



RESOURCE AND PATIENT MANAGEMENT SYSTEM

EHR & iCare - Population Management

Announcement and Agenda

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Office of Information Technology (OIT)
Albuquerque, New Mexico

Albuquerque & Southern New England EHR Cohort

Table of Contents

| | | |
|------------|--|----------|
| 1.0 | General Information | 3 |
| 1.1 | Purpose of Training | 3 |
| 1.2 | Prerequisites..... | 3 |
| 1.3 | Intended Audience..... | 4 |
| 1.4 | Course Material and References | 4 |
| 1.4.2 | At the IHS http://www.ihs.gov/CIO/ca/icare/ Website | 4 |
| 2.0 | Learning Objectives | 5 |
| 3.0 | Detailed Agenda | 6 |
| 3.1 | Day 1 | 6 |
| 3.2 | Day 2 | 6 |

1.0 General Information

1.1 Purpose of Training

iCare is a Population Management software tool that helps health care providers efficiently manage the care of their patients. When utilized in conjunction with the RPMS Electronic Health Record (EHR), iCare provides a comprehensive view of patient information. The ability to create multiple panels of patients with common characteristics such as age, diagnosis, and community allows the health care provider to personalize viewing of patient data. This provides staff, clinics and sites invaluable access to information, enhancing the clinical decision making experience.

The purpose of this training and deployment activity is to provide healthcare personnel with the basic knowledge and skills to utilize the Population Management tool to manage the care of their patients more efficiently and to Improve Patient Outcomes.

Participants will:

- Summarize Common Features of iCare
- Utilize iCare to Manage Groups of Patients
- Examine Care Management Event Tracking (CMET) Features
- Utilize iCare CMET Functionality to Electronically Track and Manage Patient Events
- Analyze Meaningful Use (MU) Stage 1 Performance and Clinical Quality Measures

Demonstration activity includes, but is not limited to:

- iCare Skills Building
- User Preferences, Parameters, Layout Templates & Patient Panels Customization
- Electronically Tracking and Managing Patient Events related to Women's Health, Skeletal and Colon.

1.2 Prerequisites

- Access to iCare Version 2.3 on Computer Workstation (BMX Connection) for Hands-On Exercises.

1.3 Intended Audience

- Cherokee Indian Hospital Authority, Mashantucket Pequot Tribal Nation, Mashpee Wampanoag Health Service Unit, & Narragansett Indian Tribe
- Denver Indian Health & Family Services, Isleta Pueblo Healthcare Center, Jemez Comprehensive Health Center, Native Americans for Community Action [NACA], Pine Hill Health Center, & Ysleta del Sur Pueblo Health & Human Services

1.4 Course Material and References

1.4.1 At the IHS <http://www.ihs.gov/CIO/CA/icare/> Site

2.0 Learning Objectives

- Discuss Current Features of iCare V2.3
- Create Panels Using Population Search Options and Filters
- Customize Views of Patient Data
- Utilize iCare for Clinical Decision Support
- Utilize iCare to Enter and Edit Patient Data
- Setup User Preferences
- Setup Site Parameters
- Create Layout Templates
- Customize Panel Layouts and View Patient Data
- Utilize iCare CMET Functionality to Electronically Track and Manage Patient Events related to Women's Health, Skeletal and Colon.
- Utilize CMET Worksheet to Answer Findings, Follow Ups and Patient Notifications

3.0 Detailed Agenda

Day 1

| Topic | Duration |
|---|----------|
| Welcome and Introductions: <ul style="list-style-type: none"> Day One Learning Objectives, Agenda, Training Materials Identify Participant Needs and Expectations | Day 1 |
| Topic 1 | |
| iCare Nuts & Bolts At the end of this session participants should be able to: <ul style="list-style-type: none"> Discuss Current Features of iCare Create Panels Using Population Search Options and Filters Customize View of Patient Data Utilize iCare for Clinical Decision Support Utilize iCare to Enter and Edit Patient Data Set Up User Preferences Set Up User Access and Site Parameters Create Layout Templates | |
| Review of Previous Day's Topics | Day 2 |
| Topic 2 | |
| Meaningful Use At the end of this session participants should be able to: <ul style="list-style-type: none"> Utilize iCare to Track Provider and Facility Progress for Achieving MU Performance and Clinical Quality Measure Targets Run Provider Clinical Quality Reports Create Patient Lists and Add Demographic Data to Meet MU Targets Set Up MU Site Parameter | |
| Topic 3 | |
| CMET (Care Management Event Tracking) At the end of this session participants should be able to: <ul style="list-style-type: none"> Utilize iCare CMET Functionality to Electronically Track and Manage Patient Events Related to Womens Health, Skeletal, and Colon Utilize CMET Worksheet to Enter Findings, Follow-up and Patient Notifications | |
| Wrap-up, Review, Questions & Adjourn | |
| Lunch and Breaks will be Scheduled According to Programmatic Needs | |