

Post Load Report Rejection Descriptions

Rejection error descriptions detail the relationships of incoming registration records to previously received registration and to incoming encounter records.

Registration Errors

Error	CANNOT ADD EXISTING ENTRY - REJECTING
Description	The registration record received was flagged as an 'add,' but the registration record already exists in the database. The record is not stored in the registration tables.
Possible Actions	If a valid update occurred for the registration record, the record must be re-sent as a 'change' to be added to the database. Note: The initial registration record may have been resent.
<hr/>	
Error	CANNOT CHANGE NON-EXISTING ENTRY - REJECTING
Description	The registration record received was flagged as a 'change,' but the registration record does not exist in the database. The record is not stored in the registration tables.
Possible Actions	The registration record must be re-sent as an 'add' to be added to the database. Note: May never have received the 'add' registration record, or exports were sent out of order. This could have an effect on userpop and workload counts.
<hr/>	
Error	CHANGING NEWER DATA - REJECTING
Description	The registration record in the NDW has a more recent last modified date than the record received. The record is not stored in the registration tables.
Possible Actions	Check the source data to determine whether the record sent has the correct last modified date, and change, if applicable. Note: Exports may have been sent out of order.
<hr/>	
Error	NO CHANGE TO NON-EXISTENT REGISTRATION - REJECTING ENTIRE REG
Description	The registration record received was flagged as a 'no change,' but the patient does not exist in the database. The record is not stored in the registration tables.
Possible Actions	The registration record must be re-sent as an 'add' to be added to the database. Note: May never have received the 'add' registration record, or exports were sent out of order. This could have an effect on userpop and workload counts.

Encounter Errors

Error	MESSAGE HAS NO REG
Description	The encounter record received does not contain a unique registration code, and no registration existing in the NDW could be matched using business rules. The encounter record will be retained pending receipt of a valid matching registration record.
Possible Actions	Determine correct unique registration code and add to encounter record. Note: This could have an affect on workload counts.

Error	VISIT REG NOT IN DB
Description	The encounter record received contained a unique registration code that did not match an existing registration record. The encounter record will be retained pending receipt of a valid matching registration record.
Possible Actions	Check source data and update encounter record with the correct unique registration code Note: This could have an affect on workload counts.
