

**Employee respondents identified a wide array of priorities and improvements**

<b>Priorities / Improvements</b>		<b>Topics</b>	<b>~ 2,670</b>
<b>WORK PROCESSES</b>	design and execution of work functions and activities -- "nuts & bolts" of how work is done	HR, UFMS, IT, Recruitment/Retention, Acquisitions, Admin/Business, Clinical, Communications, Billing, Data/Reporting, Regulations, 638/Federal, etc	779
<b>"PEOPLE" ASPECTS</b>	relating to the workforce and its performance	Qualifications/Credentials, Training/Mentoring/Orienting, Managing/Leading, Accountability, Motivation/Attitudes, Customer Service, Indian Preference, etc	545
<b>RESOURCES &amp; ALIGNMENTS</b>	needs and alignment of funding, staffing, space, equip., etc.	More Funding, Shift Funds, Productivity/Efficiency/Waste, Competitiveness/Parity, Capacity, Costs, Tech/Equip, Facilities/Housing, etc.	425
<b>PROGRAMS &amp; SERVICES</b>	improvements to services or shifts in the mix or focus	Prevention/Wellness, CHS, Mental/Behavioral, Self-Care/Support, Community/Home, Primary, Public Health, Addiction, etc	330
<b>STRUCTURE &amp; APPROACH</b>	organizational design (how parts inter-relate horizontally and vertically)	Realign Functions, Realign Structure, Change Policies/Procedures, Multi-site Alliances, Staff Deployment, Mid-Level Providers, etc.	213
<b>OTHER</b>	variety of internal and external problems / improvements	Lifestyles/Behavior, Patient Incentives, Patient Responsibilities, Studies/Assessments, Planning, Remoteness, Initiatives, Spirituality	166
<b>AUTHORITIES</b>	ideas requiring changes to laws, regulations, authorities	Defined Benefits, Portability, Eligibility, Urban, Laws, Agency Authorities, etc.	124
<b>EXTERNAL RELATIONS</b>	involving external entities in mutual pursuit of purposes	Tribal Organizations, Communities, Other Federal, State/Local, Business Partners, Higher Education	85