IHS eRx 2.0
EHR P12 Office Hours

National eRx Team
Adobe Connect Meeting
NEWRX: Changes in Patient Instructions (Enhanced)
eRx 2.0

Current Version
NEWRX: Changes in Comments (Context Change)

Current Version

eRx 2.0

[Medication Order interface showing a blank Comments field and a Notes to Pharmacist field.]
NEWRX: Changes to Pharmacy Search Engine (Enhanced)

Current Version

eRx 2.0
Changes to Pharmacy Search Engine (*Enhanced*)

**Current Version**

*Select a Pharmacy*

Select a pharmacy to receive the prescription request.

<table>
<thead>
<tr>
<th>Pharmacy</th>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
<th>Fax #</th>
<th>Voice #</th>
<th>Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>HappygluckalwaysopenservesallRx</td>
<td>12345 Mountain Road Off St. Patricks Highway</td>
<td>Alexandria</td>
<td>VA</td>
<td>22315</td>
<td>703921212</td>
<td>703556999</td>
<td>0</td>
</tr>
</tbody>
</table>

**Search Restrictions**

- ZipCode
- Facility
- Patient
- Other: 22315
- Radius: 50 miles

**Refresh Pharmacy List**

**Hot Fix & EHR Patch 12**
NEWRX: Changes in Summary Box (Enhanced)
NEWRX: Pharmacy is Retained Throughout Ordering Process (Enhanced)
STATUS Message: Order Details Activity Log SUCCESSFUL (Responses Enhanced)
Pharmacy That Sends Immediate Response

Status Update 1:

Activity Log
# Date Reason Rx Ref Initiator Of Activity
1 04/19/13 PT INST
Comments: Patient Instructions Sent By Provider.
2 04/19/13 PROCESSED MOORE, LORI MOORE, LORI
Comments: Autofinished RX for external fill
3 04/19/13 INTERFACE MOORE, LORI MOORE, LORI
Device: Type: TRANSMITTED
Comments: eRx request sent to CA Pharmacy Store 10.6 (714)222-1111
4 04/19/13 INTERFACE MOORE, LORI MOORE, LORI
Device: Type: UPDATE
Comments: Prescription delivered to the Pharmacy

Status Update 2:

Activity Log
# Date Reason Rx Ref Initiator Of Activity
1 04/19/13 PT INST
Comments: Patient Instructions Not Sent By Provider.
2 04/19/13 PROCESSED MOORE, LORI MOORE, LORI
Comments: Autofinished RX for external fill
3 04/19/13 INTERFACE MOORE, LORI MOORE, LORI
Device: Type: TRANSMITTED
Comments: eRx request sent to Test000 Pharmacy Store 10.6 (952)333-7777
4 04/19/13 INTERFACE MOORE, LORI MOORE, LORI
Device: Type: UPDATE
Comments: Prescription delivered to the Pharmacy

Pharmacy That Does NOT Send Immediate Response (aka MailBox Pharmacies)

Status Update 1:

Activity Log
# Date Reason Rx Ref Initiator Of Activity
1 04/19/13 PT INST
Comments: Patient Instructions Not Sent By Provider.
2 04/19/13 PROCESSED MOORE, LORI MOORE, LORI
Comments: Autofinished RX for external fill
3 04/19/13 INTERFACE MOORE, LORI MOORE, LORI
Device: Type: TRANSMITTED
Comments: eRx request sent to Test000 Pharmacy Store 10.6 (952)333-7777
4 04/19/13 INTERFACE MOORE, LORI MOORE, LORI
Device: Type: UPDATE
Comments: Prescription sent to Surescripts

Status Update 2:
Notifications

eRX Transmission Errors (Context Change)

Current Version & EHR Patch 12
ERROR Message: Order Details Activity Log
FAILED TRANSMISSION (Responses Enhanced)
Notification Cont...

Auto Finish Errors *(Context Change)*

**Current Version**

<table>
<thead>
<tr>
<th>DEMOJOHN</th>
<th>e-Prescribe Failure: Unable to generate LISINOPRIL prescription for DEMOJOHN</th>
<th>14-Mar-2013 17:18</th>
<th>MOORE LORI</th>
</tr>
</thead>
</table>

**EHR Patch 12**

<table>
<thead>
<tr>
<th>DEMOJOHN</th>
<th>Auto Finish Failure: Unable to generate LISINOPRIL prescription for DEMOJOHN</th>
<th>22-Feb-2013 15:47</th>
<th>MOORE LORI</th>
</tr>
</thead>
</table>
ERROR MESSAGE: EHR Descriptive Transmission
Failure Details (Enhanced)

**Current Version**
- Electronic Prescription did not transmit

**EHR Patch 12**
- There was an error communicating with the Surescripts server
- Missing NCPDP Code
- Missing NDC or Supply Code or Compound Code
- Surescripts has issued an SPI, Ensemble doesn't have the SPI number Recorded.
- RXNORM code invalid. Drug must be re-matched to NDF before eRx
- The Staging Production only accepts DEMO patients.
- Plus more.....
Template Editor (Enhanced)
Parameter to turn ON/OFF e-Receipt (New)

BEHORX AUTO-RECEIPT: OFF

<table>
<thead>
<tr>
<th>Action</th>
<th>Chronic</th>
<th>Status</th>
<th>Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATORVASTATIN 40MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE FOURTH [1/4] TABLET BY MOUTH DAILY TO LOWER CHOLESTEROL</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAPTOPRIL 25MG TABS</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH 3 TIMES A DAY ON AN EMPTY STOMACH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLONIDINE 0.2MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH 2 TIMES A DAY FOR HIGH BLOOD PRESSURE CONTROL</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DOUCASATE SODIUM 100MG CAP</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] CAPSULE BY MOUTH 2 TIMES A DAY TO SOFTEN B.M.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>q/l/BORIDE 5MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH DAILY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MAGIC MOUTH WASH</td>
<td>Q10 for 10 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE SWISH AND SPIT SMALL AMOUNT BY MOUTH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CAPTOPRIL 25MG TABS</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH 3 TIMES A DAY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SPIRONOLACTONE 25MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH 4 TIMES A DAY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FE/CFENADINE 180MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH EVERY DAY</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

BEHORX AUTO-RECEIPT: ON

<table>
<thead>
<tr>
<th>Action</th>
<th>Chronic</th>
<th>Status</th>
<th>Process</th>
</tr>
</thead>
<tbody>
<tr>
<td>CAPTOPRIL 25MG TABS</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH 3 TIMES A DAY ON AN EMPTY STOMACH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ATORVASTATIN 40MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE FOURTH [1/4] TABLET BY MOUTH DAILY TO LOWER CHOLESTEROL</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLONIDINE 0.2MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH 2 TIMES A DAY FOR HIGH BLOOD PRESSURE CONTROL</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DOUCASATE SODIUM 100MG CAP</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] CAPSULE BY MOUTH 2 TIMES A DAY TO SOFTEN B.M.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>MAGIC MOUTH WASH</td>
<td>Q10 for 10 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE SWISH AND SPIT SMALL AMOUNT BY MOUTH</td>
<td></td>
<td></td>
</tr>
<tr>
<td>q/l/BORIDE 5MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH DAILY</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DOUCASATE SODIUM 100MG CAP</td>
<td>Q10 for 30 days</td>
<td>Discontinued</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] CAPSULE BY MOUTH 2 TIMES A DAY TO SOFTEN B.M.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FE/CFENADINE 180MG TAB</td>
<td>Q10 for 30 days</td>
<td>Active</td>
<td></td>
</tr>
<tr>
<td></td>
<td>5x TAKE ONE [1] TABLET BY MOUTH EVERY DAY</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Copy for informational purposes. Not for dispensing.

Patient: JOHN DEMO  Drug: AMLODIPINE 10MG TAB
Ordered by: MOORE, LORI at DEMO INDIAN HOSPITAL Phone: 505-321-2254
Sent securely and safely to:
Corner Store Pharmacy Maxx Test Location: 8519-M So. West Leviathan Boulevard, ACME Retail Las Minneapolis, CA 92805 Phone: #9990001117772222
Print Date/Time: 4/18/2013 2:21:24 PM

Patient: JOHN DEMO  Drug: ATORVASTATIN 40MG TAB
Ordered by: MOORE, LORI at DEMO INDIAN HOSPITAL Phone: 505-321-2254
Sent securely and safely to:
Corner Store Pharmacy Maxx Test Location: 8519-M So. West Leviathan Boulevard, ACME Retail Las Minneapolis, CA 92805 Phone: #9990001117772222
Print Date/Time: 4/18/2013 2:21:24 PM

Patient: JOHN DEMO  Drug: CAPTOPRIL 25MG TAB
Ordered by: MOORE, LORI at DEMO INDIAN HOSPITAL Phone: 505-321-2254
Sent securely and safely to:
Corner Store Pharmacy Maxx Test Location: 8519-M So. West Leviathan Boulevard, ACME Retail Las Minneapolis, CA 92805 Phone: #9990001117772222
Print Date/Time: 4/18/2013 2:21:24 PM

Patient: JOHN DEMO  Drug: CLONIDINE 0.2MG TAB
Ordered by: MOORE, LORI at DEMO INDIAN HOSPITAL Phone: 505-321-2254
Sent securely and safely to:
Test000 Pharmacy Store 10.6: 6000 E. Broadway, Bloomington, MN 55425 Phone: #9990001117772222
Print Date/Time: 4/18/2013 2:21:24 PM

Patient: JOHN DEMO  Drug: CRUTCHES
Ordered by: MOORE, LORI at DEMO INDIAN HOSPITAL Phone: 505-321-2254
Sent securely and safely to:
Test000 Pharmacy Store 10.6: 6000 E. Broadway, Bloomington, MN 55425 Phone: #9990001117772222
Print Date/Time: 4/18/2013 2:21:24 PM

Patient: JOHN DEMO  Drug: DOCUSATE SODIUM 100MG CAP
Ordered by: MOORE, LORI at DEMO INDIAN HOSPITAL Phone: 505-321-2254
Sent securely and safely to:
Test000 Pharmacy Store 10.6: 6000 E. Broadway, Bloomington, MN 55425 Phone: #9990001117772222
Print Date/Time: 4/18/2013 2:21:24 PM
QUESTIONS?