



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Pharmacy Auto Refill System (BEX)

Installation Guide and Release Notes

Version 1.0
April 2004

Information Technology Support Center
Division of Information Resources
Albuquerque, New Mexico

PREFACE

This manual contains the installation guide for the IHS RPMS Pharmacy Auto Refill System. Included are release notes that should be shared with all users of the system and installation instructions.

TABLE OF CONTENTS

1.0	RELEASE NOTES	1
2.0	INSTALLATION NOTES.....	2
2.1	General Information	2
2.2	Contents of Distribution.....	2
2.3	Required RPMS Resources (Minimum Software)	2
3.0	INSTALLATION	3
3.1	Installation Instructions	3
3.2	Sample Install	4
4.0	CONTACT INFORMATION.....	6

1.0 Release Notes

The Pharmacy Auto Refill system allows RPMS to interact with a commercial automated telephone system (AudioCare®) to refill prescriptions. The system will also check on prescription status and provide feedback to patients who are calling to have prescriptions refilled.

2.0 Installation Notes

Prefix: BEX

Current Version: Version 1.0

Warning: Read entire notes file prior to attempting any installation.

2.1 General Information

- Make a copy of this distribution for off-line storage.
- Print all notes/readme files.
- It is recommended that the terminal output be captured during the installation process, should problems arise

2.2 Contents of Distribution

- bex_0100.k Kids file containing software
- bex_010u.pdf User Manual in PDF format
- bex_010i.pdf Installation Guide and Release Notes in PDF format
- bex_010t.pdf Technical Manual in PDF format

2.3 Required RPMS Resources (Minimum Software)

Package	Minimum Version
Kernel	v8 or higher
FileMan	v21 or higher
Outpatient Pharmacy	v6.0 patch 4

Sites who want to use the AudioCare ® automated refill call-in system will need to contact the company to obtain a contract for the equipment. Account representatives are Alex Seligson, (610) 296-9840 ext. 105, and Wendy Michaels, (610) 296-9840 ext. 170.

3.0 Installation

3.1 Installation Instructions

1. D ^XPKDRN (KIDS Menu)
2. Select Load a Distribution.
3. Select a Host File
4. Put in the filename 'bex_0100.k' preceded by the Unix or NT path to the file.
5. After you have loaded the package, select the install option.
6. Install name is BEX TELEPHONE REFILL 1.0.
7. When prompted, enter the Pharmacy Site to configure the site parameters.
(See sample installation session.)

3.2 Sample Install

```
[PRD,CIM]>D ^XPKRN

KIDS 8.0

Select KIDS OPTION: LOAD A DISTRIBUTION
Enter a Host File: d:\temp\bex_0100.k

KIDS Distribution saved on Oct 21, 2002@08:09:34
Comment: VEX Pharmacy Automated Refill System

This Distribution contains Transport Globals for the following Package(s):
  BEX TELEPHONE REFILL 1.0
Distribution OK!

Want to Continue with Load? YES//
Loading Distribution...

  BEX TELEPHONE REFILL 1.0
Use INSTALL NAME: BEX TELEPHONE REFILL 1.0 to install this Distribution.

PRD 12d8>D ^XPKRN

KIDS

Select KIDS OPTION: INSTALL PACKAGE(S)
Select INSTALL NAME:    BEX TELEPHONE REFILL 1.0      Loaded from Distribution
  Loaded from Distribution 10/21/02@08:10:34
    => VEX Pharmacy Automated Refill System ;Created on Oct 21, 2002@08:09:3

This Distribution was loaded on Oct 21, 2002@08:10:34 with header of
  VEX Pharmacy Automated Refill System ;Created on Oct 21, 2002@08:09:34
It consisted of the following Install(s):
BEX TELEPHONE REFILL 1.0
Checking Install for Package BEX TELEPHONE REFILL 1.0

Install Questions for BEX TELEPHONE REFILL 1.0

Incoming Files:

  19080.1  DHCP REFILL TRANSACTION
Note: You already have the 'DHCP REFILL TRANSACTION' File.

  19080.2  DHCP REFILL PARAMETER

Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES// NO

Want KIDS to INHIBIT LOGONs during the install? YES// NO
Want to DISABLE Scheduled Options, Menu Options, and Protocols? YES// NO

Enter the Device you want to print the Install messages.
You can queue the install by enter a 'Q' at the device prompt.
Enter a '^' to abort the install.
```

```
DEVICE: HOME//  Virtual
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AA
Install Started for BEX TELEPHONE REFILL 1.0 :
      Oct 21, 2002@08:10:51
Build Distribution Date: Oct 21, 2002
Installing Routines:
      Oct 21, 2002@08:10:51
Installing Data Dictionaries:
      Oct 21, 2002@08:10:52
Installing PACKAGE COMPONENTS:
Installing PRINT TEMPLATE
Installing SORT TEMPLATE
Installing OPTION
      Oct 21, 2002@08:10:53
Running Post-Install Routine: ^BEXPST
I Will now walk you through setting your Pharmacy Auto Refill Parameters

Setup parameters files for which Site: DULCE HL.CTR      1575
  Are you adding 'DULCE HL.CTR' as
    a new DHCP REFILL PARAMETER (the 1ST)? No// Y  (Yes)
CHART REQUEST ON REFILL: YES//
CHART REQUEST PM CUTOFF TIME: 1400//
CHART REQUEST AM CLINIC:
CHART REQUEST CUTOFF CLINIC:
AUTO PRINT ROUTING SLIPS: YES//
CHART REQUEST AM CUTOFF TIME: 0800//
AM ROUTING SLIP TIME: 0800//
PM ROUTING SLIP TIME: 2000//
ROUTING SLIP PRINTER:
Setup Another Site ? NO

Updating Routine file...

The following Routines were created during this install:

Updating KIDS files...

BEX TELEPHONE REFILL 1.0 Installed.
      Oct 21, 2002@08:10:53

No link to PACKAGE file

Install Completed
```

Figure 3-1: Sample installation

4.0 Contact Information

If you have any questions or comments regarding this distribution, please contact the ITSC Service Center by:

Phone: (505) 248-4371 or
(888) 830-7280

Fax: (505) 248-4363

Web: <http://www.rpms.ihs.gov/TechSupp.asp>

Email: ITSCHelp@mail.ihs.gov