

THE INDIAN HEALTH SERVICE

Personal Health Record and Patient Access



Superior Health Information Management
Now and for the Future

Presenter

Duane Rozsnyai, MBA, PMP, ITIL v3.1
PHR Project Manager/Analyst

Agenda

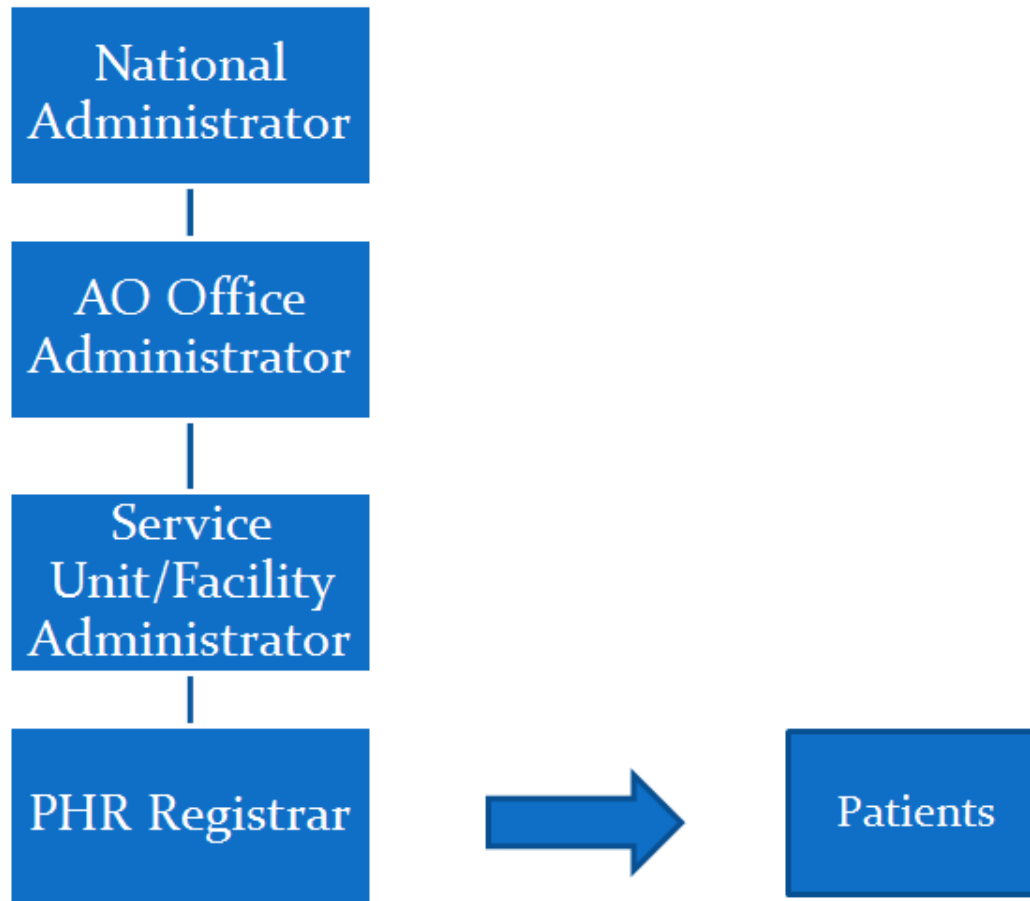
- Personal Health Record (PHR) Overview:
 - Administrator Web Portal.
 - Patient Web Portal.
- PHR Roles and Responsibilities:
 - Area Administrator.
 - Service Unit/Facility Administrator.
 - PHR Registrar.
- PHR Administrator Web Portal:
 - Role-Based Functions.
 - Audits.
 - Process Patient's PHR Application.
 - Common Administrator Functions.
- PHR Patient Web Portal Overview:
 - Register to Use.
 - Grant Access to Patients' Personal Representatives.
- Patient Access (VDT) Meaningful Use Stage 2 Measures:
 - Eligible Provider.
 - Eligible Hospital.
 - EHR Patient Access Update.

PHR Overview

- PHR Dependencies:
 - 2014 Certified EHR:
 - Consolidated-Clinical Document Architecture (CCDA).
 - Master Patient Index (MPI).
 - Health Information Exchange (HIE).
 - RPMS DIRECT Messaging:
 - Providers, messaging agents, and other healthcare professionals.
 - Patients.
- Two PHR Web Portal Applications:
 - Administrative Web Portal.
 - Patient Web Portal.

PHR Roles and Responsibilities

PHR Administrative Hierarchy



Area Administrator Roles

- Read other area administrator accounts.
- Create, read, update, or deactivate area:
 - Service Unit/Facility (SU/F) Administrators (SU/FA).
 - SU/F PHR Registrar.
- Update or unlink PHR patient access.
- Generate audit reports.
- Reset own password.
- Maximum of 10 AO administrators per area.

Area Administrator Responsibilities

- Prepare SU/F for deployment.
- Verify SU/F's readiness for deployment.
- Verify the identity of the SU/FA.
- Create SU/FA account.
- Update or change SU/FA passwords upon request.
- Update, inactivate, or reactivate SU/FA account.
- Regular audits (Area Office).
- Provide SU/FA PHR training:
 - PHR Administrator Web Portal.

Additional Area Administrator Responsibilities

- Verify the identity of the PHR Registrar.
- Create the PHR Registrar account.
- Update or change PHR Registrar passwords upon request.
- Update, inactivate, or reactivate the PHR Registrar account.
- Update or change PHR user passwords upon request.
- Unlink PHR patient access.
- Respond to other PHR user help requests.
- Audit reports for SU/F.

SU/FA Roles

- Read other SU/FA accounts within own facility.
- Create, read, update, or deactivate SU/F:
 - PHR Registrar.
- Update or unlink PHR patient access.
- Generate audit reports.
- Reset own password.
- Maximum of six SU/FA per facility.

SU/FA Responsibilities

- Work with the Area Administrator to verify readiness.
- Prepare PHR handouts and materials.
- Verify the identity of the SU/F PHR registrars.
- Create SU/F PHR registrar accounts.
- Update or change SU/F PHR Registrar passwords upon request.
- Update, inactivate, or reactivate the SU/F PHR Registrar's account.
- Conduct regular audits (SU/F).
- Provide the SU/F PHR Registrar with PHR training:
 - PHR Administrator Web Portal.
 - PHR Web Portal (Patient).

Additional SU/FA Responsibilities

- Update or change PHR user passwords upon request.
- Unlink PHR patient access.
- Respond to other PHR user help requests.
- Update the RPMS PHR Access field.

PHR Registrar Roles

- Process PHR applications (patients).
- Read patient profile information.
- Update or unlink PHR patient access.
- Generate Audit Reports.
- Reset own password.
- Unlimited number of PHR registrars.

PHR Registrar Responsibilities

- Verify registered PHR users (patient) identity.
- Process PHR applications:
 - Matching and linking PHR accounts with IHS medical records.
- Process additional requests for PHR access:
 - Minors, elderly, and mentally disabled.
- Update or change PHR user passwords upon request.
- Update or unlink PHR patient access.
- Verify patient can access their PHR.
- Review PHR materials with patients.
- Respond to other PHR user help requests.
- Update EHR patient access.

PHR Admin Web Portal Overview

PHR Administrator Functions

- Role-based administrator functions:
 - Area Administrator:
 - Create & manage administrator accounts:
 - Area-Wide SU/FA and PHR Registrars.
 - Area-wide audit reports.
 - Manage patients.
 - SU/F Administrator:
 - Create & manage administrator accounts:
 - SU/F PHR Registrars.
 - SU/F audit reports.
 - PHR Registrar:
 - Process PHR applications.
 - SU/F audit reports.
- Common administrator functions:
 - Manage patients.
 - Update account profile.

PHR Administrator Web Portal

The screenshot shows the PHR Administrator Web Portal interface. At the top, there is a blue header with the PHR logo (a stylized 'P' and 'H' in a circle) and the text 'Personal Health Record'. A 'Help' link is visible in the top right corner. Below the header, the main content area is divided into several sections. On the left, there is an 'Administration Login' section with input fields for 'Username' and 'Password', and a 'Login' button. Below the login fields, there is a warning: 'There is no right of privacy in use of this system'. This is followed by a paragraph of text: 'You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.' Below this, another paragraph states: 'Unauthorized or improper use of this system may result in disciplinary action, as well as civil criminal penalties.' The next paragraph reads: 'By using this information system, you understand and consent to the following: You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this information.' To the right of the login section, there are two informational boxes. The first is titled 'What is PHR?' and contains the text: 'Indian health system patients can use PHR to view and manage personal, family and community health information. Track medicines, lab results, allergies and more from the privacy of a personal computer.' It includes a small graphic of a bar chart. The second box is titled 'Who can use PHR?' and contains the text: 'Only an Indian health system patient who registers to use PHR and verifies their identity at an IHS facility can view their records.' It includes a small graphic of a patient ID card. At the bottom of the page, there is a footer with links: 'About PHR | Privacy Policy | Terms of Use | Contact Us'.

Location: <https://phradmin.ihs.gov>.

Administrator Role-Based Functions

Area and SU/FA Home Page



The screenshot shows the PHR Administration Portal. At the top left is the PHR logo (a stylized globe) and the text "Personal Health Record". To the right of the logo, the text "Welcome Wocrt" is displayed, followed by "Log Out" and "Help" links. Below this is a navigation bar with six buttons: "Home" (with a house icon), "Create Account" (with a person icon), "Manage Patients" (with a folder icon), "Create Reports" (with a document icon), "Manage Account" (with a person icon), and "Profile" (with a person icon). The main content area features a heading "Welcome to your Personal Health Record (PHR)!" followed by a paragraph: "Welcome to the Personal Health Record (PHR) Administration Portal. To administer the PHR, click on the appropriate link above." Below this is another paragraph: "The Indian Health Service (IHS) has created the PHR to improve patient health. The PHR encourages patients to talk to their doctors, nurses and other healthcare providers about their health and healthcare. Research shows that increased patient-provider collaboration improves the healthcare that patients receive and positively impacts their health. Your administration of patient and administrative accounts in the PHR is critical to this collaboration. Thanks for making it happen!" A final paragraph states: "If you wish to participate in telling us how to improve the PHR, contact the PHR Contract Technical Representative (COTR) Chris Lamer at Chris.Lamer@IHS.gov." At the bottom of the page, there is a footer with four links: "About PHR", "Privacy Policy", "Terms and Conditions", and "Contact Us".

PHR Personal Health Record

Welcome Wocrt | Log Out | Help

Home | Create Account | Manage Patients | Create Reports | Manage Account | Profile

Welcome to your Personal Health Record (PHR)!

Welcome to the Personal Health Record (PHR) Administration Portal. To administer the PHR, click on the appropriate link above.

The Indian Health Service (IHS) has created the PHR to improve patient health. The PHR encourages patients to talk to their doctors, nurses and other healthcare providers about their health and healthcare. Research shows that increased patient-provider collaboration improves the healthcare that patients receive and positively impacts their health. Your administration of patient and administrative accounts in the PHR is critical to this collaboration. Thanks for making it happen!

If you wish to participate in telling us how to improve the PHR, contact the PHR Contract Technical Representative (COTR) Chris Lamer at Chris.Lamer@IHS.gov.

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#)

PHR Registrar Home Page



The screenshot shows the PHR Registrar Home Page. At the top left is the PHR logo, a stylized globe with 'PHR' in bold. To its right is the text 'Personal Health Record'. On the top right, there are links for 'Welcome Local', 'Log Out', and 'Help'. Below this is a navigation bar with five buttons: 'Home' (with a house icon), 'Process Application' (with a person icon), 'Manage Patients' (with a folder icon), 'Create Reports' (with a document icon), and 'Profile' (with a person icon). The main content area starts with a bold heading 'Welcome to your Personal Health Record (PHR)!'. Below this is a paragraph: 'Welcome to the Personal Health Record (PHR) Administration Portal. To administer the PHR, click on the appropriate link above.' This is followed by another paragraph: 'The Indian Health Service (IHS) has created the PHR to improve patient health. The PHR encourages patients to talk to their doctors, nurses and other healthcare providers about their health and healthcare. Research shows that increased patient-provider collaboration improves the healthcare that patients receive and positively impacts their health. Your administration of patient and administrative accounts in the PHR is critical to this collaboration. Thanks for making it happen!' Below that is a final paragraph: 'If you wish to participate in telling us how to improve the PHR, contact the PHR Contract Technical Representative (COTR) Chris Lamer at Chris.Lamer@IHS.gov.' At the bottom of the page, there is a footer with links for 'About PHR', 'Privacy Policy', 'Terms and Conditions', and 'Contact Us'.

PHR Personal Health Record

Welcome Local | Log Out | Help

Home | Process Application | Manage Patients | Create Reports | Profile

Welcome to your Personal Health Record (PHR)!

Welcome to the Personal Health Record (PHR) Administration Portal. To administer the PHR, click on the appropriate link above.

The Indian Health Service (IHS) has created the PHR to improve patient health. The PHR encourages patients to talk to their doctors, nurses and other healthcare providers about their health and healthcare. Research shows that increased patient-provider collaboration improves the healthcare that patients receive and positively impacts their health. Your administration of patient and administrative accounts in the PHR is critical to this collaboration. Thanks for making it happen!

If you wish to participate in telling us how to improve the PHR, contact the PHR Contract Technical Representative (COTR) Chris Lamer at Chris.Lamer@IHS.gov.

About PHR | Privacy Policy | Terms and Conditions | Contact Us

Create Administrative Accounts

- **Create Account** tab.
- Items in bold are required.

The screenshot shows a web interface for creating an administrative account. At the top, there is a blue header with the PHR logo and 'Personal Health Record' text. On the right side of the header, it says 'Welcome WOC01', 'Log Out', and 'Help'. The main content area is titled 'Create Administrative Account' and contains a form for 'Step 1: Create The Account'. A note states 'Bold fields are required.' The form includes the following fields and instructions:

- Username**: A text input field. To its right, instructions state: 'Your username must: be 6-12 characters long, only contain letters and numbers, be unique, NOT contain spaces. NOTICE: Your username is not case-sensitive.'
- Password**: A text input field. To its right, instructions state: 'Your password must: be 8-15 characters long, have at least one capital letter and lower case letter, have at least one number, have at least one special character (eg. \$, !, #), NOT contain spaces, NOT be the same as username. NOTICE: Your password is case-sensitive.'
- Confirm Password**: A text input field. To its right, the instruction is 'Choose a password you can remember.'
- First Name**: A text input field. To its right, the instruction is 'Administrator first name.'
- Middle Name**: A text input field. To its right, the instruction is 'Administrator middle name.'
- Last Name**: A text input field. To its right, the instruction is 'Administrator last name.'
- Role**: A dropdown menu with 'Select One' selected. To its right, the instruction is 'Select the Role you want to create.'

At the bottom of the form, there are 'Next' and 'Cancel' buttons. At the very bottom of the page, there are links for 'About PHR', 'Privacy Policy', 'Terms of Use', and 'Contact Us'.

Role, Area Office, and SU/F Fields

Role	<input type="text" value="Select One"/> ▼ Select One PHR Registrar Service Unit System Administrator	Select the Role you want to create.
<input type="button" value="Next"/>		
Area Office	<input type="text" value="Select One"/> ▼ Select One WOCRT AO	Select the Area Office for which you want to create the account.
Service Unit/Facility	<input type="text" value="Select One"/> ▼ Select One Demo IHS Clinic - WOCRT	Select the Facility for which you want to create the account.
<input type="button" value="Next"/>		

Completed Create Account Form

PHR Personal Health Record Welcome WOCRT Log Out Help

Create Administrative Account

Step 1: Create The Account
Bold fields are required.

Username	<input type="text" value="WocrtReg"/>	Your username must: <ul style="list-style-type: none">• be 6-12 characters long• only contain letters and numbers• be unique• NOT contain spaces NOTICE: Your username is not case-sensitive.
Password	<input type="password" value="*****"/>	Your password must: <ul style="list-style-type: none">• be 8-15 characters long• have at least one capital letter and lower case letter• have at least one number• have at least one special character (eg. \$,!,#)• NOT contain spaces• NOT be the same as username NOTICE: Your password is case-sensitive.
Confirm Password	<input type="password" value="*****"/>	Choose a password you can remember.
First Name	<input type="text" value="Wocrt"/>	Administrator first name.
Middle Name	<input type="text"/>	Administrator middle name.
Last Name	<input type="text" value="PHR Registrar"/>	Administrator last name.
Role	<input type="text" value="PHR Registrar"/>	Select the Role you want to create.
Area Office	<input type="text" value="WOCRT AO"/>	Select the Area Office for which you want to create the account.
Service Unit/Facility	<input type="text" value="Demo IHS Clinic - WOCRT"/>	Select the Facility for which you want to create the account.

[Cancel](#)

Confirm Administrative Account

PHR Personal Health Record

Welcome WOCRT | Log Out | Help

Confirm Administrative Account

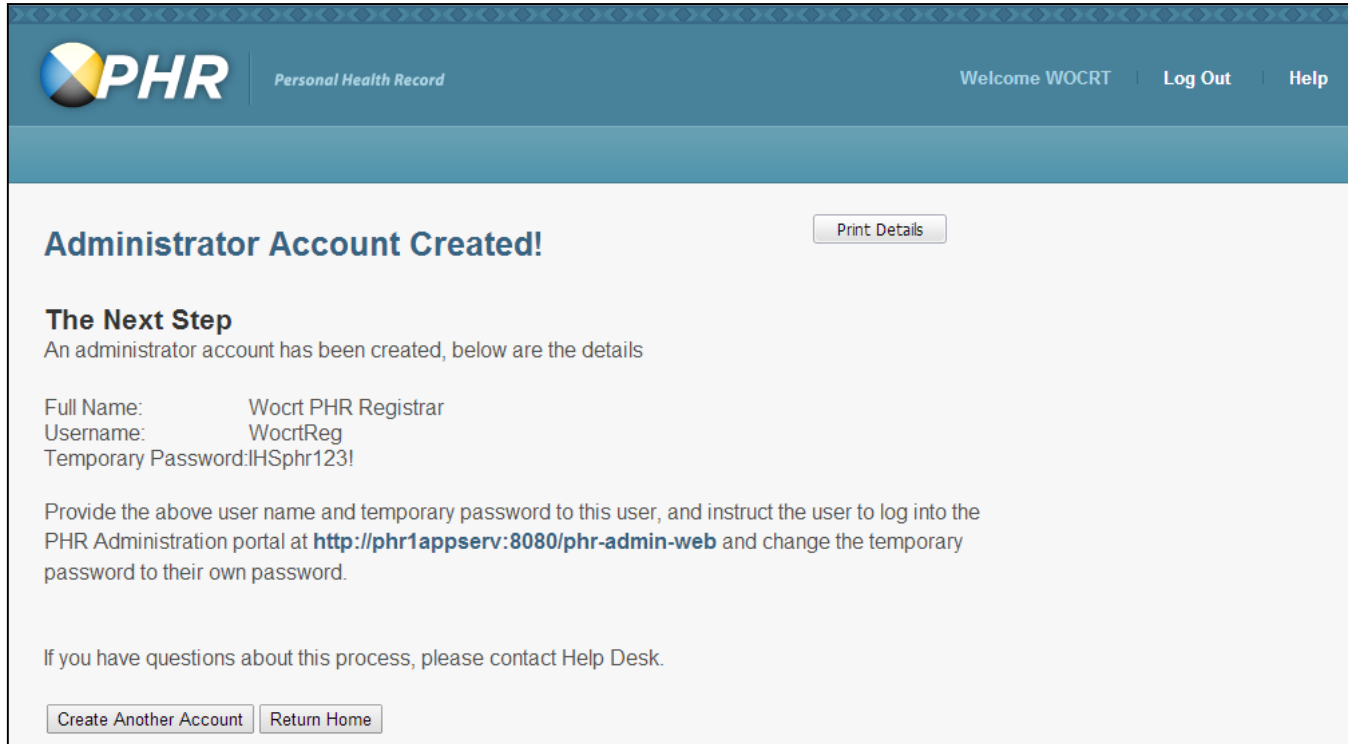
Step 2: Confirm Your Information
Confirm that the information you inputted is correct.

User Name	WocrtReg
Password	*****
First Name	Wocrt
Middle Name	
Last Name	PHR Registrar
Role	Registrar
Area Office	WOCRT AO
Service Unit/Facility	Demo IHS Clinic - WOCRT

[About PHR](#) | [Privacy Policy](#) | [Terms of Use](#) | [Contact Us](#)

Administrator Account Created

- Ability to print (use caution).
- Best method – personally deliver.



The screenshot shows a web application interface for a Personal Health Record (PHR) system. The header includes the PHR logo and the text "Personal Health Record". On the right side of the header, there are links for "Welcome WOCRT", "Log Out", and "Help". The main content area displays a confirmation message: "Administrator Account Created!". Below this message is a "Print Details" button. The section titled "The Next Step" provides instructions: "An administrator account has been created, below are the details". The details listed are: Full Name: Wocrt PHR Registrar, Username: WocrtReg, and Temporary Password: IHSphr123!. Below the details, there is a paragraph of instructions: "Provide the above user name and temporary password to this user, and instruct the user to log into the PHR Administration portal at <http://phr1appserv:8080/phr-admin-web> and change the temporary password to their own password." At the bottom, there is a note: "If you have questions about this process, please contact Help Desk." and two buttons: "Create Another Account" and "Return Home".

Manage Administrative Accounts

- **Manage Account tab.**

The screenshot shows the 'Manage Administrative Account' page in a Personal Health Record (PHR) system. The page has a blue header with the PHR logo and 'Personal Health Record' text. On the right side of the header, it says 'Welcome Wocrt | Log Out | Help'. Below the header is a navigation bar with tabs: Home, Create Account, Manage Patients, Create Reports, **Manage Account** (highlighted), and Profile. The main content area is titled 'Manage Administrative Account' and contains a search form. The search form is titled 'Search For Administrative Account' and includes instructions: 'Search for an Administrative Account by entering data into at least one of the fields below, and clicking the Search button.' and 'Use * with additional characters to widen your search ("sm*" finds "Smith" and "*sm*" finds Highsmith).' The form has input fields for Username, Last Name, First Name, and Middle Name. There is a dropdown menu for Role with 'Registrar' and 'Service Unit Admin' options. A 'Search' button and a 'Clear' button are at the bottom of the form. At the bottom of the page, there are links for 'About PHR', 'Privacy Policy', 'Terms and Conditions', and 'Contact Us'.

PHR Personal Health Record

Welcome Wocrt | Log Out | Help

Home Create Account Manage Patients Create Reports **Manage Account** Profile

Manage Administrative Account

Search For Administrative Account

Search for an Administrative Account by entering data into at least one of the fields below, and clicking the Search button.

Use * with additional characters to widen your search ("sm*" finds "Smith" and "*sm*" finds Highsmith).

Username Last Name

First Name Middle Name

Role
Service Unit Admin

To select more than one item, hold down the "ctrl" key and select items. If you have a Macintosh computer, hold down the "Alt" key and select items.

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#)

Search Administrative Accounts

1. Enter search criteria.
2. Click **Search**.

Manage Administrative Account

Search For Administrative Account

Search for an Administrative Account by entering data into at least one of the fields below, and clicking the Search button.

Use * with additional characters to widen your search ("sm*" finds "Smith" and "*sm*" finds Highsmith).

Username	<input type="text" value="WocrtReg"/>	Last Name	<input type="text"/>
First Name	<input type="text"/>	Middle Name	<input type="text"/>
Role	<input type="list" value="Registrar"/> <input type="list" value="Service Unit Admin"/>	To select more than one item, hold down the "ctrl" key and select items. If you have a Macintosh computer, hold down the "Alt" key and select items.	

Manage Account Search Results

- Displays the following search for the **Administrative Accounts** pane.

Search Results
Administrative Accounts below match your search criteria. If you do not find the Account you want, refine your search criteria. To update details of an account, select it and click the "Update Account" or "Reset Password" button as appropriate.

Administrative Accounts

Username	First Name	Last Name	Role	Area Office	Facility/Service Unit
WocrtReg	Wocrt	PHR Registrar	Registrar	WOCRT AO	Demo IHS Clinic - WOCRT

[Update Account](#) [Reset Password](#)

[About PHR](#) | [Privacy Policy](#) | [Terms of Use](#) | [Contact Us](#)

Update Administrative Account

- Items in bold are required.

PHR Personal Health Record Welcome WOCRT Log Out Help

Update Administrative Account

Bold fields are required.

User Name: WocrtReg

<input checked="" type="checkbox"/> Active	Administrator active status.
First Name : Wocrt	Administrator first name.
Middle Name:	Administrator middle name.
Last Name : PHR Registrar	Administrator last name.
Role : PHR Registrar	Select the Administrator Type you want to create.
Area Office : WOCRT AO	Select the Area Office for which you want to create the account.
Service Unit/Facility : Demo IHS Clinic - WOCRT	Select the Facility for which you want to create the account.

[Next](#) [Cancel](#)

[About PHR](#) | [Privacy Policy](#) | [Terms of Use](#) | [Contact Us](#)

Confirm Account Update

- Current and Updated account comparison.

PHR Personal Health Record Welcome WOCRT | Log Out | Help

Confirm Update Administrative Account

Confirm Updated Information
Confirm that the information you updated is correct.

Current account information:		Updated account information:	
User Name	WocrtReg	User Name	WocrtReg
Active Status	Active	Active Status	Inactive
First Name	Wocrt	First Name	Wocrt
Middle Name		Middle Name	
Last Name	PHR Registrar	Last Name	PHR Registrar
Role	Registrar	Role	Registrar
Area Office	WOCRT AO	Area Office	WOCRT AO
Service Unit/Facility	Demo IHS Clinic - WOCRT	Service Unit/Facility	Demo IHS Clinic - WOCRT

[Cancel](#)

[About PHR](#) | [Privacy Policy](#) | [Terms of Use](#) | [Contact Us](#)

Administrative Account Updated

- Ability to print (use caution).
- Best method – personally deliver.

The screenshot displays a web interface for a Personal Health Record (PHR) system. At the top, there is a header with the PHR logo and the text "Personal Health Record". To the right of the header, it says "Welcome WOCRT" and provides links for "Log Out" and "Help". The main content area is titled "Confirm Administrative Account Updated" and includes a "Print" button. Below the title, a message states "Account has been updated successfully." followed by "Updated account information:". A table lists the updated details:

User Name	WocrtReg
Active Status	Inactive
First Name	Wocrt
Middle Name	
Last Name	PHR Registrar
Role	Registrar
Area Office	WOCRT AO
Service Unit/Facility	Demo IHS Clinic - WOCRT

At the bottom of the confirmation area, there is a button labeled "Back to Manage Administrative Account". The footer of the page contains links for "About PHR", "Privacy Policy", "Terms of Use", and "Contact Us".

Reset Admin Password

- Items in bold are required.
- Must meet password complexity requirements.

The screenshot shows a web interface for resetting an administrative password. At the top, there is a header with the PHR logo and 'Personal Health Record' text, and a navigation bar with 'Welcome WOCRT', 'Log Out', and 'Help' links. The main content area is titled 'Reset Password for Administrative Account'. Below this title, there is a table of user information:

Name	Wocrt PHR Registrar
User Name	WocrtReg
Administrator Type	Registrar
Area Office	WOCRT AO
Facility/Service Unit	Demo IHS Clinic - WOCRT

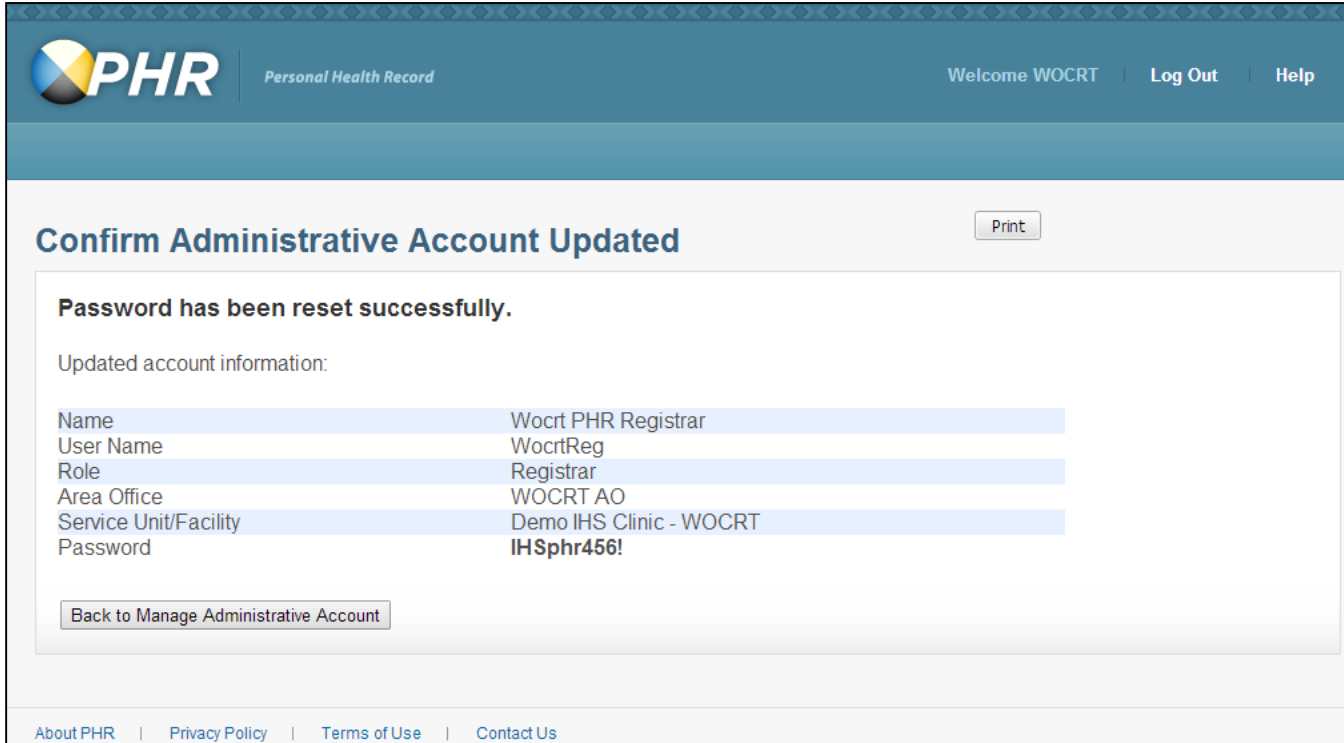
Below the table is a section titled 'Reset Password'. It contains two input fields: 'New Password' and 'Confirm New Password'. To the right of the 'New Password' field, there is a list of password requirements:

- Your password must:
 - be 8-15 characters long
 - have at least one capital letter and lower case letter
 - have at least one number
 - have at least one special character (eg. \$,!,#)
 - NOT contain spaces
 - NOT be the same as username

Below the requirements, there is a notice: 'NOTICE: Your password is case-sensitive.' Below the 'Confirm New Password' field, there is a note: 'Choose a password you can remember.' At the bottom of the form, there are two buttons: 'Save' and 'Cancel'. At the very bottom of the page, there is a footer with links: 'About PHR', 'Privacy Policy', 'Terms of Use', and 'Contact Us'.

Confirm Admin Password Reset

- Ability to print (use caution).
- Best method – personally deliver.



The screenshot displays a web interface for a Personal Health Record (PHR) system. The header includes the PHR logo and the text "Personal Health Record". On the right side of the header, there are links for "Welcome WOCRT", "Log Out", and "Help". The main content area features a title "Confirm Administrative Account Updated" and a "Print" button. Below the title, a message states "Password has been reset successfully." followed by "Updated account information:". A table lists the updated account details, and a "Back to Manage Administrative Account" button is located at the bottom of the message box. The footer contains links for "About PHR", "Privacy Policy", "Terms of Use", and "Contact Us".

Updated account information:	
Name	Wocrt PHR Registrar
User Name	WocrtReg
Role	Registrar
Area Office	WOCRT AO
Service Unit/Facility	Demo IHS Clinic - WOCRT
Password	IHSphr456!

Audits

Audit Reports

- **Create Reports tab.**

The screenshot shows the 'Create Reports' tab in a Personal Health Record (PHR) system. The page title is 'Create Reports'. Below the title, there is a section titled 'Specify Report Data' with the following instructions: 'This page enables you to specify data that you want to report. Enter below the report data you want and click the "Report Results" button.'

The form contains the following fields and controls:

- User Name:** A text input field.
- Last Name:** A text input field.
- First Name:** A text input field.
- Event Type:** A dropdown menu with the following options: AddDelegation, AdministratorCreatedSuccess, AdministratorCreatedFailure, AdministratorUpdateSuccess, AdministratorUpdateFailure, and DeleteDelegation.
- Severity:** A dropdown menu with the following options: Low, Medium, and High.
- Role:** A dropdown menu with the option: ---Select One---
- Date From:** A date selector with dropdowns for Month, Day, and Year.
- Date To:** A date selector with dropdowns for Month, Day, and Year.

At the bottom of the form, there are two buttons: 'Report Results' and 'Clear'.

Below the form, there is a footer with the following links: [About PHR](#), [Privacy Policy](#), [Terms and Conditions](#), and [Contact Us](#).

Create Reports Search Criteria

- Enter at least one criteria.
- Multiple to narrow the search.
- Not all reports return results:
 - For example **Event Type** and **Severity** may not match.

Create Reports

Specify Report Data

This page enables you to specify data that you want to report. Enter below the report data you want and click the "Report Results" button.

User Name

Last Name

First Name

Event Type

Severity

To select more than one item, hold down the "ctrl" key and select items. If you have a Macintosh computer, hold down the "Alt" key and select items.

Role

Date From

Date To

Audit Report Results

- Displays below the **Specify Report Data** pane.
- Export/generate report to .csv file.

Report Results
Below are the report results. Click the "Generate Report" button to manage the results.

Results

Username	IP Address	Last Name	First Name	Event Type	Severity	Message	Time
WocrtSUFA	10.154.0.175	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	06/16/201
WocrtSUFA	10.154.0.95	Registrar	Patient	LoginSuccessful	Low	Successful login by administrator :: WocrtSufa	04/23/201
WocrtSUFA	10.154.0.119	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	04/28/201
WocrtSUFA	10.154.0.119	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	04/28/201
WocrtSUFA	10.154.0.225	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/15/201
WocrtSUFA	10.154.0.251	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/19/201
WocrtSUFA	10.154.0.25	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/22/201
WocrtSUFA	10.154.0.25	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/22/201
WocrtSUFA	10.154.0.25	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/22/201
WocrtSUFA	10.154.0.81	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/30/201
WocrtSUFA	10.154.0.81	SUFacility	WOCRT	LoginSuccessful	Low	Successful login by administrator :: WocrtSUFA	05/30/201

Report Format [Generate Report](#)

Process Patient PHR Applications

Process PHR Applications

- PHR Registrar only.
- **Process Application** tab.

The screenshot displays the PHR (Personal Health Record) web application interface. The header includes the PHR logo and the text "Personal Health Record". On the right side of the header, there are links for "Welcome Local", "Log Out", and "Help". Below the header is a navigation bar with tabs for "Home", "Process Application", "Manage Patients", "Create Reports", and "Profile". The "Process Application" tab is currently selected.

Manage Patient Records

Search for Patient Records
This page enables you to locate a PHR application for a patient to view their Indian health system medical information, and at the same time, to locate matching Indian health system records. Enter in the search box below demographic data from the person and their identification and click the "Search" button.

NOTE: To search, you must enter information into at least one field other than Gender. Also, until further notice, the field PHR User Name searches for only PHR accounts.

Date of Birth: Month Day Year HRN:

PHR Username: Last Name:

First Name: Middle Name:

ZIP/Postal Code: Gender: Male Female

At the bottom of the page, there are links for "About PHR", "Privacy Policy", "Terms of Use", and "Contact Us".

Search for Patient Records

1. Enter search criteria (min: **Last Name** and **First Name**).
2. Click **Search**.

Manage Patient Records

Search for Patient Records

This page enables you to locate a PHR application for a patient to view their Indian health system medical information, and at the same time, to locate matching Indian health system records. Enter in the search box below demographic data from the person and their identification and click the "Search" button.

NOTE: To search, you must enter information into at least one field other than Gender. Also, until further notice, the field PHR User Name searches for only PHR accounts.

Date of Birth	Month ▼ Day ▼ Year ▼	HRN	<input type="text"/>
PHR Username	<input type="text"/>	Last Name	<input type="text" value="landing"/>
First Name	<input type="text" value="brandon"/>	Middle Name	<input type="text"/>
ZIP/Postal Code	<input type="text"/>	Gender	<input type="radio"/> Male <input type="radio"/> Female

Patient Records Search Results

- Displays Below the **Manage Patient Records** pane.
- Highlight matching records to compare records.

Search Results
On the left table, select the PHR Account that matches the person and their identification. On the right table, select the Indian health system medical record that matches the PHR Account. Click the person's name to view all data on record for that person. When your search does not find the correct records – in either table – then refine your search data above. Click the "Compare Selected Records" button to double-check that you have selected the correct matching PHR and Indian health system records.

PHR Account

Name	Birthdate	Username	HRN
Landing, Brandon	07/23/1966	BLanding	

Indian Health System Medical Record

Name	Match Prob	Birthdate	HR
LANDING, BRANDON	13.0	07/23/1966	00001

Compare and Confirm Records

- Verify that records match.

The screenshot displays the 'Manage Patient Records' section of a Personal Health Record (PHR) system. The page header includes the PHR logo and navigation links for 'Welcome Local', 'Log Out', and 'Help'. The main content area is titled 'Manage Patient Records' and contains a 'Compare and Confirm Match' section. This section includes a brief instruction: 'If the two selected records match, record the type of verification below and link the two records, which will give the patient access to his/her Indian health system medical information via PHR. If the two records do not match, then click the button Back To Search Results.' Below this instruction are two side-by-side record comparison tables. The left table is for the 'PHR Account' and the right table is for the 'Indian Health System Medical Record'. Both tables list various personal and medical details for a patient named Brandon Landing. At the bottom of the comparison area, there are two dropdown menus for 'Type of Person Verified' and 'Verification Method', and three buttons: 'Link', 'BackToSearchResults', and 'Cancel'. The footer of the page contains links for 'About PHR', 'Privacy Policy', 'Terms of Use', and 'Contact Us'.

PHR Account	Indian Health System Medical Record
Name: Landing, Brandon	Name: LANDING, BRANDON
HRN:	HRN: 0000111226
Gender: Male	Gender: Male
Date of Birth: 07/23/1966	Date of Birth: 07/23/1966
Street Address: 123 Anywhere Dr NE	Address1: 123 Anywhere Dr NE
Address2:	Address2:
Address3:	Address3:
City: Albuquerque	City: Albuquerque
State: NM	State: NM
Zip/Postal Code: 87015	Zip: 87015
Country: United States	Country:
Email Address: blanding96@phrtest.com	Email:
Marital Status: Married	Marital Status:
Mobile Phone:	Mobile Phone:
Home Phone:	Home Phone: 555-555-5555
Work Phone:	Work Phone:
Other Name (Alias):	Other Name (Alias):

Type of Person Verified

Verification Method

Person and Verification Selection

- **Type of Person Verified.**
- **Verification Method.**

A screenshot of a web form. The 'Type of Person Verified' dropdown menu is open, showing options: 'Select One' (highlighted), 'Patient', 'Parent Of Patient', 'Guardian Of Patient', and 'Patient Representative'. The 'Verification Method' dropdown menu is also open, showing options: 'Select One' (highlighted), 'Patient', 'Parent Of Patient', 'Guardian Of Patient', and 'Patient Representative'. There are 'Link' and 'Cancel' buttons.

A screenshot of a web form. The 'Verification Method' dropdown menu is open, showing options: 'Select One' (highlighted), 'Registrar Knowledge', 'Driver License', 'Tribal Id Card', 'Employment Badge', 'Military Card', 'Passport', and 'Other Identification Card'. There are 'Link' and 'Cancel' buttons. At the bottom, there are links for 'About PHR', 'Privacy Policy', and 'Contact Us'.

Link Records

- Click **Link**.

PHR Account	Indian Health System Medical Record
Name: Landing, Brandon	Name: LANDING, BRANDON
HRN:	HRN: 0000111226
Gender: Male	Gender: Male
Date of Birth: 07/23/1966	Date of Birth: 07/23/1966
Street Address: 123 Anywhere Dr NE	Address1: 123 Anywhere Dr NE
Address2:	Address2:
Address3:	Address3:
City: Albuquerque	City: Albuquerque
State: NM	State: NM
Zip/Postal Code: 87015	Zip: 87015
Country: United States	Country:
Email Address: blanding66@phrtest.com	Email:
Marital Status: Married	Marital Status:
Mobile Phone:	Mobile Phone:
Home Phone:	Home Phone: 555-555-5555
Work Phone:	Work Phone:
Other Name (Alias):	Other Name (Alias):
Type of Person Verified <input type="text" value="Patient"/>	
Verification Method <input type="text" value="Driver License"/>	
<input type="button" value="Link"/>	<input type="button" value="BackToSearchResults"/> <input type="button" value="Cancel"/>

Confirm Link Records

- Click **Yes** to continue.
- Click **No** to return to page.

The screenshot displays a comparison between two records:

PHR Account	Indian Health System Medical Record
Name: Landing, Brandon	Name: LANDING, BRANDON
HRN:	HRN: 0000111226
Gender: Male	Gender: Male
Date of Birth: 07/23/1966	Date of Birth: 07/23/1966
Street Address: 123 Anywhere Dr NE	Address1: 123 Anywhere Dr NE
Address2:	Address2:
Address3:	Address3:
City: Albuquerque	City: Albuquerque
State: NM	
Zip/Postal Code: 87015	
Country: United States	
Email Address: blanding66@ph	
Marital Status: Married	
Mobile Phone:	Mobile Phone:
Home Phone:	Home Phone: 555-555-5555
Work Phone:	Work Phone:
Other Name (Alias):	Other Name (Alias):

Below the comparison, there are two dropdown menus: "Type of Person Verified" (set to Patient) and "Verification Method" (set to Driver License). At the bottom, there are three buttons: "Link", "BackToSearchResults", and "Cancel".

A "Confirm Link" dialog box is overlaid on the comparison, asking: "Are you sure you would like to grant this user access to their medical records?". It has "Yes" and "No" buttons.

Link Records Complete

- Click **OK** to continue.

The screenshot displays a web form with two columns of information. The left column is titled 'PHR Account' and the right column is titled 'Indian Health System Medical Record'. Both columns contain identical personal and contact details for Brandon Landing. A modal dialog box titled 'Link Complete' is centered over the form, indicating that access to medical records has been successfully granted. The dialog box includes an 'OK' button.

PHR Account	Indian Health System Medical Record
Name: Landing, Brandon	Name: LANDING, BRANDON
HRN:	HRN: 0000111226
Gender: Male	Gender: Male
Date of Birth: 07/23/1966	Date of Birth: 07/23/1966
Street Address: 123 Anywhere Dr NE	Address1: 123 Anywhere Dr NE
Address2:	Address2:
Address3:	Address3:
City: Albuquerque	City: Albuquerque
State: NM	
Zip/Postal Code: 87015	
Country: United States	
Email Address: blanding66@ph	
Marital Status: Married	
Mobile Phone:	Mobile Phone:
Home Phone:	Home Phone: 555-555-5555
Work Phone:	Work Phone:
Other Name (Alias):	Other Name (Alias):

Type of Person Verified: Patient

Verification Method: Driver License

Buttons: Link, BackToSearchResults, Cancel

Dialog Box: Link Complete
You have successfully granted this user access to their medical records
Demo IHS Clinic - WOCRT
OK


Verify Link Records

- Back to **Search Results**.
- Chain link icons.


Search Results

On the left table, select the PHR Account that matches the person and their identification. On the right table, select the Indian health system medical record that matches the PHR Account. Click the person's name to view all data on record for that person. When your search does not find the correct records – in either table – then refine your search data above. Click the “Compare Selected Records” button to double-check that you have selected the correct matching PHR and Indian health system records.

PHR Account

Name	Birthdate	Username	HRN
 Landing, Brandon	07/23/1966	BLanding	

Indian Health System Medical Record

Name	Match Prob	Birthdate	HR
 LANDING, BRANDON	13.0	07/23/1966	00001

Already Linked Message

- Select patient with chain link icon.
- Cannot link records.
- Comparing a linked record and non-linked record:
 - Similar message and cannot link records.

Manage Patient Records

The selected PHR Account is already linked to the selected IHS Medical Record. PHR cannot link more than one PHR Account to an IHS Medical Record. You may want to double-check account and patient information.

PHR Account **Indian Health System Medical Record**

Type of Person Verified

Verification Method

Processing Applications for Minors

- Complete the IHS 810 Form.
- Provider approves access to minor's PHR.
- Register to Use PHR:
 - Already exists – reset password.
- Record minor's username and password:
 - IHS 810 Form.
- Verify identity of approved individual.
- Process application.
- Verify minor's PHR.
- Grant access to minor's PHR.

Administrator Common Functions

Manage Patient PHR Accounts

- **Manage Patients** tab.

The screenshot displays the 'Manage Patients' section of a Personal Health Record (PHR) system. At the top, there is a navigation bar with the PHR logo and 'Personal Health Record' text. To the right, it says 'Welcome WocrtArea' with links for 'Log Out' and 'Help'. Below this is a secondary navigation bar with buttons for 'Home', 'Create Account', 'Manage Patients' (which is highlighted), 'Create Reports', 'Manage Account', and 'Profile'.

The main content area is titled 'Manage Patients' and contains a section for 'Search for PHR Patients'. This section includes a paragraph explaining the search functionality and a note about search criteria. Below the text are several input fields: 'Date of Birth' (with dropdowns for Month, Day, and Year), 'HRN', 'PHR Username', 'Last Name', 'First Name', 'Middle Name', 'ZIP/Postal Code', and 'Gender' (with radio buttons for Male and Female). There are also 'Search' and 'Clear' buttons at the bottom of the search area.

At the very bottom of the page, there is a footer with links for 'About PHR', 'Privacy Policy', 'Terms of Use', and 'Contact Us'.

Search Patient PHR Accounts

- Enter search criteria.
- Click **Search**.

Manage Patients

Search for PHR Patients

This page enables you to locate a PHR Account and its linked IHS Medical Record so that you can process them. Enter in the search box below PHR account information and click the "Search" button.


NOTE: To search, you must enter information into at least one field that is not ZIP/Postal Code and Gender. Use * with additional characters to widen your search ("sm*" finds "Smith" and "*sm*" finds Highsmith).

Date of Birth	Month ▾	Day ▾	Year ▾	HRN	<input type="text"/>
PHR Username	<input type="text" value="Blanding"/>			Last Name	<input type="text" value="landing"/>
First Name	<input type="text"/>			Middle Name	<input type="text"/>
ZIP/Postal Code	<input type="text"/>			Gender	<input type="radio"/> Male <input type="radio"/> Female

Manage Patients Search Results

- Displays below the **Search for PHR Patients** pane.
- Linked patient – chain link icon.

Search Results
Below are the results of your search. Highlight the "right" PHR Account and click "View Selected Record" to view it and its linked IHS Medical Record. If you do not see the "right" PHR Account, then refine your search.

	Name	Date of Birth	User Name	HRN	Gender	Address
	Landing, Brandon	07/23/1966	BLanding		Male	123 Anywhere Dr NE

[View Selected Record](#)

Patient PHR Account Information

- **Unlink Account.**
- **Reset Password.**

Detailed Patient Profile

Profile

Username	B.Landing
Security Question 1	What is the name of the town in which you were born?
Security Answer 1	NCE'
Security Question 2	What is the name of your pet?
Security Answer 2	Pet
Security Question 3	Who is your favorite teacher?
Security Answer 3	Teacher

Title	Mrs
Full Name	Mrs Brandon Landing
Suffix	
Other Name (Alias)	
Gender	Male
Date of Birth	07/23/1966
Marital Status	Married
Mother's Maiden Name	Williams
Address	123 Anywhere Dr NE Albuquerque, NM 87015 United States
Preferred Contact Method	Email: blanding66@phrtest.com
Email Address	blanding66@phrtest.com
Direct Address	
Patient Provided HRN	

IHS Recorded HRN(s)

Facility	Health Record Number
Demo IHS Clinic - WOCRT	0000111226

[Unlink Account](#) [Reset Password](#) [Back To Search](#)

Unlink Patient PHR Account

- Enter reason for unlinking account.

The screenshot shows a web interface for unlinking a Patient Health Record (PHR) account from an Indian Health System (IHS) Medical Record. The page title is "Unlink PHR & IHS Accounts". Below the title, there is a confirmation message: "Confirm that you have selected the 'right' account and enter into the text box, 'Reason for unlinking the PHR Account from the IHS Medical Record' the reason you are unlinking the selected PHR Account from this IHS Medical Record. Then click the 'Unlink' button".

Below the confirmation message, there are three fields for verification details:

- Type of Person Verified: Patient
- Verification Method: DriverLicense
- Verified On: 03/01/2013

The form is divided into two columns: "PHR Account" and "Indian Health System Medical Record". Each column contains a list of personal information fields with their corresponding values.

PHR Account	Indian Health System Medical Record
Name: Landing, Brandon	Name: LANDING, BRANDON
HRN:	HRN: 0000111226
Gender: Male	Gender: Male
Date of Birth: 07/23/1966	Date of Birth: 07/23/1966
Street Address: 123 Anywhere Dr NE	Address1: 123 Anywhere Dr NE
Address2:	Address2:
Address3:	Address3:
City: Albuquerque	City: Albuquerque
State/Province: NM	State: NM
Zip/Postal Code: 87015	Zip/Postal Code: 87015
Country: United States	Country:
Email Address: blanding56@phitest.com	Email:
Marital Status: Married	Marital Status:
Mobile Phone:	Mobile Phone:
Home Phone:	Home Phone: 555-555-5555
Work Phone:	Work Phone:
Mother's Maiden Name: Williams	Mother's Maiden Name:
Other Name (Alias):	Other Name (Alias):

Below the comparison table, there is a text input field labeled "Reason for unlinking the PHR Account from the IHS Medical Record". At the bottom of the form, there are three buttons: "Unlink", "Back", and "Cancel".

At the very bottom of the page, there is a footer with links: "About PHR", "Privacy Policy", "Terms of Use", and "Contact Us".

Unlink Account Confirmation

- **Yes** to continue.
- **No** to return to unlink page.

The screenshot displays a web form for unlinking a PHR account. The form is partially obscured by a confirmation dialog box. The form fields include:

- Address3:
- City: Albuquerque
- State/Province: NM
- Zip/Postal Code: 87015
- Country: United States
- Email Address: blanding66
- Marital Status: Married
- Mobile Phone:
- Home Phone:
- Work Phone:
- Mother's Maiden Name: Williams
- Other Name (Alias):

The confirmation dialog box, titled "Confirm Unlink", contains the following text:

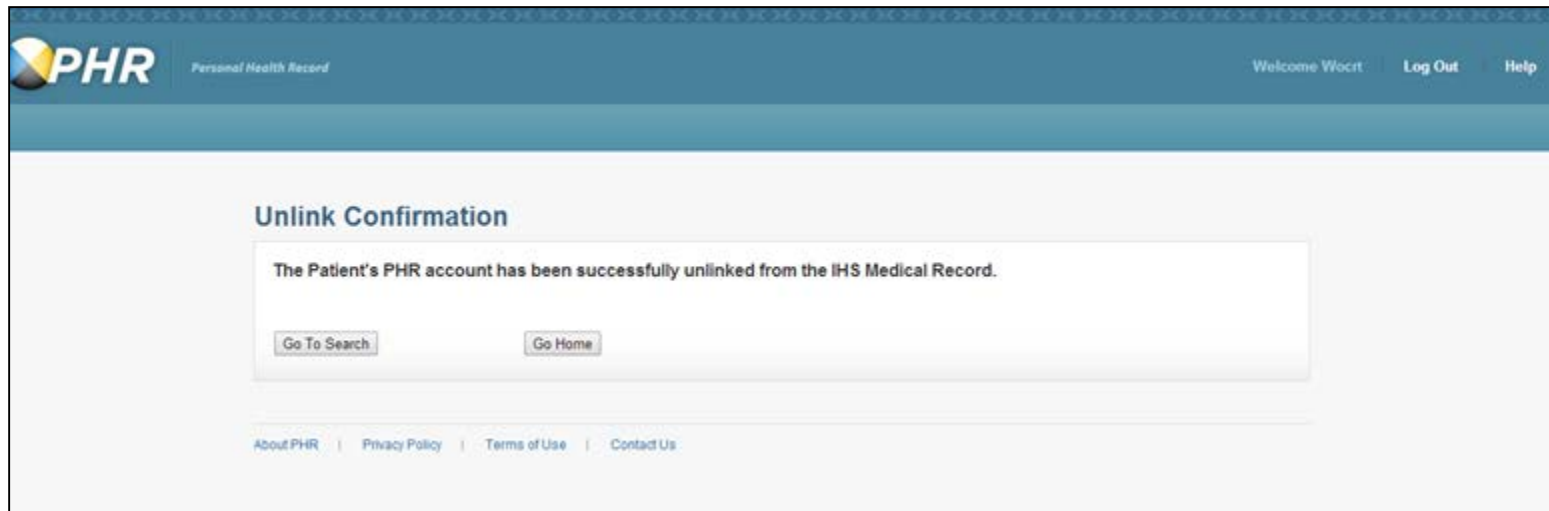
Please confirm that you wish to unlink the patient's PHR Account from the IHS Medical Record

Buttons: Yes, No

Below the dialog box, the form has a section for "Reason for unlinking the PHR Account from the IHS Medical Record:" with a text area containing the text: "Patient wants the account unlinked."

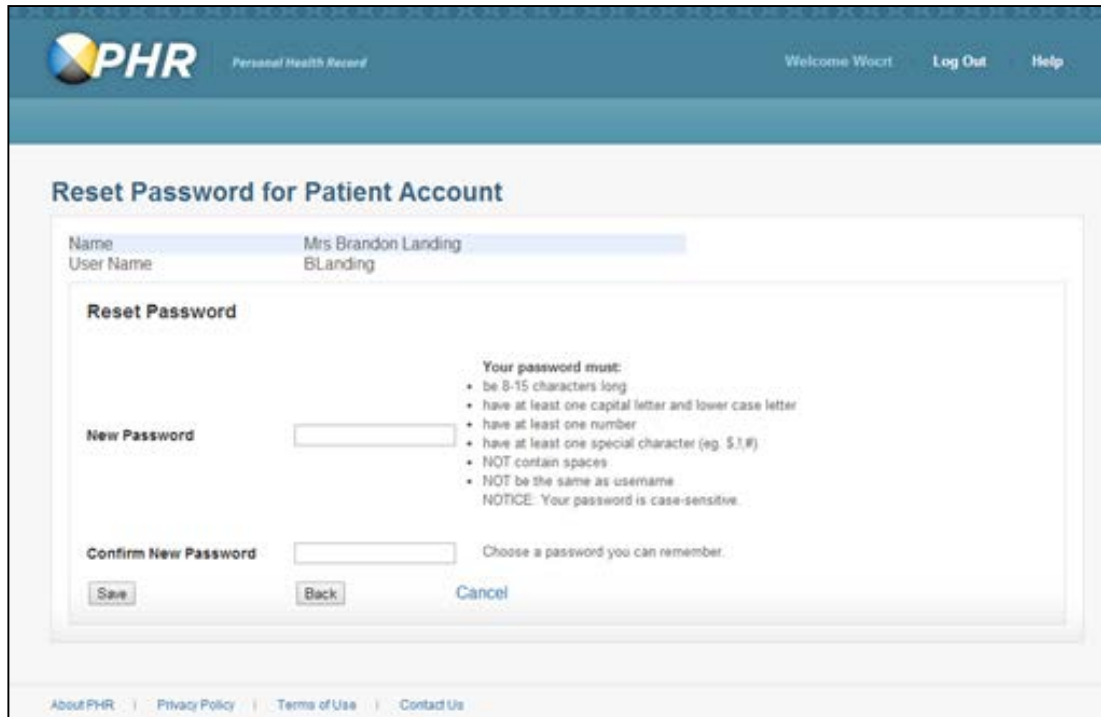
At the bottom of the form, there are three buttons: Unlink, Back, and Cancel.

Unlink Confirmation



Patient Password Reset

- Items in bold are required.
- Must meet password complexity requirements.



The screenshot shows a web interface for a Personal Health Record (PHR) system. At the top, there is a blue header with the PHR logo and the text "Personal Health Record". To the right of the header, it says "Welcome Wocrt" and has links for "Log Out" and "Help".

The main content area is titled "Reset Password for Patient Account". Below this title, there is a form with the following fields and text:

- Name**: Mrs Brandon Landing
- User Name**: BLanding
- Reset Password** section:
 - New Password**: [input field]
 - Confirm New Password**: [input field] Choose a password you can remember.

Below the input fields are three buttons: "Save", "Back", and "Cancel".

To the right of the "New Password" field, there is a list of requirements for the password:

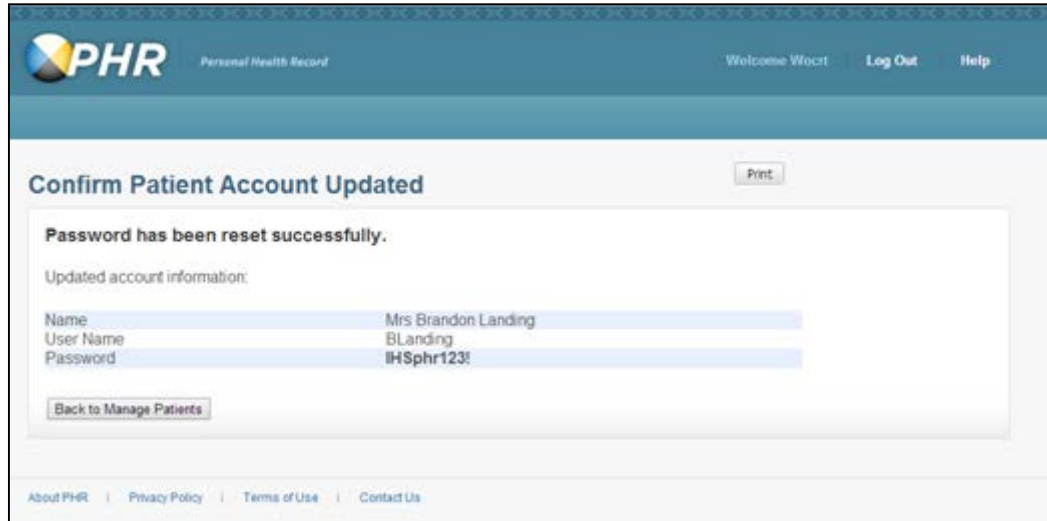
- Your password must:**
 - be 8-15 characters long
 - have at least one capital letter and lower case letter
 - have at least one number
 - have at least one special character (eg. \$,!,#)
 - NOT contain spaces
 - NOT be the same as username

Below the list, it says "NOTICE: Your password is case-sensitive."

At the bottom of the page, there are links for "About PHR", "Privacy Policy", "Terms of Use", and "Contact Us".

Confirm Patient Password Reset

- Ability to print (use caution).
- Best method – personally deliver.



The screenshot displays a web interface for a Personal Health Record (PHR) system. At the top, the PHR logo is on the left, and navigation links for 'Welcome Worst', 'Log Out', and 'Help' are on the right. The main content area features a heading 'Confirm Patient Account Updated' with a 'Print' button to its right. Below this, a message states 'Password has been reset successfully.' followed by 'Updated account information:'. A table lists the updated details: Name (Mrs Brandon Landing), User Name (BLanding), and Password (IH5phr123!). A 'Back to Manage Patients' button is located at the bottom of the table. The footer contains links for 'About PHR', 'Privacy Policy', 'Terms of Use', and 'Contact Us'.

Updated account information:	
Name	Mrs Brandon Landing
User Name	BLanding
Password	IH5phr123!

Change Your Admin Password

- Create **Profile** tab.
- Save and log on.

The screenshot displays the PHR (Personal Health Record) system interface. At the top, there is a navigation bar with the PHR logo and the text "Personal Health Record". On the right side of the navigation bar, there are links for "Welcome Local", "Log Out", and "Help". Below the navigation bar, there is a secondary menu with icons and labels for "Home", "Process Application", "Manage Patients", "Create Reports", and "Profile". The "Profile" tab is currently selected.

The main content area is titled "Profile" and contains a section for "Your Profile" with the following details:

Name	Local Admin
User Name	LocalWOCRTAd
Role	Registrar
Area Office	WOCRT AO
Facility/Service Unit	Demo IHS Clinic - WOCRT

Below the profile information is a "Change Password" section. It includes three input fields: "Current Password", "New Password", and "Confirm New Password". To the right of these fields, there is a list of requirements for the new password:

- Your password must:
- be 8-15 characters long
- have at least one capital letter and lower case letter
- have at least one number
- have at least one special character (eg. \$,!,#)
- NOT contain spaces
- NOT be the same as username
- NOTICE: Your password is case-sensitive.

Below the input fields, there are "Save" and "Cancel" buttons. At the bottom of the page, there is a footer with links for "About PHR", "Privacy Policy", "Terms and Conditions", and "Contact Us".

Expired Passwords

- Prompted to change after logon.
- Forgot password:
 - Requires reset by up-level PHR administrator.

Your password is expired. You must enter another password before you can log on.

New Password

Confirm New Password

Your password must:

- be 8-15 characters long
- have at least one capital letter and lower case letter
- have at least one number
- have at least one special character (eg. \$,!,#)
- NOT contain spaces
- NOT be the same as username

NOTICE: Your password is case-sensitive.

Choose a password you can remember.

[Cancel](#)

PHR Patient Web Portal Overview

PHR Patient Web Portal

- Location: <https://phr.ihs.gov/>.
- Register to use PHR or log on.

Indian Health Service Personal Health Record

What is the Personal Health Record?
The Indian Health Service Personal Health Record (PHR) can help you access your health information. You can track medications and lab results, contact your health care provider, and much more - all from the privacy of your personal computer and mobile device.

Who can use the Personal Health Record?
Any patient within the Indian Health System can register to use the PHR. As part of the registration process, patients must verify their identity at an Indian Health Service, tribal, or urban health care facility.

When should I use the Personal Health Record?
The PHR is a tool that provides you with timely access to your health information. It is not a substitute for meeting with your health provider. If you are experiencing a medical emergency, call 911 or go immediately to the closest emergency room.

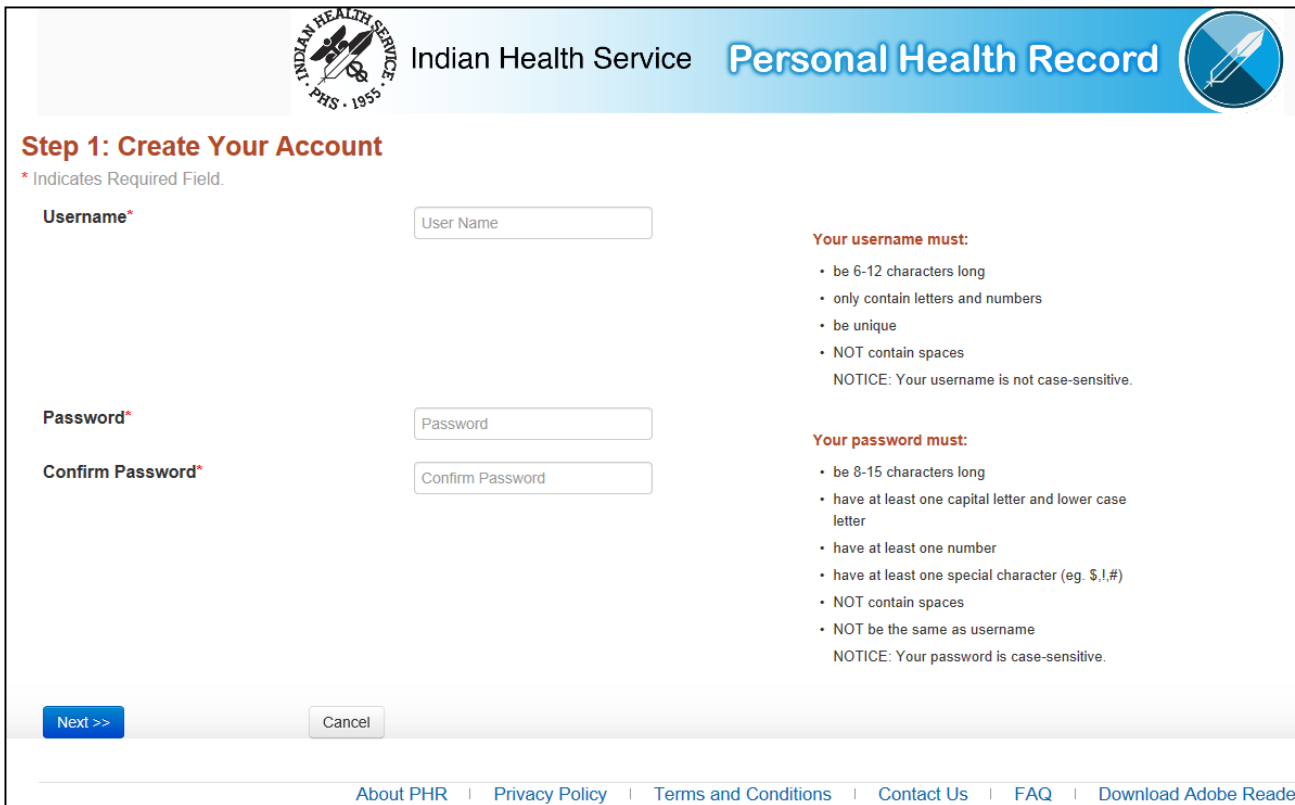
[Register to use PHR](#)

PHR Login
* Indicates Required Field.
Username*
Password*
[Login](#) [Forgot Username or Password?](#)

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

Register to Use PHR: Step 1

- Create account.



The screenshot shows the registration page for the Indian Health Service Personal Health Record. At the top left is the Indian Health Service logo, which includes a quill and the text "INDIAN HEALTH SERVICE" and "I.H.S. • 1955". To the right of the logo, the text "Indian Health Service" and "Personal Health Record" is displayed. A circular icon with a quill is on the far right. Below the header, the title "Step 1: Create Your Account" is shown in red. A note states "* Indicates Required Field." The form contains three input fields: "Username*" with a placeholder "User Name", "Password*" with a placeholder "Password", and "Confirm Password*" with a placeholder "Confirm Password". To the right of the Username field, the text "Your username must:" is followed by a list of requirements: be 6-12 characters long, only contain letters and numbers, be unique, and NOT contain spaces. A notice below this list states "NOTICE: Your username is not case-sensitive." To the right of the Password and Confirm Password fields, the text "Your password must:" is followed by a list of requirements: be 8-15 characters long, have at least one capital letter and lower case letter, have at least one number, have at least one special character (eg. \$,!,#), NOT contain spaces, and NOT be the same as username. A notice below this list states "NOTICE: Your password is case-sensitive." At the bottom left of the form are two buttons: "Next >>" and "Cancel". At the bottom of the page, a navigation bar contains links for "About PHR", "Privacy Policy", "Terms and Conditions", "Contact Us", "FAQ", and "Download Adobe Reader".

Register to Use PHR: Step 2

- Security questions and answers.



Indian Health Service **Personal Health Record** 

Step 2: Your Security Questions and Answers

* Indicates Required Field. If you forget your Username or Password, PHR Administrator will ask you these security questions to confirm your identity. Be sure to select questions and answers you will remember.

Security Question #1*	<input type="text" value="----- Select -----"/>
Security Answer #1*	<input type="text" value="Security Answer"/>
Security Question #2*	<input type="text" value="----- Select -----"/>
Security Answer #2*	<input type="text" value="Security Answer"/>
Security Question #3*	<input type="text" value="----- Select -----"/>
Security Answer #3*	<input type="text" value="Security Answer"/>

[<< Previous](#) [Next >>](#) [Cancel](#)

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

Security Questions

- Cannot be reused.

Security Question #1*	Select
Security Answer #1*	Who is your favorite actor, musician or artist? Who is your favorite teacher? What is the name of your pet? What is your favorite food? In what city were you born? What is the name of your favorite childhood friend? What is your mother's middle name? What town was your father born in? Who was your childhood hero? What was the make of your first car?
Security Question #2*	
Security Answer #2*	
Security Question #3*	Select <input type="checkbox"/>
Security Answer #3*	Security Answer


Security Questions and Answers

Security Question #1*	Who is your favorite actor, music <input type="text" value="v"/>
Security Answer #1*	<input type="text" value="Actor"/>
Security Question #2*	In what city were you born? <input type="text" value="v"/>
Security Answer #2*	<input type="text" value="Town"/>
Security Question #3*	<div style="border: 1px solid black; padding: 5px;"><p>----- Select -----</p><p>Who is your favorite teacher?</p><p>What is the name of your pet?</p><p>What is your favorite food?</p><p>What is the name of your favorite childhood friend?</p><p>What is your mother's middle name?</p><p>What town was your father born in?</p><p>Who was your childhood hero?</p><p>What was the make of your first car?</p></div>
Security Answer #3*	
<input type="button" value=" << Previous"/>	

Register to Use PHR: Step 3

- Enter demographic information.



Indian Health Service **Personal Health Record** 

Step 3: Enter Your Information

* Indicates Required Field. You do not need to give us any not required data. But the more you give us, the better we can match your PHR account with your medical record.

Title	<input type="text" value="----- Select -----"/>	Street Address*	<input type="text" value="Street Address"/>
First Name*	<input type="text" value="First Name"/>	Address Line 2	<input type="text" value="Address Line 2"/>
Middle Name	<input type="text" value="Middle Name"/>	Address Line 3	<input type="text" value="Address Line 3"/>
Last Name*	<input type="text" value="Last Name"/>	City*	<input type="text" value="City"/>
Suffix	<input type="text" value="----- Select -----"/>	State*	<input type="text" value="----- Select -----"/>
Other Name(Allias)	<input type="text" value="Other Name"/>	Zip/Postal Code (11111-1111)*	<input type="text" value="Zip/Postal Code"/>
Gender*	<input checked="" type="radio"/> Male <input type="radio"/> Female	Country*	<input type="text" value="United States"/>
Date of Birth (mm/dd/yyyy)*	<input type="text" value="Date of Birth"/>	Email	<input type="text" value="Email Address"/>
Marital Status	<input type="text" value="----- Select -----"/>	Home Phone (111)111-1111	<input type="text" value="(111)111-1111"/>
Mother's Maiden Name	<input type="text" value="Mother's Maiden Name"/>	Work Phone	<input type="text" value="(111)111-1111"/>
		Mobile Phone	<input type="text" value="(111)111-1111"/>

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

IHS Web Privacy Policy

- Read and accept.



Indian Health Service **Personal Health Record**

IHS Privacy Policy

Please read and accept the IHS Privacy Policy that follows. If you have accepted it in the past, you must do so again because it may have changed. Click the Accept button to continue.

IHS.gov Privacy Policy Statement

Information Automatically Collected and Stored:

The Office of Management and Budget Memo [M-10-22, Guidance for Online Use of Web Measurement and Customization Technologies](#) [PDF - 103KB] allows Federal agencies to use session and persistent cookies.

When you visit any website, its server may generate a piece of text known as a "cookie" to place on your computer. The cookie allows the server to "remember" specific information about your visit while you are connected. The cookie makes it easier for you to use the dynamic features of Web pages.

Cookies from IHS web pages only collect information about your browser's visit to the site; they **do not** collect personal information about you. Personal information will never be collected from you without your permission and will be clearly identified on IHS.gov websites where that information is necessary.

[About PHR](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

PHR Terms and Conditions

- Read and accept.



The screenshot shows the Indian Health Service (IHS) Personal Health Record (PHR) Terms and Conditions page. At the top, there is a blue header with the IHS logo on the left, the text "Indian Health Service Personal Health Record" in the center, and a circular icon with a pen on the right. Below the header, the title "IHS Terms and Conditions" is displayed in red. A paragraph of text reads: "Please read and accept the IHS Terms and Conditions that follows. If you have accepted it in the past, you must do so again because it may have changed. Click the Accept button to continue." The main content is enclosed in a light gray frame and contains the following text:

**Indian Health Service
Office of Information Technology
Agreement to the Personal Health Record Terms and Conditions**

Terms and Conditions Summary

The Indian Health Service (IHS) created an online website called the Personal Health Record (PHR). The PHR website is where you can view your health information. You can use it to send secure email messages to your health care team.

To access the PHR, you will need to create a username and password. You will enter your username and password every time you want to look at your PHR. You will have five chances to enter the correct username and password or you will be locked out. When you are done using the PHR you must log out. This prevents someone from getting into your account. You will be logged out of the PHR after 10 minutes of no activity.

The information in the PHR is to help you make better healthcare decisions. It is not intended to replace the advice of your doctor. Contact your medical facility if you see errors in your PHR.

The PHR account may be made on a patient's behalf (such as by a parent or guardian). You must

At the bottom of the frame, there are two buttons: "Accept" (highlighted in blue) and "Cancel". Below the frame, a navigation bar contains links: "About PHR | Privacy Policy | Terms and Conditions | Contact Us | FAQ | Download Adobe Reader".

Register to Use PHR Confirmation

- Verify registration information and click **Register**.

Final Step: Confirm Your Information

Verify your information below and click the Register button to complete the PHR Registration. If you need to modify any information before submitting, click the edit links in the Account Details or Personal Details sections.

Information entered on this page is for your account only. This information is not transmitted to your official Indian health system medical record. To update your official medical record, contact the appropriate office at your Indian health system medical facility.

Account Details

Edit Account Details

Username [PHRDemoL]

Password *****

Edit Account Security Questions

Who is your favorite actor, musician or artist? [Actor]

In what city were you born? [Town]

What was the make of your first car? [Car]

Personal Details

Edit Personal Details

Full Name PHR Demo User

Address 123 Anywhere DR
Albuquerque, NM 87109

Gender Male

Date of Birth 10/24/1977

Marital Status

Email

Health Record Number

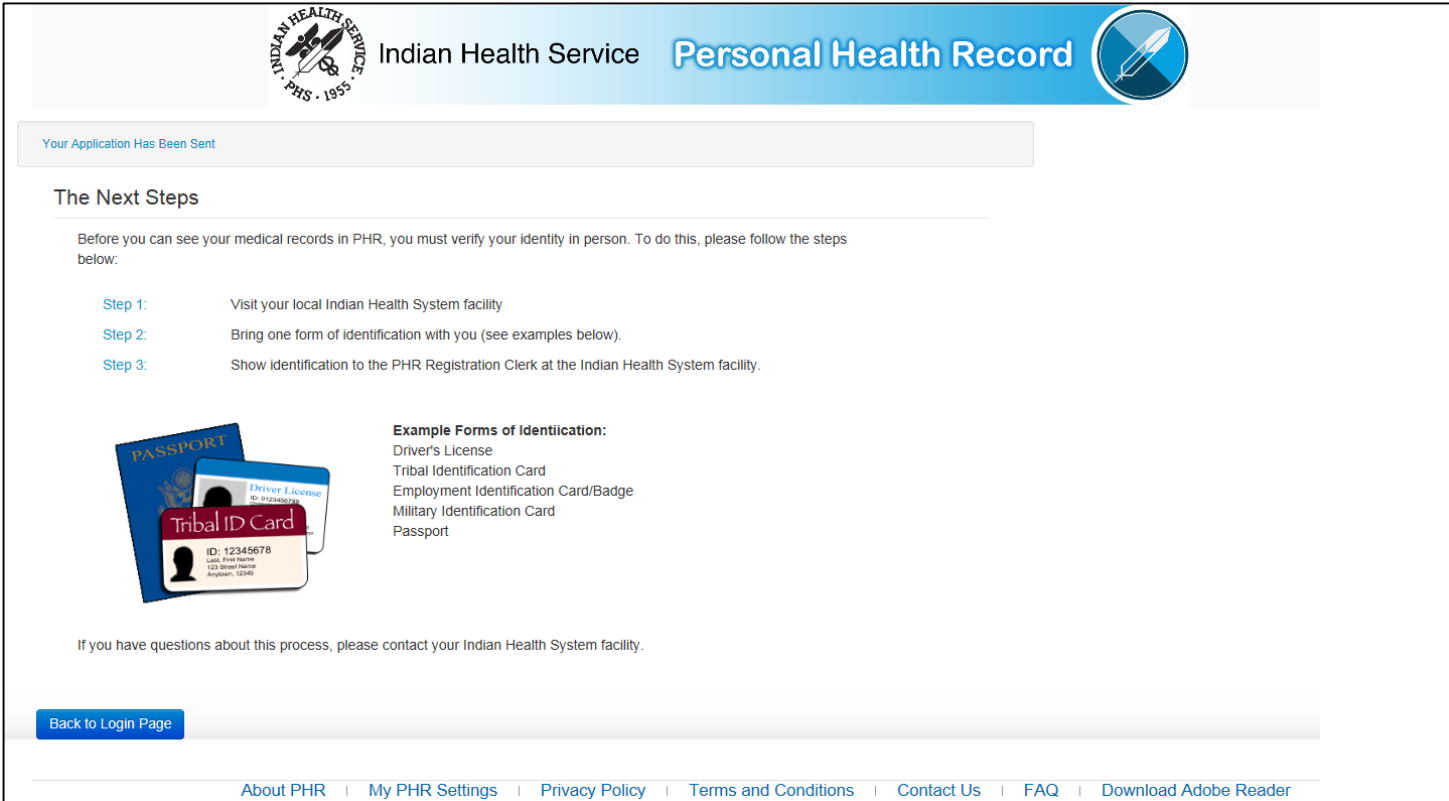
Home Phone

Mobile Phone

Work Phone

Complete PHR Registration

- Registration complete – **The Next Steps.**



The screenshot displays the Indian Health Service Personal Health Record (PHR) registration interface. At the top, the Indian Health Service logo is on the left, and the text "Indian Health Service Personal Health Record" is centered, with a circular icon of a quill pen on the right. Below the header, a blue notification bar states "Your Application Has Been Sent". The main content area is titled "The Next Steps" and includes a paragraph: "Before you can see your medical records in PHR, you must verify your identity in person. To do this, please follow the steps below:". Three steps are listed: Step 1: Visit your local Indian Health System facility; Step 2: Bring one form of identification with you (see examples below); Step 3: Show identification to the PHR Registration Clerk at the Indian Health System facility. To the left of the identification examples is an image of a passport, a driver's license, and a Tribal ID Card. To the right, under the heading "Example Forms of Identification:", the following are listed: Driver's License, Tribal Identification Card, Employment Identification Card/Badge, Military Identification Card, and Passport. A blue button labeled "Back to Login Page" is located at the bottom left of the content area. The footer contains a navigation menu with links: "About PHR", "My PHR Settings", "Privacy Policy", "Terms and Conditions", "Contact Us", "FAQ", and "Download Adobe Reader".

Indian Health Service **Personal Health Record**

Your Application Has Been Sent

The Next Steps

Before you can see your medical records in PHR, you must verify your identity in person. To do this, please follow the steps below:

- Step 1:** Visit your local Indian Health System facility
- Step 2:** Bring one form of identification with you (see examples below).
- Step 3:** Show identification to the PHR Registration Clerk at the Indian Health System facility.

Example Forms of Identification:
Driver's License
Tribal Identification Card
Employment Identification Card/Badge
Military Identification Card
Passport

If you have questions about this process, please contact your Indian Health System facility.

[Back to Login Page](#)

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

Patient PHR Landing Page


The Next Steps.

- **My Health Records:**
 - Default landing page.
 - Inpatient visits.
 - Outpatient visits.
 - Account information.
- **My Accounts – if others granted access:**
 - Access own account.
 - Other PHR accounts.
 - Manage account access.

My Health Records Landing Page

- Default (Test Account).


Hello MGrant Home | Sign Out

Indian Health ServicePersonal Health Record

My Health Records

Choose a health care facility by clicking on a Facility Name below to view your health information.
The Visit Date is the most recent day you had an appointment.
The Last Updated Date is when new information was added. This may be after your last visit date.
Click on the disk icon to download a file that has your health information for that visit. This can be shared with another health care provider.



Inpatient Visits

Facility Name	Visit Date	Last Updated	Document Type
2013 Demo Hospital	05/14/2014	06/20/2014 13:26:10	text/xml 

Outpatient Visits

Facility Name	Visit Date	Last Updated	Document Type
2013 Demo Hospital	11/10/2011	11/10/2015 23:13:01	text/xml 
2013 Demo Hospital	07/29/2014	07/29/2014 13:27:09	text/xml 
2013 Demo Hospital	07/7/2014	07/25/2014 11:31:20	text/xml 

My Account Information



-  [View my activity log](#)
-  [Update my PHR profile settings and change my password](#)
-  [Manage my Accounts](#)

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

My Accounts Landing Page

- If others granted access (test accounts).

Hello MGrant Home | Sign Out

Indian Health ServicePersonal Health Record

My Accounts

My Personal Health Record (PHR): Click My Account to view your personal health information.

[My Account](#)

PHR Accounts I Can View: You have been granted access to view the following account(s). Click on a name to view that person's health information.

[mwetzel](#)

[PSherman](#)

Manage Access to My Personal Health Record

To add, change, or remove an individual's access to view your personal health information, click Add/Update Account Access.

[Add/Update Account Access](#)

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

Grant Access to Personal Representatives



Add and Manage Access

- **Manage My Accounts** link:
 - Bottom of the **My Health Records** page.
- **Add/Update Account Access** link:
 - Bottom of **My Accounts** Page.

Grant Other Users Access

- **Update Access or Delete Access.**
- **Add PHR access.**





Hello MGrant [Home](#) | [Help](#) | [Sign Out](#)

**Indian Health Service****Personal Health Record**

Manage Access to My Personal Health Record (PHR)

The table below shows the people who can view your personal health information. If no one is listed, you have not given anyone access.
Click the Add Access button to give people access to your personal health information.

If you have given someone access, you can do one of the following:
Click on the Update Access icon to change the type of information they can see.
Click on the Delete Access icon to remove their access to your personal health information.

PHR User Name	Name	Type of Access	Update Access	Delete Access
jgrant	John Grant	Full Access		
psherman	Patricia Sherman	Limited Access		



[Add Access](#) [<< My Accounts](#)

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

Add Access

- Enter PHR account information of grantee.

Hello MGrant Home | Help | Sign Out

Indian Health Service Personal Health Record 

Add Access to Your Personal Health Record (PHR)

To grant others access to your PHR, complete the form below and click the Verify User Name button to continue.

Giving others access will allow them to view all or part of your personal health information.

* Indicates Required Field.

PHR User Name*	<input type="text" value="User Name"/>
User First Name*	<input type="text" value="First Name"/>
User Last Name*	<input type="text" value="Last Name"/>

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

Access Type Descriptions

- Full access.
- Limited access.

Personal Health Record (PHR) Access Types

The types of access you can give others is defined below.

PHR Access Type:

Full Access: The user can view all of your personal health information except for the My Messages section. The user can also download your visit information.

Limited Access: The user can only view the sections that you want them to view. You cannot give anyone access to the My Messages section.

Note: You can change access anytime on the Manage Access to My Personal Health Record page.

Legend

✓	Allowed
✗	Not Allowed
?	User controlled

	Full Access	Limited Access
Download CCD	✓	?
Appointments List	✓	?
My Info	✓	?
Medications	✓	?
Health Issues	✓	?
Test Results	✓	?
Immunizations	✓	?
Vital Signs	✓	?
My Messages	✗	✗
Procedures	✓	?
Hospital Admissions	✓	?
For More Information	✓	✓
Download My Data	✓	?

Limited PHR Access Sections

Appointments List Section :	<input checked="" type="checkbox"/>
My Info Section :	<input checked="" type="checkbox"/>
Medications Section :	<input checked="" type="checkbox"/>
Health Issues :	<input checked="" type="checkbox"/>
Test Results :	<input checked="" type="checkbox"/>
My Immunizations :	<input checked="" type="checkbox"/>
Vital Signs :	<input checked="" type="checkbox"/>
Procedures :	<input checked="" type="checkbox"/>
Hospital Admissions :	<input checked="" type="checkbox"/>
Download My Data :	<input type="checkbox"/>

<< Previous Next >> Cancel

Confirm Access

Confirm Access

Complete the steps below to grant access.

Verify the information below.
Click the Back button to make changes.
Click the Add Access button to grant access.

PHR User Name:	blanding
Name:	Brandon Landing
Type of Access:	Limited Access

[<< Back](#) [Add Access](#) [Cancel](#)

Manage Access

Manage Access to My Personal Health Record (PHR)

The table below shows the people who can view your personal health information. If no one is listed, you have not given anyone access.

Click the [Add Access](#) button to give people access to your personal health information.

If you have given someone access, you can do one of the following:

Click on the [Update Access](#) icon to change the type of information they can see.

Click on the [Delete Access](#) icon to remove their access to your personal health information.

PHR User Name	Name	Type of Access	Update Access	Delete Access
jgrant	John Grant	Limited Access		
psherman	Patricia Sherman	Limited Access		
blanding	Brandon Landing	Full Access		

[Add Access](#)

[<< My Accounts](#)

Granting PHR Access

- Registered users.
- Verified users.
- Access can be updated at anytime.
- No limitations to the number of granted users.
- Cannot access **My Messages** for other users.
- **Download My Data** is disabled by default.

Visit Information Details

Appointment List

- Select **Visit** from **My Health Records** page.
- **Upcoming Tests, Upcoming Appointments, Past and Future Referrals** (test account).

MARY GRANT [Home](#) | [Help](#) | [Sign Out](#)
My health information from: 2013 DEMO HOSPITAL: Last Updated: June 20, 2014, 13:26:10, CST
Hello Mary Grant

Upcoming Tests

Date	Test
------	------

Upcoming Appointments

Visit Date and Time	Specialist	Location
---------------------	------------	----------

Past and Future Referrals

Date Time	Specialist	Location
-----------	------------	----------

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#) | [FAQ](#) | [Download Adobe Reader](#)

My Information

- Demographics (test account):
 - **About Me, Contact Information, Smoking Status, Allergies, Activities of Daily Living, My Care Team, My Visit Facility Address, My Visit Date.**

MARY GRANT [Home](#) | [Help](#) | [Sign Out](#)

My health information from: 2013 DEMO HOSPITAL: Last Updated: June 20, 2014, 13:26:10, CST Hello Mary Grant

The information on this page is from your IHS medical record at this facility. You can update this information by completing the Request for Correction/Amendment of [Protected Health Information \(PHI\) Form](#). Note that any changes you request will only be made to your record at this facility and not to any other facilities where you may receive medical care.

About Me

Birthdate: March 21, 1987
Age: 27
Race: American Indian or Alaska Native, Asian, White
Ethnicity: Not Hispanic or Latino
Preferred Language: English
Gender: Female

Contact Information

Address: 456 ANYWHERE AVE
PORTLAND, OR 97005
Preferred Email: GRANT.MARY@FREEEMAIL.NET
Preferred Phone: Tel: 1-555-555-1000
Preferred Method of Contact: e-mail

Smoking Status

Never smoker (Never Smoked)

Medications

- **Active Medications** tab (test account).
- **Medication History** tab (test account).

The screenshot displays a patient portal interface. On the left is a navigation menu with items: Appointments List, My Info, Medications (highlighted), Health Issues, Test Results, Immunizations, Vital Signs, My Messages, Procedures, Hospital Admissions, For More Information, and Download My Data. The main content area is titled 'Medications' and contains an informational message: 'The information below contains a list of the medications that you are currently taking. Click on the Medication History tab to view a historical record. Use the My Messages page to send a secure message to request a Medication refill'. Below this are two tabs: 'Active Medications' (selected) and 'Medication History'. A callout box instructs: 'Click once on a medication from the list below for instructions about how to use that medication (if available). Click again to make the drop box disappear, or click on the more info link for more information, such as possible side effects.' A table lists three active medications:

Medication Name	Prescription Number	Dose	Refills	Status	More Information
SODIUM BICARBONATE 650MG TAB	7374	650 (mg)	0 refills remaining	active	More Info
FINASTERIDE 5MG TAB	7371	10 (mg)	0 refills remaining	active	More Info
FLUOXETINE 20MG CAP*	990	40 (mg)	3 refills remaining	active	More Info

Below the first medication row, a detailed view is shown in a rounded box: 'TAKE ONE (1) TABLET BY MOUTH FOUR TIMES A DAY', 'Filled On:', and 'Good Until:'.

Health Issues

- Problem List (test account).
- Visit Diagnosis/Problem List (test account).

The screenshot displays a patient portal interface. On the left is a navigation menu with items: Appointments List, My Info, Medications, Health Issues (highlighted), Test Results, Immunizations, Vital Signs, My Messages, Procedures, Hospital Admissions, For More Information, and Download My Data. The main content area is titled 'My Health Issues' and contains a text box explaining that health issues identified during visits are listed below, with a link for more information. A callout box states: 'For more information about your health issues, click on an issue in the list below and then click on the more info link.' Below this is a table with columns: Issue, Date, and More Info. The table lists several health issues with their respective dates and 'More Info' links. A second callout box highlights a goal: 'Goals: Walk 15 minutes a day and lose 15 pounds. Plan of Care Change diet, quit drinking alcohol, exercise daily, and lose weight.'

Issue	Date	More Info
Sinus headache Sinus Headache	06/19/2014	More Info
Cardiac chest pain	05/14/2014	More Info
Diabetic retinopathy Diabetic retinopathy	04/29/2014	More Info
Neoplasm of accessory sinus	10/02/2012	More Info
Left maxillary sinus mass	10/02/2012	More Info
Sinusitis	09/20/2012	More Info

Test Results

- Most recent resulted lab results (test account).

The screenshot displays a patient portal interface. On the left is a vertical navigation menu with the following items: Appointments List, My Info, Medications, Health Issues, Test Results (highlighted in blue), Immunizations, Vital Signs, My Messages, Procedures, Hospital Admissions, For More Information, and Download My Data. The main content area is titled 'Test Results' and contains the following text: 'This page contain a list of your most recent lab results from this facility.' Below this is a section titled 'Recent Lab Results on 05/15/2014, 10, CST' with an expandable arrow. It contains a table with two columns: 'Lab Name' and 'Result'. The table has one row: 'HEMOGLOBIN' with a result of '18.1'. Below the table is a rounded box containing the text: 'Reference Range: 13.5-18', 'Interpretation: Abnormal', and a link for 'More Info'. At the bottom of the main content area are two more expandable sections, both titled 'Recent Lab Results on 05/14/2014, 10, CST'.

Lab Name	Result
HEMOGLOBIN	18.1

Reference Range: 13.5-18
Interpretation: Abnormal
[More Info](#)

Immunizations

- List of Vaccinations (test account):
 - Received and Historical.
 - Service Unit/Facility Record.

Appointments List	Immunization History		
My Info	The vaccinations you have received at this facility are listed below.		
Medications			
Health Issues			
Test Results			
Immunizations			
Vital Signs			
My Messages			
Procedures			
Hospital Admissions			
For More Information			
Download My Data			

Immunization Record	Date and Time	Status
INFLUENZA, NOS	01/06/2014	Completed
INFLUENZA, NOS	09/02/2010	Completed
Tdap		Due

Vital Signs

- **Vital Signs and Measurements (test account):**
 - Height, weight, temperature, blood pressure, etc.

The screenshot displays a patient portal interface. On the left is a vertical navigation menu with the following items: Appointments List, My Info, Medications, Health Issues, Test Results, Immunizations, Vital Signs (highlighted in blue), My Messages, Procedures, Hospital Admissions, For More Information, and Download My Data. The main content area is titled "Vital Signs and Measurements" and contains a text box stating: "See below for your most recent vital signs, including height, weight, temperature, blood pressure, heart rate, respiratory rate, and blood oxygen levels, that have been taken at this facility." Below this is a section titled "Vital Sign Measurements taken on 2014-05-14" which contains a table of vital signs.

Vital Signs	Result	Time
O2 % BldC Oximetry	70 %	11:30, CST
Heart Rate	48 /min	11:-0, CST
Weight Measured	164 [lb_av]	10:-0, CST
BMI (Body Mass Index)	32.0 kg/m2	10:-0, CST
Height	60 [in_us]	10:-0, CST
BP Systolic	190 mm[Hg]	
BP Diastolic	90 mm[Hg]	

My Messages

- Patient access to RPMS DIRECT (test accounts).

MARY GRANT [Home](#) | [Sign Out](#)
My health information from: 2013 DEMO HOSPITAL: Last Updated: June 20, 2014, 13:26:10, CST
Hello Mary Grant

You can send an email message to your health care team. Your email message will be delivered to demo.lisa@direct.ihc.gov.
demo.lisa@direct.ihc.gov may share your message with your health care team.
This e-mail should only be used for health information. Messages may be added to your medical record.
Do not use e-mail for emergencies. If you are having an emergency, call 911

Secure Messages [Welcome Mary Grant](#) [Preferences](#)

Mail

Inbox [Refresh](#) [Delete](#) [Compose](#) [Reply](#) [Reply All](#)

<input type="checkbox"/>	From	Subject	Date	Size	Link
<input type="checkbox"/>	John Williams	Other	Thu, 10 Jul 2014 15:29	183K	Link
<input type="checkbox"/>	Ravi Nistala	Message from Patient	Tue, 01 Jul 2014 16:10	1K	Link
<input type="checkbox"/>	Dr. Martin Green	An Important Message from your Healthcar...	Wed, 21 May 2014 11:14	1012B	Link
<input type="checkbox"/>	admin admin	Message from Patient	Fri, 16 May 2014 09:02	1K	Link
<input type="checkbox"/>	admin admin	Message from Patient	Fri, 16 May 2014 09:02	1K	Link
<input type="checkbox"/>	Dr. Martin Green	Other	Thu, 08 May 2014 08:55	999B	Link
<input type="checkbox"/>	Dr. Martin Green	No subject	Thu, 08 May 2014 08:54	997B	Link

« < 1 - 21 / 21 > »

[Folder Actions](#) [Accessibility](#) | [RPMS DIRECT Privacy Policy](#) | [IHS Web Privacy Policy](#) | [Freedom of Information Act \(FOIA\)](#) | [Contact Information](#) | [Download Adobe Reader](#)

[About PHR](#) | [My PHR Settings](#) | [Privacy Policy](#) | [Terms of Use](#) | [Contact Us](#) | [FAQ](#)

Procedures

- Facility Procedure Record (test account):
 - Received and Historical.

Recent Procedures

See below for a record of your recent procedures performed at this facility.

Procedure	Date
SINUS CT	10/02/2012
CHEST 2 VIEWS PA&LAT	09/20/2012

Hospital Admissions

- Inpatient visit only (test account).

Appointments List	Hospital Admissions
My Info	
Medications	
Health Issues	
Test Results	
Immunizations	
Vital Signs	
My Messages	
Procedures	
Hospital Admissions	
For More Information	
Download My Data	

Admission Date	Discharge Date	Admission Diagnosis	Discharge Diagnosis
05/14/2014	05/16/2014	CHEST PAIN NOS	CHEST PAIN NOS

Discharge Instructions:

You were admitted to Local Community Hospital on 05/14/2014 with chest pain and a diagnosis of Heart Disease. You were discharged from Local Community Hospital on 05/16/2014 with instructions to follow up with Dr. Rodriguez. Should you have any questions prior to discharge, please contact a member of your healthcare team. If you have left the hospital and have any questions, please contact your primary care physician.

Instructions:

1. No heavy lifting, straining, or nose blowing
2. If you experience any of the following symptoms, call your primary care physician or return to the Emergency Room:
 - Chest pain
 - Shortness of breath
 - Dizziness or light-headedness
 - Intractable nausea or vomiting
 - High fever
 - Uncontrollable bleeding
 - Pain or redness at the site of any previous intravenous catheter
 - Any other unusual symptoms
3. Schedule a follow up appointment with your primary care physician in one week

For More Information

- Additional learning resources.
- Consult health care team.

Appointments List	<p>For More Information</p> <p>Additional health education resources are listed below for your convenience. Consult your health care team about specific questions related to your medical record.</p> <p>Behavioral Health</p> <ul style="list-style-type: none">• Depression• Domestic Violence• Fetal Alcohol Syndrome Prevention <p>Cancer Resources</p> <ul style="list-style-type: none">• American Cancer Society• Cancer Prevention and Control• IHS Division of Epidemiology and Disease Prevention• National Cancer Institute• Native American Cancer Research Corporation
My Info	
Medications	
Health Issues	
Test Results	
Immunizations	
Vital Signs	
My Messages	
Procedures	
Hospital Admissions	
For More Information	
Download My Data	

Download My Data

- Human readable text format (test account).

The screenshot displays a patient portal interface. On the left is a vertical navigation menu with the following items: Appointments List, My Info, Medications, Health Issues, Test Results, Immunizations, Vital Signs, My Messages, Procedures, Hospital Admissions, For More Information, and Download My Data (highlighted in blue). The main content area is titled 'Download My Data' and contains the following text:

You can download your information in a file, which is easy to read and print. It will look like the information in the box below. You can view and print it before saving it to your computer. Click the download button to save a copy to your computer. Protect your health information. Download using a computer that you trust. Other people may be able to read your downloaded file. Save it in a safe place. If you are using a public or shared computer, you should delete the file when you are finished.

The sample report content is as follows:

```
---2013 DEMO HOSPITAL Continuity of Care Document from 2013 DEMO HOSPITAL---  
*****CONFIDENTIAL*****  
  
A Blue Button Report (produced by Indian Health Service CCD Generator)  
  
Friday, June 20, 2014 at 1:26:10 pm  
  
This Blue Button(R) summary is a copy of information which is available in  
your 2013 DEMO HOSPITAL Indian Health Service CCD Generator Personal Health  
Record (PHR). Your summary contains information that you entered and may  
include copies of information from other sources, such as your doctor's or  
your hospital's electronic health record, independent laboratory results,  
pharmacy records or claims which have been paid by your health plan. This
```

At the bottom right of the main content area is a 'Blue Button Download My Data' logo, which consists of a blue circle containing a white download icon, followed by the text 'Blue Button Download My Data'.

PHR Activity Log

- View **My Activity Log** link (My Health Records page).
- Search PHR activities (test account).

Search Your Activities

Select date From and date To, enter Activity Type, and click Search

From : (mm/dd/yyyy) To : (mm/dd/yyyy) My messaging activities Activity Type: --Activity type--
Download Documents
Forget User Name
Incorrect Answers
Login Failure
Log into the system
Password Change
Registration
Update Profile
Update Security Questions
View Download My Data
View Visit Information
View Health Issues
View Hospital Admissions
View Immunizations
View Medications
View More Information page
View My Info
View My Messages
View Procedures
View Test Results
View Vital Signs

Search Activity Type

- Search results (test account).
- Download report.

Search Your Activities

Select date From and date To, enter Activity Type, and click Search

From : (mm/dd/yyyy) To : (mm/dd/yyyy) My messaging activities Activity Type: ▼

Visited information from 10/01/2014 to 10/27/2014

Download Report ([PDF](#) | [XLS](#))

Activities found: 2

Activity Date	Activity
10/20/14 7:38 AM	User: MGrant opens the Secure Messages section of the 2.16.840.1.113883.3.454.1.8992.1.2085487349797 CCDA document
10/20/14 8:39 AM	User: MGrant opens the Secure Messages section of the 2.16.840.1.113883.3.454.1.8992.1.2085725355103 CCDA

My Messaging Activity Log

- Search **My Messaging Activities** (test account).

Search Your Activities

Select date From and date To, enter Activity Type, and click Search

From : (mm/dd/yyyy) To : (mm/dd/yyyy) My messaging activities Activity Type:

- Activity type--
- Account Lockout
- Invalid Login
- Log In
- Log Out
- Password Reset
- Receive Email
- Recipient Failure
- Send Email

My Messaging View Activity Type

- Search Results (test account).
- Download Report.

Search Your Activities

Select date From and date To, enter Activity Type, and click Search

From : (mm/dd/yyyy) To : (mm/dd/yyyy) My messaging activities Activity Type: ▼

Visited information from 06/01/2014 to 10/27/2014

Download Report ([PDF](#) | [XLS](#))

Activities found: 11

Activity Date	Activity
07/27/14 4:00 PM	Send Email to 'demo.lisa@direct.ihs.gov' with subject 'Appointment request' on '2014-07-27 16:00:08.0'

Other PHR Patient Functionality

- Update PHR profile settings.
- Update PHR password.
- Update PHR security questions.
- Change/remove access permissions.
- View other PHR accounts.
- Download raw visit information (XML).
- Help (user manual and FAQ).

Anticipated User Questions

- Is my information safe?
- Can I view my child's information?
 - Not at this time.
- I do not see my latest visit?
- How do I correct my information?
 - Protected Health Information (PHI) Form.
- How often is my PHR updated?
- Is the information in the PHR my complete IHS medical record?
 - No, some services, tests, and medical advice are marked as sensitive.
- Can I assess the PHR from my mobile device?
- I am a caregiver with access to someone else's PHR. Can I send a message to their healthcare team?
 - Not at this time.
- Other frequently asked questions can be found on the PHR FAQ page.

Patient Access (VDT) Measures

Meaningful Use Stage 2

- Eligible Provider Patient Electronic Access – VDT:
 - Measure A.
 - Measure B.
- Eligible Hospital Patient Electronic Access – VDT:
 - Measure A.
 - Measure B.

EP Patient Electronic Access Measures

- Measure A:
 - More than 50 percent of all unique patients seen by the EP during the EHR reporting period are provided timely (available to the patient within four business days after the information is available to the EP) online access to their health information.
- Measure B:
 - More than five percent of all unique patients seen by the EP during the EHR reporting period (or their authorized representatives) view, download, or transmit to a third party their health information.

EP Denominator and Exclusions

- IHS Measure Exclusion:
 - Case Management (clinic code 77), Laboratory Services (clinic code 76), Radiology (clinic code 63), Pharmacy (clinic code 39), and Emergency Room (clinic code 30) visits are excluded.
- Denominator:
 - The number of unique patients with one or more face-to-face visits with the EP as primary provider during the EHR reporting period, where the visit has a Service Category of A, S, O or M. Search for all visits up to the last day of EHR reporting period.
 - Exclusions: Any EP who: Conducts 50 percent or more of his or her patient encounters in a county that does not have 50 percent or more of its housing units with 3Mbps broadband availability according to the latest information available from the FCC on the first day of the EHR reporting period may exclude only the second measure.

<http://www.broadbandmap.gov>

EP Measure A Numerator

- Document either:
 - Patient education (Administrative Functions-Personal Health Record (AF-PHR)).or:
 - PHR handout was provided in the Patient Registration package before or during the report period.

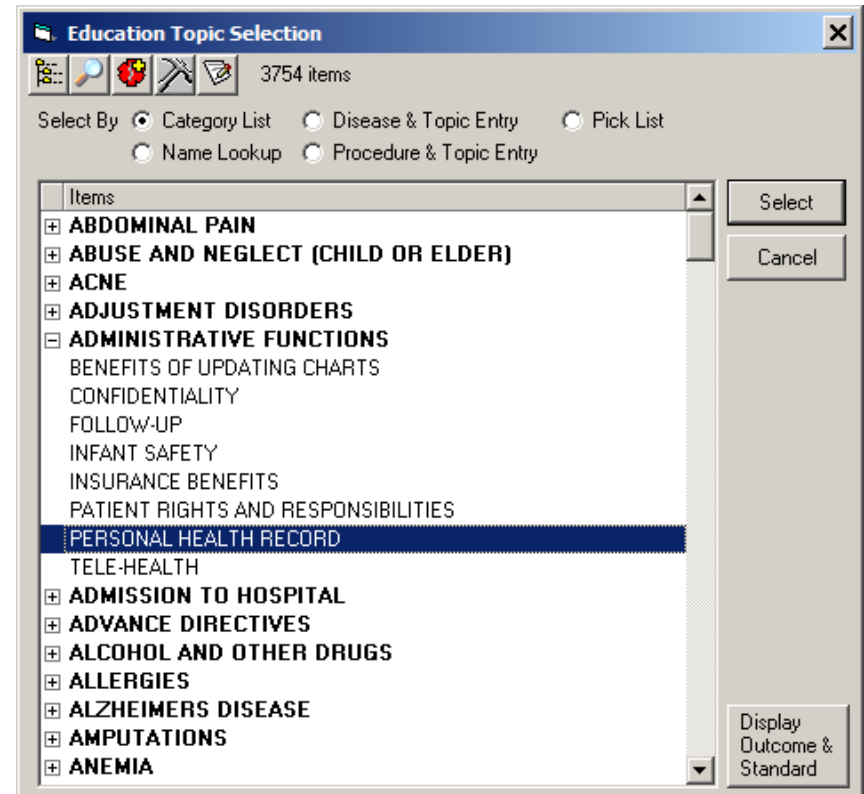
and:

- CCDA is updated (this should happen automatically every 24 hours).

A CCDA receipt confirmation from the HIE is logged within four business days of the visit (original document) or four business days of the date/time last modified (information is updated, lab results update etc.).

PHR Education Topic

- Personal Health Record Education Topic EHR entry.



PHR Access Handout

The Personal Health Record (PHR) is a website where you can view your health information. Your PHR is at:
<https://phr.ihs.gov>



You need to have access to the Internet or a data connection to use the PHR. You also need to sign up for your PHR.

What can you do with PHR?

- View your lab results
- Learn about your medications.
- Keep track of your health issues.
- View a list of your medications.
- Save a copy of your health information.
- Send an e-mail message to your health care team.
- Make sure the information in your medical record is correct.
- View a record of your immunizations.
- Share your health information with a caregiver or family member.

Is your health information safe?

Yes, your health information is secure. Be cautious when viewing or downloading your health information to a public computer. Always log out when you are finished looking at your PHR.

PHR
Personal Health Record



<https://phr.ihs.gov>

How to sign up for your PHR



Step 1: Create a PHR account

Register to use PHR

Step 3: Login to PHR

Step 1: Create a PHR account

1. Go to <https://phr.ihs.gov> in your web browser.
2. Click the button labeled "Register to use PHR."
3. Choose a username and password that you can remember.
4. You will be asked to enter some information about yourself. When you are finished, you will get a message asking you to go to your hospital or clinic to finish the registration process.

Step 2: Meet your PHR Registrar

Step 2: Meet your PHR Registrar
 You will need to meet with the hospital or clinic's PHR Registrar. This person will activate your account. Please bring a photo ID if you have one.

Step 3: Login to the PHR

After you talk with the PHR registrar, your PHR account will be ready.

1. Go to <https://phr.ihs.gov>.
2. Enter your username and password.
3. Select the health record you would like to view.
4. You can now view your health information.

For more information, visit the Indian Health Service at <http://www.ihs.gov>

EP Measure B Numerator

- The number of patients who have logged into their PHR.
 - Details:
 - RPMS sends EHR reporting period date range and Patient ID from denominator and queries API BPHRMUM (located in namespace BPHR).
 - API BPHRMUM returns: Patients recorded as having access to PHR and Date PHR accessed.

EH Patient Electronic Access Measures

- Measure A:
 - More than 50 percent of all unique patients discharged from the inpatient or emergency departments of the eligible hospital or CAH (POS 21 or 23) during the EHR reporting period have their information available online within 36 hours of discharge.
- Measure B:
 - More than five percent of all patients (or their authorized representatives) who are discharged from the inpatient or emergency department (POS 21 or 23) of an eligible hospital or CAH view, download or transmit to a third party their information during the EHR reporting period.

EH Denominator and Exclusions

- Denominator:
 - Count the number of unique patients discharged from an eligible hospital inpatient or emergency department during the EHR reporting period. A hospitalization is defined with a Service Category of H. An emergency department visit defined as clinic code of Emergency Department-30 AND a Service Category of A. Search for all discharges up to the last day of EHR Reporting Period.
 - Exclusions: Any eligible hospital or CAH that is located in a county that does not have 50 percent or more of its housing units with 3Mbps broadband availability according to the latest information available from the FCC on the first day of the EHR reporting period is excluded from the second measure.

<http://www.broadbandmap.gov>

EH Measure A Numerator

- Document either:
 - Patient education (Administrative Functions-Personal Health Record (AF-PHR)).or:
 - PHR handout was provided in the Patient Registration package before or during the report period.

and:

- CCDA is updated (this should happen automatically every 24 hours).

A CCDA receipt confirmation from the HIE is logged within four business days of the visit (original document) or four business days of the date/time last modified (information is updated, lab results update etc.).


EH Measure B Numerator

- The number of patients who have logged onto their PHR.
 - Details:
 - RPMS sends EHR reporting period date range and Patient ID from denominator and queries API BPHRMUM (located in namespace BPHR).
 - API BPHRMUM returns: Patients recorded as having access to PHR and Date PHR accessed.

EHR Patient Access Update

- BMW Web Browser Client.

For better user experience, please close the browser and run the application from the installed programs. Close

 **Log In** Version 2.5 t4

Access Code

Verify Code

Database

THERE IS NO RIGHT OF PRIVACY IN USE OF THIS SYSTEM
You are accessing a U.S. Government information system, which includes (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only. Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties. By using this information system, you understand and

BMW Patient Search

The screenshot shows a web application interface for patient search. At the top, there is a navigation bar with the following elements: a 'Register Patient' button, a search input field containing 'demo,patient', an 'Advanced Search' button, a user profile indicator '2013 DEMO...', and three utility icons (gear, lock, power). Below the search bar, a dropdown menu displays four search results, each with patient name, SSN, and HRN. The results are:

DEMO,PATIENT BABYONE 01/01/2014 (36w) FEMALE	SSN 612010114P HRN 11000
DEMO,PATIENT BARBARA 01/01/1968 (46y) FEMALE	SSN 612010168P HRN 111
DEMO,PATIENT J JR <i>LERR, TODD G JR</i> 06/07/2009 (5y 3m) MALE	SSN XXX-XX-8408 HRN 133778 Phone 15555557512
DEMO,PATIENT NONFORM 02/01/1978 (36y) MALE	SSN 652020178P HRN 123123

At the bottom right of the search results area, it says 'Page 1'.

Patient Access

- Click **PHR Access**.

The screenshot displays a patient profile page with the following details:

- Header:** Register Patient, Advanced Search, 2013 DEMO...
- Patient Info:** DEMO,PATIENT NONFORM, SSN 652020178P, HRN 123123, Eligibility Status CHS & DIRECT, RHI NO, Sensitive NO, Veteran NO.
- Navigation:** Profile, Benefits, Appointments, ADT, Record Flags, Print.
- Demographics:** Family, Tribal, Names & HRN, Document Summary, Legal Documents, Veteran, Migrant/Homeless, Notes, Errors/Warnings.
- Personal Detail:** Ethnicity NOT HISPANIC OR LATINO, SELF IDENTIFICATION; Classification/Beneficiary INDIAN/ALASKA NATIVE; Primary Language ENGLISH; Preferred Language ENGLISH; English Proficiency VERY WELL; Employment VIDEO PLUS, FULL-TIME; Religious Preference; Place of Birth; Race AMERICAN INDIAN OR ALASKA NATIVE.
- Address:** 123 ANYWHERE DR, ALBUQUERQUE, NEW MEXICO, 87108; Home Phone 5055551111; Work Phone; Other Phone; E-mail; Send Generic Info NO; PHR Handout. The **PHR Access** button is circled in red.
- Emergency Contact:** DEMO,PATIENT, 123 ANYWHERE DR, ALBUQUERQUE, NEW MEXICO, 87108; Relationship SPOUSE; Phone Number 5055551111; Work Phone.
- Footer:** Patients, Benefits, Prior Auths, Scheduling, ADT, CQM, Settings, Reports, Tasks.

Record PHR Handout

- Numerator of Measure A.
- Enter **PHR Handout Date** and click **Save**.

The screenshot shows a patient record form for 'PHR Access'. The patient information includes: DEMO, PATIENT NONFORM; SSN: 652020178P; HRN: 123123; Eligibility Status: CHS & DIRECT; RHI: NO; Sensitive: NO; Veteran: NO; Last Updated: 9/19/2013 (STEARLE, CARL); PCP. The form has three main input fields: 'PHR Access' (a dropdown menu), 'PHR Access Date' (with a date picker icon), and 'PHR Handout' (with a date picker icon). The 'PHR Handout' field is circled in red, and the label 'PHR Handout Date' is also circled in red. At the bottom right, there are 'Save' and 'Cancel' buttons. The bottom navigation bar includes 'Patients', 'Benefits', 'Prior Auths', 'Scheduling', 'ADT', 'CQM', 'Settings', 'Reports', and 'Tasks'.

Record PHR Access

- Numerator of Measure B.

The screenshot displays a patient record for "DEMO, PATIENT NONFORM" with SSN 652020178P, HRN 123123, and birth date 02/01/1978. The interface includes a search bar, a navigation menu at the bottom, and a main content area with two sections: "PHR Access" and "PHR Handout".

PHR Access Section:

PHR Access	PHR Access Date
<input type="text"/>	<input type="text" value="Enter date"/>

PHR Handout Section:

PHR Handout Date	Remove
08/11/2014	<input type="button" value="Remove"/>

Buttons for "Save" and "Cancel" are located at the bottom right of the form.

PHR Access Options

- Select **Yes** or **No** for PHR access.
- Enter **PHR Access Date** and click **Save**.

The screenshot displays a patient registration interface. At the top, there is a search bar with 'Register Patient' and 'Advanced Search' options. The patient information section shows 'DEMO, PATIENT NONFORM' with SSN 652020178P, HRN 123123, and eligibility status 'CHS & DIRECT'. The PHR Access form is the central focus, featuring a dropdown menu for 'PHR Access' with 'YES' and 'NO' options, a date field for 'PHR Access Date', and a table for 'PHR Handout' with a 'Remove' button. The interface includes a navigation bar at the bottom with tabs for 'Patients', 'Benefits', 'Prior Auths', 'Scheduling', 'ADT', 'COM', 'Settings', and 'Reports', along with a 'Tasks' indicator.

PHR Access	PHR Access Date	PHR Handout
YES		08/11/2014 Remove
NO		

Patient Access Completed Entries

PHR Access

PHR Access: PHR Access Date: PHR Handout:

PHR Access	PHR Access Date	Remove	PHR Handout Date	Remove
YES	09/10/2014	Remove	08/11/2014	Remove



Questions and Discussion