

Realizing the Promise of the Medical Home

The 5 Essential Principles
of the Successful
Medical Home

Improving Patient Care (IPC)

- Provides structure for work toward system transformation
- Part of a National Collaborative to accelerate improvements
- “Sharing Senselessly and Stealing Shamelessly”
- Effects only a microsystem and one panel of patients initially, then spread to organization

Realizing the Promise of the Medical Home

- Consistent with the basic principles of medical ethics (beneficence, non-maleficence, autonomy, justice)
- These are principles, not processes

Realizing the Promise of the Medical Home

- Processes are required for a sturdy, safe and efficient house
- A home is a house transformed by relationships



A Brief History of the Medical Home

- 1967: American Academy of Pediatrics introduces concept
- 2002: Seven U.S. Family Medicine organizations recommend that every American should have a personal medical home
- 2005: American College of Physicians develops an advanced medical home model

A Brief History of the Medical Home

- 2007: The American Academy of Family Physicians, American Academy of Pediatrics, American College of Physicians and American Osteopathic Organization release the *Joint Principles of the Patient-Centered Medical Home*

Five Principles for a Successful Medical Home

1. Focus on physician/patient relationship
2. Make patient the center of care
3. Provide accessible, comprehensive, and continuous care
4. Emphasize data that are meaningful to the patient
5. Give it time

Benefits of the Medical Home

Quality improvement

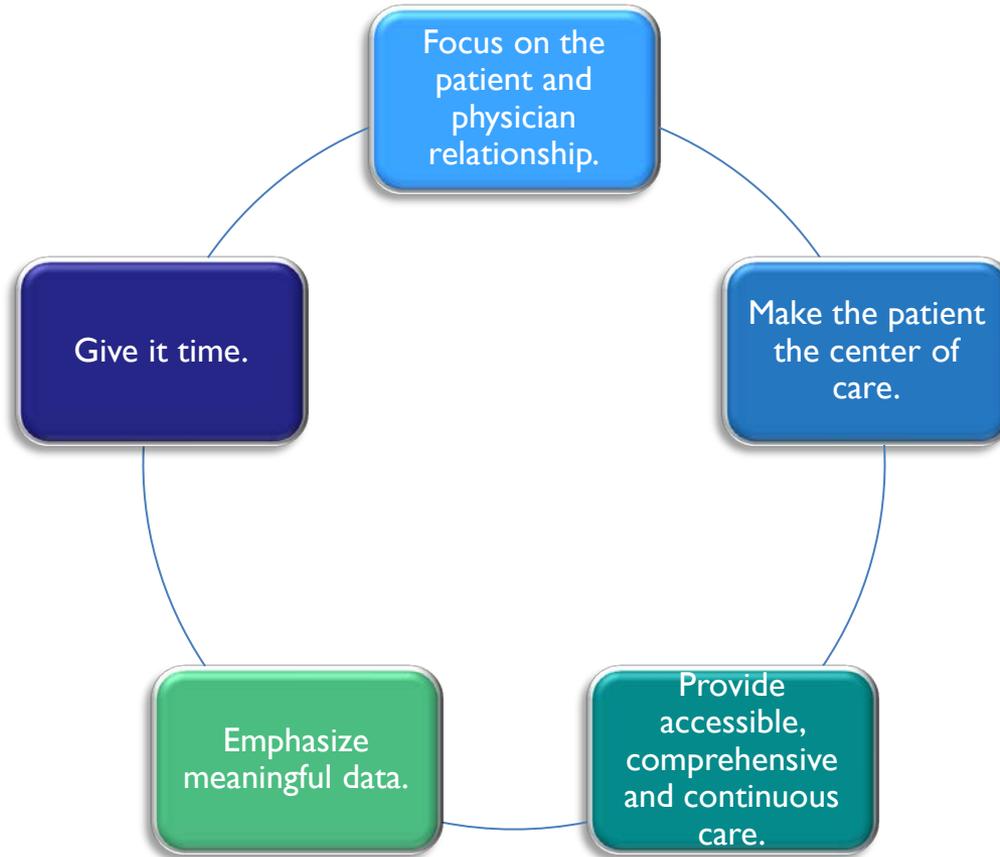
- Meaningful quality measures are communicated to patients in understandable ways
- The medical home assesses and continuously improves the services it provides through a patient-centered QI process

Benefits of the Medical Home

Cost effectiveness

- 10-15% decrease in hospitalization
- 20% fewer emergency room visits
- Saving between \$200 and \$600/patient/ year
- The closer the doctor/patient relationship, the greater the savings
- The more time the PCP and patient invest in the relationship, the greater the savings (30% reduction in total health care cost)

AAAHC Medical Home Accreditation/Certification



Assessing the five principles in action

Motivation for Change

- Payment structure is changing
 - Will be more based on your patients' healthcare outcomes, screening rates, etc.
- Quality measures are the focus
- Improves job satisfaction for providers and staff
- Improves patient satisfaction and health outcomes