

## Provider Information

### FF-HELP HELP LINE

**OUTCOME:** The patient/family will understand how to access and benefit from a help line or Internet website regarding infant formula feeding.

### STANDARDS:

1. Explain that support groups and reliable information may assist in answering questions regarding infant formula feeding and dealing with feeding issues.
2. Discuss services available from WIC programs and other local services.
3. Provide the help line phone number or Internet address (URL).

Highlights on Helplines:

- Provide information on available and culturally specific breastfeeding support services without ties to commercial interests
- Patient is provided information about how to get help from the facility, how to contact support groups, peer counselors, or other community health services if they have questions about feeding their babies after return home, and can describe at least one type of help that is available.

Check for locally available community resources including your local WIC program.

WIC: Women's Infants and children

<http://www.fns.usda.gov/wic/>

Nutrition.gov

"Click on Life Stages"

<http://www.nutrition.gov>

American Academy of Pediatrics

<http://www.healthychildren.org>

Medline Plus (NIH)

<http://www.nlm.nih.gov/medlineplus/healthtopics.html>

Indian Health Service

<http://www.ihs.gov/babyfriendly/>