

September 15, 2016

Dear Patient:

We are writing to let you know about an important change taking place at the Rapid City Indian Health Service (IHS) Hospital (Sioux San), located at 3200 Canyon Lake Drive. The Hospital will temporarily close its Emergency Department on September 20, 2016 at 8 a.m.

Your health care is important to us, and we want to make sure you know how the changes in Emergency Department services will affect you. Most important for you to know is that Sioux San Hospital is still open. Sioux San Hospital will continue to treat you and your family when you are in need of urgent care services 24 hours a day, 7 days a week.

Along with this letter, we have included an information sheet that will help you understand what things can be treated with urgent care and what things are considered emergencies. If you or a family member needs emergency care, you should call 911 or go to the emergency department nearest you. The nearest emergency department to Sioux San is the emergency department at Rapid City Regional Hospital, located at 53 Fairmont Blvd, Rapid City, SD 57701.

In addition to urgent care services, Sioux San will continue to provide and improve the quality of outpatient care services. We look forward to continuing to provide these services to you and your family.

If you have specific questions about the planned temporary closure of the Sioux San Emergency Department or any other questions, please call the Sioux San Urgent Care information number at 605-355-2334.

Please remember, beginning September 20th, if you or a family member has a medical emergency, you should call 911 or go to the nearest 24-hour emergency department in Rapid City, South Dakota.

Sincerely,

Kevin Stiffarm  
Chief Executive Officer (Acting)