

<b><u>IHS Strategic Plan 2018-2022 Tribal Consultation and Urban Confer Timeline</u></b>	
(September 2017 – February 2018)	
September	Announcement: Tribal Consultation and Urban Confer on IHS Strategic Plan for 2018-2022
September - October	Gathering Input: 30-day comment period on draft IHS Strategic Plan Goals and Objectives framework at listening sessions, Webinars and in person meetings
November - December	Tribal-Federal Workgroup: To review input and draft IHS Strategic Plan goals, objectives, strategies and measures.
January	Comment Period: 30-day comment period on draft IHS Strategic Plan
February	Agency Review, Decision and Publication of IHS Strategic Plan

### **Draft Framework for IHS Mission, Vision, Goals, and Objectives**

**Mission** - To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

**Vision** - A health system that promotes Tribal ownership and pride.

**Goal 1:** To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people.

#### Objectives:

1. Recruit, develop, and retain a dedicated, competent, caring workforce.
2. Build, strengthen, and sustain collaborative relationships.
3. Increase access to quality health care services.

**Goal 2:** To promote excellence and quality through innovation of the Indian health system into an optimally performing organization.

#### Objectives:

1. Create quality improvement capability at all levels of the organization.
2. Provide care to better meet the health care needs of Indian communities.

**Goal 3:** Strengthen IHS program management and operations

#### Objectives:

1. Improve communication within the organization, with Tribes and other stakeholders, and with the general public.
2. Secure and effectively manage assets and resources.
3. Modernize information technology and information systems to support data-driven decisions.

# IHS Strategic Plan 2018-2022

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IHS LISTENING SESSION

OCTOBER 18, 2017



# Today's Listening Session Agenda

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- HHS Strategic Plan Update
- IHS Strategic Plan Request for Feedback
- Overview of the draft IHS Framework
- Participants to share preliminary thoughts and ask questions



# HHS Strategic Plan Update

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## HHS Strategic Plan

- A draft HHS 2018-2022 Strategic Plan is available for public review and comment until October 27, 2017 at: <https://www.hhs.gov/about/draft-strategic-plan/index.html>
- HHS is requesting comments from Tribes, tribal organizations, and urban Indian organizations.
- Next Tribal Leader call: Thursday, October 19<sup>th</sup> from 3-4pm (EST)  
Telephone: 1-866-738-2875  
Passcode: 5626986



# IHS Dear Tribal and Urban Indian Leader Letters

SEP 15 2017

- September 15 - IHS initiates Tribal Consultation and Urban Confer on the Strategic Plan
- September 22 – IHS follow up letter
- Tribal Leaders:  
<https://www.ihs.gov/newsroom/triballeaderletters/>
- Urban Leaders:  
<https://www.ihs.gov/newsroom/urbanleaderletters/>

Dear Tribal and Urban Indian Organization Leader:

I am writing to initiate a Tribal Consultation and Urban Confer on the Indian Health Service (IHS) Strategic Plan. The IHS is beginning a process for the development of a 5-year IHS Strategic Plan (2018-2022). This will coincide with the development of a Department of Health and Human Services Strategic Plan for 2018-2022.

I have enclosed an initial draft framework of the IHS Strategic Plan. This includes the Mission, Vision, Goals, and Objectives that will form the structure for development of implementation strategies and ways to measure success.

Through October 31, 2017, I am seeking your comments and recommendations on this initial framework:

*Do the IHS Mission, Vision, Goals, and Objectives reflect the direction and priorities you feel IHS should pursue over the next 5 years?*

In conjunction with the Consultation and Confer, the IHS will seek your input on the draft goals and objectives via in-person sessions and conference calls. These meetings will be posted on the IHS Calendar Web site at <http://www.ihs.gov/ihscalendar>.

Additional information will be provided next week about the process for providing comments and on the formation of a short-term IHS Strategic Planning Workgroup and their role in the Strategic Planning process.

Thank you for your support and partnership. I look forward to your views and comments.

Sincerely,

/Michael D. Weahkee/

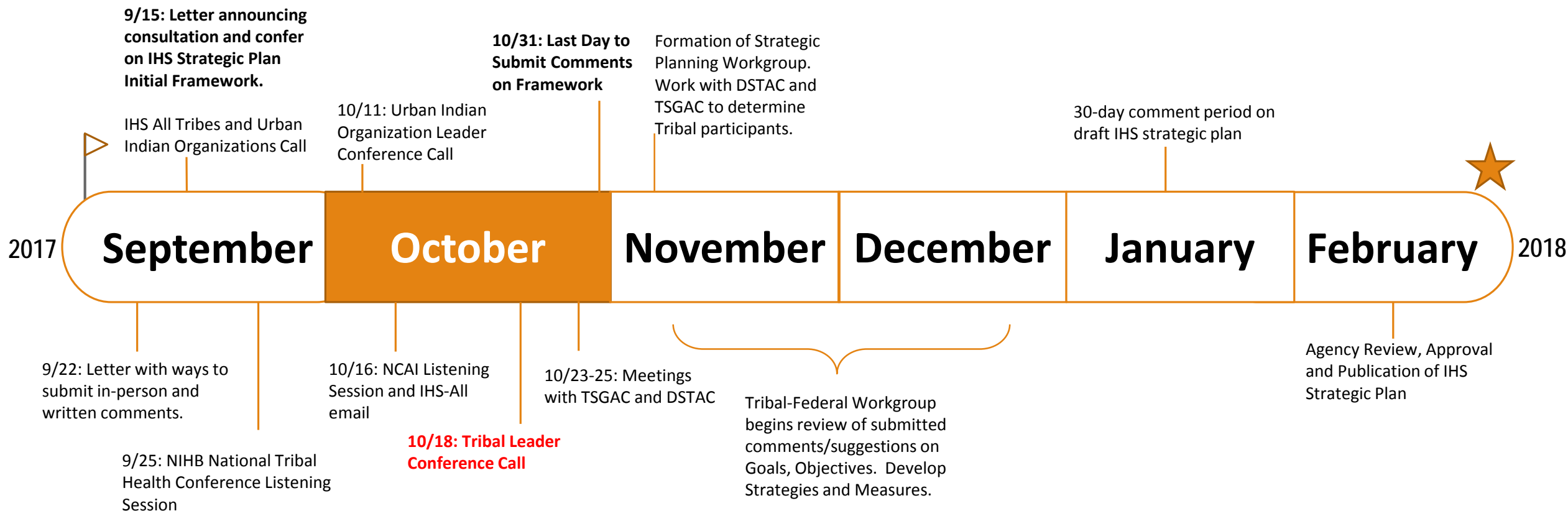
RADM Michael D. Weahkee, MBA, MHSA  
Assistant Surgeon General, U.S. Public Health Service  
Acting Director

Enclosure

*IHS Strategic Plan 2018-2022 Tribal Consultation and Urban Confer Timeline and Draft Framework for IHS Mission, Vision, Goals, and Objectives*



# IHS Strategic Plan Proposed Timeline





# Ways to Provide Feedback

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## Listening Sessions at National Meetings

### Conference Calls

- October 11 – Urban Indian Leaders, 3-4pm (EST)
- October 18 – Tribal Leaders, 3-4 pm (EST)

Check IHS calendar link for upcoming meeting dates: <https://www.ihs.gov/ihsclendar/>

Email, subject line “IHS Strategic Plan 2018-2022”

- [urbanconfer@ihs.gov](mailto:urbanconfer@ihs.gov) – Urban Leaders
- [consultation@ihs.gov](mailto:consultation@ihs.gov) – Tribal Leaders
- [IHSstrategicplan@ihs.gov](mailto:IHSstrategicplan@ihs.gov) – IHS Employees (download Comment Template at [home.ihs.gov](http://home.ihs.gov))

## Postal Mail

- Indian Health Service
- Attention: IHS Strategic Plan 2018-2022
- 5600 Fishers Lane, Mail Stop: 08E86
- Rockville, MD 20857



# Goal and Objective Framework

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Why start with draft Goal and Objective framework?

- Following a process similar to the HHS Strategic Planning process
- Short time line to develop an IHS Strategic Plan (in conjunction with HHS Strategic Plan)
- To provide Tribes and Urban Indian Organizations with a framework as a starting point for discussion and comments.



# Framework Definitions

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## **Goals**

Broad Initiatives that enable the plan's mission to be realized

## **Objectives**

Changes, outcomes, and impact a plan is trying to achieve

## **Strategies**

Related activities to fulfill strategic objectives

## **Measures**

How IHS will measure progress or success on the strategy



# Comments and Recommendations

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**Do the IHS Mission, Vision, Goals and Objectives reflect the direction and priorities you feel IHS should pursue over the next 5 years?**



# IHS Mission and Vision (Draft)

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## Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level.

## Vision

A health system that promotes Tribal ownership and pride.



# Goal 1 and Objectives (Draft)

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Goal 1: To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people.

## Objectives:

1. Recruit, develop and retain a dedicated, competent, caring workforce.
2. Build, strengthen and sustain collaborative relationships.
3. Increase access to quality health care services.



# Goal 2 and Objectives (Draft)

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Goal 2: To promote excellence and quality through innovation of the Indian health system into an optimally performing organization.

## Objectives:

1. Create quality improvement capability at all levels of the organization.
2. Provide care to better meet the health care needs of Indian communities.



# Goal 3 and Objectives (Draft)

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Goal 3: Strengthen IHS program management and operations.

## Objectives:

1. Improve communication within the organization, with Tribes and other stakeholders, and with the general public.
2. Secure and effectively manage assets and resources.
3. Modernize information technology and information systems to support data driven decisions.



# Listening Session – IHS Strategic Plan

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**Do the IHS Mission, Vision, Goals and Objectives reflect the direction and priorities you feel IHS should pursue over the next 5 years?**

- Please introduce yourself:
  - Name
  - Title
  - Tribe / Organization



# Questions

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