

# Indian Health Service

## Nursing Leadership Role in Quality Assurance and Accreditation Readiness

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# Objectives

- Describe the Nursing Leadership role in Quality Assurance (QA)
- Formulate how QA relates to accreditation readiness for the nursing leader
- Demonstrate how to implement QA metrics into healthcare programs through your role as a nursing leader
- Describe the relationship between the Infection Control and Prevention (ICP) program and the nursing leadership role in achieving and sustaining accreditation readiness
- Identify and implement accreditation readiness resources available to Nursing and other professions in healthcare facilities



# Division of Quality Assurance and Patient Safety (DQAPS) Programs

The QAPS team has programs working on policy development, deploying tools and resources for training and education, providing subject matter expertise and risk analysis.

Programs include:

1. Deputy Director Health Care Quality: Michelle Boylan RN, MA, MBA, CPHQ
2. Office Director (Acting): Lisa Majewski, PhD, MSN, RN
3. Director DQAPS (Acting): CAPT Michael Lee, PharmD, BCPS
4. Quality Assurance: Lead – Nicole Flom, MSA, BSIS, CHC
5. Credentialing: Lead – Dione Harjo, MPH, CPCS
6. Patient Safety: Lead – CDR Michelle Livingston, MSN, RN, CNL, CIC, CCM,
7. Adverse Events: Lead – CAPT Michael Lee, PharmD, BCPS
8. Infection Control: Lead – Jimi Risse, BSN, RN, CIC
9. Life Safety and Environment of Care: Lead – Kenith Franks, REHS
10. Clinical Risk Management: Lead – Paul Fowler, D.O., J.D. FAAFP, FCLM, FAOCOPM
11. Enterprise Application Coordinator: Lead- Derek Smith



# Nursing Leadership role in Quality Assurance

- Nursing Leadership: Inspiring nurses and influencing healthcare
- Quality Assurance: regular monitoring and evaluation of services to ensure compliance with established evidence-based standards of practice
- Quality Improvement: ongoing collaborative multidisciplinary work to support optimum care through continual review and, as needed, revision of processes and procedures to best practices/evidence-based standards
- Creating and sustaining a culture of safety



# Nursing Leader in Quality Assurance related to Accreditation Readiness

- Accreditation
  - External evaluation and review of current practices to validate your commitment to delivering high-quality care.
- Awareness of regulatory / accreditation requirements
  - Evaluation of compliance
- Examples:
  - Medication refrigerator temperatures – the why and importance
  - Sterilization of instruments
    - What to look for as the nurse
    - What to look for as the nursing leader



# Quality Assurance Metrics as a Nursing Leader

- National Patient Safety Goals
  - How are you assuring these are being followed?
- Hand hygiene
  - How are you evaluating compliance?
- Population-based care
  - Evaluation and analysis
    - From here, quality improvement can be initiated to improve identified opportunities
- Evaluation of established standards of care
  - VS - assessment and reassessment

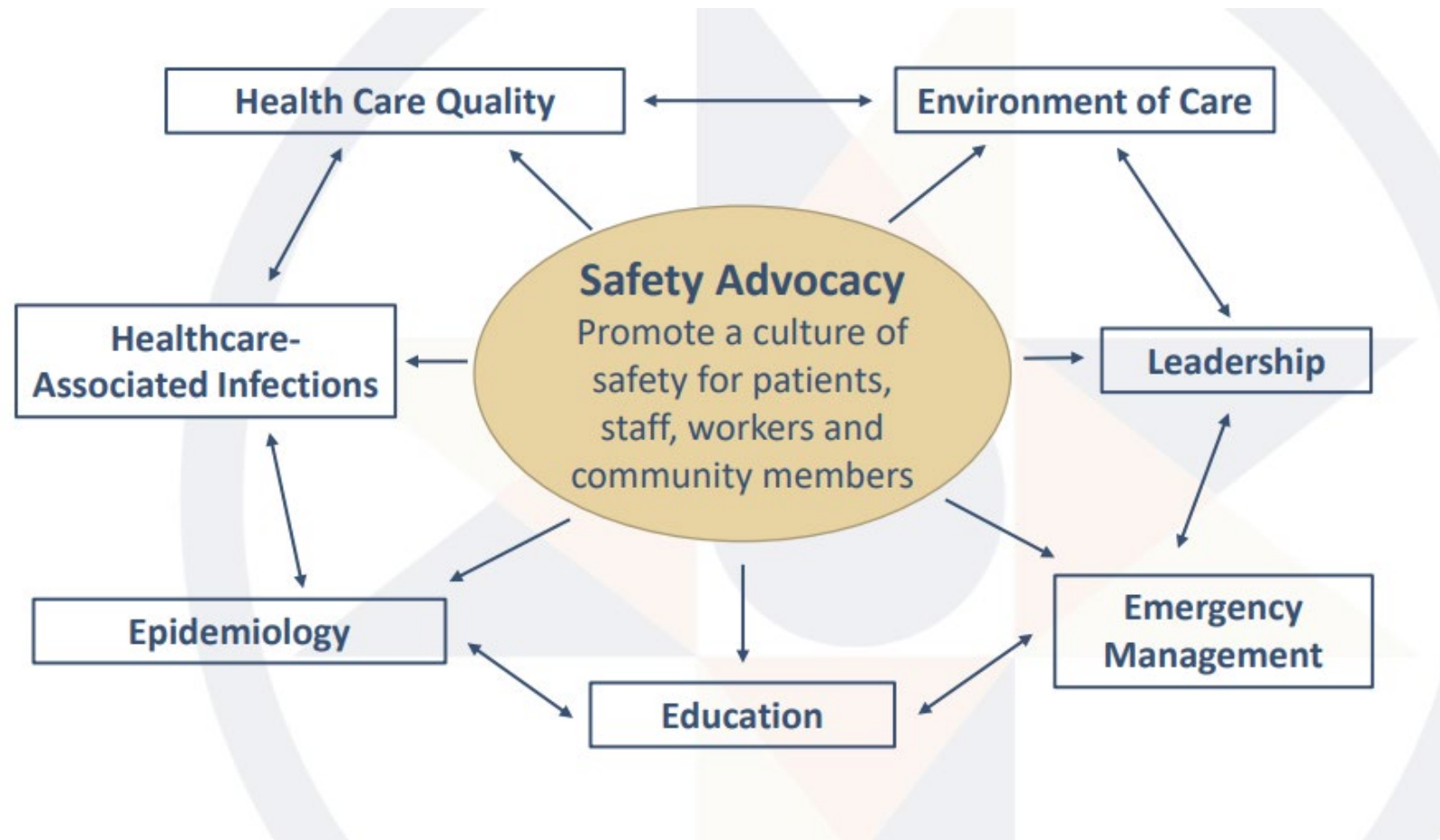


# Leader Activity

Interactive Activity



# Nursing Leader's Role in Infection Control



# Nursing Leader's Role in Education and Training

- ✓ Lead by example
- ✓ Model policies and practices expected to be followed by staff
- ✓ Provide staff time to complete required education
- ✓ Work through barriers with the Infection Preventionist (IP)
- ✓ Support training for the IP; ensure they complete appropriate trainings regularly
- ✓ Plan annual requirement for staff to complete competencies and training



# Nursing Leader's Role in Surveillance

- ✓ Reporting communicable diseases as required
- ✓ Monitoring for healthcare-associated infections and reporting to IP if found
- ✓ Hand Hygiene
- ✓ Personal Protective Equipment (PPE)
- ✓ Reporting issues with infection control practices
- ✓ Participating in and completing corrective actions that come through environment of care rounds
- ✓ Observation of handling of dirty instruments



# Requirements of Reporting

- California requirements for reporting communicable diseases
  - [California Department of Public Health](#)
- Vaccinations
  - Preparation for mass vaccination efforts
    - QA: Medication storage / safety



# Accreditation Readiness Resources Available to Nursing Professionals in Healthcare Facilities

- Prepared resources
- CDC Infection Control Assessment and Response (ICAR)s
  - [Infection Control Assessment and Response \(ICAR\) Tool for General Infection Prevention and Control \(IPC\) Across Settings | HAIs | CDC](#)
- Creating standardized tools for all staff to self-evaluate
  - Providing the why is so important



# Links to APIC and CDC Educational Resources

## Association for Professionals in Infection Control and Epidemiology (APIC)

- Educational Opportunities: [Infection Prevention Training & Education – APIC](#)

## Centers for Disease Control and Prevention

- Training and Education Resources: [Training and Education Resources | Infection Control | CDC](#)

## Centers for Disease Control and Prevention: Project Firstline

- Access Infection Control Education Materials: [Access Educational Materials from Project Firstline | Infection Control | CDC](#)



# Links to Dental Educational Resources

## Centers for Disease Control and Prevention

- Oral Health Training Courses for Infection Prevention and Control in the Dental Settings: [IPC Training | Oral Health | CDC](#)

## OSAP Dental Infection Prevention and Safety Association

- Event Calendar: [Event Calendar \(osap.org\)](#)

## OSAP Dental Infection Prevention and Safety Association

- Beyond Basics Instrument Reprocessing, Standards and Best Practices in the Dental Office (On-Demand): [Dental Infection Prevention and Safety CE Center | OSAP - Beyond Basics: Instrument Reprocessing, Standards and Best Practices in the Dental Office \(On-Demand\) \(mclms.net\)](#)



# Links to Certification Resources

## Certification in Infection Control (CIC)

- Certification Board of Infection Control and Epidemiology, Inc.: [Get Certified \(cbic.org\)](https://www.cbic.org)

## Certified in Dental Infection Prevention and Control (CDIPC)

- Dental Assisting National Board (DANB) and OSAP: [CDIPC-Flier.pdf \(dentalinfectioncontrol.org\)](https://www.dentalinfectioncontrol.org),

[DANB and OSAP launch Certified in Dental Infection Prevention and Control \(CDIPC\) certification | DANB](#)



# Summary

- The Nursing Leadership role in Quality Assurance (QA) includes inspiring nurses, regular monitoring and evaluation, and collaboration.
- The Nursing Leader evaluates and reviews current practices to sustain accreditation readiness.
- QA metrics to implement into healthcare programs as a Nursing Leader include National Patient Safety Goals, Hand Hygiene, and Accreditation Body Standards of Care.
- The relationship between the Infection Control and Prevention (ICP) program and the nursing leadership is to be a Safety Advocate to promote a culture of safety for workers, patients, and community members.
- Resources to assist in ongoing accreditation readiness are ICARs and standardized tools for staff



# Questions



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