



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Pharmacy Point of Sale (ABSP)

Patch Addendum

Version 1.0 Patch 28
December 2008

Office of Information Technology (OIT)
Division of Information Resource Management
Albuquerque, New Mexico

PREFACE

The requirements and functionality outlined in the SRS IHS Point of Sale Version 1.0 Patch 28 include the following:

- 1.** Removal of Held Claim functions within POS
- 2.** Updated display screen for reporting issues with POS
- 3.** New, adjusted, and deactivated 5.1 POS formats
- 4.** Vaccination billing through POS for Medicare Part D plans

These updates to the POS functionality and the modified reports are described in this document.

SECURITY

This patch uses the same security keys as described in the *Pharmacy Point-of-Sale (ABSP) User Manual*, Version 1.0.

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1.0 Introduction

Please review these changes and add a copy of them to any printed documentation your site may be using for ABSP V 1.0. These changes will be integrated into future versions of the software and user manuals and will no longer be considered an addendum at the time of the next release.

Patch 28 of Pharmacy Point of Sale version 1.0 contains the following changes:

- Removal of Held Claim functions
- Splash screen update
- New and adjusted 5.1 POS Formats
- Medicare Part D Vaccination Billing

2.0 Removal of HELD Claim Functions

Removal of HELD Claim function that was introduced in POS Patch 22 which would place claims that did not contain an insurer's tax id number into a HOLD queue until that information was populated.

2.1 Removal of POS Insurer Missing Tax ID Report

Removal of the Pharmacy Point-Of-Sale (POS) Insurers with Missing Tax IDs report which identified the insurers who are being billed through POS and are attached to a format, but are missing the required federal tax ID number.

RPT/SET/TAX

```
*****
*          PHARMACY POINT OF SALE V1.0 P22          *
*              NOT-A-REAL FACILITY                  *
*              Setup (Configuration) reports         *
*****

DET POS Setup - Detailed Report
PHAR POS Setup - Pharmacies Report
SUMI POS Setup - Summary of Insurers
RXB POS Setup - Rx Billing Status Report
USER Display user preference settings
TAX POS Insurers with Missing Tax IDs
Select Setup (Configuration) reports Option:
```

Figure 2-1: Screen 1 of accessing the POS insurers with missing tax IDs report

```
POS Insurers with Missing Tax IDs (AZFAMH) SEP 19,2007@16:55:09
-----
ADVANCE PCS (`1920)
123 ELM ST
MASHANTUCKET,CT 06339
(888)459-1337

ADVANCE PCS-610415 (`1751)
P.O. BOX 33780
PHOENIX,AZ 85072
(877)473-3232
-- END OF REPORT -- (Press <ENTER> to return to menu):
```

Figure 2-2: Screen 2 of accessing the POS insurers with missing tax IDs report

2.2 Removal of Option to Update Insurer Tax ID

Removal of option which allowed you to enter the tax ID numbers for insurers as needed through the manager menu keys.

MGR/SET/INS/TAX

```
*****
*          PHARMACY POINT OF SALE V1.0 P22          *
*          NOT-A-REAL FACILITY                      *
*          Edit Pharmacy POS Insurance settings      *
*****
SYS Insurance selection parameters (system-wide)
INS Quick setup of insurer
ADV Advanced setup of insurer
RPMS Enter/edit RPMS Insurance file RX settings
TAX Enter/edit Insurer Federal Tax ID
NPI Set Global NPI Flag
SUMI POS Setup - Summary of Insurers
Select Edit Pharmacy POS Insurance settings Option:
```

Figure 2-3: Screen 1 of updating insurer's tax ID

```
Select INSURER NAME: AARP PENNSYLVANIA 18175
...OK? Yes// (Yes)
FEDERAL TAX ID #:
```

Figure 2-4: Screen 2 of updating insurer's tax ID

2.3 Removal of Claims Waiting for Tax ID Report

Removal of the Count of POS Claims Not Passed to 3PB report which identified all claims which were being held because of a missing tax ID number.

RPT/CLA/HELD

```
*****
* PHARMACY POINT OF SALE V1.0 P22 *
* NOT-A-REAL FACILITY *
* Claim results and status *
*****
PAY Payable claims report
REJ Rejected claims report
CAP Captured claims report
PAP Paper claims report
UN Uninsured claims report
DUP Duplicate claims report (should be none)
MISS Find prescriptions missed by POS
NRV Reversals needed
URM Update Report Master File for a date range
REC Recent transactions
STR List possibly stranded claims
HELD Count of POS Claims Not Passed to 3PB
DAY TOTALS - by RELEASED DATE
INS TOTALS - by INSURER
MPD TOTALS - MEDICARE PART D INSURERS
Select Claim results and status Option:
```

Figure 2-5: Screen 1 of claims waiting for tax ID report

```
Count of POS Claims not Passed to 3PB by
Insurer(ABSP0SMI)SEP19,2007@16:33:50
Insurer Count
-----
AARP (`37) 2
EASTERN PENNSYLVANIA HMO INC (`1226) 1
ROYAL NEIGHBORS OF AMERICA (`1761) 2
=====
TOTAL 5
-- END OF REPORT -- (Press <ENTER> to return to menu):
```

Figure 2-6: Screen 2 of claims waiting for tax ID report

2.4 Removal of Splash Screen Related to Held Claims

Removal of the splash screen which was used to provide a notification of how many POS claims were not being passed to third party billing.

```
*****
      *There are 5 POS Claims not being passed to 3PB
      *due to missing tax id. *
*      Please run the following report for more information:
*
*      HELD Count of POS Claims not Passed to 3PB
*
*
*      To run the report select options RPT/CLA/HELD.
*
*
*****
```

Figure 2-7: Sample splash screen

3.0 Splash Screen Update

This splash screen provides point of contact when experiencing an unexplained error with POS. Updated screen to direct user to local help desk support instead of OIT support desk.

PREVIOUS SPLASH SCREEN

```
*****
*                UNABLE to send                *
*      the eligibility check at this time.      *
*                                                *
*      Please wait a few minutes and try again.  *
*                                                *
*      If the problem persist, please contact the *
*      OIT support desk at 1-888-830-7280.      *
*****
```

UPDATED SPLASH SCREEN

```
*****
*                UNABLE to send                *
*      the eligibility check at this time.      *
*                                                *
*      Please wait a few minutes and try again.  *
*                                                *
*      If the problem persist, please contact    *
*      your local help desk.                    *
*****
```

4.0 POS Formats

This section provides new and adjusted 5.1 POS formats used with POS.

4.1 New 5.1 POS Formats

NMHC TROOPT 2 PDP 5.1/610011/NMHC

MEDICARE PART D LOVELACE 5.1/012353/03730000

CAROLINA HEALTH PLAN 5.1/600428/04990000

VA E-PHARMACY 5.1/003650/64

LDI PHARMACY BENEFIT 5.1/800010/LDI

QUALITY CHOICE OF AR 5.1/013501/NONE

SCRIPT GUIDE RX 5.1/610473/SGRX

BEYOND RX 5.1/601641/PB

SHARP HEALTH PLAN 5.1/003585/56900

AAA PRESCRIPTION SAVINGS 5.1/004336/AAA

ANTHEM LUMENOS CDH9999 5.1/610575/CHD9999

ARGUS 05000000 5.1/012353/05000000

**CAREMARK COB AMGSEGADV
5.1/013089/AMGSEGADV**

**LEGACY ADVANCE PARADIG PDP
5.1/012114/COBSEGADV**

MEMBERHEALTH MPD MED 5.1/610211/MED

MEMBERHEALTH MPD PDP 5.1/610211/PDP

OREGON DHHS MEDICAID 5.1/014203/ORDHSFFS

THE PLAN HANDLERS 5.1/600471/2976

SCRIP WORLD-MERITAIN 5.1/003585/59120

4.2 Adjusted 5.1 POS Formats

NEBRASKA MEDICAID FHEALTH 5.1

Revised reversal format and updated format to send claims successfully

COMMUNITY RX 5.1

Removed special coding for field 302 – Cardholder ID

Washington Teamsters Trust 5.1

Added field 303 - person code in insurance segment

Washington Medicaid SXC 5.1

Added field 462 - prior authorization in claim segment

Caremark 5.1

Updated with new payer format sheet

Express Scripts 5.1

Updated with new payer format sheet

Iowa Medicaid GHS 5.1

Updated with new payer sheet

Medicare PartD ESI 84 5.1

Updated with new payer format sheet

Medicare PartD ESI A4 5.1

Updated with new payer format sheet

Medicare PartD Express 5.1

Updated with new payer format sheet

NMHCRX 5.1

Added field 311 – Patient Last Name

Security Health Plan RX 5.1

Removed Special Code for fields 331 & 332 – Patient ID Qualifier & Patient ID

Tricare Express Scripts 5.1*Updated with new payer format sheet***United Drug 5.1***Updated with new payer sheet***Wisconsin Medicaid 5.1***Added field 524 – Plan ID with hard code of “TXIX”*

Incentive Fee Submitted field (438) was added to the pricing segment of each of the following formats for vaccine submission:

CAREPLUS HP HUMANA PDP 5.1
CIGNATURERX PART D 5.1
COMMUNITY MUTUAL PDP 5.1
ESSENCE MEMBER MAPD 5.1
MEDICARE PARTD ADVANTRARX 5.1
MEDICARE PARTD AMERIHEALTH 5.1
MEDICARE PARTD ASURIS 5.1
MEDICARE PARTD BSCA PDP 5.1
MEDCIARE PARTD FHLTH PREMR 5.1
MEDICARE PARTD HEALTHNET 5.1
MEDICARE PARTD HLTHNET0338 5.1
MEDICARE PARTD HLTHSPG PDP 5.1
MEDICARE PARTD MC FIRST 5.1
MEDICARE PARTD PERFORMRX 5.1
MEDICARE PARTD PRIORITY PDP 5.1
MEDICARE PARTD REGENCE L&H 5.1
MEDCIARE PARTD REGENCE PDP 5.1
MEDCIARE PARTD WELLPOINT 5.1
WASHINGTON MEDICARE SXC 5.1
WELLPOINT RX MGMT PDP 5.1

4.3 Deactivated 5.1 POS Formats

MAILHANDLERS 5.1
ARGUS REGENCE BCBS WA 5.1
NORTHWEST PHARMACY SRVS 5.1
ACS NC SENIOR CARE 5.1
MEDICARE PARTD ABRAZO 5.1
RX SOULTIONS WEBMD 5.1

SUN RX 5.1

5.0 Medicare Part D Vaccination Billing

This section includes the instruction to bill for Dispensing and Administering Vaccines for Medicare Part D plans.

If the provider dispenses the vaccine medication and administers the vaccine to the enrollee, submit both drug cost and vaccine administration information on a single claim. The following fields are required in order for the claim to adjudicate and reimburse Provider appropriately for vaccine administration:

NCPDP Field	Segment & Field Name	Required Vaccine Administration Information for Processing
440-E5	DUR/PPS Segment Professional Service Code Field	MA (Medication Administration)
438-E3	Pricing Segment Incentive Amount Submitted Field	(Submit Administration Fee)

5.1 Populating the DUR/PPS Segment & Pricing Segment

POS/U/U/NEW

```

PHARMACY POINT OF SALE      Dec 10, 2008 08:38:14      Page:    0 of    0
Transmitted by BRADY,CHRISTINA
With activity in the past 15 min

--#-----PATIENT/PRESCRIPTION---COMMENTS-----

-----Enter ?? for more actions----->>>
NEW  Send new claims      DIS  Dismiss patient      RCA  Request cancellation
CU   Continuous update    SP   Print single patient  REV  Reverse a paid claim
UD   Display update       PA   Print all            RES  Resubmit a claim
EV   Edit view screen     LOG  Print claim log      REC  Print receipt/DUR info
Select Action:UD//NEW

```

Figure 5-1: Screen 1: Sending a NEW claim through POS

Enter Internal RX number (number starting with ` mark) or enter F to find prescription using the patient's name and fill date.

Change "Ask Qty/Price?" and "Ask Overrides?" to 'YES' enter through NDC # until pop-up screen appears.

Ask Insurance? NO	+-----+	<PF1> E when done, to file claims
Ask Preauth #? NO	PHARMACY	<PF1> Q to quit without filing claims
Ask Qty/Price? YES	POINT OF	<PF3> insert/overstrike modes
Ask Fill Date? NO	SALE	<PF4> to go back one field
Ask Overrides? YES	DATA ENTRY	Arrow keys may be used, too
+-----+		
Prescription NDC/CPT/HCPCS - Patient - - - - Drug - - - - - - - - Fill Date		
1	~1561533	58160-0837-01 DUCK, DONALD HEPATITIS A VACCINE, INA DEC 10
2		
3		
4		
5		
6		
7		
8		
9		
COMMAND: Press <PF1>H for help Insert		

Figure 5-2: Screen 2: Sending a NEW claim through POS

Move cursor to Incentive Amnt and enter the amount to be submitted to the insurer.

>Enter F1 C to close this pop-up page<

Ask Insurance? NO	+-----+	<PF1> E when done, to file claims
Ask Preauth #? NO	PHARMACY	<PF1> Q to quit without filing claims
Ask Qty/Price? YES	POINT OF	<PF3> insert/overstrike modes
Ask Fill Date? NO	SALE	<PF4> to go back one field
Ask Overrides? YES	DATA ENTRY	Arrow keys may be used, too
+-----+		
1	DUCK, DONALD	<PF1> C to close this pop-up page
2	HEPATITIS A VACCINE, INACTIVATE	- - - - - PRICING - - - - -
3	Primary insurance:	Quantity: .5
4		Price per unit: \$71.48
5	Do you want to view/edit	from AWP IN PRESC FILE
6	the ORDER of INSURANCE? NO	Qty x Price = \$35.74
7		Dispensing Fee: \$4.5
8	Prior Auth Type:	Incentive Amnt: \$20.00
9	Prior Auth #:	Total Price: \$40.24
		Done with this page? YES
+-----+		
COMMAND: Press <PF1>H for help Insert		

Figure 5-3: Entering Incentive Dollar Amount

Enter 'YES' for the NCPDP 5.1 DUR Overrides field

```

Ask Insurance? NO      +-----+      <PF1> E when done, to file claims
Ask Preauth #? NO      |   PHARMACY   |      <PF1> Q to quit without filing claims
Ask Qty/Price? YES     |   POINT OF   |      <PF3> insert/overstrike modes
Ask Fill Date? NO      |     SALE     |      <PF4> to go back one field
Ask Overrides? YES     |   DATA ENTRY |      Arrow keys may be used, too
++-----+
1  | Enter Y to select needed overrides.
2  | Please <PF1> C to close the screen.
3  | Enter General Overrides (Y/N) ?      NO
4  |
5  | Enter NCPDP 5.1 DUR Overrides (Y/N) ? YES
6  |
7  | Enter Diagnosis Codes (Y/N) ?      NO
8  |
9  |
++-----+

COMMAND:
A                                     Press <PF1>H for help      Insert

```

Figure 5-4: Screen 1: Entering DUR Override

Populate the following fields:

439 Service Code Reason – AD: Additional Drug Needed

440 Profession Service Code – MA: Medication Administration

441 Service Code Result – 3A: Recommendation Accepted

>Enter F1 C to close this page<

```

Ask Insurance? NO      +-----+      <PF1> E when done, to file claims
Ask Preauth #? NO      |   PHARMACY   |      <PF1> Q to quit without filing claims
Ask Qty/Price? YES     |   POINT OF   |      <PF3> insert/overstrike modes
Ask +-----+
Ask | Enter the NCPDP DUR 5.1 values      1  DUCK, DONALD
    | to override for this claim.        | HEPATITIS A VACCINE, INACTIVATE
    | Use <PF1> C to close this page.    |
1  |
2  | Line  SrvC Cd  Prof      SrvC Cd  Level of  Co-agent
3  | #      Reason  SrvC Cd  Result    Effort    ID Qual  ID
4  |      (439)    (440)    (441)    (474)    (475)  (476)
5  |      AD      MA      3A
6  |
7  |
8  |
9  |
++-----+

Will add override from IEN RX  1561533

```

Figure 5-5: Screen 2: Entering DUR Override

```

Ask Insurance? NO
Ask Preauth #? NO
Ask Qty/Price? YES
Ask Fill Date? NO
Ask Overrides? YES

```

PHARMACY
POINT OF
SALE
DATA ENTRY

```

<PF1> E when done, to file claims
<PF1> Q to quit without filing claims
<PF3> insert/overstrike modes
<PF4> to go back one field
Arrow keys may be used, too

```

```

Prescription NDC/CPT/HCPCS - Patient - - - - Drug - - - - - - - Fill Date
1 `1561533      58160-0837-01 DUCK, DONALD      HEPATITIS A VACCINE, INA DEC 10
2
3
4
5
6
7
8
9

```

```

COMMAND:

```

Press <PF1>H for help Insert

Figure 5-6: Filing claim with populated override fields

6.0 Contact Information

If you have any questions or comments regarding this distribution, please contact the OIT Help Desk (IHS).

Phone: (505) 248-4371 or (888) 830-7280 (toll free)

Fax: (505) 248-4363

Web: <http://www.ihs.gov/GeneralWeb/HelpCenter/Helpdesk/index.cfm>

Email: support@ihs.gov