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1.0 Summary of Changes

1.1 Modifications

- The functionality to reverse a claim was modified to recognize captured claims for prescriptions returned to stock.
- The option to Enter/edit unbillable drug names had a bug which caused this option to stop working properly. This option should now work as documented.
- The Grace Period field was modified in the Insurance Selection Parameter (SYS) to now be able to enter in 0 days; before, the user was only able to select 1–9999 days.

1.2 Resolutions to Help Desk Calls

- HEAT #28224: Drugs that are set as unbillable drugs are crossing over to Point of Sale.
- HEAT #27929: Unable to reverse captured claims.
- HEAT #28281: Grace Period field was modified in the Insurance Selection Parameter (SYS) to now be able to enter in zero days.

1.3 Formats to Resolve Help Desk Calls

- HEAT #28337: MEMBERHEALTH MPD PDP 5.1–Added PCN: PDP
  BIN: 610211
  PCN: PDP

- HEAT #27067, 28032, & 29396: BCBS FED EMP 5.1–Added Certification code
  BIN: 610239
  PCN: FEPRX

- HEAT #27067: INLAND EMPIRE HLTH 5.1
  BIN: 600428
  PCN: 02550000

- HEAT #27931: MEDIMPACT74004 PARTD 5.1
  BIN: 003585
  PCN: 74004

- HEAT #27931: MEDIMPACT74250 PARD 5.1
• HEAT #28273: MEDIMPACT93340 5.1
  BIN: 003585
  PCN: 93340

• HEAT #27778: CAREMARK PCS 5.1
  BIN: 610415
  PCN: PCS

• HEAT # 33369: MEDIMPACT34086 5.1
  BIN: 003585
  PCN: 34086

• HEAT # 32228: BENECARD PBF 5.1
  BIN: 014179
  PCN: 9743
2.0 Patch 41 Details

2.1 Reverse a Paid Claim

POS → U → U → REV

In the Point of Sale user screen, the Reverse a Paid Claim (REV) functionality was modified to recognize “captured claims” for prescriptions that are returned to stock.

Once the REV option has been selected, the user will be prompted to select a line number to reverse. When the reversal process has finished, the claim line will state *REVERSAL* Reversed Paper Claim.

```
PHARMACY POINT OF SALE    Mar 10, 2011 15:36:22          Page:   1 of 1
All prescriptions for patient DUCK, DONALD
With activity in the past 365 da

#       PATIENT/PRESCRIPTION         **
1  done DUCK, DONALD  electronic  
2       AMOXICILLIN/CLAV=  250M 19,2010 *REVERSAL* Reversed paper claim[Previous
3       ACETAMINOPHEN/CODEINE= 6,2010 *REVERSAL* Reversed paper claim[Previous

<<<   Enter ?? for more actions  >>>
NEW  Send new claims DIS  Dismiss patient RCA  Request cancellation
CU   Continuous update SP   Print single patient REV  Reverse a paid claim
CLO  Close Claim PA   Print all RES  Resubmit a claim
EV   Edit view screen LOG  Print claim log REC  Print receipt/DUR info
Select Action:Quit/
```

Figure 2-1: Example of the Reverse a paid claim option.

2.2 Enter/Edit Unbillable Drug Names

The option to Enter/edit unbillable drug names had a bug that caused this option to stop working. This option should now work as documented. When entering unbillable drugs, you will need to see your local Information Technology (IT) person.

At the “Unbillable Drug Name” prompt, enter the MUMPS command:

\[ \text{I } (\text{X["(OMNI)"] | | X["(SAMPLE)"]}) \]

You also have the option to select a specific insurer that will allow them to enter a specific unbillable drug.
Unbillable/Billable POS items menu

OTC    Set billable status of OTC drugs
NDC    Enter/edit unbillable NDC #'s
NAME   Enter/edit unbillable drug names

Select Unbillable/Billable POS items menu Option: NAME Enter/edit unbillable drug names

*****  Name-based rules for billable insurances  *****
Enter Mumps IF commands to set $T true or false (True means Unbillable if you're entering Unbillable rules; True means Billable if you're entering Billable rules) The variable X contains the drug name, converted to uppercase.

** First, the system-wide defaults: **

UNBILLABLE DRUG NAME:
I (X"(OMNI)") || (X"(SAMPLE)")

Edit? NO// NO

** Rules for specific insurances **
(Note: if the system-wide rule says the drug is billable, then only the insurer's unbillable test is made, and conversely, if the system-wide test says unbillable then only the insurer's billable test is made.)

Select ABSP INSURER NAME:

Figure 2-2: Example of Enter/Edit Unbillable Drug Names Option.

2.3 Grace Period

POS→ MGR→ SET→ INS→ SYS
POS→ MGR→ SET→ INS→ ADV

The Grace Period field was modified in the Insurance Selection Parameter (SYS) to now be able to enter in 0 (zero) days; before, the user was only able to select 1–9999 days. The Grace Period field will determine the number of days Point of Sale will bill up to after a termination date has been entered into Patient Registration Page 4.

If the Grace Period field is left blank in the Advanced Setup of Insurer (ADV) and in the Insurance Selection Parameters (system-wide) (SYS), the system will automatically default to bill up to 30 days.
If the Grace Period field is left blank in the Advance Setup of Insurer (ADV) and the Insurance Selection Parameters (system-wide) (SYS) is populated with a number between 1–9999 days, Point of Sale will bill that insurer up to the number of days that is populated in the Grace Period field. If sites do not wish to bill an insurer after the termination date, 0 will need to be entered into the Grace Period field.

Figure 2-3: Example of Insurance Selection Parameters (system-wide) (SYS)–Grace Period

Select ABSP INSURER NAME: RX D-HUMANA RX PLAN
NAME: RX D-HUMANA RX PLAN/
RX - NCPDP Record Format: CAREPLUS HP HUMANA PDP 5.1
//
INSURER NPI FLAG:
RX - DIAL OUT TO: ENVOY DIRECT VIA T1 LINE//
RX - PRICING METHOD: STANDARD//
RX - Dispensing Fee:
| GRACE PERIOD: | 0 / / |
| RX - Help Telephone #: | |
| RX PRIORITY: | 605// |
| WORKERS COMP INSURANCE: NEVER USE FOR WORKERS COMP// |

Figure 2-3: Example of Advance Set Up of Insurer–Grace Period
3.0 Patch 41 Heat Change Details

- HEAT #28337: MEMBERHEALTH MPD PDP 5.1–Added in PCN
  BIN: 610211
  PCN: MED

- HEAT #27067: BCBS FED EMP 5.–Add Certification code (NCPDP Field 110)
  BIN: 610239
  PCN: FEPRX

- HEAT #27067: INLAND EMPIRE HLTH 5.1–New Format
  BIN: 600428
  PCN: 02550000

- HEAT #27931: MEDIMPACT74004 PARTD 5.1–New Format
  BIN: 003585
  PCN: 74004

- HEAT #27931: MEDIMPACT74250 PARD 5.1–New Format
  BIN: 003585
  PCN: 74250

- HEAT #28273: MEDIMPACT93340 5.1–New Format
  BIN: 003585
  PCN: 93340

- HEAT #33369: MEDIMPACT34086 5.1–New Format
  BIN: 003585
  PCN: 34086

- HEAT #32228: BENECARD PBF 5.1–New Format
  BIN: 014179
  PCN: 9743

- HEAT #28224: Fix bug in code that causes special coding for UNBILLABLE CLAIMS by NAME to no longer work.

- HEAT #28281: Grace Period field was modified in the Insurance Selection Parameter (SYS) to now be able to enter in zero days.

- HEAT #27929: Unable to reverse “captured claims.”
Contact Information

If you have any questions or comments regarding this distribution, please contact the OIT Help Desk (IHS).

**Phone:** (505) 248-4371 or (888) 830-7280 (toll free)
**Fax:** (505) 248-4363
**Web:** [http://www.ihs.gov/GeneralWeb/HelpCenter/Helpdesk/index.cfm](http://www.ihs.gov/GeneralWeb/HelpCenter/Helpdesk/index.cfm)
**E-mail:** support@ihs.gov
Document Set-Up Instructions

To set up the Title Page, change the text of the following Title Page styles:

<table>
<thead>
<tr>
<th>Title Page Style</th>
<th>Text</th>
</tr>
</thead>
</table>
| Title Page       | Application Name  
Select the text only, and replace.  
Example, Accounts Receivable |
| Namespace        | Namespace, within parentheses  
Select Namespace, and replace.  
Example, (BAR) |
| Version          | Version #.#  
Select #.# and replace,  
Example Version 2.0 |
| month_year       | Month Year  
Select Month Year text only, and replace  
Example: June 2008 |

When finished, delete this section from the document.