



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Electronic Health Record for Diabetes Care

Announcement and Agenda

June 25-27, 2013

Office of Information Technology
Albuquerque, New Mexico
and
Aberdeen, South Dakota

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1.0 General Information

1.1 Purpose of Training

American Indians and Alaska Natives (AI/AN) have the highest rates of type 2 diabetes in the United States. Once exclusively a disease of adults, type 2 diabetes is increasingly common among AI/AN youth, threatening the health, well-being, and quality of life of future generations. Diabetes prevention efforts are an urgent priority, as well as diabetes management to prevent complications.

Target Audience:

- Diabetes Management System (DMS) package owners and managers
- Diabetes (DM) Program Officers
- Diabetes educators providing patient care and documenting patient care
- Dietitians and RNS providing Diabetes Care and documenting patient care
- DM Coordinators
- Quality Management Professionals
- Case Managers
- Clinical Informaticists
- Health Information Management Professionals
- Medical Laboratory Professionals

Participants will be introduced to the configuration and continued maintenance of the RPMS clinical applications that impact collection of Diabetes Audit structured data and integrate into the RPMS/Electronic Health Record and Diabetes Audit. Workflow processes and clinical quality reports will also be examined. Participants will acquire skills necessary to:

- Configure DMS Site Parameters
- Populate DMS: Medication and Laboratory Taxonomies
- Examine electronic Resources for Diabetes Training Materials and resources on the Electronic Health Record and Division Of Diabetes Treatment and Prevention Web Pages
- Examine the Electronic Health Record- Note, Education, POV and CPT Pick List resource repository

Participants will use the RPMS database, Electronic Health Record applications their own facility for this e-learning activity.

1.2 Prerequisites

Each participant must have access to a computer with internet connection and a separate telephone line to dial into the web conferencing number. Participants must also have access to their facility's RPMS EHR system (roll and scroll, EHR GUI), DMS Package and Ability to view and Edit Taxonomies used in the DM Audit. It is highly recommended that someone who can assign keys and access to menus be available at the time of the offering of this course so that access can be granted to users during this activity.

The Diabetes Management System (DMS) facilitates retrieval of information about diabetic patients and provides tools to assess the overall effectiveness of a diabetic program. In addition to its patient-focused functionality, the DMS replaces previous options of the Case Management System and PCC Management Reports.

All of the following features of the original Diabetes Management System are retained:

- A Diabetes Register using the PCC Case Management System
- A Diabetes Flowsheet included on the PCC Health Summary
- Monitoring and prompting of important care items on the Health Summary
- Standard nomenclature for recording diabetes exams and education on PCC forms
- An automated Diabetes Program Audit report
- Case Management System report options
- Access to all PCC clinical data

System	Security Key
Diabetes Management System	BDMZMENU BDMZ REGISTER MAINTENANCE BDMZ SWITCH OLD DX ENTRIES
Case Management System	ACMZMENU
PCC Management Reports	APCLZMENU APCLZ TAXONOMY SETUP
QMan	AMQQZMENU AMQQZCLIN AMQQZRPT
Health Summary (Generate Multiple Health Summaries)	APCHSMGR

1.3 Accreditation

No Continuing Education will be offered for this activity.

1.4 Resources

- Diabetes Management System (BDM) User Manual April 2007 (336 Pages):
http://www.ihs.gov/rpms/PackageDocs/bdm/bdm_020u.pdf
- Diabetes Manual System (BDM) Supplement; Version 2.0 Patch 6 – March 2013 (73 pages): http://www.ihs.gov/ RPMS/PackageDocs/BDM/bdm_0200.06o.pdf
- 2013 DM Audit Instructions: (30 Pages):
http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Resources/Audit/2013_DM_Audit_Instr_508c.pdf
- 2013 Audit Form:
http://www.ihs.gov/MedicalPrograms/Diabetes/HomeDocs/Resources/Audit/2013_DM_Audit_Form_508c.pdf
- DDTP: Curricula:
<http://www.ihs.gov/MedicalPrograms/Diabetes/index.cfm?module=toolsCurricula>
- DDTP Curricula: EHR Templates:
<ftp://ftp.ihs.gov/pubs/EHR/Templates/TIU%20Note%20Templates/By%20Clinic/Diabetes%20Education/>
<ftp://ftp.ihs.gov/pubs/EHR/Templates/TIU%20Note%20Templates/By%20Clinic/Diabetes/>
- Education Pick List:
<ftp://ftp.ihs.gov/pubs/EHR/Templates/Education%20Picklists/>

2.0 Learning Objectives

- Examine the Importance of the DMS Audit
- Configure the Critical Components of RPMS Clinical Applications and Electronic Health Record for Accurate Data Capture.
- Identify Workflow Processes that include all the Activities Necessary to Comply with the Measure.
- Align Workflow with Clinical Documentation of DMS Data in the Appropriate RPMS Clinical Applications.
- Identify Underlying RPMS Applications that Affect Compliance with this Measure.
- Generate Useful Reports to Monitor Performance.
- Perform Hands-on Exercises.
- Improve capture of diabetes patient care data within Indian Health Service.

3.0 Instructors and Facilitators

3.1 Albuquerque Area Office

- Wil Darwin, PharmD, CDE, Albuquerque Area Pharmacist/Clinical Application Coordinator

3.2 United South and Eastern Tribes, Inc.

- Kelly Samuelson, CAC Mentor, USET Contractor

3.3 Office of Information Technology

- David Taylor, MHS, RPh, PA-C, RN, OIT EHR Training & Deployment Manager
- Phil Taylor, BA, RN (Contractor), Medsphere Systems Corporation Clinical Applications Specialist
- Mollie Ayala, MHI, OIT USET EHR Coordinator
- Cathy Whaley, PMP (Contractor), Data Networks Corporation EHR Project Manager
- Janna Morris, MPA, MT(ASCP), OIT USET EHR Clinical Laboratory Consultant
- Jennette Chase-Wilson, MS, MT (ASCP), Office of Information Technology Laboratory Consultant
- Pam Spaeth, MT(ASCP), OIT USET EHR Clinical Laboratory Consultant

3.4 Aberdeen Area Office

- Leslye Rauth, MPH, RD, CDE, LMNT, Aberdeen Area Clinical Application Coordinator

4.0 Detailed Agenda

**All times are Mountain Time!
Tuesday, June 25, 2013**

Start	Topic	Tab#
9:00 AM	Welcome, Introductions, Review Adobe Connect Etiquette Kelly Samuelson Review the Agenda and Activities for the Week At the end of this session participants should be able to: <ul style="list-style-type: none"> • Locate and Download Training Materials 	Tab 1
9:15 AM	Diabetes Management System BDM CURRENT Version: 2.0, Patch 6 Package Overview Kelly Samuelson At the end of this session participants should be able to: <ul style="list-style-type: none"> • Configure the “Demo Patients Only” Parameter within the RPMS Electronic Health Record • Review The DMS Package in RPMS Roll and Scroll • Review Keys needed • Reviewed Package Manager Roles and responsibility 	Tab 2
Noon	Lunch	
1:00 PM	DM AUDIT Kelly Samuelson <ul style="list-style-type: none"> • QMAN Search Of Active Patients and Store as Template • Import QMAN Template into Site Registry 	Tab 3
	Albuquerque 6 New Sites: <ul style="list-style-type: none"> • YDSP (RPMS ONLY): Hilda Chavarria • Denver: Kelly Rankin and Kathleen Canclini • Isleta (RPMS ONLY): Juanita Sena • Pine Hill: Louise Ingraham, RD • Jemez: Darlene Armijo Smith • Sandia: Marva Randolph 	
2:30 PM	Break	
2:45 PM	DM Audit 2013 Logic Kelly Samuelson and David Taylor <ul style="list-style-type: none"> • Review Audit Status • Review Historical Entries 	
4:30 PM	Wrap Up	

Wednesday, June 26, 2013

Start	Topic	Tab#
9:00 AM	Welcome Wil Darwin Review the Agenda and Activities for the day	
9:15 AM	Diabetes Laboratory Taxonomies Janna Morris, Pam Spaeth and Jeanette Chase-Wilson <ul style="list-style-type: none"> • Laboratory Taxonomies • Laboratory Reminder Terms 	Tab 4
11:00 AM	Diabetes Medication Taxonomies Wil Darwin <ul style="list-style-type: none"> • Medication Taxonomies • Medication Reminder Terms 	Tab 5
12:30 PM	Lunch	
1:30 PM	DM Medication Reconciliation and Meaningful Use in Patient Care Services Wil Darwin	Tab 6
2:30 PM	Break	
2:45 PM	DM Medication Reconciliation and Meaningful Use in Patient Care Services: Continued	Tab 6
4:30 PM	Wrap Up	

Thursday, June 27, 2013

Start	Topic	Tab#
9:00AM	Welcome Leslye Rauth Review the Agenda and Activities for the day	
9:15AM	EHR TIU Note Resources Leslye Rauth <ul style="list-style-type: none"> • Review the Electronic Health record (EHR) Web Site • Explore the EHR FTTP SITE • Explore the Division of Diabetes Treatment and Prevention Site <ul style="list-style-type: none"> • DM Curriculum EHR Notes • Conversation Maps EHR Notes • Import and Export EHR Text Integrated Utility (TIU) Notes 	Tab 7
11:30 AM	Enhancing DM Educator End User Preferences <ul style="list-style-type: none"> • Electronic Signature • Default Note Titles • Default Note View • Set Note Subjects • Search Note Topics and Diagnosis on Notes tab 	Tab 7
12:30	Lunch	
1:30	Patient Goals	Tab 7

Start	Topic	Tab#
2:15 PM	Consults Phil Taylor <ul style="list-style-type: none"> • Import DSME Consult • Demonstrate attaching consult template to the DM Consult • Demonstrate the Set Up features of the Consult: <ul style="list-style-type: none"> • Diagnosis • Team • Printing • Reports • Review Resolving a Consult 	Tab 8
3:15	Break	
3:30 PM	EHR Pick List Phil Taylor <ul style="list-style-type: none"> • Pick List Brief Over View • Importing and Exporting Pick List • Education Pick List: Balancing Your Life With DM: Curriculum • POV Pick List: DM Pick List including Obesity ICD9 Codes • CPT Pick List: For DM Care • CPT Pick List Associations: For Annual DM visit • DM Foot Exam • DM Eye Exam • Education 	Tab 9
4:30 PM	End	