

Indian Health Service/California Area Office 2017 Tribal Consultation  
Health Board Training Agenda  
Monday, April 3, 2017  
1:00-5:00 PM

- |             |                                                                                                                                                                                                                                                                                                            |
|-------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1:00 – 1:30 | Warm-up and Introductions <ul style="list-style-type: none"><li>○ Tell us about your organization</li><li>○ Tell us about your board</li><li>○ Tell us about your challenges</li><li>○ What do you hope to learn today?</li></ul>                                                                          |
| 1:30-2:15   | So you are on the Board? <ul style="list-style-type: none"><li>○ Basic Roles and Responsibilities</li><li>○ Good Board Manners</li><li>○ Core Governance Processes</li><li>○ Governance vs Management</li><li>○ Case Study #1</li></ul>                                                                    |
| 2:15-3:00   | The Board's Responsibility for Quality and Service <ul style="list-style-type: none"><li>○ How good do you want to be?</li><li>○ Setting Aims and Expectations</li><li>○ Board Quality Committees</li><li>○ Making sense of quality data</li><li>○ Asking good questions</li><li>○ Case Study #2</li></ul> |
| 3:00-3:15   | Break                                                                                                                                                                                                                                                                                                      |
| 3:15-4:00   | The Board and Strategy <ul style="list-style-type: none"><li>○ What is your mission and vision?</li><li>○ What does good strategic planning look like?</li><li>○ Setting multi-year strategic aims</li><li>○ Strategy execution and monitoring progress</li><li>○ Case study #3</li></ul>                  |
| 4:00-4:30   | Board Self-Evaluation Process <ul style="list-style-type: none"><li>○ Why do it?</li><li>○ How often?</li><li>○ Board Self-Evaluation Tool</li></ul>                                                                                                                                                       |
| 4:30-5:00   | Open Questions and Dialog <ul style="list-style-type: none"><li>○ Questions &amp; Answer session</li></ul>                                                                                                                                                                                                 |