



**Indian Health Service/California Area  
Contract Health Service (CHS) Meeting**  
August 13-15, 2012

**Monday, August 13, 2012**

11:00 am to 12:00 pm	<b>Registration</b>
12:00 pm to 12:30 pm	<b>Welcome</b> Margo Kerrigan, Area Director (IHS/CAO) Toni Johnson, Area Business Office Coordinator (IHS/CAO)
12:30 pm to 2:00 pm	<b>The Affordable Care Act and the Indian Health Care Improvement Act</b> Travis Coleman, Agency Lead Negotiator (IHS/HQ)
2:00 pm to 2:15 pm	<b>Break</b>
2:15 pm to 3:00 pm	<b>Core Competencies of CHS Staff</b> Toni Johnson, Business Office Coordinator (IHS/CAO)
3:00 pm to 4:00 pm	<b>ICD-10 Code Changes</b> Michelle Martinez, ICD-10 Coordinator (IHS/CAO)

**Tuesday, August 14, 2012**

8:30 am to 10:00 am	<b>Deferrals and Denials</b> Terri Schmidt, Senior Program Analyst, Office of Resource Access and Partnerships (IHS/HQ) Toni Johnson, Business Office Coordinator (IHS/CAO)
10:00 am to 10:15 am	<b>Break</b>
10:15 am to 12:00 pm	<b>Medicare-like Rates and How to Negotiate Rate Quotes</b> TBD
12:00 pm to 1:30 pm	<b>Lunch</b>
1:30 pm to 2:15 pm	<b>Exporting and Reading Workload Reports</b> Christine Brennan, Statistical Officer (IHS/CAO) Michelle Martinez, ICD-10 Coordinator (IHS/CAO)
2:15 pm to 2:45 pm	<b>QA/QI and CHS Claims Processing</b> Jason Libbee, CHS Coordinator (Greenville Rancheria)
2:45 pm to 3:00 pm	<b>Break</b>
3:00 pm to 3:30 pm	<b>Vendor Education</b> Toni Johnson, Business Office Coordinator (IHS/CAO)
3:30 pm to 5:00 pm	<b>Customer Service</b> TBD

Agenda subject to change

## Wednesday, August 15, 2012

8:30 am to 9:45 am	<b>CHEF</b> Terri Schmidt, Senior Program Analyst, Office of Resource Access and Partnerships (IHS/HQ) Toni Johnson, Business Office Coordinator (IHS/CAO)
9:45 am to 10:30 am	<b>Spending Plans/Assessment of Budget for CHS</b> Toni Johnson, Business Office Coordinator (IHS/CAO) Jason Libbee, CHS Coordinator (Greenville Rancheria)
10:30 am to 10:45 am	<b>Break</b>
10:45 am to 11:15 am	<b>Certificates of Degree of Indian Blood (CDIB) and California Indian Descendancy</b> Shirley Lincoln, Tribal Operations Specialist, Bureau of Indian Affairs (invited) Sophia Torres, Tribal Operations Specialist, Bureau of Indian Affairs (invited)
11:15 am to 12:00 pm	<b>Orientation for Staff on CHS Eligibility Activity</b> Toni Johnson, Business Office Coordinator (IHS/CAO)
12:00 pm to 1:30 pm	<b>Lunch</b>
1:30 pm to 2:15 pm	<b>340b Pricing Program as Best Practice</b> TBD
2:15 pm to 3:00 pm	<b>Situations Not Covered in CHS Manual/Open Discussion</b>
3:00 pm to 3:00 pm	<b>Closing Remarks/Q&amp;A</b>