RESOURCE AND PATIENT MANAGEMENT SYSTEM

Referred Care Information System

(BMC)

Addendum to User Manual

Version 4.0 Patch 10
February 2016

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1.0   Introduction

Please review these changes, and add a copy of them to any printed documentation your site may be using for Referred Care Information System Version 4.0. These changes will be integrated into future versions of the software and user manuals. These changes will no longer be considered an addendum at the time of the next version release.

This addendum only provides written guidance on changes made in the patch that are relevant to the user. To see a list of all changes made in a patch, please refer to the patch notes of each of the respective patches.

1.1   Summary of Changes

Patch 10 includes the following changes for both the RPMS RCIS application and the Referred-RCIS tabs located in the EHR Application.

- Removal of CHS PAID TO DATE in General Retrieval report

- Error on Diagnostic Category in General Retrieval report

- Updates to Business Office/CHS comments display

- ICD-9 code is hardcoded for non-CHS visit creation

- Remove entries to V Referral field 1203 - Clinic Stop

- Field check to prevent referral entry without vendor

- New Referral Alerts not being sent from EHR

- Business Office Notes exceeding field limit

- Purpose of Referral field - Problem list display truncates when comma exists

1.2   Known Issues

- When adding new referral in RPMS: Entering a time in the Expected Begin Date of Service field disables the Diagnostic Category selection. The workaround is to select the Diagnostic Category first before entering an Expected Begin Date of Service time.

2.0   Patch 10 Changes – RPMS RCIS

2.1   Generate Retrieval Report

The following fixes are located under menu option: **GEN - RCIS General Retrieval**

2.1.1   Removal of CHS PAID TO DATE option

On the "REFERRAL Search Menu" screen, item # 38 - CHS PAID TO DATE is no longer available. On the "PRINT ITEM SELECTION MENU" screen, item # 46 - CHS PAID TO DATE is no longer available.

2.1.2   RCIS General Retrieval report - Error on Diagnostic Category

On the "REFERRAL Search Menu" screen, item # 30 - Diagnostic Category is fixed and will display available categories for selection.

2.2   Updates to Business Office/CHS comments display

The fix is located under menu option: **DSP - Display Referral Record**.

Users can now view business office comments with more than 245 characters in length. Previously the comments were cut off with no ability to scroll.

2.3   ICD-9 code is hardcoded for non-CHS visit creation

The fix is located under menu option: **CLO - Close Out Referral - Current Fiscal Year** and **COR - Close Out Referral - All Fiscal Years**

For sites with the PCC Link turned on, users are now able to close non-CHS type referral without issue. Previously, visits for non-CHS referrals were not getting created when the referral was closed due to the visit creation using ICD-9 codes only.

3.0   Patch 10 Changes – EHR Referral/RCIS tab

3.1   Remove entries to V Referral field 1203 - Clinic

Referrals created through the EHR application were incorrectly populating the CLINIC field in the V REFERRAL file. This didn't affect the users or the referrals. The CLINIC field is now left blank and existing entries will have the incorrect entry removed.

3.2   Field check to prevent referral entry without vendor

When creating a new referral and the vendor is unknown, users can select the <Unknown> entry (Figure 3-1) from the Search Vendor screen.
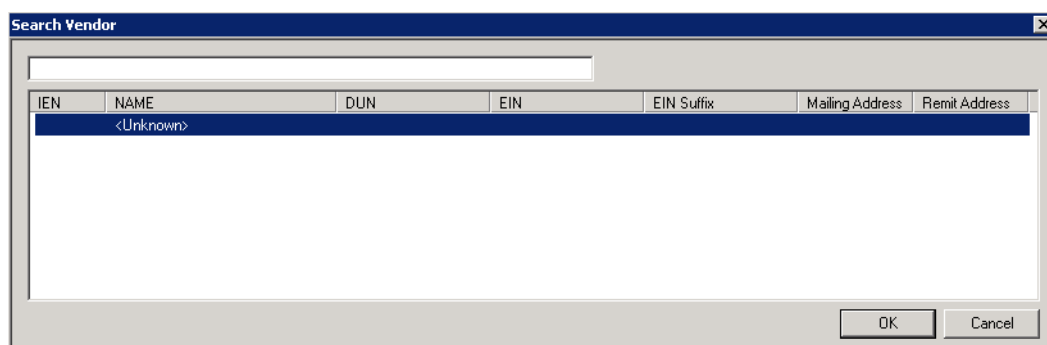

Figure 3-1: Search Vendor selection screen

This will then populate the referral form with Unknown and also save to the referral using the appropriate "Unspecified" vendor entry (Figure 3-2).
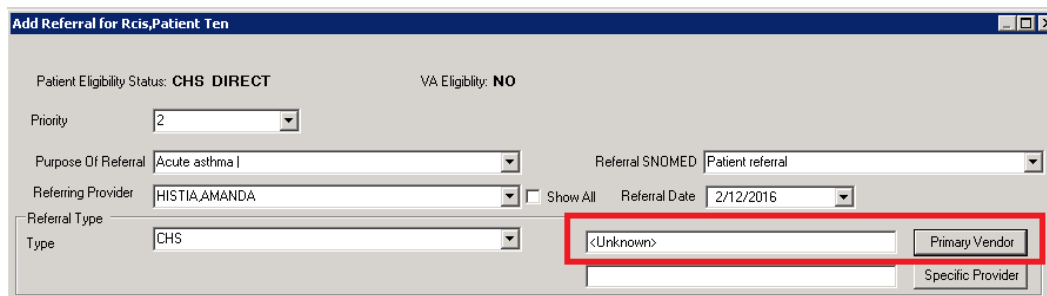

Figure 3-2: Referral form with Unknown vendor

Previously when unknown was selected, it would leave the Vendor field blank which caused errors on some RCIS reports.

3.3   EHR New Referral Alerts not being sent

For new referrals created through the EHR application, an RPMS alert and EHR notification will now be generated for the requesting providers based on the setting in RCIS Site Parameters (Figure 3-3). Previously new referral alerts were not being sent.
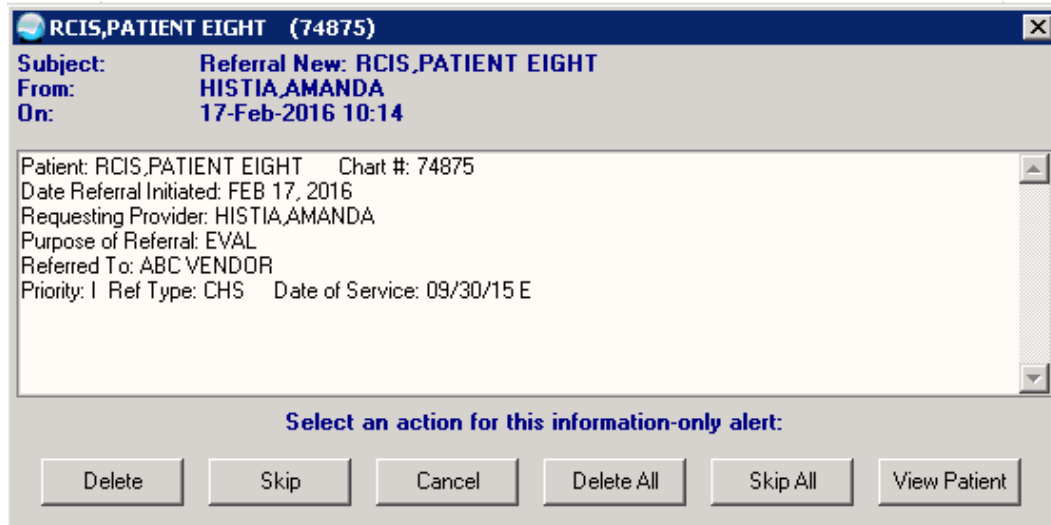

Figure 3-3: New Referral notification pop-up

3.4   Business Office Notes exceeding field limit

Business office comments greater than 245 characters were not saving properly to RPMS. This didn't affect the users or display in EHR. Related to issue in Section 2.2.

3.5   Purpose of Referral - Problem list truncates when comma exists

For the Purpose of referral field, when an existing problem list item is selected and it contains a comma, the text after the comma would not display or save with the referral. This has been corrected and users should see all of the problem list text (Figure 3-4).
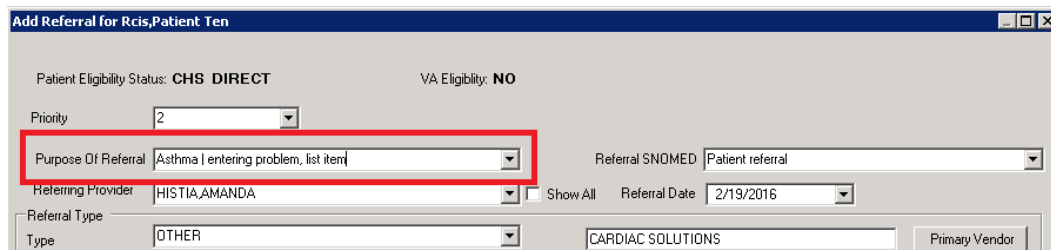

Figure 3-4: Referral form with New Referral notification pop-up

Acronym List

Acronym	Term Meaning
ATL	Accredited Testing Laboratory
CAH	Critical Access Hospital
CCHIT	Certified Commission for Health Information Technology
CMS	Centers for Medicare and Medicaid Services
CQM	Clinical Quality Measures
EH	Eligible Hospital
EHR	Electronic Health Record
EP	Eligible Professional
IHS	Indian Health Service
ONC	Office of the National Coordinator
POV	Purpose of Visits
RPMS	Resource and Patient Management System
TOC	Transition of Care

Contact Information

If you have any questions or comments regarding this distribution, please contact the OIT Help Desk (IHS).

Phone: (888) 830-7280 (toll free)

Web: http://www.ihs.gov/helpdesk/

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