



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Registering for the IHS Master Patient Index (MPI) and IHS Health Information Exchange (HIE)

Announcement and Agenda

September 24, 2014

Office of Information Technology (OIT)
Rockville, Maryland

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1.0 General Information

1.1 Purpose of Training

The purpose of this course is to provide the Area Office and Early Adopter HIE and MPI Administrators with an overview of the IHS Health Information Exchange and IHS Master Patient Index applications. We will discuss the role and access requisites of the HIE and MPI Area Office Administrators and Users, HIE and MPI Policies and agreement(s), steps that will need to be taken in setting up the local health care facilities to enable implementation of the HIE and MPI services, how to navigate MPI Administrator and User applications, and HIE User application.

1.2 Prerequisites

None

1.3 Audience

MPI and HIE Area Office and Early Adopter Service Unit/Facility Administrators, which should include HIMs personnel.

1.4 Presenters

James Garcia, Michael Fairbanks, Jan Chase, and Meghna Patel.

2.0 Learning Objectives

At the end of this presentation, participants should:

- Utilize the MPI administration applications to assign access to IHS local service units.
- Utilize the administration applications to manage the MPI applications.
- Utilize the user application to manage duplicate patient records in the MPI application.
- Utilize the OIT HD to manage the MPI and HIE applications.
- Prepare training for the local service unit administrators and users.
- Identify local facility MPI and HIE Administrators and users.
- Understand the MPI and HIE policies.

3.0 Detailed Agenda

3.1 September 24, 2014 12:00 noon to 3:00 PM Eastern Time (11am CT, 10am MT, 9am PT)

Topic-
<p>Overview</p> <ul style="list-style-type: none"> • High-Level Recap of 9/23rd <ul style="list-style-type: none"> - MPI and CCDA Configuration - MPI and HIE Onboarding Processes - Deployment Plan
<p>Policy</p> <ul style="list-style-type: none"> • MPI Policies • HIE Policies • Additional IHS Policies (Multi-Purpose Agreement)
<p>MPI</p> <ul style="list-style-type: none"> • MPI Overview • MPI Roles and Responsibilities • Access Pre-requisites <ul style="list-style-type: none"> - Administrators - Users • MPI Administrator Training <ul style="list-style-type: none"> - Access Manager, Administrator Portal <ul style="list-style-type: none"> • Manage Access • Define Role • MPI User Training <ul style="list-style-type: none"> - Data Quality Management, User Portal <ul style="list-style-type: none"> • Triggers • Reports • Potential Duplicates • Merge & Un-Merge • Audits
<p>HIE</p> <ul style="list-style-type: none"> • HIE and eHealth Exchange Overview • HIE Roles and Responsibilities • Access Pre-requisites <ul style="list-style-type: none"> - Administrators - Users • HIE & eHealth Exchange User Training: DocViewer Portal • eHealth Exchange User Training: Consumer Preferences Portal
<p>Support</p> <ul style="list-style-type: none"> • OIT Help Desk Ticket

Topic-
Area Administrator and Service Unit/Facility Action Item List Post Training: <ul style="list-style-type: none">• Walk-through deployment workflow• Work with Area Admins<ul style="list-style-type: none">– Establishing Local Team<ul style="list-style-type: none">• MPI and HIE SU/FA• Identify SU/F CAC• Identify local MPI and HIE Users<ul style="list-style-type: none">– MPI Administrator– MPI View Only Users– MPI Users– Consumer Preferences Users– HIE Users• Identify Early Adopters• Train Early Adopter SU/FAs