



RESOURCE AND PATIENT MANAGEMENT SYSTEM

2014 EHR for MU Go-Live Training

Agenda

July 28 – August 1, 2014

Office of Information Technology
Albuquerque, New Mexico

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1.0 General Information

1.1 Purpose of Training

This training is designed to instruct clinic and hospital staff in the basics of using the 2014 Resource and Patient Management System (RPMS) Electronic Health Record (EHR) functionality.

1.2 Prerequisites

- Intended Audience Copy of Picklist ICD CPT (International Classification of Diseases Current Procedural Terminology) prior to 2014 EHR upgrade
- Copy of EHR Graphical User Interface (GUI) templates prior to the 2014 EHR upgrade
- Successfully upgraded 2014 EHR area database

1.3 Intended Audience

This training has been prepared specifically for:

- Area Clinical Application Coordinators
- Area Meaningful Use (MU) Coordinators
- Area Consultants (Pharmacy, Radiology, Lab, HIM, etc.)
- Clinical Staff
- Pharmacy Staff
- Health Information Management (HIM) Staff
- Laboratory Staff

2.0 Learning Objectives

At the end of this session, participants will be able to use 2014 RPMS EHR at their respective facilities.

3.0 Detailed Agenda

All times are Mountain Daylight Time.

3.1 Day 1

Start	Topic
8:30 a.m.	Welcome and Introductions All <ul style="list-style-type: none"> Identify students and solicit their expectations. Gather feedback about 2014 MU upgrades. Review agenda and learning objectives.
9:00 a.m.	Overview of EHR Changes Susan Richards At the end of this session, participants should be able to: <ul style="list-style-type: none"> Complete configuration and testing on basic EHR changes excluding the Problem list. Assign BSTSRPC & BMXRPC secondary menu. Assign MAG user & MAG parameter setup.
10:30 a.m.	Break
10:45 a.m.	Overview of EHR Changes (cont.) Susan Richards At the end of this session, participants should be able to complete configuration and testing on: <ul style="list-style-type: none"> BEHOOPRA XPAR APSP RXNORM NDC Lookup BEHOCIR SOURCE Cursory system testing: Integrated Problem List (IPL), Consolidated Clinical Document Architecture (CCDA), Image Viewer, typical patient, visit entries, etc.
12:00 p.m.	Lunch
1:00 p.m.	EHR GUI template Susan Richards At the end of this session, participants should be able to: <ul style="list-style-type: none"> TBD
2:00 p.m.	Systematized Nomenclature of Medicine (SNOMED) list Susan Richards At the end of this session, participants should be able to search for SNOMED, IPL functions.
2:30 p.m.	CPT Picklist changes Susan Richards At the end of this session, participants should be able to: <ul style="list-style-type: none"> TBD
3:00 p.m.	Open Discussion All
4:00 p.m.	Adjourn

3.2 Day 2

Start	Topic
8:30 a.m.	Welcome and Review Previous Days Topics All
9:00 a.m.	Rebuild Adhoc Health Summary Susan Richards At the end of this session, participants should be able to: <ul style="list-style-type: none"> • TBD
10:00 a.m.	Reminders Susan Richards At the end of this session, participants should be able to: <ul style="list-style-type: none"> • Install three new Mammogram reminders. • Place in EHR. • Remove old Mammogram reminders. • Install new immunization reminders.
10:30 a.m.	Break
10:45 a.m.	CCDA Customization Susan Richards At the end of this session, participants should be able to complete configuration and testing on: <ul style="list-style-type: none"> • CCDA BEHOCCD Direct e-Mail (Parameter) • CCDA BEHOCCD Port • BEHOCCD URL XPAR • CCDA Mail Group
12:00 p.m.	Lunch
1:00 p.m.	Integrated Problem List Management and Workflow Susan Richards At the end of this session, participants should be able to: <ul style="list-style-type: none"> • TBD
2:00 p.m.	Nursing Workflow Impact Susan Richards At the end of this session participants should be able to: <ul style="list-style-type: none"> • TBD
3:00 p.m.	Open Discussion All
4:00 p.m.	Adjourn

3.3 Day 3

Start	Topic
8:30 a.m.	Welcome and Review Previous Days Topics All
9:00 a.m.	Scavenger Hunt All

Start	Topic
11:00 a.m.	<p>EHR Imaging Viewer Catherine Moore</p> <p>At the end of this session participants should be able to:</p> <ul style="list-style-type: none"> • Add the imaging object to the Note and Report tabs. Configure the parameters for the objects. • Understand how to use the Imaging Viewer for documents on the Note tab and Radiology images on the Report.
12:00 p.m.	Lunch
1:00 p.m.	<p>Generating a Clinical Summary and Transition of Care Mike Allen</p> <p>At the end of this session participants should be able to:</p> <ul style="list-style-type: none"> • Generate a Clinical Summary and a Transition of care document. • Customize both documents. • Print both documents. • Describe the process of transmitting a TOC electronically. • Describe the process through which C-CDA documents are received from other providers. • Reconcile problems, medications, and allergies from received C-CDA documents.
2:00 p.m.	<p>Laboratory Workflow Impact: Lab Orders and New Clinical Indication Karen Romancito/Leslie White</p> <p>At the end of this session, participants should be able to complete:</p> <ul style="list-style-type: none"> • Multipurpose Accessioning & reflex add on tests. • Reference Lab test accessioning ICD9. • POC Glucose Script Interface.
3:00 p.m.	<p>Open Discussion All</p>
4:00 p.m.	Adjourn

3.4 Day 4

Start	Topic
8:30 a.m.	<p>Welcome and Review Previous Days Topics All</p>
9:00 a.m.	<p>Pharmacy Workflow Impact: Pharmacy visits and POV Bradley Bishop</p> <p>At the end of this session, participants should be able to:</p> <ul style="list-style-type: none"> • Describe Pharmacy workflow changes for visit and POV documentation and Pharmacy Education component in EHR. • Plan and design local processes to address workflow changes. • Describe RxNorm and SNOMED fields and mapping in Drug file and medication routes.
10:00 a.m.	<p>ePrescribing Lori Moore/Carla Stearle</p> <p>At the end of this session, participants should be able to understand the changes in the Clinical Indication search when ordering a medication.</p>

Start	Topic
11:00 a.m.	<p>Adverse Reaction Tracking Carla Stearle</p> <p>At the end of this session, participants should be able to:</p> <ul style="list-style-type: none"> • Describe how the Adverse Reaction Tracking (ART) Package impacts related. • Complete MU2 requirements including CCDA, Personal Health Record, Transition of Care, and Clinical Quality Measures. • Describe how data is captured in the ART Package for MU2 requirements. • Understand basic optimization and maintenance steps in the ART Package for MU2.
12:00 p.m.	Lunch
1:00 p.m.	<p>RCIS Overview and Workflow Implications Tina Valencia</p> <p>At the end of this session, participants should be able to:</p> <ul style="list-style-type: none"> • TBD
2:00 p.m.	<p>Coding and HIM Impact DaJuanna Bissonette</p> <p>At the end of this session, participants should be able to:</p> <ul style="list-style-type: none"> • Describe SNOMED mapping to ICD impacts for coding staff • Understand the impact to coding productivity • Understand basic HIM processes that need to be assessed to address the transition
2:30 p.m.	<p>Billing Adrian Lujan</p> <p>At the end of this session, participants should be able to:</p> <ul style="list-style-type: none"> • TBD
3:00 p.m.	<p>Open Discussion All</p>
4:00 p.m.	Adjourn

3.5 Day 5

Start	Topic
8:30 a.m.	<p>Welcome and Review Previous Days Topics All</p>
9:00 a.m.	<p>Practice Management Application Suite (BMW) package and RPMS Patient Registration Danielle Silver</p> <p>At the end of this session, participants should be able to:</p> <ul style="list-style-type: none"> • Record, change, and access patient demographic data including preferred language, sex, race, ethnicity, and date of birth. • Record, change, and access patient demographic data for preliminary cause of death (inpatient setting only). • Electronically record whether a patient 65 years old or older has an advance directive.
10:00 a.m.	Scavenger Hunt
12:00 p.m.	Lunch
3:00 p.m.	<p>Open Discussion All</p>

Start	Topic
4:00 p.m.	Adjourn

Acronym List

ART	Adverse Reaction Tracking
CCDA	Consolidated Clinical Document Architecture
CPT	Current Procedural Terminology
EHR	Electronic Health Record
GUI	Graphical User Interface
HIM	Health Information Management
ICD	International Classification of Diseases
IHS	Indian Health Service
IPL	Integrated Problem List
MU	Meaningful Use
POV	Purpose of Visit
RPMS	Resource and Patient Management System
SNOMED	Systematized Nomenclature of Medicine