

RESOURCE AND PATIENT MANAGEMENT SYSTEM

Distribution Management

(ADS)

User Manual

Version 1.0 Patch 3 October 2022

Office of Information Technology Division of Information Technology

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Appe	A.1 A.1.2 A.1.3 A.1.4 A.1.5 A.1.6 A.1.7 A.1.8 A.1.9 A.1.10 A.1.11 A.1.12 A.1.13 A.2	All RPMS Users Access	27 27 28 29 29 30 30 31 31 31 31 32 32 33	
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Revision History

Version	Date	Author	Section	Page Number	Summary of Change
1.0	April 2020	Ken Halfpenny	All	All	New release
1.1	January 2021	Arlis Acord	All	All	Patch 1 updates
1.2	September 2021	Brian Everett	All	All	Patch 2 updates
1.3	September 2022	Anne Fugatt	All	All	Patch 3 updates

Preface

This user manual describes the use of the reports and related options in the Distribution Management (ADS) package.

1.0 Introduction

The ADS package is a collection of reports and utilities collecting specific data from the Indian Health Service (IHS) Resource and Patient Management System (RPMS).

The original ADS version release included an InterSystems License report which sends monthly updates to a central server for the purposes of tracking the maximum number of license units used at each specific site. This information is collated with other data, and when working with InterSystems, helps determine licensing costs. The ADS Version 1.0 Patch 1 release provided further reporting utilities which send additional information to the central server. This information includes site-specific setup information such as site addresses, namespaces, installed application versions and patch installation history and immunization exchange information.

The ADS Version 1.0 Patch 2 release contains logic to send additional site license information to the central server. This document describes the new functionality provided with the Patch 2 release.

The ADS Version 1.0 Patch 3 release contains logic to send additional Sign-on Log information to the central server. Also, a new field LICENSE KEY ORDER NUMBER is added to the license reports. This document describes the new functionality provided with the Patch 3 release

2.0 System Navigation

This section describes the original functionality released with V.1.0, additional functionality released in Patches 1 and 2, as well as the new functionality released in Patch 3.

2.1 Original V.1.0 Functionality

The InterSystems License Report is an option (**ADSLICRPT**) that is scheduled during installation of the original v.1.0 release as a background task in TaskMan on a daily (1D) basis at 10:00 p.m.

Note: The system administrator may adjust the scheduled time if required based on local preferences, but it must run at least once daily.

The report takes less than one minute to compile and does not use significant system resources, so it can be scheduled at any time during the day. Data, including the maximum number of license units in use, as well as several site identifiers, is automatically sent to the central server every 30 days.

System administrators can run the report at any time in addition to its scheduled run time to determine how many license units are currently in use.

There is also an option to reset the maximum number of license units to the current **In Use** value. This option should only be used if the system has experienced an unusual condition, such as runaway jobs, that has artificially inflated the number of license units in use. The reset option will reduce this number to the current **In Use** value and update the counter so that the next report is sent 30 days in the future.

2.2 V.1.0 Patch 1 Functionality

The ADS Site Information Export (**ADSSITEEXPORT**) is a menu option that is scheduled during installation of patch 1 as a background task in TaskMan on a daily (1D) basis at 10:00 p.m.

Note: The system administrator may adjust the scheduled time if required based on local preferences, but it must run at least once daily.

This option extracts information obtained from the site's INSTITUTION (#4), LOCATION (#9999999.06) and IZ PARAMETERS (#90480) files. It also retrieves application patch installation history. All of this information is collected and placed as log entries on the IHS STANDARD TERMINOLOGY (BSTS) log queue and is transmitted to the DTS server along with the other BSTS log entries.

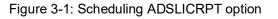
2.3 V.1.0 Patch 3 Functionality

Patch 3 adds the InterSystems License Key Order Number information to the site export to assist with key inventory. The patch also includes information from the sign-on log to provide an easy mechanism to identify the number of users signing into the RPMS database over a given period of time. This information will be used to reconcile the number of license keys that are needed at a site under a possible alternative licensing model. Patch 3 includes a parameter that will provide the capability to adjust the timing of the site export to better utilize bandwidth, if necessary, in the future.

3.0 Package Management

The InterSystems License Report (the ADSLICRPT option) and the ADS Site Information Export (ADSSITEEXPORT) options are scheduled during their installation to run daily. Figure 3-1 shows the scheduled ADSLICRPT option. Sites may adjust the value for QUEUED TO RUN AT WHAT TIME based on their schedule (the default time is 2200), but the RESCHEDULING FREQUENCY should remain as "1D."

```
Select Systems Manager Menu <TEST ACCOUNT> Option: Taskman Management
         Schedule/Unschedule Options
         One-time Option Queue
         Taskman Management Utilities ...
         List Tasks
         Dequeue Tasks
         Requeue Tasks
         Delete Tasks
         Print Options that are Scheduled to run
         Cleanup Task List
         Print Options Recommended for Queueing
Select Taskman Management <TEST ACCOUNT> Option: Schedule/Unschedule
Options
Select OPTION to schedule or reschedule: ?
Answer with OPTION SCHEDULING NAME
Do you want the entire 78-Entry OPTION SCHEDULING List? N (No)
Answer with OPTION NAME
Do you want the entire OPTION List? N (No)
Select OPTION to schedule or reschedule: ADSLICRPT ADS INTERSYSTEMS
LICENSE REPORT
        ...OK? Yes// (Yes)
      (R)
                         Edit Option Schedule
    Option Name: ADSLICRPT
   Menu Text: ADS INTERSYSTEMS LICENSE REPORT
                                                       TASK ID: 26039
 QUEUED TO RUN AT WHAT TIME: APR 14,2020@22:00
DEVICE FOR QUEUED JOB OUTPUT:
 QUEUED TO RUN ON VOLUME SET:
     RESCHEDULING FREQUENCY: 1D
            TASK PARAMETERS:
            SPECIAL OUEUEING:
Exit
        Save
                Next Page
                              Refresh
Enter a command or '^' followed by a caption to jump to a specific field.
COMMAND: E
                                          Press <PF1>H for help
                                                                  Insert.
Select OPTION to schedule or reschedule:
```



4.0 Package Operation

Users who need access to this information should be assigned the **ADSZMENU** security key for the ADS Menu Options [**ADSMENU**] option. Figure 4-1 shows the ADS Menu options.

```
Select IHS Kernel <TEST ACCOUNT> Option: ADS ADS Menu Options

ASU ADS DISPLAY ASUFAC REPORT

LIC ADS DISPLAY LICENSE REPORT

LOG ADS DTS LOG REPORT

PKG ADS DISPLAY PACKAGE REPORT

You have PENDING ALERTS

Enter "VA to jump to VIEW ALERTS option

Select ADS Menu Options <TEST ACCOUNT> Option:
```

Figure 4-1: The ADS Menu Options

4.1 ADS DISPLAY ASUFAC REPORT

Running the **ADS DISPLAY ASUFAC REPORT** option will provide a report of the facility related information that is getting sent nightly to the central server. This information is pulled from the site's INSTITUTION (#4) and LOCATION (#9999999.06) entries. Figure 4-2 is an example of the **ADS DISPLAY ASUFAC REPORT** option.

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Facility Location Code: 10Facility Type: MC(M)Multidivisional: NOMultidivisional Type: Parent Parent : HO-CK CD OUTPT PROGRAM Child : 1212121218 NPI# DEA# : 1212121218 Financial Location Code : 087 Federal Tax ID : 73-9999999 Medicare Provider ID : 545456 Direct Email Address : DIRECT@IHS.GOV MNEMONIC : UT

 ABBRV
 . HO

 Short Name
 : HOL

 Medical Center Name
 : SECOND MEDICAL CENTER NAME

 Agency Code
 : IHS

 Pointer to Agency
 : IHS

 Associations
 : PARENT FACILITY

 Parent of Association
 : HO-CK CD OUTPT PROGRAM

 Chase Info
 :

 06/28/1994~IHS~CLINIC/CENTER&10/02/2020~TRIBE (NON-638)~PRIMARY CARE _____ Enter RETURN to continue or '^' to exit: _____ Institution Number : 2549 Site Name : 2016 DEMO HOSPITAL Official Registering Facility? : YES Unique RPMS DB 12 ASUFAC Index Pseudo Prefix Station Number Unique RPMS DB ID : 99999 ASUFAC Index : 202101 : XXX : 8999 : 202101 Site DBID: 99999Site Street Address: Really long address 1 placed right here, Really long address 2 placed right here Site City: ALBSite State: NEW MEXICOSite Zip Code: 87110 Site Mailing Street Address : 5300 HOMESTEAD RD NE Site Mailing Street Address: 5300 HOMESTESite Mailing City: ALBSite Mailing State: NEW MEXICOSite Mailing Zip: 87110AREA Office: ALBUQUERQUEAREA Office Code: 20Site I/T/U Designation: IHSSite Service Unit: ALBUQUERQUESite Service Unit Code: 21Facility Location Code: 001Facility Type: Multidivisional Multidivisional : Multidivisional Type : Parent Parent Child : 2016 DEMO HOSPITAL RX
 NPI#
 : 545454

 DEA#
 : 001

 Financial Location Code
 : 8888888888
 NPI# : 1122334455

Medicare Provider ID	: HSZ888
Direct Email Address	:
MNEMONIC	: HQ
ABBRV	: DB
Short Name	: DEMO HOSP
Medical Center Name	: 2016 DEMO HOSPITAL
Agency Code	: IHS
Pointer to Agency	: IHS
Associations	: PARENT FACILITY
Parent of Association	: 2016 DEMO HOSPITAL RX
Class Info	: 01/01/2004~IHS~CLINIC/CENTER
Enter RETURN to continue or '^	' to exit:

Figure 4-2: Running the ADS DISPLAY ASUFAC REPORT option

4.2 ADS DISPLAY LICENSE REPORT

4.2.1 ADS DISPLAY LICENSE REPORT Option Without Reset

Running the **ADS DISPLAY LICENSE REPORT** option and typing **NO** at the reset prompt (Figure 4-3) causes the report to display the current values to the screen or other selected DEVICE. These are the values that will be sent to the central server. The most significant value is the License Unit Max Consumed, which shows the maximum number of license slots used on the server since the last time that the values were reset.

```
Select OPTION NAME: ADSLICRPT
                                  ADS INTERSYSTEMS LICENSE REPORT
ADS INTERSYSTEMS LICENSE REPORT
NOTE: Only answer YES at the manual reset prompt if the system has
      experienced a runaway process or other similar issue that has caused
      the license count to become temporarily and artificially high.
Manually reset license counts to current values? NO//
DEVICE: HOME// CONSOLE Right Margin: 80//
       _____
Facility : 8999
Key Customer Name : OIT-A
                              : OIT-AZDEV
License Unit Max Consumed : 93
License Unit Max Date/Time : 09/14/2021 10:31:15
License Unit Max Reset Date/Time : 09/10/2021 09:43:56
Server Last Start Date/Time : 09/14/2021 06:49:11
Full Version
                               : HealthShare 2017.2.2 Windows (x86-64)
                               : Windows (x86-64)
OS Version
Server FQDN
                               : RPMSDEVCON01.rpmsedo.ihs
Server IP
                               : 10.76.6.151
                               : F1Q2D
Namespace
Generated By
                               : MANUAL
Key License Capacity
                              : HealthShare 2017.2 HS4:200, HLU:1,
DeepSee Analyzer, DeepSee Model, Multi-Server, Platform Independent, Web
Add-On, DeepSee Vis
License Key
                                : 41247000200000200000000ABCDEF1234567890
```

License Expiration Date	: 12/1/2021
License HS4	: 200
License HLU	: 1
License Key Order Number	: 202134971
Site ASUFAC	: 202101
Site DBID	: 99999
Production or Test	: Test

Figure 4-3: Running the ADS DISPLAY LICENSE REPORT option without reset

4.2.2 ADS DISPLAY LICENSE REPORT Option with Reset

Running the **ADS DISPLAY LICENSE REPORT** option and typing **YES** at the reset prompt (Figure 4-4) causes the report to display the current values to the screen or other selected DEVICE as above. It also triggers a reset of the **License Unit Max Consumed** value and the reset date so that the count begins again based on the current **In Use** value.

Note: The value displayed on the report is not updated, just the base value for future calculations.

```
Select OPTION NAME: ADSLICRPT
                                      ADS INTERSYSTEMS LICENSE REPORT
ADS INTERSYSTEMS LICENSE REPORT
NOTE: Only answer YES at the manual reset prompt if the system has
      experienced a runaway process or other similar issue that has caused
      the license count to become temporarily and artificially high.
Manually reset license counts to current values? NO// YES
DEVICE: HOME// CONSOLE Right Margin: 80//
_____
                                         _____
Facility: 8999Key Customer Name: OIT-AZDEVLicense Unit Max Consumed: 93License Unit Max Date/Time: 09/14/2021 10:34:09
License Unit Max Reset Date/Time : 09/14/2021 10:34:09
Server Last Start Date/Time : 09/14/2021 06:49:11
Full Version
                                  : HealthShare 2017.2.2 Windows (x86-64)
OS Version
                                  : Windows (x86-64)
Server FQDN
                                  : RPMSDEVCON01.rpmsedo.ihs
Server IP
                                  : 10.76.6.151
                                  : F1Q2D
Namespace
Generated By
Generated By : MANUAL
Key License Capacity : HealthShare 2017.2 HS4:200, HLU:1,
DeepSee Analyzer, Serry
Add-On, DeepSee Vis
License Key : 4124700020
License Expiration Date : 12/1/2021
: 200
DeepSee Analyzer, DeepSee Model, Multi-Server, Platform Independent, Web
                                  : 4124700020000020000000000ABCDEF1234567890
License HLU
                                  : 1
License Key Order Number : 202134971
```

Figure 4-4: Running the ADS DISPLAY LICENSE REPORT option with reset

4.3 ADS DTS LOG REPORT

The **ADS DTS LOG REPORT** option allows sites to view the exact information that has been already transmitted to the central server. Selecting this option will display the screen shown in Figure 4-5. Each of the log entry types are documented below.

```
Select ADS Menu Options <TEST ACCOUNT> Option: LOG ADS DTS LOG REPORT
DISPLAY ADS RECORD LOG HISTORY
Select one of the following:
A ASU Log Entries
I IZP Log Entries
L License Log Entries
P Package Log Entries
Enter the type of log entry to retrieve: ASU Log Entries//
```

Figure 4-5: Running the ADS DTS LOG REPORT option

4.3.1 ASU Log Entries

The **ASU Log Entries** selection will return the ASU log records transmitted to the central server. The returned information can be displayed in Summary mode (which returns the formatted string of data sent to the central server) or Detail mode (which parses the transmitted data). Figure 4-6 shows the ASU Log Entries selection displayed in Summary mode while Figure 4-7 shows the ASU Log Entries selection displayed in Detail mode.

```
Select ADS Menu Options <TEST ACCOUNT> Option: LOG ADS DTS LOG REPORT
DISPLAY ADS RECORD LOG HISTORY
Select one of the following:
A ASU Log Entries
I IZP Log Entries
L License Log Entries
P Package Log Entries
Enter the type of log entry to retrieve: ASU Log Entries//
Select one of the following:
S Summary
```

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D Detail Display log summary or detail: Summary// Choose the report page width. Note that the report will display much better when exported or in 132 character wide mode Select one of the following: Standard (80) S W Wide (132) Export (No Breaks) E Select the report page width: Wide (132)// Display From Date: : T-7// T-1 Display To Date: : T// Maximum number of results to return: : (1-9999): 25// Select the output device. Note that if the 132 page width display was chosen that the device may need to be set up for 132 column printing. DEVICE: HOME// 0;132;999 VIRTUAL ADS DTS LOG HISTORY - SUMMARY Period: 02/07/21 to 02/08/21 Latest 25 ASU Events Logged DTS ID (gid) EVENT DATE VALUE 568568 2/8/2021 10:01 8999|13541|2016 DEMO HOSPITAL RX|N0|||||202101|99999|5300 HOMESTEAD RD NE|ALB|NEW MEXICO|87110||||| ||||||||1122334466||||||||||||||Child|2016 DEMO HOSPITAL 568567 2/8/2021 10:01 8999|2602|WEWOKA HL CT||16593|506411|0MA|8211|202101|99999|STREET 1 HERE||||0KLAHOMA|50|||WEWOKA|64 ||P.O. BOX 1475 & SMITH 2/8/2021 10:01 8999|2549|2016 DEMO 568566 HOSPITAL|YES|99999|202101|XXX|8999|202101|99999|Really long address 1 placed ri ght here, Really long address 2 placed right here | ALB | NEW MEXICO | 87110 | ALBUQUERQUE | 20 | IHS | 01/01/200 4~IHS~CLINIC/CENTER|ALBUQUERQUE|21|001|5678 O'MALLEY STREET | ALB | NEW MEXICO | 87110 | | 1122334455 | 545454 |8888888888|HSZ888|001||HQ|DB|DEMO HOSP|2016 DEMO HOSPITAL|IHS|IHS|PARENT FACILITY||Parent||2016 DEM O HOSPITAL RX|2016 DEMO HOSPITAL RX 568565 2/8/2021 10:01 8999|2547|HOLTON HC|NO|11756|505410|0DB|505410|202101|99999|MAIL STREET 1, MAIL STREET 2|COCHRANTON |PENNSYLVANIA|16314|OKLAHOMA|50|TRIBE (NON-638) |06/28/1994~IHS~CLINIC/CENTER&10/02/2020~TRIBE (NON-638)~PRIMARY CARE | HOLTON | 54 | 10 | PO BOX 190 | HOLTON | KANSAS | 66436 | NO | 1212121218 | 545454 | 73-9999999 | 54545 6|087|DIRECT@IHS.GOV|HT|HO|HOL|SECOND MEDICAL CENTER NAME | IHS | IHS | PARENT FACILITY | MC (M) | Parent | | HO-CK CD OUTPT PROGRAM | HO-CK CD OUTPT PROGRAM

<END OF REPORT>

Press 'Return to continue':

Figure 4-6: Summary view of the transmitted ASU Log Entries

```
Enter the type of log entry to retrieve: ASU Log Entries// ASU Log Entries
     Select one of the following:
          S
                   Summary
          D
                   Detail
Display log summary or detail: Summary// Detail
Choose the report page width. Note that the report will display much better
when exported or in 132 character wide mode
    Select one of the following:
          S
                   Standard (80)
                   Wide (132)
          W
                   Export (No Breaks)
          Ε
Select the report page width: Wide (132)//
Display From Date: : T-7// T-1
Display To Date: : T//
Maximum number of results to return: : (1-9999): 25//
Select the output device. Note that if the 132 page width display was
chosen that the device may need to be set up for 132 column printing.
DEVICE: HOME// 0;132;999 VIRTUAL
                             ADS DTS LOG HISTORY - DETAIL
                             Period: 02/07/21 to 02/08/21
                             Latest 25 ASU Events Logged
***** DTS ID (qid): 568568 EVENT DATE: 2/8/2021 10:01 *****
DTS Field
                             RPMS LOCATION FILE
                                                          VALUE
                             FIELD(S)
Facility
                             Site STATION NUMBER
                                                           8999
                             INSTITUTION
InstitutionNumber
                                                           13541
                             IEN POINTER
                             LOCATION
SiteName
                                                           2016 DEMO HOSPITAL RX
                             NAME
OfficialRegisteringFacility REGISTRATION PARAMETERS
                                                          NO
                             OFFICIAL REGISTERING FACILITY
RPMSDBID
                             LOCATION
                             UNIQUE RPMS DB ID
                             LOCATION
ASUFACIndex
                             ASUFAC INDEX
PseudoPrefix
                           LOCATION
```

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StationNumber	PSEUDO PREFIX INSTITUTION	
SiteASUFAC	STATION NUMBER Site ASUFAC	202101
SiteDBID	Site DBID	99999
SiteStreet	INSTITUTION	5300 HOMESTEAD RD NE
SiteCity	STREET ADDR. 1/2 INSTITUTION	ALB
SiteState	CITY INSTITUTION NEW MEXICO STATE	
SiteZip	INSTITUTION ZIP	87110
AreaOffice	LOCATION AREA	
AREAOfficeCode	LOCATION AREA CODE	
SiteITUDesignation	LOCATION CURRENT TYPE	
Class	LOCATION CLASS Subfields	
SiteServiceUnit	LOCATION SERVICE UNIT	
SiteServiceUnitCode	LOCATION SU CODE	
FacilityLocationCode	LOCATION FACILITY LOCATION CODE	
MailingStreet	INSTITUTION ST. ADDR. 1/2 (MAILING)*	
MailingCity	INSTITUTION CITY (MAILING)*	
MailingState	INSTITUTION STATE (MAILING)*	
MailingZip	INSTITUTION ZIP (MAILING)*	
MultiDivisional	INSTITUTION MULTI-DIVISION FACILITY	
NationalProviderID	INSTITUTION NPI	1122334466
DEANumber	LOCATION DEA REGISTRATION NO.	
FederalTaxID	LOCATION FEDERAL TAX NO.	
MedicareProviderID	LOCATION MEDICARE NO.	
FinancialLocationCode	LOCATION FINANCIAL LOCATION CODE	
DirectEmailAddress	LOCATION DIRECT EMAIL ADDRESS	
Mnemonic	LOCATION MNEMONIC	
ABBRV	LOCATION ABBRV	
ShortName	LOCATION SHORT NAME	
MedicalCenterName	MEDICAL CENTER DIVISION NAME**	
AgencyCode	INSTITUTION AGENCY CODE	

PointertoAgency	INSTITUTION	
Association	POINTER TO AGENCY INSTITUTION	
FacilityType	ASSOCIATIONS INSTITUTION	
	FACILITY TYPE	
MultiDivisionalType	INSTITUTION Derived from ASSOCIATIONS	Child
Parent	INSTITUTION Derived from ASSOCIATIONS	2016 DEMO HOSPITAL
Child	INSTITUTION Derived from ASSOCIATIONS	
ParentofAssociation	Derived from ASSOCIATIONS	
***** DTS ID (gid): 568567	EVENT DATE: 2/8/2021 10:01 **	* * *
DTS Field	RPMS LOCATION FILE FIELD(S)	VALUE
Facility	Site STATION NUMBER	8999
InstitutionNumber	INSTITUTION	2602
SiteName	IEN POINTER LOCATION NAME	WEWOKA HL CT
OfficialRegisteringFacility		
RPMSDBID	LOCATION UNIQUE RPMS DB ID	16593
ASUFACIndex	LOCATION ASUFAC INDEX	506411
PseudoPrefix	LOCATION PSEUDO PREFIX	OMA
StationNumber	INSTITUTION STATION NUMBER	8211
SiteASUFAC	Site ASUFAC	202101
SiteDBID	Site DBID	99999
SiteStreet	INSTITUTION STREET ADDR. 1/2	STREET 1 HERE
SiteCity	INSTITUTION CITY	
SiteState	INSTITUTION STATE	
SiteZip	INSTITUTION	
AreaOffice	ZIP LOCATION AREA	OKLAHOMA
AREAOfficeCode	ARLA LOCATION AREA CODE	50
SiteITUDesignation	LOCATION CURRENT TYPE	
Class	LOCATION CLASS Subfields	
SiteServiceUnit	LOCATION SERVICE UNIT	WEWOKA
SiteServiceUnitCode	LOCATION	64
FacilityLocationCode	LOCATION FACILITY LOCATION CODE	
	SU CODE LOCATION	04

MailingStreet STREET	INSTITUTION	P.O. BOX 1475 & SMITH
	ST. ADDR. 1/2 (MAILING)*	
MailingCity	INSTITUTION	A'POSTREPHE
inarring or cy	CITY (MAILING) *	
MailigeCtate	· · · · · ·	
MailingState	INSTITUTION	OKLAHOMA
	STATE (MAILING) *	
MailingZip	INSTITUTION	74884
	ZIP (MAILING)*	
MultiDivisional	INSTITUTION	
	MULTI-DIVISION FACILITY	
NationalProviderID	INSTITUTION	
Nacionali loviaciib	NPI	
DEANumber	LOCATION	
	DEA REGISTRATION NO.	
FederalTaxID	LOCATION	
	FEDERAL TAX NO.	
MedicareProviderID	LOCATION	
	MEDICARE NO.	
FinancialLocationCode	LOCATION	
Timanetaribecationeoae	FINANCIAL LOCATION CODE	
DirectEmailAddress	LOCATION	
	DIRECT EMAIL ADDRESS	
Mnemonic	LOCATION	
	MNEMONIC	
ABBRV	LOCATION	
	ABBRV	
ShortName	LOCATION	
Shorename	SHORT NAME	
MedicalCenterName	MEDICAL CENTER DIVISION	
Medicalcencername		
	NAME * *	
AgencyCode	INSTITUTION	
	AGENCY CODE	
PointertoAgency	INSTITUTION	
	POINTER TO AGENCY	
Association	INSTITUTION	
	ASSOCIATIONS	
FacilityType	INSTITUTION	
racificytype	FACILITY TYPE	
MultiDivisionalType	INSTITUTION	
Mulcibivisionaliype		
	Derived from ASSOCIATIONS	
Parent	INSTITUTION	
	Derived from ASSOCIATIONS	
Child	INSTITUTION	
	Derived from ASSOCIATIONS	
ParentofAssociation	Derived from ASSOCIATIONS	
***** DTS ID (gid): 568566	EVENT DATE: 2/8/2021 10:01 **	* * *
510 12 (g10), 000000	2.2 2	
DTS Field	RPMS LOCATION FILE	VALUE
DISTICIO		VALOE
	FIELD(S)	
Facility	Site STATION NUMBER	8999
InstitutionNumber	INSTITUTION	2549
	IEN POINTER	
SiteName	LOCATION	2016 DEMO HOSPITAL
	NAME	
OfficialPogistoringPogility		YES
OfficialRegisteringFacility		
	OFFICIAL REGISTERING FACILITY	
RPMSDBID	LOCATION	99999

ASUFACIndex	UNIQUE RPMS DB ID LOCATION ASUFAC INDEX	202101
PseudoPrefix	LOCATION	XXX
StationNumber	PSEUDO PREFIX INSTITUTION	8999
SiteASUFAC	STATION NUMBER Site ASUFAC	202101
SiteDBID	Site DBID	99999
SiteStreet placed right here, Really lon	INSTITUTION	Really long address 1
SiteCity	STREET ADDR. 1/2 INSTITUTION	right here ALB
SiteState	CITY INSTITUTION	NEW MEXICO
	STATE	
SiteZip	INSTITUTION ZIP	87110
AreaOffice	LOCATION AREA	ALBUQUERQUE
AREAOfficeCode	LOCATION AREA CODE	20
SiteITUDesignation	LOCATION CURRENT TYPE	IHS
Class 01/01/2004~IHS~CLINIC/CENTER		
SiteServiceUnit	CLASS Subfields LOCATION	ALBUQUERQUE
SiteServiceUnitCode	SERVICE UNIT LOCATION	21
FacilityLocationCode	SU CODE LOCATION	001
MailingStreet	FACILITY LOCATION CODE INSTITUTION	5678 O'MALLEY STREET
MailingCity	ST. ADDR. 1/2 (MAILING)* INSTITUTION	ALB
MailingState	CITY (MAILING) * INSTITUTION	NEW MEXICO
MailingZip	STATE (MAILING)* INSTITUTION ZIP (MAILING)*	87110
MultiDivisional	INSTITUTION MULTI-DIVISION FACILITY	
NationalProviderID	INSTITUTION NPI	1122334455
DEANumber	LOCATION DEA REGISTRATION NO.	545454
FederalTaxID	LOCATION FEDERAL TAX NO.	888888888
MedicareProviderID	LOCATION MEDICARE NO.	HSZ888
FinancialLocationCode	LOCATION FINANCIAL LOCATION CODE	001
DirectEmailAddress	LOCATION DIRECT EMAIL ADDRESS	
Mnemonic	LOCATION MNEMONIC	HQ
ABBRV	LOCATION	DB
	ABBRV	

ShortName	LOCATION SHORT NAME	DEMO HOSP
MedicalCenterName		2016 DEMO HOSPITAL
AgencyCode	INSTITUTION AGENCY CODE	IHS
PointertoAgency	INSTITUTION POINTER TO AGENCY	IHS
Association	INSTITUTION ASSOCIATIONS	PARENT FACILITY
FacilityType	INSTITUTION FACILITY TYPE	
MultiDivisionalType	INSTITUTION Derived from ASSOCIATIONS	Parent
Parent	INSTITUTION Derived from ASSOCIATIONS	
Child	INSTITUTION Derived from ASSOCIATIONS	2016 DEMO HOSPITAL RX
ParentofAssociation	Derived from ASSOCIATIONS	2016 DEMO HOSPITAL RX
***** DTS ID (gid): 568565	EVENT DATE: 2/8/2021 10:01 **	* * *
DTS Field	RPMS LOCATION FILE FIELD(S)	VALUE
Facility	Site STATION NUMBER	8999
InstitutionNumber	INSTITUTION IEN POINTER	2547
SiteName	LOCATION NAME	HOLTON HC
OfficialRegisteringFacility	REGISTRATION PARAMETERS OFFICIAL REGISTERING FACILITY	NO
RPMSDBID	LOCATION UNIQUE RPMS DB ID	11756
ASUFACIndex	LOCATION ASUFAC INDEX	505410
PseudoPrefix	LOCATION	ODB
StationNumber	PSEUDO PREFIX INSTITUTION STATION NUMBER	505410
SiteASUFAC	Site ASUFAC	202101
SiteDBID	Site DBID	99999
SiteStreet STREET 2	INSTITUTION	MAIL STREET 1, MAIL
	STREET ADDR. 1/2	COCUDANIMON
SiteCity	INSTITUTION CITY	COCHRANTON
SiteState	INSTITUTION STATE	PENNSYLVANIA
SiteZip	INSTITUTION ZIP	16314
AreaOffice	LOCATION AREA	OKLAHOMA
AREAOfficeCode	LOCATION AREA CODE	50
SiteITUDesignation	LOCATION CURRENT TYPE	TRIBE (NON-638)

Class	LOCATION	
06/28/1994~IHS~CLINIC/CENTER	R&10/02/2020~TRIBE (NON-638)~P	RIMARY CARE
	CLASS Subfields	
SiteServiceUnit	LOCATION	HOLTON
	SERVICE UNIT	
SiteServiceUnitCode	LOCATION	54
5100001 VICCOMI COOde	SU CODE	01
FacilityLocationCode	LOCATION	10
FacilityLocationcode		10
	FACILITY LOCATION CODE	DO DOM 100
MailingStreet	INSTITUTION	PO BOX 190
	ST. ADDR. 1/2 (MAILING)*	
MailingCity	INSTITUTION	HOLTON
	CITY (MAILING) *	
MailingState	INSTITUTION	KANSAS
	STATE (MAILING)*	
MailingZip	INSTITUTION	66436
	ZIP (MAILING) *	
MultiDivisional	INSTITUTION	NO
	MULTI-DIVISION FACILITY	
NationalProviderID	INSTITUTION	1212121218
Nacionali iovidelib	NPI	1212121210
DEANumber	LOCATION	545454
	DEA REGISTRATION NO.	
FederalTaxID	LOCATION	73-999999
	FEDERAL TAX NO.	
MedicareProviderID	LOCATION	545456
	MEDICARE NO.	
FinancialLocationCode	LOCATION	087
	FINANCIAL LOCATION CODE	
DirectEmailAddress	LOCATION	DIRECT@IHS.GOV
	DIRECT EMAIL ADDRESS	-
Mnemonic	LOCATION	НТ
memorie	MNEMONIC	111
ABBRV	LOCATION	НО
ADDIN	ABBRV	110
ShortName	LOCATION	HOL
	SHORT NAME	
MedicalCenterName	MEDICAL CENTER DIVISION	SECOND MEDICAL CENTER
NAME		
	NAME * *	
AgencyCode	INSTITUTION	IHS
	AGENCY CODE	
PointertoAgency	INSTITUTION	IHS
	POINTER TO AGENCY	
Association	INSTITUTION	PARENT FACILITY
100001401011	ASSOCIATIONS	
FacilityType	INSTITUTION	MC (M)
racificytype	FACILITY TYPE	MC (M)
Multipini ci crel III-rec		Dement
MultiDivisionalType	INSTITUTION	Parent
	Derived from ASSOCIATIONS	
Parent	INSTITUTION	
	Derived from ASSOCIATIONS	
Child	INSTITUTION	HO-CK CD OUTPT PROGRAM
	Derived from ASSOCIATIONS	
ParentofAssociation	Derived from ASSOCIATIONS	HO-CK CD OUTPT PROGRAM
Field explanations		
riera expranacions		
* The mailing address is fi	not pulled from the INCOMPUTATION	ON file fields
	rst pulled from the INSTITUTIO	
listed. If all of the fie	elds are blank the mailing add	ress is pulled

```
from the LOCATION file mailing address fields.
** The Medical Center Name is pulled from the MEDICAL CENTER DIVISION
file entry that points to the selected INSTITUTION file entry.
<END OF REPORT>
Press 'Return to continue':
```

Figure 4-7: Detail view of the transmitted ASU Log Entries

4.3.2 IZP Log Entries

The **IZP Log Entries** selection will return the IZP log records transmitted to the central server. The returned information can be displayed in Summary mode (which returns the formatted string of data sent to the central server) or Detail mode (which parses the transmitted data). Figure 4-8 shows the IZP Log Entries selection displayed in Summary mode while Figure 4-9 shows the IZP Log Entries selection displayed in Detail mode.

```
Enter the type of log entry to retrieve: ASU Log Entries// IZP Log Entries
     Select one of the following:
          S
                   Summary
          D
                   Detail
Display log summary or detail: Summary//
Choose the report page width. Note that the report will display much better
when exported or in 132 character wide mode
     Select one of the following:
          S
                   Standard (80)
          W
                   Wide (132)
                   Export (No Breaks)
          E
Select the report page width: Wide (132)//
Display From Date: : T-7// T-1
Display To Date: : T//
Maximum number of results to return: : (1-9999): 25//
Select the output device. Note that if the 132 page width display was
chosen that the device may need to be set up for 132 column printing.
DEVICE: HOME// 0;132;999 VIRTUAL
                                 ADS DTS LOG HISTORY - SUMMARY
                                  Period: 02/07/21 to 02/08/21
                                 Latest 25 IZP Events Logged
DTS ID (gid) EVENT DATE
                                VALUE
568574
               2/8/2021 10:01 8999/2016 DEMO HOSPITAL RX/COVID/ALL AGES/2.5.1
R1.5 2016+|UNKNOWN|A|202101|99999
```

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Figure 4-8: Summary view of the transmitted IZP Log Entries

Enter the type of log entry to retrieve: ASU Log Entries// IZP Log Entries Select one of the following: S Summary D Detail Display log summary or detail: Summary// Detail Choose the report page width. Note that the report will display much better when exported or in 132 character wide mode Select one of the following: Standard (80) S W Wide (132) Export (No Breaks) E Select the report page width: Wide (132)// Display From Date: : T-7// T-1 Display To Date: : T// Maximum number of results to return: : (1-9999): 25// Select the output device. Note that if the 132 page width display was chosen that the device may need to be set up for 132 column printing. DEVICE: HOME// 0;132;999 VIRTUAL Period: 10/13/21 to 10/20/21 Latest 25 IZP Events Logged

 DTS ID (gid)
 EVENT DATE
 VALUE

 477686
 10/18/2021 22:00 8993|2021 DEMO HOSPITAL (INST)|COVID|ALL AGES|2.5.1

 R1.5 2016+|UNKNOWN|A|232101|99999

 477685
 10/18/2021 22:00 8993|2021 DEMO HOSPITAL (INST)||ALL AGES|2.5.1 R1.5

 2016+|ARIZONA|P|232101|99999

 477637
 10/18/2021 22:00 8993|2021 DEMO HOSPITAL (INST)|COVID|ALL AGES|2.5.1

 R1.5 2016+|UNKNOWN|A|232101|99999

Figure 4-9: Detail view of the transmitted IZP Log Entries

4.3.3 License Log Entries

The **License Log Entries** selection will return the license log records transmitted to the central server. The returned information can be displayed in Summary mode (which returns the formatted string of data sent to the central server) or Detail mode (which parses the transmitted data). Figure 4-10 shows the License Log Entries selection displayed in Summary mode while Figure 4-11 shows the License Log Entries selection displayed in Detail mode.

```
Enter the type of log entry to retrieve: ASU Log Entries// License Log Entries
    Select one of the following:
         S
                  Summary
         D
                  Detail
Display log summary or detail: Summary//
Choose the report page width. Note that the report will display much better
when exported or in 132 character wide mode
     Select one of the following:
         S
                   Standard (80)
                   Wide (132)
         W
         Е
                  Export (No Breaks)
Select the report page width: Wide (132)//
Display From Date: : T-7// T-1
Display To Date: : T// T
Maximum number of results to return: : (1-9999): 25//
Select the output device. Note that if the 132 page width display was
chosen that the device may need to be set up for 132 column printing.
DEVICE: HOME// 0;132;999 VIRTUAL
                                ADS DTS LOG HISTORY - SUMMARY
                                Period: 02/07/21 to 02/08/21
                                Latest 25 License Events Logged
DTS ID (gid) EVENT DATE
                                VALUE
```

972465 9/13/2021 09:18 8999|OIT-AZDEV|104|09/13/2021 09:18:12|09/10/2021 09:43:56|09/13/2021 06:54:02|HealthShare 2017.2.2 Windows (x86-64)|Windows (x86-64)|RPMSDEVCON01.rpmsedo.ihs|10.76.6.151|F1Q2D|AUTO|HealthShare 2017.2 HS4:200, HLU:1, DeepSee Analyzer, DeepSee Model, Multi-Server, Platform Independent, Web Add-On, DeepSee Vis|202101|99999|Test|4124700020000020000000ABCDEF1234567890 |12/1/2021|200|1|202134971 <END OF REPORT>

Press 'Return to continue':

Figure 4-10: Summary view of the transmitted License Log Entries

Enter the type of log entry to retrieve: ASU Log Entries// License Log Entries Select one of the following: S Summary D Detail Display log summary or detail: Summary// Detail Choose the report page width. Note that the report will display much better when exported or in 132 character wide mode Select one of the following: S Standard (80) Wide (132) W Ε Export (No Breaks) Select the report page width: Wide (132)// Display From Date: : T-7// T-1 Display To Date: : T// Maximum number of results to return: : (1-9999): 25// Select the output device. Note that if the 132 page width display was chosen that the device may need to be set up for 132 column printing. DEVICE: HOME// 0;132;999 VIRTUAL ADS DTS LOG HISTORY - DETAIL Period: 02/07/21 to 02/08/21 Latest 25 License Events Logged ***** DTS ID (gid): 568564 EVENT DATE: 2/8/2021 10:01 ***** DTS Field VALUE DTS Field VALUE Facility 8999 KeyCustomerName OIT-AZDEV LUMaxConsumed 104 LUMaxDateTime 09/13/2021 09:18:12 LUMaxResetDateTime 09/10/2021 09:43:56

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StartDateTime 09/13/2021 06:54:02 FullVersion HealthShare 2017.2.2 Windows (x86-64) Windows (x86-64) OSVersion RPMSDEVCON01.rpmsedo.ihs ServerFQDN ServerIP 10.76.6.151 Namespace F102D GeneratedBy AUTO KeyLicenseCapacity HealthShare 2017.2 HS4:200, HLU:1, DeepSee Analyzer, DeepSee Model, M ulti-Server, Platform Independent, Web Add-On, DeepSee Vis SiteASUFAC 202101 SiteDBID 99999 SiteSetAs Test LicenseKey 41247000200000200000000000ABCDEF1234567890 KeyExpirationDate 12/1/2021 HS4 200 HLU 1 LicenseKeyOrderNumber 202134971 <END OF REPORT> Press 'Return to continue':

Figure 4-11: Detail view of the transmitted License Log Entries

4.3.4 Package Log Entries

The **Package Log Entries** selection will return the package log records transmitted to the central server. The returned information can be displayed in Summary mode (which returns the formatted string of data sent to the central server) or Detail mode (which parses the transmitted data). Figure 4-12 shows the Package Log Entries selection displayed in Summary mode while Figure 4-13 shows the Package Log Entries selection displayed in Detail mode.

```
Enter the type of log entry to retrieve: ASU Log Entries// Package Log Entries
     Select one of the following:
          S
                  Summary
          D
                   Detail
Display log summary or detail: Summary//
Choose the report page width. Note that the report will display much better
when exported or in 132 character wide mode
     Select one of the following:
          S
                  Standard (80)
          W
                   Wide (132)
          Ε
                  Export (No Breaks)
Select the report page width: Wide (132)//
Display From Date: : T-7// T-1
Display To Date: : T//
```

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Figure 4-12: Summary view of the transmitted PKG Log Entries

```
Enter the type of log entry to retrieve: ASU Log Entries// Package Log Entries
    Select one of the following:
         S
                  Summary
         D
                  Detail
Display log summary or detail: Summary// Detail
Choose the report page width. Note that the report will display much better
when exported or in 132 character wide mode
     Select one of the following:
         S
                   Standard (80)
         W
                   Wide (132)
                   Export (No Breaks)
          Е
Select the report page width: Wide (132)//
Display From Date: : T-7// T-1
Display To Date: : T// T
Maximum number of results to return: : (1-9999): 25//
Select the output device. Note that if the 132 page width display was
chosen that the device may need to be set up for 132 column printing.
DEVICE: HOME// 0;132;999 VIRTUAL
                                ADS DTS LOG HISTORY - DETAIL
                                Period: 02/07/21 to 02/08/21
                                Latest 25 PKG Events Logged
DTS ID (gid)
             EVENT DATE
                              PKG NAME
                                                                   VRSN PATCH
568569
             2/8/2021 10:01 ADS DISTRIBUTION MANAGEMENT
                                                                   1.0 1
```

```
<END OF REPORT>
Press 'Return to continue':
```

Figure 4-13: Detail view of the transmitted PKG Log Entries

4.4 ADS DISPLAY PACKAGE REPORT

Running the **ADS DISPLAY PACKAGE REPORT** option will provide a report of the package related information that will be getting sent nightly to the central server. Running the report and answering **Yes** at the "Display all packages" prompt will provide a report detailing all of the patch installs for the latest versions of each application. See Figure 4-14 for an example.

Select ADS Menu Options <TEST ACCOUNT> Option: pkg ADS DISPLAY PACKAGE REPORT Compiling ADS package report. This may take a few minutes to complete NOTE: Answering NO at the display all packages prompt will show only the package info that will be sent via the next nightly report. Display all packages? YES// DEVICE: HOME// VIRTUAL Right Margin: 80// NSP PACKAGE NAME VERSION DATE PATCH# _____ ___ _____ ____ _____ A4A7 NEW PERSON 1.01 1.0104/19/200391.0104/19/2003101.0104/19/200311206/24/1994 A4A7 NEW PERSON A4A7 NEW PERSON A4A7NEW PERSON1.0104/19/200311AAA7NEW PERSON1.0104/19/200311AAPCAAPCAMBULATORY PATIENT CARE206/24/1994ABMIHS 3PBILLING SYSTEM2.603/27/2010ABMIHS 3PBILLING SYSTEM2.603/27/2010ABMIHS 3PBILLING SYSTEM2.607/21/2010ABMIHS 3PBILLING SYSTEM2.608/22/2010ABMIHS 3PBILLING SYSTEM2.601/22/2011ABMIHS 3PBILLING SYSTEM2.601/22/2011ABMIHS 3PBILLING SYSTEM2.606/18/2011ABMIHS 3PBILLING SYSTEM2.609/02/2011ABMIHS 3PBILLING SYSTEM2.606/24/2012ABMIHS 3PBILLING SYSTEM2.606/24/2012ABMIHS 3PBILLING SYSTEM2.609/02/2011ABMIHS 3PBILLING SYSTEM2.609/22/2012ABMIHS 3PBILLING SYSTEM2.609/22/2012ABMIHS 3PBILLING SYSTEM2.609/22/2013ABMIHS 3PBILLING SYSTEM2.603/12/2014ABMIHS 3PBILLING SYSTEM2.604/22/2014ABMIHS 3PBILLING SYSTEM2.604/22/2014ABMIHS 3PBILLING SYSTEM2.604/22/2014ABMIHS 3PBILLING SYSTEM2.604/22/2014ABMIHS 3PBILLING SYSTEM2.6</t Enter RETURN to continue or '^' to exit:

Figure 4-14: Running the ADS DISPLAY PACKAGE REPORT and answering 'Yes'

Answer **NO** to only see those packages that will be sent in the next nightly report. See Figure 4-15 for an example.

Display all packages? YES// NO DEVICE: HOME// VIRTUAL Right Margin: 80// NSP PACKAGE NAME VERSION DATE PATCH# ABM IHS 3P BILLING SYSTEM 2.6 01/08/2021 31 ADS DISTRIBUTION MANAGEMENT 1.0 01/08/2021 1 LR LAB SERVICE 5.2 01/08/2021 1048

Figure 4-15: Running the ADS DISPLAY PACKAGE REPORT and answering 'No'

4.5 FileManager Sign-On Log Report

The ADS Menu does not contain an option for viewing the Sign-On Log. Instead FileManager may be used to view the Sign-On Log. See Figure 4-16 and Figure 4-17 for an example of running a FileManager Sign-On Log report.

```
Select OPTION:
                  PRINT FILE ENTRIES
OUTPUT FROM WHAT FILE: SIGN-ON LOG//
SORT BY: DATE/TIME//
START WITH DATE/TIME: FIRST// 3-1 (MAR 01, 2022)
GO TO DATE/TIME: LAST// 3-8 (MAR 08, 2022)
 WITHIN DATE/TIME, SORT BY:
FIRST PRINT FIELD: DATE/TIME
THEN PRINT FIELD: USER; L20
THEN PRINT FIELD: SIGNOFF TIME
THEN PRINT FIELD: CPU
    1 CPU
    2 CPU
CHOOSE 1-2: 1 CPU
THEN PRINT FIELD: NODE NAME
THEN PRINT FIELD: FORCE CLOSE
THEN PRINT FIELD: ELAPSED TIME (SECONDS)
THEN PRINT FIELD:
Heading (S/C): SIGN-ON LOG LIST//
STORE PRINT LOGIC IN TEMPLATE:
START AT PAGE: 1//
DEVICE: HOME;132 VIRTUAL
```

Figure 4-16: Running FileManager Sign-On Log report

SIGN-ON LOG APR 27,2022		PAGE 1					
ELAPSED							
FORCE TIME DATE/TIME NODE NAME		USER 2 (SECONDS)	SIGN	OFF TIME		CPU	
MAR 2,2022 RPMSDEVCON01		FUGATT, ANNE 30	MAR	2,2022	12 : 57	DEHR	
MAR 4,2022 RPMSDEVCON01		FUGATT,ANNE 13	MAR	4,2022	17:09	DEHR	
MAR 4,2022 RPMSDEVCON01		FUGATT, ANNE 37	MAR	4,2022	17:12	DEHR	
MAR 4,2022 RPMSDEVCON01		WETZEL,MICHAEL 8	MAR	4,2022	17:27	DEHR	
MAR 4,2022 RPMSDEVCON01		WETZEL, MICHAEL 17	MAR	4,2022	17:28	DEHR	
MAR 7,2022 RPMSDEVCON01		FUGATT, ANNE 15	MAR	7,2022	12:11	DEHR	
	12:23	ADAM, ADAM 21	MAR	7,2022	12:23	DEHR	
	15:05		MAR	7,2022	15:07	DEHR	

Figure 4-17: FileManager Sign-On Log report output

Appendix A Rules of Behavior

The Resource and Patient Management (RPMS) system is a United States Department of Health and Human Services (HHS), Indian Health Service (IHS) information system that is *FOR OFFICIAL USE ONLY*. The RPMS system is subject to monitoring; therefore, no expectation of privacy shall be assumed. Individuals found performing unauthorized activities are subject to disciplinary action including criminal prosecution.

All users (Contractors and IHS Employees) of RPMS will be provided a copy of the Rules of Behavior (RoBs) and must acknowledge that they have received and read them prior to being granted access to a RPMS system, in accordance IHS policy.

For a listing of general RoBs for all users, see the most recent edition of IHS General User Security Handbook (SOP 06-11a).

For a listing of system administrators/managers rules, see the most recent edition of the IHS Technical and Managerial Handbook (SOP 06-11b).

Both documents are available at this IHS website: <u>https://home.ihs.gov/security/index.cfm</u>.

Note: Users must be logged on to the IHS D1 Intranet to access these documents.

The RoBs listed in the following sections are specific to RPMS.

A.1 All RPMS Users

In addition to these rules, each application may include additional RoBs that may be defined within the documentation of that application (e.g., Dental, Pharmacy).

A.1.1 Access

RPMS users shall:

- Only use data for which you have been granted authorization.
- Only give information to personnel who have access authority and have a need to know.
- Always verify a caller's identification and job purpose with your supervisor or the entity provided as employer before providing any type of information system access, sensitive information, or nonpublic agency information.

Be aware that personal use of information resources is authorized on a limited basis within the provisions Indian Health Manual Part 8, "Information Resources Management," Chapter 6, "Limited Personal Use of Information Technology Resources."

RPMS users shall not:

- Retrieve information for someone who does not have authority to access the information. Access, research, or change any user account, file, directory, table, or record not required to perform their official duties.
- Store sensitive files on a PC hard drive, or portable devices or media, if access to the PC or files cannot be physically or technically limited.
- Exceed their authorized access limits in RPMS by changing information or searching databases beyond the responsibilities of their jobs or by divulging information to anyone not authorized to know that information.

A.1.2 Information Accessibility

RPMS shall restrict access to information based on the type and identity of the user. However, regardless of the type of user, access shall be restricted to the minimum level necessary to perform the job.

RPMS users shall:

- Access only those documents they created and those other documents to which they have a valid need-to-know and to which they have specifically granted access through an RPMS application based on their menus (job roles), keys, and FileMan access codes. Some users may be afforded additional privileges based on the functions they perform, such as system administrator or application administrator.
- Acquire a written preauthorization in accordance with IHS policies and procedures prior to interconnection to or transferring data from RPMS.

A.1.3 Accountability

RPMS users shall:

- Behave in an ethical, technically proficient, informed, and trustworthy manner.
- Log out of the system whenever they leave the vicinity of their personal computers (PCs).
- Be alert to threats and vulnerabilities in the security of the system.
- Report all security incidents to their local Information System Security Officer (ISSO).

- Differentiate tasks and functions to ensure that no one person has sole access to or control over important resources.
- Protect all sensitive data entrusted to them as part of their government employment.
- Abide by all Department and Agency policies and procedures and guidelines related to ethics, conduct, behavior, and information technology (IT) information processes.

A.1.4 Confidentiality

RPMS users shall:

- Be aware of the sensitivity of electronic and hard copy information, and protect it accordingly.
- Store hard copy reports/storage media containing confidential information in a locked room or cabinet.
- Erase sensitive data on storage media prior to reusing or disposing of the media.
- Protect all RPMS terminals from public viewing at all times.
- Abide by all Health Insurance Portability and Accountability Act (HIPAA) regulations to ensure patient confidentiality.

RPMS users shall not:

- Allow confidential information to remain on the PC screen when someone who is not authorized to that data is in the vicinity.
- Store sensitive files on a portable device or media without encrypting.

A.1.5 Integrity

RPMS users shall:

- Protect their systems against viruses and similar malicious programs.
- Observe all software license agreements.
- Follow industry standard procedures for maintaining and managing RPMS hardware, operating system software, application software, and/or database software and database tables.
- Comply with all copyright regulations and license agreements associated with RPMS software.

RPMS users shall not:

- Violate federal copyright laws.
- Install or use unauthorized software within the system libraries or folders.

• Use freeware, shareware, or public domain software on/with the system without their manager's written permission and without scanning it for viruses first.

A.1.6 System Logon

RPMS users shall:

- Have a unique User Identification/Account name and password.
- Be granted access based on authenticating the account name and password entered.
- Be locked out of an account after five successive failed login attempts within a specified time period (e.g., one hour).

A.1.7 Passwords

RPMS users shall:

- Change passwords a minimum of every 90 days.
- Create passwords with a minimum of eight characters.
- If the system allows, use a combination of alpha-numeric characters for passwords, with at least one uppercase letter, one lower case letter, and one number. It is recommended, if possible, that a special character also be used in the password.
- Change vendor-supplied passwords immediately.
- Protect passwords by committing them to memory or store them in a safe place (do not store passwords in login scripts or batch files).
- Change passwords immediately if password has been seen, guessed, or otherwise compromised, and report the compromise or suspected compromise to their ISSO.
- Keep user identifications (IDs) and passwords confidential.

RPMS users shall not:

- Use common words found in any dictionary as a password.
- Use obvious readable passwords or passwords that incorporate personal data elements (e.g., user's name, date of birth, address, telephone number, or social security number; names of children or spouses; favorite band, sports team, or automobile; or other personal attributes).
- Share passwords/IDs with anyone or accept the use of another's password/ID, even if offered.
- Reuse passwords. A new password must contain no more than five characters per eight characters from the previous password.
- Post passwords.

- Keep a password list in an obvious place, such as under keyboards, in desk drawers, or in any other location where it might be disclosed.
- Give a password out over the phone.

A.1.8 Backups

RPMS users shall:

- Plan for contingencies such as physical disasters, loss of processing, and disclosure of information by preparing alternate work strategies and system recovery mechanisms.
- Make backups of systems and files on a regular, defined basis.
- If possible, store backups away from the system in a secure environment.

A.1.9 Reporting

RPMS users shall:

- Contact and inform their ISSO that they have identified an IT security incident and begin the reporting process by providing an IT Incident Reporting Form regarding this incident.
- Report security incidents as detailed in the IHS Incident Handling Guide (SOP 05-03).

RPMS users shall not:

• Assume that someone else has already reported an incident. The risk of an incident going unreported far outweighs the possibility that an incident gets reported more than once.

A.1.10 Session Timeouts

RPMS system implements system-based timeouts that back users out of a prompt after no more than 5 minutes of inactivity.

RPMS users shall:

• Utilize a screen saver with password protection set to suspend operations at no greater than 10 minutes of inactivity. This will prevent inappropriate access and viewing of any material displayed on the screen after some period of inactivity.

A.1.11 Hardware

RPMS users shall:

• Avoid placing system equipment near obvious environmental hazards (e.g., water pipes).

- Keep an inventory of all system equipment.
- Keep records of maintenance/repairs performed on system equipment.

RPMS users shall not:

• Eat or drink near system equipment.

A.1.12 Awareness

RPMS users shall:

- Participate in organization-wide security training as required.
- Read and adhere to security information pertaining to system hardware and software.
- Take the annual information security awareness.
- Read all applicable RPMS manuals for the applications used in their jobs.

A.1.13 Remote Access

Each subscriber organization establishes its own policies for determining which employees may work at home or in other remote workplace locations. Any remote work arrangement should include policies that:

- Are in writing.
- Provide authentication of the remote user through the use of ID and password or other acceptable technical means.
- Outline the work requirements and the security safeguards and procedures the employee is expected to follow.
- Ensure adequate storage of files, removal, and nonrecovery of temporary files created in processing sensitive data, virus protection, and intrusion detection, and provide physical security for government equipment and sensitive data.
- Establish mechanisms to back up data created and/or stored at alternate work locations.

Remote RPMS users shall:

• Remotely access RPMS through a virtual private network (VPN) whenever possible. Use of direct dial in access must be justified and approved in writing and its use secured in accordance with industry best practices or government procedures.

Remote RPMS users shall not:

• Disable any encryption established for network, internet, and Web browser communications.

A.2 RPMS Developers

RPMS developers shall:

- Always be mindful of protecting the confidentiality, availability, and integrity of RPMS when writing or revising code.
- Always follow the IHS RPMS Programming Standards and Conventions (SAC) when developing for RPMS.
- Only access information or code within the namespaces for which they have been assigned as part of their duties.
- Remember that all RPMS code is the property of the U.S. Government, not the developer.
- Not access live production systems without obtaining appropriate written access and shall only retain that access for the shortest period possible to accomplish the task that requires the access.
- Observe separation of duties policies and procedures to the fullest extent possible.
- Document or comment all changes to any RPMS software at the time the change or update is made. Documentation shall include the programmer's initials, date of change, and reason for the change.
- Use checksums or other integrity mechanism when releasing their certified applications to assure the integrity of the routines within their RPMS applications.
- Follow industry best standards for systems they are assigned to develop or maintain and abide by all Department and Agency policies and procedures.
- Document and implement security processes whenever available.

RPMS developers shall not:

- Write any code that adversely impacts RPMS, such as backdoor access, "Easter eggs," time bombs, or any other malicious code or make inappropriate comments within the code, manuals, or help frames.
- Grant any user or system administrator access to RPMS unless proper documentation is provided.
- Release any sensitive agency or patient information.

A.3 Privileged Users

Personnel who have significant access to processes and data in RPMS, such as, system security administrators, systems administrators, and database administrators, have added responsibilities to ensure the secure operation of RPMS.

Privileged RPMS users shall:

- Verify that any user requesting access to any RPMS system has completed the appropriate access request forms.
- Ensure that government personnel and contractor personnel understand and comply with license requirements. End users, supervisors, and functional managers are ultimately responsible for this compliance.
- Advise the system owner on matters concerning information technology security.
- Assist the system owner in developing security plans, risk assessments, and supporting documentation for the certification and accreditation process.
- Ensure that any changes to RPMS that affect contingency and disaster recovery plans are conveyed to the person responsible for maintaining continuity of operations plans.
- Ensure that adequate physical and administrative safeguards are operational within their areas of responsibility and that access to information and data is restricted to authorized personnel on a need-to-know basis.
- Verify that users have received appropriate security training before allowing access to RPMS.
- Implement applicable security access procedures and mechanisms, incorporate appropriate levels of system auditing, and review audit logs.
- Document and investigate known or suspected security incidents or violations and report them to the ISSO, Chief Information Security Officer (CISO), and systems owner.
- Protect the supervisor, superuser, or system administrator passwords.
- Avoid instances where the same individual has responsibility for several functions (i.e., transaction entry and transaction approval).
- Watch for unscheduled, unusual, and unauthorized programs.
- Help train system users on the appropriate use and security of the system.
- Establish protective controls to ensure the accountability, integrity, confidentiality, and availability of the system.
- Replace passwords when a compromise is suspected. Delete user accounts as quickly as possible from the time that the user is no longer authorized system. Passwords forgotten by their owner should be replaced, not reissued.
- Terminate user accounts when a user transfers or has been terminated. If the user has authority to grant authorizations to others, review these other authorizations. Retrieve any devices used to gain access to the system or equipment. Cancel logon IDs and passwords and delete or reassign related active and backup files.

- Use a suspend program to prevent an unauthorized user from logging on with the current user's ID if the system is left on and unattended.
- Verify the identity of the user when resetting passwords. This can be done either in person or having the user answer a question that can be compared to one in the administrator's database.
- Shall follow industry best standards for systems they are assigned to and abide by all Department and Agency policies and procedures.

Privileged RPMS users shall not:

- Access any files, records, systems, etc., that are not explicitly needed to perform their duties
- Grant any user or system administrator access to RPMS unless proper documentation is provided.
- Release any sensitive agency or patient information.

Acronym List

Acronym	Term Meaning
CISO	Chief Information Security Officer
HHS	Department of Health and Human Services
HIPAA	Health Insurance Portability and Accountability Act
ID	Identification
IHS	Indian Health Service
ISSO	Information System Security Officer
RoB	Rules of Behavior
RPMS	Resource and Patient Management System
SAC	Standards and Conventions
VPN	Virtual Private Network

Contact Information

If you have any questions or comments regarding this distribution, please contact the IHS IT Service Desk.

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