

# ICD-10 Program Updates

Janice Chase, RHIT, ICD-10 Federal Lead  
Office of Information Technology  
December 3, 2014



# Objectives

- Recent Changes
- SNOMED CT and ICD-10
- ICD-10 Changes in RPMS
- Alpha/Beta Testing
- Training
- Outreach efforts
- Readiness Survey
- Clinical Documentation Improvement Sub-group
- Business and Revenue Cycle Sub-group
- Coordinators
- Reducing the Impact
- What You Can Do NOW!

# Recent Changes

- Compliance date is now October 1, 2015
- 2014 Certified EHR has been released
- OIT is concentrating on testing the ICD-10 patches
- ICD-10 Stakeholder Meetings – monthly – combination of Area Coordinator meeting and the Steering Committee
- Completed the Clinical Rounds

# SNOMED CT and ICD-10 in RPMS

- Providers select SNOMED CT terms for Problem List, Purpose of Visit, Family History, etc.
- SNOMED CT will be translated to ICD-10 by mapping tools and verified by coders with support from detailed clinical documentation
- Since SNOMED CT is required for Meaningful Use Stage 2, providers should be familiar with it by the time ICD-10 is implemented. We will highlight some of the ICD-10 changes in the software.



# ICD-10 Means Changes to RPMS

- AICD
- Lexicon
- Taxonomy
- Distributed Terminology System
- PCC
- PCC EPI (ILI)
- EHR
- Health Summary
- Clinical Reminder
- Text Integration Utilities
- PIMS
- BMX.net
- Prenatal
- Emergency Room Dashboard and Systems
- Lab
- Radiology
- Immunization
- Pharmacy
- Behavioral Health
- Dental
- Diabetes Management
- iCare
- HIV Management
- Women's Health
- Clinical Reporting System
- Referred Care
- Data Warehouse Export
- Third Party Billing
- Point of Sale
- Accounts Receivable
- Contract Health

# RPMS Modules

- Some modules have changes that affect how you work with the module
- Some modules have changes that affect the data
- OIT test sites will use the test scripts to work through both situations.



# Alpha and Beta Testing

- Alpha Testing has started!
  - Oklahoma Area - Claremore – 11/19/14 – 1/30/15
  - Albuquerque Area - Santa Fe – 12/4/14 – 2/6/15
  - Albuquerque Area - Mescalero – 11/21/14 – 2/3/15
  - Nashville Area - Micmac – 12/4/14 – 2/6/15
- OIT has on-site personnel to provide technical installation support, overviews of software changes, and alpha testing expertise



# Beta Testing Scheduled

- Beta Testing will follow successful alpha testing
  - Claremore – 2/18/15 – 5/15/15
  - Santa Fe – 2/18/15 – 5/15/15
  - Mescalero – 2/18/15 – 5/15/15
  - Micmac – 2/18/15 – 5/15/15
- Production releases are scheduled after successful beta testing



# Training – Key to Risk Reduction

- OIT will provide alpha/beta support
- OIT will provide software application training train-the-trainer for ICD-10 changes
- OIT has provided overview coding courses – “Have No Fear, ICD-10 is Here”
- OIT has provided four Clinical Rounds
- I/T/U stakeholders need to address intensive training and CDI

# Clinical Rounds

- CMO Clinical Rounds:
  - **April 10:** SNOMED CT® and the New Integrated Problem List – Completed
  - **May 22:** Integrated Problem List – Documenting and Coding Common Conditions – Completed
  - **August 21:** Integrated Problem List and SNOMED – supports MU 2014, a prerequisite for ICD-10 - Completed
  - **November 13:** Integrated Problem List – Documentation and Coding Challenges – Completed
  - <http://bit.ly/TBHCEarchive>

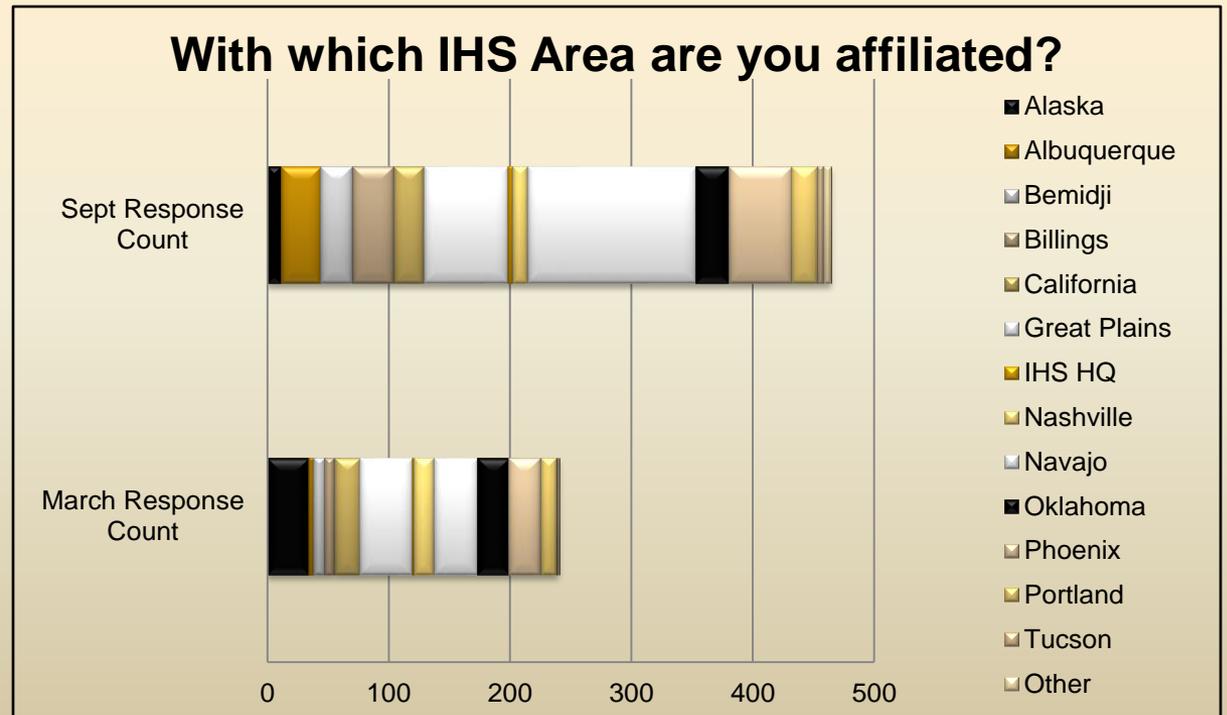
# Outreach

- NBOC –monthly calls
- HIM – monthly calls
- ISCC – monthly updates
- IHS ICD-10 Website - revamped
- OIT Newsletter
- Listserv communications
- ICD-10 Stakeholder monthly meeting
- Sub-group meetings – CDI, Bus/Rev Cycle, Data Management
- GPRA meetings

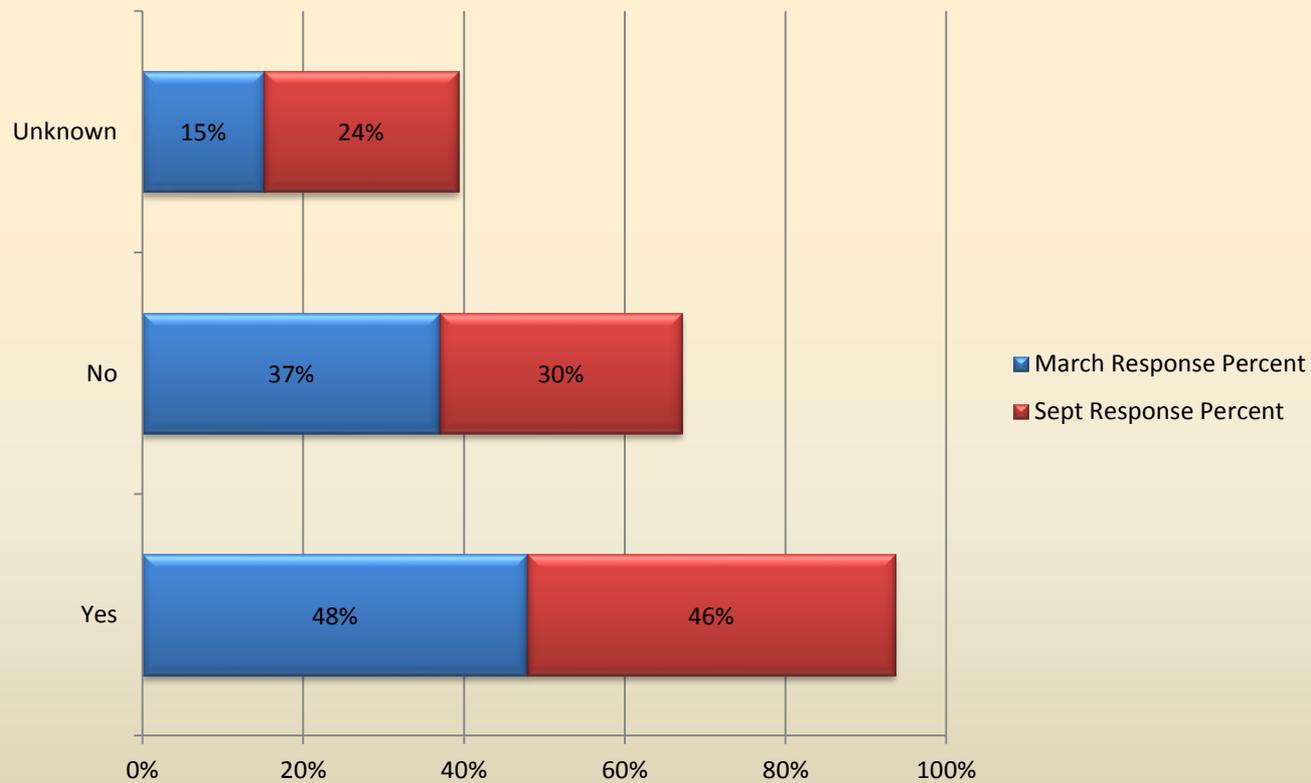
# Readiness Survey

- Survey to gauge ICD-10 readiness – closed on September 19
- 2<sup>nd</sup> in the series of 4
- Another survey in February and again in August
- Compare the results to target outreach efforts
- In general
  - lack of knowledge of ICD-10 efforts, not connecting through Listserv or Web site

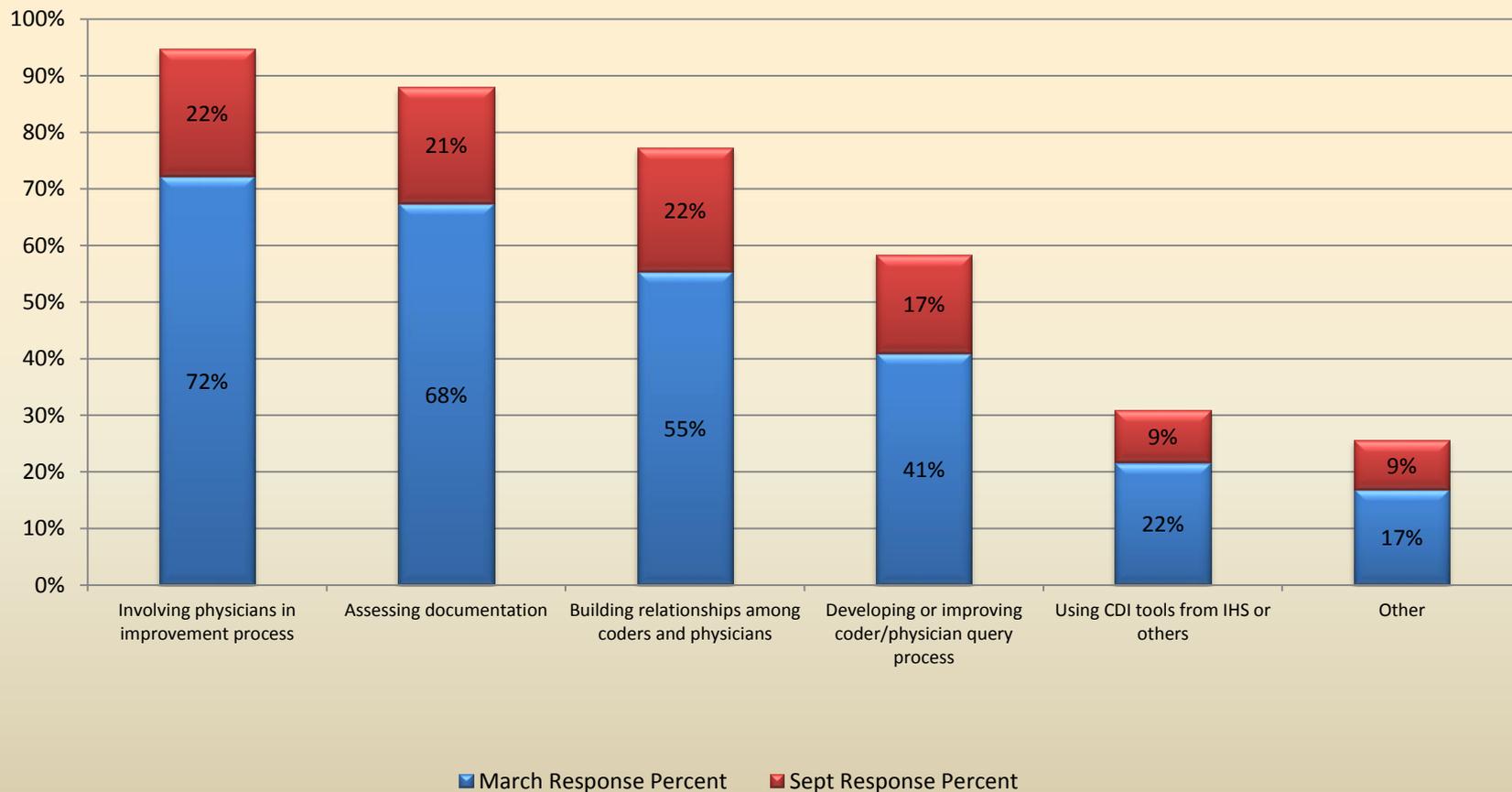
Answer Options	Sept Response Percent	Sept Response Count
Great Plains	14.9%	69
Alaska	2%	11
Albuquerque	7%	33
Bemidji	6%	26
Billings	7%	34
California	5%	25
IHS HQ	1%	4
Nashville	3%	12
Navajo	30%	139
Oklahoma	6%	27
Phoenix	11%	52
Portland	5%	21
Tucson	1%	5
Other	1%	6
Total		464



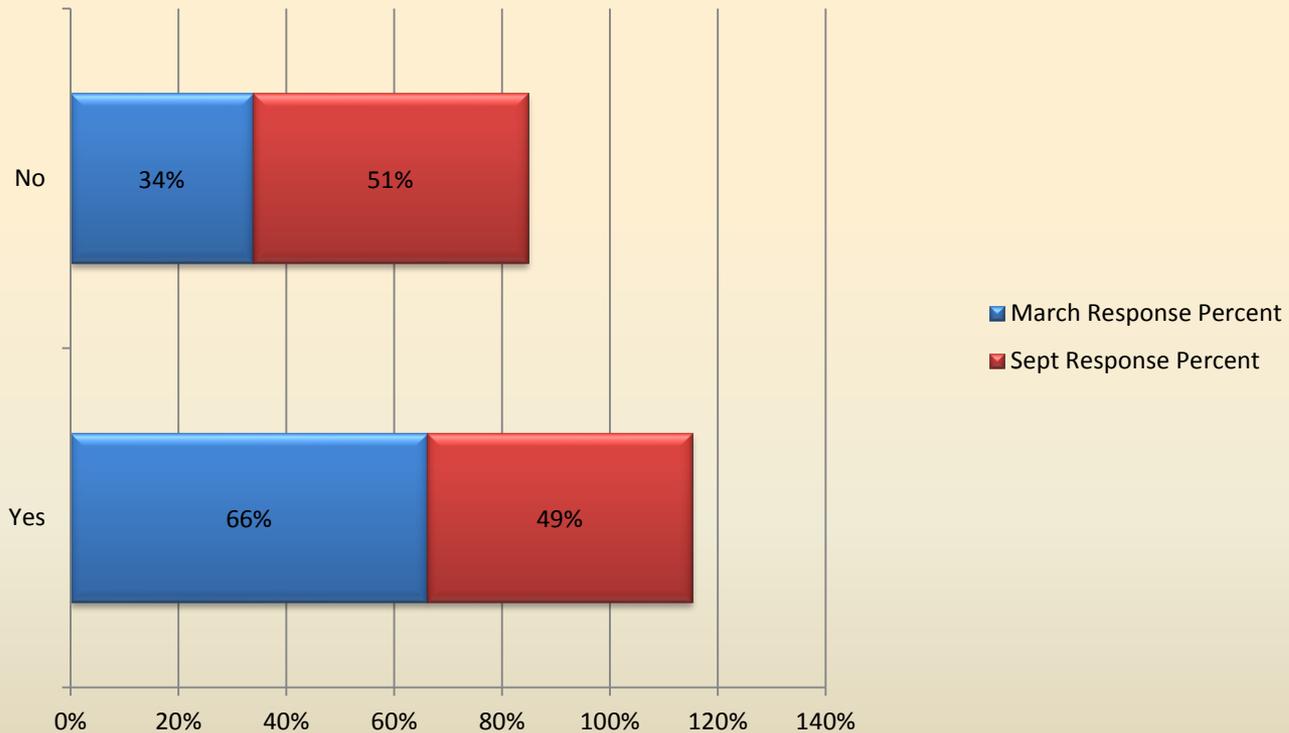
## Does your organization currently have an ICD-10 Committee?



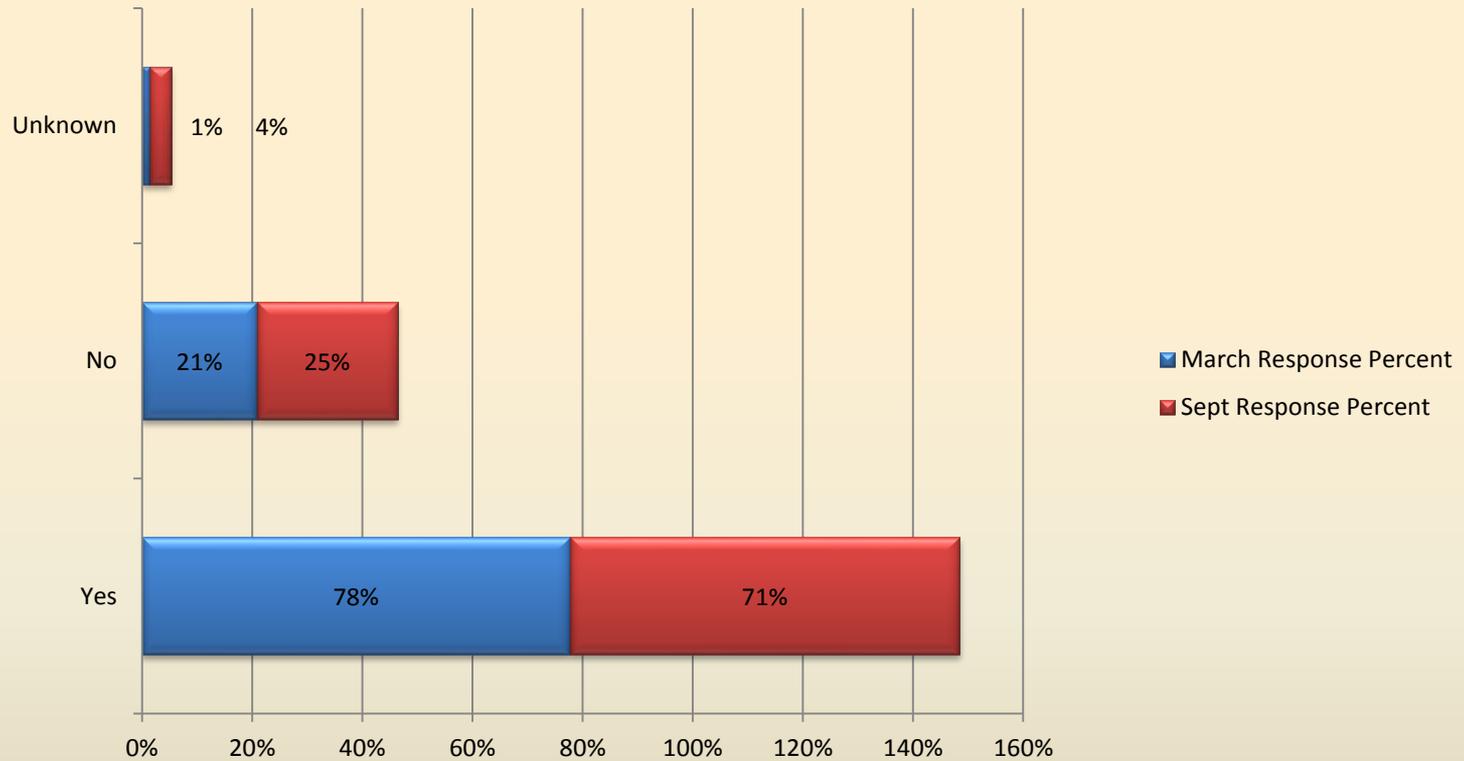
## What steps are being taken to improve clinical documentation to support ICD-10?



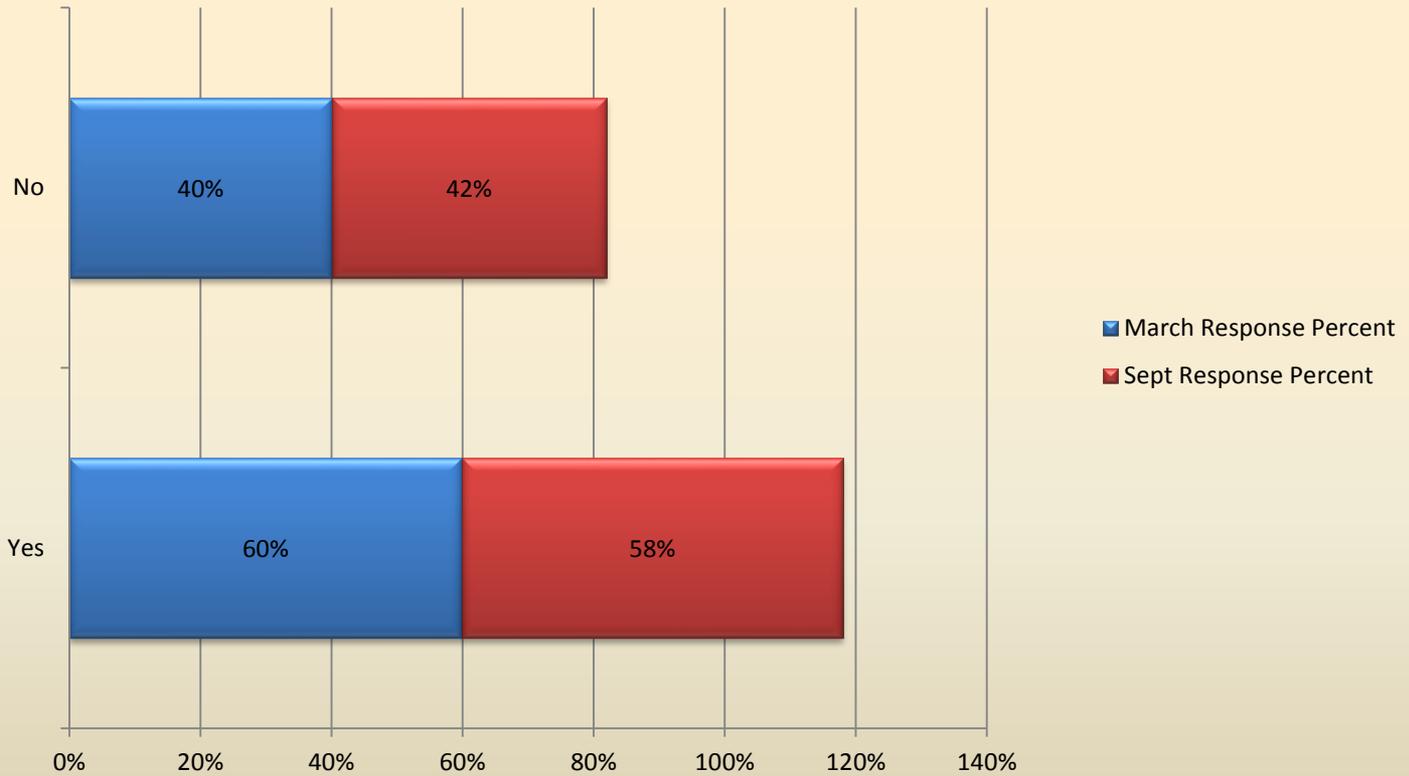
## Have you accessed the IHS ICD-10 website? (ICD-10 Website: <http://www.ihs.gov/icd10>)



## Have you attended any ICD-10 training or an ICD-10 presentation?



## Do you feel confident that your facility will successfully transition to ICD-10?



# CDI sub-group

- Meets quarterly – next meeting is January 27
- Topics to discuss
  - ICD-10 tip sheet for providers
  - Communicating the importance of clinical documentation for support of EHR changes and ICD-10
  - Discussing the impact of the Clinical Rounds sessions



# Bus/Rev Cycle Sub-group

- Meets monthly – Next meeting December 10
- Developed metrics for the field to measure impacts
- Metrics will be in an online survey and collected monthly – ORAP managing
- The online survey may be ready in January



<b>Area ICD-10 Coordinators</b>	<b>Area Office</b>
<b>McClane, Heather (IHS/ABR/AAO)</b>	<b>Aberdeen</b>
<b>Glifort, Kenneth (IHS/AKA)</b>	<b>Alaska</b>
<b>Sidell, Karen (IHS/AKA) Tribal</b>	<b>Alaska</b>
<b>Candelaria, Jacque (IHS/ALB)</b>	<b>Albuquerque</b>
<b>Talamasy, Phillip (IHS/BEM)</b>	<b>Bemidji</b>
<b>Dennis, Deanna (IHS/BIL)</b>	<b>Billings</b>
<b>Martinez, Michelle (IHS/CAL)</b>	<b>California</b>
<b>Rogers, Kristina (IHS/NAS)</b>	<b>Nashville</b>
<b>Becenti, Beverly (IHS/NAV)</b>	<b>Navajo</b>
<b>Farris, Jennifer (IHS/OKC)</b>	<b>Oklahoma</b>
<b>Bissonette, DaJuanna (IHS/PHX)</b>	<b>Phoenix</b>
<b>Strom, Maria (IHS/PHX)</b>	<b>Phoenix</b>
<b>Ollgaard, Peggy (IHS/POR)</b>	<b>Portland</b>
<b>TBD (IHS/TUC)</b>	<b>Tucson</b>

# Reducing the Impact NOW

- Increased documentation is necessary to assign the most accurate code. Audit now for clinical documentation depth needed for ICD-10:
  - Anatomical location including laterality
  - Pregnancy trimester
  - Episode of Care
  - Acuity of condition – Staging, severity, etc.
  - Additional details for 5<sup>th</sup>, 6<sup>th</sup>, or 7<sup>th</sup> character



# Reducing the Impact NOW

- Providers should be a part of the ICD-10 implementation leadership – key for Clinical Documentation Improvement (CDI) and education
- Conduct documentation gap analysis (determine **unspecified codes**, top diagnoses and procedures)
- Promote manual **dual coding** of visits in ICD-9 and ICD-10
- Reinforce Provider/Coder relationship:
  - Timely Feedback to Providers on CDI
  - Assess current provider query process for ICD-10
  - Create opportunities for follow up/education
- Obtain ICD-10 CM and PCS Coding Books/Encoder
- Do you have ICD-10 Encoder? Computer Assisted Coder?

# Reducing the Impact NOW

- Contact payers to establish communication channels
  - Obtain contact for testing
  - Relay information on IHS readiness
  - Identify payer readiness
    - If they will not be ready, prepare for dual coding
  - Any non-covered entities (like Workman's Comp)
    - Are they converting to ICD-10?



# What Can You Do Now?

- Continue supporting Area/local ICD-10 Coordinators:
  - Visit the ICD-10 web site
  - Join the ICD-10 prep Listserv
  - Join project meetings and activities
- Ensure that facilities:
  - Have providers complete any visit backlog
  - Clear up any coding/billing backlogs; understand productivity
  - Address coding needs (recruitment/retention, out-source).
  - Assess impact to revenue
  - Assess clinical documentation
- Support and encourage budget planning for ICD-10 training
- Become ICD-10 knowledgeable through training and additional education.

# Resources

- ICD-10 Website:
  - <http://www.ihs.gov/icd10>
- ICD-10 Prep Listserv:
  - [http://www.ihs.gov/listserver/index.cfm?module=signupForm&list\\_id=201](http://www.ihs.gov/listserver/index.cfm?module=signupForm&list_id=201)



# Questions

Thank you!

Janice Chase, ICD-10 Federal Lead

505-274-4854

[Janice.Chase@ihs.gov](mailto:Janice.Chase@ihs.gov)

