

**13th Annual Business Office & Health Information Management I/T/U Partnership Conference**  
**April 10-12, 2012**  
**"Never Underestimate the Power of Partnerships"**

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**Monday, April 09, 2012**

*5:00 pm - 7:00 pm PRE-REGISTRATION HOTEL LOBBY*

**Tuesday, April 10, 2012**

*6:00am MORNING EXERCISE/WALK*

*6:30 am - 8:00 am REGISTRATION -*

**GENERAL SESSION -**

8:00am- 8:30am	Invocation, Welcome, Agenda Review	Who will do the Invocation and the Welcome Cynthia Larsen, Program Analyst, DBOE/ORAP, HQs
8:30am -9:30am	Program Updates from Business Office, Health Information Management and Office of Resource Access and Partnership Division of Business Office Enhancements	Kathy Gordon - Chair - National Business Office Committee; ????????, Lead HIM Consultant; Raho Ortiz, Director, DBOE/ ORAP
9:30am-10:00am	Impacts/Changes in the Revenue Cycle	Carl Harper, Director ORAP
<i>BREAK 10:00am - 10:30am</i>		
10:30am - 11:00am	ICD-10 Readiness for I/T/U	Jan Chase
11:00am - 12:00pm	Key Note Speaker	Christi Dant, CMS
<i>LUNCH "ON YOUR OWN" 12:00 noon - 1:00 pm</i>		
<i>8:00am to 5:00pm</i>	<i>Vendor Trade Show</i>	

**Tuesday, April 10, 2012- Morning**  
**CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions**

7:00am - 8:00am REGISTRATION HOTEL LOBBY												
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11	Room #12
1:00 - 2:30pm	Adjustment Codes in Accounts Receivable  Lori Aguilar and Cynthia Larsen	Sunsetting of Cashlink and TRS Demonstration  FMS Representative - John Inkley, Jeffrey Turner, Rhonda Boal	ICD-10 Coordinators - Panel Discussion  ICD-10 Coordinators	Medicare FQHC for Urban and Tribes - Billing and Coding Challenges  Denise Mohling	ICD-10 Overview and Update on Implementation Strategy  Jan Chase	CMS Reserved. Specific topic to be announced  Kitty Marx	Medicare Cost Reports and UDS Reports - Urban and Tribes  Merin McCabe	Registration/ Information Gathering Tools  TBA	Customer Service  Gary Russell King	TPB (Third Party Billing) GUI Demonstration - in RPMS  Imran Shafiq and Ashfaq Uddin	POS (Point of Sale) Basic Insurer Set Up  Gail Townsend and Cindy Stout	Security - Protecting PII  Angela Kihega and TBA
BREAK 2:30pm- 3:00pm												
3:00pm - 4:30pm	Adjustment Codes in Accounts Receivable (Repeat Session)  Lori Aguilar and Cynthia Larsen	Sunsetting of Cashlink and TRS Demonstration (Repeat Session)  FMS Representative - John Inkley, Jeffrey Turner, Rhonda Boal	ICD-10 Coordinators - Panel Discussion (Repeat Session)  ICD-10 Coordinators	Medicare FQHC for Urban and Tribes - Billing and Coding Challenges (Repeat Session)  Denise Mohling	ICD-10 Overview and Update on Implementation Strategy (Repeat Session)  Jan Chase	CMS Reserved. Specific topic to be announced (Repeat Session)  Kitty Marx	Medicare Cost Reports and UDS Reports - Urban and Tribes (Repeat Session)  Merin McCabe	Registration/ Information Gathering Tools (Repeat Session)  TBA	Customer Service  Gary Russell King	TPB (Third Party Billing) GUI Demonstration - in RPMS (Repeat Session)  Imran Shafiq and Ashfaq Uddin	POS (Point of Sale) Basic Insurer Set Up (Repeat Session)  Gail Townsend and Cindy Stout	Security - Protecting PII (Repeat Session)  Angela Kihega and TBA
8:00am - 5:00pm	<b>Vendor Trade Show -</b>											

**Wednesday, April 11, 2012- Morning**  
**CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions**

<b>6:00am MORNING EXERCISE/WALK</b>												
<b>7:00am - 8:00am REGISTRATION HOTEL LOBBY</b>												
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11	Room #12
8:00am - 9:30am	Debt Management  Jeffrey Turner	IPC (Improving Patient Care: Medical HomeModel) Initiative - The Tucson Experience  Ron Speakman and Adam Archuleta	Meaningful Use - Stage 1 & Beyond for HIM  Pat Gowan, Angela Kihega, and Tonya Billie	Revised Internal Control Policy Updates  John Rael	ICD-10 - Roundtable Discussion from I/T/U (Lessons Learned)  TEA	CMS - Overview of New Legislation (OCA, ACA, CHPRA)  Kitty Marx	Meaningful Use - Incentive Payments and Reporting  Adrian Lujan	Transforming Third Party Collections at a Remote Health Center - A CEO Perspective  Sandra Lahi	UFMS New Reconciliation Reports  Neeraj Sharma	ERA (Electronic Remittance Advice) Processing in RPMS  Gina Sisneros	POS (Point of Sale) D.O Formats and Working Rejections  Gail Townsend and Cindy Stout	Certified Clinical Documentation Specialist Program  Leslie Reece and Deanna Dennis
<b>BREAK 2:30pm- 3:00pm</b>												
10:00am - 11:30am	Debt Management (Repeat Session)  Jeffrey Turner	IPC (Improving Patient Care: Medical HomeModel) Initiative - The Tucson Experience (Repeat Session)  Ron Speakman and Adam Archuleta	Meaningful Use - Stage 1 & Beyond for HIM (Repeat Session)  Pat Gowan, Angela Kihega, and Tonya Billie	Revised Internal Control Policy Updates (Repeat Session)  John Rael	ICD-10 - Roundtable Discussion from I/T/U (Lessons Learned) (Repeat Session)  TBA	CMS - Overview of New Legislation (OCA, ACA, CHPRA) (Repeat Session)  Kitty Marx	Meaningful Use - Incentive Payments and Reporting (Repeat Session)  Adrian Lujan	Transforming Third Party Collections at a Remote Health Center - A CEO Perspective (Repeat Session)  Sandra Lahi	UFMS New Reconciliation Reports (Repeat Session)  Neeraj Sharma	ERA (Electronic Remittance Advice) Processing in RPMS (Repeat Session)  Gina Sisneros	POS (Point of Sale) D.O Formats and Working Rejections (Repeat Session)  Gail Townsend and Cindy Stout	Certified Clinical Documentation Specialist Program (Repeat Session)  Leslie Reece and Deanna Dennis
<b>LUNCH "ON YOUR OWN" 12:00 noon - 1:00pm</b>												
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1:00 - 2:30pm	Managing your Receipts, Monitoring your Collections and Aged Receivables  Cynthia Larsen and Lena Almeter	Outreach and Enrollment Tools  TBA	New Privacy/HIPAA/HITECH/FOIA Compliance Regulations  Bill Tibbits and Janet Ingersol	Medicare Part A - Billing and Coding Issues  Denise Mohling	ICD-10 Clinical Documentation Improvement and ICD-10  TBA	ICD-10 - Cherokee Nation of Oklahoma - Best Practice  TBA	Revenue Generation and Business Structure - Urban Setting  Merin McCabe	Consent Issues Regarding Minor Patients  Margaret Rosenfeld	Master Patient Index/ Health Information Exchange/ C32  James Garcia	TPB (Third Party Billing) and A/R (Accounts Receivable) System Updates in RPMS  Adrian Lujan and Gina Sisneros	Patient Merge Overview  Rebecca Herrera	
BREAK 2:30pm- 3:00pm												
3:00pm - 4:30pm	Managing your Receipts, Monitoring your Collections and Aged Receivables (Repeat Session)  Cynthia Larsen and Lena Almeter	Outreach and Enrollment Tools (Repeat Session)  TBA	New Privacy/HIPAA/HITECH/FOIA Compliance Regulations (Repeat Session)  Bill Tibbits and Janet Ingersol	Medicare Part A - Billing and Coding issues (Repeat Session)  Denise Mohling	ICD-10 Clinical Documentation Improvement and ICD-10 (Repeat Session)  TBA	ICD-10 - Cherokee Nation of Oklahoma - Best Practice (Repeat Session)  TBA	Revenue Generation and Business Structure - Urban Setting (Repeat Session)  Merin McCabe	Consent Issues Regarding Minor Patients  Margaret Rosenfeld	Master Patient Index/ Health Information Exchange/ C32 (Repeat Session)  James Garcia	TPB (Third Party Billing) and A/R (Accounts Receivable) System Updates in RPMS  Adrian Lujan and Gina Sisneros	Patient Merge Overview  Rebecca Herrera	
8:00am - 5:00pm	<i>Vendor Trade Show -</i>											

Thursday, April 12, 2012

**CONCURRENT SESSIONS - Total of 12 Breakout Sessions with Repeat Sessions**

6:00am MORNING EXERCISE/WALK												
7:00am - 8:00am REGISTRATION HOTEL LOBBY												
	Room #1	Room #2	Room #3	Room #4	Room #5	Room #6	Room #7	Room #8	Room #9	Room #10	Room #11	Room #12
8:00am - 9:30am	RPMS UFMS Open Accounts Receivable and Error Detection and Correction  Panel SME (Jeffrey Turner, Lena Almeter, Rhonda Boal, Cynthia Larsen, Adrian Lujan)	MNT (Medical Nutritional Therapy) and DSMT (Diabetes Self Management Training) Billing Requirements  Diane Phillips and Adam Archuleta	Personal Health Record  Mary Wachacha and Chris Lamar	Medicare Part B - Billing and Coding Issues  Denise Mohling	ICD-10 Understanding GEM (General Equivalence Mapping) and code mapping efforts in RPMS  TBA	Compliance Programs for Urbans and Tribes  TBA	Accounts Receivable - Collections Success Story for Uran and Tribal Facility  Jonathon Dando		FMCRA (Federal Medical Care Recovery Act) and BMP (Beneficiary Medical Program) Billing and Accounting Procedures  Kathy Gordon and John Rael	Patient Registration/ Scheduling GUIS Demonstration in RPMS  Imran Shafiq and Ashfaq Uddin	Behavioralhealth GUI Demonstration  Ryan Garcia	Coding/Billing E/M Code Audit Requirements  Leslie Reece and Deanna Dennis
BREAK 9:30am - 10:00am												
10:00am - 11:30am	RPMS UFMS Open Accounts Receivable and Error Detection and Correction (Repeat Session)  Panel SME (Jeffrey Turner, Lena Almeter, Rhonda Boal, Cynthia Larsen, Adrian Lujan)	MNT (Medical Nutritional Therapy) and DSMT (Diabetes Self Management Training) Billing Requirements (Repeat Session)  Diane Phillips and Adam Archuleta	Personal Health Record  Mary Wachacha and Chris Lamar	Medicare Part B - Billing and Coding Issues (Repeat Session)  Denise Mohling	ICD-10 Understanding GEM (General Equivalence Mapping) and code mapping efforts in RPMS (Repeat Session)  TBA	Compliance Programs for Urbans and Tribes  TBA	Accounts Receivable - Collections Success Story for Uran and Tribal Facility (Repeat Session)  Jonathon Dando		FMCRA (Federal Medical Care Recovery Act) and BMP (Beneficiary Medical Program) Billing and Accounting Procedures (Repeat Session)  Kathy Gordon and John Rael	Patient Registration/ Scheduling GUIS Demonstration in RPMS (Repeat Session)  Imran Shafiq and Ashfaq Uddin	Behavioralhealth GUI Demonstration  Ryan Garcia	Coding/Billing E/M Code Audit Requirements (Repeat Session)  Leslie Reece and Deanna Dennis
LUNCH (ON YOUR OWN) 11:30am - 1:00pm												
General Session												
1:00pm - 5:00pm	IHS National Update -											
	Customer Service - Gary Russell-King											
	HIM/Business Office Awards Presentation - Robert McSwain											
	Closing Remarks, Carl Harper, Director, Office of Resource Access and Partnership(ORAP)											
Drawing for Door Prizes												
AAPC Approved CEU Certificates will be distributed on Thursday afternoon. Have a safe trip home!!												

Disclaimer: Agenda subject to change.