Indian Health Service
The Federal Health Program for American Indians and Alaska Natives

Patient Benefits Coordinators
Winnebago Indian Health Service

• Winnebago and Omaha Tribes of Nebraska

• Over 10,000 members

• Nebraska, Iowa, and South Dakota
Patient Benefits Coordinator

- Enroll all eligible service unit population with alternate resources
- Serve as a patient advocate for those who need assistance when applying for an alternate resource program
- Provide education and training to staff about alternate resource programs and changes in the healthcare industry
- Act as a liaison between federal, state, local, and tribal agencies
Contract Health Services

• CHS funds are limited to the medical or dental services considered medically necessary and listed within the established Area IHS medical/dental priorities.

• An individual must apply for and use all alternate resources that are available and accessible, such as Medicare A and B, state Medicaid, state or other federal health program, private insurance, etc.

• The IHS facility is also considered a resource, and the CHS funds may not be expended for services available at IHS facilities.

• I H S is the "payor of last resort" of persons defined as eligible for CHS
Third Party Eligibility
FY 2011

- Medicare Part A: 985
- Medicare Part B: 845
- Medicare Part D: 367
- Medicaid: 2,845

Legend:
- Medicare Part A
- Medicare Part B
- Medicare Part D
- Medicaid
Winnebago IHS Hospital
Third Party Eligibility

<table>
<thead>
<tr>
<th></th>
<th>FY08</th>
<th>FY09</th>
<th>FY10</th>
<th>FY11</th>
<th>FY12</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priv Ins</td>
<td>1,283</td>
<td>1,219</td>
<td>1,402</td>
<td>1,498</td>
<td>1,503</td>
</tr>
<tr>
<td>Medicaid</td>
<td>698</td>
<td>959</td>
<td>1,358</td>
<td>1,439</td>
<td>1,376</td>
</tr>
<tr>
<td>Medicare Part B</td>
<td>455</td>
<td>475</td>
<td>499</td>
<td>524</td>
<td>539</td>
</tr>
<tr>
<td>Medicare Part A</td>
<td>537</td>
<td>555</td>
<td>575</td>
<td>608</td>
<td>625</td>
</tr>
</tbody>
</table>
Medicare Benefits

Part A - Hospital Coverage

Part B - Medical Insurance

Part C - Medicare Advantage Plans

Part D - Prescription Drug Plans
Medicaid and CHIP

Eligibility Requirements

• Disabled Individuals
• Pregnant Woman
• Children
• And some parents
Disability, Retirement, Widow’s Benefits, and Survivor’s Benefits

• Age
• Education
• Work Experience
• Physical/Mental Conditions
Five Step Process

• Work Activity

• Medical severity of your impairment

• Medical severity of your impairment meets the duration requirement and equals one of our listings through the SSA

• Residual functional capacity and your past work

• Age, education, and work experience
**Hepatitis C**

- Chronic Liver Disease with Liver Cell Necrosis
- Chronic Hepatitis and Alcoholic Liver Disease
- Chronic Viral Hepatitis caused by Hep C virus
- Gastrointestinal Hemorrhaging from varices, requiring transfusions
- Ascites of the hydrothorax
- Spontaneous Bacterial peritonitis infection
- Renal Failure associated with Chronic liver Disease
- Hypoxemia associated with Chronic Liver Disease
- Neuropsychiatric disorder characterized by abnormal behavior
- End-Stage Liver Disease
Human Immunodeficiency Virus

- Bacterial infections
- Fungal infections
- Protozoan or helminthic infections:
  - Viral infections
  - Malignant neoplasms
  - Hematologic abnormalities
  - Neurological abnormalities
Monthly Exception Report

- Patients under 18 without third-party coverage who may be eligible for the Medicaid/CHIP Program

- Patients over 65 without third-party coverage who may be eligible for Medicare A, B, and Part D
HOW CAN I/T/U PROVIDERS IMPROVE ON ACCESSING PUBLIC BENEFITS FOR THEIR COMMUNITIES

• Implement an Action Plan
• Keep statistics on your communities
• Provide regular education and training to your communities
• Be proactive rather than reactive
• Hold regularly scheduled meetings with your service area
• Report your progress with the local Tribal leadership
• Assist the elders if they require assistance, e.g. home visits, application assistance, transportation, etc.
• Resources – have promotional items made
• Training – “your outreach effectiveness depends on your knowledge of programs and patience!”
Useful Tools

- Exception Report
- Page 5
- Appointment List
- Trainings
www.ihs.gov
www.ssa.gov
www.cms.gov
www.Medicare.gov
www.wikipedia.com
www.allsup.com

Flute music by Robert Mirabal and Rare Tribal Mob