

## Virtual IPC 5 Learning Session 5

### Join us:

### Improving Patient Care (IPC5) Learning Session 5

March 17-19, 2015

Virtual Session

### Purpose:

**Focus on the IPC Care Model: Achieving a Culture of Quality Care Centered on the Patient, Family, and Community.**

As a Health Care Organization, IHS strives to create a culture, organization, and system that promotes safe, high-quality care; the overarching goal of the IPC Care Model. The foundation of the model is the Community, where care teams mobilize community resources to meet the needs of American Indian and Alaska Native (AI/AN) patients. Through IPC, teams have collectively learned how to build the system of care that AI/AN patients require and deserve. The IPC Care Model is at the core of all the work that has been accomplished in the IPC5 Collaborative. In alignment with the Care Model, this Learning Session will offer break-out session tracks aligned with its major elements. Content and strategies will be offered to achieve and sustain improvements, while also disseminating the best practices that teams have developed through the work of the IPC5 Collaborative. The knowledge gained through LS5 will support team progression in the improvement journey to the QILN.

### Who should attend?

All IPC 5 Teams, QILNs, ISTs, leadership and staff from IHS (Federal), Tribal (T) and Urban (U) sites in each IHS Area, community leaders, and community members are encouraged to attend.

### How to join:

The Learning Session 5 will take place **via Adobe Connect from 12:00 pm - 5:00 pm ET** each day starting March 17, 2015 through March 19, 2015. The Agenda at-a-glance is attached. Please start a dialogue with local leadership to request time to participate in this virtual meeting and continuing education opportunity. Within the next few weeks IPC Program will provide:

- On-line registration link: <https://www.surveymonkey.com/s/6T8NZJ8>
- Final Agenda – will include Adobe Connection information to all LS5 sessions
- Accreditation information, content materials, worksheets, and tools - will be posted over the listserv and IPC Web Portal.

### **For additional information or questions please contact the IPC5 Collaborative Team:**

Jeff Salvon-Harman, MD, Director, IPC ([jeffrey.salvon-harman@ihs.gov](mailto:jeffrey.salvon-harman@ihs.gov))

Ella Richards, RN, BSN, MS FNP, Collaborative Director ([ella.richards@ihs.gov](mailto:ella.richards@ihs.gov))

Karla Hackett, RN, BSN, MHA, Collaborative Director ([karla.hackett@ihs.gov](mailto:karla.hackett@ihs.gov))

Susan Anderson, MPA, Improvement Advisor ([susan.anderson@ihs.gov](mailto:susan.anderson@ihs.gov))

Benjamin Feliciano, RN, BSN-BC, MHSA/MBA, Improvement Advisor ([benjamin.feliciano@ihs.gov](mailto:benjamin.feliciano@ihs.gov))

Mavis Stephens, Project Manager ([mavis.stephens@ihs.gov](mailto:mavis.stephens@ihs.gov))

Kent Jeanotte, Staff Assistant ([kent.jeanotte@ihs.gov](mailto:kent.jeanotte@ihs.gov))

Nese Myles, BA, Data Manager ([sokenunese.myles@ihs.gov](mailto:sokenunese.myles@ihs.gov))