



RESOURCE AND PATIENT MANAGEMENT SYSTEM

# Pharmacy Point of Sale

(ABSP)

## Patch Addendum

Version 1.0 Patch 52  
November 2020

Office of Information Technology  
Division of Information Resource Management

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## 1.0 Introduction

Please review these changes and add a copy of them to any printed documentation your site may be using for Pharmacy Point of Sale (ABSP) Version 1.0 Patch 52. These changes will be integrated into future versions of the software and user manuals. These changes will no longer be considered an addendum at the time of the next version release.

This addendum only provides written guidance on changes made in the patch that are relevant to the user. To see a list of all changes made in a patch, please refer to the patch notes for each of the respective patches.

## 2.0 Summary of Changes

Patch 52 includes new functionality, updates to user screen messages, report enhancements, minor fixes, and NCPDP standard codes updates. This patch is cumulative. Please review these changes and add a copy to any printed documentation.

### 2.1 Modifications

- CR 6563 Main screen bulletin to alert user POS is down
- CR 6560 POS user screen message has been updated when a prescription has been deleted or returned to stock
- CR 6558 New enhanced rejected claims by reject code report. Includes a delimited output, new column fields and 3 sorting options
- CR 9576 NCPDP rejection code update with January 2020 release
- CR 9324 New functionality to verify Private Insurance eligibility
- CR 10863 Quantity Prescribed (460) for CII drugs also requires to send Quantity Dispensed (442) on claims
- CR 11071 Date of Birth 304-segment will use the DOB from Policy Holder file for policy holder
- CR 11127 New CAN report to help provide the agency with significant cost avoidance and revenue generation
- CR 11984 Expanded the RX# field for Payable/Payable by Site/Rejection/Paper Claims reports

### 3.0 Patch 52 Details

#### 3.1 POS Main Screen Message Display

Sites may experience the Point of Sale application being down but may not be aware. Meanwhile, claims will not process until POS is back online. To bring attention to the user, the main screen will display a bulletin to alert the user when POS is down.

If the site experiences the bulletin that TaskMan has stopped, contact the local IT to check that TaskMan is running.

Menu Path: IHS CORE > POS

```

*****
*          PHARMACY POINT OF SALE V1.0 P52          *
*          2019 DEMO HOSPITAL                      *
*                   Main Menu                      *
*****
! Attention! Please contact System Support due to: !
!   TaskMan Is Stopped since: AUG 21 '20@10:37   !
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
    
```

Figure 3-1: Example of bulletin that TaskMan is stopped

If the site experiences the bulletin of claims not processed, contact the local IT to verify there are no errors in the error trap. Also, ping emdeonserver.ihs.gov to make sure there is connectivity to the Change Healthcare switch services. If unable to resolve the issue, please open a service ticket at [ITSupport@ihs.gov](mailto:ITSupport@ihs.gov) or call the IT Service Desk at (888) 830-7280.

```

*****
*          PHARMACY POINT OF SALE V1.0 P52          *
*          2019 DEMO HOSPITAL (INST)              *
*                   Maintenance Reports            *
*****
! Attention! Please contact System Support due to: !
! 2 Claims from RX-CAREMARK Not Processed since: MAY 19 '20@14:08 !
!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!
    
```

Figure 3-2: Example of the bulletin that POS is down

#### 3.2 POS Claim Data Entry Screen

Sites working rejected claims did not have enough information on the status of a prescription. The user screen message has been updated to include whether a prescription has been returned to stock or deleted. The message is to help identify the action taken on prescriptions and avoid unnecessary resubmissions.

Menu Path: POS > U > U

```
#      PATIENT/PRESCRIPTION      COMMENTS
1  done POS,RETESTA              ** FINISHED **  accepted reversal **
2      PSEUDOEPHEDRINE 60MG T JUN 26@15:11 *REVERSAL* Accepted Returned to Stock.
(1715875.00001)
```

Figure 3-3: Example of Return to Stock prescription message

```
#      PATIENT/PRESCRIPTION      COMMENTS
1  done POS,RETESTB              ** FINISHED **  accepted reversal **
2      LISINOPRIL 20MG TAB * JUN 26@15:18 *REVERSAL* Accepted Rx Deleted; Ret'd
to Stock (1715876.00001)
```

Figure 3-4: Example of Deleted prescription message

### 3.3 Private Insurance Eligibility Check

There is new functionality to verify Private Insurance Eligibility.

**Note:** This option requires the CardFinder services under the Change Healthcare contract.

Menu Path: POS > RPT > PRIV

```
*****
* PHARMACY POINT OF SALE V1.0 P52 *
* 2019 DEMO HOSPITAL *
* Pharmacy electronic claims reports *
*****

CLA Claim results and status ...
SITE Claims result and status by site ...
MNT Maintenance Reports ...
ADMN Administration reports ...
SET Setup (Configuration) reports ...
SURV Surveys of RPMS database ...
ELIG Medicare Part D Eligibility Check
PRIV Private Ins Eligibility Check
OTH Other reports ...

Select Pharmacy electronic claims reports <TEST ACCOUNT> Option: PRIV
```

Figure 3-5: New Private Ins Eligibility Check option

```
Accept the default current date of JUN 29, 2020 or
Enter a date between MAR 31, 2020 and SEP 27, 2020

Enter Service Date: JUN 29,2020// (JUN 29, 2020)

Generate eligibility chk (Private Insurance) for which patient? POS,RETESTB
F 07-21-1981 606072181P TST 999450

Please specify the pharmacy: 2013 DEMO HOSPITAL

Transmitting eligibility check, please stand by.....

Send report to device: HOME// Virtual

On: JUN 29, 2020@10:06:05
Patient Name: POS,RETESTB
Member Number: 181P
Status: R
Authorization #:
Result: ERX108 Patient not found
```

Figure 3-6: Example of Private Insurance Eligibility Check results

### 3.4 Date of Birth from Policy Holder File

A modification was made to use the Date of Birth from the Policy Holder file for the policy holder. The date of birth field (#6) on the private insurance eligibility screen in Patient Registration can be different from the Date of Birth on Page 1. This is what will be sent on POS claims.

**Note:** Other policy member's DOB will still use data from page 1 Date of Birth Field.

```

IHS REGISTRATION EDITOR                Private Insurance  2019 DEMO HOSPITAL (INST)
=====
POS,PATIENTAB                (upd:AUG 25, 2020) HRN#:999410    (DIRECT ONLY)
=====
1) Policy Holder.: POS,PATIENTAB                |5) Gender: MALE
2) Policy or SSN.: 123456789                    |6) Date of Birth: 2/2/1992
3) Effective Date: JAN 01, 2018                |7) PCP:
4) Expire Date...:                             |8) CD Name.....:
-HOLDER'S EMPLOYER INFO-----
9) Status.....: UNKNOWN                       |10) Employer:
-INSURER INFORMATION-----
CHANGE HEALTHCARE RX                |11) Grp Name:
    4444 SUNSET DR                    |   Grp Number:
    ALBUQUERQUE, NEW MEXICO 87777      |12) Coverage:
    (505)999-1234          Ins. Type: PRIVATE|13) CCopy:
----Policy Members----PC-----Member #-----HRN-----Rel-----From/Thru-----
14) POS,PATIENTAB                123456789          999410    SELF        1/1/2018
-----
***WARNING 017: Coverage Type(s) not defined for the policy (123456789|CHANGE HE
ALTHCARE RX)
***WARNING 021: Group number/Plan Number incomplete
Last edited by: REGISTER,USER on Aug 25, 2020
=====
ENTER ACTION (<E>dit Data,<A>dd Member,<D>elete Member,<V>iew/Edit PH Addr):
    
```

Figure 3-7: Example of Private Insurance Date of Birth field

```

... for POS,PATIENTAB...
===== CLAIM =====
BIN Number: 610144
Cardholder First Name: PATIENTAB
Cardholder ID: 123456789
Cardholder Last Name: POS
Claim ID: P20-610144-100011
Created On: MAY 19,2020@13:52:14
Date of Birth: FEB 22,1992
Electronic Payor: CHANGE HEALTHCARE RX
    
```

Figure 3-8: Example of Receipt of Date of Birth Transmitted on Claim

### 3.5 New Enhanced Rejected Claims by Reject Code Report

One of the most used reports to work rejected claims has been newly created and enhanced to include a delimited output, sorting function and more data elements.

The report can be sorted by FILL, TRANSMIT, and RELEASE date. No changes to Pharmacy, Insurer and Rejection Code selections. The output choices include SUMMARY, DETAILED, and TEXT Delimited.

The TEXT delimited option should be saved to a Host File Server (HFS) due to the length exceeding 256 characters. The text will wrap in a terminal session capture.

The new additional data elements are FILL DATE, TRANSACTION DATE, RX IEN, CLAIM#, INS DOB, HRN, and ADDITIONAL PAYOR MESSAGES.



**Note:** Saving to HFS the directory should be in a secure directory to protect PHI/PII.

Menu Path: POS > RPT > CLA > ERCR

PAY	Payable claims report
REJ	Rejected claims report
CAP	Captured claims report
PAP	Paper claims report
UN	Uninsured claims report
REC	Recent transactions
RCR	Rejected Claims by Reject Code
<b>ERCR</b>	<b>Enhanced Rejected Claims by Reject Code</b>
CLO	Closed Claim Report

Figure 3-9: Enhanced Rejected Claims by Reject Code Report menu option

```

Select Claim results and status <TEST ACCOUNT> Option: ERCR  Enhanced Rejected
Claims by Reject Code

  Select one of the following:
    F          FILL DATE
    T          TRANSMIT DATE
    R          RELEASE DATE

Please select F for Fill Date, T for Transmit Date, or R for Release Date.:
R//ELEASE DATE

Enter Beginning Prescription Released Date:  T-1000      DEC 08, 2017

Enter Ending Prescription Released Date:  T      SEP 03, 2020
Please Select a Pharmacy or leave blank for ALL:
Please choose an insurer or leave blank for ALL POS electronic insurers:
Please choose a REJECTION CODE or leave blank for ALL:

  Select one of the following:
    S          SUMMARY
    D          DETAILED
    T          TEXT

Please select S for Summary, D for Detailed, or T for Text Delimited: D// T  TEXT
DEVICE: HOME// HFS  HOST FILE SERVER
HOST FILE NAME: G:\TMP\TMP.HFS//G:\RXRPT\ERCR090320.TXT  ADDRESS/PARAMETERS: "WNS"//

```

Figure 3-10: Example of Running Report and Saving to HFS

### 3.6 ABSP CAN Pharmacy Report

The new ABSP CAN report provides the Pharmacy Program with significant cost avoidance and revenue generation opportunities. The new CAN option has been placed on the ADMN report menu. The report is based on claim transactions and can be run for a specified timeframe.

The output includes the Pharmacy, Drug, NDC, Insurance, Quantity Prescribed, Billed Amount, BIN, PCN, Released Date, and RX Number data fields.

Menu Path: POS > RPT > ADMN > CAN

```

DAY    TOTALS - by RELEASED DATE
INS    TOTALS - by INSURER
MPD    TOTALS - MEDICARE PART D INSURERS
PVT    TOTALS - by PRIVATE INSURER
DRUG   Billed and Collected DRUG cost
EXP    Print Expense Report
PSR    AR Period Summary Report
STA    A/R Statistical Report
RIC    Insurance Coverage Report
TPS    Transaction Posting Summary
CPR    Collection Productivity Report
AUD    POS Table Maintenance Site Parameters Audit
THR    Transaction History Report
CAN   ABSP CAN PHARMACY REPORT

```

Figure 3-11: Report Menu option

```

Select Administration reports <TEST ACCOUNT> Option: CAN  ABSP CAN PHARMACY REPORT
* Previous selection: RELEASED DATE from Dec 8,2017 to Sep 3,2020@24:00
START WITH RELEASED DATE: Dec 8,2017// T-30  (AUG 04, 2020)
GO TO RELEASED DATE: Sep 3,2020// T  (SEP 03, 2020)
  START WITH TRANSACTION:PHARMACY: FIRST//
DEVICE: 0;999;9999999

```

Figure 3-12: Example of Running the CAN report for session capture

The report can also be queued to a monthly TaskMan job and exported to a secure directory. The output is in a text delimited format for easy import into Excel. The report will run for a previous month with a month's timeframe.

The task can be scheduled in the TaskMan Management menu. The option to schedule is **ABSP CAN TM PHARMACY RPT**. Set the time when to run (recommend after hours), set the volume set to facility namespace, and set the frequency to 1M (for monthly). At the command prompt, select **Next** to complete the second part.

Set a variable name and value. The variable name will be **DIR** for directory and the value will be the directory path. Once that has been provided, enter **Save** at the command prompt and exit. The task has been created and will run for the specified date and time.

**Note:** If **DIR** has no value set, the directory path will default to the Kernel System Parameter, and if that does not exist it will go to the Secondary HFS Directory.

```

Select Taskman Management <TEST ACCOUNT> Option: SCHedule/Unschedule Options

Select OPTION to schedule or reschedule: ABSP CAN TM PHARMACY RPT          ABSP CAN
TASKMAN PHARMACY REPORT
    ...OK? Yes//    (Yes)

                                Edit Option Schedule
Option Name: ABSP CAN TM PHARMACY RPT
Menu Text: ABSP CAN TASKMAN PHARMACY REPORT          TASK ID: 3617730

-----

QUEUED TO RUN AT WHAT TIME: JUL 1,2020@16:30

DEVICE FOR QUEUED JOB OUTPUT:

QUEUED TO RUN ON VOLUME SET: CMBA

RESCHEDULING FREQUENCY: 1M
TASK PARAMETERS:

SPECIAL QUEUEING:

-----

Exit      Save      Next Page      Refresh

COMMAND: Next
    
```

Figure 3-13: Example of setting up TaskMan

```

                                Edit Option Schedule
Option Name: ABSP CAN TM PHARMACY RPT

-----

USER TO RUN TASK:

VARIABLE NAME: DIR                VALUE: G:\RXRPT\
VARIABLE NAME:                      VALUE:
VARIABLE NAME:                      VALUE:
VARIABLE NAME:                      VALUE:
VARIABLE NAME:                      VALUE:

-----

Exit      Save      Next Page      Refresh

COMMAND: Save                                Press <PF1>H for help    Ins
    
```

Figure 3-14: Example of setting up DIR and directory path

### 3.7 NCPDP Rejection Code Update

The NCPDP rejection codes have been updated with the January 2020 release. This will help identify new rejection codes that were previously showing as unknown. Previous rejection code file had 667 codes; the file has been updated with 1,390 codes.

FILE: ABSP NCPDP REJECT CODES (1390 entries)

### 3.8 Quantity Prescribed for CII

Final Rule: Administrative Simplification: Modification of the Requirements for the Use of Health Insurance Portability and Accountability Act of 1996 (HIPAA) National Council for Prescription Drug Programs (NCPDP) D.0 Standard, by requiring covered entities to use the Quantity Prescribed (460-ET) field for retail pharmacy transactions for Schedule II drugs.

Update to send both 460-ET Quantity Prescribed and 442-E7 Quantity Dispensed. Sites should also make sure that neither of these segments are suppressed.

A parameter to send the 460- ET segment, was released previously in patch 51. This parameter must be set to **YES**.

```
Select VA FileMan <TEST ACCOUNT> Option: ENTER or Edit File Entries

INPUT TO WHAT FILE: INSTALL// ABSP SETUP      (1 entry)
EDIT WHICH FIELD: ALL// PROCESS460
THEN EDIT FIELD:

Select ABSP SETUP NAME:      POINT OF SALE SETUP
PROCESS460: YES//
```

Figure 3-15: Example of ABSP Setup Parameter for PROCESS460

## Contact Information

If you have any questions or comments regarding this distribution, please contact the IHS IT Service Desk.

**Phone:** (888) 830-7280 (toll free)

**Web:** <https://www.ihs.gov/itsupport/>

**Email:** [itsupport@ihs.gov](mailto:itsupport@ihs.gov)