



RESOURCE AND PATIENT MANAGEMENT SYSTEM

iCare - Population Management Supporting Patient Care

Announcement and Agenda

November 16 & 30, 2012

Office of Information Technology (OIT)
Albuquerque, New Mexico

Albuquerque & Southern New England EHR Cohort

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1.0 General Information

1.1 Purpose of Training

iCare is a Population Management software tool that helps health care providers efficiently manage the care of their patients. When utilized in conjunction with the RPMS Electronic Health Record (EHR), iCare provides a comprehensive view of patient information. The ability to create multiple panels of patients with common characteristics such as age, diagnosis, and community allows the health care provider to personalize viewing of patient data. This provides staff, clinics and sites invaluable access to information, enhancing the clinical decision making experience.

The purpose of this training and deployment activity is to provide healthcare personnel with the basic knowledge and skills to utilize the Population Management tool to manage the care of their patients more efficiently and to Improve Patient Outcomes.

Participants will:

- Summarize Common Features of iCare
- Utilize iCare to Manage Groups of Patients
- Examine Care Management Event Tracking (CMET) Features
- Utilize iCare CMET Functionality to Electronically Track and Manage Patient Events
- Analyze Meaningful Use (MU) Stage 1 Performance and Clinical Quality Measures

Hands-on practice includes, but is not limited to:

- iCare Skills Building Hands-On Exercises
- User Preferences, Parameters, Layout Templates & Patient Panels Customization
- Electronically Tracking and Managing Patient Events related to Women's Health, Skeletal and Colon.

1.2 Prerequisites

- iCare Version 2.3 Loaded and Available

1.3 Intended Audience

- Physicians, Nurses, Dentists, Pharmacists, Registered Dieticians, Therapists, Clinical Application Coordinators, GPRA, IPC, & MU Coordinators, Case Managers, Health Information Management Professionals, and Health Informaticists

1.4 Course Material and References

1.4.1 At the IHS <http://www.ihs.gov/CIO/CA/icare/> Site

The following materials may be downloaded from the RPMS Training FTP site at <ftp://ftp.ihs.gov/pubs/RPMS/Training/ThisCourse/>:

- Course Agenda (this document)

1.4.2 At the IHS xxxx Website

- Document Title
(<http://www.ihs.gov/xxxx/subdirectory/namespace/docName.pdf>)
-

If a web link fails to open the document, browse to:
http://www.ihs.gov/xxxx/index.cfm?module=Applications&option=View&AC_ID=0 and select the **applicationName(namespace)** option to locate the newest version.

2.0 Learning Objectives

- Discuss Current Features of iCare V2.3
- Create Panels Using Population Search Options and Features
- Customize Views of Patient Data
- Utilize iCare for Clinical Decision Support
- Utilize iCare to Enter and Edit Patient Data
- Setup of User Preferences
- Assign iCare (BQI) Security Keys
- Maintain Site Populated Taxonomies
- Setup Site Parameters
- Create Layout Templates
- Customize Panel Layouts and View Patient Data
- Utilize iCare to Track Provider and Facility Progress toward Achieving MU Performance and Clinical Quality Measures Targets
- Run Provider Clinical Quality Reports
- Create Patient Lists and Add Demographic Data to meet MU Targets
- Utilize iCare CMET Functionality to Electronically Track and Manage Patient Events related to Women's Health, Skeletal and Colon.
- Utilize CMET Worksheet to Answer Findings, Follow Ups and Patient Notifications
- Setup MU Site Parameters and User Preferences

3.0 Detailed Agenda

3.1 Day 1

Topic	Duration
Welcome: <ul style="list-style-type: none"> • Introductions • Pre-test • Day One Learning Objectives, Agenda, Training Materials • Identify Participant Needs and Expectations 	30 min.
Day 1: Nuts and Bolts <ul style="list-style-type: none"> • Discuss Current Features of iCare V2.3 • Create Panels Using Population Search Options and Features • Customize Views of Patient Data • Utilize iCare for Clinical Decision Support • Utilize iCare to Enter and Edit Patient Data • Setup of User Preferences • Assign iCare (BQI) Security Keys • Maintain Site Populated Taxonomies • Setup Site Parameters • Create Layout Templates • Customize Panel Layouts and View Patient Data 	4 Hours
Day 1: <ul style="list-style-type: none"> • Wrap Up and Review 	30 min.

3.2 Day 2

Topic	Duration
Day One Overview: <ul style="list-style-type: none"> • Review of Previous Days Topics 	30 min.
Day 2: <ul style="list-style-type: none"> • Meaningful Use <ul style="list-style-type: none"> • Utilize iCare to Track Provider and Facility Progress toward Achieving MU Performance and Clinical Quality Measures Targets • Run Provider Clinical Quality Reports • Create Patient Lists and Add Demographic Data to meet MU Targets • Setup MU Site Parameters and User Preferences • CMET (Care Management Event Tracking) <ul style="list-style-type: none"> • Utilize iCare CMET Functionality to Electronically Track and Manage Patient Events related to Women's Health, Skeletal and Colon. • Utilize CMET Worksheet to Answer Findings, Follow Ups and Patient Notifications • Track CMET Events for Specific Populations, Site and Patient Level • Setup CMET Site Parameters and User Preferences 	4 hrs.
Wrap Up and Review	30 min.