



Indian Health Services

Contract Health Service (CHS) Seminar

May 12-14, 2009

Hyatt Regency

650 15th Street

Denver - CO - 80202

(303) 436-1234

Monday, May 11, 2009

GENERAL SESSION

| | | | | | | | |
|--|--|--|--|--|---|--|--|
| <i>12:00 p.m. – 7:00 p.m. Registration Foyer Area</i> | | | | | | | |
| Reception | | | | | | | |
| <i>7:00 p.m. - 8:30 p.m. Location TBD in the Hotel</i> | | | | | | | |
| Tuesday, May 12, 2009 | | | | | | | |
| <i>6:00 am - Health Walk - (group meets in the foyer of the Conference Center)</i> | | | | | | | |
| GENERAL SESSION | | | | | | | |
| <i>7:00 am - 8:30 am REGISTRATION</i> | | | | | | | |
| 8:30 am - 8:45 am | Presentation of Flags | | | | | | |
| 8:45 am - 9:00 am | Welcome/Prayer, Area Welcome | | | | Clayton Old Elk | | |
| 9:00 am - 9:15 am | ORAP Welcome | | | | Carl Harper | | |
| 9:15 am - 9:30 am | <i>Meeting Overview, Arrangements, Conference Logistics, Health Stretch, Drawing</i> | | | | Carl Harper/Brenda Jeanotte-Smith/Debra Feathers | | |
| 9:30 am - 9:45 am | CHS Updates | | | | Brenda Jeanotte-Smith | | |
| 9:45 am - 10:15 am | Break and Drawing | | | | Judy Poolaw & Kathy Bristlin | | |
| 10:45 am - 11:30 am | Motivational speaker | | | | Bill Grout | | |
| 11:30 am - 12:30 pm | Ideas for Renewing the Indian Health Care System | | | | L D Thomas | | |
| <i>12:30 pm - 1:45 pm Lunch</i> | | | | | | | |

Tuesday, May 12, 2009
CONCURRENT SESSIONS - Total of 15 Breakout Sessions

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|--------------------|---|---|---|--|---|--|---|---|
| 1:45 pm 3:30 pm | Communication with Clients Bill Grout | Vender Training (Obtaining DUNS and CC) Terri Schmidt | Benefits Coordinator Role with CHS Denise Exendine | Patient Education in CHS Policy Carla Hall & Ed Chasing Hawk | CHS 101/ CHS 201 Garfield Littlelight | HIPAA Privacy Act Gary Russel King | RCIS Shannon Case & Amanda Histia | UFMS - Updates and Job Aids - Reconciliation Ravi Chandrabhatla/ Rita Neuman/ Carissa Tsosie/ LaDonna Cook |
| 3:45 pm 5:30 pm | Medicaid 101 (Includes SCHIP) Cynthia Gillaspie | Dealing with Difficult People/ Customer Service Debra Feathers, Kathy Bristlin & Frank Martin | Processing CHEF Cases Clayton Old Elk / Ed Chasing Hawk / Shannon Case/Patricia Denny | Patient Registration Gina Sisneros | Case Management Dixie Gaikowski | Re pricing CHS Claims Keith Ford | Medicare 101 Rosella Norris | |

Wednesday, May 13, 2009

6:00 am - Health Walk - (group meets in the foyer of conference area)

General Session

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|-----------------------|--|------------------------|
| 8:00 am 9:00 am | CMS Overview, T Tag Updates | Kitty Marx |
| 9:00 am - 10:00 am | Veterans Administration – IHS Agreement | Buck Richardson |

CONCURRENT SESSIONS - Total of 8 Breakout Sessions

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|----------------------|--------------------------------|--|--------------------------|---------------------|---|-------------------------|--|--------------------------|
| 10:15 am 12:00 pm | Veterans Administration | Clinical Systems in RPMS that Apply to CHS (i.e. iCare) | Stress Management | Medicare 101 | Best Practices - Facility CHS Review Committee Budgeting CHS Funds to Last the FY Medical Priorities for Approving CHS | CHS 101/ CHS 201 | Medicare Like Rates - Tribal Programs | HIPAA Privacy Act |
| | Buck Richardson | Cynthia Gebremariam | Debra Feathers | Rosella Norris | Clinton SU/ Leonard Thomas | Garfield Littlelight | Brenda Smith & Joni Wellington | Gary Russel King |

12:00 pm - 1:45 pm Lunch

Wednesday, May 13, 2009
CONCURRENT SESSIONS - Total of 13 Breakout Sessions

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|----------------------------|--|--|--|--|--|---|---|
| <p>1:45 pm 3:30 pm</p> | <p>Benefits Coordinator Role with CHS</p> <p>Denise Exendine</p> | <p>Processing CHEF Cases</p> <p>Clayton Old Elk / Ed Chasing Hawk / Shannon Case/Patricia Denny</p> | <p>Vender Training (Obtaining DUNS and CC)</p> <p>Terri Schmidt</p> | <p>Stress Management</p> <p>Debra Feathers</p> | <p>Re-pricing CHS</p> <p>Keith Ford</p> | <p>Tribal Claims Processing</p> <p>Toni Johnson & Kathy Bristlin</p> | <p>UFMS - Updates and Job Aids - Reconciliation</p> <p>Ravi Chandrabhatla/ Rita Neuman/ Carissa Tsosie/ LaDonna Cook</p> |
| <p>3:45 pm 5:30 pm</p> | <p>Best Practices - Facility CHS Review Committee Budgeting CHS Funds to Last the FY Medical Priorities for Approving CHS</p> <p>Clinton SU/ Leonard Thomas</p> | <p>Medicare Like Rates -Tribal Programs</p> <p>Brenda Smith & Joni Wellington</p> | <p>Dealing with Difficult People/ Customer Service</p> <p>Debra Feathers, Kathy Bristlin & Frank Martin</p> | <p>Clinical Systems in RPMS that Apply to CHS (i.e. iCare)</p> <p>Cynthia Gebremariam</p> | <p>Medicaid 101 (Includes SCHIP)</p> <p>Cynthia Gillaspie</p> | <p>Case Management</p> <p>Dixie Gaikowski</p> | |

Thursday, May 14, 2009

6:00 am - Health Walk - (group meets in the foyer of conference area)

CONCURRENT SESSIONS - Total of 14 Breakout Sessions

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|----------------------|--|---|--|---|--|--|--|
| 8:15 am 10:00 am | Tribal Claims Processing Toni Johnson & Kathy Bristlin | Medicaid 101 (Includes SCHIP) Cynthia Gillaspie | Medicare 101 Rosella Norris | Processing CHEF Cases Clayton Old Elk / Ed Chasing Hawk / Shannon Case/Patricia Denny | Re-pricing CHS Keith Ford | Case Management Dixie Gaikowski | Benefits Coordinator Role with CHS Denise Exendine |
| 10:15 am 12:00 pm | Medicare Like Rates - Tribal Programs Brenda Smith & Joni Wellington | Best Practices - Facility CHS Review Committee Budgeting CHS Funds to Last the FY Medical Priorities for Approving CHS Clinton SU/ Leonard Thomas | Patient Education in CHS Policy Carla Hall & Ed Chasing Hawk | CHS 101/ CHS 201 Garfield Littlelight | Patient Registration Gina Sisneros | Stress Management Debra Feathers | RCIS Shanon Case & Amanda Hestia |

General Session

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|---------------------|--------------------------|---|
| 12:00 pm 1:30 pm | Closing Remarks | Carl Harper/Brenda Jeanotte-Smith/Debra Feathers |
| | Break and Drawing | Judy Poolaw & Kathy Bristlin |
| | Awards Ceremony | Carl Harper/Brenda Jeanotte-Smith/Debra Feathers |
| | Retreat of Flags | |