

# PATIENT INFORMATION SHARING

## Clinical Care Staff

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HIM Consultant  
HIM Director Sells Service Unit



***Medical  
Providers' Best  
Practices and  
GPRA Measures  
Conference***

# Session Objectives:

- Background
  - ARRA/HITECH
  - CMS & The MU Incentives Program
- HIM MU Objectives and Measures
- Release Of Information
- C32 & PWH
  - Components
  - Set Up in RPMS
- IHS Policies & Procedures
- HIM MU Reports RPMS-EHR
- Hand Outs – MU Chart, Outline, P&P, PDF Creator
- Stage II as proposed

# Background:

- ARRA – HITECH
- CMS Incentive Program
- MU Measures and Objectives
- EP & EH (CAH)

# CMS Meaningful Use HIM & Patient Information Sharing MU Measures & Objectives :

- Eligible Hospitals /CAH
- Eligible Providers

# MU Objectives

## Eligible Professionals must meet:

- 15 core objectives
- 5 objectives out of 10 from menu set
- 6 total Clinical Quality Measures (CQM)

## Hospitals must meet:

- 14 core objectives
- 5 objectives out of 10 from menu set
- 15 CQMs

# C32 CCD Clinical Summary

- CCD
- Purpose
- Content
- Terminology
- C32 and HIE



# PWH minimum requirements

- Medication List
- Allergy List
- Problem List
- Lab results or



# Configuration

- PCC HEALTH SUMMARY HS
- Patient Wellness Handout PWH
- Discharge Summaries
- Discharge Instructions
- Note Titles

# EHR PWH button

The screenshot displays an EHR interface for a patient named 'Demo, Patient Sister' (ID: 919995, DOB: 21-Aug-1946, Gender: F). The patient's appointment is for 'SX SAME DAY APPOINTMENT' on 20-Oct-2011 at 09:54, performed by 'BOYAN, SCOTT' in an 'Ambulatory' setting. The primary care team is 'Unassigned'. The interface includes various navigation tabs such as 'Privacy', 'Patient Chart', 'Communication', 'RPMS', 'Up-to-Date', 'Micromedex', 'E-Mail', and 'Google'. A toolbar contains buttons for 'C32', 'Problem List', 'Advx React', 'Medications', 'Nds Rvw'd', 'POC Lab Entry', 'Med Rec', 'PWH', 'Visit Summary', 'Postings', and 'D'. The 'PWH' button is highlighted with a black arrow. Below the toolbar, the 'Laboratory Results' section is visible, showing a table of recent lab results for 'FLU A' and 'FLU B', both with 'Negative' results. The interface also includes a status bar at the bottom with user information and system time.

UDB-EHR STEWART, KELLY SELLS SERVICE UNIT

User Patient Tools Refresh Clear Clear and Lock eSig Dosing Calculator Community Alerts Imaging Help

Med Staff Web Formulary RCIS Webcident  
Privacy Patient Chart Communication RPMS Up-to-Date Micromedex E-Mail Google

**Demo, Patient Sister** 919995 21-Aug-1946 (65) F **SX SAME DAY APPOINTMENT** 20-Oct-2011 09:54 Primary Care Team Unassigned  
BOYAN, SCOTT Ambulatory

C32 \* Problem List Advx React Medications  
Nds Rvw'd Nds Rvw'd Nds Rvw'd POC Lab Entry Med Rec PWH Visit Summary Postings D

Wall Child  
Privacy Notifications Cover Sheet Triage Wellness Prob/POV Services Meds Labs Orders Consults Referrals Reports DC Summary Notes

**Laboratory Results**

File

Lab Results Laboratory Results - Most Recent

Most Recent Cumulative All Tests By Date Selected Tests By Worksheet Graph Microbiology Lab Status

Oldest Previous Next Newest  Collected Oct 07, 2011 15:33

Test	Result	Flag	Units	Ref Range
FLU A	Negative			Ref: Neg
FLU B	Negative			Ref: Neg

Specimen: NASOPHARYNX; Accession: UR 1007 21; Provider: HAMSTRA, SCOTT A

KEY: "L" = Abnormal Low, "H" = Abnormal High, "C" = Critical Value

STEWART, KELLY SELLS-HO.TUC.IHS.GOV SELLS HOSP 17-Apr-2012 11:35

Start 3 Microsoft Of... 2 Windows Ex... HIM AND PTINF... EP Measures Ch... Integrated Time ... UDB-EHR ST... 11:36 AM

# The EHR PWH

UDB-EHR STEWART,KELLY  
User Patient Tools Refresh  
Med Staff Web  
Privacy Pat  
**Demo, Patient Sister**  
919995 21-Aug-1946 (65)  
C32 \* Problem List Ac  
Nds Rvw N  
Well Child  
Privacy Notifications Co  
File  
Lab Results Laboratory R  
Most Recent  
Cumulative  
All Tests By Date  
Selected Tests By I  
Worksheet  
Graph  
Microbiology  
Lab Status  
Oldest F  
Test  
FLU A  
FLU B  
Specimen:  
KEY: "L" =  
Font 9  
Size: 9  
Print... Close

**Patient Wellness Handout**  
\*\*\*\*\* CONFIDENTIAL PATIENT INFORMATION -- 4/17/2012 11:34 AM [KAS] \*\*\*\*\*  
\* DEMO, PATIENT SISTER #919995 <D> (PATIENT WELLNESS HANDOUT SUMMARY) pg 1 \*

My Wellness Handout Report Date: Apr 17, 2012 Page: 1

\*\*\*\*\* CONFIDENTIAL PATIENT INFORMATION [KAS] Apr 17, 2012 \*\*\*\*\*

DEMO, PATIENT SISTER HRN: 919995 SELLS HOSP  
P O BOX 1221 SELLS, AZ 85634  
SELS, ARIZONA 85634  
(520)349-4973(C) 520-383-7200

Thank you for choosing SELLS HOSP.  
This handout is a new way for you and your doctor to look at your health.

Emergency Contact: DEMO, DAUGHTER My Blood Type:  
Address: P O BOX 22230  
City/State: SELLS, ARIZONA 85634  
Phone: (520)383-0000(HM)

Last ER visit: Jan 18, 2012  
Main reason for the visit: PROPHYLACT IMMUNOTHERAPY

HEIGHT/WEIGHT/BMI - Weight and Body Mass Index are good measures of your health. Determining a healthy weight and Body Mass Index also depends on how tall you are.

You are 5 feet and 0 inches tall.  
Your last weight was 198 pounds on Jan 18, 2012.  
We recommend that you have your weight rechecked at your next visit.

Your Body Mass Index on Jan 18, 2012 was 38.7.  
You are above a healthy weight. Ask your health care provider about a weight that is good for you.

MEDICATIONS - This is a list of medications and other items you are

STEWART, KELLY SELLS

Start 3 Microsoft... Control Panel Presentation... HIM AND PTI... EP Measures... Integrated Ti... UDB-EHR ... 11:35 AM

# CMS Meaningful Use HIM & Patient Information Sharing

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## MU Measures & Objectives

### Eligible Hospitals /CAH

- Electronic Copy of Health Information
- Electronic Copy of Discharge Instructions
- Exchange Key Clinical Information
- Advance Directives
- Summary of Care

# Electronic Copy of Health Information

- >50% each reporting period
- IP or ED
- Request e copy
- C32 button
- Provide e copy
- 3 days (business)
- ROI

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MU Measures & Objectives  
Eligible Hospitals /CAH

A yellow rectangular box with a black border, containing the text 'C32' in black. The box is located in the bottom right corner of the slide.

C32

# Electronic Copy of Discharge Instructions

- > 50%
- IP or ED
- Request e copy
- TIU “Discharge Instruction” note template and title
- Provide e copy
- TIU Note Titles
  - “E-copy discharge instructions received”
  - “E-copy discharge instructions not received”

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MU Measures & Objectives  
Eligible Hospitals /CAH

**Demo Patient Cousin V** 999984 06-Aug-1990 (21) M **SE ADMIN CHART REVIEW** 10-Apr-2012 09:28 Hagerty, Tracy E  
 FELDMAN, LOUIS E Chart Review

C32 \* Problem List Nds Rvwed Advs React Nds Rvwed Medications Nds Rvwed POC Lab Entry Med Rec PWH Visit Summary Postings A

File View Action Options

Last 100 Signed Notes Visit: 04/10/12 E-COPY DISCHARGE INSTR RECEIVED, SE ADMIN CHART REVIEW, KELLY STEWART, RHIA (Apr 13,12@12:32)

<ul style="list-style-type: none"> <li>All signed notes</li> <li>Apr 13,12 E-COPY DISCHARGE INSTR RECEIVED, S</li> <li>Apr 13,12 E-COPY DISCHARGE INSTR NOT RECEIV</li> <li>Feb 09,12 PRENATAL, SE SCHOOL HEALTH, KARE</li> <li>Jan 12,12 NURSE CASE MANAGEMENT, SE NURSE</li> <li>Dec 05,11 INPATIENT DISCHARGE PHARM REVIEW</li> <li>Dec 05,11 INPATIENT DISCHARGE PHARM REVIEW</li> <li>Oct 12,11 PT FOLLOWUP, SE PHYSICAL THERAPY</li> </ul>	<p>TITLE: E-COPY DISCHARGE INSTR RECEIVED                  DATE OF NOTE: APR 13, 2012@12:32 ENTRY DATE: APR 13, 2012@12:32:21                  AUTHOR: STEWART,KELLY EXP COSIGNER:                  URGENCY: STATUS: COMPLETED</p> <p>provided patient discharge instruction on a CD</p> <p>/es/ KELLY STEWART, RHIA                  HIM DIRECTOR                  Signed: 04/13/2012 12:32</p>
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Diagnoses: CHART REVIEW (Primary)

Templates New Note

Demo Patient Cousin V 999984 06-Aug-1990 (21) M Visit not selected Hagerty, Tracy E

C32 \* Problem List Advs React Medications POC Lab Entry Med Rec PWH Visit Summary Postings

File View Action Options

Last 100 Signed Notes Visit: 04/10/12 E-COPY DISCHARGE INSTR NOT RECEIVED, SE ADMIN CHART REVIEW, KELLY STEWART, RHIA (Apr 13,12@12:31)

- All signed notes
  - Apr 13,12 E-COPY
  - Apr 13,12 E-COPY
  - Feb 09,12 PRENA1
  - Jan 12,12 NURSE
  - Dec 05,11 INPATIE
  - Dec 05,11 INPATIE
  - Oct 12,11 PT FOLL

TITLE: E-COPY DISCHARGE INSTR NOT RECEIVED  
 DATE OF NOTE: APR 13, 2012@12:31 ENTRY DATE: APR 13, 2012@12:31:37  
 AUTHOR: STEWART,KELLY EXP COSIGNER:  
 URGENCY: STATUS: COMPLETED

Unable to provide an e copy of PHI

/es/ KELLY STEWART, RHIA  
 HIM DIRECTOR  
 Signed: 04/13/2012 12:32

Templates New Note

Diagnoses: CHART REVIEW (Primary)

# Exchange Key Clinical Information

- One Test to IHS National Repository or the State Health Information Exchange (HIE)
- Attestation Yes/No
- C32

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MU Measures & Objectives  
Eligible Hospitals / CAH

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C32

# Advance Directives

- >50%
- ≥ 65 years old
- Inpatient
- Advance Directive Status recorded
- Patient Registration Package
- TIU Note “Advance Directive”
- Posting Button CWAD

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MU Measures & Objectives  
Eligible Hospitals /CAH

**Sells** 19-Mar-2012 12:03  
 VIZE, BARBARA J Ambulatory

Primary Care Team Unassigned

POC Lab Entry
Med Rec
PWH
Visit Summary
Postings **WAD**

### Patient Postings

Allergies	Severity	Signs / Symptoms
Testosterone		Alopecia
Ethyl Alcohol		Anaphylaxis
Aspirin/Caffeine		Agitation

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Crisis Notes, Warning Notes, Directives, Record Flags

W	2012 PAIN AGREEMENT	16-Feb-2012 14:50
D	ADVANCE DIRECTIVE	13-Apr-2012 12:59

ell, KELLY ST  
 .T-E, SE PHY  
 .INIC, Mary Jo  
 .INIC, Mary Jo  
 T, SE EMER  
 HOOL HEAL  
 SELLS HOSI  
 T, SE EMER  
 ENCY ROOM  
 ENT, SX NUF  
 RT REVIEW  
 HART REVIE  
 HART REVIE  
 CANDACE SI  
 'SICAL THER  
 .S HOSPITAL  
 ENCY ROOM

DC Summary Notes  
 9: 55  
 2012

# Summary of Care

- >50%
- Transition of Care - referral or transfer from Hospital
- C32
- EHR or RCIS

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MU Measures & Objectives  
Eligible Hospitals /CAH

C32

# CMS Meaningful Use HIM & Patient Information Sharing Measures & Objectives **Eligible Professionals**

- Electronic Copy of Health Information
- Clinical Summary
- Exchange Key Clinical Information
- Patient Electronic Access
- Transition of Care Summary

# Electronic Copy of Health Information

- >50% each reporting period
- Request e copy
- C32 button
- Provide e copy
- 3 days (business)
- ROI

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MU Measures & Objectives  
Eligible Professionals

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C32

# Clinical Summary

- >50% each reporting period
- All office visits
- 3 days
- PWH
  - Med list
  - Allergy list
  - Problem list
  - Test results

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MU Measures & Objectives  
Eligible Professionals

PWH

# Exchange Key Clinical Information

- One Test to IHS National Repository or the State Health Information Exchange (HIE)
- Attestation Yes/No
- C32

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MU Measures & Objectives  
Eligible Professionals

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C32

# Patient Electronic Access-PHR

- 10% or more
  - Timely electronic access to HI
  - 4 days
  - Personal Health Record PHR
  - Administration and management of the PHR
  - Helping Patient create and use their PHR accounts
  - Med list, allergy list, problem list and diagnostic test results
- 
- Exclusion: providers who do not provide lab tests, problem list items, medication lists, medication allergy tracking

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MU Measures & Objectives  
Eligible Professionals

# Summary of Care

- >50% per reporting period
- Transition of Care - referral or transfer
- C32
- EHR or RCIS

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MU Measures & Objectives  
Eligible Professionals

C32

# IHS Policies and Procedures

Hand Outs include:

Policies that involve Patient Information Sharing.  
However there are 22 HIM MU P&P

Path: IHS.gov → □ EHR → FTP (right site towards bottom) □ → Training → Manuals → EHR MU for HIM Training Nov 2011 → Tab 34 HIM MU Policies and Procedures

# HIM MU REPORTS

- Advance Directives Note Title from TIU
- Advance Directives Recorded in Pat Reg Yes/No
- Coding Queue – CMS include only visits that have been billed for Patient Volume
- Active referrals without a Printed C32
- PWH count report

# MU Stage II as proposed

What Next?



Thank you!

Any Questions?

Contact:

[kelly.stewart@ihs.gov](mailto:kelly.stewart@ihs.gov)

520-383-7390