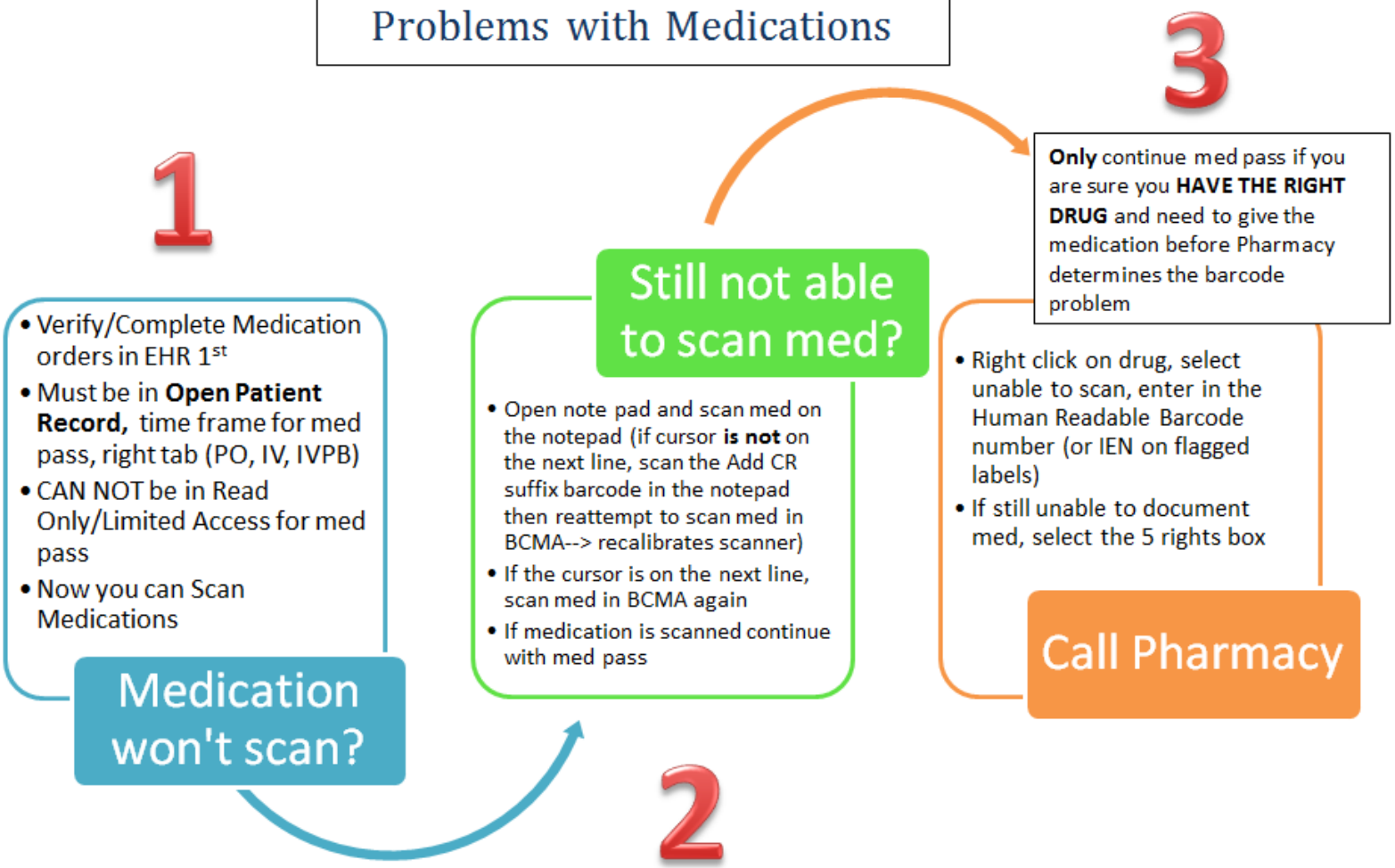
Trouble Shooting Scanning Problems with Medications



If Pharmacy is not open, place medication label or backing of medication label in "**DROP BOX FOR MEDICATIONS NOT SCANNING CORRECTLY". THIS IS LOCATED IN EACH MEDICATION ROOM. A PHARMACY REPRESENTATIVE WILL REVIEW THIS DURING OPERATIONAL HOURS".**

Trouble Shooting Scanning Problems with Wristbands

1

- Open note pad and scan patient's wrist band (facility code and patient's HRN should appear)

Wristband still not scanning?

2

- If wristband still will not scan **Contact Registration** to obtain new wristband

If scan is successful continue with med pass