

Reviewing Dental Visits for Claims Authentication When Using the PCC/Coding Queue for the RPMS Third Party Billing Package and the IHS Electronic Dental Record/Dentrix

Background

IHS/Tribal/Urban facilities that use the RPMS/Third Party Billing Package to generate dental Medicaid and private insurance claims do not have to review dental visits created by the RPMS/Dental Data System (DDS) before a dental claim can be generated. The RPMS/DDS was developed such that all dental visits are automatically approved for claims generation.

With the implementation of the IHS Electronic Dental Record (EDR)/Dentrix an interface is required between EDR and RPMS/PCC to transfer the dental visit data from one system to the other. This interface was developed to comply with existing RPMS business practices such as the need for coders to review patient visits and verify the accuracy and completeness of the visit data before a claim for third party payment can be generated. This requirement now exists for dental visits as well as medical visits.

As this is a new requirement, this document will provide some guidance to coders who are viewing dental visits in PCC/Coding Queue, maybe for the first time.

General Information

- BADE is the namespace used in RPMS to identify the EDR/Dentrix interface.
- Dental visit (BADE) data is transferred over the interface from EDR/Dentrix to RPMS automatically when a visit is “closed” (signed by the provider) in EDR/Dentrix.
- The dental visit (BADE) data that comes to RPMS is filed in the PCC database and PCC creates a visit.
- The dental visit (BADE) data sent from EDR/Dentrix to PCC will be posted by PCC with a visit time of 11:38 am, regardless of the actual time of the visit.
- If two different dental providers treat the same patient on the same day, only one PCC visit is created.
- If more than one dental provider treats the same patient on the same day, the single PCC visit created will list the first provider as the “PRIMARY PROVIDER” and all subsequent providers as “SECONDARY PROVIDER”.
- If a dental visit that currently exists in PCC is edited in EDR/Dentrix, the edits are added to the original visit. A new visit is not created.
- The EDR/RPMS interface is not bi-directional. Dental procedure codes added to a visit in PCC will not transfer to EDR/Dentrix. Any code additions/deletions/edits must be made in EDR/Dentrix to ensure consistency for audit/compliance purposes.

Specific Information

Below is a screen shot of a typical dental visit posted in PCC with explanations of specific entries in bold font.

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PCC VISIT DISPLAY                Jan 29, 2013 18:01:06                Page: 1 of 1
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Patient Name: ██████████
Chart #: ██████████
Date of Birth: ██████████
Sex: ██████████
Visit IEN: ██████████
===== VISIT FILE =====
VISIT/ADMIT DATE&TIME: JAN 22, 2013@11:38 <<We know that all BADE visits are created at
11:38 so we also know that this visit was sent by EDR/Dentrix and filed properly in PCC.>>
DATE VISIT CREATED: JAN 22, 2013
TYPE: TRIBE-NON 638/NON-COMPACT
THIRD PARTY BILLED: CLAIM CREATED
PATIENT NAME: ██████████
LOC. OF ENCOUNTER: CIHA HOSPITAL
SERVICE CATEGORY: AMBULATORY
CLINIC: DENTAL
DEPENDENT ENTRY COUNT: 9
DATE LAST MODIFIED: JAN 24, 2013
HOSPITAL LOCATION: EDR CIHA <<This is the clinic in Scheduling that is associated with
the Location (ASUFAC)>>
CREATED BY USER: GUILFORD,CYNTHIA GAYLE <<This is controlled by the BADE Default
User menu and is entered during the initial interface set up. It can be anyone in the New
Person file, not necessarily a provider.>>
OPTION USED TO CREATE: BADE EDR MAIN MENU <<This shows that the BADE/EDR software created
the visit.>>
USER LAST UPDATE: JENKINS,VICKY LYNN <<This is the last user to modify the visit in
PCC.>>
OLD/UNUSED UNIQUE VIS: 5851010004169369
DATA WAREHOUSE EXPORT: JAN 23, 2013
DATE/TIME LAST MODIFI: JAN 24, 2013@13:45:18
CHART AUDIT STATUS: REVIEWED/COMPLETE
NDW UNIQUE VISIT ID : ██████████
VISIT ID: ██████████
===== DENTAL =====
SERVICE CODE: 0274 <<This is the ADA dental procedure code>>
NO. OF UNITS: 1
FEE: 55
EVENT DATE&TIME: JAN 22, 2013@11:38
CLINIC: DENTAL
EXTERNAL KEY: 1459312
DATE/TIME ENTERED: JAN 22, 2013@14:44:02
ENTERED BY: GUILFORD,CYNTHIA GAYLE <<This will always be the same as the entry
in the CREATED BY USER field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:44:02
LAST MODIFIED BY: GUILFORD,CYNTHIA GAYLE <<This will be the same as the CREATED BY
USER entry UNLESS this portion of the visit has been modified in PCC.>>
V FILE IEN: ██████████

SERVICE CODE: 0330
NO. OF UNITS: 1
FEE: 101
EVENT DATE&TIME: JAN 22, 2013@11:38
CLINIC: DENTAL
EXTERNAL KEY: 1459313
DATE/TIME ENTERED: JAN 22, 2013@14:44:02
ENTERED BY: GUILFORD,CYNTHIA GAYLE << This will always be the same as the entry
in the CREATED BY USER field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:44:02
LAST MODIFIED BY: GUILFORD,CYNTHIA GAYLE <<This will be the same as the CREATED BY
USER entry UNLESS this portion of the visit has been modified in PCC.>>
V FILE IEN: ██████████
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SERVICE CODE: 1330
NO. OF UNITS: 1
FEE: 65
EVENT DATE&TIME: JAN 22, 2013@11:38
CLINIC: DENTAL
EXTERNAL KEY: 1459314
DATE/TIME ENTERED: JAN 22, 2013@14:44:02
ENTERED BY: GUILFORD,CYNTHIA GAYLE << This will always be the same as the entry in the **CREATED BY USER** field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:44:02
LAST MODIFIED BY: GUILFORD,CYNTHIA GAYLE <<This will be the same as the **CREATED BY USER** entry **UNLESS this portion of the visit has been modified in PCC.**>>
V FILE IEN: ██████████

SERVICE CODE: 1310
NO. OF UNITS: 1
FEE: 48
EVENT DATE&TIME: JAN 22, 2013@11:38
CLINIC: DENTAL
EXTERNAL KEY: 1459315
DATE/TIME ENTERED: JAN 22, 2013@14:45:03
ENTERED BY: GUILFORD,CYNTHIA GAYLE << This will always be the same as the entry in the **CREATED BY USER** field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:45:03
LAST MODIFIED BY: GUILFORD,CYNTHIA GAYLE <<This will be the same as the **CREATED BY USER** entry **UNLESS this portion of the visit has been modified in PCC.**>>
V FILE IEN: ██████████

SERVICE CODE: 0000
NO. OF UNITS: 1
FEE: 0
EVENT DATE&TIME: JAN 22, 2013@11:38
CLINIC: DENTAL
EXTERNAL KEY: 1459316
DATE/TIME ENTERED: JAN 22, 2013@14:45:03
ENTERED BY: GUILFORD,CYNTHIA GAYLE << This will always be the same as the entry in the **CREATED BY USER** field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:45:03
LAST MODIFIED BY: GUILFORD,CYNTHIA GAYLE <<This will be the same as the **CREATED BY USER** entry **UNLESS this portion of the visit has been modified in PCC.**>>
V FILE IEN: ██████████

SERVICE CODE: 0150
NO. OF UNITS: 1
FEE: 68
EVENT DATE&TIME: JAN 22, 2013@11:38
ORDERING PROVIDER: COX, RONALD C
CLINIC: DENTAL
ENCOUNTER PROVIDER: COX, RONALD C <<The "real" dental provider>>
EXTERNAL KEY: 1459311
DATE/TIME ENTERED: JAN 22, 2013@14:45:03
ENTERED BY: GUILFORD,CYNTHIA GAYLE << This will always be the same as the entry in the **CREATED BY USER** field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:45:03
LAST MODIFIED BY: GUILFORD,CYNTHIA GAYLE <<This will be the same as the **CREATED BY USER** entry **UNLESS this portion of the visit has been modified in PCC.**>>
V FILE IEN: ██████████

===== PROVIDERs =====
PROVIDER: COX, RONALD C <<The "real" dental provider>>

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AFF.DISC.CODE:          152789
PRIMARY/SECONDARY:     PRIMARY <<Indicates this provider is the primary provider>>
DATE/TIME ENTERED:    JAN 22, 2013@14:45:03
ENTERED BY:           GUILFORD,CYNTHIA GAYLE <<This will always be the same as the entry
in the CREATED BY USER field.>>
DATE/TIME LAST MODIFI: JAN 24, 2013@13:45:09
LAST MODIFIED BY:     JENKINS,VICKY LYNN <<This will be the same as the CREATED BY USER
entry UNLESS this portion of the visit has been modified in PCC. In this example, the user
shown actually went into PCC and modified this portion of the PCC visit.>>
V FILE IEN:           ██████████

===== POVs =====
POV:                  V72.2 <<This is the ICD-9 code that is automatically entered in BADE
for every dental visit>>
ICD NARRATIVE:       DENTAL EXAMINATION
PROVIDER NARRATIVE:  DENTAL/ORAL HEALTH VISIT
DATE/TIME ENTERED:   JAN 22, 2013@14:45:03
ENTERED BY:          GUILFORD,CYNTHIA GAYLE <<This will always be the same as the entry
in the CREATED BY USER field.>>
DATE/TIME LAST MODIFI: JAN 22, 2013@14:45:03
LAST MODIFIED BY:    GUILFORD,CYNTHIA GAYLE <<This will be the same as the CREATED BY
USER entry UNLESS this portion of the visit has been modified in PCC.>>
V FILE IEN:           ██████████

===== CHART AUDITs =====
DATE OF AUDIT:        JAN 24, 2013@13:45:18
CHART AUDIT STATUS:   REVIEWED/COMPLETE
AUDITOR/USER:         JENKINS,VICKY LYNN <<Shows the last user to audit/modify the visit>>
DATE/TIME ENTERED:    JAN 24, 2013@13:45:18
ENTERED BY:           JENKINS,VICKY LYNN <<Shows the last user to audit/modify the visit>>
DATE/TIME LAST MODIFI: JAN 24, 2013@13:45:18
LAST MODIFIED BY:     JENKINS,VICKY LYNN <<Shows the last user to audit/modify the visit>>
V FILE IEN:           ██████████
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