

RPMS EHR UPDATE

Program Directors Meeting
September 17th 2013

Steve Viramontes, B.S.N. , P.H.N.
California Area Clinical Applications
Coordinator

2013 – 2014

On Going Support

❖ CAC Mentor Support

- Remote Support by telephone and Adobe Connect
- Onsite Support is provided through a three day visit by the RPMS/EHR team. The visit includes:
 - A walk through
 - Review of Meaning Use and GPRA reports
 - Configuring EHR for new functionality
 - Creation of workflows that include GPRA, Meaningful Use & Managed Care requirements
- We can also provide a one day visit based on your Meaningful Use reports. We would also include GPRA, Meaningful Use & Managed Care requirements as needed.
- To take advantage of CAC Mentor Support please request support at the RPMS/EHR Site Manager's Portal Ticket System

2013 – 2014

On Going Support

❖ **CAC Mentor Support Oct 2012 – July 2013**

- **October 2012**

- Consolidated Tribal Health Project, ePrescribing Go live
- Karuk Community Health Clinic, ePrescribing Go Live
- Santa Ynez Tribal Health Program 3 day site visit.

- **November**

- RPMS/EHR Referred Care Information System (RCIS) coordinated and paid for by the California Area Office and host by San Diego American Indian Health Center. Three other programs participated; United American Indian Involvement – Los Angeles, American Indian Health & Services- Santa Barbara, and Southern Indian Health Council – Alpine. This was a 3 day training.

2013 – 2014

On Going Support

❖ CAC Mentor Support Oct 2012 – July 2013

- **December**

- Chapa-De (Auburn, CA) 2 day site visit

- **January**

- Round Valley Indian Health Project, ePrescribing Go Live
- The California Area Office hosted a 5 day satellite class “EHR Clinical Applications Coordinator Review” class.
- CAC Mentor support: 70 hours
- Pharmacy support: 43 hours

2013 – 2014

On Going Support

❖ CAC Mentor Support Oct 2012 – July 2013

• February

- Central Valley Indian Health, ePrescribing Go Live
- Round Valley Indian Health Center 3 day site visit
- The California Area Office hosted a 3 day satellite class “EHR Behavior Health for Clinical Application Coordinators” class.
- Consolidated Tribal Health Project 3 day site visit
- CAC Mentor Support: 53 hours
- Pharmacy support: 35

2013 – 2014

On Going Support

❖ CAC Mentor Support Oct 2012 – July 2013

- **March**

- Lassen Indian Health Center 3day site visit
- CAC Mentor support: 37 hours
- Pharmacy support: 17 hours

- **April**

- Feather River Tribal Health planning meeting for E prescribing. Planning to go live January 2014
- Southern Indian Health planning meeting for E prescribing. Planning to go live February 2014
- Riverside/San Bernardino County Indian Health Center, Inc. Three day site visit for RPMS/EHR support April 17th to April 19th.

2013 – 2014

On Going Support

❖ CAC Mentor Support Oct 2012 – June 2013

- **May**

- Lake County begins Install of the Quest Bi-Directional All Bill interface. Completed, July 2013.
- K'ima:w Medical Center site visit April 30th to May 4th.
- EHR & MU for Health Information Management Satellite class May 13th to May 17th hosted by CAO; 16 participants.

- **June**

- Shingle Springs site visit for RPMS/EHR support June 5th to June 7th.
- EHR CAC Review Course June 17th to June 21st. Satellite class hosted by CAO; 4 participants.
- Toiyabe Indian Health Project site visit for RPMS/EHR support June 25th to June 28th.

2013 – 2014

On Going Support

❖ CAC Mentor Support Oct 2012 – June 2013

- **July**

- Anav Tribal Health Clinic site visit July 15th to 17th
- .Pit River e prescribing go live
- Central Valley e prescribing go live

- **August**

- San Diego site visit for RPMS/EHR support August 19th to August 21th
- Southern Indian Health one day site visit August 22nd.
- Anav Tribal Health e prescribing go live

2013 – 2014

On Going Support

❖ **RPMS/EHR Office Hours Thursdays 1:30 to 3:30**

- Staffed by Subject Matter Experts in the areas of, RPMS/EHR configuration, Meaningful Use (National Indian Regional Extension Center), Clinical application of RPMS/EHR, Health Information Management of the Legal Medical Record.
- Office Hours welcomes **all clinic program** staff that touch the EHR. This creates a problem solving atmosphere that taps into the groups collective knowledge.
- EHR questions regarding functionality, Meaningful Use, ICD 10, Vista Imaging, Health Information Management, upcoming training and more are discussed.

2013 – 2014

What's Next?

❖ **Meaningful Use Stage 1 & 2**

- The CAO EHR team works closely with the National Indian Regional Extension Center - California in supporting programs in their pursuit of CMS / MU financial incentives.
- We will continue to work with programs on meeting Meaningful Use measures in the following areas:
 - Immunization interface with the State of California
 - Quest Lab interfaces
 - RPMS patch updates including MU stage 2 requirements
 - E prescribing updates

❖ **Managed Care Reporting**

- The CAO EHR team is developing canned managed care reports to be run in RPMS. The reports are based on the HEDIS measures that programs are required to report on in order to participant in their local managed care program.

2013 – 2014

What's Next?

❖ **Managed Care Reporting Data**

- BMI % by age groups
- Well child visits
- Immunizations Adolescents
- Mammograms
- Cervical Cancer Screening
- Diabetes Management
 - HbgA1C
 - LDL
 - Retinal Exam
 - BP
 - Nephropathy Screening & Treatment
 - Medications

2013 – 2014

What's Next?

❖ Lab Interfaces

- Twelve interfaces completed
- Eleven interfaces to complete
- In addition Quest has begun a company wide conversion of their data base.
 - The conversion will take place simultaneously with those sites installing interfaces. For those programs with existing interfaces; Quest will be contacting them to perform the conversion which involves remapping of labs.

❖ E Prescribing

- Thirteen programs are using Sure Scripts e prescribing
- Two more programs to join; Feather River in January and Southern Indian health in February

2013 – 2014

What's Next?

❖ **E Prescribing**

- Ultimately, 8 more programs will acquire e prescribing capability for outside pharmacies.
- OIT is currently working on e prescribing for controlled substance (like schedule II drugs) No date has been set for this capability. Maybe late 2014 -

❖ Patch 11

- Installation will be completed by October

❖ VA Data Sharing

❖ The Patient Portal is coming

Thank You,
Questions?

steve.viramontes@ihs.gov

cell: 916-806-1481