



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Third Party Billing

(ABM)

Addendum to User Manual

Version 2.6 Patch 33 July 2021

Office of Information Technology Division of Information Technology

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Preface

The purpose of this addendum is to provide information about the Third Party Billing package (Namespace: ABM). The system is designed to automate the creation of a claim using existing Resource and Patient Management System (RPMS) visit data.

Please review and distribute this addendum to your Third Party Billing staff *prior to* installation of the patch.

Refer to the notes file released with this patch for all other technical documentation.

References to "Change Requests", "HEAT", "Service Now" (or SNOW), and "ADO" (or Azure DevOps) will be seen throughout the document. A Change Request refers to a request to update or modify the software to correct or add additional functionality that will support the mission and goals of the Indian Health Service. HEAT is the software used to document issues reported by the field. SNOW has replaced HEAT as a means of tracking reported issues and documenting support requests. ADO is a system used to track software change requests and has replaced Serena, which was originally used to document the software change request.

Some examples in the manual may contain references to CPT codes. Please review the CPT Code Usage:

CPT Code Usage: Applicable FARS/DFARS Restrictions Apply to Government Use.

U.S. Government Rights

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1.0 Introduction

1.1 Summary of Changes

Patch 33 provides enhancements and minor corrections to Version 2.6 of the Third Party Billing application. This patch *is not* cumulative of prior released patches. Please refer to those patch addendums for additional information.

Note: This addendum is not intended to be a billing/process guide. Consult your Business Office Manager or Area Business Office Coordinator for questions regarding insurer billing requirements and processes regarding billing.

1.1.1 Patch 33

 Inactivate Old Export Modes (ADO60178/CR11435) - Reported by Claremore Indian Hospital

Made changes to the Claim Editor and other options to allow the user to not see old export modes. This change also includes:

- Added new field to 3P Export Modes file for INACTIVE FLAG and populated it for all export modes EXCEPT the current paper and electronic (837) formats.
- Fixed the Ambulance Page (8K) so it will prompt for the mode of export, only display the active entries like the other claim editor pages and split the claim appropriately if the export mode if different from page 1.
- Added new warning #260 to the Claim Editor on appropriate pages to let the user know if the export mode is inactive.
- Added the new menu option EXTM-Export Mode Menu on the TMTP Table Maintenance Menu. No key is needed for this option but the user must have Table Maintenance to access.
 - EXTM contains two options; one to allow the editing of a few fields in the 3P Export Mode file, and the other to report what export modes are being using by insurer/visit type.
- Updated SITM Default Form for Dental Billing to check if the format has the DENTAL SCREEN setup to do dental billing and that the export mode is active.
- Updated the REPR Reprint Bill option so it will display only the most recent entry, or possibly two if they have been reactivated.

Note: The expiration of export modes is *not* site specific, so if an export mode is inactivated for one site it will be inactivated for all sites on that database.

2. Claim Editor Warning #13: Patient Sex Unspecified (ADO60181/CR11622)

Prior to patch 33, Claim Editor error code #13 was an error for PATIENT SEX UNSPECIFIED. This error will stop the user from approving the claim. Patch 33 changes #13 from an error to a warning, so the patient can have a SEX of Unspecified and the claim can still be approved. Additional changes include:

- Updated the error description to be 'Unspecified or Blank'.
- Added the policy holder SEX to the view option on page 2.
- Fixed 1500(02/12) so it will leave FL3 and FL11a blank if the SEX for either the patient or the insured is blank or UNKNOWN.
- Changed ADA-2012 so FLs 4 and 22 will be blank for either the patient or the insured being blank or UNKNOWN.
- 3. SOGI Preferred Name (ADO60185/CR11502)

The Patient/HRN/Claim Number banner, which prints on the top of every page in the Claim Editor, has been updated to include an asterisk (*) if the patient has a preferred name, as well as an additional line underneath to display the preferred name. Some additional changes include:

- Shortened 'Claim Number' to 'Claim' to make a little more room on the top line.
- Updated the VPRP option to include the asterisk (*) and the preferred name if there is one.
- For reports, made the preferred name print after the full name in exclusion parameters when a specific patient is selected for the billing entity.
- 4. Changes for VAMB Pharmacy Billing (ADO60186/CR12024)

Changed the NARR option (NOC NEC Required for 5010 submissions) so the user can select, by insurer, if a particular CPT code should have the CPT Narrative field populate with the CPT description, the Medication description (if there is an NDC on the line item), or if the CPT Narrative should be left blank. The NARR option allows the user to setup the CPT Narrative by payer. Additional changes include:

• Changed the sequence of prompts in the Claim Editor so the CPT and NDC prompts happen before the CPT Narrative.

- Added a new warning message (#259) if the NDC is associated with a controlled substance that might require the DEA number to be sent on the claim.
- Updated the first line of the CMS-1500(02/12) to print 'N4' and the NDC, 'UN' and the units, and the med name or CPT Narrative based on an updated prompt in the Add/Edit Insurer option, "Should Medication Name print?" to allow BOTH NDC, units, and med name.
- 5. UB-04 July 1, 2020 Table Updates (ADO60187/CR11200)

Updated the following 3P Codes categories: Admit Source, Admit Type, Condition Codes, Discharge Status, Newborn, Occurrence Codes, Occurrence Span Codes, and Value Codes.

It includes all codes that were sent, even if they were already in a status of inactive, were reserved for national assignment, or payer code. Includes '(inactive)' in the description as a quick indicator to the user they are inactive. Also inactivated duplicate entries so the user should only see one of each code now. Updated Page 9C in the Claim Editor so inactive Condition Codes cannot be selected. Also updated is the EDUB option so all fields can be edited.

While testing, it was found that only one condition code was being sent. It has been updated to send the first 12 in an HI*BG segment.

6. Value Codes Display (ADO60188/CR10380)

Value codes were not always displaying correctly in the Claim Editor on Page 9D. Sometimes they were formatting as a dollar amount when it should have been a whole number. They have been fixed so they will format correctly all the time. Changes to the display were also made so everything aligns better and fixes were implemented on the paper UB-04 to correctly align.

7. Covered and Non-Covered Days for Inpatient Billing (ADO60189/CR9512 & ADO60190/CR11505) – Reported by Cherokee Indian Hospital Authority and Claremore Indian Hospital

Created a new summary page that displays when approving an inpatient claim so biller can view and bill for covered days and non-covered days. Part of these changes also include:

- Corrected units (FL46 and SV205) to be the total days, not the covered days.
- Corrected total charges to be the whole bill amount, not just the covered days amount on the summary screen, the CLM segment of the 837I, and FL47 on the UB-04.

- The Grouper Allowance was fixed to be included in the adjustments. Prior to this patch, a Grouper Allowance was not allowing the secondary to calculate correctly without manual user intervention.
- 8. UB-04 Alignment of Form Locator 55 and Form Locator 76 (ADO60196/CR11774/INC0037696)

Moved UB-04 FL 55 left one character to make it align in the box corrected. Moved FL 76 one character to the right.

9. Sending Additional Data Fields to A/R (ADO60197/CR12174)

Added the flat rate CPT, flat rate revenue code, and flat rate revenue description to the data that is captured on the 3P Bill. Additional fields have been added to the data being sent to A/R to allow for future reporting in A/R. The notes file contains a complete list of fields being sent. The user will not see these changes in A/R yet (A/R will still need to be patched to accept the data) but this will be the first step for these changes.

10. Billing COVID HCPCS from Labs (ADO61808/CR12178)

A range of HCPCS codes (U0001-U0004) were added for COVID lab test. These HCPCS are tied to lab tests and should cross over with the rest of the visit from PCC but they were not crossing over correctly. This has been fixed so they will now display.

Fixed claim editor error 233 to display for the 837P if the type of test result or test result is missing when required. Updated the Claim Editor error 200 to display if there is no 90 modifier and no in-house CLIA on the service line. Updated the Claim Editor page 8E view option so all CPTs will display, not just the first one for each lab.

11. Updates to the CPRP-CPT Charge Report (ADO62035/CR12338)

Updated the delimited output option to include more data necessary for COVID and for better reporting on CPT/HCPCS/ADA codes.

- Corrected the issue with the Primary DX missing and throwing off the remaining columns.
- Removed second device prompt.
- Split the entry if it was reporting the NDC code so that both NDC and CPT will be reported.
- Made manual bills show up on report, even though several of the columns will be blank.
- Corrected some SAR codes not showing up.
- Added third output option so user can write a delimited report to screen.

2.0 Patch 33

2.1 Claim Editor Updates

Changes have been made to the Claim Editor in Patch 33. Please review the changes carefully for updates that affect the billing staff.

2.1.1 Inactivation of Export Modes

The installation of Patch 33 will allow the billing technician to see a limited display of export modes throughout the billing system. This was accomplished by adding a Status field to the 3P Export Mode file which allows for an entry to be marked as Inactive.

The billing technician will notice that when they type two question marks (??) at the "Export Mode" prompt, the system will display a short list of active entries.

```
Patient: DEMO, PATIENT [HRN: 999999]
  ..... (CLAIM IDENTIFIERS)
              [1] Clinic..... GENERAL
              [2] Visit Type..... OUTPATIENT
              [3] Bill Type..... 131
              [4] Billing From Date..: 03/30/2021
              [5] Billing Thru Date..: 03/30/2021
              [6] Super Bill #....:
              [7] Mode of Export....: CMS-1500 (02/12)
              [8] Visit Location....: 2017 DEMO HOSPITAL
WARNING:075 - EMPLOYER LOCATION UNSPECIFIED
Desired ACTION (Edit/View/Next/Jump/Back/Quit): N// E
Desired FIELDS: (1-8): 1-8// 7
[7] Mode of Export..: CMS-1500 (02/12)// ??
  Choose from:
             NCPDP-P
                      NCPDP UNIVERSAL CLAIM FORM
  24
             UB-04 OMB No. 0938-0997
  28
             837I (UB) 5010 837 5010 INSTITUTIONAL
837P (HCFA) 5010 837 5010 PROFESSIONAL
  31
  32
             837D (ADA) 5010 837 5010 DENTAL
  33
             ADA-2012 ADA Claim Form dated 2012
  34
  35
             CMS-1500 (02/12) OMB No. 0938-1197
             ADA-2019 ADA Claim Form dated 2019, J-430
  36
```

Figure 2-1: Display of Condensed Export Mode List on Page 1 of the Claim Editor

If additional export modes are needed *or* if additional export modes need to be reactivated, please reference Section 2.3.1.1.

The other CPT pages (Pages 8A to 8K) have also been updated where the user may select a mode of export for each page. If the user types two question marks (??), the system will display a condensed export mode list.

```
Patient: DEMO, PATIENT [HRN: 999999]
                                                   Claim: 402621
Mode of Export: 837P (HCFA) 5010
REVN
                                           TINIT
                                                           TOTAL.
   CODE CPT - MEDICAL SERVICES CHARGE QTY CHARGE
    [1] CHARGE DATE: 03/30/2021@11:00
    0510 99202 OFFICE O/P NEW SF 15-29 MIN 216.00 1
                                                        _____
                                                             $216.00
Desired ACTION (Add/Del/Edit/View/Next/Jump/Back/Quit/Mode): N// M
MODE OF EXPORT PAGE 8A: 837P (HCFA) 5010// ??
  Choose from:
  24 NCPDP-P NCPDP UNIVERSAL CLAIM FORM
      UB-04 OMB No. 0938-0997
837I (UB) 5010 837 5010 INSTITUTIONAL
837P (HCFA) 5010 837 5010 PROFESSIONAL
837D (ADA) 5010 837 5010 DENTAL
ADA-2012 ADA Claim Form dated 2012
CMS-1500 (02/12) OMB No. 0938-1197
ADA-2019 ADA Claim Form dated 2019, J-430
            UB-04 OMB No. 0938-0997
  28
  31
  32
33
  34
  35
  36
MODE OF EXPORT PAGE 8A: 837P (HCFA) 5010//
```

Figure 2-2: Display of Limited Export Mode View on Page 8A - Medical in the Claim Editor

See the Export Modes Menu for additional information on editing the Export Modes file.

2.1.2 SOGI – Preferred Name Modifications

Changes have been made to the Claim Editor that allows for the preferred name to display in the Claim Editor and other menus within the billing system. The preferred name is added into the Registration Editor and is provided by the patient. The preferred name is also known as a nickname or alias the patient prefers to be called and does not replace their legal name provided on state or federal documents.

The system was updated to display the name with an asterisk (*) to indicate that a preferred name entry exists. One line below the patient name will contain the entry for the preferred name.

The format of the name may vary slightly by option but the display will look similar to the Figure 2-3.

```
PATIENT: DEMO, PATIENT* M 12/31/1999 ***-**-5555 HRN: 999999
Preferred Name: NICKNAME
```

Figure 2-3: Format of the Preferred Name that Displays to the User

The patient lookups will display the preferred name when performing a patient search. In addition, the following options have been updated to reflect the preferred name:

- CG1P Claim Generator, One Patient
- EDCL Edit Claim Data
- LOOP Claim Editor Loop
- NEW Add New Claim (Manual Entry)
- RBCL Rebuild Items from PCC
- CKCL Check Eligibility for a Visit
- CLMG Cancel Claim
- IQMG Inquire about an Approved Bill
- ADMG Add a new bill that was Manually Submitted
- OCMG Open/Close Claim
- SCMG Split Claim

The reports have not been updated to reflect the preferred name on the printed report but any references to a patient (where the patient name or chart number is selectable) will display the preferred name when searching for a specific patient entry to include on the report.

Claim Editor Menu

Figure 2-4 displays a sample of the preferred name when displaying a list of claims for the patient.

Figure 2-4: Display of Preferred Name in the Claim Editor Claims Display

All pages within the Claim Editor have been updated to display the preferred name. A change has also been made to condense the claim number label and move the field to the left to accommodate large claim number references.

```
Patient: DEMO, PATIENT* [HRN: 999999]
                                                                                                                                                                                                           Claim: 402621
       Preferred Name: NICKNAME
  ..... (CLAIM SUMMARY) .....
                   Pg-1 (Claim Identifiers) ____| Pg-3 (Questions) ___
                                                                                                                    |Release Info: YES Assign Benef: YES
Location..: 2017 DEMO
 Clinic....: GENERAL
 Visit Type: OUTPATIENT
Visit Type: OUTPATIENT

Bill From: 03-30-2021 Thru: 03-30-2021 | Pg-4 (Provided Provided Prov
                                                                                                                                                Pg-4 (Providers)
                                                                                                                                                                                Pg-5A (Diagnosis)
                                                                                                                                        | 1) HYPERTENSION
                                           PCC Visit Data
Prim Visit: 03/30/2021@11:00 Count: 1
Srv Cat: A Hsp Loc: <none> | Pg-8 (CPT Procedures)
Last Visit: No Last Visit Found | 1) OFFICE O/P NEW SF 15-29 MIN
WARNING: 250 - DOS after ICD Indicator Date
Desired ACTION (View/Appr/Pend/Next/Jump/Quit): N//
```

Figure 2-5: Display of the Preferred Name in the Claim Summary, Page 0 in the Claim Editor

Reports

If selecting a specific patient entry, the preferred name will display to the user. The preferred name will not print on the report.

Figure 2-6: Display of Exclusion Parameters Showing Preferred Name

2.1.3 SOGI – Claim Form Gender Reporting

The claim forms have not changed for the reporting of gender but the biller will need to be aware of their payer requirements for gender reporting for both the patient and the policy holder.

Forms that do not contain an 'Unknown' indicator and the gender is marked as Unknown in RPMS, will cause the form to be blank in the gender or sex field.

2.1.4 Covered/Non-Covered Billing for Hospital Inpatient Claims to Medicare

The system has been corrected to allow billing to Medicare and Medicaid without having to make manual corrections for inpatient claims that contain non-covered days. The billing requirements are based on the guidelines in the Indian Health Service Manual published by Novitas Solutions LLC, a Medicare Administrative Contractor:

Billing Requirements for Non-Covered Days

Where a beneficiary receives non-covered care at admission, but subsequently is furnished a covered level of care during the same hospital stay, the admission is deemed to have occurred when covered services became medically needed and rendered. The following additional entries are required on the bill:

- Form Locator (FL) 35 (Occurrence Span Code) Include occurrence code M1 and the dates indicating the period of non-covered care.
- FL 39 (Value code 80) Report the total number of covered days.
- FL 40 (Value code 81) Report the total number of non-covered days.
- FL 41 (Value Code 31) Report the total charges of the non-covered accommodations. These charges are also included as non-covered charges on the bill.
- FL 48 (Non-Covered Charges) These charges are also included as non-covered charges on the bill.

For more information, please review our article on Guidelines for Billing Acute Inpatient Noncovered Days.

Note: This is for billing purposes only. The IHS hospital will not bill the beneficiary for days that inpatient care was no longer required.

Inpatient No-Pay Billing Instructions

A no-pay inpatient claim is submitted to track benefit periods. These claims are filed when:

- Inpatient benefit days are exhausted.
- Determination is made after the patient is dismissed that the inpatient stay was not medically necessary.
- The patient only has Part B entitlement but has a supplemental insurance policy that will consider payment of the inpatient claim; therefore, a denial from Medicare is needed.

The following UB-04 Form Locators should be populated when filing for no-pay claims and the patient has a supplemental insurance that will consider payment of the claim:

- FL 4 (Type of Bill) Enter the bill type as 0110
- FL 35 (Occurrence Span Code) Enter occurrence code M1 and the same dates indicated in the "from" and "through" dates in FL 6 (Statement Covers Period)
- FL 39 (Non-Covered Days) Indicate value code 81 and the number of noncovered days
- FL 40 (Value Code 31) Report the total charges of the non-covered accommodations (this is patient liability)
- FL 47 (Total Charges) Indicate the total charges for each line item
- FL 48 (Non-Covered Charges) Indicate the total non-covered charges for each line item

Once the inpatient "no-pay" inpatient claim has been submitted to Medicare and appears on a remittance advice, providers may then bill the ancillary Part B claim (121 TOB).

This guidance is current as of the publication of this addendum. Please refer to your MAC for updated guidance.

2.1.4.1 Claim Editor Screen Display

The process of editing the non-covered days has not changed. The billing technician must still indicate the non-covered days on Page 7 in the Claim Editor. The sum of the covered and non-covered days must still equal the number of days from the admission date to the discharge date.

```
Patient: MEDICARE, GLENN [HRN:135291]
                                               Claim: 402622
.....(INPATIENT DATA) .....
[1] Admission Date...: 04-03-2021
                                [2] Admission Hour...: 10
[3] Admission Type...: 02 (URGENT)
[4] Admission Source.: 02 (CLINIC OR PHYSICIAN'S OFFICE)
[5] Admitting Diag...: R42. ()
[6] Discharge Date...: 04-09-2021 [7] Discharge Hour...: 09
[8] Discharge Status.: 01 (DISCHARGED TO HOME OR SELF CARE (ROUTINE DISCHARGE))
[9] Service From Date: 04-03-2021 [10] Service Thru Date: 04-09-2021
[11] Covered Days...: 4
                                [12] Non-Cvd Days...: 2
[13] Prior Auth Number....: AAZZBBEEC0101
Desired ACTION (Edit/Next/View/Jump/Back/Quit): N//
```

Figure 2-7: Viewing the Covered and Non-Covered Days on Page 7 - Inpatient Data in the Claim Editor

Once the claim has been edited, reviewed, and then approved, the user will see and updated summary screen.

			SUMMARY							
Active Insurer	: MEDICARE									
Form	Charges	Previous Payments	Adjustments	Cov'd Days	Non-cov'd Days	Bill Amount				
837I (UB) 50	21,786.00	0.00	0.00	14,524.00	7,262.00	21,786.00				
	21,786.00	0.00	0.00	14,524.00	7,262.00	21,786.00				
Do You Wish to APPROVE this Claim for Billing?										

Figure 2-8: Display of Summary Page in the Claim Editor showing Non-Covered Days

Prior to this update, the system would not display the **COVERED DAYS** (**Cov'd Days**) column on the Summary Screen. Patch 33 has modified the screen to display the covered days along with the non-covered days. The system also changed the amount of the bill by sending the total amount of the bill (covered and non-covered amounts) to Accounts Receivable. Prior to the patch update, the system was only sending the Covered Days dollar amount to A/R.

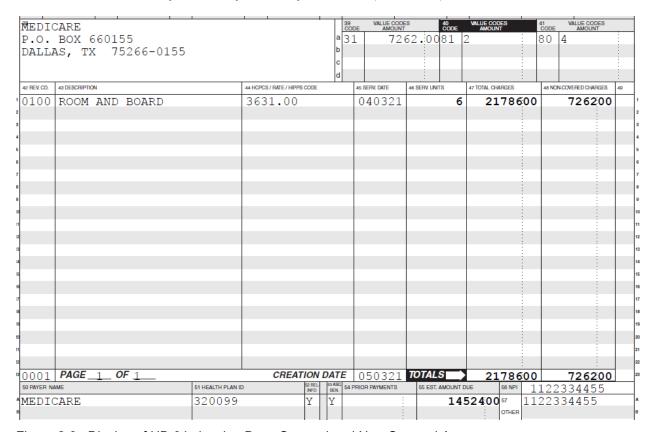
The column header of *Write-offs* has also been replaced with *Adjustments*. This is to better describe the type of adjustment received from the Accounts Receivable system as not all adjustments are write-offs.

Once approved, the paper claim form will reflect the following on the paper UB-04:

Table 2-1: Form	Locator	Descriptions	and Actions
-----------------	---------	--------------	-------------

Form Locator	Description	Action
44	Serv. Units	Reflects the <i>total</i> number of days the patient was admitted.
47	Total Charges	Total dollar amount of both Covered and Non-Covered days (Covered + Non-Covered Days) X (Flat Rate Amount)
48	Non-Covered Charges	Total dollar amount of the Non-Covered days (Non-Covered Days) X (Flat Rate Amount)
55	Estimated Amount Due	Total dollar amount of Covered Days (Covered Days) X (Flat Rate Amount)

When printed, the paper claim form will print similar to the following form. In this case, the patient was admitted for six days where two days were considered non-covered (2021 rate $3,631.00 \times 2 \times 5,262.00$) and four days were determined to be covered (2021 rate $3,631.00 \times 4 \times 5,631.00$).



Total Days: 6 days at Daily Flat Rate (\$3,631.00) = \$21,786.00

Figure 2-9: Display of UB-04 showing Days Covered and Non-Covered Amounts

The 837 Institutional has been updated to display the following:

Table 2-2: 837 Institutional updates

Segment/ Element	Description	Action
CLM-02	Total Claim Charge Amount	Total dollar amount of both Covered and Non-Covered days (Covered + Non-Covered Days) X (Flat Rate Amount)
SV2-03	Line Item Charge Amount	Total dollar amount of both Covered and Non-Covered days (Covered + Non-Covered Days) X (Flat Rate Amount)
SV2-04	Unit or Basis for Measurement Code	Use DAYS as the units to represent inpatient days (based on the default revenue code being 100-219)
SV2-05	Service Unit Count (Quantity)	Total number of COVERED days
SV2-07	Non-Covered Charge Amount	Total dollar amount of the Non-Covered days (Non-Covered Days) X (Flat Rate Amount)

Note that the value in SV2-04 has been updated to reflect DAYS instead of UNITS if the visit is an inpatient visit. The system will also send the total amount of the claim (both covered and non-covered days).

The following is an example of how the 837 Institutional format will look:

```
CLM*402622A-DH-135291*21786.00***11:A:1**A*Y*Y~
DTP*096*TM*0900~
DTP*434*RD8*20210403-20210409~
DTP*435*DT*202104031000~
CL1*2*2*01~
REF*G1*AAZZBBEEC0101~
REF*EA*135291~
HI*ABK:R42:::::Y~
HI*ABJ:R42~
HI*ABF:G4751::::::Y*ABF:E860::::::Y~
HI*BI:M1:RD8:20210407-20210409~
HI*BE:31:::7262*BE:81:::2*BE:80:::4~
HI*BG:C1~
NM1*71*1*MEDICALDOCTOR*TODD****XX*1991991997~
PRV*AT*PXC*208D00000X~
SV2*0101**21786.00*DA*6**7262.00~
DTP*472*D8*20210403~
REF*6R*00000006212000000~
```

Figure 2-10:Display of the 837l that shows the Total Bill Amount in CLM02 and the Covered/Non Covered days in the SV2 Segment

2.1.5 Billing Electronically to the Veterans Administration Under the IHS/THP Agreement

The Veterans Administration (VA) entered into an agreement with the Indian Health Service in December 2012. This allows the IHS Federal and Tribally owned healthcare facilities to bill to the VA for reimbursement. Visits are reimbursed at the Medicaid outpatient flat rate. Claims are submitted using Change Healthcare as the clearinghouse (or a Change Healthcare-supported vendor) and are itemized to the VA. All claims are submitted with the exception of pharmacy charges as the VA's claim processing software was unable to receive the pharmacy charges electronically.

As of July 2020, the VA has been testing with the IHS and Tribal Health Partners that use RPMS to receive pharmacy files electronically. The claims have been received but some changes are made to alleviate the burden on the biller of having to manually add the prescription description for each medication onto the claim form.

A change has been made to allow the medication description to default for each pharmacy charge. This also required a modification to the *NARR – NOC/NEC* Required for 5010 Submission option. Another update was made to print/send the ordering provider's DEA Number for controlled substances. Minor changes have been made to the Claim Editor which are outlined in this section.

2.1.5.1 Setting the Required Medication Fields in Table Maintenance

Currently, when billing for pharmacy services to the VA, the billing technician must ensure the medication units are submitted and that the CPT narrative is accessible. This allows the medication description, as required by the VA, to be submitted on the claim. To allow the CPT narrative field to be displayed, the NOC NEC Required for 5010 Submissions will need to be set up.

If this has previously been set up, please access the menu option in Table Maintenance to review the parameters and make additional changes. The changes needed are from the new options have been added.

Setting up the Medication Units

To access the medication units, edit the VA Medical Benefit insurer (VAMB) in the Insurer file:

3PB>TMTP>INTM>EDIN

- 1. Add the "Select Insurer" prompt, type the name of the VA Medical Benefit insurer and press Enter.
- 2. Press the Enter key though the prompts to get to the "Select Visit Type" prompt. At this field, type **997** or **PHARMACY** and press Enter.
- 3. Press the Enter key though the prompts to get to the default "Mode of Export" field. Make sure the field is set to CMS-1500 (02/12).
- 4. Press the Enter key to get to the "Should Medication Name print?" prompt. Type **BOTH** and press Enter.

Note: If the default "Mode of Export" was previously set to the 837 Professional format, it must be changed to the paper format for the "Should Medication Name print?" field to display. Once the field has been set up, the default export mode may be set back to the electronic format.

```
Select VISIT TYPE..: 131 OUTPATIENT
...OK? Yes// (Yes)

Billable (Y/N/E)...: YES//
```

```
Reporting purposes only:
Do you want to replace with another insurer/visit type?
Start Billing Date (create no claims with visit date before)..:
Procedure Coding....: CPT//
Fee Schedule....:
Add Zero Fees?...: NO//
Multiple Forms?....: NO//
Payer Assigned Provider Number ....:
EMC Submitter ID #..:
EMC Reference ID....:
Auto Approve?....: NO//
Mode of Export....: CMS-1500 (02/12)//
Billing Prv Taxonomy:
Should Medication Name print?: ??
     Choose from:
      NAM PRINT MED NAME
      UNT
              PRINT NDC WITH UNITS
      BOTH NDC WITH UNITS AND MED NAME
Should Medication Name print?: BOTH NDC WITH UNITS AND MED NAME
```

Figure 2-11:Setting the NDC, Units and Medication Name for VA Claims

Setting up the Narrative Field for the Medication Description

The process of billing the medication requires the user to submit a default HCPCS code of **J3490** for *all* medications, regardless of the drug or if there is a corresponding HCPCS code to describe the medication. This is a requirement for billing to the VA only.

To set up the CPT narrative for the VAMB insurer entry:

- 1. From the main menu in Third Party Billing, access the Table Maintenance Menu (TMTP).
- 2. Select the NOC NEC Required for 5010 Submissions (NARR) option.
- 3. At the "Select INSURER" prompt, type VA MEDICAL BENEFIT (VMBP) or the insurer that is used to bill the VA under the IHS/THP VA Agreement program.
- 4. The system will display all CPT/HCPCS codes that have been entered with a Req'd entry. Type **J3490** and press Enter. If the code has not been entered prior to this instruction, please add and proceed to the next field.

Note: If the J3490 has already been added, re-select it so that it may be edited.

- 5. At the "CPTS REQ'ING NARRATIVE" prompt, press Enter.
- 6. Make sure **Yes** is answered at the "REQ'D FOR INSURER" prompt and press Enter.

- 7. The Description Type is a new field that has been added. In this case, type **R** or **MEDICATION DESCRIPTION** and press Enter. For the VA Billing, this allows the name of the drug prescribed to the patient to be used rather than the CPT description.
- 8. A new question has been added which asks the user to answer Yes if they wish to use the CPT description if no Medication or Drug data exists. Type **Yes** and press Enter. This is meant to use the CPT description if billing using a HCPCS drug code on Page 8H in the Claim Editor if not using the medication or drug entry on Page 8D (Pharmacy Page).
- 9. Type a caret (^) or press Enter at the "Select CPT" prompt if no other CPT codes are needed.

```
THIRD PARTY BILLING SYSTEM - VER 2.6p33
                 NOC NEC Required for 5010 submissions
                           2017 DEMO HOSPITAL
          User: DEMO, USER
                                                4-MAY-2021 8:22 AM
    An insurer and a list of CPT/HCPCS codes will be prompted for.
    Any codes entered for that insurer will send a NARRATIVE of
    "NOT OTHERWISE CLASSIFIED" in the 5010 Professional/Institutional
    export. If no narrative is entered, an error will display in the claim
    editor. You will also have the option to select the CPT description
    as the narrative being sent.
Select INSURER: VA MEDICAL BENEFIT (VMBP) OREGON 97207
        ...OK? Yes// YES (Yes)
 Current Codes Req'd? Description Type Use CPT desc if no Med desc
 A4253 YES CPT Desc

A4245 YES CPT Desc

S8490 YES CPT Desc

E0607 YES CPT Desc

A4259 YES CPT Desc

J3490 YES
Select CPT: J3490 Drugs unclassified injection
     UNCLASSIFIED DRUGS
CPTS REQ'ING NARRATIVE: J3490// <Enter>
REQ'D FOR INSURER: YES// <Enter>
DESCRIPTION TYPE: ??
    Choose from:
     C CPT DESCRIPTION
              MEDICATION DESCRIPTION
      B BLANK
DESCRIPTION TYPE: R MEDICATION DESCRIPTION
For MEDICATION DESCRIPTION, answer YES if you wish to use the CPT description
if no Medication or drug data exists. Leave blank if NO.
Use CPT description in place of Medication?: Y YES
Select CPT:
```

Figure 2-12:Editing the NOC NEC Required for 5010 Submissions Option

2.1.5.2 Editing the Medication in the Claim Editor

Changes were made in the Pharmacy page in the Claim Editor that will allow certain new features to display to the billing technician. The changes affect how the medication entry is added or edited but the display of entries will remain the same.

CODE I	DATE 	MEDICATION	SUPPLY	QTY	CHARGE			
	 04/04/2021@11:00 355-05 TRIAMTERENE,	Rx:61423 /HYDROCHLOROTHIAZIDE						
		AB Rx:61466 CETAMINOPHEN 5/325MG	30	30	14.03			
	TAB		20	20	10.50			
	04/04/2021@11:00 318-10 LOSARTAN 100		30	30	7.58			
TOTAL					\$32.11			
WARNING:188	- PHARMACY ENTRY N	MISSING CORRESPONDING D	IAGNOSIS.					
Desired ACTI	Desired ACTION (Add/Del/Edit/View/Next/Jump/Back/Quit/Mode): N//							

Figure 2-13: Display of Page 8D – Pharmacy Page

When editing the medication charge entry, the billing technician may notice a change in the order the questions appear. For example, the CPT Code field now appears before the NDC prompt. This is to allow for a change where the drug name is searched and displayed to the user based on the NDC entry. This should save the user from manually typing in the drug name for each medication.

For now, each medication entry must be edited and the narrative reviewed to ensure the description is accurate.

```
Desired ACTION (Add/Del/Edit/View/Next/Jump/Back/Quit/Mode): N// E
Sequence Number to EDIT: (1-3): 3

[3] LOSARTAN 100MG TAB

Select 1st MODIFIER:
Is this entry an IV? NO//
Prescription: 61495//
Units (at $.086 per unit): 30//
Times Dispensed (at $5.00 per each time dispensed): 1
//
CPT CODE: J3490()
MTLU found no usable words.

The following word was not used in this search:
J3

Attempting FILEMAN lookup...
NDC: 60429-0318-10//
CPT Narrative: LOSARTAN 100MG TAB// <<CONFIRM THIS ENTRY
Select SERVICE LINE PROVIDER:
```

Figure 2-14: Editing the Medication Entry to Validate the CPT Narrative

Use of the DEA Number for Controlled Substances

A new warning, Warning #259 – The DEA Number may be required for this medication (#), will display if a drug has been identified as a controlled substance. This warning will appear for the controlled substance regardless of the payer. For VA billing, a copy of the DEA number is required, along with the medication description.

	DEMO,VETERAN [HRN kport: 837P (HCFA)	5010	Cla	4026	525
REVN CODE	CHARGE DATE	MEDICATION	DAYS SUPPLY	QTY	TOTAL CHARGE
[1] 0250 00378-	75MG/50MG 04/04/2021@11:00	NE/HYDROCHLOROTHIAZIDE TAB Rx:61466	30	30	14.03
	TAB	/ACETAMINOPHEN 5/325MG	20	20	10.50
	04/04/2021@11:00 -0318-10 LOSARTAN		30	30	7.58
TOTA				==	\$32.11
WARNING: 25	59 - The DEA numbe	Y MISSING CORRESPONDIN r may be required for t/View/Next/Jump/Back/	this medicatio		

Figure 2-15: Display of the Warning #259 which Indicates the DEA Number is Required

The system has been updated to print the DEA number of the ordering provider. This means that the billing technician must edit the controlled substance to add the ordering provider.

To allow the DEA entry to be used for the medication, edit the charge and add the ordering provider onto the CPT entry.

- 1. Edit the line item of the controlled substance on Page 8D by typing E to Edit along with the item number.
- 2. Make sure the CPT code **J3490** has been added to the "CPT CODE" prompt.
- 3. At the "CPT Narrative" prompt, confirm the entry that is displayed. If the field is blank, add the medication description to include the medication name and dosage.

- 4. At "Select Service Line Provider", type the name of the **ORDERING PROVIDER** and press Enter. The ordering provider must be able to prescribe controlled substances. The provider must have a DEA number in their provider profile to confirm they can prescribe these types of drugs. Once the ordering provider has been selected, type **O** or **ORDERING PROVIDER** to indicate the provider type and press Enter.
- 5. Continue to edit the entry by linking the appropriate diagnosis code that validates the prescribed medication.

```
Sequence Number to EDIT: (1-3): 2
[2] OXYCODONE/ACETAMINOPHEN 5/325MG TAB
Select 1st MODIFIER:
Is this entry an IV? NO//
Prescription: 61466//
Units (at $.275 per unit): 20//
Times Dispensed (at $5.00 per each time dispensed) : 1
CPT CODE: J3490//
NDC: 00406-0512-01// OXYCODONE/ACETAMINOPHEN 5/325MG TAB
CPT Narrative: OXYCODONE/ACETAMINOPHEN 5/325MG TAB
          Replace
Select SERVICE LINE PROVIDER: PROVIDER, ROBERT
                                                    PRO
                                                               PHYSTCIAN
   SERVICE LINE PROVIDER: PROVIDER, ROBERT//
   SERVICE LINE PROVIDER TYPE: R// O ORDERING
```

Figure 2-16: Adding the Ordering Provider to the Medication entry

Once the ordering provider has been added, the Medication screen will display the DEA number alongside the ordering provider entry. For electronic billing, the ordering provider is sent in Loop 2410E. The DEA will print in REF*03.

```
[2] 0250 04/04/2021@11:00 Rx:61466 CPT: J3490
(PROVIDER, ROBERT) DEA# ZZ9999999
00406-0512-01 OXYCODONE/ACETAMINOPHEN 5/325MG
TAB 20 20 10.50
```

Figure 2-17: Display of Ordering Provider and DEA Number

Another update was added to the "Medication View Option" on Page 8D in the Claim Editor which will allow the name and the ordering provider entry to appear. This entry will display as it appears in the Patient Care Component (PCC) application.

This information can be used to help the biller identify the provider without having to exit the Claim Editor and looking in the Pharmacy Package.

```
**** MEDICATIONS ENTERED THROUGH THE PHARMACY SYSTEM ****

Rx# Drug Qty Issued Last Fill Rem

61423 TRIAMTERENE/HYDROCHLOROTHIAZIDE 75MG/50MG TAB 3004-04-202104-04-2021(
4)

NDC#: 00378-1355-05 PRV: PROVIDER, ROBERT

61466 OXYCODONE/ACETAMINOPHEN 5/325MG TAB 20 04-04-202104-04-2021(0)

NDC#: 00406-0512-01 PRV: PROVIDER, ROBERT DEA# ZZ9999999

61495 LOSARTAN 100MG TAB 30 04-04-202104-04-2021(4)

NDC#: 60429-0318-10 PRV: PROVIDER, ROBERT

WARNING:259 - The DEA number may be required for this medication (2)

Enter ERROR/WARNING NUMBER for CORRECTIVE ACTION (if Desired):
```

Figure 2-18: Viewing the Controlled Substance, the Ordering Provider and the DEA Number

2.1.5.3 Adding a Medication into the Claim Editor

If a medication is manually added to Page 8D of the Claim Editor, the system will attempt to add the CPT Narrative based on the parameter set in the NARR option. To allow the entry to display, each medication entry must be edited and the description validated.

```
Desired ACTION (Add/Del/Edit/View/Next/Jump/Back/Quit/Mode): N// A
Select DRUG GENERIC NAME: VITAMIN B COMPLEX CAPSULE
                                                                     10-11-03
00536-4787-01
[4] VITAMIN B COMPLEX CAPSULE
Select 1st MODIFIER:
Is this entry an IV? NO//
Prescription:
SERVICE TO DATE/TIME:
Units (at $0 per unit): 30
Times Dispensed (at $5.00 per each time dispensed) : 1
        //
DAYS SUPPLY: 30
PRESCRIPTION:
Refill:
DATE WRITTEN: -31 (APR 05, 2021)
CPT CODE: J3490()
MTLU found no usable words.
The following word was not used in this search:
Attempting FILEMAN lookup...
NDC: 00536-4787-01// VITAMIN B COMPLEX CAPSULE
CPT Narrative: VITAMIN B COMPLEX CAPSULE Replace
```

Figure 2-19: Validating the CPT Narrative on the Medication Page

In this case, the user selected to have the CPT narrative description used in place of the NDC narrative. When this happens, the system will display the CPT/HCPCS description.

The billing technician must confirm that the entry that was added is a complete description that also contains the dosage prescribed. The user is not required to add the units (UN##) to the description. Also, make sure the description prints the dosage on the claim form.

```
CPT CODE: J2175//
NDC: 0149-0752-02// MESALAMINE 400MG TABLET

J2175 Long Description:
INJECTION, MEPERIDINE HYDROCHLORIDE, PER 100 MG

CPT Narrative: Meperidine hydrochl /100 mg Replace
```

Figure 2-20: Display of the CPT Narrative when the CPT Description is used instead of the NDC Drug Description

Notice that the CPT description will display to the user for informational purposes. This it to help the billing technician decide which is the appropriate description to use.

2.1.5.4 Exporting the VA Pharmacy Claim

Printing the paper claim will look similar to the following. The following has been updated in Patch 33:

- The dashes have been removed from the NDC.
- The units print between the NDC and the description.
- The description from the CPT Narrative prints up to Box 24H on the CMS-1500.
- The DEA number of the ordering provider will print in place of the provider's taxonomy in Box 24J, line 1.

	24. A.	. DA From DD	ATE(S) C	OF SERV	VICE To DD	YY	B. PLACE OF SERVICE	C. EMG	D. PROCEDURE (Explain Unu CPT/HCPCS		ımstanc		LIES	E. DIAGNOSIS POINTER		F. S CHARGES	G. DAYS OR UNITS	H. EPSDT Family Plan	I. ID. QUAL.	J. RENDERING PROVIDER ID. #	TION
1	N40	03	7813	3550				IAI	TERENE/	HCT	z 7.	5/50	ŅМG			1				208D00000X	MA
. '	04	04	21	04					J3490					AB		14.03	30		NPI	1991991997	OB
2	N40	040	0605	5120	01	UN2	CO C	YCC	DONE/AC	ETAI	MIN	OPHI	EN .	5/325M	1G	TAB				ZZ9999999	<u>N</u>
_	04	04	21	04	04	21	22		J3490					В		10.50	20		NPI	1991991997	PLER
2	N46	5042	2903	3181	10	UN3() LC	SAF	RTAN 100	MG :	ГАВ									208D00000X	٦₹
J	04	04	21	04	04	21	22		J3490					AB		7.58	30	-	NPI	1991991997	3
1																					R S
4																			NPI		Ö
-																					■
5																			NPI		길
6																					∃ ≌
6																			NPI		

Figure 2-21: Display of Block 24 of the Paper CMS-1500

2.2 Export Mode Updates

Some minor changes have been made to the export modes portion of the Third Party Billing system.

2.2.1 UB-04

2.2.1.1 Alignment of Form Locator 55 and Form Locator 76

Two fields on the paper UB-04 have been updated to print correctly. The first field is Form Locator 55 (Estimated Amount Due) and Form Locator 76 (Attending Provider, NPI, Qualifier and Legacy Number).

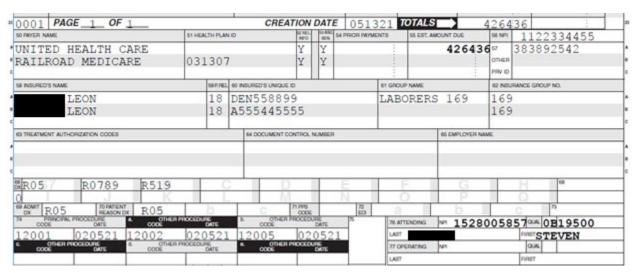


Figure 2-22: Display of Lower Portion of UB-04 that Reflects Form Locator 55 and Form Locator 76

2.3 Table Maintenance

A new menu option has been added into Table Maintenance. No new keys are needed (other than the Table Maintenance key) to access the new menu.

2.3.1 Export Modes Menu

A new menu option has been added to the Table Maintenance menu that allows the user to make edits to the Export Mode which includes both the paper and electronic claim formats. This also allows the use to reactivate formats that have been made inactive if the format is needed by the facility for billing or tracking purposes.

2.3.1.1 Export Mode Maintenance

3PB>TMTP>EXTM>EXTM

The Export Mode Maintenance option is used to make edits to the claim forms. This option mainly allows the format to be inactivated if no longer used. The form may also be reactivated if it is needed for billing or other activities in the system.

To edit a format, select Export Mode Maintenance:

- 1. Type the name or the number of the format at the "Select 3P EXPORT MODE FORMAT" prompt and press Enter.
- 2. The system will display the TOP MARGIN. If the margin on the paper claim form needs to be adjusted by a line, use this field to adjust by typing in the number of lines the form needs to be moved down by. Once added, press Enter.
- 3. The system will display the LEFT MARGIN field. If the left margin needs to be adjusted, type the number of columns needed to move the to the right. Once added, press Enter.

Note: Use caution when making adjustments to the margins and work with the RPMS Administrator at the facility as the format settings may be printer or system controlled. Changing the margins may affect how the claim form is printed and result in printing onto multiple pages.

- 4. At the "INACTIVE FLAG" prompt, type **INACTIVE** if the format needs to be removed or is no longer in use and press Enter.
 - a. If the format is not displaying to the user and needs to be active, the INACTIVE entry may be deleted by typing the at symbol (@) symbol and pressing Enter.
- 5. The UPPER LIMIT will be displayed next. This field allows the user to place a dollar amount that will be used to warn the user that they are approving a claim where the total amount exceeds the upper limit. This is meant to alert the billing technician, prior to approving the claim in the Claim Editor and prevent billing for an erroneous large dollar amount.
- 6. The DENTAL SCREEN is used to indicate whether the format is used for dental billing or not. This is usually set by the development staff and is used when setting up the billing parameters as this is used to indicate whether or not the form will be used for dental billing.

```
User: USER, DEMO

12-MAY-2021 10:25 AM

Select 3P EXPORT MODE FORMAT: HCFA-1500 Y2K

HCFA 1500 Y2K version

TOP MARGIN: 2//
LEFT MARGIN: 0//
INACTIVE FLAG: INACTIVE//
UPPER LIMIT:
DENTAL SCREEN: CAN BE USED FOR DENTAL//

Press RETURN to continue...
```

Figure 2-23:Display of the Export Mode Maintenance Option

2.3.1.2 Export mode Report

3PB>TMTP>EXTM>EXRP

A new report has been created that will allow the user to audit the system to view the payers that have one or more Visit Types set up along with the defaulted export mode. This allows the user to determine if a newer or recent export mode needs to be updated for the payer and will be especially important if the insurer file has not been updated in some time and if the insurers contain old or outdated export modes.

The report may be generated one of four ways to provide the following data:

1. D – Select a date (insurers billed from this date thru today)

This option allows the user to add a date. The date is used as a starting point to pull insurers onto the report that fall within the start date and the date the report is generated. These are insurers that were billed within that time period and may be more ideal for the user to run and update current payers.

2. A – Run for ALL insurers (regardless of date last billed)

This option will generate a list of all payers in the system that contain a Visit Type and list the default export mode for each of those charges. This option may not be viable as some payers may not have been billed for a while but will print on the report.

3. I – Only for insurers that contain an inactive export mode

This report will generate a list of payers that contain a Visit Type with an export mode that has been marked as Inactive. This allows the user to identify those insurers that need to be updated but this list will also generate old payers that may not have been billed in years.

4. O – One specific insurer

This report will provide the details by Visit Type for one specific insurer.

Figure 2-24 displays the menu available to the user:

```
THIRD PARTY BILLING SYSTEM - VER 2.6p33
                          Export Mode Report
                          2017 DEMO HOSPITAL
         User: USER, DEMO
                                            12-MAY-2021 1:15 PM
 This report is a quick reference to find out what insurers and visit types
 are using what export mode, so you can review and update the export modes to
 current formats. You can run the report either by selecting a date range of
 insurers (for example, all insurers that have been billed in the last year),
 or you can choose all insurers (keep in mind this output could be large
 depending on the number of insurers/visit types you have set up). You'll
 have the option to send the output to a printer or to a delimited file that
 can be imported into Excel.
    Select one of the following:
                Select a Date (insurers billed from this date thru today)
               Run for ALL insurers (regardless of date last billed)
        Α
                Only insurers that contain an inactive export mode
                One specific insurer
Enter response:
```

Figure 2-24: Display of the Export Mode Report Selection Criteria Menu

Generating an Export Mode Report by Date

In the Export Mode Report option, select **D** to generate a report by date. Enter the Start Date which would be equivalent to the date the insurer was used to bill. The report may be printed or sent to the Host File (HFS) for import into Microsoft Excel.

```
Enter response: D Select a Date (insurers billed from this date thru today)
Enter a start date: 5/1/21 (MAY 01, 2021)

Select one of the following:

Print Report
H Print Delimited Report to the HOST FILE

<P> to Print, <H> to Host File: P// rint Report

Output DEVICE: HOME// VT
```

Figure 2-25:Generating the Export Mode Report by Date

The generated report will look similar to the following example. Use this report to determine which insurers and Visit Types will need updates to a current export mode.

```
3P Insurer/Export Mode Report run by DEMO, USER MAY 12,2021@13:15:25 Page 1
For insurers billed from 05/01/2021 thru 05/12/2021
Billing Location: 2017 DEMO

Insurer Visit Visit
```

Insurer	IEN	Type#	Туре	Export Mode
BC/BS UNITED OF WI				UB-82
DELTA DENTAL OF NEW MEXICO	83	998 DENTA	L	837D (ADA) 5010
MEDICARE	2	121 ANCIL 131 OUTPA 994 OPTOM 996 LABOR	IENT LARY (MCR PART B O TIENT ETRY ATORY SSIONAL COMPONENT	837I (UB) 5010 837I (UB) 5010 837I (UB) 5010 HCFA-1500B
MONTANA MEDICAID	452	131 OUTPA	TIENT	837I (UB) 5010
NEW MEXICO BC/BS INC	261	131 OUTPA 151 AMBUL 996 LABOR 998 DENTA	TIENT ANCE SERVICES	837P (HCFA) 5010 837P (HCFA) 5010 837P (HCFA) 5010 837D (ADA) 5010
NEW MEXICO MEDICAID	453	131 OUTPA 151 AMBUL	TIENT ANCE SERVICES	UB-82 837I (UB) 5010 837P (HCFA) 5010 837I (UB) 5010
RAILROAD RETIREMENT	1		TIENT SSIONAL COMPONENT	
UNITED HEALTH CARE	1197	131 OUTPA	IENT TIENT L	837I (UB) 5010
VA MEDICAL BENEFIT (VMBP)	1992	131 OUTPA 997 PHARM 998 DENTA 999 PROFE	TIENT ACY L SSIONAL COMPONENT	837P (HCFA) 5010 837P (HCFA) 5010 837D (ADA) 5010 837P (HCFA) 5010
(REPORT COMPLETE):				

Figure 2-26:Display of Export Mode Report by Date

The following example shows what the Export Mode Report by Date will look like if printed to the HFS and imported into Microsoft Excel.

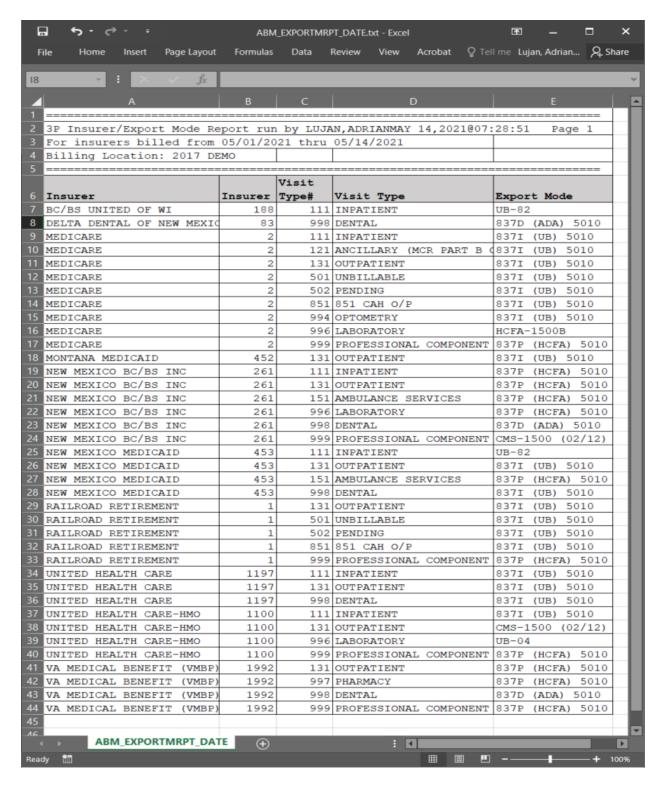


Figure 2-27:Display of Export Mode Report by Date in Excel

Generating the Export Mode Report for One Specific Insurer

In the Export Mode Report option, select **O** to generate a report for a specific insurer. At the "Select One Insurer to Report Visit Type Export Modes for" prompt, type the name of the insurer and press Enter. The report may be printed or sent to the HFS for import into Microsoft Excel.

```
Enter response: One specific insurer
Select one insurer to report visit type, export modes for: VA MEDICAL BENEFIT
(VMBP) OREGON 97207
...OK? Yes// (Yes)

Select one of the following:

P Print Report
H Print Delimited Report to the HOST FILE

<P> to Print, <H> to Host File: P//
```

Figure 2-28: Generating an Export Mode Report for a Specific Insurer

The generated report will look similar to the following example. Use this report to review one insurer and determine which Visit Types will need an update to a current export mode.

```
3P Insurer/Export Mode Report run by DEMO, USER MAY 13,2021@15:36:27 Page 1
For insurer VA MEDICAL BENEFIT (VMBP)
Billing Location: 2017 DEMO

Insurer Visit Visit
Insurer IEN Type# Type Export Mode

VA MEDICAL BENEFIT (VMBP) 1992 131 OUTPATIENT 837P (HCFA) 5010
997 PHARMACY 837P (HCFA) 5010
998 DENTAL 837D (ADA) 5010
999 PROFESSIONAL COMPONENT 837P (HCFA) 5010

(REPORT COMPLETE):
```

Figure 2-29: Display of Export Mode Report for a Specific Insurer

2.4 Reports

2.4.1 CPT Charge Report (CPRP) Modifications

The CPT Charge Report has been modified to allow for additional reporting of CPT data and for better report formatting during output. This report is meant to provide detailed charge data by CPT, HCPCS or ADA code. The report will also provide statistics for pharmacy services billed using an NDC. Some of the other changes to this report include:

- Additional fields to print when selecting the delimited output option
- Corrected issue with the primary diagnosis missing from some entries which would cause the data to import in the wrong columns
- Displaying manual bills on the report
- Corrected some Standard Adjustment Reason codes (SAR) to appear if missing
- Added option to allow delimited report to generate to the screen

The option most updated was the Output Type (Option #6) on the list of Exclusion Parameters which allows for generating the report to:

- 1. A printer. This is the standard way of generating a report but will print in a condensed format.
- 2. Delimited to HFS file (for Excel Importing). This is used to print a data file which is imported into Microsoft Excel). This type of report contains more detail than the printed report in option 1.
- 3. Delimited to screen. This new option allows the report to generate on screen and provides the same detail as option #2. Note, this output requires at least 180-columns to print correctly so temporarily modifying your telnet software to expand to 180 characters may be required for easier display. This type of option also requires session logging to capture the report data.

```
Select ONE or MORE of the above EXCLUSION PARAMETERS: 6 OUTPUT TYPE

Select one of the following:

1 Printer
2 Delimited to HFS file (for Excel Importing)
3 Delimited to screen

Select TYPE of Output:
```

Figure 2-30: Exclusion Parameter for the CPT Charge Report showing Output types

If the first option (Printer) is selected, the report output will look similar to the following.

```
### Bill Status Report for ALL BILLING SOURCES | MAY 16,2021@10:44:36 | Page 1 | With VISIT DATES from 05/01/2021 to 05/16/2021 | Billing Location: 2017 DEMO | Elementary | Billed | Paid | Denied | SAR | Elementary | Provider: DEMO, PROVIDER | 402634A | 05/01/2021 | 12001 | UNITED | HEALT | 501.00 | 0.00 | 0.00 | J7613 | 9.93 | 99211 | 100.00 | 99215 | 479.00
```

71046 85025 00120 J7613 94640		150.00 46.00 15.00 11.00 72.00		
Total for	Bill: 402634A	1,383.93	0.00	0.00
Provider: DEMO 2, PROVIDER 402635A 05/02/2021 A0427 A0425	NEW MEXICO B	500.00 150.00	0.00	0.00
Total for	Bill: 402635A	650.00	0.00	0.00
		===== Total:2	==	
(REPORT COMPLETE):				

Figure 2-31: CPT Charge Report using the Printer Output Type

2.4.1.1 Using "Delimited to Screen" Option

Selecting to print the report **Delimited to Screen** allows the user to print the report to their screen. Depending on your terminal emulator (telnet), you can expand the width of the output. This is not possible.

The following example shows the delimited report that was generated to the HFS and imported into Excel.

```
Select ONE or MORE of the above EXCLUSION PARAMETERS: 6 OUTPUT TYPE
    Select one of the following:
         1
                  Printer
         2
                  Delimited to HFS file (for Excel Importing)
                  Delimited to screen
Select TYPE of Output: 3 Delimited to screen
  EXCLUSION PARAMETERS Currently in Effect for RESTRICTING the EXPORT to:
   - Visit Dates from...: 01/01/2021 to: 07/19/2021
  - Output Type.....: Delimited to screen
    Select one of the following:
                 LOCATION
         1
         2
                 BILLING ENTITY
                 DATE RANGE
         3
                 APPROVING OFFICIAL
         4
                  PROVIDER
                  OUTPUT TYPE
Select ONE or MORE of the above EXCLUSION PARAMETERS:
DEVICE: HOME// 0;80;200 VT
```

Figure 2-32:Selecting Delimited to Screen as an Option

Notice the output of the report print with the caret (^) as the delimiter. Also, each line will print a tilde (~) at the end of each line. This is done to make importing into Excel easier.

Figure 2-33: Data Dump Showing Unformatted Report

The user may need to import the report into Microsoft Word prior to uploading into Excel in order to re-format the data that will go into Excel. If the formatting is not performed, the data will import into Excel with incomplete data lines as the system will place the wrapped data as a new line.

Open Microsoft Word and paste all the report data into a blank document.

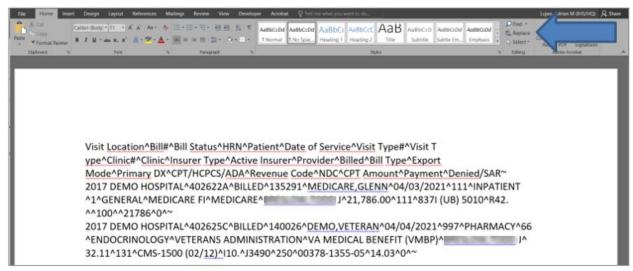


Figure 2-34: Pasting the Report Data into Word

Click **Replace**. The **Find and Replace** dialogue box will display. Click on the blank box to the right of the **Find what:** label so that the curser is blinking in the empty box.

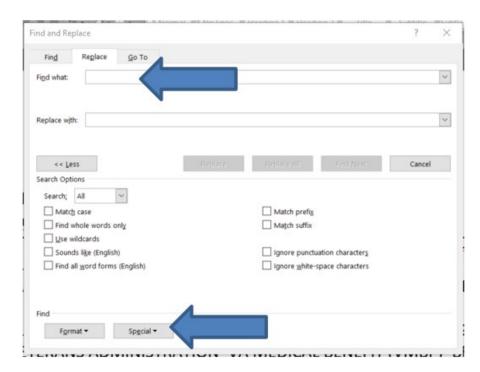


Figure 2-35: Clicking on Find What and then Special in the Find and Replace box

Next, click the **Special** button located at the bottom of the screen.

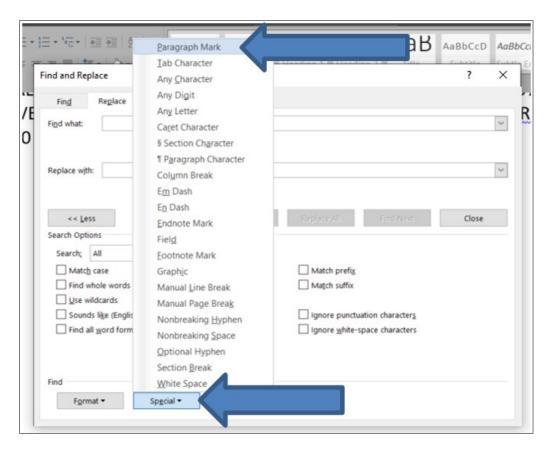


Figure 2-36: Clicking on the Paragraph Mark after clicking the Special button

Select **Paragraph Mark**. The **Find what:** field will populate with ^p. Leave the **Replace with:** field blank which will place all data on one continuous line.

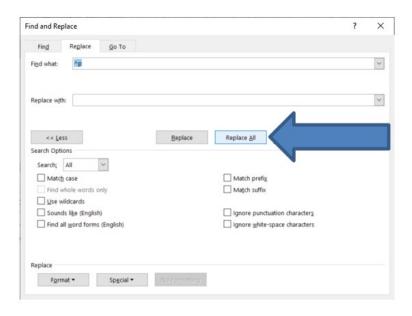


Figure 2-37: Clicking on Replace All in the Find and Replace field

Click **Replace All** and the system will re-format the data. The next steps will cover adding the line break back into the data.

The user must then replace the tilde (\sim) with a manual line break. Performing this step will ensure the file will upload to Excel with minimal user intervention.

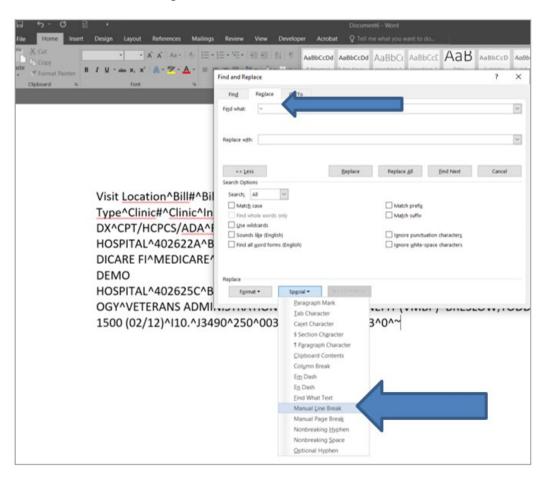


Figure 2-38:Adding the Tilde (~) and clicking on Manual Line Break in Find and Replace

Make sure the ^| appears in the **Replace With:** field and click the **Replace With** button.

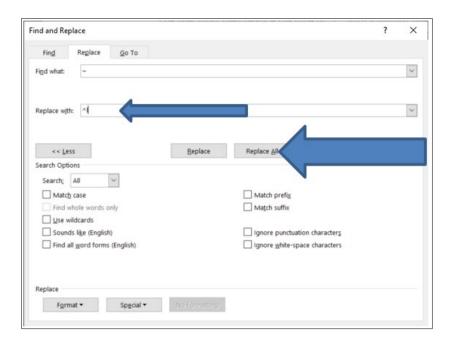


Figure 2-39: Clicking on Replace With after Validating the Replace With entry

The final output will format the report to add line breaks for each line. The data is now ready to import into Excel.

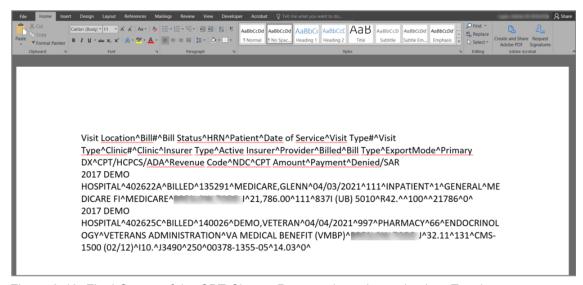


Figure 2-40: Final Output of the CPT Charge Report prior to Importing into Excel.

The next image shows what the report would look like after being uploaded into Excel.

Bill Status Report for ALL BILLING SOURCES MAY 10,2021@13:53:06 Page 1 with VISIT DATES from 01/01/2021 to 01/31/2021																						
									illing Location: 2017 DEMO													
Visit Locatio	Bill#	Bill Status	HRN	Patient	Date of Service	Visit Type#	Visit Type	Clinic#	Clinic	Insurer Type	Active Insurer	Provid	Billed	Bill Type	Export Mode	Primar v DX	CPT/ HCPCS / ADA	Reven ue Code	NDC	CPT Amoun	Payme nt	Denied / SAR
n 2017	Dillitt	otatus	HINN	ratient	SHIVICE	турен	туре	CHINICH	INTER	туре	insurer	aı	Dilled	Туре	MOGS	y DA	IADA	COGE	NDC		IIL	IGAN
DEMO				HERO,					NAL			COOP			837I							
HOSPI	402574			PREST	1/1/202		OUTPAT		MEDICI	MEDIC	MEDIC	ER,ST			(UB)							
TAL	A	BILLED	124100	ON	1	131	IENT	13	NE	ARE FI	ARE	EVEN	142	730	5010	E10.9	99212	510		142	0	
2047											NEW											
2017 DEMO									INTER NAL		MEXIC	COOP										
HOSPI	402575			BOLT.	1/1/202		OUTPAT		MEDICI	PRIVA	BC/BS	ER,ST										
TAL	A	BILLED	147003	HALO	1	131	IENT	13	NE	TE	INC	EVEN	162	131	UB-04	E10.9	99212	510		162	0	
											NEW											
2017									INTER		MEXIC	l										
DEMO	400577			DUBING	4/4/200		CUTDAT		NAL	DD0.44	0	COOP										
HOSPI TAL	402577 A	BILLED	127259	BUNNY BLUE	1/1/202	131	OUTPAT	12	MEDICI NE	PRIVA TE	BC/BS INC	ER,ST EVEN	162	424	UB-04	E10.9	99212	510		162	۱ ،	
INL	^	BILLED	121209	,bLUE	- '	131	ILIVI	13	INC	112	VA	EVEN	102	101	05-04	E10.5	33212	310		102	l	
										VETER	MEDIC											
2017										ANS	AL											
DEMO				JALAP						ADMINI	BENEF	COOP										
HOSPI	402580	BU 1 EB	445050	ENO,A	1/2/202	424	OUTPAT		GENER	STRATI	IT	ER,ST	205	404	LID OA	NICO O	00040			205	١.	
TAL 2017	A	BILLED	116258	RIEL NO	1	131	IENT	1	AL INTER	ON	(VMBP)	EVEN	206	131	UB-04	N39.0	99213	510		206	0	
DEMO				CASH,J					NAL			COOP			837P							
HOSPI	402586			OHNN	1/1/202		OUTPAT		MEDICI			ER,ST			(HCFA)							
TAL	A	BILLED	185963	Υ	1	131	IENT	13	NE	HMO	GEHA	EVEN	299	131	5010	R07.89	99214	510		299	0	
2017				NO					INTER		RAILR											
DEMO	400505			CASH,J	4/4/000		OUTD47		NAL	Lucros C	OAD	COOP			8371							
HOSPI TAL	402587 A	BILLED	185963	OHNN	1/1/202	131	OUTPAT	42	MEDICI	MEDIC ARE FI	RETIR EMENT	ER,ST EVEN	327	424	(UB) 5010	R07.89		510		327	٥ ا	
2017	A	BILLED	160903	NO.	1	131	IENI	13	INTER	ARE FI	EMENT	EVEN	321	131	3010	RU7.69	_	310	 	32/	, u	
DEMO				CASHJ					NAL			COOP			8371							
HOSPI	402588			OHNN	1/1/202		OUTPAT		MEDICI	MEDIC	MEDIC	ER,ST			(UB)							
TAL	A	BILLED	185963	Υ	1	131	IENT	13	NE	ARE FI	ARE	EVEN	299	730	5010	R07.89	99214	510		299	0	
											VA											
2047									INITEE	VETER	MEDIC											
2017 DEMO				IALAD					INTER NAL	ANS	AL BENEF	0000			837P							
DEMO HOSPI	402591	APPRO		JALAP ENO.A	1/6/202		OUTPAT		MEDICI	STRATI	IT	COOP ER,ST			(HCFA)							
TAL	A	VED	116258	RIEL	1/0/202	131	IENT	13	NE	ON	(VMBP)	EVEN	299	131	5010	R07.89	99214	510		299	۱ ،	
		720	110230		<u> </u>	101			- 700	211	, riner j		233	101	2010	- 001 100	33217	10				

Figure 2-41: CPT Charge Report using the Host File Server Output

2.5 Table Updates

2.5.1 UB-04 Table Update

An update to the UB-04 tables have been performed which affects the 3P Codes file. The 3P Codes file stores all code sets used by the UB-04 and most other billing formats. The July 2020 update uses the code set received by the American Hospital Association (AHA). This update was applied to the following categories:

- 'O' FOR OCCUR for occurrence codes from FL31-34
- 'C' FOR COND for condition codes from FL18-28
- 'V' FOR VALUE for value codes from FL39-41
- 'S' FOR OCCUR. SPAN for occurrence span codes for FL35-36
- 'A' FOR ADMIT SRCE for admit source for FL15 (Point of Origin for Admission)
- 'N' FOR NEWBORN for newborn for FL15 (Point of Origin for Admission)
- 'P' FOR DISCH. STATUS for patient discharge status for FL17
- 'T' FOR ADMIT TYPE for admit type for FL14 (Priority (Type) of Admission or Visit)

The 3P Codes File was also checked for duplicate entries as prior updates may have caused duplicated entries. If a duplicate is found during the installation of Patch 33, those duplicate entries will be marked as inactive.

Some of the changes that the billing staff will notice:

- 1. A status of *Inactive* will be included in the description of the code if it has been designated as being inactive in the July 2020 update.
- 2. The description will be updated to reflect the published code set but if an entry was marked as 'Payer Code', those entries will be updated to reflect this description.
- 3. The biller will not be able to use an inactive code in the Claim Editor. If the inactive code is needed, the code may be reactivated in Table Maintenance using the UB-92 Code Maintenance option (EDUB) by deleting the INACTIVE flag.
- 4. The listing of codes on Page 9C (Condition Codes) and Page 9D (Value Codes) was updated to display in a more formal order. Prior to Patch 33, the page would display the codes in no particular order. The updated screen will list the codes numerically then alphabetically in a better formatted listing.

Patient: DEMO, PATIENT [HRN:126129] PAGE 9D Claim Number: 403333

..... (VALUE CODES)

	VALU							
	CODE	VALUE CODE DESCRIPTION	VALUE					
	====		======					
[1]	01	MOST COMMON SEMI-PRIVATE RATE	1.00					
[2]	04	PROFESSIONAL COMPONENT CHARGES WHICH ARE COMBINED BILL	4.00					
[3]	10	LIFETIME RESERVE AMOUNT IN THE SECOND CALENDAR YEAR	10.00					
[4]	23	RECURRING MONTHLY INCOME	23.00					
[5]	28	OFFSET TO THE PATIENT-PAYMENT AMOUNT - DENTAL SERVICES	28.00					
[6]	29	OFFSET TO THE PATIENT-PAYMENT AMOUNT - CHIROPRACTIC SE	23.00					
[7]	40	NEW COVERAGE NOT IMPLEMENTED BY HMO (FOR INPATIENT SER	40.00					
[8]	54	NEWBORN BIRTH WEIGHT IN GRAMS	54					
[9]	80	COVERED DAYS	80					
[10]	81	NON-COVERED DAYS	81					
[11]] A1	DEDUCTIBLE PAYER A	12.00					
[12]] A2	COINSURANCE PAYER A	20.00					
[13]	B7	CO-PAYMENT PAYER B	123.00					
Desi	Desired ACTION (Add/Del/Edit/View/Next/Jump/Back/Quit): N//							

Figure 2-42: Display of Value Codes Page showing the Order of Codes

2.5.2 UB-92 Codes Listing

3PB>TMTP>UCTM>LSUB

The codes listing was updated to reflect the changes to the 3P Codes file. One of the new fields added to the file was the Long Description. This allows more descriptive text to be stored for clarification on the use of the code. The reviewed listing will also display the status of Inactive, if present.

To generate the report, select the UB-92 Codes Listing option. The report will look similar to the following condensed example:

3P CO	DES LIST	TNACETIE	MAY 16,2021 09:53 PAGE 1
CODE	SHORT DESCRIPTION	INACTIVE FLAG	LONG DESCRIPTION
	CODE TYPE: ADMIT SRCE		
1	NON-HEALTH CARE FACILITY POINT OF ORIGIN		NON-HEALTH CARE FACILITY POINT OF ORIGIN
2	CLINIC OR PHYSICIAN'S OFFICE		CLINIC OR PHYSICIAN'S OFFICE
3	HMO REFERRAL	INACTIVE	
4	TRANSFER FROM A HOSPITAL (DIFFERENT FACILITY)		TRANSFER FROM A HOSPITAL (DIFFERENT FACILITY)
5	TRANSFER FROM A		TRANSFER FROM A SKILLED NURSING

	SNF/ALF/ICF/NF (EFF 7/1/17)		FACILITY (SNF), ASSISTED LIVING FACILITY (ALF), INTERMEDIATE CARE FACILITY (ICF) OR OTHER NURSING FACILITY (NF) (EFFECTIVE 7/1/17)
111	CODE TYPE: BILL TYPE INPATIENT ADMIT THRU DISCHARGE		
121	INPATIENT (MCR PART B) ADMIT THRU DISCHARGE		
131	OUTPATIENT		
730	FQHC NONCVRD	ACTIVE F	
731	RHTC BILLING		
831	AMBULATORY SURGERY		
999	PROFESSIONAL COMPONENT		
10	CODE TYPE: COND PATIENT AND/OR SPOUSE IS EMPLOYED BUT NO EGHP EXISTS		PATIENT AND/OR SPOUSE IS EMPLOYED BUT NO EGHP EXISTS
11	DISABLED BENEFICIARY BUT NO LGHP		DISABLED BENEFICIARY BUT NO LGHP
12	PAYER CODE		PAYER CODE
13	PAYER CODE		PAYER CODE
14	PAYER CODE		PAYER CODE

Figure 2-43:Display of UB-92 Codes Listing

For a complete list of the code set, reference the UB-04 Manual published by the American Hospital Association.

Appendix A Additional Fields Sent to Accounts Receivable (BAR)

Updates have been made to the utility that 'passes' data to Accounts Receivable upon approval of a claim into a bill. At this time, the user will not be able to see any of this data but changes will be made to Accounts Receivable to pull this information.

- 1. Bill Type
- 2. Manual/split claim indicator
- 3. Export mode
- 4. Procedure coding method
- 5. Master Tax ID if populated
- 6. Ambulance fields (.1212 thru .129)
 - a. .1212 Type of Transport (set of codes)
 - b. .1213 Transported To/For (set of codes)
 - c. .1214 Point of Pickup Modifier (set of codes)
 - d. .1215 Medical Necessity Ind (set of codes; 'Y' for Yes; 'N' for No)
 - e. .1216 Dest Modifier (set of codes)
 - f. .122 Point of Pickup Origin
 - g. .123 Point of Pickup Address
 - h. .124 Point of Pickup City
 - i. .125 Point of Pickup State (State pointer)
 - j. .126 Point of Pickup Zip
 - k. .127 Destination (variable pointer Patient/Location/Vendor)
 - 1. .128 Covered Mileage
 - m. .129 Non-Covered Mileage
- 7. Approving Official
- 8. Date/Time Approved
- 9. Original Bill Amount .27
- 10. Flat Rate Amount .28
- 11. Line Item Control# Flat Rate
- 12. Dental fields .43 thru.47

- a. .43 Number X-Rays Included
- b. .44 Orthodontic Related (1 for Yes; 0 for No)
- c. .45 Orthodontic Placement Date
- d. .46 Prothesis Included (1 for Yes; 0 for No)
- e. .47 Prior Placement Date
- 13. Case Number
- 14. Resubmission (Control) Number
- 15. Admit/discharge fields .51 thru .54
 - a. .51 Admit Type (pointer to 3P Codes)
 - b. .511 Referral Number
 - c. .512 Prior Authorization Number
 - d. .52 Admission Source/Newborn Code (pointer to 3P Codes)
 - e. .525 Newborn Days
 - f. .53 Discharge Status (pointer to 3P Codes)
 - g. .54 PSRO Approval Code (pointer to 3P Codes)
- 16. Admitting diagnosis
- 17. Admission Date .61
- 18. Admission Hour .62
- 19. Discharge Date .63
- 20. Discharge Hour .64
- 21. Non-covered days .66
- 22. Release of Information and Assignment of Benefits dates
 - a. .711 Release of Information Date
 - b. .712 Assignment of Benefits Date
- 23. Worker's comp/TP Liability .713 thru .727
 - a. .713 Property/Casualty Claim Number
 - b. .714 Hearing/Vision RX Date
 - c. .715 Start Disability Date
 - d. .716 End Disability Date
 - e. .717 Date Last Worked

- f. .718 Date Auth to return to work
- g. .719 Assumed Care Date
- h. .72 Service Date To already done before this spec
- i. .721 Relinquished Care Date
- j. .722 Prop/Casualty Dt 1st Contact
- k. .723 Patient Paid Amount
- 1. .724 Spinal Manipulation Cond Code (set of codes)
- m. .725 Prop/Casual Patient ID (set of codes)
- n. .726 Prop/Casual Patient Number
- o. .727 Acute Manifestation Date
- 24. Covered days
- 25. .74 Release of Information (set of codes)
- 26. Assignment of Benefits
- 27. Accident state
- 28. Injury date
- 29. EXP35 FL17 provider type .825
- 30. Accident type (set of codes)
- 31. Accident hour
- 32. Ecodes from .857 thru .859
 - a. .857 E-code
 - b. .858 E-code (2)
 - c. .859 E-code (3)
- 33. Date of first symptom
- 34. Date of first consultation
- 35. All referring provider fields (.88 thru .889)
 - a. Referring Physician .88
 - b. Referring Physician ID Qualifier .884
 - c. Referring Physician ID NO. .885
 - d. Referring Physician Person Class .886
 - e. Referring Physician Provider Class .887

- f. Referring Physician Taxonomy Code .888
- g. Referring Provider NPI .889
- 36. Date of similar symptom
- 37. Employment related
- 38. Date last seen
- 39. Supervising provider
- 40. Delayed reason code (pointer to 3P Codes)
- 41. In-house CLIA
- 42. Ref lab CLIA
- 43. Pre-payment amount
- 44. HCFA 1500-B line 19 10
- 45. PCC Visit date/time and status
- 46. Insurer, including status and priority
 - a. .01 INSURER (MP9999999.18'X), [0;1]
 - b. .011 REPLACEMENT INSURER (P9999999.18'), [0;11]
 - c. .02 PRIORITY (NJ2,0), [0;2]
 - d. .03 STATUS (S), [0;3]
 - e. 11 COVERAGE TYPE (Multiple-9002274.401311), [11;0]
 - i. .01 COVERAGE TYPE (M*P9999999.65'X), [0;1]
- 47. ICD Diagnosis Fields (17 multiple)
 - a. Diagnosis Code
 - b. Priority
 - c. Present on Admission Indicator
- 48. ICD Procedure Fields (19 multiple)
 - a. .01 ICD Procedure
 - b. .02 Priority
 - c. .03 Date of Service
 - d. .04 Provider Narrative
- 49. Provider Multiple
 - a. Provider Type

50. Claim form line items

- a. Whatever is in the .01 field, assuming it's a CPT, HCPCS, DRUG, ADA, or Revenue Code
- b. CPT code from where it isn't in the .01 field (like where a CPT is linked to a drug)
- c. CPT Narrative
- d. NDC that is entered on the line item
- e. Modifiers
- f. Lab results
- g. CLIA numbers
- h. Export mode by line item, if populated

Acronym List

Acronym	Term Meaning
ADA	American Dental Association
AHA	American Hospital Association
CLIA	Clinical Laboratory Improvement Amendment of 1988
CMS	Centers for Medicare and Medicaid Services
CMS-1500	Centers for Medicare and Medicaid Services Claim Form, Version 1500
CPT	Current Procedural Terminology
DEA	Drug Enforcement Administration
ESRD	End Stage Renal Disease
FL	Form Locator
HCPCS	Healthcare Common Procedure Coding System
HFS	Host File Server
IHS	Indian Health Service
NDC	National Drug Code
NPI	National Provider Identifier
RPMS	Resource and Patient Management System
SNOW	Service Now
SOGI	Sexual Orientation-Gender Identity
THP	Tribal Health Program
UB-04	Uniform Billing Claim Form, version 2004
UFMS	Unified Financial Management System
VA	Veterans Administration

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