI SUPPLY
NDC (PAYORS)
Afhcan Data
PIW
ADT/ Orders
Results
Financial
Charges

# ANMC EMR TODAY




**Revenue Cycle is OK but not optimized**

**Many clinical systems still do not meet our needs… Now it is time to fix it!**

# ANTHC HIT FY08 Initiatives

- Paperless revenue cycle records management / *Registration Process Redesign and increase effectiveness of revenue cycle*
- Improved Accounts Receivable Management / *Improve revenue capture*
- Integrated HIPAA compliant enterprise reports management / *Improve decision support*
- Intelligent demand based Nurse Scheduling / *Reduce operating expenses and increase effectiveness*
- Perioperative Information System / *OR Six Sigma Process Improvement and improved OR revenue capture*
- Integrated inpatient plan of care / *Improve quality of care and patient safety*
- Provider web portal to provide an integrated suite of services for clinicians / *Increase provider effectiveness, quality and safety of care*
- ITIL Implementation / *Optimize utilization of HIT resources and improve HIT customer satisfaction*
- EHR and HIE planning for both ANMC and ATHS

# Datalink Records Management and Workflow Automation

- PCC+ forms bar coded
- All forms scanned and available immediately for clinical use
- Routed electronically to coding, data entry, charge entry, billing
- All workflow related to returns is supported
- Full audit logs
- Extensive reports on revenue cycle process

# DataLink Records Management and Workflow Automation

Out Patient Coding

Document Navigation

Page 1 of 3

Auto Scroll

Zoom

Save

Zoom 109%

User Presets

Setup

1 2 3 4 5
6 7 8 9 10
11 12 13 14 15

Setup Mode
HARRY KO

Accounts in queue: 129

Submit Return Skip

Recall Skipped Stop

Accout #..... 607409141
Chart #..... 153499
DOV..... 12/6/2006
TOV..... 8:55 AM
Service..... FAM

BLOOD PRESSURE Last 10/27/06 10/26/08

WEIGHT Last: 10/27/07
PAP SMEAR Last 03/24/03 Repeat PAP (by 11/30/2006)
PELVIC EXAM Last 06/13/06 06/13/07
BREAST EXAM Last 05/01/06 Clinical Breast Exam (by 05/30/2007)
MAMMOGRAM Clinical Breast Exam (by 05/30/2007)
PHYSICAL EXAM MAY BE DUE NOW
SCREEN FOR ALCOHOL USE MAY BE DUE NOW
SCREEN FOR TOBACCO USE Last 10/27/06 10/27/07
PRIME MD SCORE Last 07/05/06 MAY BE DUE NOW (WAS DUE 08/02/06)
SBIRT SCORE Last 05/01/06 05/01/07

Contact Number:
Home Phone: (907)748-5792

PCP: HARRY KO

CMS Registries

REPRODUCTIV

| Temp | Pulse | Resp | BP | Weight | Height | Pain (pts) | G | P | LC |
|---|---|---|---|---|---|---|---|---|---|
| 98.8 | 90 | 16 | 121/64 | 70.9 kg (156.2) | inch cm | 7 | | | |

Key For Notation
[blank] Not done
[✓] N=Normal
[✓] A= Abnormal

| Glucose | Vision o Corr o Uncorr | BMI | Prime MD | SBIRT score | SBIRT w/ drugs | PF BE |
|---|---|---|---|---|---|---|
| | L R | | | | | |

TOBACCO None 2nd hand Chew Smoke Both
Currently thinking about quitting? Y N

| History | |
|---|---|
| Family History | |
| Social History | |

| ROS | N | A |
|---|---|---|
| Gen | | |
| HEENT | | |
| C/V | | |
| Resp | | |
| GI | | |
| GU | | |
| MS | | |
| Skin | | |
| Neuro | | |
| Psych/Social | | |
| Endocrine | | |
| Hema/Lymph | | |
| Immunologic | | |

| Physical Exam | N | A |
|---|---|---|
| Physical | | |

Chief Complaint & Visit Plan

MEDS REFILLS - EFFEXOR

(5) Here for med RF. Effexor controls Depression well. However, still c̄ ongoing lower abd/pelvic pain (B) — pnv c̄ UI dysuria left dull stem. ⊘ hematuria ⊘ dysuria. Pain controlled c̄ occ. Vicodin use.

⊘ PMHS. ⊘ NKDA.

(6) MOS ABDOMINAL S
CV pm
L CVA (B)
And ⊕ ABS. ⊘ organomegaly

# Accounts that Completed Charge Entry using DataLink application - ENT

**May 07 Visits Only**

Publish Date: 6/6/2007 2:58 PM
Sort Order: Date Of Visit (asc)

Charged Accounts: **688**
Average days for account: Business days: **3.25** Calendar days: **4.76**

Business days are Monday to Friday (excluding holidays)

| Account | Health Record # | Date of Visit | Date Completed | DOV --> Completion Date Cal. Days | Bus. Days | Provider |
|---|---|---|---|---|---|---|
| 608489860 | 038451 | 5/1/2007 7:10:00 AM | 5/7/2007 6:43:41 PM | 6 | 4 | WACHTER |
| 608495065 | 186359 | 5/1/2007 7:10:00 AM | 5/7/2007 6:44:01 PM | 6 | 4 | WACHTER |
| 608493086 | 018409 | 5/1/2007 7:42:00 AM | 5/4/2007 7:53:47 PM | 3 | 3 | PLANT |
| 608491809 | 132704 | 5/1/2007 7:59:00 AM | 5/4/2007 7:54:35 PM | 3 | 3 | PLANT |
| 508089737 | 121486 | 5/1/2007 8:11:00 AM | 5/4/2007 7:49:14 PM | 3 | 3 | KOKESH |
| 608489811 | 072995 | 5/1/2007 8:26:00 AM | 5/4/2007 7:55:50 PM | 3 | 3 | PLANT |
| 508084068 | 061429 | 5/1/2007 8:30:00 AM | 5/4/2007 7:42:16 PM | 3 | 3 | GALER |
| 508093614 | 172522 | 5/1/2007 8:43:00 AM | 5/4/2007 7:43:06 PM | 3 | 3 | GALER |
| 608493987 | 180469 | 5/1/2007 8:55:00 AM | 5/4/2007 7:50:00 PM | 3 | 3 | KOKESH |
| 508085305 | 017314 | 5/1/2007 9:06:00 AM | 5/4/2007 7:44:10 PM | 3 | 3 | GALER |
| 608494795 | 185548 | 5/1/2007 9:27:00 AM | 5/4/2007 7:50:53 PM | 3 | 3 | KOKESH |
| 608488714 | 016972 | 5/1/2007 9:58:00 AM | 5/4/2007 7:56:29 PM | 3 | 3 | PLANT |
| 508093812 | 182856 | 5/1/2007 10:01:00 AM | 5/4/2007 7:45:23 PM | 3 | 3 | GALER |
| 508095429 | 172810 | 5/1/2007 10:08:00 AM | 5/4/2007 7:46:16 PM | 3 | 3 | GALER |

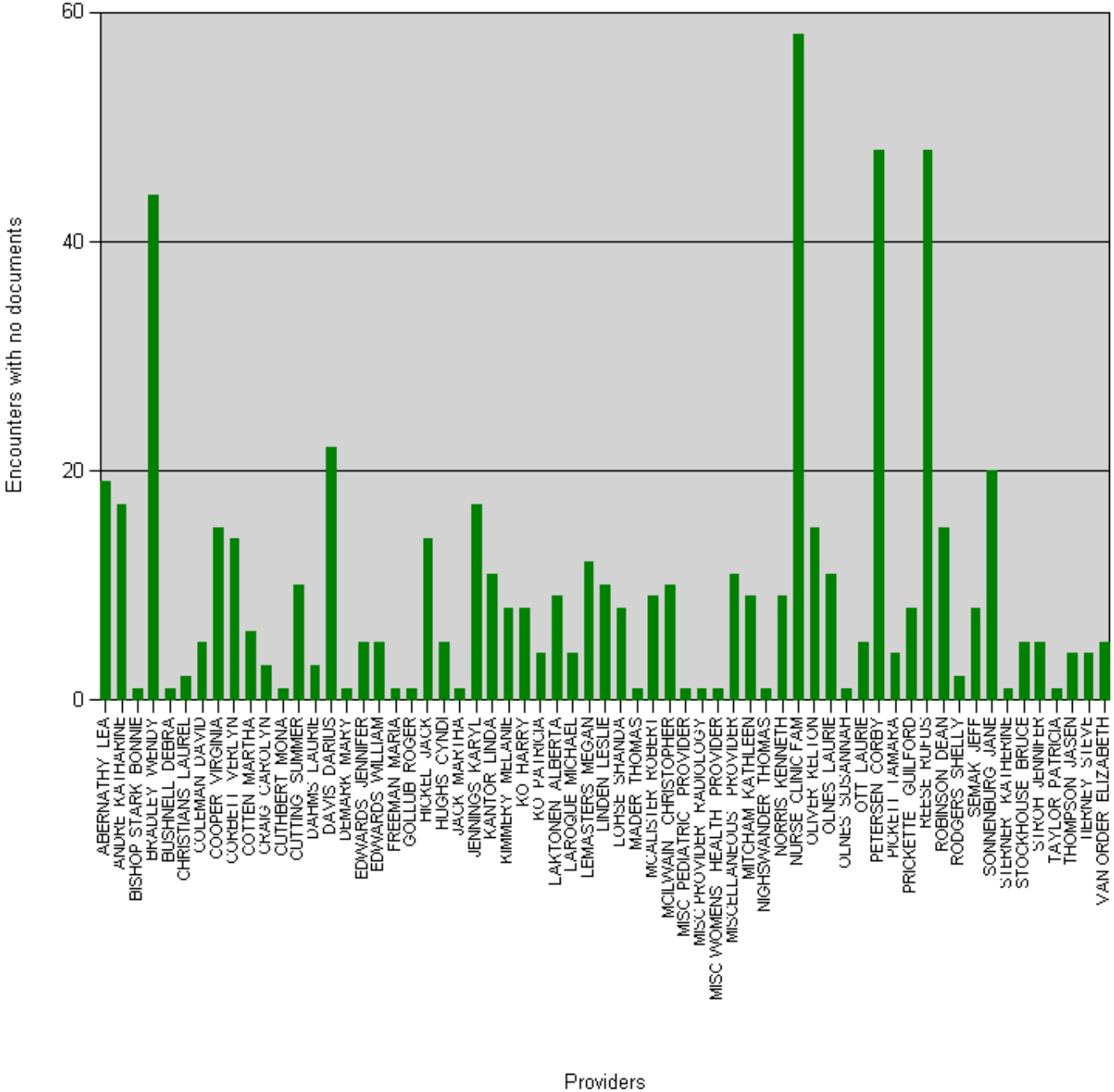
# Data Entry Back Log - ENT

Publish Date: 6/6/2007 04:27 PM
Sort Order: Date Of Visit (asc)

Medical records waiting for data entry: **56**

Average days for account: Business days: **5.98** Calendar days: **8.75**

| Account | Health Record # | Date Available | Available Date --> Publish Date Cal. Days | Bus. Days | Provider | Date of Visit |
|---|---|---|---|---|---|---|
| 507916559 | 188037 | 5/4/2007 08:21:03 PM | 33 | 22 | GALER | 4/5/2007 09:01:00 AM |
| 608333274 | 096361 | 5/7/2007 11:29:15 AM | 30 | 21 | GALER | 4/11/2007 08:40:00 AM |
| 508013604 | 024818 | 5/16/2007 09:54:37 AM | 21 | 14 | ZWACK | 4/19/2007 09:30:00 AM |
| 508027695 | 109221 | 5/16/2007 09:56:31 AM | 21 | 14 | ZWACK | 4/20/2007 10:43:00 AM |
| 608426987 | 131204 | 5/16/2007 10:26:49 AM | 21 | 14 | GALER | 4/23/2007 03:32:00 PM |
| 608295416 | 057511 | 5/16/2007 11:41:03 AM | 21 | 14 | GALER | 4/6/2007 03:29:00 PM |
| 508066990 | 178165 | 5/16/2007 11:49:49 AM | 21 | 14 | GALER | 4/26/2007 11:45:00 AM |
| 608496675 | 075179 | 5/16/2007 12:09:38 PM | 21 | 14 | GALER | 5/2/2007 08:07:00 AM |
| 608504379 | 161620 | 5/16/2007 12:10:34 PM | 21 | 14 | GALER | 5/2/2007 08:14:00 AM |
| 608504114 | 149084 | 5/16/2007 12:11:10 PM | 21 | 14 | GALER | 5/2/2007 09:54:00 AM |
| 608575239 | 176027 | 5/21/2007 06:20:19 PM | 16 | 11 | WACHTER | 5/11/2007 03:26:00 PM |
| 608318754 | 026180 | 5/25/2007 07:44:19 PM | 12 | 7 | ZWACK | 4/10/2007 02:24:00 PM |
| 608323119 | 120713 | 5/25/2007 07:48:01 PM | 12 | 7 | ZWACK | 4/10/2007 04:31:00 PM |
| 507936110 | 098768 | 5/25/2007 07:56:46 PM | 12 | 7 | GALER | 4/10/2007 09:12:00 AM |
| 608327136 | 126209 | 5/25/2007 08:01:29 PM | 12 | 7 | GALER | 4/10/2007 11:11:00 AM |


Encounters with no documents
60
40
20
0
ABERNATHY LEA
ANDRE KATHARINE
BISHOP STARK BONNIE
BRAULEY WENDY
BUSHNELL DEBRA
CHRISTIANS LAUREL
COLEMAN DAVID
COOPER VIRGINIA
CORBELL VERLYN
COTTEN MARTHA
CRAIG CAROLYN
CUTHBERT MONA
CUTTING SUMMER
DAHMS LAURIE
DAVIS DARIUS
DEMARK MARY
EDWARDS JENNIFER
EDWARDS WILLIAM
FREEMAN MARIA
GOLLUB ROGER
HICKEL JACK
HUGHS CYNDI
JACK MARTHA
JENNINGS KARYL
KANTOR LINDA
KIMMERY MELANIE
KO HARRY
KO PATRICIA
LAKTONEN ALBERTA
LAROQUE MICHAEL
LEMASTERS MEGAN
LINDEN LESLIE
LOHSE SHANDA
MADER THOMAS
MCALISTER ROBERT
MCILWAIN CHRISTOPHER
MISC PEDIATRIC PROVIDER
MISC PROVIDER RADIOLOGY
MISC WOMENS HEALTH PROVIDER
MISCELLANEOUS PROVIDER
MITCHAM KATHLEEN
NIGHSWANDER THOMAS
NORRIS KENNETH
NURSE CLINIC FAM
OLIVER KELLION
OLNES LAURIE
OLNES SUSANNAH
OTT LAURIE
PETERSEN CORBY
PICKELL TAMARA
PRICKETTE GUILFORD
REESE RUFUS
ROBINSON DEAN
RODGERS SHELLY
SEMAK JEFF
SONNENBURG JANE
STERNER KATHERINE
STOCKHOUSE BRUCE
SIRCH JENNIFER
TAYLOR PATRICIA
THOMPSON JASEN
TIERNEY STEVE
VAN ORDER ELIZABETH
Providers

Accuro
Business technology for healthcare.

# ACCURO RECEIVABLES MANAGER

**Powerful Receivables Management for Business Offices**

"We reduced A/R days from 65 to 59 over a three-month period. One day in A/R equals $13 million for the nine hospitals in our region."

Margie Souza
Regional Central Business Office Director
Sutter Health
Sacramento, CA

## KEY BENEFITS

Accuro Receivables Manager is a powerful tool designed to help professionals in business offices see receivables in their entirety while pinpointing areas of improvement for patient representatives. Accuro Receivables Manager also brings everyone together on the same page in revenue cycle management, providing a common tool for many different roles. CFOs, PFS directors, team supervisors, collectors or billers can:

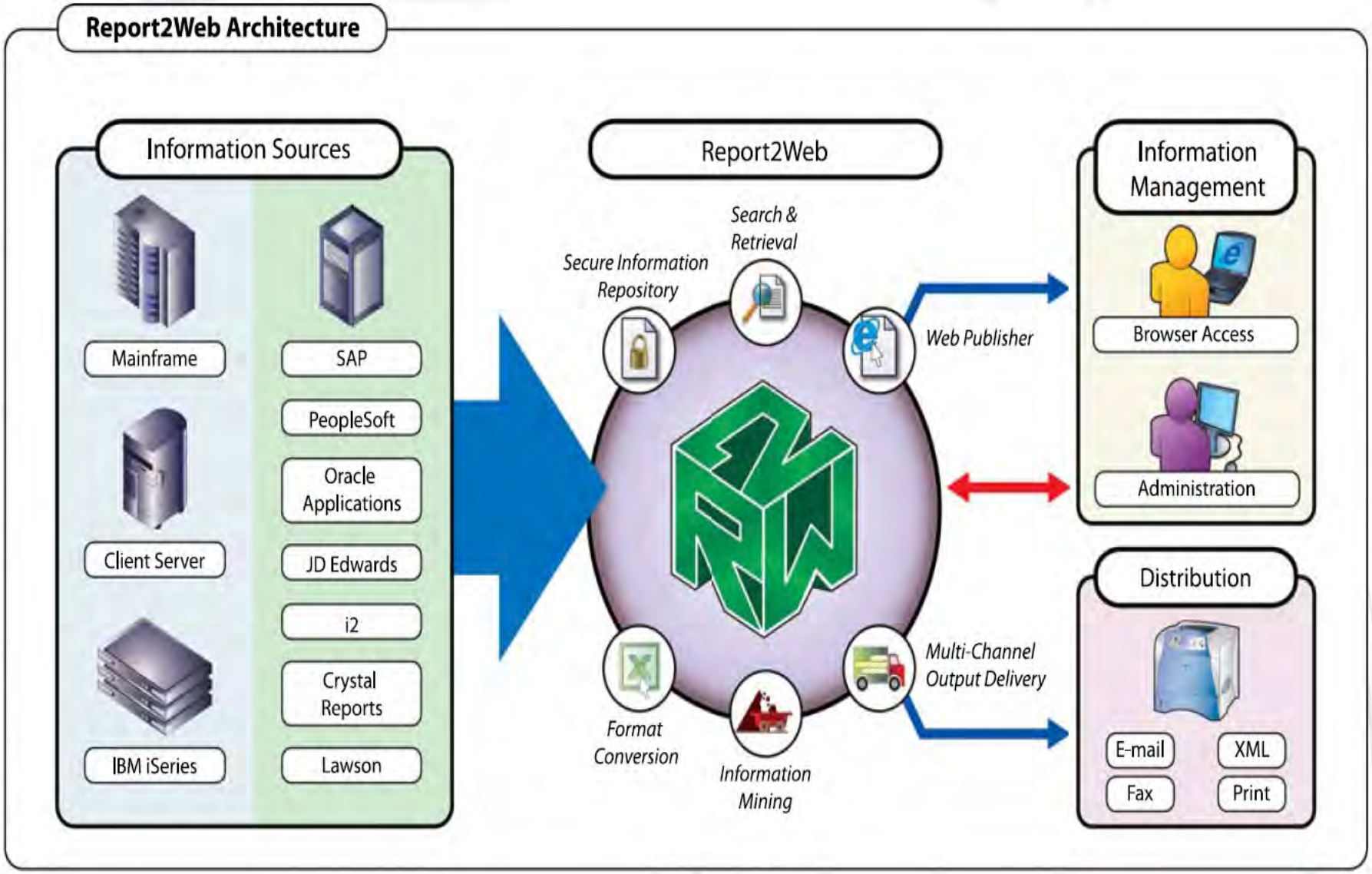
- Allocate individual accountability and measure performance based on results to reduce A/R days, increase cash collections and minimize bad debt
- Replace strictly operational management with processes to create strategies to increase and measure revenue cycle success
- Realize ROI within the first few days of implementation

REDWOOD®

# Report2Web™

Making web-based report distribution a reality.

**A Web-based report distribution solution, enabling internal and external users to benefit from rapid and secure access to any report from any system across the enterprise.**


Report2Web Architecture
Information Sources
Mainframe
SAP
PeopleSoft
Oracle Applications
Client Server
JD Edwards
i2
Crystal Reports
IBM iSeries
Lawson
Report2Web
Search & Retrieval
Secure Information Repository
Web Publisher
Format Conversion
Information Mining
Multi-Channel Output Delivery
Information Management
Browser Access
Administration
Distribution
E-mail
XML
Fax
Print

REDWOOD®

Report2Web 4.0

http://

**Report2Web** Welcome, Allen Wyke (default_catalog)

Search

Folders

- Catalog
  - Business Development
  - Competitor Info
  - Corporate Info
    - Collateral
    - Style Guide
    - Template
  - Finance
  - Human Resources
  - Marketing
  - News Letters
  - Partner Info
  - Personal
  - Phonebook
  - Product Development
  - Product Info
  - Product Marketing
  - Professional Services
  - Public
  - Report2Web
  - Report2Web for Healthcare
  - Sales
  - Sales Administration

Categories

Publishing

Security

Settings

Catalog Admin

Portal | Raleigh - Rep... | Training Docu... | Introduction...

Filter

| Title | Name | Author | Date |
|---|---|---|---|
| 05 Getting data into R2W | 05 Getting data into R2W | allen.wyke@redwood.com | 19 Aug 2005 01:45 PM EDT |
| 3.0.1-Wachabe-FeatureMap | 3.0.1-Wachabe-FeatureMap | allen.wyke@redwood.com | 19 Aug 2005 01:47 PM EDT |
| Enhancements | Enhancements | allen.wyke@redwood.com | 19 Aug 2005 01:46 PM EDT |
| Introduction to R2W 4.0 | Int | | 19 Aug 2005 02:06 PM EDT |
| Phase 1 Deliverables | Ph | | 19 Aug 2005 01:49 PM EDT |
| Portal Integration Customization Scope - FINAL | Po Cu Fi | Jerry.Levin@redwood.com | 19 Aug 2005 01:49 PM EDT |
| Portal Integration Design | Po | Jerry.Levin@redwood.com | 19 Aug 2005 01:50 PM EDT |
| Public Beta Customer Priorities | Pu Pr | Jerry.Levin@redwood.com | 19 Aug 2005 01:50 PM EDT |
| R2W 2.6 Tech Overview | R2 | allen.wyke@redwood.com | 19 Aug 2005 01:47 PM EDT |
| R2w26-38_newFeatures | R2 | allen.wyke@redwood.com | 19 Aug 2005 01:47 PM EDT |
| RC1 Planning | RC1 Planning | Jerry.Levin@redwood.com | 19 Aug 2005 01:50 PM EDT |
| Report2Web 4.0 - Enabling the Next Generation of Report Distribution | Report2Web 4.0 - Enabling the Next Generation of Report Distribution | Jerry.Levin@redwood.com | 19 Aug 2005 01:51 PM EDT |
| Training Documentation | Training Documentation | Jerry.Levin@redwood.com | 19 Aug 2005 02:14 PM EDT |
| URL API | URL API | allen.wyke@redwood.com | 19 Aug 2005 01:51 PM EDT |
| Wachabe Data Schema Discussion | Wachabe Data Schema Discussion | allen.wyke@redwood.com | 19 Aug 2005 01:52 PM EDT |

- Open
  - In New Tab
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- Send to
- Rename Title
- Delete
- Comments
- Subscribe
- Add to
- Mark for
- Export
- Properties

Done

## ClairVia® Staff Manager

ClairVia Staff Manager facilitates daily scheduling and staffing, and ensures that staffing resources are managed and aligned based on the patient-specific tracking, demand prediction and assessments achieved by ClairVia Demand Manager and ClairVia Outcomes-Driven Patient Acuity.

ClairVia Staff Manager incorporates:

### Personalized Dashboard Technology

ClairVia Staff Manager provides customizable Web portals that give all critical staff a single, "front-and-center" information point for scheduling and staffing processes. Developed in three role-centric versions, the dashboards offer real-time status indicators and user-specific, proactive alerts whenever targeted thresholds are triggered.

Employee Dashboard
Manager/Staffing Office Dashboard
Centralized Enterprise Dashboard

### Enterprise Staff Scheduling & Management

ClairVia Staff Manager offers centralized control for managing enterprise-wide staffing coverage and resources, and for delivering advanced, employee-centric functionality.

Flexible, Rules-Based Scheduling Generation
Daily Staffing
Real-time Decision-Support and Conflict-Checking
Staffing Reports
Best-Practice Protocols
Productivity Management
On-Demand Reports
Employee Self-Service
Request Management
Self-Scheduling
Shift-Swapping
Shift Opportunities

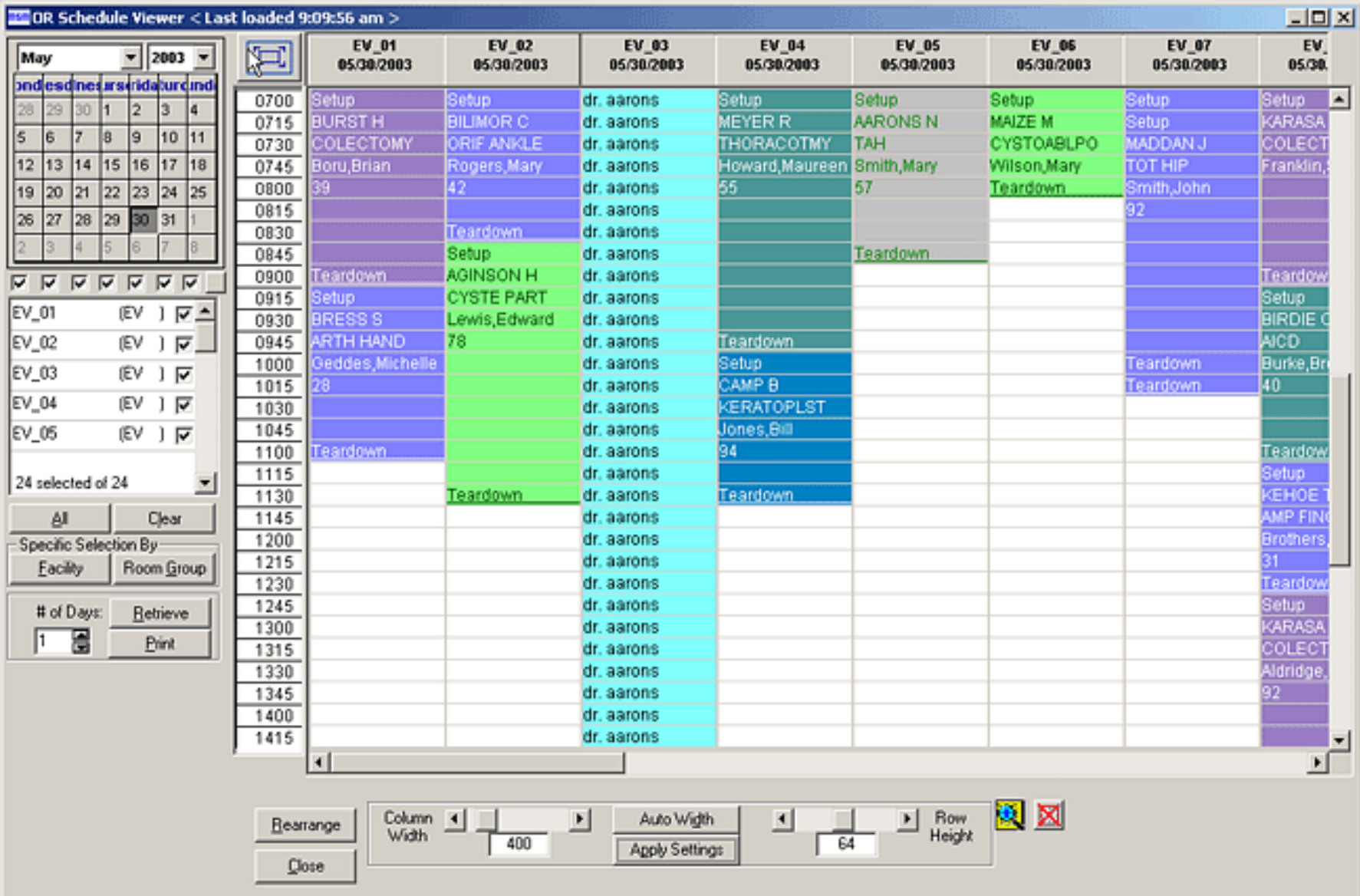
MANAGING DEMAND. DRIVING OUTCOMES.

# CareSuite Perioperative

picis

## Delivering total perioperative automation today

# OR Manager


OR Schedule Viewer < Last loaded 9:09:56 am >
May
2003
EV_01 (EV )
EV_02 (EV )
EV_03 (EV )
EV_04 (EV )
EV_05 (EV )
24 selected of 24
All
Clear
Specific Selection By
Facility
Room Group
# of Days:
1
Retrieve
Print
EV_01 05/30/2003
EV_02 05/30/2003
EV_03 05/30/2003
EV_04 05/30/2003
EV_05 05/30/2003
EV_06 05/30/2003
EV_07 05/30/2003
0700 Setup Setup dr. aarons Setup Setup Setup Setup Setup
0715 BURST H BILIMOR C dr. aarons MEYER R AARONS N MAIZE M Setup KARASA
0730 COLECTOMY ORIF ANKLE dr. aarons THORACOTMY TAH CYSTOABLPO MADDAN J COLECT
0745 Boru,Brian Rogers,Mary dr. aarons Howard,Maureen Smith,Mary Wilson,Mary TOT HIP Franklin,
0800 39 42 dr. aarons 55 57 Teardown Smith,John
0815 dr. aarons 92
0830 Teardown dr. aarons
0845 Setup dr. aarons Teardown
0900 Teardown AGINSON H dr. aarons Teardow
0915 Setup CYSTE PART dr. aarons Setup
0930 BRESS S Lewis,Edward dr. aarons BIRDIE
0945 ARTH HAND 78 dr. aarons Teardown AICD
1000 Geddes,Michelle dr. aarons Setup Teardown Burke,Br
1015 28 dr. aarons CAMP B Teardown 40
1030 dr. aarons KERATOPLST
1045 dr. aarons Jones,Bill
1100 Teardown dr. aarons 94 Teardow
1115 dr. aarons Setup
1130 Teardown dr. aarons Teardown KEHOE
1145 dr. aarons AMP FIN
1200 dr. aarons Brothers,
1215 dr. aarons 31
1230 dr. aarons Teardow
1245 dr. aarons Setup
1300 dr. aarons KARASA
1315 dr. aarons COLECT
1330 dr. aarons Aldridge,
1345 dr. aarons 92
1400 dr. aarons
1415 dr. aarons
Rearrange
Close
Column Width
400
Auto Width
Apply Settings
64
Row Height

# Pre Operative Manager

PICIS

**Quick Menu**

- Patient ID
- Patient Data
- Allergies and Precautions
- Diagnoses and Procedures
- Medical Team
- Surgical History
- Copy Forward
- Current Medications
- Review of Systems
- Physical Exam
- Tests and Results
- Cardiac Risk Assessment
- Anesthesia Plan
- Preop Instructions
- Record Status
- Addenda
- Signatures

## Rina Birdsong 00130566474292106001 0

**Rina Birdsong** **Patient ID 1: 00130566474292106001 0 - Gender: Female - 19 Years - Date of Birth: 10/2/1985**

- **Evaluation Date:** 6/23/2005
- **Scheduled Surgery Date:** 6/23/2005

**Procedures**

- TOT HIP, Arthroplasty Total Hip ; **Clinical Priority** Primary ; **Functional Type** Pre-Op ; **Date** 6/23/2005 ; **Time** 1:00:00 PM ; **Performed by** Aarons,Nathan

### Patient ID

- **Address** Unknown
- **Marital Status:** Unknown
- **Current Location:** Unknown
- **Admission Type:** Unknown
- **Religion:** Unknown
- **VIP** No
- **Ethnic Group:** Unknown

### Patient Data

- **Blood Type** Unknown
- **Ambulatory Status:** Unknown

### Allergies and Precautions

**Medication Allergies**

- No known medication allergies

**Other Allergies**

**Precautions**

### Diagnoses and Procedures

### Medical Team

**Team Members**

- **Clinical Role** Scheduled Surgeon ; Aarons,Nathan ; **Attending Type** Surgeon

### Surgical History

- **Tonsillectomy** - When:Childhood , Anesthesia:General Anesthesia, Complications:.No known complications

### Current Medications

### Review of Systems

- The following required data is missing: Anesthesia history; Airway and Neck; Cardiovascular System

### Physical Exam

- The following required data is missing: Airway and Neck; Cardiovascular System

# Smart Track Patient Tracking System

SmarTrack

File Tools Maintenance Pref Card/Inventory SmarTrack Reports Window Help

Everett Surgical Center

Grease Board | Control Desk | Census | Family | PreOp | IntraOp | PACU | Administrative

Grease Board

| Sch Time | Procedure | Patient Name | Ck | POp | PtR | InR | SuD | Surgeon | Scrub Nurse | Next Checkpoint | Next Chec |
|---|---|---|---|---|---|---|---|---|---|---|---|
| **EV 01** | | | | | | | | | | | |
| 08:30 | Myringotomy With Tub | Walters, Eric | | | | | | Cozzens, Felix | | | |
| 08:45 | ORIF Wrist | Jones, Gene | | | | | | Allenson, Norman | | | |
| 09:15 | Appendectomy | Howard, Maureen | | | | | | Pessil, Darren | | Patient Discharged | 151 |
| 10:15 | Amputation Toe | Joyal, Susan | | | | | | Birdie, Christopher | Aceve, Kim RN | Patient Discharged | 211 |
| 11:15 | Amputation Toe | Souza, Susan | | | | | | Birdie, Christopher | | Surgery Complete | 161 |
| 12:15 | Abdominal Aortic Aneu | Lemmer, Theresa | | | | | | Dolcen, Patricia | | Patient In Room | 181 |
| 14:15 | CABG with Valve Repla | Weston, Cheryl | | | | | | Gansh, Paul | Caller, Mary RN | Patient Ready for Procedure | 291 |
| 21:00 | AICD Battery Change | Jones, Mary | | | | | | Ford, Harold | | Patient in Pre-Op | 656 |
| **EV 02** | | | | | | | | | | | |
| 12:15 | Abdominal Aortic Aneu | Lewis, Edward | | | | | | Almona, R. Stanley | Duffyman, Martha RN | Patient in Registration | 111 |
| **EV 03** | | | | | | | | | | | |
| 09:15 | Sinus Endoscopy and S | Jensen, Andrew | | | | | | Aarons, Nathan | Almassen, Katie RN | | |
| 10:00 | Hiatel Herniorrhaphy | Starkey, Sean | | | | | | Aarons, Nathan | | Surgery Complete | 146 |
| 13:45 | Evacuation Hematoma, | Sherman, John | | | | | | Aarons, Nathan | Brygideer, Linda RN | Patient Ready for Procedure | 261 |
| **EV 04** | | | | | | | | | | | |
| 09:15 | ORIF Ankle | Rogers, Mary | | | | | | Bilmor, Chad | | Patient Discharged | 161 |
| 10:45 | Arthroscopy and ORIF | Sherman, John | | | | | | Adison, Ronald | Caller, Mary RN | Patient In Room | 91 |
| 12:15 | Arthroplasty Total Hip | Jones, Bill | | | | | | Krafts, Bernard | | Check In | -49 |
| **EV 05** | | | | | | | | | | | |
| 08:45 | Cholecystectomy, Lapa | Conley, James | | | | | | Bennigan, Barrett | Berma, Kim RN | Surgery Complete | 72 |
| 14:00 | Arthroplasty Total Hip | Bishop, Patricia | | | | | | Randall, Christopher | Brygideer, Linda RN | Patient Ready for Procedure | 276 |
| **EV 07** | | | | | | | | | | | |
| 08:15 | Replacement Aortic/Mi | Jacobs, Sarah | | | | | | Randall, Christopher | Berma, Kim RN | Surgery Complete | 42 |

**Booking Status**

- Add On
- CheckedIn
- Done
- In PreOp
- NoStatus
- Operation in Progress
- Patient in PACU
- Ready for Operation
- Reg
- No Status

5-13-2003 9:03:18

# Anesthesia Manager

ia Manager - Patient: Martha Warrenton - 00118153190542903201 0 - User: KBARNEY - Station: Rm4

File-ADT Insert/View Demographics Flowsheets Configuration Orders Screen Layouts Timers Macros Add-Ins Window Help

CPR

**Martha Warrenton**

Gender Female, 1 hr(s) LOS

Medication allergies: Iodine Derivatives
Other allergies:
Precautions: Difficult Airway

Flowsheets

- Device Data
- Medications
- Fluids
- Lab Results
- Anes Summary
- Anes Gases
- Vent Settings
- Invasive Monitoring
- Fluids and Meds
- Trends
- Anesthesia View
- Assessments

Demographics

Resolution: 5 minutes

☑ Show only rows with data

☐ Show subheadings

## Anes Summary

OR Encounter (General Anesthesia)

7/20/2005

| 16:00 | 16:05 | 16:10 | 16:15 | 16:20 | 16:25 | 16:30 | 16:35 | 16:40 | 16:45 | 16:50 | 16:55 |
|---|---|---|---|---|---|---|---|---|---|---|---|

### Anesthesia Record

| | 16:00 | 16:05 | 16:10 | 16:15 | 16:20 | 16:25 | 16:30 | 16:35 | 16:40 | 16:45 | 16:50 | 16:55 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **Real-Time Variables** | | | | | | | | | | | | |
| O2 FGF | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 |
| N2O FGF | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 | 1.00 |
| **Fluids IN** | | | | | | | | | | | | |
| Dopamine (mL/h) 3-15 mcg/kg/min 40.. | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 | 12 |
| Lactated ringers 1000 mL Continuou.. | | | | | | | | | | | | |
| Propofol (mL/h) 5-300 mcg/kg/min 500.. | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
| **Fluids OUT** | | | | | | | | | | | | |
| Est. Blood Loss OR Measurement PRN | | | | 75 | | | | | | | | |
| Urine OR Measurement PRN | | | | | | 80 | | | | | | |
| **Medications** | | | | | | | | | | | | |
| Midazolam 1-3 mg Intravenous IVP .. | 3 | | | | | | | | | | | |

### Vital Signs Trend

HR
NISBP
NIDBP
SpO2
EtCO2
TMP

210 190 170 150 130 110 90 70 50 30 10

Interva

# PACU Respiratory Record

Anesthesia Manager - Patient: Helen Tucker - TA5717 - User: PICIS - Station: EV2

File-ADT Insert/View Demographics Flowsheets Configuration Orders Screen Layouts Timers Window Help

**Helen Tucker**

75 years, Gender:Female, Kg:72.7, Cm:165.1, BSA:1.80, 2 hr(s) LOS

Medication allergies: No known medication allergies
Other allergies: Latex
Precautions: Difficult Intubation

Flowsheets

- Device Data
- Medications
- Fluids
- Lab Results
- Nursing Kardex
- Assessments
- Scores and Nursing
- ICU Flowsheet
- Pain Flowsheet
- Neurologic
- Cardiovascular
- Pulmonary
- Respiratory Therapy Kardex
- Renal
- Nursing Diagnosis
- Nutrition Support
- Trends

Demographics

Resolution: 30 minutes

Show only rows with data

Show subheadings

**Respiratory Therapy Kardex**

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| LEF | OR E... | OR En... | Critical... | Critical Care (ICU) | | | | | | | | |
| 8/5/2003 | | | | | | | | | | | | |
| 08:30 | 09:00 | 09:30 | 10:00 | 10:30 | 11:00 | 11:30 | 12:00 | 12:30 | 13:00 | 13:30 | 14:00 | |
| | SPAI | | | | | | | | | | | |

| Ventilator Settings and ABG's | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Real-Time Variables | | | | | | | | | | | | | |
| Respiratory mode | | | | | | | | | | | | | |
| Vent Resp Rate/min Setting | 10 | 11 | 10 | 10 | 9 | 9 | 9 | | | | | | |
| Vent Resp Rate/min (total) | 14 | 13 | 13 | 13 | 13 | 13 | 14 | | | | | | |
| Inspired Oxygen % | 42.01 | 47.18 | 43.42 | 44.52 | 46.68 | 46.69 | 47.18 | | | | | | |
| Tidal Volume Setting | 808 | 731 | 792 | 735 | 735 | 851 | 761 | | | | | | |
| Inspiratory Tidal Volume | 801 | 792 | 761 | 730 | 849 | 761 | 792 | | | | | | |
| Expiratory Tidal Volume | 652 | 547 | 563 | 551 | 571 | 551 | 569 | | | | | | |
| Peak Inspiratory Pressure | 24 | 27 | 25 | 26 | 27 | 27 | 27 | | | | | | |
| Positive End Expiratory Pressure | 5 | 5 | 5 | 5 | 5 | 5 | 5 | | | | | | |
| Pulse Art. O2 Saturation | 88 | 100 | 95 | 95 | 98 | 89 | 100 | | | | | | |
| Laboratory Results | | | | | | | | | | | | | |
| pH | | 7.35 | 7.45 | | | | | | | | | | |
| pO2 | | 98 | 96L | | | | | | | | | | |
| O2 Sat | | 98 | 96L | | | | | | | | | | |
| HCO3 | | 22 | 23 | | | | | | | | | | |
| Base excess | | 1 | 1 | | | | | | | | | | |
| pCO2 | | 35 | 45H | | | | | | | | | | |

| Respiratory Treatments | | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Assessments | | | | | | | | | | | | | |
| **ABG Draw Adverse Effects** qod | | < | None | | | | | | | | | | |
| **ABG Draw Allens Test** qod | | < | WNL | | | | | | | | | | |
| **ABG Draw Attempts** qod | | < | 1 | | | | | | | | | | |
| **ABG Draw Site** qod | | < | RRad | | | | | | | | | | |
| Respiratory | | | | | | | | | | | | | |
| **Ventilator Check** q1h | | | < | ✓ | | | | | | | | | |
| Laboratory and Diagnostic Tests | | | | | | | | | | | | | |
| **ABG** qod | | < | ✓ | | | | | | | | | | |

LPT Simms, Mark
OR1 Farley, Beth
OR2 Boon, Gabriel
OR3 Hamm, Christy
OR4 O'Niel, Betty
OR5 Gelling, Josie
OR6 Naples, Sue
RM1 Graves, Brian
Rm9 Jeffries, Harold

Interval 5 min

# Web Based Interdisciplinary Careplan

Date Discharged: *N/A*
Problems: **Total Knee Replacement**
Levines: **2 out of 4**
Levines Needed: **Personal, Social**

View in: (Word 2003)

## Active Plans of Care

### Nursing

| **Total Knee Replacement** *Setup by: pbarnett* | |
|---|---|
| **Date:** 11/30/2005 | **Levine:** Energy |
| **Intervention**<br>(1400) Pain Management | **Goal**<br>(2101) Pain: Disruptive Effects |
| **Activities:**<br>Notify physician if measures are unsuccessful or if current complaint is a significant change from patient's past experience of pain | **Outcomes:**<br>210113 - Impaired physical mobility |

| **Total Knee Replacement** *Setup by: pbarnett* | |
|---|---|
| **Date:** 11/30/2005 | **Levine:** Structural |
| **Intervention**<br>(3440) Incision Site Care | **Goal**<br>(1102) Wound Healing: Primary Intention |
| **Activities:**<br>Teach the patient and/or the family how to care for the incision, including signs and symptoms of infection | **Outcomes:**<br>110201 - Skin approximation<br>110203 - Serous drainage |

### Nursing

| **Total Knee Replacement** *Setup by: pbarnett* | |
|---|---|
| **Date:** 11/30/2005 | **Levine:** Structural |
| **Intervention**<br>(3440) Incision Site Care | **Goal**<br>(1102) Wound Healing: Primary Intention |
| **Activities:**<br>Teach the patient and/or the family how to care for the incision, including signs and symptoms of infection | **Outcomes:**<br>110201 - Skin approximation<br>110203 - Serous drainage |

## Completed Plans of Care

Start Over

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Address https://home.anmc.org/medsumm/index.cfm?fuseaction=home.entry

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>> Tools << >> References << >> Telemedicine <<

Formulary

NEW NIH/Online Journals NEW

Online Medical Reference

Clinical Guidelines

Micromedix

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| | |
|---|---|
| Google Search | TIU Notes |
| BMX Window | GE PACS |
| SoftWeb | Tracemaster EKG |
| Signature | Mediserve RT |
| RPMS | IPPC |
| MS4 | |

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Local i

# ANMC Provider Web Portal

Search Patients
'LASTNAME,FIRSTNAME' or Chart No: Or
DOB or SS: Go ?

ANMC Clinical Guidelines

## Patient Data for Chart Number 999999 (DEMO,MICHAEL) Print style

General | Appointments | Health History | Visit History | Radiology | RPMS Lab | Immunizations | Meds | Diabetes | CarePlans | Dictation | Summary

## General Information

**Name** DEMO,MICHAEL
**Gender** M
**DOB** 8/18/1971

```
---------------------------- DEMOGRAPHIC DATA ----------------------------

DEMO,MICHAEL                        DOB: AUG 18,1971 34 YRS  MALE    no blood type
NON-INDIAN BENEFICIARY              SSN: 531-80-7658
                                    MOTHER'S MAIDEN NAME: DEMO,MOTHER
(907)427-7335 (W) (907)729-4227     FATHER'S NAME: DEMO,FATHER
ANCHORAGE (P.O. BOX 37113,TOOKSOOK BAY,AK,99637)

LAST UPDATED: JUL 14,2006           ELIGIBILITY: CHS & DIRECT

NOTICE OF PRIVACY PRACTICES REC'D BY PATIENT?
                     DATE RECEIVED BY PATIENT:
                  WAS ACKNOWLEDGEMENT SIGNED?

HEALTH RECORD NUMBERS:  999999  ANCH MED CTR
DESIGNATED PROVIDER:
    WOMEN'S HEALTH DESIGNATED PROVIDER:  FMC,BLUE
REMARKS: PT BORN AT ANMC;PT MOTHER HAS PROOF ON FILE 9-15-98 CW-ADT
         PT MOTHER SIGNED PRIV ACT 9-15-98 CW-ADT [more]

CHRONIC PAIN REGISTRY STATUS: ACTIVE        No Opioid Agreement
ON CMS REGISTER(S):  ANMC DIABETES REGISTRY

--------------------------- INSURANCE INFORMATION ---------------------------

INSURANCE                 NUMBER    SUFF COV       EL DATE   SIG DATE  END DATE

--------------------- MEASUREMENT PANELS (max 5 visits) ---------------------

            HT   WT      BP     BMI     %RW     O2SAT  PF
10/14/05        216    120/70   36.0    162%
01/01/03          6              1.0      4%
```

Health Summary :: In Development - Microsoft Internet Explorer provided by ANMC

Back Search Favorites File Edit View Favorites

Address https://home.anmc.org/medsumm/index.cfm?fuseaction=home.general Go Links ANMC Customize Links

## ANMC Provider Web Portal

Search Patients

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>> Tools << >> References << >> Telemedicine <<

## Patient Data for Chart Number

Print style

**Health Alert:** VRE ** Contact Isolation Req!

General | Appointments | Health History | Visit History | Radiology | RPMS Lab | Immunizations | Meds | Diabetes | CarePlans | Dictation | WHP

## General Information

Name

Gender

DOB

Designated Provider

---------- DEMOGRAPHIC DATA ----------

Alert automatically displays if patient fits specific criteria

Done Local intranet

# View Future Appointments

**ANMC Provider Web Portal Demo**

Search Patients
'LASTNAME,FIRSTNAME' or Chart No: Or
DOB or SS: Go ?

**Patient Data for Chart Number 999998 (DEMO,PATIENT)** Print style

General | Appointments | Health History | Visit History | Radiology | Old Lab | Immunizations | Medications | Diabetes | CarePlans | TIU | Summary

## Patient Scheduling

Currently, only Signature scheduling data is included. Soon we will be adding scheduled surgical appointments, and will be trying to incorporate dental appointments.

### Patient Appointments (Signature)

| Date | Start Time | Duration | Type | Location | Doctor |
|---|---|---|---|---|---|
| 04-10-2006 | 800 | 15 | BLOOD DRAW | BLOOD | NURSE1 |

Start Over

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# Review Dictated Notes

## ANMC Provider Web Portal

Search Patients
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DOB or SS: Go ?

ANMC Clinical Guidelines

## Patient Data for Chart Number 999999 (DEMO,MICHAEL) Print style

General | Appointments | Health History | Visit History | Radiology | RPMS Lab | Immunizations | Meds | Diabetes | CarePlans | Dictation | Summary

Clinic Notes | Consults | Diagnostics | Discharge Notes | Field Notes | History & Physical | Procedure | All Notes

## Discharge Notes Summary

| Note | Date | Status |
|---|---|---|
| IMCM DISCHARGE PLAN | 03/01/2005 | COMPLETED |
| IMCM DISCHARGE PLAN | 02/12/2001 | COMPLETED |
| PHR DISCHARGE COUNSELING | 05/05/1999 | COMPLETED |
| PHR DISCHARGE COUNSELING | 08/05/1998 | COMPLETED |

Start Over

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:fm?fuseaction=tiu.note&rowid=83602

# What is ITIL®? What is ITSM?

ITIL® - Information Technology Infrastructure Library

- A set of best practices and guidelines that define an integrated, process-based approach for managing information technology services

ITIL® aligns IT with the needs of the business

- Improving service quality
- Decreasing the costs of IT service delivery and support

Built on best practices that came were observed around the world and compiled by British Government's IT organization (OGC).

ITIL® is a Framework, not a Methodology, that provides best practices guidelines for a set of IT Service Management (ITSM) processes

"ITIL is guidance for the wise and rules for the foolish"
*Brian Johnson*

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# International Adoption of ITIL®

- ISO 20000 is based upon ITIL
- Canadian Federal Government mandate
- US Federal & State Governments include it as part of their IT project gating / funding criteria
- At the 9th Annual International IT Service Management Conference in February '05, a survey of 1000 US IT managers and executives from more than 70 organizations found that:
  - 75% of survey respondents planned budgeted ITIL / ITSM projects within 0 to 6 months
  - 37% planned to initiate an ITIL / ITSM project within 7 to 12 months

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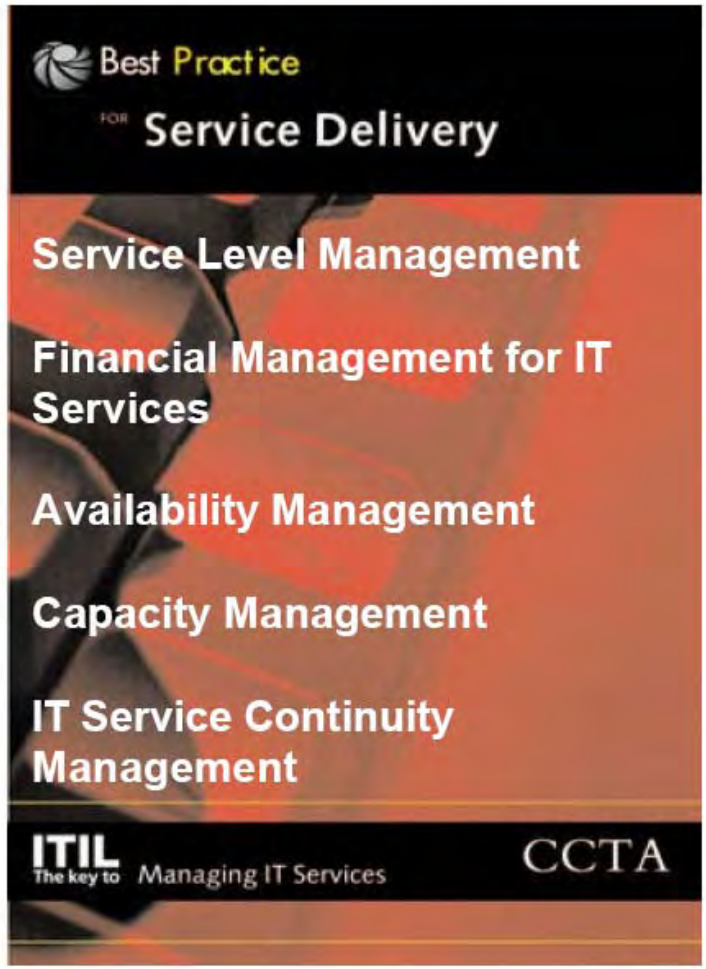
# ITIL® Service Mgmt. Books

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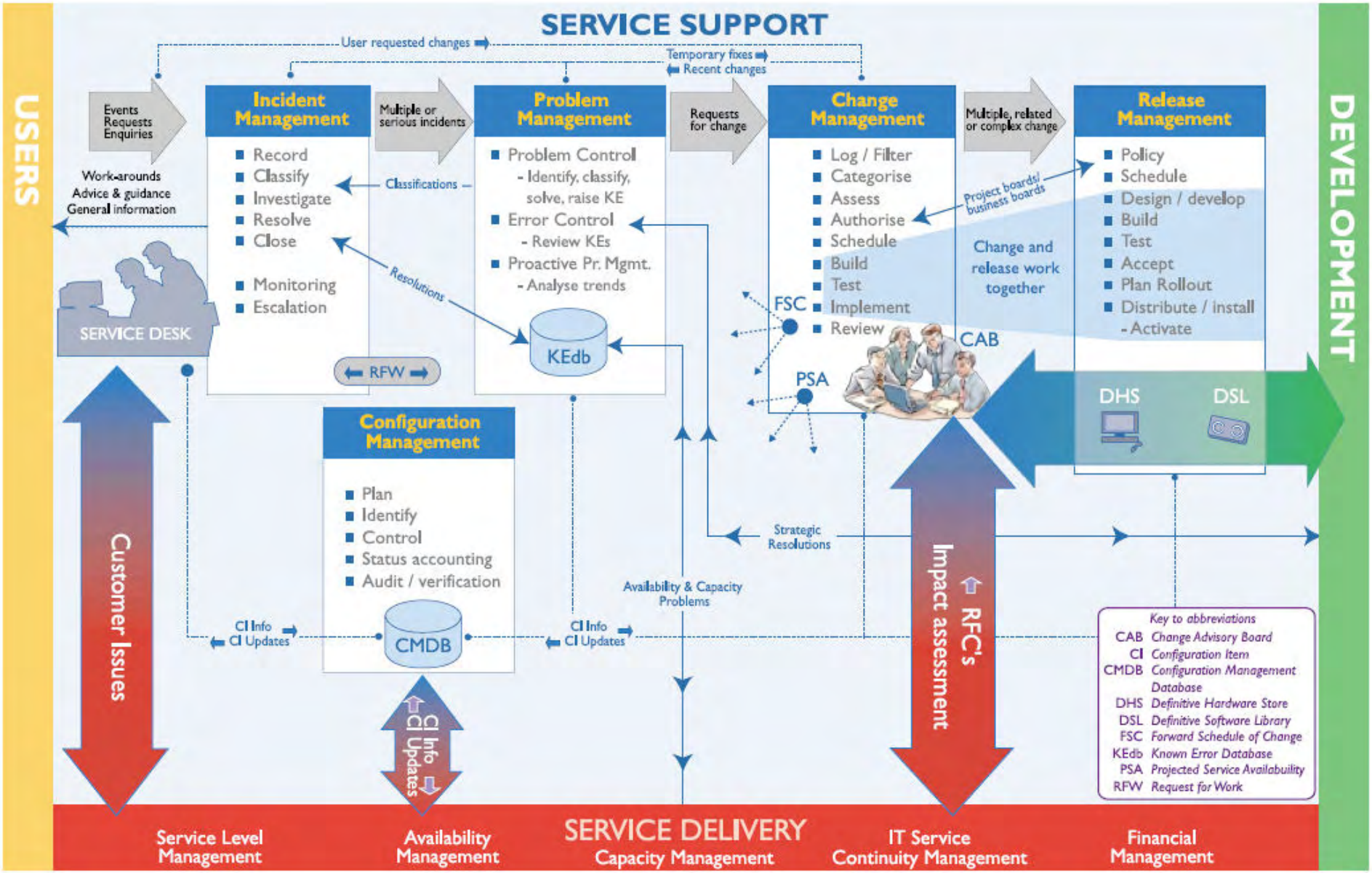
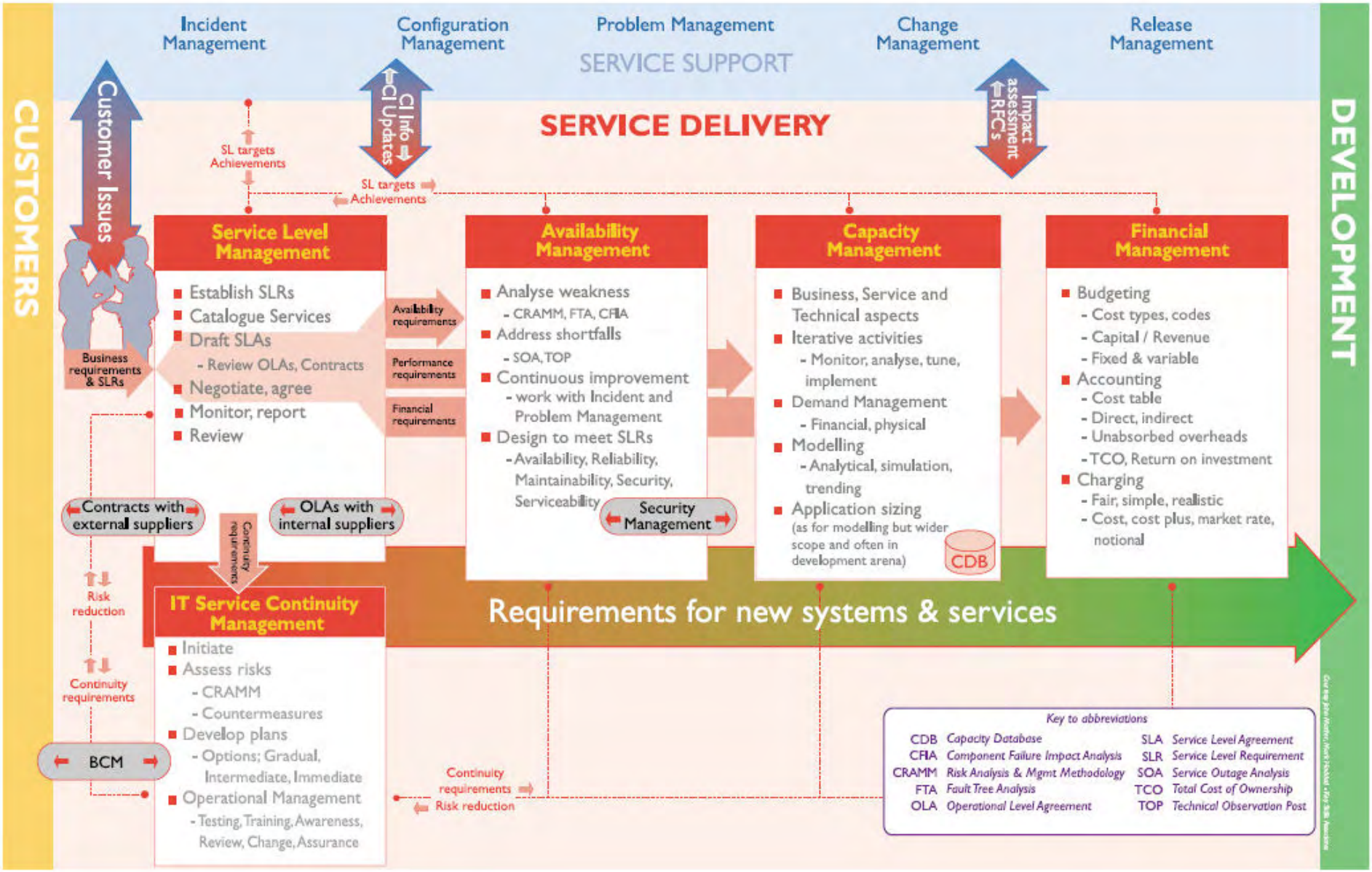
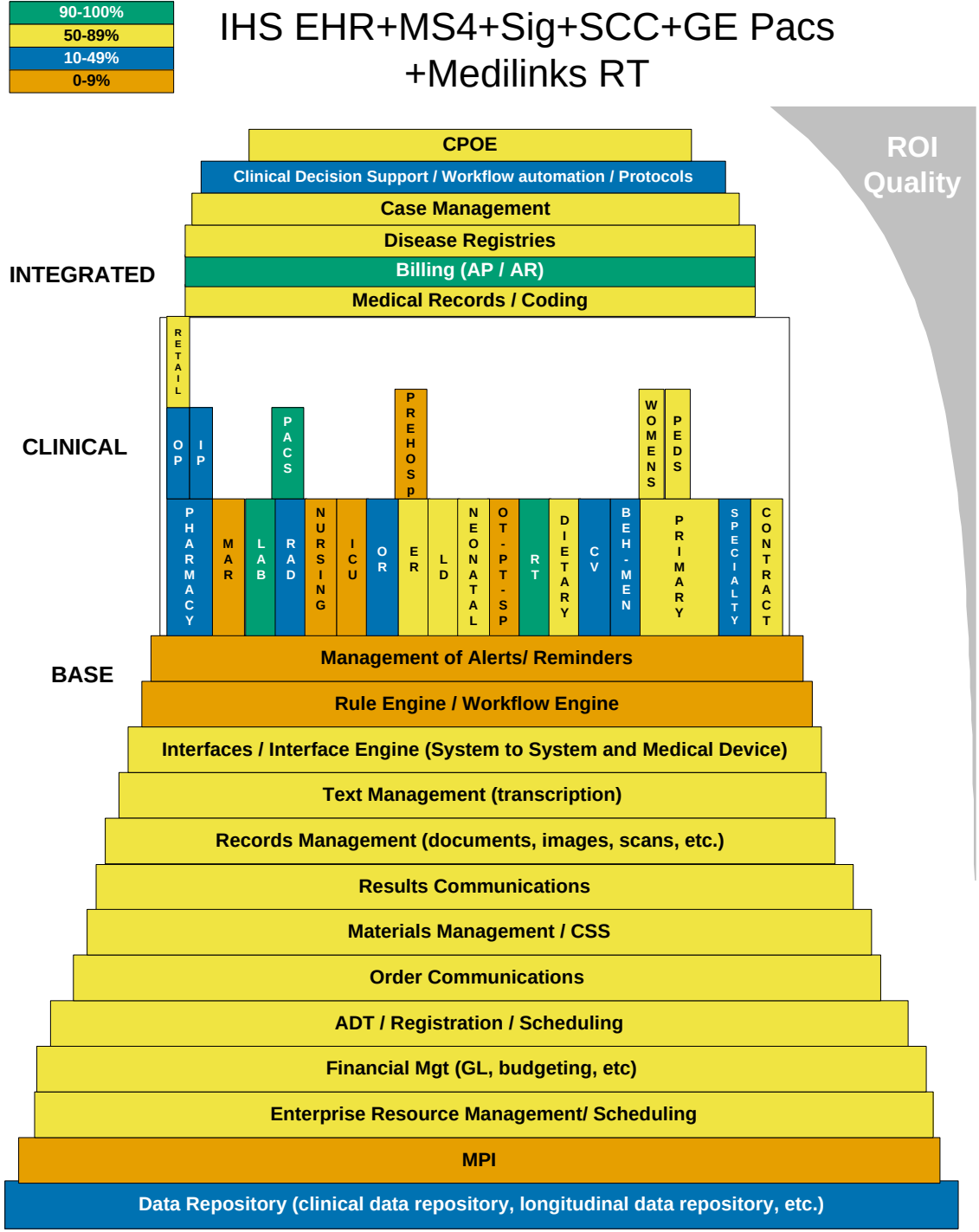

SERVICE SUPPORT
USERS
DEVELOPMENT
User requested changes
Temporary fixes
Recent changes
Events
Requests
Enquiries
Work-arounds
Advice & guidance
General information
Incident Management
Record
Classify
Investigate
Resolve
Close
Monitoring
Escalation
Classifications
Resolutions
RFW
SERVICE DESK
Multiple or serious incidents
Problem Management
Problem Control
- Identify, classify, solve, raise KE
Error Control
- Review KEs
Proactive Pr. Mgmt.
- Analyse trends
KEdb
Requests for change
Change Management
Log / Filter
Categorise
Assess
Authorise
Schedule
Build
Test
Implement
Review
FSC
PSA
CAB
Project boards/ business boards
Change and release work together
Multiple, related or complex change
Release Management
Policy
Schedule
Design / develop
Build
Test
Accept
Plan Rollout
Distribute / install
- Activate
DHS
DSL
Configuration Management
Plan
Identify
Control
Status accounting
Audit / verification
CMDB
CI Info
CI Updates
Strategic Resolutions
Availability & Capacity Problems
Customer Issues
RFC's
Impact assessment
Key to abbreviations
CAB Change Advisory Board
CI Configuration Item
CMDB Configuration Management Database
DHS Definitive Hardware Store
DSL Definitive Software Library
FSC Forward Schedule of Change
KEdb Known Error Database
PSA Projected Service Availabuility
RFW Request for Work
Service Level Management
Availability Management
SERVICE DELIVERY
Capacity Management
IT Service Continuity Management
Financial Management

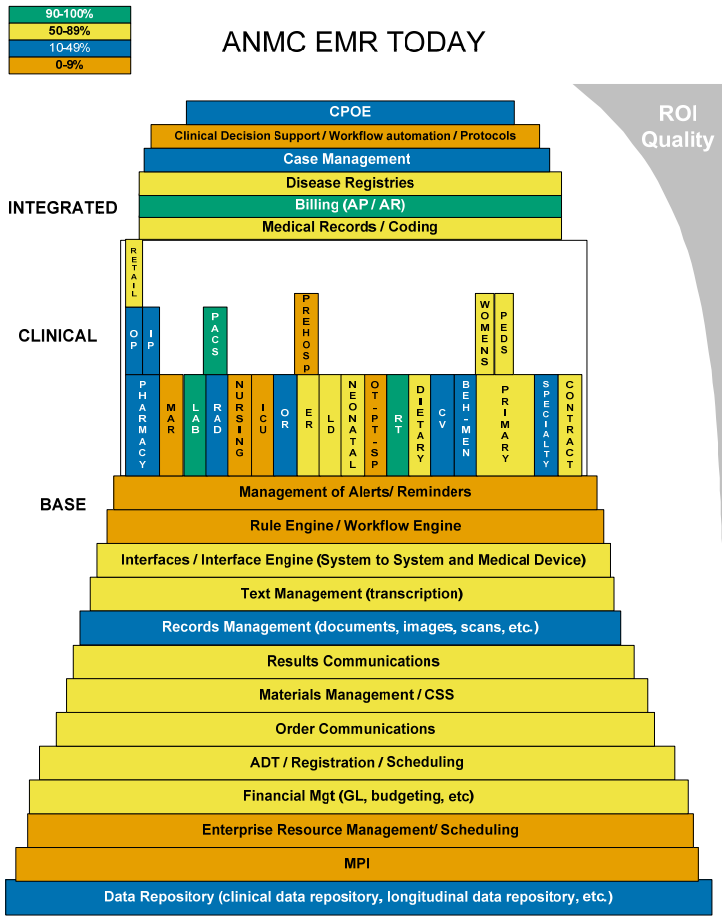

CUSTOMERS
DEVELOPMENT
Incident Management
Configuration Management
Problem Management
Change Management
Release Management
SERVICE SUPPORT
SERVICE DELIVERY
Customer Issues
CI Info
CI Updates
Impact assessment
RFCs
SL targets
Achievements
Service Level Management
Establish SLRs
Catalogue Services
Draft SLAs
- Review OLAs, Contracts
Negotiate, agree
Monitor, report
Review
Business requirements & SLRs
Availability requirements
Performance requirements
Financial requirements
Availability Management
Analyse weakness
- CRAMM, FTA, CFIA
Address shortfalls
- SOA, TOP
Continuous improvement
- work with Incident and Problem Management
Design to meet SLRs
- Availability, Reliability, Maintainability, Security, Serviceability
Security Management
Capacity Management
Business, Service and Technical aspects
Iterative activities
- Monitor, analyse, tune, implement
Demand Management
- Financial, physical
Modelling
- Analytical, simulation, trending
Application sizing
(as for modelling but wider scope and often in development arena)
CDB
Financial Management
Budgeting
- Cost types, codes
- Capital / Revenue
- Fixed & variable
Accounting
- Cost table
- Direct, indirect
- Unabsorbed overheads
- TCO, Return on investment
Charging
- Fair, simple, realistic
- Cost, cost plus, market rate, notional
Contracts with external suppliers
OLAs with internal suppliers
Continuity requirements
Risk reduction
Continuity requirements
BCM
IT Service Continuity Management
Initiate
Assess risks
- CRAMM
- Countermeasures
Develop plans
- Options; Gradual, Intermediate, Immediate
Operational Management
- Testing, Training, Awareness, Review, Change, Assurance
Requirements for new systems & services
Continuity requirements
Risk reduction
Key to abbreviations
CDB Capacity Database
CFIA Component Failure Impact Analysis
CRAMM Risk Analysis & Mgmt Methodology
FTA Fault Tree Analysis
OLA Operational Level Agreement
SLA Service Level Agreement
SLR Service Level Requirement
SOA Service Outage Analysis
TCO Total Cost of Ownership
TOP Technical Observation Post

# ANMC and ATHS
# EHR and HIE Planning

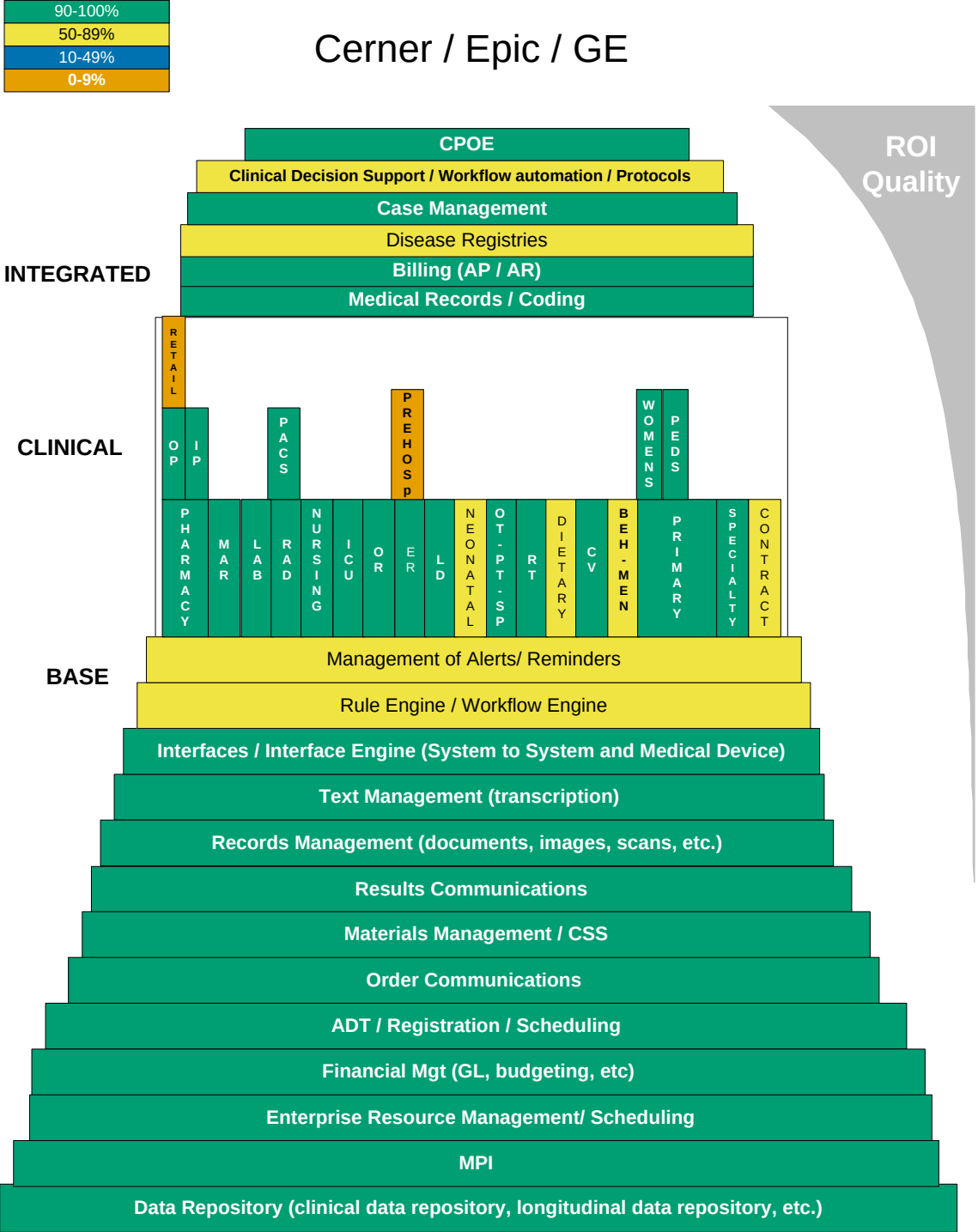
# IHS EHR+MS4+Sig+SCC+GE Pacs +Medilinks RT

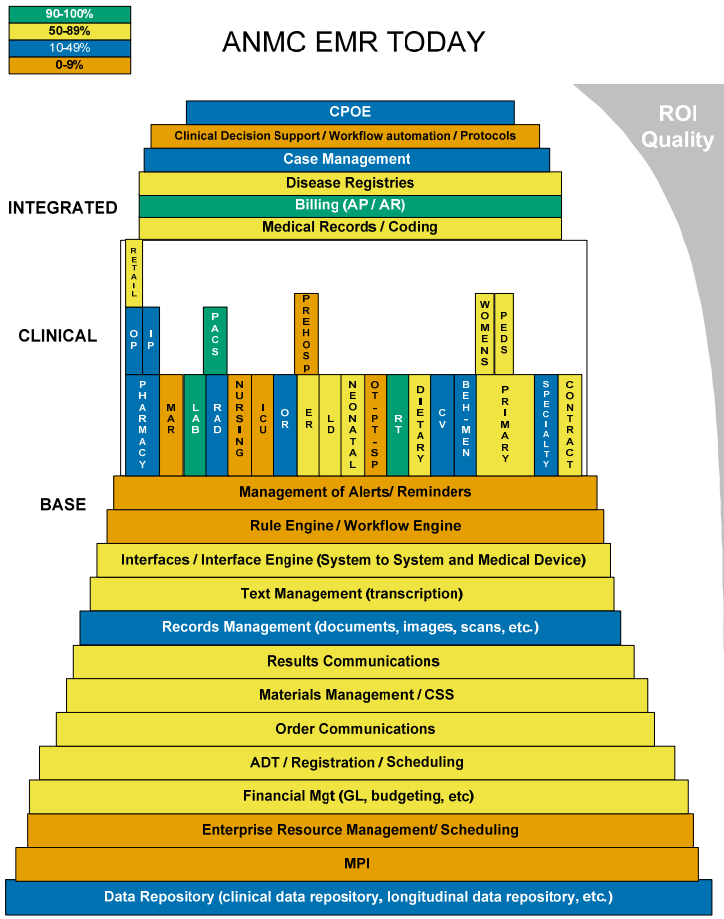



# IHS EHR Solution for ANMC



# Commercial EHR solution

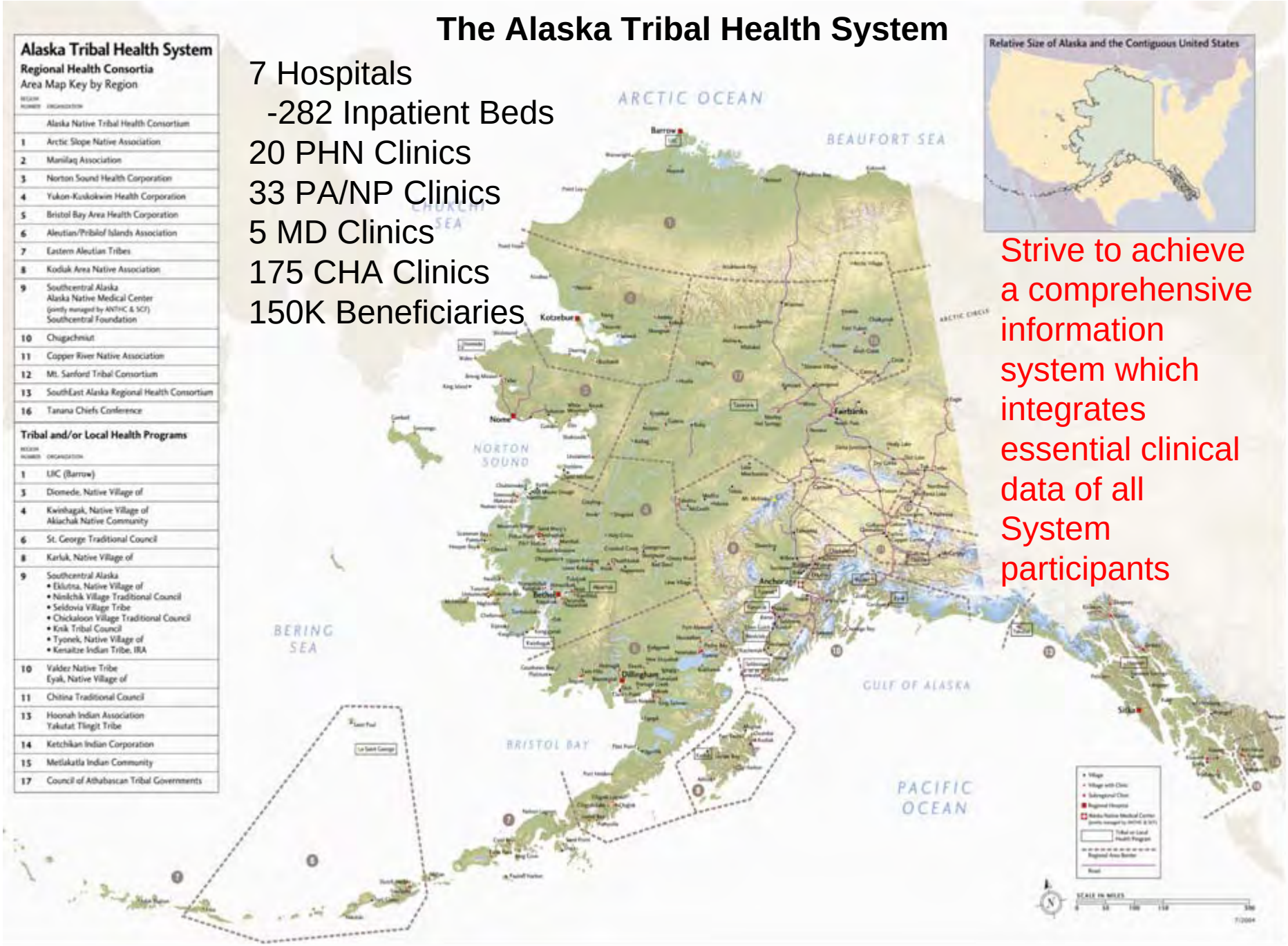


# The Alaska Tribal Health System

7 Hospitals
  -282 Inpatient Beds
20 PHN Clinics
33 PA/NP Clinics
5 MD Clinics
175 CHA Clinics
150K Beneficiaries

Strive to achieve a comprehensive information system which integrates essential clinical data of all System participants

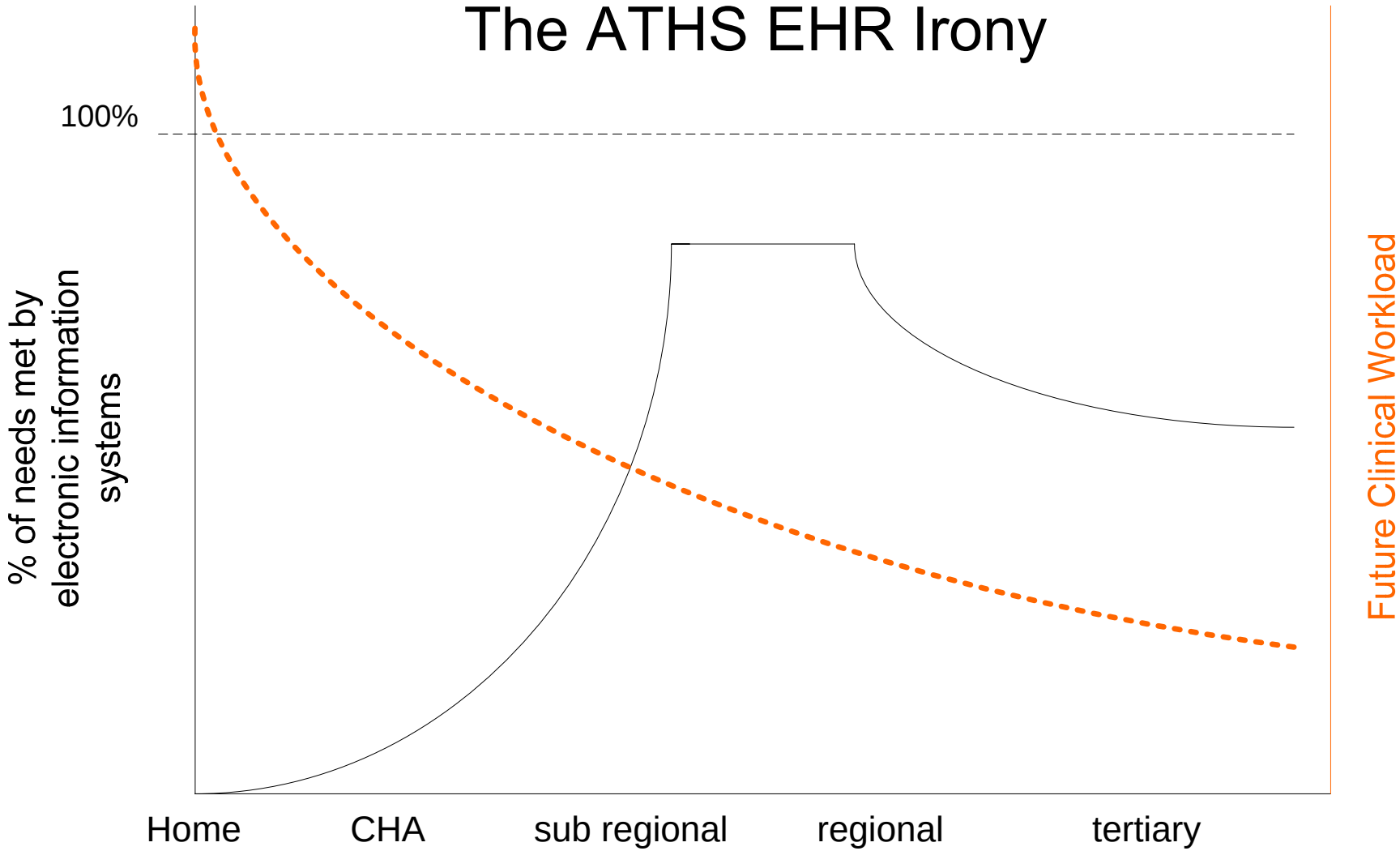


# ATHS EHRs Today

| tribe(s) | Clinical | BILLING |
|---|---|---|
| ANMC | RPMS, Softlab | Signature, MS4 |
| ASNA | RPMS | Mardon |
| BBAHC | RPMS, Meditech | Meditech |
| Maniilaq | IHS-EHR | IHS-EHR |
| NSHC | Meditech | Meditech |
| SCF | RPMS, MS4, Signature | Signature, MS4 |
| SEARHC | RPMS | ILC |
| YKHC | RPMS, Quadramed | MS4 |
| Chugachmiut | RPMS | RPMS |
| EAT | RPMS | RPMS |
| Eyak | Group Cast | Group Cast |
| KANA | RPMS | RPMS, Merlyn |
| Kenaitze | (Medisoft) | (Medisoft) |
| KIC | RPMS | ILC |
| Metlakatla | RPMS | RPMS |
| SVT | (Medisoft) | (Medisoft) |
| TCC | IHS-EHR | IHS-EHR, ILC |
| APIA | RPMS | RPMS, Medisoft |
| CATG | RPMS | RPMS |
| Eklutna | (Medisoft) | (Medisoft) |
| Ninilchick | (Medisoft) | (Medisoft) |

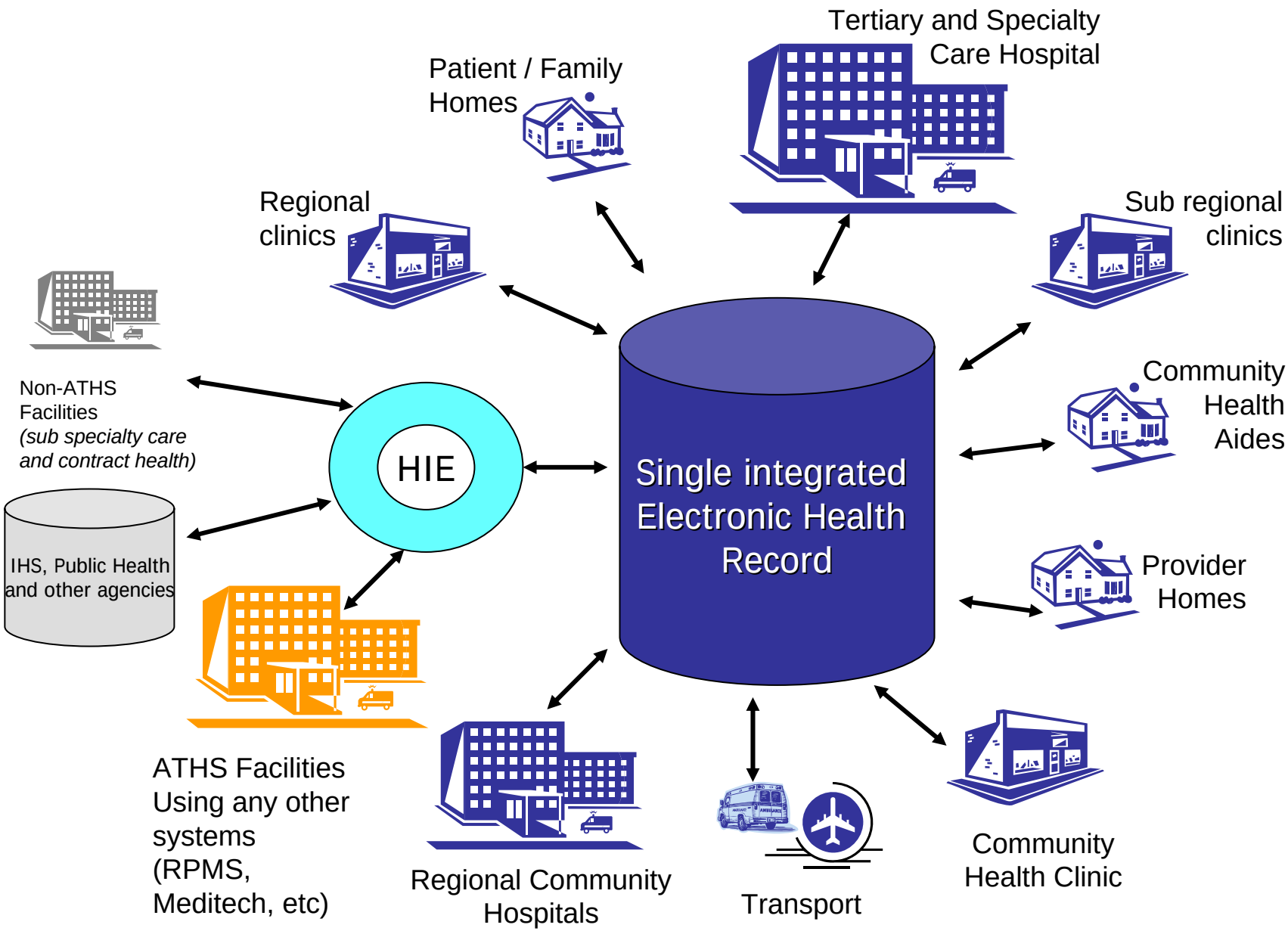
**9 Billing Systems**
**8 Clinical Systems**

# The ATHS EHR Irony



# ATHS EHR/HIE/PHR Proposal

- Build on ANMC RFP process to find products that are scaleable and affordable to anyone in ATHS who wants to participate
- Negotiate ANMC contract to lock in expansion options and pricing
- ATHS governed application service provider data centers
- Distribution via thin client or web
- Develop an ATHS HIE to integrate data from all other systems used (RPMS, Meditech, etc).


Tertiary and Specialty Care Hospital
Patient / Family Homes
Regional clinics
Sub regional clinics
Non-ATHS Facilities
(sub specialty care and contract health)
HIE
Single integrated Electronic Health Record
Community Health Aides
IHS, Public Health and other agencies
Provider Homes
ATHS Facilities Using any other systems (RPMS, Meditech, etc)
Regional Community Hospitals
Transport
Community Health Clinic

## Alaska Tribal Health System

**Regional Health Consortia**

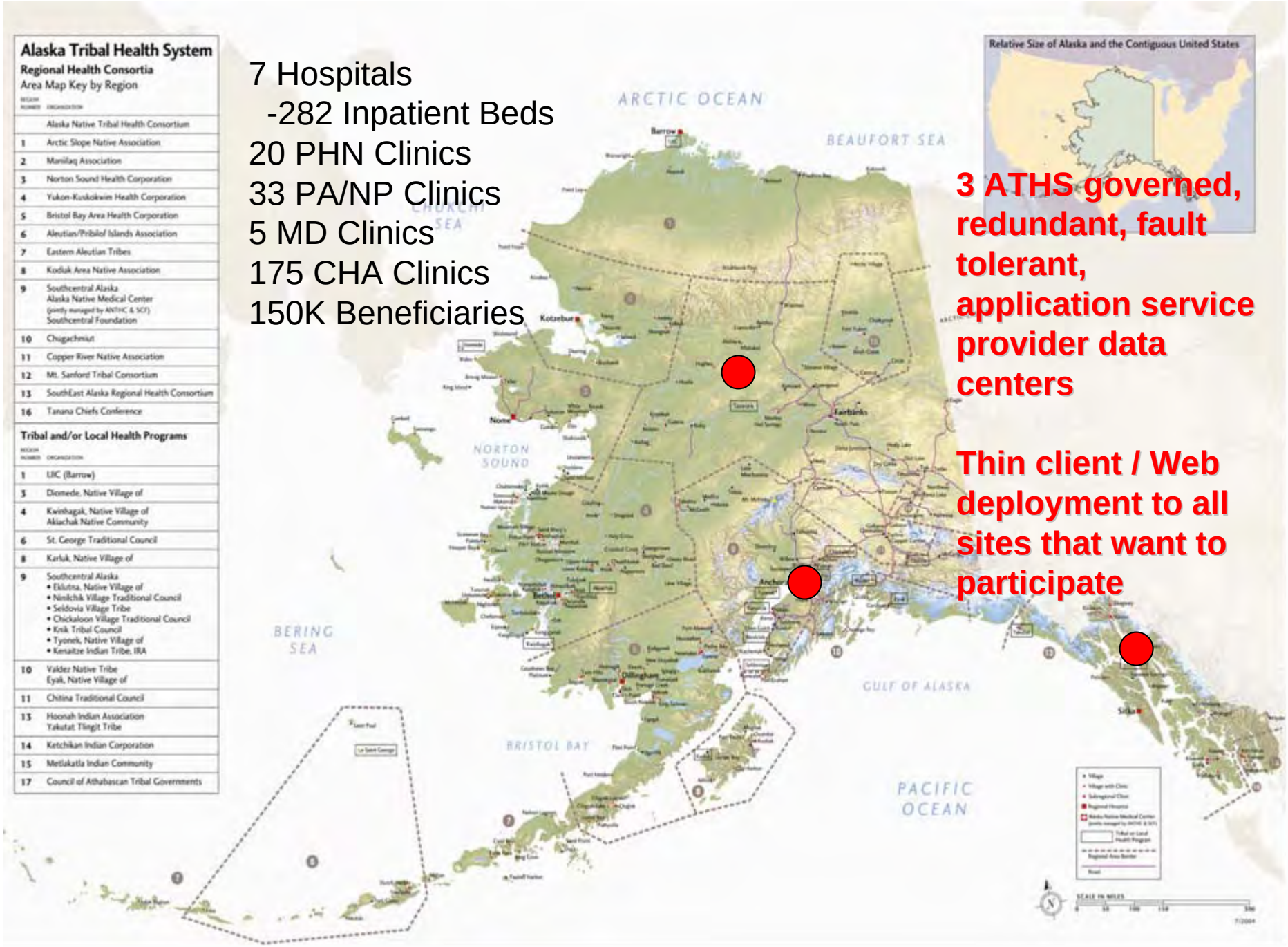
Area Map Key by Region

| Region Number | Organization |
|---|---|
| | Alaska Native Tribal Health Consortium |
| 1 | Arctic Slope Native Association |
| 2 | Manilaq Association |
| 3 | Norton Sound Health Corporation |
| 4 | Yukon-Kuskokwim Health Corporation |
| 5 | Bristol Bay Area Health Corporation |
| 6 | Aleutian/Pribilof Islands Association |
| 7 | Eastern Aleutian Tribes |
| 8 | Kodiak Area Native Association |
| 9 | Southcentral Alaska<br>Alaska Native Medical Center<br>(jointly managed by ANTHC & SCF)<br>Southcentral Foundation |
| 10 | Chugachmiut |
| 11 | Copper River Native Association |
| 12 | Mt. Sanford Tribal Consortium |
| 13 | SouthEast Alaska Regional Health Consortium |
| 16 | Tanana Chiefs Conference |

**Tribal and/or Local Health Programs**

| Region Number | Organization |
|---|---|
| 1 | UIC (Barrow) |
| 3 | Diomede, Native Village of |
| 4 | Kwinhagak, Native Village of<br>Aliachak Native Community |
| 6 | St. George Traditional Council |
| 8 | Karluk, Native Village of |
| 9 | Southcentral Alaska<br>• Eklutna, Native Village of<br>• Ninilchik Village Traditional Council<br>• Seldovia Village Tribe<br>• Chickaloon Village Traditional Council<br>• Knik Tribal Council<br>• Tyonek, Native Village of<br>• Kenaitze Indian Tribe, IRA |
| 10 | Valdez Native Tribe<br>Eyak, Native Village of |
| 11 | Chitina Traditional Council |
| 13 | Hoonah Indian Association<br>Yakutat Tlingit Tribe |
| 14 | Ketchikan Indian Corporation |
| 15 | Metlakatla Indian Community |
| 17 | Council of Athabascan Tribal Governments |

7 Hospitals
-282 Inpatient Beds
20 PHN Clinics
33 PA/NP Clinics
5 MD Clinics
175 CHA Clinics
150K Beneficiaries




**3 ATHS governed, redundant, fault tolerant, application service provider data centers**

**Thin client / Web deployment to all sites that want to participate**

# The Joys and Sorrows of Health Information Exchange

11/15/07

# ATHS HIE Status

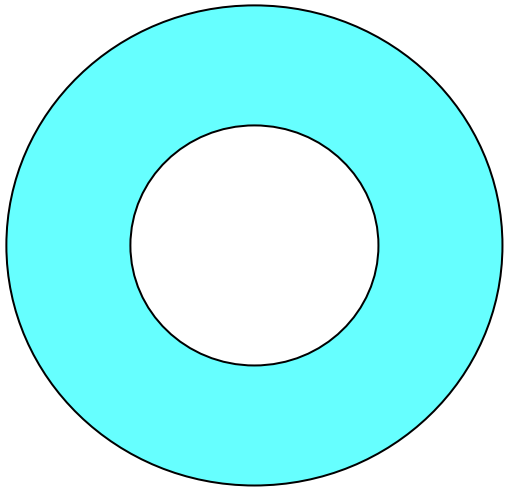
- Charter & Scope approved September 2007
- Next steps to do:
  - Continue to gather documentation including a fall-back option if there is no funding available.
  - Conduct a more thorough cost analysis.
  - Provide educational classes such as webinars on various aspects of HIE/EHR for ATHS staff.
  - Prepare an RFP with a scope that will allow for selection of a complete or partial response.
  - Continue MFI as is until HIE is ready
- Continue coordination

# ATHS HIE Major Coordination

- ATHS EHR – sister project
- ATHS Coordinated Care – sister project
- Alaska Chartlink – state & national funds?
- NHIN FHA & HITSP – agreement to support for IHS
- IHS EMPI – duplicative project
- ATHS MFI – transition required

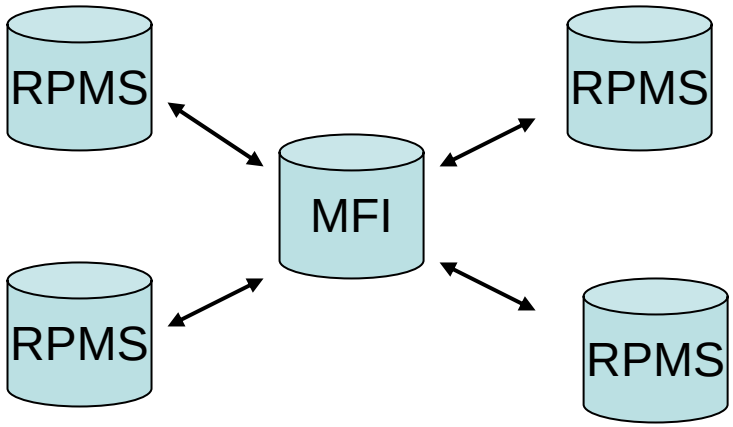
# Several Different Health Information Exchange Models

HIE (AK Chartlink)



- Real time, on demand exchange of data
- No data stays in HIE
- Local control of all data
- Does not require an MPI
- Many to Many exchange
- Subject to real time availability of data from local systems

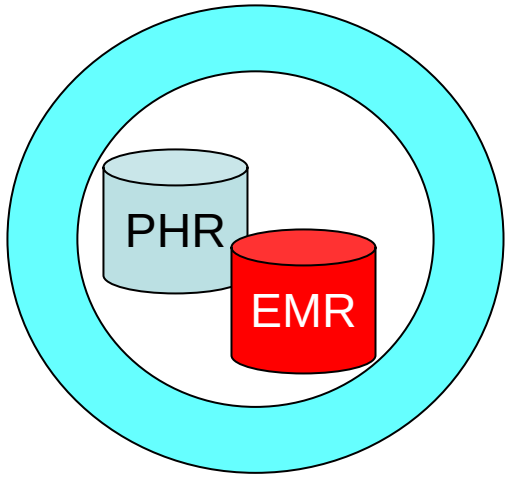
Multi Facility Integration (MFI)




- Periodically a subset of new data from any RPMS system is pushed to all other RPMS systems where the patient exists
- Does not currently include demographics and insurance information

# Several Different Health Information Exchange Models… *continued*

HIE with E-Health Trust




- Real time access to data
- A central store of integrated data
- Many to One and One to Many exchange
- MPI required

Personal health record-patient governed

Integrated Business EMR-ATHS governed

# But

- In October we found out that MFI has been deleting records for 10 years!
- MFI is now totally shut down
- Remediation
  - NDW, RPMS modules, other
- Fix MFI in 6-9 months
  - Deletes
  - Provider classes
  - LOINC
  - National Drug Codes
  - RPMS patient merge

# Real HIE Status

- MFI
  - 3 programmers on remediation
  - 6-9 months of fixes
- HIE Funding
  - Chartlink best $$ prospect
- Not enough staff, money, or time