

12th Annual Business Office & Health Information Management I/T/U Partnership Conference

March 23, 24, 25, 2010

"Partnership in Vision and Decision"

Nashville, TN

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Monday, March 22, 2010

5:00 pm - 7:00 pm PRE-REGISTRATION HOTEL LOBBY

Tuesday, March 23, 2010

6:30 am - 8:00 am REGISTRATION -

GENERAL SESSION -

8:00am- 8:30am	Invocation, Welcome, Agenda Review	Elmer Brewster, Health Systems Administration, IHS, HQs, Rockville, MD Richie Grinnell, Director, Nashville Area IHS, Nashville, TN Toni Johnson, Area Business Office Coordinator, California Area IHS, Sacramento, CA
8:30am -9:30am	Program Updates from Business Office, Health Information Management and Office of Resource Access and Partnership Division of Business Office Enhancements	Sandra Lahi, Toni Johnson - Co-Chairs - National Business Office Committee; Patricia Gowan, Lead HIM Consultant; Elmer Brewster, Director, DBOE, ORAP
9:30am-10:00am	American Recovery and Investment Act of 2009 (ARRA) - Children's Health Insurance Program Act (CHIPRA)	Cynthia Gillaspie Center for Medicare and Medicaid Services
<i>BREAK 10:00am - 10:30am</i>		
10:30am - 11:00am	ICD-10 Readiness for I/T/U	Jan Chase, PMS Lead, Office of Information Technology; Patricia Gowan, Lead HIM Consultant, Headquarters
11:00am - 12:00pm	Customer Service: It Makes \$ense	Gary M. Russell-King, Director, Health Information Management, Shiprock Service Unit
<i>LUNCH "ON YOUR OWN" 12:00 noon - 1:00 pm</i>		
8:00am to 5:00pm	<i>Vendor Trade Show</i>	

Tuesday, March 23, 2010 - Afternoon
CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions

7:00am - 8:00am REGISTRATION HOTEL LOBBY											
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11
1:00 - 2:30pm	Federal Medical Care Recovery Act (FMCRA)	Dental Billing	Social Security Administration & Extra Help	RPMS Patient Registration Graphical User Interface Demonstration	Forms/Records Management	Code Set Versioning	VISTA Imaging Scanning Process	RPMS Practice Management Suite Project Update	Medicare A - Billable Outpatient Services and 123 RTP	Debt Management & Account Follow-up	HIM/BO Role in IHS Self Management Initiative
	Sue Rollice	Cheryl Stiffinton	Kimberly Yellow Robe	TBD	Kelvin Vandever	Rebecca Herrera	Kathy Nelson	Cynthia Larsen, Adrian Lujan, Jan Chase	Denise Mohling	Brenda Teel, Mike Buske	Mary Wachacha
BREAK 2:30pm- 3:00pm											
3:00pm - 4:30pm	Federal Medical Care Recovery Act (Repeat Session)	Dental Billing (Repeat Session)	Social Security Administration & Extra Help (Repeat Session)	RPMS Patient Registration Graphical User Interface Demonstration (Repeat Session)	Forms/Records Management (Repeat Session)	Code Set Versioning (Repeat Session)	VISTA Imaging Scanning Process (Repeat Session)	RPMS Practice Management Suite Project Update (Repeat Session)	Medicare A - Billable Outpatient Services and 123 RTP (Repeat Session)	Debt Management & Account Follow-up (Repeat Session)	HIM/BO Role in IHS Self Management Initiative (Repeat Session)
	Sue Rollice	Cheryl Stiffinton	Kimberly Yellow Robe	TBD	Kelvin Vandever	Rebecca Herrera	Kathy Nelson	Cynthia Larsen, Adrian Lujan, Jan Chase	Denise Mohling	Brenda Teel, Mike Buske	Mary Wachacha
8:00am - 5:00pm	<i>Vendor Trade Show -</i>										
1:00pm - 4:00pm	ELECTRONIC HEALTH RECORD LAB CONTINUES IN VENDOR AREA 1pm-4pm										

Wednesday, March 24, 2010 - Morning
CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions

<i>7:00am - 8:00am REGISTRATION HOTEL LOBBY</i>											
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11
8:00am - 9:30am	Stress Management	Debt Mangement Finance & Business Office ORAP & Finance TBD	RAC IT UP - Recovery Audit Contractor Sandra Lahi, Angela Kihega	Health Information Management 101 - Improving Staff Knowledge & Skills Gary Russell-King	Medicare 101 - The Basics Rosella Norris	Make the Transition ICD - 10 Jan Chase, Patricia Gowan	Medicare Part B - Extra Revenue with a Few Extra Codes Denise Mohling	HIPAA/HITECH/PA/FOIA Update (See Session Description) Bill Tibbitts, Janet Ingersoll	Patient Merge Package Rebecca Herrera	RPMS/HUB/UFMS Errors -- what are they and how to resolve Adrian Lujan, Finance and Poornachandra Aithal, PWH	FQHC Billing TBD
<i>BREAK 2:30pm- 3:00pm</i>											
10:00am - 11:30am	Stress Management <i>(Repeat Session)</i>	Debt Mangement Finance & Business Office <i>(Repeat Session)</i> ORAP & Finance TBD	RAC IT UP - Recovery Audit Contractor <i>(Repeat Session)</i> Sandra Lahi, Angela Kihega	Health Information Management 101 - Improving Staff Knowledge & Skills <i>(Repeat Session)</i> Gary Russell-King	Medicare 101 - The Basics <i>(Repeat Session)</i> Rosella Norris	Make the Transition ICD - 10 <i>(Repeat Session)</i> Jan Chase, Patricia Gowan	Medicare Part B - Extra Revenue with a Few Extra Codes <i>(Repeat Session)</i> Denise Mohling	HIPAA/HITECH/PA/FOIA Update (See Session Description) <i>(Repeat Session)</i> Bill Tibbitts, Janet Ingersoll	Patient Merge Package <i>(Repeat Session)</i> Rebecca Herrera	RPMS/HUB/UFMS Errors -- what are they and how to resolve <i>(Repeat Session)</i> Adrian Lujan, Finance and Poornachandra Aithal, PWH	FQHC Billing <i>(Repeat Session)</i> TBD
LUNCH "ON YOUR OWN" 12:00 noon - 1:00pm											
8:00am - 5:00pm	<i>Vendor Trade Show -</i>										
1:00pm - 4:00pm	ELECTRONIC HEALTH RECORD LAB CONTINUES IN VENDOR AREA 1pm-4pm										

Tuesday, March 24, 2010 - Afternoon
CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions

7:00am - 8:00am REGISTRATION HOTEL LOBBY											
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11
1:00 - 2:30pm	Legal Health Record & eDiscovery	EHR for HIM Overview - Key Topics	Analyzing Your Adjustments (controllable vs. uncontrollable)	Personal Health Record Initiative	Medicaid 101 and CHIPRA	RPMS Third Party Billing & A/R	EFT & EDI -- Electronic Funds Transfer, Electronic Data Interchange and Treasury Conversion Initiative	3rd Party Internal Control & GAO (Government Accounting Office) Update	Exporting RPMS Files to a Readable Excel Format	Medical Nutrition Therapy	RPMS POS Update
	Pat Gowan, Jan Chase, Sandra Machlin	Nathan Wyatt, Kathy Nelson	Cynthia Larsen	Mary Wachacha Chris Lamer	Cyndi Gillaspie CMS	Gina Sisneros	Sandra Lahi, Roland Todacheenie, Cynthia Larsen	John Rael	Toni Johnson, Jonathan Dando	Diane Phillips, Adam Archuleta	Kris Kirk and Christina Brady
BREAK 2:30pm- 3:00pm											
3:00pm - 4:30pm	Legal Health Record & eDiscovery (Repeat Session)	EHR for HIM Overview - Key Topics (Repeat Session)	Analyzing Your Adjustments (controllable vs. uncontrollable) (Repeat Session)	Personal Health Record Initiative (Repeat Session)	Medicaid 101 and CHIPRA (Repeat Session)	RPMS Third Party Billing & A/R (Repeat Session)	EFT & EDI -- Electronic Funds Transfer, Electronic Data Interchange and Treasury Conversion Initiative (Repeat Session)	3rd Party Internal Control & GAO (Government Accounting Office) Update (Repeat Session)	Exporting RPMS Files to a Readable Excel Format (Repeat Session)	Medical Nutrition Therapy (Repeat Session)	RPMS POS Update (Repeat Session)
	Pat Gowan, Jan Chase, Sandra Machlin	Nathan Wyatt, Kathy Nelson	Cynthia Larsen	Mary Wachacha Chris Lamer	Cyndi Gillaspie CMS	Gina Sisneros	Sandra Lahi, Roland Todacheenie, Cynthia Larsen	John Rael	Toni Johnson, Jonathan Dando	Diane Phillips, Adam Archuleta	Kris Kirk and Christina Brady
8:00am - 5:00pm	Vendor Trade Show -										
1:00pm - 4:00pm	ELECTRONIC HEALTH RECORD LAB CONTINUES IN VENDOR AREA 1pm-4pm										

Thursday, March 25, 2010
CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions
ELECTRONIC HEALTH RECORD LAB CONTINUES IN VENDOR AREA 9am - Noon

7:00am - 8:00am REGISTRATION HOTEL LOBBY											
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11
8:00am - 9:30am	Internal Control Findings	Denial Management	Patient Benefits Coordination Best Practices	How to Read an Explanation of Benefits	Coding Updates on ICD-9, CPT/E/M and HCPCS	Office for Civil Rights HIPAA Privacy: How to Conduct a HIPAA Privacy Investigation Panel Discussion	RPMS POS - Working the Rejections	Telemedicine Billing/Coding	Following Up on Outstanding Insurance Claims	RPMS PCC Coding Queue	Reconciliation - RPMS to UFMS (A to Zillions)
	John Rael	TBD	Charlene Walker	Toni Johnson, Jonathan Dando	Deanna Stops, CPC-I, Leslie Racine, CPC	Velveta Howell, Roosevelt Freeman - OCR Staff & Area HIM Consultants	Christina Brady	Cheryl Stiffinton	TBD	Kathy Nelson	ORAP AND FINANCE TBD
BREAK 9:30am - 10:00am											
10:00am - 11:30am	Internal Control Findings (Repeat Session)	Denial Management (Repeat Session)	Patient Benefits Coordination Best Practices (Repeat Session)	How to Read an Explanation of Benefits (Repeat Session)	Coding Updates - CPT, ICD & HCPCS (Repeat Session)	Office for Civil Rights HIPAA Privacy: How to Conduct a HIPAA Privacy Investigation Panel Discussion (Repeat Session)	RPMS POS - Working the Rejections (Repeat Session)	Telemedicine Billing/Coding (Repeat Session)	Following Up on Outstanding Insurance Claims (Repeat Session)	RPMS PCC Coding Queue (Repeat Session)	Reconciliation - RPMS to UFMS (A to Zillions) - (Repeat Session)
	John Rael	TBD	Charlene Walker	Toni Johnson, Jonathan Dando	Deanna Stops, CPC-I, Leslie Racine, CPC	Velveta Howell, Roosevelt Freeman - OCR Staff & Area HIM Consultants	Christina Brady	Cheryl Stiffinton	TBD	Kathy Nelson	ORAP AND FINANCE TBD
LUNCH (ON YOUR OWN) 11:30am - 1:00pm											
General Session											
1:00pm - 5:00pm	IHS National Update - Robert McSwain, Deputy Director Office of Management Services, HQ										
	Motivational Speaker										
	HIM/Business Office Awards Presentation - Robert McSwain										
	Closing Remarks, Carl Harper, Director, Office of Resource Access and Partnership(ORAP)										
	Drawing for Door Prizes										
AAPC Approved CEU Certificates will be distributed on Thursday afternoon. Have a safe trip home!!											