



RESOURCE AND PATIENT MANAGEMENT SYSTEM

IHS PCC Suite

(BJPC–APCL)

Addendum to User Manual

Version 2.0 Patch 26
March 2022

Office of Information Technology
Division of Information Resource Management

Table of Contents

1.0	Introduction.....	1
1.1	Summary of Changes	1
2.0	Management Report Changes	2
2.1	Resolved Incomplete Charts by Provider/Date (RCPD).....	2
2.2	CPT Coding Audit for Selected Set of Visits (CPTV)	2
2.3	Incomplete Charts by Provider and Deficiency (ICPD)	3
2.4	Service Category 'M' Added to Workload Reports.....	4
2.5	VGEN	4
2.5.1	SNOMED Concept ID and SNOMED Description ID Selection Items ...	4
2.6	PGEN	5
2.6.1	SNOMED Concept ID and SNOMED Description ID Selection Items ...	5
3.0	Health Summary	7
3.1	Demographic Component E-Mail Address Addition.....	7
	Acronym List	8
	Contact Information	9

1.0 Introduction

Review these changes and add a copy of them to any printed documentation your site may be using for the Indian Health Service (IHS) Patient Care Component (PCC) Suite (BJPC) v2.0. These changes will be integrated into future versions of the software and user manuals. These changes will no longer be considered an addendum at the time of the next version release.

This addendum only provides written guidance on changes made in the patch that are relevant to the user. To see a list of all changes, please refer to the patch notes for each of the respective patches.

1.1 Summary of Changes

Patch 26 includes the following enhancements to the PCC Management Reports.

- Added new ‘Resolved Incomplete Charts by Provider/Date’ (RCPD) report which can be generated monthly and provides a list of resolved incomplete charts after the deficiency is resolved by the provider.
- Added new ‘CPT Coding Audit for Selected Set of Visits’ (CPTV) report which captures all CPT codes entered by a coder for each patient encounter.
- Modified the ‘Incomplete Charts by Provider with Deficiencies Report’ (ICPD) summary page to include the totals for the Incomplete and Delinquent columns.
- Added SNOMED Concept ID and SNOMED Description ID as selection items for VGEN and PGEN.
- Added the patient’s email address, when available, to the four Health Summary demographic components.
- Modified the PCC Workload Reports to include Service Category of ‘M’ for Telemedicine.

2.0 Management Report Changes

2.1 Resolved Incomplete Charts by Provider/Date (RCPD)

This report lists all resolved incomplete charts for a provider. All the deficiencies on the visit must be resolved by the provider to be included in this report. The report can be generated by a date range for all providers, a selected set or taxonomy of providers, or for a specific provider. The report may be generated on a monthly basis.

Patient	HRCN	Visit Date	SC	Deficiencies	Date Resolved
Resolved Charts for DEMO, DOCTOR					
DEMO, PATIENT	185963	01/01/2021	A	EKG REPORT	02/04/2022
DEMO, PATIENT I	114611	01/01/2021	A	CHIEF COMPLAINT	02/04/2022
RESOLVED CHARTS					
DEMO, DOCTOR	2				

Figure 2-1: Resolved Incomplete Charts by Provider/Date

2.2 CPT Coding Audit for Selected Set of Visits (CPTV)

This new report displays all the CPT codes and CPT narratives for the visit selected. The parameters available include the following:

- Date visit was last modified or the visit date
- Service category (all categories or a specific category)
- One clinic or all clinics
- Visits completed by or with CPT last modified by one operator or all visits not limited to an operator
- Only visits marked as Reviewed/Complete or all visits regardless of coding status
- A subset of CPT codes
- A random sample of all visits or all visits

The report displays the Health Record #, Visit Date/Time, Clinic, Service Category, the user who reviewed/completed the visit, CPT code and the CPT description.

HR#	Visit Date/Time	Clinic	SC	Reviewed/Completed By
CPT CODING AUDIT FOR SELECTED SET OF VISITS 2021 DEMO HOSPITAL (INST) Visit Dates: FEB 01, 2022 - FEB 24, 2022 All Operators/Coders Service Categories: 1 Clinic: ALL Only visit marked reviewed/completd				
Total Visits Found: 2				
TST 123456	FEB 08, 2022@16:54	GENERAL	A	DEMO,CODER
99213	Last Modified By: DEMO,CODER			
[OFFICE O/P EST LOW 20-29 MIN]				
TST 123456	FEB 21, 2022@08:45	SURGICAL	S	DEMO,CODER
00400	Last Modified By: DEMO,CODER			
[ANESTH SKIN EXT/PER/ATRUNK]				

Figure 2-2: CPT Coding Audit for Selected Set of Visits

2.3 Incomplete Charts by Provider and Deficiency (ICPD)

The ICPD Report Summary page now includes the total for the Incomplete and Delinquent Charts columns. The summary is the total number of charts and not the number of deficiencies.

PROVIDER	INCOMP CHARTS	DELINQ CHARTS	DEFICIENCIES
TOTAL:	24	24	CONSULTATION REPORT (2) CPT CODES (1) DOCUMENTATION FOR PROCEDURES (2) E&M CODE BY PROVIDER (6) HCPCS CODES (4) HISTORY & PHYSICAL (1) PATHOLOGY REPORT (1) PURPOSE OF VISIT (10) UNACCEPTABLE ABBREVIATIONS (1)

Figure 2-3: Incomplete Charts by Provider and Deficiency Summary Page

2.4 Service Category ‘M’ Added to Workload Reports

Ambulatory visit Service Category ‘M’, Telemedicine, is now workload reportable and displays on workload reports found under the menu options below.

- Resource Allocation Reports (RES)
- Quality Assurance Reports (QA)
- APC Reports (APC)
- PCC Ambulatory Visit Reports (PCCV)
- Billing Reports (BILL)
- Diagnosis & Procedure Count Summary Reports (CNTS)

<pre> 2021 DEMO HOSPITAL (INST) Page 1 POTENTIALLY BILLABLE VISITS FOR: Medicare Part B Visit Dates: JAN 1,2022 and FEB 28,2022 SERVICE CATEGORY OF VISIT: TELEMEDICINE HRCN Patient Name Date of Birth SSN ----- 123456 DEMO,PATIENT APR 28, 1955 123456789 Medicare Name: DEMO,PATIENT DOB: APR 28, 1955 Coverage: B Beg. Date: JAN 01, 2020 End. Date: Medicare #: 333554444AA Visit Date Category PRV ICD DX PROVIDER NARRATIVE ----- JAN 16, 2022 TELEMEDICINE UNKNOWNR51.9 HEADACHE Total Number of Visits for Medicare Part B: </pre>
--

Figure 2-4: Potentially Billable Visits Report

2.5 VGEN

2.5.1 SNOMED Concept ID and SNOMED Description ID Selection Items

SNOMED Concept ID and SNOMED Description ID are now available as search items under the Visit Selection Menu and the Print Item Selection Menu for the Visit General Retrieval (VGEN) report. The new selection items are:

- POV SNOMED ConcID
- Prim POV SNOMED ConcID
- POV SNOMED DescID
- Prim POV SNOMED DescID
- ProbList SNOMED CI-Any
- ProbList SNOMED CI-Active
- ProbList SNOMED CI-Inactive

- ProbList SNOMED DI-Any
- ProbList SNOMED DI-Active
- ProbList SNOMED DI-Inactive

```

GENERAL RETRIEVAL                               Feb 25, 2022 14:54:33
                VISIT Selection Menu
Visits can be selected based upon any of the following items.  Select
as many as you wish, in any order or combination.  An (*) asterisk indicates
items already selected.  To bypass screens and select all visits hit Q.
+
29) Religious Preference      104) Prim/Sec Prov Code      179) Education Topics
30) Medicare                  105) Diagnosis Code        180) Education Provider
31) Medicare Part B          106) Primary Dx (POV)      181) Education Length (mi
32) Medicare Part D          107) Diagnosis Prov Narr   182) Education GOAL Statu
33) Medicaid                 108) POV SNOMED ConcID     183) Education Objectives
34) Private Insurance         109) Prim POV SNOMED ConcID184) Education Prov Disc
35) Any Third Party Covera  110) POV SNOMED DescID     185) Health Factors
36) Medicaid Plan Name      111) Prim POV SNOMED DescID186) HF Quantity/Score
37) Pvt Ins Plan Name       112) Stage of Dx (POV)     187) Hlth Factor by Categ
38) Priv Ins Verified        113) Present on Admission  (188) TIU Note Title
39) HRN Record Status       114) Prob List Dx (ANY)    189) TIU Note on this Vis
40) HRN Disposition          115) Prob List Dx (CHRONIC)190) Treatment Contract
41) Patient's Last Visit    116) Prob List Dx (INACTIVE191) CPT Code
42) Desig Prim Care Prov    117) ProbList SNOMED CI-Any192) CPT Modifier
+
  Enter ?? for more actions
S   Select Item(s)           +   Next Screen                n
R   Remove Item(s)          -   Previous Screen             t
Select Action: S//

```

Figure 2-5: VGEN Visit Selection Menu

2.6 PGEN

2.6.1 SNOMED Concept ID and SNOMED Description ID Selection Items

SNOMED Concept ID and SNOMED Description ID are now available as search items under the Patient Selection Menu and the Print Item Selection Menu for the Patient General Retrieval (PGEN) report. The new selection items are:

- ProbList SNOMED CI-Any
- ProbList SNOMED CI-Active
- ProbList SNOMED CI-Inactive
- ProbList SNOMED DI-Any
- ProbList SNOMED DI-Active
- ProbList SNOMED DI-Inactive

```

                                PATIENT Selection Menu
Patients can be selected based upon any of the following items.  Select
as many as you wish, in any order or combination.  An (*) asterisk indicates
items already selected.  To bypass screens and select all patients hit Q.
+
15) Mlg Address-Zip           59) PHR Handout Given       103) Date Last PAP Smear
16) Homeless                  60) PHR Access              104) Date Last Tobacco Scre
17) Employer of Patient      61) Internet Access Update  105) Date Last Fall Risk As
18) Total Household Income   62) Internet Access?       106) Date Last Tonometry
19) Total # in Household     63) Internet Access-Method  107) Date Last Vision Exam
20) Living Pts               64) Immun Register Status   108) Date Last Head Circumf
21) Chart Facility          65) Upcoming Appointments  109) Date Last Dental Exam
22) Community               66) Service Unit of PT     110) Date Last Diabetic Foo
23) Tribe                   67) Prob List Dx (ANY)     111) Date Last Osteo Scrn
24) Tribe Code              68) Prob List Dx (CHRONIC)  112) Date Last HIV Screenin
25) County of Residence     69) Prob List Dx (INACTIVE  113) Date Last Chlamydia Sc
26) Preferred Language      70) ProbList SNOMED CI-Any  114) Date Last Nutr Screen
27) Preferred Reminder Met  71) ProbList SNOMED CI-Act  115) Date Last Newborn Hear
28) Eligibility Status      72) ProbList SNOMED CI-Ina  116) BMI (Last calculated)
+
  Enter ?? for more actions
S   Select Item(s)           +   Next Screen           Q   Quit Item
Selection
R   Remove Item(s)         -   Previous Screen       E   Exit Report

```

Figure 2-6: PGEN Patient Selection Menu

3.0 Health Summary

3.1 Demographic Component E-Mail Address Addition

The patient's email address now displays on each of the four Health Summary demographic components when the email is entered through Patient Registration.

The four Health Summary demographic components are:

- Demographic Data
- Demographics – Brief
- Demographics – Brief w/Adv Directives
- Demographics – W/O Remarks

```

----- DEMOGRAPHIC DATA -----
--
DEMO,PATIENT                DOB: APR 28,1955 66 YRS  MALE    no blood type
MESCALERO APACHE TRIBE, NM  SSN: XXX-XX-4444
(H) 505-555-5555
EMAIL ADDRESS: demo.patient@yahoo.comALBUQUERQUE (859 DOLLAR
DRIVE,ALBUQUERQUE,NM,87125)  LAST UPDATED: FEB 8,2022      ELIGIBILITY: CHS &
DIRECT

```

Figure 3-1: Demographic Data Component

Acronym List

Acronym	Term Meaning
IHS	Indian Health Service
PCC	Patient Care Component
PGEN	Patient General Retrieval
RPMS	Resource and Patient Management System
SNOMED	Systemized Nomenclature of Medicine
VGEN	Visit General Retrieval

Contact Information

If you have any questions or comments regarding this distribution, please contact the IHS IT Service Desk.

Phone: (888) 830-7280 (toll free)

Web: <https://www.ihs.gov/itsupport/>

Email: itsupport@ihs.gov