Realizing the Promise of the Medical Home

The 5 Essential Principles of the Successful Medical Home
Improving Patient Care (IPC)

• Provides structure for work toward system transformation
• Part of a National Collaborative to accelerate improvements
• “Sharing Senselessly and Stealing Shamelessly”
• Effects only a microsystem and one panel of patients initially, then spread to organization
Realizing the Promise of the Medical Home

- Consistent with the basic principles of medical ethics (beneficence, non-maleficence, autonomy, justice)
- These are principles, not processes
Realizing the Promise of the Medical Home

- Processes are required for a sturdy, safe and efficient house
- A home is a house transformed by relationships
A Brief History of the Medical Home

- 1967: American Academy of Pediatrics introduces concept
- 2002: Seven U.S. Family Medicine organizations recommend that every American should have a personal medical home
- 2005: American College of Physicians develops an advanced medical home model
A Brief History of the Medical Home

Five Principles for a Successful Medical Home

1. Focus on physician/patient relationship
2. Make patient the center of care
3. Provide accessible, comprehensive, and continuous care
4. Emphasize data that are meaningful to the patient
5. Give it time
Benefits of the Medical Home

Quality improvement

– Meaningful quality measures are communicated to patients in understandable ways
– The medical home assesses and continuously improves the services it provides through a patient-centered QI process
Benefits of the Medical Home

Cost effectiveness

– 10-15% decrease in hospitalization
– 20% fewer emergency room visits
– Saving between $200 and $600/patient/ year
– The closer the doctor/patient relationship, the greater the savings
– The more time the PCP and patient invest in the relationship, the greater the savings (30% reduction in total health care cost)
AAAHC Medical Home Accreditation/Certification

Assessing the five principles in action

Focus on the patient and physician relationship.

Make the patient the center of care.

Provide accessible, comprehensive and continuous care.

Emphasize meaningful data.

Give it time.
Motivation for Change

• Payment structure is changing
  – Will be more based on your patients’ healthcare outcomes, screening rates, etc.

• Quality measures are the focus

• Improves job satisfaction for providers and staff

• Improves patient satisfaction and health outcomes