### **DENTRIX** ENTERPRISE

## **DENTRIX ENTERPRISE 11.0**

REPORTS REFERENCE



#### **Publication Date**

**April 2019** 

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## Contents

Introduction	
Adjustment Summary Report	4
Aging/Credit Balance Report	
Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12
Appointment Book View Printout	
Appointment Cycle Time Report	16
Appointment Reminder Cards	
Appointment Statistics Report	20
As Soon As Possible List	22
Assigned Rights Report	24
Audit Report - Appointments	26
Audit Report - Audit Log Status	
Audit Report - Clinics	
Audit Report - Combined	32
Audit Report - Patients	34
Audit Report - Providers/Staff	
Audit Report - Transactions	
Audit Rights Report - Assigned Individually	40
Audit Rights Report - Assigned to Groups	
Audit Rights Report - Group Names	
Audit Rights Report - Users to Groups	
Billing Statement	
Birthday List	50
Caries Prevalence and Periodontal Index Report	52
Clinical Notes Report	64
Clinical Quality Measures List	66
Collections Manager List	74
Continuing Care Cards - No Appointment	78
Continuing Care Cards - with Appointment	79
Continuing Care Display List	
Coupon Book - Future Due Payments	82
Coupon Book - Payment Agreements	83
Credit Card Transaction Report	84
Custom Practice Information Report	86
Daily Appointment List (DX1)	88
Daily Appointment List Report	90
Daily Summary Report	92
Day Sheet (Adjustments) Report	94
Day Sheet (Charges and Receipts) Report	98
Day Sheet (Receipts) Report	102
Day Sheet Report	104
Dental Diagnostic Code List	108
Dental Encounters Report	110
Deposit Slip	
Document Center Document	
Document Center List	118
Employers and Employed Patients Report	120

Family Ledger Report	122
Family Ledger Report (Single Family)	
Fee Schedules Report	
Finance Charge Report	
Future Due Payment Plan Report - Monthly Totals	
Future Due Payment Plan Report - Standard	
Initial Health History Report	
Insurance Carrier List	
Insurance Carrier Production - Full Report	
Insurance Carrier Production - Summary Report	
Insurance Claim Aging Report	
Insurance Claims Not Sent Report	
Insurance Coverage Tables Report	
Insurance Eligibility Report	
Insurance Transaction Analysis Report	
Late Charge Report	
Letter Merge Reports	
Meaningful Use Measure Calculation List	
Medical Code List	
Multi-Code List	
New Patient List	
Office Journal Report	
Operator Day Sheet Report	
Operatory Appointment List Report	
Oral Health Education Report	
Patient Chart and Progress Notes Printout	
Patient Chart Printout	
Patient Health Assessment Report	
Patient Information Accessed Report	
Patient Ledger Report	
Patient Leager Report	
Patient List (Filtered)	
Patient Notes Report	
Patient Proposed Treatment Case Report (Your Care Plan)	
Patient Questionnaire	
Patient Route Slip	
Patient Treatment Case Report	
·	
Patient's Ledger ReportPayment Agreement Amortization Schedule	
Payment Agreement Report	
Payment Summary ReportPerio - Combined Graphic & Data Chart Report	
· · ·	
Perio - Data Chart Report	
Perio - Exam Comparison Report	
Perio - Graphic Chart Report	
Perio - Pocket Depths Only Report	
Perio Exam List	
Periodontal Exam Report	
Practice Analysis Report	
Practice Organization List	
Practice Statistics Report	

Practice Treatment Case Report	252
Prescription Printout	254
Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimates Not Sent Report	
Procedure Code List	
Procedures Not Attached to Insurance Report	
Production Summary Report	
Provider A/R Totals - Daily Report	
Provider A/R Totals - Standard Report	
Provider IDs List	
Provider Revenue - Allocations Report	
Provider Revenue - Charges Report	
Provider Revenue - Credits Report	
Provider Revenue - Summary Report	
Referral Analysis Report	
Referral Recap Report	
Referral Slip	
Referred By Doctor/Other Report	
Referred By Patient Report	
Referred To Doctor Report	
Registration Information Report	
RVU Day Sheet Report	
RVU Production Summary Report	
RVU Schedules Report	
RVU Utilization Report	
Secondary Insurance Claims Not Created Report	
Secondary Pre-Treatment Estimates Not Created Report	
Standard Coverage Tables Report	
Suspended Credits Report	
Treatment Case Report	
Treatment Plan Approval Report	
Treatment Plan Approval Status Report	
Truth in Lending Disclosure Statement	
UDS - Age/Gender Report	
UDS - Encounters and Users by Selected Procedure Codes Report	
UDS - Encounters and Osers by Selected Procedure Codes Report	
UDS - Insurance Financial Class Report	
· ·	
UDS - Insurance Financial Class Report (2013)	
UDS - Medicaid/Medicare Report	
UDS - Patient Related Revenue Report	
UDS - Patient Status Report	
UDS - Sealant Statistics Report	
UDS - Tobacco Use and Intervention Report	
Unscheduled Appointment List (DX1)	
Unscheduled Appointment List (OM)	
Unscheduled Treatment Plans (Condensed) Report	
Unscheduled Treatment Plans (Detailed) Report	
Updated Dental Insurance Payment Table Report	
Utilization Report	
Walkout - Doctor's Statement	
Walkout - Family Walkout	

ndex by Symbol	. 368
ndex by When to Run a Report	
ndex by Module	
ndex of Filters by Report	
ndex by Filter	. 384
ndex by Report Item	. 395

## Introduction

The Dentrix Enterprise Reports Reference is designed to help your office get the most out of Dentrix Enterprise reporting. Detailed explanations, along with sample screenshots, are provided to help your office learn why and when to use each report and how to read each report.

For additional help with Dentrix Enterprise reports, consult the Dentrix Enterprise User's Guide, refer to the Dentrix Enterprise Help (in any module, from the Help menu, click Contents), or contact Technical Support at 1-800-459-8067.

#### How to Use this Book

Reports are listed alphabetically in this book. If you do not know the name of a report, do not know which report contains the data you are looking for, or want to know the filters of each report, use the Table of Contents or one of the following indexes located at the end of the manual:

- Index by Report Name Lists all the reports alphabetically.
- **Index by Symbol** Categorizes reports by Quick Reference symbol.
- **Index by When to Run a Report** Groups reports by when it is recommended to run each report.
- Index by Module Groups reports by the Dentrix Enterprise modules from which you run each report.
- **Index of Filters by Report** For each report, the available filters are listed.
- **Index by Filter** For each available filter, the reports that use that particular filter are listed.
- Index by Report Item Groups reports by the items found on each report. The report items are arranged in categories to help you find the report items you are looking for.

### How to Read this Book

After each report is introduced, a Quick Reference section summarizes why and when to run the report. In the Quick Reference section, you'll find Quick Reference symbols that represent how your office can benefit from using the report.

## **Quick Reference Symbols**

Quick Reference Symbols represent how your office will benefit from a report. Use the Quick Reference symbols and the "Index by Symbol" section (at the end of this manual) to help your office focus on specific aspects of the practice.

You will find the following Quick Reference symbols in this book:

Symbol	Category	Explanation						
•	Patient Care	Helps your practice provide patient care services.						
9	Information	Gathers Dentrix Enterprise information together so that you can review it without opening multiple dialog boxes.						
\$	Financial	Helps you track , monitor, or project financial data.						
	Production	Helps you track, monitor, or project production.						
•	Time	Saves you time.						

## Tips for Understanding Dentrix Enterprise Reports

#### Procedure Date vs. Entry Date

Many Dentrix Enterprise reports can be run by Procedure Date or Entry Date. Because the type of date by which you run a report can filter out desired data, it is essential that you understand the difference between these two options.

- **Entry Date** The actual date a procedure is entered.
- **Procedure Date** The date a procedure is completed. Because the clinical chart must always be accurate, this date can be back-dated.

**Scenario**: You have to enter last Friday's procedures on Monday. The *Entry Date* would be Monday. The *Procedure Date* would be Friday.

Consequence: If you run a report, such as the Day Sheet, by Entry Date for Monday, the procedures would be included in the report. However, if you run the same report by *Procedure* Date, the procedures would not be included.

Additionally, if Friday was a previous month, the MTD totals would be affected by the option used to run the report.

#### Year-to-date vs. Month-to-date

Many Dentrix Enterprise reports include Year-to-date and Month-to-date totals. It is important to understand how each total is calculated.

- **Year-to-date** The total amount since the start of the current year (January 1).
- **Month-to-date** The total amount since the start of the current month.

Note: Month-to-date and Year-to-date values can be affected by whether a report is run by Entry Date or Procedure Date.

# **Dentrix Enterprise Reports**

## **Adjustment Summary Report**

The Adjustment Summary Report displays adjustment totals by adjustment type.



**Totals** 

**Why:** To assist in preparing tax documents (to view charity care and other tax

deductible totals), and to view the amount of bad debt written off

When: Yearly and quarterly

### **Adjustment Summary**

01/01/2018 - 04/05/2018 Procedure Date Clinics: <ALL> Providers: <ALL> Billing Type: <ALL> Adjustment Types: <ALL>

Report Date: 04/05/2018 Report Generated By: enterprise Page 1 of 1 Description Quantity Total Average Percent +Debit Adjustment 100.00 50.00 100.00% 2 -Credit Adjustment -75.00 -37.50 51.72% -Professional Discount 4 -70.00 -17.50 48.28% 3 332.00 110.67 100.00% **Finance Charge** Late Charge **Grand Totals Total Credit Adjustments** -145 00 **Total Debit Adjustments** 100.00 50.00 110.67 **Total Finance Charges** 332.00 **Total Late Charges** 7,951.00 1,987.75

8,238.00

549.20

## How do I run the Adjustment Summary Report?

From the DXOne Reporting module, select Analysis, and then double-click Adjustment Summary. For additional details about running this report, see the "Adjustment Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- **A.** Quantity The number of adjustments posted.
- **B.** Total The total dollar amount of adjustments.
- **C.** Average The average dollar amount of adjustments (Total / Quantity).
- **D. Percent** The adjustment total divided by the combined total of all adjustments in the same category.

Note: There are four adjustment categories: credit adjustments, debit adjustments, finance charges, and late charges.

**E.** Grand Totals – The Grand Totals section includes the quantity, total, and average for all the credit adjustments, debit adjustments, finance charges, late charges, and totals (of all adjustments) on the report.

## **Aging/Credit Balance Report**

The Aging/Credit Balance Report lists guarantors with outstanding balances or credit balances, along with their contact information.



Why: To identify guarantors with outstanding balances so that they can be targeted for

collections, or to view and/or contact guarantors with a credit balance

When: Monthly



Balance as of: 04/23/2018 Procedure Date Last Payment Before: <ALL> Balance Range: <ALL> Guarantor Range: Abbott, James - Farrer, Lisa Days Past Due: 0 - <No Limit> Clinics: <ALL> Provider: <ALL>
Billing Types: <ALL>

Report Date: 04/23/2018 Report Generated By: enterprise Page 1 of 1

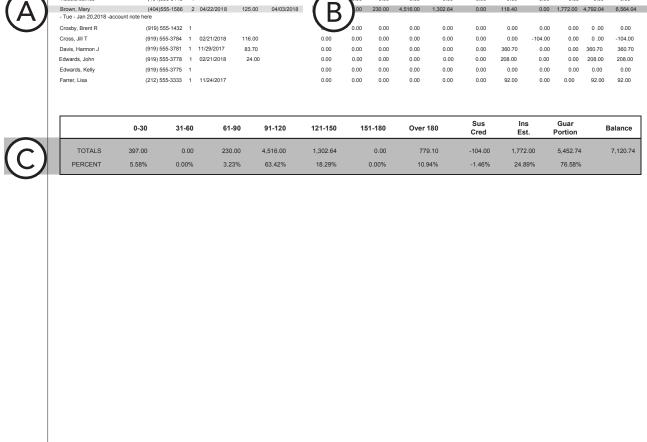


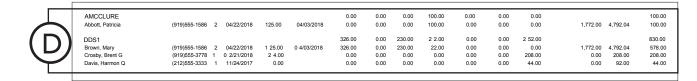
Guarantor Name

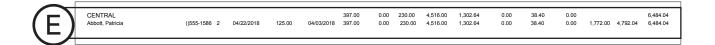
		_														
Abbott, James	(404)555-5445	1					0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Brown, Mary	(404)555-1586	2	04/22/2018	125.00	04/03/2018	<i>(</i> [	.00	230.00	4,516.00	1,302.64	0.00	118.40	0.00	1,772.00	4,792.04	6,564.04
- Tue - Jan 20,2018 -account note	here					\ L	ו כ									
Crosby, Brent R	(919) 555-1432	1					0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Cross, Jill T	(919) 555-3784	1	02/21/2018	116.00		0.00	0.00	0.00	0.00	0.00	0.00	0.00	-104.00	0.00	0.00	-104.00
Davis, Harmon J	(919) 555-3781	1	11/29/2017	83.70		0.00	0.00	0.00	0.00	0.00	0.00	360.70	0.00	0.00	360.70	360.70
Edwards, John	(919) 555-3778	1	02/21/2018	24.00		0.00	0.00	0.00	0.00	0.00	0.00	208.00	0.00	0.00	208.00	208.00
Edwards, Kelly	(919) 555-3775	1				0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

121-150

151-180 Over 180







### How do I run the Aging/Credit Balance Report?

From the DXOne Reporting module, select Ledger, and then double-click Aging/Credit Balance. For additional details about running this report, see the "Aging/Credit Balance Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

The report can be grouped and subtotaled by provider. Or, the report can be grouped and subtotaled by clinic. The following information appears on the report:

- A. Guarantor Details The name, phone number, billing type, last payment, and last statement of each guarantor.
- **B.** Balances The guarantor's aged balances.
- C. Totals The combined totals of aged balances listed on the report. Use aged balance totals to quickly ensure the practice is current on collection efforts.
- **D.** By Provider The guarantors and corresponding balances are shown for the provider, along with a subtotal for the provider.
- E. By Clinic The guarantors and corresponding balances are shown for the clinic, along with a subtotal for the clinic.

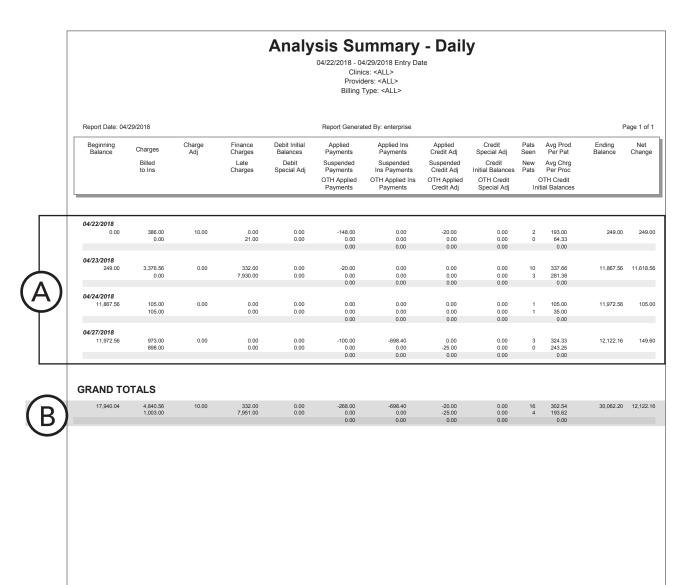
# **Analysis Summary Report - Daily**

The Analysis Summary - Daily Report lists transaction totals. This report includes much of the same information as the Day Sheet Report, but formats it in a way that helps you compare provider and/ or clinic totals for each day in a given date range.



Why: To review production totals and compare provider and/or clinic totals

When: Monthly



#### **Analysis Summary - Daily** 04/23/2018 - 04/29/2018 Entry Date Clinics: CENTRAL Providers: DDS1 Billing Type: <ALL> Report Date: 04/29/2018 Report Generated By: enterprise Page 1 of 1 Debit Initial Balances Pats Seen Charge Adj Finance Charges Avg Prod Per Pat Charges Late Charges Debit Special Adj Credit Special Adj Credit Initial Balances Avg Chrg Per Proc Provider: DDS1 Clinic: CENTRAL 1,389.00 10.848.56 2.586.56 0.00 332.00 0.00 0.00 0.00 0.00 517.31 12.237.56 7,930.00 0.00 **04/27/2018** 12,237.56 898.00 0.00 0.00 0.00 -82.00 -698.40 0.00 449.00 13,053.56 816.00 Clinic: CENTRAL 1,389.00 0.00 332.00 0.00 -82.00 0.00 12,355.16 10,966.16 898.00 7,930.00 0.00 0.00 0.00 Provider: DDS1 1,389.00 12,355.16 0.00 0.00 -82.00 10,966.16 0.00 **GRAND TOTALS** 0.00 -82.00 12,355.16 10,966.16

#### **Analysis Summary - Daily** 04/23/2018 - 04/29/2018 Entry Date Clinics: CENTRAL Providers: DDS1 Billing Type: <ALL> Page 1 of 1 Report Date: 04/29/2018 Report Generated By: enterprise Finance Charges Applied Credit Adj Pats Seen Avg Prod Per Pat Net Change Charges Late Charges Debit Special Adj Credit Special Adj Credit Initial Balances Avg Chrg Per Proc Clinic: CENTRAL Prov: DDS1 04/23/2018 1,389.00 2,586.56 0.00 0.00 332.00 0.00 0.00 0.00 517 31 12,237.56 10,848.56 431.09 04/27/2018 12,237.56 898 00 0.00 0.00 0.00 -82.00 -698.40 0.00 449 00 13,053.56 816.00 Prov: DDS1 1,389.00 3,484.56 0.00 332 00 0.00 -82.00 -698.40 0.00 497 79 12,355.16 10,966.16 Clinic: CENTRAL 3,484.56 0.00 332.00 0.00 -82.00 -698.40 0.00 497.79 12,355.16 10,966.16 **GRAND TOTALS** 1,389.00 0.00 -82.00 12,355.16 10,966.16

## How do I run the Analysis Summary Report - Daily?

From the DXOne Reporting module, select **Management**, and then double-click **Analysis Summary**. For additional details about running this report, see the "Analysis Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

### What important information does this report provide?

The report can be grouped by clinic and then by provider, or you can have the report grouped by provider and then by clinic.

- **A.** Daily Summary The transaction totals for each day in the date range.
- **B.** Grand Totals The grand total of transactions for the given date range.
- C. Provider Summary
  - Clinic Subtotals The daily transaction totals for a provider by clinic.
  - **Provider Totals** The transaction totals for a provider.

#### D. Clinic Summary

- Provider Subtotals The daily transaction totals for a clinic by provider.
- Clinic Totals The transaction totals for a clinic.

 Analysis Summary Report - Daily	11
Dentrix Enterprise 11.0 Reports Refere	ence

# **Analysis Summary Report - Standard**

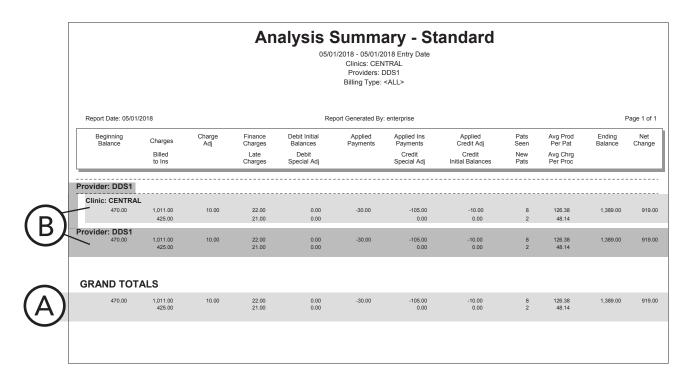
The Analysis Summary - Standard report lists transaction totals. This report includes much of the same information as the Day Sheet report, but formats it in a way that helps you compare provider and/or clinic totals.

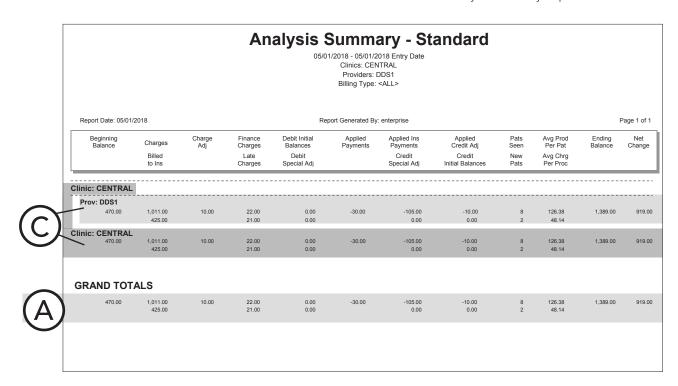


Why: To review production totals and compare provider and/or clinic totals

When: Monthly

#### **Analysis Summary - Standard** 05/01/2018 - 05/01/2018 Entry Date Clinics: CENTRAL Providers: DDS1 Billing Type: <ALL> Report Date: 05/01/2018 Report Generated By: enterprise Page 1 of 1 Debit Initial Balances Beginning Balance Finance Charges Applied Payments Applied Ins Payments Applied Credit Adj Pats Seen Avg Prod Per Pat Ending Balance Charges Change Late Charges Debit Special Adj Credit Special Adj Credit Initial Balances Avg Chrg Per Proc **GRAND TOTALS** 1.389.00 919.00 470.00 10.00 -30.00





## How do I run the Analysis Summary Report - Standard?

From the DXOne Reporting module, select Management, and then double-click Analysis Summary. For additional details about running this report, see the "Analysis Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

### What important information does this report provide?

The report can be grouped by clinic and then by provider, or you can have the report grouped by provider and then by clinic.

**A.** Grand Totals – The grand total of transactions in the given date range.

### B. Provider Summary

- Clinic Subtotals The transaction totals for a provider by clinic.
- **Provider Totals** The transaction totals for a provider.

#### C. Clinic Summary

- **Provider Subtotals** The transaction totals for a clinic by provider.
- Clinic Totals The transaction totals for a clinic.

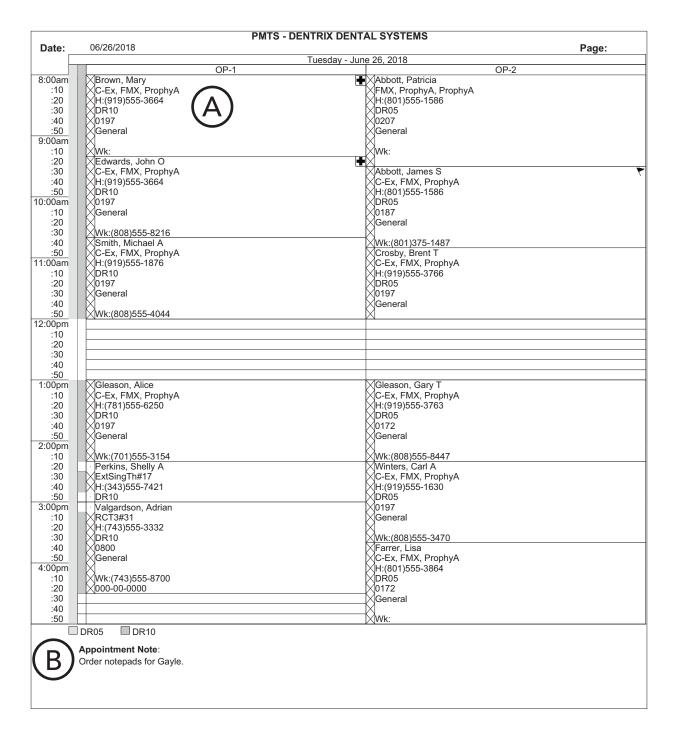
The Appointment Book View printout displays a graphical representation of your appointment schedule.



Why: To print daily appointments by appointment view and to have printouts of the

schedule to hang up in operatories

When: Daily or as needed



## How do I run the Appointment Book View Printout?

- 1. From the Appointment Book, select the view you want to print (for example, press F1), and navigate to the day you want to print (if not the day currently being displayed).
- 2. From the File menu, click Print Appointment Book View to open the Print Appointment Book View dialog box.
- 3. Click **Print** or **Batch** to generate the Appointment Book View printout. The report can be printed in color (if you are using a color printer).

For additional details about running this report, see the "Appointment Book View Report" topic in the Appointment Book portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

### What important information does this report provide?

- **A.** Appointments The appointments in each operatory of the view.
- **B.** Day Note The note for the day, which can be entered by clicking the Note box in the upperleft corner of the Appointment Book.

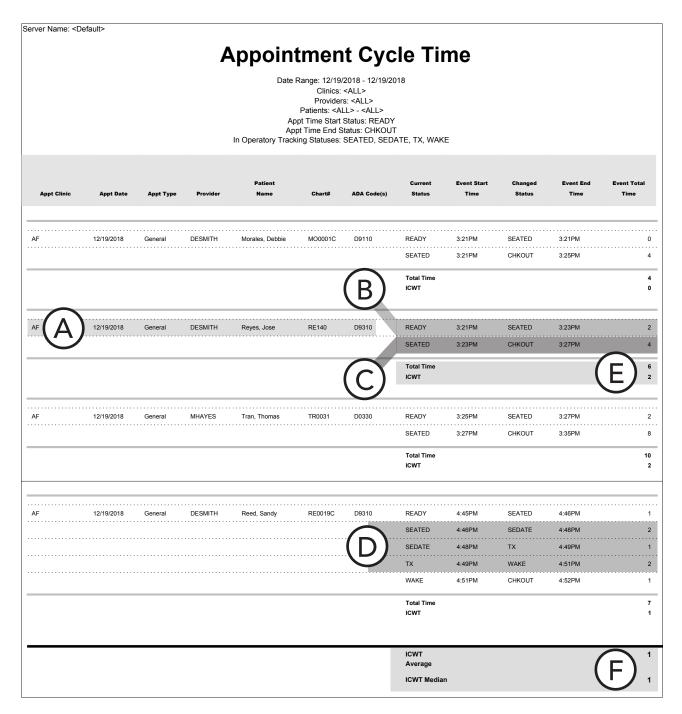
The Appointment Cycle Time Report helps you analyze changes in appointments' statuses. The report provides statistics regarding how long patients wait to be treated and how long they spend in treatment.



Why: To generate a report of appointment information, total visit times, and in-clinic

wait times to monitor daily activity

When: Daily



## How do I run the Appointment Cycle Time Report?

From the DXOne Reporting module, select Management, and then double-click Appointment **Cycle Time**. For additional details about running this report, see the "Appointment Cycle Time Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

### What important information does this report provide?

For each appointment listed, the report displays the following information:

- A. Appointment details The clinic, date, type, provider, patient name, chart number, and ADA code (or "Multiple" if there is more than one ADA code) associated with the appointment.
- **B.** Status change (waited) When the patient's time in the waiting room started and stopped, and how long the patient waited.
- C. Status change (treated) When the patient's time in an operatory started and stopped, and how long the patient was being treated.
- D. In-operatory statuses If In Oper Tracking Statuses were set when setting up options for this report, one or more status changes during treatment (such as imaging, sedation, treatment, and awake) may appear.
- **E.** Appointment subtotals The length of the appointment, according to the specified starting status and ending status. Also, the in-clinic wait time (ICWT) for the appointment.
- F. Average and median The average wait time and median wait time for all the appointments on the report.

# **Appointment Reminder Cards**

Appointment Reminder Cards display a patient's next appointment date and time, along with a custom message.



Why: To print reminder post cards

When: Monthly, semi-monthly, or as needed

PMTS - DENTRIX DENTAL SYSTEMS Ken I Fillem, DDS 123 E. Valley Dr. Suite 500 American Fork, UT 84003 (801)555-9300

Your next appointment with us is:

uesday - June 26, 2018 at 9:00 am

Kirk O Baber 11 Maple Leaf Ln. Colmar, PA 18915

resent this card at your next appointment and ceive 10% off your next tooth whitening.

## How do I run the Appointment Reminder Cards?

In the Ledger, from the Print menu, click Walkout, select Appointment Card, and then click Print. For additional details about running this report, see the "Walkout statements" topic in the Ledger portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

### What important information does this report provide?

- **A.** Next Appointment Date and Time The patient's next scheduled appointment.
- **B.** Custom Message The custom message entered when setting options for this report.

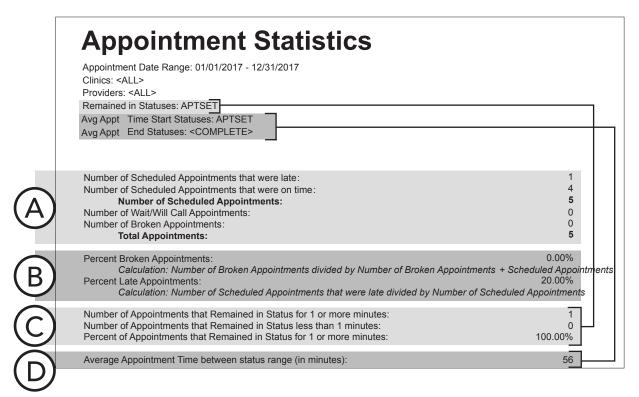
## **Appointment Statistics Report**

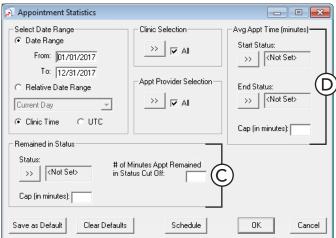
The Appointment Statistics Report displays statistics for late appointments, on-time appointments, wait/will call appointments, broken appointments, appointments that remained in specified statuses for a specified length of time, and appointment durations based on specified statuses.



Why: To view the productivity and efficiency of your practice regarding patient visits

When: As needed





### How do I run the Appointment Statistics Report?

In DXOne Reporting, select Management, and then double-click Appointment Statistics. Enter a date range, select the desired clinics and appointment providers, select appointment statuses, type your goal, select a beginning and an ending appointment status, and then click **OK**.

For additional details about running this report, see the "Appointment Statistics Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

This report relies on the same underlying functionality as the Appointment Book "Late Appt"

Tracking feature to monitor changes in appointment statuses, but you do not have to enable late appointment tracking to run this report (of course, the report will not show late appointment statistics).

Important: If any appointments within the date range for which you are running this report have been purged using the purge utility in the Appointment Book or Office Manager, the report data may not be accurate.

#### A. Number of Appointments

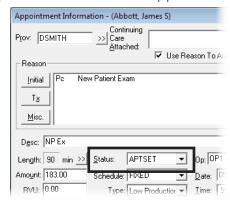
- The number of late and on-time appointments that were scheduled.
- The number of wait/will call and broken appointments.

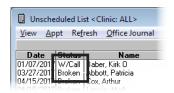
#### B. Broken and Late Appointment Percentages

- The number of broken appointments divided by the sum of the number of broken appointments and scheduled appointments.
- The number of late appointments divided by the number of scheduled appointments.

#### C. Remained in Status

- The number of appointments that remained in the specified statuses for more time than the specified goal but for less time than the specified number of minutes.
- The number of appointments that remained in the specified statuses for less time than the specified goal.
- The percentage of appointments that remained in the specified statuses for more time than the specified goal but for less time than the specified number of minutes.
- **D.** Average Length The average length of time in between the specified starting and ending statuses for appointments lasting up to the specified number of minutes.





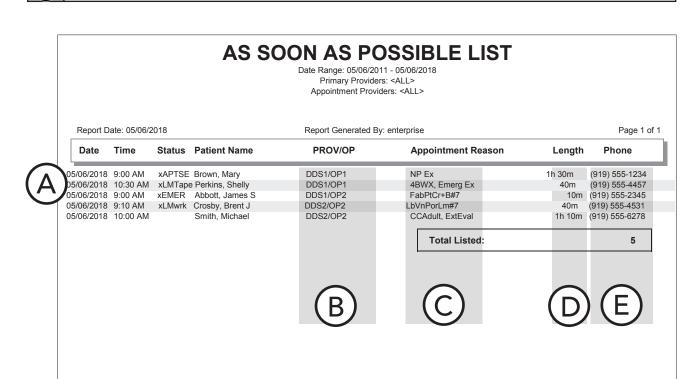
## As Soon As Possible List

The As Soon As Possible List displays patients who want to move up their appointment time should an opening occur in the practice schedule.



Why: To assist in filling cancellations

When: Weekly or daily



### How do I run the As Soon As Possible List?

From the DXOne Reporting module, select List, and then double-click ASAP List. For additional details about running this report, see the "As Soon As Possible (ASAP) List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- A. Patient and Appointment Information Each patient's name, status, and appointment date and time.
- **B.** Prov/Op The provider and operatory assigned to the appointment.
- **C.** Appointment Reason The description of procedures for the appointment.
- **D.** Length The appointment length.
- **E.** Phone The patient's phone number.

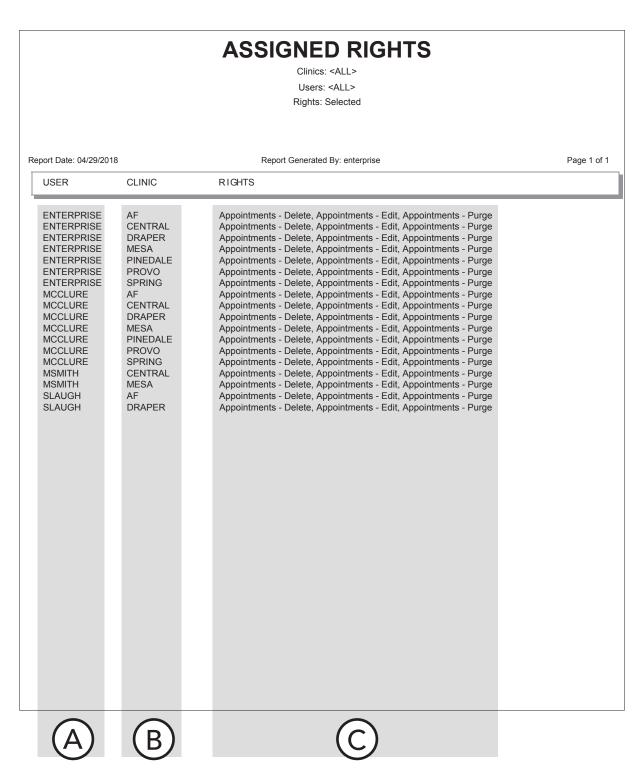
## **Assigned Rights Report**

The Assigned Rights report lists the specified security rights assigned to users.



Why: To ensure security rights have been set up correctly for users across clinics

When: After Dentrix Enterprise setup, and as needed

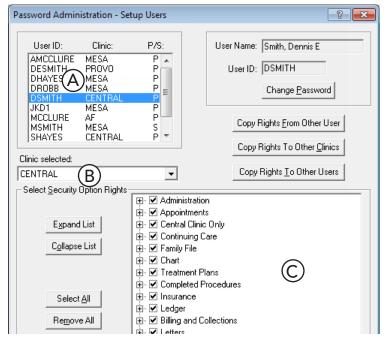


## How do I run the Assigned Rights Report?

From the DXOne Reporting module, select Management, and then double-click Assigned Rights Report - Current. For additional details about running this report, see the "Assigned Rights Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

- **A.** Users The providers and staff listed in the Clinic Resource Setup and Password Administration dialog boxes. (You can choose to group the users on the report by clinic when setting up the options for running the report.)
- **B.** Clinics The clinics to which the user has been assigned security rights.
- **C.** Rights The security rights assigned to the user.





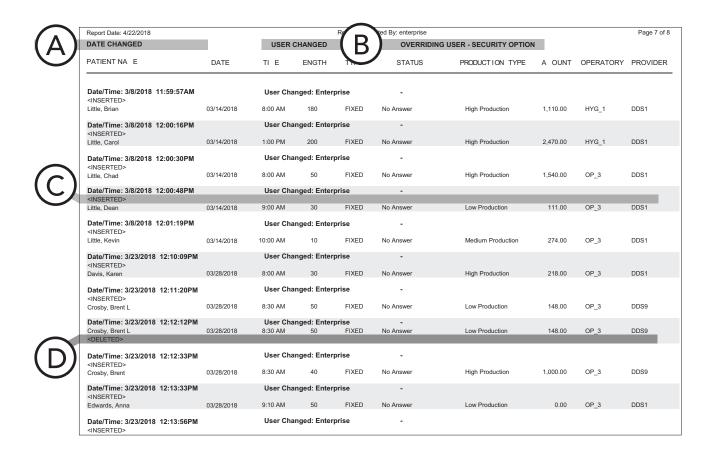
# **Audit Report - Appointments**

The Audit - Appointments Report lists appointments that were created, altered, and deleted during the specified date range.

Why:

To ensure that appointments are being scheduled, edited, and deleted in accordance with the desired security restrictions for each user, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

Monthly and as needed



## How do I run the Audit Report - Appointments?

From the DXOne Reporting module, select Audit, and then double-click Audit - Appointments. For additional details about running this report, see the "Audit - Appointments Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- A. Date/Time The date and time of the insertion, alteration, or deletion.
- **B.** Changing Users The user who made the change appears. Also, if another user (user B) entered his or her credentials to allow the user (user A) to make a change because user A didn't have the appropriate rights, user B and the security option being overridden appear.
- C. Original Value Details of the record in its original state. (For new records, this line will read, "<INSERTED>.")
- **D. New Value** Details of the record after the change. (For deleted records, this line will read, "<DELETED>.")

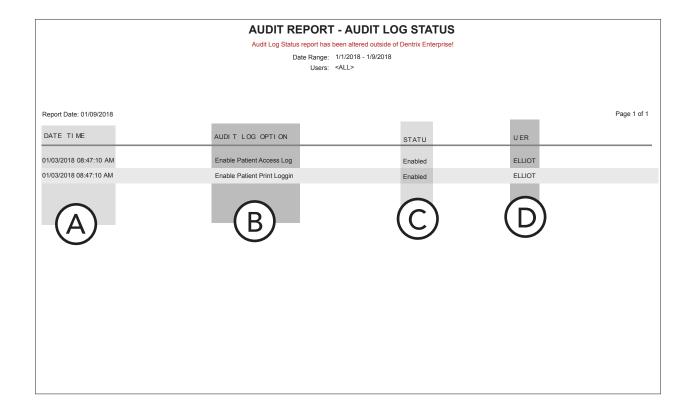
## **Audit Report - Audit Log Status**

The Audit - Audit Log Status Report lists the changes to the "patient access logging" and "patient print logging" settings during the specified date range.



Why: To ensure that patient access and print logging is set up in accordance with the desired security restrictions for each user, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

When: Monthly and as needed

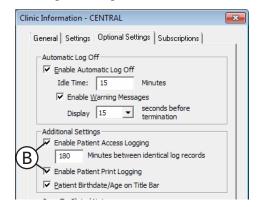


## How do I run the Audit Report - Audit Log Status?

From the DXOne Reporting module, select Audit, and then double-click Audit - Audit Log Status. For additional details about running this report, see the "Audit - Audit Log Status Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- **A.** Date/Time The date and time of the setting change.
- B. Audit Log Option The Enable Patient Access Logging or Enable Patient Print Logging option.
- C. Status Enabled or disabled.
- **D.** User The user who made the change.



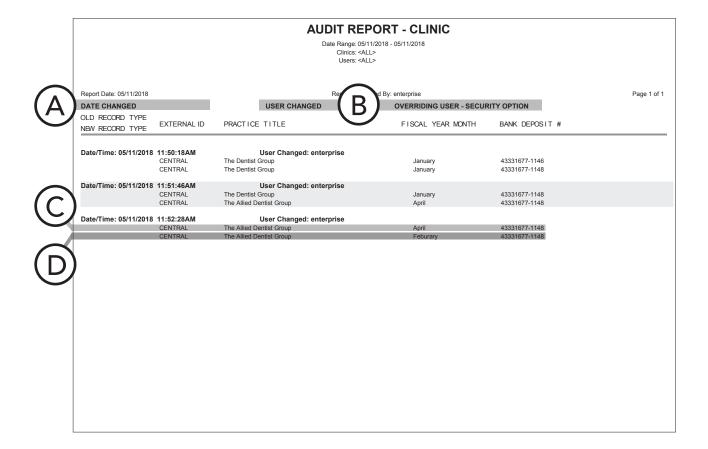
Why:

# **Audit Report - Clinics**

The Audit - Clinics Report lists changes to clinic information during the specified date range.

To ensure that practice information is being changed in accordance with the desired security restrictions for each user, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

When: Monthly and as needed

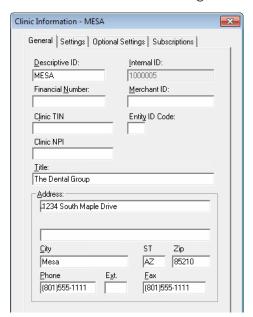


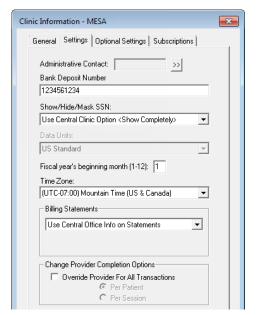
#### How do I run the Audit Report - Clinics?

From the DXOne Reporting module, select Audit, and then double-click Audit - Clinics. For additional details about running this report, see the "Audit - Clinics Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

This report tracks the changes made to the practice title, fiscal year month, and bank deposit number in the Clinic Information dialog box.





- A. Date/Time The date and time of the change of the clinic information.
- B. Changing Users The user who made the change appears. Also, if another user (user B) entered his or her credentials to allow the user (user A) to make a change because user A didn't have the appropriate rights, user B and the security option being overridden appear.
- **C.** Original Value Details of the record in its original state.
- **D.** New Value Details of the record after the change.

### **Audit Report - Combined**

The Audit - Combined Report lists patient information that was created, altered, deleted, viewed, printed, and exported during the specified date range.

Why:

To ensure that patient information is being inserted, edited, deleted, accessed, printed, and exported in accordance with the desired security restrictions for each user, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

When: Monthly and as needed

			AUDIT REPORT -	COMBINED	)		
				2017 - 12/03/2017 , Brent - Crosby, Brent me			
Report Date: 12/09/2017			Report Generate	d By: enterprise			Page 1 of
DATE/TIME	USER	VERRIDE USER	ATIENT NAME (CHART #)		ACTION TYPE		ATA ACCESSED
Old Record Type New Record Type	Entry Date	Proc Date	Description	Amount	Encounter#	Clinic	Provider
12/03/2017 10:09:02AM	ENTERPRISE		Crosby, Brent (CR0004C)		Patient Module Accessed	F	amily File
						CENTRAL	
12/03/2017 10:40:52AM	ENTERPRISE		Crosby, Brent (CR0004C)		Patient Module Acce sed	F	amily File
						CENTRAL	
12/03/2017 10:44:38AM	ENTERPRISE		Crosby, Brent (CR0004C)		Patient Module Accessed		atient Health exchange
12/03/2017 10:45:18AM	ENTERPRISE		Crosby, Brent (CR0004C)		Exported		DA
						CENTRAL	
12/03/2017 1:32:17PM	DSMITH		Crosby, Brent (CR0004C)		Inserted		atient Chart
	<inserted></inserted>						
Completed Procedure	12/03/2017	12/03/2017	Resin-1 surface, poster	90.00		AF	DESMITH
12/03/2017 1:33:15PM	DSMITH		Crosby, Brent (CR0004C)		odified	ā	atient Chart
Completed Procedure	12/03/2017	12/03/2017	Resin-1 surface, poster	90.00		AF	DESMITH
Completed Procedure	12/03/2017	12/03/2017	Resin-1 surface, poster	90.00		AF	DESMITH
12/03/2017 1:35:17PM	DSMITH		Crosby, Brent (CR0004C)		Patient Module Accessed	ā	atient Goals
						AF	
12/03/2017 1:41:26PM	DSMITH		Crosby, Brent (CR0004C)		Patient Module Accessed	Р	atient Medical Alerts
						AF	

#### How do I run the Audit Report - Combined?

From the DXOne Reporting module, select Audit, and then double-click Audit - Combined. For additional details about running this report, see the "Audit - Audit Log Status Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

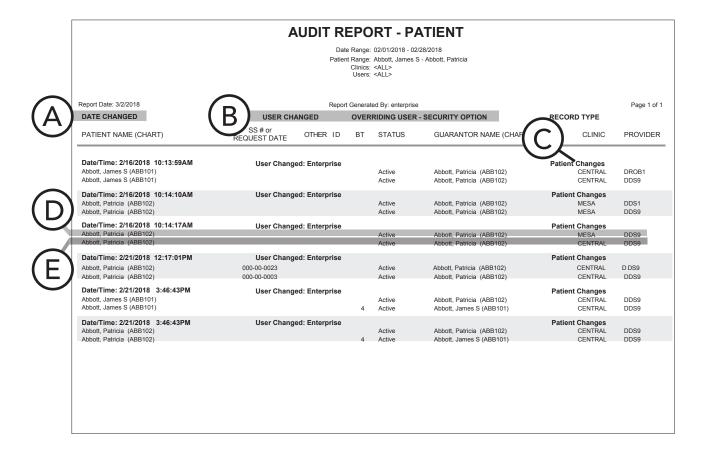
- A. Date/Time The date and time of the insertion, alteration, deletion, accessing, printing, or exporting.
- **B.** User The user who made the change.
- C. Override User If another user (user B) entered his or her credentials to allow the user (user A) to make a change because user A didn't have the appropriate rights, user B appears.
- **D.** Patient Name (Chart #) The patient whose record was accessed.
- **E.** Action Type What action was performed, such as a module was accessed or a C-CDA document was exported.
- F. Data Accessed The module or area of Dentrix Enterprise that was accessed.
- **G.** Original Value Details of the record in its original state.
- **H.** New Value Details of the record after the change.

### **Audit Report - Patients**

The Audit - Patients Report lists when patient information and medical consultations notes were created, altered, and deleted during the specified date range.

Why: To ensure that patient information is being changed in accordance with the desired security restrictions for each user, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

Monthly and as needed When:



#### **How do I run the Audit Report - Patients?**

From the DXOne Reporting module, select Audit, and then double-click Audit - Patients. For additional details about running this report, see the "Audit - Patients Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

This report tracks when changes have been made to the patient information, which can be accessed by double-clicking the Patient Information block in the Family File, and to medical consultations notes, which can be accessed by clicking the Medical Consultations button in the Family File.

- **A.** Date/Time The date and time of the change.
- **B.** Changing Users The user who made the change appears. Also, if another user (user B) entered his or her credentials to allow the user (user A) to make a change because user A didn't have the appropriate rights, user B and the security option being overridden appear.
- C. Record Type The type of change made, such as a change to the patient information or medical consultation notes.
- D. Original Value Details of the record in its original state. (For new records, this line will read, "<INITIAL ENTRY>.")
- **E.** New Value Details of the record after the change. (For deleted records, this line will read, "<DELETED>.")

### **Audit Report - Providers/Staff**

The Audit - Providers/Staff Report lists changes to provider and staff information during the specified date range.

Why: To ensure that provider/staff information is being changed in accordance with the desired security restrictions for each user, and to provide a legal document

to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken

When: Monthly and as needed

			Date Ran Clin Usr	DRT - PR  ge: 05/12/2018 - ics: <all> ers: <all> ers: <all></all></all></all>	OVIDER\STAFF 05/12/2018	:		
A	Report Date: 05/12/2018  DATE CHANGED  OLD RECORD TYPE  NEW RECORD TYPE	EXTERNAL ID	USER CHANGED PROVIDER\STAFF NAME	Bed By:	enterprise  OVERRIDING USER - SEC  FEE SCHEDULE	CURITY OPTIONS #	CLINIC	Page 1 of 1
	Date/Time: 05/12/2018 Provider Provider Date/Time: 05/12/2018 Provider Provider	DDS01 DDS01	User Changed: enterprise Smith, Dennis Smith, Dennis User Changed: enterprise Smith, Dennis	Primary Primary Primary Primary	1 2 6 1	-	CENTRAL CENTRAL CENTRAL CENTRAL	DDS01 DDS01 DDS01 DDS01
(A)	Date/Time: 05/12/2018 Staff Staff Date/Time: 05/12/2018 Staff	HYG01 HYG01	User Changed: enterprise McClure, Angie McClure, Angi User Changed: enterprise McClure , Angi	Primary Primary Primary		-	CENTRAL MESA	_
<b>(</b>	Staff  Date/Time: 05/12/2018 Provider Provider  Date/Time: 05/12/2018	DDS01 DDS01	McClure, Angi  User Changed: enterprise Smith, Dennis Smith, Dennis  User Changed: enterprise	Primary Secondary	1 1	-	CENTRAL CENTRAL CENTRAL	DDS01 DDS01
	Provider Provider  Date/Time: 05/12/2018 <inserted> Staff</inserted>	DDS01 DDS01	Smith, Dennis Smith, Dennis User Changed: enterprise Brown, Mary	Secondary Primary	1 1	-	CENTRAL CENTRAL	DDS01 DDS01

#### How do I run the Audit Report - Providers/Staff?

From the DXOne Reporting module, select Audit, and then double-click Audit - Providers/Staff. For additional details about running this report, see the "Audit - Providers/Staff Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

This report tracks the changes made to the provider's or staff member's name, provider's class, provider's fee schedule selection, provider's or staff member's assigned clinic, and provider's or staff member's login information in the **Provider Information** (or **Staff Information**) dialog box.

- A. Date/Time The date and time of the change of the provider/staff information.
- **B.** Changing Users The user who made the change appears. Also, if another user (user B) entered his or her credentials to allow the user (user A) to make a change because user A didn't have the appropriate rights, user B and the security option being overridden appear.
- C. Original Value Details of the record in its original state. (For new records, this line will read, "<INSERTED>.")
- **D.** New Value Details of the record after the change.

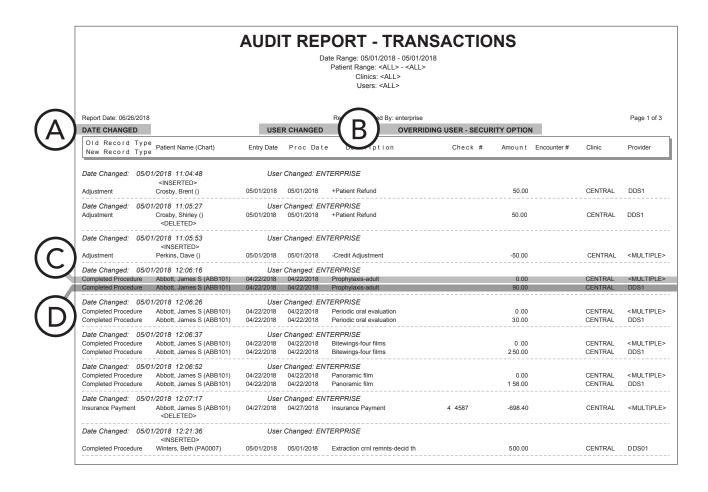
### **Audit Report - Transactions**

The Audit - Transactions Report lists transactions (completed procedures, guarantor payments, insurance payments, and adjustments) that were posted, changed, and deleted during the specified date range.

Why:

To ensure that transactions are being posted, altered, and deleted in accordance with GAAP (Generally Accepted Accounting Principles) and the desired security restrictions for each user, and to provide a legal document to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken

When: Monthly and as needed



#### **How do I run the Audit Report - Transactions?**

From the DXOne Reporting module, select Audit, and then double-click Audit - Transactions. For additional details about running this report, see the "Audit - Transactions Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

- A. Date/Time The date and time of the change of the provider/staff information.
- **B.** Changing Users The user who made the change appears. Also, if another user (user B) entered his or her credentials to allow the user (user A) to make a change because user A didn't have the appropriate rights, user B and the security option being overridden appear.
- C. Original Value Details of the record in its original state. (For new records, this line will read, "<INSERTED>.")
- **D. New Value** Details of the record after the change. (For deleted records, this line will read, "<DELETED>.")

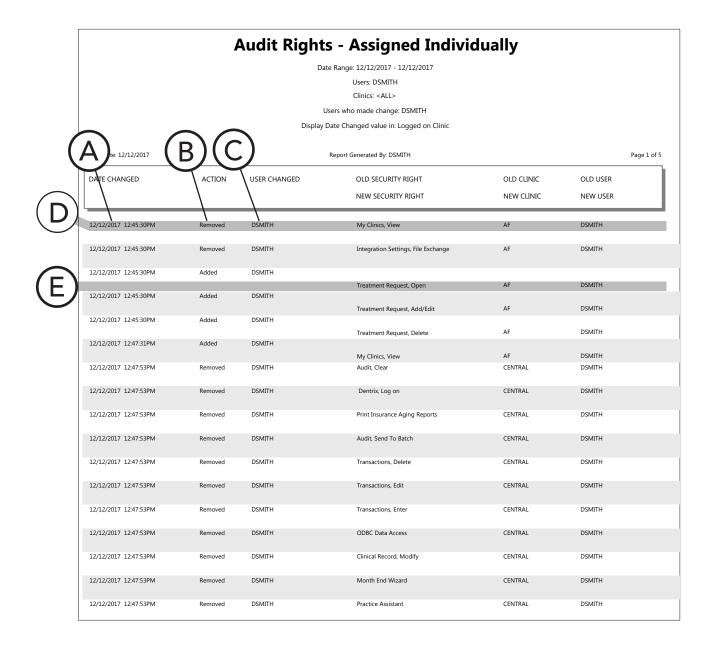
## **Audit Rights Report - Assigned** Individually

The Audit Rights - Assigned Individually Report lists security rights that were granted to or removed from users during the specified date range.

To ensure that security rights are being assigned in accordance with the desired Why: security restrictions for each user, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if

Monthly and as needed

necessary



### How do I run the Audit Rights Report - Assigned Individually?

From the DXOne Reporting module, select Audit, and then double-click Audit Rights - Assigned Individually. For additional details about running this report, see the "Audit Rights - Assigned Individually Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

- **A.** Date/Time The date and time of the security right assignment or removal.
- **B.** Action Whether the right was added or removed.
- **C.** Changing User The user who made the change.
- **D.** Original Value Details of the record before being removed.
- **E.** New Value Details of the record after being added.

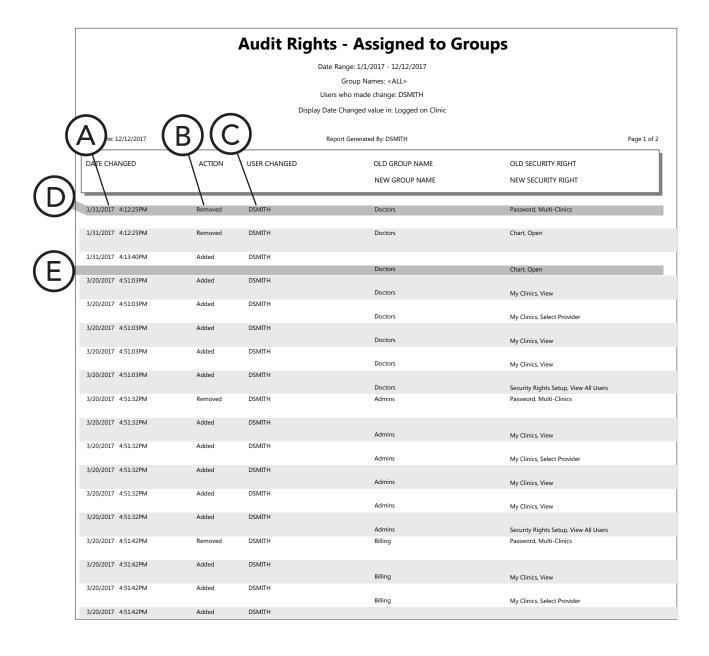
## **Audit Rights Report - Assigned to** Groups

The Audit Rights - Assigned to Groups Report lists security rights that were granted to or removed from user groups during the specified date range.

Why:

To ensure that security rights are being assigned in accordance with the desired security restrictions for each user group, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

Monthly and as needed



### How do I run the Audit Rights Report - Assigned to **Groups?**

From the DXOne Reporting module, select Audit, and then double-click Audit Rights - Assigned to Groups. For additional details about running this report, see the "Audit Rights - Assigned to Groups Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

- **A.** Date/Time The date and time of the security right assignment or removal.
- **B.** Action Whether the right was added or removed.
- **C.** Changing User The user who made the change.
- **D.** Original Value Details of the record before being removed.
- **E.** New Value Details of the record after being added.

## **Audit Rights Report - Group Names**

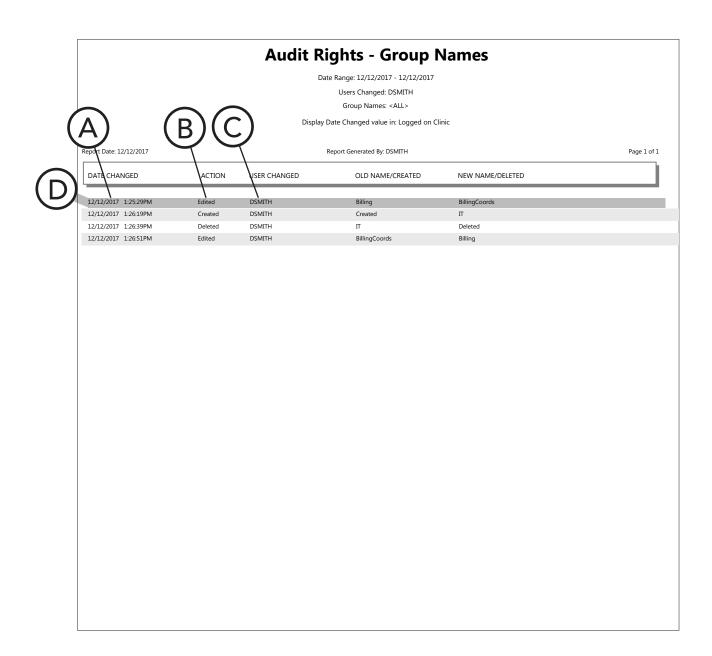
The Audit Rights - Group Names Report lists new, deleted, and renamed user groups during the specified date range.

Why:

To ensure that security user groups are being managed in accordance with the desired policies, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

When:

Monthly and as needed



#### How do I run the Audit Rights Report - Group Names?

From the DXOne Reporting module, select Audit, and then double-click Audit Rights - Group Names. For additional details about running this report, see the "Audit Rights - Group Names Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

- **A.** Date/Time The date and time of the security right assignment or removal.
- **B.** Action The type of change made.
- **C.** Changing User The user who made the change.
- D. Original/New Values Details of the record before and after the change. If the record was created, the original value displayed is "Created." If the record was deleted, the new value displayed is "Deleted."

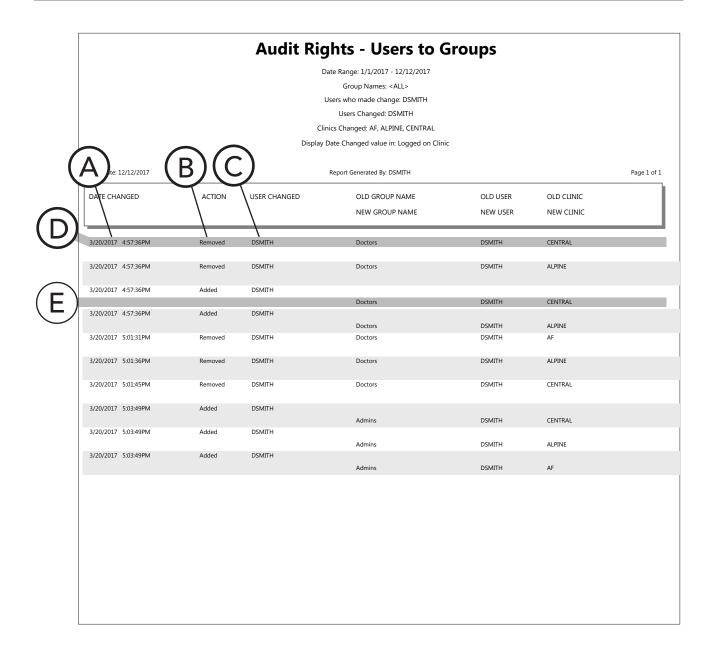
## **Audit Rights Report - Users to** Groups

The Audit Rights - Users to Groups Report lists users who were added to or removed from user groups during the specified date range.

Why:

To ensure that users are being assigned to user groups in accordance with the desired security restrictions for each user group, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

Monthly and as needed



### How do I run the Audit Rights Report - Users to Groups?

From the DXOne Reporting module, select Audit, and then double-click Audit Rights - Users to **Groups**. For additional details about running this report, see the "Audit Rights - Users to Groups Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

- A. Date/Time The date and time of the security right assignment or removal.
- **B.** Action Whether the user was added or removed.
- **C.** Changing User The user who made the change.
- **D.** Original Value Details of the record before being removed.
- **E.** New Value Details of the record after being added.

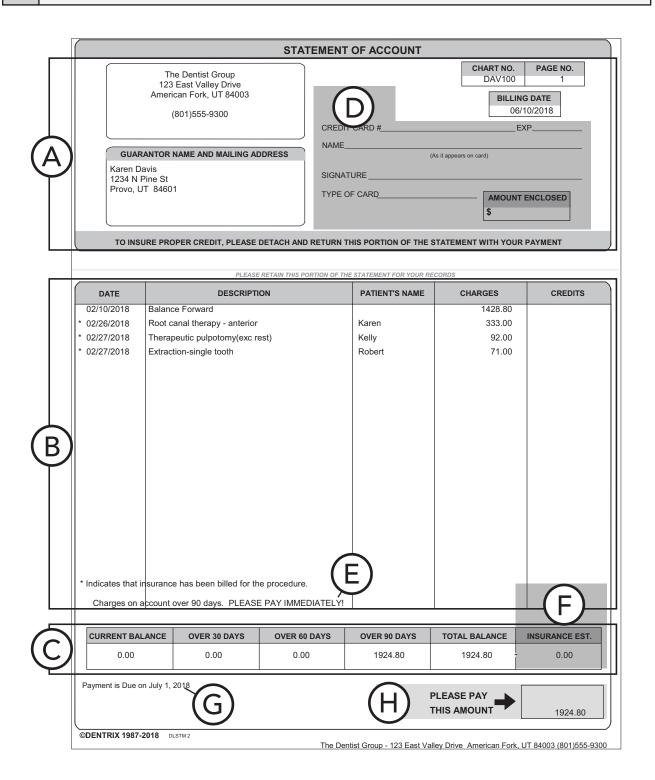
## **Billing Statement**

Billing statements provide guarantor's with a record of their financial transactions with the practice.



Why: To keep patients informed of their financial standing

When: Monthly or semi-monthly



### How do I generate billing statements?

In the Office Manager, from the Reports menu, click Billing. Or, for a specific family, in the Ledger, from the **Print** menu, click **Statement**. For additional details about running this report, see the "Billing statements" topic in the Office Manager and Ledger portions of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does the statement provide?

- A. Payment Slip The portion of the billing statement that can be cut off and returned with the payment.
- **B.** Financial Transactions The financial transactions posted to the guarantor's account since the previous billing statement.
- C. Financial Summary The guarantor's current balance, prior balance, and total of credits and charges applied during the current billing cycle.
  - Note: If you select Print Account Aging when setting options for generating statements, this section displays the guarantor's aged balances.
- **D.** Credit Card Information If you select Allow Credit Card Payments when setting options for generating statements, the credit card information lines appear on the payment slip.
- **E. Dunning Message/Guarantor Note** If a guarantor note has been entered for a guarantor, the note prints on the guarantor's billing statements. If no guarantor note has been entered, the appropriate dunning message is printed. For details about how to enter guarantor notes or dunning messages, see the "Working with guarantor notes" or "Dunning messages" topics in the Ledger or Office Manager portions of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).
- F. Insurance Estimate Box If you select Print Dental Insurance Estimate when setting options for billing statements, the insurance estimate box appears on the statement.
- **G. Statement Note** If you entered a note in the **Statement Message** field when setting options for billing statements, the text of that note appears on each statement.
- H. Please Pay This Amount Box If you select Print Agreed Payment when setting options for billing statements, the Please Pay This Amount box appears on the statement.

### **Birthday List**

The Birthday List displays patients whose birthdays fall on a selected month, day, and/or year. This report can also be run for a given date or date range.



**Why:** To assist in preparing birthday cards for patients

When: As needed

#### **BIRTHDAY LIST**

Birthday Range: Month: 5 - Month: 6 Clinics: <ALL> Provider: <ALL> Billing Types: <ALL> Patient Range: <ALL> - <ALL>

Report Date: 05/06/2018 Report Generated By: enterprise Page 1 of 37

Γ	PATIENT NAME	BIRTHDATE	
	Abbott, James 123 Pine Drive Atlanta, GA. 30361	11/11/1930	
	Abbott, Patricia 123 Pine Drive Yardley, PA. 19067	11/11/1965	
	Brown, Mary J 1234 Maple Avenue Springfield, PA. 19064	11/11/1965	
	Crosby, Brent G 12345 Oak St. Media, PA. 19063	11/11/1955	
	Crosby, Shirley 123 Hickory Place Kailua, TN. 77301	11/11/1974	
	Davis, Harmon 1234 Black Road Barstow, RI. 95765	11/11/1969	
	Edwards, Johnathan 1234 Grove Way Elk Grove, RI. 95750	11/11/1996	
	Edwards, John 1234 West Pond Dr. Kailua, TN. 77301	11/11/1960	
	Farrer, Lisa E. 12 Clover Ln Kailua, TN. 77301	11/11/1927	
	Gleason, Alice F 12345 Hope Rd Lowland Heights, IN. 40870	11/11/1955	
	Gleason, Gary O. 123 Wild Rd Kailua, TN. 77301	11/11/1926	





### How do I run the Birthday List?

From the DXOne Reporting module, select **List**, and then double-click **Birthday List**. For additional details about running this report, see the "Birthday List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

- A. Patient Details The patient's name and mailing address.
- **B.** Birth Date The patient's birth date.

## **Caries Prevalence and Periodontal Index Report**

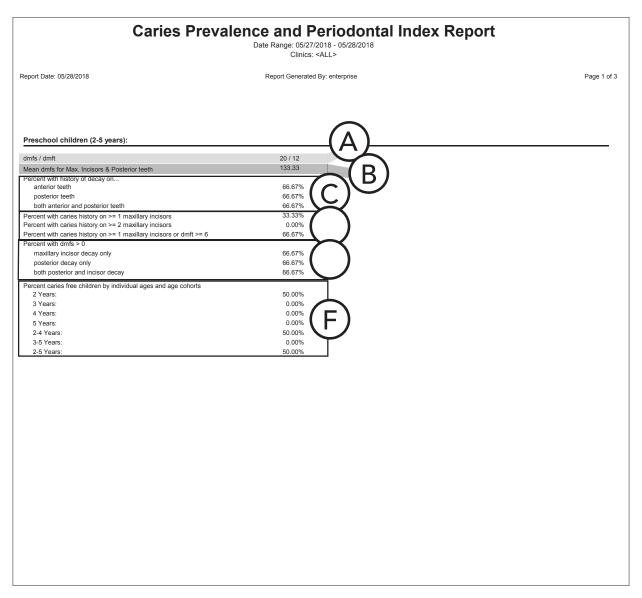
The Caries Prevalence and Periodontal Index Report indicates, for various ages and age ranges, the percent of patients who have caries and how many do not, the percent of patients with certain conditions, and the percent of patients with certain pocket depths and clinical attachment levels.



Why: To print a record of patient statistics for caries, conditions, and perio

measurements

When: Quarterly



### How do I run the Caries Prevalence and Periodontal **Index Report?**

From the DXOne Reporting module, select List, and then double-click Caries Prevalence and Periodontal Index Report. For additional details about running this report, see the "Caries Prevalence and Periodontal Index Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

This report prints on three pages with statistics for five age groups:

- The age group 2 5 years is on the first page.
- The age groups 6 14 years and 15 19 years are on the second page.
- The age groups 35 44 years and 55 years and older are on the third page.

#### Terms Used

You need to be familiar with the following terms before reading this report:

- Caries Free No decayed, missing, or filled teeth
- **CPITN** Community Periodontal Index of Treatment Needs
- Dmfs Decayed, missing, or filled surfaces on primary teeth
- **DMFS** Decayed, missing, or filled surfaces on permanent teeth
- **Dmft** Decayed, missing, or filled primary teeth
- **DMFT** Decayed, missing, or filled permanent teeth
- **Dentate** Having teeth (i.e. a patient who does not have a full set of dentures)
- Fluorosis An abnormal condition of the tooth enamel caused by excessive exposure to fluoride

#### Age Group 2 - 5 Years

The data for each of the following statistics is listed by individual ages and age ranges:

#### A. dmfs / dmft

- dmfs The total number of surfaces with one or more untreated caries for all patients in the age group, total number of surfaces with one or more fillings, and total number of teeth (multiplied by 5 surfaces) that have been extracted (using the oral surgery procedures D7111, D7140, D7210, D7220, D7230, D7240, D7241, D7250). A surface with a code posted for untreated followed by a code posted for restoration or extraction only counts once.
- **dmft** The total number of teeth with one or more untreated caries for all patients in the age group, the total number of teeth with one or more fillings, and the total number of teeth that have been extracted (using the oral surgery procedures D7111, D7140, D7210, D7220, D7230, D7240, D7241, D7250) or are missing. A tooth with a code posted for untreated followed by a code posted for restoration or extraction only counts once.

- **B.** Mean dmfs The mean dmfs for maxillary incisors and posterior teeth, which is the dmfs of maxillary incisors (c h) and posterior teeth (a, b, i, j, k, l, s, and t) for all patients in the age group divided by the number of patients in the age group. A surface with an untreated caries code that has been fixed later is counted only once.
- **C. Decay History** The percent of patients in the age group with a history of decay. The statistics are broken down by decay on anterior teeth, posterior teeth, and both. Each value is the total number of patients in the age group with a caries code (15104, 15105, 15106, or 15107) or restorative code on any anterior, posterior, or anterior and posterior teeth divided by the number of patients in the age group.
- **D.** Caries History The percent of patients in the age group with caries history. The statistics are broken down by one or more caries on any maxillary incisor, two or more caries on any maxillary incisor, and one or more caries on any maxillary incisors or where dmft is greater than or equal to 6. Each value is the total number of patients in the age group with a caries code (15104, 15105, 15106, or 15107) or restorative code on the given number of caries on any of the maxillary incisors (or the total number of patients in the age group with a dmft greater than or equal to 6) divided by the number of patients in the age group.
- **E.** dmfs > 0 The percent of patients in the age group with a dmfs that is greater than 0.
- **F.** Caries Free The percent of patients of each given age (or in each given age range) without caries. To be considered caries free, a patient cannot have any of the following conditions or codes posted in the Chart:
  - Caries conditions 15104, 15105, 15106, or 15107.
  - Missing teeth conditions 15100 or 15101.
  - Procedure codes D2000 D4276, D4910, D4999, D6000 D6079, D6100, D6199 D7259, or D7999.

An explanation of the next page of the report begins on page 56.

Caries Prevalence and Periodontal Index Report	55
Dentrix Enterprise 11.0 Reports Refer	ence

Page 2

#### Age Group 6 - 14 Years

The data for each of the following statistics is listed by individual ages and age ranges:

- F. Caries Free The percent of patients of each given age (or in each given age range) without caries. This statistic is broken down by primary and permanent teeth and permanent teeth only. To be considered caries free, a patient cannot have any of the following conditions or codes posted in the Chart:
  - Caries conditions 15104, 15105, 15106, or 15107.
  - Missing teeth conditions 15100 or 15101.
  - Procedure codes D2000 D4276, D4910, D4999, D6000 D6079, D6100, D6199 D7259, or D7999.
- **G.** Untreated Decay The percent of patients of each given age (or in each given age range) with untreated decay. An untreated caries is any caries condition code (15104, 15105, 15106, or 15107) that has not had either a procedure that covers the same surface posted after the caries condition code was posted or has not had the corresponding tooth extracted (an existing, existing other, or missing tooth condition is considered extracted for the purposes of this report). This statistic is broken down by primary and permanent teeth and permanent teeth only. A restoration code on a tooth followed chronologically by an untreated caries condition indicates that the tooth decayed again after it was fixed and is counted as untreated decay.
- H. Using Tobacco The percent of patients of each given age or in each given age range (with caries) who are using tobacco (patients who have the condition code "15203 Tobacco Use" posted in the Chart).
- **I.** Dental Fluorosis The percent of patients of each given age or in each given age range (with caries) who have dental fluorosis (patients who have the condition code "15200 Dental Fluorosis" posted in the Chart).
- **J.** Sealants The percent of patients of each given age or in each given age range (with caries) who have dental sealants (patients who have the sealant code D1351 posted in the Chart).
- K. Mean # of Sealed Teeth The total number of sealed teeth for all patients of each given age (or in each given age range) divided by the number of patients of each given age (or in each given age range).
- L. Mean dmft/DMFT The dmft/DMFT for all patients of each given age (or in each given age range) divided by the number of patients of each given age (or in each given age range). A tooth with an untreated caries code that has been fixed later is counted only once.

#### Age Group 15 - 19 Years

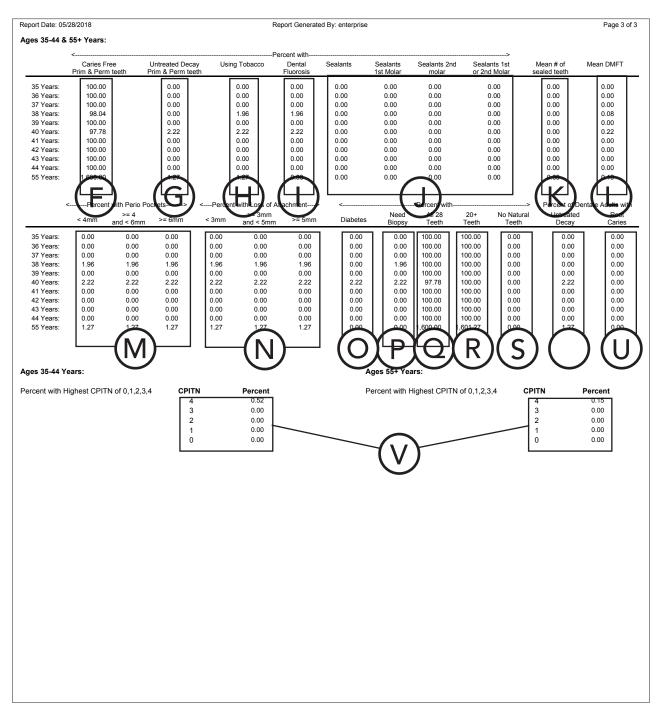
The data for each of the following statistics is listed by individual ages:

- F. Caries Free The percent of patients of each given age without caries. This statistic applies to both primary and permanent teeth. To be considered caries free, a patient cannot have any of the following conditions or codes posted in the Chart:
  - Caries conditions 15104, 15105, 15106, or 15107.
  - Missing teeth conditions 15100 or 15101.
  - Procedure codes D2000 to D4276, D4910, D4999, D6000 to D6079, D6100, D6199 to D7259, or D7999.

- **G. Untreated Decay** The percent of patients of each given age with untreated decay. An untreated caries is any caries condition code (15104, 15105, 15106, or 15107) that has not had either a procedure that covers the same surface posted after the caries condition code was posted or has not had the corresponding tooth extracted (an existing, existing other, or missing tooth condition is considered extracted for the purposes of this report). This statistic applies to both primary and permanent teeth. A restoration code on a tooth followed chronologically by an untreated caries condition indicates that the tooth decayed again after it was fixed and is counted as untreated decay.
- **H.** Using Tobacco The percent of patients of each given age (with caries) who are using tobacco (i.e. patients who have the condition code "15203 Tobacco Use" posted in the Chart).
- **I.** Dental Fluorosis The percent of patients of each given age (with caries) who have dental fluorosis (i.e. patients who have the condition code "15200 Dental Fluorosis" posted in the Chart).
- **J. Sealants** The percent of patients of each given age (with caries) who have dental sealants (i.e. patients who have the sealant code D1351 posted in the Chart).
- **K.** Mean # of Sealed Teeth The total number of sealed teeth for all patients of each given age divided by the number of patients of each given age.
- **L.** Mean dmft/ DMFT The dmft/ DMFT for all patients of each given age divided by the number of patients of each given age. A tooth with an untreated caries code that has been fixed later is counted only once.
- M. Perio Pockets The percent of patients of each given age with the specified perio pocket measurements.
- **N.** Loss of Attachment The percent of patients of each given age with the specified clinical attachment level.
- **V. CPITN** The percent of patients in both age groups combined (ages 6 19) with the highest CPITN of 0, 1, 2, 3, and 4. CIPTN is calculated from periodontal exams within the date range of the report:
  - Any patients who have a Probing Depth (PD or Pocket Depth) for any tooth higher than 6 mm are counted towards the 4 category and are not counted towards any other category.
  - Any patients who have a Probing Depth (PD or Pocket Depth) for any tooth of 4 6 mm are counted towards the 3 category and are not counted towards any other category.
  - Any patients that are marked as having Plaque (not set to "0 None") and a Probing Depth (PD or Pocket Depth) for any tooth less than 4 for any tooth are counted towards the 2 category and are not counted towards any other category.
  - Any patients that have bleeding marked for any tooth are counted towards the 1 category and are not counted towards any other category.
  - Any remaining patients should be counted towards the 0 category.

# An explanation of the next page of the report begins on page 60.

Caries Prevalence and Periodontal Index Report	59



Page 3

#### Age Group 35 - 44 Years and Age Group 55 Years and Older

The data for each of the following statistics is listed by individual ages:

- **F.** Caries Free The percent of patients of each given age without caries. To be considered caries free, a patient cannot have any of the following conditions or codes posted in the Chart:
  - Caries conditions 15104, 15105, 15106, or 15107.
  - Missing teeth conditions 15100 or 15101.
  - **Procedure codes** D2000 to D4276, D4910, D4999, D6000 to D6079, D6100, D6199 to D7259, or D7999.
- G. Untreated Decay The percent of patients of each given age with untreated decay. An untreated caries is any caries condition code (15104, 15105, 15106, or 15107) that has not had either a procedure that covers the same surface posted after the caries condition code was posted or has not had the corresponding tooth extracted (an existing, existing other, or missing tooth condition is considered extracted for the purposes of this report). A restoration code on a tooth followed chronologically by an untreated caries condition indicates that the tooth decayed again after it was fixed and is counted as untreated decay.
- **H.** Using Tobacco The percent of patients of each given age (with caries) who are using tobacco (patients who have the condition code "15203 Tobacco Use" posted in the Chart).
- 1. Dental Fluorosis The percent of patients of each given age (with caries) who have dental fluorosis (patients who have the condition code "15200 Dental Fluorosis" posted in the Chart).
- J. Sealants The percent of patients of each given age (with caries) who have dental sealants (i.e. patients who have the sealant code D1351 posted in the Chart).
- K. Mean # of Sealed Teeth The total number of sealed teeth for all patients of each given age divided by the number of patients of each given age.
- L. Mean DMFT The DMFT for all patients of each given age divided by the number of patients of each given age. A tooth with an untreated caries code that has been fixed later is counted only once.
- M. Perio Pockets The percent of patients of each given age with the specified perio pocket measurements.
- N. Loss of Attachment The percent of patients of each given age with the specified clinical attachment level.
- O. Diabetes The percent of patients of each given age (with perio measurements that appear on this report) who have diabetes (patients who have the condition code "15201 Diabetes" posted in the Chart).
- P. Need Biopsy The percent of patients of each given age (with perio measurements that appear on this report) who need biopsies (patients who have the condition code "15202 Needs Biopsy" posted in the Chart).
- Q. All 28 Teeth The percent of patients of each given age who have all 28 natural teeth (patients who do not have any Existing, Existing Other, or Completed extractions, other than wisdom teeth, or condition codes "15100 Missing Tooth > 1 year" or "15101 Missing Tooth" posted in the Chart).

- **R.** 20+ Teeth The percent of patients of each given age who have 20 or more natural teeth. A patient has a missing tooth if an extraction, appropriate condition, or appropriate Existing/ Existing Other code is posted in the patient's Chart.
- **S.** No Natural Teeth The percent of patients of each given age who have no natural teeth.
- **T.** Untreated Decay (Dentate Adults) The percent of dentate patients of each given age with untreated decay (patients who do not have both D5110 and D5120 and have untreated decay—any condition code 15104 –15107—posted in the Chart). A restoration code on a tooth followed chronologically by an untreated caries condition indicates that the tooth decayed again after it was fixed and is counted as untreated decay.
- **U.** Root Caries (Dentate Adults) The percent of dentate patients of each given age with root caries (i.e. patients who have the condition code "15104 Deep Dentinal/Cemental Caries" posted in the Chart).
- **V. CPITN** The percent of patients in each age group (ages 35 44, and 55 and older) with the highest CPITN of 0, 1, 2, 3, and 4. CIPTN is calculated from periodontal exams within the date range of the report:
  - Any patients who have a Probing Depth (PD or Pocket Depth) for any tooth higher than 6 mm are counted towards the 4 category and are not counted towards any other category.
  - Any patients who have a Probing Depth (PD or Pocket Depth) for any tooth of 4 6 mm are counted towards the 3 category and are not counted towards any other category.
  - Any patients that are marked as having Plaque (i.e. not set to "0 None") and a Probing Depth (PD or Pocket Depth) for any tooth less than 4 for any tooth are counted towards the 2 category and are not counted towards any other category.
  - Any patients that have bleeding marked for any tooth are counted towards the 1 category and are not counted towards any other category.
  - Any remaining patients should be counted towards the 0 category.

Caries Prevalence and Periodontal Index Report 63
Dentrix Enterprise 11.0 Reports Reference

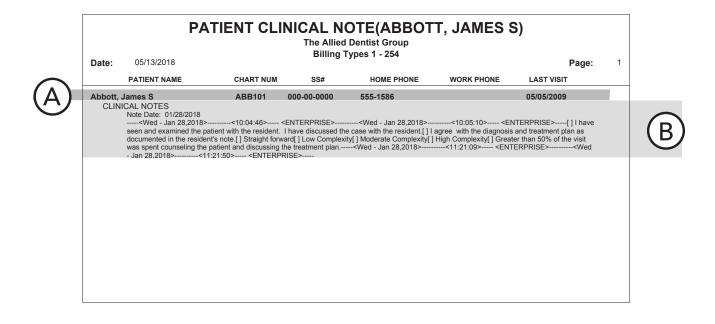
## **Clinical Notes Report**

The Clinical Notes report displays a clinical note for a patient on a specified date.



Why: To print a patient's clinical notes on a specific day

When: As needed





### **How do I run the Clinical Notes Report?**

In the Family File, Patient Chart, or Ledger, from the File menu, click Clinical Notes, and then click the Print button; or in DXOne Reporting, select Lists, and then double-click Clinical Notes. For more detailed instructions on how to generate this report, see the "Clinical Notes Report" and "Printing clinical notes" topics of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

- A. Patient Details The patient's name, chart number, Social Security number, home and work phone numbers, and last visit date.
- **B.** Note Details The creation date and text of the clinical note.

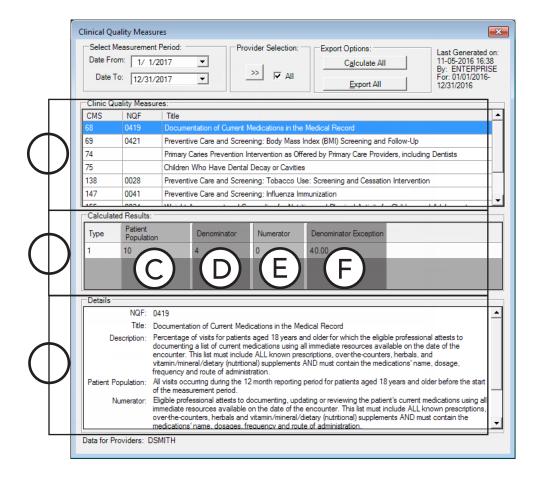
## **Clinical Quality Measures List**

The Clinical Quality Measures List displays each Meaningful Use measure, the corresponding results (the population, the denominator and numerator used for calculating the actual percentage for a result, and exclusion), and the details of the requirement for that measure.



Why: To view the calculated results of Meaningful Use clinical measures

When: As needed



# How do I run the Clinical Quality Measures List?

In the Office Manager, from the Analysis menu, point to Meaningful Use, and then click Clinical Quality Measures. Set up the measurement period, select providers, and then click Calculate All. For additional details about running this report, see the "Clinical Quality Measures List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

Under Clinic Quality Measures, select each measure to view the corresponding Calculated Results.

- A. Measures The list of measures.
- **B.** Results The calculated results.
- **C.** Population The patients. Double-click to view a list of patients.
- **D. Numerator** The numerator used in the calculation. Double-click to view a list of patients.
- **E.** Denominator The denominator used in the calculation. Double-click to view a list of patients.
- **F.** Exclusions Exclusions that were not taken into account during the calculation.
- **G.** Details An explanation of a selected measure.

The tables on the pages that follow explain the calculations and requirements for each measure.

#### Documentation of Current Medications in the Medical Record

**Requirement**: Percentage of patient visits for patients aged 18 years and older for which the eligible professional (EP) attests to documenting a list of current medications using all immediate resources available on the date of the encounter. This list must include all known prescriptions, over-the-counter drugs, herbal supplements/medicines, and vitamin/mineral/dietery (nutritional) supplements and must contain the medications' name, dosage, frequency, and route of administration.

**Exception**: Patient is in an urgent or emergent medical situation where time is of the essence and to delay treatment would jeopardize the patient's health status.

Initial Patient Population	The number of patients 18 years old or older before the start of the specified Measurement Period who have visits occurring during the 12-month reporting period.
Denominator	The number of patients in the Initial Patient Population.
Numerator	The number of patients (from the Denominator) for whom the EP attests to documenting a list of current medications for those patients.

#### Preventive Care and Screening: Body Mass Index (BMI) Screening and Follow-Up

**Requirement**: Percentage of patients aged 18 years and older with a documented BMI during the encounter or during the previous six months, and when the BMI is outside of normal parameters, a follow-up plan is documented during the encounter or during the six months prior

to the encount	er.					
Population 1						
Initial Patient Population	All patients 65 years of age and older before the beginning of the measurement period with at least one eligible encounter during the measurement period, not including encounters where the patient is receiving palliative care, refuses measurement of height and/or weight, the patient is in an emergent medical situation where time is of the essence and to delay treatment would jeopardize the patient's health status, or there is any other reason documented in the medical record by the provider explaining why BMI measurement was not appropriate.					
Denominator	The number of patients in the Initial Patient Population.					
Numerator	The number of patients with a documented BMI and a documented "BMI Management Follow-up Plan" (a medical encounter with the appropriate ICD-9-CM or AMA-CPT code), if BMI is outside of normal parameters, during the "Encounter Outpatient" (a patient health assessment or a medical encounter with the appropriate AMA-CPT code) or during the previous six months of the encounter with the BMI outside of normal parameters (greater than or equal to 12 and less than 30).					
	This excludes patients who have an active diagnosis of "Pregnancy" (an "active" medical alert with the appropriate ICD-9-CM or SNOMED-CT code) and who do not have an "Encounter Pregnancy" (a medical encounter with the appropriate ICD-9-CM code).					

Population 2						
Initial Patient Population  All patients 18 to 64 years old before the beginning of the measurement period, not including encounters where the patient is receiving palliative care, refus measurement of height and/or weight, the patient is in an emergent medical situation where time is of the essence and to delay treatment would jeopard the patient's health status, or there is any other reason documented in the medical record by the provider explaining why BMI measurement was not appropriate.						
Denominator	The number of patients in the Initial Patient Population.					
Numerator	The number of patients with a documented BMI and a documented "BMI Management Follow-up Plan" (a medical encounter with the appropriate ICD-9-CM or AMA-CPT code), if BMI is outside of normal parameters, during the "Encounter Outpatient" (a patient health assessment or a medical encounter with the appropriate AMA-CPT code) or during the previous six months of the encounter with the BMI outside of normal parameters (greater than or equal to 18.5 and less than 25).					
	This excludes patients who have an active diagnosis of "Pregnancy" (an "active" medical alert with the appropriate ICD-9-CM or SNOMED-CT code) and who do not have an "Encounter Pregnancy" (a medical encounter with the appropriate ICD-9-CM code).					

Primary Caries Prevention Intervention as Offered by Primary Care Providers, including Dentists						
	Percentage of children who are less than 20 years of age and who received a application during the specified Measurement Period.					
Initial Patient Population	The number of children who are less than 20 years old with a visit during the specified Measurement Period.					
	Stratum 1 – Patients 0 to 5 years old.					
	Stratum 2 – Patients 6 to 12 years old.					
	Stratum 3 – Patients 13 to 19 years old.					
Denominator	tor The number of patients in the Initial Patient Population.					
Numerator	The number of patients (from the Denominator) who receive a "Fluoride Varnish" (a procedure posted from the Chart with the appropriate CDT code).					

Children Who Have Dental Decay or Cavities					
	Percentage of children who are less than 20 years old who have tooth decay or the specified Measurement Period.				
Initial Patient The number of children who are less than 20 years old with a visit during the specified Measurement Period.					
Denominator	The number of patients in the Initial Patient Population.				
Numerator	The number of patients (from the Denominator) who have "Tooth Decay" or "Cavities" (a condition/diagnosis with the appropriate ICD-9-CM code).				

#### Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention

**Requirement**: Percentage of patients aged 18 years or older who were screened for tobacco use one or more times within 24 months and who received cessation counseling intervention if identified as a tobacco user.

**Exception**: Documentation of medical reason(s) for not screening for tobacco use (for example, limited life expectancy or other medical reason).

Initial Patient Population	All patients aged 18 years old or older.
Denominator	The number of patients in the Initial Patient Population.
Numerator	The number of patients (from the Denominator) who have been identified as a "Tobacco User" (a patient with the appropriate SNOMED-CT code) or "Non-Tobacco User" (a patient with the appropriate SNOMED-CT code) within 24 months of a patient's health assessment or medical encounter being entered within the specified Measurement Period.

#### Preventive Care and Screening: Influenza Immunization

**Requirement**: Percentage of patients aged 6 months and older seen for a visit between October 1 and March 31 who received an influenza immunization or who reported previous receipt of an influenza immunization.

**Exception**: Documentation of medical, patient, or system reason(s) for not receiving an influenza immunization (for example, allergy, patient declined, vaccine not available, or other reason).

Initial Patient The number of patients who received an influenza immunization or who report receiving an influenza immunization previously.	
Denominator	The number of patients in the Initial Patient Population.
Numerator	The number of patients in the Initial Patient Population who have an "Influenza Vaccine administered" (an immunization with the appropriate RxNorm code) between October 1 and March 31.

#### Weight Assessment and Counseling for Nutrition and Physical Activity for Children and **Adolescents Requirement**: The percentage of patients 3 to 17 years of age who had an outpatient visit

with a PCP or OB/GYN and who had evidence during the measurement period of percentage of patients with 1) height, weight, and body mass index (BMI) percentile documentation; 2) counseling for nutrition; and 3) counseling for physical activity.

to an extension of the state of							
Initial Patient Population	The number of patients who were 3 to 17 years old, who had an outpatient visit with PCP or OB/GYN within the specified Measurement Period, and who do no have a diagnosis of pregnancy during the measurement period.						
Denominator	The number of patients in the Initial Patient Population who have had at least one "Encounter Outpatient w/ PCP & OB/GYN" (a medical encounter with the appropriate ICD-9-CM or AMA-CPT code) with one of the selected Providers within the specified Measurement Period, who do not have an active diagnosis of "Pregnancy" (an "active" medical alert with the appropriate ICD-9-CM or SNOMED-CT code), and who do not have an "Encounter Pregnancy" (a medical encounter with the appropriate ICD-9-CM code).						
Numerator 1	The number of patients (from the Denominator) who had an encounter for "BMI Percentile" (a medical encounter with the appropriate ICD-9-CM code) within the specified Measurement Period.						
Numerator 2	The number of patients (from the Denominator) who received "Counseling for Nutrition" (a medical encounter with the appropriate ICD-9-CM or AMA-CPT code) within the specified Measurement Period.						
Numerator 3	The number of patients (from the Denominator) who received "Counseling for Physical Activity" (a medical encounter with the appropriate ICD-9-CM code) with a date that falls within the measurement period.						

Use of High-Risk Medications in the Elderly					
Requirement: medications.	Percentage of patients 66 years of age or older who were ordered high-risk				
Initial Patient Population	Patients 66 years old or older who had a visit during the specified Measurement Period.				
Denominator	The number of patients in the Initial Patient Population.				
Numerator 1	Patients with an order for at least one "High-risk Medication" (a prescription with the appropriate RxNorm code) during the specified Measurement Period.				
Numerator 2	Patients with an order for at least two different "High-risk Medications" (prescriptions with the appropriate RxNorm codes) during the specified				

Measurement Period.

greater than 140 mmHg during the most recent patient health assessment with

one of the selected Providers within the specified Measurement Period.

	Clinical Quality Measures List 73
Den	trix Enterprise 11.0 Reports Reference

# **Collections Manager List**

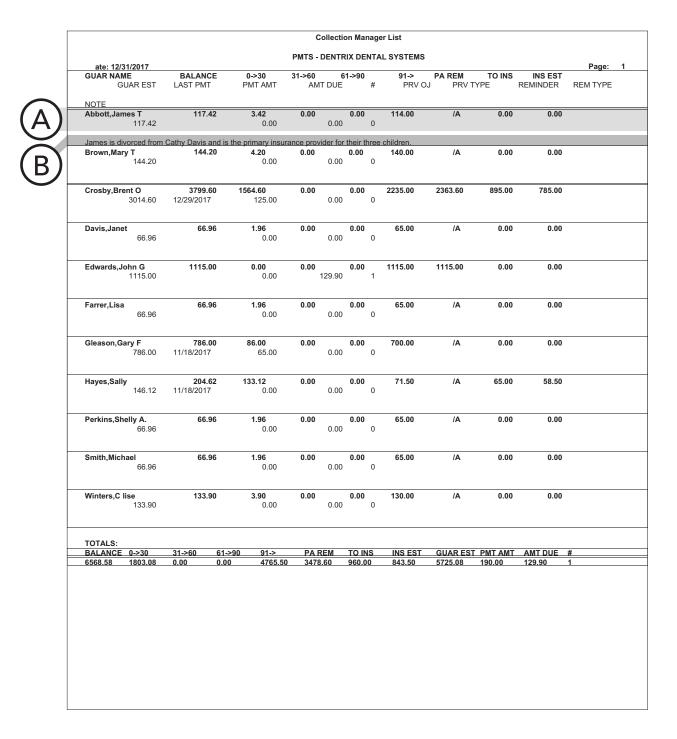
The Collections Manager List is a highly customizable report that lists guarantors with outstanding balances.



To identify guarantors with outstanding balances so they can be targeted for Why:

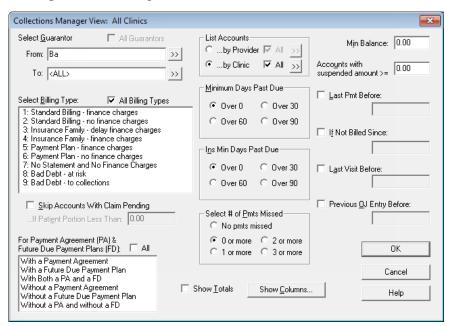
collections

When: Monthly

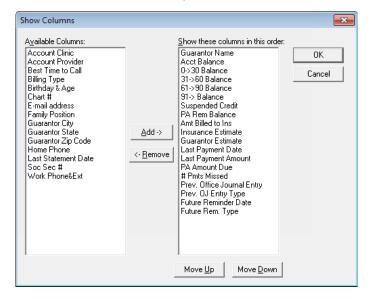


# How do I run the Collections Manager List?

1. From the Collections Manager, click View Setup on the menu bar to open the Collections Manager View dialog box.



- 2. Configure the view filters as needed.
- 3. Click Show Columns to open the Show Columns dialog box.



- 4. Add/remove the data you want included/excluded on the report in the Show these columns in this order list box.
- 5. Click **OK** to save the settings and close the **Show Columns** dialog box.
- 6. Click **OK** to save the settings and close the **Collections Manager View** dialog box.
- 7. From the **Print** menu, click **Collections Manager List**.

8. Click Yes to run the report.

For additional details about running this report, see the "Printing the Collections Manager List" topic in the Collections Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- **A.** Guarantor Details The information displayed in this section is highly customizable and depends on the settings configured in step 4 of the How do I run this report? section. The following is a comprehensive list of the possible data:
  - # Pmts Missed
  - 0-30 Balance
  - 31-60 Balance
  - 61-90 Balance
  - >91 Balance
  - Account Clinic
  - Account Provider
  - Acct Balance
  - Amt Billed to Ins
  - Best Time to Call
  - Billing Type
  - Birthday & Age
  - Chart #
  - Email Address
  - Family Position
  - Future Rem. Type
  - Future Reminder Date

- Guarantor City
- Guarantor Estimate
- Guarantor Name
- Guarantor State
- Guarantor Zip Code
- Home Phone
- Insurance Estimate
- Last Payment Amount
- Last Payment Date
- Last Statement Date
- PA Amount Due
- PA Rem Balance
- Prev Office Journal Entry
- Prev OJ Entry Type
- Soc Sec #
- Suspended Credit
- Work Phone & Ext
- **B.** Guarantor Notes If you select Include Guarantor Account Notes when setting options for this report, guarantor notes appear on the report.
- **C.** Report Totals Combined totals for all guarantors.

	Collections Manager List	77
 Dentrix Ente	rprise 11.0 Reports Refere	ence

# Appointment **Continuing Care Cards - No**

The Continuing Care Cards - No Appointment letter merge generates continuing care reminder cards for patients who have continuing care attached in the Family File but are not scheduled for a continuing care appointment.



Why: When: Monthly To generate continuing care reminder cards



# **Dental Practice**

American Fork, UT 84003 (801) 555-1234 1234 Oak St Suite 500

Dear Brent

exam was February 5, 2017. We look schedule an appointment. Your last Please call us at your convenience to forward to hearing from you soon. for your next dental examination! This is just to remind you that it's time

> Beverly Hills, CA 90210 Brent Crosby 123 Actor Lane

# Appointment? How do I run the Continuing Care Cards - No

- From the Office Manager, click **Letters** on the menu bar to open the **Letters** dialog box.
- Click Continuing Care to open the Continuing Care Letters dialog box.
- ω Select Continuing Care - W/O Appt, and click Create/Merge to open the Create/Merge Options dialog box.
- Select Create Data File and Merge Letters, and click OK to create the reminder cards

menu of any module, click Contents) appointments" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help For additional details about running this report, see the "Creating cards for patients without

# **Continuing Care Cards - with Appointment**

The Continuing Care Cards - with Appointment letter merge creates reminder cards for patients who have a continuing care appointments scheduled.



Why: To generate continuing care reminder cards

When: Monthly



#### **Dental Practice**

1234 Oak St Suite 500 American Fork, UT 84003 (801) 555-1234

Dear James

This is to remind you that it is time for your Perio Maint. You have scheduled an appointment on Friday, February 22, 2018 at 8:00am. Please call us today if you need to re-schedule. We look forward to seeing you soon.

**James Abbott** 123 Oak St **Murray, UT 84123** 

# How do I run the Continuing Care Cards - with **Appointment?**

- 1. From the Office Manager, click **Letters** on the menu bar to open the **Letters** dialog box.
- 2. Click Continuing Care to open the Continuing Care Letters dialog box.
- 3. Select Continuing Care With Appt, and click Create/Merge to open the Create/Merge Options dialog box.
- 4. Select Create Data File and Merge Letters, and click OK to create the reminder cards.

For additional details about running this report, see the "Creating appointment reminder cards" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# **Continuing Care Display List**

The Continuing Care Display list displays continuing care appointments based on the continuing care views set up in the Appointment Book.



Why: To view continuing care appointments

When: Monthly or as needed

Date:	03/23/201	18							Page	: 1
DATE	ТҮРЕ	APPOINTMENT	STATUS	PRIOR TREAT.	NAME H PHONE W PHONE	AGE	PROV.	INSURANCE CAR CLINIC 0-30 61-90	RIER 31-60	SUS. CR. BALANCE
05/15/2018	PROPHY	03/28/2011+		11/11/2017	*Davis, Karen 555-1530	65	Prov1 DRAPER	Acme Benefits Ass 0.0 0.0		0.00 1924.80
09/02/2018	PROPHY	+	6M		Crosby, Jill (743)555-2381	30	Prov2 CENTRAL	Allied Group Insur 0.0 0.0	0.00	0.00
10/23/2018	Pmt Promis	03/28/2011+		11/11/2016	*Crosby, Brent (743)555-2381 (743)555-4900	64	Prov1 DRAPER	Allied Group Insur 0.0 0.0	0.00	0.00
11/11/2018	PROPHY	03/28/2011+		11/11/2017	Edwards, Anna 555-7101	57	Prov1 DRAPER	Utah Acme Insura 0.0 0.0	0.00	0.00 21.00
11/11/2018	PROPHY	03/28/2011+			*Edwards, John 555-7101	61	Prov1 DRAPER	Utah Acme Insura 0.0 0.0	nce Plan	0.00
11/28/2018	PROPHY	03/28/2011+	6M	11/11/2017	Davis, Harmon 555-3452	68	Prov2 DRAPER	Utah Acme Insura	nce Plan	0.00
11/28/2018	PERIO	+		11/11/2017	*Davis, Karen 555-1530	65	Prov1 DRAPER	Acme Benefits Ass	soc	0.00
$\bigcirc$				(E)					Œ	7
	<b>6</b>		(D)						U	

# How do I run the Continuing Care Display List?

- 1. From any module, click the Continuing Care button to open the Continuing Care window.
- 2. From the **View** menu, click a continuing care view.
- 3. From the **File** menu, click **Print** to print the continuing care view.

For additional details about running this report, see the "Printing from Continuing Care" topic in the Other Features portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

The following information (with the exception of letter F) is found in the Edit Continuing Care dialog box, which can be accessed by double-clicking the Continuing Care block in the Family File and then double-clicking a continuing care type.

- A. Date The continuing care due date.
- **B.** Type The continuing care type.
- **C.** Appointment The date of the patient's scheduled continuing care appointment (if one exists).
- **D. Status** The appointment status.
- **E.** Prior Treatment The date of the patient's last posted procedure.
- **F.** Aged Balance The patient's account balances.



# **Coupon Book - Future Due Payments**

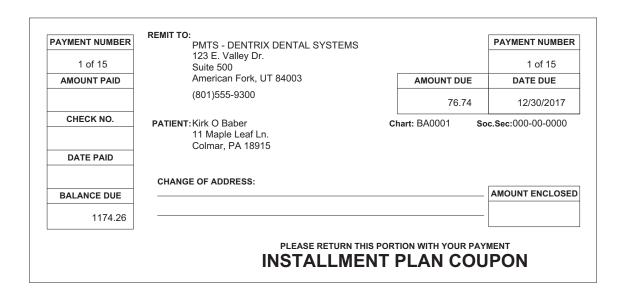
The Future Due Payments coupon book creates a payment slip for each payment a patient will make during a payment plan.



To provide your patients with a packet of payment slips customized for their Why:

future due payment plan

When: After creating a future due payment plan and as needed



# How do I run the Coupon Book - Future Due Payments?

- 1. In the Ledger, from the Transaction menu, click Process Future Due Payment Plan to open the Payment Plan dialog box.
- 2. Enter the payment plan details.
- 3. Select the **Print Payment Book** check box.
- 4. Click **OK** to open the **Payment Book** dialog box.
- 5. Set print options, and click **Send to Batch** or **Print** to generate the Future Due Payments coupon book.

For additional details about running this report, see the "Creating future due patient plans" topic in the Ledger portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# **Coupon Book - Payment Agreements**

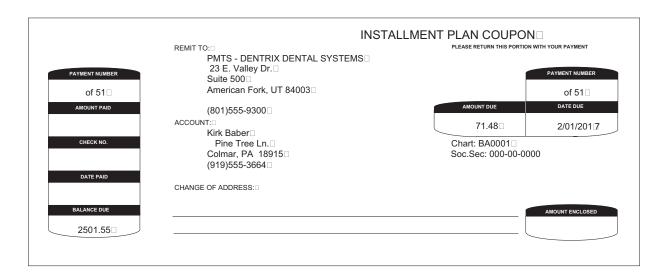
The Payment Agreement coupon book creates a payment slip for each payment a patient will make throughout the course of a payment agreement.



To provide your patients with a packet of payment slips customized for their Why:

payment agreement

When: After creating a payment agreement, and as needed



# How do I run the Coupon Book - Payment Agreements?

- 1. From the Ledger, click the Payment Agreement button to open the Billing/Payment Agreement Information dialog box.
- 2. Enter the payment agreement details.
- 3. Click **Print** to open the **Print for Payment Agreement** dialog box.
- 4. Select Coupon Book for Scheduled Payments, and click Send to Batch or Print to generate the Payment Agreement coupon book.

For additional details about running this report, see the "Printing payment agreement documents" in the Ledger portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# **Credit Card Transaction Report**

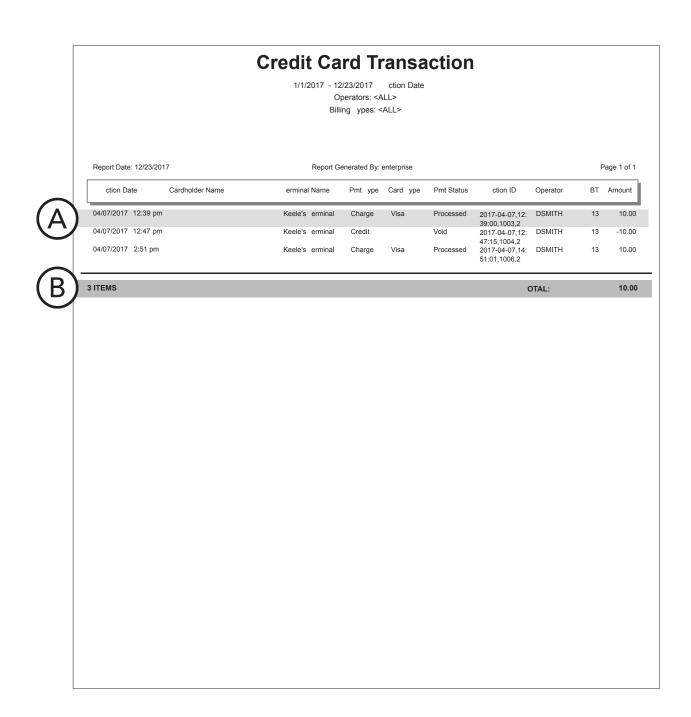
The Credit Card Transaction Report displays a list of transactions that were processed using the integration of Axia (the third-party provider of the credit card processing service) with Dentrix Enterprise.



Why: To review the credit card transactions that were processed through Axia, and to

ensure transaction totals balance out over a variety of reports

When: Daily and as needed



# How do I run the Credit Card Transaction Report?

From the DXOne Reporting module, select Management, and then double-click Credit Card **Transaction**. For additional details about running this report, see the "Credit Card Transaction Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

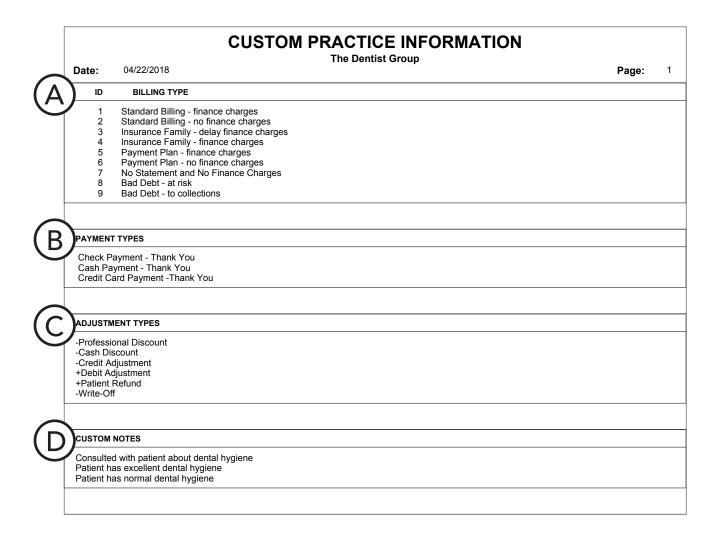
- A. Transaction For each transaction on the report, the following information appears: date and time, cardholder's name, terminal name, payment type (such as charge or credit), card type (such as VISA or MasterCard), payment status (such as processed or void), transaction ID, logged-in user who posted it, billing type of patient's family, and amount of transaction (positive or negative).
- **B.** Totals The total number of transactions on the report and the sum of those transactions

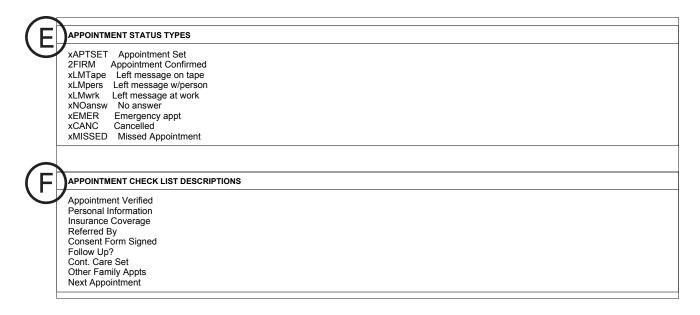
# **Custom Practice Information Report**

The Custom Practice Information Report displays customizable information entered during Dentrix Enterprise setup (for example, billing types and payment types).

To ensure custom practice information has be entered properly Why:

When: After Dentrix Enterprise setup and as needed





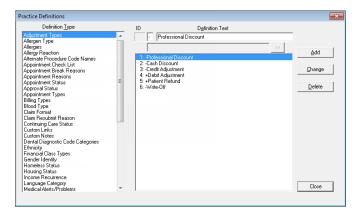
# How do I run the Custom Practice Information Report?

In the Office Manager, from the Reports menu, point to Reference, and then click Custom Practice Information.

# What important information does this report provide?

The following report information is found in the **Practice Definitions** dialog box, which can be accessed in the Office Manager. See the topics for "Practice Definitions" in the Office Manager portion of the Dentrix Enterprise Help for details about how to edit this information.

- A. Billing Types
- **B.** Payment Types
- C. Adjustment Types
- D. Custom Notes
- E. Appointment Status Types
- F. Appointment Check List Descriptions



# **Daily Appointment List (DX1)**

The Daily Appointment List displays the practice's daily appointments. The report displays details of each appointment and corresponding patient information. Also, you can specify how appointments on the report are sorted.



Why: To assist with appointment confirmation phone calls, to use as a quick reference

list for the current day's patients

When: Daily

Server Name: < Default>

#### **Daily Appointment List**

Date Range: 04/11/2019 - 04/11/2019 Clinics: <ALL> Providers: <ALL> Appointment Providers: <ALL> Operatories: <ALL>

Sorted By: Appt Date/Time

Report Date: 4/10/2019

Report Generated By: ENTERPRISE

Page 1 of 1

Date	Time	Status	Patient Name	PROV/OP	Appointment Reason	Length	Phone
04-11-2019	08:00am	NOansw	Abbott, Patricia	TTRAN/AF-02	2BWX, ProphyAd	60m	(801) 555-1586
04-11-2019	08:10am	NOansw	Cox, Sara	DSMITH/AF-01	ExtSingTh#1, ExtEchAdd#32	60m	
04-11-2019	08:40am	LMpers	Abbott, James S	DSMITH/AF-03	FluoridCh	50m	(801) 555-1586
04-11-2019	09:00am	NOansw	Larson, Jennifer	AMCCLURE/AF-01	ProphyAd	60m	
04-11-2019	09:20am	NOansw	Smith, Donald L	DSMITH/AF-04	Consult	50m	(046) 555-6919
04-11-2019	10:00am	NOansw	Winters, Carl	MHAYES/AF-01	Amalg3Per#5	40m	
04-11-2019	11:10am	FIRM	Smith, Albert C	MHAYES/AF-03	Silicate#1	50m	(942) 555-4952
04-11-2019	01:00pm	NOansw	Abbott, Patricia S	TTRAN/AF-02	PeriodicX	70m	(919) 555-1069
	A	B	(C)	D	E		F

# How do I run the Daily Appointment List (DX1)?

From the DXOne Reporting module, select List, and then double-click Daily Appointment List. For additional details about running this report, see the "Daily Appointment List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The appointments on the report can be sorted by one of the various primary sort options available (appointment date and time, appointment status, patient name, appointment provider name, or operatory name) and then by a secondary sort option (if specified). Each clinic's appointments can start on a new page.

- A. Time The appointment start time.
- B. Status The appointment status (whether the appointment has been confirmed or not).
- C. Patient Name The patient for whom the appointment has been scheduled.
- D. Prov/Op The provider and operatory assigned to the appointment.
- E. Appointment Reason The procedures to be performed.
- F. Phone The patient's phone number.

# **Daily Appointment List Report**

The Daily Appointment List Report displays the practice's daily appointments. Appointments are sorted by appointment date and time.



Why: To assist with appointment confirmation phone calls, to use as a quick reference

list for the current day's patients

When: Daily

#### DAILY APPOINTMENT LIST

The Dentist Group Providers <ALL> - <ALL> Operatories <ALL> - <ALL> Sorted By: Appt Date/Time, Operatory Name 04/24/2018 - 04/24/2018

04/23/2018 Date: Page: STATUS PATIENT NAME PROV/OP APPT. REASON LENGTH PHONE D DS1/DEF\_OP1 DDS1/DEF\_OP2 DDS1/DEF\_OP3 DDS2/DEF\_OP1 DDS1/DEF\_OP2 DDS1/DEF\_OP2 04/24/2018 10:00am Abbott, James S CCAdult, ProphyAd ( )555-1586 04/24/2018 11:00am <CMPL> Little, Brian R ResCmP2s#15 10m 04/24/2018 <CMPL> Sealant#15, Sealant#1 11:00am Taylor, Mark 3 0m 04/24/2018 <CMPL> Abbott, Patricia ExtErpTh#16, ExtErpT )555-1586 11:40am NOansw Brown, Mary Johnson, Rachelle 04/24/2018 ExtEval 10m )555-1586 04/24/2018 1:00pm NOansw (801)555-5266 P rophyAd 60m DDS1/DEF\_OP1 DDS1/DEF\_OP2 DDS1/DEF\_OP2 DDS1/DEF\_OP1 DDS1/DEF\_OP2 04/24/2018 04/24/2018 1:10pm NOansw NOansw Crosby, Brent N utriCnsl 2BWX, LwParMtBs#2 10m )555-1586 1:00pm Crosby, Shirley Little, Carol )555-1586 50m 2:20pm NOansw )555-1586 Edwards, John S Edwards, Anna 04/24/2018 3:00pm **NOansw** 4BWX 10m 3:50pm NOansw 04/24/2018 FabPtCr+B#5 90m )555-1586 04/24/2018 5:00pm <CMPL> Farrer, Lisa DDS1/DEF\_OP1 CCAdult, Pano, FabPt )375-1586











# How do I run the Daily Appointment List Report?

In the Office Manager, from the Reports menu, point to Lists, and then click Daily Appointment List. Ensure the Daily Appointment List option is selected, and click OK. For additional details about running this report, see the "Daily Appointment List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- **A.** Time The appointment start time.
- **B.** Status The appointment status (whether the appointment has been confirmed or not).
- C. Patient Name The patient for whom the appointment has been scheduled.
- **D.** Prov/Op The provider and operatory assigned to the appointment.
- **E.** Appointment Reason The procedures to be performed.
- **F.** Phone The patient's phone number.

# **Daily Summary Report**

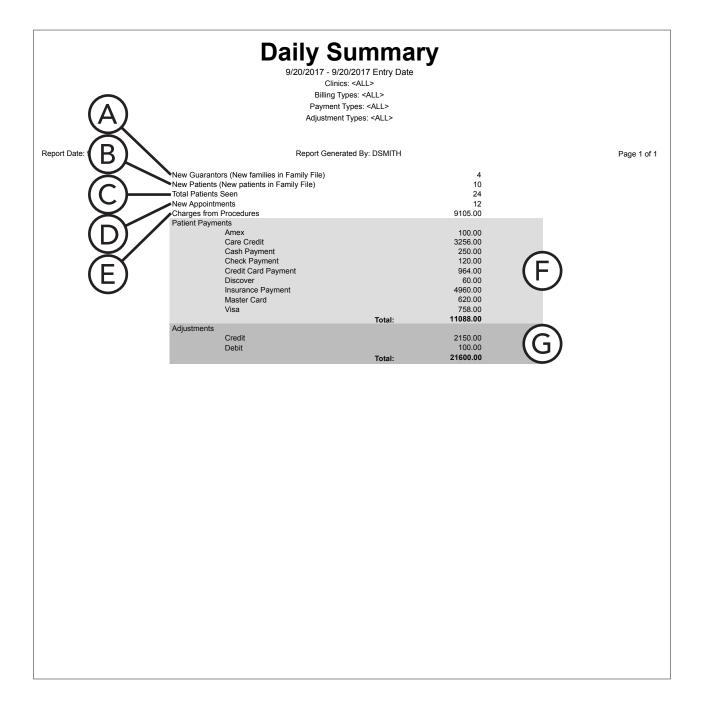
The Daily Summary Report displays statistics for new guarantors, new patients, total patients seen, appointments made, production, collections, and adjustments.



Why: To generate a report of patient, appointment, and financial statistics to monitor

daily activity

When: Daily



# **How do I run the Daily Summary Report?**

From the DXOne Reporting module, select Management, and then double-click Daily Summary. For additional details about running this report, see the "Daily Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The report can be grouped by clinic. The following information can be used to monitor daily activity:

- **A. New Guarantors** The number of new families that were created in the Family File.
- **B.** New Patients The number of new patients that were created in the Family File.
- C. Total Patients Seen The number of patients who had procedures completed.
- D. New Appointments The total number of appointments made. An appointment is counted if it was newly created, rescheduled from the unscheduled list, or moved from another day. An appointment with multiple changes is counted only once.
- E. Charges from Procedures The total amount of charges. This does not include adjustments, finance charges, or late charges.
- F. Patient Payments For each payment type, the total amount posted. The total amount of all payment types also appears.
- **G.** Adjustments For each adjustment type, the total amount posted. The total amount of all adjustment types also appears.

# Day Sheet (Adjustments) Report

The Adjustments Day Sheet report lists credit adjustments, charge adjustments, finance charges, and late charges that have been posted to the Ledger.

Why: To print a record of adjustments each day, to review adjustment totals for a date

or date range, and to ensure adjustment totals balance out over a variety of

reports

When: Daily

#### **Adjustment Day Sheet**

04/22/2018 - 04/22/2018 Procedure Date Clinics: <ALL> Providers: <ALL> Billing Type: <ALL> Adjustment Types: <ALL>

Report Date: 04/22/2018

Entry Date Proc Date Patient Name

Report Generated By: enterprise

BT Provider

Clinic

Chart

Page 1 of 1

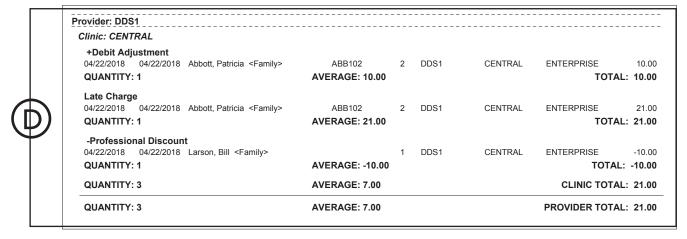
Amount

Operator ID

	+Debit Adjustment 04/22/2018 04/22/2019 QUANTITY: 1	18 Abbott, Patricia <family></family>	ABB102 AVERAGE: 10.00	2	DDS1	CENTRAL	ENTERPRISE TO	10.00 <b>FAL: 10.00</b>
(	Charge 2018 04/22/2019 NTITY: 1	18 Abbottt, Patricia <family></family>	ABB102 AVERAGE: 21.00	2	DDS1	CENTRAL	ENTERPRISE TO	21.00 <b>FAL: 21.00</b>
	-Professional Disco 04/22/2018 04/22/2010 04/22/2018 04/22/2011 QUANTITY: 2	18 Abbott, Patricia <family></family>	ABB102 CRO987 <b>AVERAGE: -10.00</b>	2	DDS1 DDS1	CENTRAL CENTRAL	ENTERPRISE ENTERPRISE TOT	-10.00 -10.00 <b>AL: -20.00</b>



Total Credit Adjustments         2         -20.00         -10.00           Total Debit Adjustments         1         10.00         10.00           Total Finance Charges         0         0.00         0.00           Total Late Charges         1         21.00         21.00           Totals         4         11.00         2.75	Grand Totals	Quantity	Amount	Average
Total Finance Charges         0         0.00         0.00           Total Late Charges         1         21.00         21.00	Total Credit Adjustments	2	-20.00	-10.00
Total Late Charges         1         21.00         21.00	Total Debit Adjustments	1	10.00	10.00
· · · · · · · · · · · · · · · · · · ·	Total Finance Charges	0	0.00	0.00
<b>Totals</b> 4 11.00 2.75	Total Late Charges	1	21.00	21.00
	Totals	4	11.00	2.75



-	QUANTITY: 4	1		AVERAGE: 2.75				CLINIC TOTAL	1 · 11 0
	QUANTITY: 1			AVERAGE: -10.00				PROVIDER TOTAL	.: -10.00
	QUANTITY: 1			AVERAGE: -10.00				TOTAL	.: -10.00
	<b>-Professiona</b> 04/22/2018			ABB102	2	DDS2	CENTRAL	ENTERPRISE	-10.00
P	Provider: DDS	2							
	QUANTITY: 3	}		AVERAGE: 7.00				PROVIDER TOTAL	L: 21.00
/	QUANTITY: 1			AVERAGE: -10.00				TOTAL	.: -10.00
١	- <b>Professiona</b> 04/22/2018		: Larson, Bill <family></family>		1	DDS1	CENTRAL	ENTERPRISE	-10.00
	QUANTITY: 1			AVERAGE: 21.00				TOTA	L: 21.00
	<b>Late Charge</b> 04/22/2018	04/22/2018	Abbott, Patricia <family></family>	ABB102	2	DDS1	CENTRAL	ENTERPRISE	21.00
	QUANTITY: 1			AVERAGE: 10.00				TOTA	L: 10.00
	+Debit Adjus 04/22/2018		Abbott, Patricia <family></family>	ABB102	2	DDS1	CENTRAL	ENTERPRISE	10.00
P	Provider: DDS	1							
Cil	inic: CENTRA	<u>-</u>							

# How do I run the Day Sheet (Adjustments) Report?

From the DXOne Reporting module, select Management, and then double-click Day Sheet -Adjustments. For additional details about running this report, see the "Day sheet - adjustments" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information can be used to monitor adjustments for each provider and/or clinic:

- **A.** Adjustments The adjustments (grouped and totaled by type) posted to the Ledger.
- **B.** Adjustment Details Each adjustment provides the following information:
  - Entry Date The date an adjustment is posted to the Ledger.
  - Procedure Date The backdated or postdated date of an adjustment. (This date is usually the same as the entry date.)

Note: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the Frequent Problems to Understanding Dentrix Enterprise Reports section in the Introduction of this book.

- **Amount** The amount of the adjustment.
- **C. Grand Totals** The following information appears in the Grand Totals section:
  - Credit Adjustments The quantity, total amount, and average amount of the credit adjustments.
  - Debit Adjustments The quantity, total amount, and average amount of the debit
  - Finance Charges The quantity, total amount, and average amount of the finance charges.

- Late Charges The quantity, total amount, and average amount of the late charges.
- **Totals** The quantity, total amount, and average amount of all adjustments.
- **D. Provider Totals** The adjustments are shown for the provider with a breakdown of the adjustments for each clinic the provider works in. Each clinic's adjustments for that provider are subtotaled. The adjustment totals for the provider appear below the clinic subtotals.
- **E.** Clinic Totals The adjustments are shown for the clinic with a breakdown of the adjustments by each provider at that clinic. Each provider's adjustments for that clinic are subtotaled. The adjustment totals for the clinic appear below the provider subtotals.

Day Sheet (Adjustments) Report 97
Dentrix Enterprise 11.0 Reports Reference

# Day Sheet (Charges and Receipts) Report

The Day Sheet (Charges and Receipts) report lists financial transactions (charges, payments, credit adjustments, and charge adjustments) that have been posted to the Ledger.

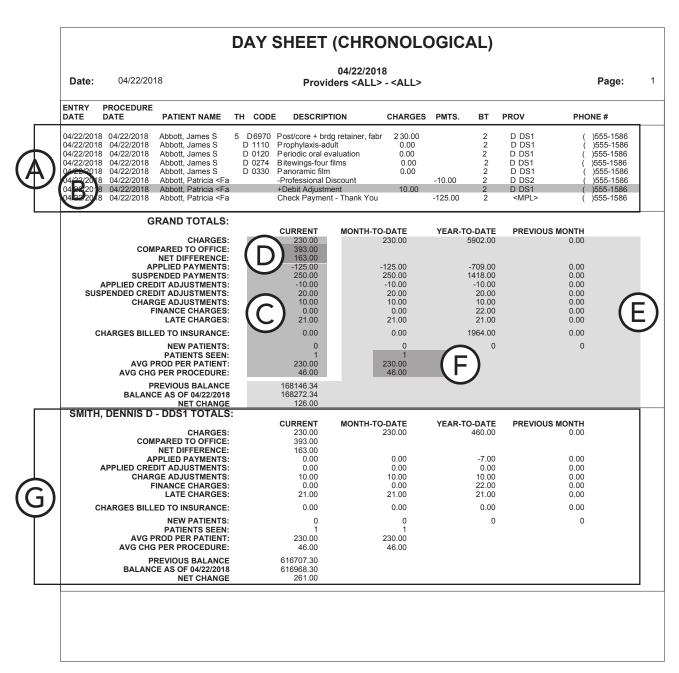


Why: To print a record of transactions each day, to review transactions and production

totals for a date or date range, and to ensure transaction totals balance out over a

variety of reports

When: Daily



# How do I run the Day Sheet (Charges and Receipts) Report?

In the Office Manager, from the Reports menu, point to Management, and then click Day Sheet (Charges and Receipts). For additional details about running this report, see the "Day sheet (charges and receipts)" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

A. Transactions – The transactions posted to the Ledger. Transaction can be sorted by running one of the following report options:

**Note**: Each of the following options prints as a separate report to the Batch Processor.

- Chronological Day Sheet Lists all transactions in the order they were posted (the most recent transactions appear at the top of the report).
- Alphabetical Day Sheet Lists all transactions alphabetically by the patients' last name.
- **B.** Transaction Details Each transaction provides the following information:
  - **Entry Date** The date a transaction is posted to the Ledger.
  - **Procedure Date** The date a procedure is posted to the Chart.

Note: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the Frequent Problems to Understanding Dentrix Enterprise Reports section in the Introduction of this book.

- **TH** The tooth number(s) associated with a procedure.
- **BT** Billing type.
- C. Grand Totals Information (Default) Regardless of the report options you select, the following information appears in the Grand Totals section:
  - **Charges Billed to Insurance** The total amount billed to insurance.
  - Average Prod Per Patient The average value of procedures per patient (the total charged for procedures divided by the total number of patients seen).
  - Average Chg Per Procedure The average charge per procedure (the total charged for procedures divided by the total number of procedures performed).
- **D.** Fee Schedule Details If you select Compare to Fee Schedule when setting options for this report, you can compare the actual total of charges with the estimated total, had all charges been applied using the selected fee schedule.
  - **Compared to [Fee Schedule]** The estimated total of charge,s had all procedures been billed using the selected fee schedule.
  - Net Difference The difference between the actual total and the estimated total. A negative value indicates that the practice would have lost revenue, had all procedures been billed using the selected fee schedule. A positive value indicates the office would have increased revenue.

- **E.** MTD and YTD Totals If you select Include MTD and YTD Totals when setting options for this report, the month-to-date and year-to-date totals appear on the report. You can use these totals to ensure the practice is on track to meet its production goals for the month and year. You can also use these totals to compare the current production levels with the previous month.
  - **Note**: MTD and YTD totals only appear when running the report by Entry Date.
- **F. Extended MTD Totals** If you select **Include Extended MTD Totals** when setting options for this report, the Avg Prod Per Patient and Avg Chg Per Procedure appears in the Month-to-date column. The Extended MTD Totals help you determine whether the current day's production average is higher or lower than the current month's average.
- **G. Provider Totals** If you select **Include Provider Totals** when setting options for this report, the transaction totals for each provider appear on the report. Providers can use this information to monitor their daily production.

Day Sheet (Charges and Receipts) Report 101
Dentrix Enterprise 11.0 Reports Reference

# Day Sheet (Receipts) Report

The Receipts Day Sheet report lists receipts by payment type.



Why: To print a record of receipts each day, to review receipt totals for a date or date

range, and to ensure receipt totals balance out over a variety of reports

When: Daily

#### **Receipts Day Sheet**

04/22/2018 - 04/22/2018 Procedure Date Clinics: <ALL> Providers: <ALL> Billing Type: <ALL> Payment Types: <ALL>

Report Date: 04/22/2018 Report Generated By: enterprise Page 1 of 1 Entry Date Proc Date Patient Name Chart BT Provider Clinic Operator ID Amount

Check Payment - Thank You 04/22/2018 Abbott, Patricia <Family> ABB102 <MULTIPLE> **CENTRAL ENTERPRISE** DDS1 CENTRAL ENTERPRISE QUANTITY: 2 AVERAGE: -74.00

**Grand Totals QUANTITY: 2 AVERAGE: -74.00** TOTAL: -148.00

Provider: DDS1 Clinic: CENTRAL Check Payment - Thank You CENTRAL ENTERPRISE DDS1 -23.00 **QUANTITY: 1** AVERAGE: -23.00 TOTAL: -23.00 **QUANTITY: 1** CLINIC TOTAL: -23.00 AVERAGE: -23.00 **QUANTITY: 1** AVERAGE: -23.00 PROVIDER TOTAL: -23.00

Clinic: CENTRAL Provider: DDS1 Check Payment - Thank You DDS1 CENTRAL **ENTERPRISE** -23.00 QUANTITY: 1 AVERAGE: -23.00 TOTAL: -23.00 **QUANTITY: 1** PROVIDER TOTAL: -23.00 AVERAGE: -23.00 Provider: DDS2 Check Payment - Thank You ABB102 DDS2 CENTRAL **ENTERPRISE** -7.20 **QUANTITY: 1** TOTAL: -7.20 AVERAGE: -7.20 **QUANTITY: 1** AVERAGE: -7.20 PROVIDER TOTAL: -7.20 **QUANTITY: 2** AVERAGE: -15.10 CLINIC TOTAL: -30.20

	Provider: Visa	DESMITH	1						
	<b>VISa</b> 04/20/2015	04/20/2015	Winters, Carl	WI211	1	DESMITH	AF	DSMITH	-72.8
	QUANTITY: 1			AVERAGE: -72.80					TOTAL: -72.8
	QUANTITY: 1			AVERAGE: -72.80				PROVIDE	R TOTAL: -72.8
	Provider:	DSMITH							
	Check Payme	ent - Thank Y	ou ou						
1	04/20/2015	04/20/2015	Crosby, Brent <family></family>	CR93	1	DSMITH	AF	DSMITH	-38.0
ノ	QUANTITY: 1			AVERAGE: -38.00					TOTAL: -38.0
	Primary Denta	al Insurance	Check Payment				0		
	04/20/2015	04/20/2015	Crosby, Brent	CR93	1	DSMITH	CENTRAL	DSMITH	-168.0
	QUANTITY: 1			AVERAGE: -168.00					TOTAL: -168.0
	Visa								
	04/20/2015	04/20/2015	Crosby, Brent <family></family>	CR93	1	DSMITH	CENTRAL	DSMITH	-42.0
	QUANTITY: 1			AVERAGE: -42.00					TOTAL: -42.0
	QUANTITY: 3			AVERAGE: -82.67				PROVIDEI	R TOTAL: -248.0

#### How do I run the Day Sheet (Receipts) Report?

From the DXOne Reporting module, select Management, and then double-click Day Sheet -Receipts. For additional details about running this report, see the "Day sheet - receipts" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. The report can be grouped and subtotaled by clinic with a breakdown by provider. The report can be grouped and subtotaled by initial provider with a breakdown by rendering provider. The following information can be used to monitor receipts for each provider, clinic, and initial provider.

- **A. Receipts** The receipts (grouped and totaled by payment type) posted to the Ledger.
- **B.** Receipt Details Each receipt provides the following information:
  - **Procedure Date** The date of a payment posted to the Ledger.
  - **Provider** The provider of procedures that a payment was applied to.
  - Clinic The rendering or collecting clinic (depending on the selected option for the report).
  - Amount The amount of the payment.
- **C.** Grand Total The grand total of receipts listed.
- **D.** Provider Totals The receipts are shown for the provider with a breakdown of the receipts for each clinic the provider works in. Each clinic's receipts for that provider are subtotaled. The receipts totals for the provider appear below the clinic subtotals.
- **E.** Clinic Totals The receipts are shown for the clinic with a breakdown of the receipts by each provider at that clinic. Each provider's receipts for that clinic are subtotaled. The receipts totals for the clinic appear below the provider subtotals.
- F. Initial Provider Totals The receipts are shown for the initial provider with a breakdown of the receipts by each rendering provider. Each rendering provider's receipts are subtotaled. The receipts totals for the initial provider appear below the rendering provider subtotals.

## **Day Sheet Report**

The Day Sheet report lists financial transactions (charges, payments, credit adjustments, charge adjustments, finance charges, and late charges) that have been posted to the Ledger.



**Why:** To print a record of transactions each day, to review transactions and production

totals for a date or date range, and to ensure transaction totals balance out over a

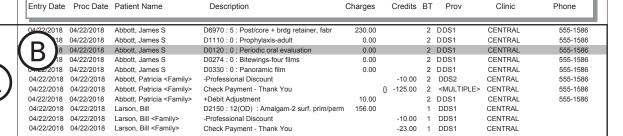
variety of reports

When: Daily



04/22/2018 - 04/22/2018 Entry Date Clinics: <ALL> Providers: <ALL> Billing Type: <ALL>

Report Date: 04/22/2018 Report Generated By: enterprise Page 1 of 1



#### **GRAND TOTALS**



Clinic: CENTRAL						
04/22/2018 04/22/2018 Smith, Brandon		ophylaxis-adult	48.00		OS01 CENTRAL	
04/22/2018 04/22/2018 Smith, Brandon		riodic oral evaluation	25.00		OS01 CENTRAL	
04/22/2018 04/22/2018 Smith, Brandon	D0274 : 0: Bit	ewings-four films	32.00	1 DE	OS01 CENTRAL	
Clinic: CENTRAL						
Provider: DDS01						
TOTALS						
Provider: DDS01						
Clinic: CENTRAL						
Charges:	105.00	Applied Payments:		0.00	Patients Seen:	
Charge Adj:	0.00	Applied Ins Payments:		0.00	New Patients:	
Finance Charges:	0.00	Applied Credit Adj:		0.00	Avg Prod Per Patient:	105.0
Late Charges:	0.00	Credit Special Adj:		0.00	Avg Chg Per Proc:	35.0
Debit Special Adj:	0.00	Credit Initial Balances:		0.00		
Debit Initial Balances:	0.00					
Billed to Insurance:	105.00					
Previous Balance:	70.00					
Balance as of 04/22/2018	175.00					
Net Change:	105.00					
Provider: DDS01						
Charges:	105.00	Applied Payments:		0.00	Patients Seen:	
Charge Adj:	0.00	Applied Ins Payments:		0.00	New Patients:	
Finance Charges:	0.00	Applied Credit Adj:		0.00	Avg Prod Per Patient:	105.0
Late Charges:	0.00	Credit Special Adj:		0.00	Avg Chg Per Proc:	35.0
Debit Special Adj:	0.00	Credit Initial Balances:		0.00		
Debit Initial Balances:	0.00					
Billed to Insurance:	105.00					
Previous Balance:	70.00					
Balance as of 04/22/2018	175.00					
Dalarioc as of O-7/22/2010	105.00					

Clinic: CENTRAL						
Prov: DDS01         Smith, Brandon           04/22/2018         04/22/2018         Smith, Brandon           04/22/2018         04/22/2018         Smith, Brandon           04/22/2018         04/22/2018         Smith, Brandon           Prov: DDS01         Smith, Brandon	D0120 : 0: Pe	ophylaxis-adult riodic oral evaluation ewings-four films	48.00 25.00 32.00	1 DE	OSO1 CENTRAL OSO1 CENTRAL OSO1 CENTRAL	
Clinic: CENTRAL						
TOTALS						
Clinic: CENTRAL						
Prov: DDS01						
Charges:	105.00	Applied Payments:		0.00	Patients Seen:	
Charge Adj:	0.00	Applied Ins Payments:		0.00	New Patients:	
Finance Charges:	0.00	Applied Credit Adj:		0.00	Avg Prod Per Patient:	10
Late Charges:	0.00	Credit Special Adj:		0.00	Avg Chg Per Proc:	;
Debit Special Adj:	0.00	Credit Initial Balances:		0.00		
Debit Initial Balances:	0.00					
Billed to Insurance:	105.00					
Previous Balance: Balance as of 04/22/2018	70.00 175.00					
Net Change:	105.00					
SUSPENDED CREDITS						
Charges:	0.00	Applied Payments:		0.00	Patients Seen:	
Charge Adj:	0.00	Applied Ins Payments:		0.00	New Patients:	
Finance Charges:	0.00	Applied Credit Adj:		0.00	Avg Prod Per Patient:	
Late Charges:	0.00	Credit Special Adj:		0.00	Avg Chg Per Proc:	
Debit Special Adj:	0.00	Credit Initial Balances:		0.00		
Debit Initial Balances:	0.00					
Billed to Insurance:	0.00					
Previous Balance: Balance as of 04/22/2018	0.00 0.00					
Net Change:	0.00					
Clinic: CENTRAL						
Charges:	105.00	Applied Payments:		0.00	Patients Seen:	
Charge Adj:	0.00	Applied Ins Payments:		0.00	New Patients:	
Finance Charges:	0.00	Applied Credit Adj:		0.00	Avg Prod Per Patient:	1
Late Charges:	0.00	Credit Special Adj:		0.00	Avg Chg Per Proc:	;
Debit Special Adj:	0.00	Credit Initial Balances:		0.00		
Debit Initial Balances:	0.00					
Billed to Insurance:	105.00					
Previous Balance:	70.00					
Balance as of 04/22/2018	175.00					

From the DXOne Reporting module, select **Management**, and then double-click **Day Sheet**. For additional details about running this report, see the "Day sheet" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information can be used to monitor production for each provider and/or clinic:

- **A.** Transactions The transactions posted to the Ledger.
- **B.** Transaction Details Each transaction provides the following information:
  - Entry Date The date a transaction is posted to the Ledger.
  - **Procedure Date** The date a procedure is posted to the Chart.

**Note**: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the Frequent Problems to Understanding Dentrix Reports section in the Introduction of this book.

- Patient Name The patient's name.
- **Description** The ADA code and description, or transaction description.
- Charges or Credits Any charges or credits.
- Clinic The clinic where the transaction was posted.
- **Phone** The patient's phone number.
- **BT** Billing type.
- **C. Grand Totals** The following information appears in the Grand Totals section:
  - Charges and Adjustments The total amounts billed to insurance, charged to patients, and adjusted on an account.
  - **Balances** The balance prior to the date of the day sheet, the balance for the date of the day sheet, and the net change between the two balances.
  - Payments The total amounts of payments received from insurance and patients or adjusted on an account.
  - Average Prod Per Patient The average value of procedures per patient (the total charged for procedures divided by the total number of patients seen).
  - **Average Chg Per Procedure** The average charge per procedure (the total charged for procedures divided by the total number of procedures performed).
- **D. Provider Totals** The transactions are shown for the provider with a breakdown of the procedures for each clinic the provider works in. Each clinic's transactions for that provider are subtotaled. The transaction totals for the provider appear below the clinic subtotals.
- **E.** Clinic Totals The transactions are shown for the clinic with a breakdown of the procedures performed by each provider at that clinic. Each provider's transactions and suspended credits for that clinic are subtotaled. The transaction totals for the clinic appear below the provider subtotals.

## **Dental Diagnostic Code List**

The Procedure Code List allows you to view and print the dental diagnostic codes entered in Dentrix Enterprise.



Why: To ensure Dentrix Enterprise dental diagnostic codes match current dental

diagnostic codes, and to view any custom dental diagnostic codes

When: After Dentrix Enterprise setup, after dental diagnostic codes are updated

		ENTAL DIAGNOSTIC CODE LIST	Т		
Date:	04/22/2018			Page:	1
CODE	DESCRIPTION	PAINT TYPE T	REATMENT AREA		
01234 D5-10000 D5-10001 D5-10002 D5-10578 D5-22071 F-51540 F-51541 F-A3610 T-53120	Dental Diagnostic Code Dental Disease NOS Disease of Teeth NOS Tooth Disorder NOS Tooth Sensitivity Painful Lips Expectoration of bloody sputum Expectoration of hemorr sputum Facial Nerve Function NOS Dorsal Surface of Tongue		Other		
A	B		©		

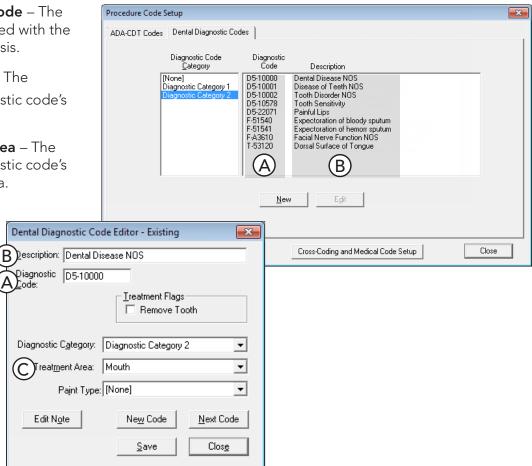
#### How do I run the Dental Diagnostic Code List?

In the Office Manager, from the Reports menu, point to Reference, and then click Diagnostic Code List. For additional details about running this report, see the "Dental Diagnostic Code List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

The following report information is found in the **Dental Diagnostic Code Editor** dialog box, which can be accessed in the Office Manager. See the "Dental Diagnostic Code Setup" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**) for details on how to edit this information.

- **A.** Diagnostic Code The code associated with the dental diagnosis.
- **B.** Description The dental diagnostic code's description.
- C. Treatment Area The dental diagnostic code's treatment area.



## **Dental Encounters Report**

The Dental Encounters Report lists procedures posted during a specified date range (each procedure must be attached to a claim to appear on the report), along with the amount that is expected to be paid by insurance.



Why: To submit dental encounters to Medicaid

When: As needed

#### **Dental Encounters**

4/11/2018 - 4/12/2018 Entry Date Clinics: <ALL> Providers: <ALL> Carrier Range: <ALL> - <ALL> Patient Range: <ALL> - <ALL>

Report Date: 4/13/2018

Report Generated By: enterprise

Page 1 of 1

Patient Name	Beneficiary IC	Proc Code	Amount Paid or Expected to be Paid	Date of Service	Group NPI	Rendering NPI
Abbott, James	123456789	D2387	0.00	4/11/2018 12	0	0
Brown, Mary	123456789	D2387	0.00	4/11/2018 12	0	0
Crosby, Brent	123456789	D3310	0.00	4/11/2018 12	0	0
Davis, Harmon	123456789	D2792	0.00	4/11/2018 12	0	0
Farrer, Lisa	123456789	D1205	78.00	4/12/2018 12	0	0
Gleason, Alice	123456789	D5915	365.00	4/12/2018 12	0	0
Smith, Michael	123456789	D3330	189.00	4/12/2018 12	0	0
Winters, Carl	123456789	D3330	85.40	4/12/2018 12	0	0



### How do I run the Dental Encounters Report?

From the DXOne Reporting module, select Management, and then double-click Dental **Encounters**. For additional details about running this report, see the "Dental Encounters Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

### What important information does this report provide?

A. Procedures – For each procedure, the date of service, the name of the patient who received treatment, the subscriber ID (Beneficiary ID) of the subscriber of the patient's insurance plan, and the appropriate NPI numbers are shown.

### **Deposit Slip**

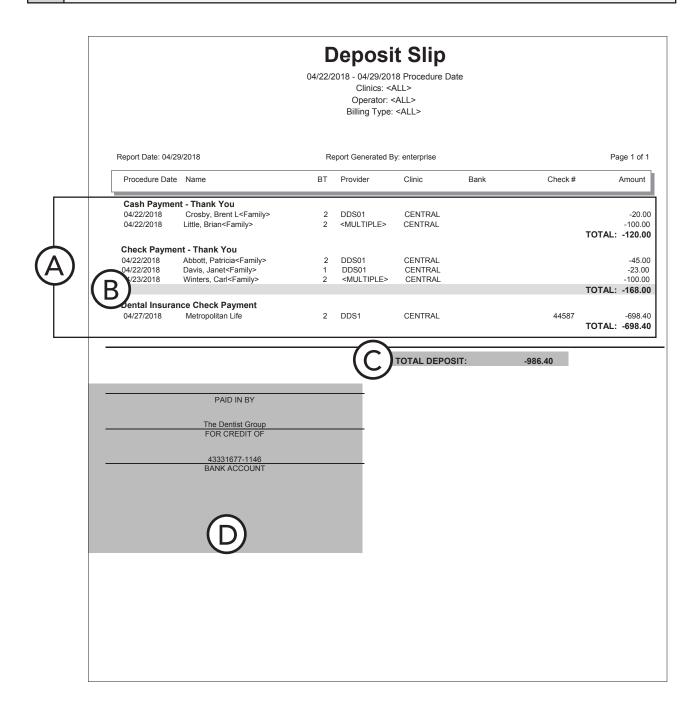
The Deposit Slip allows you to view payments by payment type, and you can use the Deposit Slip to deposit cash and checks at your bank.



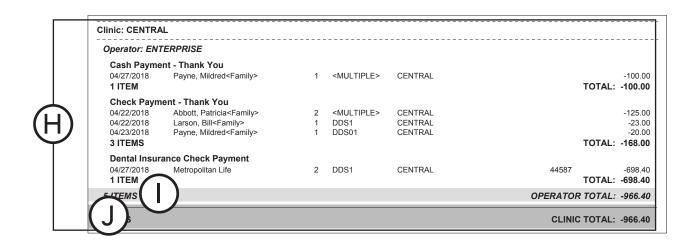
Why: To save time by automatically generating deposit slips and to ensure cash,

check, and credit card totals match up at the end of each day (in other words, the amount of cash left in the till is correct, each check has been accounted for, and the total charges processed on your credit card machine are correct)

When: Daily



	Operator: ENTE	RPRISE				
	Clinic: CENTR	AL				
	Cash Payme 04/27/2018 1 ITEM	nt - Thank You Payne, Mildred <family></family>	1	<multiple></multiple>	CENTRAL	-100.00 TOTAL: -100.00
E	Check Paym 04/22/2018 04/22/2018 04/23/2018 3 ITEMS	ent - Thank You Abbott, Patricia <family> Larson, Bill<family> Payne, Mildred<family></family></family></family>	2 1 1	<multiple> DDS1 DDS01</multiple>	CENTRAL CENTRAL CENTRAL	-125.00 -23.00 -20.00 TOTAL: -168.00
	Dental Insura 04/27/2018 1 ITEM	ance Check Payment  Metropolitan Life	2	DDS1	CENTRAL	44587 -698.40 <b>TOTAL: -698.40</b>
	5 ITEMS					CLINIC TOTAL: -966.40
	(G)					OPERATOR TOTAL: -966.40



#### How do I run the Deposit Slip?

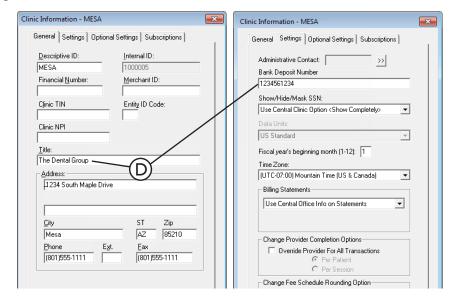
From the DXOne Reporting module, select **Management**, and then double-click **Day Sheet - Deposit Slip**. For additional details about running this report, see the "Day sheet - deposit slip" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

### What important information does this report provide?

The following information can be used to monitor payments for each provider and/or clinic:

- **A.** Payments The payments (grouped and totaled by type) posted to the Ledger.
- **B.** Payment Details Each payment provides the following information:
  - **Procedure Date** The date of a payment posted to the Ledger.
  - **Amount** The amount of the payment.

- C. Total Deposit The total of all payment types.
- **D.** Account Information The following report information (except for the first item) is found in the Clinic Information dialog box:
  - Paid in By The name of the employee making the deposit.
  - For Credit Of The name of the practice for which the deposit is being made.
  - Bank Account The practice's bank deposit number.
- **E.** Operator Payments The payments for an operator by clinic.
- **F.** Clinic Subtotal The total for an operator by clinic.



- **G.** Operator Total The total for an operator.
- **H.** Clinic Payments The payments for a clinic by operator.
- **I.** Operator Subtotal The total for a clinic by operator.
- J. Clinic Total The total for a clinic.

Deposit Slip	1	1	5
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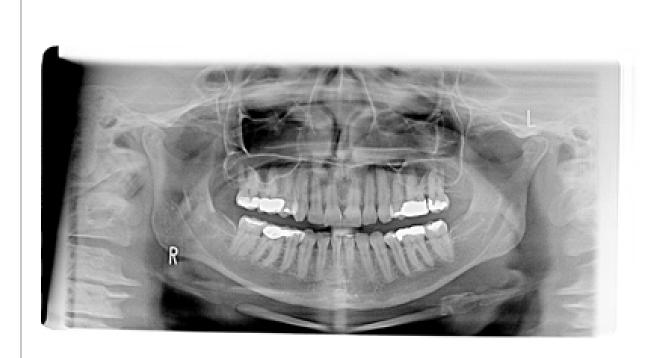
### **Document Center Document**

You can print documents that have been attached to a patient's or provider's Document Center.



Why: To print documents that have been attached to a patient or provider

When: As needed





B DDS1] Smith, Dennis , D.D.S.

Page: 1

#### How do I run the Document Center Document?

From a patient's or provider's Document Center, from the File menu, point to Print, and then click Print Document(s). For additional details about running this report, see the "Printing documents" topic in the Document Center portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

- A. Date Attached The date the document was attached to the patient, provider, referral, employer, or insurance plan.
- **B.** Name The name of the patient, provider, referral, employer, or insurance plan.

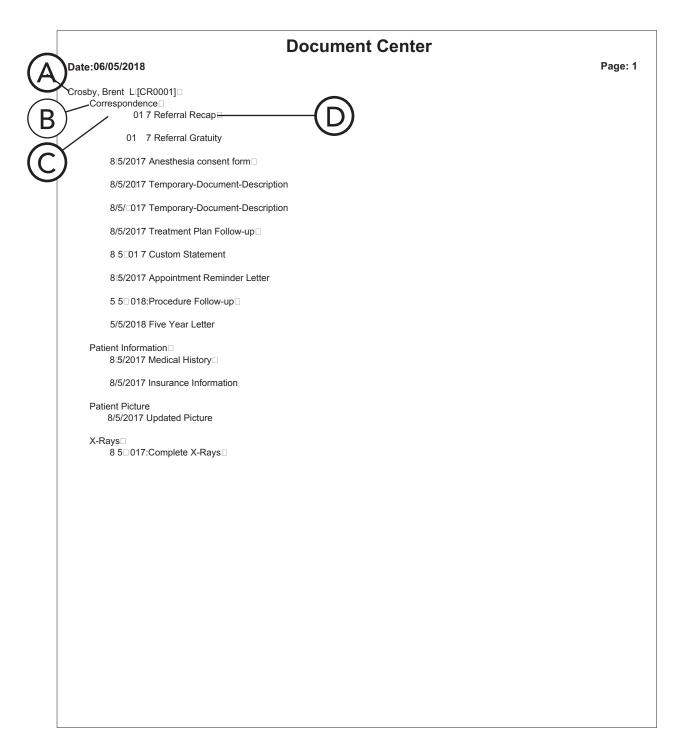
### **Document Center List**

The Document Center List displays the documents that have been attached to patients. This report can be run for a patient or provider.



Why: To print documents that have been attached to a patient or provider

When: As needed



#### How do I run the Document Center List?

From a patient's or provider's Document Center, from the **File** menu, point to **Print**, and then click **Document Center List**. For additional details about running this report, see the "Printing the Document Center List" topic in the Document Center portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

- **A.** Name The name of the patient, provider, referral, employer, or insurance plan.
- **B.** Document Type The document type.
- **C.** Date Attached The date the document was attached.
- **D.** Document Description The document's description. Any notes appear below the description.

# **Employers and Employed Patients** Report

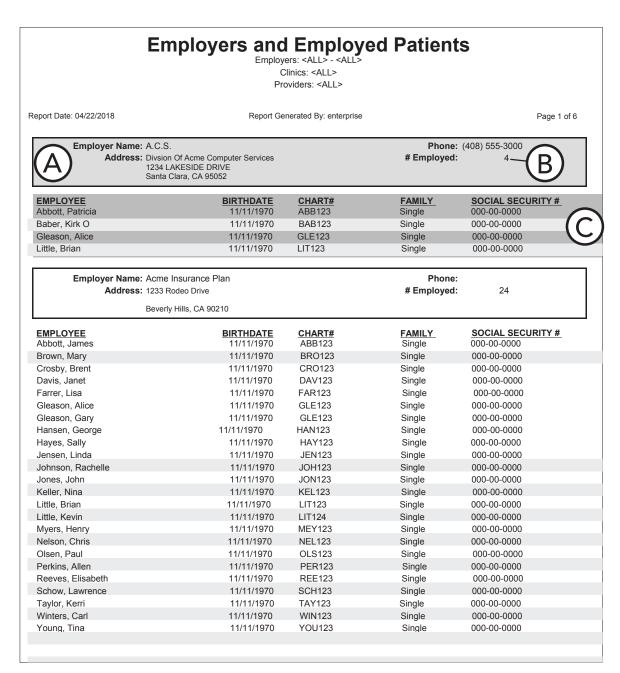
The Employers and Employed Patients Report allows you to view and print the employers entered in Dentrix Enterprise. Depending on how you run the report, the employees associated with each employer may also appear on this report.



Why: To identify individuals whose insurance information needs to be updated when

an employer changes insurance carriers

When: As needed

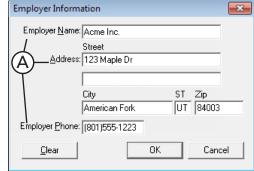


### How do I run the Employers and Employed Patients Report?

From the DXOne Reporting module, select Reference, and then double-click Employers and Employed Patients. For additional details about running this report, see the "Employers and Employed Patients Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

**A.** Employer Details – The name, mailing address, and phone number of the employer. This information is found in the **Employer Information** dialog box, which can be accessed in the Office Manager module. See the "Adding and editing employers" topic in the Office Manager portion of the Dentrix Enterprise Help for details about this information (from the Help menu of any module, click Contents).



- **B.** Number employed If you select Include **Employees** when setting options for this report, the number of patients employed by the employer appears on the report.
- C. Employee Details If you select Include Employees when setting options for this report, the name, birth date, chart number, family status, and Social Security number of each patient employed by the employer appears on the report.

## **Family Ledger Report**

The Family Ledger Report displays transactions posted for a family. Depending on report settings, the current balance of each patient in the family is also displayed on the report.



Why: To provide a family with a record of their transactions

When: As needed

Date: 04/23/2018

#### **FAMILY LEDGER REPORT**

The Dentist Group

Page:

**Guar Name:** Peggy Perkins 123 Street Philadelphia, PA 19102 **Chart Number:** 

Billing Type: 1



DATE	TEETH	DESCRIPTION	PATIENT	CHARGE	PAYMENT	BALANCE
04/23/2018		Balance Forward		90.00		90.00
04/23/2018		Finance Charge	Peggy	100.00		190.00
04/23/2018		Late Charge	Peggy	7840.00		8030.00
04/23/2018	8*12	Mand partial-metal base w/sdls	Peggy	452.00		8482.00
04/23/2018	9	S urg place implant: endosteal	Shelly	780.00		9262.00
04/23/2018	4	C rown-porc fuse high noble mtl	Shelly	78.00		9340.00
04/23/2018		Check Payment - Thank You	<family></family>		-20.00	9320.00



	TOTAL FAMILY BALANCE AS OF 04/23/2011:	9320.00
)	YTD Finance Charges: YTD Late Charges: YTD Payments: YTD Insurance Payments:	100.00 7840.00 -20.00 0.00

### How do I run the Family Ledger Report?

In the Office Manager, from the Reports menu, point to Ledger, and then click Family Ledger Report. For additional details about running this report, see the "Family Ledger Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

- **A. Family History** Displays all financial transactions posted to the Ledger for all family members.
- **B.** Family Totals Displays year-to-date totals for the family.

# Family Ledger Report (Single Family)

The Single Family Ledger Report displays transactions posted for a family.



Why: To provide a family with a record of their transactions

As needed When:

#### SINGLE FAMILY LEDGER

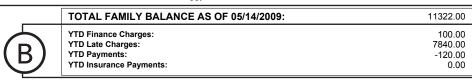
The Allied Dentist Group

Date: 05/14/2018 Page:

Guar Name: Peggy Perkins **Chart Number:** 123 Street Philadelphia, PA 19102

Billing Type: 1

	DATE	TEETH	DESCRIPTION	PATIENT	CHARGE	PAYMENT	BALANCE
	04/22/2018		Balance Forward		90.00		90.00
	04/23/2018		Finance Charge	Peggy	100.00		190.00
	04/23/2018		Late Charge	Peggy	7840.00		8030.00
	04/23/2018	8*12	M and partial-metal base w/sdls	Peggy	452.00		8482.00
	04/23/2018	9	S urg place implant: endosteal	Shelly	780.00		9262.00
	04/23/2018	4	C rown-porc fuse high noble mtl	Shelly	78.00		9340.00
<b>\</b>	04/23/2018		Check Payment - Thank You	<family></family>		-20.00	9320.00
)	04/27/2018		Cash Payment - Thank You	<family></family>		-100.00	9220.00
/	05/01/2018	15	M and partial-metal base w/sdls	Shelly	801.00		10021.00
	05/01/2018	9	E xtraction crnl remnts-decid th	Shelly	501.00		10522.00
	05/05/2018	9	R etainer crn-porc fused-hi nob	Peggy	200.00		10722.00
	05/05/2018	12	R etainer crn-porc fused-hi nob	Peggy	200.00		10922.00
	05/05/2018	10	P ontic-porcelain fused to hnob	Peggy	200.00		11122.00
	05/05/2018	11	P ontic-porcelain fused to hnob	Peggy	200.00		11322.00





### How do I run the Family Ledger Report (Single Family)?

In the Ledger, from the Print menu, click Family Ledger. For additional details about running this report, see the "Family Ledger Report" topic in the Ledger portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

- A. Family History All financial transactions posted to the Ledger (starting with the specified first transaction date) for all family members.
- **B.** Family Totals Year-to-date totals for the family.

### Fee Schedules Report

The Fee Schedules Report lists procedure fees for selected fee schedules. This report also lists the lab expenses and material expenses associated with each procedure.



Why: To ensure each fee schedule is set up properly, to compare multiple fee

schedules side by side, and to ensure lab expenses and material expenses are up

to date

When: After Dentrix Enterprise setup, and as needed

#### **FEE SCHEDULE**

ADA Code Selection: <ALL>

Report Date: 04/22/2018 Report Generated By: enterprise Page 3 of 11

CODE	DESCRIPTION	Office	PULLEM	DONTIST	DMO	FEE 5	LAB EXPENSE	MATERIAL
D2331	Resin-two surfaces, anterior	90.00	85.00	78.00	74.00	69.00	0.00	25.00
D2332	Resin-three surfaces, anterior	115.00	105.00	95.00	89.00	85.00	0.00	35.00
D2335	Resin-4+ w/incis angle-anterior	150.00	133.00	125.00	115.00	105.00	0.00	70.00
D2336	Compos resin crwn-anterior-prim	170.00	150.00	142.00	125.00	115.00	100.00	150.00
D2380	Resin-1 surface, poster-primary	71.00	65.00	60.00	58.00	55.00	0.00	21.00
D2381	Resin-2 surface, poster-primary	92.00	85.00	79.00	74.00	70.00	0.00	34.00
D2382	Resin-3 surface, poster-primary	119.00	105.00	95.00	88.00	85.00	0.00	84.00
D2385	Resin-1 surface, post-permanent	80.00	75.00	69.00	65.00	61.00	0.00	15.00
D2386	Resin-2 surface, post-permanent	110.00	98.00	92.00	87.00	84.00	0.00	30.00
D2387	Resin-3 surface +, post-perm	146.00	128.00	115.00	106.00	100.00	0.00	86.00
D2390	Resin composite crown, anterior	0.00	0.00	0.00	0.00	0.00	0.00	18.00
D2391	Resin composite-1s, posterior	0.00	0.00	0.00	0.00	0.00	0.00	18.00
D2392	Resin composite-2s, posterior	0.00	0.00	0.00	0.00	0.00	0.00	39.00
D2393	Resin composite-3s, posterior	0.00	0.00	0.00	0.00	0.00	0.00	88.00
D2394	Resin composite-4+s, posterior	0.00	0.00	0.00	0.00	0.00	0.00	121.00
02410	Gold foil-one surface	331.00	300.00	246.00	225.00	200.00	0.00	0.00
D2420	Gold foil-two surfaces	398.00	390.00	367.00	350.00	338.00	0.00	0.00
02430	Gold foil-three surfaces	450.00	432.00	393.00	374.00	344.00	0.00	0.00
02510	Inlay-metallic-one surface	406.00	390.00	375.00	345.00	319.00	0.00	0.00
02520	Inlay-metallic-two surfaces	468.00	438.00	421.00	395.00	366.00	0.00	0.00
02530	Inlay-metallic-three + surfaces	520.00	495.00	474.00	440.00	420.00	0.00	0.00
02542	Onlay-metallic-two surfaces	0.00	0.00	0.00	0.00	0.00	0.00	0.00
02543	Onlay-metallic-two surfaces Onlay-metallic-three surfaces	503.00	475.00	428.00	393.00	302.00	0.00	0.00
02544	Onlay-metallic-four + surfaces	553.00	522.00	470.00	432.00	332.00	0.00	0.00
02610	Inlay-porcel/ceramic-1 surface	460.00	414.00	393.00	372.00	350.00	0.00	0.00
D2620		493.00	450.00	440.00	419.00	560.00	0.00	0.00
D2620 D2630	Inlay-porcel/ceramic-2 surface	553.00	500.00	468.00	440.00	445.00	0.00	0.00
D2630 D2642	Inlay-porcel/ceramic-3+ surface		500.00	468.00	440.00	325.00	0.00	0.00
	Onlay-porcel/ceram-2 surface	553.00					0.00	0.00
02643	Onlay-porcel/ceram-3 surface	583.00	527.00	493.00	464.00	343.00		
02644	Onlay-porcel/ceram-4 + surface	608.00	550.00	515.00	484.00	357.00	0.00	0.00
02650	Inlay-resin based composite-1s	440.00	410.00	388.00	350.00	323.00	0.00	0.00
02651	Inlay-resin based composite-2s	473.00	435.00	390.00	375.00	359.00	0.00	0.00
D2652	Inlay-resin based composite-3+s	515.00	468.00	450.00	433.00	400.00	0.00	0.00
D2662	Onlay-resin based composite-2s	458.00	440.00	413.00	335.00	227.00	0.00	0.00
D2663	Onlay-resin based composite-3s	488.00	468.00	440.00	357.00	242.00	0.00	0.00
02664	Onlay-resin based composite-4+s	505.00	485.00	455.00	369.00	250.00	0.00	0.00
02710	Crown-resin composite(indirect)	395.00	350.00	320.00	287.00	251.00	0.00	0.00
02712	Crown-3/4 resin-based comp-ind	0.00	0.00	0.00	0.00	0.00	0.00	0.00
02720	Crown-resin w/high noble metal	542.00	600.00	573.00	499.00	478.00	0.00	0.00
D2721	Crown-resin w/ most base metal	573.00	546.00	493.00	454.00	413.00	0.00	0.00
D2722	Crown-resin with noble metal	630.00	590.00	508.00	463.00	444.00	0.00	0.00
02740	Crown-porcelain/ceramic substr	630.00	570.00	525.00	500.00	487.00	0.00	0.00
D2750	Crown-porc fuse high noble mtl	613.00	575.00	534.00	500.00	487.00	0.00	0.00
D2751	Crown-porc fused to base metal	563.00	503.00	485.00	465.00	449.00	0.00	0.00
D2752	Crown-porc fused noble metal	590.00	548.00	515.00	495.00	472.00	0.00	0.00









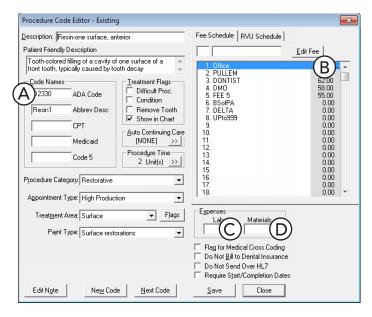
#### How do I run the Fee Schedules Report?

From the DXOne Reporting module, select Reference, and then double-click Fee Schedule. For additional details about running this report, see the "Fee Schedule Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

The following report information is found in the **Procedure Code Editor** dialog box, which can be accessed in the Office Manager. See the "Procedure Code Setup" or "Auto fee schedule changes" topic in the Office Manager portion of the Dentrix Enterprise Help for details on how to edit this information.

- **A.** Code The procedure code.
- **B.** Fee The fee assigned to a procedure.
- C. Lab Expense The estimated lab expense associated with the procedure.
- **D.** Material The estimated materials expense for the procedure.



## **Finance Charge Report**

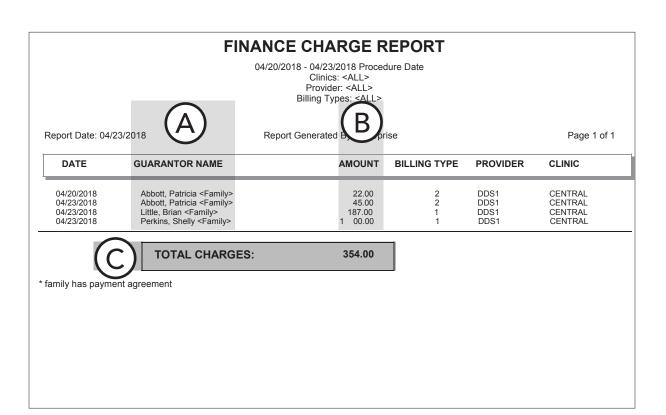
The Finance Charge Report lists the finance charges the practice has issued for a selected date or date range.



Why: To keep a record of the finance charges the practice issues each month, and to

ensure finance charges are not duplicated

When: Monthly



DATE	GUARANTOR NAME	AMOUNT	BILLING TYPE	PROVIDER	CLINIC
Provider: DDS1		354.00			
Clinic: CENTR	AL	354.00			
04/20/2018	Abbott, Patricia <family></family>	22.00	2	DDS1	CENTRAL
04/23/2018	Abbott, Patricia <family></family>	45.00	2	DDS1	CENTRAL
04/23/2018	Little, Brian <family></family>	187.00	1	DDS1	CENTRAL
04/23/2018	Perkins, Shelly <family></family>	1 00.00	1	DDS1	CENTRAL

	DATE	GUARANTOR NAME	AMOUNT	BILLING TYPE	PROVIDER	CLINIC
Clir	nic: CENTRAL		354.00			
)	Provider: DDS1	I	354.00			
<b>7</b>	04/20/2018	Abbott, Patricia <family></family>	22.00	2	DDS1	CENTRAL
	04/23/2018	Abbott, Patricia <family></family>	45.00	2	DDS1	CENTRAL
	04/23/2018	Little, Brian <family></family>	187.00	1	DDS1	CENTRAL
	04/23/2018	Perkins, Shelly <family></family>	1 00.00	1	DDS1	CENTRAL

#### How do I run the Finance Charge Report?

From the DXOne Reporting module, select Management, and then double-click Finance/Late Charge. For additional details about running this report, see the "Finance Charge Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The report contains the following information.

- **A.** Guarantor Name The guarantor to which a finance charge has been applied.
  - **Note**: Finance charges are applied to the guarantor of an account, not the patient.
- **B.** Amount The amount of the finance charge.
- **C.** Total Charges The total finance charges within the date range of the report.
- **D. Provider Totals** The finance charges are shown for the provider with a breakdown of the finance charges for each clinic the provider works in. Each clinic's finance charges for that provider are subtotaled. The finance charge totals for the provider appear below the clinic subtotals.
- **E.** Clinic Totals The finance charges are shown for the clinic with a breakdown of the finance charges by each provider at that clinic. Each provider's transactions for that clinic are subtotaled. The finance charge totals for the clinic appear below the provider subtotals.

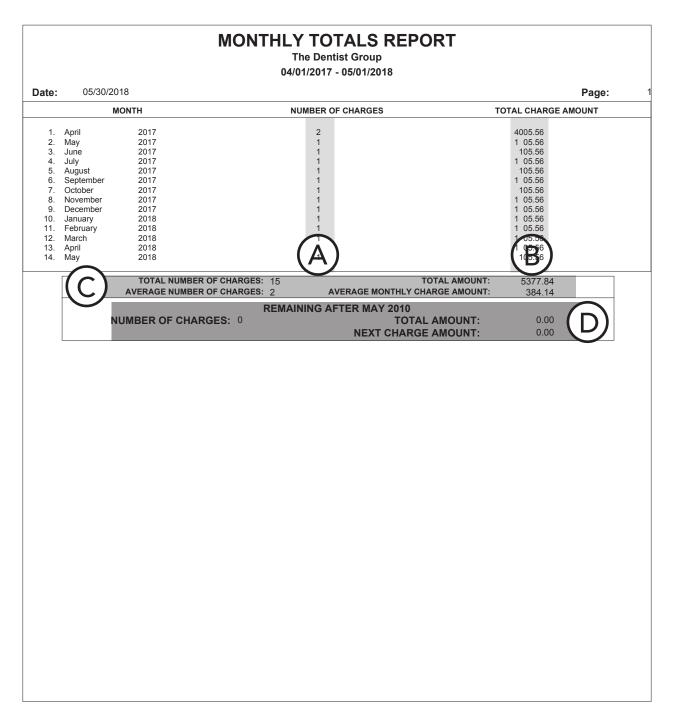
# Future Due Payment Plan Report -**Monthly Totals**

The Future Due Payment Plan - Monthly Totals Report displays future due payment totals by month.



Why: To project future revenue from future due payment plans

Monthly or at the beginning of each budgeting cycle When:



### How do I run the Future Due Payment Plan Report -Monthly Totals?

In the Office Manager, from the **Reports** menu, point to **Ledger**, and then click **Future Due** Payment Plan Report. For additional details about running this report, see the "Future Due Payment Plan Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

The following report information is found in the **Payment Plan** dialog box. To access this dialog box, in the Ledger, from the Transaction menu, click Process Future Due Payment Plan. Select a future due payment plan, and then click **OK**. The report contains the following information:

- **A. Number of Payments** The number of payments anticipated during a month.
- **B.** Total Payment Amount The projected revenue total from future due treatment plans.
- **C.** Report Totals The combined totals for all months.
- **D. Remaining** The number of charges, total amount, and next charge amount that will remain for all future due payment plans in a year from the current month.

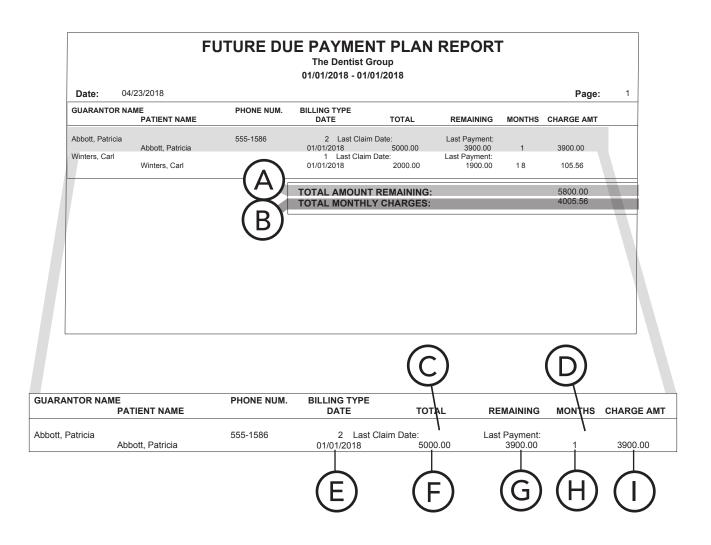
## Future Due Payment Plan Report -**Standard**

The Future Due Payment Plan Report displays patients with future due payment plans. Patients are listed alphabetically by the guarantor.



Why: To review future due payment plans by patient

When: Monthly or at the beginning of each budgeting cycle



#### How do I run the Future Due Payment Plan Report?

In the Office Manager, from the **Reports** menu, point to **Ledger**, and then click **Future Due** Payment Plan Report. For additional details about running this report, see the "Future Due Payment Plan Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

The following report information is found in the **Payment Plan** dialog box. To access this dialog box, in the Ledger, from the Transaction menu, click Process Future Due Payment Plan. Select a future due payment plan, and then click **OK**. The report contains the following information:

- **A. Total Amount Remaining** The total balance of future due payment plans.
- **B.** Total Monthly Charges The total monthly revenue expected from future due payment plans listed in the report.
- C. Last Claim Date The date of the last claim for the procedures associated with the future due payment plan (if applicable).
- D. Last Payment The date and amount of the last payment (if any) posted to the patient's
- **E.** Date The date the payment agreement was created.
- **F.** Total The total future due payment plan amount.
- **G.** Remaining The remaining amount to be paid.
- **H.** Months The number of remaining months for the plan.
- **I.** Payment The monthly amount charged to the patient.

## **Initial Health History Report**

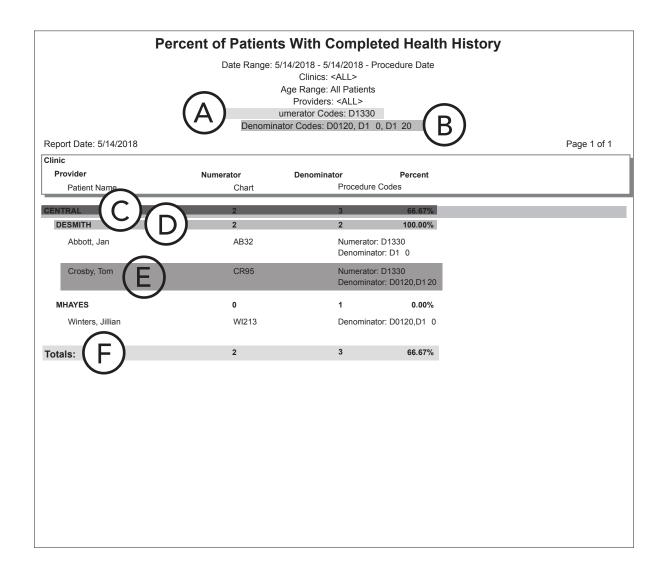
The Initial Health History Report displays the percentage of new oral health patients who have a First Visit Date in the Family File that is within a specified time frame and who had an initial health history (determined by specified ADA and/or condition codes) entered into their electronic records during the same time frame.

For example, you may want to track new patients who received a comprehensive oral exam (ADA code D0150)—the denominator code—and who have a history of smoking or tobacco use (a condition code; for example, 15995)—the numerator code.



Why: To view statistics regarding the oral health history of new patients

When: Yearly



### How do I run the Initial Health History Report?

From DXOne Reporting, select Lists, and then double-click Initial Health History. For additional details about running this report, see the "Initial Health History Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

The report contains the following information:

- **A.** Numerator The specified ADA codes and/or conditions.
- **B.** Denominator The specified ADA codes and/or conditions.
- C. Clinic Totals The Numerator, Denominator, and Percent totals for the providers at a given clinic on the report.
- **D. Provider Totals** The Numerator, Denominator, and Percent totals for a given provider who is attached to the Numerator and/or Denominator codes.
- E. Details If you select Include Details when setting options for this report, patient names, chart numbers, and procedures codes (numerators and denominators) appear on the report.
- **F.** Totals The Numerator, Denominator, and Percent grand totals for all clinics on the report.

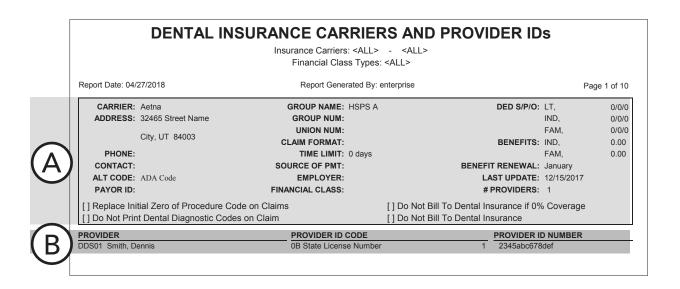
### **Insurance Carrier List**

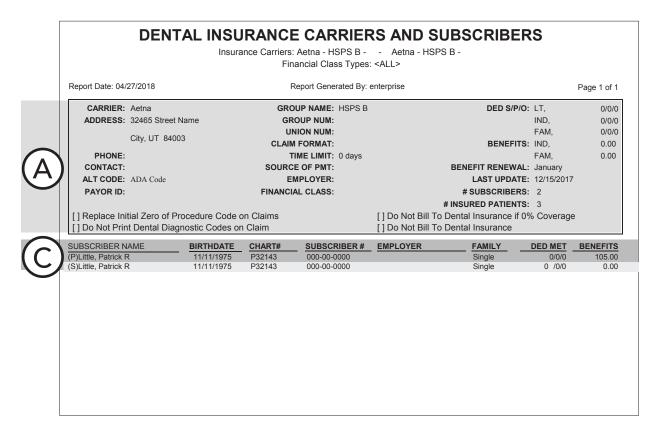
The Insurance Carrier List displays a list of the dental/medical insurance carriers entered in Dentrix Enterprise. Depending on how you run the report, the subscribers and patients, or providers associated with each carrier can also appear on this report.

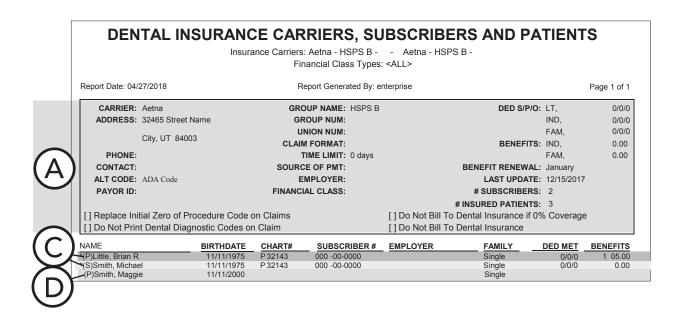


Why: To ensure insurance carriers are properly set up in Dentrix Enterprise

When: After Dentrix Enterprise setup, and as needed







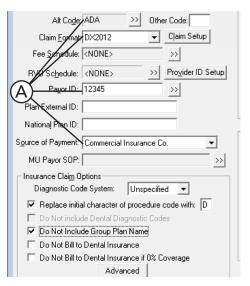
#### How do I run the Insurance Carrier List?

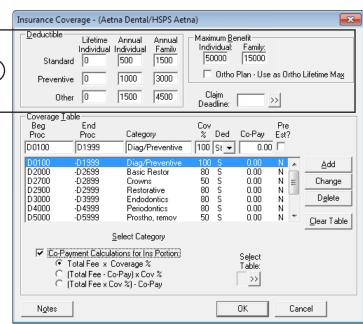
From the DXOne Reporting module, select Reference, and then double-click Insurance Carrier List. For additional details about running this report, see the "Insurance Carrier List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

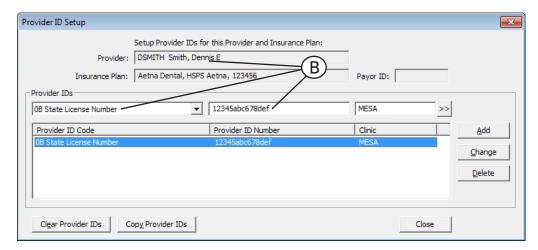
When running the report, you can choose to include subscribers, subscribers and patients, or providers on the report. Of the following items, only the relevant ones appear on the report, depending on which option is selected when setting up options to run the report.

- A. Insurance Carrier Details The first four items that follow are found in the Dental/Medical Insurance Plan Information dialog box, which can be accessed in the Office Manager. The remaining items are found in the **Insurance Coverage** dialog box (dental only).
  - Claim Format The claim form used to send printed claims.
  - Alt Code Indicates whether ADA or alternate procedure codes are used when sending claims to the insurance carrier (dental only).
  - Payor ID A unique number used to identify an insurance carrier when submitting claims electronically. Payor IDs are updated regularly by the eServices clearinghouse.
  - **Source of Payment** The category used to identify payments received from the insurance carrier.
  - Claim Deadline The number of days/weeks/months/years in which a claim must be submitted to the insurance carrier.
  - Ded S/P/O
    - LT The lifetime deductible of a policy (if any).
    - Ind The annual deductible for an individual.
    - Fam The annual deductible for a family.
  - **Benefits** 
    - Ind Yearly benefits for individuals.
    - Fam Yearly benefits for families.





**B.** Provider Details – The name, ID code, and ID number for each provider with an identification code entered for an insurance carrier. This information is found in the **Provider ID Setup** dialog box (see the "Setting up provider IDs for dental insurance" topic in the Family File portion of the Dentrix Enterprise Help for details on how to edit this information).



C. Subscriber Details – The name, birth date, chart number, subscriber number, employer, and family status of each subscriber. The report also includes the portion of the subscriber's deductible that has currently been met and the total benefits that have been used year-to-date.

#### Notes:

- "(P)" indicates a primary subscriber. "(S)" indicates a secondary subscriber.
- When viewing subscribers and patients on the report, subscribers are denoted with an asterisk.
- D. Patient Details The name, birth date, chart number, employer, and family status for each patient associated with the insurance carrier. The report also includes the portion of the patient's deductible that has currently been met and the total benefits that have been used year-to-date.

#### Notes:

- "(P)" indicates a primary subscriber. "(S)" indicates a secondary subscriber.
- When viewing subscribers and patients on the report, subscribers are denoted with an asterisk.

# **Insurance Carrier Production - Full** Report

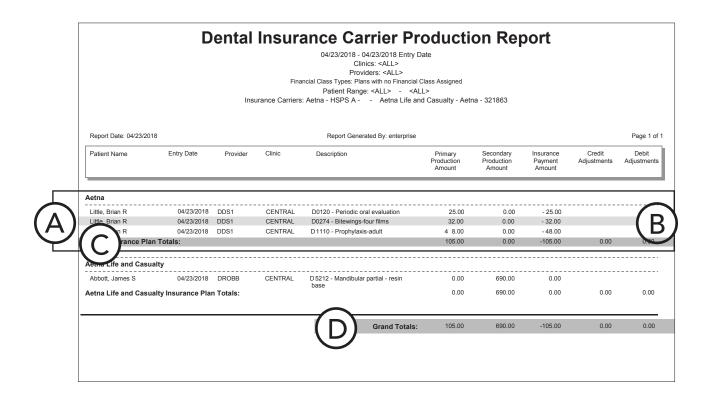
The Insurance Carrier Production - Full Report lists the insurance carriers to which claims have been submitted. The production, payments, and adjustments appear individually for each carrier.



To compare the amount of payments received from insurance carriers with the Why:

production billed to the corresponding carriers

When: Monthly and quarterly



## How do I run the Insurance Carrier Production - Full Report?

From the DXOne Reporting module, select Management, and then double-click Insurance Carrier **Production**. For additional details about running this report, see the "Insurance Carrier Production Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- A. Insurance Carrier The primary and secondary insurance carrier that has production within the date range of the report:
- **B.** Procedure Details The procedures for which a claim has been created appear with the following information:
  - Patient Name The name of the patient on whom the service was performed.
  - **Entry Date** The date the procedure was posted to the Ledger.
  - Primary Production The amount of production for which a primary claim has been created.
  - **Secondary Production** The amount of production for which a secondary claim has been
  - Insurance Payment The amount of the payment received from the insurance carrier for the procedure.
  - **Credit** The credit adjustments made to the production.
  - **Debit** The debit adjustments made to the production.
- **C.** Plan Totals The production, payment, and adjustment totals for the insurance carrier.
- **D.** Grand Totals The combined production, payment, and adjustment totals for the insurance carriers on the report.

# **Insurance Carrier Production -Summary Report**

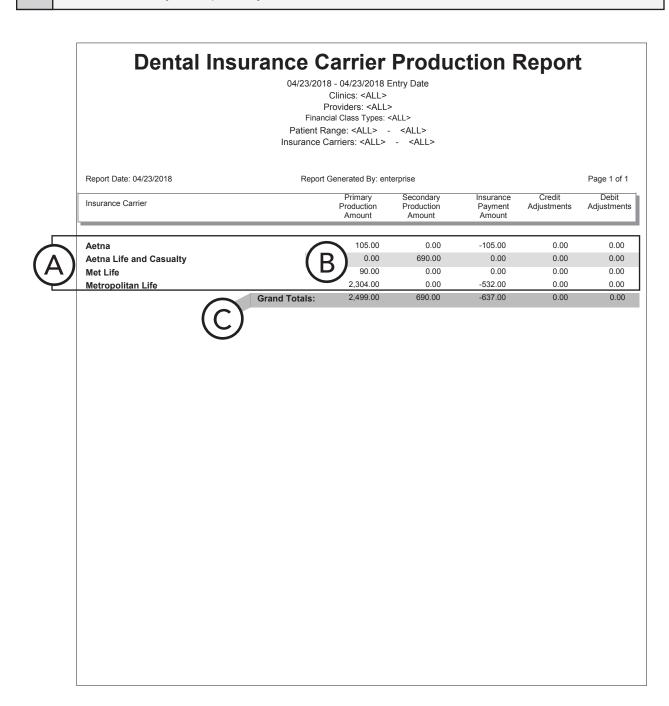
The Insurance Carrier Production - Summary Report lists the insurance carriers to which claims have been submitted. The production, payments, and adjustments appear for each carrier.



Why: To compare the amount of payments received from insurance carriers with the

production billed to the corresponding carriers

When: Monthly and quarterly



## How do I run the Insurance Carrier Production - Summary Report?

From the DXOne Reporting module, select Management, and then double-click Insurance Carrier **Production**. For additional details about running this report, see the "Insurance Carrier Production Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

A. Insurance Carriers – The primary and secondary insurance carriers that have production within the date range of the report.

### B. Production

- **Primary Production** The amount of production for which primary claims have been
- **Secondary Production** The amount of production for which secondary claims have been created.
- **Insurance Payments** The amount of the payments received from the insurance carrier.
- **Adjustments** The following adjustments:
  - **Credit** The credit adjustments made to the production.
  - **Debit** The debit adjustments made to the production.
- **C.** Grand Totals The combined production, payment, and adjustment totals for the insurance carriers on the report.

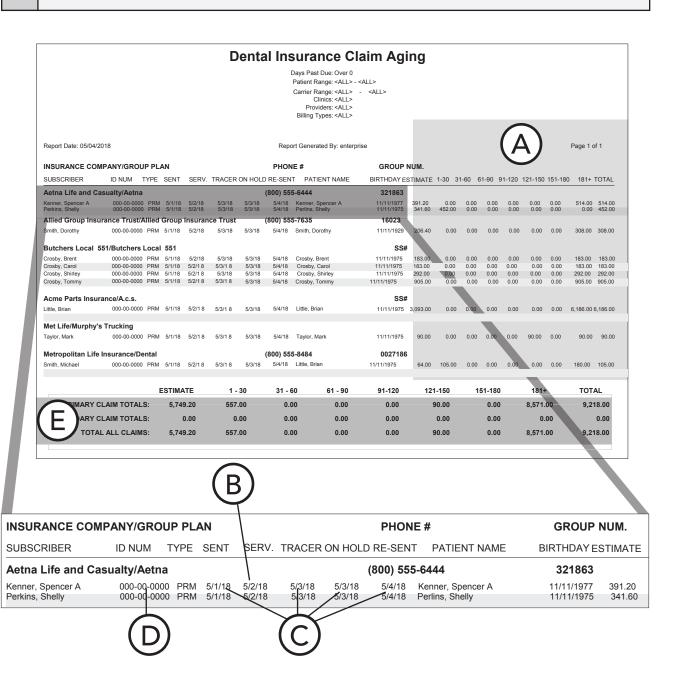
## **Insurance Claim Aging Report**

The Insurance Claim Aging Report lists outstanding insurance claims, grouped by insurance carrier, along with the aged balances of each claim.



Why: To identify unpaid claims so they can be targeted for collections

When: Monthly

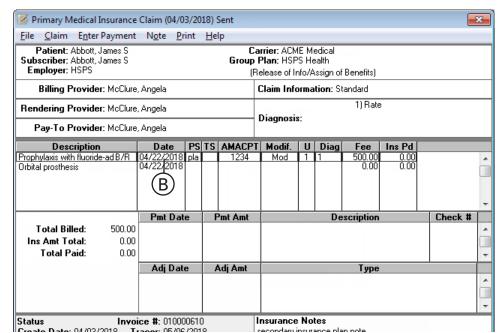


## How do I run the Insurance Claim Aging Report?

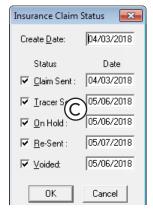
From the DXOne Reporting module, select Ledger, and then double-click Insurance Claim Aging. For additional details about running this report, see the "Insurance Claim Aging Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- A. Aged Balances The claim's aged balances.
- B. Service Date The service date (the date of the procedure) is found in the **Primary** (or Secondary) **Insurance Claim** dialog box. which can be accessed by double-clicking a claim in the Ledger. The service date is automatically entered when a claim is created.



- C. Dates associated with the claim If you have entered dates in the Insurance Claim Status dialog box, the corresponding dates appear on the report.
  - **Sent** The date the claim was sent. If you send a claim electronically, the Sent date is automatically entered in the Insurance Claim Status dialog box.
  - **Tracer** The date the tracer was sent (if any).
  - On Hold Indicates the date the claim was placed on hold (if any).
  - **Re-Sent** The date the claim was re-sent to the insurance carrier (if applicable). If you re-send a claim electronically, the Re-sent date is automatically entered in the **Insurance Claim Status** dialog box.



- **D. ID Num** A unique number that Dentrix Enterprise assigns to the claim. This number is not the same number that the insurance carrier assigns to the claim.
- **E.** Totals Totals for all insurance carriers listed.

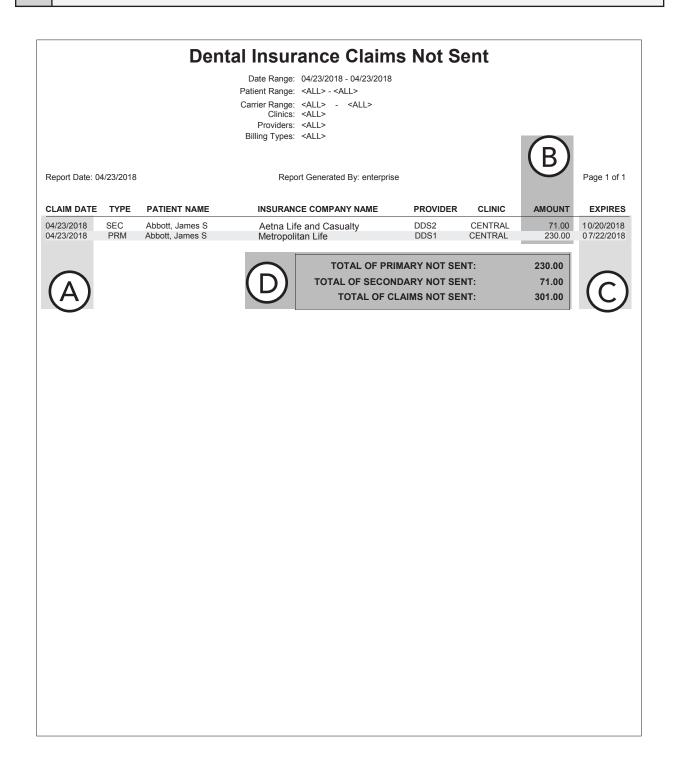
# **Insurance Claims Not Sent Report**

The Insurance Claims Not Sent Report lists insurance claims that have been created from the Ledger but not sent to the Batch Processor, printed, or sent through eClaims.



To ensure claims are processed after being created from the Ledger Why:

When: Daily or weekly



## How do I run the Insurance Claims Not Sent Report?

From the DXOne Reporting module, select **Ledger**, and then double-click **Insurance Claims Not** Sent. For additional details about running this report, see the "Insurance Claims Not Sent Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- A. Claim Date The date on which the claim was created from the Ledger.
- **B.** Amount The claim amount.
- C. Expires The deadline by which the insurance carrier must receive the claim after the service date.
- **D.** Totals The amount of the primary, secondary, and all claims not sent.

# Insurance Coverage Tables Report

The Insurance Coverage Tables Report allows you to view and print the coverage tables that have been set up for each insurance plan.



Why: To ensure coverage tables have been set up properly for each insurance plan

When: After Dentrix Enterprise setup, and as needed

Date:	04/22/2018		The De	ntist Group				Page:
CONNECT	ICUT GENERAL			Group Name:	Acme FI	ectric		
P.O. Box 1	123456			Group #:				
наптога, С	CT 06104							
	BEGIN PROC	END PROC	CATEGORY		cov %	DEDUCTIBLE	CO PAY	PRE AUTH
	D0100	D1999	Diag/Preventive		90	Standard	0.00	N
	D2000	D2699	Basic Restor		80	Standard	0.00	N
	D2700	D2899	Crowns		50	Standard	0.00	N
	D2900	D2999	Restorative		80	Standard	0.00	N
	D3000	D3999	Endodontics		80	Standard	0.00	N
	D4000	D4999	Periodontics		80	Standard	0.00	N
	D5000	D5999	Prostho, remov		50	Standard	0.00	N
_	D6000	D6999	Prostho, fixed		50	Standard	0.00	N
	D7000	D7999	Oral Surgery		80	Standard	0.00	N
/ г	<b>—</b> D <b>3</b> 000	D8999	Orthodontics		100 80	Standard	0.00	N
—/ г	<b>-</b> D9000	D9999	General Service			Standard		N
			ts Used in Calculations? (No) lculation For Ins Portion: (None)		(B)	) (C)	(D)	)( E
=(	IT GENERAL							
COMPON	GENERAL			Group Name:				
P.O. Box	1234			Group #:	04437	37		
Hartford, C	CT 06104							
	BEGIN PROC	END PROC	CATEGORY		cov %	DEDUCTIBLE	CO PAY	PRI AUTI
	D0100	D1999	Diag/Preventive		90	Standard	0.00	N
	D2000	D2699	Basic Restor		80	Standard	0.00	N
	D2700	D2899	Crowns		50	Standard	0.00	N
	D2900	D2999	Restorative		80	Standard	0.00	Ň
	D3000	D3999	Endodontics		80	Standard	0.00	N
	D4000	D4999	Periodontics		80	Standard	0.00	N
	D5000	D5999	Prostho, remov		50	Standard	0.00	N
	D6000	D6999	Prostho, fixed		50	Standard	0.00	N
	D7000	D7999	Oral Surgery		80	Standard	0.00	N
	D8000	D8999	Orthodontics		100	Standard	0.00	N
	D9000	D9999	General Service		80	Standard	0.00	N
			ts Used in Calculations? (No)					
		Со-Рау Са	Iculation For Ins Portion: (None)					
	ICUT GENERAL					uild - Top Grossers		
P.O. Box '	1234 CT 06104			Group #:	04437	37		
	BEGIN	END			cov		со	PRI
	PROC	PROC	CATEGORY		%	DEDUCTIBLE	PAY	AUTI
	D0100	D1999	Diag/Preventive		90	Standard	0.00	N
	D2000	D2699	Basic Restor		80	Standard	0.00	N
	D2700	D2899	Crowns		50	Standard	0.00	N
	D2900	D2999	Restorative		80	Standard	0.00	N
	D3000	D3999	Endodontics		80	Standard	0.00	N
	D4000	D4999	Periodontics		80	Standard	0.00	N
	D5000	D5999	Prostho, remov		50	Standard	0.00	N
	D6000	D6999	Prostho, fixed		50	Standard	0.00	N
	D7000	D7999	Oral Surgery		80	Standard	0.00	N
	D8000	D8999	Orthodontics		100	Standard	0.00	N
	D9000	D9999	General Service		80	Standard	0.00	N

## How do I run the Insurance Coverage Tables Report?

In the Office Manager, from the **Reports** menu, point to **Reference**, and then click **Insurance** Coverage Tables. For additional details about running this report, see the "Insurance Coverage Tables Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

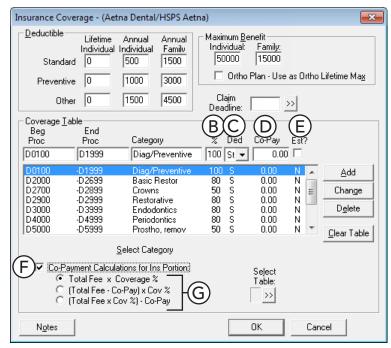
All of the following information (except for letter A) is found in the Insurance Coverage dialog box, which can be accessed in the Office Manager. For details on how to edit a carrier's coverage information, see the "Assigning coverage tables" topic in the Family File portion of the Dentrix Enterprise Help.

- A. Insurance Carrier Details The name, mailing address, group name, and group number of the insurance plan.
- **B.** Cov % The percentage of a procedure covered by the insurance plan.
- **C.** Deductible The type of deductible (such as, None, Standard, Preventive, or Other).
- **D.** Co Pay The co-pay amount.
- **E.** Pre Auth? Indicates whether or not a procedure group requires pre-authorization from the insurance carrier.



Calculations? – Indicates whether or not co-payments are considered when calculating the insurance portion of a procedure.

**G.** Co-Pay Calculated For Ins Portion – The method used to calculate the insurance portion of a procedure when taking into consideration co-payments: Total Fee X Coverage %, (Total Fee -Co-Pay) x Cov %, or (Total Fee x Cov %) - Co-Pay.



## **Insurance Eligibility Report**

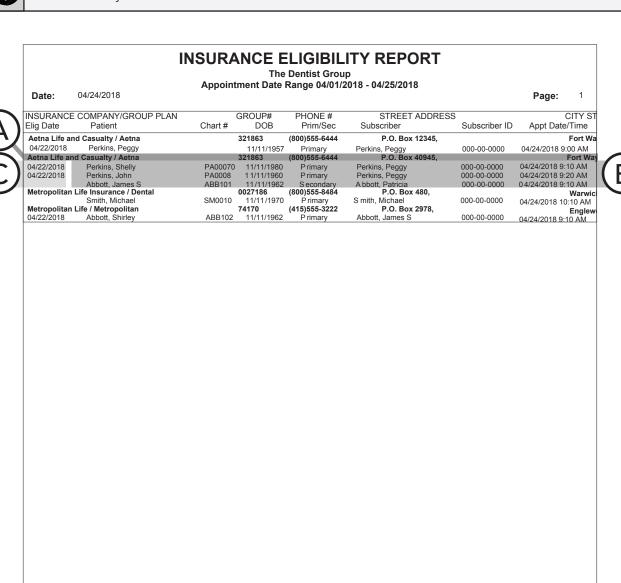
The Insurance Eligibility Report displays patients with appointments who are eligible for coverage.



Why: To ensure the practice has checked insurance eligibility for patients with

upcoming appointments

When: Daily



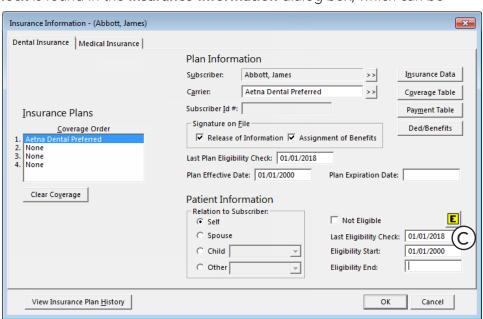
## How do I run the Insurance Eligibility Report

In the Office Manager, from the Reports menu, point to Lists, and then click Insurance Eligibility Report. For additional details about running this report, see the "Insurance Eligibility Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- **A.** Insurance The insurance company and group plan information.
- **B.** Patient The patient's information and the next scheduled appointment.
- **C.** Eligibility Date Indicates the date that insurance eligibility was last checked for the patient. Use this date to ensure all patients with appointments on a given day are currently eligible for coverage. If no date appears, eligibility has never been checked and entered for the patient. The Last Eligibility Check is found in the Insurance Information dialog box, which can be

accessed from the Family File. For details about how to enter the date when insurance eligibility is verified, see the topics for "Working With Insurance" in the Family File portion of the Dentrix Enterprise Help.



# **Insurance Transaction Analysis** Report

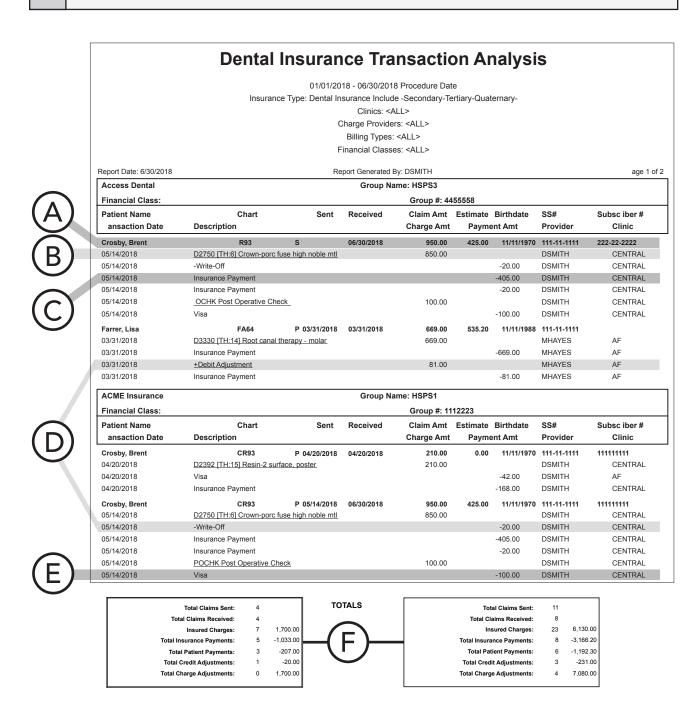
The Insurance Transaction Analysis Report displays charges (claims) and payments posted for a selected date range. Charges and payments are grouped by insurance carrier.



To view the claims and payment issued for a selected date range for an insurance Why:

carrier, and to view the total value of claims posted for all insurance carriers

When: As needed



## How do I run the Insurance Transaction Analysis Report?

From the DXOne Reporting module, select Analysis, and then double-click Insurance Transaction Analysis. For additional details about running this report, see the "Insurance Transaction Analysis Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

#### A. Claim Details

**Note**: If a patient has multiple claims posted during the date range of the report, each claim appears separately.

**Sent** – The date the claim was posted.

Note: If a report is filtered by procedure date, the sent date can fall outside the date range of the report.

**Received** – The date a payment was received for the claim.

Secondary/Tertiary/Quaternary Claims – If you select Include Secondary Claims, Include Tertiary Claims, and/or Include Quaternary Claims when setting options for this report, secondary, tertiary, and/or quaternary claims appear on the report.

Note: For secondary, tertiary, and quaternary claims, claim charges are not itemized.

- **B.** Charges If you select Include Charges when setting options for this report, the procedures billed on a claim appear on the report.
- C. Insurance Payments If you select Include Claim Charges and Payments when setting options for this report, payments made by the insurance carrier are itemized on the report.
- D. Adjustments If you select Include Charge Adjustments and/or Include Credit Adjustments when setting options for this report, adjustments appear on the report.
- E. Patient Payments If you select Include Patient Payments when setting options for this report, patient payments appear on the report.
- F. Totals If you select Include SubTotals by Carrier and/or Include Grand Totals when setting options for this report, totals for each carrier appear on the report, and/or totals for all carriers appear at the end of the report. The following totals appear, according to the information you choose to include when setting options for this report:
  - **Total Claims Sent & Received** The number of claims sent and received.
  - **Insured Charges** The number and dollar amount of charges billed to insurance.
  - Total Insurance & Patient Payments The number and dollar amount of insurance payments and patient payments.
  - Total Credit & Charge Adjustments The number and dollar amount of credit and charge adjustments.

## Late Charge Report

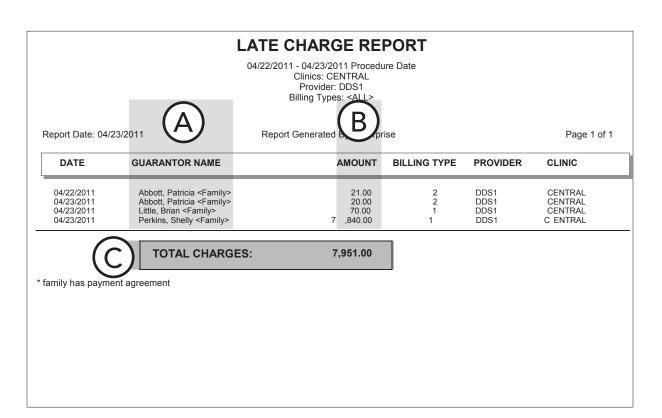
The Late Charge Report lists the late charges the practice has issued for a selected date or date range.



Why: To keep a record of the late charges the practice issues each month, and to

ensure late charges are not duplicated

When: Monthly



	DATE	GUARANTOR NAME	AMOUNT	BILLING TYPE	PROVIDER	CLINIC
	Provider: DDS1		7,951.00			
$(\Box)$	Clinic: CENTRA	.L	7,951.00			
ノン	04/22/2011	Abbott, Patricia <family></family>	21.00	2	DDS1	CENTRAL
	04/23/2011	Abbott, Patricia <family></family>	20.00	2	DDS1	CENTRAL
	04/23/2011	Little, Brian <family></family>	70.00	1	DDS1	CENTRAL
	04/23/2011	Perkins, Shelly <family></family>	7 ,840.00	1	DDS1	C ENTRAL
		• • •	·			

	DATE	GUARANTOR NAME	AMOUNT	BILLING TYPE	PROVIDER	CLINIC
Clinic	: CENTRAL		7,951.00			
0 0 0	rovider: DDS1 4/22/2011 4/23/2011 4/23/2011 4/23/2011	Abbott, Patricia <family> Abbott, Patricia <family> Little, Brian <family> Perkins, Shelly <family></family></family></family></family>	<b>7,951.00</b> 21.00 20.00 70.00 7 ,840.00	2 2 1 1	DDS1 DDS1 DDS1 DDS1	CENTRAL CENTRAL CENTRAL C ENTRAL

## How do I run the Late Charge Report?

From the DXOne Reporting module, select Management, and then double-click Finance/Late Charge. For additional details about running this report, see the "Finance/Late Charge" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The report contains the following information.

- **A.** Guarantor Name The guarantor to which a late charge has been applied.
  - **Note**: Late charges are applied to the guarantor of an account, not the patient.
- **B.** Amount The amount of the late charge.
- **C.** Total Charges The total late charges within the date range of the report.
- **D. Provider Totals** The late charges are shown for the provider with a breakdown of the late charges for each clinic the provider works in. Each clinic's late charges for that provider are subtotaled. After the clinic subtotals, the late charge totals for the provider appear.
- **E.** Clinic Totals The late charges are shown for the clinic with a breakdown of the late charges by each provider at that clinic. Each provider's late charges for that clinic are subtotaled. The late charge totals for the clinic appear below the provider subtotals.

# **Letter Merge Reports**

The Dentrix Enterprise Letter Merge feature allows you to create custom reports and letters.



Why: To create custom reports

When: As needed



	А	В	С	D	Е	F	G	Н	1
1	LName	FName	Street	Street2	City	State	Zip	HPhone	Prov_Name
2	Abbott	Ken	123 S Oak St	Apt. 101	Eastside	NV	11111	(801)555-1586	Dennis Smith
3	Brown	Mary	123 N Cedar Ave	Apt. 304	Eastside	NV	11111	(801)555-4509	Dennis Smith Junior
4	Crosby	Brent	123 N Spruce St	P.O. Box 110	Eastside	NV	11111	(801)555-5969	Dennis Smith
5	Crosby	Shirley	123 N Spruce St	P.O. Box 110	Eastside	NV	11111	(801)555-5969	Dennis Smith
6	Davis	Kelly	1234 N. State Road #65		Eastside	NV	11111	(801)555-1530	Dennis Smith
7	Edwards	John	123 N Pine St		Eastside	NV	11111	(801)555-7101	Erica Evans
8	Edwards	Kimberly	124 N Pine St		Eastside	NV	11111	(801)555-7101	Erica Evans
9	Farrer	Lisa	123 S Cedar St		Southside	NV	33333	(801)555-0213	Dennis Smith
10	Gleason	Alice	123 S Pine Rd		Southside	NV	33333	(801)555-8539	Dennis Smith
11	Hansen	Corey	123 N 123 E		Southside	NV	33333	(801)555-1714	Dennis Smith
12	Hayes	Sally	123 Oak Street	Suite #500	Eastside	NV	11111	(111)555-8961	Dennis Smith
13	Johnson	Rachelle	123 W Main St		Southside	NV	33333	(111)555-8962	Dennis Smith
14	Kenner	Spencer	123 N Olive		Southside	NV	33333	(801)555-8504	Brenda Childs
15	Little	Brian	123 N 123 W		Southside	NV	33333	(111)555-6241	Dennis Smith
16	Nelson	Chris	745 Rice Ave		Westside	NV	44444	(801)555-5824	Dennis Smith
17	Perkins	Shelly	123 S Oak St		Westside	NV	44444	(801)555-5462	Paula Pearson
18	Reeves	Elisabeth	123 N Garden Dr.		Westside	NV	44444	(801)555-2729	Dennis Smith
19	Smith	Michael	1234 Topple Rd		Westside	NV	44445	(801)555-2730	Steve Sorensen
20	Taylor	Mark	123 S Center St		Centerville	NV	55555	(801)555-3324	Dennis Smith
21	Valgardson	Adrian	123 S Opal Dr		Centerville	NV	55555	(801)555-1821	Dennis Smith
22	Winters	Carl	1234 S Main St		Centerville	NV	55555	(801)555-5495	Dennis Smith

## How do I run the Letter Merge Reports?

From the Office Manager, select Letters, and then set up a letter merge. For additional details about merging letters, see the "Merging Dentrix Enterprise letters" and "Other create and merge options" topics in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

The information displayed in this reports is customizable and depends on letter setup configurations. The following is a comprehensive list of possible data you can display:

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Last Name Status First Name Birth Date Middle Initial Family Position **Address** Preferred Name First Visit Date City State Last Visit Date Zip Last Referral Date Home Phone Salutation Title

Work Phone Work Phone Extension Other ID Social Security Number Language Chart Number E-mail Address

Gender

#### **Practice**

Phone Name

Phone Extension Address

City, State, and Zip

### Billing

Billing Type	Balance
Aging 0-30	Last Payment Date
Aging 30-60	Last Payment Amount
Aging 60-90	Guarantor Last Name
Aging >90	Guarantor First Name

#### Insurance

Primary Insurance Name	Secondary Insurance Name
Primary Remaining Benefits	Secondary Remaining Benefits
Primary Subscriber ID	Secondary Subscriber ID

Em	pla	ονε	۶r

Name City, State, and Zip

Address Phone

#### **Referred By**

Referral Source Last Name Salutation Referral Source First Name Address

Middle Initial City, State, and Zip

Title Phone

#### **Referred To**

Referral Last Name Address

Referral First Name City, State, and Zip

Middle Initial Phone
Title Date

Salutation

### **Payment Plan**

Total Payment Balance Payment Date

#### **Provider**

Name Title

**Appointment** 

Date Provider ID Time Phone Reason Address

Name City, State, and Zip

Provider

### **Continuing Care**

Due Date Appointment Date
Type Name Appointment Time
Type Description Appointment Reason
Note Appointment Provider

Prior Work Date

#### **Date of Service**

Procedure Date Total Charges Insurance Payments

4	FO
	27

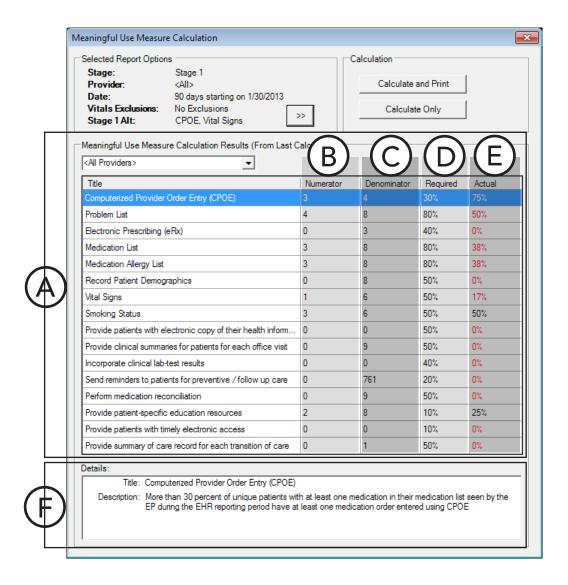
# Meaningful Use Measure Calculation List

The Meaningful Use Measure Calculation List displays the result of each Meaningful Use measure, the denominator and numerator used for calculating the actual percentage for that result, and the details of the requirement for that result.



Why: To view the calculated results of Meaningful Use measures for eligible providers

When: As needed



## How do I run the Meaningful Use Measure Calculation List?

In the Office Manager, from the Analysis menu, point to Meaningful Use, and then click Meaningful Use Measure Calculation. Select the desired report options, and then click Calculate and Print or Calculate Only. For additional details about running this report, see the "Meaningful Use Measure Calculation List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

You can view the list of calculations for all providers or a specific provider.

- **A.** Measures The list of measures.
- **B.** Numerator The numerator used in the calculation. Double-click to view a list of patients.
- **C.** Denominator The denominator used in the calculation. Double-click to view a list of patients.
- **D.** Required The percentage required.
- **E.** Actual The calculated actual percentage.
- **F.** Details An explanation of the requirements for a selected measure.

The tables on the pages that follow explain the calculations and requirements for each measure.

## Stage 1

Measure	Requirement	Denominator	Numerator
Computerized Provider Order Entry (CPOE)			
Standard measure for CPOE	More than 30 percent of unique patients with at least one medication in their medication list seen by the EP during the EHR reporting period have at least one medication order entered using CPOE.	The number of patients who have at least one medication (active or inactive) and who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date that falls within the specified Date Range.	The number of patients (from the Denominator) who have at least one medication that was ordered using CPOE.
Alternate measure for CPOE	More than 30 percent of medication orders created by the EP during the EHR reporting period are recorded using CPOE (Alternative measure - effective 2013 onward).	The number of patients who have at least one medication (active or inactive) and who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date that falls within the specified Date Range.	The number of prescriptions that were ordered using CPOE by one of the selected Providers within the specified Date Range.
Problem List	More than 80 percent of all unique patients seen by the EP during the EHR reporting period have at least one entry or an indication that no problems are known for the patient recorded as structured data.	The number of patients who were seen by one of the selected Providers within the specified Date Range.	The number of patients (from the Denominator) who have at least one medical alert/problem or an indication that the patient has no known problems.

Measure	Requirement	Denominator	Numerator
Electronic Prescribing (eRx)	More than 40 percent of all permissible prescriptions written by the EP during the EHR reporting period are transmitted electronically using Certified EHR Technology.	The number of prescriptions (except for OTC drugs and controlled substances) that were written by one of the selected Providers within the specified Date Range.	The number of prescriptions (from the Denominator) that were written by one of the selected Providers and transmitted electronically within the specified Date Range.
Medication List	More than 80 percent of all unique patients seen by the EP during the EHR reporting period have at least one medication entry (or an indication that the patient is not currently prescribed any medication) recorded as structured data.	The number of patients who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date that falls within the specified Date Range.	The number of patients (from the Denominator) who have at least one medication with an active status or an indication that no medications are known for the patient.
Medication Allergy List	More than 80 percent of all unique patients seen by the EP during the EHR reporting period have at least one medication allergy entry (or an indication that the patient has no known medication allergies) recorded as structured data.	The number of patients who were seen by one of the selected Providers within the specified Date Range.	The number of patients (from the Denominator) who have at least one medical alert/problem or an indication that the patient has no known medication allergies.
Demographics	More than 50 percent of all unique patients seen by the EP have demographics recorded as structured data.	The number of patients who were seen by one of the selected Providers within the specified Date Range.	The number of patients (from the Denominator) who have data in their records for all the required demographics (including any specific exclusions if the patient declined to provide that information or if recording that element is contrary to state law).

Measure	Requirement	Denominator	Numerator
Vital Signs			
Standard measure for vital signs	More than 50 percent of all unique patients age 2 and over seen by the EP have height, weight and blood pressure recorded as structured data.	The number of patients who are at least two years old and who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) for whom height/length, weight, and blood pressure have been recorded in a patient health assessment within the specified Date Range.
Alternate measure for vital signs with no vital sign exclusions	More than 50 percent of all unique patients seen by the EP during the EHR reporting period have blood pressure (for patients age 3 and over only) and height/length and weight (for all ages) recorded as structured data (Optional effective 2013/ Required 2014).	The number of patients who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) who are at least 3 years old and for whom height/length, weight, and blood pressure have been recorded in a patient health assessment within the specified Date Range; and the number of patients younger than 3 years of age for whom height/length and weight have been recorded in a patient health assessment within the specified Date Range.
Alternate measure for vital signs with blood pressure exclusion	More than 50 percent of all unique patients seen by the EP during the EHR reporting period have height/length and weight (for all ages) recorded as structured data (Optional effective 2013/Required 2014).	The number of patients who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) for whom height/length and weight have been recorded in a patient health assessment within the specified Date Range.

Measure	Requirement	Denominator	Numerator
Vital Signs (cont'd)			
Alternate measure for vital signs with height/length and weight exclusion	More than 50 percent of all unique patients seen by the EP during the EHR reporting period have blood pressure (for patients age 3 and over only) recorded as structured data (Optional effective 2013/ Required 2014).	The number of patients who are at least 3 years old and who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) who are at least 3 years old and for whom blood pressure has been recorded in a patient health assessment within the specified Date Range.
Smoking Status	More than 50 percent of all unique patients 13 years old or older seen by the EP have smoking status recorded as structured data.	The number of patients who are at least 13 years old and who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) who have a smoking status set.
VDT - View, Download, or Transmit Health Information			
Measure A	More than 50 percent of all unique patients seen by the EP during the EHR reporting period are provided timely (available to the patient within 4 business days after the information is available to the EP) online access to their health information subject to the EP's discretion to withhold certain information.	The number of unique patients who were seen by n EP within the specified Date Range.	The number of patients (from the Denominator) who have timely (within 4 business days after the information is available to the EP) online access to their health information.

to the appropriate exclusion and then click Apply to attest to

the exclusion).

Measure	Requirement	Denominator	Numerator
Patient Education	More than 10 percent of all unique patients seen by the EP during the EHR reporting period are provided patient-specific education resources.	The number of patients who were seen by the EP within the specified Date Range.	The number of patients (from the Denominator) who were provided patient-specific education resources.
Medication Reconciliation	The EP performs medication reconciliation for more than 50 percent of transitions of care in which the patient is transitioned into the care of the EP.	The number of transitions of care within the specified Date Range for which the EP was the receiving party of the transition. If an EP was not on the receiving end of any transition of care within the specified Date Range, that EP is excluded from the requirement (the EP must select No next to the appropriate exclusion and then click Apply to attest to the exclusion).	The number of transitions of care (from the Denominator) where medication reconciliation was performed.

## Stage 2

Measure	Requirement	Denominator	Numerator
Demographics	More than 80 percent of all unique patients seen by the EP have demographics recorded as structured data.	The number of patients who were seen by one of the selected Providers within the specified Date Range.	The number of patients (from the Denominator) who have data in their records for all the required demographics (including any specific exclusions if the patient declined to provide that information or if recording that element is contrary to state law).

Measure	Requirement	Denominator	Numerator
Computerized Provider Order Entry (CPOE) - Medications	More than 60 percent of medication orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of prescriptions that were ordered by one of the selected Providers within the specified Date Range.	The number of prescriptions (from the Denominator) that were ordered using CPOE by one of the selected Providers within the specified Date Range.
Computerized Provider Order Entry (CPOE) - Laboratory	More than 30 percent of laboratory orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of laboratory orders that were created by an EP and that have an order date that is within the specified Date Range.	The number of laboratory orders (from the Denominator) that were recorded using CPOE and that have an order date that is within the specified Date Range.
Computerized Provider Order Entry (CPOE) - Radiology	More than 30 percent of radiology orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of radiology orders that were created by an EP and that have a creation date that is within the specified Date Range.	The number of radiology orders (from the Denominator) that were recorded using CPOE and that have a creation date that is within the specified Date Range.
Electronic Prescribing (eRx)	More than 50 percent of all permissible prescriptions, or all prescriptions written by the EP are queried for a drug formulary and transmitted electronically using Certified EHR Technology.	The number of prescriptions written by one of the selected Providers (except for OTC drugs and controlled substances) within the specified Date Range.	The number of prescriptions (from the Denominator) that were queried for a drug formulary and transmitted electronically.

Measure	Requirement	Denominator	Numerator
Vital Signs			
No vital sign exclusions	More than 80 percent of all unique patients seen by the EP during the EHR reporting period have blood pressure (for patients age 3 and over only) and height/length and weight (for all ages) recorded as structured data.	The number of patients who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) who are at least 3 years old and for whom height/length, weight, and blood pressure have been recorded in a patient health assessment within the specified Date Range; and the number of patients younger than 3 years of age for whom height/length and weight have been recorded in a patient health assessment within the specified Date Range.
Blood pressure exclusion	More than 80 percent of all unique patients seen by the EP during the EHR reporting period have height/ length and weight (for all ages) recorded as structured data.	The number of patients who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) for whom height/length and weight have been recorded in a patient health assessment within the specified Date Range.
Height/length and weight exclusion	More than 80 percent of all unique patients seen by the EP during the EHR reporting period have blood pressure (for patients age 3 and over only) recorded as structured data.	The number of patients who are at least 3 years old and who have a patient health assessment, medical encounter, or dental procedure with one of the selected Providers and with a procedure date within the specified Date Range.	The number of patients (from the Denominator) who are at least 3 years old and for whom blood pressure has been recorded in a patient health assessment within the specified Date Range.

Measure	Requirement	Denominator	Numerator
Clinical Summary	Clinical summaries provided to patients or patient-authorized representatives within 1 business day for more than 50 percent of office visits during the EHR reporting period.	The number of office visits conducted by the EP within the specified Date Range.	The number of office visits (from the Denominator) where the patient or a patient-authorized representative is provided a clinical summary of the patient's visit within 1 business day (or patient declined clinical summary).
Patient Reminders	More than 10 percent of all unique patients who have had two or more office visits for preventive or follow-up care with the EP within the 24 months before the beginning of the EHR reporting period were sent a reminder per patient preference (if available).	The number of unique patients who have had two or more office visits with an EP in the 24 months prior to the beginning of the specified Date Range.  Exclusion: A unique patient with less than two office visits with the EP in the 24 months prior to the beginning of the specified Date Range.	The number of patients (from the Denominator) who were sent a reminder per patient preference (if available) within the specified Date Range.
Patient Education	Patient-specific education resources identified by Certified EHR Technology are provided to patients for more than 10 percent of all unique patients with office visits seen by the EP during the EHR reporting period.	The number of unique patients with office visits who were seen by the EP within the specified Date Range.	The number of patients (from the Denominator) who were provided patient-specific education resources identified by the EHR technology.

Measure	Requirement	Denominator	Numerator
Summary Of Care (cont'd)			
Measure B	The EP that transitions or refers their patient to another setting of care or provider of care provides a summary of care record for more than 10 percent of such transitions and referrals during the EHR reporting period either: (a) electronically transmitted using Certified EHR Technology to a recipient; or (b) where the recipient receives the summary of care record via an exchange facilitated by an organization that is a Nationwide Health Information Network (NwHIN) Exchange participant or in a manner that is consistent with the governance mechanism ONC establishes for the NwHIN.	The number of transitions of care and referrals for which the EP was the transferring or referring provider within the specified Date Range.	The number of transitions of care and referrals (from the Denominator) where the recipient receives the summary of care record electronically—via an exchange facilitated by an organization that is a NwHIN Exchange participant, or in a manner that is consistent with the governance mechanism ONC establishes for the nationwide health information network.
Secure Electronic Messaging	A secure message was sent using the electronic messaging function of Certified EHR Technology by more than 5 percent of unique patients (or their authorized representatives) seen by the EP during the EHR reporting period.	The number of unique patients who were seen by an EP within the specified Date Range.	The number of patients or patient-authorized representatives (from the Denominator) who send a secure electronic message to the EP.

Measure	Requirement	Denominator	Numerator
Electronic Notes	Enter at least one electronic progress note created, edited, and signed by an EP for more than 30 percent of unique patients with at least one office visit during the EHR reporting period. The text of the electronic note must be text-searchable and may contain drawings and other content.	Number of unique patients with at least one office visit with EPs with the specified Date Range.	The number of unique patients (from the Denominator) who have at least one electronic progress note from an eligible professional recorded as text-searchable data.
Family Health History	More than 20 percent of all unique patients seen by the EP during the EHR reporting period have a structured data entry (health history or unknown) for one or more first-degree relatives (parents, siblings, and children).	Number of unique patients seen by the EP within the specified Date Range.	The number of patients (from the Denominator) with a structured data entry (health history or unknown) for one or more first-degree relatives.

## **Modified Stage 2**

Measure	Requirement	Denominator	Numerator
Computerized Provider Order Entry (CPOE) - Medications	More than 60 percent of medication orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of prescriptions that were ordered by one of the selected Providers within the specified Date Range.	The number of prescriptions (from the Denominator) that were ordered using CPOE by one of the selected Providers within the specified Date Range.
Computerized Provider Order Entry (CPOE) - Laboratory	More than 30 percent of laboratory orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of laboratory orders that were created by an EP and that have an order date that is within the specified Date Range.	The number of laboratory orders (from the Denominator) that were recorded using CPOE and that have an order date that is within the specified Date Range.

Measure	Requirement	Denominator	Numerator
Computerized Provider Order Entry (CPOE) - Radiology	More than 30 percent of radiology orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of radiology orders that were created by an EP and that have a creation date that is within the specified Date Range.	The number of radiology orders (from the Denominator) that were recorded using CPOE and that have a creation date that is within the specified Date Range.
Electronic Prescribing (eRx)	More than 50 percent of all permissible prescriptions, or all prescriptions written by the EP are queried for a drug formulary and transmitted electronically using Certified EHR Technology.	The number of prescriptions written by one of the selected Providers (except for OTC drugs and controlled substances) within the specified Date Range.	The number of prescriptions (from the Denominator) that were queried for a drug formulary and transmitted electronically.
VDT			
Measure A - Timely Online Access	More than 50 percent of all unique patients seen by the EP during the EHR reporting period are provided timely (available to the patient within 4 business days after the information is available to the EP) online access to their health information subject to the EP's discretion to withhold certain information.	The number of unique patients who were seen by n EP within the specified Date Range.	The number of patients (from the Denominator) who have timely (within 4 business days after the information is available to the EP) online access to their health information.
Measure B - View, Download, or Transmit Health Information	At least one patient seen by the EP during the EHR reporting period (or their authorized representative) views, downloads, or transmits their health information to a third party.  Yes or No answer.	The number of unique patients who were seen by n EP within the specified Date Range.	The number of unique patients, or their authorized representatives, (from the Denominator) who have viewed online, downloaded, or transmitted the patient's health information to a third party.

Measure	Requirement	Denominator	Numerator
Patient Education	Patient-specific education resources identified by Certified EHR Technology are provided to patients for more than 10 percent of all unique patients with office visits seen by the EP during the EHR reporting period.	The number of unique patients with office visits who were seen by the EP within the specified Date Range.	The number of patients (from the Denominator) who were provided patient-specific education resources identified by the EHR technology.
Medication Reconciliation	The EP performs medication reconciliation for more than 50 percent of transitions of care in which the patient is transitioned into the care of the EP during the EHR reporting period.	The number of transitions of care (defined as first encounters with a new patient and encounters with existing patients where a summary of care record of any type is provided to the receiving provider as a hard copy, scanned copy, or electronic C-CDA) for which the EP was the receiving party of the transition within the specified Date Range.	The number of transitions of care (from the Denominator) where medication reconciliation was performed.

Measure	Requirement	Denominator	Numerator
Summary Of Care	The EP that transitions or refers their patient to another setting of care or provider of care provides a summary of care record for more than 10 percent of such transitions and referrals during the EHR reporting period (or 5 percent if the reporting period is in 2017). The provider of care must (1) use a Certified EHR Technology to create a summary of care record; and (2) electronically transmit such summary of care record to a receiving provider.	The number of transitions of care and referrals for which the EP was the transferring or referring provider within the specified Date Range.	The number of transitions of care and referrals (from the Denominator) where the summary of care record is created using a Certified EHR Technology and electronically transmitted.
Secure Electronic Messaging	For at least one patient seen by the EP during an EHR reporting period in 2016 (or 5 percent if the report period is in 2017), a secure message was sent to the patient either: (a) using the electronic messaging function of a Certified EHR Technology; or (b) in response to a secure message sent by the patient.  Yes or No answer.	The number of unique patients who were seen by an EP within the specified Date Range.	The number of patients (from the Denominator) who were sent a secure electronic message.

## **Modified Stage 3**

Measure	Requirement	Denominator	Numerator
Computerized Provider Order Entry (CPOE) - Medications	More than 60 percent of medication orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of prescriptions that were ordered by one of the selected Providers within the specified Date Range.	The number of prescriptions (from the Denominator) that were ordered using CPOE by one of the selected Providers within the specified Date Range.
Computerized Provider Order Entry (CPOE) - Laboratory	More than 60 percent of laboratory orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of laboratory orders that were created by an EP and that have an order date that is within the specified Date Range.	The number of laboratory orders (from the Denominator) that were recorded using CPOE and that have an order date that is within the specified Date Range.
Computerized Provider Order Entry (CPOE) - Radiology/ Diagnostic Imaging	More than 60 percent of diagnostic imaging orders created by the EP during the EHR reporting period are recorded using computerized provider order entry.	The number of diagnostic imaging orders that were created by an EP and that have a creation date that is within the specified Date Range.	The number of diagnostic imaging orders (from the Denominator) that were recorded using CPOE and that have a creation date that is within the specified Date Range.
Electronic Prescribing (ePrescribing)	More than 60 percent of all permissible prescriptions written by the EP are queried for a drug formulary and transmitted electronically using Certified EHR Technology.	The number of prescriptions written by one of the selected Providers (except for OTC drugs and controlled substances) within the specified Date Range.	The number of prescriptions (from the Denominator) that were queried for a drug formulary and transmitted electronically.

Measure	Requirement	Denominator	Numerator
Patient Electronic Access	For more than 80 percent of all unique patients seen by the EP during the EHR reporting, (1) the patient (or the patient-authorized representative) is provided timely (available to the patient within 48 hours after the information is available to the EP) access to view online, download, and transmit their health information; and (2) the provider ensures the patient's health information is available for the patient (or patient-authorized representative) to access using any application of their choice that is configured to meet the technical specifications of the API in a Certified EHR Technology.	The number of unique patients who were seen by n EP within the specified Date Range.	The number of patients, or their authorized representatives, (from the Denominator) who have timely (within 48 hours after the information is available to the EP) online access to their health information, or who have access to their health information through an application that uses the API for a Certified EHR Technology.

Measure	Requirement	Denominator	Numerator
View, Download, or Transmit	More than 10 percent of all unique patients (or their authorized representatives) seen by the EP during the EHR reporting period actively engage with the electronic health record made accessible by the provider and either: (1) views, downloads, or transmits to a third- party their health information; or (2) accesses their health information through the use of an API that can be used by applications chosen by the patient and configured to the API in a Certified EHR Technology; or (3) does a combination of (1) and (2).	The number of unique patients who were seen by n EP within the specified Date Range.	The number of unique patients, or their authorized representatives, (from the Denominator) who have viewed online, downloaded, or transmitted to a third party the patient's health information; who have accessed their health information through an API; or both.
Patient Education	For more than 35 percent of all unique patients with office visits seen by the EP during the EHR reporting period, patient- specific education resources identified by a Certified EHR Technology are provided to patients.	The number of unique patients with office visits who were seen by the EP within the specified Date Range.	The number of patients (from the Denominator) who were provided patient-specific education resources identified by a Certified EHR Technology.

Measure	Requirement	Denominator	Numerator
Medication/ Clinical Information Reconciliation	For more than 80 percent of transitions or referrals received and patient encounters in which the provider has never before encountered the patient, the EP performs a clinical information reconciliation for the following three clinical information sets:  (a) a review of the patient's medications, including the name, dosage, frequency, and route of each medication;  (b) a review of the patient's known medication allergies; and  (c) a review of the patient's current and active diagnoses.	Within the specified Date Range, the number of transitions of care or referrals received for which the EP was the receiving party, and the number of the EP's first encounters (encounters with a new patient).	The number of transitions of care (from the Denominator) where medication and clinical information reconciliation was performed.
Transitions of Care	For more than 50 percent of the transitions to another setting of care or referrals to another provider of care during the EHR reporting period, the EP transitioning or referring their patients (1) creates a summary of care record using a Certified EHR Technology; and (2) electronically exchanges such summary of care record.	The number of transitions of care and referrals for which the EP was the transferring or referring provider within the specified Date Range.	The number of transitions of care and referrals (from the Denominator) where the summary of care record is created using a Certified EHR Technology and electronically exchanged.

Measure	Requirement	Denominator	Numerator
Secure Messaging	For more than 25 percent of all unique patients seen by the EP during the EHR reporting period, a secure message was sent to the patient (or their authorized representative) either: (a) using the electronic messaging function of a Certified EHR Technology; or (b) in response to a secure message sent by the patient (or their authorized representative).	The number of unique patients who were seen by an EP within the specified Date Range.	The number of patients (from the Denominator) who were sent a secure electronic message.
Patient Generated Health Data	For more than 5 percent of all unique patients seen by the EP during the EHR reporting period, patient-generated health data or data from a non-clinical setting is incorporated into a Certified EHR Technology.	The number of unique patients who were seen by an EP within the specified Date Range.	The number of patients (from the Denominator) who had health data from patient-generated or non-clinical sources incorporated into a Certified EHR Technology.
Receive and Incorporate	For more than 40 percent of transitions or referrals received and patient encounters in which the provider has never before encountered the patient, the EP incorporates into the patient's EHR an electronic summary of care document.	The number of transitions of care or referrals received by the EP, and the number of patient encounters in which the provider has never before encountered the patient, within the specified Date Range.	The number of electronic summary of care documents incorporated into patient records.

Meaningful Use Measure Calculation List	183
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Dentrix Enterprise 11.0 Reports Refere	ence

The Medical Code List allows you to view and print the medical codes entered in Dentrix Enterprise. Codes are grouped by code type (AMA, ICD, Modifier, Place of Service, and Type of Service).

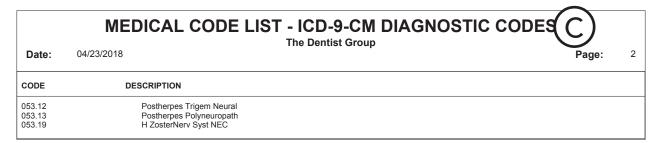


**Why:** To ensure medical codes are up to date, and to view the ICD-9-CM codes

associated with each AMA CPT code

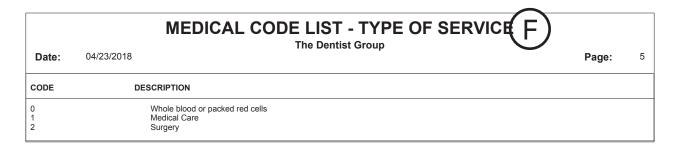
When: After Dentrix Enterprise setup, and as needed

Date:	<b>MEDICA</b> 04/23/2018	The Dentist Group	Page:
CODE	DESCRIPTION		
	INCLUDED ICD-	-CM CODES	
473.0	Chr Maxillary Sinusitis 053.12 053.13 053.19	Postherpes Trigem Neural Postherpes Polyneuropath H ZosterNery Syst NEC	
478.22 478.24	Parapharyngeal Abscess Retropharyngeal Abscess		



Date:	04/23/2018	MEDICAL CODE LIST - MODIFIER CODES  The Dentist Group	Page:	3
CODE	DES	SCRIPTION		
21 22 23		Prolonged Evaluation and Management Service Unusual Procedural Services Unusual Anesthesia		

Date:	Date: 04/23/2018  MEDICAL CODE LIST - PLACE OF SERVICE The Dentist Group			
CODE	DESCR	IPTION		
11 12 13	Offi Hoi Mo			



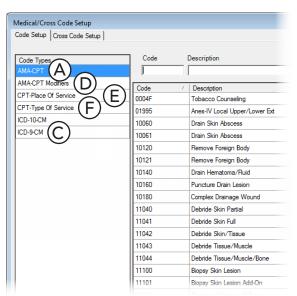
### How do I run the Medical Code List?

From the DXOne Reporting module, select Reference, and then double-click Medical Code List. For additional details about running this report, see the "Medical Code List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

The following report information is found in the Medical/Cross Code Setup dialog box, which can be accessed in the Office Manager. See the "Adding, editing, and deleting medical codes" topic in the Office Manager portion of the Dentrix Enterprise Help for details on how to edit codes listed on this report.

- A. AMA CPT Codes If you select AMA CPT when setting options for this report, AMA CPT codes appear on the report.
- **B.** Included ICD-9-CM Codes If you select List **Included ICD-9-CM** when setting options for this report, the ICD-9 codes associated with each AMA CPT code appear on the report.
- C. ICD-9 Codes If you select ICD-9-CM when setting options for this report, ICD-9 codes appear on the report.
- **D.** Modifier Codes If you select Modifier when setting options for this report, Modifier codes appear on the report.
- **E.** Place of Service If you select Place of Service when setting options for this report, Place of Service codes appear on the report.



F. Type of Service – If you select Type of Service when setting options for this report, Type of Service codes appear on the report.

## **Multi-Code List**

The Multi-Code List allows you to view and print the multi-codes entered in Dentrix Enterprise.

2

**Why:** To ensure treatment planning services that require multiple steps/appointments (for example, dentures) have multi-codes that have been setup properly, to ensure each multi-code contains the proper procedure codes, and to ensure each multi-code reserves a proper length of time in the Appointment Book

When: After Dentrix Enterprise setup, and as needed

	MULTI-CODE LIST								
Date:	04/22/2018		The De	ntist Group			Page:	1	
CODE	DESCRIPTION PROC/DIAG	ABBREV DESC DESCRIPTION	UNITS	CODE TYPE	APPT TYPE	ENABLED	PERMANENT		
xx111	Crn, Pst & Core, Insert D2752 D2954 D2761 D5-10578 D5-10002 F-A3610	CrnPCIns Crown-porc fused i Prefab post&core i Crown Insert Tooth Sensitivity Tooth Disorder NO Facial Nerve Fund	n add to crn	Standard	High Production	YES	NO		
xx2sA	DO Amalgam, permanent D2150 OD	DO Amalg. Amalgam-2 surf. p	3 rim/perm	Standard	High Production	YES	NO		
xx2sC	DO Composite, post-permanent D2386 OD	DO Comp. Resin-2 surface, po	3 ost-permaner	Standard	High Production	YES	NO		
xx3sA	MOD Amalgam D2160 MOD	MOD Amal Amalgam-3 surf. p	4 rim/perm	Standard	High Production	YES	NO		
xx3sC	MOD Composite, post-permanent D2387 MOD	MOD Comp Resin-3 surface +,	4 post-perm	Standard	High Production	YES	NO		
xBRG	Bridge D6240 MOD D6750 MOD	Bridge Pontic - Pontic-por Retainer-Crown - F			High Production	YES	NO		
xXCCA	Cont. Care - Prophy, Adult D1110 D0120 D0274	CCAdult Prophylaxis-adult Periodic oral evalu Bitewings-four film:		Standard	Low Production	YES	NO		
XXCCP	Cont. Care - Prophy, Child D0120 D1120 D0272	CCChild Periodic oral evalu Prophylaxis-child Bitewings-two films		Standard	High Production	YES	NO		
xClm	Crown/Implant D6010 D2750	CrnImp Surg place implant Crown-porc fuse hi		Standard	High Production	YES	NO		
XNPX	New Patient Exam	NP Ex Comp oral eval-ne Prophylaxis-adult Bitewings-four film Intraoral-complete	s	Standard	Low Production	YES	NO		
XOAM	O Amalgam, permanent D2140 O	Oamalg Amalgam-1 surf. p	5 rim/perm	Standard	High Production	YES	NO		
xORS	O Resin, post-perm D2385 O	Oresin Resin-1 surface, po	6 ost-permaner	Standard	High Production	YES	NO		
xPDX	Partial Mand D5214 15101	PartMand Mand partial-metal Missing tooth	10 base w/sdls	Standard	High Production	YES	NO		
xxPex	Initial Perio Exam D0150 D0210 D4341 D4341	PerioExam Comp oral eval-ne Intraoral-complete Perio scale&root pl Perio scale&root pl	series (bw) In-4+per quad		High Production	YES	NO		













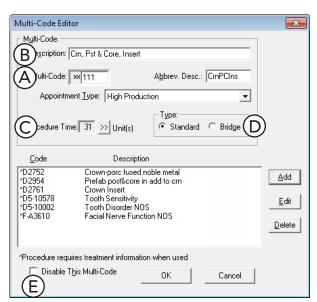
### How do I run the Multi-Code List?

In the Office Manager, from the Reports menu, point to Reference, and then click Multi-Code List. For step-by-step instructions on how to run this report, see the "Multi-Code List" topic in the Office Manager portion of the Dentrix Enterprise Help.

## What important information does this report provide?

The following report information (with the exception of letter F) is found in the Multi-Code Editor dialog box, which can be accessed in the Office Manager. See the "Multi-Code Setup" topic in the Office Manager portion of the Dentrix Enterprise Help for information about how to edit multicodes.

- A. Codes The multi-code's code.
- **B.** Description The multi-code description.
- C. Units The units of time reserved for the multi-code when the code is scheduled in the Appointment Book.
- **D.** Code Type The multi-code type (i.e. Standard or Bridge).
- **E.** Enabled Indicates whether or not the multi-code is enabled for selection when posting a procedure.
- **F. Permanent** Due to the 2004 ADA code update, the data in this column is no longer relevant. All codes should have a "No."



Why:

## **New Patient List**

The New Patient List displays patients whose first visit date falls within a selected date range.



To view how many new patients the practice has acquired, to keep track of how many new patients went inactive, to keep track of how many new patients were archived, and to view the total number of non-patients that had an appointment within the date range

When: Yearly and monthly

Date: 01/18/2018		01/16/2017 - 12	2/23/2017		Page:
PATIENT NAME	FIRST VISIT DATE	FIRST PROCEDURE	PROVIDER	PATIENT STATUS	REFERRED BY
Crosby, Brent A□ 1234 Farmington Ave□ Buffalo, NY 14223□	11/18/2017	11/18/2017	DR10□	Non-Patient□	YellowiPage Ad□ 06/23/2017
Crosby, Patricia 1234 Anita Court□ Hebron, KY 41840□	06/09/2017	06/23/2017	DR10□	Patient□	Busman, James ℂ □ 06/09/2017
Hansens, Corey 123 S. Meadow Mist□ Kailua, TN 77301□	06/24/2017	06/24/2017	DR10□	Patient□	Baber, Brenda□ 06/23/2017
Keeler, Rachel 123 N. Saddleback Dr. Orem, UT 84007□	02/22/2017	03/27/2017	DR10□	Inactive□	Direct Mail 1□ 02/22/2017
Myers, Patrick□ 123 W. 1600 N□ Orem, UT 84057□	03/03/2017	03/03/2017	DR10□	Patient□	Yellow.Page Ad□ 03/03/2017
Olsen, Paul 1234,Teakwood,Dr Kannapolis, WA 20007	04/30/2017	04/30/2017	DR10□	Patient□	Yellow Page Ad ☐ 0 6/23/2017
Perkins,,Shelly,M 12345 N. Dearborn Rd□ Hinkley,IMI 47841□	0/04/2017	10/04/2017	DR10	Patient□	O'Neal, Thomas J. \( \) 06/23/2017
Reeves, Elizabeth 123 Utah Valley Drive A erica n ork, UT 84003	11/03/2017	11/05/2017	DR10	Patient	MULTIPLE□ 11/05/2017
Taylor, Mark E□ 12345 Queens Blvd□ Stamford, CT 06903□	09/12/2017	09/12/2017	DR20□	A chived□	
Winters, Carl 123 Utah Valley Drive Apt.50 ☐ American Fork, UT 84003 ☐	11/06/2017	11/11/2017 B	DR20□	Patient	Brackett, DMD□ 11/06/2017
			TOTAL INAC L "NON-PATI TOTAL ARCH	CTIVE NEW PATIENTS CTIVE NEW PATIENTS ENT" NEW PATIENTS IIVED NEW PATIENTS OTAL NEW PATIENTS	1 <sub>□</sub> 1 <sub>□</sub> 1 <sub>□</sub>

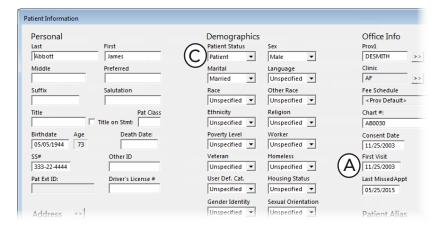
### How do I run the New Patient List?

In the Office Manager, from the Reports menu, point to Lists, and then click New Patient List. For additional details about running this report, see the "New Patient List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

The information for letters A and C are found in the Patient Information dialog box, which can be accessed by double-clicking the Patient Information block in the Family File.

- A. First Visit Date The patient's first appointment date. This report can be sorted by the First Visit Date.
- **B.** First Procedure Date The date of the patient's first completed procedure.
- C. Patient Status The patient's status.



#### D. Totals

- Total Active New Patients The total number of new patients that are still active.
- **Total Inactive New Patients** The total number of new patients that are now inactive.
- Total "Non-Patient" New Patients The total number of "non-patients" that came in for an appointment. Patients that were changed from a non-patient status to a patient status.
- **Total Archived New Patients** The total number of new patients that are now archived.
- **Total New Patients** The total number of new patients.

# **Office Journal Report**

The Office Journal Report itemizes each Office Journal correspondence by date, time, medium, provider, type of service rendered, or transaction made. This report can be run for a patient, provider, or referral provider.



Why: To view Office Journal history

When: As needed

Office Journal

Patient: Abbott, James S[Jim]

Date: 05/13/2018 Page: 1

05/13/2018

Appointment: Date: 05/13/2018, Time: 1:00:00 PM, Provider: DDS1 PntcCtHNM#19, PntcCtHNM#20, PntcCtHNM#21, PntcCtHNM#22

Reminder: reminder Date: 05/13/2018, Clinic: CENTRAL Reason: called to remind him of upcoming appt

Phone: Post-op Date: 05/13/2018, Clinic: CENTRAL Reason: Checked in with patient - doing fine he says

Appointment: Date: 04/27/2018, Time: 10:00:00 AM, Provider: DDS1

LwParMtBs#25\*26

04/24/2018

Appointment: Date: 04/24/2018, Time: 9:10:00 AM, Provider: DDS1 CCAdult

Broken Appointment Date: 04/22/2018, Provider: DDS1, Clinic: CENTRAL

CCAdult, Pano, FabPtCr+B#5

03/02/2018

Appointment: Date: 03/02/2018, Time: 11:00:00 AM, Provider: DDS1

ExtEval

## How do I run the Office Journal Report?

In the Office Journal, from the File menu, click Print. For additional details about running this report, see the "Printing from the Office Journal" topic in the Office Journal portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

The information displayed in this report is highly customizable and depends on the settings configured in the Office Journal. The following is a comprehensive list of possible data:

- **HIPAA Privacy Entries**
- Journal Entry Notes
- Miscellaneous Journal Entries
- Patient Archived Appointments
- Patient Billing Statements
- Patient Broken Appointments
- Patient Financing Requests
- Patient letters
- Patient Perio Letters
- Patient Purged Appointments
- Phone Calls
- Referral Gratuities
- Referral Recaps
- Referral Slips
- Reminders

The Operator Day Sheet Report lists financial transactions (charges, payments, credit adjustments, charge adjustments, and finance charges) that have been posted to the Ledger, as well as some patient and practice statistics.



Why: To print a record of transactions for the current date

When: Daily

	Date:	04/27/2018				04/2	7/2018					ı	Page:	1
	NTRY ATE	PROCEDURE DATE	PATIENT NAME	тш	CODE	DESCRI	DTION	CHARGES PAY	MENTS	вт	PROV		CHART	EN
	4/27/2018	04/27/2018 Abb 04/27/2018 Abb 04/27/2018 Perk	ott, James ott, James		D5214 D9110	Insurance Paym Mand partial-me	nent etal base w/sdls		-698.40	2 2 1	DDS1 DDS1	CENT CENT CENT	ABB101 ABB101	
0.0	B)	04/27/2018 Perl 04/27/2018 Perl 04/27/2018 Ree	kins, Shelly kins, Peggy ves, Joshua		D0330	Panoramic film Cash Payment -Professional D	- Thank You Discount	0.00	-100.00 -25.00	1 1 1	DDS1	CENT CENT	0.140040	
04	4/27/2018	04/27/2018 Smi			D9310	Consultation-pe	er session	75.00		1	DDS0	CENT	SM0010	
		INSI MI CRI CHAI	RAND TOTALS:  TOTAL CHARGI MEDICAID CHARGI TOTAL PAYMEN' JRANCE PAYMEN' EDICAID PAYMEN' EDICAID PAYMEN' RGE ADJUSTMEN' FINANCE CHARGI	S: (S: (S: (S: (S: (S:		973.00 0.00 -798.40 -698.40 0.00 -25.00 0.00	Cash Payn	nent - Thank You nent - Thank You ayment -Thank Y			0.00 -100.00 0.00			
			UNIQUE COUNTER ENCOUNTER PATIEN' NTS WITH MEDICA	RS: TS:		0 5 0								

## How do I run the Operator Day Sheet Report?

From the Office Manager, click the Operator Day Sheet Report button 💆 on the toolbar. To find out which button this is, see the "Using the Office Manager toolbar" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

- A. Transactions The transactions posted to the Ledger (including the patient's name, procedure code and description, charge or payment, provider, and clinic).
- **B.** Transaction Details Each transaction provides the following additional information:
  - **Entry Date** The date a transaction is posted to the Ledger.
  - **Procedure Date** The date a procedure is posted to the Chart.

**Note**: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the Frequent Problems to Understanding Dentrix Reports section in the Introduction of this book.

- **TH** The tooth number(s) associated with a procedure.
- **BT** Billing type.
- C. Grand Totals The following information appears in the Grand Totals section for the current
  - Charges The total amount of the procedures posted, the amount of the procedures that were posted for patients with Medicaid (included in the total charges), and the total amount of the finance charges posted.
  - Payments The total amount of all payments made (the payments are broken down by type), and the amount of the payments made by Medicaid.
  - Adjustments The total credit and charge adjustments.
  - Statistics The number of unique encounters, patients, and number of patients with Medicaid (included in the Patients total) appear.

The Operatory Appointment List Report displays appointments scheduled each day and the operatories assigned to each appointment. Appointments are sorted by appointment time.



Why: To quickly view which operatory a patient is assigned to when the patient checks in

When: Daily

#### OPERATORY APPOINTMENT LIST (<ALL>)

The Dentist Group Providers <ALL> - <ALL> Operatories <ALL> - <ALL> 01/01/2018 - 04/24/2018

			-			
Date:	04/24/2018	3				Page:
DATE	TIME	STATUS	PATIENT NAME	PROV/OP	APPT. REASON	LENGTH
01/08	1:00p		Abbott, James S	DDS1/DEF_OP1	C CAdult, ProphyAd	110m
01/09	11:00a	< CMPL>	Little , Brian R	DDS1/DEF_OP1	R esCmP2s#15	10m
01/09	11:00a	< CMPL>	Taylor , Mark	DDS1/DEF_OP2	S ealant#15, Sealant#18, Seal	30m
01/09	11:00a	< CMPL>	A bbott, Shirley	DDS2/DEF_OP3	ExtErpTh#16, ExtErpTh#32, Ex	50m
01/10	8:00a	N Oansw	Brown , Mary	DDS1/DEF_OP1	ExtEval	10m
01/10	8:10a	N Oansw	Johnson, Rachelle	D DS1/DEF_OP1	ProphyAd	50m
01/10	8:20a	N Oansw	Crosby, Brent	DDS1/DEF_OP2	NutriCnsl	10m
01/10	8:30a	N Oansw	Crosby, Shirley	DDS01/DEF_OP3	2BWX, LwParMtBs#25*26	50m
01/10	9:00a	N Oansw	Little , Carol	DDS1/DEF_OP2	ExtEval	40m
01/10	1:00p	N Oansw	Reeves, Elisabeth	DDS1/DEF_OP2	4 BWX	10m
01/10	1:50p	N Oansw	Reeves , Joshua	DDS1/DEF_OP1	FabPtCr+B#5	90m
01/10	2:00a	< CMPL>	Winters, Carl	DDS1/DEF_OP1	C CAdult, Pano, FabPtCr+B#5	80m
		)		(B)		(C)
		•				

## How do I run the Operatory Appointment List Report?

In the Office Manager, from the Reports menu, point to Lists, and then click Daily Appointment **List**. Ensure the **Operatory Appointment List** option is selected, and then click **OK**. For additional details about running this report, see the "Daily Appointment List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

- **A.** Time The appointment start time.
- **B.** Prov/Op The provider and operatory assigned to the appointment.
- **C.** Length The appointment length.

# **Oral Health Education Report**

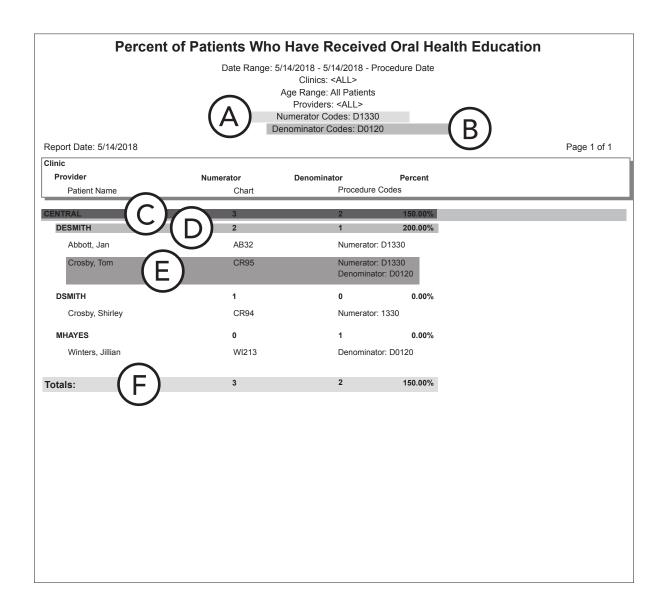
The Oral Health Education Report displays the percentage of oral health patients who received oral health education (determined by specified ADA and/or condition codes) at least once during a specified time frame.

For example, you may want to track patients who received a comprehensive oral exam (ADA code D0150) or a periodic recall oral evaluation (ADA code D0120)—the denominator codes—and then received oral hygiene instructions (ADA code D1330) or tobacco counseling (ADA code D1320) the numerator codes.



Why: To view statistics regarding the oral health education of patients

When: Yearly



## How do I run the Oral Health Education Report?

From DXOne Reporting, select Lists, and then double-click Oral Health Education. For additional details about running this report, see the "Oral Health Education Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

The report contains the following information:

- **A.** Numerator The specified ADA codes and/or conditions.
- **B.** Denominator The specified ADA codes and/or conditions.
- C. Clinic Totals The Numerator, Denominator, and Percent totals for the providers at a given clinic on the report.
- **D. Provider Totals** The Numerator, Denominator, and Percent totals for a given provider who is attached to the Numerator and/or Denominator codes.
- E. Details If you select Include Details when setting options for this report, patient names, chart numbers, and procedures codes (numerators and denominators) appear on the report.
- **F.** Totals The Numerator, Denominator, and Percent grand totals for all clinics on the report.

# **Patient Chart and Progress Notes Printout**

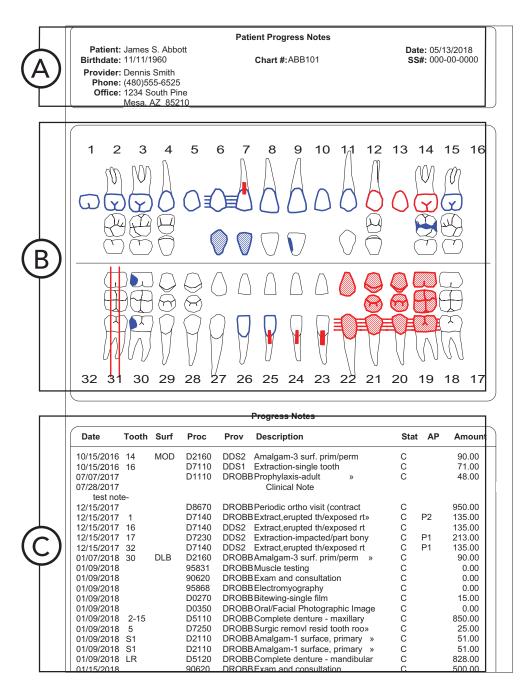
The Patient Chart and Progress Notes Printout allows you to print a patient's graphical chart and progress notes.



To print a patient's dental chart and progress notes as a clinical record for the Why:

patient

When: As needed



## How do I run the Patient Chart and Progress Notes **Printout?**

In the Patient Chart, from the File menu, point to Print, and then click Patient Chart. For more detailed instructions on how to run this report, see the "Printing progress notes with the chart" topic in the Patient Chart portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

- A. Patient Information The patient's name, birth date, chart number, and Social Security number appear on the report.
- **B.** Graphic Chart The graphical chart appears on the report.
- **C.** Progress Notes The following is a comprehensive list of what can appear in the progress notes section:

Со	lumns	Filters				
•	Procedure Date	•	Treatment Plans			
•	Tooth	•	Completed Work			
•	Surface	•	Existing Work			
•	Procedure Code	•	Conditions			
•	Provider	•	Exams			
•	Procedure Description	•	Procedure Notes			
•	Procedure Status	•	Clinical Notes			
•	Approval Status					
•	Procedure Amount					

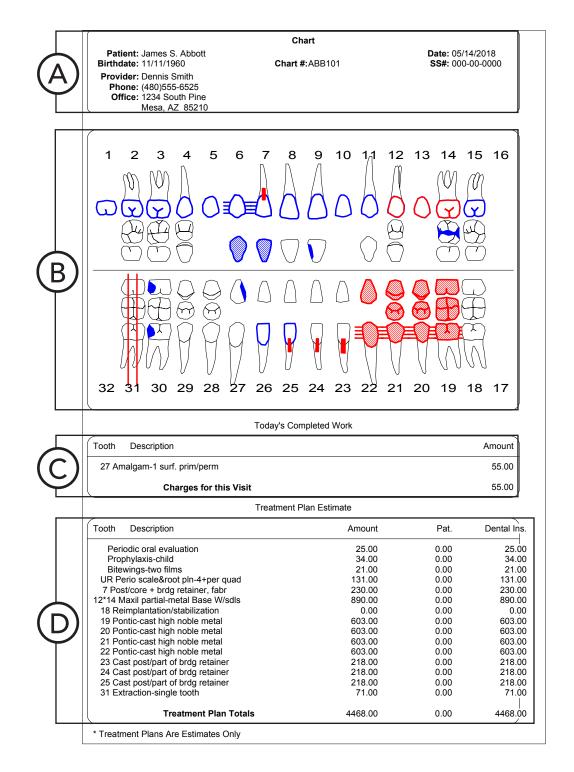
## **Patient Chart Printout**

The Patient Chart Printout allows you to print a patient's graphical chart and treatment plan.



Why: To print a patient's dental chart with a treatment plan to give to the patient

When: As needed



### How do I run the Patient Chart Printout?

In the Patient Chart, from the File menu, point to Print, and then click Patient Chart. For more detailed instructions on how to run this report, see the "Printing a patient's chart" topic in the Patient Chart portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

- A. Patient Information The patient's name, birth date, chart number, and Social Security number appear on the report.
- **B.** Dental Chart If Print Chart as Displayed is selected when setting options for this report, the graphical chart appears on the report.
- C. Today's Work If Print Today's Work is selected when setting up options to run this report, the procedures that were completed on the current date are displayed and totaled.
- D. Treatment Plan Estimate If Print Treatment Plan and Print TP Estimate Details are selected when setting up options to run this report, the patient's treatment-planned procedures and total estimate appear below the dental chart.

# Patient Health Assessment Report

The Patient Health Assessment Report displays health information entered for a patient, a family, or a range of patients in specified clinics. The blood pressure, pulse rate, age, height, weight, and body mass index (BMI) of each patient appears on the report.



Why: To print a patient's or multiple patients' health assessments, such as blood

pressure, weight, and body mass index

When: As needed

### PATIENT HEALT ASSESSMENT

Assessment Date: 8/22/2017 - 8/22/2017 Patient Range: <ALL> to <ALL>

linic(s): <A >□

Date: 8/22/2017 1:57:54PM

Page 1 of 1

08/22/2017 Crosby, Brent [CRO124]□	128/76	63						
	120/10	63	64	5ft 10in	185lbs	27	DDS1	CENTRAL
08/22/2017 Crosby, Shirley [CRO102]	166/70	60	52	5ft 4in	110lbs	19	DDS1	CENTRAL
08/22/2017 Raab, Kenneth □ [RAA111]□	112/80	65	0	6ft 0in	200lbs	27	DDS1	CENTRAL
08/22/2017 Valgardson, Aா ian [VAL100]□	187/75	66	55	5ft 9in	153lbs	23	DDS1	CENTRAL

## How do I run the Patient Health Assessment Report?

For a range of patients, from DXOne Reporting, select **Reference**, and then double-click **Patient** Health Assessment Report. Or, for an individual patient or that patient's entire family, in the Patient Chart, from the File menu, click Patient Health Assessment, and then click Print. For additional details about running this report, see the "Patient Health Assessment Report" topic in the DXOne Reporting portion and the "Printing patient health assessments" topic in the Patient Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

For each patient in the date range of the report, the following appear: blood pressure, pulse rate, age, height, weight, and body mass index (BMI). The provider and clinic attached to each health assessment also appear.

# **Patient Information Accessed** Report

The Patient Information Accessed Report helps you track when any patient's record has been viewed.

Why:

To ensure that patient information is being viewed in accordance with patient privacy standards in your office, and to inform the doctor, office manager, and business owner of any situations so that appropriate action can be taken if necessary

When: Monthly and as needed

#### **Patient Information Accessed**

Date Range: 2/1/2018 - 3/1/2018 Family of Patient: Abbott, James S Users: <ALL> Cinics: <ALL>

Report Date: 3/1/2018 Page 1 of 1

ime	Location Module eat⊡re	Patient□	C a rt N⊡mber	Clinic	Status	User
8 12:16:51PM	am ily □ile□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
18 12:31:28PM	am ily □ile□	Abbott, Timothy□	ABB103□	CENTRAL	Viewed	ENTERPRISE
2/21/2018 12:45:17PM	am ily □ile□	Abbott, James	ABB101□	CENTRAL	Viewed	ENTERPRISE
2/21/2018 3:31:18PM	am ily □ile□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/21/2018 3:35:28PM	am ily □ile□	Abbott, Timothy□	ABB103□	CENTRAL	Viewed	ENTERPRISE
2/21/2018 3:46:45PM	am ily □ile□	Abbott, James □	ABB101□	CENTRAL	Viewed	ENTERPRISE
2/22/2018 11:21:14AM	Cart	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/22/2018 12:28:59PM	Ledger□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 10:27:44AM	am ily □ile□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 10:27:54AM	ocīm ent Center□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 11:31:02AM	Cart	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 11:31:14AM	Treatment Planner□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 12:09:17PM	Apprintment Book	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 3:03:58PM	am ily □ile□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
2/28/2018 3:04:02PM	ocim ent Center□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE
3/1/2018 8:43:28AM	ocim ent Center□	Abbott, Patricia	ABB102□	CENTRAL	Viewed	ENTERPRISE





## How do I run the Patient Information Accessed Report?

From DXOne Reporting, select Audit, and then double-click Patient Information Accessed. For additional details about running this report, see the "Patient Information Accessed Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

The report contains the following information:

- **A. Patient** The patient whose record was accessed.
- B. Status An indicator that the patient's information was viewed. A patient record is considered to have been viewed in the following situations:
  - When you select a patient in the Select Patient dialog box and then click OK.
  - When you select a patient in the **Select Patient** dialog box and then click **More Patient** Information.
  - When you double-click a patient's appointment and then click Patient Info.
  - When you switch from one module to another (patient-specific modules only) with a patient selected. For example, if you open a patient's Patient Chart and then switch to that patient's Family File record, Dentrix Enterprise logs two entries for the report.
  - When accessing the same patient record in the same module, at the same clinic, on the same date, and/or by the same user after a specified number of minutes has elapsed since the last time that patient's record was accessed in the same module, at the same clinic, on the same date, and/or by the same user.
- C. Other information Each entry on the report provides the date and time when the patient information was accessed, the module from which it was accessed, the clinic from which it was accessed, the user that accessed it, and the chart number of the patient whose record it was.

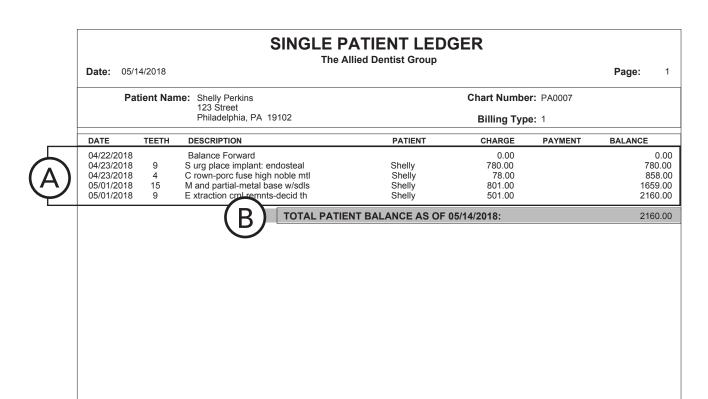
# **Patient Ledger Report**

The Patient Ledger report displays transactions posted for a patient.



Why: To provide a patient with a record of his/her transactions

When: As needed



## How do I run the Patient Ledger Report?

In the Ledger, from the **Print** menu, click Patient **Ledger**. For more detailed instructions on how to generate this report, see the "Patient Ledger Report" topic in the Ledger portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

- A. Family History All financial transactions posted to the Ledger (starting with the specified first transaction date) for the patient.
- **B.** Patient Total Balance The patient balance as of the current date.

## **Patient List**

The Patient List allows you to view patients entered into Dentrix Enterprise. To sort patients alphabetically, run the Patient List (Standard List) report. To sort patients by chart number, run the Patient List (Chart Number Report).



Why: To view active patients, inactive patients, non-patients, and archived patients

entered in Dentrix Enterprise, to view patients who prefer a specific provider, and

to view patients with a specific billing type

When: As needed

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	 	LIJI

Last Visit Before: <ALL>

Patient Status: Active, Inactive, Non-Patient, Archived

Patient Range: <ALL> - <ALL> Clinics: CENTRAL Providers: <ALL> Billing Types: <ALL>

Report Date: 05/06/2018 Report Generated By: enterprise Page 1 of 4

1234 Pine Ave Murray, UT 84123 Dental Pri: Metropolitan Life Dental Sec:Aetna Life and Casualty Medical Pri:Aetna Medical Medical Sec:

Abbott, James S

Prov/Clin: DROBB/CENTRAL Home Phone: ()375-1586 Work Phone: Other: Fax: Pager: E-mail:

Birthdate: 11/11/1962 SS: 000-00-0000 Chart: ABB101 Drivers Lic#: Med/Other ID: First Visit Date: 12/15/2008 Last Visit Date: 05/05/2018

Status: Active Gender: Male Position: Married Billing Type: 002

Davis, Harmon P 12345 Oak Drive East Granby, CT 06026 Dental Pri: Delta Dental Dental Sec:

Other: Fax: Pager: Medical Pri: Medical Sec

Prov/Clin: DDS7/CENTRAL Birthdate: 11/11/1970 Home Phone: SS: 000-00-0000 Work Phone: Chart: Drivers Lic#: Med/Other ID: First Visit Date: 12/15/2008 Last Visit Date:

Status: Active Gender: Male Position: Single Billing Type: 001

Status: Active



Hansen, Cory S 1234 Amhurst Street Brooklyn, NY 11215

Dental Pri: BLUE SHIELD PA Dental Sec:CIGNA Medical Pri: Medical Sec:

Prov/Clin: DDS1/CENTRAL Home Phone: (919) 555-2656 Work Phone: (808) 555-5864 Other:

Fax: Pager F-mail

E-mail:

Birthdate: 11/11/1957 SS: 000-00-0000 Chart: HA0002 Drivers Lic#: Med/Other ID:

Gender: Male Position: Single Billing Type: 001 First Visit Date: 11/18/2015

Kenner, Spencer 12345 Lindon Place Miami, WA 20226

Dental Pri: MLB Insurance Plan Dental Sec: Medical Pri:

Home Phone: (781) 555-9616 Work Phone: (701) 555-9885 Other: Pager:

Prov/Clin: DDS1/CENTRAL

Birthdate: 11/11/1949 SS: 000-00-0000 Chart: Drivers Lic#: Med/Other ID:

Last Visit Date:

First Visit Date:

Last Visit Date:

Med/Other ID:

Status: Active Gender: Male Position: Single Billing Type: 001

Little, Brian

Medical Sec:

1234 Oak Street Glen Rock, PA 17327

Dental Pri: Metropolitan Life

Prov/Clin: DDS1/CENTRAL Home Phone: Work Phone: Other

Birthdate: 11/11/1955 SS: 000-00-0000 Chart: Drivers Lic#:

Status: Active Gender: Male Position: Single Billing Type: 001

#### PATIENT LIST (CHART NUMBER REPORT)

Last Visit Before: <ALL>

Patient Status: Active, Inactive, Non-Patient

Patient Range: <ALL> - <ALL>
Clinics: CENTRAL
Providers: <ALL>
Billing Types: <ALL>

Report Date: 05/06/2018 Report Generated By: enterprise

Page 1 of 1



PATIENT NAME	BIRTH DATE	SOC.SEC.#	CHART #
Abbott, James S	11/11/1962	000-00-0000	ABB101
Crosby, Brent P	11/11/1962	000-00-0000	CRO101
Davis Harmon S	11/11/1962	000-00-0000	DAV101
Davis, Karen	11/11/1962	000-00-0000	DAV102
Edwards, Anna	11/11/1962	000-00-0000	EDW101
Edwards, John	11/11/1962	000-00-0000	EDW102
Edwards, Kimberly	11/11/1962	000-00-0000	EDW103
arrer, Lisa R	11/11/1962	000-00-0000	FAR101
Gleason, Alice	11/11/1962	000-00-0000	GLE101
lansen, Corey	11/11/1962	000-00-0000	HAN101
łayes, Sally	11/11/1962	000-00-0000	HAY101
ohnson, Rachelle	11/11/1962	000-00-0000	JOH101
ittle, Brian	11/11/1962	000-00-0000	LIT101
ittle, Carol	11/11/1962	000-00-0000	LIT101
Perkins, Allen	11/11/1962	000-00-0000	PER101
Perkins, Peggy M	11/11/1962	000-00-0000	PER101
Reeves, Elisabeth	11/11/1962	000-00-0000	REE101
Smith, Michael	11/11/1962	000-00-0000	SMI101
aylor, Kerri	11/11/1962	000-00-0000	TAY101
Vinters, Carl	11/11/1962	000-00-0000	WIN101
oung, Tina	11/11/1962	000-00-0000	YOU101

### How do I run the Patient List?

From the DXOne Reporting module, select **List**, and then double-click **Patient/Inactive Patient List**. For step-by-step instructions on how to run this report, see the "Patient and Inactive Patient List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

A. Patient Details – The Patient List (Chart Number Report) displays the name, birth date, Social Security number, and chart number of each patient. The Patient List (Standard List) includes all of the information covered by the Patient List (Chart Number Report), plus general patient information (such as, address, phone numbers, and insurance information).

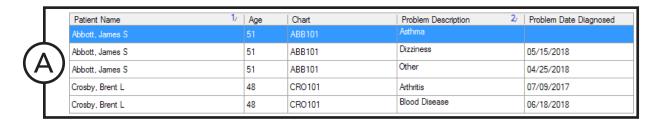
## **Patient List (Filtered)**

The Patient List (Filtered) displays a list of patients according to specified criteria, such as information from their medical alerts/problems, medications, prescriptions, demographics, and laboratory test results.



Why: To view and sort a list of patients according to specified criteria

When: As needed



### How do I run the Patient List (Filtered)?

In the Office Manager, from the **Analysis** menu, click **Patient List**. For as many filters as you want to set up, under **Double click on filter below**, double-click each desired item to specify the criteria of that filter. Click the **OK** button . Click the **Next** button . In the desired categories, double-click the data fields that you want to include. Click the **Next** button . Then, click the **Run** button .

For additional details about running this report, see the "Patient List (Filtered)" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

**A. Patient** – The specified patient information:

- Allergies Description and/or Discovery Date.
- Appointments Appt Date/Time, Next Appt Date/Time, and/or Provider.
- Completed Procedures ADA Code, Amount, Clinic, Entry Date, Procedure Date, and/or Provider.
- Continuing Care Due Date and/or Name.
- ICD-9-CM Code, Entry Date, and/or Procedure Date.
- Immunizations Administered Date/Time and/or Vaccine Abbr Desc.
- Laboratory Test Results Test Date, Test Name, and/or Test Result.
- Medical Alerts/Problems Date Diagnosed and/or Description.
- Medications Description and/or Prescribed Date.
- Patient Information Age, Birth Date, Chart, City, Clinic, Contact, County, Email, Ethnicity, Gender, Home Phone, Homeless Status, Language, Mobile Phone, OtherID, Pat ExtID, Patient Name, Poverty Level, Pref Contact, Prim Prov, Race, Religion, State, Street 1, Street 2, User Def Cat, Veteran, Work Phone, Worker Status, and/or ZIP Code.
- **Prescriptions** Drug Name and/or Rx Date.

A patient will show in the results list according to the setup of the selected filters:

- Age A patient who is older or younger than the specified age or who is between the specified ages (inclusive).
- Allergies A patient who has all or any one of the specified allergies that were entered on any date, before a specified date, after a specified date, or between specified dates (inclusive).
- Appointment Date A patient who has an appointment on or before a specified date, on or after a specified date, or between specified dates (inclusive).
- Assigned Clinic A patient who is assigned to the specified clinic.
- Completed Procedures –
- Continuing Care A patient who has the specified continuing care types attached to his or her records and who is due for a continuing care visit on any date, on or before a specified date, on or after a specified date, or between specified dates (inclusive).
- **Ethnicity** A patient of the specified ethnicity.
- **Gender** A patient of the specified gender.
- **Homeless Status** A patient with the specified homeless status.
- ICD-9-CM Diagnostic Codes A patient who has been diagnosed with all or any one of the specified diagnoses that were entered on any date, before a specified date, after a specified date, or between specified dates (inclusive).
- Laboratory Test Results A patient who has lab test results that are equal to, greater than, greater than or equal to, less than, or less than or equal to the specified test result that was received on any date, before a specified date, after a specified date, or between specified dates (inclusive).
- **Language** A patient who speaks the specified language.
- Medical Alerts/Problems A patient who has all or any one of the specified medical alerts that were entered on any date, before a specified date, after a specified date, or between specified dates (inclusive).
- **Medications** A patient who has all or any one of the specified medications that were entered on any date, before a specified date, after a specified date, or between specified dates (inclusive).
- **Poverty Level** A patient with the specified poverty level.
- **Preferred Contact** A patient with the specified preferred contact method.
- **Prescriptions** A patient who has all or any one of the specified prescriptions that were entered on any date, before a specified date, after a specified date, or between specified dates (inclusive)
- **Primary Provider** A patient with the specified primary provider.
- Race A patient of the specified race.
- **Religion** A patient of the specified religion.
- User Defined Category A patient with the specified user-defined category.
- **Veteran** A patient with the specified veteran status.
- Worker Status A patient with the specified worker status.

Note: A patient may show up more than once if he or she meets the search criteria for multiple filter types (for example, medical alerts, medications, and prescriptions).

# **Patient Notes Report**

The Patient Notes Report displays notes and alerts attached to patients.



Why: To view notes and alerts by patient

When: As needed

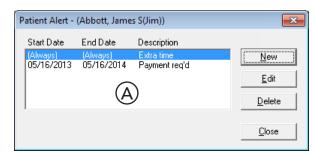
Data	03/08/2018		Dentrix De	ntal Practice		Dames
Date:	03/06/2016					Page:
	PATIENT NAME	CHART NUM	SS#	HOME PHONE	WORK PHONE	LAST VISIT
	Timothy ENT ALERT NOTES - Require Paym Payment must be at time of sen		000-00-0003	(801)555-1586	(801)555-1487	11/11/2017
Brown, PER	IO EXAM NOTES Perio Date: 03/08/2018	BR0001	000-00-0004	(801)555-4509	(801)555-2000	07/02/2017
	The patient is suffering from sev			egin treatment immediately		
	, Brent L OINTMENT NOTES Appointment Date: 03/08/2 The patient has a sever tooth ac		000-00-0005	(801)555-5969	(801)555-6600	07/02/2017
	<b>Harmon</b> IICAL ALERTS Allergy - Aspirin	DA0007	000-00-1234	(801)555-1530	( )	03/22/2018
<b>Davis, I</b> PAT	Karen IENT NOTE - Tue - Mar 8, 2018 - Karen is divorced from Harmon	DA0003	000-00-0007	(801)555-1530	( )	01/01/2018
Davis, I	Kelly JRANCE CLAIM STATUS NOT Claim Date: 03/08/2018 The claim was lost somewher be		000-00-0123 and the insurance car	(801)555-1530 rier. We are consequently	( ) re-sending it Tue - Mar	<b>03/08/2018</b> 8, 2011 - GW
Davis, I	The claim was lost somewher be	etween our office a	and the insurance car	rier. We are consequently	re-sending it Tue - Mar	8, 2011 - GW <b>03/22/2018</b>
I)'''	Provider DDS1: Since the first payment was set	on the weekend. v	ve agreed to push it b	ack to the following Mond	ay.	
	s, John RANTOR NOTE - Edwards, Jo John has been out of work for se		000-00-9876 e - Mar 8, 2018 - GW	(801)555-7101	( )	01/01/2018
GUA	RANTOR STATEMENT NOTE We appreciate your prompt pay	E - Edwards, Joh		/2018		

# How do I run the Patient Notes Report?

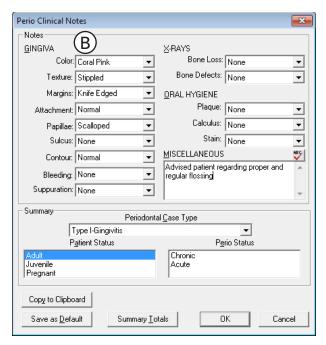
From the Office Manager, from the Reports menu, point to Lists, and then click Patient Notes Report. For step-by-step instructions on how to run this report, see the "Patient Notes Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

**A. Patient Alert Notes** – The patient alerts assigned to a patient. Patient alerts are found in the Patient Alerts dialog box, which can be accessed by selecting a patient in the Family File and then clicking the Patient Alerts button.



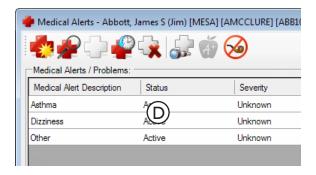
**B.** Perio Exam Notes – The notes attached to a patient's perio exam. Perio exam notes are found in the Perio Clinical Notes dialog box, which can be accessed by selecting an exam and then clicking **Diagnostics** on the Perio Chart menu bar.



**C.** Appointment Notes – The notes attached to a patient's appointment. Appointment notes are found in the **Appointment Information** dialog box, which can be accessed by double-clicking an appointment in the Appointment Book.



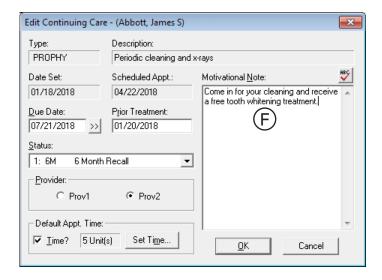
D. Medical Alerts – The medical alerts/problems, medications/prescriptions, and allergies that are attached to a patient. Medical alerts are found in the Medical Alerts dialog box, which can be accessed by selecting a patient in the Family File and then double-clicking the Medical Alerts block.



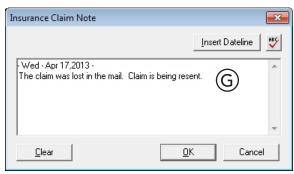
**E.** Patient Notes – The notes attached to a patient. Patient notes are found in the Patient Note dialog box, which can be accessed by selecting a patient in the Family File and then double-clicking the Patient Notes block.



F. Continuing Care Notes – The notes attached to a patient's continuing care type. Continuing care notes are found in the Edit Continuing Care dialog box, which can be accessed by selecting a patient in the Family File, double-clicking the Continuing Care block, and then double-clicking a continuing care type.



**G.** Insurance Claim Notes – The notes attached to an insurance claim. Insurance claim notes are found in the Insurance Claim Notes dialog box, which can be accessed by clicking the Note menu option in the insurance claim window.



Since the first payment was set for the holiday, we agreed to push back the payment to Jan 15th

#### H. Payment Plan Notes – Payment plan notes do not display notes attached to payment

Provider and Clinic-

Provider: AMCCLURE

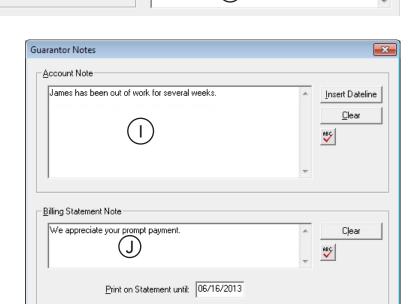
Clinic: MESA

Payment Plan [AMCCLURE][MESA]

agreements. Rather, they display notes attached to future payment due payment plans. Payment plan notes are found in the Payment Plan dialog box.

To access this dialog box, from the **Transaction** menu in the Ledger, click **Process Future Due** Payment Plan. Select a future due payment plan, and click **OK**.

**I.** Guarantor Note – The notes attached to a quarantor. Guarantor notes are found in the **Guarantor Notes** dialog box, which can be accessed by selecting a patient in the Ledger and clicking the Guarantor Notes button.



Cancel

#### J. Guarantor Statement Note -

The notes attached to guarantor

statements. Guarantor statement notes are found in the Guarantor Notes dialog box, which can be accessed by selecting a patient in the Ledger and clicking the Guarantor Notes button.

# Patient Proposed Treatment Case Report (Your Care Plan)

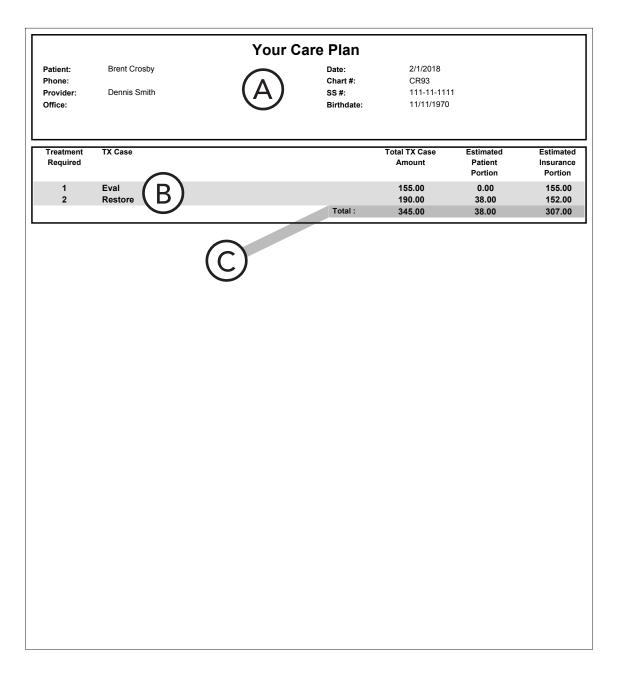
The Patient Proposed Treatment Case Report displays only treatment plan cases with "Proposed" statuses. This report is patient-specific (can be generated for one patient at a time). The report lists the patient's proposed treatment plan cases and financial data regarding those cases.



Why: To generate a list of proposed treatment plan cases along with cost information

to give to a patient

When: As needed



# How do I run the Patient Proposed Treatment Case Report (Your Care Plan)?

In the Treatment Planner module, from the File menu, point to Print, and then click Patient Proposed Tx Case Report. For additional details about running this report, see the "Patient Proposed Treatment Case Report" topic in the Treatment Planner portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- A. Patient Information The patient's name, chart number, Social Security Number, birth date, and primary provider (from the Family File).
- **B.** Treatment Case Details The name of each proposed treatment plan case and a subtotal of the fees, estimated patient portions, and estimated insurance portions for all treatment in each case.
- C. Totals The total fee, estimated patient portion, and estimated insurance portion for all treatment in all proposed treatment plan cases.

# **Patient Questionnaire**

You can print a hard copy of the patient questionnaire, which contains the patient's personal, referral, guarantor/spouse, employment, and insurance information along with any custom questions (for example, questions regarding medical or dental history).



**Why:** To provide the patient with a printout from which he or she can review personal and insurance information and medical and dental history

When: At patient check-in

	$\overline{}$			(	Chart#: AE	BB101 OFFICE USE ONLY
	A Patient Inf	ormation				
Patient Name: Abbott, James S			Jir	m D	ate: 03/	/08/2018
Gender(M/F): M Marital Status: Married	First Birth Date: 1	м 1/11/1982	(Preferred		-00-004	1
Driver's License #:				, <u></u>		
Address: 1234 S Oak,						
Street Murray		UT			Apartment #	
Phone #'s: Home 555-1586				Best time to	zip Code call:	
		Othe				
	Referral Inf	formation				
Name of person, office or other source re						
Crosby,Brent L						
Spo	use or Responsib	le Party Info	rmation			
Name: Abbott, James S				m D	ate: 03/	/08/2018
Gender(M/F): M Marital Status: Married	First Birth Date: 1	1/11/1982	(Preferred	ecurity #:_000	-00-004	1
Driver's License #:			_	,		
Address: 1234 S Oak,						
Street Murray		UT			Apartment #	
Phone #'s: Home 555-1586				Best time to	Zip Code call:	
	Pager			_		
	Employment	Information				
The following is for: ⊠the patient ☐the pers						
Employer Name: Acme Bank	on responsible for paymen					
Zinpio joi riamo: Tionio Bank		_				
Address: 123 Hill Dr	Prov	/O	UT	84604	555	-4701
Address: 123 Hill Dr Street	Prov	ty	UT State	84604 Zip Code	555 Pho	i-4701
Street	Prov Insurance Ir	ty	UT State	84604 Zip Code	555 Phoi	-4701 ne
Primary Name of Insured: Abbott, James S Last	Insurance In	ty	State	Zip Code	555 Phor	-4701 ne
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982	Insurance In	ty	State  MI Group	Zip Code  #: 16023	Pho	ne
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Street	Insurance In	ty	State	Zip Code  #: 16023	555 Phot	-4701 ne 84123 Zp Code
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank	Insurance In	ty	MI Group Murray City	Zip Code  D #:16023	Photo	84123 Zp Code
Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Street	Insurance Ir  ID #: 000-00-0000	nformation	State  MI Group	Zip Code  D #:16023	Pho	ne
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: See	Insurance Ir  ID #: 000-00-0000	of Other	MI Group  Murray  City  Provo  City	Zip Code  D #:16023	Photo	84123 Zp Code 84604
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: Something Street Insurance Plan Name and Address: Allied	Insurance Ir ID#: 000-00-0000	of Other	MI Group  Murray  City  Provo  City	Zip Code  D #:16023	Photo	84123 Zp Code 84604
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: \( \text{	Insurance Ir  ID #: 000-00-0000  elf	of Other	Murray City Provo City 109,	Zip Code  D #:16023	Photo	84123 Zp Code 84604
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: Since Insurance Plan Name and Address: Allied St. Lo Secondary Name of Insured: Abbott, Timothy	Insurance Ir ID#: 000-00-0000	of Other	MI Group Murray City Provo City 109,	Zip Code  D #:16023	Photo	84123 Zp Code 84604
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: St. Lc. Secondary Name of Insured: Abbott, Timothy Insured's Birth Date: 11/11/1984 Insured's Address: 1234 S Oak	Insurance Ir  ID #: 000-00-0000  Elf Spouse Chil  Group Insurance Tru: uis, MO, 63126	of Other	MI Group Murray City Provo City 109,	#:	Photo	84123 Zp Code 84604
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: Serent Insurance Plan Name and Address: Allied St. Lo Secondary Name of Insured: Abbott, Timothy Insured's Birth Date: 11/11/1984	Insurance Ir  ID #: 000-00-0000  Elf Spouse Chil  Group Insurance Tru: uis, MO, 63126	of Other	Murray City Provo City 109,  MGroup Group Group Group Group Group Group	#:	Phor Phor	84123 Zep Code 84604 Zep Code
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: Secondary Name of Insured: Abbott, Timothy Insured's Birth Date: 11/11/1984 Insured's Address: 1234 S Oak  Street  Secondary Name of Insured: Abbott, Timothy Insured's Address: 1234 S Oak	Insurance Ir  ID #: 000-00-0000  Elf Spouse Chil  Group Insurance Tru: uis, MO, 63126	of Other	MI Group Murray City Provo City 109, MI Group Murray City	Zip Code  D #: 16023	Phor Phor	84123 Zp Code 84604 Zp Code
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: St. Lc Secondary Name of Insured: Abbott, Timothy Insured's Birth Date: 11/11/1984 Insured's Address: 1234 S Oak Insured's Employer Name: Address: Patient's relationship to insured: Street Patient's relationship to insured: Street	Insurance Ir  ID #: 000-00-0000  ID #: 000-00-0000  ID #: Frest  Group Insurance Tru: uis, MO, 63126  ID #: Frest	d	Murray City Provo City 109,  MGroup Group Group Group Group Group Group	Zip Code  D #: 16023	Photo	84123 Zep Code 84604 Zep Code
Primary Name of Insured: Abbott, James S Insured's Birth Date: 11/11/1982 Insured's Address: 1234 S Oak Insured's Employer Name: Acme Bank Address: 123 Hill Dr Patient's relationship to insured: St. Lc Secondary Name of Insured: Abbott, Timothy Insured's Birth Date: 11/11/1984 Insured's Address: 1234 S Oak Insured's Employer Name: Address: Patient's relationship to insured: Secondary Insured's Employer Name: Secondary Patient's relationship to insured: Address: Aetna	Insurance Ir  ID #: 000-00-0000  ID #: 000-00-0000  ID #: Frest  Group Insurance Tru: uis, MO, 63126  ID #: Frest	d	MI Group Murray City Provo City 109, MI Group Murray City	Zip Code  D #: 16023	Photo	84123 Zp Code 84604 Zp Code

	Patient Information	
Patient: Abbott, James S Birth Date: 11/11/1982 Provider: DDS9 Phone: 555-1586	Chart#: ABB101	Date: 03/08/2018 SS#: 000-00-0041
Address: 1234 S Oak Murray, UT 84123		
Date of Questionnaire	Patient Questionaire	03/08/2018
Do you have any medical conditions	s that we should be aware of?	No
If yes, please explain:		
Have you ever had any complication	as following dental treatment?	No
If yes, please explain:		

#### How do I run the Patient Questionnaire?

- 1. From any module (except the Office Manager), click the Patient Questionnaire button to open the Patient Questionnaire History window.
- 2. Select an existing questionnaire, and click View or Edit. Or, select a questionnaire type from the list, and click **New**.
- 3. To print the full questionnaire (all the patient information and custom questions), click **Print**. To print just the custom questions, click **Print Questions**. The responses to the questions will print if you are viewing or editing an existing questionnaire; new questionnaires don't have any responses, yet.

For more detailed instructions on printing a patient questionnaire, see the "Printing questionnaires" topic in the Other Features portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

#### A. Patient Information

- Full Questionnaire The patient's personal, referral, guarantor/spouse, employment, and insurance information stored in the Family File.
- Questions Only The patient's name, birth date, chart number, and Social Security number stored in the Family File.
- **B.** Questions Questions regarding medical/dental history and/or other custom questions, and the patient's responses (if any).

# **Patient Route Slip**

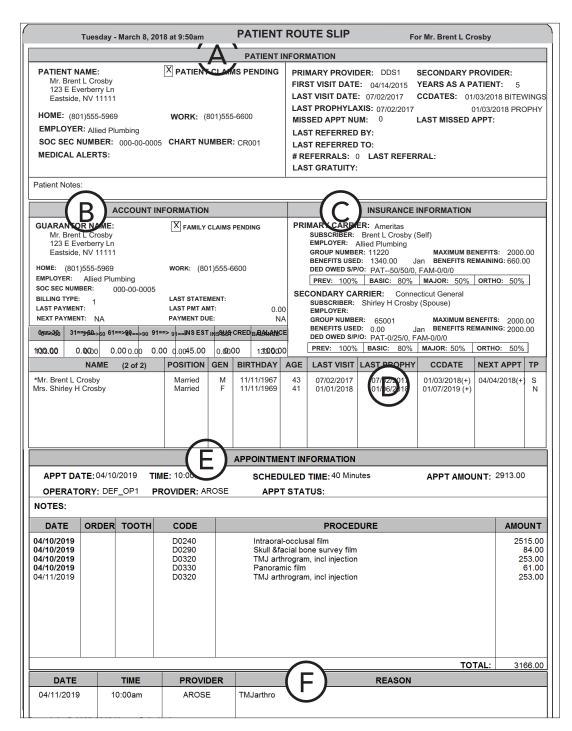
The Patient Route Slip report allows you to print route slips for each appointment scheduled on a selected date or date range.



Why: To review patient details prior to an appointment, and to communicate work

between the back office and front office

When: Daily, and as needed



# How do I run the Patient Route Slip?

- 1. In the Office Manager, from the **Reports** menu, point to **Lists**, and then click **Daily** Appointment List.
- 2. Ensure the **Patient Route Slips** option is selected.
- 3. Click OK.

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From the Appointment Book, right-click an appointment, and select Print Route Slip.

For step-by-step instructions on how to run this report, see the "Daily Appointment List" and "Route slip" topics in the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

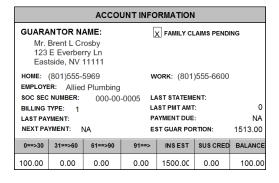
A. Patient Information – The patient's contact information, employer, preferred provider(s), number of years as a patient, number of missed appointments, and referral information.

If a certain clinic setting is enabled, this section also includes the patient's financial information: aged balances, estimated insurance portion, suspended credits, balance, and estimated patient portion (Balance + Appt Amount – Ins Est). The estimated insurance portion is the insurance estimate for the procedures attached to the appointment for which the route slip is generated. However, if the clinic setting is not enabled, the financial information does not appear.

				P	ATIENT	INFORM	ATION	
PATIENT NAME:				X PAT	X PATIENT CLAIMS PENDING			
123	Brent L B E Everl stside, N							
HOME	(801)5	55-5969		WORK: (801)555-6600				
EMPL	OYER:	Allied Plu	ımbing					
soc	SEC NU	MBER: 0	00-00-00	05 CHAR	T NUME	BER: CR	001	
MEDIC	CAL ALE	ERTS:						
0>30	31>60	61==>90	91==>	INS EST	SUS CRED	BALANCE	EST PAT PO	
100.00	0.00	0.00	0.00	1500.00	0.00	100.00	1513.00	

**B.** Account Information – The guarantor's information and the financial information for the account: aged balances, estimated insurance portion, suspended credits, and balance.

If a certain clinic setting is enabled, this section also includes the estimated guarantor portion (Balance + Appt Amount – Ins Est). The estimated insurance portion includes the insurance estimate for other family members' completed procedures (whether or not they are attached to a claim) and includes the insurance estimate for the procedures attached to the appointment for which the route slip is generated. However, if the clinic setting is not enabled, the estimated guarantor portion does not appear, and the estimated insurance portion is the



insurance estimate for the patient's and the other family members' completed procedures.

- **C.** Insurance Information The patient's primary and secondary insurance information.
- **D.** Continuing Care The patient's continuing care due date and next appointment date.
- **E.** Appointment Information The procedures to be completed during the current appointment.
- **F.** Future Appointments The dates and times of the patient's future appointments.

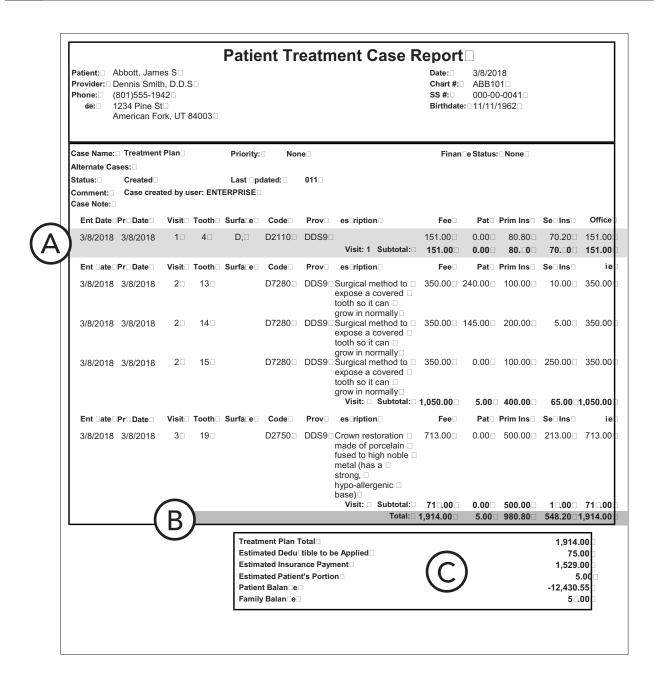
# **Patient Treatment Case Report**

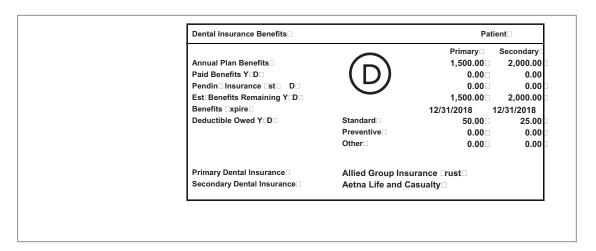
The Patient Treatment Case Report displays treatment plan cases for a specific patient within specific procedure and case expiration dates. The report may also include items, such as patient and family account balances and dental insurance plan maximums and deductibles.



Why: To print the treatment cases created for a patient

When: As needed





# How do I run the Patient Treatment Case Report?

- 1. In the Treatment Planner, select the appropriate patient.
- 2. From the File menu, point to Print, and then click Patient Treatment Case Report.

For additional details about running this report, see the "Printing the Patient Treatment Case Report" topic in the Treatment Planner portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

- A. Treatment The treatment-planned procedures are grouped by visit. A subtotal of fees, patient portions, and insurance estimates for each visit are given.
- **B.** Case Totals The total fees, patient portions, and insurance estimates totals for all visits in the case.
- C. Other Totals The treatment plan total, estimated insurance portion, deductible to be applied, estimated patient portion, and patient and family account balances.
- **D.** Insurance Benefits Details of the current insurance plan maximums and deductibles for the patient are shown.

# Patient's Ledger Report

The Patient's Ledger Report displays all transactions posted to the Ledger for an individual patient. Depending on report settings, the total family balance, individual family balances, and guarantor payments and adjustments also appear on this report.



**Why:** To provide a patient with a record of his or her transactions

When: As needed

#### PATIENT'S LEDGER REPORT The Dentist Group Date: 04/23/2018 Page: Patient Name: James S Abbott Chart Number: ABB101 123 S Oak St Murray, UT 84123 Billing Type: 2 DATE TEETH DESCRIPTION PATIENT CHARGE PAYMENT BALANCE 03/23/2018 Balance Forward 6407.84 04/22/2018 5 P ost/core + brdg retainer, fabr James 230.00 6637.84 04/22/2018 Prophylaxis-adult Periodic oral evaluation James 0.00 6637.84 6637.84 04/22/2018 0.00 James 04/22/2018 Bitewings-four films 6637.84 0.00 James 04/22/2018 Panoramic film 0.00 6637.84 James 04/22/2018 Professional Discount <Family> -10.00 6627.84 04/22/2018 Check Payment - Thank You <Family> -125.006502.84 6 71.00 04/23/2018 E xtraction-single tooth James 6573.84

TOTAL PATIENT BALANCE AS OF 04/23/2018:

6573.84

(C)

# How do I run the Patient's Ledger Report?

In the Office Manager, from the Reports menu, point to Ledger, and then click Patient's Ledger **Report**. For additional details about running this report, see the "Patient's Ledger Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- A. Patient Details The patient's name, street address, chart number, and billing type.
- B. Patient History All transactions posted to the patient's Ledger during the date range of the report.
- **C.** Total Patient Balance The patient's current balance.

# Schedule Payment Agreement Amortization

payment agreement. You might want to print this report and provide it to patients at the time a payment agreement is created. The Payment Agreement Amortization schedule displays an amortization schedule for a patient's



Why: To provide patients with an amortization schedule

When: After creating a payment agreement, and as needed

Guarantor Name: Abbott, Patricia	Patricia		Chart Number: Payment Interval:	ABB102 Monthly
DATE DUE	AGREED	INTEREST	PRINCIPAL	BALANCE
	AMOUNT	f/12=f		5956.04
)18	1000.00	59.56	940.44	_ 015.60
)18	1000.00	50.16	949.84	5 4065.76
)18	1000.00	40.66	959.34	3106.42
07/30/2018	1000.00	31.06	968.94	2137.48
718	1000.00	21.37	9/8.63	1158.85
018	00.000	11.59	988.41	170.44
	6000.00	214.40	5785.60	
018	1000.00	11.59	988 41	170 44
	6000.00	214.40	5785.60	
	DATE DUE  04/30/2018 06/30/2018 06/30/2018 06/30/2018 08/30/2018 09/30/2018 D9/30/2018	Maille: Parket AGREED PAYMENT AMOUNT 18 1000.00 118 1000.00 118 1000.00 118 1000.00 10	AGREED YMENT 1000.00 1000.00 1000.00 1000.00 1000.00 1000.00	FREED INTEREST P YMENT 12 % Annual JOUNT f / 12 = f 1000.00 50.76 1000.00 40.66 1000.00 31.06 1000.00 21.37 1000.00 11.59 214.40

#### How do I run the Payment Agreement Amortization Schedule?

- 1. From the Ledger, click the Payment Agreement button to open the Billing/Payment Agreement Information dialog box.
- 2. Click Print to open the Print for Payment Agreement dialog box.
- 3. Select Amortization of Payments and Finance Charges.
- 4. Click Print or Send to Batch.

For additional details about running this report, see the "Printing payment agreement documents" topic in the Ledger portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- A. Payment Details The payment due date, amount, interest to be applied, amount to be applied to principal, and balance of the financed amount.
- B. Totals The total amount paid by the end of the finance period, interest to be paid, and principal to be paid.

# **Payment Agreement Report**

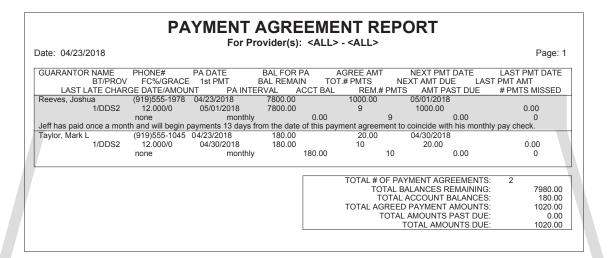
The Payment Agreement Report lists the payment agreements that have not been completed.



Why: To ensure the practice follows up with quarantors that fail to make payments, to identify and assist guarantors prone to default on the agreement, and to reduce

the amount of bad debt the practice writes off

**When:** As frequently as your patients are required to make payments









**GUARANTOR NAM** PHONE# PA DATE BAL FOR PA AGREE AMT NEXT PMT DATE BT/PROV FC%/GRACE 1st PMT BAL REMAIN TOT.# PMTS NEXT AMT DUE LAST PMT AMT LAST LATE CHARGE DATE/AMOUNT PA INTERVAL ACCT BAL REM.# PMTS AMT PAST DUE # PMTS MISSED Reeves, Joshua (919)555-1978 04/23/2018 000.00 05/01/2018 12.000/0 05/01/2018 7800.00 1000.00 0.00 9 0.00 0.00 Jeff has paid once a month and will begin payments 13 days from the date of this payment agreement to coincide with his monthly pay check



# How do I run the Payment Agreement Report?

In the Office Manager, from the Reports menu, point to Ledger, and then click Payment Agreement Report. For additional details about running this report, see the "Payment Agreement Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- A. Original Agreement Details In addition to the name and phone number of the guarantor, the following information is included:
  - **PA Date** The date of the payment agreement.
  - **Bal For PA** The original balance of the payment agreement.
  - **Agree Amt** The monthly payment amount.

#### **B.** Future Transactions

- **Next Pmt Date** The next payment due date.
- **Next Amt Due** The next payment amount.

#### C. Current Status:

- Last Pmt Date The guarantor's last payment date.
- Last Pmt Amt The amount of the guarantor's last payment.
- Rem # Pmts The number of payments remaining.
- **Bal Remain** The remaining balance of the payment agreement.
- **Acct Bal** The guarantor's current account balance.
- D. PA Notes If you check Print Last PA Note when setting options for the report, the last payment agreement note prints on the report.

# **Payment Summary Report**

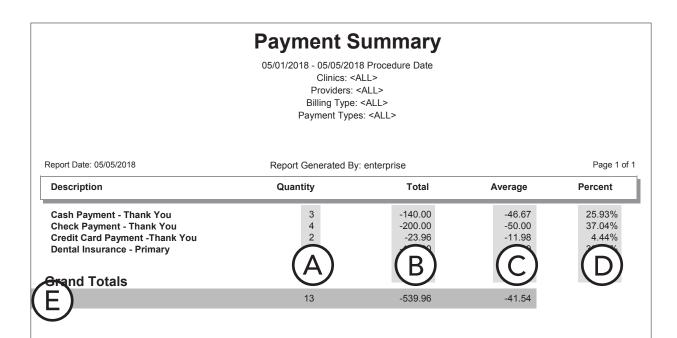
The Payment Summary Report displays totals by payment type.



Why: To verify bank and credit processing statements, to compare collection agencies,

and to view payment totals by payment types

When: As needed



# How do I run the Payment Summary Report?

From the DXOne Reporting module, select Analysis, and then double-click Payment Summary. For additional details about running this report, see the "Payment Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

- **A.** Quantity The number of payments received.
- **B.** Total The total dollar amount of payments received.
- **C.** Average The average payment amount (Total / Quantity).
- **D. Percent** The payment total compared to all payments (Total / Total Of All Payments). The percent column assists you in comparing the most popular payment types. The higher the percentage, the more revenue was brought in by the payment type.
- **E.** Grand Totals The Grand Totals section includes the quantity, total, and average for all the payments on the report.

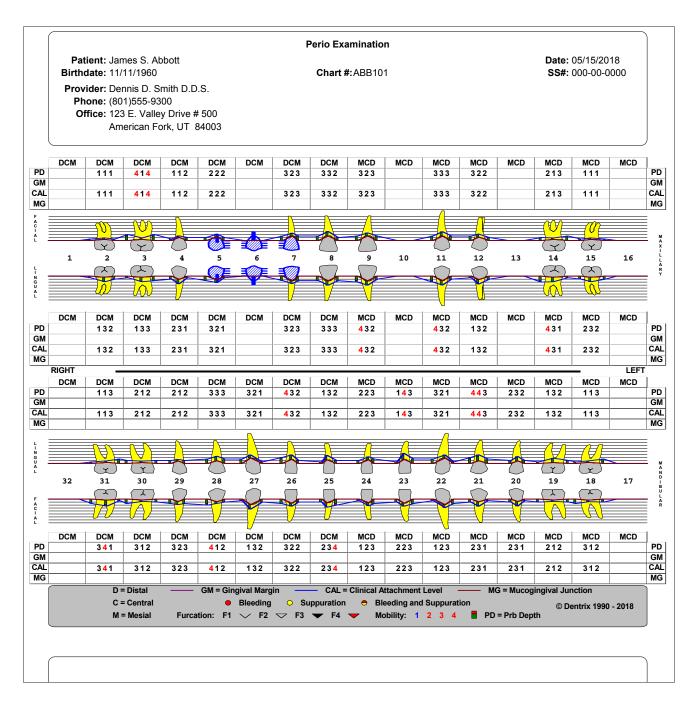
# Perio - Combined Graphic & Data **Chart Report**

The Perio - Combined Graphic & Data Chart Report is a data chart and graphical representation of all periodontal data collected during a perio examination.



Why: To provide a patient with the results of his/her perio exam

When: After completing a perio exam, and as needed



# How do I run the Perio - Combined Graphic & Data Chart Report?

From the Perio Chart, from the File menu, click Print. For additional details about running this report, see the "Printing Perio Chart reports" topic in the Perio Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

**Note**: This report prints in a landscape format.

# What important information does this report provide?

This report contains the following perio exam results:

- Probing Depth
- Bleeding/Suppuration
- Gingival Margin
- Clinical Attachment Level
- Mucogingival Junction
- Plaque/Mobility/Bone Loss
- Furcation Grade
- Maxillary/Mandibular Tooth Codes

**Note**: A legend is provided below the chart.

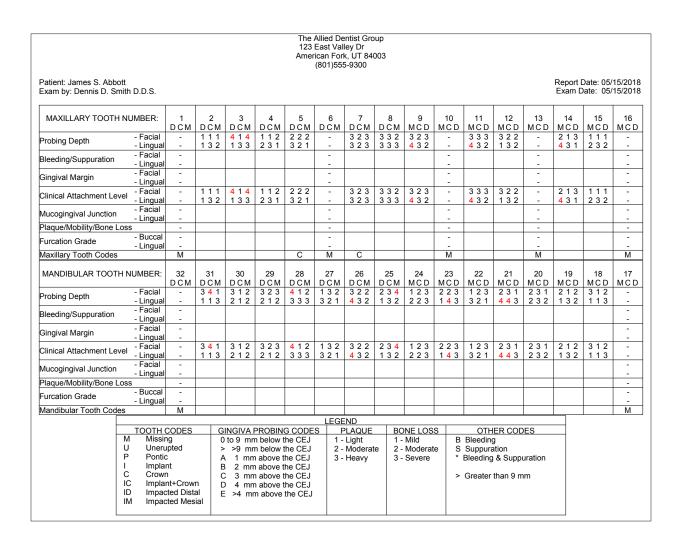
# **Perio - Data Chart Report**

The Perio - Data Chart Report is a table of all periodontal data collected during a periodontal examination.



Why: To provide a patient with the results of his/her periodontal exam

When: After completing a periodontal exam, and as needed



# How do I run the Perio - Data Chart Report?

From the Perio Chart, from the File menu, click Print. For additional details about running this report, see the "Printing Perio Chart reports" topic in the Perio Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

Note: This report prints in a landscape format.

# What important information does this report provide?

This report contains the following perio exam results:

- Probing Depth
- Bleeding/Suppuration
- Gingival Margin
- Clinical Attachment Level
- Mucogingival Junction
- Plaque/Mobility/Bone Loss
- Furcation Grade
- Maxillary/Mandibular Tooth Codes

Note: A legend is provided below the chart.

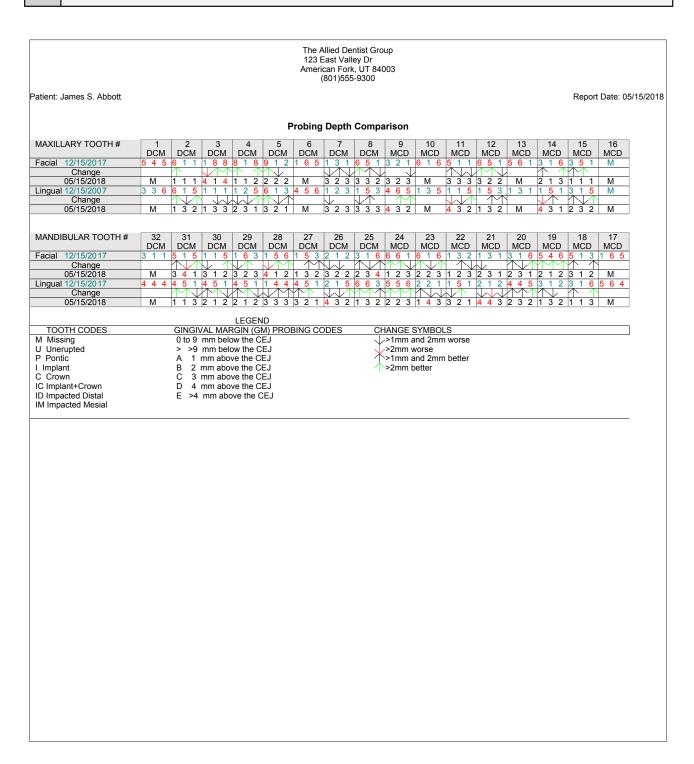
# **Perio - Exam Comparison Report**

The Perio - Exam Comparison Report compares the results of two or more periodontal examinations using data and graphical charts (depending on the data being compared).



Why: To provide the patient with the results of a periodontal examination

When: After completing a periodontal exam, and as needed



# How do I run the Perio - Exam Comparison Report?

From the Perio Chart, from the **File** menu, click **Print**. For additional details about running this report, see the "Printing Perio Chart reports" topic in the Perio Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

**Note**: This report prints in a landscape format.

# What important information does this report provide?

Printing a comparison of exams is only possible if you are viewing a comparison. To indicate the exams you want to compare, from the Options menu in the Perio Chart, click Exam Comparison. This report displays the following changes since the previous perio exam:

- Probing Depths are presented in a data chart.
- Gingival Margins are presented in a data or graphical chart.
- Clinical Attachment Levels are presented in a data or graphical chart.
- Mobility is presented in a data chart.
- Furcation Involvement is presented in a data chart.

**Note**: A legend is provided below the chart.

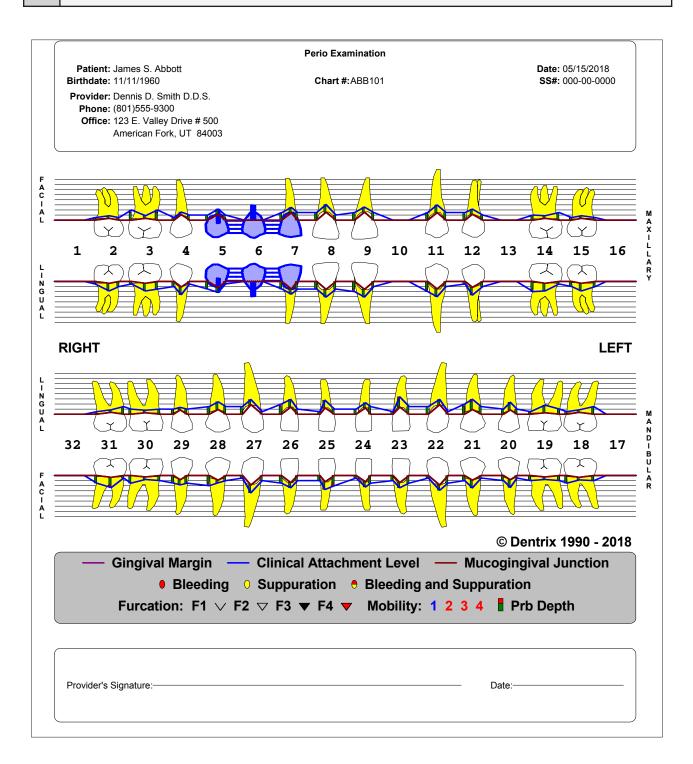
# Perio - Graphic Chart Report

The Perio - Graphic Chart Report is a graphical representation of all periodontal data collected during a periodontal examination.



**Why:** To provide a patient with the results of his or her periodontal exam

When: After completing a periodontal exam, and as needed



# How do I run the Perio - Graphic Chart Report?

From the Perio Chart, from the File menu, click Print. For additional details about running this report, see the "Printing Perio Chart reports" topic in the Perio Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

**Note**: This report prints in a landscape format.

# What important information does this report provide?

This report contains the following perio exam results:

- Probing Depth
- Bleeding/Suppuration
- Gingival Margin
- Clinical Attachment Level
- Mucogingival Junction
- Mobility
- Furcation Grade

Note: A legend is provided below the chart.

# Perio - Pocket Depths Only Report

The Perio - Pocket Depths Only Report is a table of the pocket depths recorded during a periodontal examination.



Why:

To provide a patient with the results of his/her periodontal exam

When: After completing a periodontal exam, and as needed

TOOTH CODES  M Missing U Uneupted P Pontic I Implant C Crown IC Implant+Crown ID Impacted Distal IM Impacted Messial	Manufular Touti Codes Will LEGEND	- Fadal	32 31 30 29 28 27 26 25 24 23 DCM	M C M C	- Facial 111 414 112 222 333 332 323 333 322 - Lingual 132 133 231 321 323 333 432 432 132	3 4 5 6 7 8 9 10 11  DCM DCM DCM DCM DCM MCD MCD MCD	Patient: James S. Abbott Exam by: Dennis D. Smith D.D.S.	The Allied Dentist Group 123 East Valley Dr American Fork, UT 84003 (801)555-9300
		3 2 1	22 MCD		4 3 3 3 2	11 MCD		
		232		3			Repor Exam	
	3	1		-	1 1 1 2 3 2		Report Date: 05/15/2018 Exam Date: 05/15/2018	

# How do I run the Perio - Pocket Depths Only Report?

From the Perio Chart, from the File menu, click Print. For additional details about running this report, see the "Printing Perio Chart reports" topic in the Perio Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

**Note**: This report prints in a landscape format.

# What important information does this report provide?

This report contains the following periodontal exam results:

- Probing Depth
- Maxillary/Mandibular Tooth Codes

Note: A legend is provided below the chart.

# **Perio Exam List**

The Perio Exam List displays the periodontal exams the practice has performed for a selected date and/or patient range.



Why: To see if the office is using the Perio Chart feature, and to view periodontal exams

the practice has performed for a selected date and/or patient range

When: As needed

		I	PERIO EXAM LIST	
Date:	03/08/2018		Dentrix Dental Practice	Page:
		DATE	NAME	
		03/08/2018 03/08/2018	Abbott, Ken S Abbott, Patricia Abbott, Timothy Brown, Mary Crosby, Brent L Crosby, Shirley H Davis, Harmon Davis, Karen Davis, Kelly Davis, Lyle Edwards, Anna Edwards, John Edwards, Kimberly Farrer, Lisa Gleason, Alice Gleason, Gary N Hansen, Corey L Hayes, Sally Little, Brian Little, Carol Little, Carol Little, Carol Little, Chad Little, Dean Little, Kevin Myers, Teresa Myers, Timothy Perkins, Allen Perkins, Peggy Perkins, Shelly Reeves, Elisabeth M Reeves, Joshua Schow, Lawrence P Smith, Michael Taylor, Kerri Taylor, Mark Young, Tina	
		A	B	

#### How do I run the Perio Exam List?

From the Office Manager, from the **Reports** menu, point to **Lists**, and then click **Perio Exam List**. For additional details about running this report, see the "Perio Exam List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- A. Date The date of the perio exam.
- **B.** Name The patient for which the perio exam was performed.

# **Periodontal Exam Report**

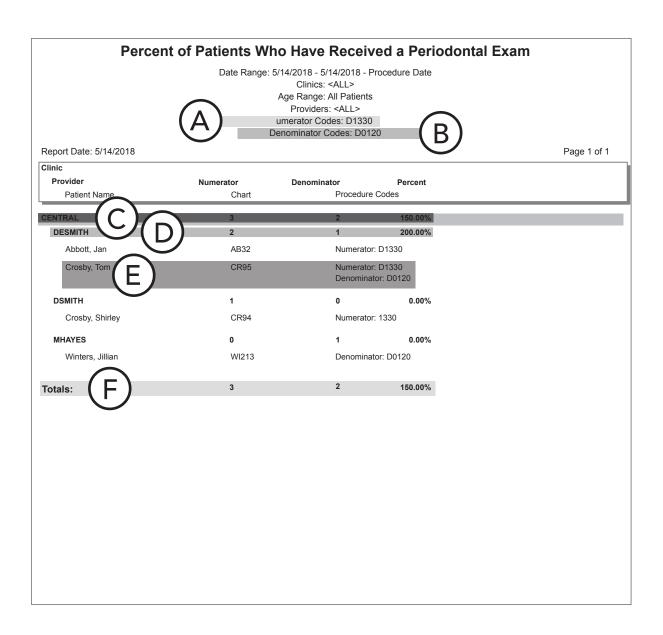
The Periodontal Exam Report displays the percentage of oral health patients who received a periodontal exam (determined by specified ADA and/or condition codes) at least once during a specified time frame.

For example, you may want to track patients who received a comprehensive oral exam (ADA code D0150) or a periodic recall oral evaluation (ADA code D0120)—the denominator codes—and then received a periodontal exam (ADA code D0180)—the numerator code.



Why: To view statistics regarding the periodontal examinations for patients

When: Yearly



# How do I run the Periodontal Exam Report?

From DXOne Reporting, select Lists, and then double-click Periodontal Exam. For additional details about running this report, see the "Periodontal Exam Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

The report contains the following information:

- **A.** Numerator The specified ADA codes and/or conditions.
- **B.** Denominator The specified ADA codes and/or conditions.
- C. Clinic Totals The Numerator, Denominator, and Percent totals for the providers at a given clinic on the report.
- **D. Provider Totals** The Numerator, Denominator, and Percent totals for a given provider who is attached to the Numerator and/or Denominator codes.
- **E.** Details If you select Include Details when setting options for this report, patient names, chart numbers, and procedures codes (numerators and denominators) appear on the report.
- **F.** Totals The Numerator, Denominator, and Percent grand totals for all clinics on the report.

# **Practice Analysis Report**

The Practice Analysis report provides statistical data for production, receivables, patients, and financial contracts (payment agreements and future due payment plans).



Why: To view general practice vitality for the current day, month, year, and past three

months

When: After closing out the month

#### **Practice Analysis**

Date Type: Procedure Date Clinics: <ALL> Providers: <ALL>

Report Date: 05/05/2018

Report Generated By: enterprise

	Production Analysis	Range 04/01/2017 - 05/05/2018	MTD 05/01/2018 - 05/05/2018	Avg 02/01/2018 - 04/30/2018	YTD 01/01/2018 - 05/05/2018
	Beginning Balance	161,633.30	182,676.90	168,846.67	163,657.34
	Charges				
	Non-insured Charges	15,546.56	3,405.00	1,732.52	13,648.56
	Insured Charges	2,923.00	2,552.00	58.67	2,728.00
	Sub-Total	18,469.56	5,957.00	1,791.19	16,376.56
	Finance Charges	354.00	0.00	110.67	354.00
	Late Charges	7,951.00	0.00	2,650.33	7,951.00
	Debit Adjustments	185.00	0.00	33.33	100.00
	Other Debits	1,510.00	0.00	503.33	1,510.00
い	TOTAL CHARGES	28,469.56	5,957.00	5,088.85	26,291.56
	Credits				
	Guarantor Payments	-363.96	-20.00	-96.00	-340.00
	Insurance Payments	-176.00	-71.00	0.00	-71.00
	Sub-Total	-539.96	-91.00	-96.00	-411.00
	Credit Adjustments	-170.00	-50.00	-31.67	-145.00
	Other Credits	-900.00	0.00	-300.00	-900.00
	TOTAL CREDITS	-1,609.96 5.66%	-141.00 2.37%	-427.67 8.40%	-1,456.00 5.54%
	Ending Balance	188.492.90	188.492.90	173,507,86	188.492.90

Production Analysis is calculated according to the provider attached to transactions.

		Receivables Analysis		
		Current	20,787.56	11.03%
		31-60 Days	0.00	0.00%
<b>/</b>	7	61-90 Days	0.00	0.00%
Ė	3)	Over 90 Days	188,073.64	99.78%
		Suspended Credits	-20,368.30	-10.81%
		Total Receivables	188,492.90	
		Credit Balances as of: 05/05/2009	-20,368.30	

	Activity Analysis	Range 04/01/2017 - 05/05/2018	MTD 05/01/2018 - 05/05/2018	Avg 02/01/2018 - 04/30/2018	YTD 01/01/2018 - 05/05/2018
	New Patients: Referred Patients:	18 3	0	2 0	12 2
0	Active Patients: Insured Active Patients: Number Of Families: Number of Missed Payments:	4,593 216 3,060 83			
	Activity Analysis is calculated acco	rding to the primary provider atte	ahad to the nationts		

$\overline{}$	T	Contract Analysis	
(D)		Payment Agreements	18,323.04
		Future Due Payment Plans	28,314.44
	Т	Contract Analysis is calculated asses	rding to the provider attached to

# How do I run the Practice Analysis Report?

From the DXOne Reporting module, select **Analysis**, and then double-click **Practice Analysis**. For additional details about running this report, see the "Practice Analysis Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The report is divided into the following sections:

- A. Production Analysis Provides an overview of charges, payments, and adjustments. The following columns appear in this section:
  - Range Totals for the date range of the report.
  - MTD Month-to-date totals.
  - **AVG** The average for the past three months.
  - YTD Year-to-date totals.
- **B.** Receivables Analysis Displays outstanding balance totals. Balances are broken down by current, 31-60, 61-90, over 90, and suspended credits.
- C. Activity Analysis Breaks down the number of new patients and referred patients seen. The number of active patients, active patients with insurance, families, and missed payments figures are calculated according to the primary providers attached to patients' records from the Family File. The following columns appear in this section:
  - Range Totals for the date range of the report.
  - MTD Month-to-date totals.
  - **AVG** The average for the past three months.
  - YTD Year-to-date totals.
- **D.** Contract Analysis Displays the total of future due payment plans and payment agreements.

# **Practice Organization List**

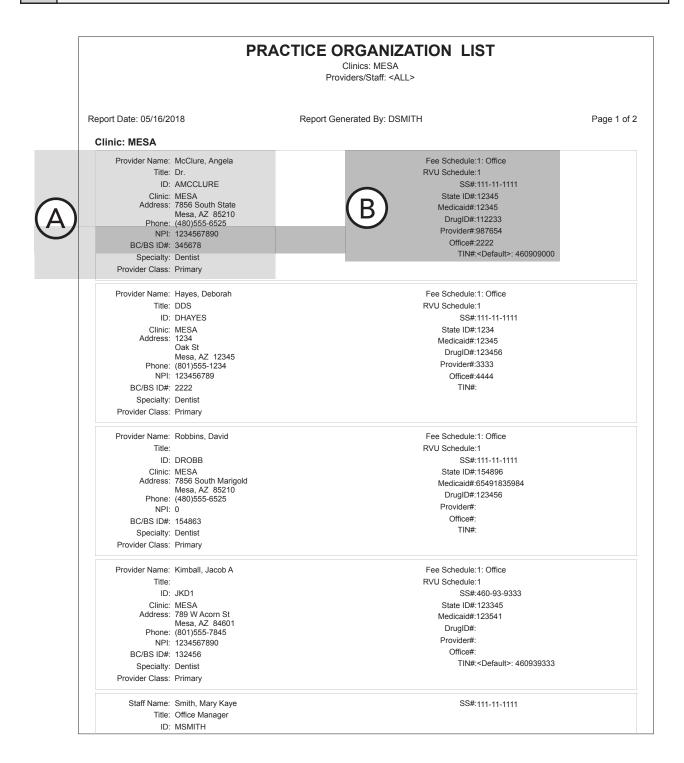
The Practice Organization List displays provider information.



Why: To ensure provider information has been entered properly, and to keep a printed

record of provider identification numbers on hand

**When:** After Dentrix Enterprise setup, and as needed



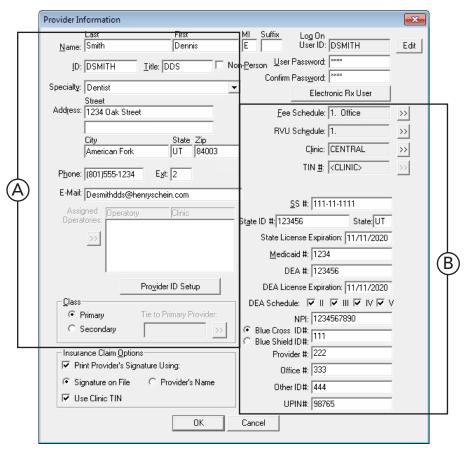
# How do I run the Practice Organization List?

From the DXOne Reporting module, select Reference, and then double-click Practice Organization List. For additional details about running this report, see the "Practice Organization List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The following report information is found in the **Provider Information** dialog box, which can be accessed in the Office Manager. For details about how to edit this information, see the "Adding, editing, inactivating, and reactivating providers" topic in the Office Manager portion of the Dentrix Enterprise Help.

- A. Provider Details The provider's name, title, provider ID, address, phone number, specialty, and provider class (primary or secondary).
- B. Provider Numbers and Fee Schedule The provider's NPI, BC/BS ID, Social Security, State ID, TIN, Medicaid, DEA, Provider, and Office numbers. This section also includes the provider's default fee schedule and practice's RVU schedule.



# **Practice Statistics Report**

The Practice Statistics Report allows you to review statistical information about your patients.



Why: To view patient demographics, and to assist you in developing strategic business

plans

When: As needed

#### **Practice Statistics**

Clinics: <ALL> Providers: <ALL>

Report Date: 04/23/2018 Report Generated By: enterprise Page 1 of 19

4)	Patient Statistics	Total	Percent
Total Number Entered in Family File	(any status)	4,592	100.00%
Number of guarantors that are not pa	atients	3	0.07%
Number of patients that are not guar	antors	1,533	33.38%
Number of guarantors that are active	patients	3,054	66.51%
Number of male patients		2,818	61.37%
Number of female patients		1,769	38.52%
Number of other patients		0	0.00%
Number of unknown patients		0	0.00%

Age Statistics	Total	Percent
Patient(s) that are 0 to 2 years old	1	0.02%
Patient(s) that are 3 to 4 years old	0	0.00%
Patient(s) that are 5 to 6 years old	0	0.00%
Patient(s) that are 7 to 8 years old	2	0.04%
Patient(s) that are 9 to 10 years old	1	0.02%
Patient(s) that are 11 to 12 years old	5	0.11%
Patient(s) that are 13 to 14 years old	9	0.20%
Patient(s) that are 15 to 16 years old	30	0.65%

Contin	Continuing Care Statistics							
Number of patients that are eligible for Pro	phy Continuing	Care		3	0.07%			
Due for prophy April 2018	0	0.00%	Due for prophy October 2018	1	0.02%			
Due for prophy May 2018	0	0.00%	Due for prophy November 2018	0	0.00%			
Due for prophy June 2018	2	0.04%	Due for prophy December 2018	0	0.00%			
Due for prophy July 2018	0	0.00%	Due for prophy January 2019	0	0.00%			
Due for prophy August 2018	0	0.00%	Due for prophy February 2019	0	0.00%			
Due for prophy September 2018	0	0.00%	Due for prophy March 2019	0	0.00%			

	New	Referred									
pr/2018	0	0	Jan/2018	5	0	Oct/2017	0	0	Jul/2017	0	0
lar/2018	0	0	Dec/2017	6	1	Sep/2017	0	0	Jun/2017	0	0
eb/2018	0	0	Nov/2017	0	0	Aug/2017	0	0	May/2017	0	0

0.04% 8.06% 0.02% 0.17%
8.06% 0.02% 0.17%
0.02% 0.17%
0.17%
0.30%
91.29%
0.000/
0.96%
0.02%
0.02%
0.02%
0.02% 0.07%
0.07%
0.02%
0.04%
0.02%

# **How do I run the Practice Statistics Report?**

From the DXOne Reporting module, select Management, and then double-click Practice Statistics. For additional details about running this report, see the "Practice Statistics Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

#### A. Patient Statistics

- Total number of patients.
- Number of guarantors that are not patients.
- Number of guarantors/non-guarantors.
- Number of male/female patients.
- Number of married/single/child/other/widowed/divorced/separated patients.
- Breakdown of patients by insurance status.
- **B.** Age Statistics A breakdown of the patients by age group.
- C. Continuing Care Statistics A breakdown of the number of patients due for prophy in the next 12 months and the number of patients not on Prophy Continuing Care.
- D. New Patients A breakdown of the number of new patients entered in the Family File in the past 12 months.
- **E.** Provider Statistics A breakdown of the number of patients that prefer each provider.
- **F.** Patient by Zip Code Statistics A breakdown of patients by ZIP Code.

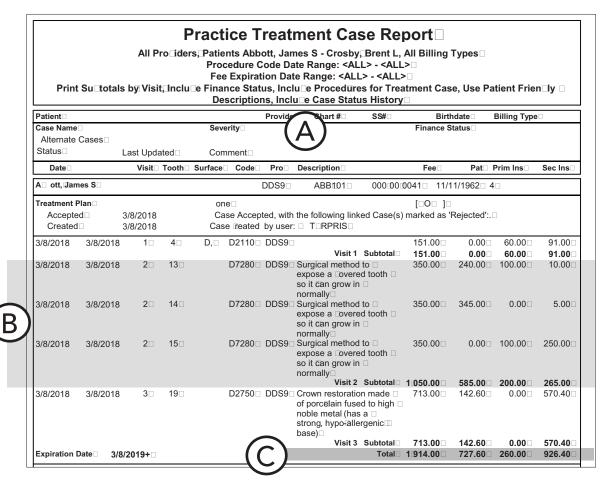
# **Practice Treatment Case Report**

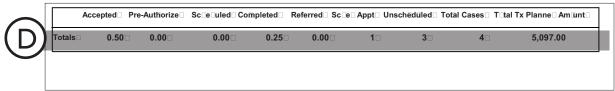
The Practice Treatment Case Report displays treatment plan cases for a range of patients within specific procedure and case expiration dates. The report may also include items, such as procedure details, case status history, and patient and insurance estimates.



Why: To print the treatment cases created in the practice

When: As needed





# How do I run the Practice Treatment Case Report?

In the Treatment Planner, from the File menu, point to Print, and then click Practice Treatment Case Report. For additional details about running this report, see the "Printing the Practice Treatment Case Report" topic in the Treatment Planner portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- A. Case Information The report displays the case name, status, and severity; and a history of changes made to the status of the treatment plan case.
- **B.** Treatment The treatment-planned procedures are grouped by visit. A subtotal of fees, patient portions, and insurance estimates for each visit are given.
- C. Case Totals The total fees, patient portions, and insurance estimated totals for all visits in the case. The expiration date of the case is also shown.
- D. Other Totals The report displays the percentage of accepted, pre-authorized, scheduled, completed, and referred treatment plan cases on the report in decimal format; the number of scheduled and unscheduled appointments for cases on the report, the total number of cases on the report; and the total treatment-planned amount of all cases on the report.

# **Prescription Printout**

A prescription printout is a copy of a prescription for a patient, including dosage, date, refills, and instructions or notes for the patient.



Why: To quickly print a prescription

When: As needed

The Allied Dentist Group PRESCRIBER: Dennis Smith TELEPHONE: (801)555-9300 123 East Valley Dr American Fork UT 84003 DEA NO: NPI: 0 PATIENT: James S. Abbott TELEPHONE: 555-1586 123 S Pine St ADDRESS: DOB: 11/11/1980 Murray, UT 84123 DATE: 12/22/2017  $R_{x}$ Erythromycin 250 mg Disp: 24 1 tab TID Refills: zero DISPENSE AS WRITTEN SIGNATURE OF PRESCRIBER X GENERIC SUBSTITUTION PERMITTED Copyright 1997-2009 Henry Schein, Inc. RX01 cut here PATIENT: James S. Abbott DATE: 12/22/2017 PRESCRIPTION: Erythromycin 250 mg PRESCRIBED BY: David Robb Please advise our office immediately if you experience an adverse reaction. Our emergency phone number is (555)555-5555

# How do I print a prescription?

- 1. From any module (except the Office Manager), click the Prescriptions button to open the Patient Prescriptions window.
- 2. Select a prescription, and click **Edit** to view an existing prescription (skip step 3). Or, click **New** to open the New Patient Prescription dialog box.
- 3. Enter the prescription details.
- 4. Click **Print** to print the prescription.

For additional details about running this report, see the topics for "Prescriptions" in the Other Features portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# **Pre-Treatment Estimate Aging** Report

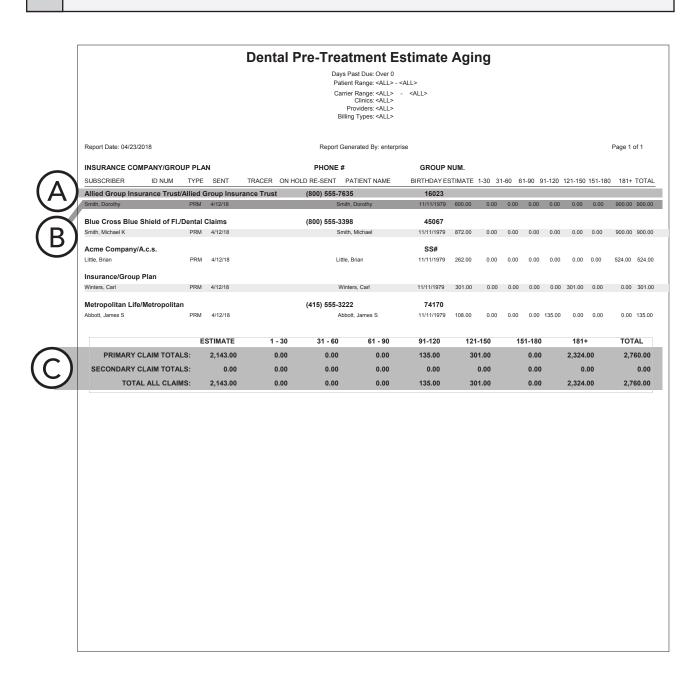
The Pre-treatment Estimate Aging Report allows you to view pre-treatment estimates sent to insurance carriers.

**Note**: This report does not show pre-treatment estimates entered the same day as the report.



Why: To view pre-treatment estimates sent to insurance carriers

When: As needed



# How do I run the Pre-Treatment Estimate Aging Report?

From the DXOne Reporting module, select **Ledger**, and then double-click **Pre-Estimate Aging**. For additional details about running this report, see the "Pre-Estimate Aging Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

- A. Insurance Carrier The insurance carrier name, group number, and phone number.
- **B.** Estimate The pre-treatment estimate submitted to the insurance carrier.
- **C.** Aging Totals The aged balances pre-treatment estimates included on the report.

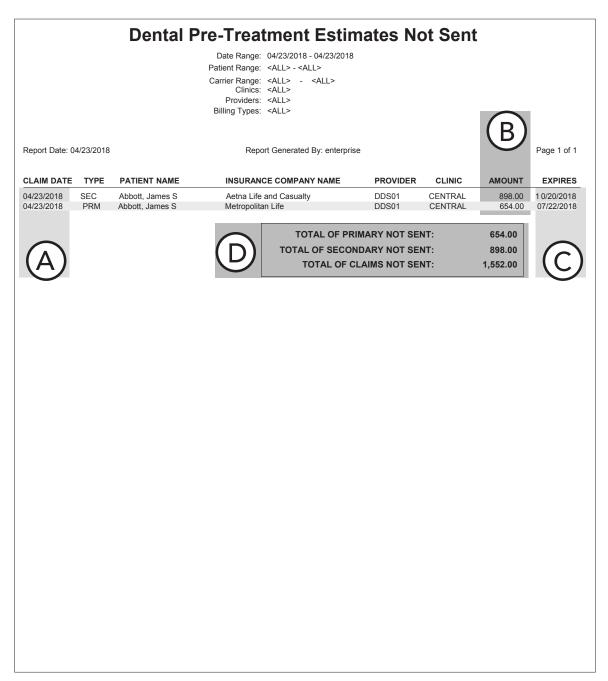
# **Pre-Treatment Estimates Not Sent** Report

The Pre-treatment Estimates Not Sent Report lists estimates that have been created from the Ledger but not sent to the Batch Processor, printed, or sent through eClaims. Estimates are sorted by claim expiration date.



Why: To ensure estimates are processed after being created from the Ledger

When: Daily or weekly



# How do I run the Pre-treatment Estimates Not Sent Report?

From the DXOne Reporting module, select **Ledger**, and then double-click **Pre-Estimates Not** Sent. For additional details about running this report, see the "Pre-Estimates Not Sent Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- A. Claim Date The date on which the estimate was created from the Ledger.
- **B.** Amount The estimate amount.
- C. Expires The deadline by which the claim (not the estimate) must be submitted to the insurance carrier after the service date. The expiration date is found in the Insurance Coverage dialog box. To access the **Insurance Coverage** dialog box, double-click the Insurance block in the Family File, and then click Coverage Table.
- **D.** Totals The amount of the primary, secondary, and all pre-treatment estimates not sent.

# **Procedure Code List**

The Procedure Code List allows you to view and print the procedure codes entered in Dentrix Enterprise.

Why: To ensure Dentrix Enterprise procedure codes match current ADA codes, to

view AMA and CPT codes associated with each procedure, and to view dental

diagnostic codes associated with each procedure

When: After Dentrix Enterprise setup, and after ADA codes are updated

		PROCEDURE CODE LIST  The Dentist Group Codes D0120 - D9999	
Date	04/22/2018		Page: 1
CODE	DESCRIPTION INCLUDED DIAGN. CODES	ABBREV DESC CPT MEDICAI CODE 5 TIME APPT TYPE PAINT TYP INCLUDED AMA CPT CODES	PE TREAT. INS?
	Periodic oral evaluation Limited oral evaluation D5-10000 Dental Disease NOS D5-10001 Disease of Teeth NO D5-10002 Tooth Disorder NOS D5-10578 Tooth Sensitivity D5-22071 Painful Lips F-51540 Expectoration of bloo F-51541 Expectoration of hem F-A3610 Facial Nerve Function T-53120 Dorsal Surface of Toi	99211 Office Visit Est Patient 99281 Emergency Dept Visit F  NOS	Mouth Mouth
D0145 D0150 D0160 D0170 D0180 D0210 D0220 D0230 D0240 D0250 D0260 D0270	Oral evaluation < 3 yrs of age Comp oral eval-new/estab pat Detail/extensive oral eval, B/R Limited re-evaluation estab pat Comprehensive perio evaluation Intraoral-complete series (bw) Intraoral-periapical-1st film Intraoral-periapical-each add'I Intraoral-first film Extraoral-first film Extraoral-first film Extraoral-gringle film Bitewing-single film	Eval-3yrs         1         High Produc           CompEx         1         High Produc           ExtEval         1         High Produc           ReEval         1         Medium Pro           CmpPerEvl         1         Medium Pro           FMX         2         High Produc           PA1st         1         High Produc           PAadd         1         High Produc           OcclusalX         1         High Produc           Extraor1s         1         High Produc           Extraor2+         1         High Produc           BW1Xray         1         High Produc	Mouth
D0272 D0273 D0274 D0277 D0290 D0310 D0320 D0321 D0322 D0330	Bitewings-two films Bitewings-three films Bitewings-four films Vertical bitewings-7 to 8 films Skull &facial bone survey film Saliography TMJ arthrogram, incl injection Other TMJ films, by report Tomographic survey Panoramic film	2BWX         1         High Produc           3BWX         1         High Produc           4BWX         1         Low Product           VertBWX         1         Medium Pro           SurvXray         1         High Produc           Salio         1         High Produc           TMJarthro         1         High Produc           OtherTMJX         1         High Produc           Tomograph         1         High Produc           Pano         1         High Produc	Mouth
D0340 D0350 D0360 D0362 D0363 D0415 D0416 D0417	Cephalometric film Oral/Facial Photographic Images Cone beam-CT/craniofacial data Cone beam-2D multi img reconst Cone beam-3D multi img reconst Collection of microorg culture Viral Culture Collection of saliva sample Analysis of saliva sample	Cephalo         1         High Produc           Orallmags         1         Medium Pro           CnCTReco         1         High Produc           Cn2dImgRc         1         High Produc           BactStud         1         High Produc           VrlCultr         1         High Produc           ClSaliva         1         High Produc           AnlSaliva         1         High Produc	Mouth
D0421 D0425 D0431 D0460 D0470 D0471 D0472 D0473	Genetic test-suscept oral dis Caries susceptibility tests Adjunc pre-diag test-detect muc Pulp vitality tests Diagnostic casts Diagnostic photographs Accession of tiss, gr exam/rpt Acc of tissue, gr mic exam/rpt	GenetTest         1         High Produc           CarisTest         1         High Produc           TestMucAb         1         High Produc           PulpVitTe         1         High Produc           DiagCasts         1         High Produc           DiagPhoto         1         High Produc           AcTisExam         1         Medium Pro           AcTisGrEx         1         Medium Pro	Mouth
D0474 D0475 D0476 D0477 D0478	Acc of tiss-gr mic ex surg mar Decalcification Procedure Special stains for microorg Special stains-not for microorg Immunohistochemical stains at Dental Terminology (CDT) Copyrig	AcTisDsEx 1 Medium Pro DecalcPrc 1 High Produc SthsMicro 1 High Produc StnsNotMi 1 High Produc ImmunStns 1 High Produc  **Today Produc **Toda	Mouth Mouth Mouth Mouth Mouth







### How do I run the Procedure Code List?

From the Office Manager, from the Reports menu, point to Reference, and then click Procedure Code List. For additional details about running this report, see the "Procedure Code List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The following report information (with the exception of letters E and F) is found in the **Procedure** Code Editor dialog box, which can be accessed in the Office Manager. See the topics for

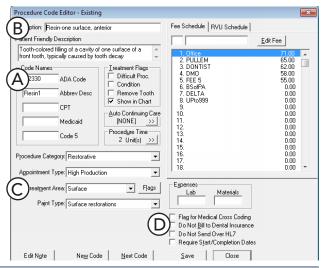
"Procedure Code Setup" in the Office Manager portion of the Dentrix Enterprise Help for details on how to edit this information.

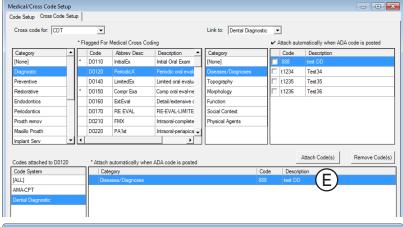
- A. Code The ADA code associated with a procedure.
- **B.** Description The procedure's description.
- **C.** Treat The procedure's treatment area.
- **D. INS** Indicates whether or not a procedure is set to be billed to insurance.
- **E.** Included Dental Diagnostic Codes The dental diagnostic codes associated with each procedure code. This information is

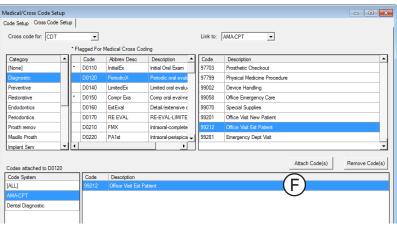
found in the Medical/Cross Code Setup dialog box. Dental diagnostic cross coding must be set up for dental diagnostic codes to appear on this report. See the "Dental diagnostic cross coding" topic in the Dentrix Enterprise Help for details about how to set up dental diagnostic cross coding.

#### F. Included AMA CPT Codes

 The AMA and CPT codes associated with each procedure code. This information is found in the Medical/Cross Code Setup dialog box. Medical cross coding must be set up for AMA and CPT codes to appear on this report. See the "Medical cross coding" topic in the Dentrix Enterprise Help for details on how to set up medical cross coding.







# **Procedures Not Attached to Insurance Report**

The Procedures Not Attached to Insurance Report displays insured patients with completed procedure(s) that have not had an insurance claim created for the procedure(s).



To ensure procedures are billed to a patient's insurance Why:

When: Daily

#### **Procedures Not Attached to Insurance**

Date Range: 04/01/2018 - 05/04/2018 Patient Range: <ALL> - <ALL> Clinics: <ALL> Providers: <ALL> Billing Types: <ALL>

Report Date: 05/04/2018 Report Generated By: enterprise							Page 1 of 1
PATIENT N	AME		ВТ				
DATE	тоотн	CODE	DESCRIPTION	AMOUNT	EXPIRES	CLINIC	PROVIDER
Abbott, Jam	es S		2	Total: 3,029.00			
04/22/2018	5	D6970	Post/core + brdg retainer, fabr	2 30.00	07/21/2018	CENTRAL	D DS1
04/22/2018		D1110	Prophylaxis-adult	90.00	07/21/2018	CENTRAL	D DS1
04/22/2018		D0120	Periodic oral evaluation	3 0.00	07/21/2018	CENTRAL	D DS1
04/22/2018		D0274	Bitewings-four films	2 50.00	07/21/2018	CENTRAL	D DS1
04/22/2018		D0330	Panoramic film	1 58.00	07/21/2018	CENTRAL	D DS1
04/23/2018	6	D7110	Extraction-single tooth	71.00	07/22/2018	CENTRAL	DDS2
04/27/2018	25*26	D5214	Mand partial-metal base w/sdls	898.00	07/26/2018	CENTRAL	DDS1
05/01/2018	12	D5214	Mand partial-metal base w/sdls	8 01.00	07/30/2018	CENTRAL	DDS2
05/01/2018	13	D7111	Extraction crnl remnts-decid th	5 01.00	07/30/2018	CENTRAL	DDS2
Abbott, Patri	cia		2	Total: 1,100.00			
04/23/2018		D3221	Pulpal debridemnt-prim/perm th	1,100.00	0 4/23/2019	CENTRAL	D DS1
Gleason, Ga	ry		1	Total: 3 00.00			
04/23/2018		D1110	Prophylaxis-adult	300.00	07/22/2018	DRAPER	DDS1
Little, Brian			1	Total: 1 25.00			
04/23/2018		D1110	Prophylaxis-adult	125.00	07/22/2018	DRAPER	DDS1
Litle, Carol			1	Total: 1 27.00			
04/22/2018	12	D2150	Amalgam-2 surf. prim/perm	1 56.00	0 4/22/2019	CENTRAL	D DS1
04/23/2018	12	D7120	Extraction-each additional	7 1.00	04/23/2019	CENTRAL	D DS1
Perkins, Peg	iav.		1	Total: 2 ,160.00			
04/23/2018	9	D6010	Surg place implant: endosteal	7 80.00	10/20/2018	CENTRAL	D DS1
04/23/2018	4	D2750	Crown-porc fuse high noble mtl	7 8.00	10/20/2018	CENTRAL	D DS1
05/01/2018	15	D 5214	Mand partial-metal base w/sdls	8 01.00	10/28/2018	CENTRAL	DDS3
05/01/2018	9	D7111	Extraction crnl remnts-decid th	5 01.00	10/28/2018	CENTRAL	D DS3
03/01/2010	9	07111	Extraction childennits-decid th	3 01.00	10/20/2010	CLIVITAL	D D33
Smith, Micha	ael		1	Total: 1,377.00			
04/27/2018		D9310	Consultation-per session	7 5.00	10/24/2018	CENTRAL	D DS1
05/01/2018	12	D 5214	Mand partial-metal base w/sdls	8 01.00	10/28/2018	CENTRAL	D DS1
05/01/2018	7	D7111	Extraction crnl remnts-decid th	5 01.00	1 0/28/2018	CENTRAL	DDS1
Taylor, Kerri	ı		1	Total: 6 9.00			
04/23/2018	4	D2386	Resin-2 surface, post-permanent	69.00	1 0/20/2018	CENTRAL	D DS2
04/23/2010	4	D 2300	Nesiii-2 surface, post-permanent	09.00	10/20/2010	CENTRAL	ט טטע
Winters, Car	1		1	Total: 1 05.56			
04/23/2018		D8690	Ortho treatment (bill/contract)	105.56	0 4/23/2019	CENTRAL	D DS1

COMPLETED PROCEDURES TOTAL:

8,492.56



# How do I run the Procedures Not Attached to Insurance Report?

From the DXOne Reporting module, select Ledger, and then double-click Procedures Not Attached to Insurance. For additional details about running this report, see the "Procedures Not Attached to Insurance Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- A. Procedure Details The patient's name, procedure date, tooth number(s) involved in the procedure, procedure code, description, and procedure total.
- **B.** Expires The deadline for submitting a claim for the procedure.
- **C.** Total The total amount of the completed procedures included on the report.

# **Production Summary Report**

The Production Summary Report displays production for procedures that have been posted to the Ledger.

Why: To compare procedure production statistics, to print a record of transactions

each day, to review production totals for a date or date range

When: Yearly, at the beginning of each budgeting cycle, or daily (the frequency depends

on how the report is run)

Procedure Date Entry Date

#### **Production Summary**

05/05/2018 - 05/05/2018 Procedure Date Clinics: <ALL> Provider: <ALL> Billing Types: <ALL>

Report Date: 05/05/2018 Report Generated By: enterprise

05/05/2018

05/05/2018

Page 1 of 1

Amount

200.00

200.00

		Quantity	Total	Average	Percent	
05/05/2018	05/05/2018	Abbott, James S	2	D5214 - Mand partial-metal base w	/sdls	801.00
05/05/2018	05/05/2018	Little, Brian	1	D2386 - Resin-2 surface, post-perr	nanent	120.00
05/05/2018	05/05/2018	Little, Brian	1	D2761 - Crown Insert		110.00
05/05/2018	05/05/2018	Little, Brian	1	D2752 - Crown-porc fused noble m	etal	110.00
05/05/2018	05/05/2018	Little, Brian	1	D2954 - Prefab post&core in add to	crn	110.00
05/05/2018	05/05/2018	Perkins, Peggy	1	D6240 - Pontic-porcelain fused to h	nnob	200.00
05/05/2018	05/05/2018	Perkins, Peggy	1	D6750 - Retainer crn-porc fused-hi	nob	200.00

Description

1 D6750 - Retainer crn-porc fused-hi nob

D6240 - Pontic-porcelain fused to hnob



#### **GRAND TOTALS:**

05/05/2018

05/05/2018

0.00 0.00 0.00% Non-Medicaid 9 2,051.00 227.89 100.00% Total 2.051.00 227.89 100.00%

Perkins, Peggy

Perkins, Peggy

Patient Name

	DDS1						
	CENTRAL						
	05/05/2018	05/05/2018	Little, Brian	1	D2386 - Resin-2 surface, pos	t-permanent	120.00
	05/05/2018	05/05/2018	Little, Brian	1	D2761 - Crown Insert		110.00
	05/05/2018	05/05/2018	Little, Brian	1	D2752 - Crown-porc fused no	ble metal	110.00
	05/05/2018	05/05/2018	Little, Brian	1	D2954 - Prefab post&core in	add to crn	110.00
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6240 - Pontic-porcelain fuse	ed to hnob	200.00
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6750 - Retainer crn-porc fus	sed-hi nob	200.00
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6750 - Retainer crn-porc fus	sed-hi nob	200.00
~ <i>)</i>	05/05/2018	05/05/2018	Perkins, Peggy	1	D6240 - Pontic-porcelain fuse	ed to hnob	200.00
<b>ー</b> 丿	CENTRAL						
	Medicaid		0	0.00	0.00	0.00%	
	Non-Medicaid		8	1,250.00	156.25	100.00%	
	Total			1,250.00	156.25 	100.00% 	
	DDS1						
	Medicaid		0	0.00	0.00	0.00%	
	Non-Medicaid		8	1,250.00	156.25	100.00%	
	Total		8	1,250.00	156.25	60.95%	

	CENTRAL						
	DDS1						
	05/05/2018	05/05/2018	Little, Brian	1	D2386 - Resin-2 surface, pos	t-permanent	120.00
	05/05/2018	05/05/2018	Little, Brian	1	D2761 - Crown Insert		110.00
	05/05/2018	05/05/2018	Little, Brian	1	D2752 - Crown-porc fused no	ble metal	110.0
	05/05/2018	05/05/2018	Little, Brian	1	D2954 - Prefab post&core in	add to crn	110.0
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6240 - Pontic-porcelain fuse	ed to hnob	200.0
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6750 - Retainer crn-porc fus	sed-hi nob	200.0
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6750 - Retainer crn-porc fus	sed-hi nob	200.0
	05/05/2018	05/05/2018	Perkins, Peggy	1	D6240 - Pontic-porcelain fuse	ed to hnob	200.0
	DDS1						
	Medicaid		0	0.00	0.00	0.00%	
	Non-Medicaid		8	1,250.00	156.25	100.00%	
<b>つ)</b>	Total		8	1,250.00	156.25	60.95%	
9	DDS2						
	05/05/2018	05/05/2018	Abbott, James S	2	D5214 - Mand partial-metal ba	ase w/sdls	801.0
	DDS2						
	Medicaid		0	0.00	0.00	0.00%	
	Non-Medicaid		1	801.00	801.00	100.00%	
	Total		1	801.00	801.00	39.05%	
	CENTRAL						
	Medicaid		0	0.00	0.00	0.00%	
	Non-Medicaid		9	2,051.00	227.89	100.00%	
	Total		9	2,051.00	227.89	100.00%	
	Total		9	2,051.00	227.69	100.00%	

# **How do I run the Production Summary Report?**

From the DXOne Reporting module, select Analysis, and then double-click Production Summary. For additional details about running this report, see the "Production Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information can be used to monitor production for each provider and/or clinic:

- A. Procedures The procedures posted to the Ledger are listed if Include Patient Detail is selected when setting up the options to run this report. Each procedure provides the following information:
  - **Entry Date** The date a procedure is posted to the Ledger.
  - **Procedure Date** The date a procedure is posted to the Chart.

**Note**: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details about these dates, see the "Tips for Understanding Dentrix Enterprise Reports" section in the Introduction of this book.

- Patient Name The name of the patient on whom the procedure was performed.
- **Code and Description** The ADA code and description of the procedure.
- **Amount** The fee for the procedure posted in the Ledger.
- **B.** Grand Totals The Grand Totals section displays the following information:
  - **Quantity** The number of procedures posted during the date range of the report.
  - **Total** The total amount of the procedures billed for the procedures.

Note: This amount is not affected by payment adjustments (for example, if \$500 was posted for a procedure, but the patient was given a \$400 charity care adjustment, \$500 would be used to calculate the procedure total).

- **Average** The average amount charged for a procedure (Total / Quantity).
- **Percent** The Total divided by the Total Production Charges. The percent column assists you in comparing procedures. The higher the percentage, the more money the procedure is bringing into the office.
- Medicaid Totals If Separate Totals for Medicaid and Non-Medicaid Patients is selected when setting up options to run this report, the Grand Totals section will divide up the Totals to reflect production from patients with Medicaid and those without Medicaid.
- **Totals** The combined amounts of the Medicaid and Non-Medicaid totals.
- C. Provider Totals The production is shown for the provider with a breakdown of the procedures for each clinic the provider works in. Each clinic's production is subtotaled. After the clinic subtotals, a totals summary for the provider appears.
- **D.** Clinic Totals The production is shown for the clinic with a breakdown of the procedures performed by each provider at that clinic. Each provider's production is subtotaled. After the provider subtotals, a totals summary for the clinic appears.

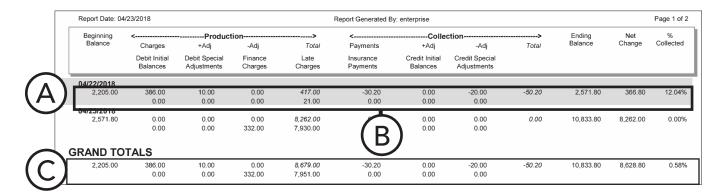
# Provider A/R Totals - Daily Report

The Provider A/R Totals - Daily Report displays daily production totals. For additional information on this report, see the "Provider A/R Totals - Standard Report" on page 270.

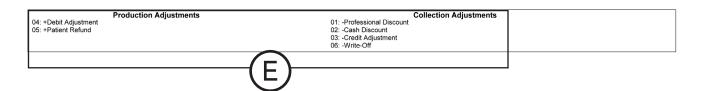


Why: To view daily production totals for a date range

When: As needed



DDS1											
04/22/2009											
1,722.00	386.00	10.00	0.00	417.00	-23.00	0.00	-10.00	-33.00	2,106.00	384.00	7.91%
	0.00	0.00	0.00	21.00	0.00	0.00	0.00				
/2009	0.00	0.00	0.00		0.00	0.00	0.00		40.000.00	0.000.00	0.000/
06.00	0.00	0.00	0.00	8,262.00	0.00	0.00	0.00	0.00	10,368.00	8,262.00	0.00%
(U)	0.00	0.00	332.00	7,930.00	0.00	0.00	0.00				
1,722.00	386.00	10.00	0.00	8,679.00	-23.00	0.00	-10.00	-33.00	10,368.00	8,646.00	0.38%
1,722.00								-33.00	10,300.00	0,040.00	0.30%
	0.00	0.00	332.00	7,951.00	0.00	0.00	0.00				



# How do I run the Provider A/R Totals - Daily Report?

From the DXOne Reporting module, select Management, and then double-click Provider A/R Totals. For additional details about running this report, see the Provider Accounts Receivable Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The report can be grouped and subtotaled by initial or rendering provider with a daily A/R breakdown. The report contains the following information.

- **A.** Daily Break Down A daily breakdown of production totals.
- B. Standard Provider A/R Totals Standard provider accounts receivable totals. See the "Provider A/R Totals - Standard Report" on page 270 for details about each column on this report.
- **C.** Grand Totals The combined daily production totals for all providers on the report.
- **D. Provider Totals** If Initial Provider or Rendering Provider is selected when setting up options to run this report, the totals are grouped and subtotaled by initial or rendering provider.
- **E.** Adjustment Types List If you select Include Adjustment Types List when setting options for running this report, the Adjustment Types List appears on the report. This list identifies whether an adjustment type has been set as a Production or Collections adjustment for the report.

# **Provider A/R Totals - Standard** Report

The Provider A/R Totals - Standard Report displays production totals. This report is more accurate than other production reports because it takes into account production and collection adjustments. For example, if a procedure was posted for \$1000, but a \$900 Charity Care credit was given to the patient, the Production A/R Totals Report will show the procedure produced \$100 in revenue, rather than \$1000.

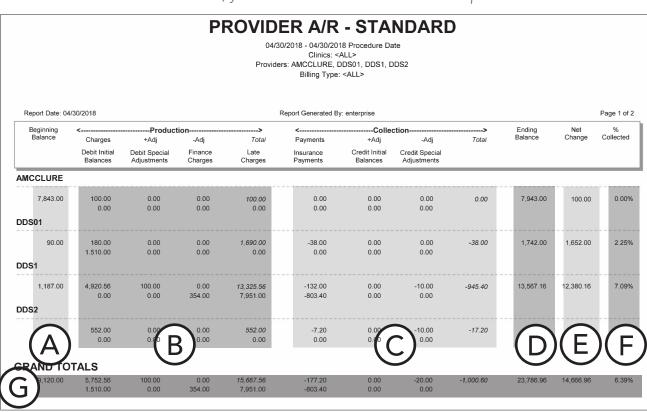


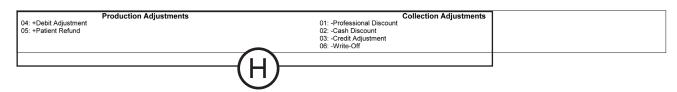
Why: To view production totals for a date range

When: Yearly, and monthly or weekly

**Note**: For accurate reporting, follow these recommendations:

- Post charge (production) and credit (collections) adjustments properly.
- Close your books nightly.
- Look at the net production figures within the date range of the report.
- To see where allocations occur, you can run the Provider Revenue Report.





# How do I run the Provider A/R Totals - Standard Report?

From the DXOne Reporting module, select Management, and then double-click Provider A/R **Totals**. For additional details about running this report, see the "Provider A/R Totals Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

A. Beginning Balance – The outstanding amount that is owed to the provider/clinic at the end of the day prior to the beginning date range of the report.

#### B. Production

- Charges The total charges for the provider/office within the date range.
- Debit Initial Balances The total positive initial balances entered from the Ledger.
- + Adj The total production adjustments that increase (debit) accounts receivable. This amount does not include debit initial balances, debit special adjustments, finance charges, and late charges.
- **Debit Special Adjustments** The total debit adjustments made during the editing of family relations from the Family File.
- - Adi The total production adjustments that reduce (credit) accounts receivable.
- Finance Charges The total finance charges for payment agreements.
- Late Charges The total late fees for delinquent payments.
- **Total** The total production.

#### C. Collection

- Payments The total payments for the provider/office within the date range.
- Insurance Payments The total payments from insurance companies for the provider/office within the date range.
- + Adj The total collection adjustments that increase (debit) accounts receivable.
- Credit Initial Balances The total negative initial balances entered from the Ledger.
- Adj The total collection adjustments that decrease (credit) accounts receivable.
- Credit Special Adjustments The total credit adjustments made during the editing of family relations from the Family File.
- **D.** Ending Balance The outstanding amount that is owed to the provider/clinic at the end date of the report.
- **E.** Net Change The difference between the Beginning Balance and Ending Balance (or between Production and Collections).
- F. % Collected The percentage of collections (the Production Total divided by the Collections Total) within the date range of the report.
- **G. Provider and Grand Totals** According to the **Group By** option selected when setting options for this report, the totals can be grouped by initial or rendering provider. The grand totals of all providers on the report also appear.
- H. Adjustment Types List If you select Include Adjustment Types List when setting options for running this report, the Adjustment Types List appears on the report. This list identifies whether an adjustment type has been set as a production or collections adjustment for the report.

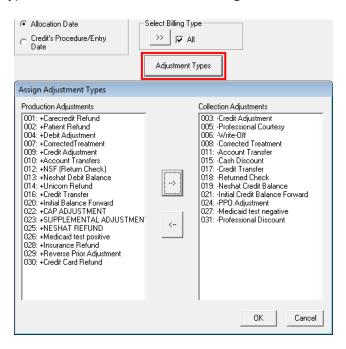
# **Grouping and Clinic Selection Scenarios**

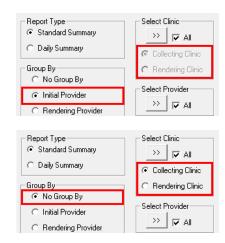
Keep the following in mind when setting up the options for the Provider A/R Totals Report:

- When grouping the report by Initial Provider:
  - The Collecting Clinic and Rendering Clinic options are not available.
  - The report uses the Collecting Clinic for credits and the Rendering Clinic for charges.
- When using **No Group By** for the report (or grouping the report by something other than the initial provider):
  - Regardless of whether Collecting Clinic or Rendering Clinic is selected, the report always uses the Rendering Clinic for charges.
  - With Collecting Clinic selected, the report uses the Collecting Clinic for credits.



- Make sure the **Adjustment Types** for the report are set up correctly:
  - The adjustment types that affect production are assigned to **Production Adjustments**.
  - The adjustment types that affect collections are assigned to Collection Adjustments.





# **Beginning Balance**

A charge or applied credit is included according to the following criteria:

Initial Provider	No Group By	
	Collecting Clinic	Rendering Clinic
Ending Balance, plus Credits, minus Charges	Ending Balance, plus Credits, minus Charges	One of the following types:  Completed Procedure Codes  Charge Adjustments  Finance Charges  Charge Special Adjustments  Charge Initial Balances
		Charges minus Applied Credits
		(Charge only) The provider is one of the specified providers
		(Charge only) The amount is greater than zero
		(Charge only) The entry date or procedure date is before the beginning date of the specified range
		(Credit only) The allocation date is before the beginning date of the specified range (Entry or procedure date is ignored)
		The corresponding charge meets the criteria to be included on the report
		(Credit only) Applied to a completed procedure for an ADA code not being excluded
		The corresponding procedure meets the criteria to be included on the report

## **Charges (Production)**

A transaction is included as a charge on the report according to the following criteria:

Initial Provider	No Group By		
	Collecting Clinic	Rendering Clinic	
One of the following types:	r –Adj, depending on production	adjustment types specified)	
The amount is greater than zero			
The entry date or procedure date	e is within the specified range		
The billing type of the family is o	ne of the specified billing types		
The rendering clinic is one of the	specified clinics		
The patient has an initial provider			
(Completed procedure only) The	ADA code is not being excluded		

## **Credits (Collection)**

A transaction is included as a credit on the report according to the following criteria:

Initial Provider	No Group By				
	Collecting Clinic	Rendering Clinic			
One of the following types:  (Guarantor) Payments  Credit Adjustments (+Adj or –Adj, depending on the collection adjustment types specified)  Insurance Payments  Credit Special Adjustments  Credit Initial Balances					
The amount is less than zero (The full amount of the credit)	The amount is less than zero (The applied amount only)	The amount is less than zero (The applied amount only)			
The entry date or procedure date is within the specified range	The allocation date is within the specified range (Entry or procedure date is ignored)	The allocation date is within the specified range (Entry or procedure date is ignored)			
The billing type of the family is one of the specified billing types					
The rendering clinic is one of the specified clinics	The collecting clinic is one of the specified clinics	The rendering clinic is one of the specified clinics			
The patient has an initial provider	The provider is one of the specified providers	The provider is one of the specified providers			
Ignores ADA code exclusions	Applied to a completed procedure for an ADA code not being excluded	Applied to a completed procedure for an ADA code not being excluded			

# **Ending Balance**

A charge or credit is included according to the following criteria:

Initial Provider	No Group By	
	Collecting Clinic	Rendering Clinic
One of the following types:  Completed Procedure Codes Guarantor Payments Charge Adjustments Insurance Payments Insurance Charges Charge Special Adjustments Credit Special Adjustments Late Charges Charge Initial Balances	One of the following types:	Beginning Balance, minus Credits, plus Charges
Charges plus Credits	Charges minus Applied Credits	
The patient has an initial provider	(Charge only) The provider is one of the specified providers	
	(Charge only) The amount is greater than zero	
The entry date or procedure date is on or before the ending date of the specified	(Charge only) The entry date or procedure date is on or before the ending date of the specified range	
	(Credit only) The allocation date is on or before the ending date of the specified range (Entry or procedure date is ignored)	
	The corresponding charge meets the criteria to be included on the report	
The billing type of the family is one of the specified billing types		
The rendering clinic is one of the specified clinics	The collecting clinic is one of the specified clinics	
(Completed procedure only) The ADA code is not being excluded	(Completed procedure only) The ADA code is not being excluded	
	(Credit only) Applied to a completed procedure for an ADA code not being excluded	
	The corresponding procedure meets the criteria to be included on the report	

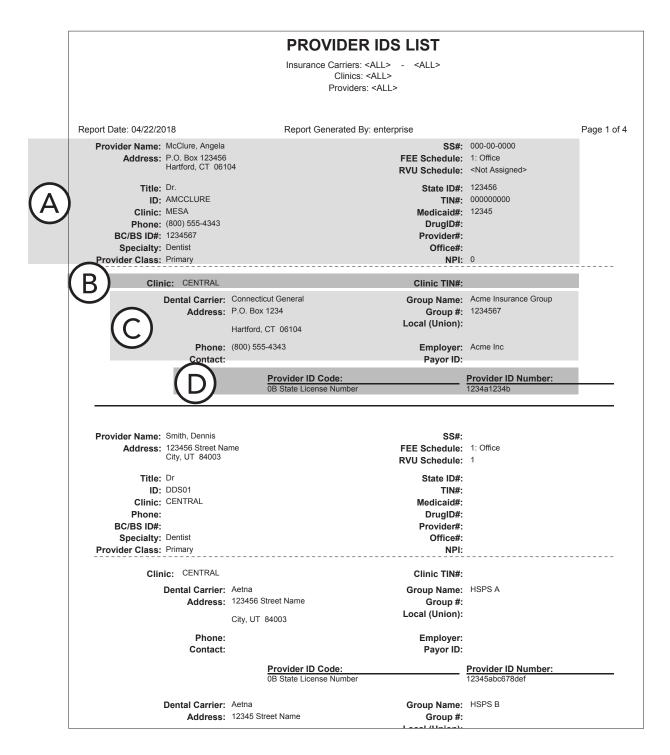
# **Provider IDs List**

The Provider IDs List displays information about each provider and the insurance carriers for which each provider has an ID.



Why: To ensure claim forms populate with the correct provider ID

When: After Dentrix Enterprise setup, and as needed

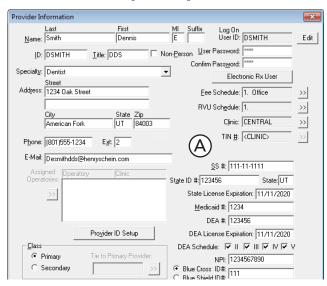


#### How do I run the Provider IDs List?

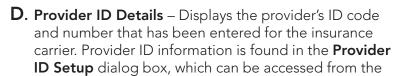
From the DXOne Reporting module, select Reference, and then double-click Provider IDs List. For additional details about running this report, see the "Provider IDs List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

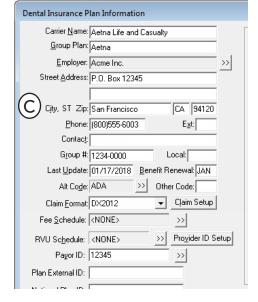
A. Provider Details – Displays general information about each provider, including important numbers associated with the provider. This information is found in the Provider Information dialog box, which can be accessed from the Office Manager module. For details about how to edit this information, see the "Adding, editing, inactivating, and reactivating providers" topic in the Dentrix Enterprise Help.

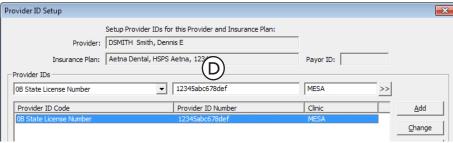


- **B.** Clinics The clinics to which a provider has been assigned.
- C. Carrier Details Displays general information about each insurance carrier for which a provider ID has been entered. Insurance carrier information is found in the **Dental Insurance Plan Information** dialog box, which can be accessed from the Office Manager. For details about how to enter provider IDs, see the "Adding and editing insurance plans" topic in the Dentrix Enterprise Help.



Office Manager. For details on how to enter provider IDs, see the "Adding and editing insurance plans" topic in the Dentrix Enterprise Help.





# **Provider Revenue - Allocations** Report

that have been posted for each provider. The Provider Revenue Detail for Allocations Report lists payments and credits allocated to charges



Why:

and adjustments that are being applied to charges, and to ensure correct allocation of payments and credits to procedures that have been performed To have a record of revenue generated by each provider, to view the payments

When: Daily

Report Date: 04/23/2018  Entry Date Proc Date  Provider: DDS1  Allocate Date: 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018 04/22/2018
Provider Revent  Date Rang Inclu Guarant Clin  E Adju- Pay  rt Date: 04/23/2018  rt Date: 04/23/2018  Inclu Guarant Clin  E Adju- Pay  rt Date: 04/23/2018  Inclu Guarant Clin  E Adju- Pay  Report 0  Rep
Provider Revenue Detail for Allocations  Date Range: 01/07/2018 - 04/23/2018 Include Allocations: <all> Guarantor Range: <all> <cirics: <all=""> CIRICS: <all> CIRICS: <all> CIRICS: <all> CIRICS: <all> CIRICS: <all> Providers: <all> Adjustment Type(s): <all> Payment Type(s): <all> Allocated Amount: 10. 23. 24. 25. 26. 26. 27. 28. 28. 28. 29. 29. 29. 29. 29. 20. 20. 20. 20. 20. 20. 20. 20. 20. 20</all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></all></cirics:></all></all>
80000
Page 1 of 1  BT Clinic  1 CENTRAL 1 CENTRAL 1 CENTRAL
04/22/2018 Larson Bill <family> Check Payment - Thank You -23 00 1</family>

# How do I run the Provider Revenue - Allocations Report?

From the DXOne Reporting module, select **Ledger**, and then double-click **Provider Revenue**. For additional details about running this report, see the "Provider Revenue Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

For each provider, each allocation is listed with the corresponding charge, and payments and/or credit adjustments.

- A. Allocation The date the allocation was posted and the amount that was allocated to a charge
- **B.** Charge For the charge, the following details appear: entry date, procedure date, patient name, procedure description, amount, billing type, and clinic (where service was rendered).
- C. Payment/Credit For each payment or credit, the following details appear: entry date, procedure date, patient name, payment/credit adjustment description, amount, date the amount was allocated to the charge, amount allocated to the charge, billing type, and collecting/rendering clinic.

Note: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the "Tips for Understanding Dentrix Enterprise Reports" section in the Introduction of this book.

- D. Provider Totals The insurance and non-insurance payments, credit adjustments, and total revenue (which is the sum of the payments and credits) for the provider.
- **E.** Grand Totals The totals for all providers on the report.

# **Provider Revenue - Charges Report**

The Provider Revenue Detail for Charges Report lists payments and credits allocated to charges that have been posted for each provider.



Why: To have a record of revenue generated by each provider, to view the payments

and adjustments that are being applied to charges, and to ensure correct allocation of payments and credits to procedures that have been performed

When: Daily



Date Range: 04/01/2018 - 05/05/2018 Include Allocations: <ALL> Guarantor Range: <ALL> - <ALL> Clinics: <ALL>(Collecting) Providers: <ALL> Billing Type: <ALL> Adjustment Type(s): <ALL>

Page 1 of 1

2 CENTRAL

2 CENTRAL 2 CENTRAL

162.80

-25.00 04/30/2009

-20.00 05/01/2009

25.00

Total:

500.00

Payment Type(s): <ALL> Report Date: 05/05/2018 Report Generated By: enterprise

Entry Date	Proc Date Patient Nan	ne	Description		Amount	Alloc Date	Alloc Amt	BT Clinic
Provider: Di	DS01							
04/23/2018	04/23/2018 Payne, Scott		D2160:Amalgam-3	surf. prim/perm	90.00			1 CENTRAL
04/23/2018	04/23/2018 Payne, Mildre	d <family></family>	Check Payment - T	hank You	-20.00	04/23/2009	20.00	1 CENTRAL
04/27/2018	04/27/2018 Payne, Mildre	d <family></family>	Cash Payment - Th	nank You	-100.00	04/27/2009	18.00	1 CENTRAL
DDS01-	Insurance:	0.00 Non-	-Insurance: 3	8.00 Credit Adj	ustments:	0.00	Total:	38.0
Provider: D								
	04/22/2018 Larson, Bill		D2150:Amalgam-2		156.00			1 CENTRAL
04/22/2018	04/22/2018 Larson, Bill <f< td=""><td>-amily&gt;</td><td>Check Payment - T</td><td>hank You</td><td>-23.00</td><td>04/22/2009</td><td>23.00</td><td>1 CENTRAL</td></f<>	-amily>	Check Payment - T	hank You	-23.00	04/22/2009	23.00	1 CENTRAL
04/22/2018	04/22/2018 Larson, Bill <f< td=""><td>-amily&gt;</td><td>-Professional Disco</td><td>ount</td><td>-10.00</td><td>04/22/2009</td><td>10.00</td><td>1 CENTRAL</td></f<>	-amily>	-Professional Disco	ount	-10.00	04/22/2009	10.00	1 CENTRAL
04/23/2018	04/23/2018 Larson, Bill		D7120:Extraction-e	ach additional	71.00			1 CENTRAL
05/05/2018	05/05/2018 Larson, Bill		Insurance Paymen		-71.00	05/05/2009	71.00	1 CENTRAL
	•		•	•		00.00.2000		
04/23/2018	04/23/2018 Payne, Mildre	,	Finance Charge		100.00			1 CENTRAL
04/27/2018	04/27/2018 Payne, Mildre	d <family></family>	Cash Payment - Th	ank You	-100.00	04/27/2009	82.00	1 CENTRAL
04/30/2018	04/30/2018 Larson, Bill	<family></family>	+Debit Adjustment		90.00			1 CENTRAL
04/29/2018	04/22/2018 Larson, Bill <f< td=""><td>amily&gt;</td><td>Cash Payment - Th</td><td>nank You</td><td>-20.00</td><td>04/30/2009</td><td>20.00</td><td>1 CENTRAL</td></f<>	amily>	Cash Payment - Th	nank You	-20.00	04/30/2009	20.00	1 CENTRAL
DDS1-	Insurance:	71.00 Non-	-Insurance: 12	5.00 Credit Adj	ustments:	10.00	Total:	206.0
Provider: D	ROBB							
	04/07/2018 Abbott, James	s S	D1110:Prophylaxis	-adult	48.00			2 CENTRAL
04/22/2018	04/22/2018 Abbott, Patrici	ia <family></family>	Check Payment - 1	hank You	-125.00	04/22/2009	9.60	2 CENTRAL
04/15/2018	04/15/2018 Abbott, James	s S	D8670:Periodic ort	no visit (contract)	950.00			2 CENTRAL
04/22/2018	04/22/2018 Abbott, Patrici	ia <family></family>	Check Payment - Thank You		-125.00	04/22/2009	108.20	2 CENTRAL



300.80 Credit Adjustments: 35.00 406.80 **Grand Totals** Non-Insurance:

-Professional Discount

90620:Exam and consultation

0.00 Non-Insurance: 137.80 Credit Adjustments:

Cash Payment - Thank You

Insurance:

# How do I run the Provider Revenue - Charges Report?

From the DXOne Reporting module, select Ledger, and then double-click Provider Revenue. For additional details about running this report, see the "Provider Revenue Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

For each provider, each charge is listed with the payments and/or credit adjustments allocated to that charge.

- A. Charges For each charge, the following details appear: entry date, procedure date, patient name, procedure description, amount, billing type, and clinic (where service was rendered).
- **B.** Allocations For each payment or credit, the following details appear: entry date, procedure date, patient name, payment/credit adjustment description, amount, date the amount was allocated to the charge, amount allocated to the charge, billing type, and collecting/rendering clinic.

Note: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the "Tips for Understanding Dentrix Enterprise Reports" section in the Introduction of this book.

- C. Provider Totals The insurance and non-insurance payments, credit adjustments, and total revenue (the sum of the payments and credits) for the provider.
- **D.** Grand Totals The totals for all providers on the report.

# **Provider Revenue - Credits Report**

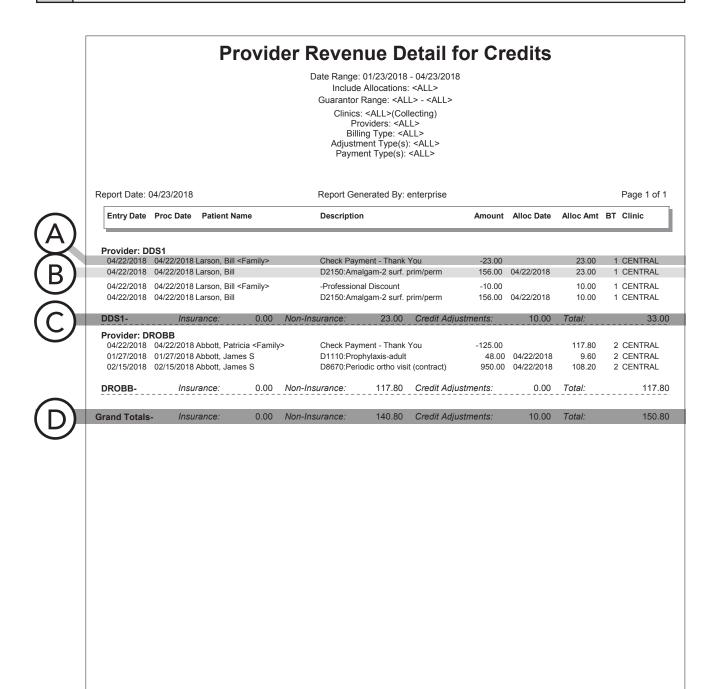
The Provider Revenue Detail for Credits Report lists payments and credits allocated to charges that have been posted for each provider.

\$

Why: To have a record of revenue generated by each provider, to view the payments

and adjustments that are being applied to charges, and to ensure correct allocation of payments and credits to procedures that have been performed

When: Daily



# How do I run the Provider Revenue - Credits Report?

From the DXOne Reporting module, select Ledger, and then double-click Provider Revenue. For additional details about running this report, see the "Provider Revenue Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

For each provider, each payment and/or credit adjustment is listed with the charge to which it was allocated:

- **A. Allocations** For each payment or credit, the following details appear: entry date, procedure date, patient name, payment/credit adjustment description, amount, amount allocated, billing type, and collecting/rendering clinic.
- **B.** Charges For each charge, the following details appear: entry date, procedure date, patient name, procedure description, amount, date an amount was allocated to the charge, amount allocated to the charge, billing type, and clinic (where service was rendered).

Note: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the "Tips for Understanding Dentrix Enterprise Reports" section in the Introduction of this book.

- C. Provider Totals The insurance and non-insurance payments, credit adjustments, and total revenue (the sum of the payments and credits) for the provider.
- **D.** Grand Totals The totals for all providers on the report.

# **Provider Revenue - Summary Report**

The Provider Revenue Detail Summary Report lists payments and credits allocated to charges that have been posted for each provider.

\$

Why: To have a record of revenue generated by each provider, to view the payments

and adjustments that are being applied to charges, and to ensure correct allocation of payments and credits to procedures that have been performed

When: Daily



Date Range: 12/1/2017 - 12/23/2017 Include Allocations: <ALL> Guarantor Range: <ALL> - <ALL> Clinics: <ALL>(Collecting) Providers: <ALL>
Billing Type: <ALL>
Adjustment Type(s): <ALL> Payment Type(s): <ALL>

Report Date: 12/23/2017

Insurance

Provider

Report Generated By: ENTERPRISE Non-Insurance

Page 1 of 1

**Total Revenue** 

Cr Adjustments

_				
AMCCLURE	145.00	50.00	22.00	217.00
DDS1	100.00	243.96	35.00	378.96
DDS-1	260.00	108.00	0.00	368.00
DDS2	0.00	100.00	0.00	100.00
DDS-2	105.00	0.00	0.00	105.00
DROBB	511.90	345.00	321.20	1,178.10



Grand Totals	1,121.90	846.96	378.20	2,347.06

# How do I run the Provider Revenue - Summary Report?

From the DXOne Reporting module, select **Ledger**, and then double-click **Provider Revenue**. For additional details about running this report, see the "Provider Revenue Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

- A. Provider Totals The provider is listed with the corresponding insurance and non-insurance payments, credit adjustments, and total revenue, which is the sum of the payments and credits.
- **B.** Grand Totals The totals for all providers on the report.

# **Referral Analysis Report**

The Referral Analysis report displays the number of referrals from each referral source. The report also displays the amount of production generated as a result of the referrals.



Why: To compare referral sources and to view the total number of referrals over a

specified date range

When: As needed

#### **Referral Analysis**

First Visit Date Range: 12/01/2017 - 12/17/2017 Treatment Date Range: 12/01/2017 - 12/17/2017 - Entry Date Clinic(s): <ALL> Provider(s): <ALL> Sort by: Referral Name

Date: 12/31/2017 Report Generated By: enterprise Page 1 of 1

Patient Referred By	Number of Patients	Total Production	Average Per Patient	Percent of Number of Patients	Percent of Production
Dr. Evans, Jeff	10	\$1,433.00	\$143.30	34.48%	54.74%
Dr. Tyler, Mark	5	\$950.00	\$190.00	17.24%	36.29%
Family	2	\$105.00	\$52.50	6.90%	4.01%
Phone Survey	1	\$0.00	\$0.00	3.45%	0.00%
Yellow Page Ad	11	\$130.00	\$11.82	37.93%	4.97%

Total	29	\$2,618.00	\$397.62	100.00 %	100.00 %

Clinic Name	Number of Patients	Total Production	Average per patient	
CENTRAL	3	\$225.00	\$75.00	
Total Production	3	\$225.00	\$75.00	



# How do I run the Referral Analysis Report?

From the DXOne Reporting module, select Analysis, and then double-click Referral Analysis. For additional details about running this report, see the "Referral Analysis Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

This report can be sorted by the name of the referral source, number of patients referred, and production as a result of the referral. The report contains the following information:

#### A. Referral Sources

- Patient Referred By The name of the person or entity that referred the patient.
- **Number of Patients** The number of referrals from the referral source.
- **Total Production** The total amount of production resulting from the referral source.
- Average Per Patient The average production resulting from the referral source (Total Production/Number of Patients).
- Percent of Number of Patients The percent of the referred patients on the report that come from the referral source listed (the total number of patients divided by the number of patients for the given referral source).
- **Percent of Production** The production total divided by the combined production total.
- **B.** Total The totals for all referral sources.
- C. Clinic Totals The number of patients, total production, and average production per patient for each clinic.
- **D.** Total Production The total number of patients, total production, and average production per patient for all clinics on the report.

# Referral Recap Report

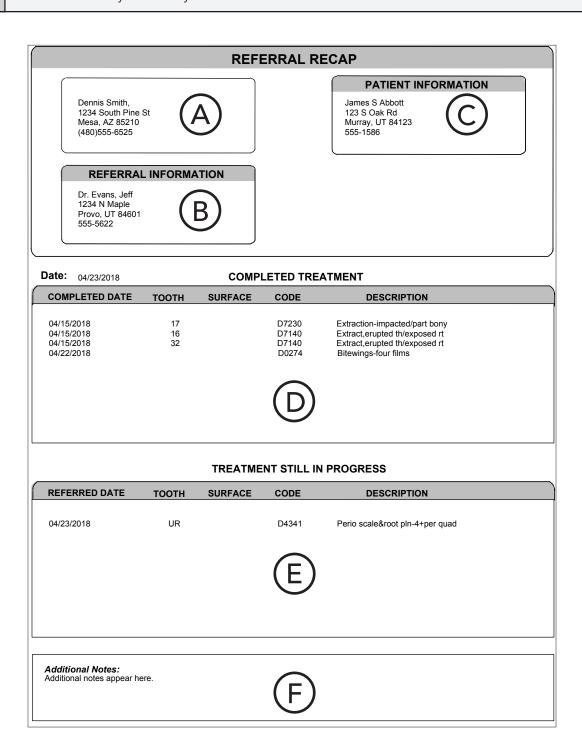
The Referral Recap report lists the work completed and/or treatment planned for patients referred to your practice.



Why: To inform the referring doctor of the work completed/planned as a result of the

referral

When: Monthly or weekly



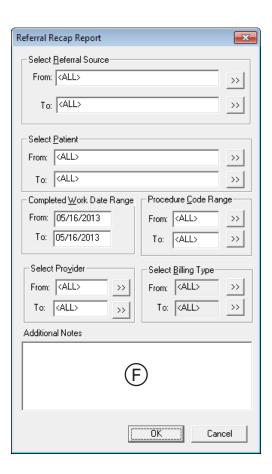
# How do I run the Referral Recap Report?

- In the Office Manager, from the **Reports** menu, point to **Ledger**, and then click **Referral Recap**.
- In the Patient Chart, from the File menu, click Print Referral.
- In the Ledger, from the **Print** menu, click **Referral Recap**.

For additional details about running this report, see the "Referral Recap Report," "Printing the Referral Recap Report," and "Walkout statements" topics in the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- **A.** Provider The provider associated with the referral.
- **B.** Referring Doctor The referring doctor.
- **C.** Patient The referred patient.
- **D.** Completed Procedures All procedures completed as a result of the referral.
- **E.** Treatment Plans All procedures treatment planned as a result of the referral.
- **F.** Additional Notes Additional notes entered in the Referral Recap Report dialog box.



# **Referral Slip**

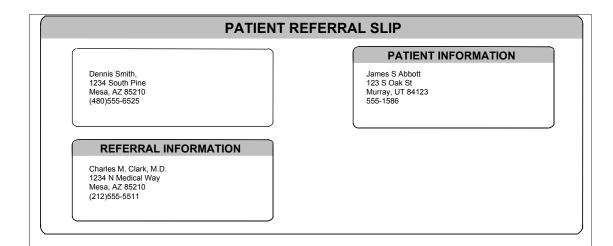
The Referral Slip allows you to provide patient referral information to other doctors.

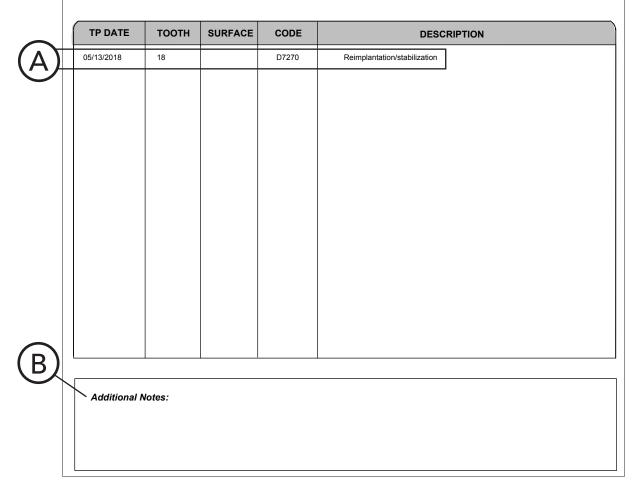


Why: To provide specialists with referral information

When: After entering a referral in Dentrix Enterprise and before a patient leaves your

office after being referred to a specialist





# How do I run the Referral Slip?

In the Patient Chart, from the **File** menu, point to **Print Referral**, and then click **Referral Slip**. For additional details about running this report, see the "Printing a referral slip" topic in the Patient Chart portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- **A. Procedures** The procedures that have been completed within the specified date range are listed.
- **B.** Custom Note The note that was entered in the Additional Notes field when setting up the options to run this report.

# Referred By Doctor/Other Report

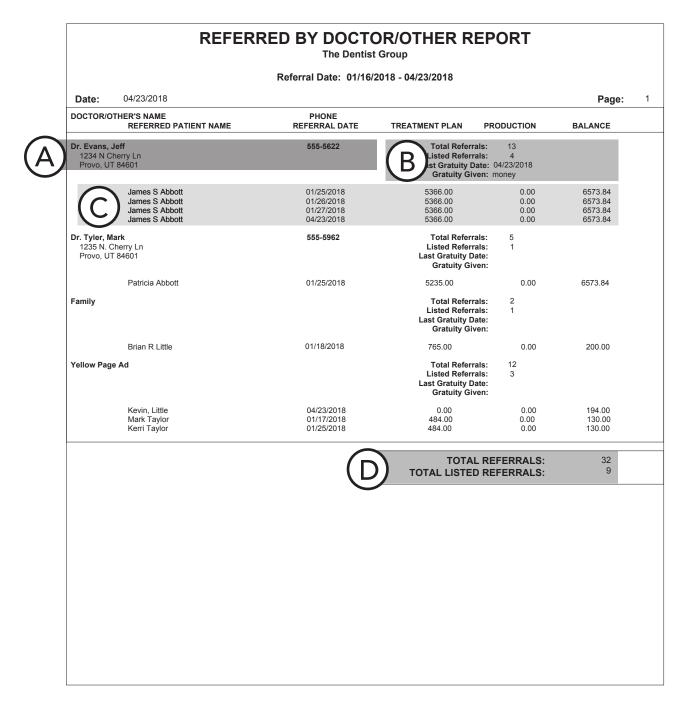
The Referred By Doctor/Other report displays patients that have been referred to your practice by other doctors or non-person sources (such as, advertisements). This report also lists the production totals resulting from each referral.



Why: To identify effective referral sources, to track revenue generated as a result of a

referral source, and to maintain professional relations

When: As needed



# How do I run the Referred By Doctor/Other Report?

In the Office Manager, from the Reports menu, point to Management, and then click Referred By Doctor/Other Report. For additional details about running this report, see the "Referred By Doctor/Other Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- **A.** Doctor Information The name, mailing address, and phone number of the referring doctor.
- B. Referral Details In addition to the date and description of the last gratuity given to the referral source, the following information appears on this report:
  - Total Referrals The total number of patients referred by the referral source. Be aware that report filters have no affect on this number; this number represents the total number of patients ever referred by the referral source.
  - **Listed Referrals** The total number of referrals displayed on the report for the referring

Note: This number only appears if you select Include Referred Patients when setting options for this report.

- C. Referred Patients If you select Include Referred Patients when setting options for this report, referred patients appear on the report. In addition to the name and referral date, the following information is listed for each referral displayed on the report:
  - **Treatment Plan** The total value of treatment plans for the patient.
  - **Production** The total value of completed procedures.

Note: If all production values are zero, clear Include Patients With No Production or **Treatment Planned Procedures** when setting options for this report.

**Balance** – The patient's current balance.

#### D. Report Totals

- Total Referrals The total number of patients referred by the referral sources.
- **Listed Referrals** The total number of referrals listed in this report.

Note: This number only appears if you select Include Referred Patients when setting options for this report.

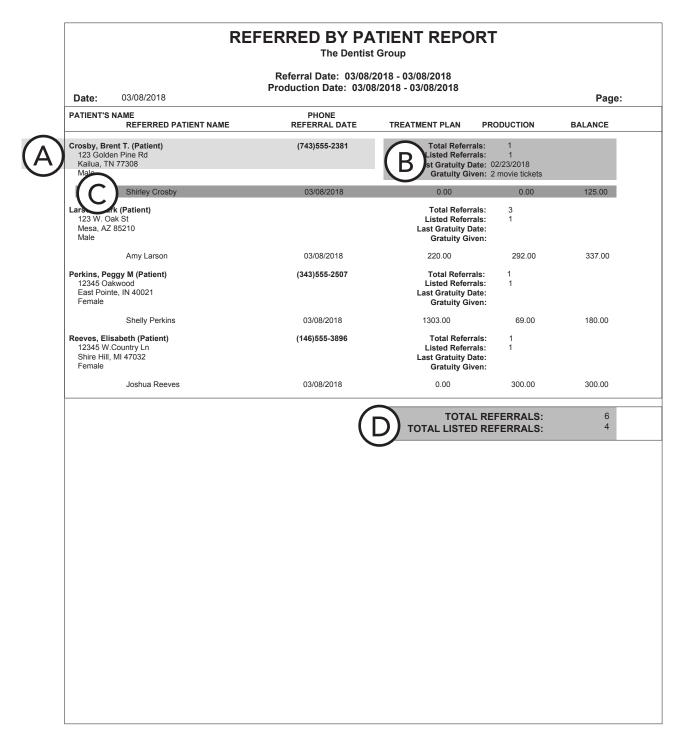
# **Referred By Patient Report**

The Referred By Patient Report lists the patients that have been referred to your practice by other patients. This report also lists the production totals resulting from each referral.



Why: To track revenue resulting from patient referrals

When: As needed



# How do I run the Referred By Patient Report?

In the Office Manager, from the Reports menu, point to Management, and then click Referred By Patient Report. For additional details about running this report, see the "Referred By Patient Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- A. Referring Patient Information The name, mailing address, phone number, and gender of patients that have provided referrals to your practice.
- B. Referral Details In addition to the date and description of the last gratuity given to the referring patient, the following information appears on this report:
  - **Total Referrals** The total number of patients referred by the patient. Be aware that report filters have no affect on this number; this number represents the total number of patients ever referred by the patient.
  - **Listed Referrals** The total number of referrals displayed on the report for the referring patient.
- C. Referred Patients In addition to the name and referral date, the following information is listed for each referral displayed on the report:
  - **Treatment Plan** The total value of treatment plans for the referral.
  - **Production** The total value of completed procedures.
    - Note: If all production values are zero, clear Include Patients With No Production when setting options for this report.
  - **Balance** The referral's current balance.

#### D. Report Totals

- **Total Referrals** The total number of referrals provided by the referring patients.
- **Listed Referrals** The total number of referrals listed in this report.

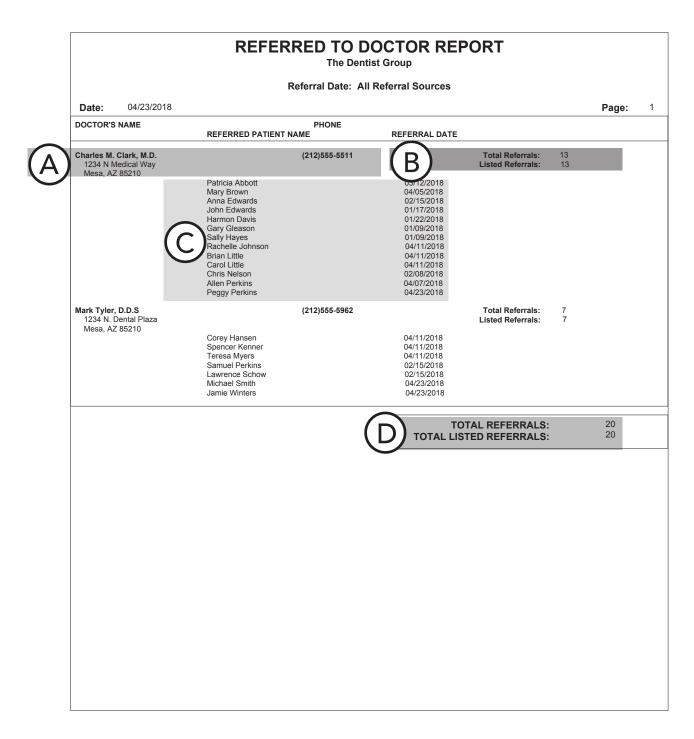
# **Referred To Doctor Report**

The Referred To Doctor Report lists the number of patients your practice has referred to another practice. Depending on report settings, this report also lists the name and referral date of each referral.



Why: To maintain professional relations

When: As needed



# How do I run the Referred To Doctor Report?

In the Office Manager, from the Reports menu, point to Management, and then click Referred TO Doctor Report. For additional details about running this report, see the "Referred TO Doctor Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

A. Doctor Information – The name, mailing address, and phone number of a doctor to which the practice provided referrals.

#### **B.** Doctor Totals

- Total Referrals The total number of patients referred to the doctor. Be aware that report filters have no affect on this number; this number represents the total number of patients ever referred to the doctor.
- **Listed Referrals** The total number of referrals listed for the doctor.

**Note**: This number only appears if you select **Include Referred Patients** when setting options for this report.

C. Referred Patients – If you select Include Referred Patients when running this report, the name and referral date of each referral appears on the report.

#### D. Report Totals

- **Total Referrals** The total number of referred patients.
- **Listed Referrals** The total number of referred patients listed in this report.

**Note**: Listed Referrals only appears if you select **Include Referred Patients** when setting options for this report.

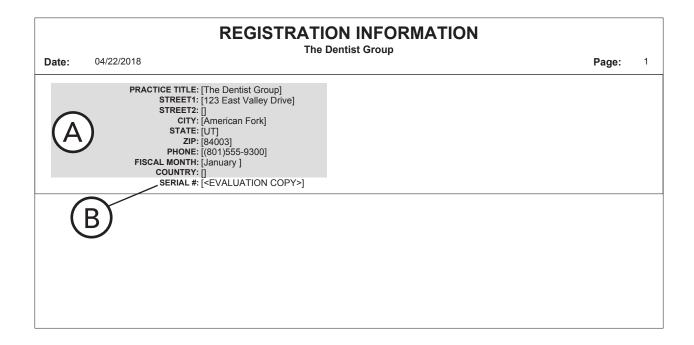
# **Registration Information Report**

The Registration Information Report displays the practice's registration information and Dentrix Enterprise serial number.



To quickly access your registration information and serial number Why:

When: As needed



# How do I run the Registration Information Report?

In the Office Manager, from the **Reports** menu, point to **Reference**, and then click **Registration Information**. For additional details about running this report, see the "Registration Information Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- **A.** Practice Information The practice information associated with your serial number.
- **B.** Serial Number The Dentrix Enterprise product serial number.

# **RVU Day Sheet Report**

The RVU Day Sheet report lists RVU production for procedures that have been posted to the Ledger.



Why: To print a record of transactions each day, to review RVU production totals for a

date or date range

When: Daily

#### **Production RVU Day Sheet**

Date Range: 04/24/2018 - 04/24/2018 Procedure Date Clinics: <ALL> Providers: <ALL> Billing Type: <ALL>

Report Date: 05/01/2018

Entry Date Proc Date Patient Name

Report Generated By: enterprise

TH Code

Chart #

Page 1 of 1

RVU Lab Exp.



04/24/2018	04/24/2018	Smith, Brandon	SM0010	D1110	Prophylaxis-adult	25.00	0.00	25.00	1
04/24/2018	04/24/2018	Smith, Brandon	SM0010	D0120	Periodic oral evaluation	25.00	45.00	-20.00	1
04/24/2018	04/24/2018	Smith Brandon	SM0010	D0274	Bitewings-four films	374 00	0.00	374 00	1

Description



 Total Summary
 RVU
 Lab Exp.
 Net RVU

 424.00
 45.00
 379.00

DDS1 (Den	,									
04/24/2018	04/24/2018	Baber, Tom			64550	Transcutan. electric. stimulat.	2,345.00	0.00	2,345.00	1
04/24/2018	04/24/2018	Abbott, Patricia	ABB102	16	D2391	Resin composite-1s, posterior	0.00	0.00	0.00	4
04/24/2018	04/24/2018	Abbott, Patricia	ABB102	17	D2391	Resin composite-1s, posterior	90.00	0.00	90.00	4
04/24/2018	04/24/2018	Raab, Kenneth D		14	D2150	Amalgam-2 surf. prim/perm	125.00	0.00	125.00	1
04/24/2018	04/24/2018	Raab, Kenneth D		3	D2750	Crown-porc fuse high noble mtl	900.00	450.00	450.00	1
CENTRAL	. Summary:						3,460.00	450.00	3,010.00	
Unique Pat		ummary: or DDS1 (Dennis Si DDS1 (Dennis Smit	,				3,460.00	450.00	3,010.00	



CENTRAL									
DDS1 (Dennis Smith)									
04/24/2018 04/24/2018	Baber, Tom			64550	Transcutan. electric. stimulat.	2,345.00	0.00	2,345.00	1
04/24/2018 04/24/2018	Abbott, Patricia	ABB102	16	D2391	Resin composite-1s, posterior	0.00	0.00	0.00	4
04/24/2018 04/24/2018	Abbott, Patricia	ABB102	17	D2391	Resin composite-1s, posterior	90.00	0.00	90.00	4
04/24/2018 04/24/2018	Raab, Kenneth D		14	D2150	Amalgam-2 surf. prim/perm	125.00	0.00	125.00	1
04/24/2018 04/24/2018	Raab, Kenneth D		3	D2750	Crown-porc fuse high noble mtl	900.00	450.00	450.00	1
DDS1 (Dennis Smith)	Summary:					3,460.00	450.00	3,010.00	
Unique Patient Count Unique Visit Count fo	,	,							
CENTRAL Summary:		<i>,</i>				3,460.00	450.00	3,010.00	

# How do I run the RVU Day Sheet Report?

From the DXOne Reporting module, select **Management**, and then double-click **RVU Day Sheet**. For additional details about running this report, see the "RVU day sheet" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information can be used to monitor RVU production for each provider and/or clinic:

- **A. Procedures** The procedures posted to the Ledger are listed if **Include Procedures** is selected when setting up the options to run this report. Each procedure provides the following information:
  - **Entry Date** The date a procedure is posted to the Chart (and to the Ledger simultaneously).
  - **Procedure Date** The date a procedure is done in the Chart.

**Note**: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the "Tips for Understanding Dentrix Enterprise Reports" section in the Introduction of this book.

- **Patient Name** The name and chart number of the patient on whom the procedure was performed.
- **TH** The tooth number(s) associated with a procedure.
- Code and Description The ADA code and description of the procedure.
- **RVU** The Relative Value Units that were assigned to the procedure from the **Procedure** Code Editor dialog box.
- Lab Expenses The lab expenses that were assigned to the procedure from the Procedure
  Code Editor dialog box. This column appears if Subtract Lab Expenses is selected when
  setting up the options to run this report.
- **Net RVU** The net RVU is calculated by subtracting lab expenses (if the **Subtract Lab Expenses** option was selected) from the RVU.
- **BT** The billing type of the patient on whom the procedure was performed.
- **B.** Total Summary The total RVU, lab expenses, and net RVU.
- **C. Provider Totals** The RVU production is shown for the provider with a breakdown of the procedures for each clinic the provider works in. Each clinic's RVU production is subtotaled. After the clinic subtotals, a totals summary for the provider appears. Also, for the provider, a unique patient count and unique visit count are given.
- **D.** Clinic Totals The RVU production is shown for the clinic with a breakdown of the procedures performed by each provider at that clinic. Each provider's RVU production is subtotaled. After the provider subtotals, a totals summary for the clinic appears. Also, for the provider, a unique patient count and unique visit count are given.

# **RVU Production Summary Report**

The RVU Production Summary Report lists RVU production for procedures that have been posted to the Ledger.



Why: To print a record of transactions each day, to review RVU production totals for a

date or date range

04/24/2018

04/24/2018

When: Daily



04/24/2018 - 04/24/2018 Procedure Date Clinics: <ALL> Provider: <ALL> Billing Types: <ALL>

Report Date: 05/01/2018 Report Generated By: enterprise Page 1 of 1 Procedure Date Entry Date Patient Name Description Amount Quantity Percent Lab Exp. Net RVU Average 04/24/2018 04/24/2018 D0120 - Periodic oral evaluation Smith, Brandon 25.00





	04/24/2018	04/24/2018	Smith, Brandon		1 D0274	- Bitewings-four films		374.0	00
GRAND TO	OTALS:								
Medicaid			0	0.00	0.	0.00%	0.00	0.00	
Non-Medica	aid		3	424.00	141.	33 100.00%	45.00	379.00	
Total			3	424 00	141	33 100 00%	45.00	370 00	

1 D1110 - Prophylaxis-adult

25.00

Smith, Brandon

	DDS1							
	CENTRAL							
	04/24/2018	04/24/2018	Larson, Bill	1	D7120 - Extr	raction-each addition	al	171.00
	CENTRAL							
	Medicaid		0	0.00	0.00	0.00%	0.00	0.00
<b>-</b> 1	Non-Medicaid		1	171.00	171.00	100.00%	0.00	171.00
シー	Total			171.00 — — — –	171.00	100.00%	0.00	171.00 
	DDS1							
	Medicaid		0	0.00	0.00	0.00%	0.00	0.00
	Non-Medicaid		1	171.00	171.00	100.00%	0.00	171.00
	Total		1	171.00	171.00	50.00%	0.00	171.00

	CENTRAL								
	DDS01								
	04/24/2018 04/24/2018 04/24/2018	04/24/2018 04/24/2018 04/24/2018	Smith, Brandon Smith, Brandon Smith, Brandon		1 1 1	D1110 - Prop	odic oral evaluation ohylaxis-adult wings-four films		25.00 125.00 374.00
5)	<b>DDS01</b> Medicaid Non-Medicaid		0 3	0.00 424.00		0.00 141.33	0.00% 100.00%	0.00 45.00	0.00 379.00
	Total			424.00	_	141.33	100.00%	45.00	379.00
	CENTRAL								
	Medicaid		0	0.00		0.00	0.00%	0.00	0.00
	Non-Medicaid		3	424.00		141.33	100.00%	45.00	379.00
	Total		3	424.00		141.33	100.00%	45.00	379.00

# How do I run the RVU Production Summary Report?

From the DXOne Reporting module, select Management, and then double-click RVU Production Summary. For additional details about running this report, see the "RVU Production Summary Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information can be used to monitor RVU production for each provider and/or clinic:

- A. Procedures The procedures posted to the Ledger are listed if Include Patient Detail is selected when setting up the options to run this report. Each procedure provides the following information:
  - **Procedure Date** The date a procedure is posted to the Chart.
  - **Entry Date** The date a procedure is posted to the Ledger.

Note: It is essential that you understand the difference between Entry Dates and Procedure Dates. For details on these dates, see the "Tips for Understanding Dentrix Enterprise Reports" section in the Introduction of this book.

- Patient Name The name of the patient on whom the procedure was performed.
- Code and Description The ADA code and description of the procedure.
- **Amount** The Relative Value Units (RVU) that were assigned to the procedure from the **Procedure Code Editor** dialog box.

#### B. Grand Totals

- Medicaid Totals If Separate Totals for Medicaid and Non-Medicaid Patients are selected when setting up options to run this report, the Grand Totals section will divide up the Totals to reflect production from patients with Medicaid and those without Medicaid.
- Totals The Grand Totals section displays the Totals for the quantity of procedures, total amount of the procedures, average charge per procedure, percent of RVU, lab expenses assigned to the procedure from the **Procedure Code Editor** dialog box, and net RVU of the procedures, which is calculated by subtracting lab expenses (if the **Subtract Lab Expenses option** was selected) from the RVU.
- **C. Provider Totals** The RVU production is shown for the provider with a breakdown of the procedures for each clinic the provider works in. Each clinic's RVU production is subtotaled. After the clinic subtotals, a totals summary for the provider appears.
- **D.** Clinic Totals The RVU production is shown for the clinic with a breakdown of the procedures performed by each provider at that clinic. Each provider's RVU production is subtotaled. After the provider subtotals, a totals summary for the clinic appears.

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# **RVU Schedules Report**

The RVU Schedules report lists procedure RVUs for selected RVU schedules. This report also lists the lab expenses and material expenses associated with each procedure.



Why: To ensure each RVU schedule is set up properly, to compare multiple RVU

schedules side by side, and to ensure lab expenses and material expenses are up

When: After Dentrix Enterprise setup, and as needed

#### **RVU SCHEDULE**

277, D0290, D0310, D0320, D0321, D0322, D0350, D0360, D0362, D0363, D0415, D0416, D0417, D0418, D0421, D0425, D0431, D0460, D0472, D0473, D0470, D047

Report Date: 04/22/2018 Report Generated By: enterprise Page 1 of 2

CODE	DESCRIPTION	RVU 1	RVU 2	RVU 3	RVU 4	RVU 5	LAB EXPENSE	MATERIAL
D0001	Oral Cancer Screening	15.00	16.00	0.00	0.00	0.00	9.00	15.00
D0120	Periodic oral evaluation	25.00	27.00	0.00	0.00	0.00	45.00	78.00
D0140	Limited oral evaluation	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0145	Oral evaluation < 3 yrs of age	5.00	5.00	0.00	0.00	0.00	0.00	0.00
D0150	Comp oral eval-new/estab pat	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0160	Detail/extensive oral eval, B/R	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0170	Limited re-evaluation estab pat	565.00	614.00	0.00	0.00	0.00	0.00	0.00
D0180	Comprehensive perio evaluation	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0210	Intraoral-complete series (bw)	9.00	10.00	0.00	0.00	0.00	0.00	23.00
D0220	Intraoral-periapical-1st film	6.00	7.00	0.00	0.00	0.00	0.00	24.00
D0230	Intraoral-periapical-each add'l	36.00	39.00	0.00	0.00	0.00	0.00	12.00
D0240	Intraoral-occlusal film	35.00	38.00	0.00	0.00	0.00	0.00	23.00
D0250	Extraoral-first film	6.00	7.00	0.00	0.00	0.00	0.00	25.00
D0260	Extraoral-each additional film	5.00	5.00	0.00	0.00	0.00	0.00	14.00
D0270	Bitewing-single film	321.00	349.00	0.00	0.00	0.00	0.00	24.00
D0272	Bitewings-two films	61.00	66.00	0.00	0.00	0.00	0.00	24.00
D0273	Bitewings-three films	98.00	107.00	0.00	0.00	0.00	0.00	25.00
00274	Bitewings-four films	374.00	406.00	0.00	0.00	0.00	0.00	47.00
00277	Vertical bitewings-7 to 8 films	67.00	73.00	0.00	0.00	0.00	0.00	326.00
00290	Skull &facial bone survey film	3,499.00	3,802.00	0.00	0.00	0.00	0.00	233.00
00310	Saliography	316.00	343.00	0.00	0.00	0.00	0.00	0.00
00320	TMJ arthrogram, incl injection	64.00	70.00	0.00	0.00	0.00	0.00	2,344.00
00321	Other TMJ films, by report	25.00	27.00	0.00	0.00	0.00	0.00	0.00
00322	Tomographic survey	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0330	Panoramic film	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0340	Cephalometric film	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0350	Oral/Facial Photographic Images	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0360	Cone beam-CT/craniofacial data	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0362	Cone beam-2D multi img reconst	25.00	27.00	0.00	0.00	0.00	0.00	0.00
00363	Cone beam-3D multi img reconst	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0415	Collection of microorg culture	25.00	27.00	0.00	0.00	0.00	23.00	15.00
D0415	Viral Culture	25.00	27.00	0.00	0.00	0.00	14.00	3.00
D0410 D0417	Collection of saliva sample	25.00	27.00	0.00	0.00	0.00	14.00	3.00
00417	Analysis of saliva sample	25.00	27.00	0.00	0.00	0.00		
D0418	Genetic test-suscept oral dis	25.00	27.00	0.00	0.00	0.00	0.00	0.00
00421	·	25.00	27.00	0.00	0.00		0.00	0.00
D0425 D0431	Caries susceptibility tests	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0431 D0460	Adjunc pre-diag test-detect muc	25.00	27.00	0.00	0.00	0.00	0.00	0.00
	Pulp vitality tests					0.00	0.00	
D0470	Diagnostic casts	25.00	27.00	0.00	0.00			0.00
D0471 D0472	Diagnostic photographs	25.00	27.00	0.00	0.00	0.00	0.00	0.00
	Accession of tiss, gr exam/rpt	25.00	27.00	0.00	0.00	0.00	0.00	
D0473	Acc of tissue, gr mic exam/rpt	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0474	Acc of tiss-gr mic ex surg mar	25.00	27.00	0.00	0.00	0.00	0.00	0.00
D0475	Decalcification Procedure	25.00	27.00	0.00	0.00	0.00	0.00	0.00









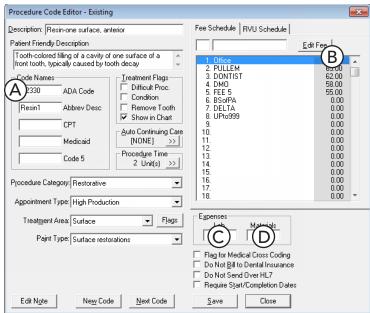
# How do I run the RVU Schedules Report?

From the DXOne Reporting module, select Reference, and then double-click RVU Schedule. For additional details about running this report, see the "RVU Schedule Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

The following report information is found in the **Procedure Code Editor** dialog box, which can be accessed from the Office Manager. See the "Procedure Code Setup" or "Auto RVU schedule changes" topic in the Office Manager portion of the Dentrix Enterprise Help for details on how to edit this information.

- **A.** Code The procedure code.
- **B.** Fee The RVU assigned to a procedure.
- C. Lab Expense The estimated lab expense associated with the procedure.
- **D.** Material The estimated materials expense for the procedure.



# RVU Utilization Report

The RVU Utilization report lists insurance carriers and, for each carrier, the relevant RVU production and details for the procedures posted during a selected date range.



Why:

To identify insurance carriers with low coverages (this is done by comparing the charges posted to the Ledger with the practice's RVU fee schedule)

When: Yearly, and as needed

		Cena ife and Ca	Smith, Brandon	Smith, Brandon C	C Ired	U	ricia	Abbott, Patricia C	Aetna Life and Casualty	INSURANCE CARRIER NAME SUBSCRIBER DATE	Report Date: 05/01/2018		
		ife and Casualty Totals:	05/01/2018 000-00-0000	05/01/2018 000-00-0000	05/01/2018 000-00-0000	05/01/2018 000-00-0000	05/01/2018 5678910	05/01/2018 5678910	ualty	DATE ID#	18		
		Fee: 3,312.00	Smith, Michael	Smith, Michael	Perkins, Peggy	Perkins, Peggy	Abbott, James S	Abbott, James S		PATIENT NAME			밍
	\	CoPay: 3,306.00	11/11/1973 000-00-0000	11/11/1973 00	11/11/1980 00	11/11/1980 000-00-0000	11/11/1962 0	11/11/1962 00		BIRTHDATE	Repor	Date Range: 05/0 Compare RVU 9 In B Carrier From: Aeth Carrier To: Aeth	/U UTILIZA
0	)	ay: 6.00	00-00-0000	000-00-0000	000-00-0000	00-00-0000	000-00-0000	000-00-0000		SS #	rt Generate	Not/2018 - 05/01/2018 RVU: 002: RVU 2 J Schedule With: Transi Include: All Procedures Clinic(s): -ALL> Provider(s): -ALL> Billing Type(s): -ALL> ADA Code(s): -ALL> ADA Code(s): -ALL> hand Life and Casualty - values	TION R
Total P	Grand Totals:	(Fee - RVU): 6.00	D7111 Extraction cml remnts-debid 7	D5214 Mand partial-metal base	w/sdls D7111 Extraction cml remnts-decid 9	th D5214 Mand partial-metal base	8	D5214 and partial-metal base	Aetna	GROUP PLAN  CODE DESCRIPTION	Report Generated By: enterprise	Date Range: 05/01/2018 - 05/01/2018 Procedure Date RVU: 002: RVU 2 Compare RVU Schedule With: Transaction Amount Include: All Procedures Clinic(s): ALL > Provider(s): ALL > Billing Type(s): ALL > Billing Type(s): ALL > ADA Code(s): ADA CODE(s): ALL > ADA CODE(s): ADA COD	<b>RVU UTILIZATION REPORT - DENTAL</b>
(Fee - RVU): Total Office Visits: Total Patients Seen:	Fee:	Total Office Visits:				15	13			TH SURFACE			
	3,312.00	ce Visits:	DDS01	DDS01	DDS01	DDS01	DDS2	DDS2	321863	GROUP NUMBER PROVIDER CLI			
6.00 3	Co-Pay:	Total Pa	CENTRAL	CENTRAL		CENTRAL	CENTRAL	CENTRAL		CLINIC			
	3,306.00	Total Patients Seen: 3	402.00 401.00	702.00 701.00	402.00 401.00	702.00 701.00	402.00 401.00	702.00 701.00	(800) 555-6444	PHONE FEE RVU	Page 1 of 1		

# How do I run the RVU Utilization Report?

From the DXOne Reporting module, select Management, and then double-click RVU Utilization. For additional details about running this report, see the "RVU Utilization Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

- **A.** Insurance Carriers The report is divided by insurance carriers. The carrier's name, group plan name and number, and phone number are shown.
- **B.** Procedures The procedures posted in the Ledger for patients with the displayed insurance carrier. For each procedure the following are shown:
  - Fee The RVU fee that would have been attached to a procedure had the RVU fee from the RVU schedule you selected (when setting up the report options) been used.
  - **RVU** The RVU fee attached to the procedure posted in the Ledger.
- C. Insurance Carrier Totals The total fees, co-pays, (Fee RVU), office visits, and patients seen appear for each insurance carrier. The following is an explanation of the insurance carrier's Fee and CoPay totals:
  - Fee The RVU fee that would have been attached to a procedure, had the RVU fee from the RVU schedule you selected (when setting up the report options) been used.
  - CoPay The RVU fee attached to the procedure posted in the Ledger.
- **D. Grand Totals** The Grand Totals section displays the following information:
  - Fee The total RVU fees that would have been attached to a procedure, had the RVU fee from the RVU schedule you selected (when setting up the report options) been used.
  - Co-Pay The total RVU fees attached to the procedures posted in the Ledger.
  - (Fee RVU) The total RVU revenue that would have been gained or lost, had the RVU fee schedule you selected (when setting up the report options) been used when posting the procedures. A positive number indicates the practice would have gained RVU revenue. A negative number indicates the practice would have lost RVU revenue.
  - Total Office Visits The total number of office visits (multiple procedures performed on a patient on the same date count as one office visit).
  - **Total Patients Seen** The total number of patients that appear on the report.

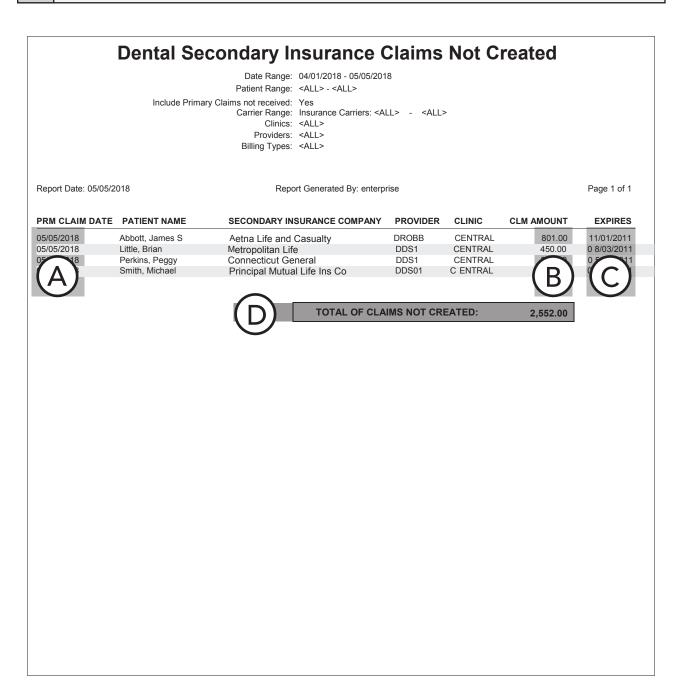
# Secondary Insurance Claims Not **Created Report**

The Secondary Insurance Claims Not Created Report displays primary insurance claims for which secondary insurance claims were never created. Claims are sorted according to the expiration date of the secondary insurance carrier.



Why: To ensure all possible secondary insurance claims are submitted

When: Weekly or daily

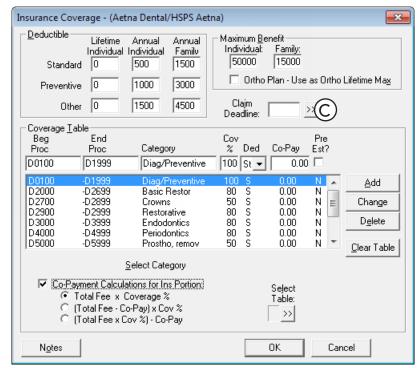


# How do I run the Secondary Insurance Claims Not **Created Report?**

From the DXOne Reporting module, select Ledger, and then double-click Secondary Insurance Claims Not Created. For additional details about running this report, see the "Secondary Insurance Claims Not Created Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

# What important information does this report provide?

- A. Prm Claim Date The date of the primary insurance claim.
- B. Clm Amount The amount of the original claim.
- C. Expires The date the secondary insurance claim must be submitted to the insurance carrier. The expiration date is found in the Insurance Coverage dialog box. To access the Insurance Coverage dialog box, double-click the Insurance block in the Family File, select the secondary insurance carrier, and then click Coverage Table.



D. Total Of Claims Not Created – The total amount of the secondary claims that were not created.

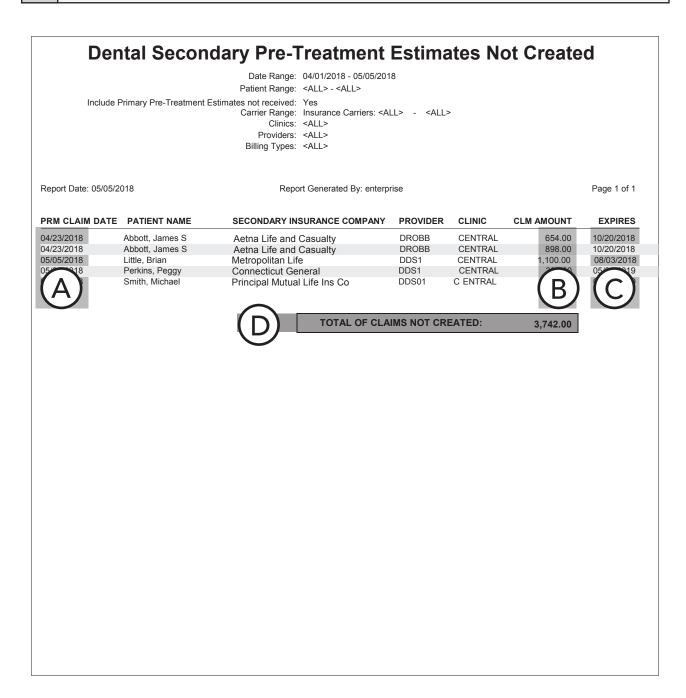
# **Secondary Pre-Treatment Estimates Not Created Report**

The Secondary Pre-treatment Estimates Not Created Report displays primary estimates for which secondary estimates were never created. Estimates are sorted according to the expiration date of the secondary insurance carrier.



Why: To ensure all possible secondary pre-treatment estimates are submitted

When: Weekly or daily

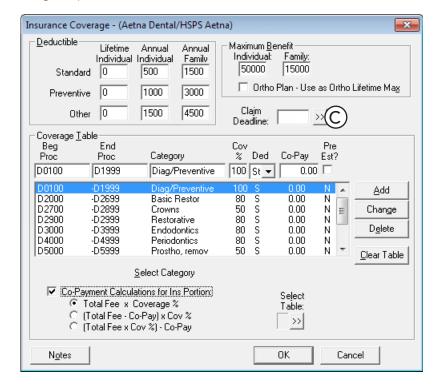


# How do I run the Secondary Pre-Treatment Estimates Not **Created Report?**

From the DXOne Reporting module, select Ledger, and then double-click Secondary Pre-Treatment Est. Not Created. For additional details about running this report, see the "Secondary Pre-Treatment Estimates Not Created Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

- A. Prm Claim Date The date of the primary pre-treatment estimate.
- **B.** Clm Amount The amount of the original pre-treatment estimate.
- C. Expires The date the secondary insurance claim must be submitted to the insurance carrier. The expiration date is found in the Insurance Coverage dialog box. To access this dialog box, double-click the Insurance block in the Family File, select the secondary insurance carrier, and then click Coverage Table.
- D. Total Of Claims Not Created
  - The total amount of the secondary pre-treatment estimates that were not created.



# Standard Coverage Tables Report

The Standard Coverage Table Report allows you to view and print standard coverage tables.

**Note**: If you want coverage information for a specific insurance carrier, see the "Insurance Coverage Tables Report" on page 120.



Why: When:

To ensure standard coverage tables are set up properly

nen: As needed

COV DEDUCTIBLE PAY  To 100 Standard 0.000  To 1000 Standard 0.000  Standard 0.000			D0110 D0110 D0120 D0130 D0130 D0210 D02210 D0220 D0230 D0230 D0240 D0250 D0260 D0260 D0270 D0277 D0274 D0272 D0274 D0290 D0315 D0321 D0321	Coverage Table 2: All Procedures (Cap Plan)  BEGIN END PROC PROC	D0100 D1999 D2000 D2699 D2700 D2899 D2700 D2999 D3000 D3999 D4000 D4999 D5000 D5999 D6000 D5999 D7000 D6999 D7000 D7999 D8000 D8999 D8000 D8999 D9000 D9999	Coverage Table 1: Default Coverage Table  BEGIN END PROC PROC	Date: 04/22/2018
DEDUCTIBLE   PAY	Prophylaxis-adu Prophylaxis-chi Prophylaxis wit Fluoride w/o pr Fluoride w/o pr Prophylaxis wit	Tomographic sur Panoramic film Cephalometric f Bacteriologic s Caries suscepti Pulp vitality t Diagnostic cast Diagnostic phot Histopathologic Other oral path Unspecified dia	Initial oral ex Periodic oral x Emergency oral Intraoral-compl Intraoral-peria Intraoral-peria Intraoral-peria Intraoral-first Extraoral-first Extraoral-each Bitewings-two f Bitewings-four Skull &facial b Saliography TMJ arthrogram, Other TMJ interest in the second in	CATEGORY	Diag/Preventive Basic Restor Crowns Restorative Endodontics Periodontics Prostho, remov Prostho, fixed Oral Surgery Orthodontics General Service	CATEGORY	STANDARD COVERAGE The Dentist Group Tables 1 - 5
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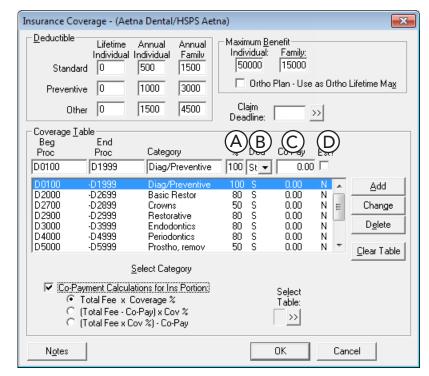
# How do I run the Standard Coverage Tables Report?

In the Office Manager, from the Reports menu, point to Reference, and then click Standard Coverage Tables. For additional details about running this report, see the "Standard Coverage Table Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# What important information does this report provide?

The following report information is found in the Insurance Coverage Table dialog box, which can be accessed in the Office Manager. See the "Adding and editing insurance plans" topic in the Dentrix Enterprise Help for details on how to edit this information.

- A. Cov % The percentage of a procedure covered by the insurance carrier.
- **B.** Deductible The type of deductible (for example, None, Standard, Preventive, or Other).
- C. Co Pay The co-pay amount.
- **D. Pre Auth?** Indicates whether or not a procedure group requires pre-authorization from the insurance carrier.



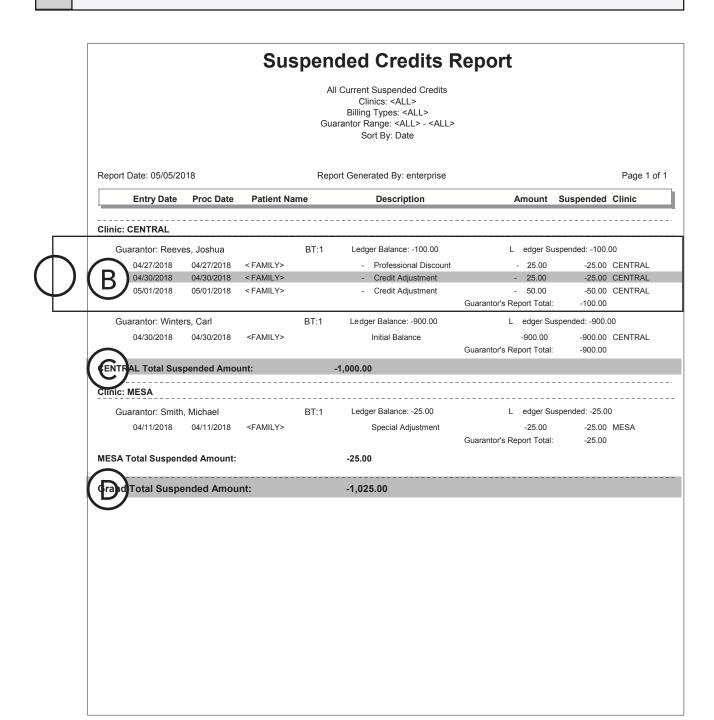
# **Suspended Credits Report**

The Suspended Credits Report lists payments and credits that have been suspended. The report includes the guarantor of the account; the date, description, and amount of the credit; the amount that has been suspended; the balance on the Ledger; and the collecting clinic.



Why: To track accounts with suspended payments and/or credits

When: Monthly



# How do I run the Suspended Credits Report?

From the DXOne Reporting module, select Ledger, and then double-click Suspended Credits. For additional details about running this report, see the "Suspended Credits Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

# What important information does this report provide?

For each collecting clinic on the report, the following information appears:

- A. Account Details For each guarantor listed on the report, the following account details are shown:
  - **Ledger Balance** The account balance.
  - **Ledger Suspended** The total suspended credit amount on the account.
  - Report Total The total amount of the suspended credits listed on the report for the quarantor.
- **B.** Credit Details For each credit, the following details are shown: entry date, procedure date, patient name, adjustment description, amount of the adjustment, amount that was suspended, and clinic.
- **C.** Clinic Total The total amount of the suspended credits listed for the clinic.
- **D.** Grand Total The total amount of the suspended credits listed for all clinics on the report.

# **Treatment Case Report**

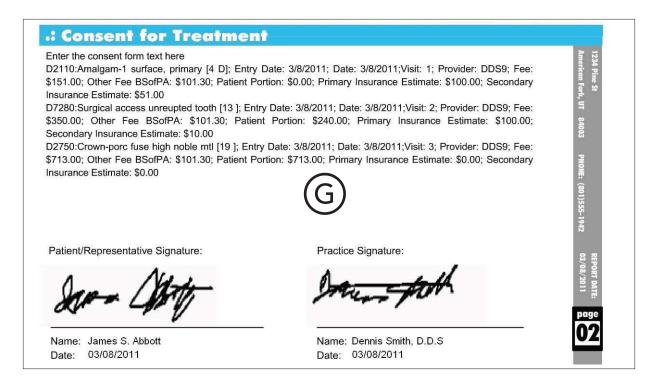
The Treatment Case Report displays treatment-planned procedures for a specific treatment plan case. The report may also include other items, such as the patient's graphical chart and account information, case notes, and insurance information.



Why: To print a treatment case created for a patient

When: As needed





#### How do I run the Treatment Case Report?

- 1. In the Treatment Planner, select the case of which you want to generate a report.
- 2. From the File menu, point to Print, and then click Print Treatment Case.

For additional details about running this report, see the "Printing the Treatment Case Report" topic in the Treatment Planner portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

- A. Treatment The treatment-planned procedures are grouped by visit. A subtotal of fees, patient portions, and insurance estimates for each visit are given. If a treatment-planned procedure has notes entered, those notes appear after the treatment details of that procedure.
- **B.** Insurance Estimates The patient's insurance carriers are listed along with the fees, patient portions, and insurance estimates for the entire treatment plan.
- C. Graphical Chart The patient's graphical chart is shown with all applicable treatment and conditions that have a paint type.
- **D.** Financial Summary The treatment plan total, patient and insurance estimates, and account information are shown.
- **E.** Insurance Benefits Details of the current insurance plan maximums and deductibles for the patient and family are shown.
- F. Treatment Case Note Any linked cases are listed, and any notes attached to the case are
- **G.** Consent Forms Any consent forms and corresponding signatures that are attached to the case are printed on separate pages.

# **Treatment Plan Approval Report**

The Treatment Plan Approval Report displays all treatment-planned procedures.



Why: To ensure the practice follows up on treatment plans

When: Weekly

			TRI		MENT PL CENT Sorted By: Par	RAL	03/08/20	18 - 03	REI 3/08/201 L Provid	8				
	03/08/20 <sup>-</sup>	18		,	Contou by. Fai			. J. AL		.010		Pag	ge:	1
	Chart #	Patient Home Phone Date Code	Patient DOE Employer Tooth		ntor  Description	Primary Insura Secondary Ins	urance C			La	st Elig Date st Elig Date Pri Ins Est Se	Ben	Remain Remain Pri Pr	Oı Oı e-Est
			11/11/1981	Little,		Acme Benefits Aetna Life and	Assoc	C	CS1740 321863	01.	/01/2018 /01/2018		3000.00	O LOC
	DDS1	03/08/2018 D6792	16		Retainer crn-full		0	03/14/20		570.00	550.00	20.00		03/08/2
Λ)	DDS1	03/08/2018 D6792	17		Retainer crn-full		0	03/14/20	018	540.00	540.00	0.00		03/08/2
$\mathcal{A}_{\mathcal{A}}$	DDS1	03/08/2018 D6970 Little, Carol	22 11/11/1960	Little,	Post/core + brdg	retainer, fabr Aetna Life and	0   Casualty		321863	230.00	230.00 <b>/01/2018</b>	0.00	2000.00	03/08/2
$\smile$		(801)555-6241	Acme Cloth		Dean	Acme Benefits		_	CS1740		/01/2018		3000.00	
	DDS1	03/08/2018 D6750	1		Retainer crn-pore	c fused-hi nob	0	03/14/20	018	614.00	471.20	142.80	C	03/08/2
	DDS1	03/08/2018 D6240	2		Pontic-porcelain	fused to hnob	0	03/14/20	018	621.00	496.80	124.20	(	03/08/2
D	DDS1	03/08/2018 D6750	3		Retainer crn-pore	c fused-hi nob	0	03/14/20	018	614.00	491.20	122.80	(	03/08/2
D	DDS1	03/08/2018 D6750	5		Retainer crn-pore	c fused-hi nob	0			614.00	491.20	122.80	(	03/08/2
	DDS1	03/08/2018 D6240	6		Pontic-porcelain	fused to hnob	0	03/14/20	018	621.00	49.60	571.40		03/08/2
	DDS1	03/08/2018 D6750	7		Retainer crn-pore		0			614.00	0.00	613.00		03/08/2
	LIT105	Little, Chad (801)555-6241	11/11/1988	Little,	Dean	Acme Benefits Aetna Life and			CS1740 321863		/01/2018 /01/2018		3000.00 2000.00	
	DDS1	03/08/2018 D1120			Prophylaxis-child		0	03/14/20		1240.00	14.00	972.00		03/08/2
	DDS1	03/08/208 D2110		D	Amalgam-1 surfa		0	03/14/20		300.00	51.00	240.00		03/08/2
		Little, Dean	11/11/1959	Little,		Acme Benefits	Assoc	C	CS1740	01.	01/2018		3000.00	
		(801)555-6241	Acme Bank	(		Aetna Life and	•		321863		01/2018		2000.00	
	DDS1	03/08/2018 D0140			Limited oral eval		0	03/14/20		80.00	5.00	44.00		03/08/2
	DDS1	03/08/2018 D0120			Periodic oral eva		0	03/14/20	018	31.00	20.00	11.00		03/08/2
	DDS1	03/08/2018 D2150 Little, Kevin	14 <b>04/23/1990</b>	MO Little,	Amalgam-2 surf.	prim/perm Acme Benefits	0	,	CS1740	600.00	75.00 <b>/01/2018</b>	480.00	3000.00	03/08/2
	L11100	(801)555-6241	04/23/1990	Little,	Dean	Aetna Life and			321863		/01/2018		2000.00	
	DDS1	03/08/2018 D2391	18	0	Resin composite		0	03/14/20	018	274.00	199.20	74.80		03/08/2

### How do I run the Treatment Plan Approval Report?

In the Office Manager, from the Reports menu, point to Lists, and then click Treatment Plan Approval Report. For additional details about running this report, see the "Treatment Plan Approval Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

### What important information does this report provide?

- A. Patient information The patient's name, phone number, insurance company, insurance eligibility, and remaining benefits.
- **B.** Procedures The treatment-planned procedures, insurance estimates, and approval statuses.

#### C. Totals

- Total Treatment Plans The total amount of all procedures that have been treatment-
- **Total Scheduled Treatment Plans** The total amount of all treatment-planned procedures that have been attached to appointments.

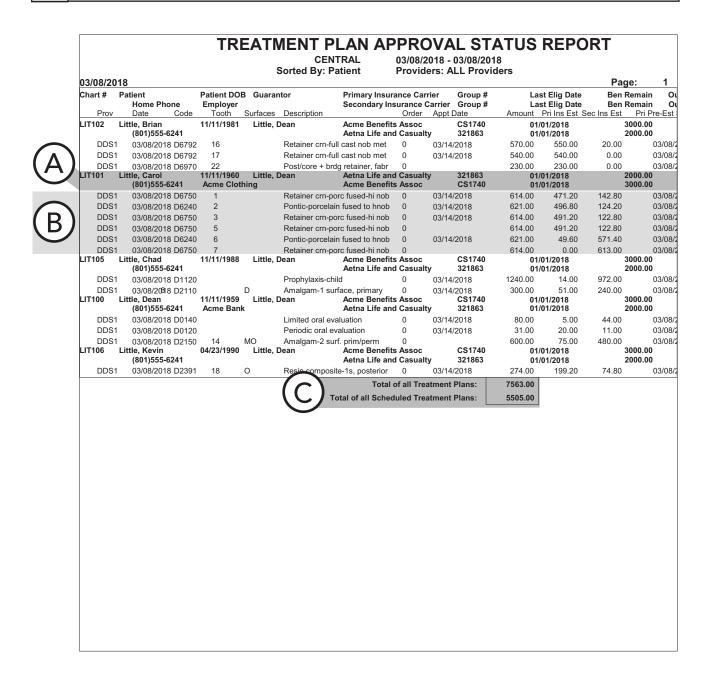
# **Treatment Plan Approval Status** Report

The Treatment Plan Approval Status Report displays all treatment-planned procedures for selected approval statuses.



To ensure the practice follows up on treatment plans Why:

When: Weekly



## How do I run the Treatment Plan Approval Status Report?

In the Office Manager, from the **Reports** menu, point to **Lists**, and then click **Treatment Plan Approval Status Report**. For additional details about running this report, see the "Treatment Plan Approval Status Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

- A. Patient information The patient's name, phone number, insurance company, insurance eligibility, and remaining benefits.
- **B.** Procedures The treatment-planned procedures, insurance estimates, and approval statuses.

#### C. Totals

- Total Treatment Plans The total amount of all procedures that have been treatment-
- Total Scheduled Treatment Plans The total amount of all treatment-planned procedures that have been attached to appointments.

# **Truth in Lending Disclosure Statement**

The Truth in Lending disclosure statement is a legal document used to clarify the terms of a payment agreement. You might want to print this report and provide it to patients at the time a payment agreement is created.



Why: To ensure patients are adequately informed of the terms of a payment agreement

When: After creating a payment agreement, and as needed

#### PRACTICE NAME AND ADDRESS

The Allied Dentist Group 123 East Valley Dr American Fork, UT 84003 (801)555-9300

#### **GUARANTOR NAME AND ADDRESS**

Patricia Abbott 1234 Oak St Murray, UT 84123 555-1586

Date: 04/23/2011 Chart #: ABB102 SS #: 000-00-0000 \$ 5956.04 Loan Amount: Interest Rate: 12.000 %

#### FEDERAL TRUTH-IN-LENDING DISCLOSURE STATEMENT

#### ANNUAL **PERCENTAGE** RATE

The cost of your credit as a yearly rate.

12.683

**FINANCE CHARGE** 

The dollar amount the credit will cost

you.

214.40

**AMOUNT FINANCED** 

The amount of credit provided to you or on your behalf.

5956.04

#### **TOTAL OF PAYMENTS**

The amount you will have paid after you have made all payments as scheduled.

6170.44

#### **PAYMENT SCHEDULE SUMMARY**

Num Payments: 6 Amt Each Payment: \$1000.00 First Payment Due: 04/30/2018 Last Payment Amt: \$1170.44 Last Payment Due: 09/30/2018

Late Charge: If any payment is late, you will be charged 0.417% of the installment, or at least \$20.00.

## How do I generate a truth in lending statement?

- 1. From the Ledger, click the Payment Agreement button to open the Billing/Payment Agreement Information dialog box.
- 2. Click Print to open the Print for Payment Agreement dialog box.
- 3. Select Truth in Lending Disclosure Statement.
- 4. Click Print or Send to Batch.

For additional details about running this report, see the "Printing payment agreement documents" topic in the Ledger portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

# **UDS - Age/Gender Report**

The UDS - Age/Gender report lists the patients of each gender for each age group and provides totals, using the UDS (Uniform Data System) standards for reporting.



**Why:** To generate a record of patient genders and ages for UDS reporting for

comparison with national data, and to provide gender and age data for patients

to grantees, partners, and communities

When: As needed



01/01/2017 - 12/31/2017 Procedure Date Clinics: AF, CENTRAL, DRAPER Providers: <ALL> Billing Types: <ALL> ADA Codes: <ALL> Ages: <ALL>

Report Date: 12/31/2017

Report Generated By: enterprise

Page 1 of 1

AGE	MALE	FEMALE	OTHER	UNKNOWN	TOTAL	
TIENT NAME	SOCIAL SECURITY#	EMR#		CHART#	BIRTHDATE	GENDER
AGE 21	1	1	0	0	2	
Little, Brian	000-00-0000	'	U	LIT123	11/11/1987	Male
Perkins, Shelly	000-00-0000			PER123	11/11/1987	Female
AGE 22	1	1	0	0	2	
Johnson Roger	000-00-0000			JOH123	11/11/1986	Male
Perkins, Peggy	000-00-0000			PER124	11/11/1986	Female
AGE 38	2	0	0	0	2	
Gleason, Gary	000-00-0000			GLE123	11/11/1970	Male
Smith, Michael	000-00-0000			SMI123	11/11/1970	Male
AGE 40	1	1	0	0	2	
Little, Carol	000-00-0000			LIT12 4	11/11/19 69	Female
Taylor, Mark	000-00-0000			TAY123	11/11/1969	Male
AGE 49	2	0	0	0	2	
Abbott, James S	000-00-0000			ABB123	11/11/1960	Male
Perkins, Samuel	000-00-0000			PER127	11/11/1960	Male
AGE 51	2	0	0	0	2	
Little, Matthew	000-00-0000			LIT12 9	11/11/1957	Male
Nelson, Chris	000-00-0000			NEL123	11/11/1957	Male
AGE 60	1	0	0	0	1	
Taylor, Lissa	000-00-0000			TAY123	11/11/1949	Female
· · · · · · · · · · · · · · · · · · ·						



**GRAND TOTALS** 

105.00				•		
AGE 22	0	1	0	0	1	
Perkins, Peggy	000-00-0000			PER007	11/11/1987	Female
AGE 38	1	0	0	0	1	
Smith, Michael	000-00-0000			SMI008	11/11/1970	Male
AGE 49	1	0	0	0	1	
Perkins, John	000-00-0000			PER 008	11/11/1960	Male
CENTRAL TOTALS	2	1	0	0	3	
1 TOTALS	2	1	0	0	3	



DDS01						
AGE 22	0	1	0	0	1	
Perkins, Peggy	000-00-0000			PER123	11/11/1987	Female
AGE 38	1	0	0	0	1	
Smith, Michael	000-00-0000			SMI123	11/11 /1970	Male
AGE 49	1	0	0	0	1	
Perkins, Scott	000-00-0000			PER124	1 1/11/1960	Male
DDS01 TOTALS	2	1	0	0	3	
DDS1						
AGE 21	1	0	0	0	1	
Little, Brian R	000-00-0000			LIT126	11/11 /1986	Male
AGE 51	2	0	0	0	2	
Myers, Timothy Perkins, Shelly	000-00-0000 000-00-0000			MYE123 PER125	11/11 /1957 11/11/19 57	Male Female
DDS1 TOTALS	3	0	0	0	3	
DROBB						
AGE 49	1	0	0	0	1	
Abbott, James S	000-00-0000			ABB125	11/11/1960	Male
DROBB TOTALS	1	0	0	0	1	
MCCLURE						
AGE 40	1	0	0	0	1	
Taylor, Mark	000-00-0000			TAY123	11/11/1969	Male
MCCLURE TOTALS	1	0	0	0	1	
RAL TOTALS	7	1	0	0	8	



### How do I run the UDS - Age/Gender Report?

From the DXOne Reporting module, select **UDS**, and then double-click **UDS** - **Age/Gender**. For additional details about running this report, see the "UDS - Age/Gender Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information appears on the report:

- **A.** Age The patient's age.
- **B.** Patient The patient's name, Social Security number, EMR number, Chart number, birthdate, and gender. (This information appears only if **Include Patient Info** is selected when setting up options for this report.)
- **C. Gender Totals** The number of patients of the given age for each gender (male, female, other, and unknown) and a total of all genders for patients of the given age.
- **D.** Grand Totals The gender totals for all ages that appear on the report.
- **E.** Provider Totals The gender totals of patients of all the given ages whose primary provider is the given provider.
- F. Clinic Totals The gender totals of patients of all the given ages that visit the given clinic.

# **UDS - Encounters and Users by Selected Procedure Codes Report**

The UDS - Encounters and Users by Selected Procedure Codes Report displays the number of patient encounters with primary and secondary providers that performed procedures in the specified range, using the UDS (Uniform Data System) standards for reporting.



**Why:** To generate a record of patient encounters for UDS reporting for comparison

with national data, and to provide patient encounter data to grantees, partners,

and communities

When: As needed



05/13/2018 - 05/13/2018 Procedure Date Clinics: <ALL> Providers: <ALL> Billing Types: <ALL>

ADA Codes: <ALL>

Report Date: 05/13/2018 Report Generated By: enterprise

Page 1 of 1





## How do I run the UDS - Encounters and Users by **Selected Procedure Codes Report?**

From the DXOne Reporting module, select **UDS**, and then double-click **UDS - Encounter/User** Statistics. For additional details about running this report, see the "UDS - Encounter and User Statistics Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

### What important information does this report provide?

- **A.** Encounters The total number of patient encounters with providers.
- **B.** Users The total number of users that posted the procedures for the corresponding patient encounters total.

# **UDS - Encounters by Provider** Report

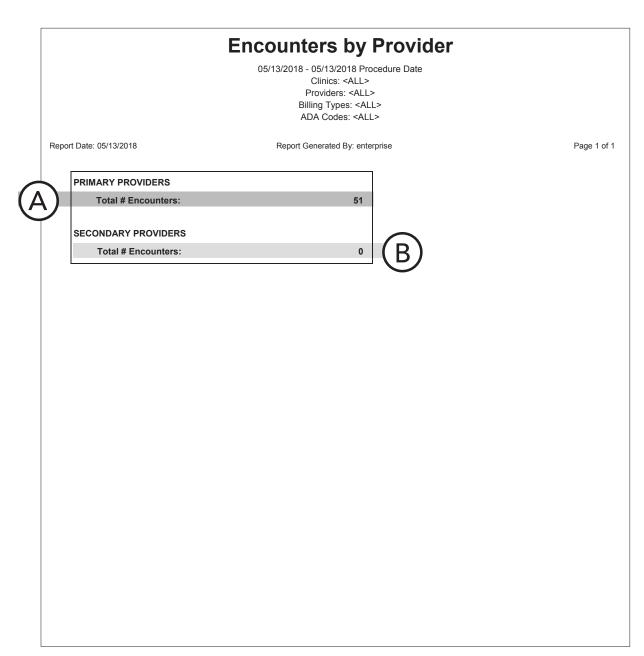
The UDS - Encounters by Provider Report displays the number of patient encounters with primary and secondary providers that performed procedures in the specified range, using the UDS (Uniform Data System) standards for reporting.



Why: To generate a record of patient encounters for UDS reporting for comparison

with national data, and to provide patient encounter data to grantees, partners,

and communities



### How do I run the UDS - Encounters by Provider Report?

From the DXOne Reporting module, select **UDS**, and then double-click **UDS - Encounter/User** Statistics. For additional details about running this report, see the "UDS - Encounter and User Statistics Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

- **A.** Encounters (Primary) The total number of patient encounters with primary providers.
- **B.** Encounters (Secondary) The total number of patient encounters with secondary providers.

# **UDS - Insurance Financial Class Report**

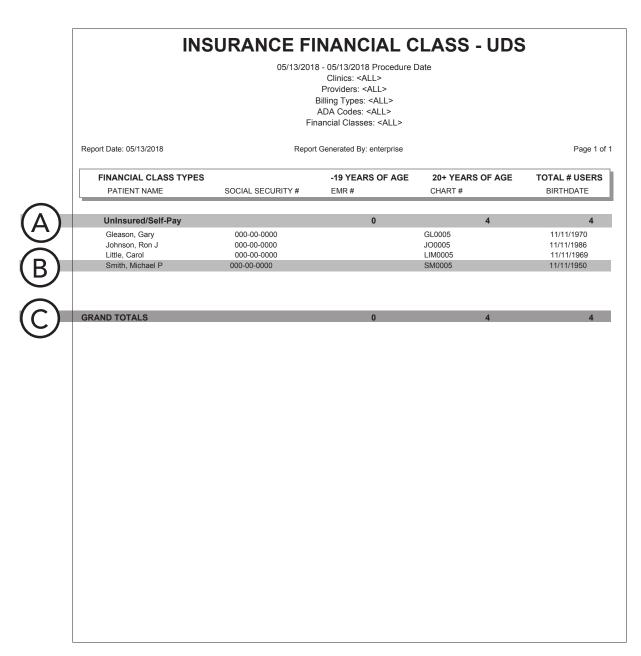
The UDS - Insurance Financial Class Report lists the patients of the specified financial classes that had procedures performed and provides totals, using the UDS (Uniform Data System) standards for reporting.



Why: To generate a record of financial class statistics for UDS reporting for comparison

with national data, and to provide financial class statistics to grantees, partners,

and communities



DDS1				
DRAPER				
Uninsured/Self	-Pay	0	3	3
Gleason, Gary	000-00-0000		GL0005	11/11/1970
Johnson, Ron J	000-00-0000		JO0005	11/11/1986
Little, Carol	000-00-0000		LI0005	11/11/1969
DRAPER TOTALS		0	3	3
DDS1 TOTALS		0	3	3
DDS1 TOTALS		0	3	

DDS1				
Uninsured/Self-Pay		0	3	3
Gleason, Gary	000-00-0000		GL0005	11/11/1970
Johnson, Ron J	000-00-0000		JO0005	11/11/1986
Little, Carol	000-00-0000		L10005	11/11/1969
DDS1 TOTALS		0	3	3
DRAPER TOTALS		0	3	3

### How do I run the UDS - Insurance Financial Class Report?

From the DXOne Reporting module, select UDS, and then double-click UDS - Insurance Financial Class (2012 and Prior). For additional details about running this report, see the "UDS - Insurance Financial Class Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The following information appears on the report:

- A. Financial Class The financial class with totals by age range and a total number of users that posted the procedures.
- B. Patient The patient's name, Social Security number, EMR number, Chart number, and birthdate. (This information appears only if **Include Patient Info** is selected when setting up options for this report.)
- **C.** Grand Totals The totals for all financial classes that appear on the report.
- **D. Provider Totals** The financial class totals for patients of the given provider.
- **E.** Clinic Totals The financial class totals for patients that visit the given clinic.

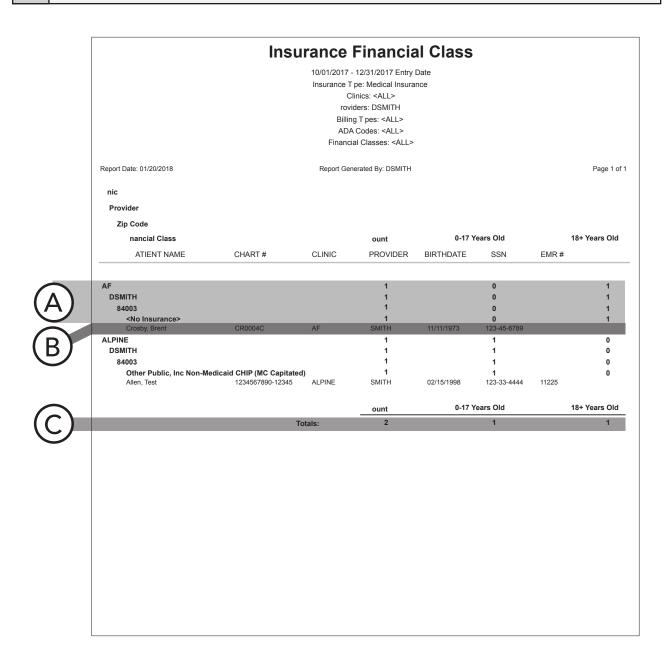
# **UDS - Insurance Financial Class Report (2013)**

The UDS - Insurance Financial Class Report (2013) lists the patients of the specified financial classes that had procedures performed and provides totals, using the UDS (Uniform Data System) standards for reporting.



Why:

To generate a record of financial class statistics for UDS reporting for comparison with national data, and to provide financial class statistics to grantees, partners, and communities



#### **Totals Only (with Patient Information)**

PATIENT NAME	CHART#	CLINIC	PROVIDER	BIRTHDATE	SSN	EMR#	
Allen, Test	AL00012	ALPINE	DSMITH	02/15/1998	123-33-4444	11225	
Crosby, Brent	CR0004C	AF	DSMITH	11/11/1973	123-45-6789	11225	
			Count	0-17 Y	ears Old		18+ Years Old
		Totals:	2		1		1

#### **Grouped Only by Financial Class**

Financial Class	Count	0-17 Years Old	18+ Years Old
<no insurance=""></no>	1	0	1
Other Public, Inc Non-Medicaid CHIP (MC Capitated)	1	1	0
	Count	0-17 Years Old	18+ Years Old
То	otals: 2	1	1

## How do I run the UDS - Insurance Financial Class Report (2013)?

From the DXOne Reporting module, select UDS, and then double-click UDS - Insurance Financial Class (2013). For additional details about running this report, see the "UDS - Insurance Financial Class Report (2013)" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

There are five categories that you can use to group totals on the report: None, Clinic, Provider, ZIP Code, and Financial Class. The report displays totals without any groupings if "None" is selected for all **Group By** options when setting up options for this report; otherwise, the report groups totals by the first, and then the second, and then the third, and then the fourth selection. The following information appears on the report:

- **A.** Group Totals Any of the following groups and the corresponding totals may appear:
  - Clinic The financial class totals for patients that visit the given clinic.
  - Provider The financial class totals for patients with the given primary provider.
  - **ZIp Code** The financial class totals for patients with the given ZIP Code.
  - Financial Class The financial class with totals by age range and a total number of users that posted the procedures.
- **B.** Patient The patient's name, Social Security number, EMR number, Chart number, primary provider, and birthdate. (This information appears only if **Include Patient Info** is selected when setting up options for this report.)
- C. Grand Totals The total number of financial classes that appear on the report. Of the total, the number of patients in the first age group appear. Of the total, the number of patients in the second age group appear.

# **UDS - Medicaid/Medicare Report**

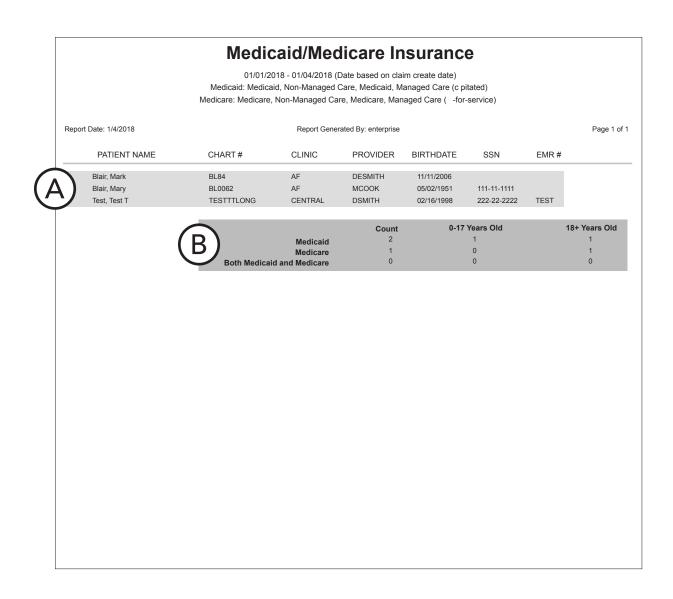
The UDS - Medicaid/Medicare Report displays a count of patients with Medicaid and/or Medicare and who have had a visit within the reporting period. Patients are counted on the report if they have had claims created during the reporting period for any insurance plans that have the specified financial classes attached.



Why: To generate a record of Medicaid and Medicare patients for UDS reporting

for comparison with national data, and to provide Medicare/Medicaid patient

statistics to grantees, partners, and communities



### How do I run the UDS - Medicaid/Medicare Report?

From the DXOne Reporting module, select UDS, and then double-click UDS - Medicaid/ Medicare. For additional details about running this report, see the "UDS - Medicaid/Medicare Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

### What important information does this report provide?

The report can be grouped by Clinic, Provider, ZIP Code, and/or Financial Class. The report includes the following information:

- A. Patient The patient's name, Social Security number, EMR number, Chart number, birth date, assigned clinic, and primary provider. (This information appears only if Include Patient Info is selected when setting up options for this report.)
- **B.** Statistics The report presents the following statistics:
  - Total number of Medicaid patients, and the count is broken down by age groups.
  - Total number of Medicare patients, and the count is broken down by age groups.
  - Total number of Medicaid and Medicare patients, and the count is broken down by age groups.

#### Notes:

- The age group counts appear only if Include Age Groups is selected when setting up options for this report
- The clinics and providers for the report are determined by each patient's default provider and clinic (as set up from the Family File).

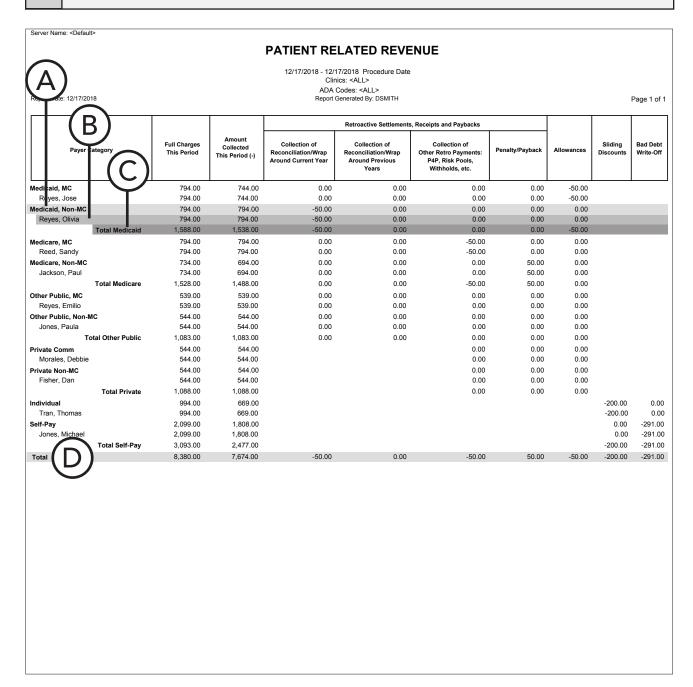
# **UDS - Patient Related Revenue Report**

The UDS - Patient Related Revenue Report displays revenue totals for patients with procedures that were completed within a specified date range and for which claims have been created. This report uses the UDS (Uniform Data System) standards for reporting.



Why: To generate a record of revenue for UDS reporting for comparison with national

data, and to provide revenue totals to grantees, partners, and communities



## How do I run the UDS - Patient Related Revenue Report?

From the DXOne Reporting module, select UDS, and then double-click UDS - Patient Related Revenue. For additional details about running this report, see the "UDS - Patient Related Revenue Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

#### What important information does this report provide?

Patients on the report are grouped by financial class within each corresponding payer category.

- A. Financial class A breakdown of the charges, collections, retroactive collections, allowances, sliding discounts, and write-offs for payers of this financial class.
- **B.** Patient A breakdown of the charges, collections, retroactive collections, allowances, sliding discounts, and write-offs for a patient.
  - Note: The report includes patient breakdowns only if Include Patient Info is selected when setting up options for this report.
- C. Payer category total A breakdown of the total charges, collections, retroactive collections, allowances, sliding discounts, and write-offs for payers of the same type of financial class.
- **D.** Grand total A breakdown of the sum of the total charges, collections, retroactive collections, allowances, sliding discounts, and write-offs for payers in all categories.

#### Notes:

- Sliding discounts and write-offs apply only to uninsured individuals, self-pay patients, and insured patient whose charges are not billed to insurance.
- Retroactive collections and allowances apply only to insured patients.
- The report includes suspended payments and adjustments only if Include Suspended Payments and Adjustments is selected when setting up options for this report.

## **UDS - Patient Status Report**

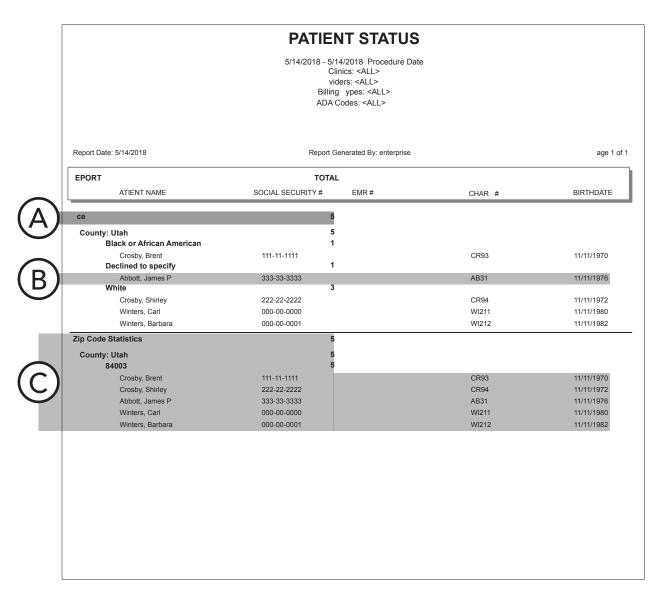
The UDS - Patient Status Report displays the total the number of patients who have completed procedures within a specified date range and who have specified statuses (race, language, poverty level, worker status, homeless status, sexual orientation, homeless status, veteran status, ethnicity, religion, user-defined, housing status, and/or gender identity) attached to their Family File records. The report can also list patients on the report by ZIP Code (optionally sub-grouped by insurance carrier financial class) and display patient information for the patients on the report. This report uses the UDS (Uniform Data System) standards for reporting.

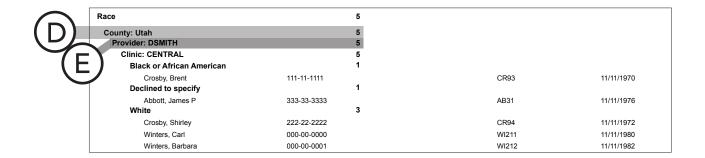


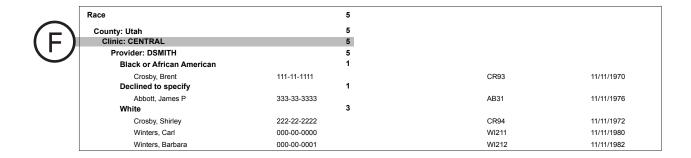
Why: To generate a record of patient statuses for UDS reporting for comparison with

national data, and to provide patient and financial class statistics to grantees,

partners, and communities







#### How do I run the UDS - Patient Status Report?

From the DXOne Reporting module, select UDS, and then double-click UDS - Patient Status. For additional details about running this report, see the "UDS - Patient Status Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

The report can be grouped and subtotaled by provider with a breakdown by clinic. Or, the report can be grouped and subtotaled by clinic with a breakdown by provider. The report can also be grouped by county (either before or after the other grouping options) and subtotaled. The following information appears on the report:

- A. Status The status (race, language, poverty level, worker status, sexual orientation, homeless status, veteran status, ethnicity, religion, user-defined, housing status, or gender identity) that is being reported on and the total number of patients with that status who have a completed procedure that falls within the date range of the report.
- B. Patient The patient's name, Social Security number, EMR number, Chart number, and birth date. (This information appears only if **Include Patient Info** is selected when setting up options for this report.)
- **C. Zip Code Statistics** The patients that live in each ZIP Code.
- **D.** County Totals The status totals for patients that live in the given county.
- **E.** Provider Totals The status totals for patients of the given provider.
- **F.** Clinic Totals The status totals for patients that visit the given clinic.

## **UDS - Sealant Statistics Report**

The UDS - Sealant Statistics Report displays the percentage of children, ages 6 through 9, who are at a moderate to high risk for caries and who received a sealant on a permanent first molar during the reporting period.



**Why:** To generate a record of sealant statistics for UDS reporting for comparison

with national data, and to provide sealant statistics to grantees, partners, and

communities

When: As needed

Report Date: 1/4/2018



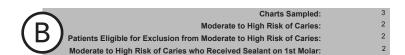
01/01/2017 - 12/31/2017 Procedure Date Birthdate: 01/01/2006 - 12/31/2009 Sealant Codes: D1351, D1351e, D1353 Visit Codes: D0110, D0120, D0140, D0150 Carie Codes: 15105, 15106, 15107

Sealant Ineligibility Codes: 15101, 15110, D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2390, D2391, D2392, D2393, D2394, D2740, D2750, D2751, D2752, D2790, D2791, D2792, D2794

D2394, D2740, D2750, D2751, D2752, D2790, D2791, D2792, D2794

Report Generated By: enterprise

ATIENT NAME CHART# CLINIC ROVIDER **BIRTHDATE** Blair, Mark BL 84 DESMITH 11/11/2006 CENTRAL Crosby, Tm CR96 DSMITH 11/11/2006 Winters, Jillian WI213 DESMITH 11/11/2007



age 1 of 1

## How do I run the UDS - Sealant Statistics Report?

From the DXOne Reporting module, select UDS, and then double-click UDS - Sealant Statistics. For additional details about running this report, see the "UDS - Sealant Statistics Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

#### What important information does this report provide?

The report can be grouped by Clinic, Provider, and/or ZIP Code. The report includes the following information:

- A. Patient The patient's name, Social Security number, EMR number, Chart number, birth date, assigned clinic, and primary provider. (This information appears only if Include Patient Info is selected when setting up options for this report.)
- **B.** Statistics The report presents the following statistics:
  - The total number of 6-9 year old children with a moderate to high risk of caries.
  - The total number of 6-9 year old children that were sampled.
  - The total number of 6-9 year old children with a moderate to high risk of caries who got sealants on permanent first molars (tooth 3, 14, 19, and 30).
  - The total number of 6-9 year old children with a moderate to high risk of caries but who are eligible for exclusion.

Exclusions (for all permanent first molar): the tooth is unerupted, has a restoration, has a sealant already (before the start of the measurement period), or cannot be sealed (due to caries or fracture).

The measure is calculated using the following numerator and denominator:

- Numerator Number of patients, ages 6 through 9, who were at a moderate to high risk for caries and who received a sealant on a permanent first molar tooth during the reporting year.
- **Denominator** Number of patients, ages 6 through 9, who had an oral assessment, a comprehensive oral evaluation, or a periodic oral evaluation during the reporting year and who have a documented moderate to high risk for caries (for example, if the measurement year is 2015, the report includes patients whose dates of birth are between January 1, 2006 and December 31, 2009, inclusive.

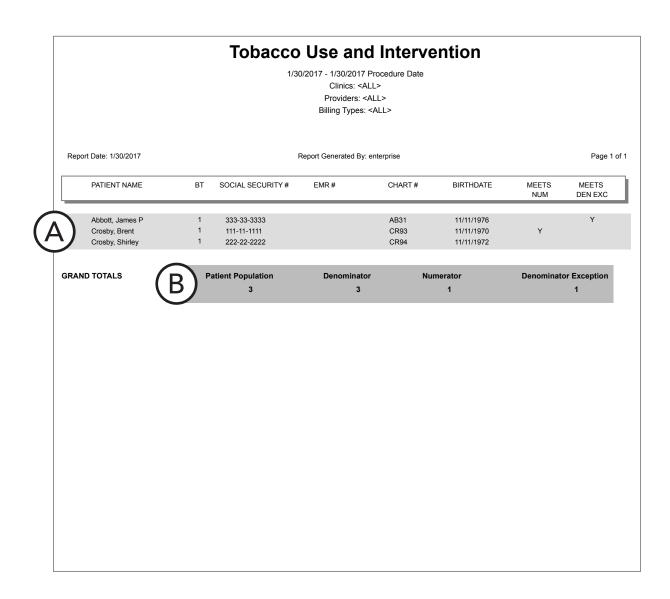
Note: The clinics and providers for the report are determined by each patient's default provider and clinic (as set up from the Family File).

The UDS - Tobacco Use and Intervention Report displays the percentage of patients, ages 18 and older, who received screenings and interventions for cessation of tobacco use during the reporting period.



Why:

To generate a record of tobacco cessation counseling statistics for UDS reporting for comparison with national data, and to provide tobacco cessation counseling statistics to grantees, partners, and communities



## How do I run the UDS - Tobacco Use and Intervention Report?

From the DXOne Reporting module, select UDS, and then double-click UDS - Tobacco Use and Intervention. For additional details about running this report, see the "UDS - Tobacco Use and Intervention Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

#### What important information does this report provide?

The report can be grouped by Clinic, Provider, and/or ZIP Code. The report includes the following information:

- A. Patient (in the Patient Population) The patient's name, billing type, Social Security number, EMR number, Chart number, birth date, assigned clinic, and primary provider. Also indicated are if the patient is in the numerator or if the patient is an exception in the denominator. (This information appears only if Include Patient Detail is selected when setting up options for this report.)
- **B.** Statistics The report presents the following statistics:
  - Patient Population and Denominator Number of patients, who had at least one visit encounter<sup>1</sup> or, depending on the codes used, at least two visit encounters, and who were 18 years old or older either at the time of the visit or, if there were multiple visits, at the time of the earlier of the two most recent visits.
    - Denominator Exception: A tobacco use assessment was not done either for a medical reason<sup>2</sup> or due to a limited life expectancy<sup>2</sup>.
  - Numerator Number of patients, ages 18 and older, who had a tobacco use assessment<sup>3</sup> up to 24 months before the end of the reporting period, and who met one of the following criteria:
    - A reported tobacco non-user<sup>4</sup> up to 24 months before the end of the reporting period, who, afterwards, did not become a tobacco user 24 months or less before the end of the reporting period.
    - A reported tobacco user<sup>4</sup> up to 24 months before the end of the reporting period, who, afterwards, did not become a tobacco non-user 24 months or less before the end of the reporting period, and who started tobacco cessation counseling<sup>5</sup> or pharmacotherapy<sup>6</sup> 24 months or less before the end of the reporting period.

**Note**: The clinics and providers for the report are determined by each patient's default provider and clinic (as set up from the Family File).

#### Footnotes:

- Medical Encounter with an applicable AMA-CPT or SNOMED code (such as 99212 or 12843005).
- Medical Encounter with an applicable SNOMED code (such as 162607003).
- Medical Encounter with an applicable LOINC code (such as 68535-4).
- Medical Encounter with an applicable SNOMED code (such as 105539002).
- Medical Encounter with an applicable SNOMED code (such as 171055003).
- Prescription, or prescription order, with an applicable RXNORM code (such as 1046847).

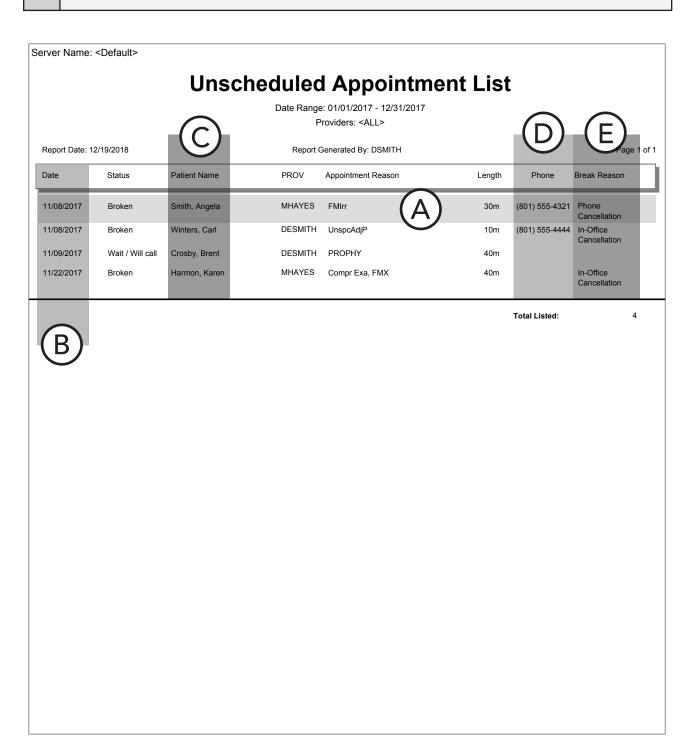
# **Unscheduled Appointment List (DX1)**

The Unscheduled Appointment List displays appointments that have been broken or marked as wait/will call.



Why: To ensure the practice follows up on broken and wait/will call appointments

When: Weekly



#### How do I run the Unscheduled Appointment List?

From the DXOne Reporting module, select List, and then double-click Unscheduled Appointment List. For additional details about running this report, see the "Unscheduled Appointment List" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

The unscheduled appointments on the report can be sorted by the date broken or by the break reason. Each clinic's unscheduled appointments can start on a new page.

- A. Appointment details For each unscheduled appointment, the report displays the date, status, patient's name, scheduled provider, appointment reason, appointment length, patient's phone number, and break reason.
- **B.** Date The date the appointment was broken or placed on the wait/will call list.
- **C.** Patient The patient's name.
- **D. Phone** The patient's phone number.
- **E.** Break Reason The reason that the appointment was broken (applies only to broken appointments).

Also, the total number of appointments on the report appears.

# **Unscheduled Appointment List (OM)**

The Unscheduled Appointment List displays patients that have broken an appointment and have not re-scheduled. The report includes broken appointments in all clinics.



Why: To ensure the practice follows up on broken appointments

When: Weekly









#### How do I run the Unscheduled Appointment List?

In the Office Manager, from the Reports menu, point to Lists, and then click Unscheduled Appointment List. For additional details about running this report, see the "Unscheduled Appointment List" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

### What important information does this report provide?

- A. Date The date the appointment was broken or placed on the wait/will call list.
- **B.** Patient The patient's name.
- **C.** Phone The patient's phone number.

Also, the total number of appointments on the report appears.

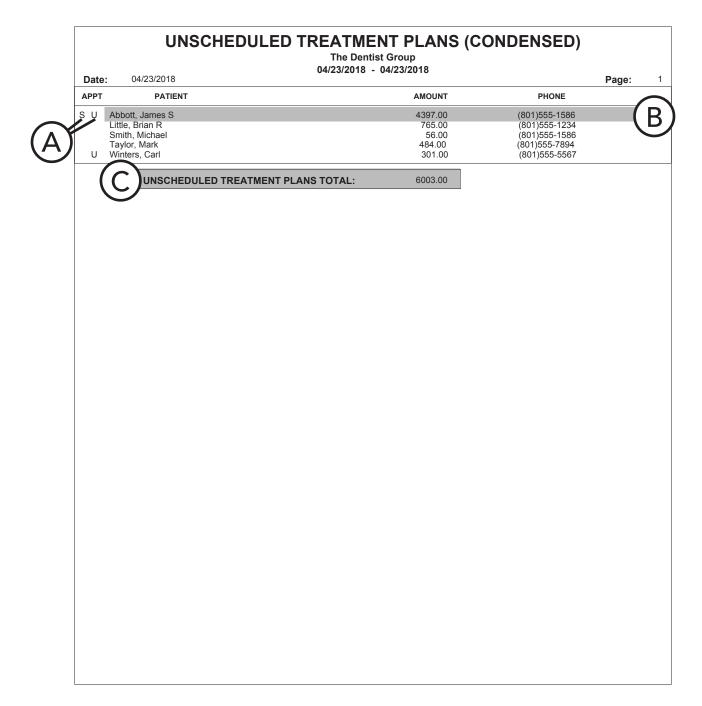
# **Unscheduled Treatment Plans** (Condensed) Report

The Unscheduled Treatment Plans (Condensed) Report displays treatment plans that have been posted to the Ledger but not scheduled in the Appointment Book.



Why: To ensure the practice follows up on treatment plans

When: Weekly



## How do I run the Unscheduled Treatment Plans (Condensed) Report?

In the Office Manager, from the Reports menu, point to Lists, and then click Unscheduled Treatment Plans. For additional details about running this report, see the "Unscheduled Treatment Plans Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

### What important information does this report provide?

#### A. Appt

- If a patient has a scheduled appointment for any work other than the treatment plan procedures, an "S" appears on the report.
- If a patient is on the Unscheduled Appointment list, a "U" appears on the report.
- B. Treatment Plan Details The patient, phone number, and treatment plan amount.
- **C.** Report Totals Combined total for all patients.

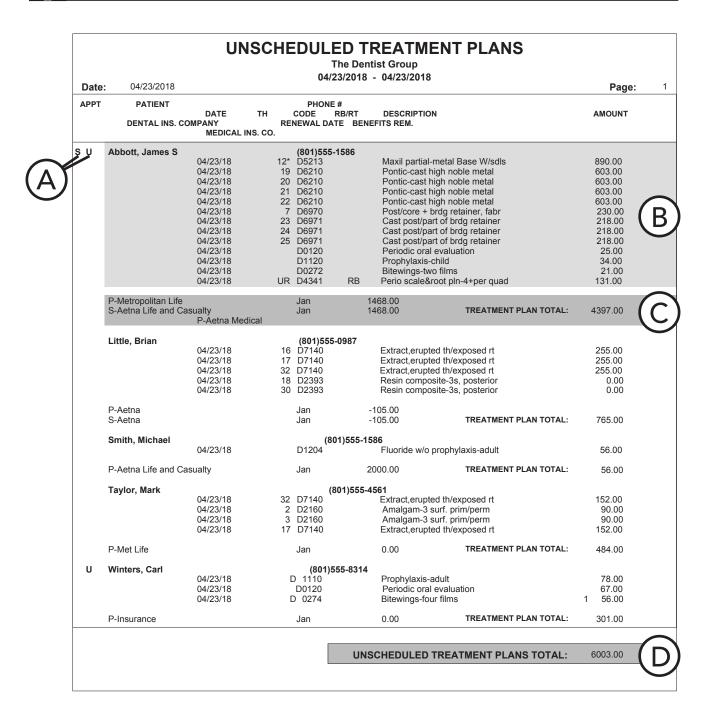
# **Unscheduled Treatment Plans** (Detailed) Report

The Unscheduled Treatment Plans (Detailed) Report displays treatment plans that have been posted to the Ledger but not scheduled in the Appointment Book.



To ensure the practice follows up on treatment plans Why:

When: Weekly



# How do I run the Unscheduled Treatment Plans (Detailed) Report?

In the Office Manager, from the Reports menu, point to Lists, and then click Unscheduled Treatment Plans. For additional details about running this report, see the "Unscheduled Treatment Plans Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

#### A. Appt

- If a patient has a scheduled appointment for any work other than the treatment plan procedures, an "S" appears on the report.
- If a patient is on the Unscheduled Appointment list, a "U" appears on the report.
- **B.** Treatment Plan Details The patient, phone number, and treatment plan procedures.
- C. Insurance Information The insurance carrier, renewal month, benefits remaining, and treatment plan total.
- **D.** Report Totals Combined total for all patients.

# **Updated Dental Insurance Payment Table Report**

The Updated Dental Insurance Payment Table Report allows you to view and print payment tables. Payment tables list the amount an insurance carrier will pay for a procedure.



Why: To ensure payment tables have been set up properly

When: After Dentrix Enterprise setup, and as needed

UPDATED INSURANCE PAYMENT TABLE The Dentist Group				
Date: 04/22/2018	The Bolliot Group	Page:		
Blue Cross Blue Shield of Fl. P.O. Box 26355 Orlando, FL 84126	GROUP NAME: Dental Claims Group #: 45067			
PROCEDURE CODE	PAYMENT AMOUNT			
10120	25.00			
11111	25.00			
15000	0.00			
15001	0.00			
15002	0.00			
15003	0.00			
15004	0.00			
15005	0.00 0.00			
15006				
15007 15008	0.00 0.00			
15008	0.00			
15009	0.00			
15010	0.00			
15012	0.00			
15100	0.00			
D0120	25.00			
D0120d	25.00			
D0120p	15.00			
D0120x	25.00			
D0140	35.00			
D0150	36.00			
D0160	38.00			
D0210	67.00			
D0220	13.00			
D0230	10.00			
D0240	2512.00			
D0250	39.00			
D0260	30.00			
D0270	15.00			
D0272	21.00 32.00			
D0274 D0290	81.00			
D0290 D0310	67.00			
D0310 D0320	250.00			
D0320 D0321	125.00			
D0321	112.00			
D0330	58.00			
D0340	81.00			
D0415	60.00			
D0425	53.00			
D0460	40.00			
D0470	53.00			
D0471	41.00			
D0501	123.00			
D0502	135.00			
D0999	75.00			
D1120	34.00			
D1201	50.00			
D1203	21.00			
D1204	21.00			
D1205	64.00			

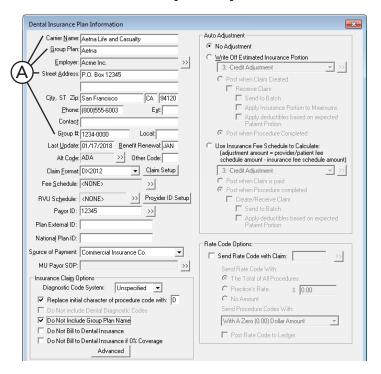


## How do I run the Updated Dental Insurance Payment **Table Report?**

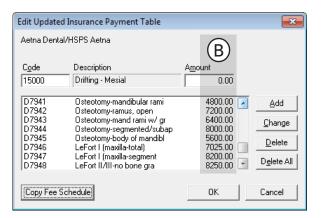
In the Office Manager, from the **Reports** menu, point to **Reference**, and then click **Ins Pmt Table**. For additional details about running this report, see the "Updated Dental Insurance Payment Table Report" topic in the Office Manager portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

A. Insurance Carrier Details – The name. mailing address, group name, and group number of the insurance carrier. This information is found in the **Dental Insurance Plan Information** dialog box, which can be accessed in the Office Manager.



**B.** Payment Amount – The total amount the insurance carrier will pay for a procedure. The payment amount is found in the Edit Updated **Insurance Payment Table** dialog box, which can be accessed in the Office Manager. For details about how to edit an insurance carrier's payment table, see the "Working with payment tables" topic in the Family File portion of the Dentrix Enterprise Help.



# **Utilization Report**

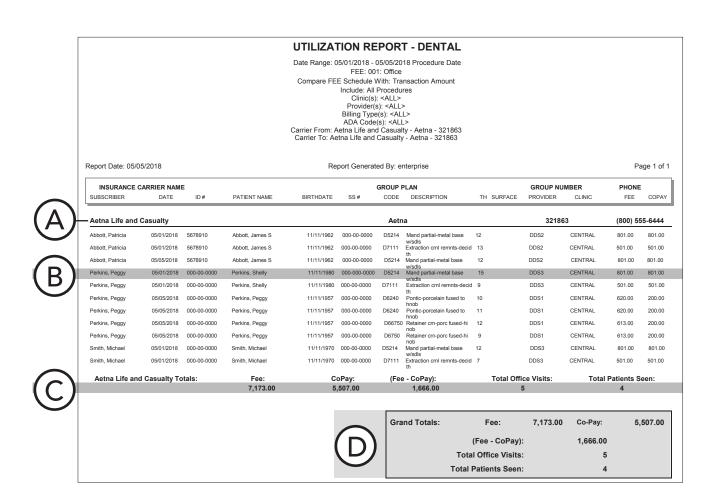
The Utilization Report lists insurance carriers, and for each carrier, the procedures posted during a selected date range.



To identify insurance carriers with low coverages (this is done by comparing the Why:

charges posted to the Ledger with the practice's UCR fee schedule)

When: Yearly, and as needed



## How do I run the Utilization Report?

From the DXOne Reporting module, select Ledger, and then double-click Utilization. For additional details about running this report, see the "Utilization Report" topic in the DXOne Reporting portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click Contents).

## What important information does this report provide?

- **A.** Insurance Carriers The report is divided by insurance carriers. The carrier's name, group plan name and number, and phone number are shown:
- **B.** Procedures The procedures posted in the Ledger for patients with the displayed insurance carrier. (The procedures will show only if Insurance Plan Totals Only is cleared when setting up options for this report.) For each procedure, the following are shown:
  - Fee The fee that would have been attached to a procedure had the fee from the fee schedule you selected (when setting up the report options) been used.
  - Copay The fee attached to the procedure posted in the Ledger.
- C. Insurance Carrier Totals The total fees, co-pays, (Fee Co-pay), office visits, and patients seen appear for each insurance carrier. The following is an explanation of the insurance carrier's Fee and CoPay totals:
  - Fee The fee that would have been attached to a procedure, had the fee from the fee schedule you selected (when setting up the report options) been used.
  - **CoPay** The fee attached to the procedure posted in the Ledger.
- **D. Grand Totals** The Grand Totals section displays the following information:
  - Fee The total fees that would have been attached to a procedures, had the fee from the fee schedule you selected (when setting up the report options) been used.
  - Co-Pay The total fees attached to the procedures posted in the Ledger.
  - (Fee CoPay) The total revenue that would have been gained or lost, had the fee schedule you selected (when setting up the report options) been used when posting the procedures. A positive number indicates the practice would have gained revenue. A negative number indicates the practice would have lost revenue.
  - Total Office Visits The total number of office visits (multiple procedures performed on a patient on the same date count as one office visit).
  - **Total Patients Seen** The total number of patients that appear on the report.

# Walkout -Doctor's Statement

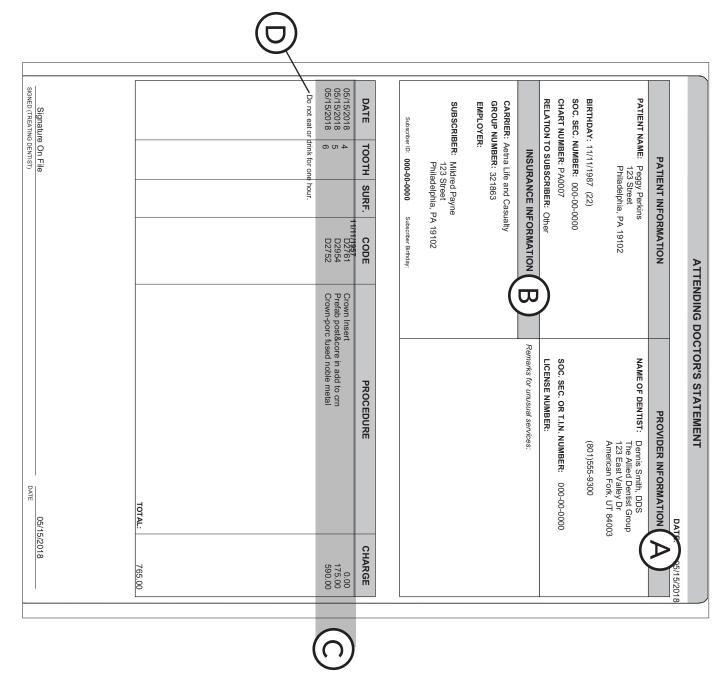
includes insurance information, billing details, and a line for the provider's signature The Walkout (Doctor's Statement) itemizes today's charges for an individual patient. This statement



Why: To provide a patient with the information required to submit his/her insurance

claim

When: At patient check-out, and as needed



### How do I run the Walkout - Doctor's Statement?

In the Ledger, from the Print menu, click Walkout; select Walkout/Doctor's Statement; and then click **Print**. For additional details about running this report, see the "Walkout statements" topic in the Ledger portion of the Dentrix Enterprise Help (from the Help menu of any module, click Contents).

## What important information does this report provide?

- **A. Provider Information** The provider details required to submit an insurance claim.
- **B.** Patient Insurance Information The patient's insurance details.
- **C.** Services Rendered The itemized charges for the current day.
- D. Doctor Recommendations If you select Print Doctor Recommendations when setting options for this report, doctor recommendations appear on the walkout. See the "Adding and editing ADA-CDT dental codes" topic in the Office Manager portion of the Dentrix Enterprise Help for details on how to set up doctor recommendations for a procedure code.

# Walkout - Family Walkout

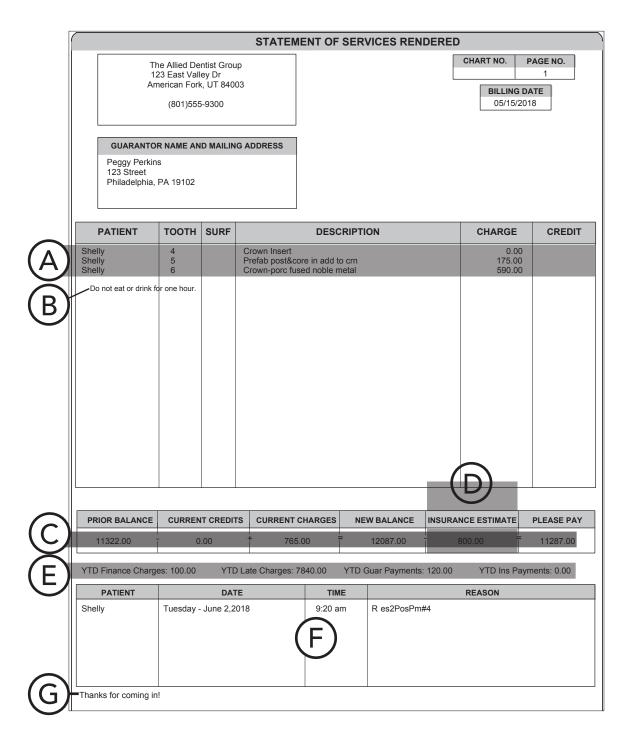
The Family Walkout itemizes today's charges and payments for a family. The Family Walkout functions as a receipt and can include home care instructions and future appointment dates.

0

**Why:** To provide patients with a record of services rendered, and to provide patients

with home care instructions

When: At patient check-out



## How do I run the Walkout - Family Walkout?

In the Ledger, from the Print menu, click Walkout; select Family Walkout; and then click Print. For additional details about running this report, see the "Walkout statements" topic in the Ledger portion of the Dentrix Enterprise Help (from the **Help** menu of any module, click **Contents**).

## What important information does this report provide?

- A. Services Rendered and Payments Received The services and payments made by each family member on the current day.
- B. Doctor Recommendations If you select Print Doctor Recommendations when setting options for this report, doctor recommendations notes appear on the walkout. See the "Adding and editing ADA-CDT dental codes" topic in the Office Manager portion of the Dentrix Enterprise Help for details on how to set up doctor recommendations for a procedure code.
- **C.** Account Balance Details The guarantor's prior balance, total payments today, total charges today, and current balance.
- **D.** Dental Insurance Estimate The estimated portion of charges (for procedures attached to claims or not) that are covered by the patients' insurance (for procedures that are not attached to claims, the estimated insurance portion is based on the corresponding patient's primary insurance).
- E. Year-to-date Financial Details If you select Print YTD Finance Charges, Late Charges, and Payments when setting options for this report, the guarantor's year-to-date totals appear on the report.
- **F.** Next Appointments The next scheduled appointment for each family member.
- **G.** Walkout Message The custom message entered when setting options for this report. You can only add custom messages to the Family Walkout by running the walkout from the Ledger menu bar.

# **Indices**

# **Index by Report Name**

Adjustment Summary Report, 4 Aging/Credit Balance Report, 6 Analysis Summary Report - Daily, 8 Analysis Summary Report - Standard, 12 Appointment Book View Printout, 14 Appointment Cycle Time Report, 16 Appointment Reminder Cards, 18 Appointment Statistics Report, 20 As Soon As Possible List, 22 Assigned Rights Report, 24 Audit Report - Appointments, 26 Audit Report - Audit Log Status, 28 Audit Report - Clinics, 30 Audit Report - Combined, 32 Audit Report - Patients, 34 Audit Report - Providers/Staff, 36 Audit Report - Transactions, 38 Audit Rights Report - Assigned Individually, 40 Audit Rights Report - Assigned to Groups, 42 Audit Rights Report - Group Names, 44 Audit Rights Report - Users to Groups, 46 Billing Statement, 48 Birthday List, 50 Caries Prevalence and Periodontal Index Report, 52 Clinical Notes Report, 64 Clinical Quality Measures List, 66 Collections Manager List, 74 Continuing Care Cards - No Appointment, 78 Continuing Care Cards - with Appointment, 79 Continuing Care Display List, 80 Coupon Book - Future Due Payments, 82 Coupon Book - Payment Agreements, 83 Credit Card Transaction Report, 84

Custom Practice Information Report, 86 Daily Appointment List (DX1), 88 Daily Appointment List Report, 90

Daily Summary Report, 92

Day Sheet (Adjustments) Report, 94

Day Sheet (Charges and Receipts) Report, 98

Day Sheet (Receipts) Report, 102

Day Sheet Report, 104

Dental Diagnostic Code List, 108 Dental Encounters Report, 110

Deposit Slip, 112

Document Center Document, 116 Document Center List, 118

Employers and Employed Patients Report, 120

Family Ledger Report, 122

Family Ledger Report (Single Family), 124

Fee Schedules Report, 126 Finance Charge Report, 128

Future Due Payment Plan Report - Monthly Totals, 130

Future Due Payment Plan Report - Standard, 132

Initial Health History Report, 134 Insurance Carrier List, 136

Insurance Carrier Production - Full Report, 140 Insurance Carrier Production - Summary Report, 142 Insurance Claim Aging Report, 144 Insurance Claims Not Sent Report, 146 Insurance Coverage Tables Report, 148 Insurance Eligibility Report, 150

Insurance Transaction Analysis Report, 152

Late Charge Report, 154 Letter Merge Reports, 156

Meaningful Use Measure Calculation List, 160

Medical Code List, 184 Multi-Code List, 186 New Patient List, 188 Office Journal Report, 190 Operator Day Sheet Report, 192 Operatory Appointment List Report, 194 Oral Health Education Report, 196

Patient Chart and Progress Notes Printout, 198

Patient Chart Printout, 200

Patient Health Assessment Report, 202 Patient Information Accessed Report, 204

Patient Ledger Report, 206

Patient List, 208

Patient List (Filtered), 210 Patient Notes Report, 212

Patient Proposed Treatment Case Report (Your Care

Plan), 216

Patient Questionnaire, 218 Patient Route Slip, 220

Patient Treatment Case Report, 222 Patient's Ledger Report, 224

Payment Agreement Amortization Schedule, 226

Payment Agreement Report, 228 Payment Summary Report, 230

Perio - Combined Graphic & Data Chart Report, 232

Perio - Data Chart Report, 234 Perio - Exam Comparison Report, 236 Perio - Graphic Chart Report, 238 Perio - Pocket Depths Only Report, 240

Perio Exam List, 242

Periodontal Exam Report, 244 Practice Analysis Report, 246 Practice Organization List, 248 Practice Statistics Report, 250 Practice Treatment Case Report, 252

Prescription Printout, 254

Pre-Treatment Estimate Aging Report, 256 Pre-Treatment Estimates Not Sent Report, 258

Procedure Code List, 260

Procedures Not Attached to Insurance Report, 262

Production Summary Report, 264 Provider A/R Totals - Daily Report, 268 Provider A/R Totals - Standard Report, 270

Provider IDs List, 276

Provider Revenue - Allocations Report, 278 Provider Revenue - Charges Report, 280 Provider Revenue - Credits Report, 282 Provider Revenue - Summary Report, 284

Referral Analysis Report, 286

Referral Recap Report, 288

Referral Slip, 290

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

Referred To Doctor Report, 296

Registration Information Report, 298

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Schedules Report, 306

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310

Secondary Pre-Treatment Estimates Not Created Report, 312

Standard Coverage Tables Report, 314

Suspended Credits Report, 316

Treatment Case Report, 318

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

Truth in Lending Disclosure Statement, 324

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure Codes

Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Sealant Statistics Report, 344

UDS - Tobacco Use and Intervention Report, 346

Unscheduled Appointment List (DX1), 348

Unscheduled Appointment List (OM), 350

Unscheduled Treatment Plans (Condensed) Report, 352

Unscheduled Treatment Plans (Detailed) Report, 354

Updated Dental Insurance Payment Table Report, 356

Utilization Report, 358

Walkout - Doctor's Statement, 360

Walkout - Family Walkout, 362

# Index by Symbol



#### **Patient Care**

Appointment Cycle Time Report, 16 As Soon As Possible List, 22

Birthday List, 50

Caries Prevalence and Periodontal Index Report, 52

Continuing Care Cards - No Appointment, 78

Continuing Care Cards - with Appointment, 79

Daily Appointment List (DX1), 88

Daily Appointment List Report, 90

Initial Health History Report, 134

Letter Merge Reports, 156

Operatory Appointment List Report, 194

Patient Chart and Progress Notes Printout, 198

Patient Chart Printout, 200

Patient Proposed Treatment Case Report (Your Care

Plan), 216

Patient Route Slip, 220

Patient Treatment Case Report, 222

Payment Agreement Amortization Schedule, 226

Perio - Combined Graphic & Data Chart Report, 232

Perio - Data Chart Report, 234

Perio - Exam Comparison Report, 236

Perio - Graphic Chart Report, 238

Perio - Pocket Depths Only Report, 240

Practice Treatment Case Report, 252

Referral Recap Report, 288

Treatment Case Report, 318

Truth in Lending Disclosure Statement, 324

Walkout - Doctor's Statement, 360

Walkout - Family Walkout, 362



#### Information

Appointment Book View Printout, 14

Assigned Rights Report, 24

Audit Report - Appointments, 26

Audit Report - Audit Log Status, 28

Audit Report - Clinics, 30

Audit Report - Combined, 32

Audit Report - Patients, 34

Audit Report - Providers/Staff, 36

Audit Report - Transactions, 38

Audit Rights Report - Assigned Individually, 40

Audit Rights Report - Assigned to Groups, 42

Audit Rights Report - Group Names, 44

Audit Rights Report - Users to Groups, 46

Caries Prevalence and Periodontal Index Report, 52

Clinical Notes Report, 64

Clinical Quality Measures List, 66

Continuing Care Display List, 80

Credit Card Transaction Report, 84

Credit Card Transaction Report, 84

Daily Summary Report, 92

Dental Diagnostic Code List, 108

Dental Encounters Report, 110

Dental Encounters Report, 110

Document Center Document, 116

Document Center List, 118

Employers and Employed Patients Report, 120

Fee Schedules Report, 126

Insurance Carrier List, 136

Insurance Eligibility Report, 150

Letter Merge Reports, 156

Meaningful Use Measure Calculation List, 160

Medical Code List, 184

Multi-Code List, 186

Office Journal Report, 190

Oral Health Education Report, 196

Patient Chart and Progress Notes Printout, 198

Patient Chart Printout, 200

Patient Health Assessment Report, 202

Patient Information Accessed Report, 204

Patient List (Filtered), 210

Patient Notes Report, 212

Patient Questionnaire, 218

Perio Exam List, 242

Periodontal Exam Report, 244

Practice Organization List, 248

Practice Statistics Report, 250

Pre-Treatment Estimate Aging Report, 256

Procedure Code List, 260

Provider IDs List, 276

Registration Information Report, 298

RVU Schedules Report, 306

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure

Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Sealant Statistics Report, 344

UDS - Tobacco Use and Intervention Report, 346



#### **Financial**

Adjustment Summary Report, 4

Aging/Credit Balance Report, 6

Analysis Summary Report - Daily, 8

Analysis Summary Report - Standard, 12

Billing Statement, 48

Clinical Quality Measures List, 66

Collections Manager List, 74

Coupon Book - Future Due Payments, 82

Coupon Book - Payment Agreements, 83

Credit Card Transaction Report, 84

Daily Summary Report, 92

Day Sheet (Adjustments) Report, 94

Day Sheet (Charges and Receipts) Report, 98

Day Sheet (Receipts) Report, 102

Day Sheet Report, 104 Deposit Slip, 112

Family Ledger Report, 122

Family Ledger Report (Single Family), 124

Fee Schedules Report, 126 Finance Charge Report, 128

Future Due Payment Plan Report - Monthly Totals, 130

Future Due Payment Plan Report - Standard, 132

Insurance Claim Aging Report, 144 Insurance Claims Not Sent Report, 146 Insurance Coverage Tables Report, 148

Insurance Eligibility Report, 150

Insurance Transaction Analysis Report, 152

Late Charge Report, 154 Letter Merge Reports, 156

Meaningful Use Measure Calculation List, 160

Operator Day Sheet Report, 192 Patient Ledger Report, 206

Patient Proposed Treatment Case Report (Your Care

Plan), 216

Patient Route Slip, 220

Patient Treatment Case Report, 222

Patient's Ledger Report, 224 Payment Agreement Report, 228

Payment Summary Report, 230

Practice Analysis Report, 246

Practice Treatment Case Report, 252

Pre-Treatment Estimates Not Sent Report, 258

Procedures Not Attached to Insurance Report, 262

Provider A/R Totals - Daily Report, 268

Provider A/R Totals - Standard Report, 270

Provider Revenue - Allocations Report, 278 Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Schedules Report, 306

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Re-

port, 312

Standard Coverage Tables Report, 314

Suspended Credits Report, 316

Treatment Case Report, 318

Truth in Lending Disclosure Statement, 324

Unscheduled Treatment Plans (Condensed) Report, 352

Unscheduled Treatment Plans (Detailed) Report, 354

Updated Dental Insurance Payment Table Report, 356

Utilization Report, 358



#### **Production**

Analysis Summary Report - Daily, 8 Analysis Summary Report - Standard, 12 Appointment Reminder Cards, 18 Appointment Statistics Report, 20

As Soon As Possible List, 22

Continuing Care Cards - No Appointment, 78

Continuing Care Cards - with Appointment, 79

Daily Appointment List (DX1), 88

Daily Appointment List Report, 90

Daily Summary Report, 92

Day Sheet (Charges and Receipts) Report, 98

Dental Encounters Report, 110

Insurance Carrier Production - Full Report, 140

Insurance Carrier Production - Summary Report, 142

Letter Merge Reports, 156

New Patient List, 188

Patient List, 208

Production Summary Report, 264

Referral Analysis Report, 286

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

Referred To Doctor Report, 296

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Utilization Report, 308

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

Unscheduled Appointment List (DX1), 348

Unscheduled Appointment List (OM), 350

Unscheduled Treatment Plans (Condensed) Report, 352

Unscheduled Treatment Plans (Detailed) Report, 354



#### Time

Appointment Cycle Time Report, 16 Appointment Statistics Report, 20 Continuing Care Cards - No Appointment, 78 Continuing Care Cards - with Appointment, 79 Deposit Slip, 112 Letter Merge Reports, 156

Prescription Printout, 254 Referral Slip, 290

# Index by When to Run a Report

#### Daily Appointment Book View Printout, 14 Appointment Cycle Time Report, 16 As Soon As Possible List, 22 Credit Card Transaction Report, 84 Daily Appointment List (DX1), 88 Daily Appointment List Report, 90 Daily Summary Report, 92 Day Sheet (Adjustments) Report, 94 Day Sheet (Charges and Receipts) Report, 98 Day Sheet (Receipts) Report, 102 Day Sheet Report, 104 Deposit Slip, 112 Insurance Claims Not Sent Report, 146 Insurance Eligibility Report, 150 Operator Day Sheet Report, 192 Operatory Appointment List Report, 194 Patient Route Slip, 220 Pre-Treatment Estimates Not Sent Report, 258 Procedures Not Attached to Insurance Report, 262 Production Summary Report, 264 Provider Revenue - Allocations Report, 278 Provider Revenue - Charges Report, 280 Provider Revenue - Credits Report, 282 Provider Revenue - Summary Report, 284 RVU Day Sheet Report, 300 RVU Production Summary Report, 302 Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Report, 312 Weekly As Soon As Possible List, 22 Insurance Claims Not Sent Report, 146 Pre-Treatment Estimates Not Sent Report, 258 Provider A/R Totals - Standard Report, 270 Referral Recap Report, 288 Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Report, 312 Treatment Plan Approval Report, 320 Treatment Plan Approval Status Report, 322 Unscheduled Appointment List (DX1), 348 Unscheduled Appointment List (OM), 350 Unscheduled Treatment Plans (Condensed) Report, 352 Unscheduled Treatment Plans (Detailed) Report, 354 Monthly Aging/Credit Balance Report, 6 Analysis Summary Report - Daily, 8 Analysis Summary Report - Standard, 12 Appointment Reminder Cards, 18 Audit Report - Appointments, 26 Audit Report - Audit Log Status, 28

Audit Rights Report - Group Names, 44 Audit Rights Report - Users to Groups, 46 Billing Statement, 48 Collections Manager List, 74 Continuing Care Cards - No Appointment, 78 Continuing Care Cards - with Appointment, 79 Continuing Care Display List, 80 Finance Charge Report, 128 Future Due Payment Plan Report - Monthly Totals, 130 Future Due Payment Plan Report - Standard, 132 Insurance Carrier Production - Full Report, 140 Insurance Carrier Production - Summary Report, 142 Insurance Claim Aging Report, 144 Late Charge Report, 154 New Patient List, 188 Patient Information Accessed Report, 204 Provider A/R Totals - Standard Report, 270 Referral Recap Report, 288 Suspended Credits Report, 316 Quarterly Adjustment Summary Report, 4 Caries Prevalence and Periodontal Index Report, 52 Insurance Carrier Production - Full Report, 140 Insurance Carrier Production - Summary Report, 142 Adjustment Summary Report, 4 Initial Health History Report, 134 New Patient List, 188 Oral Health Education Report, 196 Periodontal Exam Report, 244 Production Summary Report, 264 Provider A/R Totals - Standard Report, 270 RVU Utilization Report, 308 Utilization Report, 358 As Needed Appointment Book View Printout, 14 Appointment Reminder Cards, 18 Appointment Statistics Report, 20 Assigned Rights Report, 24 Audit Report - Appointments, 26 Audit Report - Audit Log Status, 28 Audit Report - Clinics, 30 Audit Report - Combined, 32 Audit Report - Patients, 34 Audit Report - Providers/Staff, 36 Audit Report - Transactions, 38 Audit Rights Report - Assigned Individually, 40 Audit Rights Report - Assigned to Groups, 42 Audit Rights Report - Group Names, 44 Audit Rights Report - Users to Groups, 46 Birthday List, 50 Clinical Notes Report, 64 Clinical Quality Measures List, 66 Continuing Care Display List, 80 Coupon Book - Future Due Payments, 82

Audit Rights Report - Assigned Individually, 40 Audit Rights Report - Assigned to Groups, 42

Audit Report - Clinics, 30

Audit Report - Patients, 34

Audit Report - Combined, 32

Audit Report - Providers/Staff, 36

Audit Report - Transactions, 38

Coupon Book - Payment Agreements, 83

Credit Card Transaction Report, 84

Custom Practice Information Report, 86

Dental Diagnostic Code List, 108

Dental Encounters Report, 110

Document Center Document, 116

Document Center List, 118

Employers and Employed Patients Report, 120

Family Ledger Report, 122

Family Ledger Report (Single Family), 124

Fee Schedules Report, 126

Insurance Carrier List, 136

Insurance Coverage Tables Report, 148

Insurance Transaction Analysis Report, 152

Letter Merge Reports, 156

Meaningful Use Measure Calculation List, 160

Medical Code List, 184

Multi-Code List, 186

Office Journal Report, 190

Patient Chart and Progress Notes Printout, 198

Patient Chart Printout, 200

Patient Health Assessment Report, 202

Patient Information Accessed Report, 204

Patient Ledger Report, 206

Patient List, 208

Patient List (Filtered), 210

Patient Notes Report, 212

Patient Proposed Treatment Case Report (Your Care

Plan), 216

Patient Route Slip, 220

Patient Treatment Case Report, 222

Patient's Ledger Report, 224

Payment Agreement Amortization Schedule, 226

Payment Summary Report, 230

Perio - Combined Graphic & Data Chart Report, 232

Perio - Data Chart Report, 234

Perio - Exam Comparison Report, 236

Perio - Graphic Chart Report, 238

Perio - Pocket Depths Only Report, 240

Perio Exam List, 242

Practice Analysis Report, 246

Practice Organization List, 248

Practice Statistics Report, 250

Practice Treatment Case Report, 252

Prescription Printout, 254

Pre-Treatment Estimate Aging Report, 256

Provider A/R Totals - Daily Report, 268

Provider IDs List, 276

Referral Analysis Report, 286

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

Referred To Doctor Report, 296

Registration Information Report, 298

RVU Schedules Report, 306

RVU Utilization Report, 308

Standard Coverage Tables Report, 314

Treatment Case Report, 318

Truth in Lending Disclosure Statement, 324

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure

Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Sealant Statistics Report, 344

UDS - Tobacco Use and Intervention Report, 346

Updated Dental Insurance Payment Table Report, 356

Utilization Report, 358

Walkout - Doctor's Statement, 360

#### After ADA Codes are Updated

Procedure Code List, 260

#### After Creating a Payment Agreement

Coupon Book - Payment Agreements, 83

Payment Agreement Amortization Schedule, 226

Truth in Lending Disclosure Statement, 324

#### After Creating a Future Due Payment Plan

Coupon Book - Future Due Payments, 82

#### After Dentrix Enterprise Setup

Assigned Rights Report, 24

Custom Practice Information Report, 86

Dental Diagnostic Code List, 108

Fee Schedules Report, 126

Insurance Carrier List, 136

Insurance Coverage Tables Report, 148

Medical Code List, 184

Multi-Code List, 186

Procedure Code List, 260

Provider IDs List, 276

RVU Schedules Report, 306

Updated Dental Insurance Payment Table Report, 356

#### After Entering a Referral

Referral Slip, 290

#### After Performing a Perio Exam

Perio - Combined Graphic & Data Chart Report, 232

Perio - Data Chart Report, 234

Perio - Exam Comparison Report, 236

Perio - Graphic Chart Report, 238

Perio - Pocket Depths Only Report, 240

#### As Frequently as Payments Are Required

Payment Agreement Report, 228

#### At Patient Check-Out

Referral Slip, 290

Walkout - Doctor's Statement, 360

Walkout - Family Walkout, 362

#### At the Beginning of Each Budgeting Cycle

Future Due Payment Plan Report - Monthly Totals, 130 Future Due Payment Plan Report - Standard, 132

Production Summary Report, 264

#### **Before Month-End Close Out**

Practice Analysis Report, 246

#### Semi-Monthly

Appointment Reminder Cards, 18

Billing Statement, 48

#### At Patient Check-In

Patient Questionnaire, 218

# Index by Module

Any Module Continuing Care Display List, 80 Any Module (Except Office Manager) Patient Questionnaire, 218 Prescription Printout, 254 **Appointment Book** Appointment Book View Printout, 14 Collections Manager Collections Manager List, 74 **Continuing Care** Continuing Care Display List, 80 **Document Center** Document Center Document, 116 Document Center List, 118 **DXOne Reporting** Adjustment Summary Report, 4 Aging/Credit Balance Report, 6 Analysis Summary Report - Daily, 8 Analysis Summary Report - Standard, 12 Appointment Cycle Time Report, 16 Appointment Statistics Report, 20 As Soon As Possible List, 22 Assigned Rights Report, 24 Audit Report - Appointments, 26 Audit Report - Audit Log Status, 28 Audit Report - Clinics, 30 Audit Report - Combined, 32 Audit Report - Patients, 34 Audit Report - Providers/Staff, 36 Audit Report - Transactions, 38 Audit Rights Report - Assigned Individually, 40 Audit Rights Report - Assigned to Groups, 42 Audit Rights Report - Group Names, 44 Audit Rights Report - Users to Groups, 46 Birthday List, 50 Caries Prevalence and Periodontal Index Report, 52 Clinical Notes Report, 64 Credit Card Transaction Report, 84 Daily Appointment List (DX1), 88 Daily Summary Report, 92 Day Sheet (Adjustments) Report, 94 Day Sheet (Receipts) Report, 102 Day Sheet Report, 104 Dental Encounters Report, 110 Deposit Slip, 112 Employers and Employed Patients Report, 120 Fee Schedules Report, 126 Finance Charge Report, 128 Initial Health History Report, 134 Insurance Carrier List, 136 Insurance Carrier Production - Full Report, 140 Insurance Carrier Production - Summary Report, 142 Insurance Claim Aging Report, 144 Insurance Claims Not Sent Report, 146

Patient Information Accessed Report, 204 Patient List, 208 Payment Summary Report, 230 Periodontal Exam Report, 244 Practice Analysis Report, 246 Practice Organization List, 248 Practice Statistics Report, 250 Pre-Treatment Estimate Aging Report, 256 Pre-Treatment Estimates Not Sent Report, 258 Procedures Not Attached to Insurance Report, 262 Production Summary Report, 264 Provider A/R Totals - Daily Report, 268 Provider A/R Totals - Standard Report, 270 Provider IDs List, 276 Provider Revenue - Allocations Report, 278 Provider Revenue - Charges Report, 280 Provider Revenue - Credits Report, 282 Provider Revenue - Summary Report, 284 Referral Analysis Report, 286 RVU Day Sheet Report, 300 RVU Production Summary Report, 302 RVU Schedules Report, 306 RVU Utilization Report, 308 Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Report, 312 Suspended Credits Report, 316 UDS - Age/Gender Report, 326 UDS - Encounters and Users by Selected Procedure Codes Report, 330 UDS - Encounters by Provider Report, 332 UDS - Insurance Financial Class Report (2013), 336 UDS - Insurance Financial Class Report, 334 UDS - Medicaid/Medicare Report, 338 UDS - Patient Related Revenue Report, 340 UDS - Patient Status Report, 342 UDS - Sealant Statistics Report, 344 UDS - Tobacco Use and Intervention Report, 346 Unscheduled Appointment List (DX1), 348 Utilization Report, 358 Clinical Notes Report, 64 Appointment Reminder Cards, 18 Clinical Notes Report, 64

#### Family File

#### Ledger

Coupon Book - Future Due Payments, 82

Coupon Book - Payment Agreements, 83

Patient Ledger Report, 206

Payment Agreement Amortization Schedule, 226

Referral Recap Report, 288

Truth in Lending Disclosure Statement, 324

Walkout - Doctor's Statement, 360

Walkout - Family Walkout, 362

#### Letters

Letter Merge Reports, 156

#### Office Journal

Office Journal Report, 190

Oral Health Education Report, 196

Patient Health Assessment Report, 202

Insurance Transaction Analysis Report, 152

#### Office Manager

Billing Statement, 48

Clinical Quality Measures List, 66

Continuing Care Cards - No Appointment, 78

Continuing Care Cards - with Appointment, 79

Custom Practice Information Report, 86

Daily Appointment List Report, 90

Day Sheet (Charges and Receipts) Report, 98

Dental Diagnostic Code List, 108

Family Ledger Report, 122

Family Ledger Report (Single Family), 124

Future Due Payment Plan Report - Monthly Totals, 130

Future Due Payment Plan Report - Standard, 132

Insurance Coverage Tables Report, 148

Insurance Eligibility Report, 150

Late Charge Report, 154

Letter Merge Reports, 156

Meaningful Use Measure Calculation List, 160

Medical Code List, 184

Multi-Code List, 186

New Patient List, 188

Operator Day Sheet Report, 192

Operatory Appointment List Report, 194

Patient List (Filtered), 210

Patient Notes Report, 212

Patient Route Slip, 220

Patient's Ledger Report, 224

Payment Agreement Report, 228

Procedure Code List, 260

Referral Recap Report, 288

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

Referred To Doctor Report, 296

Registration Information Report, 298

Standard Coverage Tables Report, 314

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

Unscheduled Appointment List (OM), 350

Unscheduled Treatment Plans (Condensed) Report, 352

Unscheduled Treatment Plans (Detailed) Report, 354

Updated Dental Insurance Payment Table Report, 356

#### **Patient Chart**

Clinical Notes Report, 64

Patient Chart and Progress Notes Printout, 198

Patient Chart Printout, 200

Patient Health Assessment Report, 202

Referral Recap Report, 288

Referral Slip, 290

#### **Patient Questionnaire**

Patient Questionnaire, 218

#### **Perio Chart**

Perio - Combined Graphic & Data Chart Report, 232

Perio - Data Chart Report, 234

Perio - Exam Comparison Report, 236

Perio - Graphic Chart Report, 238

Perio - Pocket Depths Only Report, 240

Perio Exam List, 242

#### Prescriptions

Prescription Printout, 254

#### **Treatment Planner**

Patient Proposed Treatment Case Report (Your Care Plan), 216

Patient Treatment Case Report, 222

Practice Treatment Case Report, 252

Treatment Case Report, 318

# **Index of Filters by Report**

Dates
Maximum Appointment Status Duration (Cap)
Maximum Duration of Appointments in Status Range
(Cap)
Time Zone
As Soon As Possible List, 22
Appointment Providers
Dates
Patient Tags
Primary Providers
Time Zone
Assigned Rights Report, 24
Clinics
Rights
Users
Audit Report - Appointments, 26
Changes
Dates
Operatories
Patient Tags
Patients
Time Zone
Users Changed
Audit Report - Audit Log Status, 28
Dates
Time Zone
Users
Audit Report - Clinics, 30
Changes
Clinics
Dates
Time Zone
Users Changed
Audit Report - Combined, 32
Actions
Changes
Clinics
Dates
Patient Tags
Patients
Time Zone
Users Changed
Audit Report - Patients, 34
Changes
Clinics
Dates
Patient Tags
Patients
Time Zone
Users Changed
Audit Report - Providers/Staff, 36
Changes
Clinics
Dates
Providers

Staff

Clinics

Time Zone Clinical Notes Report, 64 **Users Changed** Approval Status Audit Report - Transactions, 38 Clinics Changes Dates Clinics **Encounter Numbers** Patient Tags Dates Patient Tags **Patients** Patients **Providers** Staff Time Zone **Users Changed** Time Zone Audit Rights Report - Assigned Individually, 40 Clinical Quality Measures List, 66 Dates Providers Dates Collections Manager List, 74 Rights Time Zone Billing Types Users Clinics Users Changed Guarantors Audit Rights Report - Assigned to Groups, 42 Insurance Minimum Days Past Due Clinics Last Payment Before Date Minimum Balance Dates Rights Minimum Days Past Due Not Billed Since Date Time Zone Number of Missed Payments Users Pending Claims **Users Changed** Previous Office Journal Entry Before Date Audit Rights Report - Group Names, 44 **Providers** Time Zone Continuing Care Cards - No Appointment, 78 Appointment without Continuing Care Type Attached **User Groups** Users Changed Continuing Care Type Due Dates Audit Rights Report - Users to Groups, 46 Continuing Care Cards - with Appointment, 79 Clinics Appointment Dates Dates Appointment with Continuing Care Attached Time Zone User Groups Continuing Care Type Existing Patients with Appointment in Date Range Users **Users Changed** Continuing Care Display List, 80 Billing Statement, 48 Billing Types Balance Forward Date Clinics Billing Types Continuing Care Status Continuing Care Type Guarantors If not Billed since Date Due Dates Minimum Balance to Bill Last Visit Dates Only Bill Aged Accounts Prior Treatment Dates **Primary Providers Providers** Scheduled Appointment Skip Account with Claim Pending Skip Accounts with Claim Pending if Patient Portion Unscheduled Appointment Less than Amount Coupon Book - Future Due Payments, 82 Birthday List, 50 N/A Billing Types Coupon Book - Payment Agreements, 83 Birth Dates Clinics Credit Card Transaction Report, 84 Patient Tags Billing Types **Patients** Dates **Providers** Include Refunds Search as Date Range Include Voids Operators Caries Prevalence and Periodontal Index Report, 52 Patient Tags Clinics Custom Practice Information Report, 86 Dates N/A

Daily Appointment List (DX1), 88	Patient Tags
Appointment Providers	Patients
Clinics	Procedure Dates
Dates	Providers
Exclude Chart-Pulled Appointments	Deposit Slip, 112
Operatories	Billing Types
Patient Tags	Clinics
Patients	Date Type
Providers	Dates
Daily Appointment List Report, 90	Operators
Dates	Patient Tags
Exclude Chart-Pulled Appointments	Payment Types
Operatories	Document Center Document, 116
Patients	N/A
Providers	Document Center List, 118
Daily Summary Report, 92	N/A
Adjustment Types	Employers and Employed Patients Report, 120
Billing Types	Clinics
Clinics	
	Employers
Date Type	Include Employees
Dates	Providers
Patient Tags	Staff
Payment Types	Family Ledger Report, 122
Time Zone	Billing Types
Day Sheet (Adjustments) Report, 94	First Transaction Date
Adjustment Types	Guarantors
Billing Types	Providers
Clinics	Family Ledger Report (Single Family), 124
Date Type	First Transaction Date
Dates	Fee Schedules Report, 126
Patient Tags	ADA Codes
Providers	Fee Schedule
Day Sheet (Charges and Receipts) Report, 98	Finance Charge Report, 128
Billing Types	Billing Types
Clinics	Clinics
Dates	Date Type
Operators	Dates
Providers	Patient Tags
Day Sheet (Receipts) Report, 102	Providers
Billing Types	Staff
Chart Numbers	Future Due Payment Plan Report - Monthly Totals,
Clinics	
Date Type	130 Billion Tonno
Dates	Billing Types
Patient Tags	Dates
Payment Types	Guarantors
Providers	Providers
Day Sheet Report, 104	Future Due Payment Plan Report - Standard, 132
5 5	Billing Types
Billing Types	Dates
Clinics	Guarantors
Date Type	Providers
Dates	Initial Health History Report, 134
Patient Tags	ADA Codes
Providers	Ages
Staff	Clinics
Dental Diagnostic Code List, 108	Conditions
N/A	Date Type
Dental Encounters Report, 110	Dates
Clinics	Include Completed Procedures Only
Date Type	Include Detail
Insurance Carriers	Include Patients in Numerator Only if Exist in

Patients
Providers
Insurance Transaction Analysis Report, 152
Billing Provider
Billing Types
9 7.
Charge Date
Charge Provider
Claim Received Date
Claim Rendering Provider
Claim Sent Date
Clinics
Date Type
Dates
Display Allocate Date for Payments
Financial Classes
Include Charge Adjustments
Include Charges
and the second s
Include Credit Adjustments
Include Grand Totals
Include Insurance Payments
Include Patient Payments
Include Quaternary Claims
Include Secondary Claims
Include Subtotals by Carrier
Include Tertiary Claims
Insurance Carriers
Insurance Type
Patient Tags
Pay To Provider
Providers
Late Charge Report, 154
Billing Types
Clinics
Date Type
Dates
Patient Tags
Providers
Staff
Letter Merge Reports, 156
0 Account Balance
ADA Codes
Allergies
Amount Aged <30
Amount Aged <60
Amount Aged <90
Amount Aged <90+
Appointment Dates
Balances
Billing Types
Birthday Days
Birthday Months
Birthday Years
Cities
Clinics
Completed Procedures
Consent Dates
Continuing Care Attached to Appointment
Continuing Care Due Dates
Continuing Care Prior Treatment Dates
Continuing Care Type
Continuing Care not Attached to Appointment
Credit Balance

Operatory Appointment List Report, 194 **Employers** Existing Patients with Appointments in Date Range Existing Patients with no Appointments in Date Range Operatories **Existing Procedures Patients** First Visit Dates **Providers** Insurance Carriers Oral Health Education Report, 196 Last Payment Plan Payment Dates **ADA Codes** Last Referral Dates Ages Last Visit Dates Clinics Medical Alerts Conditions Medications Date Type No Insurance Coverage Dates Note Texts Include Completed Procedures Only Only Guarantors Include Detail Patient Gender Include Patients in Numerator Only if Exist in Patient Marital Status Denominator Patient Names Patient Tags Patient Status **Providers** Payment Plan Balances Patient Chart and Progress Notes Printout, 198 Primary Insurance Coverage Privacy Requests for no Correspondence for Patients Patient Chart Printout, 200 and Guarantors N/A Privacy Requests for no Correspondence for Referred Patient Health Assessment Report, 202 by Patients Procedure Dates Dates Prospective Patients with Appointments in Date Range Patient Tags **Providers Patients** Referred by Dates Patient Information Accessed Report, 204 Referred by Doctor/Other Clinics Referred by Patient Dates Referred by Sources **Families** Referred to Dates Modules Referred to Names Patient Tags Remaining Insurance Benefit Amounts **Patients** Secondary Insurance Coverage Time Zone Treatment-planned Procedures Users Changed **ZIP Codes** Patient Ledger Report, 206 Meaningful Use Measure Calculation List, 160 Billing Types Alternative Measure for CPOE First Transaction Date Alternative Measure for Vital Signs **Patients Blood Pressure Providers** Dates Patient List, 208 Height/Length and Weight Billing Types Meaningful Use Stages Clinics **Providers** Last Visit Before Date Medical Code List, 184 No Continuing Care and no Future Appointments AMA CPT Codes Patient Statuses ICD-10CM Codes Patient Tags ICD-9CM Codes **Patients** Modifier Codes **Providers** Place of Service Codes Patient List (Filtered), 210 Type of Service Codes Ages Multi-Code List, 186 **Allergies** Multi-Codes Clinics New Patient List, 188 Completed Procedures First Visit Dates Continuing Care **Patients** Dates **Providers** Ethnicity Office Journal Report, 190 Gender Homeless Status Operator Day Sheet Report, 192 ICD-9-CM Diagnostic Codes

N/A

Laboratory Test Results Perio - Combined Graphic & Data Chart Report, Language 232 Medical Alerts N/A Medications Perio - Data Chart Report, 234 Poverty Level Preferred Contact Method Perio - Exam Comparison Report, 236 Prescriptions Primary Provider Perio - Graphic Chart Report, 238 Race Religion Perio - Pocket Depths Only Report, 240 **User Defined Category** Veteran Status Perio Exam List, 242 Worker Status Dates Patient Notes Report, 212 **Patients** Billing Types Periodontal Exam Report, 244 Dates (for Appointment Notes) **ADA Codes** Dates (for Clinical Notes) Ages Dates (for Patient Alert Notes) Clinics Dates (for Perio Exam Notes) Conditions Only Guarantors Date Type **Patients** Dates **Providers** Include Completed Procedures Only Patient Proposed Treatment Case Report (Your Care Include Detail Plan), 216 Include Patients in Numerator Only if Exist in N/A Denominator Patient Questionnaire, 218 Patient Tags N/A **Providers** Patient Route Slip, 220 Practice Analysis Report, 246 Clinics Patient Treatment Case Report, 222 Date Type Case Severity Dates Case Status **Providers Expiration Dates** Staff Procedure Dates Practice Organization List, 248 **Providers** Clinics Patient's Ledger Report, 224 **Providers** Staff Payment Agreement Amortization Schedule, 226 Practice Statistics Report, 250 Age Statistics Payment Agreement Report, 228 Clinics Billing Types Continuing Care Statistics Clinics **New Patient Statistics** Guarantors **Patient Statistics** Number of Payments Missed **Prophy Types** Payment Agreement Dates **Provider Statistics** Payment Agreement Intervals **Providers** Previous Payment Due Date Staff **Providers** ZIP Code Statistics Remaining Balances Practice Treatment Case Report, 252 Remaining Number of Payments Billing Types Payment Summary Report, 230 Case Severity Billing Types Case Status Collecting Clinics **Expiration Dates** Date Type **Patients** Dates Procedure Dates Patient Tags **Providers** Payment Types Prescription Printout, 254 **Providers** Rendering Clinics Pre-Treatment Estimate Aging Report, 256 Age Insurance Estimate Age Total Billed

Collections Date Type Billing Types Clinics Date Type Insurance Carriers Dates Include Adjustment Type List Insurance Type Minimum Days Past Due **Providers** Patient Tags Rendering Clinics **Patients** Provider IDs List, 276 **Providers** Clinics Staff Insurance Carriers Pre-Treatment Estimates Not Sent Report, 258 Insurance Types **Providers** Billing Types Clinics Staff Dates Provider Revenue - Allocations Report, 278 Insurance Carriers Allocations Insurance Type Allocations for Credits Not Posted Patient Tags Allocations for Credits Posted **Patients** Allocations for Previously Suspended Credits **Providers** Billing Types Staff Collecting Clinics Procedure Code List, 260 Credit Adjustment Types Procedure Codes Dates Procedures Not Attached to Insurance Report, 262 Guarantors Patient Tags Billing Types Payment Types Clinics **Providers** Dates Rendering Clinics Insurance Type Patient Tags Provider Revenue - Charges Report, 280 **Patients** Allocations **Providers** Allocations for Credits Not Posted Staff Allocations for Credits Posted With a Medical Claim (Received) Allocations for Previously Suspended Credits Billing Types With a Medical Claim (Sent or Received) With a Medical Claim (Sent) Collecting Clinics With or Without a Medical Claim Credit Adjustment Types Without a Medical Claim Dates GuarantorsProduction Summary Report, 264 **ADA Codes** Patient Tags Billing Types Payment Types **Providers** Clinics Rendering Clinics Date Type Provider Revenue - Credits Report, 282 Dates Include Patient Detail Allocations Patient Tags Allocations for Credits Not Posted **Production Categories** Allocations for Credits Posted **Providers** Allocations for Previously Suspended Credits Separate Totals for Medicaid and Non-Medicaid Billing Types **Patients** Collecting Clinics Credit Adjustment Types Provider A/R Totals - Daily Report, 268 Dates **ADA Codes** Guarantors Billing Types Patient Tags Payment Types Collecting Clinics Collections Date Type **Providers** Date Type Rendering Clinics Provider Revenue - Summary Report, 284 Dates Include Adjustment Type List Allocations Allocations for Credits Not Posted **Providers** 

Allocations for Credits Posted

Billing Types

Collecting Clinics

Credit Adjustment Types

Allocations for Previously Suspended Credits

Dentrix Enterprise 11.0 Reports Reference

Provider A/R Totals - Standard Report, 270

Rendering Clinics

Collecting Clinics

**ADA Codes** 

Billing Types

Dates Date Type Guarantors Dates Include Patient Detail Patient Tags Payment Types Patient Tags Procedure Categories **Providers** Rendering Clinics **Providers** Staff Referral Analysis Report, 286 Subtract Lab Expenses Clinics **RVU Schedules Report, 306** Date Type First Visit Dates **ADA Codes** Patient Tags **RVU Schedules Providers RVU Utilization Report, 308** Treatment Dates **ADA Codes** Referral Recap Report, 288 Billing Types **ADA Codes** Clinics Billing Types Compare Fee Schedule with Co-pay (from Coverage Completed Work Dates **Patients** Compare Fee Schedule with Transaction Amount **Providers** Date Type Referral Sources Dates Include All Procedures Referral Slip, 290 Include Only Procedures in Coverage Table N/A Insurance Carriers Referred By Doctor/Other Report, 292 Insurance Plan Totals Only Patients with No Production or Treatment-planned Patient Tags **Procedures** Procedure Codes **Providers RVU Schedule Production Dates Providers** Staff Secondary Insurance Claims Not Created Report, Referral Dates Referring Doctors/Others 310 Skip Non-persons Billing Types Clinics Referred By Patient Report, 294 Dates **Production Dates Providers** Include Primary Claims not Received Referral Dates Insurance Carriers Referring Patients Insurance Type Referred To Doctor Report, 296 Patient Tags **Patients** Include Patients without Production **Providers** Procedure Codes Staff **Providers** Secondary Pre-Treatment Estimates Not Created Refer to Doctors Referral Dates Report, 312 Billing Types Registration Information Report, 298 Clinics N/A Dates RVU Day Sheet Report, 300 Include Primary Pre-treatment Estimates Not Received Billing Types Insurance Carriers Clinics Patient Tags Date Type **Patients** Dates **Providers** Exclude RVU Fees Equal to Zero Standard Coverage Tables Report, 314 Include Procedures Coverage Tables Patient Tags Suspended Credits Report, 316 **Providers** Billing Types Staff Subtract Lab Expenses Clinics Unique Patient Count Date Type Unique Visit Count Dates **RVU Production Summary Report, 302** Guarantors **ADA Codes** Patient Tags Billing Types Treatment Case Report, 318 Clinics Visits

UDS - Insurance Financial Class Report (2013), 336 Treatment Plan Approval Report, 320 **ADA Codes** Clinics Dates Age Group 1 Cutoff **Employers** Billing Types Insurance Carriers Clinics **Patients** Date Type **Providers** Dates Starting Treatment Plan Amount Financial Classes Include Age Groups (as of June 30th) Treatment Plan Approval Status Report, 322 Include Patient Info Approval Status Clinics Insurance Types Patient Tags Dates **Providers Employers** Insurance Carriers UDS - Medicaid/Medicare Report, 338 Only Search for Procedures that Have Had a Pre-Age Group 1 Cutoff treatment Estimate Created Dates **Patients** Financial Classes Include Age Groups (as of June 30th) **Procedures** Include Patient Info **Providers** Starting Treatment Plan Amount UDS - Patient Related Revenue Report, 340 Truth in Lending Disclosure Statement, 324 **ADA Codes** Adjustment Types Clinics UDS - Age/Gender Report, 326 Dates ADA Codes Fee Schedules Ages Billing Types Financial Classes Include Patient Info Calculate Ages Based On UDS Report Requirements (as of June 30th) Include Suspended Payments and Adjustments **Providers** Clinics Date Type Staff Dates UDS - Patient Status Report, 342 Include Patient Info **ADA Codes** Patient Tags Billing Types **Providers** Clinics **UDS - Encounters and Users by Selected Procedure** Date Type Codes Report, 330 Dates **ADA Codes** Ethnicities Gender Identities Billing Types Health Insurances Clinics Homeless Status Date Type Housing Statuses Dates Include Patient Info Include Patient Info Languages Patient Tags Patient Tags **Providers** Poverty Level UDS - Encounters by Provider Report, 332 **Providers ADA Codes** Races Billing Types Religions Clinics Sexual Orientations Date Type **User-defined Category** Dates Veteran Status Include Patient Info Worker Status Patient Tags **ZIP** Codes **Providers UDS - Sealant Statistics Report, 344** UDS - Insurance Financial Class Report, 334 ADA Codes **ADA Codes** Birth Dates Billing Types Caries Risk Codes Clinics Dates Date Type Include Patient Info Dates Sealant Codes Financial Classes

Sealant Ineligibility Codes

Visit Codes

Include Patient Info

**Providers** 

#### UDS - Tobacco Use and Intervention Report, 346

Billing Types

Clinics

Dates

Include Patient Info

**Providers** 

#### Unscheduled Appointment List (DX1), 348

Clinics

Dates

Include Appointment Break Reason

Patient Tags

**Providers** 

Time Zone

#### Unscheduled Appointment List (OM), 350

**Providers** 

**Unscheduled Appointment Dates** 

# Unscheduled Treatment Plans (Condensed) Report, 352

Dates

Exclude Non-referred Procedures

Exclude Referred by Procedures

Exclude Referred to Procedures

**Patients** 

**Primary Providers** 

Treatment Plan Providers

#### Unscheduled Treatment Plans (Detailed) Report,

#### 354

Dates

Exclude Non-referred Procedures

Exclude Referred by Procedures

Exclude Referred to Procedures

**Patients** 

**Primary Providers** 

Treatment Plan Providers

# Updated Dental Insurance Payment Table Report, 356

Insurance Carriers

#### Utilization Report, 358

**ADA** Codes

Billing Types

Clinics

Compare Fee Schedule with Co-pay (from Coverage

Table)

Compare Fee Schedule with Transaction Amount

Date Type

Dates

Fee Schedule

Include All Procedures

Include Only Procedures in Coverage Table

Insurance Carriers

Insurance Plan Totals Only

Patient Tags

**Providers** 

Staff

#### Walkout - Doctor's Statement, 360

N/A

#### Walkout - Family Walkout, 362

N/A

# **Index by Filter**

#### **0 Account Balance**

Letter Merge Reports, 156

#### **Actions**

Audit Report - Combined, 32

#### **ADA Codes**

Fee Schedules Report, 126 Initial Health History Report, 134

Letter Merge Reports, 156

Oral Health Education Report, 196

Periodontal Exam Report, 244

Production Summary Report, 264

Provider A/R Totals - Daily Report, 268 Provider A/R Totals - Standard Report, 270

Referral Recap Report, 288

RVU Production Summary Report, 302

RVU Schedules Report, 306

RVU Utilization Report, 308

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure

Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Sealant Statistics Report, 344

Utilization Report, 358

#### **Adjustment Types**

Adjustment Summary Report, 4

Daily Summary Report, 92

Day Sheet (Adjustments) Report, 94

UDS - Patient Related Revenue Report, 340

#### Age Amount Outstanding

Insurance Claim Aging Report, 144

#### Age Group 1 Cutoff

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

#### Age Insurance Estimate

Insurance Claim Aging Report, 144

Pre-Treatment Estimate Aging Report, 256

#### Age Statistics

Practice Statistics Report, 250

#### Age Total Billed

Insurance Claim Aging Report, 144

Pre-Treatment Estimate Aging Report, 256

Initial Health History Report, 134

Oral Health Education Report, 196

Patient List (Filtered), 210

Periodontal Exam Report, 244

UDS - Age/Gender Report, 326

#### **Allergies**

Letter Merge Reports, 156

Patient List (Filtered), 210

#### **Allocations**

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

#### Allocations for Credits Not Posted

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

#### Allocations for Credits Posted

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

#### **Allocations for Previously Suspended Credits**

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

#### Alternative Measure for CPOE

Meaningful Use Measure Calculation List, 160

#### Alternative Measure for Vital Signs

Meaningful Use Measure Calculation List, 160

#### **AMA CPT Codes**

Medical Code List, 184

#### Amount Aged <30

Letter Merge Reports, 156

#### Amount Aged <60

Letter Merge Reports, 156

#### Amount Aged <90

Letter Merge Reports, 156

#### Amount Aged <90+

Letter Merge Reports, 156

#### Appointment Dates

Continuing Care Cards - with Appointment, 79

Insurance Eligibility Report, 150

Letter Merge Reports, 156

#### **Appointment Providers**

Appointment Cycle Time Report, 16

Appointment Statistics Report, 20

As Soon As Possible List, 22

Daily Appointment List (DX1), 88

#### **Appointment Status Duration**

Appointment Statistics Report, 20

#### **Appointment Statuses**

Appointment Cycle Time Report, 16

Appointment Statistics Report, 20

## Appointment with Continuing Care Attached

#### Continuing Care Cards - with Appointment, 79 Appointment without Continuing Care Type

Continuing Care Cards - No Appointment, 78

#### **Approval Status**

Clinical Notes Report, 64

Treatment Plan Approval Status Report, 322

Balance as of Date

Aging/Credit Balance Report, 6

**Balance Forward Date** 

Billing Statement, 48

**Balances** 

Aging/Credit Balance Report, 6 Letter Merge Reports, 156

**Billing Provider** 

Insurance Transaction Analysis Report, 152

**Billing Types** 

Adjustment Summary Report, 4 Aging/Credit Balance Report, 6 Analysis Summary Report - Daily, 8

Analysis Summary Report - Standard, 12

Billing Statement, 48 Birthday List, 50

Collections Manager List, 74 Continuing Care Display List, 80 Credit Card Transaction Report, 84

Daily Summary Report, 92

Day Sheet (Adjustments) Report, 94

Day Sheet (Charges and Receipts) Report, 98

Day Sheet (Receipts) Report, 102

Day Sheet Report, 104 Deposit Slip, 112

Family Ledger Report, 122 Finance Charge Report, 128

Future Due Payment Plan Report - Monthly Totals, 130

Future Due Payment Plan Report - Standard, 132

Insurance Claim Aging Report, 144 Insurance Claims Not Sent Report, 146 Insurance Transaction Analysis Report, 152

Late Charge Report, 154 Letter Merge Reports, 156

Patient Ledger Report, 206

Patient List, 208

Patient Notes Report, 212

Payment Agreement Report, 228 Payment Summary Report, 230

Practice Treatment Case Report, 252

Pre-Treatment Estimate Aging Report, 256 Pre-Treatment Estimates Not Sent Report, 258

Procedures Not Attached to Insurance Report, 262

Production Summary Report, 264 Provider A/R Totals - Daily Report, 268

Provider A/R Totals - Standard Report, 270

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282 Provider Revenue - Summary Report, 284

Referral Recap Report, 288 RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Re-

Suspended Credits Report, 316 UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure

Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Patient Status Report, 342

UDS - Tobacco Use and Intervention Report, 346

Utilization Report, 358

Birth Dates

Birthday List, 50

UDS - Sealant Statistics Report, 344

**Birthday Days** 

Letter Merge Reports, 156

**Birthday Months** 

Letter Merge Reports, 156

**Birthday Years** 

Letter Merge Reports, 156

**Blood Pressure** 

Meaningful Use Measure Calculation List, 160

Calculate Ages Based On UDS Report Requirements (as of June 30th)

UDS - Age/Gender Report, 326

Caries Risk Codes

UDS - Sealant Statistics Report, 344

Case Severity

Patient Treatment Case Report, 222 Practice Treatment Case Report, 252

Case Status

Patient Treatment Case Report, 222 Practice Treatment Case Report, 252

Changes

Audit Report - Appointments, 26

Audit Report - Clinics, 30 Audit Report - Combined, 32

Audit Report - Patients, 34

Audit Report - Providers/Staff, 36

Audit Report - Transactions, 38

Charge Date

Insurance Transaction Analysis Report, 152

Charge Provider

Insurance Transaction Analysis Report, 152

**Chart Numbers** 

Day Sheet (Receipts) Report, 102

Letter Merge Reports, 156

Claim Received Date

Insurance Transaction Analysis Report, 152

Claim Rendering Provider

Insurance Transaction Analysis Report, 152

Claim Sent Date

Insurance Transaction Analysis Report, 152

Clinics

Aging/Credit Balance Report, 6

Analysis Summary Report - Daily, 8

Analysis Summary Report - Standard, 12

Appointment Cycle Time Report, 16

Appointment Statistics Report, 20

Assigned Rights Report, 24

Audit Report - Clinics, 30

Audit Report - Combined, 32

Audit Report - Patients, 34

Audit Report - Providers/Staff, 36

Audit Report - Transactions, 38

Audit Rights Report - Assigned Individually, 40

Audit Rights Report - Assigned to Groups, 42 Audit Rights Report - Users to Groups, 46

Birthday List, 50

Caries Prevalence and Periodontal Index Report, 52

Clinical Notes Report, 64 Collections Manager List, 74 Continuing Care Display List, 80

Daily Appointment List (DX1), 88

Daily Summary Report, 92

Day Sheet (Adjustments) Report, 94

Day Sheet (Charges and Receipts) Report, 98

Day Sheet (Receipts) Report, 102

Day Sheet Report, 104

Dental Encounters Report, 110

Deposit Slip, 112

Employers and Employed Patients Report, 120

Finance Charge Report, 128 Initial Health History Report, 134

Insurance Carrier List, 136

Insurance Carrier Production - Full Report, 140

Insurance Carrier Production - Summary Report, 142

Insurance Claim Aging Report, 144 Insurance Claims Not Sent Report, 146

Insurance Eligibility Report, 150

Insurance Transaction Analysis Report, 152

Late Charge Report, 154 Letter Merge Reports, 156 Oral Health Education Report, 196 Patient Health Assessment Report, 202 Patient Information Accessed Report, 204

Patient List, 208

Patient List (Filtered), 210

Payment Agreement Report, 228

Periodontal Exam Report, 244

Practice Analysis Report, 246

Practice Organization List, 248

Practice Statistics Report, 250

Pre-Treatment Estimate Aging Report, 256

Pre-Treatment Estimates Not Sent Report, 258

Procedures Not Attached to Insurance Report, 262

Production Summary Report, 264

Provider IDs List, 276

Referral Analysis Report, 286

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Re-

port, 312

Suspended Credits Report, 316

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Tobacco Use and Intervention Report, 346

Unscheduled Appointment List (DX1), 348

Utilization Report, 358

#### **Collecting Clinics**

Adjustment Summary Report, 4

Payment Summary Report, 230

Provider A/R Totals - Daily Report, 268

Provider A/R Totals - Standard Report, 270

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

#### **Collections Date Type**

Provider A/R Totals - Daily Report, 268 Provider A/R Totals - Standard Report, 270

#### Compare Fee Schedule with Co-pay (from Coverage Table)

RVU Utilization Report, 308

Utilization Report, 358

#### Compare Fee Schedule with Transaction Amount

RVU Utilization Report, 308

Utilization Report, 358

#### **Completed Procedures**

Letter Merge Reports, 156

Patient List (Filtered), 210

#### **Completed Work Dates**

Referral Recap Report, 288

#### **Conditions**

Initial Health History Report, 134 Oral Health Education Report, 196

Periodontal Exam Report, 244

#### **Consent Dates**

Letter Merge Reports, 156

#### **Continuing Care**

Patient List (Filtered), 210

#### Continuing Care Attached to Appointment

Letter Merge Reports, 156

#### Continuing Care Due Dates

Letter Merge Reports, 156

#### Continuing Care not Attached to Appointment

Letter Merge Reports, 156

#### **Continuing Care Prior Treatment Dates**

Letter Merge Reports, 156

#### **Continuing Care Statistics**

Practice Statistics Report, 250

#### **Continuing Care Status**

Continuing Care Display List, 80

#### Continuing Care Type

Continuing Care Cards - No Appointment, 78

Continuing Care Cards - with Appointment, 79

Continuing Care Display List, 80

Letter Merge Reports, 156

#### Coverage Tables

Standard Coverage Tables Report, 314

#### **Credit Adjustment Types**

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

#### **Credit Balance**

Letter Merge Reports, 156

Date Type Daily Summary Report, 92 Adjustment Summary Report, 4 Day Sheet (Adjustments) Report, 94 Day Sheet (Charges and Receipts) Report, 98 Aging/Credit Balance Report, 6 Analysis Summary Report - Daily, 8 Day Sheet (Receipts) Report, 102 Analysis Summary Report - Standard, 12 Day Sheet Report, 104 Daily Summary Report, 92 Deposit Slip, 112 Finance Charge Report, 128 Day Sheet (Adjustments) Report, 94 Future Due Payment Plan Report - Monthly Totals, 130 Day Sheet (Receipts) Report, 102 Future Due Payment Plan Report - Standard, 132 Day Sheet Report, 104 Initial Health History Report, 134 Dental Encounters Report, 110 Deposit Slip, 112 Insurance Carrier Production - Full Report, 140 Finance Charge Report, 128 Insurance Carrier Production - Summary Report, 142 Insurance Claims Not Sent Report, 146 Initial Health History Report, 134 Insurance Carrier Production - Full Report, 140 Insurance Transaction Analysis Report, 152 Late Charge Report, 154 Insurance Carrier Production - Summary Report, 142 Meaningful Use Measure Calculation List, 160 Insurance Transaction Analysis Report, 152 Operatory Appointment List Report, 194 Late Charge Report, 154 Oral Health Education Report, 196 Oral Health Education Report, 196 Payment Summary Report, 230 Patient Health Assessment Report, 202 Patient Information Accessed Report, 204 Periodontal Exam Report, 244 Practice Analysis Report, 246 Patient List (Filtered), 210 Production Summary Report, 264 Payment Summary Report, 230 Provider A/R Totals - Daily Report, 268 Perio Exam List, 242 Provider A/R Totals - Standard Report, 270 Periodontal Exam Report, 244 Practice Analysis Report, 246 Referral Analysis Report, 286 RVU Day Sheet Report, 300 Pre-Treatment Estimates Not Sent Report, 258 RVU Production Summary Report, 302 Procedures Not Attached to Insurance Report, 262 Production Summary Report, 264 RVU Utilization Report, 308 Provider A/R Totals - Daily Report, 268 Suspended Credits Report, 316 Provider A/R Totals - Standard Report, 270 UDS - Age/Gender Report, 326 Provider Revenue - Allocations Report, 278 UDS - Encounters and Users by Selected Procedure Codes Report, 330 Provider Revenue - Charges Report, 280 UDS - Encounters by Provider Report, 332 Provider Revenue - Credits Report, 282 UDS - Insurance Financial Class Report, 334 Provider Revenue - Summary Report, 284 UDS - Insurance Financial Class Report (2013), 336 RVU Day Sheet Report, 300 RVU Production Summary Report, 302 UDS - Patient Status Report, 342 RVU Utilization Report, 308 Utilization Report, 358 Secondary Insurance Claims Not Created Report, 310 Secondary Pre-Treatment Estimates Not Created Re-Adjustment Summary Report, 4 Analysis Summary Report - Daily, 8 Suspended Credits Report, 316 Analysis Summary Report - Standard, 12 Treatment Plan Approval Report, 320 Appointment Book View Printout, 14 Treatment Plan Approval Status Report, 322 Appointment Cycle Time Report, 16 UDS - Age/Gender Report, 326 Appointment Statistics Report, 20 UDS - Encounters and Users by Selected Procedure As Soon As Possible List, 22 Codes Report, 330 Audit Report - Appointments, 26 UDS - Encounters by Provider Report, 332 Audit Report - Audit Log Status, 28 UDS - Insurance Financial Class Report, 334 Audit Report - Clinics, 30 UDS - Insurance Financial Class Report (2013), 336 Audit Report - Combined, 32 UDS - Medicaid/Medicare Report, 338 Audit Report - Patients, 34 UDS - Patient Related Revenue Report, 340 Audit Report - Providers/Staff, 36 UDS - Patient Status Report, 342 Audit Report - Transactions, 38 Audit Rights Report - Assigned Individually, 40 UDS - Sealant Statistics Report, 344 UDS - Tobacco Use and Intervention Report, 346 Audit Rights Report - Assigned to Groups, 42 Audit Rights Report - Group Names, 44 Unscheduled Appointment List (DX1), 348 Unscheduled Treatment Plans (Condensed) Report, 352 Audit Rights Report - Users to Groups, 46 Caries Prevalence and Periodontal Index Report, 52 Unscheduled Treatment Plans (Detailed) Report, 354 Clinical Notes Report, 64 Utilization Report, 358 **Dates (for Appointment Notes)** Clinical Quality Measures List, 66 Patient Notes Report, 212 Credit Card Transaction Report, 84 **Dates (for Clinical Notes)** 

Daily Appointment List (DX1), 88
Daily Appointment List Report, 90

Patient Notes Report, 212

**Dates (for Patient Alert Notes)** 

Patient Notes Report, 212

**Dates (for Perio Exam Notes)** 

Patient Notes Report, 212

**Days Past Due** 

Aging/Credit Balance Report, 6

**Display Allocate Date for Payments** 

Insurance Transaction Analysis Report, 152

**Due Dates** 

Continuing Care Cards - No Appointment, 78 Continuing Care Display List, 80

**Employers** 

Employers and Employed Patients Report, 120

Insurance Eligibility Report, 150

Letter Merge Reports, 156

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

**Encounter Numbers** 

Clinical Notes Report, 64

**Ethnicities** 

UDS - Patient Status Report, 342

Ethnicity

Patient List (Filtered), 210

**Exclude Chart-Pulled Appointments** 

Daily Appointment List (DX1), 88

Daily Appointment List Report, 90

**Exclude Non-referred Procedures** 

Unscheduled Treatment Plans (Condensed) Report, 352 Unscheduled Treatment Plans (Detailed) Report, 354

**Exclude Referred by Procedures** 

Unscheduled Treatment Plans (Condensed) Report, 352 Unscheduled Treatment Plans (Detailed) Report, 354

**Exclude Referred to Procedures** 

Unscheduled Treatment Plans (Condensed) Report, 352 Unscheduled Treatment Plans (Detailed) Report, 354

**Exclude RVU Fees Equal to Zero** 

RVU Day Sheet Report, 300

**Existing Patients with Appointment in Date Range** 

Continuing Care Cards - with Appointment, 79

Existing Patients with Appointments in Date Range

Letter Merge Reports, 156

Existing Patients with no Appointments in Date

Range

Letter Merge Reports, 156

**Existing Procedures** 

Letter Merge Reports, 156

**Expiration Dates** 

Patient Treatment Case Report, 222

Practice Treatment Case Report, 252

Patient Information Accessed Report, 204

Fee Schedule

Fee Schedules Report, 126

Utilization Report, 358

Fee Schedules

UDS - Patient Related Revenue Report, 340

**Financial Classes** 

Insurance Carrier List, 136

Insurance Carrier Production - Full Report, 140

Insurance Carrier Production - Summary Report, 142

Insurance Transaction Analysis Report, 152

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

UDS - Patient Related Revenue Report, 340

First Transaction Date

Family Ledger Report, 122

Family Ledger Report (Single Family), 124

Patient Ledger Report, 206

First Visit Dates

Letter Merge Reports, 156

New Patient List, 188

Referral Analysis Report, 286

Gender

Patient List (Filtered), 210

**Gender Identities** 

UDS - Patient Status Report, 342

Guarantors

Aging/Credit Balance Report, 6

Billing Statement, 48

Collections Manager List, 74

Family Ledger Report, 122

Future Due Payment Plan Report - Monthly Totals, 130

Future Due Payment Plan Report - Standard, 132

Payment Agreement Report, 228

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

Suspended Credits Report, 316

**Health Insurances** 

UDS - Patient Status Report, 342

Height/Length and Weight

Meaningful Use Measure Calculation List, 160

**Homeless Status** 

Patient List (Filtered), 210

UDS - Patient Status Report, 342

**Housing Statuses** 

UDS - Patient Status Report, 342

**ICD-10CM Codes** 

Medical Code List, 184

**ICD-9CM Codes** 

Medical Code List, 184

**ICD-9-CM Diagnostic Codes** 

Patient List (Filtered), 210

If not Billed since Date

Billing Statement, 48

Include Adjustment Type List Provider A/R Totals - Daily Report, 268

Provider A/R Totals - Standard Report, 270 Include Age Groups (as of June 30th)

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

**Include All Patients** 

Insurance Carrier List, 136

**Include All Procedures** 

RVU Utilization Report, 308

Utilization Report, 358

Include Appointment Break Reason

Unscheduled Appointment List (DX1), 348

**Include Charge Adjustments** 

Insurance Transaction Analysis Report, 152

#### **Include Charges**

Insurance Transaction Analysis Report, 152

#### **Include Completed Procedures Only**

Initial Health History Report, 134 Oral Health Education Report, 196

Periodontal Exam Report, 244

Include Credit Adjustments
Insurance Transaction Analysis Report, 152

#### Include Detail

Initial Health History Report, 134 Oral Health Education Report, 196 Periodontal Exam Report, 244

#### **Include Employees**

Employers and Employed Patients Report, 120

#### **Include Grand Totals**

Insurance Transaction Analysis Report, 152

#### **Include Guarantor Notes**

Aging/Credit Balance Report, 6

#### **Include Insurance Payments**

Insurance Transaction Analysis Report, 152

#### Include Only Procedures in Coverage Table

RVU Utilization Report, 308 Utilization Report, 358

#### **Include Patient Detail**

Production Summary Report, 264 RVU Production Summary Report, 302

#### **Include Patient Info**

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure

Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Medicaid/Medicare Report, 338

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Sealant Statistics Report, 344

UDS - Tobacco Use and Intervention Report, 346

#### **Include Patient Payments**

Insurance Transaction Analysis Report, 152

# Include Patients in Numerator Only if Exist in Denominator

Initial Health History Report, 134
Oral Health Education Report, 196
Periodontal Exam Report, 244

#### Include Patients without Production

Referred To Doctor Report, 296

#### Include Primary Claims not Received

Secondary Insurance Claims Not Created Report, 310

## Include Primary Pre-treatment Estimates Not Received

Secondary Pre-Treatment Estimates Not Created Report, 312

#### **Include Procedures**

RVU Day Sheet Report, 300

#### **Include Provider IDs**

Insurance Carrier List, 136

#### **Include Quaternary Claims**

Insurance Transaction Analysis Report, 152

#### **Include Refunds**

Credit Card Transaction Report, 84

#### **Include Secondary Claims**

Insurance Transaction Analysis Report, 152

#### **Include Subscribers**

Insurance Carrier List, 136

#### **Include Subtotals by Carrier**

Insurance Transaction Analysis Report, 152

#### **Include Suspended Payments and Adjustments**

UDS - Patient Related Revenue Report, 340

#### **Include Tertiary Claims**

Insurance Transaction Analysis Report, 152

#### **Include Voids**

Credit Card Transaction Report, 84

#### **In-operatory Appointment Statuses**

Appointment Cycle Time Report, 16

#### **Insurance Carriers**

Dental Encounters Report, 110

Insurance Carrier List, 136

Insurance Carrier Production - Full Report, 140

Insurance Carrier Production - Summary Report, 142

Insurance Claim Aging Report, 144

Insurance Claims Not Sent Report, 146

Insurance Eligibility Report, 150

Insurance Transaction Analysis Report, 152

Letter Merge Reports, 156

Pre-Treatment Estimate Aging Report, 256

Pre-Treatment Estimates Not Sent Report, 258

Provider IDs List, 276

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310

Secondary Pre-Treatment Estimates Not Created Report, 312

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

Updated Dental Insurance Payment Table Report, 356

Utilization Report, 358

#### Insurance Minimum Days Past Due

Collections Manager List, 74

#### **Insurance Plan Totals Only**

RVU Utilization Report, 308 Utilization Report, 358

#### Insurance Type

Insurance Carrier List, 136

Insurance Carrier Production - Full Report, 140

Insurance Carrier Production - Summary Report, 142

Insurance Claim Aging Report, 144

Insurance Claims Not Sent Report, 146

Insurance Transaction Analysis Report, 152

Pre-Treatment Estimate Aging Report, 256

Pre-Treatment Estimates Not Sent Report, 258

Procedures Not Attached to Insurance Report, 262

Secondary Insurance Claims Not Created Report, 310

#### **Insurance Types**

Provider IDs List, 276

UDS - Insurance Financial Class Report (2013), 336

#### **Laboratory Test Results**

Patient List (Filtered), 210

#### Language

Patient List (Filtered), 210

#### Languages

UDS - Patient Status Report, 342

**Last Payment Before Date** 

Aging/Credit Balance Report, 6 Collections Manager List, 74

Last Payment Plan Payment Dates

Letter Merge Reports, 156

Last Referral Dates

Letter Merge Reports, 156

Last Visit Before Date

Patient List, 208

**Last Visit Dates** 

Continuing Care Display List, 80 Letter Merge Reports, 156

Maximum Appointment Status Duration (Cap)

Appointment Statistics Report, 20

Maximum Duration of Appointments in Status Range (Cap)

Appointment Statistics Report, 20

Meaningful Use Stages

Meaningful Use Measure Calculation List, 160

**Medical Alerts** 

Letter Merge Reports, 156 Patient List (Filtered), 210

Medications

Letter Merge Reports, 156 Patient List (Filtered), 210

Minimum Balance

Collections Manager List, 74

Minimum Balance to Bill

Billing Statement, 48

Minimum Days Past Due

Collections Manager List, 74 Insurance Claim Aging Report, 144

Pre-Treatment Estimate Aging Report, 256

**Modifier Codes** 

Medical Code List, 184

Modules

Patient Information Accessed Report, 204

Multi-Codes

Multi-Code List, 186

N/A

Appointment Reminder Cards, 18

Coupon Book - Future Due Payments, 82

Coupon Book - Payment Agreements, 83

Custom Practice Information Report, 86

Dental Diagnostic Code List, 108

Document Center Document, 116

Document Center List, 118

Insurance Coverage Tables Report, 148

Office Journal Report, 190

Operator Day Sheet Report, 192

Patient Chart and Progress Notes Printout, 198

Patient Chart Printout, 200

Patient Proposed Treatment Case Report (Your Care

Plan), 216

Patient Questionnaire, 218

Patient Route Slip, 220

Patient's Ledger Report, 224

Payment Agreement Amortization Schedule, 226

Perio - Combined Graphic & Data Chart Report, 232

Perio - Data Chart Report, 234

Perio - Exam Comparison Report, 236

Perio - Graphic Chart Report, 238

Perio - Pocket Depths Only Report, 240

Prescription Printout, 254

Referral Slip, 290

Registration Information Report, 298

Truth in Lending Disclosure Statement, 324

Walkout - Doctor's Statement, 360

Walkout - Family Walkout, 362

**New Patient Statistics** 

Practice Statistics Report, 250

No Continuing Care and no Future Appointments

Patient List, 208

No Insurance Coverage

Letter Merge Reports, 156

Not Billed Since Date

Collections Manager List, 74

**Note Texts** 

Letter Merge Reports, 156

**Number of Missed Payments** 

Collections Manager List, 74

**Number of Payments Missed** 

Payment Agreement Report, 228

Only Bill Aged Accounts

Billing Statement, 48

**Only Guarantors** 

Letter Merge Reports, 156

Patient Notes Report, 212

Only Search for Procedures that Have Had a Pre-

treatment Estimate Created

Treatment Plan Approval Status Report, 322

Operatories

Appointment Book View Printout, 14

Audit Report - Appointments, 26

Daily Appointment List (DX1), 88

Daily Appointment List Report, 90

Operatory Appointment List Report, 194

**Operators** 

Credit Card Transaction Report, 84

Day Sheet (Charges and Receipts) Report, 98

Deposit Slip, 112

**Patient Gender** 

Letter Merge Reports, 156

**Patient Marital Status** 

Letter Merge Reports, 156

Patient Names

Letter Merge Reports, 156

**Patient Statistics** 

Practice Statistics Report, 250

Patient Status

Letter Merge Reports, 156

**Patient Statuses** 

Patient List, 208

**Patient Tags** 

Adjustment Summary Report, 4

Aging/Credit Balance Report, 6

Analysis Summary Report - Daily, 8

Analysis Summary Report - Standard, 12

Appointment Cycle Time Report, 16

As Soon As Possible List, 22

Audit Report - Appointments, 26

Audit Report - Combined, 32

Audit Report - Patients, 34 Insurance Claim Aging Report, 144 Audit Report - Transactions, 38 Insurance Claims Not Sent Report, 146 Birthday List, 50 Insurance Eligibility Report, 150 Clinical Notes Report, 64 New Patient List, 188 Credit Card Transaction Report, 84 Operatory Appointment List Report, 194 Daily Appointment List (DX1), 88 Patient Health Assessment Report, 202 Daily Summary Report, 92 Patient Information Accessed Report, 204 Day Sheet (Adjustments) Report, 94 Patient Ledger Report, 206 Day Sheet (Receipts) Report, 102 Patient List, 208 Day Sheet Report, 104 Patient Notes Report, 212 Dental Encounters Report, 110 Perio Exam List, 242 Deposit Slip, 112 Practice Treatment Case Report, 252 Finance Charge Report, 128 Pre-Treatment Estimate Aging Report, 256 Initial Health History Report, 134 Pre-Treatment Estimates Not Sent Report, 258 Insurance Carrier Production - Full Report, 140 Procedures Not Attached to Insurance Report, 262 Insurance Carrier Production - Summary Report, 142 Referral Recap Report, 288 Insurance Claim Aging Report, 144 Secondary Insurance Claims Not Created Report, 310 Insurance Claims Not Sent Report, 146 Secondary Pre-Treatment Estimates Not Created Re-Insurance Transaction Analysis Report, 152 port, 312 Late Charge Report, 154 Treatment Plan Approval Report, 320 Oral Health Education Report, 196 Treatment Plan Approval Status Report, 322 Patient Health Assessment Report, 202 Unscheduled Treatment Plans (Condensed) Report, 352 Patient Information Accessed Report, 204 Unscheduled Treatment Plans (Detailed) Report, 354 Patients with No Production or Treatment-planned Patient List, 208 Payment Summary Report, 230 **Procedures** Periodontal Exam Report, 244 Referred By Doctor/Other Report, 292 Pre-Treatment Estimate Aging Report, 256 Pay To Provider Pre-Treatment Estimates Not Sent Report, 258 Insurance Transaction Analysis Report, 152 Procedures Not Attached to Insurance Report, 262 **Payment Agreement Dates** Production Summary Report, 264 Payment Agreement Report, 228 Provider Revenue - Allocations Report, 278 Payment Agreement Intervals Provider Revenue - Charges Report, 280 Payment Agreement Report, 228 Provider Revenue - Credits Report, 282 **Payment Plan Balances** Provider Revenue - Summary Report, 284 Letter Merge Reports, 156 Referral Analysis Report, 286 **Payment Types** RVU Day Sheet Report, 300 Daily Summary Report, 92 RVU Production Summary Report, 302 Day Sheet (Receipts) Report, 102 RVU Utilization Report, 308 Deposit Slip, 112 Secondary Insurance Claims Not Created Report, 310 Payment Summary Report, 230 Secondary Pre-Treatment Estimates Not Created Re-Provider Revenue - Allocations Report, 278 port, 312 Provider Revenue - Charges Report, 280 Suspended Credits Report, 316 Provider Revenue - Credits Report, 282 UDS - Age/Gender Report, 326 Provider Revenue - Summary Report, 284 UDS - Encounters and Users by Selected Procedure **Pending Claims** Codes Report, 330 Collections Manager List, 74 UDS - Encounters by Provider Report, 332 Place of Service Codes UDS - Insurance Financial Class Report (2013), 336 Medical Code List, 184 UDS - Patient Status Report, 342 **Poverty Level** Unscheduled Appointment List (DX1), 348 Patient List (Filtered), 210 Utilization Report, 358 UDS - Patient Status Report, 342 **Patients Preferred Contact Method** Audit Report - Appointments, 26 Patient List (Filtered), 210 Audit Report - Combined, 32 **Prescriptions** Audit Report - Patients, 34 Patient List (Filtered), 210 Audit Report - Transactions, 38 Previous Office Journal Entry Before Date Birthday List, 50 Collections Manager List, 74 Clinical Notes Report, 64

Daily Appointment List (DX1), 88

Dental Encounters Report, 110

Daily Appointment List Report, 90

Insurance Carrier Production - Full Report, 140
Insurance Carrier Production - Summary Report, 142

**Previous Payment Due Date** 

**Primary Insurance Coverage** 

Letter Merge Reports, 156

Payment Agreement Report, 228

**Primary Provider** 

Patient List (Filtered), 210

**Primary Providers** 

As Soon As Possible List, 22

Billing Statement, 48

Unscheduled Treatment Plans (Condensed) Report, 352 Unscheduled Treatment Plans (Detailed) Report, 354

**Prior Treatment Dates** 

Continuing Care Display List, 80

Privacy Requests for no Correspondence for

**Patients and Guarantors** 

Letter Merge Reports, 156

Privacy Requests for no Correspondence for

**Referred by Patients** 

Letter Merge Reports, 156

**Procedure Categories** 

RVU Production Summary Report, 302

**Procedure Codes** 

Procedure Code List, 260

Referred By Doctor/Other Report, 292

Referred To Doctor Report, 296

**Procedure Dates** 

Dental Encounters Report, 110

Letter Merge Reports, 156

Patient Treatment Case Report, 222

Practice Treatment Case Report, 252

**Procedures** 

Treatment Plan Approval Status Report, 322

**Production Categories** 

Production Summary Report, 264

**Production Dates** 

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

**Prophy Types** 

Practice Statistics Report, 250

Prospective Patients with Appointments in Date

Letter Merge Reports, 156

**Provider Statistics** 

Practice Statistics Report, 250

**Providers** 

Adjustment Summary Report, 4

Aging/Credit Balance Report, 6

Analysis Summary Report - Daily, 8

Analysis Summary Report - Standard, 12

Appointment Book View Printout, 14

Audit Report - Providers/Staff, 36

Birthday List, 50

Clinical Notes Report, 64

Clinical Quality Measures List, 66

Collections Manager List, 74

Continuing Care Display List, 80

Daily Appointment List (DX1), 88

Daily Appointment List Report, 90

Day Sheet (Adjustments) Report, 94

Day Sheet (Charges and Receipts) Report, 98

Day Sheet (Receipts) Report, 102

Day Sheet Report, 104

Dental Encounters Report, 110

Employers and Employed Patients Report, 120

Family Ledger Report, 122

Finance Charge Report, 128

Future Due Payment Plan Report - Monthly Totals, 130

Future Due Payment Plan Report - Standard, 132

Initial Health History Report, 134

Insurance Carrier Production - Full Report, 140

Insurance Carrier Production - Summary Report, 142

Insurance Claim Aging Report, 144

Insurance Claims Not Sent Report, 146

Insurance Eligibility Report, 150

Insurance Transaction Analysis Report, 152

Late Charge Report, 154

Letter Merge Reports, 156

Meaningful Use Measure Calculation List, 160

New Patient List, 188

Operatory Appointment List Report, 194

Oral Health Education Report, 196

Patient Ledger Report, 206

Patient List, 208

Patient Notes Report, 212

Patient Treatment Case Report, 222

Payment Agreement Report, 228

Payment Summary Report, 230

Periodontal Exam Report, 244

Practice Analysis Report, 246

Practice Organization List, 248

Practice Statistics Report, 250

Practice Treatment Case Report, 252

Pre-Treatment Estimate Aging Report, 256

Pre-Treatment Estimates Not Sent Report, 258

Procedures Not Attached to Insurance Report, 262

Production Summary Report, 264

Provider A/R Totals - Daily Report, 268

Provider A/R Totals - Standard Report, 270

Provider IDs List, 276

Provider Revenue - Allocations Report, 278

Provider Revenue - Charges Report, 280

Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

Referral Analysis Report, 286

Referral Recap Report, 288

Referred By Doctor/Other Report, 292

Referred By Patient Report, 294

Referred To Doctor Report, 296

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310

Secondary Pre-Treatment Estimates Not Created Re-

port, 312

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

UDS - Age/Gender Report, 326

UDS - Encounters and Users by Selected Procedure

Codes Report, 330

UDS - Encounters by Provider Report, 332

UDS - Insurance Financial Class Report, 334

UDS - Insurance Financial Class Report (2013), 336

UDS - Patient Related Revenue Report, 340

UDS - Patient Status Report, 342

UDS - Tobacco Use and Intervention Report, 346

Unscheduled Appointment List (DX1), 348

Unscheduled Appointment List (OM), 350 Utilization Report, 358

#### Race

Patient List (Filtered), 210

#### Races

UDS - Patient Status Report, 342

#### Refer to Doctors

Referred To Doctor Report, 296

#### Referral Dates

Referred By Doctor/Other Report, 292 Referred By Patient Report, 294 Referred To Doctor Report, 296

#### Referral Sources

Referral Recap Report, 288

# Referred by Dates

Letter Merge Reports, 156

#### Referred by Doctor/Other

Letter Merge Reports, 156

#### Referred by Patient

Letter Merge Reports, 156

# Referred by Sources

Letter Merge Reports, 156

#### Referred to Dates

Letter Merge Reports, 156

# **Referred to Names**

Letter Merge Reports, 156

#### Referring Doctors/Others

Referred By Doctor/Other Report, 292

# **Referring Patients**

Referred By Patient Report, 294

#### Religion

Patient List (Filtered), 210

#### Religions

UDS - Patient Status Report, 342

# **Remaining Balances**

Payment Agreement Report, 228

# **Remaining Insurance Benefit Amounts**

Letter Merge Reports, 156

# **Remaining Number of Payments**

Payment Agreement Report, 228

# **Rendering Clinics**

Adjustment Summary Report, 4
Payment Summary Report, 230
Provider A/R Totals - Daily Report, 268
Provider A/R Totals - Standard Report, 270
Provider Revenue - Allocations Report, 278
Provider Revenue - Charges Report, 280
Provider Revenue - Credits Report, 282

Provider Revenue - Summary Report, 284

# **Rights**

Assigned Rights Report, 24

Audit Rights Report - Assigned Individually, 40 Audit Rights Report - Assigned to Groups, 42

# **RVU Schedule**

RVU Utilization Report, 308

# **RVU Schedules**

RVU Schedules Report, 306

# **Scheduled Appointment**

Continuing Care Display List, 80

#### **Sealant Codes**

UDS - Sealant Statistics Report, 344

#### Sealant Ineligibility Codes

UDS - Sealant Statistics Report, 344

# Search as Date Range

Birthday List, 50

#### Secondary Insurance Coverage

Letter Merge Reports, 156

# Separate Totals for Medicaid and Non-Medicaid

#### **Patients**

Production Summary Report, 264

#### **Sexual Orientations**

UDS - Patient Status Report, 342

# **Show Open Claims Only**

Insurance Claim Aging Report, 144

# Skip Account with Claim Pending

Billing Statement, 48

# Skip Accounts with Claim Pending if Patient Portion Less than Amount

Billing Statement, 48

#### Skip Non-persons

Referred By Doctor/Other Report, 292

# Staff

Analysis Summary Report - Daily, 8 Analysis Summary Report - Standard, 12 Audit Report - Providers/Staff, 36

Birthday List, 50

Clinical Notes Report, 64

Day Sheet Report, 104

Employers and Employed Patients Report, 120

Finance Charge Report, 128

Insurance Claims Not Sent Report, 146

Late Charge Report, 154

Practice Analysis Report, 246

Practice Organization List, 248

Practice Statistics Report, 250

Pre-Treatment Estimate Aging Report, 256

Pre-Treatment Estimates Not Sent Report, 258

Procedures Not Attached to Insurance Report, 262

Production Summary Report, 264

Provider IDs List, 276

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

RVU Utilization Report, 308

Secondary Insurance Claims Not Created Report, 310

UDS - Patient Related Revenue Report, 340

Utilization Report, 358

#### **Starting Treatment Plan Amount**

Treatment Plan Approval Report, 320

Treatment Plan Approval Status Report, 322

# **Subtract Lab Expenses**

RVU Day Sheet Report, 300

RVU Production Summary Report, 302

# Time

Appointment Book View Printout, 14

# Time Zone

Appointment Statistics Report, 20

As Soon As Possible List, 22

Audit Report - Appointments, 26

Audit Report - Audit Log Status, 28

Audit Report - Clinics, 30

Audit Report - Combined, 32

Audit Report - Patients, 34

Audit Report - Providers/Staff, 36 Audit Report - Transactions, 38

Audit Rights Report - Assigned Individually, 40

Audit Rights Report - Assigned to Groups, 42

Audit Rights Report - Group Names, 44

Audit Rights Report - Users to Groups, 46

Clinical Notes Report, 64

Daily Summary Report, 92

Patient Information Accessed Report, 204

Unscheduled Appointment List (DX1), 348

#### **Treatment Dates**

Referral Analysis Report, 286

#### **Treatment Plan Providers**

Unscheduled Treatment Plans (Condensed) Report, 352 Unscheduled Treatment Plans (Detailed) Report, 354

# **Treatment-planned Procedures**

Letter Merge Reports, 156

# Type of Service Codes

Medical Code List, 184

# **Unique Patient Count**

RVU Day Sheet Report, 300

# **Unique Visit Count**

RVU Day Sheet Report, 300

# **Unscheduled Appointment**

Continuing Care Display List, 80

#### **Unscheduled Appointment Dates**

Unscheduled Appointment List (OM), 350

# **User Defined Category**

Patient List (Filtered), 210

# **User Groups**

Audit Rights Report - Group Names, 44 Audit Rights Report - Users to Groups, 46

#### **User-defined Category**

UDS - Patient Status Report, 342

# Users

Assigned Rights Report, 24

Audit Report - Audit Log Status, 28

Audit Rights Report - Assigned Individually, 40

Audit Rights Report - Assigned to Groups, 42

Audit Rights Report - Users to Groups, 46

# **Users Changed**

Audit Report - Appointments, 26

Audit Report - Clinics, 30

Audit Report - Combined, 32

Audit Report - Patients, 34

Audit Report - Providers/Staff, 36

Audit Report - Transactions, 38

Audit Rights Report - Assigned Individually, 40

Audit Rights Report - Assigned to Groups, 42

Audit Rights Report - Group Names, 44

Audit Rights Report - Users to Groups, 46

Patient Information Accessed Report, 204

# **Veteran Status**

Patient List (Filtered), 210

UDS - Patient Status Report, 342

# **Visit Codes**

UDS - Sealant Statistics Report, 344

# Visits

Treatment Case Report, 318

# With a Medical Claim (Received)

Procedures Not Attached to Insurance Report, 262

#### With a Medical Claim (Sent or Received)

Procedures Not Attached to Insurance Report, 262

# With a Medical Claim (Sent)

Procedures Not Attached to Insurance Report, 262

# With or Without a Medical Claim

Procedures Not Attached to Insurance Report, 262

#### Without a Medical Claim

Procedures Not Attached to Insurance Report, 262

#### **Worker Status**

Patient List (Filtered), 210

UDS - Patient Status Report, 342

#### **ZIP Code Statistics**

Practice Statistics Report, 250

# **ZIP Codes**

Letter Merge Reports, 156

UDS - Patient Status Report, 342

# **Index by Report Item**

# (Arranged in Categories)

Abbreviated Description		Account Balance Amount Aged 121 - 150	
ADA Code Abbreviated Description		Pre-Treatment Estimate Aging Report	256
Procedure Code List	260	Account Balance Amount Aged 151 - 180	
Multi-Code List	186	Pre-Treatment Estimate Aging Report	256
Vaccine Abbreviated Description		Account Balance Amount Aged 31 - 60	
Patient List (Filtered)	210	Pre-Treatment Estimate Aging Report	256
Accepted		Account Balance Amount Aged 61 - 90	
Percent of Accepted Cases		Pre-Treatment Estimate Aging Report	256
Practice Treatment Case Report	252	Account Balance Amount Aged 91 - 120	
Access		Pre-Treatment Estimate Aging Report	256
Clinic of Access		Account Clinic	
Patient Information Accessed Report	204	Collections Manager List	74
Date of Access		Account Estimated Insurance Portion	
Patient Information Accessed Report	204	Patient Route Slip	220
Module of Access		Account Holder Name	
Patient Information Accessed Report	204	Deposit Slip	112
Number of Patients Provided API Access to Electro	onic	Account Note	
Health Information		Collections Manager List	74
Meaningful Use Measure Calculation List	160	Account Provider	
Number of Patients Provided Timely Online Acces	s to	Collections Manager List	74
Electronic Health Information		Account Suspended Credit Amount	
Meaningful Use Measure Calculation List	160	Patient Route Slip	220
Number of Patients who Accessed Electronic Heal		Amount of Account Balance Aged >90	
Information with API		Insurance Claim Aging Report	144
Meaningful Use Measure Calculation List	160	Amount of Account Balance Aged 1 - 30	
Status of Access	100	Insurance Claim Aging Report	144
Patient Information Accessed Report	204	Amount of Account Balance Aged 31 - 60	
Time of Access	_0.	Insurance Claim Aging Report	144
Patient Information Accessed Report	204	Amount of Account Balance Aged 61 - 90	
Accessed	201	Insurance Claim Aging Report	144
Accessed Patient Information		Bank Account Number	
Audit Report - Combined	32	Deposit Slip	112
Account	02	Audit Report - Clinics	30
Account Amount Aged >90		Bank Account Number Change	
Patient Route Slip	220	Audit Report - Clinics	30
Account Amount Aged 0 - 30	220	Current Account Balance	
Patient Route Slip	220	Billing Statement	48
Account Amount Aged 181+	220	Ledger Balance	
Pre-Treatment Estimate Aging Report	256	Suspended Credits Report	316
Account Amount Aged 31 - 60	230	Prior Account Balance	
Patient Route Slip	220	Walkout - Family Walkout	362
Account Amount Aged 61 - 90	220	Total Account Balance	
Patient Route Slip	220	Insurance Claim Aging Report	144
Account Balance	220	Billing Statement	48
Collections Manager List	74	Total Amount of Account Bal	
Family Ledger Report	122	Collections Manager List	74
Family Ledger Report (Single Family)	124	Payment Agreement Report	228
Insurance Claim Aging Report	144	Aging/Credit Balance Report	6
Letter Merge Reports	156	Total Amount of Account Balances Aged 1 - 30 for	
Patient Route Slip	220	treatment Estimates	-
·	224	Pre-Treatment Estimate Aging Report	256
Patient's Ledger Report Payment Agreement Report	228	Total Amount of Account Balances Aged 1 - 30 for	
Pre-Treatment Estimate Aging Report	256	Primary Pre-treatment Estimates	
Aging/Credit Balance Report	230	Pre-Treatment Estimate Aging Report	256
Mairia/ Cicait baidlice Nebult	U	5 5 1	

Account (continued)	Total Amount of Account Balances Aged 181+ with
Total Amount of Account Balances Aged 1 - 30 for Sec-	Claims Insurance Claim Aging Report 14
ondary Pre-treatment Estimates	3 3 4
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 181+ with Primary Claims
Total Amount of Account Balances Aged 1 - 30 with	Insurance Claim Aging Report 14
Claims	Total Amount of Account Balances Aged 181+ with
Insurance Claim Aging Report 144	Secondary Claims
Total Amount of Account Balances Aged 1 - 30 with	Insurance Claim Aging Report 144
Primary Claims	Total Amount of Account Balances Aged 31 - 60 for Pre
Insurance Claim Aging Report 144	treatment Estimates
Total Amount of Account Balances Aged 1 - 30 with	Pre-Treatment Estimate Aging Report 256
Secondary Claims	Total Amount of Account Balances Aged 31 - 60 for
Insurance Claim Aging Report 144	Primary Pre-treatment Estimates
Total Amount of Account Balances Aged 121 - 150 for	Pre-Treatment Estimate Aging Report 256
Pre-treatment Estimates	Total Amount of Account Balances Aged 31 - 60 for
Pre-Treatment Estimate Aging Report 256	Secondary Pre-treatment Estimates
Total Amount of Account Balances Aged 121 - 150 for	Pre-Treatment Estimate Aging Report 250
Primary Pre-treatment Estimates	Total Amount of Account Balances Aged 31 - 60 with
Pre-Treatment Estimate Aging Report 256	Claims
Total Amount of Account Balances Aged 121 - 150 for	Insurance Claim Aging Report 144
Secondary Pre-treatment Estimates	Total Amount of Account Balances Aged 31 - 60 with
Pre-Treatment Estimate Aging Report 256	Primary Claims
Total Amount of Account Balances Aged 121 - 150 with	Insurance Claim Aging Report 144
Claims	Total Amount of Account Balances Aged 31 - 60 with
Insurance Claim Aging Report 144	Secondary Claims
Total Amount of Account Balances Aged 121 - 150 with	Insurance Claim Aging Report 144
Primary Claims	Total Amount of Account Balances Aged 61 - 90 for Pre
Insurance Claim Aging Report 144	treatment Estimates
Total Amount of Account Balances Aged 121 - 150 with	Pre-Treatment Estimate Aging Report 256
Secondary Claims	Total Amount of Account Balances Aged 61 - 90 for
Insurance Claim Aging Report 144	Primary Pre-treatment Estimates
Total Amount of Account Balances Aged 151 - 180 for	Pre-Treatment Estimate Aging Report 256
Pre-treatment Estimates	Total Amount of Account Balances Aged 61 - 90 for
Pre-Treatment Estimate Aging Report 256	Secondary Pre-treatment Estimates
Total Amount of Account Balances Aged 151 - 180 for	Pre-Treatment Estimate Aging Report 256
Primary Pre-treatment Estimates Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 61 - 90 with
Total Amount of Account Balances Aged 151 - 180 for	Claims
Secondary Pre-treatment Estimates	Insurance Claim Aging Report 144
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 61 - 90 with
Total Amount of Account Balances Aged 151 - 180 with	Primary Claims
Claims	Insurance Claim Aging Report 144
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 61 - 90 with
Total Amount of Account Balances Aged 151 - 180 with	Secondary Claims
Primary Claims	Insurance Claim Aging Report 14
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 91 - 120 for
Total Amount of Account Balances Aged 151 - 180 with	Pre-treatment Estimates
Secondary Claims	Pre-Treatment Estimate Aging Report 25c
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 91 - 120 for
Total Amount of Account Balances Aged 181+ for Pre-	Primary Pre-treatment Estimates Pre-Treatment Estimate Aging Report 256
treatment Estimates	Total Amount of Account Balances Aged 91 - 120 for
Pre-Treatment Estimate Aging Report 256	
Total Amount of Account Balances Aged 181+ for Pri-	Secondary Pre-treatment Estimates Pre-Treatment Estimate Aging Report 256
mary Pre-treatment Estimates	Pre-Treatment Estimate Aging Report 250 Total Amount of Account Balances Aged 91 - 120 with
Pre-Treatment Estimate Aging Report 256	Claims
Pre-Treatment Estimate Aging Report 256	Insurance Claim Aging Report 144
Total Amount of Account Balances Aged 181+ for Sec-	Total Amount of Account Balances Aged 91 - 120 with
ondary Pre-treatment Estimates	Primary Claims
Pre-Treatment Estimate Aging Report 256	Insurance Claim Aging Report 14

Account (continued)		Practice Treatment Case Report	252
Total Amount of Account Balances Aged 91 - 120 v	vith	Procedure Code List Procedures Not Attached to Insurance Repo	260
Secondary Claims		Production Summary Report	264
Insurance Claim Aging Report	144	Provider A/R Totals - Daily Report	268
Total Amount of Account Balances with Claims		Provider A/R Totals - Standard Report	270
Insurance Claim Aging Report	144	Provider Revenue - Allocations Report	278
Total Amount of Account Balances with Pre-treatment	ent	Provider Revenue - Charges Report	280
Estimates	0=1	Provider Revenue - Credits Report	282
Pre-Treatment Estimate Aging Report	256	RVU Day Sheet Report	300
Total Amount of Account Balances with Primary Cla		<b>RVU Production Summary Report</b>	302
Insurance Claim Aging Report Total Amount of Account Balances with Primary Pre	144	RVU Schedules Report	306
treatment Estimates	<del>-</del>	RVU Utilization Report	308
Pre-Treatment Estimate Aging Report	256	Standard Coverage Tables Report	314
Total Amount of Account Balances with Secondary	230	Treatment Case Report	318
Claims		Treatment Plan Approval Report	320
Insurance Claim Aging Report	144	Treatment Plan Approval Status Report Unscheduled Treatment Plans (Detailed) Rep	322
Total Amount of Account Balances with Secondary	Pre-	354	OIL
treatment Estimates		Updated Dental Insurance Payment Table Re	nort
Pre-Treatment Estimate Aging Report	256	356	,ροιτ
Account Holder		Utilization Report	358
Account Holder Name		Walkout - Doctor's Statement	360
Deposit Slip	112	Appointment Cycle Time Report	16
Accounts Receivable		ADA Code Abbreviated Description	
Current Receivables		Procedure Code List	260
Practice Analysis Report	246	Multi-Code List	186
Percent of Receivables	247	ADA Code Description	
Practice Analysis Report	246	Fee Schedules Report	126
Receivables Aged 31 - 60 Practice Analysis Report	246	Insurance Carrier Production - Full Report	140
Receivables Aged 61 - 90	240	Multi-Code List	186
Practice Analysis Report	246	Patient Chart and Progress Notes Printout	198
Receivables Aged Over 90	210	Patient Ledger Report	206 222
Practice Analysis Report	246	Patient Treatment Case Report Practice Treatment Case Report	252
Total Receivables		Procedure Code List	260
Practice Analysis Report	246	Procedures Not Attached to Insurance Repo	
Active		Production Summary Report	264
Number of Active Patient Guarantors		Provider A/R Totals - Daily Report	268
Practice Statistics Report	250	Provider A/R Totals - Standard Report	270
Number of Active Patients		Provider Revenue - Allocations Report	278
Practice Statistics Report	250	Provider Revenue - Charges Report	280
Practice Analysis Report	246	Provider Revenue - Credits Report	282
Number of Insured Active Patients	247	RVU Day Sheet Report	300
Practice Analysis Report	246	RVU Production Summary Report	302
Percent of Active Patient Guarantors Practice Statistics Report	250	RVU Schedules Report	306
Percent of Active Patients	230	RVU Utilization Report	308
Practice Statistics Report	250	Treatment Plan Approval Papert	318 320
Total Active New Patients	200	Treatment Plan Approval Report Treatment Plan Approval Status Report	322
New Patient List	188	Unscheduled Treatment Plans (Detailed) Rep	
ADA Code		354	, OI t
ADA Code		Utilization Report	358
Day Sheet (Charges and Receipts) Report	98	Walkout - Doctor's Statement	360
Dental Encounters Report	110	Walkout - Family Walkout	362
Fee Schedules Report	126	Day Sheet (Charges and Receipts) Report	98
Insurance Carrier Production - Full Report	140	ADA Code Description for Today's Completed Wor	k
Multi-Code List	186	Patient Chart Printout	200
Operator Day Sheet Report	192	ADA Code Description for Treatment-planned Prod	ce-
Patient Chart and Progress Notes Printout	198	dure	000
Patient List (Filtered)	210 222	Patient Chart Printout	200
Patient Treatment Case Report	<i>L</i>		

ADA Code (continued)		Address	
ADA C. d. D		Address of Patient on Appointment	
ADA Code Description of Completed Treatment		Letter Merge Reports	156
Referral Recap Report	288	Change of Address	
ADA Code Description of Treatment Still in Prog		Coupon Book - Payment Agreements	83
Referral Recap Report	288	Coupon Book - Future Due Payments	82
ADA Code Description of Treatment-planned Pr	oce-	Employer Address	
dure	200	Letter Merge Reports	156
Referral Slip	290	Employers and Employed Patients Report	120
ADA Code Description or Transaction Description		Employer Address (for Guarantor)	
Operator Day Sheet Report	192	Patient Questionnaire	218
ADA Code of Completed Treatment	000	Employer Address (for Patient)	
Referral Recap Report	288	Patient Questionnaire	218
ADA Code of Treatment Still in Progress	000	Guarantor Address	
Referral Recap Report	288	Family Ledger Report	122
ADA Code of Treatment-planned Procedure	000	Family Ledger Report (Single Family)	124
Referral Slip	290	Patient Route Slip	220
Alternate ADA Code	0.40	Truth in Lending Disclosure Statement	324
Procedure Code List	260	Walkout - Family Walkout	362
Insurance Carrier List	136	Billing Statement	48
Beginning ADA Code		Guarantor City	
Insurance Coverage Tables Report	148	Collections Manager List	74
Denominator Codes for Provider		Guarantor State	
Oral Health Education Report	196	Collections Manager List	74
Periodontal Exam Report	244	Guarantor Zip Code	
Initial Health History Report	134	Collections Manager List	74
Next Appointment ADA Code		Insurance Carrier Address	
Patient Route Slip	220	Insurance Coverage Tables Report	148
Next Appointment ADA Code Description		Provider IDs List	276
Patient Route Slip	220	Updated Dental Insurance Payment Table R	
Numerator Codes for Provider		356	-
Oral Health Education Report	196	Insurance Carrier List	136
Periodontal Exam Report	244	Insurance Carrier City and State	
Initial Health History Report	134	Insurance Eligibility Report	150
Paint Type		Insurance Carrier Street Address	100
Procedure Code List	260	Insurance Eligibility Report	150
Dental Diagnostic Code List	108	Insurance Plan Name and Address for Primary Insu	
Procedure Code Category		Patient Questionnaire	218
Standard Coverage Tables Report	314	Insurance Plan Name and Address for Secondary I	
Insurance Coverage Tables Report	148	ance	11001
Replace Initial Zero of Procedure Code on Claim		Patient Questionnaire	218
Insurance Carrier List	136	Patient Address	210
Time Units		Birthday List	50
Procedure Code List	260	Continuing Care Cards - No Appointment	78
Multi-Code List	186	Continuing Care Cards - with Appointment	79
Total Denominator Codes for All Clinics		Coupon Book - Future Due Payments	82
Oral Health Education Report	196	Coupon Book - Payment Agreements	83
Periodontal Exam Report	244	New Patient List	188
Initial Health History Report	134	Patient Ledger Report	206
Total Denominator Codes for Clinic		Patient Ledger Report	208
Oral Health Education Report	196	Patient Questionnaire	218
Periodontal Exam Report	244	Patient Route Slip	220
Initial Health History Report	134	Patient's Ledger Report	224
Total Numerator Codes for All Clinics		Prescription Printout	254
Oral Health Education Report	196	Referral Recap Report	288
Periodontal Exam Report	244	Referral Slip	290
Initial Health History Report	134	Walkout - Doctor's Statement	360
Total Numerator Codes for Clinic		Appointment Reminder Cards	18
Oral Health Education Report	196		10
Periodontal Exam Report	244	Patient City Patient List (Filtered)	210
Initial Health History Report	134	Letter Merge Reports	156
- · ·		LOCIO ITICI DO NODOLO	1 00

ddress (continued)		Subscriber Address for Secondary Insurance	
Patient State		Patient Questionnaire	218
	210	Subscriber's Employer Address for Primary Insuranc	
Patient List (Filtered)	156	Patient Questionnaire	218
Letter Merge Reports Patient Street Address	130	Subscriber's Employer Address for Secondary Insura	
	210	Patient Questionnaire	218
Patient List (Filtered)		Adjustment	
Letter Merge Reports	156	Adjustment Date	
Practice Address	40	Patient's Ledger Report	224
Billing Statement	48	Adjustment Description	
Continuing Care Cards - No Appointment	78	Patient's Ledger Report	224
Continuing Care Cards - with Appointment	79	Adjustment Type	
Coupon Book - Future Due Payments	82	Daily Summary Report	92
Coupon Book - Payment Agreements	83	Day Sheet (Adjustments) Report	94
Patient Chart and Progress Notes Printout	198	Adjustment Summary Report	4
Patient Chart Printout	200	Adjustment Types	
Patient Treatment Case Report	222	Custom Practice Information Report	86
Perio - Combined Graphic & Data Chart Rep	oort	Amount of - Adjustments (Collection)	
232		Provider A/R Totals - Daily Report	268
Perio - Exam Comparison Report	236	Amount of - Adjustments (Collection) for Provider	
Perio - Graphic Chart Report	238	Provider A/R Totals - Standard Report	270
Practice Organization List	248	Provider A/R Totals - Daily Report	268
Prescription Printout	254	Amount of - Adjustments (Production)	
Provider IDs List	276	Provider A/R Totals - Daily Report	268
Referral Recap Report	288	Amount of - Adjustments (Production) for Provider	
Referral Slip	290	Provider A/R Totals - Standard Report	270
Truth in Lending Disclosure Statement	324	Provider A/R Totals - Daily Report	268
Walkout - Family Walkout	362	Amount of + Adjustments (Collection)	
Appointment Reminder Cards	18	Provider A/R Totals - Daily Report	268
Practice City		Amount of + Adjustments (Collection) for Provider	
Registration Information Report	298	Provider A/R Totals - Standard Report	270
Practice City State and ZIP Code		Provider A/R Totals - Daily Report	268
Letter Merge Reports	156	Amount of + Adjustments (Production)	
Practice Country		Provider A/R Totals - Daily Report	268
Registration Information Report	298	Amount of + Adjustments (Production) for Provider	
Practice State		Provider A/R Totals - Standard Report	270
Registration Information Report	298	Provider A/R Totals - Daily Report	268
Practice Street Address		Amount of Adjustment Type	200
Registration Information Report	298	Adjustment Summary Report	4
Letter Merge Reports	156	Amount of Allowances for Patient	
Practice ZIP Code		UDS - Patient Related Revenue Report	340
Registration Information Report	298	Amount of Applied Credit Adjustments for Clinic	0 10
Provider Address		Analysis Summary Report - Standard	12
Walkout - Doctor's Statement	360	Day Sheet Report	104
Referral Address		Analysis Summary Report - Daily	8
Referral Slip	290	Amount of Applied Credit Adjustments for Previous	
Referral Recap Report	288	Month for Provider	,
Referred by Doctor/Other Address		Day Sheet (Charges and Receipts) Report	98
Referred By Doctor/Other Report	292	Amount of Applied Credit Adjustments for Provider	
Referred by Source Address		Analysis Summary Report - Standard	12
Letter Merge Reports	156	Day Sheet Report	104
Referred to Address		Analysis Summary Report - Daily	8
Letter Merge Reports	156	Amount of Bad Debt Write-offs for Patient	O
Referred to Doctor Address		UDS - Patient Related Revenue Report	340
Referred To Doctor Report	296	Amount of Charge Adjustments for Clinic	340
Referring Patient Address			10
Referred By Patient Report	294	Analysis Summary Report - Standard	104
Spouse Address		Day Sheet Report	104
Patient Questionnaire	218	Analysis Summary Report - Daily	8 . for
Subscriber Address for Primary Insurance		Amount of Charge Adjustments for Previous Month	i ior
Patient Questionnaire	218	Provider	00
		Day Sheet (Charges and Receipts) Report	98
		Day Sheet (Charges and Receipts) Report	98

djustment (continued)		Amount of Other Applied Credit Adjustments for	
Amount of Charge Adjustments for Provider		Provider	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
	104	Day Sheet Report	104
Day Sheet Report		Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Amount of Other Applied Credit Special Adjustme	nts
Amount of Credit Special Adjustments	2/0	for Clinic	
Provider A/R Totals - Daily Report	268	Day Sheet Report	104
Amount of Credit Special Adjustments for Clinic	4.0	Amount of Other Applied Credit Special Adjustme	ents
Analysis Summary Report - Standard	12	for Provider	
Day Sheet Report	104	Day Sheet Report	104
Analysis Summary Report - Daily	8	Amount of Other Credit Special Adjustments for C	linic
Amount of Credit Special Adjustments for Provide		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	8
Day Sheet Report	104	Amount of Other Credit Special Adjustments for P	
Provider A/R Totals - Daily Report	268	vider	
Provider A/R Totals - Standard Report	270	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Current Applied Credit Adjustments for	or Prov	Amount of Other Debit Adjustments (Average)	
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Amount of Current Applied Payments for Provide	r	Amount of Other Debit Adjustments (for Date Ran	
Day Sheet (Charges and Receipts) Report	98		
Amount of Current Charge Adjustments for Providence		Practice Analysis Report	246
Day Sheet (Charges and Receipts) Report	98	Amount of Other Debit Adjustments (MTD)	0.44
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Amount of Current Suspended Credit Adjustmen		Amount of Other Debit Adjustments (YTD)	
Provider	13 101	Practice Analysis Report	246
Day Sheet (Charges and Receipts) Report	98	Amount of Sliding Discounts for Patient	
	70	UDS - Patient Related Revenue Report	340
Amount of Debit Adjustments (Average)	24/	Amount of Suspended Credit Adjustments for Clin	
Practice Analysis Report	246	Analysis Summary Report - Standard	12
Amount of Debit Adjustments (for Date Range)	24/	Day Sheet Report	104
Practice Analysis Report	246	Analysis Summary Report - Daily	8
Amount of Debit Adjustments (MTD)	0.47	Amount of Suspended Credit Adjustments for Prev	vious
Practice Analysis Report	246	Month for Provider	
Amount of Debit Adjustments (YTD)		Day Sheet (Charges and Receipts) Report	98
Practice Analysis Report	246	Amount of Suspended Credit Adjustments for Prov	vider
Amount of Debit Special Adjustments		Analysis Summary Report - Standard	12
Provider A/R Totals - Daily Report	268	Day Sheet Report	104
Amount of Debit Special Adjustments for Clinic		Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Amount of YTD Applied Credit Adjustments for Pro	-
Day Sheet Report	104	vider	0
Analysis Summary Report - Daily	8	Day Sheet (Charges and Receipts) Report	98
Amount of Debit Special Adjustments for Provide	r	Amount of YTD Charge Adjustments for Provider	/(
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Daily Report	268		
Provider A/R Totals - Standard Report	270	Amount of YTD Suspended Credit Adjustments for	
Analysis Summary Report - Daily	8	Day Sheet (Charges and Receipts) Report	98
Amount of MTD Applied Credit Adjustments for I		Applied Credit Adjustment Amount	4.0
vider	10	Analysis Summary Report - Standard	12
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of MTD Charge Adjustments for Provider		Average Amount of Adjustment Type	
Day Sheet (Charges and Receipts) Report	98	Adjustment Summary Report	
		Average Amount of Adjustments	
Day Sheet (Charges and Receipts) Report	. 98	Day Sheet (Adjustments) Report	94
Amount of MTD Suspended Credit Adjustments f	or	Average Amount of Adjustments for Clinic	
Provider	00	Day Sheet (Adjustments) Report	94
Day Sheet (Charges and Receipts) Report	98	Average Amount of Adjustments for Provider	
Amount of Other Applied Credit Adjustments for		Day Sheet (Adjustments) Report	94
Analysis Summary Report - Standard	12	Average Amount of Credit Adjustments	
Day Sheet Report	104	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Daily	8	Average Amount of Debit Adjustments	- '
		Day Sheet (Adjustments) Report	94
		,, ,,, , ,	,

Adjustment (continued)		Subtotal of Bad Debt Write-offs for Financial Class	
Charge Adjustment Amount		UDS - Patient Related Revenue Report	340
Analysis Summary Report - Standard	12	Subtotal of Bad Debt Write-offs for Payer Categor	ry 340
Analysis Summary Report - Daily	8	UDS - Patient Related Revenue Report Subtotal of Sliding Discounts for Financial Class T	
Collection Adjustments		UDS - Patient Related Revenue Report	340
Provider A/R Totals - Standard Report	270	Subtotal of Sliding Discounts for Payer Category	340
Provider A/R Totals - Daily Report	268	UDS - Patient Related Revenue Report	340
Credit Adjustment Amount		Suspended Credit Adjustment Amount	340
Insurance Carrier Production - Full Report	140	Analysis Summary Report - Standard	12
Billing Statement	48	Analysis Summary Report - Standard  Analysis Summary Report - Daily	8
Credit Adjustment Amount for Insurance Plan		Total Amount of - Adjustments (Collection)	C
Insurance Carrier Production - Summary Re	port	Provider A/R Totals - Standard Report	270
142		Provider A/R Totals - Standard Report  Provider A/R Totals - Daily Report	268
Insurance Carrier Production - Full Report	140	Total Amount of - Adjustments (Production)	200
Credit Special Adjustment Amount		Provider A/R Totals - Standard Report	270
Analysis Summary Report - Standard	12	Provider A/R Totals - Standard Report  Provider A/R Totals - Daily Report	268
Analysis Summary Report - Daily	8	Total Amount of + Adjustments (Collection)	200
Debit Adjustment Amount		Provider A/R Totals - Standard Report	270
Insurance Carrier Production - Full Report	140	Provider A/R Totals - Daily Report	268
Debit Adjustment Amount for Insurance Plan		Total Amount of + Adjustments (Production)	200
Insurance Carrier Production - Summary Re	port	Provider A/R Totals - Standard Report	270
142		Provider A/R Totals - Daily Report	268
Insurance Carrier Production - Full Report	140	Total Amount of Adjustment Type	200
Debit Special Adjustment Amount		Daily Summary Report	92
Analysis Summary Report - Standard	12	Total Amount of Adjustment Types	, 2
Analysis Summary Report - Daily	8	Adjustment Summary Report	4
Grand Total Amount of Charge Adjustments		Total Amount of Adjustments	
Insurance Transaction Analysis Report	152	Day Sheet (Adjustments) Report	94
Grand Total Amount of Credit Adjustments		Daily Summary Report	92
Insurance Transaction Analysis Report	152	Total Amount of Adjustments for Clinic	, 2
Grand Total Number of Charge Adjustments		Day Sheet (Adjustments) Report	94
Insurance Transaction Analysis Report	152	Total Amount of Adjustments for Provider	,-
Grand Total Number of Credit Adjustments		Day Sheet (Adjustments) Report	94
Insurance Transaction Analysis Report	152	Total Amount of Allowances for Financial Class Ty	
Other Applied Credit Adjustment Amount		UDS - Patient Related Revenue Report	340
Analysis Summary Report - Standard	12	Total Amount of Allowances for Patient	0 10
Analysis Summary Report - Daily	8	UDS - Patient Related Revenue Report	340
Other Credit Special Adjustment Amount		Total Amount of Allowances for Payer Category	0 10
Analysis Summary Report - Standard	12	UDS - Patient Related Revenue Report	340
Analysis Summary Report - Daily	8	Total Amount of Applied Credit Adjustments	
Percent of Adjustment Type in Adjustment Type (	Cat-	Analysis Summary Report - Standard	12
egory		Day Sheet Report	104
Adjustment Summary Report	4	Analysis Summary Report - Daily	8
Production Adjustments		Total Amount of Applied Credit Adjustments for F	revi-
Provider A/R Totals - Standard Report	270	ous Month	
Provider A/R Totals - Daily Report	268	Day Sheet (Charges and Receipts) Report	98
Quantity of Adjustment Type		Total Amount of Bad Debt Write-offs for Financial	
Adjustment Summary Report	4	Туре	
Quantity of Adjustments for Clinic		UDS - Patient Related Revenue Report	340
Day Sheet (Adjustments) Report	94	Total Amount of Bad Debt Write-offs for Patient	
Quantity of Adjustments for Provider		UDS - Patient Related Revenue Report	340
Day Sheet (Adjustments) Report	94	Total Amount of Bad Debt Write-offs for Payer Ca	
Revenue for Provider from Credit Adjustments		UDS - Patient Related Revenue Report	340
Provider Revenue - Charges Report	280	Total Amount of Charge Adjustments	
Provider Revenue - Credits Report	282	Analysis Summary Report - Standard	12
Provider Revenue - Summary Report	284	Day Sheet Report	104
Provider Revenue - Allocations Report	278	Insurance Transaction Analysis Report	152
Subtotal of Allowances for Financial Class Type		Operator Day Sheet Report	192
UDS - Patient Related Revenue Report	340	Analysis Summary Report - Daily	8
Subtotal of Allowances for Payer Category	0.40		
UDS - Patient Related Revenue Report	340		

djustment (continued)		Iotal Amount of Sliding Discounts for Payer Catego	
Total Amount of Charge Adjustments for Previous		UDS - Patient Related Revenue Report	340
Month		Total Amount of YTD Applied Credit Adjustments	00
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of YTD Charge Adjustments	00
Total Amount of Credit Adjustments	70	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Adjustments) Report	94	Day Sheet (Charges and Receipts) Report	98
Insurance Carrier Production - Full Report	140	Total Amount of YTD Suspended Credit Adjustmen	
		Day Sheet (Charges and Receipts) Report	98
Insurance Carrier Production - Summary Repo	ΟΙί	Total Number of Charge Adjustments	
	152	Insurance Transaction Analysis Report	152
Insurance Transaction Analysis Report	192	Total Number of Credit Adjustments	
Operator Day Sheet Report		Insurance Transaction Analysis Report	152
Adjustment Summary Report	4	Total Quantity of Adjustments	
Total Amount of Credit Special Adjustments	10	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Standard	12	Total Quantity of Credit Adjustments	
Day Sheet Report	104	Day Sheet (Adjustments) Report	94
Provider A/R Totals - Daily Report	268	Total Quantity of Debit Adjustments	
Provider A/R Totals - Standard Report	270	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Daily	8	Total Revenue from Credit Adjustments	
Total Amount of Current Applied Credit Adjustmen		Provider Revenue - Charges Report	280
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Credits Report	282
Total Amount of Current Charge Adjustments		Provider Revenue - Summary Report	284
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Allocations Report	278
Day Sheet (Charges and Receipts) Report	98	Adjustment Type	
Total Amount of Current Suspended Credit Adjust-		Adjustment Type	
ments		Daily Summary Report	92
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Adjustments) Report	94
Total Amount of Debit Adjustments		Adjustment Summary Report	4
Day Sheet (Adjustments) Report	94	Adjustment Types	
Insurance Carrier Production - Full Report	140	Custom Practice Information Report	86
Insurance Carrier Production - Summary Repo	ort	Amount of Adjustment Type	
142		Adjustment Summary Report	4
Adjustment Summary Report	4	Average Amount of Adjustment Type	
Total Amount of Debit Special Adjustments		Adjustment Summary Report	4
Analysis Summary Report - Standard	12	Quantity of Adjustment Type	
Day Sheet Report	104	Adjustment Summary Report	4
Provider A/R Totals - Daily Report	268	Total Amount of Adjustment Type	7
Provider A/R Totals - Standard Report	270	Daily Summary Report	92
Analysis Summary Report - Daily	8	Total Amount of Adjustment Types	12
Total Amount of MTD Applied Credit Adjustments		Adjustment Summary Report	4
Day Sheet (Charges and Receipts) Report	98		4
Total Amount of MTD Charge Adjustments		Adjustment Type Category	. +
Day Sheet (Charges and Receipts) Report	98	Percent of Adjustment Type in Adjustment Type Ca	11-
Day Sheet (Charges and Receipts) Report	98	egory	1
Total Amount of MTD Suspended Credit Adjustmen	nts	Adjustment Summary Report	4
Day Sheet (Charges and Receipts) Report	98	Age	
Total Amount of Other Applied Credit Adjustments	;	20+ Years Old for Financial Class Type	224
Analysis Summary Report - Standard	12	UDS - Insurance Financial Class Report	334
Day Sheet Report	104	20+ Years Old for Financial Class Type for Clinic	
Analysis Summary Report - Daily	8	UDS - Insurance Financial Class Report	334
Total Amount of Other Applied Credit Special Adju		20+ Years Old for Financial Class Type for Provider	
ments		UDS - Insurance Financial Class Report	334
Day Sheet Report	104	20+ Years Old for Financial Class Types	
Total Amount of Other Credit Special Adjustments		UDS - Insurance Financial Class Report	334
Analysis Summary Report - Standard	12	Age	
Analysis Summary Report - Standard  Analysis Summary Report - Daily	8	UDS - Age/Gender Report	326
Total Amount of Sliding Discounts for Financial Class		Patient Health Assessment Report	202
Type		Ages 15 - 19 Years	
UDS - Patient Related Revenue Report	340	Caries Prevalence and Periodontal Index Rep	oort
Total Amount of Sliding Discounts for Patient	J <del>-1</del> U	52	
UDS - Patient Related Revenue Report	340		

Age (continued)	Number of Medicaid Patients in First Age Group at Clinic
Ages 2 - 5 Years	UDS - Medicaid/Medicare Report 338
Caries Prevalence and Periodontal Index Report 52	Number of Medicaid Patients in First Age Group for Provider
Ages 35 - 44 Years	UDS - Medicaid/Medicare Report 338
Caries Prevalence and Periodontal Index Report 52	Number of Medicaid Patients in First Age Group in ZIP Code
Ages 55+ Years	UDS - Medicaid/Medicare Report 338
Caries Prevalence and Periodontal Index Report 52	Number of Medicaid Patients in First Age Group with Financial Class
Ages 6 - 14 Years	UDS - Medicaid/Medicare Report 338
Caries Prevalence and Periodontal Index Report	Number of Medicaid Patients in Second Age Group
52	UDS - Medicaid/Medicare Report 338
Guarantor Birth Date & Age Collections Manager List 74	Number of Medicaid Patients in Second Age Group at
Number <19 Years Old for Financial Class Type	Clinic
UDS - Insurance Financial Class Report 334	UDS - Medicaid/Medicare Report 338
Number <19 Years Old for Financial Class Type for	Number of Medicaid Patients in Second Age Group for Provider
Clinic	UDS - Medicaid/Medicare Report 338
UDS - Insurance Financial Class Report 334 Number <19 Years Old for Financial Class Type for	Number of Medicaid Patients in Second Age Group in ZIP Code
Provider	UDS - Medicaid/Medicare Report 338
UDS - Insurance Financial Class Report 334 Number 0 - 17 Years Old for Financial Class Type	Number of Medicaid Patients in Second Age Group with Financial Class
UDS - Insurance Financial Class Report (2013) 336	UDS - Medicaid/Medicare Report 338
Number 18+ for Financial Class Type	Number of Medicare Patients in First Age Group
UDS - Insurance Financial Class Report (2013) 336 Number of Medicaid and Medicare Patients in First Age	UDS - Medicaid/Medicare Report 338
Group  UDS - Medicaid/Medicare Report 338	Number of Medicare Patients in First Age Group at Clinic
Number of Medicaid and Medicare Patients in First Age	UDS - Medicaid/Medicare Report 338
Group at Clinic	Number of Medicare Patients in First Age Group for Provider
UDS - Medicaid/Medicare Report 338  Number of Medicaid and Medicare Patients in First Age	UDS - Medicaid/Medicare Report 338
Group for Provider	Number of Medicare Patients in First Age Group in ZIP Code
UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in First Age Group in ZIP Code	Number of Medicare Patients in First Age Group with Financial Class
UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in First Age Group with Financial Class	Number of Medicare Patients in Second Age Group
UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in Second Age Group	Number of Medicare Patients in Second Age Group at Clinic
UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in Second	Number of Medicare Patients in Second Age Group for Provider
Age Group at Clinic UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in Second	Number of Medicare Patients in Second Age Group in ZIP Code
Age Group for Provider UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in Second Age Group in ZIP Code	Number of Medicare Patients in Second Age Group with Financial Class
UDS - Medicaid/Medicare Report 338	UDS - Medicaid/Medicare Report 338
Number of Medicaid and Medicare Patients in Second	Number of Patients <6 or 65+ Years  Magningful Use Magnus Calculation List 140
Age Group with Financial Class	Meaningful Use Measure Calculation List 160 Number of Patients <6 or 65+ Years who Received Ap-
UDS - Medicaid/Medicare Report 338	pointment Reminders
Number of Medicaid Patients in First Age Group	Meaningful Use Measure Calculation List 160
UDS - Medicaid/Medicare Report 338	Number of Patients 0 - 19 Years
	Clinical Quality Measures List 66

Age (continued)		Number of Patients 2+ Years with Vital Sign Readir	ıgs
	iah	Meaningful Use Measure Calculation List	160
Number of Patients 0 - 19 Years with Fluoride Varn		Number of Patients 21 - 30 Years	
Clinical Quality Measures List	66	Practice Statistics Report	250
Number of Patients 0 - 19 Years with Tooth Decay	Or .	Number of Patients 3 - 17 Years	
Cavities	//	Clinical Quality Measures List	66
Clinical Quality Measures List	66	Number of Patients 3 - 17 Years who Received Nut	rition
Number of Patients 0 - 2 Years	250	Counseling	
Practice Statistics Report	250	Clinical Quality Measures List	66
Number of Patients 0 - 2 Years Seen	4.0	Number of Patients 3 - 17 Years who Received Phys	sical
Meaningful Use Measure Calculation List	160	Activity Counseling	
Number of Patients 0 - 2 Years with Vital Sign Read		Clinical Quality Measures List	66
Meaningful Use Measure Calculation List	160	Number of Patients 3 - 17 Years with BMI Percentile	е
Meaningful Use Measure Calculation List	160	Reading	
Number of Patients 11 - 12 Years		Clinical Quality Measures List	66
Practice Statistics Report	250	Number of Patients 3 - 17 Years with Medical Enco	un-
Number of Patients 13 - 14 Years		ters (with Exclusions)	
Practice Statistics Report	250	Clinical Quality Measures List	66
Number of Patients 13+ Years Seen		Number of Patients 3 - 17 Years with Outpatient Vi	
Meaningful Use Measure Calculation List	160	(with Exclusions)	5110
Meaningful Use Measure Calculation List	160	Clinical Quality Measures List	66
Number of Patients 13+ Years with Smoking Status	3	Number of Patients 3 - 4 Years	00
Meaningful Use Measure Calculation List	160	Practice Statistics Report	250
Meaningful Use Measure Calculation List	160		
Number of Patients 15 - 16 Years		Number of Patients 3+ Years with Vital Sign Readi	
Practice Statistics Report	250	Meaningful Use Measure Calculation List	160
Number of Patients 17 - 20 Years	200	Number of Patients 3+ Years Seen	4.0
Practice Statistics Report	250	Meaningful Use Measure Calculation List	160
Number of Patients 18 - 64 Years	250	Number of Patients 3+ Years with Vital Sign Readin	
	66	Meaningful Use Measure Calculation List	160
Clinical Quality Measures List		Number of Patients 31 - 40 Years	
Number of Patients 18 - 64 Years with Abnormal B	IVII	Practice Statistics Report	250
Reading and Follow Up	//	Number of Patients 41 - 50 Years	
Clinical Quality Measures List	66	Practice Statistics Report	250
Number of Patients 18 - 64 Years with Medical Enc	oun-	Number of Patients 5 - 6 Years	
ters (with Exclusions)		Practice Statistics Report	250
Clinical Quality Measures List	66	Number of Patients 51 - 60 Years	
Number of Patients 18 - 85 Years		Practice Statistics Report	250
Clinical Quality Measures List	66	Number of Patients 6+ Months	
Number of Patients 18 - 85 Years with Abnormal B	lood	Clinical Quality Measures List	66
Pressure Reading		Number of Patients 6+ Months who Received Influ	enza
Clinical Quality Measures List	66	Vaccinations	
Number of Patients 18 - 85 Years with Hypertensio	n	Clinical Quality Measures List	66
Clinical Quality Measures List	66	Number of Patients 61 - 70 Years	00
Number of Patients 18 - 85 Years with Outpatient \	/isits	Practice Statistics Report	250
(with Exclusions)		Number of Patients 65+ Years	230
Clinical Quality Measures List	66	Clinical Quality Measures List	66
Number of Patients 18+ Years		•	00
Clinical Quality Measures List	66	Number of Patients 65+ Years with Abnormal BMI	
Number of Patients 18+ Years who Use Tobacco a		Reading and Follow Up	,,
Received Cessation Counseling		Clinical Quality Measures List	. 66
Clinical Quality Measures List	66	Number of Patients 65+ Years with Medical Encour	nters
Number of Patients 18+ Years with Current Medica		(with Exclusions)	
Clinical Quality Measures List	66	Clinical Quality Measures List	66
		Number of Patients 66+ Years	
Number of Patients 18+ Years with Medical Encou	nters	Clinical Quality Measures List	66
or Patient Health Assessments	//	Number of Patients 66+ Years Seen	
Clinical Quality Measures List	66	Clinical Quality Measures List	66
Number of Patients 18+ Years with Visits	24/	Number of Patients 66+ Years with 1+ High-risk Me	edica-
UDS - Tobacco Use and Intervention Report		tions	
Clinical Quality Measures List	66	Clinical Quality Measures List	66
Number of Patients 2+ Years Seen		Number of Patients 66+ Years with 2+ High-risk Me	edica-
Meaningful Use Measure Calculation List	160	tions	
		Clinical Quality Measures List	66
		,	

Age (continued)		Account Amount Aged 181+	
		Pre-Treatment Estimate Aging Report	256
Number of Patients 7 - 8 Years		Account Amount Aged 31 - 60	
Practice Statistics Report	250	Patient Route Slip	220
Number of Patients 71 - 80 Years		Account Amount Aged 61 - 90	
Practice Statistics Report	250	Patient Route Slip	220
Number of Patients 81+ Years		Account Balance Amount Aged 121 - 150	
Practice Statistics Report	250	Pre-Treatment Estimate Aging Report	256
Number of Patients 9 - 10 Years		Account Balance Amount Aged 151 - 180	200
Practice Statistics Report	250	Pre-Treatment Estimate Aging Report	256
Number of Tobacco Non-users 18+ Years with	n Tobacco	Account Balance Amount Aged 31 - 60	200
Use Assessment		Pre-Treatment Estimate Aging Report	256
UDS - Tobacco Use and Intervention Re	port 346	Account Balance Amount Aged 61 - 90	250
Number of Tobacco Users 18+ Years with Tob	acco Use	Pre-Treatment Estimate Aging Report	256
Assessment and Tobacco Cessation Counselin	ng or	Account Balance Amount Aged 91 - 120	230
Tobacco Cessation Pharmacotherapy		Pre-Treatment Estimate Aging Report	256
UDS - Tobacco Use and Intervention Re	port 346	Aged Amount 0 - 30	230
Patient Age	'		
Patient List (Filtered)	210	Aging/Credit Balance Report	6
Patient Route Slip	220	Aged Amount 0 - 30 for Clinic	
Walkout - Doctor's Statement	360	Aging/Credit Balance Report	6
Continuing Care Display List	80	Aged Amount 0 - 30 for Provider	,
Percent of Patients 0 - 2 Years		Aging/Credit Balance Report	6
Practice Statistics Report	250	Aged Amount 121 - 150	,
Percent of Patients 11 - 12 Years	230	Aging/Credit Balance Report	6
Practice Statistics Report	250	Aged Amount 121 - 150 for Clinic	,
Percent of Patients 13 - 14 Years	250	Aging/Credit Balance Report	6
Practice Statistics Report	250	Aged Amount 121 - 150 for Provider	
Percent of Patients 15 - 16 Years	250	Aging/Credit Balance Report	6
Practice Statistics Report	250	Aged Amount 151 - 180	
Percent of Patients 17 - 20 Years	230	Aging/Credit Balance Report	6
	250	Aged Amount 151 - 180 for Clinic	
Practice Statistics Report Percent of Patients 21 - 30 Years	230	Aging/Credit Balance Report	6
	250	Aged Amount 151 - 180 for Provider	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 3 - 4 Years	250	Aged Amount 31 - 60	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 31 - 40 Years	250	Aged Amount 31 - 60 for Clinic	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 41 - 50 Years	250	Aged Amount 31 - 60 for Provider	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 5 - 6 Years	250	Aged Amount 61 - 90	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 51 - 60 Years	050	Aged Amount 61 - 90 for Clinic	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 61 - 70 Years	050	Aged Amount 61 - 90 for Provider	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 7 - 8 Years	050	Aged Amount 90 - 120	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 71 - 80 Years	0.50	Aged Amount 90 - 120 for Clinic	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 81+ Years	0.50	Aged Amount 90 - 120 for Provider	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Percent of Patients 9 - 10 Years		Aged Amount Over 180	
Practice Statistics Report	250	Aging/Credit Balance Report	6
Total Number <19 Years Old for Financial Class		Aged Amount Over 180 for Clinic	
UDS - Insurance Financial Class Report	334	Aging/Credit Balance Report	6
Aging		Aged Amount Over 180 for Provider	
Account Amount Aged >90		Aging/Credit Balance Report	6
Patient Route Slip	220	Aging 0 - 30	
Account Amount Aged 0 - 30		Letter Merge Reports	156
Patient Route Slip	220	Aging 31 - 60	
		Letter Merge Reports	156
		• •	

Aging (continued)		Total Amount Aged 0 - 30
riging (commute)		Collections Manager List 74
Aging 61 - 90		Aging/Credit Balance Report 6
Letter Merge Reports	156	Total Amount Aged 121 - 150
Aging 91+		Aging/Credit Balance Report 6
Letter Merge Reports	156	Total Amount Aged 151 - 180
Amount Aged >90		Aging/Credit Balance Report 6
Continuing Care Display List	80	Total Amount Aged 31 - 60
Amount Aged 0 - 30		Collections Manager List 74
Continuing Care Display List	80	Aging/Credit Balance Report 6
Collections Manager List	74	Total Amount Aged 61 - 90
Amount Aged 31 - 60		
Continuing Care Display List	80	5
Collections Manager List	74	Aging/Credit Balance Report 6
Amount Aged 61 - 90		Total Amount Aged 90 - 120
Continuing Care Display List	80	Aging/Credit Balance Report 6
Collections Manager List	74	Total Amount Aged 91+
Amount Aged 91+	, ,	Collections Manager List 74
Collections Manager List	74	Total Amount Aged Over 180
Amount Aged Over 30 Days	74	Aging/Credit Balance Report 6
Billing Statement	48	Total Amount of Account Balances Aged 1 - 30 for Pre-
Amount Aged Over 60 Days	40	treatment Estimates
	48	Pre-Treatment Estimate Aging Report 256
Billing Statement	40	Total Amount of Account Balances Aged 1 - 30 for
Amount Aged Over 90 Days	40	Primary Pre-treatment Estimates
Billing Statement	48	Pre-Treatment Estimate Aging Report 256
Amount of Account Balance Aged >90	1.1.1	Total Amount of Account Balances Aged 1 - 30 for Sec-
Insurance Claim Aging Report	144	ondary Pre-treatment Estimates
Amount of Account Balance Aged 1 - 30	4.4.4	Pre-Treatment Estimate Aging Report 256
Insurance Claim Aging Report	144	Total Amount of Account Balances Aged 1 - 30 with
Amount of Account Balance Aged 31 - 60	4.4.4	Claims
Insurance Claim Aging Report	144	Insurance Claim Aging Report 144
Amount of Account Balance Aged 61 - 90	4.4.4	Total Amount of Account Balances Aged 1 - 30 with
Insurance Claim Aging Report	144	Primary Claims
Patient Amount Aged >90	000	Insurance Claim Aging Report 144
Patient Route Slip	220	Total Amount of Account Balances Aged 1 - 30 with
Patient Amount Aged 0 - 30	000	Secondary Claims
Patient Route Slip	220	Insurance Claim Aging Report 144
Patient Amount Aged 31 - 60	000	Total Amount of Account Balances Aged 121 - 150 for
Patient Route Slip	220	Pre-treatment Estimates
Patient Amount Aged 61 - 90		Pre-Treatment Estimate Aging Report 256
Patient Route Slip	220	Total Amount of Account Balances Aged 121 - 150 for
Percent of Amount Aged 0 - 30		Primary Pre-treatment Estimates
Aging/Credit Balance Report	6	Pre-Treatment Estimate Aging Report 256
Percent of Amount Aged 121 - 150		Total Amount of Account Balances Aged 121 - 150 for
Aging/Credit Balance Report	6	Secondary Pre-treatment Estimates
Percent of Amount Aged 151 - 180		Pre-Treatment Estimate Aging Report 256
Aging/Credit Balance Report	6	Total Amount of Account Balances Aged 121 - 150 with
Percent of Amount Aged 31 - 60		Claims
Aging/Credit Balance Report	6	Insurance Claim Aging Report 144
Percent of Amount Aged 61 - 90		Total Amount of Account Balances Aged 121 - 150 with
Aging/Credit Balance Report	6	Primary Claims
Percent of Amount Aged 90 - 120		Insurance Claim Aging Report 144
Aging/Credit Balance Report	6	Total Amount of Account Balances Aged 121 - 150 with
Percent of Amount Aged Over 180		Secondary Claims
Aging/Credit Balance Report	6	Insurance Claim Aging Report 144
Receivables Aged 31 - 60		
Practice Analysis Report	246	Total Amount of Account Balances Aged 151 - 180 for Pre-treatment Estimates
Receivables Aged 61 - 90		
Practice Analysis Report	246	3 3 1
Receivables Aged Over 90		Total Amount of Account Balances Aged 151 - 180 for Primary Pre-treatment Estimates
Practice Analysis Report	246	Pre-Treatment Estimates  Pre-Treatment Estimate Aging Report 256
		Tie-meatinent Estimate Aging Neport 200

ging (continued)	Claires	[]
Total Amount of Account Balances Aged 151 - 180 for	Claims	1/1/
Secondary Pre-treatment Estimates	Insurance Claim Aging Report	144 ե
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 61 - 90 wit	П
Total Amount of Account Balances Aged 151 - 180 with	Primary Claims	144
Claims	Insurance Claim Aging Report	
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 61 - 90 wit	[]
Total Amount of Account Balances Aged 151 - 180 with	Secondary Claims	111
Primary Claims	Insurance Claim Aging Report	144
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 91 - 120 fo	1
Total Amount of Account Balances Aged 151 - 180 with	Pre-treatment Estimates	25/
Secondary Claims	Pre-Treatment Estimate Aging Report	256
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 91 - 120 fo	r
Total Amount of Account Balances Aged 181+ for Pre-	Primary Pre-treatment Estimates	25/
treatment Estimates	Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 91 - 120 fo	1
Total Amount of Account Balances Aged 181+ for Pri-	Secondary Pre-treatment Estimates	254
mary Pre-treatment Estimates	Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 91 - 120 w	ILII
Pre-Treatment Estimate Aging Report 256	Claims	144
Total Amount of Account Balances Aged 181+ for Sec-	Insurance Claim Aging Report	
ondary Pre-treatment Estimates	Total Amount of Account Balances Aged 91 - 120 w	itn
Pre-Treatment Estimate Aging Report 256	Primary Claims	1/1/
Total Amount of Account Balances Aged 181+ with	Insurance Claim Aging Report	144 :+b
Claims	Total Amount of Account Balances Aged 91 - 120 w	ILII
Insurance Claim Aging Report 144	Secondary Claims	1/1/
Total Amount of Account Balances Aged 181+ with	Insurance Claim Aging Report	144
Primary Claims	Alert	
Insurance Claim Aging Report 144	Alerts	1/
Total Amount of Account Balances Aged 181+ with	Appointment Book View Printout	14
Secondary Claims	Family Alert Note	212
Insurance Claim Aging Report 144	Patient Notes Report	212
Total Amount of Account Balances Aged 31 - 60 for Pre-	Medical Alert	220
treatment Estimates	Patient Route Slip	220
Pre-Treatment Estimate Aging Report 256	Patient Notes Report	212
Total Amount of Account Balances Aged 31 - 60 for	Patient Alert Note	212
Primary Pre-treatment Estimates	Patient Notes Report	212
Pre-Treatment Estimate Aging Report 256	Allergy	
Total Amount of Account Balances Aged 31 - 60 for	Allergy Description	210
Secondary Pre-treatment Estimates	Patient List (Filtered)	210
Pre-Treatment Estimate Aging Report 256	Allergy Discovery Date	210
Total Amount of Account Balances Aged 31 - 60 with	Patient List (Filtered)	210
Claims	Allocate	
Insurance Claim Aging Report 144	Allocate Date	000
Total Amount of Account Balances Aged 31 - 60 with	Provider Revenue - Charges Report	280
Primary Claims	Provider Revenue - Credits Report	282
Insurance Claim Aging Report 144	Provider Revenue - Allocations Report	278
Total Amount of Account Balances Aged 31 - 60 with	Allocated	
Secondary Claims	Allocated Amount	
Insurance Claim Aging Report 144	Provider Revenue - Credits Report	282
Total Amount of Account Balances Aged 61 - 90 for Pre-	Provider Revenue - Allocations Report	278
treatment Estimates	Allowance	
Pre-Treatment Estimate Aging Report 256	Amount of Allowances for Patient	
Total Amount of Account Balances Aged 61 - 90 for	UDS - Patient Related Revenue Report	340
Primary Pre-treatment Estimates	Subtotal of Allowances for Financial Class Type	_
Pre-Treatment Estimate Aging Report 256	UDS - Patient Related Revenue Report	340
Total Amount of Account Balances Aged 61 - 90 for	Subtotal of Allowances for Payer Category	
Secondary Pre-treatment Estimates	UDS - Patient Related Revenue Report	340
Pre-Treatment Estimate Aging Report 256	Total Amount of Allowances for Financial Class Type	
200	UDS - Patient Related Revenue Report	340
	Total Amount of Allowances for Patient	
	UDS - Patient Related Revenue Report	340

Allowance (continued)		Aged Amount 121 - 150 for Clinic	
		Aging/Credit Balance Report	6
Total Amount of Allowances for Payer Category	240	Aged Amount 121 - 150 for Provider	
UDS - Patient Related Revenue Report	340	Aging/Credit Balance Report	6
Alternate ADA Code		Aged Amount 151 - 180	
Alternate ADA Code Procedure Code List	260	Aging/Credit Balance Report	6
Insurance Carrier List	136	Aged Amount 151 - 180 for Clinic	
Alternate Case	130	Aging/Credit Balance Report	6
Alternate Case Name		Aged Amount 151 - 180 for Provider	
Practice Treatment Case Report	252	Aging/Credit Balance Report	6
Treatment Case Report  Treatment Case Report	318	Aged Amount 31 - 60	,
Patient Treatment Case Report	222	Aging/Credit Balance Report	6
Alternate Fee Schedule	222	Aged Amount 31 - 60 for Clinic	,
Fee from Alternate Fee Schedule		Aging/Credit Balance Report	6
Treatment Case Report	318	Aged Amount 31 - 60 for Provider	4
Fee from Alternate Fee Schedule for Visit	310	Aging/Credit Balance Report	6
Treatment Case Report	318	Aged Amount 61 - 90	4
Total Fee from Alternate Fee Schedule for Case	010	Aging/Credit Balance Report Aged Amount 61 - 90 for Clinic	6
Treatment Case Report	318	Aging/Credit Balance Report	6
AMA Code	010	Aged Amount 61 - 90 for Provider	0
Medical Code		Aging/Credit Balance Report	6
Procedure Code List	260	Aged Amount 90 - 120	O
AMA CPT	200	Aging/Credit Balance Report	6
AMA CPT Code		Aged Amount 90 - 120 for Clinic	O
Procedure Code List	260	Aging/Credit Balance Report	6
Medical Code List	184	Aged Amount 90 - 120 for Provider	Ü
AMA CPT Code Description		Aging/Credit Balance Report	6
Medical Code List	184	Aged Amount Over 180	
Amount		Aging/Credit Balance Report	6
Account Amount Aged >90		Aged Amount Over 180 for Clinic	
Patient Route Slip	220	Aging/Credit Balance Report	6
Account Amount Aged 0 - 30		Aged Amount Over 180 for Provider	
Patient Route Slip	220	Aging/Credit Balance Report	6
Account Amount Aged 181+		Allocated Amount	
Pre-Treatment Estimate Aging Report	256	Provider Revenue - Credits Report	282
Account Amount Aged 31 - 60		Provider Revenue - Allocations Report	278
Patient Route Slip	220	Amount	
Account Amount Aged 61 - 90		Patient Chart and Progress Notes Printout	198
Patient Route Slip	220	Day Sheet (Adjustments) Report	94
Account Balance Amount Aged 121 - 150		Amount Aged >90	
Pre-Treatment Estimate Aging Report	256	Continuing Care Display List	80
Account Balance Amount Aged 151 - 180		Amount Aged 0 - 30	
Pre-Treatment Estimate Aging Report	256	Continuing Care Display List	80
Account Balance Amount Aged 31 - 60	0=1	Collections Manager List	74
Pre-Treatment Estimate Aging Report	256	Amount Aged 31 - 60	00
Account Balance Amount Aged 61 - 90	05/	Continuing Care Display List	80
Pre-Treatment Estimate Aging Report	256	Collections Manager List	74
Account Balance Amount Aged 91 - 120	25/	Amount Aged 61 - 90	00
Pre-Treatment Estimate Aging Report	256	Continuing Care Display List	80
Account Estimated Insurance Portion Patient Route Slip	220	Collections Manager List	74
	220	Amount Aged 91+	74
Account Suspended Credit Amount Patient Route Slip	220	Collections Manager List	74
Aged Amount 0 - 30	220	Amount Aged Over 30 Days Billing Statement	48
Aged Amount 0 - 30  Aging/Credit Balance Report	6	Amount Aged Over 60 Days	40
Aged Amount 0 - 30 for Clinic	U	Billing Statement	48
Aged Amount 0 - 30 for Clinic  Aging/Credit Balance Report	6	Amount Aged Over 90 Days	+0
Aged Amount 0 - 30 for Provider	O	Billing Statement	48
Aged Amount o - 30 for Flowder  Aging/Credit Balance Report	6	Amount Billed to Insurance	70
Aged Amount 121 - 150	Ü	Analysis Summary Report - Standard	12
Aging/Credit Balance Report	6	Collections Manager List	74
5 5 FF - 1		<b>J</b>	

mount (continued)		Amount of Annual Secondary Insurance Plan Bene	tits
Analysis Summary Report - Daily	8	for Family	
Amount Billed to Insurance for Clinic	O	Treatment Case Report	318
Analysis Summary Report - Standard	12	Amount of Annual Secondary Insurance Plan Bene	tits
Day Sheet Report	104	for Patient	
Analysis Summary Report - Daily	8	Treatment Case Report	318
Amount Billed to Insurance for Provider	O	Patient Treatment Case Report	222
Analysis Summary Report - Standard	12	Amount of Applied Credit Adjustments for Clinic	
Day Sheet Report	104	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Day Sheet Report	104
Amount Collected for Patient	O	Analysis Summary Report - Daily	8
UDS - Patient Related Revenue Report	340	Amount of Applied Credit Adjustments for Previou	JS
Amount Due for Payment Agreement	340	Month for Provider	
Collections Manager List	74	Day Sheet (Charges and Receipts) Report	98
Amount Enclosed	74	Amount of Applied Credit Adjustments for Provide	
Coupon Book - Future Due Payments	82	Analysis Summary Report - Standard	12
Coupon Book - Payment Agreements	83	Day Sheet Report	104
Billing Statement	48	Analysis Summary Report - Daily	8
Amount Financed	40	Amount of Applied Insurance Payments for Clinic	
Truth in Lending Disclosure Statement	324	Analysis Summary Report - Standard	12
Amount for Today's Completed Work	324	Day Sheet Report	104
Patient Chart Printout	200	Analysis Summary Report - Daily	8
Amount of - Adjustments (Collection)	200	Amount of Applied Insurance Payments for Provid	
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
		Day Sheet Report	104
Amount of - Adjustments (Collection) for Provide Provider A/R Totals - Standard Report	270	Analysis Summary Report - Daily	8
Provider A/R Totals - Standard Report	268	Amount of Applied Payments for Clinic	
Amount of - Adjustments (Production)	200	Analysis Summary Report - Standard	12
Provider A/R Totals - Daily Report	268	Day Sheet Report	104
Amount of - Adjustments (Production) for Provi		Analysis Summary Report - Daily	. 8
Provider A/R Totals - Standard Report	270	Amount of Applied Payments for Previous Month	or
Provider A/R Totals - Standard Report	268	Provider	
	200	Day Sheet (Charges and Receipts) Report	98
Amount of + Adjustments (Collection)	268	Amount of Applied Payments for Provider	
Provider A/R Totals - Daily Report		Analysis Summary Report - Standard	12
Amount of + Adjustments (Collection) for Provi Provider A/R Totals - Standard Report	270	Day Sheet Report	104
Provider A/R Totals - Standard Report	268	Analysis Summary Report - Daily	8
Amount of + Adjustments (Production)	200	Amount of Bad Debt Write-offs for Patient	
	268	UDS - Patient Related Revenue Report	340
Provider A/R Totals - Daily Report		Amount of Beginning Balances for Clinic	
Amount of + Adjustments (Production) for Prov Provider A/R Totals - Standard Report	270	Analysis Summary Report - Standard	12
Provider A/R Totals - Standard Report	268	Analysis Summary Report - Daily	8
Amount of Account Balance Aged >90	200	Amount of Beginning Balances for Provider	
Insurance Claim Aging Report	144	Analysis Summary Report - Standard	12
Amount of Account Balance Aged 1 - 30	144	Analysis Summary Report - Daily	8
Insurance Claim Aging Report	144	Amount of Charge Adjustments for Clinic	
	144	Analysis Summary Report - Standard	12
Amount of Account Balance Aged 31 - 60	144	Day Sheet Report	104
Insurance Claim Aging Report Amount of Account Balance Aged 61 - 90	144	Analysis Summary Report - Daily	8
	144	Amount of Charge Adjustments for Previous Mont	h for
Insurance Claim Aging Report	144	Provider	
Amount of Adjustment Type	4	Day Sheet (Charges and Receipts) Report	98
Adjustment Summary Report Amount of Allowances for Patient	4	Day Sheet (Charges and Receipts) Report	98
	240	Amount of Charge Adjustments for Provider	
UDS - Patient Related Revenue Report	340	Analysis Summary Report - Standard	12
Amount of Annual Primary Insurance Plan Bene	IIIS IOI	Day Sheet Report	104
Family Treatment Case Report	210	Analysis Summary Report - Daily	8
Treatment Case Report	318 fits for	Amount of Charges	
Amount of Annual Primary Insurance Plan Bene Patient	1115 101	Future Due Payment Plan Report - Monthly	Totals
Treatment Case Report	318	130	
Patient Treatment Case Report	222	Provider A/R Totals - Daily Report	268
radioni neadment Case Report		Daily Summary Report	92

mount (continuea)		Amount of Current Finance Charges for Frovider	
Amount of Charges Pilled to Incurance for Proving		Day Sheet (Charges and Receipts) Report	98
Amount of Charges Billed to Insurance for Previou	15	Amount of Current Late Charges for Provider	
Month for Provider	00	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Amount of Current Suspended Credit Adjustmen	ts for
Amount of Charges for Clinic	104	Provider	
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Amount of Charges for Patient	0.40	Amount of Current Suspended Payments for Prov	ider
UDS - Patient Related Revenue Report	340	Day Sheet (Charges and Receipts) Report	98
Amount of Charges for Previous Month for Provide		Amount of Debit Adjustments (Average)	
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Amount of Charges for Provider		Amount of Debit Adjustments (for Date Range)	
Provider A/R Totals - Daily Report	268	Practice Analysis Report	246
Provider A/R Totals - Standard Report	270	Amount of Debit Adjustments (MTD)	
Day Sheet Report	104	Practice Analysis Report	246
Amount of Claim		Amount of Debit Adjustments (YTD)	
Insurance Claims Not Sent Report	146	Practice Analysis Report	246
Amount of Completed Procedures for Patient		Amount of Debit Initial Balances (Production)	
Procedures Not Attached to Insurance Repo	ort262	Provider A/R Totals - Daily Report	268
Amount of Co-pays for Insurance Carrier		Amount of Debit Initial Balances (Production) for	
Utilization Report	358	Provider A/R Totals - Standard Report	270
Amount of Credit Initial Balances		Provider A/R Totals - Daily Report	268
Provider A/R Totals - Daily Report	268	Amount of Debit Initial Balances for Clinic	200
Amount of Credit Initial Balances for Clinic		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
Day Sheet Report	104	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Amount of Debit Initial Balances for Provider	
Amount of Credit Initial Balances for Provider		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
Day Sheet Report	104	Analysis Summary Report - Daily	104
Provider A/R Totals - Daily Report	268		C
Provider A/R Totals - Standard Report	270	Amount of Debit Special Adjustments	268
Analysis Summary Report - Daily	8	Provider A/R Totals - Daily Report	200
Amount of Credit Special Adjustments	-	Amount of Debit Special Adjustments for Clinic	10
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
Amount of Credit Special Adjustments for Clinic	200	Day Sheet Report	104
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	8
Day Sheet Report	104	Amount of Debit Special Adjustments for Provide	
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Credit Special Adjustments for Provide		Day Sheet Report	104
Analysis Summary Report - Standard	12	Provider A/R Totals - Daily Report	268
Day Sheet Report	104	Provider A/R Totals - Standard Report	270
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Daily	8
Provider A/R Totals - Standard Report	270	Amount of Dental Insurance Portion	
Analysis Summary Report - Daily	8	Patient Chart Printout	200
Amount of Current Applied Credit Adjustments for		Amount of Ending Balances for Clinic	
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
		Analysis Summary Report - Daily	3
Amount of Current Applied Payments for Provider		Amount of Ending Balances for Provider	
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Amount of Current Charge Adjustments for Provid		Analysis Summary Report - Daily	8
Day Sheet (Charges and Receipts) Report	98	Amount of Estimated Insurance Portion	
Day Sheet (Charges and Receipts) Report	98	Insurance Claim Aging Report	144
Amount of Current Charges	0.40	Amount of Estimated Primary Insurance Benefits I	₹e-
Walkout - Family Walkout	362	maining YTD for Family	
Amount of Current Charges Billed to Insurance for	r	Treatment Case Report	318
Provider		Amount of Estimated Primary Insurance Benefits I	₹e-
Day Sheet (Charges and Receipts) Report	98	maining YTD for Patient	
Amount of Current Charges Compared to Fee Sch	nedule	Treatment Case Report	318
for Provider		Patient Treatment Case Report	222
Day Sheet (Charges and Receipts) Report	98	Amount of Estimated Secondary Insurance Benef	
Amount of Current Credits		Remaining YTD for Family	
Walkout - Family Walkout	362	Treatment Case Report	318

Amount (continued)		Amount of Insured Charges (YTD)	
Amount of Estimated Secondary Insurance Benefits		Practice Analysis Report	246
Remaining YTD for Patient	•	Amount of Lab Expenses for Clinic	
Treatment Case Report	318	RVU Day Sheet Report	300
Patient Treatment Case Report	222	Amount of Lab Expenses for Medicaid Procedures f	or
Amount of Fees - Co-pays for Insurance Carrier	222	Clinic	
Utilization Report	358	RVU Production Summary Report	302
Amount of Fees - RVU for Insurance Carrier	330	Amount of Lab Expenses for Medicaid Procedures f	or
	200	Provider	
RVU Utilization Report	308	RVU Production Summary Report	302
Amount of Fees for Insurance Carrier	250	Amount of Lab Expenses for Provider	
Utilization Report	358	RVU Day Sheet Report	300
RVU Utilization Report	308	Amount of Lab Expenses of Non-Medicaid Procedu	ires
Amount of Finance Charges	0.40	for Clinic	
Provider A/R Totals - Daily Report	268	RVU Production Summary Report	302
Amount of Finance Charges (Average)		Amount of Lab Expenses of Non-Medicaid Procedu	ires
Practice Analysis Report	246	for Provider	
Amount of Finance Charges (for Date Range)		RVU Production Summary Report	302
Practice Analysis Report	246	Amount of Lab Expenses of Procedures for Clinic	002
Amount of Finance Charges (MTD)		RVU Production Summary Report	302
Practice Analysis Report	246	Amount of Lab Expenses of Procedures for Provider	
Amount of Finance Charges (YTD)		RVU Production Summary Report	302
Practice Analysis Report	246	Amount of Last Payment Amount	302
Amount of Finance Charges for Clinic			1 🗆 /
Analysis Summary Report - Standard	12	Letter Merge Reports	156
Day Sheet Report	104	Amount of Late Charges	2/0
Finance Charge Report	128	Provider A/R Totals - Daily Report	268
Analysis Summary Report - Daily	8	Amount of Late Charges (Average)	
Amount of Finance Charges for Previous Month for		Practice Analysis Report	246
Provider		Amount of Late Charges (for Date Range)	
	98	Practice Analysis Report	246
Day Sheet (Charges and Receipts) Report	90	Amount of Late Charges (MTD)	
Amount of Finance Charges for Provider	10	Practice Analysis Report	246
Analysis Summary Report - Standard	12	Amount of Late Charges (YTD)	
Day Sheet Report	104	Practice Analysis Report	246
Finance Charge Report	128	Amount of Late Charges for Clinic	
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
Provider A/R Totals - Standard Report	270	Day Sheet Report	104
Analysis Summary Report - Daily	8	Late Charge Report	154
Amount of Finance Charges YTD		Analysis Summary Report - Daily	8
Walkout - Family Walkout	362	Amount of Late Charges for Previous Month for Pro-	-
Amount of Future Due Payment Agreements		vider	
Practice Analysis Report	246	Day Sheet (Charges and Receipts) Report	98
Amount of Guarantor Payments YTD		Amount of Late Charges for Provider	
Walkout - Family Walkout	362	Analysis Summary Report - Standard	12
Amount of Insurance Estimate		Day Sheet Report	104
Billing Statement	48	Late Charge Report	154
Amount of Insurance Estimates		Provider A/R Totals - Daily Report	268
Aging/Credit Balance Report	6	Provider A/R Totals - Standard Report	270
Amount of Insurance Payments		Analysis Summary Report - Daily	8
Provider A/R Totals - Daily Report	268	Amount of Late Charges YTD	O
Amount of Insurance Payments for Provider			2/2
Provider A/R Totals - Standard Report	270	Walkout - Family Walkout	362
Provider A/R Totals - Daily Report	268	Amount of Medicaid Procedures for Clinic	202
Amount of Insurance Payments YTD	200	RVU Production Summary Report	302
Walkout - Family Walkout	362	Production Summary Report	264
Amount of Insured Charges (Average)	302	Amount of Medicaid Procedures for Provider	
Practice Analysis Report	246	RVU Production Summary Report	302
	240	Production Summary Report	264
Amount of Insured Charges (for Date Range)	244	Amount of MTD Applied Credit Adjustments for Pro	<b>)</b> -
Practice Analysis Report	246	vider	
Amount of Insured Charges (MTD)	24/	Day Sheet (Charges and Receipts) Report	98
Practice Analysis Report	246	Amount of MTD Applied Payments for Provider	
		Day Sheet (Charges and Receipts) Report	98

Amount (continued)		Amount of Other Applied Credit Initial Balances for Provider	
Amount of MTD Charge Adjustments for Provider		Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Amount of Other Applied Credit Special Adjustmen	
Day Sheet (Charges and Receipts) Report	98	for Clinic	
Amount of MTD Charges Billed to Insurance for Pro	0-	Day Sheet Report	104
vider		Amount of Other Applied Credit Special Adjustmen	
Day Sheet (Charges and Receipts) Report	98	for Provider	113
Amount of MTD Charges for Provider		Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Amount of Other Applied Insurance Payments for C	
Amount of MTD Finance Charges for Provider		Analysis Summary Report - Standard	12
Day Sheet (Charges and Receipts) Report	98	Day Sheet Report	104
Amount of MTD Late Charges for Provider		Analysis Summary Report - Daily	8
Day Sheet (Charges and Receipts) Report	98		O
Amount of MTD Suspended Credit Adjustments fo		Amount of Other Applied Insurance Payments for Provider	
Provider			10
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Amount of MTD Suspended Payments for Provider		Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of Net Change		Amount of Other Applied Payments for Clinic	10
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
Amount of Net Change for Clinic	200	Day Sheet Report	104
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Amount of Other Applied Payments for Provider	4.0
Amount of Net Change for Provider	Ü	Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Daily	8
Provider A/R Totals - Standard Report	270	Amount of Other Credit Initial Balances for Clinic	4.0
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Non-insured Charges (Average)	O	Analysis Summary Report - Daily	8
Practice Analysis Report	246	Amount of Other Credit Initial Balances for Provider	
Amount of Non-insured Charges (for Date Range)	240	Analysis Summary Report - Standard	12
Practice Analysis Report	246	Analysis Summary Report - Daily	8
Amount of Non-insured Charges (MTD)	240	Amount of Other Credit Special Adjustments for Cli	
	246	Analysis Summary Report - Standard	12
Practice Analysis Report	240	Analysis Summary Report - Daily	8
Amount of Non-insured Charges (YTD)	246	Amount of Other Credit Special Adjustments for Pro	)-
Practice Analysis Report Amount of Non-Medicaid Procedures for Clinic	240	vider	
RVU Production Summary Report	302	Analysis Summary Report - Standard	12
	302 264	Analysis Summary Report - Daily	8
Production Summary Report	204	Amount of Other Debit Adjustments (Average)	
Amount of Non-Medicaid Procedures for Provider	202	Practice Analysis Report	246
RVU Production Summary Report	302	Amount of Other Debit Adjustments (for Date Rang	e)
Production Summary Report Amount of Office Portion	264	Practice Analysis Report	246
	222	Amount of Other Debit Adjustments (MTD)	
Patient Treatment Case Report	222	Practice Analysis Report	246
Amount of Office Portion for Case	222	Amount of Other Debit Adjustments (YTD)	
Patient Treatment Case Report	222	Practice Analysis Report	246
Amount of Office Portion for Visit	000	Amount of Other Deductible Owed by Family to Pri	-
Patient Treatment Case Report	222	mary Insurance	
Amount of Other Applied Credit Adjustments for C		Patient Route Slip	220
Analysis Summary Report - Standard	12	Amount of Other Deductible Owed by Family to Se	C-
Day Sheet Report	104	ondary Insurance	
Analysis Summary Report - Daily	8	Patient Route Slip	220
Amount of Other Applied Credit Adjustments for		Amount of Other Deductible Owed to Primary Insur	-
Provider		ance	
Analysis Summary Report - Standard	12	Patient Route Slip	220
Day Sheet Report	104	Amount of Other Deductible Owed to Secondary In	
Analysis Summary Report - Daily	8	ance	
Amount of Other Applied Credit Initial Balances fo	r	Patient Route Slip	220
Clinic		Amount of Patient Portion	0
Day Sheet Report	104	Patient Treatment Case Report	222
		Practice Treatment Case Report	252

Amount (continued)		Amount Paid by Insurance	
		Dental Encounters Report	110
Amount of Suspended Credit Adjustments for C	linic	Amount to Pay	
Analysis Summary Report - Standard	12	Billing Statement	48
Day Sheet Report	104	Applied Credit Adjustment Amount	
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Suspended Credit Adjustments for P	revious	Analysis Summary Report - Daily	8
Month for Provider		Applied Insurance Payment Amount	0
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Amount of Suspended Credit Adjustments for Pr	rovider	Analysis Summary Report - Standard Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12		C
Day Sheet Report	104	Applied Payment Amount	10
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Suspended Credits	· ·	Analysis Summary Report - Daily	8
Aging/Credit Balance Report	6	Appointment Amount	0.4
Amount of Suspended Credits for Guarantor	O	Audit Report - Appointments	26
Suspended Credits Report	316	Appointment Amount Change	
Amount of Suspended Insurance Payments for C		Audit Report - Appointments	26
Analysis Summary Report - Standard	12	Appointment Production Amount	
Day Sheet Report	104	Appointment Book View Printout	14
,		Average Amount of Adjustment Type	
Analysis Summary Report - Daily	8	Adjustment Summary Report	4
Amount of Suspended Insurance Payments for P		Average Amount of Adjustments	
Analysis Summary Report - Standard	12	Day Sheet (Adjustments) Report	94
Day Sheet Report	104	Average Amount of Adjustments for Clinic	
Analysis Summary Report - Daily	8	Day Sheet (Adjustments) Report	94
Amount of Suspended Payments for Clinic		Average Amount of Adjustments for Provider	
Analysis Summary Report - Standard	12	Day Sheet (Adjustments) Report	94
Day Sheet Report	104	Average Amount of Credit Adjustments	
Analysis Summary Report - Daily	8	Day Sheet (Adjustments) Report	94
Amount of Suspended Payments for Previous Mo	onth for	Average Amount of Debit Adjustments	
Provider		Day Sheet (Adjustments) Report	94
Day Sheet (Charges and Receipts) Report	98	Average Amount of Finance Charges	
Amount of Suspended Payments for Provider		Day Sheet (Adjustments) Report	94
Analysis Summary Report - Standard	12	Average Amount of Late Charges	, ,
Day Sheet Report	104	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Daily	8	Average Amount of Medicaid Procedures	, ,
Amount of Treatment-planned Procedure		RVU Production Summary Report	302
Patient Chart Printout	200	Production Summary Report	264
Amount of YTD Applied Credit Adjustments for	Pro-	Average Amount of Medicaid Procedures for Cli	
vider		RVU Production Summary Report	302
Day Sheet (Charges and Receipts) Report	98	Production Summary Report	264
Amount of YTD Applied Payments for Provider			
Day Sheet (Charges and Receipts) Report	98	Average Amount of Medicaid Procedures for Pro RVU Production Summary Report	
Amount of YTD Charge Adjustments for Provide	r		302
Day Sheet (Charges and Receipts) Report	98	Production Summary Report	264
Day Sheet (Charges and Receipts) Report	98	Average Amount of Non-Medicaid Procedures	200
Amount of YTD Charges Billed to Insurance for F		RVU Production Summary Report	302
Day Sheet (Charges and Receipts) Report	98	Production Summary Report	264
Amount of YTD Charges for Provider	, 0	Average Amount of Non-Medicaid Procedures f	
Day Sheet (Charges and Receipts) Report	98	RVU Production Summary Report	302
Amount of YTD Finance Charges for Provider	70	Production Summary Report	264
	98	Average Amount of Non-Medicaid Procedures f	or
Day Sheet (Charges and Receipts) Report	70	Provider	
Amount of YTD Late Charges for Provider	00	RVU Production Summary Report	302
Day Sheet (Charges and Receipts) Report	98	Production Summary Report	264
Amount of YTD Suspended Credit Adjustments		Average Amount of Payment Type	
Day Sheet (Charges and Receipts) Report	98	Payment Summary Report	230
Amount of YTD Suspended Payments for Provid		Average Amount of Payments	
Day Sheet (Charges and Receipts) Report	98	Payment Summary Report	230
Amount Paid		Average Amount of Procedures	
Coupon Book - Payment Agreements	83	RVU Production Summary Report	302
Coupon Book - Future Due Payments	82	Production Summary Report	26/

Amount (continued)		Credit Special Adjustment Amount	
Average Amount of Procedures for Clinic		Analysis Summary Report - Standard	12
RVU Production Summary Report	302	Analysis Summary Report - Daily	8
Production Summary Report	264	Debit Adjustment Amount	140
Average Amount of Procedures for Provider		Insurance Carrier Production - Full Report Debit Adjustment Amount for Insurance Plan	140
RVU Production Summary Report	302	Insurance Carrier Production - Summary Rep	ort
Production Summary Report	264	142	Ort
Average Monthly Charge Amount		Insurance Carrier Production - Full Report	140
Future Due Payment Plan Report - Monthly	Totals	Debit Special Adjustment Amount	170
130		Analysis Summary Report - Standard	12
Average Payment Amount		Analysis Summary Report - Daily	3
Day Sheet (Receipts) Report	102	Estimated Amount of Deductibles to Be Applied	
Average Payment Amount for Clinic		Treatment Case Report	318
Day Sheet (Receipts) Report	102	Patient Treatment Case Report	222
Average Payment Amount for Initial Provider	100	Estimated Amount of Insurance Payments	
Day Sheet (Receipts) Report	102	Treatment Case Report	318
Average Payment Amount for Payment Type	102	Patient Treatment Case Report	222
Day Sheet (Receipts) Report	102	Estimated Amount of Patient's Portion	
Average Payment Amount for Provider	102	Patient Treatment Case Report	222
Day Sheet (Receipts) Report Case Amount	102	Treatment Case Report	318
Patient Proposed Treatment Case Report (Y	our.	Patient Proposed Treatment Case Report (Yo	
Care Plan)	216	Care Plan)	216
Charge Adjustment Amount	210	Estimated Guarantor Portion	000
Analysis Summary Report - Standard	12	Patient Route Slip	220
Analysis Summary Report - Daily	8	Estimated Insurance Portion	
Charge Amount		Patient Proposed Treatment Case Report (Yo	
Analysis Summary Report - Standard	12	Care Plan)	216
Day Sheet (Charges and Receipts) Report	98	Dental Encounters Report Estimated Patient Portion	110
Day Sheet Report	104	Patient Route Slip	220
Family Ledger Report	122	Finance Charge Amount	220
Family Ledger Report (Single Family)	124	Analysis Summary Report - Daily	8
Insurance Transaction Analysis Report	152	Analysis Summary Report - Standard	12
Operator Day Sheet Report	192	Finance Charge Report	128
Patient Ledger Report	206	Adjustment Summary Report	4
Patient's Ledger Report	224	First Payment Amount	
Walkout - Doctor's Statement	360	Truth in Lending Disclosure Statement	324
Walkout - Family Walkout	362	Future Due Payment Plan Total	
Analysis Summary Report - Daily	8	Future Due Payment Plan Report - Standard	132
Claim Amount		Grand Total Amount of Charge Adjustments	
Secondary Insurance Claims Not Created R	eport	Insurance Transaction Analysis Report	152
310	150	Grand Total Amount of Credit Adjustments	
Insurance Transaction Analysis Report	152	Insurance Transaction Analysis Report	152
Collection Amount	2/0	Grand Total Amount of Insurance Payments Receiv	
Provider A/R Totals - Daily Report Collection Amount for Provider	268	Insurance Transaction Analysis Report	152
Provider A/R Totals - Standard Report	270	Grand Total Amount of Insured Charges	
Provider A/R Totals - Standard Report	268	Insurance Transaction Analysis Report	152
Co-pay Amount	200	Grand Total Amount of Patient Payments Received	
Standard Coverage Tables Report	314	Insurance Transaction Analysis Report	152
Utilization Report	358	Guarantor Estimate Amount	_
Insurance Coverage Tables Report	148	Collections Manager List	74
Credit Adjustment Amount	1 10	Insurance Estimate Amount	7,
Insurance Carrier Production - Full Report	140	Collections Manager List	74
Billing Statement	48	Insurance Estimated Amount	2/1
Credit Adjustment Amount for Insurance Plan	.0	Walkout - Family Walkout	362
Insurance Carrier Production - Summary Re	port	Insurance Payment Amount	1 1/
142		Insurance Carrier Production - Full Report	140
Insurance Carrier Production - Full Report	140	Insurance Payment Amount for Insurance Plan Insurance Carrier Production - Summary Rep	ort
Credit Amount		142	OIL
Walkout - Family Walkout	362	Insurance Carrier Production - Full Report	140

mount (continued)		Outstanding Secondary Insurance Estimated Amou	
Lab Expansa Amount		Treatment Plan Approval Status Report	322
Lab Expense Amount RVU Day Sheet Report	300	Treatment Plan Approval Report	320
Last Gratuity Amount	300	Patient Amount Aged >90	
Patient Route Slip	220	Patient Route Slip	220
'	220	Patient Amount Aged 0 - 30	
Last Late Charge Amount	220	Patient Route Slip	220
Payment Agreement Report	228	Patient Amount Aged 31 - 60	
Last Payment Agreement Payment Amount	220	Patient Route Slip	220
Patient Route Slip	220	Patient Amount Aged 61 - 90	
Last Payment Amount	204	Patient Route Slip	220
Truth in Lending Disclosure Statement	324	Patient Estimated Insurance Portion	
Aging/Credit Balance Report	6	Patient Route Slip	220
Last Payment Amount for Payment Agreement	7.4	Patient Suspended Credit Amount	
Collections Manager List	74	Patient Route Slip	220
Late Charge Amount	0	Payment Agreement Amount	
Analysis Summary Report - Daily	8	Payment Agreement Report	228
Analysis Summary Report - Standard	12	Payment Agreement Amount Past Due	
Late Charge Report	154	Payment Agreement Report	228
Adjustment Summary Report	4	Payment Agreement Last Payment Amount	
Late Charge Percent or Amount		Payment Agreement Report	228
Truth in Lending Disclosure Statement	324	Payment Agreement Next Payment Amount	
Loan Amount		Payment Agreement Report	228
Truth in Lending Disclosure Statement	324	Payment Agreement Payment Amount	
Maximum Primary Insurance Benefit Amount		Payment Agreement Amortization Schedule	226
Patient Route Slip	220	Payment Amount	
Maximum Secondary Insurance Benefit Amount		Family Ledger Report	122
Patient Route Slip	220	Family Ledger Report (Single Family)	124
Monthly Charge Amount		Insurance Transaction Analysis Report	152
Future Due Payment Plan Report - Standard	132	Operator Day Sheet Report	192
Next Appointment Procedure Amount		Patient Ledger Report	206
Patient Route Slip	220	Patient's Ledger Report	224
Next Appointment Production Amount		Truth in Lending Disclosure Statement	324
Patient Route Slip	220	Updated Dental Insurance Payment Table Re	
Next Appointment Total Amount		356	, por c
Patient Route Slip	220	Deposit Slip	112
Next Charge Amount (after 18 Months from Curren	t	Payment Amount Due	
Month)		Coupon Book - Payment Agreements	83
Future Due Payment Plan Report - Monthly T	otals	Coupon Book - Future Due Payments	82
130		Payment Amount for Payment Type	02
Next Payment Agreement Payment Due Amount		Day Sheet (Receipts) Report	102
Patient Route Slip	220	Payment Plan Total Amount	102
Next Payment Plan Payment Amount		Letter Merge Reports	156
Letter Merge Reports	156	Penalty or Payback Amount Collected for Patient	150
Other Applied Credit Adjustment Amount		UDS - Patient Related Revenue Report	340
Analysis Summary Report - Standard	12	Percent of Amount Aged 0 - 30	0 10
Analysis Summary Report - Daily	8	Aging/Credit Balance Report	6
Other Applied Insurance Payment Amount		Percent of Amount Aged 121 - 150	O
Analysis Summary Report - Standard	12	Aging/Credit Balance Report	6
Analysis Summary Report - Daily	8	Percent of Amount Aged 151 - 180	O
Other Applied Payment Amount		Aging/Credit Balance Report	6
Analysis Summary Report - Daily	8	Percent of Amount Aged 31 - 60	O
Other Credit Special Adjustment Amount			4
Analysis Summary Report - Standard	12	Aging/Credit Balance Report	6
Analysis Summary Report - Daily	8	Percent of Amount Aged 61 - 90	4
Other Retroactive Payment Amount Collected for		Aging/Credit Balance Report	6
Patient		Percent of Amount Aged 90 - 120	,
UDS - Patient Related Revenue Report	340	Aging/Credit Balance Report	6
Outstanding Primary Insurance Estimated Amount		Percent of Amount Aged Over 180	,
Treatment Plan Approval Status Report	322	Aging/Credit Balance Report Percent of Insurance Estimate Amounts	6
Treatment Plan Approval Report	320	Aging/Credit Balance Report	,
1.1		AUTHO/ CIECIL DATATICE MEDON	$\cap$

mount (continued)		Subtotal of Bad Debt Write-offs for Financial Class	
Please Pay Amount		UDS - Patient Related Revenue Report	340
Walkout - Family Walkout	362	Subtotal of Bad Debt Write-offs for Payer Category	
Pre-treatment Estimate Amount	302	UDS - Patient Related Revenue Report	340
Patient Route Slip	220	Subtotal of Charges for Financial Class Type	240
Pre-Treatment Estimate Aging Report	256	UDS - Patient Related Revenue Report	340
Pre-Treatment Estimates Not Sent Report	258	Subtotal of Charges for Payer Category	0.40
Secondary Pre-Treatment Estimates Not Cre		UDS - Patient Related Revenue Report	340
Report	312	Subtotal of Other Retroactive Payment Amount Co	I-
Insurance Transaction Analysis Report	152	lected for Financial Class Type	240
Primary Insurance Estimated Amount	102	UDS - Patient Related Revenue Report	340
Treatment Plan Approval Status Report	322	Subtotal of Other Retroactive Payment Amount Co	-
Treatment Plan Approval Report	320	lected for Payer Category	0.40
Primary Production Amount	020	UDS - Patient Related Revenue Report	340
Insurance Carrier Production - Full Report	140	Subtotal of Penalty or Payback Amount Collected f	or
Primary Production Amount for Insurance Plan	1 10	Financial Class Type	240
Insurance Carrier Production - Summary Rep	ort	UDS - Patient Related Revenue Report	340
142	,010	Subtotal of Penalty or Payback Amount Collected f	or
Insurance Carrier Production - Full Report	140	Payer Category	240
Procedure Amount	1 10	UDS - Patient Related Revenue Report	340
Patient List (Filtered)	210	Subtotal of Wrap Around or Reconciliation Amount	Col
Procedures Not Attached to Insurance Repo		lected for Financial Class Type (Current Year)	240
Production Summary Report	264	UDS - Patient Related Revenue Report	340
Provider Revenue - Allocations Report	278	Subtotal of Wrap Around or Reconciliation Amount	Col
Provider Revenue - Charges Report	280	lected for Financial Class Type (Previous Years)	240
Provider Revenue - Credits Report	282	UDS - Patient Related Revenue Report	340
RVU Production Summary Report	302	Subtotal of Wrap Around or Reconciliation Amount	Col
Audit Report - Combined	32	lected for Payer Category (Current Year)	240
Production Amount	02	UDS - Patient Related Revenue Report	340
Referred By Doctor/Other Report	292	Subtotal of Wrap Around or Reconciliation Amount	Col
Referred By Patient Report	294	lected for Payer Category (Previous Years)	240
Provider A/R Totals - Daily Report	268	UDS - Patient Related Revenue Report	340
Production Amount for Provider	200	Suspended Amount	247
Provider A/R Totals - Standard Report	270	Suspended Credits Report	316
Provider A/R Totals - Daily Report	268	Suspended Amount on Ledger	21/
Projected Amount of Remaining Benefits		Suspended Credits Report	316
Treatment Plan Approval Status Report	322	Suspended Credit Adjustment Amount	12
Treatment Plan Approval Report	320	Analysis Summary Report - Standard	12
Projected Amount of Remaining Benefits for Secon	ndary	Analysis Summary Report - Daily Suspended Credit Amount	C
Insurance	,	Continuing Care Display List	80
Treatment Plan Approval Status Report	322	Suspended Credit Amount for Clinic	00
Treatment Plan Approval Report	320	Aging/Credit Balance Report	4
Remaining Payment Agreement Amount		Suspended Insurance Payment Amount	
Collections Manager List	74	Analysis Summary Report - Standard	12
Secondary Insurance Estimated Amount		Analysis Summary Report - Standard  Analysis Summary Report - Daily	8
Treatment Plan Approval Status Report	322	Suspended Payment Amount	
Treatment Plan Approval Report	320	Analysis Summary Report - Daily	8
Secondary Production Amount		Total Amount Aged 0 - 30	
Insurance Carrier Production - Full Report	140	Collections Manager List	74
Secondary Production Amount for Insurance Plan		Aging/Credit Balance Report	,
Insurance Carrier Production - Summary Rep	ort	Total Amount Aged 121 - 150	
142		Aging/Credit Balance Report	6
Insurance Carrier Production - Full Report	140	Total Amount Aged 151 - 180	
Subtotal of Allowances for Financial Class Type		Aging/Credit Balance Report	E
UDS - Patient Related Revenue Report	340	Total Amount Aged 31 - 60	
Subtotal of Allowances for Payer Category		Collections Manager List	74
UDS - Patient Related Revenue Report	340	Aging/Credit Balance Report	
Subtotal of Amount Collected for Financial Class T		Total Amount Aged 61 - 90	
UDS - Patient Related Revenue Report	340	Collections Manager List	74
Subtotal of Amount Collected for Payer Category		Aging/Credit Balance Report	6
UDS - Patient Related Revenue Report	340	3 3	

Amount (continued)		Total Amount of Account Balances Aged 121 - 150 fo Primary Pre-treatment Estimates	r
Total Amount Aged 90 - 120 Aging/Credit Balance Report	6	Pre-Treatment Estimate Aging Report 2	256
Total Amount Aged 91+	O	Total Amount of Account Balances Aged 121 - 150 fo	r
Collections Manager List	74	Secondary Pre-treatment Estimates	
	74	5 5 1	256
Total Amount Aged Over 180	,	Total Amount of Account Balances Aged 121 - 150 wi	íth
Aging/Credit Balance Report	6	Claims	
Total Amount Billed to Insurance	4.0	Insurance Claim Aging Report 1	144
Analysis Summary Report - Standard	12	Total Amount of Account Balances Aged 121 - 150 wi	ith
Collections Manager List	74	Primary Claims	
Day Sheet Report	104	Insurance Claim Aging Report 1	144
Analysis Summary Report - Daily	8	Total Amount of Account Balances Aged 121 - 150 wi	ith
Total Amount Collected for Financial Class Type		Secondary Claims	
UDS - Patient Related Revenue Report	340		144
Total Amount Collected for Patient		Total Amount of Account Balances Aged 151 - 180 fo	r
UDS - Patient Related Revenue Report	340	Pre-treatment Estimates	
Total Amount Collected for Payer Category		Pre-Treatment Estimate Aging Report 2	256
UDS - Patient Related Revenue Report	340	Total Amount of Account Balances Aged 151 - 180 fo	r
Total Amount Due for Payment Agreements		Primary Pre-treatment Estimates	
Collections Manager List	74		256
Total Amount for Primary Pre-treatment Estimate		Total Amount of Account Balances Aged 151 - 180 fo	
Pre-Treatment Estimate Aging Report	256	Secondary Pre-treatment Estimates	
Total Amount for Secondary Pre-treatment Estim	nates	· · · · · · · · · · · · · · · · · · ·	256
Pre-Treatment Estimate Aging Report	256	Total Amount of Account Balances Aged 151 - 180 wi	
Total Amount of - Adjustments (Collection)		Claims	
Provider A/R Totals - Standard Report	270		144
Provider A/R Totals - Daily Report	268	Total Amount of Account Balances Aged 151 - 180 wi	
Total Amount of - Adjustments (Production)		Primary Claims	CII
Provider A/R Totals - Standard Report	270	·	144
Provider A/R Totals - Daily Report	268	Total Amount of Account Balances Aged 151 - 180 wi	
Total Amount of + Adjustments (Collection)		Secondary Claims	CII
Provider A/R Totals - Standard Report	270		144
Provider A/R Totals - Daily Report	268	Total Amount of Account Balances Aged 181+ for Pre	
Total Amount of + Adjustments (Production)		treatment Estimates	_
Provider A/R Totals - Standard Report	270		256
Provider A/R Totals - Daily Report	268	Total Amount of Account Balances Aged 181+ for Pri	
Total Amount of Account Bal		mary Pre-treatment Estimates	
Collections Manager List	74	· · · · · · · · · · · · · · · · · · ·	256
Payment Agreement Report	228		256 256
Aging/Credit Balance Report	6	Total Amount of Account Balances Aged 181+ for Se	
Total Amount of Account Balances Aged 1 - 30 f	or Pre-	ondary Pre-treatment Estimates	C
treatment Estimates		· ·	256
Pre-Treatment Estimate Aging Report	256	Total Amount of Account Balances Aged 181+ with	_500
Total Amount of Account Balances Aged 1 - 30 f	or	Claims	
Primary Pre-treatment Estimates			144
Pre-Treatment Estimate Aging Report	256	Total Amount of Account Balances Aged 181+ with	, 44
Total Amount of Account Balances Aged 1 - 30 f	or Sec-	Primary Claims	
ondary Pre-treatment Estimates		•	144
Pre-Treatment Estimate Aging Report	256	Insurance Claim Aging Report 1 Total Amount of Account Balances Aged 181+ with	144
Total Amount of Account Balances Aged 1 - 30 v	vith	•	
Claims		Secondary Claims Insurance Claim Aging Report 1	144
Insurance Claim Aging Report	144		
Total Amount of Account Balances Aged 1 - 30 v	vith	Total Amount of Account Balances Aged 31 - 60 for P	re-
Primary Claims		treatment Estimates	254
Insurance Claim Aging Report	144	3 3 1	256
Total Amount of Account Balances Aged 1 - 30 v		Total Amount of Account Balances Aged 31 - 60 for	
Secondary Claims		Primary Pre-treatment Estimates	) E /
Insurance Claim Aging Report	144	3 3 1	256
Total Amount of Account Balances Aged 121 - 1		Total Amount of Account Balances Aged 31 - 60 for	
Pre-treatment Estimates	-	Secondary Pre-treatment Estimates	) [ /
Pre-Treatment Estimate Aging Report	256	Pre-Treatment Estimate Aging Report 2	256
5 5 1			

Amount (continued)	Total Amount of Account Balances with Secondary P	're-
Total Amount of Account Balances Aged 31 - 60 with	treatment Estimates	
Claims		256
Insurance Claim Aging Report 144	Total Amount of Adjustment Type	
	Daily Summary Report	92
Total Amount of Account Balances Aged 31 - 60 with	Total Amount of Adjustment Types	
Primary Claims	Adjustment Summary Report	4
Insurance Claim Aging Report 144	Total Amount of Adjustments	
Total Amount of Account Balances Aged 31 - 60 with	Day Sheet (Adjustments) Report	94
Secondary Claims	Daily Summary Report	92
Insurance Claim Aging Report 144	Total Amount of Adjustments for Clinic	
Total Amount of Account Balances Aged 61 - 90 for Pre-	Day Sheet (Adjustments) Report	94
treatment Estimates	Total Amount of Adjustments for Provider	
Pre-Treatment Estimate Aging Report 256	Day Sheet (Adjustments) Report	94
Total Amount of Account Balances Aged 61 - 90 for	Total Amount of Allowances for Financial Class Type	
Primary Pre-treatment Estimates		340
Pre-Treatment Estimate Aging Report 256	Total Amount of Allowances for Patient	•
Total Amount of Account Balances Aged 61 - 90 for		340
Secondary Pre-treatment Estimates	Total Amount of Allowances for Payer Category	J-1
Pre-Treatment Estimate Aging Report 256		340
Total Amount of Account Balances Aged 61 - 90 with		540
Claims	Total Amount of Applied Credit Adjustments	12
Insurance Claim Aging Report 144	Analysis Summary Report - Standard	
Total Amount of Account Balances Aged 61 - 90 with	, ,	104
Primary Claims	Analysis Summary Report - Daily	
Insurance Claim Aging Report 144	Total Amount of Applied Credit Adjustments for Prev	VI-
Total Amount of Account Balances Aged 61 - 90 with	ous Month	
Secondary Claims	Day Sheet (Charges and Receipts) Report	98
	Total Amount of Applied Insurance Payments	
3 3 4	Analysis Summary Report - Standard	12
Total Amount of Account Balances Aged 91 - 120 for	, ,	104
Pre-treatment Estimates	Analysis Summary Report - Daily	8
Pre-Treatment Estimate Aging Report 256	Total Amount of Applied Payments	
Total Amount of Account Balances Aged 91 - 120 for	Analysis Summary Report - Standard	12
Primary Pre-treatment Estimates	Day Sheet Report	104
Pre-Treatment Estimate Aging Report 256	Analysis Summary Report - Daily	8
Total Amount of Account Balances Aged 91 - 120 for	Total Amount of Applied Payments for Previous Mon	nth
Secondary Pre-treatment Estimates	Day Sheet (Charges and Receipts) Report	98
Pre-Treatment Estimate Aging Report 256	Total Amount of Bad Debt Write-offs for Financial Cl	lass
Total Amount of Account Balances Aged 91 - 120 with	Туре	
Claims		340
Insurance Claim Aging Report 144	Total Amount of Bad Debt Write-offs for Patient	
Total Amount of Account Balances Aged 91 - 120 with		340
Primary Claims	Total Amount of Bad Debt Write-offs for Payer Cate	
Insurance Claim Aging Report 144		34(
Total Amount of Account Balances Aged 91 - 120 with	Total Amount of Balances Remaining for Payment	J-10
Secondary Claims	Agreements	
Insurance Claim Aging Report 144	•	228
Total Amount of Account Balances with Claims	Total Amount of Beginning Balances	220
Insurance Claim Aging Report 144	e e	1 '
Total Amount of Account Balances with Pre-treatment	Analysis Summary Report - Standard	12
Estimates	, ,	268
Pre-Treatment Estimate Aging Report 256	·	270
Total Amount of Account Balances with Primary Claims	Analysis Summary Report - Daily	8
Insurance Claim Aging Report 144	Total Amount of Cash Payments	
	, ,	192
Total Amount of Account Balances with Primary Pre-	Total Amount of Charge Adjustments	
treatment Estimates	Analysis Summary Report - Standard	12
Pre-Treatment Estimate Aging Report 256	, ,	104
Total Amount of Account Balances with Secondary	Insurance Transaction Analysis Report	152
Claims	Operator Day Sheet Report	192
Insurance Claim Aging Report 144	Analysis Summary Report - Daily	8

Amount (continued)		Total Amount of Current Applied Payments	
Total Amount of Charge Adjustments for Previous		Day Sheet (Charges and Receipts) Report	98
Month		Total Amount of Current Charge Adjustments	98
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report Day Sheet (Charges and Receipts) Report	98 98
Day Sheet (Charges and Receipts) Report	98	Total Amount of Current Charges	70
Total Amount of Charges		Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Total Amount of Current Charges Billed to Insurance	
Future Due Payment Plan Report - Monthly	Totals	Day Sheet (Charges and Receipts) Report	98
130		Total Amount of Current Charges Compared to Fee	
Operator Day Sheet Report	192	Schedule	
Provider A/R Totals - Daily Report	268	Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Standard Report	270	Total Amount of Current Finance Charges	
Analysis Summary Report - Daily	. 8	Day Sheet (Charges and Receipts) Report	98
Total Amount of Charges Billed to Insurance for Pr	evi-	Total Amount of Current Late Charges	
ous Month	00	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of Current Suspended Credit Adjust-	
Total Amount of Charges for Financial Class Type UDS - Patient Related Revenue Report	340	ments	
Total Amount of Charges for Patient	340	Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Total Amount of Current Suspended Payments	00
Total Amount of Charges for Payer Category	340	Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Total Amount of Debit Adjustments	0.4
Total Amount of Charges for Previous Month	0.0	Day Sheet (Adjustments) Report	94
Day Sheet (Charges and Receipts) Report	98	Insurance Carrier Production - Full Report	140
Total Amount of Charges for Today's Completed V	Vork	Insurance Carrier Production - Summary Repo	SIL
Patient Chart Printout	200	Adjustment Summary Report	4
Total Amount of Charges Remaining (after 18 Mos	from	Total Amount of Debit Initial Balances	7
Curr Mo)		Analysis Summary Report - Standard	12
Future Due Payment Plan Report - Monthly	Totals	Day Sheet Report	104
130		Analysis Summary Report - Daily	8
Total Amount of Check Payments		Total Amount of Debit Initial Balances (Production)	
Operator Day Sheet Report	192	Provider A/R Totals - Standard Report	270
Total Amount of Completed Procedures		Provider A/R Totals - Daily Report	268
Walkout - Doctor's Statement	360	Total Amount of Debit Special Adjustments	
Procedures Not Attached to Insurance Repo	ort262	Analysis Summary Report - Standard	12
Total Amount of Co-pays	358	Day Sheet Report	104
Utilization Report	330	Provider A/R Totals - Daily Report	268
Total Amount of Credit Adjustments Day Sheet (Adjustments) Report	94	Provider A/R Totals - Standard Report	270
Insurance Carrier Production - Full Report	140	Analysis Summary Report - Daily	8
Insurance Carrier Production - Summary Rep		Total Amount of Dental Insurance Portions	000
142	3011	Patient Chart Printout	200
Insurance Transaction Analysis Report	152	Total Amount of Deposit	112
Operator Day Sheet Report	192	Deposit Slip Total Amount of Ending Balances	112
Adjustment Summary Report	4	Analysis Summary Report - Standard	12
Total Amount of Credit Card Payments		Provider A/R Totals - Daily Report	268
Operator Day Sheet Report	192	Provider A/R Totals - Standard Report	270
Total Amount of Credit Initial Balances		Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Total Amount of Estimated Insurance Portion for Pri	
Day Sheet Report	104	mary and Secondary Claims	
Provider A/R Totals - Daily Report	268	Insurance Claim Aging Report	144
Provider A/R Totals - Standard Report	270	Total Amount of Estimated Insurance Portion for Pri	
Analysis Summary Report - Daily	8	mary Claims	
Total Amount of Credit Special Adjustments	4.0	Insurance Claim Aging Report	144
Analysis Summary Report - Standard	12	Total Amount of Estimated Insurance Portion for Se	C-
Day Sheet Report	104	ondary Claims	
Provider A/R Totals - Daily Report	268	Insurance Claim Aging Report	144
Provider A/R Totals - Standard Report	270 8	Total Amount of Fees	
Analysis Summary Report - Daily Total Amount of Current Applied Credit Adjustme		Utilization Report	358
Day Sheet (Charges and Receipts) Report	718 98	RVU Utilization Report	308
Day Sheet (Charges and Necerpts) Nepolt	, 0		

mount (continued)		Iotal Amount of Medicaid Procedures	
Total Amount of Fees - Co-pays		RVU Production Summary Report	302
	358	Production Summary Report	264
Utilization Report	330	Total Amount of MTD Applied Credit Adjustments	
Total Amount of Fees - RVU	308	Day Sheet (Charges and Receipts) Report	98
RVU Utilization Report Total Amount of Finance Charges	300	Total Amount of MTD Applied Payments	
	8	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily		Total Amount of MTD Charge Adjustments	
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Adjustments) Report	94	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104 128	Total Amount of MTD Charges	
Finance Charge Report		Day Sheet (Charges and Receipts) Report	98
Operator Day Sheet Report	192	Total Amount of MTD Charges Billed to Insurance	
Provider A/R Totals - Daily Report	268	Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Standard Report	270	Total Amount of MTD Finance Charges	
Truth in Lending Disclosure Statement	324	Day Sheet (Charges and Receipts) Report	98
Adjustment Summary Report	4	Total Amount of MTD Late Charges	
Total Amount of Finance Charges for Previous Mo		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of MTD Suspended Credit Adjustme	
Total Amount of Guarantor Estimates	7.4	Day Sheet (Charges and Receipts) Report	98
Collections Manager List	74	Total Amount of MTD Suspended Payments	
Total Amount of Guarantor Portions	,	Day Sheet (Charges and Receipts) Report	98
Aging/Credit Balance Report	6	Total Amount of Net Change	
Total Amount of Insurance Estimates	7.4	Analysis Summary Report - Standard	12
Collections Manager List	74	Provider A/R Totals - Daily Report	268
Aging/Credit Balance Report	6	Provider A/R Totals - Standard Report	270
Total Amount of Insurance Payments		Analysis Summary Report - Daily	8
Insurance Carrier Production - Summary Re	port	Total Amount of Non-Medicaid Procedures	
142	400	RVU Production Summary Report	302
Operator Day Sheet Report	192	Production Summary Report	264
Provider A/R Totals - Daily Report	268	Total Amount of Other Applied Credit Adjustmen	(S
Provider A/R Totals - Standard Report	270	Analysis Summary Report - Standard	12
Insurance Carrier Production - Full Report	140	Day Sheet Report	104
Total Amount of Insurance Payments Received	450	Analysis Summary Report - Daily	8
Insurance Transaction Analysis Report	152	Total Amount of Other Applied Credit Initial Balar	ices
Total Amount of Insured Charges	450	Day Sheet Report	104
Insurance Transaction Analysis Report	152	Total Amount of Other Applied Credit Special Adj	ust-
Total Amount of Lab Expenses		ments	
RVU Day Sheet Report	300	Day Sheet Report	104
Total Amount of Lab Expenses of Medicaid Proce		Total Amount of Other Applied Insurance Paymen	ts
RVU Production Summary Report	302	Analysis Summary Report - Standard	12
Total Amount of Lab Expenses of Non-Medicaid	Proce-	Day Sheet Report	104
dures		Analysis Summary Report - Daily	8
RVU Production Summary Report	302	Total Amount of Other Applied Payments	
Total Amount of Lab Expenses of Procedures		Analysis Summary Report - Standard	12
RVU Production Summary Report	302	Day Sheet Report	104
Total Amount of Last Payments for Payment Agre	e-	Analysis Summary Report - Daily	8
ments		Total Amount of Other Credit Initial Balances	
Collections Manager List	74	Analysis Summary Report - Standard	12
Total Amount of Late Charges	_	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Total Amount of Other Credit Special Adjustments	3
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet (Adjustments) Report	94	Analysis Summary Report - Daily	8
Day Sheet Report	104	Total Amount of Patient Payments Received	
Late Charge Report	154	Insurance Transaction Analysis Report	152
Provider A/R Totals - Daily Report	268	Total Amount of Payment Agreement Payments D	
Provider A/R Totals - Standard Report	270	Payment Agreement Report	228
Adjustment Summary Report	4	Total Amount of Payment Agreements	
Total Amount of Late Charges for Previous Month		Payment Agreement Report	228
Day Sheet (Charges and Receipts) Report	98	Total Amount of Payment Type	
Total Amount of Medicaid Payments		Deposit Slip	112
Operator Day Sheet Report	192	Daily Summary Report	92

Amount (continued)		Total Amount of Secondary Pre-treatment Estimate Sent	es not
Total Amount of Payment Type for Clinic		Pre-Treatment Estimates Not Sent Report	258
Deposit Slip	112	Total Amount of Secondary Production	
Total Amount of Payment Type for Operator		Insurance Carrier Production - Summary Rep	ort
Deposit Slip	112	142	
Total Amount of Payments		Insurance Carrier Production - Full Report	140
Day Sheet (Receipts) Report	102	Total Amount of Sliding Discounts for Financial Cla	
Operator Day Sheet Report	192	Type	133
Payment Summary Report	230	UDS - Patient Related Revenue Report	340
Provider A/R Totals - Daily Report	268	Total Amount of Sliding Discounts for Patient	340
Provider A/R Totals - Standard Report	270	UDS - Patient Related Revenue Report	340
Truth in Lending Disclosure Statement	324		
Daily Summary Report	92	Total Amount of Sliding Discounts for Payer Categ UDS - Patient Related Revenue Report	340
Total Amount of Payments for Clinic			340
Day Sheet (Receipts) Report	102	Total Amount of Suspended Credit Adjustments	12
Total Amount of Payments for Initial Provider		Analysis Summary Report - Standard	12
Day Sheet (Receipts) Report	102	Day Sheet Report	104
Total Amount of Payments for Payment Type		Analysis Summary Report - Daily	8
Day Sheet (Receipts) Report	102	Total Amount of Suspended Credit Adjustments fo	r
Total Amount of Payments for Provider	102	Previous Month	00
Day Sheet (Receipts) Report	102	Day Sheet (Charges and Receipts) Report	98
Total Amount of Pre-treatment Estimates	102	Total Amount of Suspended Credits for Clinic	04/
Pre-Treatment Estimate Aging Report	256	Suspended Credits Report	316
Total Amount of Pre-treatment Estimates not Sent	200	Total Amount of Suspended Insurance Payments	4.0
Pre-Treatment Estimates Not Sent Report	258	Analysis Summary Report - Standard	12
Total Amount of Primary and Secondary Claims no		Day Sheet Report	104
Insurance Claims Not Sent Report	146	Analysis Summary Report - Daily	8
Total Amount of Primary Claims not Sent	140	Total Amount of Suspended Payments	
Insurance Claims Not Sent Report	146	Analysis Summary Report - Standard	12
Total Amount of Primary Insurance Portion for Case		Day Sheet Report	104
Treatment Case Report	318	Analysis Summary Report - Daily	8
		Total Amount of Suspended Payments for Previous	;
Total Amount of Primary Pre-treatment Estimates n	IOL	Month	
Sent	250	Day Sheet (Charges and Receipts) Report	98
Pre-Treatment Estimates Not Sent Report	258	Total Amount of Transacations	
Total Amount of Primary Production		Credit Card Transaction Report	84
Insurance Carrier Production - Summary Rep	oort	Total Amount of Treatment Plan	
142	1.40	Treatment Case Report	318
Insurance Carrier Production - Full Report	140	Patient Treatment Case Report	222
Total Amount of Procedures	200	Total Amount of Treatment Plans	
RVU Production Summary Report	302	Treatment Plan Approval Status Report	322
Production Summary Report	264	Treatment Plan Approval Report	320
Total Amount of Remaining Payment Agreements	7.4	Total Amount of Treatment-planned Procedures	
Collections Manager List	74	Practice Treatment Case Report	252
Total Amount of RVUs		Patient Chart Printout	200
RVU Utilization Report	308	Total Amount of Unscheduled Treatment Plans	
Total Amount of Scheduled Treatment Plans		Unscheduled Treatment Plans (Detailed) Rep	ort
Treatment Plan Approval Status Report	322	354	
Treatment Plan Approval Report	320	Unscheduled Treatment Plans (Condensed)	Re-
Total Amount of Secondary Claims not Created		port	352
Secondary Insurance Claims Not Created Re	port	Total Amount of YTD Applied Payments	
310		Day Sheet (Charges and Receipts) Report	98
Total Amount of Secondary Claims not Sent		Total Amount of YTD Charge Adjustments	
Insurance Claims Not Sent Report	146	Day Sheet (Charges and Receipts) Report	98
Total Amount of Secondary Insurance Portion for C	Case	Day Sheet (Charges and Receipts) Report	98
Treatment Case Report	318	Total Amount of YTD Charges	-
Total Amount of Secondary Pre-treatment Estimate	es not	Day Sheet (Charges and Receipts) Report	98
Created		Total Amount of YTD Charges Billed to Insurance	. •
Secondary Pre-Treatment Estimates Not Cre	ated	Day Sheet (Charges and Receipts) Report	98
Report	312	Total Amount of YTD Finance Charges	. •
		Day Sheet (Charges and Receipts) Report	98
		,	

nount (continued)		Provider Revenue - Summary Report	284
Total Amount of YTD Finance Charges for Family		Provider Revenue - Allocations Report	278
	124	Total Revenue from Credit Adjustments	
Family Ledger Report (Single Family) Total Amount of YTD Late Charges	124	Provider Revenue - Charges Report	280
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Credits Report	282
Total Amount of YTD Late Charges for Family	70	Provider Revenue - Summary Report	284
	124	Provider Revenue - Allocations Report	278
Family Ledger Report (Single Family)	124	Total Revenue from Insurance	
Family Ledger Report	IZZ	Provider Revenue - Charges Report	280
Total Amount of YTD Payments for Family	104	Provider Revenue - Credits Report	282
Family Ledger Report (Single Family)	124	Provider Revenue - Summary Report	284
Family Ledger Report	122	Provider Revenue - Allocations Report	278
Total Amount of YTD Suspended Credit Adjustm		Total Revenue from Non-insurance	
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Charges Report	280
Total Amount of YTD Suspended Payments	00	Provider Revenue - Credits Report	282
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Summary Report	284
Total Amount Remaining	1 400	Provider Revenue - Allocations Report	278
Future Due Payment Plan Report - Standar	d 132	Total RVU	
Total Case Amount		RVU Day Sheet Report	300
Patient Proposed Treatment Case Report (		Total Suspended Credits	
Care Plan)	216	Aging/Credit Balance Report	6
Total Collection Amount		Total Wrap Around or Reconciliation Amount Co	llected
Provider A/R Totals - Standard Report	270	for Financial Class Type (Current Year)	
Provider A/R Totals - Daily Report	268	UDS - Patient Related Revenue Report	340
Total Estimated Amount of Patient's Portion		Total Wrap Around or Reconciliation Amount Co	llected
Patient Proposed Treatment Case Report (		for Financial Class Type (Previous Years)	
Care Plan)	216	UDS - Patient Related Revenue Report	340
Total Estimated Insurance Portion		Total Wrap Around or Reconciliation Amount Co	
Patient Proposed Treatment Case Report (	Your	for Patient (Current Year)	
Care Plan)	216	UDS - Patient Related Revenue Report	340
Total Fee for Case		Total Wrap Around or Reconciliation Amount Co	
Treatment Case Report	318	for Patient (Previous Years)	nected
Total Fee from Alternate Fee Schedule for Case		UDS - Patient Related Revenue Report	340
Treatment Case Report	318	Total Wrap Around or Reconciliation Amount Co	
Total Other Retroactive Payment Amount Collect	ed for	for Payer Category (Current Year)	necteu
Financial Class Type		UDS - Patient Related Revenue Report	340
UDS - Patient Related Revenue Report	340		
Total Other Retroactive Payment Amount Collect	ed for	Total Wrap Around or Reconciliation Amount Co	nected
Patient		for Payer Category (Previous Years)	240
UDS - Patient Related Revenue Report	340	UDS - Patient Related Revenue Report	340
Total Other Retroactive Payment Amount Collect		Total YTD Finance Charges for Family	100
Payer Category	.00 .0.	Family Ledger Report	122
UDS - Patient Related Revenue Report	340	Transaction Amount	0.4
Total Penalty or Payback Amount Collected for Fi		Credit Card Transaction Report	84
Class Type	manerar	Provider Revenue - Allocations Report	278
UDS - Patient Related Revenue Report	340	Provider Revenue - Charges Report	280
Total Penalty or Payback Amount Collected for Pa		Provider Revenue - Credits Report	282
	340	Suspended Credits Report	316
UDS - Patient Related Revenue Report		Audit Report - Transactions	38
Total Penalty or Payback Amount Collected for P.	ayei	Transaction Amount Change	
Category	240	Audit Report - Transactions	38
UDS - Patient Related Revenue Report	340	Treatment Plan Amount	
Total Production Amount	270	Referred By Patient Report	294
Provider A/R Totals - Standard Report	270	Unscheduled Treatment Plans (Condensed	I) Re-
Provider A/R Totals - Daily Report	268	port	352
Total Revenue	000	Unscheduled Treatment Plans (Detailed) R	eport
Provider Revenue - Charges Report	280	354	
Provider Revenue - Credits Report	282	Referred By Doctor/Other Report	292
Provider Revenue - Summary Report	284	Treatment-planned Procedure Amount	
Provider Revenue - Allocations Report	278	Unscheduled Treatment Plans (Detailed) R	eport
Total Revenue for Provider		354	
Provider Revenue - Charges Report	280	Wrap Around or Reconciliation Amount Collecte	d for
Provider Revenue - Credits Report	282	Patient (Current Year)	
		UDS - Patient Related Revenue Report	340

Amount (continued)		Amount of MTD Applied Credit Adjustments for F	ro-
Wrap Around or Reconciliation Amount Collected	d for	vider	98
Patient (Previous Years)		Day Sheet (Charges and Receipts) Report Amount of MTD Applied Payments for Provider	70
UDS - Patient Related Revenue Report	340	Day Sheet (Charges and Receipts) Report	98
Annual		Amount of Other Applied Credit Adjustments for	
Amount of Annual Primary Insurance Plan Benefit	ts for	Analysis Summary Report - Standard	12
Patient		Day Sheet Report	104
Treatment Case Report	318	Analysis Summary Report - Daily	8
Patient Treatment Case Report	222	Amount of Other Applied Credit Adjustments for	C
Amount of Annual Secondary Insurance Plan Ben	efits	Provider	
for Family		Analysis Summary Report - Standard	12
Treatment Case Report	318	Day Sheet Report	104
Amount of Annual Secondary Insurance Plan Ben	efits	Analysis Summary Report - Daily	8
for Patient		Amount of Other Applied Credit Initial Balances for	
Treatment Case Report	318	Clinic	JI
Patient Treatment Case Report	222	Day Sheet Report	104
Annual Percentage Rate		Amount of Other Applied Credit Initial Balances for	
Annual Percentage Rate		Provider	J1
Truth in Lending Disclosure Statement	324	Day Sheet Report	104
API		Amount of Other Applied Credit Special Adjustme	
Number of Patients Provided API Access to Elect	ronic	for Clinic	51105
Health Information		Day Sheet Report	104
Meaningful Use Measure Calculation List	160	Amount of Other Applied Credit Special Adjustme	
Number of Patients who Accessed Electronic Hea	alth	for Provider	31103
Information with API		Day Sheet Report	104
Meaningful Use Measure Calculation List	160	Amount of Other Applied Insurance Payments for	
Applied		Analysis Summary Report - Standard	12
Amount of Applied Credit Adjustments for Clinic		Day Sheet Report	104
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	8
Day Sheet Report	104	Amount of Other Applied Insurance Payments for	
Analysis Summary Report - Daily	8	Provider	
Amount of Applied Credit Adjustments for Previo	ous	Analysis Summary Report - Standard	12
Month for Provider		Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of Applied Credit Adjustments for Providence	der	Amount of Other Applied Payments for Clinic	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Day Sheet Report	104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Applied Insurance Payments for Clinic	2	Amount of Other Applied Payments for Provider	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Day Sheet Report	104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Applied Insurance Payments for Provi	der	Amount of YTD Applied Credit Adjustments for Pr	ro-
Analysis Summary Report - Standard	12	vider	
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Amount of YTD Applied Payments for Provider	
Amount of Applied Payments for Clinic		Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Applied Credit Adjustment Amount	
Day Sheet Report	104	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Applied Payments for Previous Month	n for	Applied Insurance Payment Amount	
Provider		Analysis Summary Report - Standard	12
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of Applied Payments for Provider		Applied Payment Amount	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	. 8	Estimated Amount of Deductibles to Be Applied	
Amount of Current Applied Credit Adjustments f		Treatment Case Report	318
Day Sheet (Charges and Receipts) Report	98	Patient Treatment Case Report	222
Amount of Current Applied Payments for Provide			
Day Sheet (Charges and Receipts) Report	98		

Applied (continued)		Applied Credit Adjustment	
Other Applied Credit Adjustment Amount		Amount of Other Applied Credit Adjustments for Cli	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8		104
Other Applied Insurance Payment Amount	Ü	Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Amount of Other Applied Credit Adjustments for	
Analysis Summary Report - Daily	8	Provider	1.
Other Applied Payment		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	, ,	104
Other Applied Payment Amount		Analysis Summary Report - Daily Amount of YTD Applied Credit Adjustments for Pro-	
Analysis Summary Report - Daily	8	vider	
Payment Agreement Payment Portion Applied to	Inter-	Day Sheet (Charges and Receipts) Report	98
est		Applied Credit Adjustment Amount	/(
Payment Agreement Amortization Schedule	e 226	Analysis Summary Report - Standard	12
Payment Agreement Payment Portion Applied to	Prin-	Analysis Summary Report - Standard  Analysis Summary Report - Daily	8
ciple		Other Applied Credit Adjustment Amount	
Payment Agreement Amortization Schedule	e 226	Analysis Summary Report - Standard	12
Total Amount of Applied Credit Adjustments		Analysis Summary Report - Daily	3
Analysis Summary Report - Standard	12	Total Amount of Applied Credit Adjustments	
Day Sheet Report	104	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8		104
Total Amount of Applied Credit Adjustments for F	Previ-	Analysis Summary Report - Daily	8
ous Month		Total Amount of Applied Credit Adjustments for Pre	vi-
Day Sheet (Charges and Receipts) Report	98	ous Month	
Total Amount of Applied Insurance Payments		Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Total Amount of Current Applied Credit Adjustment	S
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Total Amount of MTD Applied Credit Adjustments	
Total Amount of Applied Payments	10	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Total Amount of Other Applied Credit Adjustments	
Day Sheet Report	104 8	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily Total Amount of Applied Payments for Previous M		, ,	104
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Total Amount of Current Applied Credit Adjustme		Total Amount of YTD Applied Credit Adjustments	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Total Amount of Current Applied Payments	70	Applied Credit Special Adjustment	
Day Sheet (Charges and Receipts) Report	98	Amount of Other Applied Credit Special Adjustmen	ts
Total Amount of MTD Applied Credit Adjustments		for Clinic	40
Day Sheet (Charges and Receipts) Report	98	, ,	104
Total Amount of MTD Applied Payments		Amount of Other Applied Credit Special Adjustmen	ts
Day Sheet (Charges and Receipts) Report	98	for Provider	10/
Total Amount of Other Applied Credit Adjustmen	ts	- /   -   -	104
Analysis Summary Report - Standard	12	Total Amount of Other Applied Credit Special Adjus	/L-
Day Sheet Report	104	ments Day Sheet Report	104
Analysis Summary Report - Daily	8	Applied Initial Balance	104
Total Amount of Other Applied Credit Initial Balar	nces	Amount of Other Applied Credit Initial Balances for	
Day Sheet Report	104	Clinic	
Total Amount of Other Applied Credit Special Ad	just-		104
ments		Amount of Other Applied Credit Initial Balances for	10-
Day Sheet Report	104	Provider	
Total Amount of Other Applied Insurance Paymer			104
Analysis Summary Report - Standard	12	Total Amount of Other Applied Credit Initial Balance	
Day Sheet Report	104		104
Analysis Summary Report - Daily	8	Applied Insurance Payment	. •
Total Amount of Other Applied Payments	4.0	Amount of Other Applied Insurance Payments for Cl	linia
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104		104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Total Amount of YTD Applied Credit Adjustments	98		
Day Sheet (Charges and Receipts) Report	70		

Applied Insurance Payment (continued)	Appointment
Are a control Other and Area lived Jacobs are Decomposite for	Address of Patient on Appointment
Amount of Other Applied Insurance Payments for	Letter Merge Reports 15
Provider	Appointment Amount
Analysis Summary Report - Standard 12	Audit Rebont - Appointments 2
Day Sheet Report 104	Appointment Amount Change
Analysis Summary Report - Daily 8	Audit Report - Appointments 2
Applied Insurance Payment Amount	Appointment Checklist Items
Analysis Summary Report - Standard 12	Custom Practice Information Report 8
Analysis Summary Report - Daily 8	Appointment Date
Other Applied Insurance Payment Amount	Appointment Reminder Cards 1
Analysis Summary Report - Standard 12	As Soon As Possible List
Analysis Summary Report - Daily 8	Audit Report - Appointments 2
Total Amount of Applied Insurance Payments	Daily Appointment List (DX1)
Analysis Summary Report - Standard 12	Daily Appointment List Report 9
Day Sheet Report 104	Letter Merge Reports 15
Analysis Summary Report - Daily 8	Operatory Appointment List Report 19
Total Amount of Other Applied Insurance Payments	Patient List (Filtered) 21
Analysis Summary Report - Standard 12	Treatment Plan Approval Report 32
Day Sheet Report 104	Treatment Plan Approval Status Report 32
Analysis Summary Report - Daily 8	Walkout - Family Walkout 36
Applied Payment	Appointment Cycle Time Report 1
Amount of Other Applied Payments for Clinic	Appointment Oate and Time
Analysis Summary Report - Standard 12	
Day Sheet Report 104	insurance Enginity Report
Analysis Summary Report - Daily 8	Appointment Date Change
Amount of Other Applied Payments for Provider	Addit Report - Appointments 2
Analysis Summary Report - Standard 12	Appointment Length
Day Sheet Report 104	Addit Report - Appointments 2
Analysis Summary Report - Daily 8	Daily Appointment List (DA1)
Amount of YTD Applied Payments for Provider	Daily Appointment List Report
Day Sheet (Charges and Receipts) Report 98	Operatory Appointment List Report 19
Applied Payment Amount	Orischeduled Appointment List (DAT) 34
Analysis Summary Report - Standard 12	Unscheduled Appointment List (OM) 35
Analysis Summary Report - Standard 8	As 30011 As 1 Ossible List
Other Applied Payment	Appointment Length Change
Analysis Summary Report - Standard 12	Audit Report - Appointments 2
Other Applied Payment Amount	Appointment Note
Analysis Summary Report - Daily 8	Patient Notes Report 21
Payment Agreement Payment Portion Applied to Inter-	Appointment Notes
est	Appointment Book View Printout 1
Payment Agreement Amortization Schedule 226	Appointment Production Amount
Payment Agreement Payment Portion Applied to Prin-	Appointment book view i intout
	Appointment Production Type
ciple  Payment Agreement Amerization Schodule 226	Audit Report - Appointments 2
Payment Agreement Amortization Schedule 226	Watti Code List
Total Amount of Applied Payments	Procedure Code List 26
Analysis Summary Report - Standard 12	Appointment book view i fintout
Day Sheet Report 104	Appointment roduction type change
Analysis Summary Report - Daily 8	Audit Report - Appointments 2
Total Amount of Applied Payments for Previous Month	Appointment Provider
Day Sheet (Charges and Receipts) Report 98	Audit Report - Appointments 2
Total Amount of Current Applied Payments	Daily Appointment List (DX1)
Day Sheet (Charges and Receipts) Report 98	Daily Appointment List Report 9
Total Amount of MTD Applied Payments	Letter Merge Reports 15
Day Sheet (Charges and Receipts) Report 98	Letter Merge Reports 15
Total Amount of Other Applied Payments	Operatory Appointment List Report 19
Analysis Summary Report - Standard 12	Patient List (Filtered) 21
Day Sheet Report 104	As Soon As Possible List 2
Analysis Summary Report - Daily 8	Appointment Provider Change
Total Amount of YTD Applied Payments	Audit Report - Appointments 2
Day Sheet (Charges and Receipts) Report 98	• • • • • • • • • • • • • • • • • • • •

Appointment (continued)		Future Reminder Date	
		Collections Manager List	74
Appointment Provider ID	15/	Future Reminder Type	
Letter Merge Reports	156	Collections Manager List	74
Appointment Book View Printout	14	Inserted Appointment	
Appointment Reason	22	Audit Report - Appointments	26
As Soon As Possible List	22	Last Missed Appointment Date	
Daily Appointment List (DX1)	88	Patient Route Slip	220
Daily Appointment List Report	90	Length in Appointment Status	
Letter Merge Reports	156	Appointment Cycle Time Report	16
Operatory Appointment List Report	194	Next Appointment ADA Code	
Unscheduled Appointment List (DX1)	348	Patient Route Slip	220
Unscheduled Appointment List (OM)	350	Next Appointment ADA Code Description	
Walkout - Family Walkout	362	Patient Route Slip	220
Appointment Book View Printout	14	Next Appointment Date	
Appointment Status		Patient Route Slip	220
As Soon As Possible List	22	Next Appointment Length	
Audit Report - Appointments	26	Patient Route Slip	220
Daily Appointment List (DX1)	88	Next Appointment Note	
Daily Appointment List Report	90	Patient Route Slip	220
Operatory Appointment List Report	194	Next Appointment Operatory ID	
Patient Chart and Progress Notes Printout	198	Patient Route Slip	220
Unscheduled Appointment List (DX1)	348	Next Appointment Procedure Amount	220
Unscheduled Appointment List (OM)	350	Patient Route Slip	220
Appointment Cycle Time Report	16	Next Appointment Procedure Date	220
Appointment Status Change		Patient Route Slip	220
Audit Report - Appointments	26	Next Appointment Production Amount	220
Appointment Statuses		Patient Route Slip	220
Custom Practice Information Report	86		220
Appointment Time		Next Appointment Provider ID	220
As Soon As Possible List	22	Patient Route Slip	220
Audit Report - Appointments	26	Next Appointment Status	220
Daily Appointment List (DX1)	88	Patient Route Slip	220
Daily Appointment List Report	90	Next Appointment Time	220
Letter Merge Reports	156	Patient Route Slip	220
Operatory Appointment List Report	194	Next Appointment Total Amount	000
Patient List (Filtered)	210	Patient Route Slip	220
Walkout - Family Walkout	362	Next Appointment Treatment Area	000
Appointment Reminder Cards	18	Patient Route Slip	220
Appointment Time Change	10	Next Appointment Treatment Plan Visit	
Audit Report - Appointments	26	Patient Route Slip	220
Appointment Type	20	Next Continuing Care Appointment Date	
Audit Report - Appointments	26	Patient Route Slip	220
Appointment Cycle Time Report	16	Letter Merge Reports	156
Appointment Type Change	10	Next Continuing Care Appointment Provider	
Audit Report - Appointments	26	Letter Merge Reports	156
Continuing Care Appointment Date	20	Next Continuing Care Appointment Reason	
Continuing Care Appointment Date  Continuing Care Display List	80	Letter Merge Reports	156
	00	Next Continuing Care Appointment Time	
Date Appointment Broken	250	Letter Merge Reports	156
Unscheduled Appointment List (OM)	350	Number of Appointments in Appointment Statu	s for or
Unscheduled Appointment List (DX1)	348	Longer than Length of Time	
Deleted Appointment	27	Appointment Statistics Report	20
Audit Report - Appointments	26	Number of Appointments in Appointment Statu	s Less
Future Appointment Date	000	than Length of Time	
Patient Route Slip	220	Appointment Statistics Report	20
Future Appointment Provider ID	000	Number of Broken Appointments	
Patient Route Slip	220	Appointment Statistics Report	20
Future Appointment Reason	00-	Number of Late Appointments	
Patient Route Slip	220	Appointment Statistics Report	20
Future Appointment Time	0	Number of Missed Appointments	
Patient Route Slip	220	Patient Route Slip	220
		the contract of the contract o	

Appointment (continued)		Number of Appointments in Appointment Status than Length of Time	Less
Number of New Appointments		Appointment Statistics Report	20
Daily Summary Report	92	Percent of Appointments in Appointment Status f	
Number of On Time Appointments		Longer than Length of Time	
Appointment Statistics Report	20	Appointment Statistics Report	20
Number of Patients <6 or 65+ Years who Receive	ed Ap-	Appointment Type	
pointment Reminders	4.40	Appointment Type	
Meaningful Use Measure Calculation List	160	Audit Report - Appointments	26
Number of Scheduled Treatment-planned Proce		Appointment Cycle Time Report	16
Practice Treatment Case Report	252	Appointment Type Change	
Number of Unscheduled Appointments Listed Unscheduled Appointment List (OM)	350	Audit Report - Appointments	26
Unscheduled Appointment List (OM)  Unscheduled Appointment List (DX1)	348	Approval Status	
Number of Wait/Will Call Appointments	340	Treatment Plan Approval Status	
Appointment Statistics Report	20	Treatment Plan Approval Report	320
Patient Name on Appointment	20	Treatment Plan Approval Status Report	322
Letter Merge Reports	156	Patient Chart and Progress Notes Printout	198
Percent Broken Appointments	100	APR	
Appointment Statistics Report	20	Annual Percentage Rate	004
Percent Late Appointments		Truth in Lending Disclosure Statement	324
Appointment Statistics Report	20	Archived	
Percent of Appointments in Appointment Status	for or	Total Archived New Patients	400
Longer than Length of Time		New Patient List	188
Appointment Statistics Report	20	Attached	
Phone Number of Patient on Appointment		Date Attached	440
Letter Merge Reports	156	Document Center List	118
Reason Appointment Broken		Attestation	٠
Unscheduled Appointment List (DX1)	348	Number of Patients with Medication Allergies or A	Attes-
Scheduled and/or Unscheduled Appointment		tations of No Known Medication Allergies	1.0
Unscheduled Treatment Plans (Detailed) R	Report	Meaningful Use Measure Calculation List	160
354		Number of Patients with Medications or Attestation	ons ot
Unscheduled Treatment Plans (Condense		No Known Medications	160
port	352	Meaningful Use Measure Calculation List Number of Patients with Problems or Attestations	
Total Length in Appointment Statuses		Known Problems	01110
Appointment Cycle Time Report	16	Meaningful Use Measure Calculation List	160
Total Number of Appointments		Audit	100
As Soon As Possible List	22	Appointment Amount Change	
Appointment Statistics Report	20	Audit Report - Appointments	26
Total Number of Scheduled Appointments	00	Appointment Date Change	20
Appointment Statistics Report	20	Audit Report - Appointments	26
Appointment Book		Appointment Length Change	
Day Note	1.1	Audit Report - Appointments	26
Appointment Book View Printout	14	Appointment Production Type Change	
Time Blocks	14	Audit Report - Appointments	26
Appointment Book View Printout Time Units	14	Appointment Provider Change	
Procedure Code List	260	Audit Report - Appointments	26
Multi-Code List	186	Appointment Status Change	
Appointment Reminder	100	Audit Report - Appointments	26
Number of Patients <6 or 65+ Years who Receive	ad An-	Appointment Time Change	
pointment Reminders	-u лр-	Audit Report - Appointments	26
Meaningful Use Measure Calculation List	160	Appointment Type Change	
Appointment Status	100	Audit Report - Appointments	26
Average Length of Time Between Appointment	Sta-	Audit Log Option	
tuses	Jta	Audit Report - Audit Log Status	28
Appointment Statistics Report	20	Bank Account Number Change	
Next Appointment Status		Audit Report - Clinics	30
Patient Route Slip	220	Billing Type Change	_
Number of Appointments in Appointment Statu		Audit Report - Patients	34
Longer than Length of Time	-	Change of Address	00
Appointment Statistics Report	20	Coupon Book - Payment Agreements	83
•		Coupon Book - Future Due Payments	82

Audit (continued)		Provider Social Security Number Change	
Date of Last Case Status Update		Audit Report - Providers/Staff	36
Practice Treatment Case Report	252	Record Type Change	
	232	Audit Report - Patients	34
Patient Treatment Case Report	222	Audit Report - Transactions	38
Deleted Appointment	27	Audit Rights Report - Assigned Individually	40
Audit Report - Appointments	26	Audit Rights Report - Assigned to Groups	42
Deleted Entry		Audit Rights Report - Group Names	44
Audit Report - Patients	34	Audit Rights Report - Users to Groups	46
Deleted Procedure		Audit Report - Combined	32
Audit Report - Combined	32	Staff Social Security Number Change	
Deleted Transaction		Audit Report - Providers/Staff	36
Audit Report - Transactions	38	Time of Change	
Encounter Number Change		Audit Report - Appointments	26
Audit Report - Transactions	38	Audit Report - Audit Log Status	28
Fiscal Year Month Change		Audit Report - Clinics	30
Audit Report - Clinics	30	Audit Report - Combined	32
Guarantor Name Change		Audit Report - Patients	34
Audit Report - Patients	34	Audit Report - Patients  Audit Report - Providers/Staff	36
Initial Entry			38
Audit Report - Patients	34	Audit Report - Transactions	
Inserted Appointment	0.	Audit Rights Report - Assigned Individually	40
Audit Report - Appointments	26	Audit Rights Report - Assigned to Groups	42
Inserted Transaction	20	Audit Rights Report - Group Names	44
Audit Report - Transactions	38	Audit Rights Report - Users to Groups	46
	30	Appointment Cycle Time Report	16
Login Name Change	36	Transaction Amount Change	
Audit Report - Providers/Staff	30	Audit Report - Transactions	38
Operatory Change	27	Transaction Description Change	
Audit Report - Appointments	26	Audit Report - Transactions	38
Other ID Change		User Changed	
Audit Report - Patients	34	Audit Rights Report - Users to Groups	46
Patient Name Change		Audit Rights Report - Assigned Individually	40
Audit Report - Patients	34	User Group Change	
Audit Report - Transactions	38	Audit Rights Report - Group Names	44
Audit Report - Appointments	26	Average	
Patient Social Security Number or Request Date		Amount of Debit Adjustments (Average)	
Change		Practice Analysis Report	246
Audit Report - Patients	34	Amount of Finance Charges (Average)	210
Patient Status Change		Practice Analysis Report	246
Audit Report - Patients	34	Amount of Insured Charges (Average)	240
Perio Measurement Change			246
Perio - Exam Comparison Report	236	Practice Analysis Report	240
Perio - Combined Graphic & Data Chart Re		Amount of Late Charges (Average)	24/
232	-	Practice Analysis Report	246
Practice Change		Amount of Non-insured Charges (Average)	
Audit Report - Clinics	30	Practice Analysis Report	246
Practice Title Change	50	Amount of Other Debit Adjustments (Average)	
Audit Report - Clinics	30	Practice Analysis Report	246
Primary Provider ID Change	30	Average Amount of Adjustment Type	
	24	Adjustment Summary Report	4
Audit Report - Patients	34	Average Amount of Adjustments	
Procedure Date Change	00	Day Sheet (Adjustments) Report	94
Audit Report - Transactions	38	Average Amount of Adjustments for Clinic	
Provider Class Change		Day Sheet (Adjustments) Report	94
Audit Report - Providers/Staff	36	Average Amount of Adjustments for Provider	
Provider Fee Schedule Change		Day Sheet (Adjustments) Report	94
Audit Report - Providers/Staff	36	Average Amount of Credit Adjustments	,-
Provider ID Change		Day Sheet (Adjustments) Report	94
Audit Report - Transactions	38	Average Amount of Debit Adjustments	7
Audit Report - Providers/Staff	36		94
Provider Name Change		Day Sheet (Adjustments) Report	94
Audit Report - Providers/Staff	36	Average Amount of Finance Charges  Day Sheet (Adjustments) Report	94
		LIAV SUBBI LACILISTMANTS I KANORT	4/

Average (continued)		Average Payment Amount	
		Day Sheet (Receipts) Report	102
Average Amount of Late Charges	04	Average Payment Amount for Clinic	
Day Sheet (Adjustments) Report	94	Day Sheet (Receipts) Report	102
Average Amount of Medicaid Procedures	202	Average Payment Amount for Initial Provider	
RVU Production Summary Report	302 264	Day Sheet (Receipts) Report	102
Production Summary Report		Average Payment Amount for Payment Type	
Average Amount of Medicaid Procedures for Cli		Day Sheet (Receipts) Report	102
RVU Production Summary Report	302	Average Payment Amount for Provider	
Production Summary Report	264	Day Sheet (Receipts) Report	102
Average Amount of Medicaid Procedures for Pro	302	Average Production per Patient	
RVU Production Summary Report Production Summary Report	264	Analysis Summary Report - Standard	12
Average Amount of Non-Medicaid Procedures	204	Day Sheet Report	104
RVU Production Summary Report	302	Analysis Summary Report - Daily	8
Production Summary Report	264	Average Production per Patient for Clinic	4.0
Average Amount of Non-Medicaid Procedures f		Analysis Summary Report - Standard	12
RVU Production Summary Report	302	Day Sheet Report	104
Production Summary Report	264	Analysis Summary Report - Daily	8
Average Amount of Non-Medicaid Procedures f		Average Production per Patient for Provider	1.0
Provider	01	Analysis Summary Report - Standard	12
RVU Production Summary Report	302	Day Sheet Report	104
Production Summary Report	264	Analysis Summary Report - Daily	3
Average Amount of Payment Type		Average Production Per Patient from Referral Sour	
Payment Summary Report	230	Referral Analysis Report	286
Average Amount of Payments		Average Production Per Patient from Referral Sour Referral Analysis Report	286
Payment Summary Report	230	Average Production per Patient MTD	200
Average Amount of Procedures		Day Sheet (Charges and Receipts) Report	98
RVU Production Summary Report	302	Average Production per Patient MTD for Provider	/(
Production Summary Report	264	Day Sheet (Charges and Receipts) Report	98
Average Amount of Procedures for Clinic		Average Wait Time	, (
RVU Production Summary Report	302	Appointment Cycle Time Report	16
Production Summary Report	264	Beginning Balance (Average)	
Average Amount of Procedures for Provider		Practice Analysis Report	246
RVU Production Summary Report	302	Current Average Charge per Patient	210
Production Summary Report	264	Day Sheet (Charges and Receipts) Report	98
Average Charge per Patient		Current Average Charge per Patient for Provider	
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Current Average Production per Patient	
Analysis Summary Report - Daily	8	Day Sheet (Charges and Receipts) Report	98
Average Charge per Patient for Clinic		Current Average Production per Patient for Provid	ler
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Ending Balance (Average)	
Analysis Summary Report - Daily	8	Practice Analysis Report	246
Average Charge per Patient for Provider	40	New Patients (Average)	
Analysis Summary Report - Standard	12	Practice Analysis Report	246
Day Sheet Report	104	Referred Patients (Average)	
Analysis Summary Report - Daily	8	Practice Analysis Report	246
Average Charge per Patient MTD	00	Subtotal of Charges (Average)	
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Average Charge per Patient MTD for Provider Day Sheet (Charges and Receipts) Report	98	Total Average Charge per Patient	
Average Length of Time Between Appointment		Analysis Summary Report - Standard	12
tuses	Jia-	Analysis Summary Report - Daily	8
Appointment Statistics Report	20	Total Average Production per Patient	
Average Monthly Charge Amount	20	Analysis Summary Report - Standard	12
Future Due Payment Plan Report - Month	ly Totale	Analysis Summary Report - Daily	3
130	1, 101013	Total Average Production per Patient at Clinics fro	m
Average Number of Charges		Referral Source	00.
Future Due Payment Plan Report - Month	ly Totals	Referral Analysis Report	286
130	.,	Total Charges (Average) Practice Analysis Report	246
· = =		Fractice Analysis Kenort	146

Balance		Amount of Ending Balances for Provider	
Account Balance		Analysis Summary Report - Standard	12
Collections Manager List	74	Analysis Summary Report - Daily	8
Family Ledger Report	122	Amount of Other Applied Credit Initial Balances fo	r
Family Ledger Report (Single Family)	124	Clinic	
Insurance Claim Aging Report	144	Day Sheet Report	104
Letter Merge Reports	156	Amount of Other Applied Credit Initial Balances fo	r
Patient Route Slip	220	Provider	
Patient's Ledger Report	224	Day Sheet Report	104
Payment Agreement Report	228	Amount of Other Credit Initial Balances for Clinic	
Pre-Treatment Estimate Aging Report	256	Analysis Summary Report - Standard	12
Aging/Credit Balance Report	6	Analysis Summary Report - Daily	8
Account Balance Amount Aged 121 - 150		Amount of Other Credit Initial Balances for Provide	er
Pre-Treatment Estimate Aging Report	256	Analysis Summary Report - Standard	12
Account Balance Amount Aged 151 - 180		Analysis Summary Report - Daily	8
Pre-Treatment Estimate Aging Report	256	Balance (as of a Date)	
Account Balance Amount Aged 31 - 60		Day Sheet Report	104
Pre-Treatment Estimate Aging Report	256	Day Sheet (Charges and Receipts) Report	98
Account Balance Amount Aged 61 - 90		Balance (as of a Date) for Clinic	
Pre-Treatment Estimate Aging Report	256	Day Sheet Report	104
Account Balance Amount Aged 91 - 120		Balance (as of a Date) for Provider	
Pre-Treatment Estimate Aging Report	256	Day Sheet Report	104
Amount of Account Balance Aged >90		Day Sheet (Charges and Receipts) Report	98
Insurance Claim Aging Report	144	Balance Due	
Amount of Account Balance Aged 1 - 30		Coupon Book - Payment Agreements	83
Insurance Claim Aging Report	144	Coupon Book - Future Due Payments	82
Amount of Account Balance Aged 31 - 60		Beginning Balance	
Insurance Claim Aging Report	144	Analysis Summary Report - Standard	12
Amount of Account Balance Aged 61 - 90		Provider A/R Totals - Daily Report	268
Insurance Claim Aging Report	144	Analysis Summary Report - Daily	8
Amount of Beginning Balances for Clinic		Beginning Balance (Average)	
Analysis Summary Report - Standard	12	Practice Analysis Report	246
Analysis Summary Report - Daily	8	Beginning Balance (for Date Range)	
Amount of Beginning Balances for Provider		Practice Analysis Report	246
Analysis Summary Report - Standard	12	Beginning Balance (MTD)	
Analysis Summary Report - Daily	8	Practice Analysis Report	246
Amount of Credit Initial Balances		Beginning Balance (YTD)	
Provider A/R Totals - Daily Report	268	Practice Analysis Report	246
Amount of Credit Initial Balances for Clinic		Beginning Balance for Provider	
Analysis Summary Report - Standard	12	Provider A/R Totals - Standard Report	270
Day Sheet Report	104	Provider A/R Totals - Daily Report	268
Analysis Summary Report - Daily	8	Credit Balance (as of Date)	
Amount of Credit Initial Balances for Provider		Practice Analysis Report	246
Analysis Summary Report - Standard	12	Credit Initial Balance	
Day Sheet Report	104	Analysis Summary Report - Standard	12
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Daily	8
Provider A/R Totals - Standard Report	270	Current Account Balance	
Analysis Summary Report - Daily	8	Billing Statement	48
Amount of Debit Initial Balances (Production)		Debit Initial Balance	
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
Amount of Debit Initial Balances for Clinic		Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Debit Initial Balance	
Day Sheet Report	104	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Debit Initial Balances for Provider		Ending Balance	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Provider A/R Totals - Daily Report	268
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Ending Balances for Clinic	-	Ending Balance (Average)	
Analysis Summary Report - Standard	12	Practice Analysis Report	246
Analysis Summary Report - Daily	8	Ending Balance (for Date Range)	
		Practice Analysis Report	246

Balance (continued)		Total Amount of Account Balances Aged 1 - 30 for Pre- treatment Estimates
Ending Balance (MTD)		Pre-Treatment Estimate Aging Report 256
Practice Analysis Report	246	Total Amount of Account Balances Aged 1 - 30 for
Ending Balance (YTD)		Primary Pre-treatment Estimates
Practice Analysis Report	246	•
Ending Balance for Provider		9 9 1
Provider A/R Totals - Standard Report	270	Total Amount of Account Balances Aged 1 - 30 for Sec-
Provider A/R Totals - Daily Report	268	ondary Pre-treatment Estimates
Family Balance		Pre-Treatment Estimate Aging Report 256
Treatment Case Report	318	Total Amount of Account Balances Aged 1 - 30 with
Patient Treatment Case Report	222	Claims
Family Member Balance (as of a Date)		Insurance Claim Aging Report 144
Patient's Ledger Report	224	Total Amount of Account Balances Aged 1 - 30 with
Ledger Balance		Primary Claims
Suspended Credits Report	316	Insurance Claim Aging Report 144
Net Change in Balance	0.0	Total Amount of Account Balances Aged 1 - 30 with
Day Sheet (Charges and Receipts) Report	98	Secondary Claims
Net Change in Balance for Provider		Insurance Claim Aging Report 144
Day Sheet (Charges and Receipts) Report	98	Total Amount of Account Balances Aged 121 - 150 for
New Balance	70	Pre-treatment Estimates
Walkout - Family Walkout	362	Pre-Treatment Estimate Aging Report 256
Other Credit Initial Balance	002	Total Amount of Account Balances Aged 121 - 150 for
Analysis Summary Report - Standard	12	Primary Pre-treatment Estimates
Analysis Summary Report - Standard  Analysis Summary Report - Daily	8	Pre-Treatment Estimate Aging Report 256
Patient Balance	O	Total Amount of Account Balances Aged 121 - 150 for
Patient Route Slip	220	Secondary Pre-treatment Estimates
Patient Treatment Case Report	222	Pre-Treatment Estimate Aging Report 256
Patient's Ledger Report	224	Total Amount of Account Balances Aged 121 - 150 with
	292	Claims
Referred By Doctor/Other Report	294	Insurance Claim Aging Report 144
Referred By Patient Report Treatment Case Report	318	Total Amount of Account Balances Aged 121 - 150 with
	80	Primary Claims
Continuing Care Display List	00	Insurance Claim Aging Report 144
Patient Lodger Papert	206	Total Amount of Account Balances Aged 121 - 150 with
Patient Ledger Report	200	Secondary Claims
Payment Agreement Remaining Balance	228	Insurance Claim Aging Report 144
Payment Agreement Report	228	Total Amount of Account Balances Aged 151 - 180 for
Payment Agreement Report		Pre-treatment Estimates
Payment Agreement Amortization Schedule	220	Pre-Treatment Estimate Aging Report 256
Payment Plan Remaining Balance	1 🗆 /	Total Amount of Account Balances Aged 151 - 180 for
Letter Merge Reports	156	Primary Pre-treatment Estimates
Previous Balance	104	Pre-Treatment Estimate Aging Report 256
Day Sheet Report	104	Total Amount of Account Balances Aged 151 - 180 for
Day Sheet (Charges and Receipts) Report	98	Secondary Pre-treatment Estimates
Previous Balance for Clinic	101	Pre-Treatment Estimate Aging Report 256
Day Sheet Report	104	Total Amount of Account Balances Aged 151 - 180 with
Previous Balance for Provider	101	Claims
Day Sheet Report	104	Insurance Claim Aging Report 144
Day Sheet (Charges and Receipts) Report	98	Total Amount of Account Balances Aged 151 - 180 with
Prior Account Balance	0.40	Primary Claims
Walkout - Family Walkout	362	Insurance Claim Aging Report 144
Remaining Balance	100	Total Amount of Account Balances Aged 151 - 180 with
Future Due Payment Plan Report - Standard	132	Secondary Claims
Total Account Balance	1.1.4	Insurance Claim Aging Report 144
Insurance Claim Aging Report	144	Total Amount of Account Balances Aged 181+ for Pre-
Billing Statement	48	treatment Estimates
Total Amount of Account Bal	7.4	Pre-Treatment Estimate Aging Report 256
Collections Manager List	74	Total Amount of Account Balances Aged 181+ for Pri-
Payment Agreement Report	228	mary Pre-treatment Estimates
Aging/Credit Balance Report	6	Pre-Treatment Estimate Aging Report 256
		Pre-Treatment Estimate Aging Report 256

Balance (continued)	Total Amount of Account Balances Aged 91 - 120 with
Total Amount of Account Balances Aged 181+ for Sec-	Primary Claims Insurance Claim Aging Report 144
ondary Pre-treatment Estimates	Insurance Claim Aging Report 144 Total Amount of Account Balances Aged 91 - 120 with
Pre-Treatment Estimate Aging Report 256	Secondary Claims
Total Amount of Account Balances Aged 181+ with	Insurance Claim Aging Report 144
Claims	Total Amount of Account Balances with Claims
Insurance Claim Aging Report 144	Insurance Claim Aging Report 144
Total Amount of Account Balances Aged 181+ with	Total Amount of Account Balances with Pre-treatment
Primary Claims	Estimates
Insurance Claim Aging Report 144	Pre-Treatment Estimate Aging Report 256
Total Amount of Account Balances Aged 181+ with	Total Amount of Account Balances with Primary Claims
Secondary Claims	Insurance Claim Aging Report 144
Insurance Claim Aging Report 144	Total Amount of Account Balances with Primary Pre-
Total Amount of Account Balances Aged 31 - 60 for Pre-	treatment Estimates
treatment Estimates	Pre-Treatment Estimate Aging Report 256
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances with Secondary
Total Amount of Account Balances Aged 31 - 60 for	Claims
Primary Pre-treatment Estimates	Insurance Claim Aging Report 144
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances with Secondary Pre-
Total Amount of Account Balances Aged 31 - 60 for	treatment Estimates
Secondary Pre-treatment Estimates	Pre-Treatment Estimate Aging Report 256
Pre-Treatment Estimate Aging Report 256	Total Amount of Balances Remaining for Payment
Total Amount of Account Balances Aged 31 - 60 with	Agreements
Claims	Payment Agreement Report 228
Insurance Claim Aging Report 144	Total Amount of Beginning Balances
Total Amount of Account Balances Aged 31 - 60 with	Analysis Summary Report - Standard 12
Primary Claims	Provider A/R Totals - Daily Report 268
Insurance Claim Aging Report 144	Provider A/R Totals - Standard Report 270
Total Amount of Account Balances Aged 31 - 60 with	Analysis Summary Report - Daily
Secondary Claims	Total Amount of Credit Initial Balances
Insurance Claim Aging Report 144	Analysis Summary Report - Standard 12
Total Amount of Account Balances Aged 61 - 90 for Pre- treatment Estimates	Day Sheet Report 104
	Provider A/R Totals - Daily Report 268
Pre-Treatment Estimate Aging Report 256 Total Amount of Account Balances Aged 61 - 90 for	Provider A/R Totals - Standard Report 270
Primary Pre-treatment Estimates	Analysis Summary Report - Daily
Pre-Treatment Estimates  Pre-Treatment Estimate Aging Report 256	Total Amount of Debit Initial Balances
Total Amount of Account Balances Aged 61 - 90 for	Analysis Summary Report - Standard 12
Secondary Pre-treatment Estimates	Day Sheet Report
Pre-Treatment Estimate Aging Report 256	Analysis Summary Report - Daily  Tatal Assessment of Dalait Individual Releases (Parallestics)
Total Amount of Account Balances Aged 61 - 90 with	Total Amount of Debit Initial Balances (Production)
Claims	Provider A/R Totals - Standard Report 270
Insurance Claim Aging Report 144	Provider A/R Totals - Daily Report 268
Total Amount of Account Balances Aged 61 - 90 with	Total Amount of Ending Balances Analysis Summary Report - Standard 12
Primary Claims	, ,
Insurance Claim Aging Report 144	Provider A/R Totals - Daily Report 268 Provider A/R Totals - Standard Report 270
Total Amount of Account Balances Aged 61 - 90 with	Analysis Summary Report - Daily
Secondary Claims	Total Amount of Other Applied Credit Initial Balances
Insurance Claim Aging Report 144	Day Sheet Report 104
Total Amount of Account Balances Aged 91 - 120 for	Total Amount of Other Credit Initial Balances
Pre-treatment Estimates	Analysis Summary Report - Standard 12
Pre-Treatment Estimate Aging Report 256	Analysis Summary Report - Daily
Total Amount of Account Balances Aged 91 - 120 for	Total Family Balance (as of a Date)
Primary Pre-treatment Estimates	Family Ledger Report (Single Family) 124
Pre-Treatment Estimate Aging Report 256	Family Ledger Report 122
Total Amount of Account Balances Aged 91 - 120 for	Total Family Balance as of a Date
Secondary Pre-treatment Estimates	Patient's Ledger Report 224
Pre-Treatment Estimate Aging Report 256	Total Patient Balance (as of Date)
Total Amount of Account Balances Aged 91 - 120 with	Patient Ledger Report 206
Claims	Total Patient Balance as of a Date
Insurance Claim Aging Report 144	Patient's Ledger Report 22/

Bank Account		Amount of Estimated Primary Insurance Benefits I	Re-
Bank Account Number		maining YTD for Family	
Deposit Slip	112	Treatment Case Report	318
Audit Report - Clinics	30	Amount of Estimated Primary Insurance Benefits F	Re-
Bank Account Number Change		maining YTD for Patient	
Audit Report - Clinics	30	Treatment Case Report	318
Basic		Patient Treatment Case Report	222
Insurance Coverage Percent (Basic) for Primary	Insur-	Amount of Estimated Secondary Insurance Benefi	its
ance		Remaining YTD for Family	
Patient Route Slip	220	Treatment Case Report	318
Insurance Coverage Percent (Basic) for Seconda		Amount of Estimated Secondary Insurance Benefi	its
ance	,	Remaining YTD for Patient	
Patient Route Slip	220	Treatment Case Report	318
Beginning		Patient Treatment Case Report	222
Beginning ADA Code		Amount of Primary Insurance Benefits Remaining	
Insurance Coverage Tables Report	148	Unscheduled Treatment Plans (Detailed) Re	port
Beginning Balance		354	
Amount of Beginning Balances for Clinic		Patient Route Slip	220
Analysis Summary Report - Standard	12	Amount of Primary Insurance Benefits Used	
Analysis Summary Report - Daily	8	Patient Route Slip	220
Amount of Beginning Balances for Provider	O	Amount of Primary Insurance Paid Benefits YTD fo	or
Analysis Summary Report - Standard	12	Family	
Analysis Summary Report - Standard  Analysis Summary Report - Daily	8	Treatment Case Report	318
Beginning Balance	O	Amount of Primary Insurance Paid Benefits YTD fo	
	12	Patient	<b>5</b> 1
Analysis Summary Report - Standard	268	Treatment Case Report	318
Provider A/R Totals - Daily Report	8	Patient Treatment Case Report	222
Analysis Summary Report - Daily	0	Amount of Remaining Benefits for Primary Insurar	
Beginning Balance (Average)	246	Treatment Plan Approval Status Report	322
Practice Analysis Report	240	Treatment Plan Approval Report	320
Beginning Balance (for Date Range)	247	Amount of Remaining Benefits for Secondary Insu	
Practice Analysis Report	246	Treatment Plan Approval Status Report	322
Beginning Balance (MTD)	24/	Treatment Plan Approval Report	320
Practice Analysis Report	246	Amount of Secondary Insurance Benefits Remaini	
Beginning Balance (YTD)	24/	Unscheduled Treatment Plans (Detailed) Re	
Practice Analysis Report	246	354	port
Beginning Balance for Provider	070	Patient Route Slip	220
Provider A/R Totals - Standard Report	270	Amount of Secondary Insurance Benefits Used	220
Provider A/R Totals - Daily Report	268	Patient Route Slip	220
Total Amount of Beginning Balances	4.0	Amount of Secondary Paid Benefits for Family	220
Analysis Summary Report - Standard	12	·	318
Provider A/R Totals - Daily Report	268	Treatment Case Report	310
Provider A/R Totals - Standard Report	270	Amount of Secondary Paid Benefits for Patient	210
Analysis Summary Report - Daily	8	Treatment Case Report	318
Beneficiary		Patient Treatment Case Report Benefit Renewal Month	222
Beneficiary ID			12/
Dental Encounters Report	110	Insurance Carrier List	136
Benefits		Benefits Remaining	12/
Amount of Annual Primary Insurance Plan Bene	fits for	Insurance Carrier List	136
Family		Family Benefits	10/
Treatment Case Report	318	Insurance Carrier List	136
Amount of Annual Primary Insurance Plan Bene	fits for	Individual Benefits	407
Patient		Insurance Carrier List	136
Treatment Case Report	318	Maximum Primary Insurance Benefit Amount	000
Patient Treatment Case Report	222	Patient Route Slip	220
Amount of Annual Secondary Insurance Plan Be	enefits	Maximum Secondary Insurance Benefit Amount	000
for Family		Patient Route Slip	220
Treatment Case Report	318	Primary Insurance Benefits Expiration Date for Far	
Amount of Annual Secondary Insurance Plan Be	enefits	Treatment Case Report	318
for Patient		Primary Insurance Benefits Expiration Date for Pat	
Treatment Case Report	318	Treatment Case Report	318
Patient Treatment Case Report	222	Patient Treatment Case Report	222

Benefits (continued)		Analysis Summary Report - Daily	8
Primary Insurance Benefits Remaining		Total Amount of Charges Billed to Insurance for Pre	vi-
Letter Merge Reports	156	ous Month	
Primary Insurance Benefits Renewal Month	130	Day Sheet (Charges and Receipts) Report	98
	220	Total Amount of Current Charges Billed to Insurance	
Patient Route Slip Projected Amount of Remaining Benefits	220	Day Sheet (Charges and Receipts) Report	98
	322	Total Amount of MTD Charges Billed to Insurance	
Treatment Plan Approval Status Report		Day Sheet (Charges and Receipts) Report	98
Treatment Plan Approval Report	320	Total Amount of YTD Charges Billed to Insurance	
Projected Amount of Remaining Benefits for Sec	condary	Day Sheet (Charges and Receipts) Report	98
Insurance Treatment Plan Approval Status Report	322	Billing Type	
	322	Billing Type	
Treatment Plan Approval Report		Audit Report - Patients	34
Secondary Insurance Benefits Expiration Date for	318	Collections Manager List	74
Treatment Case Report		Credit Card Transaction Report	84
Secondary Insurance Benefits Expiration Date for Patient	)[	Day Sheet (Adjustments) Report	94
	318	Day Sheet (Charges and Receipts) Report	98
Treatment Case Report Patient Treatment Case Report	222	Day Sheet (Receipts) Report	102
Secondary Insurance Benefits Remaining	222	Day Sheet Report	104
Letter Merge Reports	156	Deposit Slip	112
Secondary Insurance Benefits Renewal Month	130	Family Ledger Report	122
Patient Route Slip	220	Family Ledger Report (Single Family)	124
Billed	220	Finance Charge Report	128
	for	Future Due Payment Plan Report - Standard	132
Amount of Current Charges Billed to Insurance Provider	101	Late Charge Report	154
	98	Letter Merge Reports	156
Day Sheet (Charges and Receipts) Report <b>Billing</b>	70	Operator Day Sheet Report	192
Amount Billed to Insurance		Patient Ledger Report	206
	12	Patient List	208
Analysis Summary Report - Standard	74	Patient's Ledger Report	224
Collections Manager List	8	Payment Agreement Report	228
Analysis Summary Report - Daily Amount Billed to Insurance for Clinic	O	Practice Treatment Case Report	252
Analysis Summary Report - Standard	12	Procedures Not Attached to Insurance Repor	
Day Sheet Report	104	Production Summary Report	264
Analysis Summary Report - Daily	8	Provider Revenue - Allocations Report	278
Amount Billed to Insurance for Provider	O	Provider Revenue - Charges Report	280
Analysis Summary Report - Standard	12	Provider Revenue - Credits Report	282
Day Sheet Report	104	RVU Day Sheet Report	300
Analysis Summary Report - Daily	8	RVU Production Summary Report	302
Amount of Charges Billed to Insurance for Previous		Suspended Credits Report	316
Month for Provider	ous		346
Day Sheet (Charges and Receipts) Report	98	Aging/Credit Balance Report	6
Amount of MTD Charges Billed to Insurance for		Billing Type Change	2/
vider	110	Audit Report - Patients	34
Day Sheet (Charges and Receipts) Report	98	Billing Types	0/
Amount of YTD Charges Billed to Insurance for		Custom Practice Information Report	86
Day Sheet (Charges and Receipts) Report		Guarantor Billing Type	220
Bill Date	, 0	Patient Route Slip	220
Walkout - Family Walkout	362	Birth Date	
Billable to Insurance		Birth Date	1//
Procedure Code List	260	Insurance Claim Aging Report	144
Billing Date	200	Insurance Eligibility Report	150
Billing Statement	48	Insurance Transaction Analysis Report	152
Do not Bill to Dental Insurance		Letter Merge Reports	156
Insurance Carrier List	136	Birthday List	50
Do not Bill to Dental Insurance if 0% Coverage	. 50	Guarantor Birth Date & Age	7,
Insurance Carrier List	136	Collections Manager List	74
Total Amount Billed to Insurance		Number of Patients without a Birth Date Entered	257
Analysis Summary Report - Standard	12	Practice Statistics Report	250
Collections Manager List	74	Patient Birth Date	100
Day Sheet Report	104	Employers and Employed Patients Report	120 136
- I		Insurance Carrier List	100

Birth Date (continued)		BMI	
Patient Chart and Progress Notes Printaut	198	Number of Patients 18 - 64 Years with Abnormal BN	ΛI
Patient Chart and Progress Notes Printout Patient Chart Printout	200	Reading and Follow Up	
	208	Clinical Quality Measures List	66
Patient List		Number of Patients 3 - 17 Years with BMI Percentile	
Patient List (Filtered)	210	Reading	
Patient Proposed Treatment Case Report (Yo		Clinical Quality Measures List	66
Care Plan)	216	Number of Patients 65+ Years with Abnormal BMI	
Patient Questionnaire	218	Reading and Follow Up	
Patient Route Slip	220	Clinical Quality Measures List	66
Patient Treatment Case Report	222	BMI Percentile	
Perio - Combined Graphic & Data Chart Rep 232	ort	Number of Patients 3 - 17 Years with BMI Percentile Reading	
Perio - Exam Comparison Report	236	Clinical Quality Measures List	66
Perio - Graphic Chart Report	238		00
Practice Treatment Case Report	252	Body Mass Index	
Prescription Printout	254	Body Mass Index	202
Pre-Treatment Estimate Aging Report	256	Patient Health Assessment Report	202
RVU Utilization Report	308	Number of Patients 3 - 17 Years with BMI Percentile	
Treatment Case Report	318	Reading	,,
Treatment Plan Approval Report	320	Clinical Quality Measures List	66
Treatment Plan Approval Status Report	322	Number of Patients 65+ Years with Abnormal BMI	
UDS - Age/Gender Report	326	Reading and Follow Up	,,
UDS - Insurance Financial Class Report	334	Clinical Quality Measures List	66
UDS - Insurance Financial Class Report (2013		Bone Loss	
UDS - Medicaid/Medicare Report	338	Bone Loss	
UDS - Patient Status Report	342	Perio - Data Chart Report	234
UDS - Sealant Statistics Report	344	Perio - Combined Graphic & Data Chart Repo	ort
UDS - Tobacco Use and Intervention Report		232	
Utilization Report	358	Break Appointment Reason	
Walkout - Doctor's Statement	360	Reason Appointment Broken	
Clinical Notes Report	64	Unscheduled Appointment List (DX1)	348
Percent of Patients without a Birth Date Entered	0 1	Broken	
Practice Statistics Report	250	Percent Broken Appointments	
Spouse Birth Date	200	Appointment Statistics Report	20
Patient Questionnaire	218	Broken Appointment	
Subscriber Birth Date	210	Date Appointment Broken	
Walkout - Doctor's Statement	360	Unscheduled Appointment List (OM)	350
Insurance Carrier List	136	Unscheduled Appointment List (DX1)	348
Subscriber Birth Date for Primary Insurance	100	Number of Broken Appointments	
Patient Questionnaire	218	Appointment Statistics Report	20
Subscriber Birth Date for Secondary Insurance	210	Calculation	
Patient Questionnaire	218	Co-pay Calculation for Insurance Portion	
Bleeding	210	Insurance Coverage Tables Report	148
Bleeding		Co-pay Used in Calculations	
Perio - Data Chart Report	234	Insurance Coverage Tables Report	148
Perio - Combined Graphic & Data Chart Rep		Call	
232	)O11	Best Time to Call	
Blood Pressure		Collections Manager List	74
		Best Time to Call Patient	
Blood Pressure	202	Patient Questionnaire	218
Patient Health Assessment Report	202	Best Time to Call Spouse	
Number of Patients 18 - 85 Years with Abnormal Bl	ooa	Patient Questionnaire	218
Pressure Reading	//	Cardholder	210
Clinical Quality Measures List	66	Cardholder Name	
Blue Cross/Blue Shield		Credit Card Transaction Report	84
Blue Cross/Blue Shield ID	07.	Caries	04
Provider IDs List	276	Percent of Caries Free Patients	
Blue Cross/Blue Shield Number	0.45		ort
Practice Organization List	248	Caries Prevalence and Periodontal Index Rep 52	IJΙ

Caries (continued)		Case Name	
December (Detients with Code History		Patient Treatment Case Report	222
Percent of Patients with Caries History	ъ.	Practice Treatment Case Report	252
Caries Prevalence and Periodontal Inde	ex Report	Patient Proposed Treatment Case Repo	rt (Your
52		Care Plan)	216
Caries Risk		Case Notes	
Number of Patients with Moderate to High R	isk of Car-	Treatment Case Report	318
ies		Patient Treatment Case Report	222
UDS - Sealant Statistics Report	344	Case Priority	
Number of Patients with Moderate to High R	isk of Car-	Patient Treatment Case Report	222
ies for Provider		Case Severity	
UDS - Sealant Statistics Report	344	Practice Treatment Case Report	252
Number of Patients with Moderate to High R	isk of Car-	Case Status	
ies in Clinic		Practice Treatment Case Report	252
UDS - Sealant Statistics Report	344	Patient Treatment Case Report	222
Number of Patients with Moderate to High R	isk of Car-	Date of Last Case Status Update	
ies in ZIP Code		Practice Treatment Case Report	252
UDS - Sealant Statistics Report	344	Patient Treatment Case Report	222
Number of Patients with Moderate to High R		Fee for Case	
ies who Got Sealants on Permanent First Mol		Practice Treatment Case Report	252
UDS - Sealant Statistics Report	344	Patient Treatment Case Report	222
Number of Patients with Moderate to High R		Lab Case Note	
Caries who Got Sealants on Permanent First I	Molars for	Patient Notes Report	212
Provider		Percent of Accepted Cases	
UDS - Sealant Statistics Report	344	Practice Treatment Case Report	252
Number of Patients with Moderate to High R		Percent of Completed Cases	
Caries who Got Sealants on Permanent First I	Molars in	Practice Treatment Case Report	252
Clinic		Percent of Pre-authorized Cases	
UDS - Sealant Statistics Report	344	Practice Treatment Case Report	252
Number of Patients with Moderate to High R		Percent of Referred Cases	
ies who Got Sealants on Permanent First Mol	ars in ZIP	Practice Treatment Case Report	252
Code		Percent of Scheduled Cases	
UDS - Sealant Statistics Report	344	Practice Treatment Case Report	252
Case		Total Amount of Patient Portion for Case	
Alternate Case Name		Treatment Case Report	318
Practice Treatment Case Report	252	Total Amount of Primary Insurance Portion for	Case
Treatment Case Report	318	Treatment Case Report	318
Patient Treatment Case Report	222	Total Amount of Secondary Insurance Portion	for Case
Amount of Office Portion for Case		Treatment Case Report	318
Patient Treatment Case Report	222	Total Case Amount	
Amount of Patient Portion for Case		Patient Proposed Treatment Case Repo	rt (Your
Practice Treatment Case Report	252	Care Plan)	216
Patient Treatment Case Report	222	Total Fee for Case	
Amount of Primary Insurance Portion for Case		Treatment Case Report	318
Practice Treatment Case Report	252	Total Fee from Alternate Fee Schedule for Cas	
Patient Treatment Case Report	222	Treatment Case Report	318
Amount of Secondary Insurance Portion for C	Case	Total Number of Cases	
Practice Treatment Case Report	252	Practice Treatment Case Report	252
Patient Treatment Case Report	222	Case Status	
Case Amount		Case Status	
Patient Proposed Treatment Case Repo	ort (Your	Practice Treatment Case Report	252
Care Plan)	216	Patient Treatment Case Report	222
Case Comments		Date of Last Case Status Update	
Practice Treatment Case Report	252	Practice Treatment Case Report	252
Patient Treatment Case Report	222	Patient Treatment Case Report	222
Case Expiration Date		Cash	
Practice Treatment Case Report	252	Total Amount of Cash Payments	
Case Finance Status		Operator Day Sheet Report	192
Practice Treatment Case Report	252	Cavities	1/2
Treatment Case Report	318	Number of Patients 0 - 19 Years with Tooth De	cay or
Patient Treatment Case Report	222	Cavities	cay or
		Clinical Quality Measures List	66
		Ciminal Cading Micadal Co List	00

Change		Login Name Change	
Appointment Amount Change		Audit Report - Providers/Staff	36
Audit Report - Appointments	26	Operatory Change	
Appointment Date Change		Audit Report - Appointments	26
Audit Report - Appointments	26	Other ID Change	
Appointment Length Change		Audit Report - Patients	34
Audit Report - Appointments	26	Patient Name Change	
Appointment Production Type Change		Audit Report - Patients	34
Audit Report - Appointments	26	Audit Report - Transactions	38
Appointment Provider Change		Audit Report - Appointments	26
Audit Report - Appointments	26	Patient Social Security Number or Request Date	
Appointment Status Change		Change	
Audit Report - Appointments	26	Audit Report - Patients	34
Appointment Time Change	20	Patient Status Change	0.
Audit Report - Appointments	26	Audit Report - Patients	34
Appointment Type Change	20	Perio Measurement Change	0.
Audit Report - Appointments	26	Perio - Exam Comparison Report	236
Bank Account Number Change	20	Perio - Combined Graphic & Data Chart Rep	
Audit Report - Clinics	30	232	,010
Billing Type Change	50	Practice Change	
Audit Report - Patients	34	Audit Report - Clinics	30
Change of Address	54	Practice Title Change	50
	83	Audit Report - Clinics	30
Coupon Book - Payment Agreements	82	Primary Provider ID Change	50
Coupon Book - Future Due Payments Check Number Change	0Z	Audit Report - Patients	34
	38	Procedure Date Change	34
Audit Report - Transactions	30		38
Clinic Change	2.4	Audit Report - Transactions	30
Audit Report - Patients	34	Provider Class Change	27
Audit Report - Providers/Staff	36	Audit Report - Providers/Staff	36
Audit Report - Clinics	30	Provider Fee Schedule Change	27
Clinic Number Change	20	Audit Report - Providers/Staff	36
Audit Report - Transactions	38	Provider ID Change	20
Date of Change		Audit Report - Transactions	38
Audit Report - Audit Log Status	28	Audit Report - Providers/Staff	36
Audit Report - Clinics	30	Provider Name Change	
Audit Report - Combined	32	Audit Report - Providers/Staff	36
Audit Report - Patients	34	Provider Social Security Number Change	
Audit Report - Providers/Staff	36	Audit Report - Providers/Staff	36
Audit Report - Transactions	38	Record Type Change	
Audit Rights Report - Assigned Individually	40	Audit Report - Patients	34
Audit Rights Report - Assigned to Groups	42	Audit Report - Transactions	38
Audit Rights Report - Group Names	44	Audit Rights Report - Assigned Individually	40
Audit Rights Report - Users to Groups	46	Audit Rights Report - Assigned to Groups	42
Audit Report - Appointments	26	Audit Rights Report - Group Names	44
Date of Last Case Status Update		Audit Rights Report - Users to Groups	46
Practice Treatment Case Report	252	Audit Report - Combined	32
Patient Treatment Case Report	222	Staff Social Security Number Change	
Deleted Appointment		Audit Report - Providers/Staff	36
Audit Report - Appointments	26	Time of Change	
Deleted Entry		Audit Report - Appointments	26
Audit Report - Patients	34	Audit Report - Audit Log Status	28
Deleted Procedure		Audit Report - Clinics	30
Audit Report - Combined	32	Audit Report - Combined	32
Deleted Transaction		Audit Report - Patients	34
Audit Report - Transactions	38	Audit Report - Providers/Staff	36
Encounter Number Change		Audit Report - Transactions	38
Audit Report - Transactions	38	Audit Rights Report - Assigned Individually	40
Fiscal Year Month Change		Audit Rights Report - Assigned to Groups	42
Audit Report - Clinics	30	Audit Rights Report - Group Names	44
Guarantor Name Change		Audit Rights Report - Users to Groups	46
Audit Report - Patients	34	Appointment Cycle Time Report	16

Change (continued)		Amount of Finance Charges (for Date Range)	
Transaction Amount Change		Practice Analysis Report	246
Transaction Amount Change	38	Amount of Finance Charges (MTD)	
Audit Report - Transactions	30	Practice Analysis Report	246
Transaction Description Change	38	Amount of Finance Charges (YTD)	
Audit Report - Transactions	30	Practice Analysis Report	246
User Changed	47	Amount of Finance Charges for Clinic	
Audit Rights Report - Users to Groups	46	Analysis Summary Report - Standard	12
Audit Rights Report - Assigned Individually	40	Day Sheet Report	104
User Group Change	4.4	Finance Charge Report	128
Audit Rights Report - Group Names	44	Analysis Summary Report - Daily	8
Charge		Amount of Finance Charges for Previous Month for	r
Amount of Charge Adjustments for Clinic		Provider	
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Amount of Finance Charges for Provider	
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Charge Adjustments for Previous Mont	th for	Day Sheet Report	104
Provider		Finance Charge Report	128
Day Sheet (Charges and Receipts) Report	98	Provider A/R Totals - Daily Report	268
Day Sheet (Charges and Receipts) Report	98	Provider A/R Totals - Standard Report	270
Amount of Charge Adjustments for Provider		Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Amount of Finance Charges YTD	
Day Sheet Report	104	Walkout - Family Walkout	362
Analysis Summary Report - Daily	8	Amount of Insured Charges (Average)	002
Amount of Charges		Practice Analysis Report	246
Future Due Payment Plan Report - Monthly	Totals	Amount of Insured Charges (for Date Range)	2 10
130		Practice Analysis Report	246
Provider A/R Totals - Daily Report	268	Amount of Insured Charges (MTD)	240
Daily Summary Report	92	Practice Analysis Report	246
Amount of Charges Billed to Insurance for Previou	IS	Amount of Insured Charges (YTD)	240
Month for Provider		Practice Analysis Report	246
Day Sheet (Charges and Receipts) Report	98	Amount of Late Charges	240
Amount of Charges for Clinic			268
Day Sheet Report	104	Provider A/R Totals - Daily Report	200
Amount of Charges for Patient		Amount of Late Charges (Average)	24/
UDS - Patient Related Revenue Report	340	Practice Analysis Report	246
Amount of Charges for Previous Month for Provide		Amount of Late Charges (for Date Range)	244
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Amount of Charges for Provider	, 0	Amount of Late Charges (MTD)	24/
Provider A/R Totals - Daily Report	268	Practice Analysis Report	246
Provider A/R Totals - Standard Report	270	Amount of Late Charges (YTD)	047
Day Sheet Report	104	Practice Analysis Report	246
Amount of Current Charge Adjustments for Provice		Amount of Late Charges for Clinic	4.0
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Day Sheet (Charges and Receipts) Report  Day Sheet (Charges and Receipts) Report	98	Day Sheet Report	104
Amount of Current Charges	70	Late Charge Report	154
	362	Analysis Summary Report - Daily	8
Walkout - Family Walkout		Amount of Late Charges for Previous Month for Pro	O-
Amount of Current Charges Billed to Insurance for	ſ	vider	
Provider	00	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Amount of Late Charges for Provider	
Amount of Current Charges Compared to Fee Sch	nedule	Analysis Summary Report - Standard	12
for Provider	00	Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Late Charge Report	154
Amount of Current Finance Charges for Provider	00	Provider A/R Totals - Daily Report	268
Day Sheet (Charges and Receipts) Report	98	Provider A/R Totals - Standard Report	270
Amount of Current Late Charges for Provider	00	Analysis Summary Report - Daily	8
Day Sheet (Charges and Receipts) Report	98	Amount of Late Charges YTD	
Amount of Finance Charges	0.10	Walkout - Family Walkout	362
Provider A/R Totals - Daily Report	268	Amount of MTD Charges Billed to Insurance for Pr	0-
Amount of Finance Charges (Average)	0.4.	vider	
Practice Analysis Report	246	Day Sheet (Charges and Receipts) Report	98

Charge (continued)		Operator Day Sheet Report	192
Amount of MTD Charges for Provider		Patient Ledger Report	206
Day Sheet (Charges and Receipts) Report	98	Patient's Ledger Report	224
Amount of MTD Finance Charges for Provider	70	Walkout - Doctor's Statement	360
Day Sheet (Charges and Receipts) Report	98	Walkout - Family Walkout	362
Amount of MTD Late Charges for Provider	70	Analysis Summary Report - Daily	8
Day Sheet (Charges and Receipts) Report	98	Charges for Clinic	
Amount of Non-insured Charges (Average)	70	Analysis Summary Report - Standard	12
	246	Analysis Summary Report - Daily	8
Practice Analysis Report  Amount of Non-insured Charges (for Date Range)		Charges for Provider	
	246	Analysis Summary Report - Standard	12
Practice Analysis Report	240	Analysis Summary Report - Daily	8
Amount of Non-insured Charges (MTD)	246	Current Average Charge per Patient	
Practice Analysis Report	240	Day Sheet (Charges and Receipts) Report	98
Amount of Non-insured Charges (YTD)	24/	Current Average Charge per Patient for Provider	
Practice Analysis Report	246	Day Sheet (Charges and Receipts) Report	98
Amount of YTD Charge Adjustments for Provider	98	Current Charges for Provider	
Day Sheet (Charges and Receipts) Report		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Finance Charge Amount	
Amount of YTD Charges Billed to Insurance for Pr		Analysis Summary Report - Daily	8
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Amount of YTD Charges for Provider	00	Finance Charge Report	128
Day Sheet (Charges and Receipts) Report	98	Adjustment Summary Report	4
Amount of YTD Finance Charges for Provider		Finance Charge Date	
Day Sheet (Charges and Receipts) Report	98	Finance Charge Report	128
Amount of YTD Late Charges for Provider		Finance Charge Percent	
Day Sheet (Charges and Receipts) Report	98	Payment Agreement Report	228
Average Amount of Finance Charges		Grand Total Amount of Charge Adjustments	
Day Sheet (Adjustments) Report	94	Insurance Transaction Analysis Report	152
Average Amount of Late Charges		Grand Total Amount of Insured Charges	
Day Sheet (Adjustments) Report	94	Insurance Transaction Analysis Report	152
Average Charge per Patient		Grand Total Number of Charge Adjustments	
Analysis Summary Report - Standard	12	Insurance Transaction Analysis Report	152
Day Sheet Report	104	Grand Total Number of Insured Charges	
Analysis Summary Report - Daily	8	Insurance Transaction Analysis Report	152
Average Charge per Patient for Clinic		Last Late Charge Amount	
Analysis Summary Report - Standard	12	Payment Agreement Report	228
Day Sheet Report	104	Last Late Charge Date	
Analysis Summary Report - Daily	8	Payment Agreement Report	228
Average Charge per Patient for Provider		Late Charge Amount	
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	8
Day Sheet Report	104	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Late Charge Report	154
Average Charge per Patient MTD		Adjustment Summary Report	4
Day Sheet (Charges and Receipts) Report	98	Late Charge Date	
Average Charge per Patient MTD for Provider		Late Charge Report	154
Day Sheet (Charges and Receipts) Report	98	Late Charge Percent or Amount	
Average Monthly Charge Amount		Truth in Lending Disclosure Statement	324
Future Due Payment Plan Report - Monthly	Totals	Monthly Charge Amount	02 1
130		Future Due Payment Plan Report - Standard	132
Average Number of Charges		Net Difference of Current Charges and Fee Schedu	
Future Due Payment Plan Report - Monthly	Totals	for Provider	110
130		Day Sheet (Charges and Receipts) Report	98
Charge		Net Difference of Total Current Charges and Fee	/0
Billing Statement	48	Schedule	
Charge Amount			98
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report Next Charge Amount (after 18 Months from Curren	
Day Sheet (Charges and Receipts) Report	98		IL
Day Sheet Report	104	Month)	ابدت
Family Ledger Report	122	Future Due Payment Plan Report - Monthly T	otais
Family Ledger Report (Single Family)	124	130	
Insurance Transaction Analysis Report	152		

Charge (continued)		Total Amount of Current Finance Charges	
Number of Charges		Day Sheet (Charges and Receipts) Report	98
Future Due Payment Plan Report - Monthly	, Totals	Total Amount of Current Late Charges	
130	y iotais	Day Sheet (Charges and Receipts) Report	98
Subtotal of Charges (Average)		Total Amount of Finance Charges	
Practice Analysis Report	246	Analysis Summary Report - Daily	8
Subtotal of Charges (for Date Range)	210	Analysis Summary Report - Standard	12
Practice Analysis Report	246	Day Sheet (Adjustments) Report	94
Subtotal of Charges (MTD)	240	Day Sheet Report	104
Practice Analysis Report	246	Finance Charge Report	128
Subtotal of Charges (YTD)	240	Operator Day Sheet Report	192
Practice Analysis Report	246	Provider A/R Totals - Daily Report	268
Subtotal of Charges for Financial Class Type	210	Provider A/R Totals - Standard Report	270
UDS - Patient Related Revenue Report	340	Truth in Lending Disclosure Statement	324
Subtotal of Charges for Payer Category	340	Adjustment Summary Report	. 4
UDS - Patient Related Revenue Report	340	Total Amount of Finance Charges for Previous Mor	
Total Amount of Charge Adjustments	340	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Total Amount of Insured Charges	
Day Sheet Report	104	Insurance Transaction Analysis Report	152
Insurance Transaction Analysis Report	152	Total Amount of Late Charges	
Operator Day Sheet Report	192	Analysis Summary Report - Daily	3
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Total Amount of Charge Adjustments for Previous		Day Sheet (Adjustments) Report	94
Month	5	Day Sheet Report	104
	00	Late Charge Report	154
Day Sheet (Charges and Receipts) Report	98 98	Provider A/R Totals - Daily Report	268
Day Sheet (Charges and Receipts) Report Total Amount of Charges	70	Provider A/R Totals - Standard Report	270
	104	Adjustment Summary Report	
Day Sheet Report		Total Amount of Late Charges for Previous Month	
Future Due Payment Plan Report - Monthly 130	lotais	Day Sheet (Charges and Receipts) Report	98
	192	Total Amount of MTD Charge Adjustments	
Operator Day Sheet Report		Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Daily Report	268	Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Standard Report	270	Total Amount of MTD Charges	
Analysis Summary Report - Daily	. 8	Day Sheet (Charges and Receipts) Report	98
Total Amount of Charges Billed to Insurance for F	revi-	Total Amount of MTD Charges Billed to Insurance	
ous Month	00	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of MTD Finance Charges	
Total Amount of Charges for Financial Class Type		Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Total Amount of MTD Late Charges	
Total Amount of Charges for Patient	240	Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Total Amount of YTD Charge Adjustments	
Total Amount of Charges for Payer Category	240	Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Day Sheet (Charges and Receipts) Report	98
Total Amount of Charges for Previous Month	00	Total Amount of YTD Charges	
Day Sheet (Charges and Receipts) Report	98 Mark	Day Sheet (Charges and Receipts) Report	98
Total Amount of Charges for Today's Completed		Total Amount of YTD Charges Billed to Insurance	
Patient Chart Printout	200	Day Sheet (Charges and Receipts) Report	98
Total Amount of Charges Remaining (after 18 Mo	os trom	Total Amount of YTD Finance Charges	
Curr Mo)	. T l.	Day Sheet (Charges and Receipts) Report	98
Future Due Payment Plan Report - Monthly	lotais	Total Amount of YTD Finance Charges for Family	
130		Family Ledger Report (Single Family)	124
Total Amount of Current Charge Adjustments	00	Total Amount of YTD Late Charges	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of YTD Late Charges for Family	
Total Amount of Current Charges	00	Family Ledger Report (Single Family)	124
Day Sheet (Charges and Receipts) Report	98	Family Ledger Report	122
Total Amount of Current Charges Billed to Insura		Total Average Charge per Patient	
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Total Amount of Current Charges Compared to F	-ee	Analysis Summary Report - Daily	8
Schedule	00	Total Charge for Date of Service	
Day Sheet (Charges and Receipts) Report	98	Letter Merge Reports	156

Charge (continued)		Total Amount of YTD Charge Adjustments	
Total Chauses		Day Sheet (Charges and Receipts) Report	98
Total Charges	10	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Total Number of Charge Adjustments	
Total Charges (Average)	047	Insurance Transaction Analysis Report	152
Practice Analysis Report	246	Chart	
Total Charges (for Date Range)		Clinical Attachment Level Graphic Chart	
Practice Analysis Report	246	Perio - Exam Comparison Report	236
Total Charges (MTD)		Dental Chart	
Practice Analysis Report	246	Patient Chart Printout	200
Total Charges (YTD)		Patient Chart and Progress Notes Printout	198
Practice Analysis Report	246	Gingival Margin Graphic Chart	
Total Medicaid Charge		Perio - Exam Comparison Report	236
Operator Day Sheet Report	192	Graphical Chart	
Total Monthly Charges		Treatment Case Report	318
Future Due Payment Plan Report - Standard	d 132	Paint Type	
Total Number of Charge Adjustments		Procedure Code List	260
Insurance Transaction Analysis Report	152	Dental Diagnostic Code List	108
Total Number of Charges		Perio Exam Comparison Data Chart	
Future Due Payment Plan Report - Monthly	Totals	Perio - Combined Graphic & Data Chart Rep	ort
130		232	
Total Number of Charges Remaining (after 18 Mo	s from	Perio Exam Comparison Graphic Chart	
Curr Mo)		Perio - Combined Graphic & Data Chart Rep	ort
Future Due Payment Plan Report - Monthly	Totals	232	
130		Perio Exam Graphic Chart	
Total Number of Insured Charges		Perio - Combined Graphic & Data Chart Rep	ort
Insurance Transaction Analysis Report	152	232	,010
Total Quantity of Finance Charges		Perio Graphic Chart	
Day Sheet (Adjustments) Report	94	Perio - Graphic Chart Report	238
Total Quantity of Late Charges		Chart Number	200
Day Sheet (Adjustments) Report	94	Chart Number	
Total YTD Finance Charges for Family		Appointment Cycle Time Report	16
Family Ledger Report	122	Patient's Ledger Report	224
Charge Adjustment		Appointment Book View Printout	14
Amount of MTD Charge Adjustments for Provider		Guarantor Chart Number	1-
Day Sheet (Charges and Receipts) Report	98	Collections Manager List	74
Day Sheet (Charges and Receipts) Report	98	Family Ledger Report	122
Charge Adjustment Amount		Family Ledger Report (Single Family)	124
Analysis Summary Report - Standard	12	Payment Agreement Amortization Schedule	
Analysis Summary Report - Daily	8	Truth in Lending Disclosure Statement	324
Grand Total Amount of Charge Adjustments		Walkout - Family Walkout	362
Insurance Transaction Analysis Report	152	Billing Statement	48
Grand Total Number of Charge Adjustments		Patient Chart Number	70
Insurance Transaction Analysis Report	152	Clinical Notes Report	64
Total Amount of Charge Adjustments		Coupon Book - Future Due Payments	82
Analysis Summary Report - Standard	12	Coupon Book - Payment Agreements	83
Day Sheet Report	104	Day Sheet (Adjustments) Report	94
Insurance Transaction Analysis Report	152	Day Sheet (Receipts) Report	102
Operator Day Sheet Report	192	Employers and Employed Patients Report	120
Analysis Summary Report - Daily	8	Insurance Carrier List	136
Total Amount of Charge Adjustments for Previous	;	Insurance Eligibility Report	150
Month		Letter Merge Reports	156
Day Sheet (Charges and Receipts) Report	98		192
Day Sheet (Charges and Receipts) Report	98	Operator Day Sheet Report Patient Chart and Progress Notes Printout	198
Total Amount of Current Charge Adjustments		Patient Chart and Progress Notes Printout Patient Chart Printout	200
Day Sheet (Charges and Receipts) Report	98		200
Day Sheet (Charges and Receipts) Report	98	Patient Information Accessed Report	204
Total Amount of MTD Charge Adjustments		Patient Ledger Report	208
Day Sheet (Charges and Receipts) Report	98	Patient List	
Day Sheet (Charges and Receipts) Report	98	Patient List (Filtered)	210
		Patient Notes Report	212
		Patient Proposed Treatment Case Report (Yo Care Plan)	our 21 <i>6</i>
		Cale Hall	210

Chart Number (continued)		Claim Expiration Date	
	220	Procedures Not Attached to Insurance Report2	:62
Patient Route Slip	220	Secondary Insurance Claims Not Created Repo	rt
Patient Treatment Case Report	222	310	
Perio - Exam Comparison Report	236	Insurance Claims Not Sent Report 1	46
Perio - Graphic Chart Report	238	Claim Format	
Practice Treatment Case Report	252	Insurance Carrier List 1	36
RVU Day Sheet Report	300	Claim On Hold Date	
Treatment Case Report	318		44
Treatment Plan Approval Report	320	Claim Payment Received Date	
Treatment Plan Approval Status Report	322		52
UDS - Age/Gender Report	326	Claim Re-sent Date	02
UDS - Insurance Financial Class Report	334		44
UDS - Insurance Financial Class Report (2013)	336	Claim Sent Date	
UDS - Medicaid/Medicare Report	338		52
UDS - Patient Status Report	342	, , , , , , , , , , , , , , , , , , ,	32 44
UDS - Sealant Statistics Report	344		44
UDS - Tobacco Use and Intervention Report	346	Claim Tracer Date	11
Walkout - Doctor's Statement	360	3 3 1	44
Audit Report - Combined	32	Do not Print Dental Diagnostic Codes on Claim	٠,
Subscriber Chart Number	52		36
Insurance Carrier List	136	Grand Total Number of Insurance Claims Sent	
	130	· · · · · · · · · · · · · · · · · · ·	52
Check		Grand Total Number of Paid/Received Claims	
Total Amount of Check Payments	400	Insurance Transaction Analysis Report 1	52
Operator Day Sheet Report	192	Insurance Claim Note	
Check Number		Patient Notes Report 2	212
Check Number		Pending Claims	
Coupon Book - Future Due Payments	82	Patient Route Slip 2	220
Coupon Book - Payment Agreements	83	Primary Claim Date	
Deposit Slip	112	Secondary Insurance Claims Not Created Repo	ort
Audit Report - Transactions	38	310	
Check Number Change		Remarks for Unusual Service	
Audit Report - Transactions	38		360
Checklist		Rendering Provider NPI Number	
Appointment Checklist Items			10
Custom Practice Information Report	86	Replace Initial Zero of Procedure Code on Claims	
Child			36
Number or Child Patients		Total Amount of Account Balances Aged 1 - 30 with	50
Practice Statistics Report	250	Claims	
Percent or Child Patients			44
Practice Statistics Report	250		
·	230	Total Amount of Account Balances Aged 1 - 30 with	
City Currenter City		Primary Claims	11
Guarantor City	7.4	9 9 1	44
Collections Manager List	74	Total Amount of Account Balances Aged 1 - 30 with	
Insurance Carrier City and State	150	Secondary Claims	
Insurance Eligibility Report	150	3 3 1	44
Patient City	040	Total Amount of Account Balances Aged 121 - 150 wi	th
Patient List (Filtered)	210	Claims	
Letter Merge Reports	156	3 3 1	44
Practice City		Total Amount of Account Balances Aged 121 - 150 wi	th
Registration Information Report	298	Primary Claims	
Practice City State and ZIP Code		3 3 1	44
Letter Merge Reports	156	Total Amount of Account Balances Aged 121 - 150 wi	th
Claim		Secondary Claims	
Amount of Claim		Insurance Claim Aging Report 1	44
Insurance Claims Not Sent Report	146	Total Amount of Account Balances Aged 151 - 180 wi	th
Claim Amount		Claims	
Secondary Insurance Claims Not Created Rep	oort	Insurance Claim Aging Report 1	44
310		Total Amount of Account Balances Aged 151 - 180 wi	th
Insurance Transaction Analysis Report	152	Primary Claims	
Claim Date			44
Insurance Claims Not Sent Report	146		

laim (continued)	Total Amount of Primary Claims not Sent	
Total Amount of Account Balances Aged 151 - 180 with	Insurance Claims Not Sent Report	146
Secondary Claims	Total Amount of Secondary Claims not Created	
Insurance Claim Aging Report 144	Secondary Insurance Claims Not Created Re	port
Total Amount of Account Balances Aged 181+ with	310 Total Amount of Secondary Claims not Sent	
Claims	Total Amount of Secondary Claims not Sent Insurance Claims Not Sent Report	146
Insurance Claim Aging Report 144	Total Number of Insurance Claims Sent	140
Total Amount of Account Balances Aged 181+ with	Insurance Transaction Analysis Report	152
Primary Claims	Total Number of Paid/Received Claims	132
Insurance Claim Aging Report 144	Insurance Transaction Analysis Report	152
Total Amount of Account Balances Aged 181+ with	Clinic	
Secondary Claims	20+ Years Old for Financial Class Type for Clinic	
Insurance Claim Aging Report 144	UDS - Insurance Financial Class Report	334
Total Amount of Account Balances Aged 31 - 60 with	Account Clinic	
Claims	Collections Manager List	74
Insurance Claim Aging Report 144	Aged Amount 0 - 30 for Clinic	
Total Amount of Account Balances Aged 31 - 60 with	Aging/Credit Balance Report	6
Primary Claims Insurance Claim Aging Report 144	Aged Amount 121 - 150 for Clinic	
9 9 1	Aging/Credit Balance Report	6
Total Amount of Account Balances Aged 31 - 60 with Secondary Claims	Aged Amount 151 - 180 for Clinic	
Insurance Claim Aging Report 144	Aging/Credit Balance Report	6
Total Amount of Account Balances Aged 61 - 90 with	Aged Amount 31 - 60 for Clinic	,
Claims	Aging/Credit Balance Report	6
Insurance Claim Aging Report 144	Aged Amount 61 - 90 for Clinic	,
Total Amount of Account Balances Aged 61 - 90 with	Aging/Credit Balance Report	6
Primary Claims	Aged Amount 90 - 120 for Clinic	4
Insurance Claim Aging Report 144	Aging/Credit Balance Report Aged Amount Over 180 for Clinic	6
Total Amount of Account Balances Aged 61 - 90 with	Aging/Credit Balance Report	6
Secondary Claims	Amount Billed to Insurance for Clinic	O
Insurance Claim Aging Report 144	Analysis Summary Report - Standard	12
Total Amount of Account Balances Aged 91 - 120 with	Day Sheet Report	104
Claims	Analysis Summary Report - Daily	8
Insurance Claim Aging Report 144	Amount of Applied Credit Adjustments for Clinic	
Total Amount of Account Balances Aged 91 - 120 with	Analysis Summary Report - Standard	12
Primary Claims	Day Sheet Report	104
Insurance Claim Aging Report 144 Total Amount of Associat Polonous Aged 91 120 with	Analysis Summary Report - Daily	8
Total Amount of Account Balances Aged 91 - 120 with Secondary Claims	Amount of Applied Insurance Payments for Clinic	
Insurance Claim Aging Report 144	Analysis Summary Report - Standard	12
Total Amount of Account Balances with Claims	Day Sheet Report	104
Insurance Claim Aging Report 144	Analysis Summary Report - Daily	8
Total Amount of Account Balances with Primary Claims	Amount of Applied Payments for Clinic	4.0
Insurance Claim Aging Report 144	Analysis Summary Report - Standard	12
Total Amount of Account Balances with Primary Pre-	Day Sheet Report	104 8
treatment Estimates	Analysis Summary Report - Daily	0
Pre-Treatment Estimate Aging Report 256	Amount of Beginning Balances for Clinic Analysis Summary Report - Standard	12
Total Amount of Account Balances with Secondary	Analysis Summary Report - Standard  Analysis Summary Report - Daily	8
Claims	Amount of Charge Adjustments for Clinic	O
Insurance Claim Aging Report 144	Analysis Summary Report - Standard	12
Total Amount of Estimated Insurance Portion for Pri-	Day Sheet Report	104
mary and Secondary Claims	Analysis Summary Report - Daily	8
Insurance Claim Aging Report 144	Amount of Charges for Clinic	
Total Amount of Estimated Insurance Portion for Pri-	Day Sheet Report	104
mary Claims	Amount of Credit Initial Balances for Clinic	
Insurance Claim Aging Report 144	Analysis Summary Report - Standard	12
Total Amount of Estimated Insurance Portion for Sec-	Day Sheet Report	104
ondary Claims	Analysis Summary Report - Daily	8
Insurance Claim Aging Report 144 Total Amount of Primary and Secondary Claims not Sent	Amount of Credit Special Adjustments for Clinic	
Insurance Claims Not Sent Report 146	Analysis Summary Report - Standard	12
drands Stanilla Not delit Nepolit	Day Sheet Report	104

inic (continuea)		Amount of Other Credit Initial Balances for Clinic	
Analysis Common Banast Daily	0	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Debit Initial Balances for Clinic	4.0	Amount of Other Credit Special Adjustments for C	linic
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Amount of Procedures for Clinic	
Amount of Debit Special Adjustments for Clinic		RVU Production Summary Report	302
Analysis Summary Report - Standard	12	Production Summary Report	264
Day Sheet Report	104	Amount of Suspended Credit Adjustments for Clin	
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Ending Balances for Clinic		Day Sheet Report	104
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	3
Analysis Summary Report - Daily	8	Amount of Suspended Insurance Payments for Clir	
Amount of Finance Charges for Clinic		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
Day Sheet Report	104		
Finance Charge Report	128	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Amount of Suspended Payments for Clinic	10
Amount of Lab Expenses for Clinic	_	Analysis Summary Report - Standard	12
RVU Day Sheet Report	300	Day Sheet Report	104
Amount of Lab Expenses for Medicaid Procedure		Analysis Summary Report - Daily	8
Clinic	25 101	Average Amount of Adjustments for Clinic	
RVU Production Summary Report	302	Day Sheet (Adjustments) Report	94
Amount of Lab Expenses of Non-Medicaid Proce		Average Amount of Medicaid Procedures for Clinic	
for Clinic	dules	RVU Production Summary Report	302
	302	Production Summary Report	264
RVU Production Summary Report		Average Amount of Non-Medicaid Procedures for	
Amount of Lab Expenses of Procedures for Clinic		RVU Production Summary Report	302
RVU Production Summary Report	302	Production Summary Report	264
Amount of Late Charges for Clinic	40	Average Amount of Procedures for Clinic	
Analysis Summary Report - Standard	12	RVU Production Summary Report	302
Day Sheet Report	104	Production Summary Report	264
Late Charge Report	154	Average Charge per Patient for Clinic	
Analysis Summary Report - Daily	8	Analysis Summary Report - Standard	12
Amount of Medicaid Procedures for Clinic		Day Sheet Report	104
RVU Production Summary Report	302	Analysis Summary Report - Daily	8
Production Summary Report	264	Average Payment Amount for Clinic	
Amount of Net Change for Clinic		Day Sheet (Receipts) Report	102
Analysis Summary Report - Standard	12	Average Production per Patient at Clinic from Refe	rral
Analysis Summary Report - Daily	8	Source	
Amount of Non-Medicaid Procedures for Clinic		Referral Analysis Report	286
RVU Production Summary Report	302	Average Production per Patient for Clinic	
Production Summary Report	264	Analysis Summary Report - Standard	12
Amount of Other Applied Credit Adjustments for	r Clinic	Day Sheet Report	104
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	
Day Sheet Report	104	Balance (as of a Date) for Clinic	
Analysis Summary Report - Daily	8	Day Sheet Report	104
Amount of Other Applied Credit Initial Balances	for	Charges for Clinic	10-
Clinic			10
Day Sheet Report	104	Analysis Summary Report - Standard	12
Amount of Other Applied Credit Special Adjustm		Analysis Summary Report - Daily	8
for Clinic		Clinic	,
Day Sheet Report	104	Analysis Summary Report - Daily	8
Amount of Other Applied Insurance Payments fo		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Appointment Cycle Time Report	16
Day Sheet Report	104	Assigned Rights Report	24
	8	Audit Report - Clinics	30
Analysis Summary Report - Daily	O	Audit Report - Combined	32
Amount of Other Applied Payments for Clinic	12	Audit Report - Patients	34
Analysis Summary Report - Standard		Audit Report - Providers/Staff	36
Day Sheet Report	104	Audit Rights Report - Assigned Individually	40
Analysis Summary Report - Daily	8	Continuing Care Display List	80
		Day Sheet (Adjustments) Report	94

Clinic (continued)		Net RVU of Medicaid Procedures for Clinic	
Day Sheet (Adjustments) Report	94		302
	102	Net RVU of Non-Medicaid Procedures for Clinic	
Day Sheet (Receipts) Report			302
Day Sheet Report	104	Net RVU of Procedures for Clinic	
Day Sheet Report	104	RVU Production Summary Report 3	302
Deposit Slip	112	Number <19 Years Old for Financial Class Type for	
Deposit Slip	112	Clinic	
Document Center Document	116	UDS - Insurance Financial Class Report 3	34
Document Center List	118	Number of All Genders for Clinic	
Finance Charge Report	128	UDS - Age/Gender Report 3	326
Finance Charge Report	128	Number of Charts Sampled in Clinic	
Initial Health History Report	134	•	344
Insurance Carrier Production - Full Report	140	Number of Females for Clinic	
Insurance Claims Not Sent Report	146		326
Insurance Transaction Analysis Report	152	Number of Males for Clinic	
Late Charge Report	154		326
Late Charge Report	154	Number of Medicaid and Medicare Patients at Clinic	
Operator Day Sheet Report	192		38
Oral Health Education Report	196	Number of Medicaid and Medicare Patients in First A	
Patient Health Assessment Report	202	Group at Clinic	·9·
Patient List	208		38
Patient List (Filtered)	210	Number of Medicaid and Medicare Patients in Secon	
Periodontal Exam Report	244	Age Group at Clinic	·u
Practice Organization List	248		38
Pre-Treatment Estimates Not Sent Report	258		JJC
Procedures Not Attached to Insurance Repo		Number of Medicaid Patients at Clinic	200
Production Summary Report	264	· ·	38
Provider IDs List	276	Number of Medicaid Patients in First Age Group at	
Provider Revenue - Allocations Report	278	Clinic	
Provider Revenue - Charges Report	280		38
Provider Revenue - Credits Report	282	Number of Medicaid Patients in Second Age Group a	эt
Referral Analysis Report	286	Clinic	
RVU Day Sheet Report	300		38
	302	Number of Medicare Patients at Clinic	
RVU Production Summary Report	308	· ·	38
RVU Utilization Report Suspended Credits Report	316	Number of Medicare Patients in First Age Group at	
	326	Clinic	
UDS - Age/Gender Report		·	38
UDS - Insurance Financial Class Report	334	Number of Medicare Patients in Second Age Group a	эt
UDS - Insurance Financial Class Report (2013		Clinic	
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report 3	38
UDS - Patient Status Report	342	Number of New Patients for Clinic	
UDS - Sealant Statistics Report	344	Analysis Summary Report - Standard	12
UDS - Tobacco Use and Intervention Report	346	Analysis Summary Report - Daily	8
Utilization Report	358	Number of Other Gender for Clinic	
Aging/Credit Balance Report	6	UDS - Age/Gender Report 3	326
Clinic Change		Number of Patients at Clinic from Referral Source	
Audit Report - Patients	34	Referral Analysis Report 2	286
Audit Report - Providers/Staff	36	Number of Patients Seen at Clinic	
Audit Report - Clinics	30		12
Clinic Number		, , ,	04
Audit Report - Transactions	38	Analysis Summary Report - Daily	8
Clinic Number Change		Number of Patients with Moderate to High Risk of Ca	ar-
Audit Report - Transactions	38	ies in Clinic	
Clinic of Access			344
Patient Information Accessed Report	204	Number of Patients with Moderate to High Risk of	
Clinic TIN Number		Caries who Got Sealants on Permanent First Molars in	n
Provider IDs List	276	Clinic	
Clinical Note Clinic			344
Clinical Notes Report	64	Number of Patients with Status for Clinic	,
Net RVU for Clinic			342
RVU Day Sheet Report	300	opo - i alient status Neport	, <del>-</del> +2

Clinic (continued)		Total Number of Payment Type Items for Clinic	
Number of Unknown Gender for Clinic		Deposit Slip	112
UDS - Age/Gender Report	326	Total Numerator Codes for All Clinics	40
Number of Users for Financial Class Type for Clinic	320	Oral Health Education Report	196
UDS - Insurance Financial Class Report	334	Periodontal Exam Report	244
Patient Clinic	334	Initial Health History Report	134
Patient List (Filtered)	210	Total Numerator Codes for Clinic	
Percent of Medicaid Procedures for Clinic	210	Oral Health Education Report	196
	202	Periodontal Exam Report	244
RVU Production Summary Report	302	Initial Health History Report	134
Production Summary Report	264	Total Percent for All Clinics	
Percent of Non-Medicaid Procedures for Clinic	200	Oral Health Education Report	196
RVU Production Summary Report	302	Periodontal Exam Report	244
Production Summary Report	264	Initial Health History Report	134
Percent of Procedures for Clinic	200	Total Percent for Clinic	
RVU Production Summary Report	302	Oral Health Education Report	196
Production Summary Report	264	Periodontal Exam Report	244
Previous Balance for Clinic		Initial Health History Report	134
Day Sheet Report	104	Total Production at Clinics from Referral Source	
Production at Clinic from Referral Source		Referral Analysis Report	286
Referral Analysis Report	286	Clinical Attachment Level	
Quantity of Adjustments for Clinic		Clinical Attachment Level	
Day Sheet (Adjustments) Report	94	Perio - Data Chart Report	234
Quantity of Medicaid Procedures for Clinic		Perio - Combined Graphic & Data Chart Rep	ort
RVU Production Summary Report	302	232	011
Production Summary Report	264	Clinical Attachment Level (Facial)	
Quantity of Non-Medicaid Procedures for Clinic		Perio - Exam Comparison Report	236
RVU Production Summary Report	302	Perio - Combined Graphic & Data Chart Rep	
Production Summary Report	264	232	Oit
Quantity of Payments for Clinic		Clinical Attachment Level (Lingual)	
Day Sheet (Receipts) Report	102	Perio - Exam Comparison Report	236
Quantity of Procedures for Clinic		Perio - Combined Graphic & Data Chart Rep	
RVU Production Summary Report	302	232	OIL
Production Summary Report	264		
RVU for Clinic		Clinical Attachment Level Graphic Chart	236
RVU Day Sheet Report	300	Perio - Exam Comparison Report	230
Suspended Credit Amount for Clinic		Clinical Information	
Aging/Credit Balance Report	6	Number of TCs (Transition of Care) and Referrals when the Chair and the Care of the Care o	nere
Total Amount of Adjustments for Clinic		Clinical Information Reconciliation Was Performed	1/0
Day Sheet (Adjustments) Report	94	Meaningful Use Measure Calculation List	160
Total Amount of Payment Type for Clinic		Clinical Note	
Deposit Slip	112	Clinical Note	
Total Amount of Payments for Clinic	–	Patient Notes Report	212
Day Sheet (Receipts) Report	102	Patient Chart and Progress Notes Printout	198
Total Amount of Suspended Credits for Clinic	102	Clinical Note Clinic	
Suspended Credits Report	316	Clinical Notes Report	64
Total Average Production per Patient at Clinics from		Clinical Note Date	
Referral Source	'	Patient Notes Report	212
Referral Analysis Report	286	Clinical Notes Report	64
Total Denominator Codes for All Clinics	200	Clinical Note Number	
Oral Health Education Report	196	Clinical Notes Report	64
	244	Clinical Note Page Number	
Periodontal Exam Report		Clinical Notes Report	64
Initial Health History Report	134	Clinical Note Provider	
Total Denominator Codes for Clinic	10/	Clinical Notes Report	64
Oral Health Education Report	196	Clinical Note Status	
Periodontal Exam Report	244	Clinical Notes Report	64
Initial Health History Report	134	Clinical Note Text	_
Total Number of New Patients for Clinic	467	Clinical Notes Report	64
Day Sheet Report	104	Clinical Note Time	J-
Total Number of Patients at Clinics from Referral Sc		Clinical Notes Report	64
Referral Analysis Report	286	Number of Patients with Searchable Clinical Notes	
		Meaningful Use Measure Calculation List	160

Clinical Summary		Multi-Code List	186
Number of Office Visits where Patient Received CS	5	Patient Chart and Progress Notes Printout	198
(Clinical Summary)		Patient Ledger Report	206
Meaningful Use Measure Calculation List	160	Patient Treatment Case Report	222
Co-Pay		Practice Treatment Case Report	252
Amount of Co-pays for Insurance Carrier		Procedure Code List	260
Utilization Report	358	Procedures Not Attached to Insurance Repo	rt262
Amount of Fees - Co-pays for Insurance Carrier		Production Summary Report	264
Utilization Report	358	Provider A/R Totals - Daily Report	268
Co-pay Amount		Provider A/R Totals - Standard Report	270
Standard Coverage Tables Report	314	Provider Revenue - Allocations Report	278
Utilization Report	358	Provider Revenue - Charges Report	280
Insurance Coverage Tables Report	148	Provider Revenue - Credits Report	282
Co-pay Calculation for Insurance Portion		RVU Day Sheet Report	300
Insurance Coverage Tables Report	148	RVU Production Summary Report	302
Co-pay Used in Calculations		RVU Schedules Report	306
Insurance Coverage Tables Report	148	RVU Utilization Report	308
Total Amount of Co-pays		Treatment Case Report	318
Utilization Report	358	Treatment Plan Approval Report	320
Total Amount of Fees - Co-pays	000	Treatment Plan Approval Status Report	322
Utilization Report	358	Unscheduled Treatment Plans (Detailed) Rep	
Code	330	354	
ADA Code		Utilization Report	358
Day Sheet (Charges and Receipts) Report	98	Walkout - Doctor's Statement	360
Dental Encounters Report	110	Walkout - Family Walkout	362
Fee Schedules Report	126	Day Sheet (Charges and Receipts) Report	98
Insurance Carrier Production - Full Report	140	ADA Code Description for Today's Completed Wor	
Multi-Code List	186	Patient Chart Printout	200
Operator Day Sheet Report	192	ADA Code Description for Treatment-planned Prod	
Patient Chart and Progress Notes Printout	198	dure	
Patient List (Filtered)	210	Patient Chart Printout	200
Patient Treatment Case Report	222	ADA Code Description of Completed Treatment	200
Practice Treatment Case Report	252	Referral Recap Report	288
Procedure Code List	260	ADA Code Description of Treatment Still in Progres	
		Referral Recap Report	.3 288
Procedures Not Attached to Insurance Repo	264	ADA Code Description of Treatment-planned Proce	
Production Summary Report Provider A/R Totals - Daily Report	268	dure	_
Provider A/R Totals - Standard Report	270	Referral Slip	290
	278	ADA Code Description or Transaction Description	270
Provider Revenue - Allocations Report	280	Operator Day Sheet Report	192
Provider Revenue - Charges Report	282	ADA Code of Completed Treatment	1/2
Provider Revenue - Credits Report RVU Day Sheet Report	300	Referral Recap Report	288
	302	ADA Code of Treatment Still in Progress	200
RVU Production Summary Report		Referral Recap Report	288
RVU Schedules Report	306	ADA Code of Treatment-planned Procedure	200
RVU Utilization Report Standard Coverage Tables Report	308 314	Referral Slip	290
		Alternate ADA Code	270
Treatment Case Report	318	Procedure Code List	260
Treatment Plan Approval Report	320	Insurance Carrier List	136
Treatment Plan Approval Status Report	322	AMA CPT Code	130
Unscheduled Treatment Plans (Detailed) Rep	oort	Procedure Code List	260
354		Medical Code List	184
Updated Dental Insurance Payment Table R	eport	AMA CPT Code Description	104
356	250	·	10/
Utilization Report	358	Medical Code List	184
Walkout - Doctor's Statement	360	Beginning ADA Code	148
Appointment Cycle Time Report	16	Insurance Coverage Tables Report	140
ADA Code Abbreviated Description	0.10	CPT Code	2/0
Procedure Code List	260	Procedure Code List	260
Multi-Code List	186	Dental Diagnostic Code	401
ADA Code Description		Multi-Code List	186
Fee Schedules Report	126	Procedure Code List	260
Insurance Carrier Production - Full Report	140	Dental Diagnostic Code List	108

Code (continued)		Other Retroactive Payment Amount Collected for	
Dental Diagnostic Code Description		Patient	240
Dental Diagnostic Code List	108	· ·	340
ICD-9-CM Code	100	Penalty or Payback Amount Collected for Patient	0.40
Patient List (Filtered)	210		340
Medical Code List	184	Percent Collected	
ICD-9-CM Code Description	104	, ,	268
Medical Code List	184	Percent Collected for Provider	
	104	·	270
Medical Code	2/0		268
Procedure Code List	260	Subtotal of Amount Collected for Financial Class Type	
Modifier Code	404	UDS - Patient Related Revenue Report	340
Medical Code List	184	Subtotal of Amount Collected for Payer Category	
Modifier Code Description		UDS - Patient Related Revenue Report	340
Medical Code List	184	Subtotal of Other Retroactive Payment Amount Col-	-
Next Appointment ADA Code		lected for Financial Class Type	
Patient Route Slip	220		340
Next Appointment ADA Code Description		Subtotal of Other Retroactive Payment Amount Col-	-
Patient Route Slip	220	lected for Payer Category	
Place of Service Code			340
Medical Code List	184	Subtotal of Penalty or Payback Amount Collected fo	
Place of Service Code Description		Financial Class Type	
Medical Code List	184		340
Replace Initial Zero of Procedure Code on Claims		Subtotal of Penalty or Payback Amount Collected fo	
Insurance Carrier List	136	Payer Category	"
Tooth Code			340
Perio - Data Chart Report	234	Subtotal of Wrap Around or Reconciliation Amount	
Perio - Pocket Depths Only Report	240		COI
Perio - Combined Graphic & Data Chart Rep	ort	lected for Financial Class Type (Current Year)	240
232			340
Transaction Type/Code		Subtotal of Wrap Around or Reconciliation Amount	COI
Insurance Transaction Analysis Report	152	lected for Financial Class Type (Previous Years)	240
Type of Service Code	102	· ·	340
Medical Code List	184	Subtotal of Wrap Around or Reconciliation Amount	Col
Type of Service Code Description	104	lected for Payer Category (Current Year)	
Medical Code List	184	·	340
Collections	104	Subtotal of Wrap Around or Reconciliation Amount	Col
		lected for Payer Category (Previous Years)	
Amount Collected for Patient	240		340
UDS - Patient Related Revenue Report	340	Total Amount Collected for Financial Class Type	
Amount of - Adjustments (Collection)	2/0	UDS - Patient Related Revenue Report	340
Provider A/R Totals - Daily Report	268	Total Amount Collected for Patient	
Amount of - Adjustments (Collection) for Provider	070	UDS - Patient Related Revenue Report	340
Provider A/R Totals - Standard Report	270	Total Amount Collected for Payer Category	
Provider A/R Totals - Daily Report	268	UDS - Patient Related Revenue Report	340
Amount of + Adjustments (Collection)		Total Amount of - Adjustments (Collection)	
Provider A/R Totals - Daily Report	268		270
Amount of + Adjustments (Collection) for Provider			268
Provider A/R Totals - Standard Report	270	Total Amount of + Adjustments (Collection)	
Provider A/R Totals - Daily Report	268		270
Collection		Provider A/R Totals - Daily Report	268
Provider A/R Totals - Standard Report	270	Total Collection Amount	
Provider A/R Totals - Daily Report	268		270
Collection Adjustments			268
Provider A/R Totals - Standard Report	270	, i	
Provider A/R Totals - Daily Report	268	Total Other Retroactive Payment Amount Collected	101
Collection Amount		Financial Class Type	240
Provider A/R Totals - Daily Report	268	· ·	340
Collection Amount for Provider	_50	Total Other Retroactive Payment Amount Collected	ıor
Provider A/R Totals - Standard Report	270	Patient	240
Provider A/R Totals - Standard Report	268	· · · · · · · · · · · · · · · · · · ·	340
Trovider / (1 Totals Daily Report	200	Total Other Retroactive Payment Amount Collected	tor
		Payer Category	2
		UDS - Patient Related Revenue Report	340

Collections (continued)	Amount for Today's Completed Work	
Total Penalty or Payback Amount Collected for Financial	Patient Chart Printout 20	00
Class Type	Amount of Completed Procedures for Patient	
UDS - Patient Related Revenue Report 340	Procedures Not Attached to Insurance Report20	62
Total Penalty or Payback Amount Collected for Patient	Date of Completed Procedure	,,
UDS - Patient Related Revenue Report 340	Walkout - Doctor's Statement 36	50
Total Penalty or Payback Amount Collected for Payer	Date of Completed Treatment	٥c
Category	Referral Recap Report 28	ÖČ
UDS - Patient Related Revenue Report 340	Percent of Completed Cases Practice Treatment Case Report 25	۲,
Total Percent Collected	Tooth Number for Today's Completed Work	JZ
Provider A/R Totals - Standard Report 270	Patient Chart Printout 20	$\cap$
Provider A/R Totals - Daily Report 268	Tooth Number of Completed Treatment	UC
Total Wrap Around or Reconciliation Amount Collected	Referral Recap Report 28	۶ R
for Financial Class Type (Current Year)	Tooth Surface of Completed Treatment	
UDS - Patient Related Revenue Report 340	Referral Recap Report 28	38
Total Wrap Around or Reconciliation Amount Collected	Total Amount of Charges for Today's Completed Work	
for Financial Class Type (Previous Years)	Patient Chart Printout 20	
UDS - Patient Related Revenue Report 340	Total Amount of Completed Procedures	
Total Wrap Around or Reconciliation Amount Collected	Walkout - Doctor's Statement 36	60
for Patient (Current Year)	Procedures Not Attached to Insurance Report20	62
UDS - Patient Related Revenue Report 340	Condition	
Total Wrap Around or Reconciliation Amount Collected	Denominator Codes for Provider	
for Patient (Previous Years)	Oral Health Education Report	96
UDS - Patient Related Revenue Report 340	Periodontal Exam Report 24	44
Total Wrap Around or Reconciliation Amount Collected	Initial Health History Report 13	34
for Payer Category (Current Year)	Numerator Codes for Provider	
UDS - Patient Related Revenue Report 340	Oral Health Education Report	96
Total Wrap Around or Reconciliation Amount Collected	Periodontal Exam Report 24	44
for Payer Category (Previous Years)	Initial Health History Report 13	34
UDS - Patient Related Revenue Report 340	Total Denominator Codes for All Clinics	
Wrap Around or Reconciliation Amount Collected for	Oral Health Education Report 19	
Patient (Current Year)  UDS - Patient Related Revenue Report 340	Periodontal Exam Report 24	
UDS - Patient Related Revenue Report 340 Wrap Around or Reconciliation Amount Collected for	Initial Health History Report 13	34
Patient (Previous Years)	Total Denominator Codes for Clinic	
UDS - Patient Related Revenue Report 340	Oral Health Education Report	
Comments	Periodontal Exam Report 24	
Case Comments	Initial Health History Report 13	34
Practice Treatment Case Report 252	Total Numerator Codes for All Clinics	_ ,
Patient Treatment Case Report 222	Oral Health Education Report	
Comparison	Periodontal Exam Report 24	
Amount of Current Charges Compared to Fee Schedule	Initial Health History Report 13	34
for Provider	Total Numerator Codes for Clinic Oral Health Education Report	Ω4
Day Sheet (Charges and Receipts) Report 98	Periodontal Exam Report 24	
Perio Exam Comparison Data Chart	Initial Health History Report 13	
Perio - Combined Graphic & Data Chart Report	Consent Form	۵4
232	Consent Form	
Perio Exam Comparison Graphic Chart	Treatment Case Report 3'	1 2
Perio - Combined Graphic & Data Chart Report	Patient Signature	10
232	Treatment Case Report 3	18
Total Amount of Current Charges Compared to Fee	Practice Signature	10
Schedule	Treatment Case Report 3	18
Day Sheet (Charges and Receipts) Report 98	Representative Signature	
Completed	Treatment Case Report 3'	18
ADA Code Description for Today's Completed Work	Signature Date	
Patient Chart Printout 200	Treatment Case Report 3'	18
ADA Code Description of Completed Treatment	Signer Name	-
Referral Recap Report 288	Treatment Case Report 3'	18
ADA Code of Completed Treatment	Staff Signature	
Referral Recap Report 288	Treatment Case Report 3	18

Contact		County	
Insurance Carrier Contact Name		Patient County	
Provider IDs List	276	Patient List (Filtered)	210
Insurance Carrier List	136	Coverage	
Patient Contact		Amount of Co-pays for Insurance Carrier	
Patient List (Filtered)	210	Utilization Report	358
Continuing Care		Amount of Fees - Co-pays for Insurance Carrier	
Continuing Care Appointment Date		Utilization Report	358
Continuing Care Display List	80	Amount of Other Deductible Owed by Family to Pr	ri-
Continuing Care Due Date		mary Insurance	
Letter Merge Reports	156	Patient Route Slip	220
Patient List (Filtered)	210	Amount of Other Deductible Owed by Family to Se	
Continuing Care Display List	80	ondary Insurance	
Continuing Care Due Dates		Patient Route Slip	220
Patient Route Slip	220	Amount of Other Deductible Owed to Primary Insu	
Continuing Care Note		ance	
Patient Notes Report	212	Patient Route Slip	220
Letter Merge Reports	156	Amount of Other Deductible Owed to Secondary I	
Continuing Care Note Continuing Care Due Date		ance	
Patient Notes Report	212	Patient Route Slip	220
Continuing Care Note Continuing Care Type	212	Amount of Preventative Deductible Owed by Fami	
Patient Notes Report	212	Primary Insurance	ly to
Continuing Care Prior Treatment Date	212	Patient Route Slip	220
Continuing Care Display List	80	Amount of Preventative Deductible Owed by Fami	
Continuing Care Prior Work Date	00	•	ly to
	156	Secondary Insurance Patient Route Slip	220
Letter Merge Reports	130		
Continuing Care Status	80	Amount of Preventative Deductible Owed to Prima	ar y
Continuing Care Display List	00	Insurance	220
Continuing Care Type	00	Patient Route Slip	
Continuing Care Display List	80	Amount of Preventative Deductible Owed to Secon	ndary
Continuing Care Type Description	1 - 7	Insurance	220
Letter Merge Reports	156	Patient Route Slip	220
Continuing Care Type Name	210	Amount of Primary Insurance Benefits Remaining	
Patient List (Filtered)	210	Unscheduled Treatment Plans (Detailed) Rep	ort
Letter Merge Reports	156	354	000
Next Continuing Care Appointment Date	000	Patient Route Slip	220
Patient Route Slip	220	Amount of Primary Insurance Benefits Used	000
Letter Merge Reports	156	Patient Route Slip	220
Next Continuing Care Appointment Provider		Amount of Primary Insurance Paid Benefits YTD for	•
Letter Merge Reports	156	Family	
Next Continuing Care Appointment Reason		Treatment Case Report	318
Letter Merge Reports	156	Amount of Remaining Benefits for Primary Insurance	
Next Continuing Care Appointment Time		Treatment Plan Approval Status Report	322
Letter Merge Reports	156	Treatment Plan Approval Report	320
Number of Patients Eligible for Prophy Continuing		Amount of Remaining Benefits for Secondary Insur	
Practice Statistics Report	250	Treatment Plan Approval Status Report	322
Number of Patients not on Prophy Continuing Ca		Treatment Plan Approval Report	320
Practice Statistics Report	250	Amount of Secondary Insurance Benefits Remainin	
Percent of Patients Eligible for Prophy Continuing	, Care	Unscheduled Treatment Plans (Detailed) Rep	ort
Practice Statistics Report	250	354	
Percent of Patients not on Prophy Continuing Car	e	Patient Route Slip	220
Practice Statistics Report	250	Amount of Secondary Insurance Benefits Used	
Count		Patient Route Slip	220
Unique Patient Count for Provider		Amount of Secondary Paid Benefits for Family	
RVU Day Sheet Report	300	Treatment Case Report	318
Unique Visit Count for Provider		Amount of Secondary Paid Benefits for Patient	
RVU Day Sheet Report	300	Treatment Case Report	318
Country		Patient Treatment Case Report	222
Practice Country		Amount of Standard Deductible Owed by Family to	0
Registration Information Report	298	Primary Insurance	
-		Patient Route Slip	220

Coverage (continued)		Last Eligibility Date for Primary Insurance Coverag	
Amount of Standard Deductible Owed by Family	to	Treatment Plan Approval Status Report	322
Secondary Insurance	ιο	Treatment Plan Approval Report	320
Patient Route Slip	220	Last Eligibility Date for Secondary Insurance Cover	
		Treatment Plan Approval Status Report	322
Amount of Standard Deductible Owed to Primary	msur-	Treatment Plan Approval Report	320
ance	220	Lifetime/Individual/Standard Deductible	
Patient Route Slip	220	Insurance Carrier List	136
Amount of Standard Deductible Owed to Second	ary	Lifetime/Individual/Standard Other Deductible	
Insurance	000	Insurance Carrier List	136
Patient Route Slip	220	Lifetime/Individual/Standard Preventative Deducti	ble
Benefit Renewal Month		Insurance Carrier List	136
Insurance Carrier List	136	Maximum Primary Insurance Benefit Amount	
Coverage Percent		Patient Route Slip	220
Standard Coverage Tables Report	314	Maximum Secondary Insurance Benefit Amount	
Insurance Coverage Tables Report	148	Patient Route Slip	220
Coverage Table Name		Other Deductible Met	
Standard Coverage Tables Report	314	Insurance Carrier List	136
Deductible Type		Other Deductible Owed by Family to Primary Insu	
Standard Coverage Tables Report	314	Treatment Case Report	318
Insurance Coverage Tables Report	148	Other Deductible Owed by Family to Secondary Ir	
Do not Bill to Dental Insurance if 0% Coverage		ance	1301
Insurance Carrier List	136	Treatment Case Report	318
Estimated Amount of Deductibles to Be Applied		Other Deductible Owed by Patient to Primary Insu	
Treatment Case Report	318	Treatment Case Report	318
Patient Treatment Case Report	222	· ·	222
Family Benefits		Patient Treatment Case Report	
Insurance Carrier List	136	Other Deductible Owed by Patient to Secondary I	nsur-
Individual Benefits	100	ance	040
Insurance Carrier List	136	Treatment Case Report	318
Insurance Coverage Percent (Basic) for Primary Ins		Patient Treatment Case Report	222
ance	sui-	Preventative Deductible Met	
Patient Route Slip	220	Insurance Carrier List	136
		Preventative Deductible Owed by Family to Primar	
Insurance Coverage Percent (Basic) for Secondary	IIISUI-	Treatment Case Report	318
ance Patient Route Slip	220	Preventative Deductible Owed by Family to Secon	dary
Insurance Coverage Percent (Major) for Primary In		Ins	
	sui-	Treatment Case Report	318
ance	220	Preventative Deductible Owed by Patient to Prima	
Patient Route Slip		Treatment Case Report	318
Insurance Coverage Percent (Major) for Secondary	Y	Patient Treatment Case Report	222
Insurance	220	Preventative Deductible Owed by Patient to Secon	าdary
Patient Route Slip	220	Ins	
Insurance Coverage Percent (Orthodontics) for Pri	mary	Treatment Case Report	318
Insurance		Patient Treatment Case Report	222
Patient Route Slip	220	Primary Insurance Benefits Expiration Date for Fam	nily
Insurance Coverage Percent (Orthodontics) for Se	cond-	Treatment Case Report	318
ary Insurance		Primary Insurance Benefits Expiration Date for Pati	ent
Patient Route Slip	220	Treatment Case Report	318
Insurance Coverage Percent (Preventative) for Prin	nary	Patient Treatment Case Report	222
Insurance		Primary Insurance Benefits Remaining	
Patient Route Slip	220	Letter Merge Reports	156
Insurance Coverage Percent (Preventative) for Sec	ond-	Primary Insurance Benefits Renewal Month	
ary Insurance		Patient Route Slip	220
Patient Route Slip	220	Secondary Eligibility Date	
Insurance Coverage Type		Appointment Book View Printout	14
Insurance Claims Not Sent Report	146	Secondary Insurance Benefits Expiration Date for F	
Insurance Eligibility Report	150	Treatment Case Report	318
Pre-Treatment Estimate Aging Report	256	Secondary Insurance Benefits Expiration Date for	510
Pre-Treatment Estimates Not Sent Report	258	Patient	
Insurance Claim Aging Report	144	Treatment Case Report	318
3 3 1		Patient Treatment Case Report	222

Coverage (continued)		Amount of Credit Initial Balances for Provider	
Secondary Insurance Benefits Remaining		Analysis Summary Report - Standard	12
	156	Day Sheet Report	104
Letter Merge Reports	130	Provider A/R Totals - Daily Report	268
Secondary Insurance Benefits Renewal Month	220	Provider A/R Totals - Standard Report	270
Patient Route Slip	220	Analysis Summary Report - Daily	8
Standard Deductible Met		Amount of Current Credits	
Insurance Carrier List	136	Walkout - Family Walkout	362
Standard Deductible Owed by Family to Primary I	nsur-	Amount of Current Suspended Credit Adjustmen	ts for
ance		Provider	
Treatment Case Report	318	Day Sheet (Charges and Receipts) Report	98
Standard Deductible Owed by Family to Seconda	ry	Amount of MTD Suspended Credit Adjustments f	
Insurance		Provider	01
Treatment Case Report	318	Day Sheet (Charges and Receipts) Report	98
Standard Deductible Owed by Patient to Primary	Insur-	Amount of Other Applied Credit Adjustments for	
ance		Analysis Summary Report - Standard	12
Treatment Case Report	318	Day Sheet Report	104
Patient Treatment Case Report	222		104
Standard Deductible Owed by Patient to Seconda	arv	Analysis Summary Report - Daily	
Insurance	,	Amount of Other Applied Credit Adjustments for	
Treatment Case Report	318	Provider	1.0
Patient Treatment Case Report	222	Analysis Summary Report - Standard	12
Coverage Table		Day Sheet Report	104
Coverage Table Name		Analysis Summary Report - Daily	. 8
Standard Coverage Tables Report	314	Amount of Other Applied Credit Initial Balances f	or
· ·	314	Clinic	
CPITN		Day Sheet Report	104
Percent of Patients with Highest CPITN		Amount of Other Applied Credit Initial Balances f	or
Caries Prevalence and Periodontal Index Re	eport	Provider	
52		Day Sheet Report	104
CPOE		Amount of Other Applied Credit Special Adjustm	ents
Number of Diagnostic Imaging Orders Recorded	Using	for Clinic	
CPOE (Computerized Provider Order Entry)		Day Sheet Report	104
Meaningful Use Measure Calculation List	160	Amount of Other Applied Credit Special Adjustm	ents
Number of Laboratory Tests Recorded Using CPC	)E	for Provider	
(Computerized Provider Order Entry)		Day Sheet Report	104
Meaningful Use Measure Calculation List	160	Amount of Other Credit Initial Balances for Clinic	
Number of Patients with Medications Ordered Us	ing	Analysis Summary Report - Standard	12
CPOE (Computerized Provider Order Entry)		Analysis Summary Report - Daily	8
Meaningful Use Measure Calculation List	160	Amount of Other Credit Initial Balances for Provide	ler
Number of Prescriptions Ordered Using CPOE (C	om-	Analysis Summary Report - Standard	12
puterized Provider Order Entry)		Analysis Summary Report - Daily	8
Meaningful Use Measure Calculation List	160	Amount of Other Credit Special Adjustments for	Clinic
Number of Radiology Orders Recorded Using CP	OE	Analysis Summary Report - Standard	12
(Computerized Provider Order Entry)		Analysis Summary Report - Daily	3
Meaningful Use Measure Calculation List	160	Amount of Other Credit Special Adjustments for I	
CPT Code		vider	10
AMA CPT Code		Analysis Summary Report - Standard	12
Procedure Code List	260	Analysis Summary Report - Standard  Analysis Summary Report - Daily	9
Medical Code List	184	Amount of Suspended Credit Adjustments for Cli	nic
AMA CPT Code Description	101	Analysis Summary Report - Standard	12
Medical Code List	184	Day Sheet Report	104
CPT Code	104		102
Procedure Code List	260	Analysis Summary Report - Daily	_
	200	Amount of Suspended Credit Adjustments for Pre	vious
Credit		Month for Provider	00
Account Suspended Credit Amount	222	Day Sheet (Charges and Receipts) Report	98
Patient Route Slip	220	Amount of Suspended Credit Adjustments for Pro	
Amount of Credit Initial Balances	0.40	Analysis Summary Report - Standard	12
Provider A/R Totals - Daily Report	268	Day Sheet Report	104
Amount of Credit Initial Balances for Clinic		Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Amount of Suspended Credits	
Day Sheet Report	104	Aging/Credit Balance Report	6
Analysis Summary Report - Daily	8		

Credit (continued)		Insurance Transaction Analysis Report	152
Amount of Suspended Credits for Guarantor		Operator Day Sheet Report	192
Suspended Credits Report	316	Adjustment Summary Report Total Amount of Credit Initial Balances	4
Amount of YTD Applied Credit Adjustments for I		Analysis Summary Report - Standard	12
vider		Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Provider A/R Totals - Daily Report	268
Amount of YTD Suspended Credit Adjustments f	for Prov	Provider A/R Totals - Standard Report	270
Day Sheet (Charges and Receipts) Report	98		
Applied Credit Adjustment Amount		Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12	Total Amount of Credit Special Adjustments Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Day Sheet Report	104
Credit		Provider A/R Totals - Daily Report	268
Day Sheet Report	104	Provider A/R Totals - Standard Report	270
Credit Amount		Analysis Summary Report - Daily	2/0
Walkout - Family Walkout	362	Total Amount of Current Applied Credit Adjustme	
Credit Balance (as of Date)		Day Sheet (Charges and Receipts) Report	98
Practice Analysis Report	246	Total Amount of Current Suspended Credit Adjust	
Credit Initial Balance		ments	•
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Total Amount of MTD Applied Credit Adjustments	
Credit Special Adjustment Amount		Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Total Amount of MTD Suspended Credit Adjustme	
Analysis Summary Report - Daily	8	Day Sheet (Charges and Receipts) Report	98
Grand Total Amount of Credit Adjustments		Total Amount of Other Applied Credit Adjustment	
Insurance Transaction Analysis Report	152	Analysis Summary Report - Standard	12
Grand Total Number of Credit Adjustments		Day Sheet Report	104
Insurance Transaction Analysis Report	152	Analysis Summary Report - Daily	
Other Applied Credit Adjustment Amount		Total Amount of Other Applied Credit Initial Balan	
Analysis Summary Report - Standard	12	Day Sheet Report	104
Analysis Summary Report - Daily	8	Total Amount of Other Applied Credit Special Adj	
Other Credit Initial Balance		ments	0.00
Analysis Summary Report - Standard	12	Day Sheet Report	104
Analysis Summary Report - Daily	8	Total Amount of Other Credit Initial Balances	
Other Credit Special Adjustment Amount		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	8
Analysis Summary Report - Daily	8	Total Amount of Suspended Credit Adjustments	
Patient Suspended Credit Amount		Analysis Summary Report - Standard	12
Patient Route Slip	220	Day Sheet Report	104
Percent of Suspended Credits		Analysis Summary Report - Daily	8
Aging/Credit Balance Report	6	Total Amount of Suspended Credit Adjustments for	or
Suspended Credit Adjustment Amount		Previous Month	
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Total Amount of Suspended Credits for Clinic	
Suspended Credit Amount		Suspended Credits Report	316
Continuing Care Display List	80	Total Amount of YTD Applied Credit Adjustments	
Suspended Credit Amount for Clinic	,	Day Sheet (Charges and Receipts) Report	98
Aging/Credit Balance Report	6	Total Amount of YTD Suspended Credit Adjustme	nts
Suspended Credits	0.47	Day Sheet (Charges and Receipts) Report	98
Practice Analysis Report	246	Total Number of Credit Adjustments	
Total Amount of Applied Credit Adjustments	10	Insurance Transaction Analysis Report	152
Analysis Summary Report - Standard	12	Total Quantity of Credit Adjustments	
Day Sheet Report	104	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Daily	8	Total Revenue from Credit Adjustments	
Total Amount of Applied Credit Adjustments for	Previ-	Provider Revenue - Charges Report	280
ous Month	00	Provider Revenue - Credits Report	282
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Summary Report	284
Total Amount of Credit Adjustments	0.4	Provider Revenue - Allocations Report	278
Day Sheet (Adjustments) Report	94	Total Suspended Credits	
Insurance Carrier Production - Full Report	140	Aging/Credit Balance Report	6
Insurance Carrier Production - Summary Re 142	eport		

Credit Adjustment		Total Revenue from Credit Adjustments	
Amount of Applied Credit Adjustments for Clinic		Provider Revenue - Charges Report	280
Analysis Summary Report - Standard	12	Provider Revenue - Credits Report	282
Day Sheet Report	104	Provider Revenue - Summary Report	284
Analysis Summary Report - Daily	8	Provider Revenue - Allocations Report	278
Amount of Applied Credit Adjustments for Previou	IS	Credit Card	
Month for Provider		Credit Card Number	
Day Sheet (Charges and Receipts) Report	98	Billing Statement	48
Amount of Applied Credit Adjustments for Provide	er	Name on Credit Card	
Analysis Summary Report - Standard	12	Billing Statement	48
Day Sheet Report	104	Total Amount of Credit Card Payments	
Analysis Summary Report - Daily	8	Operator Day Sheet Report	192
Amount of Current Applied Credit Adjustments fo	r Prov	Type of Credit Card	
Day Sheet (Charges and Receipts) Report	98	Billing Statement	48
Amount of MTD Applied Credit Adjustments for P	ro-	Credit Card Terminal	
vider		Terminal Name	
Day Sheet (Charges and Receipts) Report	98	Credit Card Transaction Report	84
Average Amount of Credit Adjustments		Credit Card Type	
Day Sheet (Adjustments) Report	94	Card Type	
Credit Adjustment Amount		Credit Card Transaction Report	84
Insurance Carrier Production - Full Report	140	Credit Special Adjustment	
Billing Statement	48	Amount of Credit Special Adjustments	
Credit Adjustment Amount for Insurance Plan		Provider A/R Totals - Daily Report	268
Insurance Carrier Production - Summary Rep	ort	Amount of Credit Special Adjustments for Clinic	
142		Analysis Summary Report - Standard	12
Insurance Carrier Production - Full Report	140	Day Sheet Report	104
Grand Total Amount of Credit Adjustments		Analysis Summary Report - Daily	8
Insurance Transaction Analysis Report	152	Amount of Credit Special Adjustments for Provider	
Grand Total Number of Credit Adjustments		Analysis Summary Report - Standard	12
Insurance Transaction Analysis Report	152	Day Sheet Report	104
Other Applied Credit Adjustment Amount		Provider A/R Totals - Daily Report	268
Analysis Summary Report - Standard	12	Provider A/R Totals - Standard Report	270
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Revenue for Provider from Credit Adjustments	000	Other Credit Special Adjustment Amount	
Provider Revenue - Charges Report	280	Analysis Summary Report - Standard	12
Provider Revenue - Credits Report	282	Analysis Summary Report - Daily	8
Provider Revenue - Summary Report	284	Total Amount of Other Credit Special Adjustments	
Provider Revenue - Allocations Report	278	Analysis Summary Report - Standard	12
Total Amount of Credit Adjustments	0.4	Analysis Summary Report - Daily	8
Day Sheet (Adjustments) Report	94	Cross Coding	
Insurance Carrier Production - Full Report	140	AMA CPT Code	
Insurance Carrier Production - Summary Rep 142	OOT	Procedure Code List	260
	152	Medical Code List	184
Insurance Transaction Analysis Report	192	AMA CPT Code Description	
Operator Day Sheet Report Adjustment Summary Report	4	Medical Code List	184
Total Amount of Suspended Credit Adjustments	4	ICD-9-CM Code	
Analysis Summary Report - Standard	12	Patient List (Filtered)	210
Day Sheet Report	104	Medical Code List	184
Analysis Summary Report - Daily	8	ICD-9-CM Code Description	404
Total Amount of Suspended Credit Adjustments fo		Medical Code List	184
Previous Month	71	Modifier Code	404
Day Sheet (Charges and Receipts) Report	98	Medical Code List	184
Total Amount of YTD Applied Credit Adjustments	70	Place of Service Code	10/
Day Sheet (Charges and Receipts) Report	98	Medical Code List	184
Total Amount of YTD Suspended Credit Adjustme		Place of Service Code Description	10/
Day Sheet (Charges and Receipts) Report	98	Medical Code List	184
Total Number of Credit Adjustments	, 0	Type of Service Code Medical Code List	184
Insurance Transaction Analysis Report	152	Type of Service Code Description	104
Total Quantity of Credit Adjustments		Medical Code List	184
Day Sheet (Adjustments) Report	94	IVICAICAI COUC LIST	104

Current		Total Amount of Charges Remaining (after 18 Mos fro	om
Amount of Current Applied Credit Adjustments for	Prov	Curr Mo)	
Day Sheet (Charges and Receipts) Report	98	Future Due Payment Plan Report - Monthly To	tal
Amount of Current Applied Payments for Provider		130	
Day Sheet (Charges and Receipts) Report	98	Total Amount of Current Applied Credit Adjustments	
Amount of Current Charge Adjustments for Provide	er	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of Current Applied Payments	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Current Charges		Total Amount of Current Charge Adjustments	
Walkout - Family Walkout	362	Day Sheet (Charges and Receipts) Report	98
Amount of Current Charges Billed to Insurance for		Day Sheet (Charges and Receipts) Report	98
Provider		Total Amount of Current Charges	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Current Charges Compared to Fee Sch	edule	Total Amount of Current Charges Billed to Insurance	
for Provider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of Current Charges Compared to Fee	
Amount of Current Credits		Schedule	
Walkout - Family Walkout	362	Day Sheet (Charges and Receipts) Report	98
Amount of Current Finance Charges for Provider		Total Amount of Current Finance Charges	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Current Late Charges for Provider		Total Amount of Current Late Charges	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Current Suspended Credit Adjustments		Total Amount of Current Suspended Credit Adjust-	
Provider		ments	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Current Suspended Payments for Providence		Total Amount of Current Suspended Payments	, ,
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Current Account Balance	70	Total Number of Charges Remaining (after 18 Mos fro	
Billing Statement	48	Curr Mo)	011
Current Average Charge per Patient	40	Future Due Payment Plan Report - Monthly To	tal
Day Sheet (Charges and Receipts) Report	98	130	tui
Current Average Charge per Patient for Provider	70	Current Year	
Day Sheet (Charges and Receipts) Report	98	Subtotal of Wrap Around or Reconciliation Amount (	
Current Average Production per Patient	70	lected for Financial Class Type (Current Year)	20
Day Sheet (Charges and Receipts) Report	98		340
Current Average Production per Patient for Provide		Subtotal of Wrap Around or Reconciliation Amount (	
Day Sheet (Charges and Receipts) Report	98	lected for Payer Category (Current Year)	20
Current Charges for Provider	70		340
Day Sheet (Charges and Receipts) Report	98	Total Wrap Around or Reconciliation Amount Collect	
Current Number of New Patients	70	for Financial Class Type (Current Year)	.ec
Day Sheet (Charges and Receipts) Report	98		340
Current Number of New Patients for Provider	70	Total Wrap Around or Reconciliation Amount Collect	
Day Sheet (Charges and Receipts) Report	98	for Patient (Current Year)	.ec
Current Number of Patients Seen	70		340
	98	·	
Day Sheet (Charges and Receipts) Report	70	Total Wrap Around or Reconciliation Amount Collect	.ec
Current Number of Patients Seen by Provider	00	for Payer Category (Current Year)	240
Day Sheet (Charges and Receipts) Report	98	·	340
Current Receivables	24/	Wrap Around or Reconciliation Amount Collected fo	r
Practice Analysis Report	246	Patient (Current Year)	240
Net Difference of Current Charges and Fee Schedu	lie		340
for Provider	00	Date	
Day Sheet (Charges and Receipts) Report	98	Adjustment Date	
Net Difference of Total Current Charges and Fee		5 1	224
Schedule	00	Allergy Discovery Date	
Day Sheet (Charges and Receipts) Report	98		210
Next Charge Amount (after 18 Months from Currer	nt	Allocate Date	
Month)		5 1	280
Future Due Payment Plan Report - Monthly 1	Iotals		282
130			278
		Amount of Debit Adjustments (for Date Range)	
		Practice Analysis Report	246

Date (continued)		Claim Tracer Date	
Amount of Finance Charges (for Date Range)		Insurance Claim Aging Report	144
Practice Analysis Report	246	Clinical Note Date	
Amount of Insured Charges (for Date Range)	240	Patient Notes Report	212
Practice Analysis Report	246	Clinical Notes Report	64
Amount of Late Charges (for Date Range)	240	Continuing Care Appointment Date	
	246	Continuing Care Display List	80
Practice Analysis Report		Continuing Care Due Date	
Amount of Non-insured Charges (for Date Range)		Letter Merge Reports	156
Practice Analysis Report	246	Patient List (Filtered)	210
Amount of Other Debit Adjustments (for Date Ran	0	Continuing Care Display List	80
Practice Analysis Report	246	Continuing Care Due Dates	
Appointment Date		Patient Route Slip	220
Appointment Reminder Cards	18	Continuing Care Note Continuing Care Due Date	
As Soon As Possible List	22	Patient Notes Report	212
Audit Report - Appointments	26	Continuing Care Prior Treatment Date	
Daily Appointment List (DX1)	88	Continuing Care Display List	80
Daily Appointment List Report	90	Continuing Care Prior Work Date	
Letter Merge Reports	156	Letter Merge Reports	156
Operatory Appointment List Report	194	Credit Balance (as of Date)	100
Patient List (Filtered)	210	Practice Analysis Report	246
Treatment Plan Approval Report	320	Date	240
Treatment Plan Approval Status Report	322	Appointment Book View Printout	14
Walkout - Family Walkout	362	Document Center Document	
Appointment Cycle Time Report	16		116
Appointment Date and Time		Patient Ledger Report	206
Insurance Eligibility Report	150	Provider A/R Totals - Daily Report	268
Appointment Date Change	100	Analysis Summary Report - Daily	8
Audit Report - Appointments	26	Date Appointment Broken	
Balance (as of a Date)	20	Unscheduled Appointment List (OM)	350
Day Sheet Report	104	Unscheduled Appointment List (DX1)	348
Day Sheet Report  Day Sheet (Charges and Receipts) Report	98	Date Attached	
	70	Document Center List	118
Balance (as of a Date) for Clinic	104	Date Insurance Last Updated	
Day Sheet Report	104	Insurance Carrier List	136
Balance (as of a Date) for Provider	404	Date of Access	
Day Sheet Report	104	Patient Information Accessed Report	204
Day Sheet (Charges and Receipts) Report	98	Date of Change	
Beginning Balance (for Date Range)		Audit Report - Audit Log Status	28
Practice Analysis Report	246	Audit Report - Clinics	30
Bill Date		Audit Report - Combined	32
Walkout - Family Walkout	362	Audit Report - Patients	34
Billing Date		Audit Report - Providers/Staff	36
Billing Statement	48	Audit Report - Transactions	38
Case Expiration Date		Audit Rights Report - Assigned Individually	40
Practice Treatment Case Report	252	Audit Rights Report - Assigned to Groups	42
Claim Date		Audit Rights Report - Group Names	44
Insurance Claims Not Sent Report	146	Audit Rights Report - Users to Groups	46
Claim Expiration Date		Audit Report - Appointments	26
Procedures Not Attached to Insurance Rep	ort262	Date of Completed Procedure	20
Secondary Insurance Claims Not Created R		Walkout - Doctor's Statement	360
310	'		300
Insurance Claims Not Sent Report	146	Date of Completed Treatment	200
Claim On Hold Date		Referral Recap Report	288
Insurance Claim Aging Report	144	Date of Last Case Status Update	050
Claim Payment Received Date		Practice Treatment Case Report	252
Insurance Transaction Analysis Report	152	Patient Treatment Case Report	222
Claim Re-sent Date	1 JZ	Date of Last Payment Agreement Payment	
	144	Letter Merge Reports	156
Insurance Claim Aging Report	144	Date of Payment	
Claim Sent Date	150	Coupon Book - Future Due Payments	82
Insurance Transaction Analysis Report	152	Date of Treatment-planned Procedure	
Insurance Claim Aging Report	144	Referral Slip	290

Date (continued)		Last Payment Agreement Payment Date	
Date Signed		Patient Route Slip	220
Perio - Exam Comparison Report	236	Last Payment Date	,
Perio - Graphic Chart Report	238	Aging/Credit Balance Report	6
Perio - Combined Graphic & Data Chart Rep		Last Payment Date for Payment Agreement	7.4
232	.010	Collections Manager List	74
Ending Balance (for Date Range)		Last Prophylaxis Date	000
Practice Analysis Report	246	Patient Route Slip	220
Entry Date	240	Last Referral Date	
Audit Report - Transactions	38	Letter Merge Reports	156
Day Sheet (Adjustments) Report	94	Last Referral Name and Date	
	98	Patient Route Slip	220
Day Sheet (Charges and Receipts) Report	102	Last Referred By Source and Date	
Day Sheet (Receipts) Report		Patient Route Slip	220
Day Sheet Report	104	Last Referred To Name and Date	
Insurance Carrier Production - Full Report	140	Patient Route Slip	220
Operator Day Sheet Report	192	Last Statement Date	
Patient Health Assessment Report	202	Collections Manager List	74
Patient List (Filtered)	210	Patient Route Slip	220
Patient Treatment Case Report	222	Aging/Credit Balance Report	6
Practice Treatment Case Report	252	Last Visit Date	
Production Summary Report	264	Patient List	208
Provider Revenue - Allocations Report	278	Patient Notes Report	212
Provider Revenue - Charges Report	280	Patient Route Slip	220
Provider Revenue - Credits Report	282	Patient Route Slip	220
RVU Day Sheet Report	300	Letter Merge Reports	156
RVU Production Summary Report	302	Late Charge Date	150
Suspended Credits Report	316	Late Charge Report	154
Audit Report - Combined	32	Medication Date	134
Family Member Balance (as of a Date)		Patient List (Filtered)	210
Patient's Ledger Report	224	New Patients (for Date Range)	210
Finance Charge Date			246
Finance Charge Report	128	Practice Analysis Report	240
First Payment Date		Next Appointment Date	220
Payment Agreement Report	228	Patient Route Slip	220
First Visit Date		Next Appointment Procedure Date	220
New Patient List	188	Patient Route Slip	220
Patient List	208	Next Continuing Care Appointment Date	000
Patient Route Slip	220	Patient Route Slip	220
Letter Merge Reports	156	Letter Merge Reports	156
Future Appointment Date	130	Next Payment Agreement Payment Due Date	
Patient Route Slip	220	Patient Route Slip	220
Future Due Payment Plan Date	220	Next Payment Plan Payment Date	
Future Due Payment Plan Report - Standard	122	Letter Merge Reports	156
Future Reminder Date	132	Number of Patients Seen During Past 24 Months	
	7.4	Meaningful Use Measure Calculation List	160
Collections Manager List	74	Patient Social Security Number or Request Date	
Immunization Date	210	Audit Report - Patients	34
Patient List (Filtered)	210	Patient Social Security Number or Request Date	
Insurance Eligibility Date	450	Change	
Insurance Eligibility Report	150	Audit Report - Patients	34
Last Eligibility Date for Primary Insurance Coverage		Payment Agreement Date	
Treatment Plan Approval Status Report	322	Truth in Lending Disclosure Statement	324
Treatment Plan Approval Report	320	Payment Agreement Report	228
Last Eligibility Date for Secondary Insurance Cover		Payment Agreement Last Payment Date	
Treatment Plan Approval Status Report	322	Payment Agreement Report	228
Treatment Plan Approval Report	320	Payment Agreement Next Payment Date	
Last Gratuity Date		Payment Agreement Report	228
Referred By Patient Report	294	Payment Agreement Payment Due Date	
Last Late Charge Date		Payment Agreement Amortization Schedule	226
Payment Agreement Report	228	Payment Date	
Last Missed Appointment Date		Patient's Ledger Report	224
Patient Route Slip	220	Deposit Slip	112
		Doposit Silp	114

Date (continued)		Provider Revenue - Charges Report	280
Payment Due Date		Provider Revenue - Credits Report	282
Coupon Book - Payment Agreements	83	RVU Day Sheet Report	300
Coupon Book - Future Due Payments	82	RVU Production Summary Report	302
Perio Exam Date	02	Suspended Credits Report	316
Perio - Combined Graphic & Data Chart Re	nort	Audit Report - Combined	32
232	port	Procedure Date Change	
Perio - Data Chart Report	234	Audit Report - Transactions	38
Perio - Exam Comparison Report	236	Procedure Date for Date of Service	
	240	Letter Merge Reports	156
Perio - Pocket Depths Only Report Perio Exam List	240	Referral Date	
	212	Referral Slip	290
Patient Notes Report	212	Referred By Doctor/Other Report	292
Prescription Date	254	Referred By Patient Report	294
Prescription Printout	254	Referred To Doctor Report	296
Patient List (Filtered)	210	Referral Recap Report	288
Pre-treatment Estimate Date	050	Referred By Date	
Pre-Treatment Estimates Not Sent Report	258	New Patient List	188
Pre-treatment Estimate Expiration Date		Referred by Doctor/Other Last Gratuity Date	
Secondary Pre-Treatment Estimates Not Cre		Referred By Doctor/Other Report	292
Report	312	Referred Date of Treatment Still in Progress	
Pre-Treatment Estimates Not Sent Report	258	Referral Recap Report	288
Pre-treatment Estimate On Hold Date		Referred Patients (for Date Range)	
Pre-Treatment Estimate Aging Report	256	Practice Analysis Report	246
Pre-treatment Estimate Re-sent Date		Secondary Eligibility Date	
Pre-Treatment Estimate Aging Report	256	Appointment Book View Printout	14
Pre-treatment Estimate Sent Date		Secondary Insurance Benefits Expiration Date for	
Pre-Treatment Estimate Aging Report	256	Treatment Case Report	318
Pre-treatment Estimate Tracer Date		Secondary Insurance Benefits Expiration Date for	
Pre-Treatment Estimate Aging Report	256	Patient	
Primary Claim Date		Treatment Case Report	318
Secondary Insurance Claims Not Created R	eport		222
310	'	Patient Treatment Case Report	222
Primary Eligibility Date		Secondary Pre-treatment Estimate Sent Date	222
Appointment Book View Printout	14	Treatment Plan Approval Status Report	322
Primary Insurance Benefits Expiration Date for Far		Treatment Plan Approval Report	320
Treatment Case Report	318	Service Date	1 1 1
Primary Insurance Benefits Expiration Date for Pat		Insurance Claim Aging Report	144
Treatment Case Report	318	RVU Utilization Report	308
Patient Treatment Case Report	222	Treatment Plan Approval Report	320
Primary Pre-treatment Estimate Date	~~~	Treatment Plan Approval Status Report	322
Secondary Pre-Treatment Estimates Not Cre	aatad	Utilization Report	358
Report	312	Dental Encounters Report	110
Primary Pre-treatment Estimate Sent Date	312	Signature Date	
,	322	Treatment Case Report	318
Treatment Plan Approval Status Report		Subtotal of Charges (for Date Range)	
Treatment Plan Approval Report	320	Practice Analysis Report	246
Problem Discovery Date	210	Total Charges (for Date Range)	
Patient List (Filtered)	210	Practice Analysis Report	246
Procedure Date	00	Total Family Balance (as of a Date)	
Audit Report - Transactions	38	Family Ledger Report (Single Family)	124
Billing Statement	48	Family Ledger Report	122
Day Sheet (Adjustments) Report	94	Total Family Balance as of a Date	
Day Sheet (Charges and Receipts) Report	98	Patient's Ledger Report	224
Day Sheet (Receipts) Report	102	Total Patient Balance (as of Date)	
Day Sheet Report	104	Patient Ledger Report	206
Operator Day Sheet Report	192	Total Patient Balance as of a Date	
Patient Chart and Progress Notes Printout	198	Patient's Ledger Report	224
Patient List (Filtered)	210	Transaction Date	
Patient Treatment Case Report	222	Family Ledger Report	122
Practice Treatment Case Report	252	Family Ledger Report (Single Family)	124
Production Summary Report	264	Insurance Transaction Analysis Report	152
Provider Revenue - Allocations Report	278	Patient's Ledger Report	224
		radiones Loago, Report	227

Date (continued)		Analysis Summary Report - Daily	8
Credit Card Transaction Report	84	Total Amount of Debit Initial Balances (Production)	
Treatment-planned Procedure Date	0-1	Provider A/R Totals - Standard Report	270
Unscheduled Treatment Plans (Detailed) F	Renort	Provider A/R Totals - Daily Report	268
354	корогс	Total Amount of Debit Special Adjustments	10
Treatment Case Report	318	Analysis Summary Report - Standard	12
Date of Service	010	Day Sheet Report	104
Insurance Payment for Date of Service		Provider A/R Totals - Daily Report	268
Letter Merge Reports	156	Provider A/R Totals - Standard Report	270 8
Service Date		Analysis Summary Report - Daily	O
Insurance Claim Aging Report	144	Total Quantity of Debit Adjustments	94
RVU Utilization Report	308	Day Sheet (Adjustments) Report  Debit Adjustment	74
Treatment Plan Approval Report	320	Amount of Debit Adjustments (Average)	
Treatment Plan Approval Status Report	322	Practice Analysis Report	246
Utilization Report	358	Amount of Debit Adjustments (for Date Range)	240
Dental Encounters Report	110	Practice Analysis Report	246
Total Charge for Date of Service		Amount of Debit Adjustments (MTD)	240
Letter Merge Reports	156	Practice Analysis Report	246
Day		Amount of Debit Adjustments (YTD)	210
Amount for Today's Completed Work		Practice Analysis Report	246
Patient Chart Printout	200	Amount of Other Debit Adjustments (Average)	
Day Note		Practice Analysis Report	246
Appointment Book View Printout	14	Amount of Other Debit Adjustments (for Date Ran	
Tooth Number for Today's Completed Work		Practice Analysis Report	246
Patient Chart Printout	200	Amount of Other Debit Adjustments (MTD)	
Total Amount of Charges for Today's Completed		Practice Analysis Report	246
Patient Chart Printout	200	Average Amount of Debit Adjustments	
DEA Number		Day Sheet (Adjustments) Report	94
DEA Number		Debit Adjustment Amount	
Practice Organization List	248	Insurance Carrier Production - Full Report	140
Provider DEA Number	054	Debit Adjustment Amount for Insurance Plan	
Prescription Printout	254	Insurance Carrier Production - Summary Rep	ort
Debit (D. L. C. L.		142	
Amount of Debit Initial Balances (Production)	0.40	Insurance Carrier Production - Full Report	140
Provider A/R Totals - Daily Report	268	Total Amount of Debit Adjustments	
Amount of Debit Initial Balances (Production) fo		Day Sheet (Adjustments) Report	94
Provider A/R Totals - Standard Report Provider A/R Totals - Daily Report	270 268	Insurance Carrier Production - Full Report	140
Amount of Debit Initial Balances for Clinic	200	Insurance Carrier Production - Summary Rep	ort
Analysis Summary Report - Standard	12	142	4
Day Sheet Report	104	Adjustment Summary Report	4
Analysis Summary Report - Daily	8	Total Quantity of Debit Adjustments	94
Amount of Debit Initial Balances for Provider	O	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Standard	12	Debit Special Adjustment	
Day Sheet Report	104	Amount of Debit Special Adjustments	268
Analysis Summary Report - Daily	8	Provider A/R Totals - Daily Report	200
Debit Initial Balance	Ü	Amount of Debit Special Adjustments for Clinic Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Debit Special Adjustment Amount		Amount of Debit Special Adjustments for Provider	C
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Day Sheet Report	104
Total Amount of Debit Adjustments		Provider A/R Totals - Daily Report	268
Day Sheet (Adjustments) Report	94	Provider A/R Totals - Standard Report	270
Insurance Carrier Production - Full Report	140	Analysis Summary Report - Daily	8
Insurance Carrier Production - Summary R		Debit Special Adjustment Amount	
142		Analysis Summary Report - Standard	12
Adjustment Summary Report	4	Analysis Summary Report - Daily	8
Total Amount of Debit Initial Balances		Total Amount of Debit Special Adjustments	,
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Day Sheet Report	104

Debit Special Adjustment (continued)		Other Deductible Met	
Provider A/P Tatala Daily Papart	240	Insurance Carrier List	136
Provider A/R Totals - Daily Report	268	Other Deductible Owed by Family to Primary In:	
Provider A/R Totals - Standard Report	270	Treatment Case Report	318
Analysis Summary Report - Daily	8	Other Deductible Owed by Family to Secondary	/ Insur-
Decay		ance	
Number of Patients 0 - 19 Years with Tooth Dec	ay or	Treatment Case Report	318
Cavities	//	Other Deductible Owed by Patient to Primary In	
Clinical Quality Measures List	66	Treatment Case Report	318
Percent of Patients with History of Decay	Б.,	Patient Treatment Case Report	222
Caries Prevalence and Periodontal Index	Report	Other Deductible Owed by Patient to Secondar	y Insur-
52		ance	
Percent of Patients with Untreated Decay	Б.,	Treatment Case Report	318
Caries Prevalence and Periodontal Index	Report	Patient Treatment Case Report	222
52		Preventative Deductible Met	
Deductible Color C	5 .	Insurance Carrier List	136
Amount of Other Deductible Owed by Family t	o Pri-	Preventative Deductible Owed by Family to Prin	
mary Insurance	000	Treatment Case Report	318
Patient Route Slip	220	Preventative Deductible Owed by Family to Sec	ondary
Amount of Other Deductible Owed by Family t	o Sec-	Ins	
ondary Insurance	000	Treatment Case Report	318
Patient Route Slip	220	Preventative Deductible Owed by Patient to Prin	
Amount of Other Deductible Owed to Primary	Insur-	Treatment Case Report	318
ance	000	Patient Treatment Case Report	222
Patient Route Slip	220	Preventative Deductible Owed by Patient to Sec	ondary:
Amount of Other Deductible Owed to Seconda	ary Insur-	Ins	
ance	220	Treatment Case Report	318
Patient Route Slip	220	Patient Treatment Case Report	222
Amount of Preventative Deductible Owed by F	amily to	Standard Deductible Met	
Primary Insurance	220	Insurance Carrier List	136
Patient Route Slip	220	Standard Deductible Owed by Family to Primary	/ Insur-
Amount of Preventative Deductible Owed by F.	amily to	ance	
Secondary Insurance	220	Treatment Case Report	318
Patient Route Slip	220	Standard Deductible Owed by Family to Second	dary
Amount of Preventative Deductible Owed to Pr	rimary	Insurance	
Insurance	220	Treatment Case Report	318
Patient Route Slip	220	Standard Deductible Owed by Patient to Primar	y Insur-
Amount of Preventative Deductible Owed to Se	econdary	ance	
Insurance Patient Route Slip	220	Treatment Case Report	318
Amount of Standard Deductible Owed by Fami		Patient Treatment Case Report	222
Primary Insurance	ily to	Standard Deductible Owed by Patient to Second	dary
	220	Insurance	046
Patient Route Slip  Amount of Standard Deductible Owed by Fami		Treatment Case Report	318
Secondary Insurance	ily to	Patient Treatment Case Report	222
Patient Route Slip	220	Deductible Type	
Amount of Standard Deductible Owed to Prima		Deductible Type	
ance	ary msur-	Standard Coverage Tables Report	314
Patient Route Slip	220	Insurance Coverage Tables Report	148
Amount of Standard Deductible Owed to Seco		Deleted	
Insurance	ridary	Deleted Appointment	
Patient Route Slip	220	Audit Report - Appointments	26
Estimated Amount of Deductibles to Be Applie		Deleted Entry	
Treatment Case Report	318	Audit Report - Patients	34
Patient Treatment Case Report	222	Deleted Procedure	
Lifetime/Individual/Standard Deductible	222	Audit Report - Combined	32
Insurance Carrier List	136	Deleted Transaction	
Lifetime/Individual/Standard Other Deductible	130	Audit Report - Transactions	38
Insurance Carrier List	136	Demographic	
Lifetime/Individual/Standard Preventative Dedu		Number of Patients with Required Demographic	
Insurance Carrier List	136	Meaningful Use Measure Calculation List	160
modranico Carrior Eist	100		

Denominator Code		Do not Print Dental Diagnostic Codes on Claim	
Denominator Codes for Provider		Insurance Carrier List	136
Oral Health Education Report	196	Dental Fluorosis	
Periodontal Exam Report	244	Percent of Patients with Dental Fluorosis	
Initial Health History Report	134	Caries Prevalence and Periodontal Index Re	port
Total Denominator Codes for All Clinics		52	
Oral Health Education Report	196	Dentition	
Periodontal Exam Report	244	Permanent/Temporary	
Initial Health History Report	134	Multi-Code List	186
Total Denominator Codes for Clinic		Deposit	
Oral Health Education Report	196	Paid in by Name	
Periodontal Exam Report	244	Deposit Slip	112
Initial Health History Report	134	Total Amount of Deposit	
Dental		Deposit Slip <sup>'</sup>	112
Amount of Dental Insurance Portion		Description	
Patient Chart Printout	200	ADA Code	
Do not Bill to Dental Insurance		Day Sheet (Charges and Receipts) Report	98
Insurance Carrier List	136	Dental Encounters Report	110
Do not Bill to Dental Insurance if 0% Coverage		Fee Schedules Report	126
Insurance Carrier List	136	Insurance Carrier Production - Full Report	140
Number of Patients with Dental and Medical Insura	ance	Multi-Code List	186
Practice Statistics Report	250	Operator Day Sheet Report	192
Number of Patients with Primary Dental Insurance		Patient Chart and Progress Notes Printout	198
Practice Statistics Report	250	Patient List (Filtered)	210
Number of Patients with Secondary Dental Insuran		Patient Treatment Case Report	222
Practice Statistics Report	250	Practice Treatment Case Report	252
Number of Patients without Dental and Medical In		Procedure Code List	260
ance	00.	Procedures Not Attached to Insurance Repo	
Practice Statistics Report	250	Production Summary Report	264
Number of Patients without Dental Insurance		Provider A/R Totals - Daily Report	268
Practice Statistics Report	250	Provider A/R Totals - Standard Report	270
Percent of Patients with Dental and Medical Insura		Provider Revenue - Allocations Report	278
Practice Statistics Report	250	Provider Revenue - Charges Report	280
Percent of Patients with Primary Dental Insurance (		Provider Revenue - Credits Report	282
Practice Statistics Report	250	RVU Day Sheet Report	300
Percent of Patients with Secondary Dental Insurance		RVU Production Summary Report	302
Practice Statistics Report	250	RVU Schedules Report	306
Percent of Patients without Dental and Medical Ins		RVU Utilization Report	308
ance	, G1	Standard Coverage Tables Report	314
Practice Statistics Report	250	Treatment Case Report	318
Percent of Patients without Dental Insurance	200	Treatment Plan Approval Report	320
Practice Statistics Report	250	Treatment Plan Approval Status Report	322
Primary Dental Insurance Carrier Name	250	Unscheduled Treatment Plans (Detailed) Rep	
Patient List	208	354	JUIL
Secondary Dental Insurance Carrier Name	200		onort
Patient List	208	Updated Dental Insurance Payment Table Ro	eport
Total Amount of Dental Insurance Portions	200	356	250
Patient Chart Printout	200	Utilization Report	358
	200	Walkout - Doctor's Statement	360
Dental Chart		Appointment Cycle Time Report	16
Dental Chart Patient Chart Printout	200	ADA Code Abbreviated Description	0.40
	200	Procedure Code List	260
Patient Chart and Progress Notes Printout	198	Multi-Code List	186
Graphical Chart	240	ADA Code Description	407
Treatment Case Report	318	Fee Schedules Report	126
Dental Diagnostic Code		Insurance Carrier Production - Full Report	140
Dental Diagnostic Code	40:	Multi-Code List	186
Multi-Code List	186	Patient Chart and Progress Notes Printout	198
Procedure Code List	260	Patient Ledger Report	206
Dental Diagnostic Code List	108	Patient Treatment Case Report	222
Dental Diagnostic Code Description		Practice Treatment Case Report	252
Dental Diagnostic Code List	108	Procedure Code List	260
		Procedures Not Attached to Insurance Repo	ort262

escription (continuea)		rayment type Description	
Deceleration Community December	2/1	Payment Summary Report	230
Production Summary Report	264	Place of Service Code Description	
Provider A/R Totals - Daily Report	268	Medical Code List	184
Provider A/R Totals - Standard Report	270	Problem Description	
Provider Revenue - Allocations Report	278	Patient List (Filtered)	210
Provider Revenue - Charges Report	280	Procedure Description	
Provider Revenue - Credits Report	282	Day Sheet Report	104
RVU Day Sheet Report	300	Audit Report - Combined	32
RVU Production Summary Report	302	Transaction Description	52
RVU Schedules Report	306		122
RVU Utilization Report	308	Family Ledger Report	122
Treatment Case Report	318	Family Ledger Report (Single Family)	124
Treatment Plan Approval Report	320	Insurance Transaction Analysis Report	152
	322	Patient's Ledger Report	224
Treatment Plan Approval Status Report		Provider Revenue - Allocations Report	278
Unscheduled Treatment Plans (Detailed) Rep	ort	Provider Revenue - Charges Report	280
354	250	Provider Revenue - Credits Report	282
Utilization Report	358	Suspended Credits Report	316
Walkout - Doctor's Statement	360	Audit Report - Transactions	38
Walkout - Family Walkout	362	Transaction Description Change	
Day Sheet (Charges and Receipts) Report	98	Audit Report - Transactions	38
ADA Code Description for Today's Completed Wor	rk	Type of Service Code Description	
Patient Chart Printout	200	Medical Code List	184
ADA Code Description for Treatment-planned Prod	ce-	Vaccine Abbreviated Description	101
dure		Patient List (Filtered)	210
Patient Chart Printout	200		210
ADA Code Description of Completed Treatment		Diagnostic Code	
Referral Recap Report	288	Dental Diagnostic Code	407
ADA Code Description of Treatment Still in Progres		Multi-Code List	186
Referral Recap Report	288	Procedure Code List	260
		Dental Diagnostic Code List	108
ADA Code Description of Treatment-planned Proc	e-	Dental Diagnostic Code Description	
dure	200	Dental Diagnostic Code List	108
Referral Slip	290	Do not Print Dental Diagnostic Codes on Claim	
ADA Code Description or Transaction Description		Insurance Carrier List	136
Operator Day Sheet Report	192	Diagnostic Imaging	
Adjustment Description		Number of Diagnostic Imaging Orders Recorded L	Isina
Patient's Ledger Report	224	CPOE (Computerized Provider Order Entry)	751119
Allergy Description		Meaningful Use Measure Calculation List	160
Patient List (Filtered)	210	Disabled	100
AMA CPT Code Description			
Medical Code List	184	Disabled/Enabled	10/
Continuing Care Type Description		Multi-Code List	186
Letter Merge Reports	156	Discount	
Dental Diagnostic Code Description		Amount of Sliding Discounts for Patient	
Dental Diagnostic Code List	108	UDS - Patient Related Revenue Report	340
Description of Service	100	Subtotal of Sliding Discounts for Financial Class Type	эе
	48	UDS - Patient Related Revenue Report	340
Billing Statement	40	Subtotal of Sliding Discounts for Payer Category	
Document Description	440	UDS - Patient Related Revenue Report	340
Document Center List	118	Total Amount of Sliding Discounts for Financial Cla	
ICD-9-CM Code Description		Type	00
Medical Code List	184	UDS - Patient Related Revenue Report	340
Medication Description		Total Amount of Sliding Discounts for Patient	340
Patient List (Filtered)	210		240
Modifier Code Description		UDS - Patient Related Revenue Report	340
Medical Code List	184	Total Amount of Sliding Discounts for Payer Categor	
Multi-Code Description		UDS - Patient Related Revenue Report	340
Multi-Code List	186	Dispense	
Next Appointment ADA Code Description	-	Dispense as Written	
Patient Route Slip	220	Prescription Printout	254
Payment Description	_20	Divorced	
Patient's Ledger Report	224	Number of Divorced Patients	
rationts Loager Report	<u> </u>	Practice Statistics Report	250

Divorced (continued)		Document	
Daysont of Diversed Dationts		Document	
Percent of Divorced Patients	250	Document Center Document	116
Practice Statistics Report	250	Document Description	
dmfs		Document Center List	118
dmfs		Document Type	
Caries Prevalence and Periodontal Index Re	eport	Document Center List	118
52		Document Center	
Mean dmfs		Date Attached	
Caries Prevalence and Periodontal Index Re	eport	Document Center List	118
52		Number of Pages	
Percent of Patients with dmfs > 0		Document Center List	118
Caries Prevalence and Periodontal Index Re	eport	Document Type	
52		Document Type	
dmft		Document Center List	118
dmft		Download	
Caries Prevalence and Periodontal Index Re	eport	Number of Patients who Viewed or Downloaded or	r
52		Transmitted (VDT) Electronic Health Information	
Mean dmft		Meaningful Use Measure Calculation List	160
Caries Prevalence and Periodontal Index Re	eport	Driver's License Number	
52		Patient Driver's License Number	
DMFT		Patient Questionnaire	218
Mean DMFT		Patient List	208
Caries Prevalence and Periodontal Index Re	eport	Spouse Drivers License Number	200
52		Patient Questionnaire	218
Do not Bill		Drug	210
Do not Bill to Dental Insurance		Drug Name	
Insurance Carrier List	136	Patient List (Filtered)	210
Do not Bill to Dental Insurance if 0% Coverage		Drug ID	210
Insurance Carrier List	136	Provider Drug ID	
Do not Print		Provider IDs List	276
Do not Print Dental Diagnostic Codes on Claim			2/0
Insurance Carrier List	136	Due	
Doctor		Amount Due for Payment Agreement	7.1
Referred to Doctor Name		Collections Manager List	74
Referred To Doctor Report	296	Amount of Future Due Payment Agreements	24/
Document Center Document	116	Practice Analysis Report	246
Referred to Doctor Phone Number		Balance Due	02
Referred To Doctor Report	296	Coupon Book - Payment Agreements	83 82
Doctor/Other		Coupon Book - Future Due Payments	02
Number of Referred by Doctor/Other Patients List	ted	Next Payment Agreement Payment Due Amount	220
Referred By Doctor/Other Report	292	Patient Route Slip Number of Patients Due for Prophy (on Month and	
Referred by Doctor/Other Address			
Referred By Doctor/Other Report	292	Practice Statistics Report	250
Referred by Doctor/Other Gratuity Given		Payment Amount Due	റാ
Referred By Doctor/Other Report	292	Coupon Book - Payment Agreements	83 82
Referred by Doctor/Other Last Gratuity Date		Coupon Book - Future Due Payments	
Referred By Doctor/Other Report	292	Percent of Patients Due for Prophy (Month and Yea	
Referred by Doctor/Other Name		Practice Statistics Report	250
Referred By Doctor/Other Report	292	Total Amount Due for Payment Agreements	7.4
Document Center Document	116	Collections Manager List	74
Referred by Doctor/Other Phone Number		Total Amount of Payment Agreement Payments Du	
Referred By Doctor/Other Report	292	Payment Agreement Report	228
Referred by Doctor/Other Total Referrals		Due Date	
Referred By Doctor/Other Report	292	Continuing Care Due Date	45/
Total Number of Referred by Doctor/Other Patien		Letter Merge Reports	156
Listed		Patient List (Filtered)	210
Referred By Doctor/Other Report	292	Continuing Care Display List	80
Total Number of Referred by Doctor/Other Referr		Continuing Care Due Dates	000
Referred By Doctor/Other Report	292	Patient Route Slip	220
	_,_	Continuing Care Note Continuing Care Due Date	040
		Patient Notes Report	212

Due Date (continued)		Employee	
Next Payment Agreement Payment Due Date		Number of Employees	400
Patient Route Slip	220	Employers and Employed Patients Report	120
Payment Agreement Payment Due Date	220	Employer	
Payment Agreement Amortization Schedule	e 226	Employer Address	45/
Payment Due Date	0 220	Letter Merge Reports	156
Coupon Book - Payment Agreements	83	Employers and Employed Patients Report	120
Coupon Book - Future Due Payments	82	Employer Address (for Guarantor)	040
Electronic Exchange	0_	Patient Questionnaire	218
Number of TCs (Transition of Care) and Referrals	where	Employer Address (for Patient)	
SCs (Summary of Care) Was Exchanged Electronic		Patient Questionnaire	218
Meaningful Use Measure Calculation List	160	Employer Name	
Electronic Health Information	100	Employers and Employed Patients Report	120
Number of Patients Provided API Access to Electr	onic	Letter Merge Reports	156
Health Information	Offic	Patient Route Slip	220
Meaningful Use Measure Calculation List	160	Document Center Document	116
Number of Patients Provided Timely Online Acces		Employer Name (for Guarantor)	040
Electronic Health Information	33 (0	Patient Questionnaire	218
Meaningful Use Measure Calculation List	160	Employer Name (for Patient)	040
Number of Patients who Accessed Electronic Hea		Patient Questionnaire	218
Information with API	11(11	Employer Phone Number	
Meaningful Use Measure Calculation List	160	Letter Merge Reports	156
Number of Patients who Viewed or Downloaded		Employers and Employed Patients Report	120
Transmitted (VDT) Electronic Health Information	Oi	Guarantor Employer	000
Meaningful Use Measure Calculation List	160	Patient Route Slip	220
Electronic Prescription	100	Insurance Plan Employer	
Number of Electronic Prescriptions		Insurance Carrier List	136
Meaningful Use Measure Calculation List	160	Insurance Plan Employer Name	0 / 0
Number of Patients with Electronic Prescriptions	100	Walkout - Doctor's Statement	360
Meaningful Use Measure Calculation List	160	Provider IDs List	276
Electronic Summary of Care	100	Patient Employer	200
Number of TCs (Transition of Care) and Referrals v	whore	Treatment Plan Approval Status Report	322
Electronic SCs (Summary of Care) Provided	where	Treatment Plan Approval Report	320
Meaningful Use Measure Calculation List	160	Patient Employer Name	40/
Eligibility	100	Insurance Carrier List	136
Insurance Eligibility Date		Primary Insurance Carrier Plan Employer	000
Insurance Eligibility Report	150	Patient Route Slip	220
Last Eligibility Date for Primary Insurance Coverage		Secondary Insurance Carrier Plan Employer	220
Treatment Plan Approval Status Report	322	Patient Route Slip	220
Treatment Plan Approval Report	320	Subscriber Employer Name	12/
Last Eligibility Date for Secondary Insurance Cove		Insurance Carrier List	136
Treatment Plan Approval Status Report	322	Subscriber's Employer Address for Primary Insuran	
Treatment Plan Approval Report	320	Patient Questionnaire	218
Number of Patients Eligible for Prophy Continuing		Subscriber's Employer Address for Secondary Insur Patient Questionnaire	rance 218
Practice Statistics Report	250		
Percent of Patients Eligible for Prophy Continuing		Subscriber's Employer Name for Primary Insurance Patient Questionnaire	
Practice Statistics Report	250		218
Primary Eligibility Date	250	Subscriber's Employer Name for Secondary Insurar Patient Questionnaire	nce 218
Appointment Book View Printout	14		210
Secondary Eligibility Date	14	EMR Number	
Appointment Book View Printout	14	Patient EMR Number	224
Email	17	UDS - Insurance Financial Class Report	334
Email Address		UDS - Insurance Financial Class Report (2013	
Collections Manager List	74	UDS - Medicaid/Medicare Report	338
Patient Email Address	74	UDS - Patient Status Report	342
Patient Questionnaire	218	UDS - Sealant Statistics Report	344
Patient Questionnaire  Patient List	208	UDS - Tobacco Use and Intervention Report	
Spouse Email Address	200	UDS - Age/Gender Report	326
Patient Questionnaire	218	Enabled Provide the Provide th	
i atient Questionnaile	210	Disabled/Enabled	101
		Multi-Code List	186

Enclosed		Office Journal Entry Information	
Amount Enclosed		Office Journal Report	190
Coupon Book - Future Due Payments	82	Office Journal Entry Time	
Coupon Book - Payment Agreements	83	Office Journal Report	190
Billing Statement	48	Previous Office Journal Entry	
Encounter		Collections Manager List	74
Encounter Number		Entry Date	
Audit Report - Transactions	38	Entry Date	
Clinical Notes Report	64	Audit Report - Transactions	38
Operator Day Sheet Report	192	Day Sheet (Adjustments) Report	94
Audit Report - Combined	32	Day Sheet (Charges and Receipts) Report	98
Encounter Number Change		Day Sheet (Receipts) Report	102
Audit Report - Transactions	38	Day Sheet Report	104
Number of Encounters		Insurance Carrier Production - Full Report	140
UDS - Encounters and Users by Selected Pr	roce-	Operator Day Sheet Report	192
dure Codes Report	330	Patient Health Assessment Report	202
Number of Encounters for Primary Providers		Patient List (Filtered)	210
UDS - Encounters by Provider Report	332	Patient Treatment Case Report	222
Number of Encounters for Secondary Providers		Practice Treatment Case Report	252
UDS - Encounters by Provider Report	332	Production Summary Report	264
Number of New-patient Encounters		Provider Revenue - Allocations Report	278
Meaningful Use Measure Calculation List	160	Provider Revenue - Charges Report	280
Total Number of Encounters		Provider Revenue - Credits Report	282
Operator Day Sheet Report	192	RVU Day Sheet Report	300
Total Number of Unique Encounters		RVU Production Summary Report	302
Operator Day Sheet Report	192	Suspended Credits Report	316
Ending Balance		Audit Report - Combined	32
Amount of Ending Balances for Clinic		Office Journal Entry Date	
Analysis Summary Report - Standard	12	Office Journal Report	190
Analysis Summary Report - Daily	8	Estimate	
Amount of Ending Balances for Provider		Account Estimated Insurance Portion	
Analysis Summary Report - Standard	12	Patient Route Slip	220
Analysis Summary Report - Daily	8	Amount of Estimated Insurance Portion	
Ending Balance		Insurance Claim Aging Report	144
Analysis Summary Report - Standard	12	Amount of Estimated Primary Insurance Benefits	Re-
Provider A/R Totals - Daily Report	268	maining YTD for Family	
Analysis Summary Report - Daily	8	Treatment Case Report	318
Ending Balance (Average)		Amount of Estimated Primary Insurance Benefits	Re-
Practice Analysis Report	246	maining YTD for Patient	040
Ending Balance (for Date Range)		Treatment Case Report	318
Practice Analysis Report	246	Patient Treatment Case Report	222
Ending Balance (MTD)	047	Amount of Estimated Secondary Insurance Benef	its
Practice Analysis Report	246	Remaining YTD for Family	240
Ending Balance (YTD)	047	Treatment Case Report	318
Practice Analysis Report	246	Amount of Estimated Secondary Insurance Benef	its
Ending Balance for Provider	270	Remaining YTD for Patient	210
Provider A/R Totals - Standard Report	270	Treatment Case Report	318
Provider A/R Totals - Daily Report	268	Patient Treatment Case Report	222
Total Amount of Ending Balances	10	Amount of Insurance Estimate	40
Analysis Summary Report - Standard	12	Billing Statement Amount of Insurance Estimates	48
Provider A/R Totals - Daily Report	268		,
Provider A/R Totals - Standard Report	270	Aging/Credit Balance Report	6 D==
Analysis Summary Report - Daily	8	Amount of Pending Estimated Primary Insurance	POI-
Entry		tions YTD for Family	210
Deleted Entry	2.4	Treatment Case Report	318
Audit Report - Patients	34	Amount of Pending Estimated Primary Insurance tions YTD for Patient	1 01-
Initial Entry	24	Treatment Case Report	318
Audit Report - Patients	34	Patient Case Report  Patient Treatment Case Report	222
Office Journal Banast	100	Amount of Pending Estimated Secondary Insuran	
Office Journal Report	190	Portions YTD for Family	ice
Office Journal Papert	190	Treatment Case Report	318
Office Journal Report	170	incutificiti Case Neport	510

stimate (continued)		Primary Insurance Estimated Amount	
Associated Banding Estimated Communications	_	Treatment Plan Approval Status Report	322
Amount of Pending Estimated Secondary Insurance	е	Treatment Plan Approval Report	320
Portions YTD for Patient	240	Primary Pre-treatment Estimate Date	
Treatment Case Report	318	Secondary Pre-Treatment Estimates Not Cre	ated
Patient Treatment Case Report	222	Report	312
Estimated Amount of Deductibles to Be Applied	040	Primary Pre-treatment Estimate Sent Date	
Treatment Case Report	318	Treatment Plan Approval Status Report	322
Patient Treatment Case Report	222	Treatment Plan Approval Report	320
Estimated Amount of Insurance Payments		Secondary Insurance Estimated Amount	
Treatment Case Report	318	Treatment Plan Approval Status Report	322
Patient Treatment Case Report	222	Treatment Plan Approval Report	320
Estimated Amount of Patient's Portion		Secondary Pre-treatment Estimate Sent Date	
Patient Treatment Case Report	222	Treatment Plan Approval Status Report	322
Treatment Case Report	318	Treatment Plan Approval Report	320
Patient Proposed Treatment Case Report (Yo		Total Amount for Primary Pre-treatment Estimates	
Care Plan)	216	Pre-Treatment Estimate Aging Report	256
Estimated Guarantor Portion		Total Amount for Secondary Pre-treatment Estimat	
Patient Route Slip	220	Pre-Treatment Estimate Aging Report	256
Estimated Insurance Portion		Total Amount of Account Balances Aged 1 - 30 for	
Patient Proposed Treatment Case Report (Yo		treatment Estimates	
Care Plan)	216	Pre-Treatment Estimate Aging Report	256
Dental Encounters Report	110	Total Amount of Account Balances Aged 1 - 30 for	
Estimated Patient Portion		Primary Pre-treatment Estimates	
Patient Route Slip	220	Pre-Treatment Estimate Aging Report	256
Guarantor Estimate Amount		Total Amount of Account Balances Aged 1 - 30 for	
Collections Manager List	74	ondary Pre-treatment Estimates	
Insurance Estimate Amount		Pre-Treatment Estimate Aging Report	256
Collections Manager List	74	Total Amount of Account Balances Aged 121 - 150	
Insurance Estimated Amount		Pre-treatment Estimates	
Walkout - Family Walkout	362	Pre-Treatment Estimate Aging Report	256
Outstanding Primary Insurance Estimated Amount		Total Amount of Account Balances Aged 121 - 150	
Treatment Plan Approval Status Report	322	Primary Pre-treatment Estimates	101
Treatment Plan Approval Report	320	Pre-Treatment Estimate Aging Report	256
Outstanding Secondary Insurance Estimated Amou	ınt	Total Amount of Account Balances Aged 121 - 150	
Treatment Plan Approval Status Report	322	Secondary Pre-treatment Estimates	101
Treatment Plan Approval Report	320	Pre-Treatment Estimate Aging Report	256
Patient Estimated Insurance Portion		Total Amount of Account Balances Aged 151 - 180	
Patient Route Slip	220	Pre-treatment Estimates	101
Percent of Insurance Estimate Amounts		Pre-Treatment Estimate Aging Report	256
Aging/Credit Balance Report	6	Total Amount of Account Balances Aged 151 - 180	
Pre-treatment Estimate Amount		Primary Pre-treatment Estimates	
Patient Route Slip	220	Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimate Aging Report	256	Total Amount of Account Balances Aged 151 - 180	
Pre-Treatment Estimates Not Sent Report	258	Secondary Pre-treatment Estimates	101
Secondary Pre-Treatment Estimates Not Crea	ated	Pre-Treatment Estimate Aging Report	256
Report	312	Total Amount of Account Balances Aged 181+ for	
Insurance Transaction Analysis Report	152	treatment Estimates	
Pre-treatment Estimate Date		Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimates Not Sent Report	258	Total Amount of Account Balances Aged 181+ for	
Pre-treatment Estimate Expiration Date		mary Pre-treatment Estimates	
Secondary Pre-Treatment Estimates Not Crea	ated	Pre-Treatment Estimates  Pre-Treatment Estimates Aging Report	256
Report	312	Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimates Not Sent Report	258	Total Amount of Account Balances Aged 181+ for	
Pre-treatment Estimate On Hold Date		ondary Pre-treatment Estimates	JCC
Pre-Treatment Estimate Aging Report	256	Pre-Treatment Estimates  Pre-Treatment Estimate Aging Report	256
Pre-treatment Estimate Re-sent Date		Total Amount of Account Balances Aged 31 - 60 fo	
Pre-Treatment Estimate Aging Report	256	treatment Estimates	6
Pre-treatment Estimate Sent Date		Pre-Treatment Estimate Aging Report	256
Pre-Treatment Estimate Aging Report	256	Total Amount of Account Balances Aged 31 - 60 fo	
Pre-treatment Estimate Tracer Date		Primary Pre-treatment Estimates	'
Pre-Treatment Estimate Aging Report	256	Pre-Treatment Estimate Aging Report	256
		TO TOURS LOUIS AGING REPORT	200

Estimate (continued)	Total Estimated Insurance Portion Patient Proposed Treatment Case Report (Y	·
Total Amount of Account Balances Aged 31 - 60 for	Care Plan)	our 216
Secondary Pre-treatment Estimates	Ethnicity	210
Pre-Treatment Estimate Aging Report 256		
Total Amount of Account Balances Aged 61 - 90 for Pre-	Ethnicity	240
treatment Estimates	UDS - Patient Status Report	342
Pre-Treatment Estimate Aging Report 256	Patient Ethnicity	040
Total Amount of Account Balances Aged 61 - 90 for	Patient List (Filtered)	210
Primary Pre-treatment Estimates	Exam	
Pre-Treatment Estimates  Pre-Treatment Estimate Aging Report 256	Perio Exam Comparison Data Chart	
3 3 1	Perio - Combined Graphic & Data Chart Rep	port
Total Amount of Account Balances Aged 61 - 90 for	232	
Secondary Pre-treatment Estimates	Perio Exam Comparison Graphic Chart	
Pre-Treatment Estimate Aging Report 256	Perio - Combined Graphic & Data Chart Re	port
Total Amount of Account Balances Aged 91 - 120 for	232	
Pre-treatment Estimates	Perio Exam Date	
Pre-Treatment Estimate Aging Report 256	Perio - Combined Graphic & Data Chart Rep	oort
Total Amount of Account Balances Aged 91 - 120 for	232	
Primary Pre-treatment Estimates	Perio - Data Chart Report	234
Pre-Treatment Estimate Aging Report 256	Perio - Exam Comparison Report	236
Total Amount of Account Balances Aged 91 - 120 for	Perio - Pocket Depths Only Report	240
Secondary Pre-treatment Estimates	Perio Exam List	242
Pre-Treatment Estimate Aging Report 256	Patient Notes Report	212
Total Amount of Account Balances with Pre-treatment		212
Estimates	Perio Exam Graphic Chart	
Pre-Treatment Estimate Aging Report 256	Perio - Combined Graphic & Data Chart Rep	port
Total Amount of Account Balances with Primary Pre-	232	
treatment Estimates	Perio Exam Note	046
Pre-Treatment Estimate Aging Report 256	Patient Notes Report	212
Total Amount of Account Balances with Secondary Pre-	Perio Exam Provider Name	
treatment Estimates	Perio - Data Chart Report	234
Pre-Treatment Estimate Aging Report 256	Perio - Pocket Depths Only Report	240
Total Amount of Estimated Insurance Portion for Pri-	Perio - Combined Graphic & Data Chart Rep	port
mary and Secondary Claims	232	
Insurance Claim Aging Report 144	Expense	
Total Amount of Estimated Insurance Portion for Pri-	Amount of Lab Expenses for Clinic	
	RVU Day Sheet Report	300
mary Claims	Amount of Lab Expenses for Medicaid Procedures	for
Insurance Claim Aging Report 144	Clinic	
Total Amount of Estimated Insurance Portion for Sec-	<b>RVU Production Summary Report</b>	302
ondary Claims	Amount of Lab Expenses for Medicaid Procedures	for
Insurance Claim Aging Report 144	Provider	
Total Amount of Guarantor Estimates	RVU Production Summary Report	302
Collections Manager List 74	Amount of Lab Expenses for Provider	
Total Amount of Insurance Estimates	RVU Day Sheet Report	300
Collections Manager List 74	Amount of Lab Expenses of Non-Medicaid Proced	
Aging/Credit Balance Report 6	for Clinic	Juics
Total Amount of Pre-treatment Estimates		302
Pre-Treatment Estimate Aging Report 256	RVU Production Summary Report	
Total Amount of Pre-treatment Estimates not Sent	Amount of Lab Expenses of Non-Medicaid Proced	ures
Pre-Treatment Estimates Not Sent Report 258	for Provider	200
Total Amount of Primary Pre-treatment Estimates not	RVU Production Summary Report	302
Sent	Amount of Lab Expenses of Procedures for Clinic	
Pre-Treatment Estimates Not Sent Report 258	RVU Production Summary Report	302
Total Amount of Secondary Pre-treatment Estimates not	Amount of Lab Expenses of Procedures for Provid	
Created	RVU Production Summary Report	302
Secondary Pre-Treatment Estimates Not Created	Lab Expense	
	RVU Schedules Report	306
Report 312 Total Estimated Amount of Patient's Portion	Fee Schedules Report	126
	Lab Expense Amount	
Patient Proposed Treatment Case Report (Your	RVU Day Sheet Report	300
Care Plan) 216	Total Amount of Lab Expenses	
	RVI I Day Sheet Report	300

Expense (continued)		Mobility (Facial)	
Total Amount of Lab Expenses of Medicaid Prod	redures	Perio - Exam Comparison Report	236
RVU Production Summary Report	302	Perio - Combined Graphic & Data Char	t Report
Total Amount of Lab Expenses of Non-Medicaic		232	
dures		Probing Depth (Facial)	224
RVU Production Summary Report	302	Perio - Data Chart Report	234
Total Amount of Lab Expenses of Procedures	002	Perio - Exam Comparison Report	236
RVU Production Summary Report	302	Perio - Pocket Depths Only Report	240
Expiration Date	002	Perio - Combined Graphic & Data Char	t Report
Case Expiration Date		232	
Practice Treatment Case Report	252	Family	e. c
Claim Expiration Date	202	Amount of Annual Primary Insurance Plan Ber	iefits for
Procedures Not Attached to Insurance Re	port262	Family	210
Secondary Insurance Claims Not Created		Treatment Case Report	318
310		Amount of Annual Secondary Insurance Plan I	3enetits
Insurance Claims Not Sent Report	146	for Family	210
Pre-treatment Estimate Expiration Date		Treatment Case Report	318
Secondary Pre-Treatment Estimates Not (	reated	Amount of Estimated Primary Insurance Bene	rits ke-
Report	312	maining YTD for Family	210
Pre-Treatment Estimates Not Sent Report		Treatment Case Report	318
Primary Insurance Benefits Expiration Date for P		Amount of Estimated Secondary Insurance Be	enetits
Treatment Case Report	318	Remaining YTD for Family	240
Patient Treatment Case Report	222	Treatment Case Report	318
Secondary Insurance Benefits Expiration Date for		Amount of Other Deductible Owed by Family	to Pri-
Treatment Case Report	318	mary Insurance	000
Secondary Insurance Benefits Expiration Date for		Patient Route Slip	220
Patient	/1	Amount of Other Deductible Owed by Family	to Sec-
Treatment Case Report	318	ondary Insurance	
Patient Treatment Case Report	222	Patient Route Slip	220
Export	222	Amount of Pending Estimated Primary Insurar	ice Por-
Exported Patient Health Information		tions YTD for Family	0.4.0
Audit Report - Combined	32	Treatment Case Report	318
Extension	32	Amount of Pending Estimated Secondary Insu	ırance
Guarantor Work Phone Number & Extension		Portions YTD for Family	
Collections Manager List	74	Treatment Case Report	318
Patient Work Phone Extension	74	Amount of Preventative Deductible Owed by	Family to
Patient Ledger Report	206	Primary Insurance	
	218	Patient Route Slip	220
Patient Questionnaire	156	Amount of Preventative Deductible Owed by	Family to
Letter Merge Reports Practice Phone Extension	130	Secondary Insurance	
	156	Patient Route Slip	220
Letter Merge Reports Spouse Work Phone Extension	130	Amount of Primary Insurance Paid Benefits YT	D tor
Patient Questionnaire	218	Family	040
	210	Treatment Case Report	318
ExtID		Amount of Secondary Paid Benefits for Family	
Patient Ext ID	210	Treatment Case Report	318
Patient List (Filtered)	210	Amount of Standard Deductible Owed by Far	nily to
Facial		Primary Insurance	
Clinical Attachment Level (Facial)	00/	Patient Route Slip	220
Perio - Exam Comparison Report	236	Amount of Standard Deductible Owed by Far	nily to
Perio - Combined Graphic & Data Chart F	Report	Secondary Insurance	
232		Patient Route Slip	220
Furcation Involvement (Facial)	001	Family Alert Note	
Perio - Exam Comparison Report	236	Patient Notes Report	212
Perio - Combined Graphic & Data Chart F	Report	Family Balance	
232		Treatment Case Report	318
Gingival Margin (Facial)		Patient Treatment Case Report	222
Perio - Exam Comparison Report	236	Family Benefits	
Perio - Combined Graphic & Data Chart F	Report	Insurance Carrier List	136
232		Number of Families	
		Practice Analysis Report	246

Family (continued)		Fee	
		Amount of Current Charges Compared to Fee Sch	edule
Other Deductible Owed by Family to Primary Inst		for Provider	
Treatment Case Report	318	Day Sheet (Charges and Receipts) Report	98
Other Deductible Owed by Family to Secondary	Insur-	Amount of Fees - Co-pays for Insurance Carrier	
ance		Utilization Report	358
Treatment Case Report	318	Amount of Fees for Insurance Carrier	
Preventative Deductible Owed by Family to Prima		Utilization Report	358
Treatment Case Report	318	RVU Utilization Report	308
Preventative Deductible Owed by Family to Seco	ndary	Case Amount	
Ins		Patient Proposed Treatment Case Report (Yo	our
Treatment Case Report	318	Care Plan)	216
Primary Insurance Benefits Expiration Date for Fa	mily	Fee	
Treatment Case Report	318	Practice Treatment Case Report	252
Secondary Insurance Benefits Expiration Date for	Family	Treatment Case Report	318
Treatment Case Report	318	Patient Treatment Case Report	222
Standard Deductible Owed by Family to Primary	Insur-	Fee for Case	
ance		Practice Treatment Case Report	252
Treatment Case Report	318	Patient Treatment Case Report	222
Standard Deductible Owed by Family to Seconda	ary	Fee for Visit	222
Insurance	•	Practice Treatment Case Report	252
Treatment Case Report	318	· ·	318
Total Amount of YTD Finance Charges for Family		Treatment Case Report	
Family Ledger Report (Single Family)	124	Patient Treatment Case Report	222
Total Amount of YTD Insurance Payments for Fan	nilv	Fee from Alternate Fee Schedule	210
Family Ledger Report (Single Family)	124	Treatment Case Report	318
Family Ledger Report	122	Fee from Alternate Fee Schedule for Visit	040
Total Amount of YTD Late Charges for Family		Treatment Case Report	318
Family Ledger Report (Single Family)	124	Fee Schedule	
Family Ledger Report	122	Fee Schedules Report	126
Total Amount of YTD Payments for Family	122	Net Difference of Current Charges and Fee Sched	ule
Family Ledger Report (Single Family)	124	for Provider	
Family Ledger Report	122	Day Sheet (Charges and Receipts) Report	98
	122	Net Difference of Total Current Charges and Fee	
Total Family Balance (as of a Date)	101	Schedule	
Family Ledger Report (Single Family)	124	Day Sheet (Charges and Receipts) Report	98
Family Ledger Report	122	Procedure Fee	
Total Family Balance as of a Date	224	Utilization Report	358
Patient's Ledger Report	224	RVU Utilization Report	308
Total YTD Finance Charges for Family	100	Total Amount of Current Charges Compared to Fe	e
Family Ledger Report	122	Schedule	
Family Alert		Day Sheet (Charges and Receipts) Report	98
Family Alert Note		Total Amount of Fees	
Patient Notes Report	212	Utilization Report	358
Family Health History		RVU Utilization Report	308
Number of Patients with Family Health History Re	<del>)</del> -	Total Amount of Fees - Co-pays	
corded		Utilization Report	358
Meaningful Use Measure Calculation List	160	Total Amount of Fees - RVU	
Family Member		RVU Utilization Report	308
Family Member Balance (as of a Date)		Total Case Amount	
Patient's Ledger Report	224	Patient Proposed Treatment Case Report (Yo	our
Family Position		Care Plan)	216
Family Position		Total Fee for Case	2.0
Collections Manager List	74	Treatment Case Report	318
Fax		Total Fee from Alternate Fee Schedule for Case	310
Patient Fax Number		Treatment Case Report	318
Patient Questionnaire	218	Fee Schedule	510
Patient List	208		البامم
Spouse Fax Number	200	Amount of Current Charges Compared to Fee Sch	eaule
Patient Questionnaire	218	for Provider	00
i atient Questionnalle	210	Day Sheet (Charges and Receipts) Report	98
		Fee from Alternate Fee Schedule	240
		Treatment Case Report	318

Fee Schedule (continued)		Provider A/R Totals - Daily Report	268
Fee from Alternate Fee Schedule for Visit		Provider A/R Totals - Standard Report	270
Treatment Case Report	318	Analysis Summary Report - Daily	8
Fee Schedule	310	Amount of Finance Charges YTD	
	126	Walkout - Family Walkout	362
Fee Schedules Report		Amount of MTD Finance Charges for Provider	
Net Difference of Current Charges and Fee Schedu	ne	Day Sheet (Charges and Receipts) Report	98
for Provider	00	Amount of YTD Finance Charges for Provider	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Net Difference of Total Current Charges and Fee		Average Amount of Finance Charges	
Schedule	00	Day Sheet (Adjustments) Report	94
Day Sheet (Charges and Receipts) Report	98	Finance Charge Amount	
Provider Fee Schedule	0.40	Analysis Summary Report - Daily	8
Practice Organization List	248	Analysis Summary Report - Standard	12
Provider IDs List	276	Finance Charge Report	128
Audit Report - Providers/Staff	36	Adjustment Summary Report	4
Provider Fee Schedule Change		Finance Charge Date	
Audit Report - Providers/Staff	36	Finance Charge Report	128
Total Amount of Current Charges Compared to Fee	Э	Finance Charge Percent	
Schedule		Payment Agreement Report	228
Day Sheet (Charges and Receipts) Report	98	Total Amount of Current Finance Charges	
FeeInsurance Carrier		Day Sheet (Charges and Receipts) Report	98
Amount of Fees - RVU for Insurance Carrier		Total Amount of Finance Charges	
RVU Utilization Report	308	Analysis Summary Report - Daily	8
Female		Analysis Summary Report - Standard	12
Number of Female Patients		Day Sheet (Adjustments) Report	94
Practice Statistics Report	250	Day Sheet Report	104
Number of Females		Finance Charge Report	128
UDS - Age/Gender Report	326	Operator Day Sheet Report	192
Number of Females for Clinic		Provider A/R Totals - Daily Report	268
UDS - Age/Gender Report	326	Provider A/R Totals - Standard Report	270
Number of Females for Provider		Truth in Lending Disclosure Statement	324
UDS - Age/Gender Report	326	Adjustment Summary Report	4
Percent of Female Patients		Total Amount of Finance Charges for Previous Mon	nth
Practice Statistics Report	250	Day Sheet (Charges and Receipts) Report	98
Total Number of Females		Total Amount of MTD Finance Charges	
UDS - Age/Gender Report	326	Day Sheet (Charges and Receipts) Report	98
Finance Charge		Total Amount of YTD Finance Charges	
Amount of Current Finance Charges for Provider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of YTD Finance Charges for Family	
Amount of Finance Charges		Family Ledger Report (Single Family)	124
Provider A/R Totals - Daily Report	268	Total Quantity of Finance Charges	
Amount of Finance Charges (Average)		Day Sheet (Adjustments) Report	94
Practice Analysis Report	246	Total YTD Finance Charges for Family	
Amount of Finance Charges (for Date Range)		Family Ledger Report	122
Practice Analysis Report	246	Finance Status	
Amount of Finance Charges (MTD)		Case Finance Status	
Practice Analysis Report	246	Practice Treatment Case Report	252
Amount of Finance Charges (YTD)		Treatment Case Report	318
Practice Analysis Report	246	Patient Treatment Case Report	222
Amount of Finance Charges for Clinic		Financed	
Analysis Summary Report - Standard	12	Amount Financed	
Day Sheet Report	104		324
Finance Charge Report	128	Truth in Lending Disclosure Statement Financial Class	324
Analysis Summary Report - Daily	8		
Amount of Finance Charges for Previous Month for		20+ Years Old for Financial Class Type	22/
Provider		UDS - Insurance Financial Class Report	334
Day Sheet (Charges and Receipts) Report	98	20+ Years Old for Financial Class Type for Clinic	22
Amount of Finance Charges for Provider	, 0	UDS - Insurance Financial Class Report	334
Analysis Summary Report - Standard	12	20+ Years Old for Financial Class Type for Provider	20.
Day Sheet Report	104	UDS - Insurance Financial Class Report	334
Finance Charge Report	128	20+ Years Old for Financial Class Types	00
i mance charge report	120	UDS - Insurance Financial Class Report	334

Financial Class (continued)		20+ Years Old for Financial Class Type for Provider	
Financial Class		UDS - Insurance Financial Class Report	334
UDS - Insurance Financial Class Report (2013)	336	20+ Years Old for Financial Class Types	224
UDS - Medicaid/Medicare Report	338	UDS - Insurance Financial Class Report	334
UDS - Patient Status Report	342	Financial Class Type	240
Insurance Carrier List	136	UDS - Patient Related Revenue Report	340
Number <19 Years Old for Financial Class Type		UDS - Insurance Financial Class Report	334
UDS - Insurance Financial Class Report	334	Subtotal of Allowances for Financial Class Type	240
Number <19 Years Old for Financial Class Type for		UDS - Patient Related Revenue Report	340
Clinic		Subtotal of Amount Collected for Financial Class T	
UDS - Insurance Financial Class Report	334	UDS - Patient Related Revenue Report	340
Number <19 Years Old for Financial Class Type for		Subtotal of Bad Debt Write-offs for Financial Class UDS - Patient Related Revenue Report	340
Provider			340
UDS - Insurance Financial Class Report	334	Subtotal of Charges for Financial Class Type UDS - Patient Related Revenue Report	340
Number 0 - 17 Years Old for Financial Class Type		Subtotal of Other Retroactive Payment Amount Co	
UDS - Insurance Financial Class Report (2013)	336	lected for Financial Class Type	)I-
Number 18+ for Financial Class Type		UDS - Patient Related Revenue Report	340
UDS - Insurance Financial Člass Report (2013)	336	Subtotal of Penalty or Payback Amount Collected	
Number of Medicaid and Medicare Patients in First		Financial Class Type	101
Group with Financial Class	J	UDS - Patient Related Revenue Report	340
UDS - Medicaid/Medicare Report	338	Subtotal of Sliding Discounts for Financial Class Ty	
Number of Medicaid and Medicare Patients in Seco	nd	UDS - Patient Related Revenue Report	340
Age Group with Financial Class		Subtotal of Wrap Around or Reconciliation Amoun	
UDS - Medicaid/Medicare Report	338	lected for Financial Class Type (Current Year)	t COI-
Number of Medicaid and Medicare Patients with Fir	nan-	UDS - Patient Related Revenue Report	340
cial Class		Subtotal of Wrap Around or Reconciliation Amoun	
UDS - Medicaid/Medicare Report	338	lected for Financial Class Type (Previous Years)	t Coi-
Number of Medicaid Patients in First Age Group wi	th	UDS - Patient Related Revenue Report	340
Financial Class		Total Amount Collected for Financial Class Type	340
UDS - Medicaid/Medicare Report	338	UDS - Patient Related Revenue Report	340
Number of Medicaid Patients in Second Age Group	)	Total Amount of Allowances for Financial Class Typ	
with Financial Class		UDS - Patient Related Revenue Report	340
UDS - Medicaid/Medicare Report	338	Total Amount of Bad Debt Write-offs for Financial	
Number of Medicaid Patients with Financial Class		Type	Olabb
UDS - Medicaid/Medicare Report	338	UDS - Patient Related Revenue Report	340
Number of Medicare Patients in First Age Group wi	th	Total Amount of Charges for Financial Class Type	
Financial Class		UDS - Patient Related Revenue Report	340
UDS - Medicaid/Medicare Report	338	Total Amount of Sliding Discounts for Financial Cla	
Number of Medicare Patients in Second Age Group	)	Туре	
with Financial Class		UDS - Patient Related Revenue Report	340
UDS - Medicaid/Medicare Report	338	Total Other Retroactive Payment Amount Collecte	d for
Number of Medicare Patients with Financial Class		Financial Class Type	
UDS - Medicaid/Medicare Report	338	UDS - Patient Related Revenue Report	340
Number of Users for Financial Class Type		Total Penalty or Payback Amount Collected for Fin	ancial
UDS - Insurance Financial Class Report	334	Class Type	
Number of Users for Financial Class Type for Clinic	004	UDS - Patient Related Revenue Report	340
UDS - Insurance Financial Class Report	334	Total Wrap Around or Reconciliation Amount Colle	ected
Number of Users for Financial Class Type for Providence		for Financial Class Type (Current Year)	
UDS - Insurance Financial Class Report	334	UDS - Patient Related Revenue Report	340
Total Number <19 Years Old for Financial Class Type		Total Wrap Around or Reconciliation Amount Colle	ected
UDS - Insurance Financial Class Report	334	for Financial Class Type (Previous Years)	
Total Number for Financial Class Type	227	UDS - Patient Related Revenue Report	340
UDS - Insurance Financial Class Report (2013)	330	First Visit Date	
Total Number of Users for Financial Class Types	224	First Visit Date	
UDS - Insurance Financial Class Report	334	New Patient List	188
Financial Class Type		Patient List	208
20+ Years Old for Financial Class Type	224	Patient Route Slip	220
UDS - Insurance Financial Class Report	334	Letter Merge Reports	156
20+ Years Old for Financial Class Type for Clinic	224	Fiscal Year	
UDS - Insurance Financial Class Report	334	Fiscal Year Month	
		Audit Report - Clinics	30

Fiscal Year (continued)		Number of Males for Provider	
Figure Very Marth Characa		UDS - Age/Gender Report	326
Fiscal Year Month Change	20	Number of Other Gender	
Audit Report - Clinics	30	UDS - Age/Gender Report	326
Practice Fiscal Year Month	200	Number of Other Gender for Clinic	
Registration Information Report	298	UDS - Age/Gender Report	326
Fluoride Varnish		Number of Other Gender for Provider	
Number of Patients 0 - 19 Years with Fluoride Varnis		UDS - Age/Gender Report	326
Clinical Quality Measures List	66	Number of Unknown Gender	
Follow up		UDS - Age/Gender Report	326
Number of Patients 65+ Years with Abnormal BMI		Number of Unknown Gender for Clinic	
Reading and Follow Up	, ,	UDS - Age/Gender Report	326
Clinical Quality Measures List	66	Number of Unknown Gender for Provider	
Form		UDS - Age/Gender Report	326
Consent Form	040	Patient Gender	
Treatment Case Report	318	Patient List	208
Format		Patient Questionnaire	218
Claim Format		Patient Route Slip	220
Insurance Carrier List	136	UDS - Age/Gender Report	326
Furcation Grade		Letter Merge Reports	156
Furcation Grade		Percent of Female Patients	
Perio - Data Chart Report	234	Practice Statistics Report	250
Perio - Combined Graphic & Data Chart Rep	ort	Percent of Male Patients	
232		Practice Statistics Report	250
Furcation Involvement		Spouse Gender	
Furcation Involvement (Facial)		Patient Questionnaire	218
Perio - Exam Comparison Report	236	Total Number of All Genders	
Perio - Combined Graphic & Data Chart Rep	ort	UDS - Age/Gender Report	326
232		Total Number of Females	
Furcation Involvement (Lingual)		UDS - Age/Gender Report	326
Perio - Exam Comparison Report	236	Total Number of Males	
Perio - Combined Graphic & Data Chart Rep	ort	UDS - Age/Gender Report	326
232		Total Number of Other Gender	
Future Due Payment Agreement		UDS - Age/Gender Report	326
Future Due Payment Plan Total		Total Number of Unknown Gender	
Future Due Payment Plan Report - Standard	132	UDS - Age/Gender Report	326
Future Due Payment Plan		Gender Identity	
Amount of Future Due Payment Agreements		Gender Identity	
Practice Analysis Report	246	UDS - Patient Status Report	342
Future Due Payment Plan Date		Generic	
Future Due Payment Plan Report - Standard	132	Generic Substitution Permitted	
Gender		Prescription Printout	254
Number of All Genders		Gingival Margin	
UDS - Age/Gender Report	326	Gingival Margin	
Number of All Genders for Clinic		Perio - Data Chart Report	234
UDS - Age/Gender Report	326	Perio - Combined Graphic & Data Chart Rep	ort
Number of All Genders for Provider		232	
UDS - Age/Gender Report	326	Gingival Margin (Facial)	
Number of Female Patients	0=0	Perio - Exam Comparison Report	236
Practice Statistics Report	250	Perio - Combined Graphic & Data Chart Rep	ort
Number of Females		232	
UDS - Age/Gender Report	326	Gingival Margin (Lingual)	
Number of Females for Clinic		Perio - Exam Comparison Report	236
UDS - Age/Gender Report	326	Perio - Combined Graphic & Data Chart Rep	ort
Number of Females for Provider		232	
UDS - Age/Gender Report	326	Gingival Margin Graphic Chart	
Number of Male Patients	050	Perio - Exam Comparison Report	236
Practice Statistics Report	250	Grace Period	
Number of Males	227	Grace Period	
UDS - Age/Gender Report	326	Payment Agreement Report	228
Number of Males for Clinic	207		
UDS - Age/Gender Report	326		

Gratuity		Family Position	
Gratuity Given		Collections Manager List	74
Referred By Patient Report	294	Guarantor Address	
Last Gratuity Amount		Family Ledger Report	122
Patient Route Slip	220	Family Ledger Report (Single Family)	124
Last Gratuity Date		Patient Route Slip	220
Referred By Patient Report	294	Truth in Lending Disclosure Statement	324
Referred by Doctor/Other Gratuity Given		Walkout - Family Walkout	362
Referred By Doctor/Other Report	292	Billing Statement	48
Referred by Doctor/Other Last Gratuity Date		Guarantor Billing Type	
Referred By Doctor/Other Report	292	Patient Route Slip	220
Group		Guarantor Birth Date & Age	
Insurance Plan Group Name		Collections Manager List	74
Insurance Claim Aging Report	144	Guarantor Chart Number	
Insurance Coverage Tables Report	148	Collections Manager List	74
Insurance Eligibility Report	150	Family Ledger Report	122
Patient Treatment Case Report	222	Family Ledger Report (Single Family)	124
Pre-Treatment Estimate Aging Report	256	Payment Agreement Amortization Schedule	226
Provider IDs List	276	Truth in Lending Disclosure Statement	324
RVU Utilization Report	308	Walkout - Family Walkout	362
		Billing Statement	48
Updated Dental Insurance Payment Table 356	кероп	Guarantor City	40
	358	Collections Manager List	74
Utilization Report			74
Insurance Carrier List	136	Guarantor Employer Patient Route Slip	220
Insurance Plan Group NPI Number	110	Guarantor Estimate Amount	220
Dental Encounters Report	110		71
Group Number		Collections Manager List	74
Insurance Plan Group Number		Guarantor First Name	1 🗆 /
Insurance Claim Aging Report	144	Letter Merge Reports	156
Insurance Coverage Tables Report	148	Guarantor Home Phone Number	7.1
Insurance Eligibility Report	150	Collections Manager List	74
Pre-Treatment Estimate Aging Report	256	Collections Manager List	74
Provider IDs List	276	Future Due Payment Plan Report - Standard	132
RVU Utilization Report	308	Patient Route Slip	220
Updated Dental Insurance Payment Table	Report	Payment Agreement Report	228
356		Truth in Lending Disclosure Statement	324
Utilization Report	358	Aging/Credit Balance Report	6
Walkout - Doctor's Statement	360	Guarantor Last Name	45/
Insurance Carrier List	136	Letter Merge Reports	156
Insurance Plan Group Number for Primary Insura		Guarantor Name	2.4
Patient Questionnaire	218	Audit Report - Patients	34
Insurance Plan Group Number for Secondary Ins		Billing Statement	48
Patient Questionnaire	218	Collections Manager List	74
Primary Insurance Plan Group Number		Family Ledger Report	122
Treatment Plan Approval Report	320	Family Ledger Report (Single Family)	124
Treatment Plan Approval Status Report	322	Finance Charge Report	128
Patient Route Slip	220	Future Due Payment Plan Report - Standard	132
Secondary Insurance Plan Group Number		Late Charge Report	154
Treatment Plan Approval Report	320	Patient Route Slip	220
Treatment Plan Approval Status Report	322	Patient's Ledger Report	224
Patient Route Slip	220	Payment Agreement Amortization Schedule	226
Guarantor		Payment Agreement Report	228
Amount of Guarantor Payments YTD		Suspended Credits Report	316
Walkout - Family Ŵalkout	362	Treatment Plan Approval Report	320
Amount of Suspended Credits for Guarantor		Treatment Plan Approval Status Report	322
Suspended Credits Report	316	Truth in Lending Disclosure Statement	324
Employer Address (for Guarantor)	-	Walkout - Family Walkout	362
Patient Questionnaire	218	Aging/Credit Balance Report	6
Employer Name (for Guarantor)		Guarantor Name Change	
Patient Questionnaire	218	Audit Report - Patients	34
Estimated Guarantor Portion			
Patient Route Slip	220		
<del>1/-</del>			

Guarantor (continued)		Patient Homeless Status	
Guarantor Note		Patient List (Filtered)	210
Patient Notes Report	212	Housing Status	
Aging/Credit Balance Report	6	Housing Status	246
Guarantor Portions		UDS - Patient Status Report	342
Aging/Credit Balance Report	6	Hypertension (Divining 10, 05)	
Guarantor Social Security Number		Number of Patients 18 - 85 Years with Hypertensio	
Patient Route Slip	220	Clinical Quality Measures List	66
Truth in Lending Disclosure Statement	324	ICD-9CM Code	
Collections Manager List	74	ICD-9-CM Code	
Guarantor State		Patient List (Filtered)	210
Collections Manager List	74	Medical Code List	184
Guarantor Work Phone Number		ICD-9-CM Code Description	40
Patient Route Slip	220	Medical Code List	184
Guarantor Work Phone Number & Extension		ID	
Collections Manager List	74	Patient Ext ID	
Guarantor Zip Code		Patient List (Filtered)	210
Collections Manager List	74	Immunization	
Number of Active Patient Guarantors		Immunization Date	
Practice Statistics Report	250	Patient List (Filtered)	210
Number of Non-patient Guarantors		Immunization Time	
Practice Statistics Report	250	Patient List (Filtered)	210
Percent of Active Patient Guarantors		Inactive	
Practice Statistics Report	250	Total Inactive New Patients	
Percent of Guarantor Portions		New Patient List	188
Aging/Credit Balance Report	6	Incorporate	
Percent of Non-patient Guarantors		Number of Incorporated Electronic Summary of Ca	are
Practice Statistics Report	250	Documents	
Total Amount of Guarantor Estimates		Meaningful Use Measure Calculation List	160
Collections Manager List	74	Number of Patients with Incorporated Health Data	
Total Amount of Guarantor Portions		Meaningful Use Measure Calculation List	160
Aging/Credit Balance Report	6	Individual	
Guarantor Portion		Individual Benefits	
Estimated Guarantor Portion		Insurance Carrier List	136
Patient Route Slip	220	Lifetime/Individual/Standard Deductible	
Guarantor Estimate Amount		Insurance Carrier List	136
Collections Manager List	74	Lifetime/Individual/Standard Other Deductible	
Guarantor Portions		Insurance Carrier List	136
Aging/Credit Balance Report	6	Lifetime/Individual/Standard Preventative Deducti	
Percent of Guarantor Portions		Insurance Carrier List	136
Aging/Credit Balance Report	6	Influenza Vaccination	
Total Amount of Guarantor Estimates		Number of Patients 6+ Months who Received Influ	ıenza
Collections Manager List	74	Vaccinations	
Total Amount of Guarantor Portions		Clinical Quality Measures List	66
Aging/Credit Balance Report	6	Information	
Health Information		Accessed Patient Information	
Number of Patients with Incorporated Health D	ata	Audit Report - Combined	32
Meaningful Use Measure Calculation List	160	Exported Patient Health Information	
Height		Audit Report - Combined	32
Height		Initial Balance	
Patient Health Assessment Report	202	Amount of Credit Initial Balances	
High-risk		Provider A/R Totals - Daily Report	268
Number of Patients 66+ Years with 1+ High-risk	Medica-	Amount of Credit Initial Balances for Clinic	
tions		Analysis Summary Report - Standard	12
Clinical Quality Measures List	66	Day Sheet Report	104
Number of Patients 66+ Years with 2+ High-risk	Medica-	Analysis Summary Report - Daily	8
tions		Amount of Credit Initial Balances for Provider	
Clinical Quality Measures List	66	Analysis Summary Report - Standard	12
Homeless Status		Day Sheet Report	104
Homeless Status		Provider A/R Totals - Daily Report	268
UDS - Patient Status Report	342	Provider A/R Totals - Standard Report	270

Initial Balance (continued)		Total Amount of Payments for Initial Provider	
Analysis Summary Report - Daily	8	Day Sheet (Receipts) Report	102
Amount of Debit Initial Balances (Production)	O	Inserted	
Provider A/R Totals - Daily Report	268	Inserted Appointment	
Amount of Debit Initial Balances (Production) for		Audit Report - Appointments	26
Provider A/R Totals - Standard Report	270	Inserted Procedure	
Provider A/R Totals - Daily Report	268	Audit Report - Combined	32
Amount of Debit Initial Balances for Clinic	200	Inserted Transaction	0.4
Analysis Summary Report - Standard	12	Audit Report - Transactions	38
Day Sheet Report	104	Insurance	
Analysis Summary Report - Daily	8	Account Estimated Insurance Portion	00/
Amount of Debit Initial Balances for Provider		Patient Route Slip	220
Analysis Summary Report - Standard	12	Amount Billed to Insurance	1,
Day Sheet Report	104	Analysis Summary Report - Standard	12 74
Analysis Summary Report - Daily	8	Collections Manager List	/ 4
Amount of Other Applied Credit Initial Balances	for	Analysis Summary Report - Daily Amount Billed to Insurance for Clinic	(
Clinic			12
Day Sheet Report	104	Analysis Summary Report - Standard Day Sheet Report	104
Amount of Other Applied Credit Initial Balances	for	Analysis Summary Report - Daily	104
Provider		Amount Billed to Insurance for Provider	(
Day Sheet Report	104	Analysis Summary Report - Standard	12
Amount of Other Credit Initial Balances for Clinic	:	Day Sheet Report	104
Analysis Summary Report - Standard	12	Analysis Summary Report - Daily	10-
Analysis Summary Report - Daily	8	Amount of Annual Primary Insurance Plan Benefits	for
Amount of Other Credit Initial Balances for Providence	der	Family	101
Analysis Summary Report - Standard	12	Treatment Case Report	318
Analysis Summary Report - Daily	8	Amount of Annual Secondary Insurance Plan Bene	
Credit Initial Balance		for Family	,1103
Analysis Summary Report - Standard	12	Treatment Case Report	318
Analysis Summary Report - Daily	8	Amount of Annual Secondary Insurance Plan Bene	
Debit Initial Balance		for Patient	
Analysis Summary Report - Standard	12	Treatment Case Report	318
Analysis Summary Report - Daily	8	Patient Treatment Case Report	222
Other Credit Initial Balance		Amount of Applied Insurance Payments for Clinic	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Day Sheet Report	104
Total Amount of Credit Initial Balances	10	Analysis Summary Report - Daily	8
Analysis Summary Report - Standard	12 104	Amount of Applied Insurance Payments for Provid	er
Day Sheet Report		Analysis Summary Report - Standard	12
Provider A/R Totals - Daily Report	268 270	Day Sheet Report	104
Provider A/R Totals - Standard Report Analysis Summary Report - Daily	270 8	Analysis Summary Report - Daily	8
Total Amount of Debit Initial Balances	O	Amount of Charges Billed to Insurance for Previou	IS
Analysis Summary Report - Standard	12	Month for Provider	
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Amount of Claim	
Total Amount of Debit Initial Balances (Productio		Insurance Claims Not Sent Report	146
Provider A/R Totals - Standard Report	270	Amount of Co-pays for Insurance Carrier	
Provider A/R Totals - Daily Report	268	Utilization Report	358
Total Amount of Other Applied Credit Initial Bala		Amount of Current Charges Billed to Insurance for	ſ
Day Sheet Report	104	Provider	0
Total Amount of Other Credit Initial Balances		Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Amount of Dental Insurance Portion	004
Analysis Summary Report - Daily	8	Patient Chart Printout	200
Initial Provider		Amount of Estimated Insurance Portion	1.1
Average Payment Amount for Initial Provider		Insurance Claim Aging Report	144
Day Sheet (Receipts) Report	102	Amount of Estimated Primary Insurance Benefits R	.e-
Initial Provider	-	maining YTD for Family	211
Day Sheet (Receipts) Report	102	Treatment Case Report	318
Quantity of Payments for Initial Provider			
Day Sheet (Receipts) Report	102		

surance (continued)		Posting a VTD for Detinated Secondary Insurance	Je
Amount of Estimated Primary Insurance Benefits	Re-	Portions YTD for Patient	210
maining YTD for Patient		Treatment Case Report	318
Treatment Case Report	318	Patient Treatment Case Report	222
Patient Treatment Case Report	222	Amount of Preventative Deductible Owed by Fam	illy to
Amount of Estimated Secondary Insurance Bene		Primary Insurance	220
Remaining YTD for Family		Patient Route Slip	220
Treatment Case Report	318	Amount of Preventative Deductible Owed by Fam	illy to
Amount of Estimated Secondary Insurance Bene		Secondary Insurance	220
Remaining YTD for Patient	31163	Patient Route Slip	220
Treatment Case Report	318	Amount of Preventative Deductible Owed to Prim	ary
Patient Treatment Case Report	222	Insurance	000
Amount of Fees - Co-pays for Insurance Carrier		Patient Route Slip	220
Utilization Report	358	Amount of Preventative Deductible Owed to Seco	ndar
Amount of Insurance Estimate	330	Insurance	000
Billing Statement	48	Patient Route Slip	220
Amount of Insurance Estimates	40	Amount of Primary Insurance Benefits Remaining	
Aging/Credit Balance Report	6	Unscheduled Treatment Plans (Detailed) Re	port
Amount of Insurance Payments	O	354	
Provider A/R Totals - Daily Report	268	Patient Route Slip	220
Amount of Insurance Payments for Provider	200	Amount of Primary Insurance Benefits Used	
	270	Patient Route Slip	220
Provider A/R Totals - Standard Report	268	Amount of Primary Insurance Paid Benefits YTD fo	r
Provider A/R Totals - Daily Report	200	Family	
Amount of Insurance Payments YTD	2/2	Treatment Case Report	318
Walkout - Family Walkout	362 Pro	Amount of Primary Insurance Paid Benefits YTD fo	r
Amount of MTD Charges Billed to Insurance for	Pro-	Patient	
vider	00	Treatment Case Report	318
Day Sheet (Charges and Receipts) Report		Patient Treatment Case Report	222
Amount of Other Applied Insurance Payments for		Amount of Primary Insurance Portion	
Analysis Summary Report - Standard	12	Practice Treatment Case Report	252
Day Sheet Report	104	Treatment Case Report	318
Analysis Summary Report - Daily	8	Patient Treatment Case Report	222
Amount of Other Applied Insurance Payments for	or	Amount of Primary Insurance Portion for Case	
Provider	4.0	Practice Treatment Case Report	252
Analysis Summary Report - Standard	12	Patient Treatment Case Report	222
Day Sheet Report	104	Amount of Primary Insurance Portion for Visit	
Analysis Summary Report - Daily	8	Practice Treatment Case Report	252
Amount of Other Deductible Owed by Family to	Pri-	Treatment Case Report	318
mary Insurance	000	Patient Treatment Case Report	222
Patient Route Slip	220	Amount of Remaining Benefits for Primary Insuran	ce
Amount of Other Deductible Owed by Family to	Sec-	Treatment Plan Approval Status Report	322
ondary Insurance	000	Treatment Plan Approval Report	320
Patient Route Slip	220	Amount of Remaining Benefits for Secondary Insu	rance
Amount of Other Deductible Owed to Primary In	nsur-	Treatment Plan Approval Status Report	322
ance	000	Treatment Plan Approval Report	320
Patient Route Slip	220	Amount of Secondary Insurance Benefits Remaining	ng
Amount of Other Deductible Owed to Secondar	ry Insur-	Unscheduled Treatment Plans (Detailed) Re	port
ance		354	
Patient Route Slip	220	Patient Route Slip	220
Amount of Pending Estimated Primary Insurance	e Por-	Amount of Secondary Insurance Benefits Used	
tions YTD for Family		Patient Route Slip	220
Treatment Case Report	318	Amount of Secondary Insurance Portion	
Amount of Pending Estimated Primary Insurance	e Por-	Practice Treatment Case Report	252
tions YTD for Patient		Treatment Case Report	318
Treatment Case Report	318	Patient Treatment Case Report	222
Patient Treatment Case Report	222	Amount of Secondary Insurance Portion for Case	
Amount of Pending Estimated Secondary Insura	nce	Practice Treatment Case Report	252
Portions YTD for Family		Patient Treatment Case Report	222
Treatment Case Report	318	Amount of Secondary Insurance Portion for Visit	
		Practice Treatment Case Report	252
		Treatment Case Report	318

Insurance (continued)		Debit Adjustment Amount for Insurance Plan	
Patient Treatment Case Report	222	Insurance Carrier Production - Summary Re 142	port
Amount of Standard Deductible Owed by Family	to	Insurance Carrier Production - Full Report	140
Primary Insurance		Deductible Type	140
Patient Route Slip	220	Standard Coverage Tables Report	314
Amount of Standard Deductible Owed by Family	to	Insurance Coverage Tables Report	148
Secondary Insurance		Do not Bill to Dental Insurance	1 10
Patient Route Slip	220	Insurance Carrier List	136
Amount of Standard Deductible Owed to Primary	/ Insur-	Do not Bill to Dental Insurance if 0% Coverage	100
ance		Insurance Carrier List	136
Patient Route Slip	220	Do not Print Dental Diagnostic Codes on Claim	
Amount of Standard Deductible Owed to Second	dary	Insurance Carrier List	136
Insurance		Estimated Amount of Deductibles to Be Applied	
Patient Route Slip	220	Treatment Case Report	318
Amount of Suspended Insurance Payments for Cl		Patient Treatment Case Report	222
Analysis Summary Report - Standard	12	Estimated Amount of Insurance Payments	
Day Sheet Report	104	Treatment Case Report	318
Analysis Summary Report - Daily	8	Patient Treatment Case Report	222
Amount of Suspended Insurance Payments for Pr		Estimated Insurance Portion	
Analysis Summary Report - Standard	12	Patient Proposed Treatment Case Report (Y	'our
Day Sheet Report	104	Care Plan)	216
Analysis Summary Report - Daily	8	Dental Encounters Report	110
Amount of YTD Charges Billed to Insurance for P		Family Benefits	
Day Sheet (Charges and Receipts) Report	98	Insurance Carrier List	136
Amount Paid by Insurance	440	Grand Total Amount of Insurance Payments Recei	ved
Dental Encounters Report	110	Insurance Transaction Analysis Report	152
Applied Insurance Payment Amount	4.0	Grand Total Amount of Insured Charges	
Analysis Summary Report - Standard	12	Insurance Transaction Analysis Report	152
Analysis Summary Report - Daily	8	Grand Total Number of Insurance Claims Sent	
Benefit Renewal Month	407	Insurance Transaction Analysis Report	152
Insurance Carrier List	136	Grand Total Number of Insurance Payments Recei	ived
Billable to Insurance	0.40	Insurance Transaction Analysis Report	152
Procedure Code List	260	Grand Total Number of Insured Charges	
Claim Amount		Insurance Transaction Analysis Report	152
Secondary Insurance Claims Not Created F	кероп	Grand Total Number of Paid/Received Claims	
310	152	Insurance Transaction Analysis Report	152
Insurance Transaction Analysis Report Claim Date	132	Individual Benefits	
Insurance Claims Not Sent Report	146	Insurance Carrier List	136
Claim Expiration Date	140	Insurance Claim Note	
Procedures Not Attached to Insurance Rep	ort262	Patient Notes Report	212
Secondary Insurance Claims Not Created F		Insurance Coverage Percent (Basic) for Primary Ins	sur-
310	Срог	ance	000
Insurance Claims Not Sent Report	146	Patient Route Slip	220
Claim Format	1 10	Insurance Coverage Percent (Basic) for Secondary	Insur-
Insurance Carrier List	136	ance	220
Claim On Hold Date		Patient Route Slip	220
Insurance Claim Aging Report	144	Insurance Coverage Percent (Major) for Primary In	sur-
Claim Payment Received Date		ance	220
Insurance Transaction Analysis Report	152	Patient Route Slip	
Co-pay Calculation for Insurance Portion		Insurance Coverage Percent (Major) for Secondary Insurance	y
Insurance Coverage Tables Report	148		220
Coverage Table Name		Patient Route Slip	
Standard Coverage Tables Report	314	Insurance Coverage Percent (Orthodontics) for Pri Insurance	mary
Credit Adjustment Amount for Insurance Plan			220
Insurance Carrier Production - Summary Re	port	Patient Route Slip Insurance Coverage Percent (Orthodontics) for Se	
142		ary Insurance	cond-
Insurance Carrier Production - Full Report	140	Patient Route Slip	220
Date Insurance Last Updated		Insurance Coverage Percent (Preventative) for Prir	
Insurance Carrier List	136	Insurance	. 141 y
		Patient Route Slip	220
			-20

surance (continued)		Other Deductible Owed by Family to Filmary Insu	
Insurance Coverage Percent (Preventative) for Sec	cond-	Treatment Case Report	318
ary Insurance	Jona	Other Deductible Owed by Family to Secondary I	nsur-
Patient Route Slip	220	ance	046
Insurance Coverage Type	220	Treatment Case Report	318
Insurance Claims Not Sent Report	146	Other Deductible Owed by Patient to Primary Insu	
Insurance Eligibility Report	150	Treatment Case Report	318
Pre-Treatment Estimate Aging Report	256	Patient Treatment Case Report	222
Pre-Treatment Estimates Not Sent Report	258	Other Deductible Owed by Patient to Secondary	nsur-
Insurance Claim Aging Report	144	ance	
Insurance Eligibility Date	144	Treatment Case Report	318
Insurance Eligibility Report	150	Patient Treatment Case Report	222
Insurance Estimate Amount	130	Outstanding Primary Insurance Estimated Amoun	
Collections Manager List	74	Treatment Plan Approval Status Report	322
Insurance Estimated Amount	74	Treatment Plan Approval Report	320
Walkout - Family Walkout	362	Outstanding Secondary Insurance Estimated Amo	
Insurance Payment Amount	302	Treatment Plan Approval Status Report	322
Insurance Carrier Production - Full Report	140	Treatment Plan Approval Report	320
Insurance Payment Amount for Insurance Plan	140	Patient Estimated Insurance Portion	
Insurance Carrier Production - Summary Re	port	Patient Route Slip	220
· · · · · · · · · · · · · · · · · · ·	port	Patient Relationship to Subscriber for Primary Insu	
142	140	Patient Questionnaire	218
Insurance Carrier Production - Full Report	140	Patient Relationship to Subscriber for Secondary I	nsur-
Insurance Payment for Date of Service	15/	ance	
Letter Merge Reports	156	Patient Questionnaire	218
Last Eligibility Date for Primary Insurance Coverage	-	Payor ID	
Treatment Plan Approval Status Report	322	Insurance Carrier List	136
Treatment Plan Approval Report	320	Pending Claims	
Last Eligibility Date for Secondary Insurance Cove	erage 322	Patient Route Slip	220
Treatment Plan Approval Status Report		Percent of Insurance Estimate Amounts	
Treatment Plan Approval Report	320	Aging/Credit Balance Report	6
Lifetime/Individual/Standard Deductible	12/	Percent of Patients with Dental and Medical Insura	ance
Insurance Carrier List	136	Practice Statistics Report	250
Lifetime/Individual/Standard Other Deductible	12/	Percent of Patients with Primary Dental Insurance	
Insurance Carrier List	136	Practice Statistics Report	250
Lifetime/Individual/Standard Preventative Deduct		Percent of Patients with Primary Medical Insurance	
Insurance Carrier List	136	Practice Statistics Report	250
Maximum Primary Insurance Benefit Amount	220	Percent of Patients with Secondary Dental Insuran	
Patient Route Slip	220	Practice Statistics Report	250
Maximum Secondary Insurance Benefit Amount	220	Percent of Patients without Dental and Medical In	sur-
Patient Route Slip	220	ance	
Number of Patients with Dental and Medical Insu		Practice Statistics Report	250
Practice Statistics Report	250	Percent of Patients without Dental Insurance	
Number of Patients with Primary Dental Insurance		Practice Statistics Report	250
Practice Statistics Report	250	Percent of Patients without Medical Insurance	
Number of Patients with Primary Medical Insurance		Practice Statistics Report	250
Practice Statistics Report	250	Pre-authorization Required	
Number of Patients with Secondary Dental Insura		Standard Coverage Tables Report	314
Practice Statistics Report	250	Insurance Coverage Tables Report	148
Number of Patients without Dental and Medical I	nsur-	Pre-treatment Estimate Amount	
ance	0.50	Patient Route Slip	220
Practice Statistics Report	250	Pre-Treatment Estimate Aging Report	256
Number of Patients without Dental Insurance	0.50	Pre-Treatment Estimates Not Sent Report	258
Practice Statistics Report	250	Secondary Pre-Treatment Estimates Not Cre	eated
Number of Patients without Medical Insurance		Report	312
Practice Statistics Report	250	Insurance Transaction Analysis Report	152
Other Applied Insurance Payment Amount		Preventative Deductible Met	
Analysis Summary Report - Standard	12	Insurance Carrier List	136
Analysis Summary Report - Daily	8	Preventative Deductible Owed by Family to Prima	
Other Deductible Met		Treatment Case Report	318
Insurance Carrier List	136	· ·	

Insurance (continued)		Standard Deductible Met	
		Insurance Carrier List	136
Preventative Deductible Owed by Family to Seco	ondary	Standard Deductible Owed by Family to Primary	Insur-
Ins	240	ance	
Treatment Case Report	318	Treatment Case Report	318
Preventative Deductible Owed by Patient to Prim		Standard Deductible Owed by Family to Second	ary
Treatment Case Report	318	Insurance	-
Patient Treatment Case Report	222	Treatment Case Report	318
Preventative Deductible Owed by Patient to Sec	ondary	Standard Deductible Owed by Patient to Primary	/ Insur-
Ins		ance	
Treatment Case Report	318	Treatment Case Report	318
Patient Treatment Case Report	222	Patient Treatment Case Report	222
Primary Claim Date		Standard Deductible Owed by Patient to Second	
Secondary Insurance Claims Not Created I	Report	Insurance	,
310		Treatment Case Report	318
Primary Eligibility Date		Patient Treatment Case Report	222
Appointment Book View Printout	14	Subscriber Address for Primary Insurance	
Primary Insurance Benefits Expiration Date for Fa		Patient Questionnaire	218
Treatment Case Report	318	Subscriber Address for Secondary Insurance	
Primary Insurance Benefits Expiration Date for Pa	atient	Patient Questionnaire	218
Treatment Case Report	318	Subscriber Birth Date for Primary Insurance	
Patient Treatment Case Report	222	Patient Questionnaire	218
Primary Insurance Benefits Remaining		Subscriber Birth Date for Secondary Insurance	
Letter Merge Reports	156	Patient Questionnaire	218
Primary Insurance Benefits Renewal Month		Subscriber ID for Primary Insurance	210
Patient Route Slip	220	Patient Questionnaire	218
Primary Insurance Estimated Amount		Subscriber ID for Secondary Insurance	210
Treatment Plan Approval Status Report	322	Patient Questionnaire	218
Treatment Plan Approval Report	320	Subscriber Name for Primary Insurance	2.10
Primary Insurance Subscriber ID		Patient Route Slip	220
Letter Merge Reports	156	Patient Questionnaire	218
Projected Amount of Remaining Benefits for Sec	ondary	Subscriber Name for Secondary Insurance	210
Insurance		Patient Route Slip	220
Treatment Plan Approval Status Report	322	Patient Questionnaire	218
Treatment Plan Approval Report	320	Subscriber's Employer Address for Primary Insura	
Remarks for Unusual Service		Patient Questionnaire	218
Walkout - Doctor's Statement	360	Subscriber's Employer Address for Secondary Ins	
Rendering Provider NPI Number		Patient Questionnaire	218
Dental Encounters Report	110	Subscriber's Employer Name for Primary Insurance	
Replace Initial Zero of Procedure Code on Claims	S	Patient Questionnaire	218
Insurance Carrier List	136	Subscriber's Employer Name for Secondary Insur	
Revenue for Provider from Insurance		Patient Questionnaire	218
Provider Revenue - Charges Report	280	Suspended Insurance Payment Amount	
Provider Revenue - Credits Report	282	Analysis Summary Report - Standard	12
Provider Revenue - Summary Report	284	Analysis Summary Report - Daily	8
Provider Revenue - Allocations Report	278	Total Amount Billed to Insurance	· ·
Secondary Eligibility Date		Analysis Summary Report - Standard	12
Appointment Book View Printout	14	Collections Manager List	74
Secondary Insurance Benefits Expiration Date for	r Family	Day Sheet Report	104
Treatment Case Report	318	Analysis Summary Report - Daily	8
Secondary Insurance Benefits Expiration Date for	•	Total Amount for Primary Pre-treatment Estimate	
Patient		Pre-Treatment Estimate Aging Report	256
Treatment Case Report	318	Total Amount for Secondary Pre-treatment Estim	
Patient Treatment Case Report	222	Pre-Treatment Estimate Aging Report	256
Secondary Insurance Benefits Remaining		Total Amount of Account Balances Aged 1 - 30 fo	
Letter Merge Reports	156	treatment Estimates	2. 1 10
Secondary Insurance Benefits Renewal Month		Pre-Treatment Estimate Aging Report	256
Patient Route Slip	220	Total Amount of Account Balances Aged 1 - 30 w	
Secondary Insurance Estimated Amount		Claims	1011
Treatment Plan Approval Status Report	322	Insurance Claim Aging Report	144
Treatment Plan Approval Report	320	modiance Stanin righting Report	1 17

Insurance (continued)	Total Amount of Account Balances Aged 181+ with
Total Amount of Account Balances Aged 1 - 30 with	Secondary Claims
Primary Claims	Insurance Claim Aging Report 144
Insurance Claim Aging Report 144	Total Amount of Account Balances Aged 31 - 60 for Pre- treatment Estimates
Total Amount of Account Balances Aged 1 - 30 with	
Secondary Claims	Pre-Treatment Estimate Aging Report 256 Total Amount of Account Balances Aged 31 - 60 for
Insurance Claim Aging Report 144	
Total Amount of Account Balances Aged 121 - 150 for	Primary Pre-treatment Estimates Pre-Treatment Estimate Aging Report 256
Pre-treatment Estimates	3 3 1
Pre-Treatment Estimate Aging Report 256	Total Amount of Account Balances Aged 31 - 60 for
Total Amount of Account Balances Aged 121 - 150 for	Secondary Pre-treatment Estimates  Pre-Treatment Estimate Aging Report 256
Primary Pre-treatment Estimates	Pre-Treatment Estimate Aging Report 256 Total Amount of Account Balances Aged 31 - 60 with
Pre-Treatment Estimate Aging Report 256	Claims
Total Amount of Account Balances Aged 121 - 150 for	Insurance Claim Aging Report 144
Secondary Pre-treatment Estimates	Total Amount of Account Balances Aged 31 - 60 with
Pre-Treatment Estimate Aging Report 256	Primary Claims
Total Amount of Account Balances Aged 121 - 150 with	Insurance Claim Aging Report 144
Claims	Total Amount of Account Balances Aged 31 - 60 with
Insurance Claim Aging Report 144	Secondary Claims
Total Amount of Account Balances Aged 121 - 150 with	Insurance Claim Aging Report 144
Primary Claims	Total Amount of Account Balances Aged 61 - 90 for Pre-
Insurance Claim Aging Report 144	treatment Estimates
Total Amount of Account Balances Aged 121 - 150 with	Pre-Treatment Estimate Aging Report 256
Secondary Claims	Total Amount of Account Balances Aged 61 - 90 for
Insurance Claim Aging Report 144	Primary Pre-treatment Estimates
Total Amount of Account Balances Aged 151 - 180 for	Pre-Treatment Estimate Aging Report 256
Pre-treatment Estimates	Total Amount of Account Balances Aged 61 - 90 for
Pre-Treatment Estimate Aging Report 256	Secondary Pre-treatment Estimates
Total Amount of Account Balances Aged 151 - 180 for	Pre-Treatment Estimate Aging Report 256
Primary Pre-treatment Estimates	Total Amount of Account Balances Aged 61 - 90 with
Pre-Treatment Estimate Aging Report 256	Claims
Total Amount of Account Balances Aged 151 - 180 for	Insurance Claim Aging Report 144
Secondary Pre-treatment Estimates	Total Amount of Account Balances Aged 61 - 90 with
Pre-Treatment Estimate Aging Report 256	Primary Claims
Total Amount of Account Balances Aged 151 - 180 with	Insurance Claim Aging Report 144
Claims	Total Amount of Account Balances Aged 61 - 90 with
Insurance Claim Aging Report 144	Secondary Claims
Total Amount of Account Balances Aged 151 - 180 with	Insurance Claim Aging Report 144
Primary Claims	Total Amount of Account Balances Aged 91 - 120 for
Insurance Claim Aging Report 144	Pre-treatment Estimates
Total Amount of Account Balances Aged 151 - 180 with	Pre-Treatment Estimate Aging Report 256
Secondary Claims	Total Amount of Account Balances Aged 91 - 120 for
Insurance Claim Aging Report 144	Primary Pre-treatment Estimates
Total Amount of Account Balances Aged 181+ for Pre-	Pre-Treatment Estimate Aging Report 256
treatment Estimates	Total Amount of Account Balances Aged 91 - 120 for
Pre-Treatment Estimate Aging Report 256	Secondary Pre-treatment Estimates
Total Amount of Account Balances Aged 181+ for Pri-	Pre-Treatment Estimate Aging Report 256
mary Pre-treatment Estimates	Total Amount of Account Balances Aged 91 - 120 with
Pre-Treatment Estimate Aging Report 256	Claims
Pre-Treatment Estimate Aging Report 256	Insurance Claim Aging Report 144
Total Amount of Account Balances Aged 181+ for Sec-	Total Amount of Account Balances Aged 91 - 120 with
ondary Pre-treatment Estimates	Primary Claims
Pre-Treatment Estimate Aging Report 256	Insurance Claim Aging Report 144
Total Amount of Account Balances Aged 181+ with	Total Amount of Account Balances Aged 91 - 120 with
Claims Insurance Claim Aging Penert 144	Secondary Claims
Insurance Claim Aging Report 144	Insurance Claim Aging Report 144
Total Amount of Account Balances Aged 181+ with	Total Amount of Account Balances with Claims
Primary Claims Insurance Claim Aging Report 144	Insurance Claim Aging Report 144
Insurance Claim Aging Report 144	Total Amount of Account Balances with Pre-treatment
	Estimates
	Pre-Treatment Estimate Aging Report 256

Insurance (continued)		Total Amount of Primary and Secondary Claims not	
Total Amount of Account Balances with Primary Cl	aims	Insurance Claims Not Sent Report	146
Insurance Claim Aging Report	144	Total Amount of Primary Claims not Sent	1 1 1
Total Amount of Account Balances with Primary Pro		Insurance Claims Not Sent Report	146
treatment Estimates		Total Amount of Primary Insurance Portion for Case Treatment Case Report	318
Pre-Treatment Estimate Aging Report	256	Total Amount of Primary Pre-treatment Estimates n	
Total Amount of Account Balances with Secondary		Sent	Οt
Claims		Pre-Treatment Estimates Not Sent Report	258
Insurance Claim Aging Report	144	Total Amount of Primary Production	230
Total Amount of Account Balances with Secondary	Pre-	Insurance Carrier Production - Summary Rep	ort
treatment Estimates		142	Ort
Pre-Treatment Estimate Aging Report	256	Insurance Carrier Production - Full Report	140
Total Amount of Applied Insurance Payments		Total Amount of Secondary Claims not Created	170
Analysis Summary Report - Standard	12	Secondary Insurance Claims Not Created Re	nort
Day Sheet Report	104	310	port
Analysis Summary Report - Daily	8	Total Amount of Secondary Claims not Sent	
Total Amount of Charges Billed to Insurance for Pr	evi-	Insurance Claims Not Sent Report	146
ous Month		Total Amount of Secondary Insurance Portion for C	
Day Sheet (Charges and Receipts) Report	98	Treatment Case Report	318
Total Amount of Co-pays		Total Amount of Secondary Pre-treatment Estimate	
Utilization Report	358	Created	
Total Amount of Current Charges Billed to Insuran	ce	Secondary Pre-Treatment Estimates Not Cre	ated
Day Sheet (Charges and Receipts) Report	98	Report	312
Total Amount of Dental Insurance Portions		Total Amount of Secondary Pre-treatment Estimate	es no
Patient Chart Printout	200	Sent	
Total Amount of Estimated Insurance Portion for P	ri-	Pre-Treatment Estimates Not Sent Report	258
mary and Secondary Claims		Total Amount of Secondary Production	
Insurance Claim Aging Report	144	Insurance Carrier Production - Summary Rep	ort
Total Amount of Estimated Insurance Portion for P	ri-	142	
mary Claims		Insurance Carrier Production - Full Report	140
Insurance Claim Aging Report	144	Total Amount of YTD Charges Billed to Insurance	
Total Amount of Estimated Insurance Portion for S	ec-	Day Sheet (Charges and Receipts) Report	98
ondary Claims		Total Amount of YTD Insurance Payments for Famil	y
Insurance Claim Aging Report	144	Family Ledger Report (Single Family)	124
Total Amount of Fees - Co-pays	250	Family Ledger Report	122
Utilization Report	358	Total Estimated Insurance Portion	
Total Amount of Insurance Estimates	71	Patient Proposed Treatment Case Report (Yo	ur
Collections Manager List	74 4	Care Plan)	216
Aging/Credit Balance Report Total Amount of Insurance Payments	6	Total Number of Insurance Claims Sent	
Insurance Carrier Production - Summary Rep	ort	Insurance Transaction Analysis Report	152
142	OIL	Total Number of Insurance Payments Received	
Operator Day Sheet Report	192	Insurance Transaction Analysis Report	152
Provider A/R Totals - Daily Report	268	Total Number of Insured Charges	4.54
Provider A/R Totals - Standard Report	270	Insurance Transaction Analysis Report	152
Insurance Carrier Production - Full Report	140	Total Number of Paid/Received Claims	4 -
Total Amount of Insurance Payments Received	1 10	Insurance Transaction Analysis Report	152
Insurance Transaction Analysis Report	152	Total Revenue from Insurance	000
Total Amount of Insured Charges		Provider Revenue - Charges Report	280
Insurance Transaction Analysis Report	152	Provider Revenue - Credits Report	282
Total Amount of MTD Charges Billed to Insurance	.02	Provider Revenue - Summary Report	284
Day Sheet (Charges and Receipts) Report	98	Provider Revenue - Allocations Report Insurance Carrier	278
Total Amount of Other Applied Insurance Payment			
Analysis Summary Report - Standard	12	Amount of Co-pays for Insurance Carrier	250
Day Sheet Report	104	Utilization Report	358
Analysis Summary Report - Daily	8	Amount of Fees - Co-pays for Insurance Carrier	250
Total Amount of Pre-treatment Estimates		Utilization Report	358
Pre-Treatment Estimate Aging Report	256	Amount of Fees for Insurance Carrier Utilization Report	358
Total Amount of Pre-treatment Estimates not Sent		RVU Utilization Report	308
Pre-Treatment Estimates Not Sent Report	258	Amount of RVUs for Insurance Carrier	300
·		RVU Utilization Report	308
		NVO Othization Report	500

surance Carrier (continued)		Secondary Dental Insurance Carrier Name	000
Insurance Carrier Address		Patient List	208
Insurance Coverage Tables Report	148	Secondary Insurance Carrier Name	000
Provider IDs List	276	Patient Route Slip	220
Updated Dental Insurance Payment Table F 356		Secondary Insurance Claims Not Created Re 310	
	12/	Secondary Pre-Treatment Estimates Not Cre	eated
Insurance Carrier List	136	Report	312
Insurance Carrier City and State	450	Treatment Plan Approval Report	320
Insurance Eligibility Report	150	Treatment Plan Approval Status Report	322
Insurance Carrier Contact Name	07.	Unscheduled Treatment Plans (Detailed) Re	port
Provider IDs List	276	354	
Insurance Carrier List	136	Letter Merge Reports	156
Insurance Carrier Name		Secondary Insurance Carrier Plan Employer	
Insurance Claim Aging Report	144	Patient Route Slip	220
Insurance Claims Not Sent Report	146	Secondary Medical Insurance Carrier Name	
Insurance Coverage Tables Report	148	Patient List	208
Insurance Eligibility Report	150	Insurance Payment	
Pre-Treatment Estimate Aging Report	256	Total Amount of Suspended Insurance Payments	
Pre-Treatment Estimates Not Sent Report	258	Analysis Summary Report - Standard	12
Provider IDs List	276	Day Sheet Report	104
RVU Utilization Report	308	Analysis Summary Report - Daily	8
Treatment Case Report	318		
Updated Dental Insurance Payment Table F	Report	Total Amount of YTD Insurance Payments for Fami	
356	'	Family Ledger Report (Single Family)	124
Utilization Report	358	Family Ledger Report	122
Walkout - Doctor's Statement	360	Insurance Plan	c
Insurance Carrier List	136	Amount of Annual Primary Insurance Plan Benefits	tor
Insurance Carrier Payor ID		Family	
Provider IDs List	276	Treatment Case Report	318
Insurance Carrier Phone Number	270	Amount of Annual Primary Insurance Plan Benefits	for
Insurance Claim Aging Report	144	Patient	
Insurance Eligibility Report	150	Treatment Case Report	318
	256	Patient Treatment Case Report	222
Pre-Treatment Estimate Aging Report	236 276	Amount of Annual Secondary Insurance Plan Bene	fits
Provider IDs List		for Family	
RVU Utilization Report	308	Treatment Case Report	318
Utilization Report	358	Amount of Annual Secondary Insurance Plan Bene	efits
Insurance Carrier List	136	for Patient	
Insurance Carrier Street Address	4.50	Treatment Case Report	318
Insurance Eligibility Report	150	Patient Treatment Case Report	222
Number of Office Visits for Insurance Carrier		Credit Adjustment Amount for Insurance Plan	
Utilization Report	358	Insurance Carrier Production - Summary Rep	oort
RVU Utilization Report	308	142	, , ,
Number of Patients Seen for Insurance Carrier		Insurance Carrier Production - Full Report	140
Utilization Report	358	Debit Adjustment Amount for Insurance Plan	1 10
RVU Utilization Report	308	Insurance Carrier Production - Summary Rep	oort
Patient Insurance Carrier Name		142	JOIL
Continuing Care Display List	80		140
Primary Dental Insurance Carrier Name		Insurance Carrier Production - Full Report	140
Patient List	208	Insurance Payment Amount for Insurance Plan	
Primary Insurance Carrier Name		Insurance Carrier Production - Summary Rep	ort
Patient Route Slip	220	142	1.10
Treatment Plan Approval Report	320	Insurance Carrier Production - Full Report	140
Treatment Plan Approval Status Report	322	Insurance Plan Employer	
Unscheduled Treatment Plans (Detailed) Re		Insurance Carrier List	136
354	рогс	Insurance Plan Employer Name	
Letter Merge Reports	156	Walkout - Doctor's Statement	360
Primary Insurance Carrier Plan Employer	130	Provider IDs List	276
Patient Route Slip	220	Insurance Plan Group Name	
Primary Medical Insurance Carrier Name	220	Insurance Claim Aging Report	144
Patient List	208	Insurance Coverage Tables Report	148
i atient list	200	Insurance Eligibility Report	150
		Patient Treatment Case Report	222

surance Plan (continued)		Secondary Insurance Plan Renewal Month	
Pre-Treatment Estimate Aging Report	256	Unscheduled Treatment Plans (Detailed) Re 354	port
Provider IDs List	276	Secondary Production Amount for Insurance Plan	
RVU Utilization Report	308	Insurance Carrier Production - Summary Rep	port
Updated Dental Insurance Payment Table I	Report	142	
356		Insurance Carrier Production - Full Report	140
Utilization Report	358	Insurance Portion	
Insurance Carrier List	136	Account Estimated Insurance Portion	
Insurance Plan Group NPI Number		Patient Route Slip	220
Dental Encounters Report	110	Amount of Dental Insurance Portion	
Insurance Plan Group Number		Patient Chart Printout	200
Insurance Claim Aging Report	144	Amount of Estimated Insurance Portion	
Insurance Coverage Tables Report	148	Insurance Claim Aging Report	144
Insurance Eligibility Report	150	Amount of Pending Estimated Primary Insurance F	or-
Pre-Treatment Estimate Aging Report	256	tions YTD for Family	
Provider IDs List	276	Treatment Case Report	318
RVU Utilization Report	308	Amount of Pending Estimated Primary Insurance I	or-
Updated Dental Insurance Payment Table I	Report	tions YTD for Patient	
356	250	Treatment Case Report	318
Utilization Report	358	Patient Treatment Case Report	222
Walkout - Doctor's Statement	360	Amount of Pending Estimated Secondary Insurance	ce
Insurance Carrier List	136	Portions YTD for Family	
Insurance Plan Group Number for Primary Insuran		Treatment Case Report	318
Patient Questionnaire	218	Amount of Pending Estimated Secondary Insurance	ce
Insurance Plan Group Number for Secondary Insu	urance 218	Portions YTD for Patient	
Patient Questionnaire	210	Treatment Case Report	318
Insurance Plan Name	1.40	Patient Treatment Case Report	222
Insurance Carrier Production - Full Report	140	Amount of Primary Insurance Portion	
Insurance Carrier Production - Summary Re 142	ероп	Practice Treatment Case Report	252
Document Center Document	116	Treatment Case Report	318
Insurance Plan Name and Address for Primary Ins		Patient Treatment Case Report	222
Patient Questionnaire	218	Amount of Primary Insurance Portion for Case	
Insurance Plan Name and Address for Secondary		Practice Treatment Case Report	252
ance	IIISUI-	Patient Treatment Case Report	222
Patient Questionnaire	218	Amount of Primary Insurance Portion for Visit	
Insurance Plan Note	210	Practice Treatment Case Report	252
Patient Notes Report	212	Treatment Case Report	318
Insurance Plan Union Number	212	Patient Treatment Case Report	222
Provider IDs List	276	Amount of Secondary Insurance Portion	050
Insurance Carrier List	136	Practice Treatment Case Report	252
Primary Insurance Carrier Plan Employer	100	Treatment Case Report	318
Patient Route Slip	220	Patient Treatment Case Report	222
Primary Insurance Plan Group Number		Amount of Secondary Insurance Portion for Case	252
Treatment Plan Approval Report	320	Practice Treatment Case Report	252
Treatment Plan Approval Status Report	322	Patient Treatment Case Report	222
Patient Route Slip	220	Amount of Secondary Insurance Portion for Visit	252
Primary Insurance Plan Renewal Month		Practice Treatment Case Report	318
Unscheduled Treatment Plans (Detailed) Re	eport	Treatment Case Report	222
354		Patient Treatment Case Report Co-pay Calculation for Insurance Portion	222
Primary Production Amount for Insurance Plan		Insurance Coverage Tables Report	148
Insurance Carrier Production - Summary Re	eport	Estimated Insurance Portion	140
142		Patient Proposed Treatment Case Report (Y	our
Insurance Carrier Production - Full Report	140	Care Plan)	216
Secondary Insurance Carrier Plan Employer		Dental Encounters Report	110
Patient Route Slip	220	Patient Estimated Insurance Portion	110
Secondary Insurance Plan Group Number		Patient Route Slip	220
Treatment Plan Approval Report	320	Total Amount of Dental Insurance Portions	220
Treatment Plan Approval Status Report	322	Patient Chart Printout	200
Patient Route Slip	220	rations offarer initioas	200

Insurance Portion (continued)		Amount of Lab Expenses of Procedures for Provider	
Total Amount of Estimated Insurance Portion for Pr	·i-	RVU Production Summary Report	302
mary and Secondary Claims		Lab Case Note	242
Insurance Claim Aging Report	144	Patient Notes Report	212
Total Amount of Estimated Insurance Portion for Pr	i-	Lab Expense	306
mary Claims		RVU Schedules Report	126
Insurance Claim Aging Report	144	Fee Schedules Report	120
Total Amount of Estimated Insurance Portion for Se	ec-	Lab Expense Amount	200
ondary Claims		RVU Day Sheet Report	300
Insurance Claim Aging Report	144	Total Amount of Lab Expenses	300
Total Amount of Primary Insurance Portion for Case	9	RVU Day Sheet Report	
Treatment Case Řeport	318	Total Amount of Lab Expenses of Medicaid Procedu RVU Production Summary Report	302
Total Amount of Secondary Insurance Portion for C	ase		
Treatment Case Report	318	Total Amount of Lab Expenses of Non-Medicaid Produces	JCe-
Total Estimated Insurance Portion		RVU Production Summary Report	302
Patient Proposed Treatment Case Report (Yo	ur		302
Care Plan)	216	Total Amount of Lab Expenses of Procedures RVU Production Summary Report	302
Insured		Lab Case	302
Amount of Insured Charges (Average)		Lab Case Note	
Practice Analysis Report	246	Patient Notes Report	212
Amount of Insured Charges (for Date Range)		·	Z 1 Z
Practice Analysis Report	246	Lab Expense	
Amount of Insured Charges (MTD)		Amount of Lab Expenses for Clinic	300
Practice Analysis Report	246	RVU Day Sheet Report	
Amount of Insured Charges (YTD)		Amount of Lab Expenses for Medicaid Procedures f	or
Practice Analysis Report	246	Clinic	302
Number of Insured Active Patients		RVU Production Summary Report	
Practice Analysis Report	246	Amount of Lab Expenses for Medicaid Procedures f Provider	OI
Number of Insured Patients			302
Insurance Carrier List	136	RVU Production Summary Report	302
Interest		Amount of Lab Expenses for Provider	300
Payment Agreement Payment Portion Applied to In	nter-	RVU Day Sheet Report	
est		Amount of Lab Expenses of Non-Medicaid Procedu	ires
Payment Agreement Amortization Schedule	226	for Clinic	202
Interest Rate		RVU Production Summary Report	302
Interest Rate		Amount of Lab Expenses of Non-Medicaid Procedu for Provider	ires
Truth in Lending Disclosure Statement	324		302
Interval		RVU Production Summary Report Amount of Lab Expenses of Procedures for Clinic	302
Payment Agreement Interval		RVU Production Summary Report	302
Payment Agreement Report	228	Amount of Lab Expenses of Procedures for Provider	
Payment Interval		RVU Production Summary Report	302
Payment Agreement Amortization Schedule	226	Lab Expense	302
Lab		RVU Schedules Report	306
Amount of Lab Expenses for Clinic		Fee Schedules Report	126
RVU Day Sheet Report	300	Lab Expense Amount	120
Amount of Lab Expenses for Medicaid Procedures	for	RVU Day Sheet Report	300
Clinic		Total Amount of Lab Expenses	000
<b>RVU Production Summary Report</b>	302	RVU Day Sheet Report	300
Amount of Lab Expenses for Medicaid Procedures	for	Total Amount of Lab Expenses of Medicaid Procedu	
Provider		RVU Production Summary Report	302
<b>RVU Production Summary Report</b>	302	Total Amount of Lab Expenses of Non-Medicaid Pro	
Amount of Lab Expenses for Provider		dures	,,,,
RVU Day Sheet Report	300	RVU Production Summary Report	302
Amount of Lab Expenses of Non-Medicaid Proced	ures	Total Amount of Lab Expenses of Procedures	
for Clinic		RVU Production Summary Report	302
RVU Production Summary Report	302	Laboratory Test	552
Amount of Lab Expenses of Non-Medicaid Proced		Number of Laboratory Tests Ordered	
for Provider		Meaningful Use Measure Calculation List	160
<b>RVU Production Summary Report</b>	302	Number of Laboratory Tests Recorded Using CPOE	
Amount of Lab Expenses of Procedures for Clinic		(Computerized Provider Order Entry)	
RVU Production Summary Report	302	Meaningful Use Measure Calculation List	160

Language		Adjustment Summary Report	4
Language		Late Charge Date	
UDS - Patient Status Report	342	Late Charge Report	154
Patient Language		Late Charge Percent or Amount	
Patient List (Filtered)	210	Truth in Lending Disclosure Statement	324
Letter Merge Reports	156	Total Amount of Current Late Charges	
Last Visit Date		Day Sheet (Charges and Receipts) Report	98
Last Visit Date		Total Amount of Late Charges	
Patient List	208	Analysis Summary Report - Daily	8
Patient Notes Report	212	Analysis Summary Report - Standard	12
Patient Route Slip	220	Day Sheet (Adjustments) Report	94
Patient Route Slip	220	Day Sheet Report	104
Letter Merge Reports	156	Late Charge Report	154
Late		Provider A/R Totals - Daily Report	268
Number of Late Appointments		Provider A/R Totals - Standard Report	270
Appointment Statistics Report	20	Adjustment Summary Report	4
Percent Late Appointments		Total Amount of Late Charges for Previous Month	
Appointment Statistics Report	20	Day Sheet (Charges and Receipts) Report	98
Late Charge		Total Amount of MTD Late Charges	
Amount of Current Late Charges for Provider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of YTD Late Charges	
Amount of Late Charges		Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Daily Report	268	Total Amount of YTD Late Charges for Family	
Amount of Late Charges (Average)		Family Ledger Report (Single Family)	124
Practice Analysis Report	246	Family Ledger Report	122
Amount of Late Charges (for Date Range)		Total Quantity of Late Charges	
Practice Analysis Report	246	Day Sheet (Adjustments) Report	94
Amount of Late Charges (MTD)		Ledger	
Practice Analysis Report	246	Ledger Balance	
Amount of Late Charges (YTD)		Suspended Credits Report	316
Practice Analysis Report	246	Suspended Amount on Ledger	
Amount of Late Charges for Clinic		Suspended Credits Report	316
Analysis Summary Report - Standard	12	Length	
Day Sheet Report	104	Appointment Length	
Late Charge Report	154	Audit Report - Appointments	26
Analysis Summary Report - Daily	8	Daily Appointment List (DX1)	88
Amount of Late Charges for Previous Month for P	ro-	Daily Appointment List Report	90
vider		Operatory Appointment List Report	194
Day Sheet (Charges and Receipts) Report	98	Unscheduled Appointment List (DX1)	348
Amount of Late Charges for Provider		Unscheduled Appointment List (OM)	350
Analysis Summary Report - Standard	12	As Soon As Possible List	22
Day Sheet Report	104	Appointment Length Change	
Late Charge Report	154	Audit Report - Appointments	26
Provider A/R Totals - Daily Report	268	Length in Appointment Status	
Provider A/R Totals - Standard Report	270	Appointment Cycle Time Report	16
Analysis Summary Report - Daily	8	Next Appointment Length	
Amount of Late Charges YTD		Patient Route Slip	220
Walkout - Family Walkout	362	Total Length in Appointment Statuses	
Amount of MTD Late Charges for Provider		Appointment Cycle Time Report	16
Day Sheet (Charges and Receipts) Report	98	License Number	
Amount of YTD Late Charges for Provider		Provider License Number	
Day Sheet (Charges and Receipts) Report	98	Walkout - Doctor's Statement	360
Average Amount of Late Charges		Lifetime	
Day Sheet (Adjustments) Report	94	Lifetime/Individual/Standard Deductible	
Last Late Charge Amount		Insurance Carrier List	136
Payment Agreement Report	228	Lifetime/Individual/Standard Other Deductible	
Last Late Charge Date		Insurance Carrier List	136
Payment Agreement Report	228	Lifetime/Individual/Standard Preventative Deductik	
Late Charge Amount		Insurance Carrier List	136
Analysis Summary Report - Daily	8	Limit	
Analysis Summary Report - Standard	12	Time Limit	
Late Charge Report	154	Insurance Carrier List	136
J 1		· · · · · · · · · · · · · · · · · · ·	

Lingual		Percent of Male Patients	
Clinical Attachment Level (Lingual)		Practice Statistics Report	250
Perio - Exam Comparison Report	236	Total Number of Males	
Perio - Combined Graphic & Data Chart	Report	UDS - Age/Gender Report	326
232		Marital Status	
Furcation Involvement (Lingual)		Number of Divorced Patients	
Perio - Exam Comparison Report	236	Practice Statistics Report	250
Perio - Combined Graphic & Data Chart	Report	Number of Married Patients	
232		Practice Statistics Report	250
Gingival Margin (Lingual)		Number of Separated Patients	
Perio - Exam Comparison Report	236	Practice Statistics Report	250
Perio - Combined Graphic & Data Chart	Report	Number of Single Patients	
232		Practice Statistics Report	250
Mobility (Lingual)		Number of Widowed Patients	
Perio - Exam Comparison Report	236	Practice Statistics Report	250
Perio - Combined Graphic & Data Chart	Report	Patient Marital Status	
232		Insurance Carrier List	136
Probing Depth (Lingual)		Letter Merge Reports	156
Perio - Data Chart Report	234	Patient List	208
Perio - Exam Comparison Report	236	Patient Route Slip	220
Perio - Pocket Depths Only Report	240	Employers and Employed Patients Report	120
Perio - Combined Graphic & Data Chart	Report	Percent of Divorced Patients	
232		Practice Statistics Report	250
Loan		Percent of Married Patients	
Loan Amount		Practice Statistics Report	250
Truth in Lending Disclosure Statement	324	Percent of Separated Patients	
Locked		Practice Statistics Report	250
Clinical Note Status		Percent of Single Patients	
Clinical Notes Report	64	Practice Statistics Report	250
Login		Percent of Widowed Patients	
Login Name		Practice Statistics Report	250
Audit Report - Providers/Staff	36	Subscriber Marital Status	
Login Name Change		Insurance Carrier List	136
Audit Report - Providers/Staff	36	Married	
Loss of Attachment		Number of Married Patients	
Percent of Patients with Loss of Attachment < 3	3 mm	Practice Statistics Report	250
Caries Prevalence and Periodontal Index	Report	Percent of Married Patients	
52		Practice Statistics Report	250
Percent of Patients with Loss of Attachment >=	= 3 & < 5	Material	
mm		Material	
Caries Prevalence and Periodontal Index	Report	RVU Schedules Report	306
52		Fee Schedules Report	126
Percent of Patients with Loss of Attachment >=		Maximum	
Caries Prevalence and Periodontal Index	Report .	Maximum Primary Insurance Benefit Amount	
52		Patient Route Slip	220
Major		Maximum Secondary Insurance Benefit Amount	
Insurance Coverage Percent (Major) for Primary	y Insur-	Patient Route Slip	220
ance		Mean	
Patient Route Slip	220	Mean dmfs	
Insurance Coverage Percent (Major) for Second	dary	Caries Prevalence and Periodontal Index Re	port
Insurance		52	
Patient Route Slip	220	Mean dmft	
Male		Caries Prevalence and Periodontal Index Re	port
Number of Male Patients		52	
Practice Statistics Report	250	Mean DMFT	
Number of Males		Caries Prevalence and Periodontal Index Re	port
UDS - Age/Gender Report	326	52	
Number of Males for Clinic		Mean Number of Sealed Teeth	
UDS - Age/Gender Report	326	Caries Prevalence and Periodontal Index Re	port
Number of Males for Provider		52	
UDS - Age/Gender Report	326		

Median		Number of Medicaid and Medicare Patients in Sec	cond
Median Wait Time		Age Group in ZIP Code	
Appointment Cycle Time Report	16	UDS - Medicaid/Medicare Report	338
Medicaid		Number of Medicaid and Medicare Patients in Sec	:ond
Amount of Lab Expenses for Medicaid Procedu	res for	Age Group with Financial Class	
Clinic		UDS - Medicaid/Medicare Report	338
<b>RVU Production Summary Report</b>	302	Number of Medicaid and Medicare Patients in ZIP	
Amount of Lab Expenses for Medicaid Procedur	res for	Code	
Provider		UDS - Medicaid/Medicare Report	338
RVU Production Summary Report	302	Number of Medicaid and Medicare Patients with F	inan-
Amount of Medicaid Procedures for Clinic		cial Class	
<b>RVU Production Summary Report</b>	302	UDS - Medicaid/Medicare Report	338
Production Summary Report	264	Number of Medicaid Patients	
Amount of Medicaid Procedures for Provider		UDS - Medicaid/Medicare Report	338
<b>RVU Production Summary Report</b>	302	Number of Medicaid Patients at Clinic	
Production Summary Report	264	UDS - Medicaid/Medicare Report	338
Average Amount of Medicaid Procedures		Number of Medicaid Patients for Provider	
RVU Production Summary Report	302	UDS - Medicaid/Medicare Report	338
Production Summary Report	264	Number of Medicaid Patients in First Age Group	
Average Amount of Medicaid Procedures for Cl	inic	UDS - Medicaid/Medicare Report	338
RVU Production Summary Report	302	Number of Medicaid Patients in First Age Group a	t
Production Summary Report	264	Clinic	
Average Amount of Medicaid Procedures for Pro	ovider	UDS - Medicaid/Medicare Report	338
RVU Production Summary Report	302	Number of Medicaid Patients in First Age Group for	or
Production Summary Report	264	Provider	
Net RVU for Medicaid Procedures		UDS - Medicaid/Medicare Report	338
<b>RVU Production Summary Report</b>	302	Number of Medicaid Patients in First Age Group in	n ZIP
Net RVU of Medicaid Procedures for Clinic		Code	
<b>RVU Production Summary Report</b>	302	UDS - Medicaid/Medicare Report	338
Net RVU of Medicaid Procedures for Provider		Number of Medicaid Patients in First Age Group w	vith
<b>RVU Production Summary Report</b>	302	Financial Class	
Number of Medicaid and Medicare Patients		UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicaid Patients in Second Age Grou	ıp
Number of Medicaid and Medicare Patients at 0	Clinic	UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicaid Patients in Second Age Grou	ıp at
Number of Medicaid and Medicare Patients for	Pro-	Clinic	
vider		UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicaid Patients in Second Age Grou	ıp for
Number of Medicaid and Medicare Patients in F	irst Age	Provider	
Group		UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicaid Patients in Second Age Grou	ıp in
Number of Medicaid and Medicare Patients in F	irst Age	ZIP Code	
Group at Clinic		UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicaid Patients in Second Age Grou	ıp
Number of Medicaid and Medicare Patients in F	irst Age	with Financial Class	
Group for Provider		UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicaid Patients in ZIP Code	
Number of Medicaid and Medicare Patients in F	irst Age	UDS - Medicaid/Medicare Report	338
Group in ZIP Code		Number of Medicaid Patients with Financial Class	
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid and Medicare Patients in F	irst Age	Percent of Medicaid Procedures	
Group with Financial Class		RVU Production Summary Report	302
UDS - Medicaid/Medicare Report	338	Production Summary Report	264
Number of Medicaid and Medicare Patients in S	Second	Percent of Medicaid Procedures for Clinic	
Age Group		RVU Production Summary Report	302
UDS - Medicaid/Medicare Report	338	Production Summary Report	264
Number of Medicaid and Medicare Patients in S	Second	Percent of Medicaid Procedures for Provider	
Age Group at Clinic		RVU Production Summary Report	302
UDS - Medicaid/Medicare Report	338	Production Summary Report	264
Number of Medicaid and Medicare Patients in S	Second	Quantity of Medicaid Procedures for Clinic	
Age Group for Provider		RVU Production Summary Report	302
UDS - Medicaid/Medicare Report	338	Production Summary Report	264

Medicaid (continued)		AMA CPT Code Description	
Quantity of Madissid Propadures for Provider		Medical Code List	184
Quantity of Medicaid Procedures for Provider	302	ICD-9-CM Code	
RVU Production Summary Report		Patient List (Filtered)	210
Production Summary Report	264	Medical Code List	184
Total Amount of Lab Expenses of Medicaid Prod		ICD-9-CM Code Description	
RVU Production Summary Report	302	Medical Code List	184
Total Amount of Medicaid Payments	400	Medical Code	
Operator Day Sheet Report	192	Procedure Code List	260
Total Amount of Medicaid Procedures		Modifier Code	
RVU Production Summary Report	302	Medical Code List	184
Production Summary Report	264	Modifier Code Description	
Total Medicaid Charge		Medical Code List	184
Operator Day Sheet Report	192	Place of Service Code	
Total Number of Patient with Medicaid		Medical Code List	184
Operator Day Sheet Report	192	Place of Service Code Description	
Total Quantity of Medicaid Procedures		Medical Code List	184
RVU Production Summary Report	302	Type of Service Code	
Production Summary Report	264	Medical Code List	184
Medicaid Number		Type of Service Code Description	
Medicaid Number		Medical Code List	184
Practice Organization List	248	Medical Encounter	10
Provider Medicaid Number		Number of Patients 18 - 64 Years with Medical E	ncoun-
Provider IDs List	276	ters (with Exclusions)	ricouri
Medical		Clinical Quality Measures List	66
Number of Patients with Dental and Medical Ins	surance	Number of Patients 18+ Years with Medical Enco	
Practice Statistics Report	250	or Patient Health Assessments	Junters
Number of Patients with Primary Medical Insura		Clinical Quality Measures List	4.4
Practice Statistics Report	250		66
Number of Patients without Dental and Medical		Number of Patients 3 - 17 Years with Medical En	.coun-
ance		ters (with Exclusions)	,,
Practice Statistics Report	250	Clinical Quality Measures List	66
Number of Patients without Medical Insurance	200	Number of Patients 65+ Years with Medical Enco	ounters
Practice Statistics Report	250	(with Exclusions)	
Percent of Patients with Dental and Medical Inst		Clinical Quality Measures List	66
Practice Statistics Report	250	Medical/Other ID	
Percent of Patients with Primary Medical Insurar		Patient Medical/Other ID	
Practice Statistics Report	250	Patient List	208
Percent of Patients without Dental and Medical		Medicare	
ance	IIISUI-	Number of Medicaid and Medicare Patients	
	250	UDS - Medicaid/Medicare Report	338
Practice Statistics Report	230	Number of Medicaid and Medicare Patients at C	Clinic
Percent of Patients without Medical Insurance	250	UDS - Medicaid/Medicare Report	338
Priactice Statistics Report	230	Number of Medicaid and Medicare Patients for	Pro-
Primary Medical Insurance Carrier Name	208	vider	
Patient List	208	UDS - Medicaid/Medicare Report	338
Secondary Medical Insurance Carrier Name	000	Number of Medicaid and Medicare Patients in F	irst Age
Patient List	208	Group	
Medical Alert		UDS - Medicaid/Medicare Report	338
Medical Alert		Number of Medicaid and Medicare Patients in F	First Age
Patient Route Slip	220	Group at Clinic	
Patient Notes Report	212	UDS - Medicaid/Medicare Report	338
Number of Patients with Problems or Attestation	ns of No	Number of Medicaid and Medicare Patients in F	irst Age
Known Problems		Group for Provider	5
Meaningful Use Measure Calculation List	160	UDS - Medicaid/Medicare Report	338
Problem Description		Number of Medicaid and Medicare Patients in F	
Patient List (Filtered)	210	Group in ZIP Code	9
Problem Discovery Date		UDS - Medicaid/Medicare Report	338
Patient List (Filtered)	210	Number of Medicaid and Medicare Patients in F	
Medical Code		Group with Financial Class	st Age
AMA CPT Code		UDS - Medicaid/Medicare Report	338
Procedure Code List	260	obo incalcula, incalcula hepoit	550
Medical Code List	184		

Medicare (continued)		Medication	
Number of Medicaid and Medicare Patients in Sec	cond	Medication Date	040
Age Group	30110	Patient List (Filtered)	210
UDS - Medicaid/Medicare Report	338	Medication Description	210
Number of Medicaid and Medicare Patients in Sec		Patient List (Filtered)	210
Age Group at Clinic	20110	Number of Patients 18+ Years with Current Medica	
UDS - Medicaid/Medicare Report	338	Clinical Quality Measures List	. 66
Number of Medicaid and Medicare Patients in Sec		Number of Patients 66+ Years with 1+ High-risk M	edica
Age Group for Provider	Jona	tions	
UDS - Medicaid/Medicare Report	338	Clinical Quality Measures List	. 66
Number of Medicaid and Medicare Patients in Sec		Number of Patients 66+ Years with 2+ High-risk M	edica
Age Group in ZIP Code	Jona	tions	
UDS - Medicaid/Medicare Report	338	Clinical Quality Measures List	66
Number of Medicaid and Medicare Patients in Sec		Number of Patients with Medications	
Age Group with Financial Class	Jona	Meaningful Use Measure Calculation List	160
UDS - Medicaid/Medicare Report	338	Number of Patients with Medications or Attestation	ons of
Number of Medicaid and Medicare Patients in ZIP		No Known Medications	
Code		Meaningful Use Measure Calculation List	160
	338	Number of Patients with Medications Ordered Usi	ing
UDS - Medicaid/Medicare Report Number of Medicaid and Medicare Patients with F		CPOE (Computerized Provider Order Entry)	
cial Class	Titiati-	Meaningful Use Measure Calculation List	160
	338	Prescribed Medication	
UDS - Medicaid/Medicare Report	330	Prescription Printout	254
Number of Medicare Patients	220	Medication Allergy	
UDS - Medicaid/Medicare Report	338	Number of Patients with Medication Allergies or A	Attes-
Number of Medicare Patients at Clinic	220	tations of No Known Medication Allergies	
UDS - Medicaid/Medicare Report	338	Meaningful Use Measure Calculation List	160
Number of Medicare Patients for Provider	220	Medication Reconciliation	
UDS - Medicaid/Medicare Report	338	Number of TCs (Transition of Care) where Medicat	tion
Number of Medicare Patients in First Age Group	338	Reconciliation Was Performed	
UDS - Medicaid/Medicare Report		Meaningful Use Measure Calculation List	160
Number of Medicare Patients in First Age Group a Clinic	11	Message	
	338	Custom Message	
UDS - Medicaid/Medicare Report		Appointment Reminder Cards	18
Number of Medicare Patients in First Age Group for Provider	OI	Missed Appointment	
	338	Last Missed Appointment Date	
UDS - Medicaid/Medicare Report Number of Medicare Patients in First Age Group in		Patient Route Slip	220
Code	11 ∠11	Number of Missed Appointments	
UDS - Medicaid/Medicare Report	338	Patient Route Slip	220
		Missed Payment	
Number of Medicare Patients in First Age Group v Financial Class	VILII	Number of Missed Payment Agreement Payments	5
UDS - Medicaid/Medicare Report	338	Practice Analysis Report	246
Number of Medicare Patients in Second Age Grou		Number of Missed Payments	
•	338 4P	Payment Agreement Report	228
UDS - Medicaid/Medicare Report Number of Medicare Patients in Second Age Grou		Number of Missed Payments for Payment Agreem	nent
Clinic	ир ат	Collections Manager List	74
	338	Total Number of Missed Payments for Payment Ag	gree-
UDS - Medicaid/Medicare Report		ments	
Number of Medicare Patients in Second Age Grou Provider	ир тог	Collections Manager List	74
	338	Mobile Number	
UDS - Medicaid/Medicare Report		Patient Mobile Number	
Number of Medicare Patients in Second Age Grou ZIP Code	ир III	Patient List (Filtered)	210
	220	Patient Questionnaire	218
UDS - Medicaid/Medicare Report	338	Patient List	208
Number of Medicare Patients in Second Age Grou	ηþ	Spouse Mobile Number	_00
with Financial Class	338	Patient Questionnaire	218
UDS - Medicaid/Medicare Report Number of Medicare Patients in ZIP Code	330	Mobility	
	220	Mobility	
UDS - Medicaid/Medicare Report	338	Perio - Data Chart Report	234
Number of Medicare Patients with Financial Class UDS - Medicaid/Medicare Report	338	Perio - Combined Graphic & Data Chart Rep	
obo - Medicald/Medicale Nepoli	550	232	' -

Mobility (continued)		Monthly Charge Amount	
Mobility (Facial)		Future Due Payment Plan Report - Standard	132
Perio - Exam Comparison Report	236	Next Charge Amount (after 18 Months from Current	
Perio - Combined Graphic & Data Chart Rep		Month)	+ -
232		Future Due Payment Plan Report - Monthly To 130	lai
Mobility (Lingual)		Number of New Patients (in Month and Year)	
Perio - Exam Comparison Report	236		250
Perio - Combined Graphic & Data Chart Rep	ort	Number of New Patients from Previous Month	
232		Day Sheet (Charges and Receipts) Report	98
Modified		Number of New Patients from Previous Month for	, (
Modified Procedure		Provider	
Audit Report - Combined	32	Day Sheet (Charges and Receipts) Report	98
Modifier Code		Number of Patients Due for Prophy (on Month and Y	
Modifier Code			250
Medical Code List	184	Number of Referred New Patients (in Month and Yea	
Modifier Code Description			25C
Medical Code List	184	Percent of Patients Due for Prophy (Month and Year)	
Module			250
Module of Access		Percent of Referred New Patients (in Month and Year	·)
Patient Information Accessed Report	204	Practice Statistics Report	250
Month		Practice Fiscal Year Month	
Amount of Applied Credit Adjustments for Previou	S		298
Month for Provider	00	Primary Insurance Benefits Renewal Month	
Day Sheet (Charges and Receipts) Report	98	· ·	220
Amount of Applied Payments for Previous Month f	or	Primary Insurance Plan Renewal Month	
Provider	00	Unscheduled Treatment Plans (Detailed) Repo	rt
Day Sheet (Charges and Receipts) Report	98	354	
Amount of Charge Adjustments for Previous Montl Provider	1 101	Remaining Number of Months	1 2 2
Day Sheet (Charges and Receipts) Report	98	·	132
Day Sheet (Charges and Receipts) Report	98	Secondary Insurance Benefits Renewal Month	220
Amount of Charges Billed to Insurance for Previous		Patient Route Slip Secondary Insurance Plan Renewal Month	22(
Month for Provider	,	Unscheduled Treatment Plans (Detailed) Repo	rt
Day Sheet (Charges and Receipts) Report	98	354	ΙL
Amount of Charges for Previous Month for Provide		Total Amount of Applied Credit Adjustments for Prev	/i-
Day Sheet (Charges and Receipts) Report	98	ous Month	•
Amount of Finance Charges for Previous Month for		Day Sheet (Charges and Receipts) Report	98
Provider		Total Amount of Applied Payments for Previous Mon	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Late Charges for Previous Month for Pro	O-	Total Amount of Charge Adjustments for Previous	
vider		Month	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Suspended Credit Adjustments for Prev	vious	Day Sheet (Charges and Receipts) Report	98
Month for Provider		Total Amount of Charges Billed to Insurance for Prev	i-
Day Sheet (Charges and Receipts) Report	98	ous Month	
Amount of Suspended Payments for Previous Mon	th for	Day Sheet (Charges and Receipts) Report	98
Provider	00	Total Amount of Charges for Previous Month	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Average Monthly Charge Amount	- ا ماما	Total Amount of Charges Remaining (after 18 Mos fro	om
Future Due Payment Plan Report - Monthly 7 130	iotais	Curr Mo)	ı . I
Benefit Renewal Month		Future Due Payment Plan Report - Monthly To	tals
Insurance Carrier List	136	130 Total Amount of Finance Charges for Provious Month	_
Fiscal Year Month	130	Total Amount of Finance Charges for Previous Month	
Audit Report - Clinics	30	Day Sheet (Charges and Receipts) Report	98
Fiscal Year Month Change	50	Total Amount of Late Charges for Previous Month Day Sheet (Charges and Receipts) Report	98
Audit Report - Clinics	30	Total Amount of Suspended Credit Adjustments for	70
Month	50	Previous Month	
Future Due Payment Plan Report - Monthly 1	Totals	Day Sheet (Charges and Receipts) Report	98
120		Day Shoot (Sharges and Neccipie) Report	, (

Month (continued)	Number of New Patients MTD for Provider
Total Amount of Suspended Payments for Previous	Day Sheet (Charges and Receipts) Report 98
Month	Number of Patients Seen MTD
Day Sheet (Charges and Receipts) Report 98	Day Sheet (Charges and Receipts) Report 98
Total Monthly Charges	Number of Fatients Seen WID by Frovider
Future Due Payment Plan Report - Standard 132	Day Sheet (Charges and Receipts) Report 98 Referred Patients (MTD)
Total Number of Charges Remaining (after 18 Mos from	Practice Analysis Report 240
Curr Mo)	
Future Due Payment Plan Report - Monthly Totals	Subtotal of Charges (MTD)  Practice Analysis Report 246
130	Total Amount of MTD Applied Credit Adjustments
MTD	Day Sheet (Charges and Receipts) Report 98
Amount of Debit Adjustments (MTD)	Total Amount of MTD Applied Payments
Practice Analysis Report 246	Day Sheet (Charges and Receipts) Report 98
Amount of Finance Charges (MTD)	Total Amount of MTD Charge Adjustments
Practice Analysis Report 246	Day Sheet (Charges and Receipts) Report 98
Amount of Insured Charges (MTD)	Day Sheet (Charges and Receipts) Report 98
Practice Analysis Report 246	Total Amount of MTD Charges
Amount of Late Charges (MTD)	Day Sheet (Charges and Receipts) Report 98
Practice Analysis Report 246	Total Amount of MTD Charges Billed to Insurance
Amount of MTD Applied Credit Adjustments for Pro-	Day Sheet (Charges and Receipts) Report 98
vider	Total Amount of MTD Finance Charges
Day Sheet (Charges and Receipts) Report 98	Day Sheet (Charges and Receipts) Report 98
Amount of MTD Applied Payments for Provider	Total Amount of MTD Late Charges
Day Sheet (Charges and Receipts) Report 98	Day Sheet (Charges and Receipts) Report 98
Amount of MTD Charge Adjustments for Provider	Total Amount of MTD Suspended Credit Adjustments
Day Sheet (Charges and Receipts) Report 98	Day Sheet (Charges and Necelpts) Nepolt 70
Day Sheet (Charges and Receipts) Report 98	Total Amount of MTD Suspended Payments
Amount of MTD Charges Billed to Insurance for Pro-	Day Sheet (Charges and Receipts) Report 98
vider	Total Charges (MTD)
Day Sheet (Charges and Receipts) Report 98	Practice Analysis Report 246
Amount of MTD Charges for Provider	Mucogingival Junction
Day Sheet (Charges and Receipts) Report 98	Mucogingival Junction
Amount of MTD Finance Charges for Provider	Perio - Data Chart Report 234
Day Sheet (Charges and Receipts) Report 98	Perio - Combined Graphic & Data Chart Report
Amount of MTD Late Charges for Provider	232
Day Sheet (Charges and Receipts) Report 98	Width-Code
Amount of MTD Suspended Credit Adjustments for Provider	Disabled/Enabled
Day Sheet (Charges and Receipts) Report 98	Multi-Code List 186
Amount of MTD Suspended Payments for Provider	Multi-Code
Day Sheet (Charges and Receipts) Report 98	Multi-Code List 186
Amount of Non-insured Charges (MTD)	Multi-Code Description
Practice Analysis Report 246	Multi-Code List 186
Amount of Other Debit Adjustments (MTD)	Multi-Code Type
Practice Analysis Report 246	Multi-Code List 186
Average Charge per Patient MTD	iname
Day Sheet (Charges and Receipts) Report 98	Account Holder Name
Average Charge per Patient MTD for Provider	Deposit Slip
Day Sheet (Charges and Receipts) Report 98	Cardholder Name
Average Production per Patient MTD	Credit Card Transaction Report 84
Day Sheet (Charges and Receipts) Report 98	First Name of Referred by Source
Average Production per Patient MTD for Provider	Letter Merge Reports 156
Day Sheet (Charges and Receipts) Report 98	Guarantor First Name
Beginning Balance (MTD)	Letter Merge Reports 156
Practice Analysis Report 246	Guarantor Last Name
Ending Balance (MTD)	Letter Merge Reports 156 Guarantor Name
Practice Analysis Report 246	Guarantor Name  Audit Report - Patients 34
New Patients (MTD)	Billing Statement 48
Practice Analysis Report 246	Collections Manager List 74
Number of New Patients MTD	Family Ledger Report 122
Day Sheet (Charges and Receipts) Report 98	Family Ledger Report (Single Family) 124
	ranny Leager Report (Single Fairilly)

Name (continued)		Document Center List	118
Financo Chargo Panort	128	Employers and Employed Patients Report	120
Finance Charge Report		Family Ledger Report	122
Future Due Payment Plan Report - Standard	132	Family Ledger Report (Single Family)	124
Late Charge Report	154	Future Due Payment Plan Report - Standard	132
Patient Route Slip	220	Insurance Carrier List	136
Patient's Ledger Report	224	Insurance Carrier Production - Full Report	140
Payment Agreement Amortization Schedule		Insurance Claim Aging Report	144
Payment Agreement Report	228	Insurance Claims Not Sent Report	146
Suspended Credits Report	316	Insurance Eligibility Report	150
Treatment Plan Approval Report	320	Insurance Transaction Analysis Report	152
Treatment Plan Approval Status Report	322	New Patient List	188
Truth in Lending Disclosure Statement	324	Operator Day Sheet Report	192
Walkout - Family Walkout	362	Operatory Appointment List Report	194
Aging/Credit Balance Report	6	Patient Chart and Progress Notes Printout	198
Guarantor Name Change		Patient Chart Printout	200
Audit Report - Patients	34	Patient Health Assessment Report	202
Insurance Carrier Contact Name		Patient Information Accessed Report	204
Provider IDs List	276	Patient Ledger Report	206
Insurance Carrier List	136	Patient Ledger Report	206
Last Name of Referred by Source		Patient List	208
Letter Merge Reports	156	Patient List (Filtered)	
Last Referral Name and Date		· · · · · · · · · · · · · · · · · · ·	210
Patient Route Slip	220	Patient Notes Report	212
Last Referred To Name and Date		Patient Proposed Treatment Case Report (Yo	
Patient Route Slip	220	Care Plan)	216
Middle Initial of Referred by Source	220	Patient Questionnaire	218
Letter Merge Reports	156	Patient Route Slip	220
Name on Credit Card	130	Patient Route Slip	220
Billing Statement	48	Patient Treatment Case Report	222
Paid in by Name	40	Patient's Ledger Report	224
Deposit Slip	112	Patient's Ledger Report	224
Patient First Name	112	Perio - Combined Graphic & Data Chart Rep	ort
	156	232	
Letter Merge Reports	130	Perio - Data Chart Report	234
Patient Last Name	1 🗆 /	Perio - Exam Comparison Report	236
Letter Merge Reports	156	Perio - Graphic Chart Report	238
Patient Middle Initial	1 🗆 /	Perio - Pocket Depths Only Report	240
Letter Merge Reports	156	Perio Exam List	242
Patient Name	4.7	Practice Treatment Case Report	252
Appointment Cycle Time Report	16	Prescription Printout	254
Appointment Reminder Cards	18	Pre-Treatment Estimate Aging Report	256
As Soon As Possible List	22	Pre-Treatment Estimates Not Sent Report	258
Audit Report - Appointments	26	Procedures Not Attached to Insurance Repor	rt262
Audit Report - Combined	32	Production Summary Report	264
Audit Report - Patients	34	Provider Revenue - Állocations Report	278
Audit Report - Transactions	38	Provider Revenue - Charges Report	280
Billing Statement	48	Provider Revenue - Credits Report	282
Birthday List	50	Referral Recap Report	288
Clinical Notes Report	64	Referral Slip	290
Continuing Care Cards - No Appointment	78	Referred By Doctor/Other Report	292
Continuing Care Cards - with Appointment	79	RVU Day Sheet Report	300
Continuing Care Display List	80	RVU Production Summary Report	302
Coupon Book - Future Due Payments	82	RVU Utilization Report	308
Coupon Book - Payment Agreements	83	Secondary Insurance Claims Not Created Re	
Daily Appointment List (DX1)	88	310	port
Daily Appointment List Report	90	Secondary Pre-Treatment Estimates Not Crea	atad
Day Sheet (Adjustments) Report	94		312
Day Sheet (Charges and Receipts) Report	98	Report Suspended Credits Report	316
Day Sheet (Receipts) Report	102	Suspended Credits Report	
Day Sheet Report	104	Treatment Plan Approval Papart	318
Dental Encounters Report	110	Treatment Plan Approval Report	320
Document Center Document	116	Treatment Plan Approval Status Report	322
	-	UDS - Age/Gender Report	326

Name (continued)		Provider Name Change	
UDS - Insurance Financial Class Report	334	Audit Report - Providers/Staff	36
		Referral Name	
UDS - Insurance Financial Class Report (201)		Referral Slip	290
UDS - Medicaid/Medicare Report	338	Referral Recap Report	288
UDS - Patient Related Revenue Report	340	Referral Source Name	
UDS - Patient Status Report	342	Patient Questionnaire	218
UDS - Sealant Statistics Report	344	Referred by Doctor/Other Name	
UDS - Tobacco Use and Intervention Report		Referred By Doctor/Other Report	292
Unscheduled Appointment List (DX1)	348	Document Center Document	116
Unscheduled Appointment List (OM)	350	Referred By Name	
Unscheduled Treatment Plans (Condensed)		New Patient List	188
port	352	Referred by Patient Name	
Unscheduled Treatment Plans (Detailed) Rep	port	Document Center Document	116
354	250	Referred Patient Name	
Utilization Report	358	Referred To Doctor Report	296
Walkout - Doctor's Statement	360	Referred to Doctor Name	
Walkout - Family Walkout	362	Referred To Doctor Report	296
Appointment Book View Printout	14	Document Center Document	116
Patient Name Change	0.4	Referred to First Name	
Audit Report - Patients	34	Letter Merge Reports	156
Audit Report - Transactions	38	Referred to Last Name	
Audit Report - Appointments	26	Letter Merge Reports	156
Patient Name on Appointment		Referred to Middle Initial	
Letter Merge Reports	156	Letter Merge Reports	156
Patient's Preferred Name		Referring Patient Name	
Letter Merge Reports	156	Referred By Patient Report	294
Appointment Book View Printout	14	Signer Name	
Practice Name		Treatment Case Report	318
Billing Statement	48	Spouse Name	
Continuing Care Cards - No Appointment	78	Patient Questionnaire	218
Continuing Care Cards - with Appointment	79	Subscriber Name for Primary Insurance	
Coupon Book - Future Due Payments	82	Patient Route Slip	220
Coupon Book - Payment Agreements	83	Patient Questionnaire	218
Letter Merge Reports	156	Subscriber Name for Secondary Insurance	
Perio - Combined Graphic & Data Chart Rep	oort	Patient Route Slip	220
232		Patient Questionnaire	218
Prescription Printout	254	Net	
Truth in Lending Disclosure Statement	324	Net Difference of Current Charges and Fee Schedu	ule
Walkout - Family Walkout	362	for Provider	
Appointment Reminder Cards	18	Day Sheet (Charges and Receipts) Report	98
Provider Name		Net Difference of Total Current Charges and Fee	
Audit Report - Providers/Staff	36	Schedule	
Document Center Document	116	Day Sheet (Charges and Receipts) Report	98
Insurance Carrier List	136	Net RVU	
Letter Merge Reports	156	RVU Day Sheet Report	300
Patient Chart and Progress Notes Printout	198	Net RVU for Clinic	
Patient Chart Printout	200	RVU Day Sheet Report	300
Patient Treatment Case Report	222	Net RVU for Medicaid Procedures	
Perio - Combined Graphic & Data Chart Rep	oort	<b>RVU Production Summary Report</b>	302
232		Net RVU for Provider	
Perio - Exam Comparison Report	236	RVU Day Sheet Report	300
Perio - Graphic Chart Report	238	Net RVU of Medicaid Procedures for Clinic	
Practice Organization List	248	RVU Production Summary Report	302
Practice Statistics Report	250	Net RVU of Medicaid Procedures for Provider	
Prescription Printout	254	RVU Production Summary Report	302
Provider IDs List	276	Net RVU of Non-Medicaid Procedures	
Referral Recap Report	288	RVU Production Summary Report	302
Referral Slip	290	Net RVU of Non-Medicaid Procedures for Clinic	202
Treatment Case Report	318	RVU Production Summary Report	302
Walkout - Doctor's Statement	360	Net RVU of Non-Medicaid Procedures for Provider	
Appointment Reminder Cards	18	RVU Production Summary Report	302

Net (continued)		Number of New Patients (in Month and Year)	
Net RVU of Procedures		Practice Statistics Report	250
RVU Production Summary Report	302	Number of New Patients for Clinic	
Net RVU of Procedures for Clinic	302	Analysis Summary Report - Standard	12
RVU Production Summary Report	302	Analysis Summary Report - Daily	8
Net RVU of Procedures for Provider	302	Number of New Patients for Provider	
RVU Production Summary Report	302	Analysis Summary Report - Standard	12
Total Net RVU	302	Analysis Summary Report - Daily	8
	300	Number of New Patients from Previous Month	
RVU Day Sheet Report	300	Day Sheet (Charges and Receipts) Report	98
Net Change		Number of New Patients from Previous Month for	
Amount of Net Change	2/0	Provider	
Provider A/R Totals - Daily Report	268	Day Sheet (Charges and Receipts) Report	98
Amount of Net Change for Clinic	10	Number of New Patients MTD	
Analysis Summary Report - Standard	12 8	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	0	Number of New Patients MTD for Provider	
Amount of Net Change for Provider	10	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12 268	Number of New Patients YTD	
Provider A/R Totals - Daily Report	200 270	Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Standard Report	8	Number of New Patients YTD for Provider	
Analysis Summary Report - Daily	0	Day Sheet (Charges and Receipts) Report	98
Net Change Analysis Summary Report - Standard	12	Number of New-patient Encounters	
Analysis Summary Report - Standard  Analysis Summary Report - Daily	8	Meaningful Use Measure Calculation List	160
Net Change in Balance	O	Number of Referred New Patients (in Month and Y	
Day Sheet (Charges and Receipts) Report	98	Practice Statistics Report	250
Net Change in Balance for Provider	70	Percent of Referred New Patients (in Month and Ye	
Day Sheet (Charges and Receipts) Report	98	Practice Statistics Report	250
Total Amount of Net Change	70	Total Active New Patients	
Analysis Summary Report - Standard	12	New Patient List	188
Provider A/R Totals - Daily Report	268	Total Archived New Patients	400
Provider A/R Totals - Standard Report	270	New Patient List	188
Analysis Summary Report - Daily	8	Total Inactive New Patients	400
New Appointment	O	New Patient List	188
Number of New Appointments		Total New Patients	100
Daily Summary Report	92	New Patient List	188
New Family	, _	Total Non-patient New Patients  New Patient List	188
Number of New Families		Total Number of New Patients	100
Daily Summary Report	92		12
New Head of House	/2	Analysis Summary Report - Standard Day Sheet Report	104
Number of New Families		Analysis Summary Report - Daily	8
Daily Summary Report	92	Total Number of New Patients for Clinic	0
New Patient	12	Day Sheet Report	104
Current Number of New Patients		Total Number of New Patients for Provider	104
Day Sheet (Charges and Receipts) Report	98	Day Sheet Report	104
Current Number of New Patients for Provider	70	•	104
Day Sheet (Charges and Receipts) Report	98	Non-guarantor	
New Patients (Average)	70	Number of Patient Non-guarantors	250
Practice Analysis Report	246	Practice Statistics Report	230
New Patients (for Date Range)	240	Percent of Patient Non-guarantors	250
Practice Analysis Report	246	Practice Statistics Report  Non-insurance	230
New Patients (MTD)	240	Revenue for Provider from Non-insurance Sources	
Practice Analysis Report	246	Provider Revenue - Charges Report	280
New Patients (YTD)	210		282
Practice Analysis Report	246	Provider Revenue - Credits Report	
Number of New Families	2 10	Provider Revenue - Summary Report	284 278
Daily Summary Report	92	Provider Revenue - Allocations Report Total Revenue from Non-insurance	2/0
Number of New Patients	, _	Provider Revenue - Charges Report	280
Analysis Summary Report - Standard	12	Provider Revenue - Charges Report	282
Daily Summary Report	92	Provider Revenue - Credits Report  Provider Revenue - Summary Report	284
Analysis Summary Report - Daily	8	Provider Revenue - Allocations Report	204

Non-insured		Non-patient	
Amount of Non-insured Charges (Average)		Number of Non-patient Guarantors	
Practice Analysis Report	246	Practice Statistics Report	250
Amount of Non-insured Charges (for Date Range)		Percent of Non-patient Guarantors	
Practice Analysis Report	246	Practice Statistics Report	250
Amount of Non-insured Charges (MTD)	047	Not Created	
Practice Analysis Report	246	Total Amount of Secondary Claims not Created	
Amount of Non-insured Charges (YTD)	24/	Secondary Insurance Claims Not Created Re	port
Practice Analysis Report	246	310	
Non-Medicaid		Not Sent	
Amount of Lab Expenses of Non-Medicaid Proced	ures	Total Amount of Pre-treatment Estimates not Sent	
for Clinic	302	Pre-Treatment Estimates Not Sent Report	258
RVU Production Summary Report  Amount of Lab Expenses of Non-Medicaid Proced		Total Amount of Primary and Secondary Claims no	
for Provider	ures	Insurance Claims Not Sent Report	146
RVU Production Summary Report	302	Total Amount of Primary Claims not Sent Insurance Claims Not Sent Report	146
Amount of Non-Medicaid Procedures for Clinic	302	Total Amount of Primary Pre-treatment Estimates r	
RVU Production Summary Report	302	Sent	101
Production Summary Report	264	Pre-Treatment Estimates Not Sent Report	258
Amount of Non-Medicaid Procedures for Provider	201	Total Amount of Secondary Claims not Sent	230
RVU Production Summary Report	302	Insurance Claims Not Sent Report	146
Production Summary Report	264	Total Amount of Secondary Pre-treatment Estimate	
Average Amount of Non-Medicaid Procedures	201	Created	,5 110
RVU Production Summary Report	302	Secondary Pre-Treatment Estimates Not Cre	ated
Production Summary Report	264	Report	312
Average Amount of Non-Medicaid Procedures for		Total Amount of Secondary Pre-treatment Estimate	
RVU Production Summary Report	302	Sent	
Production Summary Report	264	Pre-Treatment Estimates Not Sent Report	258
Average Amount of Non-Medicaid Procedures for		Note	
Provider		Account Note	
RVU Production Summary Report	302	Collections Manager List	74
Production Summary Report	264	Appointment Note	
Net RVU of Non-Medicaid Procedures		Patient Notes Report	212
RVU Production Summary Report	302	Appointment Notes	
Net RVU of Non-Medicaid Procedures for Clinic		Appointment Book View Printout	14
RVU Production Summary Report	302	Clinical Note	
Net RVU of Non-Medicaid Procedures for Provider		Patient Notes Report	212
RVU Production Summary Report	302	Patient Chart and Progress Notes Printout	198
Percent of Non-Medicaid Procedures		Clinical Note Clinic	
RVU Production Summary Report	302	Clinical Notes Report	64
Production Summary Report	264	Clinical Note Date	
Percent of Non-Medicaid Procedures for Clinic	200	Patient Notes Report	212
RVU Production Summary Report	302	Clinical Notes Report	64
Production Summary Report	264	Clinical Note Number	
Percent of Non-Medicaid Procedures for Provider	202	Clinical Notes Report	64
RVU Production Summary Report	302	Clinical Note Page Number	
Production Summary Report Quantity of Non-Medicaid Procedures for Clinic	264	Clinical Notes Report	64
	302	Clinical Note Provider	/ /
RVU Production Summary Report Production Summary Report	264	Clinical Notes Report Clinical Note Text	64
Quantity of Non-Medicaid Procedures for Provider			
RVU Production Summary Report	302	Clinical Notes Report Clinical Note Time	64
Production Summary Report	264	Clinical Notes Report	6.1
Total Amount of Lab Expenses of Non-Medicaid Pr		Continuing Care Note	64
dures	1000	Patient Notes Report	212
RVU Production Summary Report	302	Letter Merge Reports	156
Total Amount of Non-Medicaid Procedures	002	Continuing Care Note Continuing Care Due Date	130
RVU Production Summary Report	302	Patient Notes Report	212
Production Summary Report	264	Continuing Care Note Continuing Care Type	Z 1 Z
Total Quantity of Non-Medicaid Procedures		Patient Notes Report	212
RVU Production Summary Report	302	Custom Message	Z 1 Z
Production Summary Report	264	Appointment Reminder Cards	18

Note (continued)		Provider NPI Number	
Custom Nata		Provider IDs List	276
Custom Note Walkout - Family Walkout	362	Prescription Printout	254
Walkout - Family Walkout  Walkout - Doctor's Statement	360	Rendering Provider NPI Number	
Custom Notes	300	Dental Encounters Report	110
Custom Practice Information Report	86	Number	
Day Note	00	Clinical Note Number	
Appointment Book View Printout	14	Clinical Notes Report	64
Family Alert Note	17	Number	
Patient Notes Report	212	UDS - Insurance Financial Class Report	334
Guarantor Note	212	UDS - Insurance Financial Class Report	334
Patient Notes Report	212	UDS - Insurance Financial Class Report	334
Aging/Credit Balance Report	6	Patient Home Phone Number	22
Insurance Claim Note		As Soon As Possible List	22 64
Patient Notes Report	212	Clinical Notes Report	80
Insurance Plan Note		Continuing Care Display List	88
Patient Notes Report	212	Daily Appointment List (DX1) Daily Appointment List Report	90
Lab Case Note		Day Sheet (Charges and Receipts) Report	98
Patient Notes Report	212	Day Sheet Report	104
Last Payment Agreement Note		Letter Merge Reports	156
Payment Agreement Report	228	Patient Ledger Report	206
Next Appointment Note		Patient List	208
Patient Route Slip	220	Patient List (Filtered)	210
Note		Patient Notes Report	212
Document Center List	118	Patient Questionnaire	218
Number of Patients with Searchable Clinical Notes		Patient Route Slip	220
Meaningful Use Measure Calculation List	160	Prescription Printout	254
Patient Alert Note		Referral Recap Report	288
Patient Notes Report	212	Referral Slip	290
Patient Note		Treatment Plan Approval Report	320
Patient Route Slip	220	Treatment Plan Approval Status Report	322
Patient Notes Report	212	Unscheduled Appointment List (DX1)	348
Payment Plan Note	040	Unscheduled Appointment List (OM)	350
Patient Notes Report	212	Unscheduled Treatment Plans (Condensed) R	≀e-
Perio Exam Note	212	port	352
Patient Notes Report	212	Unscheduled Treatment Plans (Detailed) Rep	ort
Prescription Note Prescription Printout	254	354	
Procedure Note	234	Appointment Book View Printout	14
Treatment Case Report	318	Payment Agreement Payment Number	
Treatment Case Report  Treatment Plan Approval Report	320	Payment Agreement Amortization Schedule	226
Treatment Plan Approval Status Report	322	Payment Number	
Patient Chart and Progress Notes Printout	198	Coupon Book - Payment Agreements	83
Referral Note	170	Coupon Book - Future Due Payments	82
Referral Slip	290	Numerator Code	
Referral Recap Report	288	Numerator Codes for Provider	407
Statement Note		Oral Health Education Report	196
Patient Notes Report	212	Periodontal Exam Report	244
Note Status		Initial Health History Report	134
Clinical Note Status		Total Numerator Codes for All Clinics Oral Health Education Report	196
Clinical Notes Report	64	Periodontal Exam Report	244
Notes		Initial Health History Report	134
Case Notes		Total Numerator Codes for Clinic	101
Treatment Case Report	318	Oral Health Education Report	196
Patient Treatment Case Report	222	Periodontal Exam Report	244
NPI Number		Initial Health History Report	134
Insurance Plan Group NPI Number		Nutrition Counseling	
Dental Encounters Report	110	Number of Patients 3 - 17 Years who Received Nutr	ition
NPI Number	0.40	Counseling	
Practice Organization List	248	Clinical Quality Measures List	66

Office		Operator	
Amount of Office Portion		Operator	
Patient Treatment Case Report	222	Deposit Slip	112
Amount of Office Portion for Case		Appointment Book View Printout	14
Patient Treatment Case Report	222	Operator ID	
Amount of Office Portion for Visit		Day Sheet (Receipts) Report	102
Patient Treatment Case Report	222	Day Sheet (Adjustments) Report	94
Number of Office Visits		Total Amount of Payment Type for Operator	
Meaningful Use Measure Calculation List	160	Deposit Slip	112
Number of Office Visits where Patient Received CS	100	Total Number of Payment Type Items for Operator	112
(Clinical Summary)		Deposit Slip	112
Meaningful Use Measure Calculation List	160	Operatory	112
Provider Office Phone Number	100		
Provider IDs List	276	Next Appointment Operatory ID	220
	2/0	Patient Route Slip	220
Office Journal		Operatory Association and	27
Office Journal Entry	400	Audit Report - Appointments	26
Office Journal Report	190	Appointment Book View Printout	14
Office Journal Entry Date	400	Operatory Change	0.4
Office Journal Report	190	Audit Report - Appointments	26
Office Journal Entry Information		Operatory ID	
Office Journal Report	190	Daily Appointment List (DX1)	88
Office Journal Entry Time		Daily Appointment List Report	90
Office Journal Report	190	Operatory Appointment List Report	194
Previous Office Journal Entry		As Soon As Possible List	22
Collections Manager List	74	Option	
Previous Office Journal Type		Audit Log Option	
Collections Manager List	74	Audit Report - Audit Log Status	28
Office Journal Type		Order	
Previous Office Journal Type		Number of Diagnostic Imaging Orders Recorded U	Ising
Collections Manager List	74	CPOE (Computerized Provider Order Entry)	J
Office Phone		Meaningful Use Measure Calculation List	160
Office Number		Number of Laboratory Tests Ordered	
Practice Organization List	248	Meaningful Use Measure Calculation List	160
Office Portion	0	Number of Prescriptions Ordered	
Amount of Office Portion		Meaningful Use Measure Calculation List	160
Patient Treatment Case Report	222	Number of Prescriptions Ordered Using CPOE (Cor	
Amount of Office Portion for Case		puterized Provider Order Entry)	
Patient Treatment Case Report	222	Meaningful Use Measure Calculation List	160
Amount of Office Portion for Visit		Number of Radiology Orders	100
Patient Treatment Case Report	222	Meaningful Use Measure Calculation List	160
Office Visit	222	Number of Radiology Orders Recorded Using CPO	
Number of Office Visits for Insurance Carrier		(Computerized Provider Order Entry)	_
	250	Meaningful Use Measure Calculation List	160
Utilization Report	358	Orthodontics	100
RVU Utilization Report	308		
Total Number of Office Visits	250	Insurance Coverage Percent (Orthodontics) for Prim	nary
Utilization Report	358	Insurance	220
RVU Utilization Report	308	Patient Route Slip	220
On Hold		Insurance Coverage Percent (Orthodontics) for Sec	ona-
Claim On Hold Date		ary Insurance	000
Insurance Claim Aging Report	144	Patient Route Slip	220
Pre-treatment Estimate On Hold Date		Other	
Pre-Treatment Estimate Aging Report	256	Amount of Other Applied Credit Adjustments for C	
On Time		Analysis Summary Report - Standard	12
Number of On Time Appointments		Day Sheet Report	104
Appointment Statistics Report	20	Analysis Summary Report - Daily	8
On-Patient		Amount of Other Applied Credit Adjustments for	
Total Non-patient New Patients		Provider	
New Patient List	188	Analysis Summary Report - Standard	12
		Day Sheet Report	104
		Analysis Summary Report - Daily	8

Other (continued)	Amount of Other Deductible Owed to Secondary Insur
Amount of Other Applied Credit Initial Balances for	ance Patient Route Slip 220
Clinic	Lifetime/Individual/Standard Other Deductible
Day Sheet Report 104	Insurance Carrier List 136
Amount of Other Applied Credit Initial Balances for	Number of Other Gender
Provider	UDS - Age/Gender Report 320
Day Sheet Report 104	Number of Other Gender for Clinic
Amount of Other Applied Credit Special Adjustments	
for Clinic	UDS - Age/Gender Report 326
Day Sheet Report 104	Number of Other Gender for Provider
Amount of Other Applied Credit Special Adjustments	UDS - Age/Gender Report 326 Number of Other Patients
for Provider	
Day Sheet Report 104	Practice Statistics Report 250
Amount of Other Applied Insurance Payments for Clinic	Other Applied Credit Adjustment Amount
Analysis Summary Report - Standard 12	Analysis Summary Report - Standard 12
Day Sheet Report 104	Analysis Summary Report - Daily
Analysis Summary Report - Daily 8	Other Applied Insurance Payment Amount
Amount of Other Applied Insurance Payments for	Analysis Summary Report - Standard 12
Provider	Analysis Summary Report - Daily
Analysis Summary Report - Standard 12	Other Applied Payment
Day Sheet Report 104	Analysis Summary Report - Standard 12
Analysis Summary Report - Daily 8	Other Applied Payment Amount
Amount of Other Applied Payments for Clinic	Analysis Summary Report - Daily
Analysis Summary Report - Standard 12	Other Credit Initial Balance
Day Sheet Report 104	Analysis Summary Report - Standard 12
Analysis Summary Report - Daily 8	Analysis Summary Report - Daily
Amount of Other Applied Payments for Provider	Other Credit Special Adjustment Amount
Analysis Summary Report - Standard 12	Analysis Summary Report - Standard 12
Day Sheet Report 104	Analysis Summary Report - Daily
Analysis Summary Report - Daily 8	Other Deductible Met
Amount of Other Credit Initial Balances for Clinic	Insurance Carrier List 136
	Other Deductible Owed by Family to Primary Insurance
, ,	Treatment Case Report 318
Analysis Summary Report - Daily 8 Amount of Other Credit Initial Balances for Provider	Other Deductible Owed by Family to Secondary Insur-
	ance
Analysis Summary Report - Standard 12 Analysis Summary Report - Daily 8	Treatment Case Report 318
- / / - / - / - /	Other Deductible Owed by Patient to Primary Insurance
Amount of Other Credit Special Adjustments for Clinic	Treatment Case Report 318
Analysis Summary Report - Standard 12 Analysis Summary Report - Daily 8	Patient Treatment Case Report 222
. , , , ,	Other Deductible Owed by Patient to Secondary Insur-
Amount of Other Credit Special Adjustments for Pro-	ance
vider	Treatment Case Report 318
Analysis Summary Report - Standard 12	Patient Treatment Case Report 222
Analysis Summary Report - Daily 8	Percent of Other Patients
Amount of Other Debit Adjustments (Average)	Practice Statistics Report 250
Practice Analysis Report 246	Total Amount of Other Applied Credit Adjustments
Amount of Other Debit Adjustments (for Date Range)	Analysis Summary Report - Standard 12
Practice Analysis Report 246	Day Sheet Report 104
Amount of Other Debit Adjustments (MTD)	Analysis Summary Report - Daily
Practice Analysis Report 246	Total Amount of Other Applied Credit Initial Balances
Amount of Other Debit Adjustments (YTD)	Day Sheet Report 104
Practice Analysis Report 246	Total Amount of Other Applied Credit Special Adjust-
Amount of Other Deductible Owed by Family to Pri-	ments
mary Insurance	Day Sheet Report 104
Patient Route Slip 220	Total Amount of Other Applied Insurance Payments
Amount of Other Deductible Owed by Family to Sec-	Analysis Summary Report - Standard 12
ondary Insurance	Day Sheet Report 104
Patient Route Slip 220	Analysis Summary Report - Daily
Amount of Other Deductible Owed to Primary Insur-	Total Amount of Other Applied Payments
ance	Analysis Summary Report - Standard 12
Patient Route Slip 220	Day Sheet Report 10 <sup>4</sup>
	Analysis Summary Report - Daily

Other (continued)		Owed
Total Amount of Other Credit Initial Balances		Amount of Other Deductible Owed by Family to Pri-
Analysis Summary Report - Standard	12	mary Insurance
Analysis Summary Report - Standard  Analysis Summary Report - Daily	8	Patient Route Slip 220
Total Amount of Other Credit Special Adjustments	O	Amount of Other Deductible Owed by Family to Sec-
Analysis Summary Report - Standard	12	ondary Insurance
Analysis Summary Report - Standard  Analysis Summary Report - Daily	8	Patient Route Slip 220
Total Number of Other Gender	O	Amount of Other Deductible Owed to Primary Insur-
UDS - Age/Gender Report	326	ance
Other ID	320	Patient Route Slip 220
Other ID		Amount of Other Deductible Owed to Secondary Insur-
- · · · · · ·	34	ance
Audit Report - Patients	34	Patient Route Slip 220
Other ID Change	2.4	Amount of Preventative Deductible Owed by Family to
Audit Report - Patients	34	Primary Insurance
Patient Other ID	210	Patient Route Slip 220
Patient List (Filtered)	210	Amount of Preventative Deductible Owed by Family to
Letter Merge Reports	156	Secondary Insurance
Other Number		Patient Route Slip 220
Patient Other Number		Amount of Preventative Deductible Owed to Primary
Patient Questionnaire	218	Insurance
Patient List	208	Patient Route Slip 220
Spouse Other Number		Amount of Preventative Deductible Owed to Secondary
Patient Questionnaire	218	Insurance
Other Payment		Patient Route Slip 220
Subtotal of Other Retroactive Payment Amount Co	-	Amount of Standard Deductible Owed by Family to
lected for Financial Class Type		Primary Insurance
UDS - Patient Related Revenue Report	340	Patient Route Slip 220
Subtotal of Other Retroactive Payment Amount Co	-	Amount of Standard Deductible Owed by Family to
lected for Payer Category		Secondary Insurance
UDS - Patient Related Revenue Report	340	Patient Route Slip 220
Total Other Retroactive Payment Amount Collected	d for	Amount of Standard Deductible Owed to Primary Insur-
Financial Class Type		ance
UDS - Patient Related Revenue Report	340	Patient Route Slip 220
Total Other Retroactive Payment Amount Collected	d for	Amount of Standard Deductible Owed to Secondary
Patient		Insurance
UDS - Patient Related Revenue Report	340	Patient Route Slip 220
Total Other Retroactive Payment Amount Collected	d for	Other Deductible Owed by Family to Primary Insurance
Payer Category		Treatment Case Report 318
UDS - Patient Related Revenue Report	340	Other Deductible Owed by Family to Secondary Insur-
Outpatient Visit		ance
Number of Patients 18 - 85 Years with Outpatient V	isits	Treatment Case Report 318
(with Exclusions)	15115	
Clinical Quality Measures List	66	Other Deductible Owed by Patient to Primary Insurance
Number of Patients 3 - 17 Years with Outpatient Vis		Treatment Case Report 318
(with Exclusions)	511.5	Patient Treatment Case Report 222
	66	Other Deductible Owed by Patient to Secondary Insur-
Clinical Quality Measures List	00	ance
Outstanding		Treatment Case Report 318
Outstanding Primary Insurance Estimated Amount	222	Patient Treatment Case Report 222
Treatment Plan Approval Status Report	322	Preventative Deductible Owed by Family to Primary Ins
Treatment Plan Approval Report	320	Treatment Case Report 318
Outstanding Secondary Insurance Estimated Amou		Preventative Deductible Owed by Family to Secondary
Treatment Plan Approval Status Report	322	Ins
Treatment Plan Approval Report	320	Treatment Case Report 318
Override		Preventative Deductible Owed by Patient to Primary Ins
Overriding User		Treatment Case Report 318
Audit Report - Clinics	30	Patient Treatment Case Report 222
Audit Report - Combined	32	Preventative Deductible Owed by Patient to Secondary
Audit Report - Patients	34	Ins
Audit Report - Providers/Staff	36	Treatment Case Report 318
Audit Report - Transactions	38	Patient Treatment Case Report 222
Audit Report - Appointments	26	

Owed (continued)		Amount of Completed Procedures for Patient		
Standard Deductible Owed by Family to Primary	Incur	Procedures Not Attached to Insurance Repo		
ance	IIISUI-	Amount of Estimated Primary Insurance Benefits R	ίe-	
Treatment Case Report	318	maining YTD for Patient		
Standard Deductible Owed by Family to Second		Treatment Case Report	318	
Insurance	iaiy	Patient Treatment Case Report	222	
Treatment Case Report	318	Amount of Estimated Secondary Insurance Benefit	ts	
Standard Deductible Owed by Patient to Primary		Remaining YTD for Patient		
ance	y IIISUI-	Treatment Case Report	318	
Treatment Case Report	318	Patient Treatment Case Report	222	
Patient Treatment Case Report	222	Amount of Patient Portion		
Standard Deductible Owed by Patient to Second		Patient Treatment Case Report	222	
Insurance	Jaiy	Practice Treatment Case Report	252	
Treatment Case Report	318	Treatment Case Report	318	
Patient Treatment Case Report	222	Patient Chart Printout	200	
	222	Amount of Patient Portion for Case		
Page Clinical Nata Baga Number		Practice Treatment Case Report	252	
Clinical Note Page Number	4.1	Patient Treatment Case Report	222	
Clinical Notes Report Number of Pages	64	Amount of Patient Portion for Visit		
Document Center List	118	Practice Treatment Case Report	252	
	110	Treatment Case Report	318	
Paid	C	Patient Treatment Case Report	222	
Amount of Primary Insurance Paid Benefits YTD	TOT	Amount of Pending Estimated Primary Insurance F	or-	
Family	210	tions YTD for Patient		
Treatment Case Report	318	Treatment Case Report	318	
Paid in by		Patient Treatment Case Report	222	
Paid in by Name	440	Amount of Pending Estimated Secondary Insurance	ce	
Deposit Slip	112	Portions YTD for Patient		
Paint Type		Treatment Case Report	318	
Paint Type		Patient Treatment Case Report	222	
Procedure Code List	260	Amount of Primary Insurance Paid Benefits YTD fo	r	
Dental Diagnostic Code List	108	Patient		
Participating Provider		Treatment Case Report	318	
Number of Participating Providers		Patient Treatment Case Report	222	
Insurance Carrier List	136	Amount of Secondary Paid Benefits for Patient		
Past Due		Treatment Case Report	318	
Payment Agreement Amount Past Due		Patient Treatment Case Report	222	
Payment Agreement Report	228	Amount of Sliding Discounts for Patient		
Total Amount of Payment Agreement Payments	Past	UDS - Patient Related Revenue Report	340	
Due		Average Charge per Patient		
Payment Agreement Report	228	Analysis Summary Report - Standard	12	
Patient		Day Sheet Report	104	
Accessed Patient Information		Analysis Summary Report - Daily	8	
Audit Report - Combined	32	Average Charge per Patient for Clinic		
Address of Patient on Appointment		Analysis Summary Report - Standard	12	
Letter Merge Reports	156	Day Sheet Report	104	
Amount Collected for Patient		Analysis Summary Report - Daily	8	
UDS - Patient Related Revenue Report	340	Average Charge per Patient for Provider		
Amount of Allowances for Patient		Analysis Summary Report - Standard	12	
UDS - Patient Related Revenue Report	340	Day Sheet Report	104	
Amount of Annual Primary Insurance Plan Benefi	ts for	Analysis Summary Report - Daily	8	
Patient		Average Charge per Patient MTD		
Treatment Case Report	318	Day Sheet (Charges and Receipts) Report	98	
Patient Treatment Case Report	222	Average Charge per Patient MTD for Provider		
Amount of Annual Secondary Insurance Plan Ber	nefits	Day Sheet (Charges and Receipts) Report	98	
for Patient		Average Production per Patient		
Treatment Case Report	318	Analysis Summary Report - Standard	12	
Patient Treatment Case Report	222	Day Sheet Report	104	
Amount of Bad Debt Write-offs for Patient		Analysis Summary Report - Daily	8	
UDS - Patient Related Revenue Report	340	Average Production per Patient at Clinic from Refe	erral	
Amount of Charges for Patient		Source		
UDS - Patient Related Revenue Report	340	Referral Analysis Report	286	

Patient (continued)		Financial Class Type	
Average Production nor Potiont for Clinic		UDS - Patient Related Revenue Report	340
Average Production per Patient for Clinic	12	UDS - Insurance Financial Class Report	334
Analysis Summary Report - Standard	104	Gender Identity	
Day Sheet Report		UDS - Patient Status Report	342
Analysis Summary Report - Daily	8	Grand Total Amount of Patient Payments Received	
Average Production per Patient for Provider	10	Insurance Transaction Analysis Report	152
Analysis Summary Report - Standard	12	Grand Total Number of Patient Payments Received	
Day Sheet Report	104	Insurance Transaction Analysis Report	152
Analysis Summary Report - Daily	8	Homeless Status	
Average Production Per Patient from Referral Sour		UDS - Patient Status Report	342
Referral Analysis Report	286	Housing Status	
Average Production Per Patient from Referral Sour		UDS - Patient Status Report	342
Referral Analysis Report	286	Language	
Average Production per Patient MTD	00	UDS - Patient Status Report	342
Day Sheet (Charges and Receipts) Report	98	Number of Active Patient Guarantors	
Average Production per Patient MTD for Provider	00	Practice Statistics Report	250
Day Sheet (Charges and Receipts) Report	98	Number of Active Patients	
Best Time to Call Patient	210	Practice Statistics Report	250
Patient Questionnaire	218	Practice Analysis Report	246
Birth Date	1 1 1	Number of Charts Sampled	
Insurance Claim Aging Report	144	UDS - Sealant Statistics Report	344
Insurance Eligibility Report	150	Number of Divorced Patients	
Insurance Transaction Analysis Report	152	Practice Statistics Report	250
Letter Merge Reports	156	Number of Female Patients	
Birthday List Chart Number	50	Practice Statistics Report	250
	1/	Number of Insured Active Patients	
Appointment Cycle Time Report	16 224	Practice Analysis Report	246
Patient's Ledger Report		Number of Insured Patients	
Appointment Book View Printout	14	Insurance Carrier List	136
Current Average Charge per Patient	98	Number of Male Patients	
Day Sheet (Charges and Receipts) Report	70	Practice Statistics Report	250
Current Average Charge per Patient for Provider	00	Number of Married Patients	
Day Sheet (Charges and Receipts) Report	98	Practice Statistics Report	250
Current Average Production per Patient	98	Number of Medicaid and Medicare Patients	
Day Sheet (Charges and Receipts) Report		UDS - Medicaid/Medicare Report	338
Current Average Production per Patient for Provid	er 98	Number of Medicaid and Medicare Patients at Clini	
Day Sheet (Charges and Receipts) Report Current Number of Patients Seen	70	UDS - Medicaid/Medicare Report	338
Day Sheet (Charges and Receipts) Report	98	Number of Medicaid and Medicare Patients for Pro	) <del>-</del>
	70	vider	
Current Number of Patients Seen by Provider Day Sheet (Charges and Receipts) Report	98	UDS - Medicaid/Medicare Report	338
Employer Address (for Patient)	70	Number of Medicaid and Medicare Patients in First	: Age
Patient Questionnaire	218	Group	
Employer Name (for Patient)	210	UDS - Medicaid/Medicare Report	338
Patient Questionnaire	218	Number of Medicaid and Medicare Patients in First	: Age
Estimated Amount of Patient's Portion	210	Group at Clinic	
Patient Treatment Case Report	222	UDS - Medicaid/Medicare Report	338
Treatment Case Report	318	Number of Medicaid and Medicare Patients in First	: Age
Patient Proposed Treatment Case Report (Yo		Group for Provider	
Care Plan)	216	UDS - Medicaid/Medicare Report	338
Estimated Patient Portion	210	Number of Medicaid and Medicare Patients in First	: Age
Patient Route Slip	220	Group in ZIP Code	
Ethnicity	220	UDS - Medicaid/Medicare Report	338
UDS - Patient Status Report	342	Number of Medicaid and Medicare Patients in First	: Age
Exported Patient Health Information	342	Group with Financial Class	
	32	UDS - Medicaid/Medicare Report	338
Audit Report - Combined Financial Class	SZ	Number of Medicaid and Medicare Patients in Seco	ond
UDS - Insurance Financial Class Report (2013	3) 334	Age Group	
UDS - Insurance Financial Class Report (201. UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
UDS - Intedicato/Medicare Report UDS - Patient Status Report	330 342	Number of Medicaid and Medicare Patients in Seco	ond
Insurance Carrier List	342 136	Age Group at Clinic	
mourance Carrier List	150	UDS - Medicaid/Medicare Report	338

Patient (continued)		Number of Medicare Patients in First Age Group	000
Number of Medicaid and Medicare Patients in Seco	nd	UDS - Medicaid/Medicare Report	338
Age Group for Provider		Number of Medicare Patients in First Age Group at	
UDS - Medicaid/Medicare Report	338	Clinic UDS - Medicaid/Medicare Report	338
Number of Medicaid and Medicare Patients in Seco	ond	Number of Medicare Patients in First Age Group for	
Age Group in ZIP Code		Provider	ı
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid and Medicare Patients in Seco	ond	Number of Medicare Patients in First Age Group in	
Age Group with Financial Class		Code	211
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid and Medicare Patients in ZIP		Number of Medicare Patients in First Age Group with	
Code		Financial Class	•
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid and Medicare Patients with Fi	nan-	Number of Medicare Patients in Second Age Group	
cial Class		UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicare Patients in Second Age Group	at
Number of Medicaid Patients		Clinic	
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid Patients at Clinic	000	Number of Medicare Patients in Second Age Group	o for
UDS - Medicaid/Medicare Report	338	Provider	
Number of Medicaid Patients for Provider	220	UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicare Patients in Second Age Group	o in
Number of Medicaid Patients in First Age Group	220	ZIP Code	
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid Patients in First Age Group at		Number of Medicare Patients in Second Age Group	)
Clinic	220	with Financial Class	
UDS - Medicaid/Medicare Report	338	UDS - Medicaid/Medicare Report	338
Number of Medicaid Patients in First Age Group for	r	Number of Medicare Patients in ZIP Code	
Provider	220	UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Medicare Patients with Financial Class	
Number of Medicaid Patients in First Age Group in Code	∠II	UDS - Medicaid/Medicare Report	338
UDS - Medicaid/Medicare Report	338	Number of Other Patients	
Number of Medicaid Patients in First Age Group wi		Practice Statistics Report	250
Financial Class	LII	Number of Patient Non-guarantors	
UDS - Medicaid/Medicare Report	338	Practice Statistics Report	250
Number of Medicaid Patients in Second Age Group		Number of Patients <6 or 65+ Years	4.0
UDS - Medicaid/Medicare Report	338	Meaningful Use Measure Calculation List	160
Number of Medicaid Patients in Second Age Group		Number of Patients <6 or 65+ Years who Received A	∆p-
Clinic		pointment Reminders	1/0
UDS - Medicaid/Medicare Report	338	Meaningful Use Measure Calculation List	160
Number of Medicaid Patients in Second Age Group		Number of Patients 0 - 19 Years	, ,
Provider		Clinical Quality Measures List	- 66
UDS - Medicaid/Medicare Report	338	Number of Patients 0 - 19 Years with Fluoride Varnis Clinical Quality Measures List	sn 66
Number of Medicaid Patients in Second Age Group	in in	Number of Patients 0 - 19 Years with Tooth Decay o	
ZIP Code		Cavities	ı
UDS - Medicaid/Medicare Report	338	Clinical Quality Measures List	66
Number of Medicaid Patients in Second Age Group	)	Number of Patients 0 - 19 Years with Visit	00
with Financial Class		Clinical Quality Measures List	66
UDS - Medicaid/Medicare Report	338	Number of Patients 0 - 2 Years	
Number of Medicaid Patients in ZIP Code		Practice Statistics Report	250
UDS - Medicaid/Medicare Report	338	Number of Patients 0 - 2 Years Seen	
Number of Medicaid Patients with Financial Class		Meaningful Use Measure Calculation List	160
UDS - Medicaid/Medicare Report	338	Number of Patients 0 - 2 Years with Vital Sign Readi	
Number of Medicare Patients		Meaningful Use Measure Calculation List	160
UDS - Medicaid/Medicare Report	338	Meaningful Use Measure Calculation List	160
Number of Medicare Patients at Clinic		Number of Patients 11 - 12 Years	
UDS - Medicaid/Medicare Report	338	Practice Statistics Report	250
Number of Medicare Patients for Provider		Number of Patients 13 - 14 Years	
UDS - Medicaid/Medicare Report	338	Practice Statistics Report	250

Patient (continued)		Number of Patients 3 - 17 Years with Medical Encouters (with Exclusions)	ın-
Number of Patients 13+ Years Seen		Clinical Quality Measures List	66
Meaningful Use Measure Calculation List	160	Number of Patients 3 - 17 Years with Outpatient Vis	
Meaningful Use Measure Calculation List	160	(with Exclusions)	
Number of Patients 13+ Years with Smoking Statu		Clinical Quality Measures List	66
Meaningful Use Measure Calculation List	160	Number of Patients 3 - 4 Years	
Meaningful Use Measure Calculation List	160	Practice Statistics Report	250
Number of Patients 15 - 16 Years		Number of Patients 3+ Years with Vital Sign Readin	
Practice Statistics Report	250	Meaningful Use Measure Calculation List	160
Number of Patients 17 - 20 Years		Number of Patients 3+ Years Seen	
Practice Statistics Report	250	Meaningful Use Measure Calculation List	160
Number of Patients 18 - 64 Years		Number of Patients 3+ Years with Vital Sign Reading	
Clinical Quality Measures List	66	Meaningful Use Measure Calculation List	160
Number of Patients 18 - 64 Years with Abnormal E	3MI	Number of Patients 31 - 40 Years	
Reading and Follow Up		Practice Statistics Report	250
Clinical Quality Measures List	66	Number of Patients 41 - 50 Years	200
Number of Patients 18 - 64 Years with Medical End	coun-	Practice Statistics Report	250
ters (with Exclusions)		Number of Patients 5 - 6 Years	250
Clinical Quality Measures List	66	Practice Statistics Report	250
Number of Patients 18 - 85 Years		Number of Patients 51 - 60 Years	250
Clinical Quality Measures List	66	Practice Statistics Report	250
Number of Patients 18 - 85 Years with Abnormal B	lood	Number of Patients 6+ Months	230
Pressure Reading		Clinical Quality Measures List	66
Clinical Quality Measures List	66	Number of Patients 6+ Months who Received Influe	
Number of Patients 18 - 85 Years with Hypertensic	n	Vaccinations	:I IZa
Clinical Quality Measures List	66		64
Number of Patients 18 - 85 Years with Outpatient	Visits	Clinical Quality Measures List Number of Patients 61 - 70 Years	66
(with Exclusions)			250
Clinical Quality Measures List	66	Practice Statistics Report	250
Number of Patients 18+ Years		Number of Patients 65+ Years	
Clinical Quality Measures List	66	Clinical Quality Measures List	66
Number of Patients 18+ Years who Use Tobacco a		Number of Patients 65+ Years with Abnormal BMI	
Received Cessation Counseling		Reading and Follow Up	,,
Clinical Quality Measures List	66	Clinical Quality Measures List	. 66
Number of Patients 18+ Years with Current Medica		Number of Patients 65+ Years with Medical Encoun	ters
Clinical Quality Measures List	66	(with Exclusions)	,,
Number of Patients 18+ Years with Medical Encou		Clinical Quality Measures List	66
or Patient Health Assessments		Number of Patients 66+ Years	,,
Clinical Quality Measures List	66	Clinical Quality Measures List	66
Number of Patients 18+ Years with Visits	00	Number of Patients 66+ Years Seen	,,
UDS - Tobacco Use and Intervention Report	346	Clinical Quality Measures List	. 66
Clinical Quality Measures List	66	Number of Patients 66+ Years with 1+ High-risk Me	dica
Number of Patients 2+ Years Seen	00	tions	
Meaningful Use Measure Calculation List	160	Clinical Quality Measures List	. 66
Number of Patients 2+ Years with Vital Sign Readi		Number of Patients 66+ Years with 2+ High-risk Me	dica
Meaningful Use Measure Calculation List	160	tions	
Number of Patients 21 - 30 Years	100	Clinical Quality Measures List	66
Practice Statistics Report	250	Number of Patients 7 - 8 Years	
Number of Patients 3 - 17 Years	250	Practice Statistics Report	250
Clinical Quality Measures List	66	Number of Patients 71 - 80 Years	
Number of Patients 3 - 17 Years who Received Nu		Practice Statistics Report	250
Counseling	unuon	Number of Patients 81+ Years	
Clinical Quality Measures List	66	Practice Statistics Report	250
		Number of Patients 9 - 10 Years	
Number of Patients 3 - 17 Years who Received Phy	/SICal	Practice Statistics Report	250
Activity Counseling  Clinical Quality Measures List	66	Number of Patients at Clinic from Referral Source	
Clinical Quality Measures List		Referral Analysis Report	286
Number of Patients 3 - 17 Years with BMI Percentil	ie	Number of Patients Due for Prophy (on Month and	
Reading Clinical Quality Measures List	<i>L L</i>	Practice Statistics Report	250
Clinical Quality Measures List	66	Number of Patients Eligible for Prophy Continuing	
		Practice Statistics Report	250

Patient (continued)		Number of Patients with Incorporated Health Data	
Number of Patients for Provider		9	60
Practice Statistics Report	250	Number of Patients with Medication Allergies or Atte	S-
Number of Patients from Referral Source	230	tations of No Known Medication Allergies	, ,
Referral Analysis Report	286	<u> </u>	60
Number of Patients in ZIP Code	200	Number of Patients with Medications	
Practice Statistics Report	250	9	60
Number of Patients not on Prophy Continuing Car		Number of Patients with Medications or Attestations	ot
Practice Statistics Report	250	No Known Medications	
Number of Patients Provided API Access to Electronic		<u> </u>	60
Health Information	OTTIC	Number of Patients with Medications Ordered Using	
Meaningful Use Measure Calculation List	160	CPOE (Computerized Provider Order Entry)	
Number of Patients Provided Patient Education Re		<u> </u>	60
sources	5-	Number of Patients with Moderate to High Risk of Ca	ır-
Meaningful Use Measure Calculation List	160	ies	
Number of Patients Provided Timely Online Acces			344
Electronic Health Information	55 10	Number of Patients with Moderate to High Risk of Ca	ır-
Meaningful Use Measure Calculation List	160	ies for Provider	
Number of Patients Seen	100		344
Analysis Summary Report - Standard	12	Number of Patients with Moderate to High Risk of Ca	ır-
Daily Summary Report	92	ies in Clinic	
Meaningful Use Measure Calculation List	160		344
Analysis Summary Report - Daily	8	Number of Patients with Moderate to High Risk of Ca	ır-
Number of Patients Seen at Clinic	O	ies in ZIP Code	
Analysis Summary Report - Standard	12		344
Day Sheet Report	104	Number of Patients with Moderate to High Risk of Ca	ır-
Analysis Summary Report - Daily	8	ies who Got Sealants on Permanent First Molars	
Number of Patients Seen by Provider	O		344
Analysis Summary Report - Standard	12	Number of Patients with Moderate to High Risk of	
Day Sheet Report	104	Caries who Got Sealants on Permanent First Molars fo	or
Analysis Summary Report - Daily	8	Provider	
Number of Patients Seen During Past 24 Months	O		344
Meaningful Use Measure Calculation List	160	Number of Patients with Moderate to High Risk of	
Number of Patients Seen for Insurance Carrier	100	Caries who Got Sealants on Permanent First Molars in	n
Utilization Report	358	Clinic	
RVU Utilization Report	308		344
Number of Patients Seen MTD	300	Number of Patients with Moderate to High Risk of Ca	
Day Sheet (Charges and Receipts) Report	98	ies who Got Sealants on Permanent First Molars in ZII	Ρ
Number of Patients Seen MTD by Provider	70	Code	
Day Sheet (Charges and Receipts) Report	98		344
Number of Patients Sent Reminders	70	Number of Patients with Primary Dental Insurance On	
Meaningful Use Measure Calculation List	160		250
Number of Patients who Accessed Electronic Hea		Number of Patients with Primary Medical Insurance	
Information with API	1011	· · · · · · · · · · · · · · · · · · ·	250
Meaningful Use Measure Calculation List	160	Number of Patients with Problems or Attestations of I	IVC
Number of Patients who Sent Secure Electronic M		Known Problems	,,
sages			60
Meaningful Use Measure Calculation List	160	Number of Patients with Required Demographics	,,
Number of Patients who Viewed or Downloaded o			60
Transmitted (VDT) Electronic Health Information		Number of Patients with Searchable Clinical Notes	,,
Meaningful Use Measure Calculation List	160	9	60
Number of Patients Who Were Sent Secure Electron		Number of Patients with Secondary Dental Insurance	
Messages		·	250
Meaningful Use Measure Calculation List	160	Number of Patients with Status	10
Number of Patients with Dental and Medical Insur		the state of the s	342
Practice Statistics Report	250	Number of Patients with Status for Clinic	1
Number of Patients with Electronic Prescriptions		·	342
Meaningful Use Measure Calculation List	160	Number of Patients with Status for Provider	11
Number of Patients with Family Health History Re-			342
corded		Number of Patients with Vital Sign Readings	21
Meaningful Use Measure Calculation List	160	Meaningful Use Measure Calculation List 1	60
<u>~</u>			

Patient (continued)		Patient Amount Aged 0 - 30	
Number of Patients without a Birth Date Entered		Patient Route Slip	220
Practice Statistics Report	250	Patient Amount Aged 31 - 60	
Number of Patients without a ZIP Code	230	Patient Route Slip	220
Practice Statistics Report	250	Patient Amount Aged 61 - 90	000
Number of Patients without Dental and Medical In		Patient Route Slip	220
ance	Jui	Patient Balance	000
Practice Statistics Report	250	Patient Route Slip	220
Number of Patients without Dental Insurance	230	Patient Treatment Case Report	222
Practice Statistics Report	250	Patient's Ledger Report	224
Number of Patients without Medical Insurance	230	Referred By Doctor/Other Report	292
Practice Statistics Report	250	Referred By Patient Report	294
Number of Referred by Doctor/Other Patients List		Treatment Case Report	318
Referred By Doctor/Other Report	292	Continuing Care Display List	80
Number of Separated Patients	212	Patient Birth Date	4.00
Practice Statistics Report	250	Employers and Employed Patients Report	120
Number of Single Patients	200	Insurance Carrier List	136
Practice Statistics Report	250	Patient Chart and Progress Notes Printout	198
Number of Tobacco Non-users 18+ Years with Tob		Patient Chart Printout	200
Use Assessment	acco	Patient List	208
UDS - Tobacco Use and Intervention Report	346	Patient List (Filtered)	210
Number of Widowed Patients	340	Patient Proposed Treatment Case Report (Yo	
Practice Statistics Report	250	Care Plan)	216
Number or Child Patients	230	Patient Questionnaire	218
Practice Statistics Report	250	Patient Route Slip	220
Other Deductible Owed by Patient to Primary Insu		Patient Treatment Case Report	222
Treatment Case Report	318	Perio - Combined Graphic & Data Chart Rep	ort
Patient Treatment Case Report	222	232	
Other Deductible Owed by Patient to Secondary I		Perio - Exam Comparison Report	236
ance	isui-	Perio - Graphic Chart Report	238
Treatment Case Report	318	Practice Treatment Case Report	252
Patient Treatment Case Report	222	Prescription Printout	254
Other Retroactive Payment Amount Collected for	222	Pre-Treatment Estimate Aging Report	256
Patient		RVU Utilization Report	308
UDS - Patient Related Revenue Report	340	Treatment Case Report	318
Patient Address	340	Treatment Plan Approval Report	320
Birthday List	50	Treatment Plan Approval Status Report	322
Continuing Care Cards - No Appointment	78	UDS - Age/Gender Report	326
Continuing Care Cards - Wo Appointment  Continuing Care Cards - with Appointment	79	UDS - Insurance Financial Class Report	334
Coupon Book - Future Due Payments	82	UDS - Insurance Financial Class Report (2013)	
Coupon Book - Payment Agreements	83	UDS - Medicaid/Medicare Report	338
New Patient List	188	UDS - Patient Status Report	342
Patient Ledger Report	206	UDS - Sealant Statistics Report	344
Patient List	208	UDS - Tobacco Use and Intervention Report	346
Patient Questionnaire	218	Utilization Report	358
Patient Route Slip	220	Walkout - Doctor's Statement	360
Patient's Ledger Report	224	Clinical Notes Report	64
Prescription Printout	254	Patient Chart Number	
Referral Recap Report	288	Clinical Notes Report	64
Referral Slip	290	Coupon Book - Future Due Payments	82
Walkout - Doctor's Statement	360	Coupon Book - Payment Agreements	83
Appointment Reminder Cards	18	Day Sheet (Adjustments) Report	94
Patient Age	10	Day Sheet (Receipts) Report	102
Patient List (Filtered)	210	Employers and Employed Patients Report	120
Patient Route Slip	220	Insurance Carrier List	136
Walkout - Doctor's Statement	360	Insurance Eligibility Report	150
	80	Letter Merge Reports	156
Continuing Care Display List Patient Alert Note	00	Operator Day Sheet Report	192
	212	Patient Chart and Progress Notes Printout	198
Patient Notes Report	Z   Z	Patient Chart Printout	200
Patient Amount Aged >90	220	Patient Information Accessed Report	204
Patient Route Slip	<b>ZZ</b> U	Patient Ledger Report	206

B :: . / . :		D. C. L. F. L. N.	
Patient (continued)		Patient First Name	156
Patient List	208	Letter Merge Reports	130
Patient List (Filtered)	210	Patient Gender Patient List	208
Patient Notes Report	212	Patient Questionnaire	218
Patient Proposed Treatment Case Report (Yo	ur	Patient Route Slip	220
Care Plan)	216	UDS - Age/Gender Report	326
Patient Route Slip	220	Letter Merge Reports	156
Patient Treatment Case Report	222	Patient Homeless Status	130
Perio - Exam Comparison Report	236	Patient List (Filtered)	210
Perio - Graphic Chart Report	238	Patient Insurance Carrier Name	210
Practice Treatment Case Report	252	Continuing Care Display List	80
RVU Day Sheet Report	300	Patient Language	00
Treatment Case Report	318	Patient List (Filtered)	210
Treatment Plan Approval Report	320	Letter Merge Reports	156
Treatment Plan Approval Status Report	322	Patient Last Name	130
UDS - Age/Gender Report	326	Letter Merge Reports	156
UDS - Insurance Financial Class Report	334	Patient Marital Status	130
UDS - Insurance Financial Class Report (2013	) 336	Insurance Carrier List	136
UDS - Medicaid/Medicare Report	338	Letter Merge Reports	156
UDS - Patient Status Report	342	Patient List	208
UDS - Sealant Statistics Report	344	Patient Route Slip	220
UDS - Tobacco Use and Intervention Report	346	Employers and Employed Patients Report	120
Walkout - Doctor's Statement	360	Patient Medical/Other ID	
Audit Report - Combined	32	Patient List	208
Patient City		Patient Middle Initial	
Patient List (Filtered)	210	Letter Merge Reports	156
Letter Merge Reports	156	Patient Mobile Number	
Patient Clinic		Patient List (Filtered)	210
Patient List (Filtered)	210	Patient Questionnaire	218
Patient Contact		Patient List	208
Patient List (Filtered)	210	Patient Name	
Patient County		Appointment Cycle Time Report	16
Patient List (Filtered)	210	Appointment Reminder Cards	18
Patient Driver's License Number	0.4.0	As Soon As Possible List	22
Patient Questionnaire	218	Audit Report - Appointments	26
Patient List	208	Audit Report - Combined	32
Patient Email Address	040	Audit Report - Patients	34
Patient Questionnaire	218	Audit Report - Transactions	38
Patient List	208	Billing Statement	48
Patient Employer	222	Birthday List	50
Treatment Plan Approval Status Report	322	Clinical Notes Report	64
Treatment Plan Approval Report	320	Continuing Care Cards - No Appointment	78
Patient Employer Name	12/	Continuing Care Cards - with Appointment	79
Insurance Carrier List Patient EMR Number	136	Continuing Care Display List	80
UDS - Insurance Financial Class Report	334	Coupon Book - Future Due Payments	82
UDS - Insurance Financial Class Report (2013		Coupon Book - Payment Agreements	83
UDS - Medicaid/Medicare Report	338	Daily Appointment List (DX1)	88
UDS - Patient Status Report	342	Daily Appointment List Report	90
UDS - Sealant Status Report	344	Day Sheet (Adjustments) Report	94
UDS - Tobacco Use and Intervention Report	346	Day Sheet (Charges and Receipts) Report	98
UDS - Age/Gender Report	326	Day Sheet (Receipts) Report	102
Patient Estimated Insurance Portion	020	Day Sheet Report	104
Patient Route Slip	220	Dental Encounters Report	110
Patient Ethnicity	220	Document Center Document	116
Patient List (Filtered)	210	Document Center List	118
Patient Ext ID		Employers and Employed Patients Report	120
Patient List (Filtered)	210	Family Ledger Report	122
Patient Fax Number		Family Ledger Report (Single Family)	124 132
Patient Questionnaire	218	Future Due Payment Plan Report - Standard Insurance Carrier List	132
Patient List	208	Insurance Carrier List Insurance Carrier Production - Full Report	140
		insurance Camer Froduction - Full Report	140

## 344 Patient (continued) **UDS - Sealant Statistics Report** UDS - Tobacco Use and Intervention Report 346 Insurance Claim Aging Report 144 Unscheduled Appointment List (DX1) 348 Insurance Claims Not Sent Report 146 Unscheduled Appointment List (OM) 350 Insurance Eligibility Report 150 Unscheduled Treatment Plans (Condensed) Re-Insurance Transaction Analysis Report 152 port 352 **New Patient List** 188 Unscheduled Treatment Plans (Detailed) Report Operator Day Sheet Report 192 354 Operatory Appointment List Report 194 **Utilization Report** 358 Patient Chart and Progress Notes Printout 198 Walkout - Doctor's Statement 360 Patient Chart Printout 200 Walkout - Family Walkout 362 Patient Health Assessment Report 202 Appointment Book View Printout 14 Patient Information Accessed Report 204 Patient Name Change Patient Ledger Report 206 Audit Report - Patients 34 Patient Ledger Report 206 Audit Report - Transactions 38 Patient List 208 Audit Report - Appointments 26 Patient List (Filtered) 210 Patient Name on Appointment Patient Notes Report 212 Letter Merge Reports 156 Patient Proposed Treatment Case Report (Your Patient Note Care Plan) 216 220 Patient Route Slip Patient Questionnaire 218 Patient Notes Report 212 Patient Route Slip 220 Patient Other ID 220 Patient Route Slip Patient List (Filtered) 210 Patient Treatment Case Report 222 Letter Merge Reports 156 Patient's Ledger Report 224 Patient Other Number Patient's Ledger Report 224 Patient Questionnaire 218 Perio - Combined Graphic & Data Chart Report Patient List 208 232 Patient Poverty Level 234 Perio - Data Chart Report Patient List (Filtered) 210 Perio - Exam Comparison Report 236 Patient Preferred Contact Method Perio - Graphic Chart Report 238 Patient List (Filtered) 210 Perio - Pocket Depths Only Report 240 Patient Race Perio Exam List 242 210 Patient List (Filtered) Practice Treatment Case Report 252 Patient Relationship to Subscriber for Primary Insurance 254 Prescription Printout Patient Questionnaire 218 256 Pre-Treatment Estimate Aging Report Patient Relationship to Subscriber for Secondary Insur-Pre-Treatment Estimates Not Sent Report 258 ance Procedures Not Attached to Insurance Report262 Patient Questionnaire 218 Production Summary Report 264 Patient Religion Provider Revenue - Allocations Report 278 Patient List (Filtered) 210 Provider Revenue - Charges Report 280 Patient Running Balance Provider Revenue - Credits Report 282 Patient Ledger Report 206 Referral Recap Report 288 Patient Salutation 290 Referral Slip Continuing Care Cards - with Appointment 79 292 Referred By Doctor/Other Report Letter Merge Reports 156 **RVU Day Sheet Report** 300 Continuing Care Cards - No Appointment 78 **RVU Production Summary Report** 302 Patient Signature **RVU Utilization Report** 308 Treatment Case Report 318 Secondary Insurance Claims Not Created Report Patient Social Security Number Coupon Book - Future Due Payments 82 Secondary Pre-Treatment Estimates Not Created Coupon Book - Payment Agreements 83 312 Employers and Employed Patients Report 120 Suspended Credits Report 316 152 Insurance Transaction Analysis Report Treatment Case Report 318 Letter Merge Reports 156 Treatment Plan Approval Report 320 Patient Chart and Progress Notes Printout 198 Treatment Plan Approval Status Report 322 Patient Chart Printout 200 UDS - Age/Gender Report 326 Patient List 208 UDS - Insurance Financial Class Report 334 Patient Notes Report 212 UDS - Insurance Financial Class Report (2013) 336 Patient Proposed Treatment Case Report (Your UDS - Medicaid/Medicare Report 338 Care Plan) 216 UDS - Patient Related Revenue Report 340 Patient Questionnaire 218 **UDS - Patient Status Report** 342 220 Patient Route Slip

atient (continued)		Patient ZIP Code	
Dations Transfer and Cons. Dansest	222	Patient List (Filtered)	210
Patient Treatment Case Report	222	Letter Merge Reports	156
Perio - Combined Graphic & Data Chart Rep	ort	Patient's Preferred Name	
232	00/	Letter Merge Reports	156
Perio - Exam Comparison Report	236	Appointment Book View Printout	14
Perio - Graphic Chart Report	238	Penalty or Payback Amount Collected for Patient	
Practice Treatment Case Report	252	UDS - Patient Related Revenue Report	340
RVU Utilization Report	308	Percent of Active Patient Guarantors	
Treatment Case Report	318	Practice Statistics Report	250
UDS - Age/Gender Report	326	Percent of Active Patients	
UDS - Insurance Financial Class Report	334	Practice Statistics Report	250
UDS - Insurance Financial Class Report (2013		Percent of Divorced Patients	
UDS - Medicaid/Medicare Report	338	Practice Statistics Report	250
UDS - Patient Status Report	342	Percent of Female Patients	
UDS - Sealant Statistics Report	344	Practice Statistics Report	250
UDS - Tobacco Use and Intervention Report		Percent of Male Patients	
Utilization Report	358	Practice Statistics Report	250
Walkout - Doctor's Statement	360	Percent of Married Patients	
Clinical Notes Report	64	Practice Statistics Report	250
Patient Social Security Number or Request Date		Percent of Other Patients	
Audit Report - Patients	34	Practice Statistics Report	250
Patient Social Security Number or Request Date		Percent of Patient Non-guarantors	200
Change		Practice Statistics Report	250
Audit Report - Patients	34	Percent of Patients Due for Prophy (Month and Yea	
Patient State		Practice Statistics Report	250
Patient List (Filtered)	210	Percent of Patients for Provider	230
Letter Merge Reports	156	Practice Statistics Report	250
Patient Status		Percent of Patients in ZIP Code	230
Letter Merge Reports	156	Practice Statistics Report	250
New Patient List	188		
Patient List	208	Percent of Patients not on Prophy Continuing Care	e 250
Audit Report - Patients	34	Practice Statistics Report	
Patient Status Change		Percent of Patients with Dental and Medical Insura	
Audit Report - Patients	34	Practice Statistics Report	250
Patient Street Address	0.	Percent of Patients with Dental Fluorosis	
Patient List (Filtered)	210	Caries Prevalence and Periodontal Index Re	port
Letter Merge Reports	156	52	
Patient Suspended Credit Amount		Percent of Patients with dmfs > 0	
Patient Route Slip	220	Caries Prevalence and Periodontal Index Re	port
Patient Title	220	52	
Letter Merge Reports	156	Percent of Patients with Highest CPITN	
Patient User Defined Category	100	Caries Prevalence and Periodontal Index Re	port
Patient List (Filtered)	210	52	
Patient Veteran Status	210	Percent of Patients with History of Decay	
Patient List (Filtered)	210	Caries Prevalence and Periodontal Index Re	port
Patient Work Phone Extension	210	52	
Patient Ledger Report	206	Percent of Patients with Loss of Attachment < 3 mi	
Patient Questionnaire	218	Caries Prevalence and Periodontal Index Re	port
	156	52	
Letter Merge Reports	130	Percent of Patients with Loss of Attachment >= 3 &	<u>}</u> < 5
Patient Work Phone Number	80	mm	
Continuing Care Display List		Caries Prevalence and Periodontal Index Re	port
Letter Merge Reports	156	52	
Patient Ledger Report	206	Percent of Patients with Loss of Attachment >= 5 r	nm
Patient List	208	Caries Prevalence and Periodontal Index Re	port
Patient List (Filtered)	210	52	
Patient Notes Report	212	Percent of Patients with Perio Pockets < 4 mm	
Patient Questionnaire	218	Caries Prevalence and Periodontal Index Re	port
Patient Route Slip	220	52	
Appointment Book View Printout	14	Percent of Patients with Perio Pockets >= 4 & 6 mr	n
Patient Worker Status	010	Caries Prevalence and Periodontal Index Re	port
Patient List (Filtered)	210	52	

Patient (continued)		Referring Patient Home Phone Number	
Percent of Patients with Perio Pockets >= 6 mm		Referred By Patient Report	294
Caries Prevalence and Periodontal Index Re	nort	Referring Patient Name	
52	eport	Referred By Patient Report	294
Percent of Patients with Primary Dental Insurance	Only	Religion	
Practice Statistics Report	250	UDS - Patient Status Report	342
· · · · · · · · · · · · · · · · · · ·		Secondary Insurance Benefits Expiration Date for	
Percent of Patients with Primary Medical Insurance	250	Patient	
Practice Statistics Report Percent of Patients with Secondary Dental Insuran		Treatment Case Report	318
	250	Patient Treatment Case Report	222
Practice Statistics Report Percent of Patients without a Birth Date Entered	230	Sexual Orientation	
Practice Statistics Report	250	UDS - Patient Status Report	342
Percent of Patients without Dental and Medical In		Standard Deductible Owed by Patient to Primary	Insur-
ance	Sui-	ance	
Practice Statistics Report	250	Treatment Case Report	318
Percent of Patients without Dental Insurance	230	Patient Treatment Case Report	222
Practice Statistics Report	250	Standard Deductible Owed by Patient to Second	ary
Percent of Patients without Medical Insurance	230	Insurance	
Practice Statistics Report	250	Treatment Case Report	318
Percent of Separated Patients	230	Patient Treatment Case Report	222
Practice Statistics Report	250	Total Amount Collected for Patient	
Percent of Single Patients	230	UDS - Patient Related Revenue Report	340
Practice Statistics Report	250	Total Amount of Allowances for Patient	
Percent of Widowed Patients	230	UDS - Patient Related Revenue Report	340
Practice Statistics Report	250	Total Amount of Bad Debt Write-offs for Patient	
Percent or Child Patients	230	UDS - Patient Related Revenue Report	340
Practice Statistics Report	250	Total Amount of Charges for Patient	
Phone Number of Patient on Appointment	230	UDS - Patient Related Revenue Report	340
Letter Merge Reports	156	Total Amount of Patient Payments Received	
Poverty Level	130	Insurance Transaction Analysis Report	152
UDS - Patient Status Report	342	Total Amount of Patient Portion for Case	
Preventative Deductible Owed by Patient to Prima		Treatment Case Report	318
Treatment Case Report	318	Total Amount of Patient Portions	
Patient Treatment Case Report	222	Patient Chart Printout	200
Preventative Deductible Owed by Patient to Seco		Total Amount of Sliding Discounts for Patient	
Ins	паагу	UDS - Patient Related Revenue Report	340
Treatment Case Report	318	Total Average Charge per Patient	
Patient Treatment Case Report	222	Analysis Summary Report - Standard	12
Primary Insurance Benefits Expiration Date for Pat		Analysis Summary Report - Daily	8
Treatment Case Report	318	Total Average Production per Patient	4.0
Patient Treatment Case Report	222	Analysis Summary Report - Standard	12
Printed Patient Report	~~~	Analysis Summary Report - Daily	8
Audit Report - Combined	32	Total Average Production per Patient at Clinics fro	om
Race	02	Referral Source	00/
UDS - Patient Status Report	342	Referral Analysis Report	286
Referred by Patient Name	012	Total Estimated Amount of Patient's Portion	
Document Center Document	116	Patient Proposed Treatment Case Report (	
Referred Patient	110	Care Plan)	216
Referred By Patient Report	294	Total Number	22.4
Referred Patient Name	271	UDS - Insurance Financial Class Report	334
Referred To Doctor Report	296	Total Number <19 Years Old for Financial Class T	
Referred Patients (Average)	2,0	UDS - Insurance Financial Class Report	334
Practice Analysis Report	246	Total Number of All Genders	20/
Referred Patients (for Date Range)	2.0	UDS - Age/Gender Report	326
Practice Analysis Report	246	Total Number of Females	20/
Referred Patients (MTD)	0	UDS - Age/Gender Report	326
Practice Analysis Report	246	Total Number of Males	201
Referred Patients (YTD)		UDS - Age/Gender Report	326
Practice Analysis Report	246	Total Number of Other Gender	224
Referring Patient Address		UDS - Age/Gender Report	326
Referred By Patient Report	294	Total Number of Patient Payments Received Insurance Transaction Analysis Report	152
, , , , , , , , , , , , , , , , , , , ,		Insurance Hallsachon Analysis Report	1.17

Patient (continued)		Patient Education Resource	
Total Number of Patient with Medicaid		Number of Patients Provided Patient Education R	.e-
Operator Day Sheet Report	192	sources	1/0
Total Number of Patients		Meaningful Use Measure Calculation List  Patient Health Assessment	160
Operator Day Sheet Report	192		
Total Number of Patients (any Status)		Number of Patients 18+ Years with Medical Encou	unters
Practice Statistics Report	250	or Patient Health Assessments	//
Total Number of Patients at Clinics from Referral		Clinical Quality Measures List	66
Referral Analysis Report	286	Patient Note	
Total Number of Patients from Referral Sources		Patient Note	220
Referral Analysis Report	286	Patient Route Slip	220
Total Number of Patients Seen		Patient Notes Report	212
Analysis Summary Report - Standard	12	Patient Portion	
Day Sheet Report	104	Amount of Patient Portion	222
RVU Utilization Report	308	Patient Treatment Case Report	222
Utilization Report	358	Practice Treatment Case Report	252
Analysis Summary Report - Daily	8	Treatment Case Report	318
Total Number of Patients with Statuses		Patient Chart Printout	200
UDS - Patient Status Report	342	Amount of Patient Portion for Case	252
Total Number of Referred by Doctor/Other Patie	ents	Practice Treatment Case Report	252
Listed		Patient Treatment Case Report	222
Referred By Doctor/Other Report	292	Amount of Patient Portion for Visit	252
Total Number of Unknown Gender		Practice Treatment Case Report	252
UDS - Age/Gender Report	326	Treatment Case Report	318
Total Other Retroactive Payment Amount Collec	ted for	Patient Treatment Case Report	222
Patient		Estimated Amount of Patient's Portion	222
UDS - Patient Related Revenue Report	340	Patient Treatment Case Report	222 318
Total Patient Balance (as of Date)		Treatment Case Report	
Patient Ledger Report	206	Patient Proposed Treatment Case Report (\	
Total Patient Balance as of a Date		Care Plan) Estimated Patient Portion	216
Patient's Ledger Report	224		220
Total Penalty or Payback Amount Collected for F	Patient	Patient Route Slip Total Amount of Patient Portion for Case	220
UDS - Patient Related Revenue Report	340		318
Total Wrap Around or Reconciliation Amount Co	ollected	Treatment Case Report Total Amount of Patient Portions	310
for Patient (Current Year)		Patient Chart Printout	200
UDS - Patient Related Revenue Report	340	Total Estimated Amount of Patient's Portion	200
Total Wrap Around or Reconciliation Amount Co	ollected		/
for Patient (Previous Years)		Patient Proposed Treatment Case Report (\ Care Plan)	216
UDS - Patient Related Revenue Report	340		210
Unique Patient Count for Provider		Pay	
RVU Day Sheet Report	300	Amount to Pay	10
User Defined Category		Billing Statement	48
UDS - Patient Status Report	342	Payback	
Veteran Status		Penalty or Payback Amount Collected for Patient	340
UDS - Patient Status Report	342	UDS - Patient Related Revenue Report	
Worker Status		Subtotal of Penalty or Payback Amount Collected	1 101
UDS - Patient Status Report	342	Financial Class Type UDS - Patient Related Revenue Report	340
Wrap Around or Reconciliation Amount Collecte	ed for	·	
Patient (Current Year)		Subtotal of Penalty or Payback Amount Collected Payer Category	1 101
UDS - Patient Related Revenue Report	340	UDS - Patient Related Revenue Report	340
Wrap Around or Reconciliation Amount Collecte	ed for	Total Penalty or Payback Amount Collected for Fi	
Patient (Previous Years)		Class Type	Haricia
UDS - Patient Related Revenue Report	340	UDS - Patient Related Revenue Report	340
Years as Patient		Total Penalty or Payback Amount Collected for Pa	
Patient Route Slip	220	UDS - Patient Related Revenue Report	340
Patient Alert		Total Penalty or Payback Amount Collected for Pa	
Alerts			ıy ⊂ı
Appointment Book View Printout	14	Category UDS - Patient Related Revenue Report	340
Patient Alert Note		Payer	540
Patient Notes Report	212	Payer Category	
		IIDS - Patient Related Revenue Report	340

Payer (continued)		Amount of Applied Payments for Previous Month for Provider	r
Subtotal of Allowances for Payer Category		Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Amount of Applied Payments for Provider	/ (
Subtotal of Amount Collected for Payer Category		Analysis Summary Report - Standard	12
UDS - Patient Related Revenue Report	340	Day Sheet Report	104
Subtotal of Bad Debt Write-offs for Payer Category	/	Analysis Summary Report - Daily	3
UDS - Patient Related Revenue Report	340	Amount of Current Applied Payments for Provider	
Subtotal of Charges for Payer Category		Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Amount of Current Suspended Payments for Provid	
Subtotal of Other Retroactive Payment Amount Co	) -	Day Sheet (Charges and Receipts) Report	98
lected for Payer Category		Amount of Future Due Payment Agreements	
UDS - Patient Related Revenue Report	340	Practice Analysis Report	246
Subtotal of Penalty or Payback Amount Collected	for	Amount of Guarantor Payments YTD	
Payer Category	0.40	Walkout - Family Walkout	362
UDS - Patient Related Revenue Report	340	Amount of Insurance Payments	
Subtotal of Sliding Discounts for Payer Category	2.40	Provider A/R Totals - Daily Report	268
UDS - Patient Related Revenue Report	340	Amount of Insurance Payments for Provider	
Subtotal of Wrap Around or Reconciliation Amoun	t Col-	Provider A/R Totals - Standard Report	270
lected for Payer Category (Current Year)	240	Provider A/R Totals - Daily Report	268
UDS - Patient Related Revenue Report	340	Amount of Insurance Payments YTD	
Subtotal of Wrap Around or Reconciliation Amoun	t Col-	Walkout - Family Walkout	362
lected for Payer Category (Previous Years)	240	Amount of Last Payment Amount	
UDS - Patient Related Revenue Report	340	Letter Merge Reports	156
Total Amount Collected for Payer Category	240	Amount of MTD Applied Payments for Provider	
UDS - Patient Related Revenue Report	340	Day Sheet (Charges and Receipts) Report	98
Total Amount of Allowances for Payer Category	340	Amount of MTD Suspended Payments for Provider	
UDS - Patient Related Revenue Report Total Amount of Bad Debt Write-offs for Payer Cat		Day Sheet (Charges and Receipts) Report	98
UDS - Patient Related Revenue Report	340	Amount of Other Applied Insurance Payments for C	
Total Amount of Charges for Payer Category	340	Analysis Summary Report - Standard	12
UDS - Patient Related Revenue Report	340	Day Sheet Report	104
Total Amount of Sliding Discounts for Payer Categ		Analysis Summary Report - Daily	8
UDS - Patient Related Revenue Report	340	Amount of Other Applied Insurance Payments for	
Total Other Retroactive Payment Amount Collected		Provider	4.0
Payer Category	G 101	Analysis Summary Report - Standard	12
UDS - Patient Related Revenue Report	340	Day Sheet Report	104
Total Penalty or Payback Amount Collected for Pay		Analysis Summary Report - Daily	8
Category	-	Amount of Other Applied Payments for Clinic	10
UDS - Patient Related Revenue Report	340	Analysis Summary Report - Standard	12 104
Total Wrap Around or Reconciliation Amount Colle	ected	Day Sheet Report	104
for Payer Category (Current Year)		Analysis Summary Report - Daily Amount of Other Applied Payments for Provider	C
UDS - Patient Related Revenue Report	340	Analysis Summary Report - Standard	12
Total Wrap Around or Reconciliation Amount Colle	ected	Day Sheet Report	104
for Payer Category (Previous Years)		Analysis Summary Report - Daily	104
UDS - Patient Related Revenue Report	340	Amount of Payment Agreements	
Payment		Practice Analysis Report	246
Amount Due for Payment Agreement		Amount of Payment Type	240
Collections Manager List	74	Payment Summary Report	230
Amount of Applied Insurance Payments for Clinic		Amount of Payments	230
Analysis Summary Report - Standard	12	Provider A/R Totals - Daily Report	268
Day Sheet Report	104	Amount of Payments for Provider	200
Analysis Summary Report - Daily	8	Provider A/R Totals - Standard Report	270
Amount of Applied Insurance Payments for Provide	er	Provider A/R Totals - Daily Report	268
Analysis Summary Report - Standard	12	Amount of Primary Insurance Paid Benefits YTD for	200
Day Sheet Report	104	Family	
Analysis Summary Report - Daily	8	Treatment Case Report	318
Amount of Applied Payments for Clinic		Amount of Primary Insurance Paid Benefits YTD for	510
Analysis Summary Report - Standard	12	Patient	
Day Sheet Report	104	Treatment Case Report	318
Analysis Summary Report - Daily	8	Patient Treatment Case Report	222

nyment (continued)		Date of Payment	
Amount of Secondary Paid Benefits for Family		Coupon Book - Future Due Payments	82
Treatment Case Report	318	Estimated Amount of Insurance Payments	046
Amount of Secondary Paid Benefits for Patient	010	Treatment Case Report	318
Treatment Case Report	318	Patient Treatment Case Report	222
Patient Treatment Case Report	222	First Payment Amount	22/
Amount of Suspended Insurance Payments for Cli		Truth in Lending Disclosure Statement	324
Analysis Summary Report - Standard	12	First Payment Date	220
Day Sheet Report	104	Payment Agreement Report	228
Analysis Summary Report - Daily	8	Grand Total Amount of Insurance Payments Received	vea 152
Amount of Suspended Insurance Payments for Pro		Insurance Transaction Analysis Report	
Analysis Summary Report - Standard	12	Grand Total Amount of Patient Payments Received	a 152
Day Sheet Report	104	Insurance Transaction Analysis Report	
Analysis Summary Report - Daily	8	Grand Total Number of Insurance Payments Recei	vea 152
Amount of Suspended Payments for Clinic		Insurance Transaction Analysis Report	
Analysis Summary Report - Standard	12	Grand Total Number of Patient Payments Received	a 152
Day Sheet Report	104	Insurance Transaction Analysis Report	132
Analysis Summary Report - Daily	8	Insurance Payment Amount	140
Amount of Suspended Payments for Previous Mo	nth for	Insurance Carrier Production - Full Report Insurance Payment Amount for Insurance Plan	140
Provider		Insurance Carrier Production - Summary Rep	oort
Day Sheet (Charges and Receipts) Report	98	142	JOIL
Amount of Suspended Payments for Provider		Insurance Carrier Production - Full Report	140
Analysis Summary Report - Standard	12	Insurance Payment for Date of Service	140
Day Sheet Report	104	Letter Merge Reports	156
Analysis Summary Report - Daily	8	Last Payment Agreement Payment Amount	130
Amount of YTD Applied Payments for Provider		Patient Route Slip	220
Day Sheet (Charges and Receipts) Report	98	Last Payment Agreement Payment Date	220
Amount of YTD Suspended Payments for Provide	r	Patient Route Slip	220
Day Sheet (Charges and Receipts) Report	98	Last Payment Amount	220
Amount Paid		Truth in Lending Disclosure Statement	324
Coupon Book - Payment Agreements	83	Aging/Credit Balance Report	6
Coupon Book - Future Due Payments	82	Last Payment Amount for Payment Agreement	
Amount Paid by Insurance		Collections Manager List	74
Dental Encounters Report	110	Last Payment Date	,
Amount to Pay		Aging/Credit Balance Report	6
Billing Statement	48	Last Payment Date for Payment Agreement	
Applied Insurance Payment Amount		Collections Manager List	74
Analysis Summary Report - Standard	12	Next Payment Agreement Payment Due Amount	
Analysis Summary Report - Daily	8	Patient Route Slip	220
Applied Payment Amount		Next Payment Agreement Payment Due Date	
Analysis Summary Report - Standard	12	Patient Route Slip	220
Analysis Summary Report - Daily	8	Next Payment Plan Payment Amount	
Average Amount of Payment Type		Letter Merge Reports	156
Payment Summary Report	230	Next Payment Plan Payment Date	
Average Amount of Payments		Letter Merge Reports	156
Payment Summary Report	230	Number of Missed Payment Agreement Payments	
Average Payment Amount		Practice Analysis Report	246
Day Sheet (Receipts) Report	102	Number of Missed Payments	
Average Payment Amount for Clinic		Payment Agreement Report	228
Day Sheet (Receipts) Report	102	Number of Missed Payments for Payment Agreem	ent
Average Payment Amount for Initial Provider		Collections Manager List	74
Day Sheet (Receipts) Report	102	Number of Payment Agreement Payments Remain	ning
Average Payment Amount for Payment Type		Payment Agreement Report	228
Day Sheet (Receipts) Report	102	Other Applied Insurance Payment Amount	
Average Payment Amount for Provider	400	Analysis Summary Report - Standard	12
Day Sheet (Receipts) Report	102	Analysis Summary Report - Daily	8
Claim Payment Received Date	450	Other Applied Payment	
Insurance Transaction Analysis Report	152	Analysis Summary Report - Standard	12
Date of Last Payment Agreement Payment	4 🗆 7	Other Applied Payment Amount	
Letter Merge Reports	156	Analysis Summary Report - Daily	8

ayment (continued)		Payment Status	
Other Retroactive Payment Amount Collected for		Credit Card Transaction Report	84
Patient Collected for		Payment Type	
	240	Daily Summary Report	92
UDS - Patient Related Revenue Report	340	Day Sheet (Receipts) Report	102
Payment Payment (Change and Baselett) Baselett	00	Deposit Slip	112
Day Sheet (Charges and Receipts) Report	98	Credit Card Transaction Report	84
Payment Agreement Last Payment Amount	000	Payment Type Description	
Payment Agreement Report	228	Payment Summary Report	230
Payment Agreement Last Payment Date	000	Payment Types	
Payment Agreement Report	228	Custom Practice Information Report	86
Payment Agreement Next Payment Amount	000	Please Pay Amount	
Payment Agreement Report	228	Walkout - Family Walkout	362
Payment Agreement Next Payment Date		Quantity of Payment Type	
Payment Agreement Report	228	Payment Summary Report	230
Payment Agreement Payment Amount		Quantity of Payments for Clinic	
Payment Agreement Amortization Schedule	226	Day Sheet (Receipts) Report	102
Payment Agreement Payment Due Date		Quantity of Payments for Initial Provider	
Payment Agreement Amortization Schedule	226	Day Sheet (Receipts) Report	102
Payment Agreement Payment Number		Quantity of Payments for Payment Type	
Payment Agreement Amortization Schedule		Day Sheet (Receipts) Report	102
Payment Agreement Payment Portion Applied to Ir	nter-	Quantity of Payments for Provider	
est		Day Sheet (Receipts) Report	102
Payment Agreement Amortization Schedule		Quantity of Procedures for Clinic	
Payment Agreement Payment Portion Applied to P	rin-	RVU Production Summary Report	302
ciple		Production Summary Report	264
Payment Agreement Amortization Schedule	226	Source of Payment	
Payment Agreement Remaining Balance		Insurance Carrier List	136
Payment Agreement Report	228	Subtotal of Other Retroactive Payment Amount Co	
Payment Agreement Report	228	lected for Financial Class Type	
Payment Agreement Amortization Schedule	226	UDS - Patient Related Revenue Report	340
Payment Agreement Total Number of Payments		Subtotal of Other Retroactive Payment Amount Co	
Payment Agreement Report	228	lected for Payer Category	
Payment Amount		UDS - Patient Related Revenue Report	340
Family Ledger Report	122	Suspended Insurance Payment Amount	0 10
Family Ledger Report (Single Family)	124	Analysis Summary Report - Standard	12
Insurance Transaction Analysis Report	152	Analysis Summary Report - Daily	8
Operator Day Sheet Report	192	Suspended Payment	O
Patient Ledger Report	206	Analysis Summary Report - Standard	12
Patient's Ledger Report	224	Suspended Payment Amount	12
Truth in Lending Disclosure Statement	324	Analysis Summary Report - Daily	8
Updated Dental Insurance Payment Table Re	port	Total Amount of Applied Insurance Payments	O
356		Analysis Summary Report - Standard	12
Deposit Slip	112	Day Sheet Report	104
Payment Amount Due		Analysis Summary Report - Daily	8
Coupon Book - Payment Agreements	83	Total Amount of Applied Payments	Ü
Coupon Book - Future Due Payments	82	Analysis Summary Report - Standard	12
Payment Amount for Payment Type		Day Sheet Report	104
Day Sheet (Receipts) Report	102	Analysis Summary Report - Daily	8
Payment Date		Total Amount of Balances Remaining for Payment	O
Patient's Ledger Report	224	Agreements	
Deposit Slip	112	Payment Agreement Report	228
Payment Description			220
Patient's Ledger Report	224	Total Amount of Cash Payments	100
Payment Due Date		Operator Day Sheet Report	192
Coupon Book - Payment Agreements	83	Total Amount of Check Payments	100
Coupon Book - Future Due Payments	82	Operator Day Sheet Report	192
Payment Interval		Total Amount of Credit Card Payments	100
Payment Agreement Amortization Schedule	226	Operator Day Sheet Report	192
Payment Number		Total Amount of Current Applied Payments	00
Coupon Book - Payment Agreements	83	Day Sheet (Charges and Receipts) Report	98
Coupon Book - Future Due Payments	82	Total Amount of Current Suspended Payments	00
Soupon Book Tatare Bac Layments	52	Day Sheet (Charges and Receipts) Report	98

ayment (continued)		Iotal Amount of Suspended Insurance Payments	
Total Amount of Insurance Payments		Analysis Summary Report - Standard	12
Insurance Carrier Production - Summary Re	nort	Day Sheet Report	104
142	port	Analysis Summary Report - Daily	8
Operator Day Sheet Report	192	Total Amount of Suspended Payments	
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
Provider A/R Totals - Standard Report	270	Day Sheet Report	104
Insurance Carrier Production - Full Report	140	Analysis Summary Report - Daily	8
Total Amount of Insurance Payments Received	140	Total Amount of Suspended Payments for Previou	S
Insurance Transaction Analysis Report	152	Month	
Total Amount of Last Payments for Payment Agree		Day Sheet (Charges and Receipts) Report	98
ments	J-	Total Amount of Transacations	
Collections Manager List	74	Credit Card Transaction Report	84
Total Amount of Medicaid Payments	74	Total Amount of YTD Applied Payments	
Operator Day Sheet Report	192	Day Sheet (Charges and Receipts) Report	. 98
Total Amount of MTD Applied Payments	172	Total Amount of YTD Insurance Payments for Fam	
	98	Family Ledger Report (Single Family)	124
Day Sheet (Charges and Receipts) Report	70	Family Ledger Report	122
Total Amount of MTD Suspended Payments	98	Total Amount of YTD Payments for Family	
Day Sheet (Charges and Receipts) Report		Family Ledger Report (Single Family)	124
Total Amount of Other Applied Insurance Paymen	12	Family Ledger Report	122
Analysis Summary Report - Standard	104	Total Amount of YTD Suspended Payments	
Day Sheet Report		Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Total Number of Insurance Payments Received	
Total Amount of Other Applied Payments	10	Insurance Transaction Analysis Report	152
Analysis Summary Report - Standard	12	Total Number of Missed Payments for Payment Ag	gree-
Day Sheet Report	104	ments	
Analysis Summary Report - Daily	8	Collections Manager List	74
Total Amount of Patient Payments Received	150	Total Number of Patient Payments Received	
Insurance Transaction Analysis Report	152	Insurance Transaction Analysis Report	152
Total Amount of Payment Agreement Payments D		Total Number of Payments	
Payment Agreement Report	228	Truth in Lending Disclosure Statement	324
Total Amount of Payment Agreement Payments P	ast	Total Number of Transactions	
Due	000	Credit Card Transaction Report	84
Payment Agreement Report	228	Total Other Retroactive Payment Amount Collecte	d for
Total Amount of Payment Agreement Payments P	ast	Financial Class Type	
Due	220	UDS - Patient Related Revenue Report	340
Payment Agreement Report	228	Total Other Retroactive Payment Amount Collecte	d for
Total Amount of Payment Type	110	Patient	
Deposit Slip	112	UDS - Patient Related Revenue Report	340
Daily Summary Report	92	Total Other Retroactive Payment Amount Collecte	d for
Total Amount of Payment Type for Clinic	110	Payer Category	
Deposit Slip	112	UDS - Patient Related Revenue Report	340
Total Amount of Payment Type for Operator	110	Total Quantity of Payments	
Deposit Slip	112	Payment Summary Report	230
Total Amount of Payments	100	Day Sheet (Receipts) Report	102
Day Sheet (Receipts) Report	102	Payment Agreement	
Operator Day Sheet Report	192	Amount Due for Payment Agreement	
Payment Summary Report	230	Collections Manager List	74
Provider A/R Totals - Daily Report	268	Amount of Payment Agreements	
Provider A/R Totals - Standard Report	270	Practice Analysis Report	246
Truth in Lending Disclosure Statement	324	Date of Last Payment Agreement Payment	
Daily Summary Report	92	Letter Merge Reports	156
Total Amount of Payments for Clinic	400	Grace Period	
Day Sheet (Receipts) Report	102	Payment Agreement Report	228
Total Amount of Payments for Initial Provider	100	Last Payment Agreement Note	
Day Sheet (Receipts) Report	102	Payment Agreement Report	228
Total Amount of Payments for Payment Type	400	Last Payment Agreement Payment Amount	
Day Sheet (Receipts) Report	102	Patient Route Slip	220
Total Amount of Payments for Provider	400	Last Payment Agreement Payment Date	
Day Sheet (Receipts) Report	102	Patient Route Slip	220

ayment Agreement (continued)		Remaining Payment Agreement Amount	
Last Daymanat Amany mat fam Daymanat Amany manat		Collections Manager List	74
Last Payment Amount for Payment Agreement	7.1	Total Amount Due for Payment Agreements	
Collections Manager List	74	Collections Manager List	74
Last Payment Date for Payment Agreement	74	Total Amount of Balances Remaining for Payment	
Collections Manager List	74	Agreements	
Next Payment Agreement Payment Due Amount	220	Payment Agreement Report	228
Patient Route Slip	220	Total Amount of Last Payments for Payment Agree	<del>)</del> -
Next Payment Agreement Payment Due Date	000	ments	
Patient Route Slip	220	Collections Manager List	74
Next Payment Plan Payment Amount		Total Amount of Payment Agreement Payments D	ue
Letter Merge Reports	156	Payment Agreement Report	228
Next Payment Plan Payment Date		Total Amount of Payment Agreement Payments Pa	ast
Letter Merge Reports	156	Due	
Number of Missed Payment Agreement Payments		Payment Agreement Report	228
Practice Analysis Report	246	Total Amount of Payment Agreements	
Number of Missed Payments for Payment Agreeme	ent	Payment Agreement Report	228
Collections Manager List	74	Total Amount of Remaining Payment Agreements	
Number of Payment Agreement Payments Remain	ing	Collections Manager List	74
Payment Agreement Report	228	Total Number of Missed Payments for Payment Ag	
Payment Agreement Amount		ments	,
Payment Agreement Report	228	Collections Manager List	74
Payment Agreement Amount Past Due		Total Number of Payment Agreements	, ,
Payment Agreement Report	228	Payment Agreement Report	228
Payment Agreement Date			220
Truth in Lending Disclosure Statement	324	Payment Agreement Note	
Payment Agreement Report	228	Payment Plan Note	212
Payment Agreement Interval		Patient Notes Report	212
Payment Agreement Report	228	Payment Status	
Payment Agreement Last Payment Amount		Payment Status	0.4
Payment Agreement Report	228	Credit Card Transaction Report	84
Payment Agreement Last Payment Date		Payment Type	
Payment Agreement Report	228	Amount of Payment Type	
Payment Agreement Next Payment Amount	220	Payment Summary Report	230
Payment Agreement Report	228	Average Amount of Payment Type	
Payment Agreement Next Payment Date	220	Payment Summary Report	230
Payment Agreement Report	228	Average Payment Amount for Payment Type	
Payment Agreement Payment Amount	220	Day Sheet (Receipts) Report	102
Payment Agreement Amortization Schedule	226	Payment Amount for Payment Type	
	220	Day Sheet (Receipts) Report	102
Payment Agreement Payment Due Date	224	Payment Type	
Payment Agreement Amortization Schedule	220	Daily Summary Report	92
Payment Agreement Payment Number	22/	Day Sheet (Receipts) Report	102
Payment Agreement Amortization Schedule	220	Deposit Slip	112
Payment Agreement Payment Portion Applied to I	nter-	Credit Card Transaction Report	84
est	007	Payment Type Description	
Payment Agreement Amortization Schedule		Payment Summary Report	230
Payment Agreement Payment Portion Applied to F	rın-	Payment Types	
ciple	001	Custom Practice Information Report	86
Payment Agreement Amortization Schedule	226	Percent of Payment Types	
Payment Agreement Remaining Balance		Payment Summary Report	230
Payment Agreement Report	228	Quantity of Payment Type	
Payment Agreement Report	228	Payment Summary Report	230
Payment Agreement Amortization Schedule	226	Quantity of Payments for Payment Type	200
Payment Agreement Total Number of Payments		Day Sheet (Receipts) Report	102
Payment Agreement Report	228	Total Amount of Payment Type	102
Payment Due Date			112
Coupon Book - Payment Agreements	83	Deposit Slip	92
Coupon Book - Future Due Payments	82	Daily Summary Report	72
Payment Plan Remaining Balance		Total Amount of Payment Type for Clinic	110
Letter Merge Reports	156	Deposit Slip	112
Payment Plan Total Amount		Total Amount of Payment Type for Operator	110
Letter Merge Reports	156	Deposit Slip	112

Payment Type (continued)		Penalty	
Total Amount of Payments for Payment Type		Penalty or Payback Amount Collected for Patient	
Day Sheet (Receipts) Report	102	UDS - Patient Related Revenue Report	340
Total Number of Payment Type Items	102	Subtotal of Penalty or Payback Amount Collected for	or
Deposit Slip	112	Financial Class Type UDS - Patient Related Revenue Report	340
Total Number of Payment Type Items for Clinic		Subtotal of Penalty or Payback Amount Collected for	
Deposit Slip	112	Payer Category	OI
Total Number of Payment Type Items for Operator		UDS - Patient Related Revenue Report	340
Deposit Slip	112	Total Penalty or Payback Amount Collected for Fina	
Payor		Class Type	
Payer Category		UDS - Patient Related Revenue Report	340
UDS - Patient Related Revenue Report	340	Total Penalty or Payback Amount Collected for Pati	ent
Subtotal of Allowances for Payer Category	240	UDS - Patient Related Revenue Report	340
UDS - Patient Related Revenue Report	340	Total Penalty or Payback Amount Collected for Pay	er
Subtotal of Amount Collected for Payer Category	240	Category	
UDS - Patient Related Revenue Report	340	UDS - Patient Related Revenue Report	340
Subtotal of Bad Debt Write-offs for Payer Category UDS - Patient Related Revenue Report	340	Pending	
Subtotal of Charges for Payer Category	340	Amount of Pending Estimated Primary Insurance Po	or-
UDS - Patient Related Revenue Report	340	tions YTD for Family	040
Subtotal of Other Retroactive Payment Amount Co		Treatment Case Report	318
lected for Payer Category		Amount of Pending Estimated Primary Insurance Po	or-
UDS - Patient Related Revenue Report	340	tions YTD for Patient Treatment Case Report	318
Subtotal of Penalty or Payback Amount Collected f	or	Patient Treatment Case Report	222
Payer Category		Amount of Pending Estimated Secondary Insurance	
UDS - Patient Related Revenue Report	340	Portions YTD for Family	
Subtotal of Sliding Discounts for Payer Category		Treatment Case Report	318
UDS - Patient Related Revenue Report	340	Amount of Pending Estimated Secondary Insurance	
Subtotal of Wrap Around or Reconciliation Amount	: Col-	Portions YTD for Patient	
lected for Payer Category (Current Year)	0.40	Treatment Case Report	318
UDS - Patient Related Revenue Report	340	Patient Treatment Case Report	222
Subtotal of Wrap Around or Reconciliation Amount	: Col-	Pending Claim	
lected for Payer Category (Previous Years) UDS - Patient Related Revenue Report	340	Pending Claims	
Total Amount Collected for Payer Category	340	Patient Route Slip	220
UDS - Patient Related Revenue Report	340	Percent	
Total Amount of Allowances for Payer Category	3 10	Coverage Percent	
UDS - Patient Related Revenue Report	340	Standard Coverage Tables Report	314
Total Amount of Bad Debt Write-offs for Payer Cate		Insurance Coverage Tables Report	148
UDS - Patient Related Revenue Report	340	Finance Charge Percent	220
Total Amount of Charges for Payer Category		Payment Agreement Report Insurance Coverage Percent (Basic) for Primary Insu	228
UDS - Patient Related Revenue Report	340	ance	11-
Total Amount of Sliding Discounts for Payer Catego		Patient Route Slip	220
UDS - Patient Related Revenue Report	340	Insurance Coverage Percent (Basic) for Secondary In	
Total Other Retroactive Payment Amount Collected	d for	ance	
Payer Category	240	Patient Route Slip	220
UDS - Patient Related Revenue Report	340	Insurance Coverage Percent (Major) for Primary Insu	ur-
Total Penalty or Payback Amount Collected for Pay	er	ance	
Category UDS - Patient Related Revenue Report	340	Patient Route Slip	220
Total Wrap Around or Reconciliation Amount Colle		Insurance Coverage Percent (Major) for Secondary	
for Payer Category (Current Year)	cieu	Insurance	
UDS - Patient Related Revenue Report	340	Patient Route Slip	220
Total Wrap Around or Reconciliation Amount Colle		Insurance Coverage Percent (Orthodontics) for Prim	nary
for Payer Category (Previous Years)	-	Insurance	220
UDS - Patient Related Revenue Report	340	Patient Route Slip	220
Payor ID		Insurance Coverage Percent (Orthodontics) for Sec	oria-
Insurance Carrier Payor ID		ary Insurance Patient Route Slip	220
Provider IDs List	276	Insurance Coverage Percent (Preventative) for Prima	
Payor ID		Insurance Coverage referrit (Freventative) for Frink	ar y
Insurance Carrier List	136	Patient Route Slip	220

Percent (continued)		Percent of Married Patients	
In a command of the c	fa., Ca.aa.al	Practice Statistics Report	250
Insurance Coverage Percent (Preventative)	for Secona-	Percent of Medicaid Procedures	
ary Insurance	000	RVU Production Summary Report	302
Patient Route Slip	220	Production Summary Report	264
Late Charge Percent or Amount		Percent of Medicaid Procedures for Clinic	
Truth in Lending Disclosure Statemer	nt 324	<b>RVU Production Summary Report</b>	302
Percent Broken Appointments		Production Summary Report	264
Appointment Statistics Report	20	Percent of Medicaid Procedures for Provider	
Percent Collected		RVU Production Summary Report	302
Provider A/R Totals - Daily Report	268	Production Summary Report	264
Percent Collected for Provider		Percent of Non-Medicaid Procedures	204
Provider A/R Totals - Standard Repor	t 270	RVU Production Summary Report	302
Provider A/R Totals - Daily Report	268		
Percent for Provider		Production Summary Report	264
Oral Health Education Report	196	Percent of Non-Medicaid Procedures for Clinic	200
Periodontal Exam Report	244	RVU Production Summary Report	302
Initial Health History Report	134	Production Summary Report	264
Percent Late Appointments	134	Percent of Non-Medicaid Procedures for Provider	
	20	RVU Production Summary Report	302
Appointment Statistics Report	20	Production Summary Report	264
Percent of Accepted Cases	050	Percent of Non-patient Guarantors	
Practice Treatment Case Report	252	Practice Statistics Report	250
Percent of Active Patient Guarantors		Percent of Other Patients	
Practice Statistics Report	250	Practice Statistics Report	250
Percent of Active Patients		Percent of Patient Non-guarantors	
Practice Statistics Report	250	Practice Statistics Report	250
Percent of Adjustment Type in Adjustment	Type Cat-	Percent of Patients 0 - 2 Years	200
egory		Practice Statistics Report	250
Adjustment Summary Report	4	Percent of Patients 11 - 12 Years	230
Percent of Amount Aged 0 - 30			250
Aging/Credit Balance Report	6	Practice Statistics Report	230
Percent of Amount Aged 121 - 150	· ·	Percent of Patients 13 - 14 Years	250
Aging/Credit Balance Report	6	Practice Statistics Report	250
Percent of Amount Aged 151 - 180	O	Percent of Patients 15 - 16 Years	
Aging/Credit Balance Report	6	Practice Statistics Report	250
	O	Percent of Patients 17 - 20 Years	
Percent of Amount Aged 31 - 60	,	Practice Statistics Report	250
Aging/Credit Balance Report	6	Percent of Patients 21 - 30 Years	
Percent of Amount Aged 61 - 90	,	Practice Statistics Report	250
Aging/Credit Balance Report	6	Percent of Patients 3 - 4 Years	
Percent of Amount Aged 90 - 120		Practice Statistics Report	250
Aging/Credit Balance Report	6	Percent of Patients 31 - 40 Years	
Percent of Amount Aged Over 180		Practice Statistics Report	250
Aging/Credit Balance Report	6	Percent of Patients 41 - 50 Years	
Percent of Appointments in Appointment S	itatus for or	Practice Statistics Report	250
Longer than Length of Time		Percent of Patients 5 - 6 Years	
Appointment Statistics Report	20	Practice Statistics Report	250
Percent of Caries Free Patients		Percent of Patients 51 - 60 Years	250
Caries Prevalence and Periodontal In	dex Report	Practice Statistics Report	250
52	•	•	230
Percent of Completed Cases		Percent of Patients 61 - 70 Years	250
Practice Treatment Case Report	252	Practice Statistics Report	250
Percent of Divorced Patients	202	Percent of Patients 7 - 8 Years	050
Practice Statistics Report	250	Practice Statistics Report	250
Percent of Female Patients	230	Percent of Patients 71 - 80 Years	
	250	Practice Statistics Report	250
Practice Statistics Report	250	Percent of Patients 81+ Years	
Percent of Guarantor Portions	,	Practice Statistics Report	250
Aging/Credit Balance Report	6	Percent of Patients 9 - 10 Years	
Percent of Insurance Estimate Amounts	_	Practice Statistics Report	250
Aging/Credit Balance Report	6	Percent of Patients Due for Prophy (Month and Yea	
Percent of Male Patients		Practice Statistics Report	250
Practice Statistics Report	250	Percent of Patients Eligible for Prophy Continuing	
		Practice Statistics Report	250

Percent (continued)	Percent of Patients without a ZIP Code	
Percent of Patients for Provider	Practice Statistics Report	250
Practice Statistics Report 250	Percent of Patients without Dental and Medical Inst	ur-
Percent of Patients in ZIP Code	ance	050
Practice Statistics Report 250	Practice Statistics Report	250
Percent of Patients not on Prophy Continuing Care	Percent of Patients without Dental Insurance	
	Practice Statistics Report	250
l l	Percent of Patients without Medical Insurance	
Percent of Patients with Caries History	Practice Statistics Report	250
Caries Prevalence and Periodontal Index Report	Percent of Payment Types	
52	Payment Summary Report	230
Percent of Patients with Dental and Medical Insurance	Percent of Pre-authorized Cases	
Practice Statistics Report 250	Practice Treatment Case Report	252
Percent of Patients with Dental Fluorosis	Percent of Procedures	
Caries Prevalence and Periodontal Index Report	<b>RVU Production Summary Report</b>	302
52	Production Summary Report	264
Percent of Patients with dmfs > 0	Percent of Procedures for Clinic	
Caries Prevalence and Periodontal Index Report	RVU Production Summary Report	302
52	Production Summary Report	264
Percent of Patients with Highest CPITN	Percent of Procedures for Provider	201
Caries Prevalence and Periodontal Index Report	RVU Production Summary Report	302
52	Production Summary Report	264
Percent of Patients with History of Decay	Percent of Production from Referral Source	204
Caries Prevalence and Periodontal Index Report		204
52	Referral Analysis Report Percent of Production from Referral Sources	286
Percent of Patients with Loss of Attachment < 3 mm		207
Caries Prevalence and Periodontal Index Report	Referral Analysis Report	286
52	Percent of Receivables	044
Percent of Patients with Loss of Attachment >= 3 & < 5	Practice Analysis Report	246
mm	Percent of Referred Cases	
Caries Prevalence and Periodontal Index Report	Practice Treatment Case Report	252
52	Percent of Referred New Patients (in Month and Ye	
Percent of Patients with Loss of Attachment >= 5 mm	Practice Statistics Report	250
	Percent of Scheduled Cases	
Caries Prevalence and Periodontal Index Report 52	Practice Treatment Case Report	252
	Percent of Separated Patients	
Percent of Patients with Perio Pockets < 4 mm	Practice Statistics Report	250
Caries Prevalence and Periodontal Index Report	Percent of Single Patients	
52	Practice Statistics Report	250
Percent of Patients with Perio Pockets >= 4 & 6 mm	Percent of Suspended Credits	
Caries Prevalence and Periodontal Index Report	Aging/Credit Balance Report	6
52	Percent of Widowed Patients	
Percent of Patients with Perio Pockets >= 6 mm	Practice Statistics Report	250
Caries Prevalence and Periodontal Index Report	Percent or Child Patients	
52	Practice Statistics Report	250
Percent of Patients with Primary Dental Insurance Only	Total Percent for All Clinics	
Practice Statistics Report 250	Oral Health Education Report	196
Percent of Patients with Primary Medical Insurance	Periodontal Exam Report	244
Practice Statistics Report 250	Initial Health History Report	134
Percent of Patients with Sealants	Total Percent for Clinic	
Caries Prevalence and Periodontal Index Report	Oral Health Education Report	196
52	Periodontal Exam Report	244
Percent of Patients with Secondary Dental Insurance	Initial Health History Report	134
Practice Statistics Report 250	Perio	137
Percent of Patients with Untreated Decay		
Caries Prevalence and Periodontal Index Report	Perio Exam Graphic Chart	
52	Perio - Combined Graphic & Data Chart Rep	ort
Percent of Patients with Using Tobacco	232	
Caries Prevalence and Periodontal Index Report	Perio Graphic Chart	222
52	Perio - Graphic Chart Report	238
Percent of Patients without a Birth Date Entered	Perio Exam	
Practice Statistics Report 250	Perio Exam Comparison Data Chart	
ractice statistics report 250	Perio - Combined Graphic & Data Chart Rep 232	ort

Perio Exam (continued)		Gingival Margin (Facial)	
Perio Exam Comparison Graphic Chart		Perio - Exam Comparison Report	236
Perio - Combined Graphic & Data Chart Rep	oort	Perio - Combined Graphic & Data Chart Rep	ort
232	30.0	232	
Perio Exam Date		Gingival Margin (Lingual) Perio - Exam Comparison Report	236
Perio - Combined Graphic & Data Chart Rep	oort	Perio - Combined Graphic & Data Chart Rep	
232		232	OIL
Perio - Data Chart Report	234	Gingival Margin Graphic Chart	
Perio - Exam Comparison Report	236	Perio - Exam Comparison Report	236
Perio - Pocket Depths Only Report	240	Mobility	
Perio Exam List	242	Perio - Data Chart Report	234
Patient Notes Report	212	Perio - Combined Graphic & Data Chart Rep	ort
Perio Exam Note		232	
Patient Notes Report	212	Mobility (Facial)	
Perio Exam Provider Name	004	Perio - Exam Comparison Report	236
Perio - Data Chart Report	234	Perio - Combined Graphic & Data Chart Rep	ort
Perio - Pocket Depths Only Report	240	232	
Perio - Combined Graphic & Data Chart Rep 232	oort	Mobility (Lingual)	
		Perio - Exam Comparison Report	236
Perio Measurement Bleeding		Perio - Combined Graphic & Data Chart Rep	ort
Perio - Data Chart Report	234	232	
Perio - Combined Graphic & Data Chart Rep		Mucogingival Junction	
232	3011	Perio - Data Chart Report	234
Bone Loss		Perio - Combined Graphic & Data Chart Rep	ort
Perio - Data Chart Report	234	232	
Perio - Combined Graphic & Data Chart Rep		Perio Measurement Change	22/
232		Perio - Exam Comparison Report	236
Clinical Attachment Level		Perio - Combined Graphic & Data Chart Rep 232	ort
Perio - Data Chart Report	234	Probing Depth (Facial)	
Perio - Combined Graphic & Data Chart Rep	oort	Perio - Data Chart Report	234
232		Perio - Exam Comparison Report	236
Clinical Attachment Level (Facial)		Perio - Pocket Depths Only Report	240
Perio - Exam Comparison Report	236	Perio - Combined Graphic & Data Chart Rep	
Perio - Combined Graphic & Data Chart Rep	oort	232	
232		Probing Depth (Lingual)	
Clinical Attachment Level (Lingual)		Perio - Data Chart Report	234
Perio - Exam Comparison Report	236	Perio - Exam Comparison Report	236
Perio - Combined Graphic & Data Chart Rep	oort	Perio - Pocket Depths Only Report	240
232		Perio - Combined Graphic & Data Chart Rep	ort
Clinical Attachment Level Graphic Chart	007	232	
Perio - Exam Comparison Report	236	Suppuration	
Furcation Grade	224	Perio - Data Chart Report	234
Perio - Data Chart Report	234	Perio - Combined Graphic & Data Chart Rep	ort
Perio - Combined Graphic & Data Chart Rep 232	oort	232	
Furcation Involvement (Facial)		Permanent	
Perio - Exam Comparison Report	236	Permanent/Temporary	
Perio - Combined Graphic & Data Chart Rep		Multi-Code List	186
232	3011	Phone	
Furcation Involvement (Lingual)		Employer Phone Number	
Perio - Exam Comparison Report	236	Letter Merge Reports	156
Perio - Combined Graphic & Data Chart Rep		Employers and Employed Patients Report	120
232		Guarantor Home Phone Number	7 4
Gingival Margin		Collections Manager List	74 74
Perio - Data Chart Report	234	Collections Manager List	74 122
Perio - Combined Graphic & Data Chart Rep	oort	Future Due Payment Plan Report - Standard Patient Route Slip	132 220
232		Payment Agreement Report	228
		Truth in Lending Disclosure Statement	324
		Aging/Credit Balance Report	6

Phone (continued)		Provider Phone Number	
Insurance Carrier Phone Number		Patient Chart Printout	200
	144	Referral Recap Report	288
Insurance Claim Aging Report		Referral Slip	290
Insurance Eligibility Report	150	Walkout - Doctor's Statement	360
Pre-Treatment Estimate Aging Report	256	Patient Chart and Progress Notes Printout	198
Provider IDs List	276	Referral Phone Number	
RVU Utilization Report	308	Referral Slip	290
Utilization Report	358	Referral Recap Report	288
Insurance Carrier List	136	Referred by Doctor/Other Phone Number	
Patient Home Phone Number	00	Referred By Doctor/Other Report	292
As Soon As Possible List	22	Referred by Source Phone Number	
Clinical Notes Report	64	Letter Merge Reports	156
Continuing Care Display List	80	Referred to Doctor Phone Number	
Daily Appointment List (DX1)	88	Referred To Doctor Report	296
Daily Appointment List Report	90	Referred to Phone Number	
Day Sheet (Charges and Receipts) Report	98	Letter Merge Reports	156
Day Sheet Report	104	Referring Patient Home Phone Number	
Letter Merge Reports	156	Referred By Patient Report	294
Patient Ledger Report	206	Spouse Home Phone Number	271
Patient List	208	Patient Questionnaire	218
Patient List (Filtered)	210	Physical Activity Counseling	210
Patient Notes Report	212	Number of Patients 3 - 17 Years who Received Phy	vsical
Patient Questionnaire	218	Activity Counseling	rsicai
Patient Route Slip	220	Clinical Quality Measures List	66
Prescription Printout	254	Place of Service Code	00
Referral Recap Report	288		
Referral Slip	290	Place of Service Code	104
Treatment Plan Approval Report	320	Medical Code List	184
Treatment Plan Approval Status Report	322	Place of Service Code Description	404
Unscheduled Appointment List (DX1)	348	Medical Code List	184
Unscheduled Appointment List (OM)	350	Plaque	
Unscheduled Treatment Plans (Condensed)		Plaque	
port	352	Perio - Data Chart Report	234
Unscheduled Treatment Plans (Detailed) Rep		Perio - Combined Graphic & Data Chart Re	port
354	5010	232	
Appointment Book View Printout	14	Pocket Depth	
Phone Number of Patient on Appointment		Percent of Patients with Perio Pockets < 4 mm	
Letter Merge Reports	156	Caries Prevalence and Periodontal Index Re	port
Practice Phone Extension	130	52	
Letter Merge Reports	156	Percent of Patients with Perio Pockets >= 4 & 6 mi	
Practice Phone Number	130	Caries Prevalence and Periodontal Index Re	port
Billing Statement	48	52	
Continuing Care Cards - No Appointment	78	Percent of Patients with Perio Pockets >= 6 mm	
Continuing Care Cards - No Appointment  Continuing Care Cards - with Appointment	79	Caries Prevalence and Periodontal Index Re	port
Coupon Book - Future Due Payments	82	52	
Coupon Book - Payment Agreements	83	Portion	
	156	Account Estimated Insurance Portion	
Letter Merge Reports	222	Patient Route Slip	220
Patient Treatment Case Report		Amount of Dental Insurance Portion	
Perio - Combined Graphic & Data Chart Rep	oort	Patient Chart Printout	200
232	22/	Amount of Estimated Insurance Portion	
Perio - Exam Comparison Report	236	Insurance Claim Aging Report	144
Perio - Graphic Chart Report	238	Amount of Office Portion	
Practice Organization List	248	Patient Treatment Case Report	222
Prescription Printout	254	Amount of Office Portion for Case	
Provider IDs List	276	Patient Treatment Case Report	222
Registration Information Report	298	Amount of Office Portion for Visit	
Truth in Lending Disclosure Statement	324	Patient Treatment Case Report	222
Walkout - Family Walkout	362	Amount of Patient Portion	222
Appointment Reminder Cards	18	Patient Treatment Case Report	222
Provider Office Phone Number			252
Provider IDs List	276	Practice Treatment Case Report	318
		Treatment Case Report	210

Portion (continued)		Payment Agreement Payment Portion Applied to Ir	nter-
Patient Chart Printout	200	est Payment Agreement Amortization Schedule	226
Amount of Patient Portion for Case		Payment Agreement Payment Portion Applied to P	
Practice Treatment Case Report	252	ciple	
Patient Treatment Case Report	222	Payment Agreement Amortization Schedule	226
Amount of Patient Portion for Visit		Percent of Guarantor Portions	220
Practice Treatment Case Report	252	Aging/Credit Balance Report	A
Treatment Case Report	318	Total Amount of Dental Insurance Portions	
Patient Treatment Case Report	222	Patient Chart Printout	200
Amount of Pending Estimated Primary Insurance	ce Por-	Total Amount of Estimated Insurance Portion for Pr	
tions YTD for Family		mary and Secondary Claims	'
Treatment Case Report	318	Insurance Claim Aging Report	144
Amount of Pending Estimated Primary Insurance	ce Por-	Total Amount of Estimated Insurance Portion for Pr	
tions YTD for Patient		mary Claims	'
Treatment Case Report	318	Insurance Claim Aging Report	144
Patient Treatment Case Report	222	Total Amount of Estimated Insurance Portion for Se	
Amount of Primary Insurance Portion		ondary Claims	, ,
Practice Treatment Case Report	252	Insurance Claim Aging Report	144
Treatment Case Report	318	Total Amount of Guarantor Estimates	
Patient Treatment Case Report	222	Collections Manager List	74
Amount of Primary Insurance Portion for Case		Total Amount of Guarantor Portions	,
Practice Treatment Case Report	252	Aging/Credit Balance Report	Á
Patient Treatment Case Report	222	Total Amount of Patient Portion for Case	
Amount of Primary Insurance Portion for Visit		Treatment Case Report	318
Practice Treatment Case Report	252	Total Amount of Patient Portions	510
Treatment Case Report	318	Patient Chart Printout	200
Patient Treatment Case Report	222	Total Amount of Primary Insurance Portion for Case	
Amount of Secondary Insurance Portion		Treatment Case Report	318
Practice Treatment Case Report	252	Total Amount of Secondary Insurance Portion for C	
Treatment Case Report	318	Treatment Case Report	318
Patient Treatment Case Report	222	Total Estimated Amount of Patient's Portion	010
Amount of Secondary Insurance Portion for Ca	se	Patient Proposed Treatment Case Report (Yo	nır
Practice Treatment Case Report	252	Care Plan)	216
Patient Treatment Case Report	222	Total Estimated Insurance Portion	210
Amount of Secondary Insurance Portion for Vis	it	Patient Proposed Treatment Case Report (Yo	nır
Practice Treatment Case Report	252	Care Plan)	216
Treatment Case Report	318	Poverty Level	210
Patient Treatment Case Report	222	Patient Poverty Level	
Co-pay Calculation for Insurance Portion		Patient List (Filtered)	210
Insurance Coverage Tables Report	148	Poverty Level	210
Estimated Amount of Patient's Portion		UDS - Patient Status Report	342
Patient Treatment Case Report	222	Practice Practice	J+2
Treatment Case Report	318	Blue Cross/Blue Shield Number	
Patient Proposed Treatment Case Repor	t (Your	Practice Organization List	248
Care Plan)	216	Practice Organization List	240
Estimated Guarantor Portion		Audit Report - Clinics	30
Patient Route Slip	220	Practice Address	30
Estimated Insurance Portion		Billing Statement	48
Patient Proposed Treatment Case Repor	t (Your	Continuing Care Cards - No Appointment	78
Care Plan)	216	Continuing Care Cards - No Appointment  Continuing Care Cards - with Appointment	79
Dental Encounters Report	110	Coupon Book - Future Due Payments	82
Estimated Patient Portion		Coupon Book - Payment Agreements	83
Patient Route Slip	220	Patient Chart and Progress Notes Printout	198
Guarantor Estimate Amount		Patient Chart Printout	200
Collections Manager List	74	Patient Treatment Case Report	222
Guarantor Portions			
Aging/Credit Balance Report	6	Perio - Combined Graphic & Data Chart Rep 232	, OIL
Patient Estimated Insurance Portion		Perio - Exam Comparison Report	236
Patient Route Slip	220	Perio - Exam Companson Report Perio - Graphic Chart Report	238
		Practice Organization List	248
		Prescription Printout	254

Practice (continued)		Practice Title Change	
Provider IDs List	276	Audit Report - Clinics	30
		Practice ZIP Code	
Referral Recap Report	288	Registration Information Report	298
Referral Slip	290	Pre-Authorization	
Truth in Lending Disclosure Statement	324	Percent of Pre-authorized Cases	
Walkout - Family Walkout	362	Practice Treatment Case Report	252
Appointment Reminder Cards	18	Pre-authorization Required	202
Practice Change		Standard Coverage Tables Report	314
Audit Report - Clinics	30		148
Practice City		Insurance Coverage Tables Report	140
Registration Information Report	298	Pre-Treatment Estimate	
Practice City State and ZIP Code		Pre-treatment Estimate Amount	
Letter Merge Reports	156	Patient Route Slip	220
Practice Country	100	Pre-Treatment Estimate Aging Report	256
Registration Information Report	298	Pre-Treatment Estimates Not Sent Report	258
	270	Secondary Pre-Treatment Estimates Not Crea	ited
Practice Fiscal Year Month	200	Report	312
Registration Information Report	298	Insurance Transaction Analysis Report	152
Practice Name		Pre-treatment Estimate Date	
Billing Statement	48	Pre-Treatment Estimates Not Sent Report	258
Continuing Care Cards - No Appointment	78	Pre-treatment Estimate Expiration Date	
Continuing Care Cards - with Appointment	79	Secondary Pre-Treatment Estimates Not Crea	ated
Coupon Book - Future Due Payments	82	Report	312
Coupon Book - Payment Agreements	83	Pre-Treatment Estimates Not Sent Report	258
Letter Merge Reports	156	Pre-treatment Estimates Not Sent Report  Pre-treatment Estimate On Hold Date	230
Perio - Combined Graphic & Data Chart Rep	ort		25/
232		Pre-Treatment Estimate Aging Report	256
Prescription Printout	254	Pre-treatment Estimate Re-sent Date	05.
Truth in Lending Disclosure Statement	324	Pre-Treatment Estimate Aging Report	256
Walkout - Family Walkout	362	Pre-treatment Estimate Sent Date	
Appointment Reminder Cards	18	Pre-Treatment Estimate Aging Report	256
Practice Phone Extension	10	Pre-treatment Estimate Tracer Date	
	15/	Pre-Treatment Estimate Aging Report	256
Letter Merge Reports	156	Primary Pre-treatment Estimate Date	
Practice Phone Number	40	Secondary Pre-Treatment Estimates Not Crea	ited
Billing Statement	48	Report	312
Continuing Care Cards - No Appointment	78	Primary Pre-treatment Estimate Sent Date	
Continuing Care Cards - with Appointment	79	Treatment Plan Approval Status Report	322
Coupon Book - Future Due Payments	82	Treatment Plan Approval Report	320
Coupon Book - Payment Agreements	83	Secondary Pre-treatment Estimate Sent Date	0_0
Letter Merge Reports	156	Treatment Plan Approval Status Report	322
Patient Treatment Case Report	222	Treatment Plan Approval Report	320
Perio - Combined Graphic & Data Chart Rep	ort		520
232		Total Amount for Primary Pre-treatment Estimates	256
Perio - Exam Comparison Report	236	Pre-Treatment Estimate Aging Report	
Perio - Graphic Chart Report	238	Total Amount for Secondary Pre-treatment Estimate	
Practice Organization List	248	Pre-Treatment Estimate Aging Report	256
Prescription Printout	254	Total Amount of Account Balances Aged 1 - 30 for F	re-
Provider IDs List	276	treatment Estimates	
Registration Information Report	298	Pre-Treatment Estimate Aging Report	256
Truth in Lending Disclosure Statement	324	Total Amount of Account Balances Aged 1 - 30 for	
Walkout - Family Walkout	362	Primary Pre-treatment Estimates	
		Pre-Treatment Estimate Aging Report	256
Appointment Reminder Cards	18	Total Amount of Account Balances Aged 1 - 30 for S	Sec-
Practice Signature	240	ondary Pre-treatment Estimates	
Treatment Case Report	318	Pre-Treatment Estimate Aging Report	256
Practice State		Total Amount of Account Balances Aged 121 - 150 f	or
Registration Information Report	298	Pre-treatment Estimates	
Practice Street Address		Pre-Treatment Estimate Aging Report	256
Registration Information Report	298	Total Amount of Account Balances Aged 121 - 150 f	
Letter Merge Reports	156		OI.
Practice Title		Primary Pre-treatment Estimates	)F/
Registration Information Report	298	Pre-Treatment Estimate Aging Report	256
Audit Report - Clinics	30		

Pre-Treatment Estimate (continued)	Total Amount of Pre-treatment Estimates not Sent
Total Amount of Account Balances Aged 121 - 150 for	Pre-Treatment Estimates Not Sent Report 258 Total Amount of Primary Pre-treatment Estimates not
Secondary Pre-treatment Estimates	Sent
Pre-Treatment Estimate Aging Report 256	Pre-Treatment Estimates Not Sent Report 258
Total Amount of Account Balances Aged 151 - 180 for	Total Amount of Secondary Pre-treatment Estimates not
Pre-treatment Estimates	Created
Pre-Treatment Estimate Aging Report 256	Secondary Pre-Treatment Estimates Not Created
Total Amount of Account Balances Aged 151 - 180 for	Report 312
Primary Pre-treatment Estimates	Total Amount of Secondary Pre-treatment Estimates not
Pre-Treatment Estimate Aging Report 256	Sent
Total Amount of Account Balances Aged 151 - 180 for	Pre-Treatment Estimates Not Sent Report 258
Secondary Pre-treatment Estimates	Preferred Contact Method
Pre-Treatment Estimate Aging Report 256	Patient Preferred Contact Method
Total Amount of Account Balances Aged 181+ for Pre-	Patient List (Filtered) 210
treatment Estimates	Preferred Name
Pre-Treatment Estimate Aging Report 256	Patient's Preferred Name
Total Amount of Account Balances Aged 181+ for Pri-	Letter Merge Reports 156
mary Pre-treatment Estimates	Appointment Book View Printout 14
Pre-Treatment Estimate Aging Report 256	Prescription
Pre-Treatment Estimate Aging Report 256	Dispense as Written
Total Amount of Account Balances Aged 181+ for Sec-	Prescription Printout 254
ondary Pre-treatment Estimates	Generic Substitution Permitted
Pre-Treatment Estimate Aging Report 256	Prescription Printout 254
Total Amount of Account Balances Aged 31 - 60 for Pre-	Number of Electronic Prescriptions
treatment Estimates	Meaningful Use Measure Calculation List 160
Pre-Treatment Estimate Aging Report 256	Number of Patients with Electronic Prescriptions
Total Amount of Account Balances Aged 31 - 60 for	Meaningful Use Measure Calculation List 160
Primary Pre-treatment Estimates	Number of Prescriptions
Pre-Treatment Estimate Aging Report 256	Meaningful Use Measure Calculation List 160
Total Amount of Account Balances Aged 31 - 60 for	Number of Prescriptions Ordered
Secondary Pre-treatment Estimates	Meaningful Use Measure Calculation List 160
Pre-Treatment Estimate Aging Report 256	Number of Prescriptions Ordered Using CPOE (Com-
Total Amount of Account Balances Aged 61 - 90 for Pre- treatment Estimates	puterized Provider Order Entry)
	Meaningful Use Measure Calculation List 160
Pre-Treatment Estimate Aging Report 256 Total Amount of Account Balances Aged 61 - 90 for	Prescribed Medication
Primary Pre-treatment Estimates	Prescription Printout 254
Pre-Treatment Estimates  Pre-Treatment Estimate Aging Report 256	Prescription Date
Total Amount of Account Balances Aged 61 - 90 for	Prescription Printout 254
Secondary Pre-treatment Estimates	Patient List (Filtered) 210
Pre-Treatment Estimate Aging Report 256	Prescription Details
Total Amount of Account Balances Aged 91 - 120 for	Prescription Printout 254
Pre-treatment Estimates	Prescription Note
Pre-Treatment Estimate Aging Report 256	Prescription Printout 254
Total Amount of Account Balances Aged 91 - 120 for	Preventative
Primary Pre-treatment Estimates	Amount of Preventative Deductible Owed by Family to
Pre-Treatment Estimate Aging Report 256	Primary Insurance
Total Amount of Account Balances Aged 91 - 120 for	Patient Route Slip 220
Secondary Pre-treatment Estimates	Amount of Preventative Deductible Owed by Family to
Pre-Treatment Estimate Aging Report 256	Secondary Insurance
Total Amount of Account Balances with Pre-treatment	Patient Route Slip 220
Estimates	Amount of Preventative Deductible Owed to Primary
Pre-Treatment Estimate Aging Report 256	Insurance
Total Amount of Account Balances with Primary Pre-	Patient Route Slip 220
treatment Estimates	Amount of Preventative Deductible Owed to Secondary
Pre-Treatment Estimate Aging Report 256	Insurance Patient Pouts Slip
Total Amount of Account Balances with Secondary Pre-	Patient Route Slip 220
treatment Estimates	Insurance Coverage Percent (Preventative) for Primary
Pre-Treatment Estimate Aging Report 256	Insurance Patient Route Slip 220
Total Amount of Pre-treatment Estimates	r attent Noute Stip 220
Pre-Treatment Estimate Aging Report 256	

Preventative (continued)		Amount of Estimated Primary Insurance Benefits Remaining YTD for Patient		
Insurance Coverage Percent (Preventative) for Seco	ond-		318	
ary Insurance			222	
Patient Route Slip	220	Amount of Other Deductible Owed by Family to Pri-		
Lifetime/Individual/Standard Preventative Deductil		mary Insurance		
Insurance Carrier List	136		220	
Preventative Deductible Met		Amount of Other Deductible Owed to Primary Insur-	-	
Insurance Carrier List	136	ance		
Preventative Deductible Owed by Family to Primar		Patient Route Slip	220	
Treatment Case Report	318	Amount of Pending Estimated Primary Insurance Po	r-	
Preventative Deductible Owed by Family to Secon	dary	tions YTD for Family		
Ins	210	· •	318	
Treatment Case Report	318	Amount of Pending Estimated Primary Insurance Po	r-	
Preventative Deductible Owed by Patient to Prima	318	tions YTD for Patient		
Treatment Case Report Patient Treatment Case Report	222	· ·	318	
Preventative Deductible Owed by Patient to Secon		· ·	222	
Ins	luary	Amount of Preventative Deductible Owed by Family	/to	
Treatment Case Report	318	Primary Insurance		
Patient Treatment Case Report	222		220	
Previous Balance	222	Amount of Preventative Deductible Owed to Primar	У	
Previous Balance		Insurance		
	104		220	
Day Sheet Report	98	Amount of Primary Insurance Benefits Remaining		
Day Sheet (Charges and Receipts) Report Previous Balance for Clinic	70	Unscheduled Treatment Plans (Detailed) Repo	ort	
	104	354		
Day Sheet Report Previous Balance for Provider	104	l l	220	
	104	Amount of Primary Insurance Benefits Used		
Day Sheet Report	98	·	220	
Day Sheet (Charges and Receipts) Report	70	Amount of Primary Insurance Paid Benefits YTD for		
Previous Year	+ C - l	Family		
Subtotal of Wrap Around or Reconciliation Amoun	t Col-	and the second s	318	
lected for Financial Class Type (Previous Years)	340	Amount of Primary Insurance Paid Benefits YTD for		
UDS - Patient Related Revenue Report		Patient	040	
Subtotal of Wrap Around or Reconciliation Amoun lected for Payer Category (Previous Years)	t Col-	· •	318	
UDS - Patient Related Revenue Report	340		222	
Total Wrap Around or Reconciliation Amount Colle		Amount of Primary Insurance Portion	050	
for Financial Class Type (Previous Years)	cieu		252	
UDS - Patient Related Revenue Report	340	· · · · · · · · · · · · · · · · · · ·	318	
Total Wrap Around or Reconciliation Amount Colle			222	
for Patient (Previous Years)	cieu	Amount of Primary Insurance Portion for Case	252	
UDS - Patient Related Revenue Report	340		252	
Total Wrap Around or Reconciliation Amount Colle		· ·	222	
for Payer Category (Previous Years)	cica	Amount of Primary Insurance Portion for Visit	252	
UDS - Patient Related Revenue Report	340	·	252	
Wrap Around or Reconciliation Amount Collected		· ·	318	
Patient (Previous Years)	101		222	
UDS - Patient Related Revenue Report	340	Amount of Remaining Benefits for Primary Insurance		
Primary	0.10	11	322 320	
Amount of Annual Primary Insurance Plan Benefits	for		320	
Family	101	Amount of Standard Deductible Owed by Family to		
Treatment Case Report	318	Primary Insurance Patient Route Slip	220	
Amount of Annual Primary Insurance Plan Benefits				
Patient	101	Amount of Standard Deductible Owed to Primary In	isur-	
Treatment Case Report	318	ance	220	
Patient Treatment Case Report	222	l l	220	
Amount of Estimated Primary Insurance Benefits R		Insurance Coverage Percent (Basic) for Primary Insur	-	
maining YTD for Family	_	ance	220	
Treatment Case Report	318	Patient Route Slip Insurance Coverage Percent (Major) for Primary Insu		
	0.0	ance	-	
			220	
		ration Noute Jup		

Primary (continued)		Unscheduled Treatment Plans (Detailed) Report		
Insurance Coverage Percent (Orthodontics) for P	rimary	354 Letter Merge Reports	156	
Insurance	-	Primary Insurance Carrier Plan Employer	150	
Patient Route Slip	220	Patient Route Slip	220	
Insurance Coverage Percent (Preventative) for Pr	imary	Primary Insurance Estimated Amount	220	
Insurance		Treatment Plan Approval Status Report	322	
Patient Route Slip	220	Treatment Plan Approval Report	320	
Insurance Plan Group Number for Primary Insura	ince	Primary Insurance Plan Group Number	320	
Patient Questionnaire	218	Treatment Plan Approval Report	320	
Insurance Plan Name and Address for Primary In	surance	Treatment Plan Approval Report	322	
Patient Questionnaire	218	Patient Route Slip	220	
Last Eligibility Date for Primary Insurance Covera	ige	Primary Insurance Plan Renewal Month	220	
Treatment Plan Approval Status Report	322	Unscheduled Treatment Plans (Detailed) Rep	ort	
Treatment Plan Approval Report	320	354	JOIL	
Maximum Primary Insurance Benefit Amount		Primary Insurance Subscriber ID		
Patient Route Slip	220	Letter Merge Reports	156	
Number of Encounters for Primary Providers		Primary Medical Insurance Carrier Name	130	
UDS - Encounters by Provider Report	332	Patient List	208	
Number of Patients with Primary Dental Insurance	ce Only	Primary Pre-treatment Estimate Date	200	
Practice Statistics Report	250	Secondary Pre-Treatment Estimates Not Cre	atad	
Number of Patients with Primary Medical Insurar	nce	Report Report	312	
Practice Statistics Report	250	Primary Pre-treatment Estimate Sent Date	312	
Other Deductible Owed by Family to Primary Ins	surance	Treatment Plan Approval Status Report	322	
Treatment Case Report	318	Treatment Plan Approval Status Report	320	
Other Deductible Owed by Patient to Primary In	surance	Primary Production Amount	320	
Treatment Case Report	318	Insurance Carrier Production - Full Report	140	
Patient Treatment Case Report	222	Primary Production Amount for Insurance Plan	140	
Outstanding Primary Insurance Estimated Amou	nt	Insurance Carrier Production - Summary Rep	ort	
Treatment Plan Approval Status Report	322	142	OIL	
Treatment Plan Approval Report	320	Insurance Carrier Production - Full Report	140	
Patient Relationship to Subscriber for Primary Ins	surance	Primary Provider	140	
Patient Questionnaire	218	Patient Proposed Treatment Case Report (Yo	NI.	
Percent of Patients with Primary Dental Insurance	e Only	Care Plan)	21 <i>6</i>	
Practice Statistics Report	250	UDS - Insurance Financial Class Report (2013		
Percent of Patients with Primary Medical Insuran	ce	UDS - Medicaid/Medicare Report	338	
Practice Statistics Report	250	UDS - Sealant Statistics Report	344	
Preventative Deductible Owed by Family to Prim	nary Ins	UDS - Tobacco Use and Intervention Report		
Treatment Case Report	318	Patient List (Filtered)	210	
Preventative Deductible Owed by Patient to Prin	nary Ins	Primary Provider ID	210	
Treatment Case Report	318	Patient Route Slip	220	
Patient Treatment Case Report	222	Audit Report - Patients	34	
Primary Claim Date		Primary Provider ID Change	J-	
Secondary Insurance Claims Not Created	Report	Audit Report - Patients	34	
310		Standard Deductible Owed by Family to Primary In	-	
Primary Dental Insurance Carrier Name		ance	Jui	
Patient List	208	Treatment Case Report	318	
Primary Eligibility Date		Standard Deductible Owed by Patient to Primary Ir		
Appointment Book View Printout	14	ance	isui	
Primary Insurance Benefits Expiration Date for Fa	amily	Treatment Case Report	318	
Treatment Case Report	318	Patient Treatment Case Report	222	
Primary Insurance Benefits Expiration Date for Pa	atient	Subscriber Address for Primary Insurance	222	
Treatment Case Report	318	Patient Questionnaire	218	
Patient Treatment Case Report	222	Subscriber Birth Date for Primary Insurance	210	
Primary Insurance Benefits Remaining		Patient Questionnaire	218	
Letter Merge Reports	156	Subscriber ID for Primary Insurance		
Primary Insurance Benefits Renewal Month		Patient Questionnaire	218	
Patient Route Slip	220	Subscriber Name for Primary Insurance	_ 10	
Primary Insurance Carrier Name		Patient Route Slip	220	
Patient Route Slip	220	Patient Questionnaire	218	
Treatment Plan Approval Report	320	Subscriber's Employer Address for Primary Insurance		
Treatment Plan Approval Status Report	322	Patient Questionnaire	218	

Primary (continued)	Total Amount of Primary Claims not Sent Insurance Claims Not Sent Report 146
Subscriber's Employer Name for Primary Insurance Patient Questionnaire 21	Total Amount of Primary Pre-treatment Estimates not
Total Amount for Primary Pre-treatment Estimates  Pre-Treatment Estimate Aging Report 25	Pre-Treatment Estimates Not Sent Report 258
Total Amount of Account Balances Aged 1 - 30 for Primary Pre-treatment Estimates	Insurance Carrier Production - Summary Report
Pre-Treatment Estimates  25	142 6
Total Amount of Account Balances Aged 1 - 30 with	o Insurance Carrier Production - Full Report 140  Principle
Primary Claims	Payment Agreement Payment Portion Applied to Prin-
Insurance Claim Aging Report 14	4 ciple
Total Amount of Account Balances Aged 121 - 150 for Primary Pre-treatment Estimates	Payment Agreement Amortization Schedule 226
Pre-Treatment Estimates  25	Printed
Total Amount of Account Balances Aged 121 - 150 with	Printed Patient Report
Primary Claims	Addit Report - Combined 32
Insurance Claim Aging Report 14	Prior Balance
Total Amount of Account Balances Aged 151 - 180 for	Prior Account Balance Walkout - Family Walkout 362
Primary Pre-treatment Estimates	Walkout - Family Walkout 362 , Prior Treatment
Pre-Treatment Estimate Aging Report 25	Continuing Caro Prior Treatment Date
Total Amount of Account Balances Aged 151 - 180 with	Continuing Care Display List 80
Primary Claims	Prior Work
Insurance Claim Aging Report 14	Continuing Care Prior Work Date
Total Amount of Account Balances Aged 181+ for Pri-	Letter Merge Reports 156
mary Pre-treatment Estimates Pre-Treatment Estimate Aging Report 25	Dui a vita .
Pre-Treatment Estimate Aging Report 25	6 Case Priority
Total Amount of Account Balances Aged 181+ with	Patient Treatment Case Report 222
Primary Claims	Probing Depth
Insurance Claim Aging Report 14	4 Probing Depth (Facial)
Total Amount of Account Balances Aged 31 - 60 for	Perio - Data Chart Report 234
Primary Pre-treatment Estimates	Perio - Exam Comparison Report 236
Pre-Treatment Estimate Aging Report 25	
Total Amount of Account Balances Aged 31 - 60 with	Perio - Combined Graphic & Data Chart Report 232
Primary Claims	
Insurance Claim Aging Report 14	Perio - Data Chart Report 234
Total Amount of Account Balances Aged 61 - 90 for	Perio - Exam Comparison Report 236
Primary Pre-treatment Estimates Pre-Treatment Estimate Aging Report 25	
Total Amount of Account Balances Aged 61 - 90 with	Perio - Combined Graphic & Data Chart Report
Primary Claims	232
Insurance Claim Aging Report 14	4 Problem
Total Amount of Account Balances Aged 91 - 120 for	Number of Patients with Problems or Attestations of No
Primary Pre-treatment Estimates	Known Problems
Pre-Treatment Estimate Aging Report 25	
Total Amount of Account Balances Aged 91 - 120 with	Problem Description
Primary Claims	Patient List (Filtered) 210
Insurance Claim Aging Report 14	Dati- at List (Eiltean al)
Total Amount of Account Balances with Primary Claims Insurance Claim Aging Report 14	
Insurance Claim Aging Report 14 Total Amount of Account Balances with Primary Pre-	ADA Code Description for Treatment-planned Proce-
treatment Estimates	dure
Pre-Treatment Estimate Aging Report 25	6 Patient Chart Printout 200
Total Amount of Estimated Insurance Portion for Pri-	ADA Code Description of Treatment-planned Proce-
mary and Secondary Claims	dure
Insurance Claim Aging Report 14	
Total Amount of Estimated Insurance Portion for Pri-	ADA Code of Treatment-planned Procedure
mary Claims	Referral Slip 290
Insurance Claim Aging Report 14	
Total Amount of Primary and Secondary Claims not Sei	
Insurance Claims Not Sent Report 14	6

Procedure (continued)		Average Amount of Procedures	
American of Lab European for Madical Dragondur	f	RVU Production Summary Report	302
Amount of Lab Expenses for Medicaid Procedure	es for	Production Summary Report	264
Clinic	202	Average Amount of Procedures for Clinic	
RVU Production Summary Report	302	RVU Production Summary Report	302
Amount of Lab Expenses for Medicaid Procedure	es tor	Production Summary Report	264
Provider		Average Amount of Procedures for Provider	
RVU Production Summary Report	302	RVU Production Summary Report	302
Amount of Lab Expenses of Non-Medicaid Proce	edures	Production Summary Report	264
for Clinic		Date of Completed Procedure	20
RVU Production Summary Report	302	Walkout - Doctor's Statement	360
Amount of Lab Expenses of Non-Medicaid Proce	edures	Date of Treatment-planned Procedure	300
for Provider			290
<b>RVU Production Summary Report</b>	302	Referral Slip	290
Amount of Lab Expenses of Procedures for Clinic		Deleted Procedure	20
RVU Production Summary Report	302	Audit Report - Combined	32
Amount of Lab Expenses of Procedures for Provi		First Procedure	
RVU Production Summary Report	302	New Patient List	188
Amount of Medicaid Procedures for Clinic	302	Inserted Procedure	
	202	Audit Report - Combined	32
RVU Production Summary Report	302	Modified Procedure	
Production Summary Report	264	Audit Report - Combined	32
Amount of Medicaid Procedures for Provider		Net RVU for Medicaid Procedures	
RVU Production Summary Report	302	RVU Production Summary Report	302
Production Summary Report	264	Net RVU of Medicaid Procedures for Clinic	
Amount of Non-Medicaid Procedures for Clinic		RVU Production Summary Report	302
RVU Production Summary Report	302	Net RVU of Medicaid Procedures for Provider	
Production Summary Report	264	RVU Production Summary Report	302
Amount of Non-Medicaid Procedures for Provide	er	Net RVU of Non-Medicaid Procedures	302
<b>RVU Production Summary Report</b>	302	RVU Production Summary Report	302
Production Summary Report	264	Net RVU of Non-Medicaid Procedures for Clinic	302
Amount of Procedure			200
Treatment Plan Approval Status Report	322	RVU Production Summary Report	302
Treatment Plan Approval Report	320	Net RVU of Non-Medicaid Procedures for Provider	
Amount of Procedures for Clinic	320	RVU Production Summary Report	302
RVU Production Summary Report	302	Net RVU of Procedures	
	264	RVU Production Summary Report	302
Production Summary Report	204	Net RVU of Procedures for Clinic	
Amount of Procedures for Provider	202	RVU Production Summary Report	302
RVU Production Summary Report	302	Net RVU of Procedures for Provider	
Production Summary Report	264	RVU Production Summary Report	302
Amount of Treatment-planned Procedure		Next Appointment Procedure Amount	
Patient Chart Printout	200	Patient Route Slip	220
Average Amount of Medicaid Procedures		Next Appointment Procedure Date	
RVU Production Summary Report	302	Patient Route Slip	220
Production Summary Report	264	Number of Scheduled Treatment-planned Procedu	
Average Amount of Medicaid Procedures for Cli	nic	Practice Treatment Case Report	252
RVU Production Summary Report	302	Number of Unscheduled Treatment-planned Proce	
Production Summary Report	264	•	;-
Average Amount of Medicaid Procedures for Pro	ovider	dures	250
RVU Production Summary Report	302	Practice Treatment Case Report	252
Production Summary Report	264	Percent of Medicaid Procedures	
Average Amount of Non-Medicaid Procedures	204	RVU Production Summary Report	302
RVU Production Summary Report	302	Production Summary Report	264
		Percent of Medicaid Procedures for Clinic	
Production Summary Report	264	RVU Production Summary Report	302
Average Amount of Non-Medicaid Procedures for		Production Summary Report	264
RVU Production Summary Report	302	Percent of Medicaid Procedures for Provider	
Production Summary Report	264	RVU Production Summary Report	302
Average Amount of Non-Medicaid Procedures for	or	Production Summary Report	264
Provider		Percent of Non-Medicaid Procedures	207
<b>RVU Production Summary Report</b>	302	RVU Production Summary Report	302
Production Summary Report	264	Production Summary Report	264
, ,		LIOGUCTION SUMMED NEDOLL	_()4

Procedure (continued)		Procedure RVU	
Percent of Non-Medicaid Procedures for Clinic		RVU Utilization Report	308
RVU Production Summary Report	302	Quantity of Medicaid Procedures for Clinic RVU Production Summary Report	302
Production Summary Report	264	Production Summary Report	264
Percent of Non-Medicaid Procedures for Provider		Quantity of Medicaid Procedures for Provider	204
<b>RVU Production Summary Report</b>	302	RVU Production Summary Report	302
Production Summary Report	264	Production Summary Report	264
Percent of Procedures		Quantity of Non-Medicaid Procedures for Clinic	201
RVU Production Summary Report	302	RVU Production Summary Report	302
Production Summary Report	264	Production Summary Report	264
Percent of Procedures for Clinic		Quantity of Non-Medicaid Procedures for Provider	r
RVU Production Summary Report	302	RVU Production Summary Report	302
Production Summary Report	264	Production Summary Report	264
Percent of Procedures for Provider	202	Quantity of Procedures for Provider	
RVU Production Summary Report	302 264	RVU Production Summary Report	302
Production Summary Report Procedure Amount	204	Production Summary Report	264
Patient List (Filtered)	210	Replace Initial Zero of Procedure Code on Claims	
Procedures Not Attached to Insurance Repo		Insurance Carrier List	136
Production Summary Report	264	Time Units	2/0
Provider Revenue - Allocations Report	278	Procedure Code List	260
Provider Revenue - Charges Report	280	Multi-Code List	186
Provider Revenue - Credits Report	282	Tooth Number for Treatment-planned Procedure Patient Chart Printout	200
RVU Production Summary Report	302	Tooth Number of Treatment-Planned Procedure	200
Audit Report - Combined	32	Referral Slip	290
Procedure Date		Tooth Surface of Treatment-planned Procedure	270
Audit Report - Transactions	38	Referral Slip	290
Billing Statement	48	Total Amount of Completed Procedures	2,0
Day Sheet (Adjustments) Report	94	Walkout - Doctor's Statement	360
Day Sheet (Charges and Receipts) Report	98	Procedures Not Attached to Insurance Repo	ort262
Day Sheet (Receipts) Report	102	Total Amount of Lab Expenses of Medicaid Proced	
Day Sheet Report	104	RVU Production Summary Report	302
Operator Day Sheet Report	192	Total Amount of Lab Expenses of Non-Medicaid P	roce-
Patient Chart and Progress Notes Printout	198 210	dures	
Patient List (Filtered) Patient Treatment Case Report	222	RVU Production Summary Report	302
Practice Treatment Case Report	252	Total Amount of Lab Expenses of Procedures	
Production Summary Report	264	RVU Production Summary Report	302
Provider Revenue - Allocations Report	278	Total Amount of Medicaid Procedures	202
Provider Revenue - Charges Report	280	RVU Production Summary Report	302
Provider Revenue - Credits Report	282	Production Summary Report Total Amount of Non-Medicaid Procedures	264
RVU Day Sheet Report	300	RVU Production Summary Report	302
RVU Production Summary Report	302	Production Summary Report	264
Suspended Credits Report	316	Total Amount of Procedures	204
Audit Report - Combined	32	RVU Production Summary Report	302
Procedure Date Change		Production Summary Report	264
Audit Report - Transactions	38	Total Amount of Treatment-planned Procedures	
Procedure Date for Date of Service		Practice Treatment Case Report	252
Letter Merge Reports	156	Patient Chart Printout	200
Procedure Description	404	Total Quantity of Medicaid Procedures	
Day Sheet Report	104	RVU Production Summary Report	302
Audit Report - Combined Procedure Fee	32	Production Summary Report	264
Utilization Report	358	Total Quantity of Non-Medicaid Procedures	
RVU Utilization Report	308	RVU Production Summary Report	302
Procedure Note	300	Production Summary Report	264
Treatment Case Report	318	Total Quantity of Procedures	200
Treatment Plan Approval Report	320	RVU Production Summary Report	302
Treatment Plan Approval Status Report	322	Production Summary Report	264
Patient Chart and Progress Notes Printout	198	Treatment-planned Procedure Amount	nort
	-	Unscheduled Treatment Plans (Detailed) Rep 354	JUIT

Procedure (continued)		Next Appointment Production Amount	000
Treatment-planned Procedure Date		Patient Route Slip	220
Unscheduled Treatment Plans (Detailed) F	Renort	Percent of Production from Referral Source	007
354	Сорогс	Referral Analysis Report	286
Treatment Case Report	318	Percent of Production from Referral Sources	007
Procedure Code Category	310	Referral Analysis Report	286
Procedure Code Category		Primary Production Amount	4.40
Standard Coverage Tables Report	314	Insurance Carrier Production - Full Report	140
Insurance Coverage Tables Report	148	Primary Production Amount for Insurance Plan	
Production	140	Insurance Carrier Production - Summary Rep	oort
		142	
Amount of - Adjustments (Production)	268	Insurance Carrier Production - Full Report	140
Provider A/R Totals - Daily Report		Production	
Amount of - Adjustments (Production) for Provice		Provider A/R Totals - Standard Report	270
Provider A/R Totals - Standard Report	270	Provider A/R Totals - Daily Report	268
Provider A/R Totals - Daily Report	268	Production Adjustments	
Amount of + Adjustments (Production)	0.40	Provider A/R Totals - Standard Report	270
Provider A/R Totals - Daily Report	268	Provider A/R Totals - Daily Report	268
Amount of + Adjustments (Production) for Provi		Production Amount	
Provider A/R Totals - Standard Report	270	Referred By Doctor/Other Report	292
Provider A/R Totals - Daily Report	268	Referred By Patient Report	294
Amount of Debit Initial Balances (Production)		Provider A/R Totals - Daily Report	268
Provider A/R Totals - Daily Report	268	Production Amount for Provider	
Amount of Debit Initial Balances (Production) fo	r Prov	Provider A/R Totals - Standard Report	270
Provider A/R Totals - Standard Report	270	Provider A/R Totals - Daily Report	268
Provider A/R Totals - Daily Report	268	Production at Clinic from Referral Source	
Appointment Production Amount		Referral Analysis Report	286
Appointment Book View Printout	14	Production from Referral Source	
Appointment Production Type		Referral Analysis Report	286
Audit Report - Appointments	26	Secondary Production Amount	200
Multi-Code List	186	Insurance Carrier Production - Full Report	140
Procedure Code List	260	Secondary Production Amount for Insurance Plan	1 10
Appointment Book View Printout	14	Insurance Carrier Production - Summary Rep	ort
Appointment Production Type Change		142	2011
Audit Report - Appointments	26	Insurance Carrier Production - Full Report	140
Average Production per Patient		Total Amount of - Adjustments (Production)	170
Analysis Summary Report - Standard	12	Provider A/R Totals - Standard Report	270
Day Sheet Report	104	Provider A/R Totals - Standard Report	268
Analysis Summary Report - Daily	8	Total Amount of + Adjustments (Production)	200
Average Production per Patient at Clinic from Re	eferral	Provider A/R Totals - Standard Report	270
Source			268
Referral Analysis Report	286	Provider A/R Totals - Daily Report Total Amount of Debit Initial Balances (Production	
Average Production per Patient for Clinic	200		
Analysis Summary Report - Standard	12	Provider A/R Totals - Standard Report	270
Day Sheet Report	104	Provider A/R Totals - Daily Report	268
Analysis Summary Report - Daily	8	Total Amount of Primary Production	
Average Production per Patient for Provider	O	Insurance Carrier Production - Summary Rep	oort
	12	142	
Analysis Summary Report - Standard		Insurance Carrier Production - Full Report	140
Day Sheet Report	104	Total Amount of Secondary Production	
Analysis Summary Report - Daily	8	Insurance Carrier Production - Summary Rep	oort
Average Production Per Patient from Referral Sc		142	
Referral Analysis Report	286	Insurance Carrier Production - Full Report	140
Average Production Per Patient from Referral Sc		Total Average Production per Patient	
Referral Analysis Report	286	Analysis Summary Report - Standard	12
Average Production per Patient MTD		Analysis Summary Report - Daily	8
Day Sheet (Charges and Receipts) Report		Total Average Production per Patient at Clinics fro	m
Average Production per Patient MTD for Provide		Referral Source	
Day Sheet (Charges and Receipts) Report	98	Referral Analysis Report	286
Current Average Production per Patient		Total Production Amount	
Day Sheet (Charges and Receipts) Report		Provider A/R Totals - Standard Report	270
Current Average Production per Patient for Prov		Provider A/R Totals - Daily Report	268
Day Sheet (Charges and Receipts) Report	98		

Production (continued)		Aged Amount 90 - 120 for Provider	
Total Production at Clinics from Poferral Course		Aging/Credit Balance Report	6
Total Production at Clinics from Referral Source	286	Aged Amount Over 180 for Provider	
Referral Analysis Report	200	Aging/Credit Balance Report	6
Total Production from Referral Sources	286	Amount Billed to Insurance for Provider	
Referral Analysis Report	200	Analysis Summary Report - Standard	12
Production Type		Day Sheet Report	104
Appointment Production Type	2/	Analysis Summary Report - Daily	8
Audit Report - Appointments	26	Amount of - Adjustments (Collection) for Provider	
Multi-Code List	186	Provider A/R Totals - Standard Report	270
Procedure Code List	260	Provider A/R Totals - Daily Report	268
Appointment Book View Printout	14	Amount of - Adjustments (Production) for Provider	
Appointment Production Type Change	0.4	Provider A/R Totals - Standard Report	270
Audit Report - Appointments	26	Provider A/R Totals - Daily Report	268
Projected		Amount of + Adjustments (Collection) for Provider	
Projected Amount of Remaining Benefits	200	Provider A/R Totals - Standard Report	270
Treatment Plan Approval Status Report	322	Provider A/R Totals - Daily Report	268
Treatment Plan Approval Report	320	Amount of + Adjustments (Production) for Provider	
Projected Amount of Remaining Benefits for Seco	ndary	Provider A/R Totals - Standard Report	270
Insurance		Provider A/R Totals - Daily Report	268
Treatment Plan Approval Status Report	322	Amount of Applied Credit Adjustments for Previous	S
Treatment Plan Approval Report	320	Month for Provider	
Prophy	_	Day Sheet (Charges and Receipts) Report	98
Number of Patients Eligible for Prophy Continuing		Amount of Applied Credit Adjustments for Provide	
Practice Statistics Report	250	Analysis Summary Report - Standard	12
Number of Patients not on Prophy Continuing Car		Day Sheet Report	104
Practice Statistics Report	250	Analysis Summary Report - Daily	8
Percent of Patients Due for Prophy (Month and Ye		Amount of Applied Insurance Payments for Provide	
Practice Statistics Report	250	Analysis Summary Report - Standard	12
Percent of Patients Eligible for Prophy Continuing		Day Sheet Report	104
Practice Statistics Report	250	Analysis Summary Report - Daily	8
Percent of Patients not on Prophy Continuing Card		Amount of Applied Payments for Previous Month for	or
Practice Statistics Report	250	Provider	
Prophylaxis		Day Sheet (Charges and Receipts) Report	98
Last Prophylaxis		Amount of Applied Payments for Provider	
Patient Route Slip	220	Analysis Summary Report - Standard	12
Last Prophylaxis Date		Day Sheet Report	104
Patient Route Slip	220	Analysis Summary Report - Daily	8
Number of Patients Due for Prophy (on Month and		Amount of Beginning Balances for Provider	
Practice Statistics Report	250	Analysis Summary Report - Standard	12
Number of Patients Eligible for Prophy Continuing		Analysis Summary Report - Daily	8
Practice Statistics Report	250	Amount of Charge Adjustments for Previous Month	ı for
Number of Patients not on Prophy Continuing Car		Provider	
Practice Statistics Report	250	Day Sheet (Charges and Receipts) Report	98
Percent of Patients Due for Prophy (Month and Ye		Day Sheet (Charges and Receipts) Report	98
Practice Statistics Report	250	Amount of Charge Adjustments for Provider	
Provider		Analysis Summary Report - Standard	12
20+ Years Old for Financial Class Type for Provide		Day Sheet Report	104
UDS - Insurance Financial Class Report	334	Analysis Summary Report - Daily	8
Account Provider		Amount of Charges Billed to Insurance for Previous	;
Collections Manager List	74	Month for Provider	
Aged Amount 0 - 30 for Provider		Day Sheet (Charges and Receipts) Report	98
Aging/Credit Balance Report	6	Amount of Charges for Previous Month for Provide	r
Aged Amount 121 - 150 for Provider		Day Sheet (Charges and Receipts) Report	98
Aging/Credit Balance Report	6	Amount of Charges for Provider	
Aged Amount 151 - 180 for Provider		Provider A/R Totals - Daily Report	268
Aging/Credit Balance Report	6	Provider A/R Totals - Standard Report	270
Aged Amount 31 - 60 for Provider		Day Sheet Report	104
Aging/Credit Balance Report	6	Amount of Credit Initial Balances for Provider	
Aged Amount 61 - 90 for Provider		Analysis Summary Report - Standard	12
Aging/Credit Balance Report	6	Day Sheet Report	104
		Provider A/R Totals - Daily Report	268

Provider (continued)		Amount of Lab Expenses for Medicaid Procedures for Provider	or
Provider A/R Totals - Standard Report	270		302
Analysis Summary Report - Daily	8	Amount of Lab Expenses for Provider	502
Amount of Credit Special Adjustments for Provider			300
Analysis Summary Report - Standard	12	Amount of Lab Expenses of Non-Medicaid Procedu	
Day Sheet Report	104	for Provider	- C3
Provider A/R Totals - Daily Report	268		302
Provider A/R Totals - Standard Report	270	<i>y</i> 1	
Analysis Summary Report - Daily	8	Amount of Lab Expenses of Procedures for Provider	
Amount of Current Applied Credit Adjustments for			302
Day Sheet (Charges and Receipts) Report	98	Amount of Late Charges for Previous Month for Pro-	•
Amount of Current Applied Payments for Provider	70	vider	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Current Charge Adjustments for Provide		Amount of Late Charges for Provider	
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
		,	104
Day Sheet (Charges and Receipts) Report	98		154
Amount of Current Charges Billed to Insurance for			268
Provider		Provider A/R Totals - Standard Report	270
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of Current Charges Compared to Fee Sche	edule	Amount of Medicaid Procedures for Provider	
for Provider		RVU Production Summary Report	302
Day Sheet (Charges and Receipts) Report	98		264
Amount of Current Finance Charges for Provider		Amount of MTD Applied Credit Adjustments for Pro	
Day Sheet (Charges and Receipts) Report	98	vider	
Amount of Current Late Charges for Provider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Amount of MTD Applied Payments for Provider	, (
Amount of Current Suspended Credit Adjustments	for	Day Sheet (Charges and Receipts) Report	98
Provider			70
Day Sheet (Charges and Receipts) Report	98	Amount of MTD Charge Adjustments for Provider	98
Amount of Current Suspended Payments for Providence		Day Sheet (Charges and Receipts) Report	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Debit Initial Balances (Production) for Pr		Amount of MTD Charges Billed to Insurance for Pro-	-
Provider A/R Totals - Standard Report	270	vider	
Provider A/R Totals - Standard Report	268	Day Sheet (Charges and Receipts) Report	98
Amount of Debit Initial Balances for Provider	200	Amount of MTD Charges for Provider	
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
		Amount of MTD Finance Charges for Provider	
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Amount of MTD Late Charges for Provider	
Amount of Debit Special Adjustments for Provider	4.0	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Amount of MTD Suspended Credit Adjustments for	
Day Sheet Report	104	Provider	
Provider A/R Totals - Daily Report	268	Day Sheet (Charges and Receipts) Report	98
Provider A/R Totals - Standard Report	270	Amount of MTD Suspended Payments for Provider	
Analysis Summary Report - Daily	8	Day Sheet (Charges and Receipts) Report	98
Amount of Ending Balances for Provider		Amount of Net Change for Provider	, ,
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8		268
Amount of Finance Charges for Previous Month for		, ,	
Provider			270
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of Finance Charges for Provider	, 0	Amount of Non-Medicaid Procedures for Provider	200
Analysis Summary Report - Standard	12	, ,	302
Day Sheet Report	104	, , , , , , , , , , , , , , , , , , ,	264
,		Amount of Other Applied Credit Adjustments for	
Finance Charge Report	128	Provider	
Provider A/R Totals - Daily Report	268	Analysis Summary Report - Standard	12
Provider A/R Totals - Standard Report	270	Day Sheet Report	104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Insurance Payments for Provider		Amount of Other Applied Credit Initial Balances for	
Provider A/R Totals - Standard Report	270	Provider	
Provider A/R Totals - Daily Report	268		10/

ovider (continued)		Amount of YTD Suspended Credit Adjustments to	
Amount of Other Applied Credit Special Adjustm	onts	Day Sheet (Charges and Receipts) Report	98
for Provider	ents	Amount of YTD Suspended Payments for Provider	
	104	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Appointment Provider	
Amount of Other Applied Insurance Payments for		Audit Report - Appointments	26
Provider	10	Daily Appointment List (DX1)	88
Analysis Summary Report - Standard	12	Daily Appointment List Report	90
Day Sheet Report	104	Letter Merge Reports	156
Analysis Summary Report - Daily	8	Letter Merge Reports	156
Amount of Other Applied Payments for Provider		Operatory Appointment List Report	194
Analysis Summary Report - Standard	12	Patient List (Filtered)	210
Day Sheet Report	104	As Soon As Possible List	22
Analysis Summary Report - Daily	8	Appointment Provider Change	
Amount of Other Credit Initial Balances for Provid		Audit Report - Appointments	26
Analysis Summary Report - Standard	12	Appointment Provider ID	
Analysis Summary Report - Daily	8	Letter Merge Reports	156
Amount of Other Credit Special Adjustments for F	Pro-	Appointment Book View Printout	14
vider		Average Amount of Adjustments for Provider	17
Analysis Summary Report - Standard	12	Day Sheet (Adjustments) Report	94
Analysis Summary Report - Daily	8	Average Amount of Medicaid Procedures for Provi	
Amount of Payments for Provider			
Provider A/R Totals - Standard Report	270	RVU Production Summary Report	302
Provider A/R Totals - Daily Report	268	Production Summary Report	264
Amount of Procedures for Provider	200	Average Amount of Non-Medicaid Procedures for	
RVU Production Summary Report	302	Provider	200
Production Summary Report	264	RVU Production Summary Report	302
Amount of Suspended Credit Adjustments for Pre		Production Summary Report	264
Month for Provider	evious	Average Amount of Procedures for Provider	
	00	RVU Production Summary Report	302
Day Sheet (Charges and Receipts) Report	98	Production Summary Report	264
Amount of Suspended Credit Adjustments for Pro		Average Charge per Patient for Provider	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Day Sheet Report	104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Suspended Insurance Payments for Pro		Average Charge per Patient MTD for Provider	
Analysis Summary Report - Standard	12	Day Sheet (Charges and Receipts) Report	98
Day Sheet Report	104	Average Payment Amount for Initial Provider	
Analysis Summary Report - Daily	8	Day Sheet (Receipts) Report	102
Amount of Suspended Payments for Previous Mo	nth for	Average Payment Amount for Provider	
Provider		Day Sheet (Receipts) Report	102
Day Sheet (Charges and Receipts) Report	98	Average Production per Patient for Provider	102
Amount of Suspended Payments for Provider		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
Day Sheet Report	104		8
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	0
Amount of YTD Applied Credit Adjustments for P		Average Production per Patient MTD for Provider	00
vider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Balance (as of a Date) for Provider	
Amount of YTD Applied Payments for Provider	70	Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
	70	Beginning Balance for Provider	
Amount of YTD Charge Adjustments for Provider	98	Provider A/R Totals - Standard Report	270
Day Sheet (Charges and Receipts) Report		Provider A/R Totals - Daily Report	268
Day Sheet (Charges and Receipts) Report	98	Blue Cross/Blue Shield ID	
Amount of YTD Charges Billed to Insurance for Pr		Provider IDs List	276
Day Sheet (Charges and Receipts) Report	98	Charges for Provider	
Amount of YTD Charges for Provider		Analysis Summary Report - Standard	12
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of YTD Finance Charges for Provider		Clinical Note Provider	
Day Sheet (Charges and Receipts) Report	98	Clinical Notes Report	64
Amount of YTD Late Charges for Provider		Collection Amount for Provider	٠,
Day Sheet (Charges and Receipts) Report	98	Provider A/R Totals - Standard Report	270
		Provider A/R Totals - Daily Report	268

roviaer (continuea)		Number of Medicaid and Medicare Fatients in First	Age
Current Average Charge per Patient for Provider		Group for Provider	
Day Sheet (Charges and Receipts) Report	98	UDS - Medicaid/Medicare Report	338
Current Average Production per Patient for Provide		Number of Medicaid and Medicare Patients in Seco	ond
Day Sheet (Charges and Receipts) Report	98	Age Group for Provider	
	90	UDS - Medicaid/Medicare Report	338
Current Charges for Provider	00	Number of Medicaid Patients for Provider	
Day Sheet (Charges and Receipts) Report	98	UDS - Medicaid/Medicare Report	338
Current Number of New Patients for Provider		Number of Medicaid Patients in First Age Group fo	r
Day Sheet (Charges and Receipts) Report	98	Provider	
Current Number of Patients Seen by Provider		UDS - Medicaid/Medicare Report	338
Day Sheet (Charges and Receipts) Report	98	Number of Medicaid Patients in Second Age Group	
DEA Number		Provider	, 101
Practice Organization List	248	UDS - Medicaid/Medicare Report	338
Denominator Codes for Provider		Number of Medicare Patients for Provider	330
Oral Health Education Report	196		220
Periodontal Exam Report	244	UDS - Medicaid/Medicare Report	338
Initial Health History Report	134	Number of Medicare Patients in First Age Group fo	r
Ending Balance for Provider	134	Provider	
	270	UDS - Medicaid/Medicare Report	338
Provider A/R Totals - Standard Report	270	Number of Medicare Patients in Second Age Group	o for
Provider A/R Totals - Daily Report	268	Provider	
Initial Provider		UDS - Medicaid/Medicare Report	338
Day Sheet (Receipts) Report	102	Number of New Patients for Provider	
Medicaid Number		Analysis Summary Report - Standard	12
Practice Organization List	248	Analysis Summary Report - Daily	3
Net Change in Balance for Provider		Number of New Patients from Previous Month for	
Day Sheet (Charges and Receipts) Report	98	Provider	
Net Difference of Current Charges and Fee Schedu	le		98
for Provider		Day Sheet (Charges and Receipts) Report	90
Day Sheet (Charges and Receipts) Report	98	Number of New Patients MTD for Provider	00
Net RVU for Provider	, 0	Day Sheet (Charges and Receipts) Report	98
RVU Day Sheet Report	300	Number of New Patients YTD for Provider	
Net RVU of Medicaid Procedures for Provider	300	Day Sheet (Charges and Receipts) Report	98
	202	Number of Other Gender for Provider	
RVU Production Summary Report	302	UDS - Age/Gender Report	326
Net RVU of Non-Medicaid Procedures for Provider	200	Number of Participating Providers	
RVU Production Summary Report	302	Insurance Carrier List	136
Net RVU of Procedures for Provider		Number of Patients for Provider	
RVU Production Summary Report	302	Practice Statistics Report	250
Next Appointment Provider ID		Number of Patients Seen by Provider	
Patient Route Slip	220	Analysis Summary Report - Standard	12
Next Continuing Care Appointment Provider		Day Sheet Report	104
Letter Merge Reports	156	Analysis Summary Report - Daily	8
NPI Number			C
Practice Organization List	248	Number of Patients Seen MTD by Provider	00
Number <19 Years Old for Financial Class Type for	0	Day Sheet (Charges and Receipts) Report	98
Provider		Number of Patients with Moderate to High Risk of (	_ar-
UDS - Insurance Financial Class Report	334	ies for Provider	
·	334	UDS - Sealant Statistics Report	344
Number of All Genders for Provider	207	Number of Patients with Moderate to High Risk of	
UDS - Age/Gender Report	326	Caries who Got Sealants on Permanent First Molars	for
Number of Charts Sampled for Provider		Provider	
UDS - Sealant Statistics Report	344	UDS - Sealant Statistics Report	344
Number of Encounters for Primary Providers		Number of Patients with Status for Provider	
UDS - Encounters by Provider Report	332	UDS - Patient Status Report	342
Number of Encounters for Secondary Providers		Number of Unknown Gender for Provider	0 12
UDS - Encounters by Provider Report	332	UDS - Age/Gender Report	326
Number of Females for Provider			
UDS - Age/Gender Report	326	Number of Users for Financial Class Type for Provid	
Number of Males for Provider		UDS - Insurance Financial Class Report	334
UDS - Age/Gender Report	326	Numerator Codes for Provider	
Number of Medicaid and Medicare Patients for Pro		Oral Health Education Report	196
	-	Periodontal Exam Report	244
vider	220	Initial Health History Report	134
UDS - Medicaid/Medicare Report	338		

Percent Collected for Provider Provider AR Totals - Standard Report Provider Casta Report Provider Casta Report Provider Casta Report RVU Production Summary Report RVU Production Summary Report Practice Statistics Report Provider Casta Report Provider Revenue - Suba Report Pr	Provider (continued)		UDS - Patient Status Report	342
Provider AR Totals - Standard Report Provider AR Totals - Standard Report Provider AR Totals - Daily Report Provider AR Totals - Daily Report Oral Health Education Report Oral Health Education Report Percent of Medicaid Procedures for Provider RVU Production Summary Report RVU Production Summary Report RVU Production Summary Report Practice Statistics Report Provider Data Chart Report Provider Schedule Change Provider Report Day Sheet Report Patient Proposed Treatment Case Report (Your Care Plan) UDS - Insurance Financial Class Report (2013) 336 UDS - Medicaid/Medicare Report Patient Proposed Treatment Case Report (2013) 336 UDS - Medicaid/Medicare Report Patient Proposed Treatment Case Report (2013) 336 UDS - Medicaid/Medicare Report Patient Route (Fillered) Provider Data Chart Report Patient Route (Fillered) Provider AR Totals - Standard Report Provider Report - Daily Report Provider AR Totals - Standard Report Provider Revenue - Allocations Report Provider Revenue - Campes Report Provider Revenue - Summary Report Provider AR Totals - Standard Report Provider AR Totals - Daily Report Provider AR Totals - Standard Report Provider AR Totals - Standard Report Provider AR Totals - Standard Report Pr				
Provider AR Totals - Standard Report Provider AR Totals - Suily Report Cal Health Education Report Percent for Provider Cal Health Education Report Percent of North Report Percent of Medicaid Procedures for Provider RVL Production Summary Report RVL Production Summary Report Percent of Medicaid Procedures for Provider RVL Production Summary Report Percent of North-Medicaid Procedures for Provider RVL Production Summary Report Percent of Provider RVL Production Summary Report Practice Statistics Report Practice Statistics Report Practice Statistics Report RVL Production Summary Report RVL				· ·
Provider A/R totals - Daily Report 268 Percent for Provider Provider Oral Health Education Report 244 Initial Health History Report 244 Initial Health History Report 244 Percent of Medicaid Procedures for Provider RVU Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVU Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVU Production Summary Report 264 Percent of Patients for Provider RVU Production Summary Report 264 Percent of Provider Septiment 264 Provider ID Saltstics Report 265 Provider ID Saltstics Report 266 Provider Saltstics Report 267 Provider Non-Medicaid Procedures for Provider Septiment 267 Provider Saltstics Report 267 Provider Saltstics Report 268 Provider Saltstics Report 2	Provider A/R Totals - Standard Report	270		360
Percent for Provider Oral Health Education Report Periodontal Exam Report Antil Health History Report Percent of Medicaid Procedures for Provider RVU Production Summary Report Practice Statistics Report Provider Statistics Report Provider Statistics Report RVU Production Summary Report Practice Statistics Report Provider Statistics Report RVU Production Summary Report RVU Provider Statistics Report Analysis Summary Report Daly Report RVU Provider Alk Totals - Standard Report RVU Provider A	Provider A/R Totals - Daily Report	268		300
Oral Health Education Report 194 Periodrotal Exam Report 244 Initial Health History Report 134 Percent of Medicaid Procedures for Provider RVU Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVU Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVU Production Summary Report 264 Percent of Production Summary Report 265 Percent of Provider Practice Statistics Report 265 Percent of Provider Summary Report 266 Percent of Provider Summary Report 267 Percent of Provider Summary Report 267 Percent of Provider Summary Report 268 Perio Exam Provider Name 27 Perio Data Chart Report 264 Perio Exam Provider Name 27 Perio - Dotat Chart Report 265 Perio Exam Provider Name 27 Perio - Combined Graphic & Data Chart Report 267 Day Sheet (Portion Summary Report 267 Perio Exam Provider Provider Staff 36 Audit Report - Providers/Staff 36 Audit Report - Provider Staff 36 Au	Percent for Provider			248
Periodontal Exam Report 134 Percent of Medicaid Procedures for Provider RVI Production Summary Report 264 Percent of Medicaid Procedures for Provider RVI Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVI Production Summary Report 264 Procent of Patients for Provider Practice Statistics Report 265 Procent of Procedures for Provider Practice Statistics Report 265 Procent of Procedures for Provider Practice Organization List 276 Provider Data Chart Report 266 Perio Exam Provider Name Perio - Data Chart Report 244 Perio Exam Provider Name Perio - Data Chart Report 244 Perio Exam Provider Name Perio - Data Chart Report 244 Perio - Pocket Depths Only Report 240 Perio - Combined Graphic & Data Chart Report 240 Perio - Pocket Depths Only Report 240 Pocket Report 240 Provider Revenue - Charges Report 240 Provider Revenue - Charges Report 240 Provider Revenue - Charges Re	Oral Health Education Report	196		
Initial Health History Report Percent of Medicaid Procedures for Provider RVU Production Summary Report RVU Production Summary Report RVU Production Summary Report RVU Production Summary Report Provider Datients for Provider RVU Production Summary Report Provider Datients for Provider RVU Production Summary Report Provider Statistics Report Provider Statistics Report RVU Production Summary Report Provider Datients for Provider RVU Production Summary Report RVU Production Summary Report Provider Datients for Provider RVU Production Summary Report RVU Production Summary Report Perio Exam Provider Name Perio - Data Chart Report Day Sheet (Report Daties) Provider Day Sheet (Parges and Receipts) Report Patient Proposed Treatment Case Report (Your Care Plan) UDS - Medicaid/Medicare Report Patient Proposed Treatment Case Report (Your Care Plan) UDS - Nedicaid/Medicare Report Patient List (Filtered) Primary Provider ID Patient Route Slip Audit Report - Providers/Staff Audit Report - P		244		
Percent of Medicaid Procedures for Provider RVI Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVI Production Summary Report 264 Percent of Non-Medicaid Procedures for Provider RVI Production Summary Report 264 Procent of Summary Report 264 Procent of Procedures for Provider Practice Statistics Report 250 Practice Statistics Report 250 Production Summary Report 302 Production Summary Report 302 Production Summary Report 264 Perio Exam Provider Name Perio - Data Chart Report 244 Perio - Potate Depths Only Report 240 Perio - Combined Graphic & Data Chart Report 240 Perio - Combined Graphic & Data Chart Report 240 Day Sheet (Report 240 Day Sheet (Charges and Receipts) Report 98 Primary Provider Patient Proposed Treatment Case Report (Your Care Plan) 336 UDS - Medicaid/Medicare Report 340 UDS - Insurance Financial Class Report (2013) 336 UDS - Medicaid/Medicare Report 340 UDS - Insurance Financial Class Report (2013) 336 UDS - Medicaid/Medicare Report 344 UDS - Tobacco Use and Intervention Report 344 UDS - Tobacco Use and Intervention Report 344 Primary Provider ID Patients 34 Primary Provider ID Patients 34 Provider John Statistics Report 340 Primary Provider Description Privider Previder Schedule Change Report 192 Patient Route Silp 202 Audit Report - Providers/Staff 36 Provider ID List 7276		134		30
RVU Production Summary Report 244 Percent of Non-Medicaid Procedures for Provider RVU Production Summary Report 245 RVU Production Summary Report 246 Percent of Patients for Provider Provider Statistics Report 250 Production Summary Report 250 Percent of Patients for Provider Production Summary Report 250 Percent of Procedures for Provider RVU Production Summary Report 250 Percent of Procedures for Provider RVU Production Summary Report 264 Perio Exam Provider Name Perio - Data Chart Report 270 Perio Exam Provider Name Perio - Doke Deptis Only Report 240 Perio - Doke Chart Report 240 Perio - Combined Graphic & Data Chart Report 232 Provider Data Statistics Report 240 Perio - Combined Graphic & Data Chart Report 240 Day Sheet (Charges and Receipts) Report 98 Primary Provider Data Statistics Report 240 Day Sheet (Charges and Receipts) Report 98 Primary Provider Data Statistics Report 240 UDS - Insurance Financial Class Report (2013) 336 UDS - Sealant Statistics Report 344 UDS - Tobacco Use and Intervention Report 346 UDS - Tobacco Use and Intervention Report 346 Primary Provider ID Patient Route Sijp 220 Primary Provider ID Patient Route Sip 240 Primary Provider ID Patient Route Sip 240 Provider AR Totals - Daily Report 104 Provider AR Totals - Daily Report 104 Pash Sheet (Report - Standard Report 104 Provider AR Totals - Daily Report 104 Provider AR Totals - Standard Report 104 Provider AR Totals - Daily Report 104 Provider AR Totals - Standard Report 104 Provider AR Totals - Standard Report 104 Provider AR Totals - Daily Report 104 Provider AR Totals - Standard Report				24
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Provider A/R Totals - Daily Report 268 Provider  Analysis Summary Report - Daily 8 Analysis Summary Report - Standard 12 Audit Report - Combined 32 Day Sheet (Adjustments) Report 102 Day Sheet (Receipts) Report 102 Day Sheet Report 104 Finance Charge Report 128 Late Charge Report 154 Patient Health Assessment Report 202 Production Summary Report 204 Provider Revenue - Summary Report 208 Provider Revenue - Summary Report 209 Provider Revenue - Summary Report 201 Provider Revenue - Summary Report 202 Provider Revenue - Summary Report 203 Provider Revenue - Summary Report 204 Provider Revenue - Summary Report 205 Provider Revenue - Summary Report 206 Provider Revenue - Summary Report 207 Production Summary Report 208 Provider A/R Totals - Daily Report 208 RVU Day Sheet Report 300 RVU Day Sheet Report 302 RVU Production Summary Report 302 RVU Production Summary Report 302 UDS - Age/Gender Report 326		270		
Provider  Analysis Summary Report - Daily Analysis Summary Report - Standard Analysis Summary Report - Standard Audit Report - Combined Aprovider Revenue - Allocations Report Aprovider Revenue - Charges Report Aprovider Revenue - Credits Report Aprovider Revenue - Credits Report Aprovider Revenue - Summary Report Aprovider Revenue - Summary Report Aprovider Revenue - Summary Report Appointment Case Report Appointment Case Report Appointment List (DX1) Appointment List (DX1) Appointment Case Report Appoint	•			
Analysis Summary Report - Daily Analysis Summary Report - Standard Analysis Summary Report - Standard Audit Report - Combined 32 Day Sheet (Adjustments) Report Day Sheet (Receipts) Report Day Sheet Report 102 Day Sheet Report 104 Frovider Revenue - Allocations Report Provider Revenue - Charges Report 104 Frovider Revenue - Credits Report 128 Late Charge Report 128 Late Charge Report 154 Patient Health Assessment Report 154 Patient List (Filtered) 155 Provider Revenue - Summary Report 156 Provider Revenue - Summary Report 157 Report 158 Provider Revenue - Allocations Report 159 Provider Revenue - Credits Report 150 Provider Revenue - Summary Report 151 Report 152 Report 153 Report 154 Report 155 Report 155 Report 156 Report 157 Reatment Estimates Not Sent Report 157 Procedures Not Attached to Insurance Report 158 Provider Revenue - Allocations Report 158 Provider Revenue - Allocations Report 158 Provider Revenue - Credits Report 158 Report 154 Report 155 Report 155 Report 156 Report 157 Reatment Case Report 157 Reatment Case Report 158 Report 158 Report 158 Report 159 Report 150 Report 150 Report 150 Report 151 Report 152 Report 153 Report 154 Report 155 Report 155 Report 155 Report 155 Report 155 Report 156 Report 157 Report 157 Report 158 Report 158 Report 159 Report 150 Repor	, ,	200		
Analysis Summary Report - Standard Audit Report - Combined 32 Audit Report - Combined 32 Day Sheet (Adjustments) Report Day Sheet (Receipts) Report Day Sheet Report Day Sheet Report 102 Day Sheet Report 104 Provider Revenue - Allocations Report 280 Provider Revenue - Charges Report 281 Provider Revenue - Credits Report 282 Provider Revenue - Summary Report 284 Late Charge Report 185 Provider Revenue - Summary Report 286 Provider Revenue - Summary Report 287 Provider Revenue - Summary Report 288 Provider Revenue - Summary Report 289 Provider Revenue - Summary Report 280 Provider Revenue - Summary Report 280 Provider Revenue - Summary Report 281 Provider Revenue - Summary Report 282 Provider Revenue - Summary Report 284 Provider Revenue - Summary Report 285 Provider Revenue - Summary Report 286 Provider Revenue - Summary Report 287 Provider Revenue - Summary Report 288 Provider Revenue - Summary Report 289 Provider Revenue - Credits Report 280 Provider Revenue - Charges Report 280 Provider Revenue - Charges Report 280 Provider Revenue - Charges Report 280 Provider Revenue - Credits		Q		
Audit Report - Combined 32 Provider IDs List 276 Day Sheet (Adjustments) Report 94 Provider Revenue - Allocations Report 278 Day Sheet (Receipts) Report 102 Provider Revenue - Charges Report 280 Day Sheet Report 104 Provider Revenue - Credits Report 282 Finance Charge Report 128 Provider Revenue - Summary Report 284 Late Charge Report 154 RVU Utilization Report 308 Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 300 RVU Day Sheet Report 300 RVU Day Sheet Report 300 RVU Production Summary Report 302 UUS - Age/Gender Report 326				
Day Sheet (Adjustments) Report 94 Provider Revenue - Allocations Report 278 Day Sheet (Receipts) Report 102 Provider Revenue - Charges Report 280 Day Sheet Report 104 Provider Revenue - Credits Report 282 Finance Charge Report 128 Provider Revenue - Summary Report 284 Late Charge Report 154 RVU Utilization Report 308 Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 300 RVU Day Sheet Report 300 RVU Day Sheet Report 300 RVU Production Summary Report 302 UDS - Age/Gender Report 326			Procedures Not Attached to Insurance Rep	ort262
Day Sheet (Receipts) Report 102 Provider Revenue - Charges Report 280 Day Sheet Report 104 Provider Revenue - Credits Report 282 Finance Charge Report 128 Provider Revenue - Summary Report 284 Late Charge Report 154 RVU Utilization Report 308 Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Provider A/R Totals - Daily Report 264 Treatment Plan Approval Status Report 322 Provider A/R Totals - Standard Report 270 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 300 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326			Provider IDs List	276
Day Sheet Report 104 Provider Revenue - Credits Report 282 Finance Charge Report 128 Provider Revenue - Summary Report 284 Late Charge Report 154 RVU Utilization Report 308 Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Production Summary Report 264 Treatment Plan Approval Status Report 322 Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 270 Unscheduled Appointment List (OM) 350 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326			Provider Revenue - Allocations Report	
Finance Charge Report 128 Provider Revenue - Summary Report 284 Late Charge Report 154 RVU Utilization Report 308 Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Production Summary Report 264 Treatment Plan Approval Status Report 322 Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 270 Unscheduled Appointment List (OM) 350 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326			Provider Revenue - Charges Report	280
Finance Charge Report 128 Late Charge Report 154 Patient Health Assessment Report 202 Production Summary Report 264 Provider A/R Totals - Daily Report 268 Provider A/R Totals - Standard Report 270 RVU Day Sheet Report 300 RVU Production Summary Report 302 Unscheduled Appointment List (OM) 350 RVU Production Summary Report 302 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16			Provider Revenue - Credits Report	282
Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Production Summary Report 264 Treatment Plan Approval Status Report 322 Provider A/R Totals - Daily Report 268 Provider A/R Totals - Standard Report 270 RVU Day Sheet Report 300 RVU Production Summary Report 302 RVU Production Summary Report 302 Unscheduled Appointment List (OM) 350 RVU Production Summary Report 302 Utilization Report 358 RVU Production Summary Report 302 UDS - Age/Gender Report 326				284
Patient Health Assessment Report 202 Treatment Case Report 318 Patient List (Filtered) 210 Treatment Plan Approval Report 320 Production Summary Report 264 Treatment Plan Approval Status Report 322 Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 270 Unscheduled Appointment List (OM) 350 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326				308
Patient List (Filtered) 210 Treatment Plan Approval Report 320 Production Summary Report 264 Treatment Plan Approval Status Report 322 Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 270 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326	·			
Production Summary Report 264 Provider A/R Totals - Daily Report 268 Provider A/R Totals - Standard Report 270 RVU Day Sheet Report 300 RVU Production Summary Report 302 Unscheduled Appointment List (DX1) 348 Unscheduled Appointment List (OM) 350 Utilization Report 358 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326				
Provider A/R Totals - Daily Report 268 Unscheduled Appointment List (DX1) 348 Provider A/R Totals - Standard Report 270 Unscheduled Appointment List (OM) 350 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326				
Provider A/R Totals - Standard Report 270 Unscheduled Appointment List (OM) 350 RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326				
RVU Day Sheet Report 300 Utilization Report 358 RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326				
RVU Production Summary Report 302 Appointment Cycle Time Report 16 UDS - Age/Gender Report 326	RVU Day Sheet Report			
UDS - Age/Gender Report 326		302		
		326	Appendition Syste Time Report	10
		334		

Provider (continued)		Provider Social Security Number	
		Practice Organization List	248
Provider ID Change	20	Provider IDs List	276
Audit Report - Transactions	38	Audit Report - Providers/Staff	36
Audit Report - Providers/Staff	36	Provider Social Security Number Change	
Provider ID Code	276	Audit Report - Providers/Staff	36
Provider IDs List		Provider Social Security Number or TIN Number	
Insurance Carrier List	136	Walkout - Doctor's Statement	360
Provider ID Number	136	Provider Specialty	
Insurance Carrier List	150	Provider IDs List	276
Insurance Transaction Analysis Report Provider IDs List	276	Provider State ID	
	80	Provider IDs List	276
Continuing Care Display List Provider License Number	00	Provider TIN Number	
Walkout - Doctor's Statement	360	Provider IDs List	276
Provider Medicaid Number	300	Provider Title	
Provider IDs List	276	Practice Organization List	248
Provider Name	270	Provider IDs List	276
Audit Report - Providers/Staff	36	Letter Merge Reports	156
Document Center Document	116	Provider's Signature	
Insurance Carrier List	136	Perio - Exam Comparison Report	236
	156	Perio - Graphic Chart Report	238
Letter Merge Reports Patient Chart and Progress Notes Printout	198	Perio - Combined Graphic & Data Chart Rep	ort
Patient Chart Printout  Patient Chart Printout	200	232	
	222	Quantity of Adjustments for Provider	
Patient Treatment Case Report		Day Sheet (Adjustments) Report	94
Perio - Combined Graphic & Data Chart Re 232	port	Quantity of Medicaid Procedures for Provider	
Perio - Exam Comparison Report	236	RVU Production Summary Report	302
Perio - Graphic Chart Report	238	Production Summary Report	264
Practice Organization List	248	Quantity of Non-Medicaid Procedures for Provider	
Practice Organization List  Practice Statistics Report	250	RVU Production Summary Report	302
Prescription Printout	254	Production Summary Report	264
Provider IDs List	276	Quantity of Payments for Initial Provider	
Referral Recap Report	288	Day Sheet (Receipts) Report	102
Referral Slip	290	Quantity of Payments for Provider	
Treatment Case Report	318	Day Sheet (Receipts) Report	102
Walkout - Doctor's Statement	360	Quantity of Procedures for Provider	
Appointment Reminder Cards	18	RVU Production Summary Report	302
Provider Name Change	10	Production Summary Report	264
Audit Report - Providers/Staff	36	Rendering Provider NPI Number	
Provider NPI Number	50	Dental Encounters Report	110
Provider IDs List	276	Revenue for Provider from Credit Adjustments	000
Prescription Printout	254	Provider Revenue - Charges Report	280
Provider Number	201	Provider Revenue - Credits Report	282
Provider IDs List	276	Provider Revenue - Summary Report	284
Practice Organization List	248	Provider Revenue - Allocations Report	278
Provider Office Phone Number	210	Revenue for Provider from Insurance	200
Provider IDs List	276	Provider Revenue - Charges Report	280
Provider Phone Number	2,0	Provider Revenue - Credits Report	282
Patient Chart Printout	200	Provider Revenue - Summary Report	284
Referral Recap Report	288	Provider Revenue - Allocations Report	278
Referral Slip	290	Revenue for Provider from Non-insurance Sources	200
Walkout - Doctor's Statement	360	Provider Revenue - Charges Report	280
Patient Chart and Progress Notes Printout	198	Provider Revenue - Credits Report	282
Provider RVU Schedule		Provider Revenue - Summary Report	284
Provider IDs List	276	Provider Revenue - Allocations Report	278
Practice Organization List	248	RVU for Provider	200
Provider Signature	-	RVU Day Sheet Report	300
Treatment Case Report	318	Secondary Provider ID	222
Prescription Printout	254	Patient Route Slip	220
1	-	Specialty Practice Organization List	2/18

Provider (continued)		Number of Radiology Orders Recorded Using CPC	)E
State ID		(Computerized Provider Order Entry)	1/6
Practice Organization List	248	Meaningful Use Measure Calculation List	160
Total Amount of Adjustments for Provider		Rate	
Day Sheet (Adjustments) Report	94	Annual Percentage Rate	324
Total Amount of Payments for Initial Provider		Truth in Lending Disclosure Statement Interest Rate	324
Day Sheet (Receipts) Report	102	Truth in Lending Disclosure Statement	324
Total Amount of Payments for Provider		Re-sent	324
Day Sheet (Receipts) Report	102	Claim Re-sent Date	
Total Number of New Patients for Provider		Insurance Claim Aging Report	144
Day Sheet Report	104	Pre-treatment Estimate Re-sent Date	177
Total Revenue for Provider		Pre-Treatment Estimate Aging Report	256
Provider Revenue - Charges Report	280	Reason	250
Provider Revenue - Credits Report	282	Appointment Reason	
Provider Revenue - Summary Report	284	As Soon As Possible List	22
Provider Revenue - Allocations Report	278	Daily Appointment List (DX1)	88
Unique Patient Count for Provider		Daily Appointment List Report	90
RVU Day Sheet Report	300	Letter Merge Reports	156
Unique Visit Count for Provider	200	Operatory Appointment List Report	194
RVU Day Sheet Report	300	Unscheduled Appointment List (DX1)	348
Provider Class		Unscheduled Appointment List (OM)	350
20+ Years Old for Financial Class Type for Provider		Walkout - Family Walkout	362
UDS - Insurance Financial Class Report	334	Appointment Book View Printout	14
Provider Class	240	Future Appointment Reason	
Practice Organization List	248 276	Patient Route Slip	220
Provider IDs List	36	Next Continuing Care Appointment Reason	
Audit Report - Providers/Staff Provider Class Change	30	Letter Merge Reports	156
Audit Report - Providers/Staff	36	Receivables	
Provider ID	30	Current Receivables	
Frovider ID  Future Appointment Provider ID		Practice Analysis Report	246
Patient Route Slip	220	Percent of Receivables	
Provider ID Code	220	Practice Analysis Report	246
Provider ID Code		Receivables Aged 31 - 60	
Provider IDs List	276	Practice Analysis Report	246
Insurance Carrier List	136	Receivables Aged 61 - 90	
Provider Number	100	Practice Analysis Report	246
Provider Number		Receivables Aged Over 90	0.44
Provider IDs List	276	Practice Analysis Report	246
Practice Organization List	248	Total Receivables	24/
Provider Specialty		Practice Analysis Report	246
Provider Specialty		Received Date	
Provider IDs List	276	Claim Payment Received Date	152
Pulse		Insurance Transaction Analysis Report  Reconciliation	132
Pulse		Number of TCs (Transition of Care) and Referrals w	horo
Patient Health Assessment Report	202	Clinical Information Reconciliation Was Performed	nere
Question		Meaningful Use Measure Calculation List	160
Questions		Subtotal of Wrap Around or Reconciliation Amoun	
Patient Questionnaire	218	lected for Financial Class Type (Current Year)	t COI
Race		UDS - Patient Related Revenue Report	340
Patient Race		Subtotal of Wrap Around or Reconciliation Amount	
Patient List (Filtered)	210	lected for Financial Class Type (Previous Years)	1 001
Race		UDS - Patient Related Revenue Report	340
UDS - Patient Status Report	342	Subtotal of Wrap Around or Reconciliation Amount	
Radiology		lected for Payer Category (Current Year)	
Number of Diagnostic Imaging Orders Recorded L	Jsing	UDS - Patient Related Revenue Report	340
CPOE (Computerized Provider Order Entry)		Subtotal of Wrap Around or Reconciliation Amoun	
Meaningful Use Measure Calculation List	160	lected for Payer Category (Previous Years)	
Number of Radiology Orders		UDS - Patient Related Revenue Report	340
Meaningful Use Measure Calculation List	160	'	

Reconciliation (continued)		Middle Initial of Referred by Source	
Total Wrap Around or Reconciliation Amount Colle	ected	Letter Merge Reports	156
for Financial Class Type (Current Year)	cica	Number of Patients at Clinic from Referral Source	007
UDS - Patient Related Revenue Report	340	Referral Analysis Report	286
Total Wrap Around or Reconciliation Amount Colle		Number of Patients from Referral Source	286
for Financial Class Type (Previous Years)		Referral Analysis Report Number of Referrals	200
UDS - Patient Related Revenue Report	340	Referred By Patient Report	294
Total Wrap Around or Reconciliation Amount Colle	ected	Referred To Doctor Report	296
for Patient (Current Year)		Patient Route Slip	220
UDS - Patient Related Revenue Report	340	Number of Referrals Listed	220
Total Wrap Around or Reconciliation Amount Colle	ected	Referred To Doctor Report	296
for Patient (Previous Years)		Referred By Patient Report	294
UDS - Patient Related Revenue Report	340	Number of Referred by Doctor/Other Patients List	
Total Wrap Around or Reconciliation Amount Colle	ected	Referred By Doctor/Other Report	292
for Payer Category (Current Year)		Number of Referred New Patients (in Month and Y	
UDS - Patient Related Revenue Report	340	Practice Statistics Report	250
Total Wrap Around or Reconciliation Amount Colle	ected	Number of TCs (Transition of Care) and Referrals	
for Payer Category (Previous Years)		Meaningful Use Measure Calculation List	160
UDS - Patient Related Revenue Report	340	Number of TCs (Transition of Care) and Referrals v	vhere
Wrap Around or Reconciliation Amount Collected	tor	Clinical Information Reconciliation Was Performed	1
Patient (Current Year)	0.40	Meaningful Use Measure Calculation List	160
UDS - Patient Related Revenue Report	340	Number of TCs (Transition of Care) and Referrals v	vhere
Wrap Around or Reconciliation Amount Collected	tor	Electronic SCs (Summary of Care) Provided	
Patient (Previous Years)	240	Meaningful Use Measure Calculation List	160
UDS - Patient Related Revenue Report	340	Number of TCs (Transition of Care) and Referrals v	vhere
Record Type		SCs (Summary of Care) Provided	
Record Type Change	34	Meaningful Use Measure Calculation List	160
Audit Report - Patients	38	Number of TCs (Transition of Care) and Referrals v	
Audit Report - Transactions Audit Rights Report - Assigned Individually	40	SCs (Summary of Care) Was Exchanged Electronic	
Audit Rights Report - Assigned Individually Audit Rights Report - Assigned to Groups	42	Meaningful Use Measure Calculation List	160
Audit Rights Report - Group Names	44	Percent of Production from Referral Source	007
Audit Rights Report - Users to Groups	46	Referral Analysis Report	286
Audit Report - Combined	32	Percent of Production from Referral Sources	207
Referral	02	Referral Analysis Report Percent of Referred New Patients (in Month and Yo	286
Average Production per Patient at Clinic from Refe	erral	Practice Statistics Report	250 250
Source		Production at Clinic from Referral Source	230
Referral Analysis Report	286	Referral Analysis Report	286
Average Production Per Patient from Referral Sour	ce	Production from Referral Source	200
Referral Analysis Report	286	Referral Analysis Report	286
Average Production Per Patient from Referral Sour	ces	Referral Address	200
Referral Analysis Report	286	Referral Slip	290
First Name of Referred by Source		Referral Recap Report	288
Letter Merge Reports	156	Referral Date	
Gratuity Given		Referral Slip	290
Referred By Patient Report	294	Referred By Doctor/Other Report	292
Last Gratuity Amount		Referred By Patient Report	294
Patient Route Slip	220	Referred To Doctor Report	296
Last Gratuity Date		Referral Recap Report	288
Referred By Patient Report	294	Referral Name	
Last Name of Referred by Source	45/	Referral Slip	290
Letter Merge Reports	156	Referral Recap Report	288
Last Referral Date	1 🗆 /	Referral Note	
Letter Merge Reports	156	Referral Slip	290
Last Referral Name and Date Patient Route Slip	220	Referral Recap Report	288
Patient Route Slip Last Referred By Source and Date	220	Referral Phone Number	
Patient Route Slip	220	Referral Slip	290
Last Referred To Name and Date	220	Referral Recap Report	288
Patient Route Slip	220	Referral Source	201
rationt Noute Jup	220	Referral Analysis Report	286

Referral (continued)		Referred to Last Name	
Referral Source Name		Letter Merge Reports	156
Patient Questionnaire	218	Referred to Middle Initial	
Referred By (RB)	210	Letter Merge Reports	156
	Dan art	Referred to Phone Number	
Unscheduled Treatment Plans (Detailed) F 354	report	Letter Merge Reports	156
Referred By Date		Referred to Salutation	
	100	Letter Merge Reports	156
New Patient List	188	Referred to Title	
Referred by Doctor/Other Address	292	Letter Merge Reports	156
Referred By Doctor/Other Report	292	Referring Patient Address	
Referred by Doctor/Other Gratuity Given	292	Referred By Patient Report	294
Referred By Doctor/Other Report	272	Referring Patient Home Phone Number	
Referred by Doctor/Other Last Gratuity Date	292	Referred By Patient Report	294
Referred By Doctor/Other Report	272	Referring Patient Name	
Referred by Doctor/Other Name Referred By Doctor/Other Report	292	Referred By Patient Report	294
· · · · · · · · · · · · · · · · · · ·	116	Total Average Production per Patient at Clinics fro	om
Document Center Document	110	Referral Source	
Referred by Doctor/Other Phone Number	202	Referral Analysis Report	286
Referred By Doctor/Other Report	292	Total Number of Patients at Clinics from Referral S	Source
Referred by Doctor/Other Total Referrals	292	Referral Analysis Report	286
Referred By Doctor/Other Report	292	Total Number of Patients from Referral Sources	
Referred By Name	100	Referral Analysis Report	286
New Patient List	188	Total Number of Referrals	
Referred by Patient Name	11/	Referred To Doctor Report	296
Document Center Document	116	Referred By Patient Report	294
Referred by Source Address	15/	Total Number of Referrals Listed	
Letter Merge Reports	156	Referred To Doctor Report	296
Referred by Source Phone Number	15/	Total Number of Referred by Doctor/Other Patier	nts
Letter Merge Reports	156	Listed	
Referred by Source Salutation	15/	Referred By Doctor/Other Report	292
Letter Merge Reports	156	Total Number of Referred by Doctor/Other Referr	als
Referred by Source Title	15/	Referred By Doctor/Other Report	292
Letter Merge Reports	156	Total Number Referrals Listed	
Referred Date of Treatment Still in Progress	200	Referred By Patient Report	294
Referral Recap Report	288	Total Production at Clinics from Referral Source	
Referred Patient	204	Referral Analysis Report	286
Referred By Patient Report	294	Total Production from Referral Sources	
Referred Patient Name	207	Referral Analysis Report	286
Referred To Doctor Report	296	Referred	
Referred Patients (Average)	24/	Number of Referred New Patients (in Month and '	Year)
Practice Analysis Report	246	Practice Statistics Report	250
Referred Patients (for Date Range)	24/	Percent of Referred Cases	
Practice Analysis Report	246	Practice Treatment Case Report	252
Referred Patients (MTD)	24/	Percent of Referred New Patients (in Month and Y	
Practice Analysis Report	246	Practice Statistics Report	250
Referred Patients (YTD)	24/	Referred Date of Treatment Still in Progress	
Practice Analysis Report	246	Referral Recap Report	288
Referred To (RT)		Referred Patient	
Unscheduled Treatment Plans (Detailed) F	report	Referred By Patient Report	294
354		Referred Patient Name	
Referred to Address	15/	Referred To Doctor Report	296
Letter Merge Reports	156	Referred Patients (Average)	
Referred to Doctor Address	207	Practice Analysis Report	246
Referred To Doctor Report	296	Referred Patients (for Date Range)	
Referred to Doctor Name	207	Practice Analysis Report	246
Referred To Doctor Report	296	Referred Patients (MTD)	
Document Center Document	116	Practice Analysis Report	246
Referred to Doctor Phone Number	007	Referred Patients (YTD)	
Referred To Doctor Report	296	Practice Analysis Report	246
Referred to First Name	4 F /		
Letter Merge Reports	156		

Referred by		Referred to First Name	
First Name of Referred by Source		Letter Merge Reports	156
Letter Merge Reports	156	Referred to Last Name	
Last Name of Referred by Source		Letter Merge Reports	156
Letter Merge Reports	156	Referred to Middle Initial	
Last Referred By Source and Date		Letter Merge Reports	156
Patient Route Slip	220	Referred to Phone Number	
Middle Initial of Referred by Source		Letter Merge Reports	156
Letter Merge Reports	156	Referred to Salutation	
Number of Referred by Doctor/Other Patients	Listed	Letter Merge Reports	156
Referred By Doctor/Other Report	292	Referred to Title	
Referred By (RB)		Letter Merge Reports	156
Unscheduled Treatment Plans (Detailed)	Report	Relationship	
354		Patient Relationship to Subscriber for Primary Insu	rance
Referred By Date		Patient Questionnaire	218
New Patient List	188	Patient Relationship to Subscriber for Secondary Ir	nsur-
Referred by Doctor/Other Address		ance	
Referred By Doctor/Other Report	292	Patient Questionnaire	218
Referred by Doctor/Other Gratuity Given		Relation to Subscriber	
Referred By Doctor/Other Report	292	Walkout - Doctor's Statement	360
Referred by Doctor/Other Last Gratuity Date		Religion	
Referred By Doctor/Other Report	292	Patient Religion	
Referred by Doctor/Other Name		Patient List (Filtered)	210
Referred By Doctor/Other Report	292	Religion	
Document Center Document	116	UDS - Patient Status Report	342
Referred by Doctor/Other Phone Number		Remaining	
Referred By Doctor/Other Report	292	Remaining Number of Months	
Referred by Doctor/Other Total Referrals		Future Due Payment Plan Report - Standard	132
Referred By Doctor/Other Report	292	Remaining Payment Agreement Amount	
Referred By Name		Collections Manager List	74
New Patient List	188	Total Amount of Charges Remaining (after 18 Mos	from
Referred by Patient Name		Curr Mo)	
Document Center Document	116	Future Due Payment Plan Report - Monthly	Totals
Referred by Source Address		130	
Letter Merge Reports	156	Total Amount of Remaining Payment Agreements	
Referred by Source Phone Number		Collections Manager List	74
Letter Merge Reports	156	Total Amount Remaining	
Referred by Source Salutation		Future Due Payment Plan Report - Standard	132
Letter Merge Reports	156	Total Number of Charges Remaining (after 18 Mos	from
Referred by Source Title		Curr Mo)	
Letter Merge Reports	156	Future Due Payment Plan Report - Monthly <sup>-</sup>	Totals
Total Number of Referred by Doctor/Other Pat	tients	130	
Listed		Remaining Balance	
Referred By Doctor/Other Report	292	Payment Agreement Remaining Balance	
Total Number of Referred by Doctor/Other Ref		Payment Agreement Report	228
Referred By Doctor/Other Report	292	Payment Agreement Report	228
Referred to		Payment Agreement Amortization Schedule	226
Last Referred To Name and Date		Payment Plan Remaining Balance	
Patient Route Slip	220	Letter Merge Reports	156
Referred To (RT)		Remaining Balance	
Unscheduled Treatment Plans (Detailed)	Report	Future Due Payment Plan Report - Standard	132
354		Total Amount of Balances Remaining for Payment	
Referred to Address		Agreements	
Letter Merge Reports	156	Payment Agreement Report	228
Referred to Doctor Address		Remaining Benefits	
Referred To Doctor Report	296	Amount of Estimated Primary Insurance Benefits R	e-
Referred to Doctor Name		maining YTD for Family	
Referred To Doctor Report	296	Treatment Case Report	318
Document Center Document	116	Amount of Estimated Primary Insurance Benefits R	e-
Referred to Doctor Phone Number		maining YTD for Patient	
Referred To Doctor Report	296	Treatment Case Report	318
		Patient Treatment Case Report	222

Remaining Benefits (continued)		Secondary Insurance Plan Renewal Month Unscheduled Treatment Plans (Detailed) Rep	oort
Amount of Estimated Secondary Insurance Benefit	ts	354	JOIL
Remaining YTD for Patient		Replace	
Treatment Case Report	318	Replace Initial Zero of Procedure Code on Claims	
Patient Treatment Case Report	222	Insurance Carrier List	136
Amount of Primary Insurance Benefits Remaining			130
Unscheduled Treatment Plans (Detailed) Re	oort	Report	
354		Printed Patient Report	22
Patient Route Slip	220	Audit Report - Combined	32
Amount of Remaining Benefits for Primary Insuran	ce	Representative	
Treatment Plan Approval Status Report	322	Representative Signature	240
Treatment Plan Approval Report	320	Treatment Case Report	318
Amount of Remaining Benefits for Secondary Insu	rance	Request	
Treatment Plan Approval Status Report	322	Patient Social Security Number or Request Date	2.4
Treatment Plan Approval Report	320	Audit Report - Patients	34
Amount of Secondary Insurance Benefits Remainir	ng	Patient Social Security Number or Request Date	
Unscheduled Treatment Plans (Detailed) Re	oort	Change	2.4
354		Audit Report - Patients	34
Patient Route Slip	220	Required	
Benefits Remaining		Pre-authorization Required	24.4
Insurance Carrier List	136	Standard Coverage Tables Report	314
Primary Insurance Benefits Remaining		Insurance Coverage Tables Report	148
Letter Merge Reports	156	Retroactive Payment	
Projected Amount of Remaining Benefits		Other Retroactive Payment Amount Collected for	
Treatment Plan Approval Status Report	322	Patient	
Treatment Plan Approval Report	320	UDS - Patient Related Revenue Report	340
Projected Amount of Remaining Benefits for Second	ndary	Subtotal of Other Retroactive Payment Amount Co	) -
Insurance	-	lected for Financial Class Type	
Treatment Plan Approval Status Report	322	UDS - Patient Related Revenue Report	340
Treatment Plan Approval Report	320	Subtotal of Other Retroactive Payment Amount Co	) -
Secondary Insurance Benefits Remaining		lected for Payer Category	
Letter Merge Reports	156	UDS - Patient Related Revenue Report	340
Remarks for Unusual Services		Total Other Retroactive Payment Amount Collected	d tor
Remarks for Unusual Service		Financial Class Type	
Walkout - Doctor's Statement	360	UDS - Patient Related Revenue Report	340
Reminder		Total Other Retroactive Payment Amount Collected	d tor
Future Reminder Date		Patient	
Collections Manager List	74	UDS - Patient Related Revenue Report	340
Future Reminder Type		Total Other Retroactive Payment Amount Collected	d tor
Collections Manager List	74	Payer Category	
Number of Patients Sent Reminders		UDS - Patient Related Revenue Report	340
Meaningful Use Measure Calculation List	160	Revenue	
Reminder Text		Revenue for Provider from Credit Adjustments	
Continuing Care Cards - with Appointment	79	Provider Revenue - Charges Report	280
Continuing Care Cards - No Appointment	78	Provider Revenue - Credits Report	282
Reminder Type		Provider Revenue - Summary Report	284
Future Reminder Type		Provider Revenue - Allocations Report	278
Collections Manager List	74	Revenue for Provider from Insurance	
Rendering Provider		Provider Revenue - Charges Report	280
Rendering Provider NPI Number		Provider Revenue - Credits Report	282
Dental Encounters Report	110	Provider Revenue - Summary Report	284
Renew		Provider Revenue - Allocations Report	278
Benefit Renewal Month		Revenue for Provider from Non-insurance Sources	
Insurance Carrier List	136	Provider Revenue - Charges Report	280
Primary Insurance Plan Renewal Month	. 55	Provider Revenue - Credits Report	282
Unscheduled Treatment Plans (Detailed) Re	oort	Provider Revenue - Summary Report	284
354		Provider Revenue - Allocations Report	278
Secondary Insurance Benefits Renewal Month		Total Revenue	
Patient Route Slip	220	Provider Revenue - Charges Report	280
radone nodeo onp	220	Provider Revenue - Credits Report	282
		Provider Revenue - Summary Report	284
		Provider Revenue - Allocations Report	278

Revenue (continued)		Net RVU of Procedures for Provider	
Total Revenue for Provider		RVU Production Summary Report	302
Provider Revenue - Charges Report	280	Procedure RVU	200
Provider Revenue - Credits Report	282	RVU Utilization Report	308
Provider Revenue - Summary Report	284	RVU	200
Provider Revenue - Allocations Report	278	RVU Day Sheet Report	300
Total Revenue from Credit Adjustments	_, 0	RVU for Clinic	200
Provider Revenue - Charges Report	280	RVU Day Sheet Report	300
Provider Revenue - Credits Report	282	RVU for Provider	200
Provider Revenue - Summary Report	284	RVU Day Sheet Report	300
Provider Revenue - Allocations Report	278	RVU Schedule	207
Total Revenue from Insurance		RVU Schedules Report	306
Provider Revenue - Charges Report	280	Total Amount of Fees - RVU	308
Provider Revenue - Credits Report	282	RVU Utilization Report Total Amount of RVUs	300
Provider Revenue - Summary Report	284	RVU Utilization Report	308
Provider Revenue - Allocations Report	278	Total Net RVU	300
Total Revenue from Non-insurance			300
Provider Revenue - Charges Report	280	RVU Day Sheet Report Total RVU	300
Provider Revenue - Credits Report	282	RVU Day Sheet Report	300
Provider Revenue - Summary Report	284	RVU Schedule	300
Provider Revenue - Allocations Report	278	Amount of Fees - RVU for Insurance Carrier	
Right		RVU Utilization Report	308
Right		Provider RVU Schedule	300
Audit Rights Report - Assigned to Groups	42	Provider IDs List	276
Audit Rights Report - Assigned Individually	40	Practice Organization List	248
Rights		RVU Schedule	240
Audit Report - Appointments	26	RVU Schedules Report	306
Audit Report - Clinics	30	Salutation	500
Audit Report - Patients	34	Patient Salutation	
Audit Report - Providers/Staff	36	Continuing Care Cards - with Appointment	79
Audit Report - Transactions	38	Letter Merge Reports	156
Assigned Rights Report	24	Continuing Care Cards - No Appointment	78
Running Balance		Referred by Source Salutation	, 0
Patient Running Balance		Letter Merge Reports	156
Patient Ledger Report	206	Referred to Salutation	
RVU		Letter Merge Reports	156
Amount of RVUs for Insurance Carrier		Sampled Chart	
RVU Utilization Report	308	Number of Charts Sampled	
Net RVU	200	UDS - Sealant Statistics Report	344
RVU Day Sheet Report	300	Number of Charts Sampled for Provider	
Net RVU for Clinic	200	UDS - Sealant Statistics Report	344
RVU Day Sheet Report	300	Number of Charts Sampled in Clinic	
Net RVU for Medicaid Procedures	202	UDS - Sealant Statistics Report	344
RVU Production Summary Report	302	Number of Charts Sampled in ZIP Code	
Net RVU for Provider	200	UDS - Sealant Statistics Report	344
RVU Day Sheet Report	300	Scheduled	
Net RVU of Medicaid Procedures for Clinic RVU Production Summary Report	302	Number of Scheduled Treatment-planned Procedu	ures
Net RVU of Medicaid Procedures for Provider	302	Practice Treatment Case Report	252
RVU Production Summary Report	302	Percent of Scheduled Cases	
Net RVU of Non-Medicaid Procedures	302	Practice Treatment Case Report	252
RVU Production Summary Report	302	Scheduled and/or Unscheduled Appointment	
Net RVU of Non-Medicaid Procedures for Clinic	302	Unscheduled Treatment Plans (Detailed) Rep	oort
RVU Production Summary Report	302	354	_
Net RVU of Non-Medicaid Procedures for Provider	302	Unscheduled Treatment Plans (Condensed)	
RVU Production Summary Report	302	port	352
Net RVU of Procedures		Total Amount of Scheduled Treatment Plans	200
RVU Production Summary Report	302	Treatment Plan Approval Status Report	322
Net RVU of Procedures for Clinic		Treatment Plan Approval Report	320
RVU Production Summary Report	302	Total Number of Scheduled Appointments Appointment Statistics Report	20
3 1		Appointment Statistics Report	<b>Z</b> U

Sealant		Amount of Secondary Insurance Benefits Remaining	g
Number of Patients with Moderate to High Risk of	Car-	Unscheduled Treatment Plans (Detailed) Rep	
ies who Got Sealants on Permanent First Molars		354	
UDS - Sealant Statistics Report	344	Patient Route Slip	220
Number of Patients with Moderate to High Risk of		Amount of Secondary Insurance Benefits Used	
Caries who Got Sealants on Permanent First Molars	s for	Patient Route Slip	220
Provider		Amount of Secondary Insurance Portion	
UDS - Sealant Statistics Report	344	Practice Treatment Case Report	252
Number of Patients with Moderate to High Risk of		Treatment Case Report	318
Caries who Got Sealants on Permanent First Molars	s in	Patient Treatment Case Report	222
Clinic		Amount of Secondary Insurance Portion for Case	
UDS - Sealant Statistics Report	344	Practice Treatment Case Report	252
Number of Patients with Moderate to High Risk of	Car-	Patient Treatment Case Report	222
ies who Got Sealants on Permanent First Molars in	ZIP	Amount of Secondary Insurance Portion for Visit	
Code		Practice Treatment Case Report	252
UDS - Sealant Statistics Report	344	Treatment Case Report	318
Percent of Patients with Sealants		Patient Treatment Case Report	222
Caries Prevalence and Periodontal Index Rep	ort	Amount of Secondary Paid Benefits for Family	
52		Treatment Case Report	318
Sealed		Amount of Secondary Paid Benefits for Patient	
Mean Number of Sealed Teeth		Treatment Case Report	318
Caries Prevalence and Periodontal Index Rep	ort	Patient Treatment Case Report	222
52		Amount of Standard Deductible Owed by Family to	2
Secondary		Secondary Insurance	
Amount of Annual Secondary Insurance Plan Benef	its	Patient Route Slip	220
for Family		Amount of Standard Deductible Owed to Seconda	ıry
Treatment Case Report	318	Insurance	
Amount of Annual Secondary Insurance Plan Benef	its	Patient Route Slip	220
for Patient		Insurance Coverage Percent (Basic) for Secondary I	nsur
Treatment Case Report	318	ance	
Patient Treatment Case Report	222	Patient Route Slip	220
Amount of Estimated Secondary Insurance Benefits	5	Insurance Coverage Percent (Major) for Secondary	
Remaining YTD for Family		Insurance	000
Treatment Case Report	318	Patient Route Slip	220
Amount of Estimated Secondary Insurance Benefits	5	Insurance Coverage Percent (Orthodontics) for Sec	:ond-
Remaining YTD for Patient		ary Insurance	220
Treatment Case Report	318	Patient Route Slip	220
Patient Treatment Case Report	222	Insurance Coverage Percent (Preventative) for Second	)na-
Amount of Other Deductible Owed by Family to Se	ec-	ary Insurance	220
ondary Insurance		Patient Route Slip	220
Patient Route Slip	220	Insurance Plan Group Number for Secondary Insura	ance 218
Amount of Other Deductible Owed to Secondary I	nsur-	Patient Questionnaire	
ance	000	Insurance Plan Name and Address for Secondary Ir	isur-
Patient Route Slip	220	ance Patient Questionnaire	210
Amount of Pending Estimated Secondary Insurance	Э		218
Portions YTD for Family	240	Last Eligibility Date for Secondary Insurance Cover	age 322
Treatment Case Report	318	Treatment Plan Approval Status Report	320
Amount of Pending Estimated Secondary Insurance	Э	Treatment Plan Approval Report	320
Portions YTD for Patient	240	Maximum Secondary Insurance Benefit Amount Patient Route Slip	220
Treatment Case Report	318	Number of Encounters for Secondary Providers	220
Patient Treatment Case Report	222	· · · · · · · · · · · · · · · · · · ·	332
Amount of Preventative Deductible Owed by Famil	ly to	UDS - Encounters by Provider Report Number of Patients with Secondary Dental Insuran	
Secondary Insurance	220		250
Patient Route Slip	220	Practice Statistics Report Other Deductible Owed by Family to Secondary In	
Amount of Preventative Deductible Owed to Secon	ndary		sul-
Insurance	220	ance Treatment Case Report	318
Patient Route Slip	220	Treatment Case Report	
Amount of Remaining Benefits for Secondary Insura		Other Deductible Owed by Patient to Secondary Ir	ısul-
Treatment Plan Approval Status Report	322	ance Treatment Case Report	318
Treatment Plan Approval Report	320	Treatment Case Report	222

econdary (continued)		Secondary Pre-treatment Estimate Sent Date	
Outstanding Secondary Insurance Estimated Ame	ount	Treatment Plan Approval Status Report	322
Treatment Plan Approval Status Report	322	Treatment Plan Approval Report	320
Treatment Plan Approval Report	320	Secondary Production Amount	
Patient Relationship to Subscriber for Secondary		Insurance Carrier Production - Full Report	140
	IIISUI-	Secondary Production Amount for Insurance Plan	
ance Patient Questionnaire	218	Insurance Carrier Production - Summary Rep	oort
		142	
Percent of Patients with Secondary Dental Insurar		Insurance Carrier Production - Full Report	140
Practice Statistics Report	250	Secondary Provider ID	
Preventative Deductible Owed by Family to Seco	naary	Patient Route Slip	220
Ins	210	Secondary Subscriber ID	
Treatment Case Report	318	Letter Merge Reports	156
Preventative Deductible Owed by Patient to Second	ondary	Standard Deductible Owed by Family to Secondar	ry
Ins	210	Insurance	
Treatment Case Report	318 222	Treatment Case Report	318
Patient Treatment Case Report		Standard Deductible Owed by Patient to Seconda	iry
Projected Amount of Remaining Benefits for Secondary	ondary	Insurance	
Insurance	222	Treatment Case Report	318
Treatment Plan Approval Status Report	322	Patient Treatment Case Report	222
Treatment Plan Approval Report	320	Subscriber Address for Secondary Insurance	
Secondary Dental Insurance Carrier Name	200	Patient Questionnaire	218
Patient List	208	Subscriber Birth Date for Secondary Insurance	
Secondary Eligibility Date	4.4	Patient Questionnaire	218
Appointment Book View Printout	14	Subscriber ID for Secondary Insurance	
Secondary Insurance Benefits Expiration Date for		Patient Questionnaire	218
Treatment Case Report	318	Subscriber Name for Secondary Insurance	
Secondary Insurance Benefits Expiration Date for		Patient Route Slip	220
Patient	240	Patient Questionnaire	218
Treatment Case Report	318	Subscriber's Employer Address for Secondary Insu	rance
Patient Treatment Case Report	222	Patient Questionnaire	218
Secondary Insurance Benefits Remaining	15/	Subscriber's Employer Name for Secondary Insura	nce
Letter Merge Reports	156	Patient Questionnaire	218
Secondary Insurance Benefits Renewal Month	000	Total Amount for Secondary Pre-treatment Estima	tes
Patient Route Slip	220	Pre-Treatment Estimate Aging Report	256
Secondary Insurance Carrier Name	000	Total Amount of Account Balances Aged 1 - 30 for	·Sec-
Patient Route Slip	220	ondary Pre-treatment Estimates	
Secondary Insurance Claims Not Created F	Report	Pre-Treatment Estimate Aging Report	256
310		Total Amount of Account Balances Aged 1 - 30 wit	th
Secondary Pre-Treatment Estimates Not Ci		Secondary Claims	
Report	312	Insurance Claim Aging Report	144
Treatment Plan Approval Report	320	Total Amount of Account Balances Aged 121 - 150	) for
Treatment Plan Approval Status Report	322	Secondary Pre-treatment Estimates	
Unscheduled Treatment Plans (Detailed) Re	eport	Pre-Treatment Estimate Aging Report	256
354		Total Amount of Account Balances Aged 121 - 150	) with
Letter Merge Reports	156	Secondary Claims	
Secondary Insurance Carrier Plan Employer	000	Insurance Claim Aging Report	144
Patient Route Slip	220	Total Amount of Account Balances Aged 151 - 180	) for
Secondary Insurance Estimated Amount	200	Secondary Pre-treatment Estimates	
Treatment Plan Approval Status Report	322	Pre-Treatment Estimate Aging Report	256
Treatment Plan Approval Report	320	Total Amount of Account Balances Aged 151 - 180	) with
Secondary Insurance Plan Group Number	200	Secondary Claims	
Treatment Plan Approval Report	320	Insurance Claim Aging Report	144
Treatment Plan Approval Status Report	322	Total Amount of Account Balances Aged 181+ for	Sec-
Patient Route Slip	220	ondary Pre-treatment Estimates	
Secondary Insurance Plan Renewal Month		Pre-Treatment Estimate Aging Report	256
Unscheduled Treatment Plans (Detailed) Re	eport	Total Amount of Account Balances Aged 181+ wit	h
354		Secondary Claims	
Secondary Medical Insurance Carrier Name	000	Insurance Claim Aging Report	144
Patient List	208	Total Amount of Account Balances Aged 31 - 60 fo	or
		Secondary Pre-treatment Estimates	
		Pre-Treatment Estimate Aging Report	256

Secondary (continued)	Number of Patients 0 - 2 Years Seen	
Total Amount of Account Balances Aged 31 - 60 with	Meaningful Use Measure Calculation List	160
Secondary Claims	Number of Patients 13+ Years Seen	1/0
Insurance Claim Aging Report 144	Meaningful Use Measure Calculation List Meaningful Use Measure Calculation List	160 160
Total Amount of Account Balances Aged 61 - 90 for	Number of Patients 2+ Years Seen	100
Secondary Pre-treatment Estimates	Meaningful Use Measure Calculation List	160
Pre-Treatment Estimate Aging Report 256	Number of Patients 3+ Years Seen	100
Total Amount of Account Balances Aged 61 - 90 with	Meaningful Use Measure Calculation List	160
Secondary Claims	Number of Patients 66+ Years Seen	100
Insurance Claim Aging Report 144	Clinical Quality Measures List	66
Total Amount of Account Balances Aged 91 - 120 for	Number of Patients Seen	
Secondary Pre-treatment Estimates	Analysis Summary Report - Standard	12
Pre-Treatment Estimate Aging Report 256	Daily Summary Report	92
Total Amount of Account Balances Aged 91 - 120 with	Meaningful Use Measure Calculation List	160
Secondary Claims	Analysis Summary Report - Daily	8
Insurance Claim Aging Report 144	Number of Patients Seen at Clinic	
Total Amount of Account Balances with Secondary	Analysis Summary Report - Standard	12
Claims	Day Sheet Report	104
Insurance Claim Aging Report 144	Analysis Summary Report - Daily	8
Total Amount of Account Balances with Secondary Pre-	Number of Patients Seen by Provider	
treatment Estimates Pre-Treatment Estimate Aging Report 256	Analysis Summary Report - Standard	12
Pre-Treatment Estimate Aging Report 256 Total Amount of Estimated Insurance Portion for Pri-	Day Sheet Report	104
mary and Secondary Claims	Analysis Summary Report - Daily	8
Insurance Claim Aging Report 144	Number of Patients Seen During Past 24 Months	4.00
Total Amount of Estimated Insurance Portion for Sec-	Meaningful Use Measure Calculation List	160
ondary Claims	Number of Patients Seen for Insurance Carrier	250
Insurance Claim Aging Report 144	Utilization Report	358
Total Amount of Primary and Secondary Claims not Sent	RVU Utilization Report Number of Patients Seen MTD	308
Insurance Claims Not Sent Report 146	Day Sheet (Charges and Receipts) Report	98
Total Amount of Secondary Claims not Created	Number of Patients Seen MTD by Provider	70
Secondary Insurance Claims Not Created Report	Day Sheet (Charges and Receipts) Report	98
310	Total Number of Patients Seen	70
Total Amount of Secondary Claims not Sent	Analysis Summary Report - Standard	12
Insurance Claims Not Sent Report 146	Day Sheet Report	104
Total Amount of Secondary Insurance Portion for Case	RVU Utilization Report	308
Treatment Case Report 318	Utilization Report '	358
Total Amount of Secondary Pre-treatment Estimates not	Analysis Summary Report - Daily	8
Created	Sent	
Secondary Pre-Treatment Estimates Not Created	Claim Sent Date	
Report 312	Insurance Transaction Analysis Report	152
Total Amount of Secondary Pre-treatment Estimates not Sent	Insurance Claim Aging Report	144
Pre-Treatment Estimates Not Sent Report 258	Pre-treatment Estimate Sent Date	
Total Amount of Secondary Production	Pre-Treatment Estimate Aging Report	256
Insurance Carrier Production - Summary Report	Primary Pre-treatment Estimate Sent Date	
142	Treatment Plan Approval Status Report	322
Insurance Carrier Production - Full Report 140	Treatment Plan Approval Report	320
Secure Electronic Message	Secondary Pre-treatment Estimate Sent Date	222
Number of Patients who Sent Secure Electronic Mes-	Treatment Plan Approval Status Report	322 320
sages	Treatment Plan Approval Report	320
Meaningful Use Measure Calculation List 160	Separated Number of Separated Patients	
Number of Patients Who Were Sent Secure Electronic	Practice Statistics Report	250
Messages	Percent of Separated Patients	200
Meaningful Use Measure Calculation List 160	Practice Statistics Report	250
Seen	Serial Number	_00
Current Number of Patients Seen	DENTRIX Enterprise Serial Number	
Day Sheet (Charges and Receipts) Report 98	Registration Information Report	298
Current Number of Patients Seen by Provider	Service	
Day Sheet (Charges and Receipts) Report 98	Description of Service	
	Billing Statement	48

Service (continued)		Single	
Procedure Date for Date of Service		Number of Single Patients	
Letter Merge Reports	156	Practice Statistics Report	250
Service Date	130	Percent of Single Patients	
Insurance Claim Aging Report	144	Practice Statistics Report	250
RVU Utilization Report	308	Smoking Status	
Treatment Plan Approval Report	320	Number of Patients 13+ Years with Smoking Status	
Treatment Plan Approval Status Report	322	Meaningful Use Measure Calculation List	160
Utilization Report	358	Meaningful Use Measure Calculation List	160
Dental Encounters Report	110	Social Security Number	
Total Charge for Date of Service	110	Guarantor Social Security Number	
Letter Merge Reports	156	Patient Route Slip	220
Type of Service Code	130	Truth in Lending Disclosure Statement	324
Medical Code List	184	Collections Manager List	74
Type of Service Code Description	104	Patient Social Security Number	
Medical Code List	184	Coupon Book - Future Due Payments	82
	104	Coupon Book - Payment Agreements	83
Setting Continue		Employers and Employed Patients Report	120
Status of Setting	20	Insurance Transaction Analysis Report	152
Audit Report - Audit Log Status	28	Letter Merge Reports	156
Severity		Patient Chart and Progress Notes Printout	198
Case Severity	050	Patient Chart Printout	200
Practice Treatment Case Report	252	Patient List	208
Sexual Orientation		Patient Notes Report	212
Sexual Orientation	0.40	Patient Proposed Treatment Case Report (Yo	ur
UDS - Patient Status Report	342	Care Plan)	216
Signature		Patient Questionnaire	218
Date Signed		Patient Route Slip	220
Perio - Exam Comparison Report	236	Patient Treatment Case Report	222
Perio - Graphic Chart Report	238	Perio - Combined Graphic & Data Chart Rep	ort
Perio - Combined Graphic & Data Chart R	leport	232	
232		Perio - Exam Comparison Report	236
Patient Signature		Perio - Graphic Chart Report	238
Treatment Case Report	318	Practice Treatment Case Report	252
Practice Signature		RVU Utilization Report	308
Treatment Case Report	318	Treatment Case Report	318
Provider Signature		UDS - Age/Gender Report	326
Treatment Case Report	318	UDS - Insurance Financial Class Report	334
Prescription Printout	254	UDS - Insurance Financial Class Report (2013	336
Provider's Signature		UDS - Medicaid/Medicare Report	338
Perio - Exam Comparison Report	236	UDS - Patient Status Report	342
Perio - Graphic Chart Report	238	UDS - Sealant Statistics Report	344
Perio - Combined Graphic & Data Chart R	leport	UDS - Tobacco Use and Intervention Report	346
232		Utilization Report	358
Representative Signature		Walkout - Doctor's Statement	360
Treatment Case Report	318	Clinical Notes Report	64
Signature Date		Patient Social Security Number or Request Date	
Treatment Case Report	318	Audit Report - Patients	34
Staff Signature		Patient Social Security Number or Request Date	
Treatment Case Report	318	Change	
Signed		Audit Report - Patients	34
Clinical Note Status		Provider Social Security Number	
Clinical Notes Report	64	Practice Organization List	248
Date Signed		Provider IDs List	276
Perio - Exam Comparison Report	236	Audit Report - Providers/Staff	36
Perio - Graphic Chart Report	238	Provider Social Security Number Change	
Perio - Combined Graphic & Data Chart R	leport .	Audit Report - Providers/Staff	36
232		Provider Social Security Number or TIN Number	
Signer		Walkout - Doctor's Statement	360
Signer Name		Spouse Social Security Number	
Treatment Case Report	318	Patient Questionnaire	218

Social Security Number (continued)		Total Amount of Other Applied Credit Special Adju	ust-
Staff Social Security Number		ments	404
Audit Report - Providers/Staff	36	Day Sheet Report	104
Staff Social Security Number Change	30	Total Amount of Other Credit Special Adjustments	
Audit Report - Providers/Staff	36	Analysis Summary Report - Standard	12
Special Adjustment	30	Analysis Summary Report - Daily	8
Amount of Credit Special Adjustments		Specialty	
Provider A/R Totals - Daily Report	268	Specialty	0.40
Amount of Credit Special Adjustments for Clinic	200	Practice Organization List	248
Analysis Summary Report - Standard	12	Spouse	
Day Sheet Report	104	Best Time to Call Spouse	
Analysis Summary Report - Daily	8	Patient Questionnaire	218
Amount of Credit Special Adjustments for Provide		Spouse Address	
Analysis Summary Report - Standard	12	Patient Questionnaire	218
Day Sheet Report	104	Spouse Birth Date	
Provider A/R Totals - Daily Report	268	Patient Questionnaire	218
Provider A/R Totals - Standard Report	270	Spouse Drivers License Number	
Analysis Summary Report - Daily	8	Patient Questionnaire	218
Amount of Debit Special Adjustments	O	Spouse Email Address	
Provider A/R Totals - Daily Report	268	Patient Questionnaire	218
Amount of Debit Special Adjustments for Clinic	200	Spouse Fax Number	
Analysis Summary Report - Standard	12	Patient Questionnaire	218
Day Sheet Report	104	Spouse Gender	
Analysis Summary Report - Daily	8	Patient Questionnaire	218
Amount of Debit Special Adjustments for Provide		Spouse Home Phone Number	
Analysis Summary Report - Standard	12	Patient Questionnaire	218
Day Sheet Report	104	Spouse Mobile Number	
Provider A/R Totals - Daily Report	268	Patient Questionnaire	218
Provider A/R Totals - Standard Report	270	Spouse Name	
Analysis Summary Report - Daily	8	Patient Questionnaire	218
Amount of Other Applied Credit Special Adjustm		Spouse Other Number	
for Clinic	CITCS	Patient Questionnaire	218
Day Sheet Report	104	Spouse Social Security Number	
Amount of Other Credit Special Adjustments for (		Patient Questionnaire	218
Analysis Summary Report - Standard	12	Spouse Work Phone Extension	
Analysis Summary Report - Daily	8	Patient Questionnaire	218
Amount of Other Credit Special Adjustments for I		Spouse Work Phone Number	040
vider		Patient Questionnaire	218
Analysis Summary Report - Standard	12	Staff	
Analysis Summary Report - Daily	8	Staff ID	
Credit Special Adjustment Amount		Audit Report - Providers/Staff	36
Analysis Summary Report - Standard	12	Appointment Book View Printout	14
Analysis Summary Report - Daily	8	Staff ID Change	۰,
Debit Special Adjustment Amount		Audit Report - Providers/Staff	36
Analysis Summary Report - Standard	12	Staff Name	0.4
Analysis Summary Report - Daily	8	Audit Report - Providers/Staff	36
Other Credit Special Adjustment Amount		Staff Name Change	۰,
Analysis Summary Report - Standard	12	Audit Report - Providers/Staff	36
Analysis Summary Report - Daily	8	Staff Signature	240
Total Amount of Credit Special Adjustments		Treatment Case Report	318
Analysis Summary Report - Standard	12	Staff Social Security Number	2.
Day Sheet Report	104	Audit Report - Providers/Staff	36
Provider A/R Totals - Daily Report	268	Staff Social Security Number Change	27
Provider A/R Totals - Standard Report	270	Audit Report - Providers/Staff	36
Analysis Summary Report - Daily	8	Standard	
Total Amount of Debit Special Adjustments	-	Amount of Standard Deductible Owed by Family to	)
Analysis Summary Report - Standard	12	Primary Insurance	000
Day Sheet Report	104	Patient Route Slip	220
Provider A/R Totals - Daily Report	268	Amount of Standard Deductible Owed by Family to	5
Provider A/R Totals - Standard Report	270	Secondary Insurance	222
Analysis Summary Report - Daily	8	Patient Route Slip	220

Standard (continued)		Unscheduled Appointment List (DX1)	348
Amount of Standard Deductible Owed to Primary	Incur_	Unscheduled Appointment List (OM)	350
ance	IIISUI-	Appointment Cycle Time Report	16
Patient Route Slip	220	Appointment Status Change	
Amount of Standard Deductible Owed to Seconda		Audit Report - Appointments	26
Insurance	и у	Appointment Statuses	
Patient Route Slip	220	Custom Practice Information Report	8
Lifetime/Individual/Standard Deductible	220	Claim On Hold Date	
Insurance Carrier List	136	Insurance Claim Aging Report	144
Lifetime/Individual/Standard Other Deductible	130	Claim Re-sent Date	
Insurance Carrier List	136	Insurance Claim Aging Report	144
Lifetime/Individual/Standard Preventative Deductil		Claim Sent Date	
Insurance Carrier List	136	Insurance Transaction Analysis Report	152
Standard Deductible Met	130	Insurance Claim Aging Report	144
	136	Claim Tracer Date	
Insurance Carrier List		Insurance Claim Aging Report	144
Standard Deductible Owed by Family to Primary Ir	isur-	Continuing Care Status	
ance	210	Continuing Care Display List	80
Treatment Case Report	318	Length in Appointment Status	
Standard Deductible Owed by Family to Secondar	У	Appointment Cycle Time Report	16
Insurance	318	Number of Patients with Status	
Treatment Case Report		UDS - Patient Status Report	342
Standard Deductible Owed by Patient to Primary I	nsur-	Number of Patients with Status for Clinic	
ance	240	UDS - Patient Status Report	342
Treatment Case Report	318	Number of Patients with Status for Provider	
Patient Treatment Case Report	222	UDS - Patient Status Report	342
Standard Deductible Owed by Patient to Secondar	ry	Patient Homeless Status	
Insurance	240	Patient List (Filtered)	210
Treatment Case Report	318	Patient Marital Status	
Patient Treatment Case Report	222	Insurance Carrier List	136
State		Letter Merge Reports	156
Guarantor State	7.4	Patient List	208
Collections Manager List	74	Patient Route Slip	220
Insurance Carrier City and State	450	Employers and Employed Patients Report	120
Insurance Eligibility Report	150	Patient Status	
Patient State	0.4.0	Letter Merge Reports	156
Patient List (Filtered)	210	New Patient List	188
Letter Merge Reports	156	Patient List	208
Practice City State and ZIP Code		Audit Report - Patients	34
Letter Merge Reports	156	Patient Status Change	
Practice State		Audit Report - Patients	34
Registration Information Report	298	Patient Veteran Status	
State ID		Patient List (Filtered)	210
Provider State ID		Patient Worker Status	
Provider IDs List	276	Patient List (Filtered)	210
State ID		Payment Status	
Practice Organization List	248	Credit Card Transaction Report	84
Statement		Pre-treatment Estimate On Hold Date	
Last Statement Date		Pre-Treatment Estimate Aging Report	256
Collections Manager List	74	Pre-treatment Estimate Re-sent Date	
Patient Route Slip	220	Pre-Treatment Estimate Aging Report	256
Aging/Credit Balance Report	6	Pre-treatment Estimate Sent Date	
Statement Note		Pre-Treatment Estimate Aging Report	256
Patient Notes Report	212	Pre-treatment Estimate Tracer Date	
Status		Pre-Treatment Estimate Aging Report	256
Appointment Status		Primary Pre-treatment Estimate Sent Date	
As Soon As Possible List	22	Treatment Plan Approval Status Report	322
Audit Report - Appointments	26	Treatment Plan Approval Report	320
Daily Appointment List (DX1)	88	Secondary Pre-treatment Estimate Sent Date	
Daily Appointment List Report	90	Treatment Plan Approval Status Report	322
Operatory Appointment List Report	194	Treatment Plan Approval Report	320
Patient Chart and Progress Notes Printout	198	11	

Status (continued)		Subscriber Birth Date	
Chahua af A aaaaa		Walkout - Doctor's Statement	360
Status of Access	204	Insurance Carrier List	136
Patient Information Accessed Report	204	Subscriber Birth Date for Primary Insurance	
Status of Setting	20	Patient Questionnaire	218
Audit Report - Audit Log Status	28	Subscriber Birth Date for Secondary Insurance	
Subscriber Marital Status	12/	Patient Questionnaire	218
Insurance Carrier List	136	Subscriber Chart Number	
Total Amount of Pre-treatment Estimates not Sent		Insurance Carrier List	136
Pre-Treatment Estimates Not Sent Report	258	Subscriber Employer Name	
Total Amount of Primary and Secondary Claims no		Insurance Carrier List	136
Insurance Claims Not Sent Report	146	Subscriber ID	
Total Amount of Primary Claims not Sent		Insurance Carrier List	136
Insurance Claims Not Sent Report	146	Insurance Claim Aging Report	144
Total Amount of Primary Pre-treatment Estimates	not	Insurance Eligibility Report	150
Sent		Insurance Transaction Analysis Report	152
Pre-Treatment Estimates Not Sent Report	258	Pre-Treatment Estimate Aging Report	256
Total Amount of Secondary Claims not Created		RVU Utilization Report	308
Secondary Insurance Claims Not Created Re	eport	Utilization Report	358
310		Walkout - Doctor's Statement	360
Total Amount of Secondary Claims not Sent		Dental Encounters Report	110
Insurance Claims Not Sent Report	146	Subscriber ID for Primary Insurance	
Total Amount of Secondary Pre-treatment Estimat	es not	Patient Questionnaire	218
Created		Subscriber ID for Secondary Insurance	
Secondary Pre-Treatment Estimates Not Cre	eated	Patient Questionnaire	218
Report	312	Subscriber Marital Status	
Total Amount of Secondary Pre-treatment Estimat	es not	Insurance Carrier List	136
Sent		Subscriber Name	100
Pre-Treatment Estimates Not Sent Report	258	Insurance Claim Aging Report	144
Total Length in Appointment Statuses		Insurance Eligibility Report	150
Appointment Cycle Time Report	16	Pre-Treatment Estimate Aging Report	256
Total Number of Patients (any Status)		RVU Utilization Report	308
Practice Statistics Report	250	Utilization Report	358
Total Number of Patients with Statuses		Insurance Carrier List	136
UDS - Patient Status Report	342	Subscriber Name for Primary Insurance	130
Treatment Plan Approval Status		Patient Route Slip	220
Treatment Plan Approval Report	320	Patient Questionnaire	218
Treatment Plan Approval Status Report	322	Subscriber Name for Secondary Insurance	210
Patient Chart and Progress Notes Printout	198		220
Treatment Plan Status		Patient Route Slip Patient Questionnaire	218
Patient Route Slip	220		
Subscriber		Subscriber's Employer Address for Primary Insuran	218
Beneficiary ID		Patient Questionnaire	
Dental Encounters Report	110	Subscriber's Employer Address for Secondary Insu	
Number of Subscribers		Patient Questionnaire	218
Insurance Carrier List	136	Subscriber's Employer Name for Primary Insurance Patient Questionnaire	
Patient Relationship to Subscriber for Primary Insu			218
Patient Questionnaire	218	Subscriber's Employer Name for Secondary Insura	
Patient Relationship to Subscriber for Secondary I		Patient Questionnaire	218
ance	11341	Substitution	
Patient Questionnaire	218	Generic Substitution Permitted	
Primary Insurance Subscriber ID	210	Prescription Printout	254
Letter Merge Reports	156	Summary of Care	
Relation to Subscriber	130	Number of Incorporated Electronic Summary of C	are
Walkout - Doctor's Statement	360	Documents	
	300	Meaningful Use Measure Calculation List	160
Secondary Subscriber ID	156	Number of TCs (Transition of Care) and Referrals v	vhere
Letter Merge Reports	130	SCs (Summary of Care) Provided	
Subscriber Address for Primary Insurance	210	Meaningful Use Measure Calculation List	160
Patient Questionnaire	218	Number of TCs (Transition of Care) and Referrals v	
Subscriber Address for Secondary Insurance	218	SCs (Summary of Care) Was Exchanged Electronic	
Patient Questionnaire	210	Meaningful Use Measure Calculation List	160

Suppuration		Amount of Suspended Insurance Payments for Pro	vider
Suppuration		Analysis Summary Report - Standard	12
Perio - Data Chart Report	234	Day Sheet Report	104
Perio - Combined Graphic & Data Chart Re	port	Analysis Summary Report - Daily	8
232		Amount of Suspended Payments for Clinic	
Surface		Analysis Summary Report - Standard	12
Tooth Surface		Day Sheet Report	104
Patient Treatment Case Report	222	Analysis Summary Report - Daily	8
Perio - Combined Graphic & Data Chart Re	port	Amount of Suspended Payments for Previous Mon	ith for
232		Provider	
Perio - Data Chart Report	234	Day Sheet (Charges and Receipts) Report	98
Perio - Exam Comparison Report	236	Amount of Suspended Payments for Provider	
Perio - Pocket Depths Only Report	240	Analysis Summary Report - Standard	12
Practice Treatment Case Report	252	Day Sheet Report	104
RVU Utilization Report	308	Analysis Summary Report - Daily	8
Treatment Case Report	318	Amount of YTD Suspended Credit Adjustments fo	
Treatment Plan Approval Report	320	Day Sheet (Charges and Receipts) Report	98
Treatment Plan Approval Status Report	322	Amount of YTD Suspended Payments for Provider	
Utilization Report	358	Day Sheet (Charges and Receipts) Report	98
Walkout - Doctor's Statement	360	Patient Suspended Credit Amount	
Walkout - Family Walkout	362	Patient Route Slip	220
Patient Chart and Progress Notes Printout	198	Suspended Amount	
Tooth Surface of Completed Treatment		Suspended Credits Report	316
Referral Recap Report	288	Suspended Amount on Ledger	
Tooth Surface of Treatment Still in Progress		Suspended Credits Report	316
Referral Recap Report	288	Suspended Credit Adjustment Amount	
Tooth Surface of Treatment-planned Procedure		Analysis Summary Report - Standard	12
Referral Slip	290	Analysis Summary Report - Daily	8
Suspended		Suspended Credit Amount	
Account Suspended Credit Amount		Continuing Care Display List	80
Patient Route Slip	220	Suspended Credit Amount for Clinic	
Amount of Current Suspended Credit Adjustment	ts for	Aging/Credit Balance Report	6
Provider		Suspended Credits	
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Amount of Current Suspended Payments for Provi	ider	Suspended Insurance Payment Amount	
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Standard	12
Amount of MTD Suspended Credit Adjustments f	or	Analysis Summary Report - Daily	8
Provider		Suspended Payment Amount	
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
Amount of MTD Suspended Payments for Provide		Total Amount of Current Suspended Credit Adjust	; <del>-</del>
Day Sheet (Charges and Receipts) Report	98	ments	
Amount of Suspended Credit Adjustments for Clin		Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Standard	12	Total Amount of Current Suspended Payments	
Day Sheet Report	104	Day Sheet (Charges and Receipts) Report	98
Analysis Summary Report - Daily	8	Total Amount of MTD Suspended Credit Adjustme	ents
Amount of Suspended Credit Adjustments for Pre	evious	Day Sheet (Charges and Receipts) Report	98
Month for Provider		Total Amount of MTD Suspended Payments	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of Suspended Credit Adjustments for Pro		Total Amount of Suspended Credit Adjustments	
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Day Sheet Report	104
Analysis Summary Report - Daily	8	Analysis Summary Report - Daily	8
Amount of Suspended Credits		Total Amount of Suspended Credit Adjustments fo	or
Aging/Credit Balance Report	6	Previous Month	
Amount of Suspended Credits for Guarantor	J	Day Sheet (Charges and Receipts) Report	98
Suspended Credits Report	316	Total Amount of Suspended Credits for Clinic	
Amount of Suspended Insurance Payments for Cli		Suspended Credits Report	316
Analysis Summary Report - Standard	12	Total Amount of Suspended Insurance Payments	
Day Sheet Report	104	Analysis Summary Report - Standard	12
Analysis Summary Report - Daily	8	Day Sheet Report	104
, maryon sammary report bully	J	Analysis Summary Report - Daily	8

Suspended (continued)		Amount of Suspended Credit Adjustments for Pro	
Total Amount of Suspended Payments		Analysis Summary Report - Standard	12
Analysis Summary Report - Standard	12	Day Sheet Report	104
	104	Analysis Summary Report - Daily	8
Day Sheet Report	8	Amount of YTD Suspended Credit Adjustments fo	
Analysis Summary Report - Daily		Day Sheet (Charges and Receipts) Report	98
Total Amount of Suspended Payments for Previou Month	15	Suspended Credit Adjustment Amount	
	00	Analysis Summary Report - Standard	12
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	3
Total Amount of YTD Suspended Credit Adjustme		Total Amount of Current Suspended Credit Adjust	<u>;</u> -
Day Sheet (Charges and Receipts) Report	98	ments	
Total Amount of YTD Suspended Payments	00	Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of MTD Suspended Credit Adjustme	ents
Total Suspended Credits	,	Day Sheet (Charges and Receipts) Report	98
Aging/Credit Balance Report	6	Total Amount of Suspended Credit Adjustments	
Suspended Adjustment		Analysis Summary Report - Standard	12
Amount of Current Suspended Credit Adjustmen	ts tor	Day Sheet Report	104
Provider		Analysis Summary Report - Daily	3
Day Sheet (Charges and Receipts) Report	. 98	Total Amount of Suspended Credit Adjustments for	or
Amount of MTD Suspended Credit Adjustments f	or	Previous Month	
Provider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Total Amount of YTD Suspended Credit Adjustme	nts
Suspended Amount		Day Sheet (Charges and Receipts) Report	98
Suspended Amount		Suspended Insurance Payment	
Suspended Credits Report	316	Amount of Suspended Insurance Payments for Pro	vider
Suspended Amount on Ledger		Analysis Summary Report - Standard	12
Suspended Credits Report	316	Day Sheet Report	104
Suspended Credit		Analysis Summary Report - Daily	8
Account Suspended Credit Amount		Total Amount of Suspended Insurance Payments	
Patient Route Slip	220	Analysis Summary Report - Standard	12
Amount of Suspended Credits		Day Sheet Report	104
Aging/Credit Balance Report	6	Analysis Summary Report - Daily	8
Amount of Suspended Credits for Guarantor		Suspended Payment	
Suspended Credits Report	316	Amount of Current Suspended Payments for Provi	der
Patient Suspended Credit Amount		Day Sheet (Charges and Receipts) Report	98
Patient Route Slip	220	Amount of MTD Suspended Payments for Provide	
Percent of Suspended Credits		Day Sheet (Charges and Receipts) Report	98
Aging/Credit Balance Report	6	Amount of Suspended Insurance Payments for Clir	
Suspended Credit Amount		Analysis Summary Report - Standard	12
Continuing Care Display List	80	Day Sheet Report	104
Suspended Credit Amount for Clinic		Analysis Summary Report - Daily	
Aging/Credit Balance Report	6	Amount of Suspended Payments for Clinic	
Suspended Credits		Analysis Summary Report - Standard	12
Practice Analysis Report	246	Day Sheet Report	104
Total Amount of Suspended Credits for Clinic		Analysis Summary Report - Daily	8
Suspended Credits Report	316	Amount of Suspended Payments for Previous Mor	
Total Suspended Credits		Provider	101110
Aging/Credit Balance Report	6	Day Sheet (Charges and Receipts) Report	98
Suspended Credit Adjustment		Amount of Suspended Payments for Provider	/(
Amount of Current Suspended Credit Adjustmen	ts for	Analysis Summary Report - Standard	12
Provider		Day Sheet Report	104
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	10-
Amount of MTD Suspended Credit Adjustments f		Amount of YTD Suspended Payments for Provider	
Provider		Day Sheet (Charges and Receipts) Report	98
Day Sheet (Charges and Receipts) Report	98	Suspended Insurance Payment Amount	70
Amount of Suspended Credit Adjustments for Cli			12
Analysis Summary Report - Standard	12	Analysis Summary Report - Standard	12
Day Sheet Report	104	Analysis Summary Report - Daily	C
Analysis Summary Report - Daily	8	Suspended Payment	1.
Amount of Suspended Credit Adjustments for Pre		Analysis Summary Report - Standard	12
Month for Provider		Suspended Payment Amount	,
Day Sheet (Charges and Receipts) Report	98	Analysis Summary Report - Daily	8
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Suspended Payment (continued)		Future Appointment Time	
Total Amount of Current Suspended Payments		Patient Route Slip	220
Day Sheet (Charges and Receipts) Report	98	Immunization Time	
Total Amount of MTD Suspended Payments	70	Patient List (Filtered)	210
Day Sheet (Charges and Receipts) Report	98	Median Wait Time	
Total Amount of Suspended Payments	70	Appointment Cycle Time Report	16
	12	Next Appointment Time	
Analysis Summary Report - Standard	104	Patient Route Slip	220
Day Sheet Report		Next Continuing Care Appointment Time	
Analysis Summary Report - Daily	8	Letter Merge Reports	156
Total Amount of Suspended Payments for Previous		Number of Appointments in Appointment Status f	for or
Month	00	Longer than Length of Time	
Day Sheet (Charges and Receipts) Report	98	Appointment Statistics Report	20
Total Amount of YTD Suspended Payments	00	Number of Appointments in Appointment Status I	Less
Day Sheet (Charges and Receipts) Report	98	than Length of Time	
Tax		Appointment Statistics Report	20
Tax Identification Number		Office Journal Entry Time	
Practice Organization List	248	Office Journal Report	190
Tax Identification Number		Percent of Appointments in Appointment Status fo	or or
Clinic TIN Number		Longer than Length of Time	
Provider IDs List	276	Appointment Statistics Report	20
Provider Social Security Number or TIN Number		Time	
Walkout - Doctor's Statement	360	Appointment Book View Printout	14
Provider TIN Number		Time Limit	
Provider IDs List	276	Insurance Carrier List	136
Tax Identification Number		Time of Access	100
Practice Organization List	248	Patient Information Accessed Report	204
Temporary		Time of Change	207
Permanent/Temporary		Audit Report - Appointments	26
Multi-Code List	186	Audit Report - Appointments  Audit Report - Audit Log Status	28
Terminal	100	Audit Report - Addit Log Status  Audit Report - Clinics	30
Terminal Name		Audit Report - Combined	32
Credit Card Transaction Report	84		34
Time	04	Audit Report - Patients	
		Audit Report - Providers/Staff	36
Appointment Date and Time	150	Audit Report - Transactions	38
Insurance Eligibility Report	130	Audit Rights Report - Assigned Individually	40
Appointment Time	22	Audit Rights Report - Assigned to Groups	42
As Soon As Possible List	22	Audit Rights Report - Group Names	44
Audit Report - Appointments	26	Audit Rights Report - Users to Groups	46
Daily Appointment List (DX1)	88	Appointment Cycle Time Report	16
Daily Appointment List Report	90	Time Units	0.40
Letter Merge Reports	156	Procedure Code List	260
Operatory Appointment List Report	194	Multi-Code List	186
Patient List (Filtered)	210	Wait Time	
Walkout - Family Walkout	362	Appointment Cycle Time Report	16
Appointment Reminder Cards	18	Time Block	
Appointment Time Change		Time Blocks	
Audit Report - Appointments	26	Appointment Book View Printout	14
Average Length of Time Between Appointment Sta	a-	TIN	
tuses		Clinic TIN Number	
Appointment Statistics Report	20	Provider IDs List	276
Average Wait Time		Provider Social Security Number or TIN Number	
Appointment Cycle Time Report	16	Walkout - Doctor's Statement	360
Best Time to Call		Provider TIN Number	
Collections Manager List	74	Provider IDs List	276
Best Time to Call Patient		Tax Identification Number	
Patient Questionnaire	218	Practice Organization List	248
Best Time to Call Spouse		Title	0
Patient Questionnaire	218	Patient Title	
Clinical Note Time		Letter Merge Reports	156
Clinical Notes Report	64	Lottor morge reports	150

Title (continued)		Mean Number of Sealed Teeth	
Practice Title		Caries Prevalence and Periodontal Index Re	port
Registration Information Report	298	52	
Audit Report - Clinics	30	Number of Patients 0 - 19 Years with Tooth Decay ( Cavities	or
Practice Title Change			66
Audit Report - Clinics	30	Clinical Quality Measures List Tooth Code	00
Provider Title		Perio - Data Chart Report	234
Practice Organization List	248	Perio - Pocket Depths Only Report	240
Provider IDs List	276	Perio - Combined Graphic & Data Chart Rep	
Letter Merge Reports	156	232	, , ,
Referred by Source Title		Tooth Number	
Letter Merge Reports	156	Insurance Transaction Analysis Report	152
Referred to Title		Operator Day Sheet Report	192
Letter Merge Reports	156	Patient Chart and Progress Notes Printout	198
Tobacco		Patient Ledger Report	206
Number of Patients 18+ Years who Use Tobac	co and	Patient Treatment Case Report	222
Received Cessation Counseling	//	Practice Treatment Case Report	252
Clinical Quality Measures List	66	Procedures Not Attached to Insurance Repo	
Percent of Patients with Using Tobacco Caries Prevalence and Periodontal Inde	v Papart	RVU Day Sheet Report	300
52	ех кероп	RVU Utilization Report	308
Tobacco Cessation Counseling		Treatment Case Report	318
Number of Tobacco Users 18+ Years with Tob	acco I lee	Treatment Plan Approval Report	320
Assessment and Tobacco Cessation Counselin		Treatment Plan Approval Status Report	322
Tobacco Cessation Pharmacotherapy	119 01	Unscheduled Treatment Plans (Detailed) Rep 354	oort
UDS - Tobacco Use and Intervention Re	port 346	Utilization Report	358
Tobacco Cessation Pharmacotherapy	, , , , , , , , , , , , , , , , , , , ,	Walkout - Doctor's Statement	360
Number of Tobacco Users 18+ Years with Tob	acco Use	Walkout - Doctor's Statement Walkout - Family Walkout	362
Assessment and Tobacco Cessation Counselin		Day Sheet (Charges and Receipts) Report	98
Tobacco Cessation Pharmacotherapy		Tooth Number for Today's Completed Work	70
UDS - Tobacco Use and Intervention Re	port 346	Patient Chart Printout	200
Tobacco Non-user	•	Tooth Number for Treatment-planned Procedure	200
Number of Tobacco Non-users 18+ Years with	n Tobacco	Patient Chart Printout	200
Use Assessment		Tooth Number of Completed Treatment	
UDS - Tobacco Use and Intervention Re	port 346	Referral Recap Report	288
Tobacco Use Assessment		Tooth Number of Treatment Still in Progress	
Number of Tobacco Non-users 18+ Years with	n Tobacco	Referral Recap Report	288
Use Assessment		Tooth Number of Treatment-Planned Procedure	
UDS - Tobacco Use and Intervention Re		Referral Slip	290
Number of Tobacco Users 18+ Years with Tob		Tooth Surface	
Assessment and Tobacco Cessation Counselin	ng or	Patient Treatment Case Report	222
Tobacco Cessation Pharmacotherapy	. 044	Perio - Combined Graphic & Data Chart Rep	oort
UDS - Tobacco Use and Intervention Re	eport 346	232	004
Tobacco User		Perio - Data Chart Report	234
Number of Tobacco Users 18+ Years with Tob		Perio - Exam Comparison Report	236
Assessment and Tobacco Cessation Counselin	ng or	Perio - Pocket Depths Only Report	240 252
Tobacco Cessation Pharmacotherapy	nort 2/16	Practice Treatment Case Report RVU Utilization Report	308
UDS - Tobacco Use and Intervention Re <b>Tooth</b>	:port 340	Treatment Case Report	318
Mandibular Tooth Number		Treatment Plan Approval Report	320
Perio - Data Chart Report	234	Treatment Plan Approval Status Report	322
Perio - Pocket Depths Only Report	240	Utilization Report	358
Perio - Combined Graphic & Data Char		Walkout - Doctor's Statement	360
232		Walkout - Family Walkout	362
Maxillary Tooth Number		Patient Chart and Progress Notes Printout	198
Perio - Data Chart Report	234	Tooth Surface of Completed Treatment	
Perio - Exam Comparison Report	236	Referral Recap Report	288
Perio - Pocket Depths Only Report	240	Tooth Surface of Treatment Still in Progress	
Perio - Combined Graphic & Data Char	t Report	Referral Recap Report	288
232		Tooth Surface of Treatment-planned Procedure	
		Referral Slip	290

Tracer		Number of TCs (Transition of Care) and Referrals w	here
Claim Tracer Date		SCs (Summary of Care) Provided	
Insurance Claim Aging Report	144	Meaningful Use Measure Calculation List	160
Pre-treatment Estimate Tracer Date		Number of TCs (Transition of Care) and Referrals w	here
Pre-Treatment Estimate Aging Report	256	SCs (Summary of Care) Was Exchanged Electronica	ally
Transaction		Meaningful Use Measure Calculation List	160
ADA Code Description or Transaction Description		Number of TCs (Transition of Care) where Medicati	on
Operator Day Sheet Report	192	Reconciliation Was Performed	
Deleted Transaction		Meaningful Use Measure Calculation List	160
Audit Report - Transactions	38	Transmit	
Inserted Transaction		Number of Patients who Viewed or Downloaded or	r
Audit Report - Transactions	38	Transmitted (VDT) Electronic Health Information	
Total Amount of Transacations		Meaningful Use Measure Calculation List	160
Credit Card Transaction Report	84	Treatment	
Total Number of Transactions		ADA Code Description for Today's Completed Wo	
Credit Card Transaction Report	84	Patient Chart Printout	200
Transaction Amount		ADA Code Description of Completed Treatment	
Credit Card Transaction Report	84	Referral Recap Report	288
Provider Revenue - Allocations Report	278	ADA Code Description of Treatment Still in Progres	
Provider Revenue - Charges Report	280	Referral Recap Report	288
Provider Revenue - Credits Report	282	ADA Code of Completed Treatment	
Suspended Credits Report	316	Referral Recap Report	288
Audit Report - Transactions	38	ADA Code of Treatment Still in Progress	
Transaction Amount Change		Referral Recap Report	288
Audit Report - Transactions	38	Amount for Today's Completed Work	
Transaction Date		Patient Chart Printout	200
Family Ledger Report	122	Amount of Completed Procedures for Patient	
Family Ledger Report (Single Family)	124	Procedures Not Attached to Insurance Repo	rt262
Insurance Transaction Analysis Report	152	Continuing Care Prior Work Date	
Patient's Ledger Report	224	Letter Merge Reports	156
Credit Card Transaction Report	84	Date of Completed Treatment	
Transaction Description		Referral Recap Report	288
Family Ledger Report	122	Tooth Number for Today's Completed Work	
Family Ledger Report (Single Family)	124	Patient Chart Printout	200
Insurance Transaction Analysis Report	152	Tooth Number of Completed Treatment	
Patient's Ledger Report	224	Referral Recap Report	288
Provider Revenue - Allocations Report	278	Tooth Surface of Completed Treatment	
Provider Revenue - Charges Report	280	Referral Recap Report	288
Provider Revenue - Credits Report	282	Total Amount of Charges for Today's Completed W	/ork
Suspended Credits Report	316	Patient Chart Printout	200
Audit Report - Transactions	38	Treatment Area	
Transaction Description Change		Next Appointment Treatment Area	
Audit Report - Transactions	38	Patient Route Slip	220
Transaction ID		Tooth Surface	
Credit Card Transaction Report	84	Patient Treatment Case Report	222
Transaction Type/Code		Perio - Combined Graphic & Data Chart Rep	ort
Insurance Transaction Analysis Report	152	232	
Transaction Status		Perio - Data Chart Report	234
Payment Status		Perio - Exam Comparison Report	236
Credit Card Transaction Report	84	Perio - Pocket Depths Only Report	240
Transition of Care		Practice Treatment Case Report	252
Number of TCs (Transition of Care)		RVU Utilization Report	308
Meaningful Use Measure Calculation List	160	Treatment Case Report	318
Number of TCs (Transition of Care) and Referrals		Treatment Plan Approval Report	320
Meaningful Use Measure Calculation List	160	Treatment Plan Approval Status Report	322
Number of TCs (Transition of Care) and Referrals w	here	Utilization Report	358
Clinical Information Reconciliation Was Performed		Walkout - Doctor's Statement	360
Meaningful Use Measure Calculation List	160	Walkout - Family Walkout	362
Number of TCs (Transition of Care) and Referrals w	here	Patient Chart and Progress Notes Printout	198
Electronic SCs (Summary of Care) Provided		Tooth Surface of Completed Treatment	
Meaningful Use Measure Calculation List	160	Referral Recap Report	288

Treatment Area (continued)		Case Notes	
To ath Courfe as of Treatment Ctill in Dragrass		Treatment Case Report	318
Tooth Surface of Treatment Still in Progress	288	Patient Treatment Case Report	222
Referral Recap Report	200	Case Priority	
Treatment Area	122	Patient Treatment Case Report	222
Family Ledger Report	122	Case Severity	
Family Ledger Report (Single Family) Multi-Code List	124	Practice Treatment Case Report	252
	186	Case Status	
Patient's Ledger Report	224	Practice Treatment Case Report	252
Procedure Code List	260	Patient Treatment Case Report	222
Dental Diagnostic Code List	108	Date of Last Case Status Update	
Treatment In Progress		Practice Treatment Case Report	252
ADA Code Description of Treatment Still in Progr		Patient Treatment Case Report	222
Referral Recap Report	288	Date of Treatment-planned Procedure	
Referred Date of Treatment Still in Progress	000	Referral Slip	290
Referral Recap Report	288	Fee for Case	
Tooth Number of Treatment Still in Progress		Practice Treatment Case Report	252
Referral Recap Report	288	Patient Treatment Case Report	222
Tooth Surface of Treatment Still in Progress		Next Appointment Treatment Plan Visit	
Referral Recap Report	288	Patient Route Slip	220
Treatment Plan		Number of Scheduled Treatment-planned Procedu	ures
ADA Code Description for Treatment-planned Pro	oce-	Practice Treatment Case Report	252
dure		Number of Unscheduled Treatment-planned Proce	<u>-</u>
Patient Chart Printout	200	dures	
ADA Code Description of Treatment-planned Pro	ce-	Practice Treatment Case Report	252
dure		Percent of Accepted Cases	
Referral Slip	290	Practice Treatment Case Report	252
ADA Code of Treatment-planned Procedure		Percent of Completed Cases	
Referral Slip	290	Practice Treatment Case Report	252
Alternate Case Name		Percent of Pre-authorized Cases	
Practice Treatment Case Report	252	Practice Treatment Case Report	252
Treatment Case Report	318	Percent of Referred Cases	
Patient Treatment Case Report	222	Practice Treatment Case Report	252
Amount of Office Portion for Case		Percent of Scheduled Cases	
Patient Treatment Case Report	222	Practice Treatment Case Report	252
Amount of Patient Portion for Case		Pre-authorization Required	
Practice Treatment Case Report	252	Standard Coverage Tables Report	314
Patient Treatment Case Report	222	Insurance Coverage Tables Report	148
Amount of Primary Insurance Portion for Case		Tooth Number for Treatment-planned Procedure	
Practice Treatment Case Report	252	Patient Chart Printout	200
Patient Treatment Case Report	222	Tooth Number of Treatment-Planned Procedure	
Amount of Secondary Insurance Portion for Case		Referral Slip	290
Practice Treatment Case Report	252	Tooth Surface of Treatment-planned Procedure	
Patient Treatment Case Report	222	Referral Slip	290
Amount of Treatment-planned Procedure		Total Amount of Patient Portion for Case	
Patient Chart Printout	200	Treatment Case Report	318
Case Comments		Total Amount of Primary Insurance Portion for Case	
Practice Treatment Case Report	252	Treatment Case Report	318
Patient Treatment Case Report	222	Total Amount of Scheduled Treatment Plans	0.0
Case Expiration Date		Treatment Plan Approval Status Report	322
Practice Treatment Case Report	252	Treatment Plan Approval Report	320
Case Finance Status		Total Amount of Secondary Insurance Portion for C	
Practice Treatment Case Report	252	Treatment Case Report	318
Treatment Case Report	318	Total Amount of Treatment Plan	010
Patient Treatment Case Report	222	Treatment Case Report	318
Case Name		Patient Treatment Case Report	222
Patient Treatment Case Report	222	Total Amount of Treatment Plans	
Practice Treatment Case Report	252	Treatment Plan Approval Status Report	322
Patient Proposed Treatment Case Report (		Treatment Plan Approval Report	320
Care Plan)	216	Total Amount of Treatment-planned Procedures	<i>ع</i> کار
•	-	Practice Treatment Case Report	252
		Patient Chart Printout	200
		rations chart rimitout	200

Treatment Plan (continued)		Union Number	
Total Amount of Unscheduled Treatment Plans		Insurance Plan Union Number	
		Provider IDs List	276
Unscheduled Treatment Plans (Detailed) Rep	port	Insurance Carrier List	136
354	_	Unit	
Unscheduled Treatment Plans (Condensed)		Time Units	
port	352	Procedure Code List	260
Total Fee for Case		Multi-Code List	186
Treatment Case Report	318	Unknown	100
Total Fee from Alternate Fee Schedule for Case			
Treatment Case Report	318	Number of Unknown Gender	
Total Number of Cases	0.0	UDS - Age/Gender Report	326
Practice Treatment Case Report	252	Number of Unknown Gender for Clinic	
·	232	UDS - Age/Gender Report	326
Treatment Plan Amount	204	Number of Unknown Gender for Provider	
Referred By Patient Report	294	UDS - Age/Gender Report	326
Unscheduled Treatment Plans (Condensed)		Unscheduled Appointment	
port	352	Number of Unscheduled Appointments Listed	
Unscheduled Treatment Plans (Detailed) Re <sub>l</sub>	port	Unscheduled Appointment List (OM)	350
354			348
Referred By Doctor/Other Report	292	Unscheduled Appointment List (DX1)	340
Treatment Plan Approval Status		Scheduled and/or Unscheduled Appointment	
Treatment Plan Approval Report	320	Unscheduled Treatment Plans (Detailed) Re	:port
Treatment Plan Approval Status Report	322	354	
Patient Chart and Progress Notes Printout	198	Unscheduled Treatment Plans (Condensed)	Re-
	170	port	352
Treatment Plan Status	000	Unscheduled Treatment	
Patient Route Slip	220	Number of Unscheduled Treatment-planned Prod	·A-
Treatment-planned Procedure Amount		dures	.6-
Unscheduled Treatment Plans (Detailed) Re <sub>l</sub>	port		252
354		Practice Treatment Case Report	232
Treatment-planned Procedure Date		Total Amount of Unscheduled Treatment Plans	
Unscheduled Treatment Plans (Detailed) Rej	port	Unscheduled Treatment Plans (Detailed) Re	port
354		354	
Treatment Case Report	318	Unscheduled Treatment Plans (Condensed)	
Treatment Plan Approval Status	010	port	352
		Update	
Treatment Plan Approval Status	220	Date of Last Case Status Update	
Treatment Plan Approval Report	320	Practice Treatment Case Report	252
Treatment Plan Approval Status Report	322	Patient Treatment Case Report	222
Patient Chart and Progress Notes Printout	198	·	222
Type		Updated	
20+ Years Old for Financial Class Type		Date Insurance Last Updated	
UDS - Insurance Financial Class Report	334	Insurance Carrier List	136
Deductible Type	001	User	
Standard Coverage Tables Report	314	Number of Users	
		UDS - Encounters and Users by Selected Pr	oce-
Insurance Coverage Tables Report	148	dure Codes Report	330
Transaction Type/Code		Number of Users for Financial Class Type	000
Insurance Transaction Analysis Report	152	UDS - Insurance Financial Class Report	334
Type of Service Code			
Type of Service Code		Number of Users for Financial Class Type for Clini	
Medical Code List	184	UDS - Insurance Financial Class Report	334
Type of Service Code Description		Number of Users for Financial Class Type for Prov	ider
Medical Code List	184	UDS - Insurance Financial Class Report	334
	104	Overriding User	
Uninsured		Audit Report - Clinics	30
Number of Patients without Dental and Medical In	isur-	Audit Report - Combined	32
ance		Audit Report - Patients	34
Practice Statistics Report	250		
Number of Patients without Dental Insurance		Audit Report - Providers/Staff	36
Practice Statistics Report	250	Audit Report - Transactions	38
Number of Patients without Medical Insurance		Audit Report - Appointments	26
Practice Statistics Report	250	Total Number of Users for Financial Class Types	
Tractice Statistics Neport	250	UDS - Insurance Financial Class Report	334
		User	
		Audit Report - Appointments	26
		Audit Report - Audit Log Status	28

User (continued)		Next Appointment Treatment Plan Visit	
Audit Report - Clinics	30	Patient Route Slip	220
Audit Report - Clinics  Audit Report - Combined	32	Number of Office Visits	
Audit Report - Combined  Audit Report - Patients	34	Meaningful Use Measure Calculation List	160
	36	Number of Office Visits for Insurance Carrier	
Audit Report - Providers/Staff	38	Utilization Report	358
Audit Report - Transactions		RVU Utilization Report	308
Audit Rights Report - Assigned Individually	40	Number of Office Visits where Patient Received CS	
Audit Rights Report - Assigned to Groups	42	(Clinical Summary)	
Audit Rights Report - Group Names	44	Meaningful Use Measure Calculation List	160
Audit Rights Report - Users to Groups	46	Number of Patients 0 - 19 Years with Visit	
Credit Card Transaction Report	84	Clinical Quality Measures List	66
Patient Information Accessed Report	204	Number of Patients 18 - 85 Years with Outpatient V	isits
Patient Treatment Case Report	222	(with Exclusions)	
Assigned Rights Report	24	Clinical Quality Measures List	66
User Changed	1/	Number of Patients 18+ Years with Visits	
Audit Rights Report - Users to Groups	46	UDS - Tobacco Use and Intervention Report	346
Audit Rights Report - Assigned Individually	40	Clinical Quality Measures List	66
User Defined Category		Number of Patients 3 - 17 Years with Outpatient Vis	its
Patient User Defined Category	040	(with Exclusions)	
Patient List (Filtered)	210	Clinical Quality Measures List	66
User Defined Category	0.40	Unique Visit Count for Provider	
UDS - Patient Status Report	342	RVU Day Sheet Report	300
User Group		Visit	
User Group		Treatment Plan Approval Status Report	322
Audit Rights Report - Users to Groups	46	Treatment Plan Approval Report	320
Audit Rights Report - Assigned to Groups	42	Visit Number	
User Group Change		Practice Treatment Case Report	252
Audit Rights Report - Group Names	44	Treatment Case Report	318
Vaccine		Patient Treatment Case Report	222
Vaccine Abbreviated Description		Vital Sign	
Patient List (Filtered)	210	Number of Patients 0 - 2 Years with Vital Sign Readi	ings
Veteran Status		Meaningful Use Measure Calculation List	160
Patient Veteran Status		Meaningful Use Measure Calculation List	160
Patient List (Filtered)	210	Number of Patients 2+ Years with Vital Sign Readin	as
Veteran Status		Meaningful Use Measure Calculation List	〕 160
UDS - Patient Status Report	342	Number of Patients 3+ Years with Vital Sign Reading	
View		Meaningful Use Measure Calculation List	160
Number of Patients who Viewed or Downloaded o	r	Number of Patients 3+ Years with Vital Sign Readin	qs
Transmitted (VDT) Electronic Health Information		Meaningful Use Measure Calculation List	
Meaningful Use Measure Calculation List	160	Number of Patients with Vital Sign Readings	
Visit		Meaningful Use Measure Calculation List	160
Amount of Office Portion for Visit		Vitals	
Patient Treatment Case Report	222	Age	
Amount of Patient Portion for Visit		UDS - Age/Gender Report	326
Practice Treatment Case Report	252	Patient Health Assessment Report	202
Treatment Case Report	318	Blood Pressure	
Patient Treatment Case Report	222	Patient Health Assessment Report	202
Amount of Primary Insurance Portion for Visit		Body Mass Index	
Practice Treatment Case Report	252	Patient Health Assessment Report	202
Treatment Case Report	318	Height	
Patient Treatment Case Report	222	Patient Health Assessment Report	202
Amount of Secondary Insurance Portion for Visit		Pulse	
Practice Treatment Case Report	252	Patient Health Assessment Report	202
Treatment Case Report	318	Weight	
Patient Treatment Case Report	222	Patient Health Assessment Report	202
Fee for Visit		Wait	
Practice Treatment Case Report	252	Number of Wait/Will Call Appointments	
Treatment Case Report	318	Appointment Statistics Report	20
Patient Treatment Case Report	222	Weight	20
Fee from Alternate Fee Schedule for Visit		Weight	
Treatment Case Report	318	Patient Health Assessment Report	202
		i aneitt i leaiti i vəsessillelit izebolt	202

Widowed		Total Wrap Around or Reconciliation Amount Co	llected
Number of Widowed Patients		for Payer Category (Current Year)	
Practice Statistics Report	250	UDS - Patient Related Revenue Report	340
Percent of Widowed Patients		Total Wrap Around or Reconciliation Amount Co	llected
Practice Statistics Report	250	for Payer Category (Previous Years)	
Will Call		UDS - Patient Related Revenue Report	340
Number of Wait/Will Call Appointments		Wrap Around or Reconciliation Amount Collecte	d for
Appointment Statistics Report	20	Patient (Current Year)	
Work Phone		UDS - Patient Related Revenue Report	340
Guarantor Work Phone Number		Wrap Around or Reconciliation Amount Collecte	d for
Patient Route Slip	220	Patient (Previous Years)	2.40
Guarantor Work Phone Number & Extension		UDS - Patient Related Revenue Report	340
Collections Manager List	74	Write-off	
Patient Work Phone Extension		Amount of Bad Debt Write-offs for Patient	240
Patient Ledger Report	206	UDS - Patient Related Revenue Report	340
Patient Questionnaire	218	Subtotal of Bad Debt Write-offs for Financial Cla	
Letter Merge Reports	156	UDS - Patient Related Revenue Report	340
Patient Work Phone Number		Subtotal of Bad Debt Write-offs for Payer Catego	-
Continuing Care Display List	80	UDS - Patient Related Revenue Report	340
Letter Merge Reports	156	Total Amount of Bad Debt Write-offs for Financia	al Class
Patient Ledger Report	206	Type	240
Patient List	208	UDS - Patient Related Revenue Report	340
Patient List (Filtered)	210	Total Amount of Bad Debt Write-offs for Patient	240
Patient Notes Report	212	UDS - Patient Related Revenue Report	340
Patient Questionnaire	218	Total Amount of Bad Debt Write-offs for Payer C	
Patient Route Slip	220	UDS - Patient Related Revenue Report	340
Appointment Book View Printout	14	Year	
Spouse Work Phone Extension	040	Number of New Patients (in Month and Year)	250
Patient Questionnaire	218	Practice Statistics Report	250
Spouse Work Phone Number	210	Number of Patients Due for Prophy (on Month ar	
Patient Questionnaire	218	Practice Statistics Report	250
Worker Status		Number of Referred New Patients (in Month and	250
Patient Worker Status	210	Practice Statistics Report	
Patient List (Filtered)	210	Percent of Patients Due for Prophy (Month and Y	250
Worker Status	242	Practice Statistics Report Percent of Referred New Patients (in Month and	
UDS - Patient Status Report	342	Practice Statistics Report	250
Wrap Around		Practice Fiscal Year Month	230
Subtotal of Wrap Around or Reconciliation Amo	unt Col-	Registration Information Report	298
lected for Financial Class Type (Current Year)	240	Year	270
UDS - Patient Related Revenue Report	340	Future Due Payment Plan Report - Monthl	v Totale
Subtotal of Wrap Around or Reconciliation Amo	unt Col-	130	y iotais
lected for Financial Class Type (Previous Years)	340	Years as Patient	
UDS - Patient Related Revenue Report		Patient Route Slip	220
Subtotal of Wrap Around or Reconciliation Amo	unt Col-	YTD	220
lected for Payer Category (Current Year)	240	Amount of Debit Adjustments (YTD)	
UDS - Patient Related Revenue Report Subtotal of Wrap Around or Reconciliation Amo	340	Practice Analysis Report	246
·	unt Col-	Amount of Estimated Primary Insurance Benefits	
lected for Payer Category (Previous Years)	340	maining YTD for Family	116-
UDS - Patient Related Revenue Report Total Wrap Around or Reconciliation Amount Co		Treatment Case Report	318
·	mected	Amount of Estimated Primary Insurance Benefits	
for Financial Class Type (Current Year)	340	maining YTD for Patient	IXC
UDS - Patient Related Revenue Report		Treatment Case Report	318
Total Wrap Around or Reconciliation Amount Co	mected	Patient Treatment Case Report	222
for Financial Class Type (Previous Years)	340	Amount of Estimated Secondary Insurance Bene	
UDS - Patient Related Revenue Report		Remaining YTD for Family	1113
Total Wrap Around or Reconciliation Amount Co	лества	Treatment Case Report	318
for Patient (Current Year)	340	Amount of Estimated Secondary Insurance Bene	
UDS - Patient Related Revenue Report Total Wrap Around or Reconciliation Amount Co		Remaining YTD for Patient	1113
for Patient (Previous Years)	mecieu	Treatment Case Report	318
IDS - Patient Related Revenue Report	3/10	Patient Treatment Case Report	222

TD (continued)		Beginning Balance (YTD)	
Amount of Finance Charges (YTD)		Practice Analysis Report	246
Practice Analysis Report	246	Ending Balance (YTD)	0.44
Amount of Finance Charges YTD	240	Practice Analysis Report	246
Walkout - Family Walkout	362	New Patients (YTD)	04/
Amount of Guarantor Payments YTD	302	Practice Analysis Report	246
Walkout - Family Walkout	362	Number of New Patients YTD	00
Amount of Insurance Payments YTD	002	Day Sheet (Charges and Receipts) Report	98
Walkout - Family Walkout	362	Number of New Patients YTD for Provider	00
Amount of Insured Charges (YTD)	002	Day Sheet (Charges and Receipts) Report	98
Practice Analysis Report	246	Referred Patients (YTD)	24/
Amount of Late Charges (YTD)		Practice Analysis Report	246
Practice Analysis Report	246	Subtotal of Charges (YTD)	244
Amount of Late Charges YTD		Practice Analysis Report	246
Walkout - Family Walkout	362	Total Amount of YTD Applied Credit Adjustments	98
Amount of Non-insured Charges (YTD)		Day Sheet (Charges and Receipts) Report	70
Practice Analysis Report	246	Total Amount of YTD Applied Payments Day Sheet (Charges and Receipts) Report	98
Amount of Other Debit Adjustments (YTD)		Total Amount of YTD Charge Adjustments	70
Practice Analysis Report	246	Day Sheet (Charges and Receipts) Report	98
Amount of Pending Estimated Primary Insurance	Por-	Day Sheet (Charges and Receipts) Report	98
tions YTD for Family		Total Amount of YTD Charges	/(
Treatment Case Report	318	Day Sheet (Charges and Receipts) Report	98
Amount of Pending Estimated Primary Insurance	Por-	Total Amount of YTD Charges Billed to Insurance	/(
tions YTD for Patient		Day Sheet (Charges and Receipts) Report	98
Treatment Case Report	318	Total Amount of YTD Finance Charges	/ (
Patient Treatment Case Report	222	Day Sheet (Charges and Receipts) Report	98
Amount of Pending Estimated Secondary Insuran	ce	Total Amount of YTD Finance Charges for Family	/ (
Portions YTD for Family		Family Ledger Report (Single Family)	124
Treatment Case Report	318	Total Amount of YTD Insurance Payments for Fami	
Amount of Pending Estimated Secondary Insuran	ce	Family Ledger Report (Single Family)	124
Portions YTD for Patient		Family Ledger Report	122
Treatment Case Report	318	Total Amount of YTD Late Charges	
Patient Treatment Case Report	222	Day Sheet (Charges and Receipts) Report	98
Amount of Primary Insurance Paid Benefits YTD fo	or	Total Amount of YTD Late Charges for Family	, ,
Family		Family Ledger Report (Single Family)	124
Treatment Case Report	318	Family Ledger Report	122
Amount of Primary Insurance Paid Benefits YTD fo	or	Total Amount of YTD Payments for Family	
Patient		Family Ledger Report (Single Family)	124
Treatment Case Report	318	Family Ledger Report	122
Patient Treatment Case Report	222	Total Amount of YTD Suspended Credit Adjustme	nts
Amount of YTD Applied Credit Adjustments for P	ro-	Day Sheet (Charges and Receipts) Report	98
vider		Total Amount of YTD Suspended Payments	
Day Sheet (Charges and Receipts) Report	98	Day Sheet (Charges and Receipts) Report	98
Amount of YTD Applied Payments for Provider		Total Charges (YTD)	
Day Sheet (Charges and Receipts) Report	98	Practice Analysis Report	246
Amount of YTD Charge Adjustments for Provider	00	Total YTD Finance Charges for Family	
Day Sheet (Charges and Receipts) Report	98	Family Ledger Report	122
Day Sheet (Charges and Receipts) Report	98	Zero	
Amount of YTD Charges Billed to Insurance for Pr		Replace Initial Zero of Procedure Code on Claims	
Day Sheet (Charges and Receipts) Report	98	Insurance Carrier List	136
Amount of YTD Charges for Provider	00	ZIP Code	
Day Sheet (Charges and Receipts) Report	98	Number of Charts Sampled in ZIP Code	
Amount of YTD Finance Charges for Provider	00	UDS - Sealant Statistics Report	344
Day Sheet (Charges and Receipts) Report	98	Number of Medicaid and Medicare Patients in Firs	st Age
Amount of YTD Late Charges for Provider	00	Group in ZIP Code	5
Day Sheet (Charges and Receipts) Report	98	UDS - Medicaid/Medicare Report	338
Amount of YTD Suspended Credit Adjustments for		Number of Medicaid and Medicare Patients in Sec	cond
Day Sheet (Charges and Receipts) Report	98	Age Group in ZIP Code	
Amount of YTD Suspended Payments for Provide Day Sheet (Charges and Receipts) Report	r 98	UDS - Medicaid/Medicare Report	338
Day Sheet (Charges and Receipts) Report	70		

Number of Medicaid and Medicare Patients in ZIP		
Code		
UDS - Medicaid/Medicare Report	338	
Number of Medicaid Patients in First Age Group in	ZIP	
Code		
UDS - Medicaid/Medicare Report	338	
Number of Medicaid Patients in Second Age Group	in i	
ZIP Code		
UDS - Medicaid/Medicare Report	338	
Number of Medicaid Patients in ZIP Code		
UDS - Medicaid/Medicare Report	338	
Number of Medicare Patients in First Age Group in		
Code		
UDS - Medicaid/Medicare Report	338	
Number of Medicare Patients in Second Age Group		
ZIP Code	, 111	
UDS - Medicaid/Medicare Report	338	
Number of Medicare Patients in ZIP Code	330	
	220	
UDS - Medicaid/Medicare Report	338	
Number of Patients in ZIP Code	250	
Practice Statistics Report	250	
Number of Patients with Moderate to High Risk of C	_ar-	
ies in ZIP Code		
UDS - Sealant Statistics Report	344	
Number of Patients with Moderate to High Risk of C	Jar-	
ies who Got Sealants on Permanent First Molars in Z	1P	
Code		
UDS - Sealant Statistics Report	344	
Number of Patients without a ZIP Code		
Practice Statistics Report	250	
Patient ZIP Code		
Patient List (Filtered)	210	
Letter Merge Reports	156	
Percent of Patients in ZIP Code		
Practice Statistics Report	250	
Percent of Patients without a ZIP Code		
Practice Statistics Report	250	
Practice City State and ZIP Code		
Letter Merge Reports	156	
Practice ZIP Code		
Registration Information Report	298	
ZIP Code		
UDS - Insurance Financial Class Report (2013)	336	
UDS - Medicaid/Medicare Report	338	
UDS - Patient Status Report	342	
UDS - Sealant Statistics Report	344	
UDS - Tobacco Use and Intervention Report	346	
	250	
Practice Statistics Report	<b>ZJU</b>	