

Continuing Education Information
IHS Division of Diabetes Treatment and Prevention
Advancements in Diabetes Recorded Sessions

Title: *Health Coach Model: A Great Option for Diabetes Care*

Presenters: Miranda Williams, BS and Krista Haven, BSN, PHN, CDE

Type of Activity: Enduring Event (Recorded Webinar)

Release Date: January 12, 2016

Expiration Date: November 30, 2017

Target Audience: Indian Health Service, Tribal and Urban (ITU) health care providers in clinical and community health settings.

Description:

This seminar covers the latest research on the efficacy of using the Health Coach Model in diabetes self-management education and care. The use of Health Coaches as a potential way to improving access to care, quality of care, and clinical outcomes are explored, and feedback regarding staff and patient preferences are presented. Details of implementing and using this model at the Chinle Service Unit are also discussed.

Training Objectives:

As a result of completing this training, participants will be able to:

1. Discuss the literature and anticipated outcomes related to use of the health coach model of diabetes self-management education and care.
2. Evaluate the pros/cons of providing diabetes care using the health coach model in your current workplace.
3. Summarize the key components needed to implement a successful health coach approach and develop suggestions for how diabetes care providers can best facilitate this model of care in their workplace.
4. Describe the roles of the clinician/educator/health coach in diabetes self-management education and support.
5. Identify at least one change you will incorporate into your clinical or public health practice as a result of this training.

Requirements: You must have a computer with broadband Internet access. For the best experience viewing the videos, use Internet Explorer 7 or greater and Flash 8 player. Click on the "Flash" icon to install the player, if necessary. If you have any trouble viewing the video trainings, contact us at diabetesprogram@ihs.gov for alternate viewing options. If you have trouble viewing this training on-line, check your system to make sure you have the appropriate hardware and software. If you need help or have any questions, please send an email to diabetesprogram@ihs.gov.

Note: Before you begin the training, you may review the IHS Privacy Policy at the following link: (<https://www.ihs.gov/privacypolicy/>). You may also review the Survey Monkey Privacy Policy for details on how user information submitted in the evaluation is protected. <http://www.surveymonkey.com/mp/policy/privacy-policy/>

Continuing Professional Education (CE) Credit Information: To receive CE credit, you must view the entire training, watch the complete video and review the handout, successfully pass the quiz (score \geq 80%), and complete an evaluation. You will be able to print a "Certificate of Continuing Education Credits" online following the training.

Individuals taking this course for the first time are eligible for CME/CE credit. If you previously completed this, or the live course, you are not eligible for CME/CE credit. If you complete the course more than once, you may obtain a certificate of completion.

Accreditation:



Continuing Medical Education Credit

The Indian Health Service (IHS) Clinical Support Center is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The IHS Clinical Support Center designates this enduring material for a maximum of 1 *AMA PRA* Category 1 Credit™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.



Continuing Nursing Education Credit

The Indian Health Service Clinical Support Center is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This activity has been designated 1 contact hour for nurses

Dental Continuing Education Credit

The Indian Health Service (IHS) Division of Oral Health is an ADA CERP Recognized Provider.

The IHS Division of Oral Health designates this continuing dental education course for 1 hour of credit. Each attendee should claim only those hours of credit actually spent in the educational activity.



Accreditation applies solely to this educational activity and does not imply approval or endorsement of any commercial product, services or processes by the CSC, IHS, the federal government, or the accrediting bodies.

Disclosure Statement:

As a provider accredited by ACCME, ANCC, and ACPE, the IHS Clinical Support Center must ensure balance, independence, objectivity, and scientific rigor in its educational activities. Course directors/coordinators, planning committee members, faculty, reviewers and all others who are in a position to control the content of this educational activity are required to disclose all relevant financial relationships with any commercial interest related to the subject matter of the educational activity. Safeguards against commercial bias have been put in place. Faculty will also disclose any off-label and/or investigational use of pharmaceuticals or instruments discussed in their presentation. All those who are in a position to control the content of this educational activity have completed the disclosure process and have indicated that they do not have any significant financial relationships or affiliations with any manufacturers or commercial products to disclose. No commercial interest or non-commercial funding was used to support this activity.

Sponsors and Planners

The planning and development included IHS Division of Diabetes Treatment and Planning and a team of individuals with expertise in relevant professions.

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