

IHS Contract Health Services (CHS) Seminar

May 4-6, 2010 • Denver, CO

U.S. Department of Health and Human Services

Indian Health Service



Indian Health Services

Contract Health Service (CHS) Seminar

May 4-6, 2010

Westin Tabor Center Hotel

Denver - CO - 80202

Monday, May 3, 2010

GENERAL SESSION

12:00 p.m. – 7:00 p.m. Registration (Foyer of Continental Ballroom ABC)

Reception

7:00 p.m. - 8:30 p.m. Foyer of Continental Ballroom ABC

Tuesday, May 4, 2010

6:00 am - Health Walk - (group meets in the foyer of Continental Ballroom ABC)

GENERAL SESSION

7:00 am - 8:30 am REGISTRATION

| | | |
|-----------------------|---|--|
| 8:30 am - 8:45 am | Presentation of Flags | Frank Sherwood and Gerald Montour |
| 8:45 am - 9:00 am | Welcome Prayer | Clayton Old Elk |
| 9:00 am - 9:15 am | ORAP Welcome | Carl Harper |
| 9:15 am - 9:30 am | Meeting Overview, Arrangements, Conference Logistics Health Stretch, Drawing | Carl Harper/Brenda Jeanotte-Smith |
| 9:30 am - 10:00 am | Status of the IHS and Plans for the Future | Robert McSwain, DDMO |
| 10:00am - 10:30 am | Break and Drawing | Toni Johnson & Kathy Bristlin |
| 10:30am - 11:30 am | Motivational speaker | Billy Rogers |
| 11:30 am - 12:00pm | Centers for Medicare & Medicaid (CMS) Updates | Kitty Marx |

12:00pm - 1:30pm Lunch

Tuesday, May 4, 2010
CONCURRENT SESSIONS - Total of 16 Breakout Sessions

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|--|--|-------------------------------|--------------------------------------|--|-----------------|---|--|---|
| 1:30pm - 3:15pm | MLR PRICER | CHS Training Online | Medicaid 101 (Includes SCHIP) | Patient Education in CHS Policy | CHS 101 | Fisical Intermediary Reports | Re-pricing CHS Claims | UFMS - Updates and Job Aids - Reconciliation |
| | Inga Zamor | Kelly Wesaw | Cynthia Gillaspie | Karla Hall | Julia Ysaguirre | Cyndi Payme and Charlene Lattier | Patty Denny | Ravi Chandrabhatla Marie Begay |
| 3:15 - 3:30 - Break (Foyer of Ballroom ABC) | | | | | | | | |
| 3:30pm - 5:15pm | Making a Difference - Focus on Customer Service | CQI for CHS | Medicaid 101 (Includes SCHIP) | Introduction to RPMS | CHS 201 | HIPAA/Privacy Act/Freedom of Information Act | Managing Stress Through Yoga Note: This session starts at 3:45 to allow time to change to comfortable clothes. | UFMS - Updates and Job Aids - Reconciliation |
| | Frank Martin | Diane Leach Francis Frazer | Cynthia Gillaspie | Shannon Case | Jim Powers | Tibbitts/Ingersoll | Debra Feathers | Continuation from previous session |

Wednesday, May 5, 2010

6:00 am - Health Walk - (group meets in the foyer of Continental Ballroom ABC)

General Session

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| 8:00 am - 9:00 am | Need for Health Status and Treatment Data | Frances Frazier or Diane Leach |
| 9:00 am - 10:00 am | CHS Budget Request Process | Elizabeth Fowler |

10:00 - 10:15 - Break (Foyer of Ballroom ABC)

CONCURRENT SESSIONS - Total of 8 Breakout Sessions

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|------------------------|---|-----------------------------|-------------------|---------------------|---|-------------------------------------|--|--------------------------|
| 10:15 am - 12:00 pm | HIPAA/Privacy Act/Freedom of Information Act | Patient Registration | MLR Pricer | Medicare 101 | Best Practices - Facility CHS Review Committee Budgeting CHS Funds to Last the FY Medical Priorities for Approving CHS | Fisical Intermediary Reports | Medicare Like Rates - Tribal Programs | Stress Management |
| | Tibbitts/Ingersoll | Kimberlee Crespin-Richards | Inga Zamor | Nancy Rios | Clinton SU Tracy George | Cyndi Payne Charlene Lattier | Brenda Jeanotte-Smith Joni Wellington | Debra Feathers |

12:00 pm - 1:45 pm Lunch

Wednesday, May 5, 2010
CONCURRENT SESSIONS - Total of 16 Breakout Sessions

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|--|---|---|--|---|---------------------------------|-----------------|---|--|
| 1:45 pm - 3:30 pm | CHS 201 | Patient Registration | Processing CHEF Cases | Benefits Coordinator Role with CHS | CHS Online Training | RCIS | UFMS - Updates and Job Aids - Reconciliation | Making a Difference - Focus on Customer Service |
| | Jim Powers | Kimberlee Crespin-Richards | Clayton Old Elk Patty Denny | Denise Exendine | Kelly Wesaw | Judy Poolaw | Ravi Chandrabhatla Marie Begay | Frank Martin |
| 3:30 - 3:45 - Break (Foyer of Ballroom ABC) | | | | | | | | |
| 3:45 pm - 5:30 pm | Best Practices - Facility CHS Review Committee Budgeting CHS Funds to Last the FY Medical Priorities for Approving CHS | Medicare Like Rates -Tribal Programs | Managing Stress Through Yoga Note: This session starts at 3:45 to allow time to change to comfortable clothes. | CQI for CHS | Tribal Claims Processing | CHS 101 | UFMS - Updates and Job Aids - Reconciliation | |
| | Clinton SU Tracy George | Brenda Jeanotte-Smith Joni Wellington | Debra Feathers | Diane Leach Francis Frazer | Toni Johnson Kathy Bristlin | Julia Ysaguirre | Continuation from previous session | |

Thursday, May 6, 2010

6:00 am - Health Walk - (group meets in the foyer of Continental Ballroom ABC)

CONCURRENT SESSIONS - Total of 16 Breakout Sessions

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| 8:15 am - 10:00 am | Tribal Claims Processing | Introduction to RPMS | Medicare 101 | Processing CHEF Cases | RCIS | Provider Training | |
| | Toni Johnson Kathy Bristlin | Shannon Case | Nancy Rios | Clayton Old Elk Patty Denny | Judy Poolaw | Terri Schmidt | |

10:00 - 10:15 - Break (Foyer of Ballroom ABC)

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|---------------------|--|------------------------------|------------------------|-----------------|---|--|-------------------------------|
| 10:15 am - 12:00 pm | Managing Stress Through Yoga Note: This session starts at 3:45 to allow time to change to comfortable clothes. | Re-pricing CHS Claims | Case Management | CHS 101 | Benefits Coordinator Role with CHS | Patient Education in CHS Policy | CQI for CHS |
| | Debra Feathers | Patty Denny | Dixie Galkowski | Julia Ysaquirre | Denise Exendine | Karla Hall | Diane Leach Francis Frazer |

General Session

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| 12:00 pm - 1:30 pm | Closing Remarks | Carl Harper/Brenda Jeanotte-Smith |
| | Break and Drawing | Toni Johnson & Kathy Bristlin |
| | Awards Ceremony | Carl Harper/Brenda Jeanotte-Smith |
| | Retreat of Flags | Frank Sherwood and Gerald Montour |