



#### RESOURCE AND PATIENT MANAGEMENT SYSTEM

# IHS PCC Suite (BJPC)

# **Management Reports User Manual**

Version 2.0 Patch 6 June, 2011

Office of Information Technology (OIT) Division of Information Resource Management Albuquerque, New Mexico

# Preface

The richness of the Patient Care Component (PCC) database, as well as the functional need for retrieving data in an organized manner for administrative and clinical management purposes, led to the development of the PCC Management Reports module. The options available in this module allow users to quickly and easily generate reports containing the data they need from the PCC.

PCC Management Reports provides numerous reports for patient and program management. This module facilitates the retrieval of data from the PCC by offering the user predefined report options as well as tools for custom-report generation. Users specify the parameters for each of the reports in order to retrieve the data of interest. Reports are organized by category on the main menu for ease of use.

This manual has been written for Resource and Patient Management System users who will utilize the PCC Management Reports module and other data retrieval tools for clinical and administrative functions. Separate installation and technical manuals for this module are available for Information Resources Management personnel responsible for installing and maintaining this module.

# Table of Contents

1.0	Introduction					
2.0	Releas	e Notes	2			
	2.1	PCC Data Entry (APCD)	2			
	2.2	PCC Health Summary (APCH)				
	2.3	Patient Wellness Handout	2			
	2.4	PCC Management Reports (APCL)	2			
3.0	PCC M	anagement Reports Menu	3			
	3.1	Queuing Output	4			
	3.2	DEMO/TEST Patients	4			
4.0	Meanin	ngful Use Reports	5			
	4.1	Estimated Run Time				
	4.2	Establish Meaningful Use 'Clean Date' (MUCD)	5			
	4.3	Steps to Run the Interim MU Performance Reports for Eligib				
		(M1IP)	6			
	4.3.1	Eligibility Notice for EPs	7			
	4.3.2	Full Report or Summary Report Selection	7			
	4.3.3	Report Period Selection				
	4.3.4	Provider Selection				
	4.3.5	Demo Patient Selection				
	4.3.6	Attestation Performance Measures for EPs				
	4.3.7 4.4	Output Selection Patient List for Eligible Providers (PLP)				
	4.4	Steps to Run the Patient List for Eligible Providers (PLP)				
	4.5	Steps to Run Stage 1 Interim MU Performance Report-Hosp				
	4.5	(M1IH)				
	4.5.1	Eligibility Notice for Eligible Hospitals and CAHs				
	4.5.2	Full Report or Summary Report Selection				
	4.5.3	Report Period Selection				
	4.5.4	Hospital or CAH Selection				
	4.5.5	Demo Patient Selection				
	4.5.6	Attestation Performance Measures for Hospitals	17			
	4.5.7	Output Selection				
	4.6	Patient List for Eligible Hospitals and CAHs (PLH)				
	4.6.1	Steps to Run the Patient List for Eligible Hospitals and CAI PLH)				
5.0	Dation	Listings (PLST)				
5.0						
	5.1	Living Patients by Community of Residence (*) (CRS)				
	5.2	Living Patients by Date of Birth (*) (DOB)				
	5.3 5.3.1	Living Patients by Multiple Demographic Variables (DEM) Estimated Run Time				
	0.3.1		20			

	5.4	Deceased Patients by Date of Death (DOD)	25
	5.5	Patient General Retrieval (PGEN)	26
	5.6	Patient Listing by Primary Care Provider (DP)	32
	5.7	Patients by Primary Care Provider with Visit Counts (VDP)	33
	5.8	Detailed Patient Register R-DMG-510 (DMG)	
	5.9	Deceased Patients Listing (DPL)	
	5.10	Tally of Elder Patients with Functional Assessment (ELFA)	
	5.11	Tally of Elder Care Functional Status Change (ELFC)	
	5.12	Tally of Elder Care Data Items (ELFT)	39
	5.13	Elder Patients with Needs Help or Dependent Assessments ELNH)	40
	5.14	Infant Feeding Statistical Reports (IF)	
		Birth and Six-Month Breastfeeding Statistics (IF1)	
		Breastfeeding Statistics by Age Group (IF2)	
	5.15	Prescription Cost Report (PCR)	
	5.16	Tally of Patient Internet Access (PINT)	43
	5.17	Screening Reports (IPV/DV, Alcohol, Depression) (SCR)	
	5.18	Suicide Form Data Reports (SUIC)	
	5.19	Patients with Total Household Income/in Household (THI)	
	5.20	Upload Patients from Text File to Search Template (UPLP)	
6.0	Resour	ce Allocation/Workload Reports (RES)	51
	6.1	Estimated Run Time	
	6.2	Operations Summary for a Service Unit or Facility (OPS)	51
	6.2.1	Operations Summary (OS)	
	6.2.2	List PCC Operations Summary Sections (SECT)	56
	6.2.3	Create/Edit Operations Summary Type (TYPE)	
	604		
	6.2.4	Display an Operations Summary Type (DISP)	
	6.2.4 6.3	Registered Patients and Visits Report Types	56 57
			56 57
	6.3 6.4 6.5	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types	56 57 58 59
	6.3 6.4 6.5 6.6	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH)	56 57 58 59 60
	6.3 6.4 6.5 6.6 6.7	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL)	56 57 58 59 60 62
	6.3 6.4 6.5 6.6 6.7 6.8	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC)	56 57 58 59 60 62 64
	<ul> <li>6.3</li> <li>6.4</li> <li>6.5</li> <li>6.6</li> <li>6.7</li> <li>6.8</li> <li>6.9</li> </ul>	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS)	56 57 58 59 60 62 64 65
	6.3 6.4 6.5 6.6 6.7 6.8 6.9 6.10	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT)	56 57 58 60 62 64 65 66
	6.3 6.4 6.5 6.6 6.7 6.8 6.9 6.10 6.11	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS)	56 57 58 60 62 64 65 66 67
	6.3 6.4 6.5 6.6 6.7 6.8 6.9 6.10 6.11 6.12	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT)	56 57 58 60 62 64 65 65 67 69
	6.3 6.4 6.5 6.6 6.7 6.8 6.9 6.10 6.11 6.12 6.13	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT) Hospital Discharges by Month of Discharge (2A) (HDM)	56 57 58 60 62 62 64 65 65 66 67 69 69
	6.3 6.4 6.5 6.6 6.7 6.8 6.9 6.10 6.11 6.12 6.13 6.14	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT) Hospital Discharges by Month of Discharge (2A) (HDM) Hospital Discharge Listing by Date (HDD)	56 57 58 60 62 62 64 65 65 67 69 69 70
	$\begin{array}{c} 6.3 \\ 6.4 \\ 6.5 \\ 6.6 \\ 6.7 \\ 6.8 \\ 6.9 \\ 6.10 \\ 6.11 \\ 6.12 \\ 6.13 \\ 6.14 \\ 6.14.1 \end{array}$	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT) Hospital Discharges by Month of Discharge (2A) (HDM) Estimated Run Time	56 57 58 60 62 64 65 65 66 67 69 69 70 70
	$\begin{array}{c} 6.3 \\ 6.4 \\ 6.5 \\ 6.6 \\ 6.7 \\ 6.8 \\ 6.9 \\ 6.10 \\ 6.11 \\ 6.12 \\ 6.13 \\ 6.14 \\ 6.14.1 \\ 6.15 \end{array}$	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT) Hospital Discharges by Month of Discharge (2A) (HDM) Estimated Run Time Hospital Discharge Listing by DX or Procedure (IICD)	56 57 58 60 62 62 64 65 65 66 67 69 70 70 70
	$\begin{array}{c} 6.3 \\ 6.4 \\ 6.5 \\ 6.6 \\ 6.7 \\ 6.8 \\ 6.9 \\ 6.10 \\ 6.11 \\ 6.12 \\ 6.13 \\ 6.14 \\ 6.14.1 \\ 6.15 \\ 6.15.1 \end{array}$	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT) Hospital Discharge by Month of Discharge (2A) (HDM) Estimated Run Time Hospital Discharge Listing by DX or Procedure (IICD) Estimated Run Time	56 57 58 60 62 62 64 65 65 67 69 70 70 70 72
	$\begin{array}{c} 6.3 \\ 6.4 \\ 6.5 \\ 6.6 \\ 6.7 \\ 6.8 \\ 6.9 \\ 6.10 \\ 6.11 \\ 6.12 \\ 6.13 \\ 6.14 \\ 6.14.1 \\ 6.15 \end{array}$	Registered Patients and Visits Report Types Registered Patients by Age, Sex, Tribe, Community (AGE) Active Patient Count Report Types Community Health Profile Summary (CH) Clinic Hourly Workload Report (CHWL) Inpatient Discharges/Days by Community (INPC) Inpatient Discharges/Days by SU of Residence (INPS) Inpatient Discharges/Days by Tribe (INPT) Provider Practice Description Report (PPDS) Inpatient Reports (INPT) Hospital Discharges by Month of Discharge (2A) (HDM) Estimated Run Time Hospital Discharge Listing by DX or Procedure (IICD)	56 57 58 59 60 62 62 64 65 66 67 69 70 70 70 72 72

7.0	Quality	Assurance Reports (QA)	.74
	7.1	Anticoagulation INR Management Report (AC)	.74
	7.2	Random Sample of Visits by DX and Date (AUD)	.75
	7.2.1	Estimated Run Time	.78
	7.3	Listing of Visits by Clinic Type and by Diagnosis (CICD)	.78
	7.3.1	Estimated Run Time	.80
	7.4	Hospital Discharge Listing by Diagnosis or Procedure (INPT)	.80
	7.5	Listing of Outpatient Visits with ICD Codes (VICD)	.81
	7.6	Returns to ER within 72 Hours after Clinic Visit (A)	
	7.7	Listing of Clinic Visits with ADA Codes (ADA)	
	7.8	Clinic Visit Counts by Clinic Type by Zip Code (CZIP)	
	7.9	Clinic Visit Counts within a Date Range (CVC)	.87
	7.10	Patients with At Least N Visits (NVST)	
	7.11	Listing of Visits with Injury Diagnosis (INJ)	
	7.12	Injury Visit E-Code Summary Report (INJS)	
	7.13	Provider Visit Counts (PVC)	
	7.13.1		
	7.14	Provider or Clinic Visit Counts by Template of Patients (PVCT).	
	7.15	Visit General Retrieval (VGEN)	.97
	7.16	In/Out Control Blood Pressures (BPC)1	
	7.17	Delete VGEN/PGEN Report Definition (DEL)	
	7.18	Readmissions within 30 Days of a Discharge (RADM)1	
	7.19	Listing of Patient Refusals (REF)	
	7.20	Returns to Clinic w/in 72 Hours of a Clinic Visit (RT1)1	
	7.21	Display Single Visit for a Patient (VST)	
	7.21.1		
	7.21.2	Display Data for a Patient's Last Visit (LVST)	11
8.0	Active	Patient Count Reports (APC)1	13
	8.1	PCC-Ambulatory Patient Care Report 1A (A1)1	15
	8.2	APC Visit Counts by Date of Visit (DATE)	
	8.3	APC Visit Counts by Clinic Type (CLN)	
	8.4	APC Visit Counts by Provider Discipline (DISC)1	19
	8.5	APC Visit Counts by Individual Provider (APRV)1	20
	8.6	APC Visit Counts by Location of Service (LOC)1	21
	8.7	PCC-Ambulatory 1 Report for Multiple Facilities (A1M)1	22
	8.8	Average Number of Visits by Day of Week and Clinic (AVCL)1	
	8.9	Average Number of Visits by Day/Clinic ALL Service (AVCS)1	
	8.10	Average Number of APC Visits per Day (AVD)1	
	8.11	Calendar Year First and Revisit Summary (CYV)1	
	8.12	List APC-1A Visits Not Exported (NOEX)1	30
9.0	Ambula	atory Visit Counts (PCCV)1	
	9.1	Visit Counts by Date of Visit (DATE)1	33
	9.2	Visit Counts by Clinic Type (CLIN)1	
	9.3	Visit Counts by Provider Discipline (DISC)1	35

Table of Contents

	9.4	Visit Counts by Provider (PROV)	137
	9.5	Visit Counts by Primary Diagnosis (ICD) (DX)	139
	9.6	Visit Counts by Location of Service (LOC)	
	9.7	Visit Counts by Service Category (SC)	
	9.8	PCC Visits (by Provider Discipline) PCC Report AA (AA)	
	9.9	All Visits by Provider or Provider Discipline (ALL)	
	9.10	Tally of Walk-In/Appointment Clinic Visits (APPT)	
	9.11	California State Annual Utilization Report (CSAR)	
	9.12	PCC Data Analysis Report (DAR)	
	9.13	General/Dental Clinic Visits on the Same Day (GCDC)	
	9.14	Listing of Incomplete Laboratory, Rx or Rad Visits (INCV)	
	9.15	Primary Provider Visits – Daily/Annual Report (PPD)	
	9.16 9.17	Primary Care Provider Visits – Monthly Report (PPM)	
	9.17 9.18	Tally of Selected Provider Disciplines by Clinics (TPC) Wait Times by Clinic and Provider (WAIT)	
10.0	Billing	Reports (BILL)	162
	10.1	Listing of Active Medicare Part A Enrollees (MCA)	162
	10.2	Listing of Active Medicare Part B Enrollees (MCB)	
	10.3	Listing of Active Medicaid Enrollees (MCD)	
	10.4	Listing of Active Private Insurance Enrollees (PI)	
	10.5	Listing of Commissioned Officers and Dependents (CO)	165
	10.6	Listing of Potentially Billable Visits by Date (VIS)	
	10.7	Visits by Commissioned Officers and Dependents (COV)	
	10.8	List of Selected Third Party Coverage(s) (TPR)	168
11.0	Activit	y Reports by Discipline Group (ACT)	170
	11.1	Time and Patient Services by Provider (TSPR)	171
	11.2	Time and Patient Services by Service Unit (TSSU)	
	11.3	Primary Problem by Provider (PPPR)	
	11.4	Primary Problem by Facility (PPLO)	
	11.5	Primary Problem by Service Unit (PPSU)	475
	11.6	Number of Individuals Seen by Provider (INPR)	176
	11.7	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU)	176 177
	11.7 11.8	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE)	176 177 177
	11.7 11.8 11.9	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN)	176 177 177 179
	11.7 11.8 11.9 11.10	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG)	176 177 177 179 180
	11.7 11.8 11.9 11.10 11.11	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG) Inquire into an Activity Group (INQA)	176 177 177 179 180 181
	11.7 11.8 11.9 11.10	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG)	176 177 177 179 180 181
12.0	11.7 11.8 11.9 11.10 11.11 11.12 <b>Dx and</b>	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG) Inquire into an Activity Group (INQA) Time and Services by Provider for Chart Reviews (TSCR)	176 177 177 179 180 181 181 182
12.0	11.7 11.8 11.9 11.10 11.11 11.12 <b>Dx and</b> 12.1	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG) Inquire into an Activity Group (INQA) Time and Services by Provider for Chart Reviews (TSCR) <b>I Procedure Count Summary Report (CNTX)</b> CPT Code by Provider Report (CPTP)	176 177 177 179 180 181 181 <b>182</b> 182
12.0	11.7 11.8 11.9 11.10 11.11 11.12 <b>Dx and</b> 12.1 12.2	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG) Inquire into an Activity Group (INQA) Time and Services by Provider for Chart Reviews (TSCR) <b>d Procedure Count Summary Report (CNTX)</b> CPT Code by Provider Report (CPTP) Diagnoses by AGE Report (DXAG)	176 177 177 179 180 181 181 182 182 184
12.0	11.7 11.8 11.9 11.10 11.11 11.12 <b>Dx and</b> 12.1 12.2 12.3	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG) Inquire into an Activity Group (INQA) Time and Services by Provider for Chart Reviews (TSCR) <b>Procedure Count Summary Report (CNTX)</b> CPT Code by Provider Report (CPTP) Diagnoses by AGE Report (DXAG) DX Tally by Local, Secondary, Tertiary Facility (DXFA)	176 177 177 179 180 181 181 181 182 182 184 186
12.0	11.7 11.8 11.9 11.10 11.11 11.12 <b>Dx and</b> 12.1 12.2	Number of Individuals Seen by Provider (INPR) Number of Individuals Seen by Service Unit (INSU) Patient Services by Age and Sex (AGE) Top Ten Primary Diagnoses (TEN) Create new Activity Discipline Group (CAG) Inquire into an Activity Group (INQA) Time and Services by Provider for Chart Reviews (TSCR) <b>d Procedure Count Summary Report (CNTX)</b> CPT Code by Provider Report (CPTP) Diagnoses by AGE Report (DXAG)	176 177 177 179 180 181 181 181 182 182 184 186 187

	12.6 12.7 12.8	RX Data Analysis Report (RXDA) Frequency of Diagnoses Report (TEN) Tally of Operating Provider for Procedures (TOP)	191
13.0		ization Reports (IMM)	
15.0	13.1 13.2	Adult Immunization Needs (AIN) Kids Not on Immunization Register (KNIR)	197
14.0	Q-Man	(PCC Query Utility) (QMAN)	200
15.0	Delimit	ed Output Reports (DELR)	202
16.0	Health	Summary Displaying CMS Register(s) (CHS)	203
17.0	Custon	n Letter Management (CLM)	204
18.0	Browse	e Health Summary (BHS)	205
19.0	Other F	PCC Management Reports/Options (OTH)	206
	19.1 19.2 19.2.1 19.3	Report Template Utility (RT) PCC Patient Data Retrieval Utility (DR) Script Creation Delete VGEN/PGEN Report Definition (RDD)	
20.0	EPIX-E	PI Program HL7 Exports	
	20.1	IL and Lab EPI Program Exports in HL7 Format	
21.0	FileMar	ו (General) (FM)	211
22.0	Improv	ing Patient Care Collaborative (IPC) Reports (IPC)	212
23.0	Search	Template System (STS)	213
Apper	ndix A:	Statistical Database Record Definition	214
Apper	ndix B:	PGEN/VGEN Options	220
Apper	ndix C:	RPMS Rules of Behavior	249
Gloss	ary		258
Conta	ct Infori	mation	265

# 1.0 Introduction

The Patient Care Component (PCC) database is the central repository for data in the Resource and Patient Management System (RPMS).

The following RPMS components comprise the PCC suite:

- IHS Dictionaries (AUPN)
- Standard Tables
- PCC Health Summary, including Health Maintenance Reminders (APCH)
- PCC Data Entry (APCD)
- PCC Management Reports, including PGEN/VGEN (APCL)
- Designated Specialty Provider Management (DP)
- Q-Man (Query Manager) (AMQQ)
- Taxonomy Management (ATX)

The PCC Management Reports Module provides numerous reports for patient and program management. Access to the PCC Management Reports menus is restricted to authorized individuals and is controlled by the facility local Site Manager through the use of security keys (code words assigned to the user that allow access to a menu).

This manual provides detailed information on the use of the PCC Management Reports menus. All users should take the time to read through this guide prior to using PCC Management Reports. This manual contains special information about the report options available and includes a sample of each report.

Many of these reports can be printed instantaneously; however, some will take a considerable amount of time to generate. Notes on run time are included for reports that require longer processing times. These printouts can be queued to specific devices so that printing can occur after regular business hours.

# 2.0 Release Notes

BJPC v2.0 patch 6 contains the following modifications and enhancements.

## 2.1 PCC Data Entry (APCD)

Problem List Update Menu: The LR action, Problem List Reviewed, now retains the date the user enters at the "Enter the Date the Provider Reviewed the Problem List:" prompt. Previously, the date entered in the system overrode the review date the user entered.

### 2.2 PCC Health Summary (APCH)

The Health Summary Adverse Reaction Components now filter inactivated adverse reactions. This change accommodates GMRA application changes.

### 2.3 Patient Wellness Handout

Added two new components: Recent Lab Results and Your Health Problems (Problem List).

### 2.4 PCC Management Reports (APCL)

- Added menu option" Meaningful Use Performance Reports" (MUR). This option contains four reports to help sites meet Meaningful Use Performance Measures.
- Added menu option "Establish Meaningful Use 'Clean Date'" (MUCD) to the Meaningful Use Performance Reports menu. The option displays EHR order check parameters that are set incorrectly and sets the system "clean date" for Meaningful Use reporting.
- Added menu option "Improving Patient Care Collaborative (IPC) Reports" which includes two new IPC reports, "Continuity of Care to a Primary Care Provider" and "Percent Empanelled".

# 3.0 PCC Management Reports Menu

The PCC Management Reports menu, shown below, consists of several categories of reports from various PCC files. Each menu option represents a submenu that contains a number of reports within that category. Note that any menu option followed by an ellipses (...) contains a submenu.

```
*****
                          PCC Management Reports **
                           IHS PCC Suite Version 2.0
                               2010 DEMO HOSPITAL
  MUR
          Meaningful Use Performance Reports ...
  PLST Patient Listings ...
  RES
         Resource Allocation/Workload Reports ...
  INPT Inpatient Reports ...
  OA
         Quality Assurance Reports ...
  APC
         APC Reports ...
  PCCV PCC Ambulatory Visit Reports ...
  BILL Billing Reports ...
  BMI Body Mass Index Reports ...
  ACT Activity Reports by Discipline Group ...
  CNTS Dx & Procedure Count Summary Reports ...
  IMM Immunization Reports ...
  QMAN Q-Man (PCC Query Utility)
  DELR Delimited Output Reports ..
  CHS Health Summary Displaying CMS Register(s)
  BHS Browse Health Summary
  CLM Custom letter Management ...
OTH Other PCC Management Reports
EPIX EPI Program HL7 Exports ...
         Other PCC Management Reports/Options ...
         FileMan (General) ...
   FM
   IPC
         Improving Patient Care Collaborative (IPC) Reports...
  STS
         Search Template System ...
  TS
        Taxonomy Setup
Select PCC Management Reports Option:
```

Figure 3-1: Example of PCC Management Reports menu screen

Extended help is available for most of the options. To access a help screen, type a question mark (?) and the label for the menu option for which the user requires help; for example, type **?PLST** to display a description of the Patient Listings option.

The following sections of this manual provide detailed information for each of the report categories shown above. The categories are presented in the order in which they appear on the report menu. A brief description of each submenu screen (for example, Patient Listings) is provided, followed by examples and descriptions of each report contained in that submenu.

### 3.1 Queuing Output

Do not run reports or retrievals requiring lengthy processing time during normal working hours, unless the user is operating an upgraded RISC 6000 CPU or is at a very small facility. Jobs that require lengthy processing times should be queued to run after business hours or on weekends. Throughout this manual, notations indicate which reports might have lengthy processing times. Please contact the local site manager with questions regarding report queuing.

To queue a job,

- 1. Type  $\mathbf{Q}$  at the "Device" prompt and press Enter.
- 2. Then type an appropriate device number and press Enter.
- 3. Answer the question about when to print by typing an after-hours date and time, such as "T@6PM," to have the job processed Today at 6:00 p.m.

### 3.2 DEMO/TEST Patients

All PCC Management reports have been updated to prompt the user whether to include their site's DEMO/TEST patients in the report.

# 4.0 Meaningful Use Reports

These reports will calculate and determine if the minimum requirements to achieve Meaningful Use have been met. For Stage 1 of the CMS EHR Incentive Program, there are 15 core Performance Measures for eligible providers (EP) and 14 core Performance Measures for eligible hospitals (including CAHs) that must be met simultaneously during the EHR reporting period. Additionally, both eligible providers and eligible hospitals must meet 5 of the 10 menu set Performance Measures simultaneously, one of which must be designated as a Public Health Performance Measure. Public Health measures will be identifiable by an asterisk throughout the report.

Figure 4-1: Example of Meaningful Use Performance Reports menu screen

## 4.1 Estimated Run Time

Users may want to generate these reports at a low volume time. The run time will depend on the size of your site's database.

### 4.2 Establish Meaningful Use 'Clean Date' (MUCD)

Option MUCD "Establish Meaningful Use 'Clean Date'" was created to allow sites to see EHR order check parameter settings, related to Meaningful Use measures, which are set incorrectly. This option runs a sub-routine in the MU report that checks all the EHR Order Check Configuration parameters that are required by Meaningful Use. Sites should use the data to correct any discrepancies. NOTE: The Meaningful Use Report will fail one or more of its core elements until the parameters are set properly.

When the site is configured correctly, the "Establish Meaningful Use 'Clean Date' option will run to completion and set the Meaningful Use 'Clean Date' equal to that day's date. Running the option again doesn't reset the date. The initial clean date' remains the same.

```
* *
                       PCC Management Reports
                                                       * *
              ** Meaningful Use Performance Reports
                                                      * *
                       IHS PCC Suite Version 2.0
                         2010 DEMO HOSPITAL
         Stage 1 MU Performance Report-EPs
   MU1P
   PLP
         Stage 1 MU Patient Lists-EPs
   MU1H Stage 1 MU Performance Report-Hospitals
         Stage 1 MU Patient List-Hospitals
   HPT.
   MUCD Establish Meaningful Use 'Clean Date'
Select Meaningful Use Performance Reports Option: MUCD Establish Meaningful
Use' Clean Date'
Yes
Meaningful Use 'Clean Date' set to APR 13, 2011
```

Figure 4-2: Meaningful Use 'Clean Date" displays after Order Check Parameters corrected.

### 4.3 Steps to Run the Interim MU Performance Reports for Eligible Providers (MU1P)

The message shown below displays when the user chooses the Stage 1 Interim MU Performance Report for EPs. The sections below describe the steps that occur after the user has selected the report.

\*\*\* IHS 2011 Stage 1Meaningful Use Performance Report for EPs \*\*\* This report determines if primary and secondary providers have met the minimum requirements to achieve Meaningful Use. The report identifies the 15 Core Performance Measures and 10 Menu Set Performance Measures designated by the CMS Final Rule for Stage 1, July 28, 2010. In order to achieve Meaningful Use, a provider must meet all 15 Core Performance Measures simultaneously. They must also meet 5 of the 10 Menu Set Performance Measures simultaneously, one of which must be a designated Public Health Performance Measure. Public Health measures are identified within the report by an asterisk. Press Enter to Continue:

Figure 4-3: Example of Report Definition

#### 4.3.1 Eligibility Notice for EPs

This interim report does not verify participation eligibility. It is important to note that this report can indicate a professional who is not eligible to participate in the program has achieved Meaningful Use. Eligibility is determined by running the Meaningful Use Patient Volume Report for Eligible Professionals (PVP) located in the Third-Party Billing application. The notice below displays before the user is given the option to run the report. A "yes" entry brings the user to Patient List set up. A "no" entry returns the user to the main menu.

\*\*\*\*\*\*\* IMPORTANT NOTICE \*\*\*\*\*\* This interim report does not verify CMS Medicare or Medicaid EHR Incentive Program eligibility. Please speak to your Area Meaningful Use Coordinator for guidance in determining eligibility. Do you wish to continue to report? Y//

Figure 4-4: Example of Important Eligibility Notice

#### 4.3.2 Full Report or Summary Report Selection

The user may generate a full report or a summary report. A full report includes the Cover Page and details on each Performance Measure along with corresponding logic. The Full Report also includes a Summary Report. The Summary Report does not include programming logic. Both reports display previous and current performance results as well as Stage 1 targets.

```
A full report will include an itemized listing of all Performance Measures
and will include a summary report. The summary report excludes itemized
data. The full report will produce approximately 40 pages of data for each
provider. Please take this into consideration when running print jobs,
ensuring dedicated time on your printer and sufficient paper supplies to
complete your job.
Select one of the following:
F Full Report
S Summary Report
Enter Selection: F//
```

Figure 4-5: Example of Full or Summary Report Selection Screen

#### 4.3.3 Report Period Selection

Users can choose to run the report for a full year or a 90-day period. These two options coincide with the CMS program parameters for reporting periods. NOTE: This report can be run for any date; however, per CMS guidelines, Meaningful Use cannot be achieved with the RPMS EHR prior to its date of certification and installation. For example, if the certified version of RPMS EHR is installed at your site on July 27<sup>th</sup>, users may run this report for periods prior to this date, but Meaningful Use can only be achieved on performance for a period that begins on or after July 28<sup>th</sup>.

```
Report may be run for a 90-day or a one year period.
Select one of the following:
A January 1 - December 31
B User Defined 90-Day Report
Select Report Period: [A/B]
```

Figure 4-6: Example of Reporting Period Selection

#### 4.3.3.1 Calendar Year Selection

The Meaningful Use program for eligible providers runs on a calendar year. Users are prompted to enter a calendar year for which they wish to run the report.

Enter Calendar Year for which report is to be run. Use a 4 digit year, e.g. 2011. Enter Year: [CCYY]

Figure 4-7: Example of Calendar Year Reporting Period for EPs

#### 4.3.3.2 Calculating Previous Period Option for Calendar Year

If the user chooses to include previous period data, data is calculated from the calendar year immediately preceding the selected year in the previous step. If the user chooses not to include the previous period, N/A displays under the "Previous Period" column in the report output.

Historical data from the previous calendar year can be included in this report? IMPORTANT NOTICE: Including previous period data may significantly increase run time.

Do you wish to include the previous period?  $\ensuremath{\mathtt{Y}//}$ 

Figure 4-8: Calculating Previous Period Option

#### 4.3.3.3 User Defined 90-Day Report Selection

Enter a start date for the 90-day report.

Enter Start Date for the 90-day Report (e.g. 01/01/2011):

Figure 4-9: Example of 90-Day Reporting Period Selection

#### 4.3.3.4 Calculating Previous Period Option for 90-Day Report Period

If the user chooses to include previous period data, data is calculated from the period immediately preceding the selected 90-day report period in the previous step. For example, if the user selects June 1, 2011 – August 31, 2011, report would also display March 1, 2011 – May 31, 2011. If the user chooses not to include the previous period, N/A displays under the "Previous Period" column in the report output.

```
Historical data from the 90-days immediately preceding the currently selected report period can be included? IMPORTANT NOTICE: Including previous period data may significantly increase run time.
```

Do you wish to include the previous period?  $\ensuremath{\mathtt{Y}//}$ 

Figure 4-10: Calculating Previous Period Option

#### 4.3.4 Provider Selection

The user may choose one of the provider options below.

```
Select one of the following:

IP Individual Provider

SEL Selected Providers (User Defined)

TAX Provider Taxonomy List

Enter Selection: [XXX]
```

Figure 4-11: Example of Provider Selections for EPs

#### 4.3.4.1 Individual Provider (IP)

If Individual Provider is chosen, the user is prompted to enter the provider name. Either the full or summary report as previously selected will be generated for the designated provider. Reminder: this report does not verify the selected provider is eligible to participate.

```
Enter the name of the provider for whom the Meaningful Use Report will be run.
```

Enter PROVIDER NAME: [Provider Name]

Figure 4-12: Example of Individual Provider Report Selection for EPs

#### 4.3.4.2 Selected Providers (SEL)

If Selected Providers is chosen, the user is prompted to enter multiple provider names. Either the full or summary report as previously selected will be generated for each designated provider. Reminder: this report does not verify the selected provider is eligible to participate.

```
Enter PROVIDER NAME: [Provider Name]
```

Figure 4-13: Example of Selected Provider Report Type for EPs

#### 4.3.4.3 Provider Taxonomy List (TAX)

If taxonomy list is chosen, the user is prompted for the taxonomy list name. Either the full or summary report as previously selected will be generated for each provider on the list.

Enter PROVIDER TAXONOMY NAME: [Taxonomy List Name]

Figure 4-14: Example of Report Definition

#### 4.3.5 Demo Patient Selection

Users may choose to include or exclude demo patients in their report.

```
Select one of the following:

I Include ALL Patients

E Exclude DEMO Patients

O Include ONLY DEMO Patients

Demo Patient Inclusion/Exclusion: E//
```

Figure 4-15: Example of Demo Patient Options

#### 4.3.6 Attestation Performance Measures for EPs

The interim version of the Meaningful Use report calculates all rate performance measures – measures that have a numerator and denominator. For all attestation measures, the user will be prompted to answer a yes or no attestation question for each provider for whom the report is being run.

```
Clinical Quality Measures: Were ambulatory quality measures reported to CMS during the EHR reporting period?
Does Provider Name attest to this? Y//Y
Do you wish to continue? Y//
```

Figure 4-16: Example of Attestation Question

NOTE: Although Timely Electronic Access to Health Information is a rate measure, it is being answered via attestation at this time.

#### 4.3.7 Output Selection

A summary of the selections the user made in the previous steps displays. The user may choose from the following output selections:

- P Print Report on Printer or Screen
- D Create Delimited output file (for use in Excel)
- B Both a Printed Report and Delimited File

```
SUMMARY OF 2011 MEANINGFUL USE REPORT TO BE GENERATED
The date ranges for this report are:
    Report Period: [Specified Report Period]
    Previous Period: [Period Immediately Preceding Specified Report
Period]
Providers:
[Provider Name]
Please choose an output type. For an explanation of the delimited file
please see the user manual.
Select one of the following:
P Print Report on Printer or Screen
D Create Delimited output file (for use in Excel)
B Both a printed Report and Delimited File
Select an Output Option: P//
```

Figure 4-17: Example of Output Selection

At the "Device" prompt, specify the device to print/display the report.

### 4.4 Patient List for Eligible Providers (PLP)

The PLP option provides users with a patient list in addition to a Full or Summary report for EPs (M1IP). The Patient List includes patient-specific information for each measure that is selected. The user defines which measures to include in the report and is given the following options or each selected performance measure:

- Include Patients who met the measure
- Include Patients who did not meet the measure
- Include patients who met and did not meet the measure.

After choosing the Patient List options, the user is guided through the steps of section 4.3 for running the EP reports.

#### 4.4.1 Steps to Run the Patient List for Eligible Providers (PLP)

The message shown below displays when the user chooses the PLP report. The User must press enter to continue.

```
*** IHS 2011 Stage 1 Interim Meaningful Use Patient List for EPs ***
This Patient List will display patient-specific data used to calculate the
results documented in the Meaningful Use Performance Report. One or more
lists may be selected.
Press Enter to Continue:
```

Figure 4-18: Example of Patient List Selection

#### 4.4.1.1 Eligibility Notice for EPs

The message below displays before the EP is able to set up a Patient List and run the EP report. This interim report does not verify participation eligibility. It is important to note that this report can indicate a professional who is not eligible to participate in the program has achieved Meaningful Use. Eligibility is determined by running the Meaningful Use Patient Volume Report for Eligible Professionals (PVP) located in the Third-Party Billing application.

At the "Do you wish to continue to report" prompt, A "yes" entry brings the user to Patient List set up. A "no" entry returns the user to the main menu.

```
******* IMPORTANT NOTICE *******
This interim report does not verify CMS Medicare or Medicaid EHR Incentive
Program eligibility. Please speak to your Area Meaningful Use Coordinator
for guidance in determining eligibility.
```

Do you wish to continue to report? Y//

Figure 4-19: Example of Important Eligibility Notice

#### 4.4.1.2 Patient List Type Selection

The user is prompted to select a patient list type.

```
Select one of the following reports:

S Selected set of MU Performance Measures

A All MU Performance Measures

Run the report on: S//
```

Figure 4-20: Example of Patient List Options

#### 4.4.1.2.1 Selected set of MU Performance Measures for EPs

The user may select for which of the 16 rate-calculated performance measures to generate a patient list. If no measure is selected, user is returned to Full or Summary report Selection in order to run MU Performance Report for EPs without a patient list. The user can select all measures, individual measures or they can select all core or all menu set measures. NOTE: Although Timely Electronic Access to Health Information is a rate measure, it is being answered via attestation at this time and will not appear in this list.

PERFORMANCE MEASURE SELECTION Mar 15, 2011 15:29:50Page: 1 of 2IHS MU PERFORMANCE MEASURE2								
t								

Figure 4-21: Example of List of Measures for Patient List

#### 4.4.1.2.2 All MU Performance Measures for EPs

The User is prompted to specify if patient lists are desired for any of the measures. A "no" entry brings the User to the Full or Summary Report Selection in the M1IP report. You may complete the selection criteria to run the MU Performance Report for EPs with a Patient List. A "yes" entry displays the MU Measure List Selection. The user may choose the measures for which a patient list is desired.

```
PATIENT LISTS
```

Do you want patient lists for any of the measures?  $\ensuremath{\mathbb{N}}//$ 

Figure 4-22: Example of Patient List Confirmation

### 4.5 Steps to Run Stage 1 Interim MU Performance Report-Hospitals (MU1H)

The message shown below displays if the user chooses the Stage 1 Interim MU Performance Report for Eligible Hospitals. The sections below describe the steps that occur after the user has selected the report.

\*\*\* IHS 2011 Stage 1 Interim MU Performance Report for Hospitals & CAHs \*\*\* This report determines if a hospital or CAH has met the minimum requirements to achieve Meaningful Use. Primary and secondary providers are included in Meaningful Use calculations. The report identifies the 14 Core Performance Measures and 10 Menu Set Performance Measures designated by the CMS Final Rule for Stage 1, July 28, 2010. In order to achieve Meaningful Use, a hospital or CAH must meet all 14 Core Performance Measures simultaneously. They must also meet 5 of the 10 Menu Set Performance Measures simultaneously, one of which must be a designated Public Health Performance Measures. Public Health measures are identified within the report by an asterisk.

Press Enter to Continue:

Figure 4-23: Example of Report Definition

#### 4.5.1 Eligibility Notice for Eligible Hospitals and CAHs

This interim report does not verify participation eligibility. It is important to note that this report can indicate Meaningful Use has been achieved by a facility that is not eligible to participate in the program. Eligibility is determined by running the Meaningful Use Patient Volume Report for Eligible Hospitals (PVH) located in the Third-Party Billing. The notice below displays before the user is given the option to run the report. A "yes" entry brings the user to Patient List set up. A "no" entry returns the user to the main menu.

\*\*\*\*\*\*\* IMPORTANT NOTICE \*\*\*\*\*\*\* This interim report does not verify CMS Medicare or Medicaid EHR Incentive Program eligibility. Please speak to your Area Meaningful Use Coordinator for guidance in determining eligibility.

Do you wish to continue to report?  $\ensuremath{\mathbb{Y}}\xspace/$ 

Figure 4-24: Example of Important Eligibility Notice

### 4.5.2 Full Report or Summary Report Selection

The user may generate a full report or a summary report. A full report includes the Cover Page and details on each Performance Measure along with corresponding logic. The Full Report also includes a Summary Report. The Summary Report does not include programming logic. Both reports display previous and current performance results as well as Stage 1 targets.

```
A full report will include an itemized listing of all Performance Measures
and will include a summary report. The summary report excludes itemized
data. The full report will produce approximately 40 pages of data for the
facility. Please take this into consideration when running print jobs,
ensuring dedicated time on your printer and sufficient paper supplies to
complete your job.
Select one of the following:
F Full Report
S Summary Report
Enter Selection: F//
```

Figure 4-25: Example of Full or Summary Report Selection Screen

### 4.5.3 Report Period Selection

Users may choose to run the report for a full year or a 90-day period. These two options coincide with the CMS program parameters for reporting periods. **NOTE: This report can be run for any date; however, per CMS guidelines, Meaningful Use cannot be achieved with the RPMS EHR prior to its date of certification and installation.** For example, if the certified version of RPMS EHR is installed at your site on July 27<sup>th</sup>, users may run this report for periods prior to this date, but Meaningful Use can only be achieved on performance for a period that begins on or after July 28<sup>th</sup>.

```
Report may be run for a 90-day or a one year report period.
Select one of the following:
A October 1 - September 30
B User Defined 90-Day Report
Select Report Period: [A/B]
```

Figure 4-26: Example of Reporting Period Selection

#### 4.5.3.1 Federal Fiscal Year Selection

The Meaningful Use program for eligible hospitals/CAHs runs on a fiscal year. Users are prompted to enter the fiscal year for which they wish to run report.

Enter the Federal Fiscal Year for which report is to be run. Use a year, e.g. 2011.

```
Enter Year: [FFYY]
```

Figure 4-27: Example of Federal Fiscal Year Reporting Period for EPs

#### 4.5.3.2 Calculating Previous Period Option for Federal Fiscal Year

If the user chooses to include previous period data, data is calculated from the federal fiscal year immediately preceding the selected year in the previous step. If the user chooses not to include the previous period, N/A displays under the "Previous Period" column in the report output.

```
Would you like to include historical data from the previous federal fiscal year? IMPORTANT NOTICE: Including previous period data may significantly increase run time.
```

Do you wish to include the previous period?  $\ensuremath{\,\mathrm{Y//}}$ 

#### 4.5.3.3 User Defined 90-Day Report

Enter a start date for the 90-day report.

IMPORTANT NOTE: This report may be run for any 90-day period. For submission to CMS, the report should not span Federal Fiscal Years.

Enter Start Date for the 90-day Report (e.g. 01/01/2011):

Figure 4-28: Example of 90-Day Reporting Period Selection

#### 4.5.3.4 Calculating Previous Period Option for 90-Day Report Period

If the user chooses to include previous period data, data is calculated from the period immediately preceding the selected 90-day report period in the previous step. For example, if user selects June 1, 2011 – August 31, 2011, report would also display March 1, 2011 – May 31, 2011. If the user chooses not to include the previous period, N/A displays under the "Previous Period" column in the report output.

Historical data from the 90-days immediately preceding the currently selected report period can be included? IMPORTANT NOTICE: Including previous period data may significantly increase run time.

#### Do you wish to include the previous period? Y//

#### 4.5.4 Hospital or CAH Selection

Specify the Hospital or CAH you want to include in the report.

Select Hospital or CAH: DEMO IHS CLINIC//

Figure 4-29: Example of Facility Selection

#### 4.5.5 Demo Patient Selection

Users may choose to include or exclude demo patients in their report.

Select one of the following: I Include ALL Patients E Exclude DEMO Patients O Include ONLY DEMO Patients Demo Patient Inclusion/Exclusion: E//

Figure 4-30: Example of Demo Patient Options

#### 4.5.6 Attestation Performance Measures for Hospitals

The interim version of the Meaningful Use report calculates all rate performance measures – measures that have a numerator and denominator. For all attestation measures, the user will be prompted to answer a yes or no attestation question for each provider for whom the report is being run.

Several Stage 1 Meaningful Use Performance Measures require an attestation of Yes or No for each provider for which the report is being run.

Do you wish to continue? Y//

Figure 4-31: Example of Attestation Explanation

#### 4.5.7 Output Selection

A summary of the selections the user made in the previous steps displays. The user may choose from the following output selections:

- P Print Report on Printer or Screen
- D Create Delimited output file (for use in Excel)
- B Both a Printed Report and Delimited File

```
SUMMARY OF 2011 MEANINGFUL USE REPORT TO BE GENERATED
The date ranges for this report are:
    Report Period: [Specified Report Period]
    Previous Period: [Period Immediately Preceding Specified Report
Period]
Hospital: DEMO ISH CLINIC
Please choose an output type. For an explanation of the delimited file
please see the user manual.
Select one of the following:
P Print Report on Printer or Screen
D Create Delimited output file (for use in Excel)
B Both a printed Report and Delimited File
Select an Output Option: P//
```

Figure 4-32: Example of Output Selection

At the "Device" prompt, specify the device to print/display the report.

### 4.6 Patient List for Eligible Hospitals and CAHs (PLH)

The PLH option provides users with a patient list in addition to a Full or Summary report for hospitals/CAH (M1IH). The Patient List includes patient-specific information for each measure that is selected. The user defines which measures to include in the report and is given the following options for each selected performance measure:

- Include Patients who met the measure
- Include Patients who did not meet the measure
- Include patients who met and did not meet the measure.
- After choosing the Patient List options, the user is guided through the steps of section 4.3 for running the EP reports.

# 4.6.1 Steps to Run the Patient List for Eligible Hospitals and CAHs (PLH)

The message shown below displays when the user chooses the PLH report. User must press enter to continue.

\*\*\* IHS 2011 Stage 1 Interim MU Patient List for Hospitals & CAHs \*\*\* This report will enable a provider to review his or her Meaningful Use performance by patient-specific data. You will be asked to select one or more Performance Measures on which to report. Press enter to continue.

Figure 4-33: Example of Patient List Selection

#### 4.6.1.1 Eligibility Notice for Eligible Hospitals and CAHs

This interim report does not verify participation eligibility. It is important to note that this report can indicate a Meaningful Use has been achieved by a facility that is not eligible to participate in the program. **Eligibility is determined by running the Meaningful Use Patient Volume Report for Eligible Hospitals (PVH) located in the Third-Party Billing application.** The notice below displays before the user is given the option to run the report. A "yes" entry brings the user to Patient List set up. A "no" entry returns the user to the main menu.

\*\*\*\*\*\*\* IMPORTANT NOTICE \*\*\*\*\*\*\*

This interim report does not verify CMS Medicare or Medicaid EHR Incentive Program eligibility. Please speak to your Area Meaningful Use Coordinator for guidance in determining eligibility.

```
Do you wish to continue to report? Y//
```

Figure 4-34: Example of Important Eligibility Notice

#### 4.6.1.2 Patient List Type Selection

The user is prompted to select a patient list type.

Select one of the following reports: S Selected set of MU Performance Measures A All MU Performance Measures Run the report on: S//

Figure 4-35: Example of Patient List Options

#### 4.6.1.2.1 Selected set of MU Performance Measures for Hospitals

The user may select for which of the 16 rate-calculated performance measures to generate a patient list. If no measure is selected, the user is returned to Full or Summary report Selection in order to run MU Performance Report for eligible hospitals without a patient list. The user can select all measures, individual measures or they can select all core or all menu set measures.

PERFORMANCE MEASURE SELECTION Mar 15, 2011 15:57:36 IHS MU PERFORMANCE MEASURE	Page:	1 of	2
* Indicates the Performance Measure has been selected.			
<ol> <li>(C) CPOE Medications</li> <li>(C) Demographics</li> <li>(C) Problem List</li> <li>(C) Medication List</li> <li>(C) Medication Allergy List</li> <li>(C) Vital Signs</li> <li>(C) Electronic Copy of Health Information</li> <li>(C) Electronic Copy of Discharge Instructions</li> <li>(C) Drug-Drug &amp; Drug-Allergy Checks</li> <li>(C) Clinical Decision Support</li> <li>(C) Exchange of Key Clinical Information</li> <li>*13) (C) Privacy/Security</li> <li>(C) Clinical Quality Measures</li> <li>(M) Advance Directives</li> <li>(M) Lab Results into EHR</li> </ol>			
<pre>16) Lab Results into EHR + Enter ?? for more actions</pre>			
S Select Measure C Core Measures Q Q D De Select Measure M Menu Set Measures	Quit		
Select Action:+//			

Figure 4-36: Example of List of Measures for Patient List

#### 4.6.1.2.2 All MU Performance Measures for Eligible Hospitals and CAHs

The User is prompted to verify if patient lists are desired for any of the measures. A "yes" must be entered here to continue. After patient list selection, the user is directed to Full or Summary Report Selection in the M1IH report. The user may completes the selection criteria to run the MU Performance Report with a Patient List.

PATIENT LISTS Do you want patient lists for any of the measures? N//

Figure 4-37: Example of Patient List Confirmation

# 5.0 Patient Listings (PLST)

The PLST option in the PCC Management Reports menu takes the user to the Patient Listings menu. This set of reports allows the user to list groups of patients. The reports include patient listings by Date of Birth (DOB), Current Community, Date of Death (DOD), Sex, Eligibility, Classification/Beneficiary, and Tribe of Membership. In most cases, the report includes the patient's name, chart number, and DOB.

```
* *
                                              * *
                     PCC Management Reports
                  * *
                                             * *
                      Patient Listings
                  IHS PCC Suite Version 2.0
                         DEMO HOSPITAL
CRC
     Living Patients by Community of Residence (*)
DOB
    Living Patients by Date of Birth (*)
DEM Living Patients by Multiple Demographic Variables
DOD Deceased Patients by Date of Death (*)
PGEN Patient General Retrieval
DP Patient Listing by Primary Care Provider
VDP Patients by Primary Care Provider w/ Visit Counts
DMG Detailed Patient Register R-DMG-510
DPL
     Deceased Patients Listing
ELFA Tally of Elder Pt's with Functional Assessment
ELFC Tally of Elder Care Functional Status Change
ELFT Tally of Elder Care Data Items
ELNH Elder Pts w/Needs Help or Dependent Assessments
IF
     Infant Feeding Statistical Reports ...
PCR
     Prescription Cost Report
PINT Tally of Patient Internet Access
SCR Screening Reports (IPV/DV, Alcohol, Depression) ...
SUIC Suicide Form Data Reports ...
THI Patients w/Total Household Income/ in Household
UPLP Upload Patients from Text file to Search Template
Select Patient Listings Option:
```

Figure 5-1: Sample of PCC Management Reports patient listings screen

The asterisk (\*) listed after an option denotes that report generation is instantaneous.

### 5.1 Living Patients by Community of Residence (\*) (CRS)

The Community of Residence (CRS) report displays a list of living patients by community, along with their DOBs, sex, and tribes of membership.

- 1. At the "Your choice" prompt, type either **1** (Current Community) or **2** (Patient Name) to specify how to sort the report. One or both attributes can be used.
  - If **1** (Current Community) is entered, the system displays the "Do you want to sort by a particular Current Community?" prompt. Type **Y** (Yes) or **N** (No).

- If **Y** (Yes) is entered, the system displays the "Which Current Community" prompt. Specify the community.
- The system displays the "Within Current Community, want to sort by another attribute" prompt. Type Y (Yes) or N (No). If Y (Yes) is entered, the system prompts for an attribute. The system lists attributes used to sort the report, and asks if the user wants to sort by a particular attribute (the name of the attribute displays in the prompt); type Y (Yes) or N (No).
- If **2** (Patient Name) is entered, the system displays the "Do you want to sort by a particular Patient Name?" prompt. Type **Y** (Yes) or **N** (No).
  - If **Y** (Yes) is entered, the system displays the "Which Patient Name" prompt; type the patient name.
  - At the "Within Patient Name, Want To Sort By Another Attribute?" prompt; type Y (Yes) or N (No). If Y (Yes) is entered, the system prompts for an attribute. The system lists attributes that can be used to sort the report and asks if the user wants to sort by the particular attribute (the name of the attribute will show in the prompt); type Y (Yes) or N (No)
- 2. At the "Please enter a title for this report" prompt, type the title of the report, or press Enter to use the default.

ACHI PATIENTS		JAN 25	5,1995 15:10	PAGE 1
	DATE OF			
NAME	BIRTH	SEX	TRIBE OF MEMBERSHIP	
CURRENT COMMUNIT	Y: ACHI			
LAMBDA, MARY	JAN 1,1925	FEMALE	TOHONO O'ODHAM NATIO	
SIGMA, BILL	MAY 1,1948	MALE	TOHONO O'ODHAM NATIO	
OMEGA, THERESA	JAN 1,1939	FEMALE	TOHONO O'ODHAM NATIO	
OMICRON, DAVID	1890	MALE	TOHONO O'ODHAM NATIO	
LAMBDA,BILL	MAR 1,1962	MALE	TOHONO O'ODHAM NATIO	
OMEGA, LISA	APR 1,1963	FEMALE	TOHONO O'ODHAM NATIO	
LAMBDA, IRMA	JUN 1,1964	FEMALE	TOHONO O'ODHAM NATIO	
PHIIII,BILL	MAR 1,1964	MALE	PIMA	
BETAA, SAM	MAR 1,1928	MALE	NON-INDIAN BENEFICIA	
PHIIII, JOHN	NOV 1,1966	MALE	TOHONO O'ODHAM NATIO	
BETAB, SAM	OCT 1,1967	MALE	TOHONO O'ODHAM NATIO	
THETA, LARRY	DEC 1,1958	MALE	TOHONO O'ODHAM NATIO	
THETA, THERESA	JUN 1,1920	FEMALE	TOHONO O'ODHAM NATIO	
BETAA, DENNIS	APR 1,1940	MALE	TOHONO O'ODHAM NATIO	
	-			
SUBCOUNT 14				

3. At the "Device" prompt, specify the device to print/display the report. Press ENTER to go to the next page of the report.

Figure 5-2: Example report listing patients by their community of residence

### 5.2 Living Patients by Date of Birth (\*) (DOB)

The DOB report displays a list of all living patients by date of birth.

- 1. At the "Your choice" prompt, type either **1** (DOB) or **2** (Patient Name) to indicate how the report should be sorted. One or more attributes can be used.
  - If DOB was specified:
    - At the "Start with what date" prompt, type the beginning date of the date range.
    - At the "End with what date" prompt, type the ending date of the date range.
    - At the "Within DOB, want to sort by another attribute" prompt, type Y (Yes) or N (No). If Y (Yes) is entered, the system prompts for the attribute.
  - If Patient Name was specified:
    - At the "Do you want to sort by a particular patient name?" prompt, type Y (Yes) or N (No).
       If Y (Yes) is entered, the system prompts for the patient's name.
    - At the "Within Patient Name, want to sort by another attribute? prompt, type  $\mathbf{Y}$  (Yes) or  $\mathbf{N}$  (No). ). If  $\mathbf{Y}$  (Yes) is entered, the system prompts for the attribute.
- 2. At the "Please enter a title for this report" prompt, type the title of the report or press ENTER to use the default.
- 3. At the "Device" prompt, specify the device to print/display the report.

The following is a report listing patients by DOB.

PATIENT LISTING BY DATE OF NAME	BIRTH JAN 26,1995 14:06 DOB	PAGE 1 CHART
LAMBDA, SARAH LAMBDA, MARTIN	JAN 1,1944	77467 99009
LAMBDA, THERESA	JAN 1,1944 FEB 1,1944	98775
LAMBDA,JIM RHOOOOOO,GEORGIE WAKEFIELD	FEB 1,1944 FEB 22,1944	31382 53466
LAMBDA,JAMES CHIII,SUSIE	MAR 5,1944 APR 8,1944	$90774 \\ 14495$
GAMMA, DARLENE	MAY 1,1944	21087
SIGMAAA, SALLY ANN OMEGA, THERESA	MAY 14,1944 JUN 1,1944	23545 94867
OMICRON, DIANE COUNT 11	JUL 1,1944	29574

Figure 5-3: Sample of report listing patients by their dates of birth

The following is a report listing patients by Patient Name:

PATIENT LISTING NAME	DATE	OF	JAN BIRTH	20,2009		52 CHART	PAGE	1	
AABETA, LEA JO AABETA, MARVIN ABBETA, ADONNA ABBETA, AMANDA ABBETA, JAYDEN ABBETA, LOWERY ABBETA, ROBERT	LYNN			09/05/194 08/05/195 08/13/192 06/08/196 09/28/192 01/09/199 11/17/196	58 1 25 1 56 1 29 1 97 1	56368 36531 30495 24730 47347 51988 49480			



### 5.3 Living Patients by Multiple Demographic Variables (DEM)

The DEM report option produces the Demographic Information Report. This report can be sorted by one or more specified attributes.

- 1. At the "Your choice" prompt, use one or more of the following attributes (mandatory) for sorting the report:
  - 1–DOB
  - 2–SEX
  - 3-CURRENT COMMUNITY
  - 4–TRIBE
  - 5-CLASSIFICATION/BENEFICIARY
  - 6–ELIGIBILITY
  - 7–PATIENT NAME

If the user types 2, 4, 5, 6, or 7, additional prompts display.

- 2. At the "Start with what date" prompt, type the beginning of the date range.
- 3. At the "End with what date" prompt, type the ending of the date range.
- 4. At the "Please enter a title for this report" prompt, type the title of the report, or press Enter to use the default.
- 5. At the "Device" prompt, specify the device to print/display the report.

The following example report lists patients by community and date of birth.

PATIENT LISTING BY	COMMUNITY AN	ID BIRTHDATE JAN 26,1995	5 14:09 PAGE 1				
NAME	DOB I	RIBE OF MEMBERSHIP (	COMMUNITY				
OMICRON, TANYA	08/15/35	TOHONO O'ODHAM NATIO	DEMO				
THETA, LILY	08/11/36	TOHONO O'ODHAM NATIO	DEMO				
GAMMA, SUSIE	04/08/44	TOHONO O'ODHAM NATIO	DEMO				
SIGMAA, ANDREW	01/01/47	TOHONO O'ODHAM NATIO	DEMO				
GARCIA, JOE FRANK	06/25/50	TOHONO O'ODHAM NATIO	DEMO				
GAMMAAAA, JUDY	10/31/52	NON-INDIAN BENEFICIA	DEMO				
NUUUUU,JERRY F	01/01/57	TOHONO O'ODHAM NATIO	DEMO				
NUU,LARRY	04/17/59	NAVAJO TRIBE OF AZ,	DEMO				
PIIIII,KAREN JEAN	03/04/63	DAKOTA (SIOUX)	DEMO				
RHOOOO, CAMERON ANTHON	Y 07/22/6	GILA RIVER PIMA MARI	DEMO				
BETA, JULIE PATRICIA	08/30/65	NON-INDIAN BENEFICIA	DEMO				
SIGMA, BOB	01/01/77	NON-INDIAN BENEFICIA	DEMO				
SUBCOUNT 13							

Figure 5-5: Example of report listing patients by demographic variables

#### 5.3.1 Estimated Run Time

For facilities with numerous patient files, this report can take a long time to run unless the first sort variable selected is a specific current community. If a specific community was selected, the run time for the report will be a function of the size of that community and the number of other variables chosen for sorting. For example, a report sorting first by a small community and then by date of birth would run quickly. A report sorting first by a large community (over 1,000 patients) and then by tribe and date of birth would take a longer time.

### 5.4 Deceased Patients by Date of Death (DOD)

The DOD report lists deceased patients by Date of Death. The user can limit the range of dates or generate report for all patients with a DOD recorded. The user can optionally choose just one patient.

The report can be sorted by HRN, Terminal Digit HRN, Date of Death, Community, Tribe, or Patient Name.

- 1. At the "Which Date of Death range" prompt, type any of the following:
  - A–All Patient with Date of Death Recorded
  - D–A Range of Dates for DOD
  - O–One Patient

If the user types **D** or **O**, additional prompts display.

- 2. At the "Sort Report by" prompt, type one of the following:
  - D–Date of Death

- H–HRN
- R–Terminal Digit HRN
- C–Community
- T–Tribe
- N–Patient Name
- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 4. At the "Device" prompt, specify the device to print/display the report.

The following report is for all patients with recorded DOD and sorted by patient name:

```
DEASEASED PATIENTS REPORT
                 Date of Death: Jan 01, 1801 - Jan 20, 2009
                HRN DOB Age at DOD Tribe
Patient Name
                                       Death
SIGMAAAA,EDWIN 117204 11/25/1917 15 03/15/1933 DEMO TRIBE, NM
 Underlying Cause of Death:
 Last Visit: 12/17/1932 DEMO INDIAN HOSPITAL - AMBULATORY
 Last Inpatient Visit:
 Community of Residence: BIG COVE
GAMMAA, KENSEN WINTER 103600 07/07/1872 84 04/20/1957 DEMO TRIBE, NM
 Underlying Cause of Death:
 Last Visit:
 Last Inpatient Visit: 05/19/1995 DEMO INDIAN HOSPITAL - HOSPITALIZATION
 Community of Residence: BIRDTOWN
THETAAAA,LINDA 100144 09/30/1896 69 06/15/1966 DEMO TRIBE, NM
 Underlying Cause of Death:
 Last Visit:
 Last Inpatient Visit:
 Community of Residence: MURPHY
Enter ENTER to continue or '^' to exit:
```

Figure 5-6: Example report for DOD option

The cause of death will be displayed to the extent it has been entered through the ADT Inpatient or the PCC data entry process.

# 5.5 Patient General Retrieval (PGEN)

Use the PGEN option to type the PCC Patient General Retrieval.

This report lists or counts patients based on selection criteria entered by the user. There are three separate steps for this option: selection criteria must be identified, attributes to display for each patient must be chosen, and the sorting order for the list must be determined. The logic used to produce the report can be saved for future use. If a report is designed that is 80 characters or less in width, it can display on the screen or be printed. If the report is 81-132 characters wide, it must be printed, and only on a printer capable of producing 132 character lines. The patients in the report can be limited to pre-established Search Templates created in QMan, Case Management, or other RPMS tools.

An example of a Search Template of Patients would be if the template was created in Case Management or in QMan using Patients as the Search Subject.

When the list of items for selection, print, and sort display in list manager they can be sorted alphabetically or in a predefined order. The predefined order is set by the software and is how the list has historically been displayed.

- 1. At the "What order would you like the Items displayed" prompts, type one of the following:
  - P–Predefined Order (the original ordering
  - A–Alphabetical Order
  - G–Groups of Related items

The predefined order is set by the software and is how the list has historically been displayed. See Section Appendix B: for a complete listing of PGEN/VGEN selection, sort, and print options.

- 2. At the "Select Patient List from" prompt, type one of the following:
  - S–Search Template of Patients
  - P–Search All Patients
  - Q–Qman Search
  - R–CMS Register of Patients

To use a search template of patients, the system prompts for the name of the template. After typing the name of the template, a print item selection list displays. Select items to print by following the directions below.

If **P** is entered, the system searches all patients in the database, and provides the option of using report logic saved from a previous report generated with PGEN. To use previously saved report logic, type the name assigned to the report and press ENTER to run the report. If a new report is created, use the instructions that follow for selecting search criteria.

Choosing Q-Man Search transfers the user to Q-Man to create a search template. (Refer to the Q-Man user manuals for specific instructions on using Q-Man.)

After creating the template, the user is returned to PGEN to select the type of report to be created.

Choosing the CMS Register of patients allows access to the case management system's register system.

- 3. At the "Do you want to use a previously defined report?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, additional prompts display.
- 4. The system displays the Patient Selection menu.

GENERAL RETRIEVAL Jan 20, 2009 11:17:04 Page: 1 of 3 PATIENT Selection Menu Patients can be selected based upon any of the following items. Select as many as you wish, in any order or combination. An (\*) asterisk indicates items already selected. To bypass screens and select all patients, hit Q. 31) Medicaid Plan Name 1) Name/Chart /SSN 61) Most Recent STAGED DM 2) Sex 32) Pvt Ins Plan Name 62) Most Recent Barriers H 33) Priv Ins Verified 3) Date of Birth 63) Most Recent LEARNING P 4) Birth Month 34) HRN Record Status 64) Most Recent RUBELLA HF 5) Birth Weight (grams) 35) HRN Disposition 65) Date Last Alcohol Scre 6) Birth Weight (Kgs) 36) Patient's Last Visit 66) Date Last Depression S 7) Race 37) Desig Prim Care Prov 67) Date Last IPV/DV Scree 8) Age 38) User Updating PCP 68) Date Last Colonoscopy 9) Age in Months 39) Date PCP Updated 69) Date Last Flex Sig 10) Veteran Status Y/N 40) EDC 70) Date Last Mammogram 11) Date of Death 41) Date EDC Determined 71) Date Last PAP Smear 12) Date Patient Establish 42) Contraception Method 72) Date Last Tobacco Scre 13) Mlg Address-State 43) EDC Determination 73) Date Last Fall Risk As 14) Mlg Address-Zip 44) Last Menstrual Period 74) Date Last Tonometry Enter ?? for more actions + S Select Item(s) + Next Screen Q Quit Item Selection R Remove Item(s) - Previous Screen E Exit Report Select Action: S//

Figure 5-7: Options on the Patient Selection Menu

To choose the criteria for the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. An asterisk (\*) indicates that an item has been

selected. To select all visits, type  $\mathbf{Q}$  (Quit Item Selection) at the "Select Action" prompt and press Enter.

- 5. At the "Choose Type of Report" prompt, type one of the following:
  - T–Total Count Only
  - S–Subcounts and Total Count
  - C–Cohort/Template Save
  - D–Detailed Patient Listing
  - L–Delimited Output File for use in Excel

The total count report prints only the total number of patients that match the selection criteria the user chose at the PATIENT Selection Menu.

The subcounts and total count report lists the total number of matches, as well as the subtotal of each different category of the sort variable selected; for example, if the report was sorted by sex, the number of males and the number of females in the group would be displayed in separate categories and subtotals.

The Cohort/Template Save option saves the patients that match the selection criteria in a template. Only the total number of matching patients is displayed. The template can be used to generate reports, and can be used to select the print and sort criteria needed each time.

The detailed patient listing allows a report to be created that prints only the data items to be sorted by the variable selected. If the detailed patient listing was selected, read the sections below for instructions on selecting the print items and sort category.

The Delimited Output File option allows a file to be generated for use in Microsoft Excel.

6. The system displays the Print Item Selection Menu.

Jan 20, 2009 12:43:14 GENERAL RETRIEVAL Page: 1 of 3 PRINT ITEM SELECTION MENU The following data items can be printed. Choose the items in the order you want them to appear on the printout. Keep in mind that you have an 80 column screen available, or a printer with either 80 or 132 column width. 1) Patient Name 38) Beneficiary Class 75) Family Hx and Relation 2) First, Last Name 39) Cause of Death 76) Family History Relation 3) Chart40) Medicare4) Terminal Digit41) MEDICARE Y/N 77) Family Hx Narrative 78) Family Hx Description 42) Medicare Part B79) Hx of Surgery43) Medicare Part D80) Most Recent TOBACCO 5) SSN 6) Sex HF 7) Date of Birth 44) Medicaid 81) Most Recent TB STATUS 8) Birth Month 45) MEDICAID Y/N 82) Most Recent ALCOHOL HF 9) Birth Weight (grams) 46) Private Insurance 83) Most Recent STAGED DM 10) Birth Weight (Kgs) 47) PRIVATE INSURANCE Y/N 84) Most Recent Barriers H 11) Race 48) Third Party Eligibilit 85) Most Recent LEARNING P 12) Age 49) Medicaid Plan Name 86) Most Recent RUBELLA НF 13) Age in Months 50) Pvt Ins Plan Name 87) Date Last Alcohol Scre 14) Father's Name 51) Priv Ins Verified 88) Date Last Depression S Enter ?? for more actions + S Select Item(s) + Next Screen Q Quit Item Selection Previous Screen E Exit Report R Remove Item(s) -Select Action: S//

Figure 5-8: Items in the Print Item Selection menu

- 7. Select the items to list on the report.
- 8. After selecting an item, the system prompts for the column width for the item (a default is shown). Press Enter to select the default or specify the width.
- 9. The system displays the Sort Item Selection menu.

GENERAL RETRIEVAL Jan 20, 2009 13:15:53 Page: 1 of 2 SORT ITEM SELECTION MENU The patients displayed can be SORTED by ONLY ONE of the following items. If you don't select a sort item, the report will be sorted by patient name. 1) Patient Name 29) Cause of Death 57) Most Recent ALCOHOL HF2) First, Last Name 30) MEDICARE Y/N 58) Most Recent STAGED DM 59) Most Recent Barriers 3) Chart 31) Medicare Part B Η 4) Terminal Digit 32) Medicare Part D 60) Most Recent LEARNING Ρ 5) Sex 33) MEDICAID Y/N 61) Most Recent RUBELLA HF 6) Date of Birth 34) PRIVATE INSURANCE Y/N 62) Date Last Alcohol Scre 7) Birth Month 35) Any Third Party Covera 63) Date Last Depression S 8) Birth Weight (grams) 36) Third Party Eligibilit 64) Date Last IPV/DV Scree 9) Birth Weight (Kgs) 37) Medicaid Plan Name 65) Date Last Colonoscopy 10) Race38) Pvt Ins Plan Name66) Date Last Flex Sig11) Age39) Pvt Ins Plan Type67) Date Last Mammogram12) Age in Months40) HRN Record Status68) Date Last PAP Smear13) Father's Name41) HRN Disposition69) Date Last Tobacco Scre 14) Mother's Name 42) Patient's Last Visit 70) Date Last Fall Risk As Enter ?? for more actions + Select Item(s) + Next Screen Q Quit Item Selection Remove Item(s) - Previous Screen E Exit Report S R Remove Item(s) Select Action: S//

Figure 5-9: Options on the SORT ITEM SELECTION MENU

- 10. Select one of the options listed on the SORT ITEM SELECTION MENU to specify how to sort patients. To sort patients by name, type **Q** (Quit Item Selection) at the "Select Action" prompt and press Enter.
- 11. At the "Do you want a separate page for each Patient Name" prompt, type **Y** (Yes) or **N** (No).
- 12. At the "Would you like a custom title for this report?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, the system prompts for the custom title.
- 13. At the "Do you wish to save this search/print/sort logic for future use?" prompt type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, the system prompts for a name.
- 14. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients

Patient Listings (PLST)

- E-Exclude Demo patients
- O–Include only demo patients
- 15. At the "Select one of the following" prompt, type **P** to print the output or **B** to browse the output on the screen.

The system displays the Summary Page with the criteria selected for the report; for example,

PCC PATIENT	T LISTING DOB	Page 1 WT (GMS)
ABETAAAAA, LAURA	02/07/1947	51.22
ABETAAAAA, MARGARET ABETAAAAA, MARIE	12/08/1995 05/26/1957	88.78
ABETAAAAA,MARTHA AGN ABETAAAAA,MICHAEL	10/10/1955 12/24/1973	68.9 
ABETAAAAA, MICHAEL A ABETAAAAA, NATHANIEL	12/15/1983 12/09/1994	93.94
ABETAAAAA , PEGGY	01/05/1945	
ABETAAAAA,ROBERT ABETAAAAA,ROBIN D	02/17/1995 04/06/1940	
ABETAAAAA,SHERRENE ABETAAAAA,TRISTEN DW	06/18/1961 07/29/1944	
BETAA, JANET LOU BETAAAA, JAMES	05/08/1965 04/25/1904	99.29 45.24
		exit:
Enter RETURN to contin	iue or the lo	) exil.

Figure 5-10: Example report for PGEN option

At the "Select Action" prompt, do one of the following:

- Type **Q** (Quit) to quit the report.
- Type a plus sign (+) to display the next screen. This option is not available for the last screen.
- Type a minus sign (–) to display the previous screen. This option is not available for the first screen.

# 5.6 Patient Listing by Primary Care Provider (DP)

The DP report generates a list of patients for a specific primary care provider or for all primary care providers at the facility.

The following sample displays patients for all primary care providers. Note that the list of patients for each provider prints on a separate page.

DESIGNATED PRO	OVIDER PATIENT	LISTING A	APR 3,1996	10:41 AM	PAGE 1
CURRENT					
NAME	DOB	HRN	COMMUNITY	LAST	VISIT
DESIGNATED	PROVIDER: AOE	PROVIDER,CI	LAYTON		
THETA , ANNE	JAN 1,1970	100001	BIRD	FOWN JA	AN 24, 1996
THETA, BETSY	MAR 5,1941	100002	2 CLYDI	E FI	EB 07, 1996
THETA, CARLA	SEP 8,1920	100003	B PAIN	TTOWN JA	AN 25, 1996
THETA, DONNA	JAN 3,1989	100004	BIDR	FOWN DE	EC 20, 1994

Figure 5-11: Example of report sorted by primary care provider

#### 5.7 Patients by Primary Care Provider with Visit Counts (VDP)

The VP report produces a list of patients by primary care provider. It includes the patient's name, chart number, age, number of times seen by the primary care provider, number of times seen by other primary providers, and diagnoses.

The following sample displays all designated providers for the time period from October 1, 1993 to June 30, 1994. Note that the report for each provider prints on a separate page.

```
Page 1
DEMO HOSPITAL/CLINIC
PATIENTS BY DESIGNATED PROVIDER, WITH VISIT COUNTS
DESIGNATED PROVIDER: SIGMA, JANE
VISIT DATES: OCT 01, 1993 TO JUN 30, 1994
                         TIMES OTHER
                         SEEN PROVIDERS
PATIENT NAME CHART AGE BY DP SEEN
                                               ICD DIAGNOSES
KAPPA, JAMES 100000 24 0 SMITH, JANE (1) 250.00 - DM UNCOMPL/T-II/
                      61 1 SIGMA, JA (8) .9999 - UNCODED DIAGNOSIS
KAPPA,LISA 200000
                        SIGMA, JA (17) 099.9 - VENEREAL DISEASE
                        SIGMA, JA (1) 250.00 - DM UNCOMPL/T-II/
                        SIGMA, JA (1) 293.82 - ORGANIC HALLUCIN
                        SIGMA, JA (1)
                                        295.24 - CATATONIA-CHR/EX
                                        296.21 - DEPRESS PSYCHOSI
                                        300.9 - NEUROTIC DISORDER
                                        305.90 - DRUG ABUSE NEC/M
                                        311. - DEPRESSIVE DISORDE
                                        401.9 - HYPERTENSION NOS
                                        465.9 - ACUTE URI NOS
                                        719.40 - JOINT PAIN-UNSPE
RUN TIME (H.M.S): 0.0.03
```

Figure 5-12: Sample of report with visit counts

#### 5.8 Detailed Patient Register R-DMG-510 (DMG)

Use the DMG option to search the Patient file for all patients selected. A report is created resembling the output from the R-DMG-510 report from the data center. The facility's chart number needs to be selected for this report.

Two additional screens display: The first screen prompts the user to search for a selected group of patients, and the second screen sorts the report output as desired.

To continue, type either  $\mathbf{Y}$  (Yes) or  $\mathbf{N}$  (No) at the "Select Action" prompt and press Enter. If  $\mathbf{Y}$  (Yes) is entered, additional prompts display.

Follow these steps:

1. At the "Run report for patients registered at which Facility" prompt, type the name of the facility.

The system displays information about the facility and displays the General Retrieval window with the PATIENT Selection Menu.

GENERAL RETRIEVAL Jan 20, 2009 11:17:04 Page: 1 of 3 PATIENT Selection Menu Patients can be selected based upon any of the following items. Select as many as you wish, in any order or combination. An (\*) asterisk indicates items already selected. To bypass screens and select all patients hit Q. 1) Name/Chart /SSN31) Medicaid Plan Name61) Most Recent STAGED DM2) Sex32) Pvt Ins Plan Name62) Most Recent Barriers H3) Date of Birth33) Priv Ins Verified63) Most Recent LEARNING P4) Birth Month34) HRN Record Status64) Most Recent RUBELLA HF5) Birth Weight (grams)35) HRN Disposition65) Date Last Alcohol Scre6) Birth Weight (Kgs)36) Patient's Last Visit66) Date Last Depression S 7) Race37) Desig Prim Care Prov67) Date Last IPV/DV Scree8) Age38) User Updating PCP68) Date Last Colonoscopy9) Age in Months39) Date PCP Updated69) Date Last Flex Sig10) Veteran Status Y/N40) EDC70) Date Last Mammogram11) Date of Death41) Date EDC Determined71) Date Last PAP Smear 12) Date Patient Establish 42) Contraception Method 72) Date Last Tobacco Scre 13) Mlg Address-State43) EDC Determination73) Date Last Fall Risk14) Mlg Address-Zip44) Last Menstrual Period74) Date Last Tonometry 73) Date Last Fall Risk As Enter ?? for more actions + Select Item(s) + Next Screen Q Quit Item Se Remove Item(s) - Previous Screen E Exit Report S Quit Item Selection R Select Action: S//

Figure 5-13: Options in the Patient Selection menu

2. Criteria can be listed in any order at the "Select Action" prompt. To choose criteria on the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. An asterisk (\*) indicates that an item has been selected.

To select all visits, type  $\mathbf{Q}$  (Quit Item Selection) at the "Select Action" prompt and press Enter.

The system displays the GENERAL RETRIEVAL screen for the SORT ITEM SELECTION MENU.

GENERAL RETRIEVAL	Jan 20, 2009 11:27:56 Page: 1 of 2
	SORT ITEM SELECTION MENU
	can be SORTED by ONLY ONE of the following items. If t item, the report will be sorted by patient name.
1) Patient Name HF	29) Cause of Death 57) Most Recent ALCOHOL
2) First, Last Name DM	30) MEDICARE Y/N 58) Most Recent STAGED
3) Chart H	31) Medicare Part B 59) Most Recent Barriers
4) Terminal Digit P	32) Medicare Part D 60) Most Recent LEARNING
5) Sex HF	33) MEDICAID Y/N 61) Most Recent RUBELLA
6) Date of Birth Alcohol Scre	34) PRIVATE INSURANCE Y/N 62) Date Last
7) Birth Month S	35) Any Third Party Covera 63) Date Last Depression
8) Birth Weight (grams Scree	) 36) Third Party Eligibilit 64) Date Last IPV/DV
9) Birth Weight (Kgs) Colonoscopy	37) Medicaid Plan Name 65) Date Last
10) Race	38) Pvt Ins Plan Name 66) Date Last Flex Sig
11) Age 12) Age in Months	39) Pvt Ins Plan Type67) Date Last Mammogram40) HRN Record Status68) Date Last PAP Smear
13) Father's Name	41) HRN Disposition 69) Date Last Tobacco
Scre	,,,
14) Mother's Name As	42) Patient's Last Visit 70) Date Last Fall Risk
+ Enter ?? for	more actions
	+ Next Screen Q Quit Item
Selection	
R Remove Item(s) Select Action: S//	- Previous Screen E Exit Report

Figure 5-14: Options in the Sort Item Selection menu

- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include all patients
  - E-Exclude demo patients
  - O–Include only demo patients
- 4. At the "Device" prompt, specify the device to print/display the report.

\*\*\*\*\* CONFIDENTIAL PATIENT DATA \*\*\*\*\* INDIAN HEALTH SERVICE PATIENT REGISTRATION SYSTEM PAGE 1 DATE:4/3/96 AREA: TUCSON SU: DEMO FACILITY:DEMO HOSPITAL/CLINIC BLOOD --- ELIGIBILITY ---BIRTH HRN NAME DATE SEX TRB BEN QUNTM MCR MCD PVT VET CHS RESIDEN SOC SEC NO \_\_\_\_\_ \_\_\_\_\_ \_\_\_\_\_ 111112 ALPHA, JANE 1/28/90 F 282 01 1/2 X X DEMO XX-XX-0000 111113 ALPHA,JOHN 1/5/90 F 096 01 FULL X DEMO XXX-XX-0001 111114 ALPHA,KELLY 9/1/92 M 096 01 FULL X X DEMO XXX-XX-0002

Figure 5-15: Sample of DMG report

## 5.9 Deceased Patients Listing (DPL)

The DPL report generates a list of all patients who have a DOD entered into RPMS.

- 1. At the "Enter beginning Date of Death" prompt, type the beginning DOD.
- 2. At the "Enter ending Date of Death" prompt, type the ending DOD.
- 3. At the "List patients who are members of" prompt, type one of the following:
  - O–One particular Tribe
  - A–All tribes
  - S–Selected Set of Tribes (Taxonomy)

If the user types **O** or **S**, additional prompts display.

- 4. At the "Sort Report by" prompt, type one of the following:
  - D–Date of Death
  - H–HRN
  - R–Terminal Digit HRN
  - C–Community
  - T–Tribe
  - N–Patient Name
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include all patients

- E-Exclude demo patients
- O–Include only demo patients
- 6. At the "Device" prompt, specify the device to print/display the report.

```
XXX
                       Jan 20, 2008
                                                   Page 1
DEMO HOSPITAL
DEACEASED PATIENTS REPORT
Date of Death: Jun 02, 2007 - Mar 28, 2008
                              Age at DOD
Patient Name
                  HRN DOB
                                               Tribe
                                 Death
_____
SIGMA, JOHN 000000 12/01/1949 57 03/02/2007 DEMO TRIBE, NM
 Underlying Cause of Death:
 Last Visit: 04/03/1990 DEMO INDIAN HOSPITAL - AMBULATORY
 Last Inpatient Visit: 01/23/1993 DEMO INDIAN HOSPITAL - HOSPITALIZATION
 Community of Residence: SPRINGFIELD
```

Figure 5-16: Sample of DPL report

## 5.10 Tally of Elder Patients with Functional Assessment (ELFA)

The ELFA report tallies by age and sex all patients who have had a functional assessment in a specified date range. The desired age range of patients must also be specified.

To determine the denominator or population of patients to review specify the following:

- A community or set of communities.
- The minimum number of times patients have been seen in the three years prior to the end of the date range.

The ELFA report provides a tally of patients only, or a tally and a list of the patients.

- 1. At the At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter Ending Visit Date" prompt, type the end of the date range.
- 3. At the "Enter an Age Range (e.g. 55-100, 55-75)" prompt, type the age range of patients to display on the report.
- 4. At the "Review Patients Who Live In" prompt, type one of the following:
  - O–One particular community
  - A–All communities

• S-Selected Set of Communities (Taxonomy)

If the user types  $\mathbf{O}$  or  $\mathbf{S}$ , additional prompts display.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include all patients
  - E-Exclude demo patients
  - O–Include only demo patients
- 6. At the "Device" prompt, specify the device to print/display the report.

```
********* CONFIDENTIAL PATIENT INFORMATION *********
XXX
    Page 1
DEMO HOSPITAL
PATIENTS WITH FUNCTIONAL ASSESSMENT DOCUMENTED
between Dec 19, 2007 and Mar 28, 2008
All Communities
       FEMALESMALESTOTALN %N %N
                                 N %
     _____
                  _____
                                _____
     55
56
57
58
59
60
```

Figure 5-17: Example DPL report

The last page provides a Total line for the various columns containing data.

# 5.11 Tally of Elder Care Functional Status Change (ELFC)

The Elder Care Functional Status Change (ELFC) report tallies by age all patients who have had a change in functional status documented in a specified date range. In addition, patients who have had a decline in functional status are listed.

XXX	* * * * * *	**** CONF	IDENTIAL	PATIENT :	INFORMATIO	ON ******	*** Page 8				
	OSPITAL						rage o				
PATIEN	PATIENTS WITH CHANGE IN FUNCTIONAL ASSESSMENT DOCUMENTED										
betwee	n Jun 02, 200	7 and Mar	28, 200	8							
	 OF	IMPRO	 VFD	 זגפ	 ME	DECLI					
AGE	PATIENTS	IMPRO	8 8	SA	8		8 8				
			。 				o				
79	-	-	_	-	-	-	-				
80	-	-	-	-	-	-	-				
81	-	-	-	-	-	-	-				
82	-	-	-	-	-	-	-				
83	-	-	-	-	-	-	-				
84	-	-	-	-	-	-	-				
85	1	0 0	.0	0	0.0	1 10	0.0				
86	-	-	-	-	-	-	-				
87	-	-	-	-	-	-	-				
88	-	-	-	-	-	-	-				
89	-	-	-	-	-	-	-				
90	-	-	-	-	-	-	-				

Figure 5-18: Example of an ELFC report

The last page of the report provides a Total for the various columns containing data.

Pressing Enter at the "Press ENTER" prompt at the end of the report displays a list of patients with a documented decline in functional status.

```
********* CONFIDENTIAL PATIENT INFORMATION *********
SJT
                                              Page 9
                     DEMO HOSPITAL
      PATIENTS WITH CHANGE IN FUNCTIONAL ASSESSMENT DOCUMENTED
        between Jul 24, 2008 and Jan 20, 2009
  Listing of Patient with a documented DECLINE in Functional Status
LAST FUNCTIONAL
           HRN SEX DOB
                                     AGE ASSESSMENT
PATIENT NAME
_____
CRABTREE, DARLENE PARKER 105137 F Aug 11, 1942 65 Oct 06,
2008
MARRIETTA, CAROL ADRIANNA 105342 F Mar 14, 1940 68 Oct 17,
2008
WIKE, KAYLEE JANE 104378 F Aug 08, 1932 75 Sep 21,
2008
End of report. Press ENTER:
```

Figure 5-19: Example last page of ELFC report

#### 5.12 Tally of Elder Care Data Items (ELFT)

The Elder Care Data Items (ELFT) report tallies all items from the elder care PCC form.

********* CONF.	IDENTIAL PATIE	NT INFORMATIO	N ******** Page 1
DEMO HOSPITAL			rage 1
TALLY OF ELDER CARE DATA ITE	MS		
between Sep 10, 2007 and Mar	28, 2008		
Total Number of Patients: 5			
TOILETING			
INDEPENDENT	3	60.0%	
NEEDS HELP	2	40.0%	
TOTALLY DEPENDENT	0	0.0%	
NOT DOCUMENTED	0	0.0%	
BATHING			
INDEPENDENT	1	20.0%	
NEEDS HELP	1	20.0%	
TOTALLY DEPENDENT	0	0.0%	
NOT DOCUMENTED	3	60.0%	
DRESSING			
INDEPENDENT	2	40.0%	
NEEDS HELP	1	20.0%	
TOTALLY DEPENDENT	0	0.0%	
NOT DOCUMENTED	2	40.0%	

Figure 5-20: Sample of ELFT report

# 5.13 Elder Patients with Needs Help or Dependent Assessments (ELNH)

This report tallies the number of patients who have had two or more items in the ADL and two or more items in the IADL groups documented as Needs Help or Totally Dependent. All patients who have had a functional assessment in the year prior the "as of" date will be reviewed. A list of patients displays.

#### 5.14 Infant Feeding Statistical Reports (IF)

Two reports can be run from this option: IF1 and IF2.

#### 5.14.1 Birth and Six-Month Breastfeeding Statistics (IF1)

The IF1 option produces a report of how many infants were documented as being breast fed at birth and at age six months. Select the "as of" date (Report end date) and communities to report on. The report first identifies all patients aged 12–23 months in the "as of" date the user defined. The report then calculates which infants to report on from this initial population.

#### Birth breastfeeding statistics

• Denominator:

- Number of infants with a visit.
- Patients who had at least one visit to a primary care clinic between birth and six months (ages 1–179 days old).
- Numerators:
  - Infants with feeding data. Any patient with a visit with any infant feeding choice documented between birth and six months (0–179 days old)
  - Infants breastfeeding. Of the patients with feeding data (numerator 1), those with *any* infant feeding choice that includes breastfeeding (e.g., *not* formula only). The report sorts chronologically all visits in the time frame with feeding documentation and counts the patient as meeting the numerator as soon as the first feeding choice is found that includes breastfeeding.

#### **Six-month statistics**

• Same as Birth, except the visits reviewed are those that occurred between ages 180–365 days.

XXX	XXX Jan 20, 2009 Page 1 DEMO HOSPITAL							
INFANT BREASTFEEDING STATISTICS, as of Jan 01, 1958 Patients born Dec 31, 1957 - Jan 01, 1958								
2003		DEMO HOSPITAI	-	HP 2010	NATIONAL			
				RATE AI/AN %	8			
BREASTFEEDING AT BIRT	Ή							
w/visit	0							
w/data recorded	0	0.0						
Breastfeeding	0	0.0	75%	71%	69%			
BREASTFEEDING AT 6 MC	NTHS							
w/visit	0							
w/data recorded	0	0.0						
Breastfeeding	0	0.0	50%	36%	32%			
End of report. PRESS ENTER:								

Figure 5-21: Example of IF1 report

#### 5.14.2 Breastfeeding Statistics by Age Group (IF2)

The IF2 option produces a report of how many infants were documented as being breast fed at birth and at age six months. Select the "as of" date (report end date) and the communities on which the user wants to report. The report first identifies all patients who are ages 12–23 months on the "as of" date the user defined. The report calculates the infants to report on from this initial population.

#### Birth breastfeeding statistics

- Denominator:
  - Number of infants with a visit.
  - Patients who had at least one visit to a primary care clinic between birth and six months (ages 1–179 days old).
- Numerators:
  - Infants with feeding data. Any patient with a visit with any infant feeding choice documented between birth and six months (0–179 days old)
  - Infants breastfeeding. Of the patients with feeding data (numerator 1), those with *any* infant feeding choice that includes breastfeeding (e.g., *not* formula only). The report sorts chronologically all visits in the time frame with feeding documentation, and counts the patient as meeting the numerator as soon as the first feeding choice is found that includes breastfeeding.

#### **Six-month statistics**

• Same as Birth, except the visits reviewed are those that occurred between 180–365 days old.

The system displays a cover page that reviews the criteria selected.

DEMO HOSPITAL									
INFANT BREASTFEEDING STATISTICS, as of Dec 23, 2006 Patients born Dec 22, 2005 - Dec 23, 2006									
DEMO HOSPITAL HP 2010 NATIONAL 2003 USA RATE AI/AN									
		00	00	00	00				
BREASTFEEDING AT BIRTH w/visit w/data recorded Breastfeeding		16.4 72.7	75%	71%	69%				
BREASTFEEDING AT 6 MONTHS	5								
w/visit w/data recorded	80 7	8.8							
Breastfeeding	3	42.9	50%	36%	32%				

Figure 5-22: Example of IF2 report

# 5.15 Prescription Cost Report (PCR)

The Prescription Cost Report (PCR) can be used by a site to determine the prescription cost for a user-specified group of patients in a specified date range. The

report allows sites to prepare for the Medicare Part D Prescription Drug Coverage that begins on January 2006.

## 5.16 Tally of Patient Internet Access (PINT)

The Tally of Patient Internet Access (PINT) report tallies the number of patients with documented internet access and the method of internet access. This report can be run for the user population, GPRA-defined active clinical population, search template of patients, or for all patients.

Page 1 *** PATIENT INTERNET ACCESS *** Date Report Run: Apr 01, 2008 Site where Run: DEMO HOSPITAL Report Generated by: USER1 Internet Access as of Date: Mar 02, 2008		
Total of Patients	7,949	
Total w/Internet Access Screening with Internet Access w/% of those screened	5,268 1,859	66% 35%
GENDER BREAKDOWN:		
Females w/internet access with % of those with access Males w/internet access	1,147	62%
with % of those with access	712	38%
AGE BREAKDOWN:		
< 18 yrs old w/internet access with % of those with access 18-35 yrs old w/internet access	570	31%
with % of those with access	512	28%
36-55 yrs old w/internet access with % of those with access	603	32%
<pre>&gt; 55 yrs old w/internet access with % of those with access</pre>	174	9%

Figure 5-23: Example portion of PINT report

# 5.17 Screening Reports (IPV/DV, Alcohol, Depression) (SCR)

The SCR option prompts the user to choose from the following suboptions: IPV/DV reports, alcohol screening reports, and depression screening reports.

The IPV/DV menu contains several options:

• **Tally/List Patients with IPV/DV Screening (DVP)**: This report tallies and optionally lists all patients who have had IPV screening (Exam Code 34) or a refusal documented in the time frame specified by the user. This report tallies the

patients by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

- **Note:** The last screening/refusal for each patient is used. If a patient was screened more than once in the time period, only the latest screening is used in this report. This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.
- **Tally/List IPV/DV Screenings (DVS)**: This report tallies and optionally lists all visits in which IPV screening (Exam Code 34) or a refusal was documented in the time frame specified by the user. This report tallies the visits by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note:** This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

• List IPV/DV Screenings for Selected Patients (SSP): This report lists all patients selected who have had IPV screening (Exam Code 34) or a refusal documented in a specified time frame. Select patients based on age, gender, result, provider, or clinic where the screening was done.

**Note:** All screenings done in the specified time period for the patients selected will be displayed in the report.

• **Tally/List Patients in Search Template w/IPV Screening (PST)**: This report tallies and lists all patients who are members of a user-defined search template. It tallies and lists the latest IPV screening (Exam Code 34) or a refusal documented in the time frame specified by the user. This report tallies the patients by age, gender, result, screening provider, primary provider of the visit, designated primary care provider, and date of screening/refusal.

**Note:** The last screening/refusal for each patient is used. If a patient was screened more than once in the time period, only the latest is used in this report. This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

• **Tally/List IPV Screenings for Template of Patients (VST)**: This report tallies and optionally lists all visits on which IPV screening (Exam Code 34) or a refusal was documented in the time frame specified by the user. This report tallies the visits by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note:** This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

The alcohol screening menu contains several options. Note that an Alcohol Screening is defined as any of the following:

- Alcohol Screening Exam (Exam Code 35)
- Measurements: AUDC, AUDT, CRFT
- Health Factor with Alcohol/Drug Category (CAGE)
- Diagnoses V79.1, 29.1 (Behavioral Health Problem Code)
- Education Topics: AOD-SCR, CD-SCR
- CPT Codes: 99408, 99409, G0396, G0397, H0049
- Refusal of Exam Code 35
- **Tally/List Patients with ALCOHOL Screening (DVP)**: This report tallies and optionally lists all patients who have had an alcohol screening or a refusal documented in the time frame specified by the user. This report tallies the patients by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note**: The last screening/refusal for each patient is used. If a patient was screened more than once in the time period, only the latest screening is used in this report. This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

• **Tally/List ALCOHOL Screenings (DVS)**: This report tallies and optionally lists all visits on which alcohol screening or a refusal was documented in the time frame specified by the user. This report tallies the visits by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note:** This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

• List Alcohol Screenings for Selected Patients (SSP): This report lists all patients selected who have had alcohol screening or a refusal documented in a specified time frame. Select patients based on age, gender, result, provider, or clinic where the screening was done.

**Note:** All screenings done in the time period for the patients selected will display in the report.

Patient Listings (PLST)

• **Tally/List Pts in Search Template w/Alcohol Screening (PST)**: This report tallies and lists all patients who are members of a user-defined search template. It tallies and lists the latest alcohol screening or a refusal documented in the time frame specified by the user. This report tallies the patients by age, gender, result, screening provider, primary provider of the visit, designated primary care provider, and date of screening/refusal.

**Note:** The last screening/refusal for each patient is used. If a patient was screened more than once in the time period, only the latest screening is used in this report. This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

• **Tally/List Alcohol Screenings for Template of Pts (VST)**: This report tallies and optionally lists all visits on which alcohol screening or a refusal was documented in the time frame specified by the user. This report tallies the visits by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note**: This report will optionally, look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

The Depression Screening Menu has several options:

- **Tally/List Patients with Depression Screening (DVP)**: This report tallies and optionally lists all patients who have a documented Depression Screening in the time frame specified by the user. This report tallies patients by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal. A Depression Screening is defined as any of the following:
  - Depression Screening Exam (Exam Code 36)
  - Measurements: PHQ2, PHQ9
  - Diagnoses V79.0, 14.1 (Behavioral Health Problem Code)
  - Education Topics: DEP-SCR
  - Refusal of Exam Code 36
  - **Note**: The last screening/refusal for each patient is used. If a patient was screened more than once in the time period, only the latest screening is used in this report. This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.

XXX Jan 20, 2009 Page 1 \*\*\* DEPRESSION SCREENING PATIENT TALLY AND PATIENT LISTING \*\*\* Screening Dates: Jul 24, 2008 to Jan 20, 2009 This report excludes Behavioral Health Clinics All Facilities/Locations All Patient Communities DATE PATIENT NAME HRN AGE SCREENED RESULT CLINIC \_\_\_\_\_ \_\_\_\_\_ ALPHA, CHI 111148 18 M 10/02/08 NEGATIVE Primary Provider on Visit: UNKNOWN Provider who screened: IAPROVIDER, MATTHEW DELTA, ICHI 111201 43 M 10/16/08 NEGATIVE GENERAL Primary Provider on Visit: UNKNOWN Provider who screened: IAPROVIDER, MATTHEW Enter RETURN to continue or '^' to exit:

Figure 5-24: Example report for DVP under depression screening

• **Tally/List Depression Screenings (DVS)**: This report tallies and optionally lists all visits on which depression screening or a refusal was documented in the time frame specified by the user. This report tallies the visits by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note:** This report optionally looks at both PCC and the Behavioral Health databases for evidence of screening/refusal.

• List Depression Screenings for Selected Patients (SSP): This report lists all patients selected who have had depression screening or a refusal documented in a specified time frame. Select patients based on age, gender, result, provider, or clinic where the screening was done.

**Note:** All screenings done in the time period for the patients selected display in the report.

• Tally/List Patients in Search Template w/ Depression Screening (PST): This report tallies and lists all patients who are members of a user-defined search template. It tallies and lists their latest depression screening or a refusal documented in the time frame specified by the user. This report tallies the patients by age, gender, result, screening provider, primary provider of the visit, designated primary care provider, and date of screening/refusal.

- **Note:** The last screening/refusal for each patient is used. If a patient was screened more than once in the time period, only the latest screening is used in this report. This report will optionally look at both PCC and the Behavioral Health databases for evidence of screening/refusal.
- **Tally/List Depression Screenings for Template of Patients (VST)**: This report tallies and optionally lists all visits on which depression screening or a refusal was documented in the time frame specified by the user. This report tallies the visits by age, gender, result, provider (either exam provider, if available, or primary provider on the visit), and date of screening/refusal.

**Note:** This report optionally looks at both PCC and the Behavioral Health databases for evidence of screening/refusal.

#### 5.18 Suicide Form Data Reports (SUIC)

There are two reports available.

- The Output Suicide Form Data in Delimited Format report extracts all data elements of the Suicide Form in a delimited form for a date range specified by the user.
- The Aggregated Data from Suicide Reporting Forms report tallies the data items specific to the Suicide Reporting form for a date range and community specified by the user.

```
OUTPUT BROWSER
                   Jan 20, 2009 15:02:50
                                                Page: 1 of 17
DEMO HOSPITAL
                   Jan 20, 2009
                                                   Page 1
***** AGGREGATED DATA FROM SUICIDE REPORTING FORMS *****
Act Occurred: Jan 21, 2008 - Jan 20, 2009
Community where Act Occurred: ALL Communities
Age Range: 15-19 years
                          Total of Suicide Forms: 3
REPORT TOTALS
Self Destructive Act: IDEATION WITH PLAN AND INTENT
                                                           67%
                                                  2
                           ATTEMPT
                                                   1
                                                           33%
 Event logged by Discipline: HEALTH RECORDS
                                                           33%
                                                   1
                          MEDICAL SOCIAL WORKER 2
                                                           67%
        Enter ?? for more actions
                                                        >>>
    NEXT SCREEN
                 - PREVIOUS SCREEN Q QUIT
+
Select Action: +//
```

Figure 5-25: Example report of aggregated data from suicide reporting forms

At the "Select Action" prompt, do one of the following:

- Type **Q** (Quit) to quit the report.
- Type a plus sign (+) to display the next screen. This option is not available for the last screen.
- Type a minus sign (-) to display the previous screen. This option is not available for the first screen.

## 5.19 Patients with Total Household Income/in Household (THI)

Use the THI option to produce a report of all patients who have the number in household or total household income recorded. The report can list all patients from a particular community or tribe. The report can be sorted by HRN, Terminal Digit HRN, Community, Tribe, Household Income, Number in Household, or Patient Name. An average of the household income and number in household also displays.

SJT	Jan 20, 2009 DEMO HOSPITAL										
HOUSEHOLD INCOME/NUMBER IN HOUSEHOLD TALLY											
Patient Name HRN FIC ARY	I	OMMU	NITY ZIP		HOUSE HO	TOTAL USEHC COME					
ALPHAAAAAAA,DAVID BR	102982	01	BIG COVE	28719	DEMO TRIBE	2	0				
ALPHAAAAA, MARTHA AGN			SOUTH CAR	29356	DEMO TRIBE	2	0				
ALPHAAAAA,MICHAEL A	121082	01	PAINTTOWN	28719	DEMO TRIBE	6	0				
ALPHAAAA, CAROL ANN	100351	01	BIRDTOWN	28719	DEMO TRIBE	1	0				
ALPHA, MARGARET D	108025	01	VASSALBOR	28719	DEMO TRIBE	2	0				
ALPHA, BARBARA	119344	01	BIRDTOWN	28719	DEMO TRIBE	1	0				
ALPHA, DANI SUE	165877	01	BETHEL	74724	CHOCTAW NA	. б	0				
ALPHA, FREDIA ANN	122649	01	MARBLE	28905	DEMO TRIBE	4	0				
ALPHA, GREGORY PAUL	103558	01	BIRDTOWN	28719	DEMO TRIBE	5	0				
ALPHA, JAKELI BRADFOR	118981	01	WHITTIER	28789	DEMO TRIBE	5	0				
ALPHA, JOSEPHINE	124463	01	NORTH CAR	28761	DEMO TRIBE	2	0				
ALPHA, JOSIE	122784	01	MURPHY	28906	DEMO TRIBE	3	0				
ALPHA,TRISTA L	155765	01	BIRDTOWN	28719	DEMO TRIBE	3	0				
Enter RETURN to continue or '^' to exit:											

Figure 5-26: Example THI report

# 5.20 Upload Patients from Text File to Search Template (UPLP)

Use the UPLP option to upload patients from a file that is in the format ASUFAC^HRN^DOB and store those patients in a search template. The system prompts for the directory path and filename where the file resides. The system also prompts for the name of the search template that will be created.

When entering the directory path, type a full path name with the ending '/; for example,

/usr/spool/uucppublic/ or /usr/mumps/

When typing the filename, type the extension as well; for example,

MYFILE.TXT

# 6.0 Resource Allocation/Workload Reports (RES)

The Resource Allocation/Workload Reports provide data on the number of registered patients at a Service Unit or facility and the number of active patients, visits, APC visits, and primary care provider visits by those registered patients.

This menu includes Operations Summary submenu report options; for example,

```
*****
                * *
                        PCC Management Reports
                                                         * *
                ** Resource Allocation/Workload Reports **
                *****
IHS PCC Suite Version 2.0
DEMO HOSPITAL/CLINIC
OPS
       Operations Summary for a Service Unit or Facility ...
RPVC Registered Patients and Visits by Community
RPVT Registered Patients and Visits by Tribe
RPVS Registered Pts and Visits by SU of Residence
AGE Registered Patients by Age, Sex, Tribe, Community
ACC Active Patient Count by Community of Residence
CH Community Health Profile Summary
CHWL Clinic Hourly Workload Report
INPC Inpatient Discharges/Dave k
ACS Active Patient Count by SU of Residence
       Inpatient Discharges/Days by Community
       Inpatient Discharges/Days by SU of Residence
INPT
       Inpatient Discharges/Days by Tribe
PPDS Provider Practice Description Report
Select Resource Allocation/Workload Reports Option:
```

Figure 6-1: Example of Resource Allocation/Workload Reports menu screen

# 6.1 Estimated Run Time

These reports may have lengthy run times, depending on the parameters specified. For assistance determining which reports to queue, please contact the local site manager.

#### 6.2 Operations Summary for a Service Unit or Facility (OPS)

The following reports are available from the Operations Summary menu.

Figure 6-2: Example of Operations Summary menu screen

#### 6.2.1 Operations Summary (OS)

Use the OS option to produce a report that summarizes data for a single month or FYto-date for a specific facility, a selected group of facilities, or the entire Service Unit (SU), if all data for the SU is processed on the user's computer.

When selecting the period to run the report, consider whether all data has been entered for that period. The report serves the entire patient file.

Follow these steps:

- 1. At the "Select operation summary type" prompt, choose the operation summary type for the report.
- 2. At the "Please identify your service unit" prompt, choose the SU for the report.
- 3. At the "Enter a code indicating what facilities/location are of interest" prompt, type one of the following codes:
  - O–One particular Facility/Location
  - S–All facilities with the unit
  - T–A taxonomy or select set of facilities

If the user types **O** or **T**, additional prompts display.

- 4. At the "Run report for" prompt, type one of the following:
  - 1–A single month
  - 2–Fiscal year
  - 3–Date Range

Additional prompts display when 1 or 3 is chosen.

5. At the "Do you wish to exclude any diagnoses codes from the ambulatory section" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts

Resource Allocation/Workload Reports (RES)

display. For example, to eliminate pharmacy refill diagnoses, exclude V68.1 from the report.

- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E–Exclude Demo patients
  - O–Include only demo patients
- 7. At the "Device" prompt, specify the device to print/display the report.

The following sample report displays a Complete Operations Summary.

OPERATIONS SUMMARY FOR MEMORIAL HOSPITAL FOR FY94-To-Date as of 9-30-94 Note: In parentheses (following each statistic) is the percent increase or decrease from the same time period in the previous year. "\*\*" indicates no data is present for one of the two time periods. PATIENT REGISTRATION There are 29,275 living patients (+9%) registered at this SU. This number does not represent the 'Active User Population' which is found elsewhere in PCC Reports. There have been 1,730 new patients (+12%) registered during this time period. 317 births (-8%) and 291 deaths (+2%) occurred in this period based on data in the Patient Registration File. THIRD PARTY ELIGIBILITY There were 277 patients (+7%) enrolled in Medicare Part A and 231 patients (+11%) enrolled in Part B at the end of this time period. There were also 1,137 patients (+20%) enrolled in Medicaid and 412 patients (+36%) with an active Private Insurance policy as of that date. CONTRACT HEALTH SERVICES Total CHS expenditures (obligations adjusted by payments) for this period were \$564,296 (+16%). The number and dollar amount of authorizations by type were: 43 - Hospitalization 296 ( +2응) \$312,196 (+18%) 57 - Dental 351 ( +8%) \$ 80,500 ( -4%) (+19%) \$171,600 64 - Non-Hospital Service 1,163 (+15%) DIRECT INPATIENT There were 1,437 discharges (+6%) during this period, accounting for 6,754 patient days (+2%). The average length of stay was 4.7 days compared to an ALOS of 4.6 during this period last year. The five leading primary diagnoses for hospitalizations were: 1 - Normal Delivery 104 (-15%) 2 - Pneumonia 72 ( +8%) 3 - Diabetes Mellitus 71 (+12%) 4 - Ischemic Heart Disease 65 (-16%) 5 - Appendicitis 60 (+26%) AMBULATORY CARE VISITS There were a total of 47,291 ambulatory visits (+7%) during the period for all visit types except CHS. They are broken down below by Type, Location, Service Category, Provider Discipline and leading Diagnoses. These do not equate to "official" APC Visits which are identified in other PCC reports. By Type: IHS 47,001 ( +7%) 638 0 ( Other 290 ( +2%) By Location: DEMO Hosp. 45,800 ( +9%) San Xavier Clinic 0 ) ( San Rosa Clinic 0 ( ) Home 920 (-2%)

Management Reports User Manual June, 2011

Resource Allocation/Workload Reports (RES)

School         571 ( -2%)           By Service Category:         Ambulatory         46,601 ( +7%)           Telecommunication         250 ( 0%)           Not Found         440 ( 0%)           Day Surgery         0 ( )           Observation         0 ( )           By Clinic Type         General           General         46,601 ( +7%)           Audiology         250 ( 0%)           Well Child         440 ( 0%)           By Provider Type (Primary and Secondary Providers):           Phys         29,500 ( +5%)           RN         14,200 (+19%)           LDN         11,150 ( +6%)           CIN         4.111 (-14%)           Pharmacy         21,520 (+16%)           Surgeon         421 ( -6%)           Internist         1,811 (-12%)           Optometrist         7,10 ( +4%)           Podiatrist         1,111 ( -2%)           Nurse Pract.         297 (-37%)           Total         84,831 (+10%)           Phy Proverser listed below. Both primary and secondary diagnoses are included in the counts.           By ICD Diagnosis         1           1         Upper Respiratory Inf.         4,722 ( +8%)           2         Prenatal Care </th <th></th> <th></th> <th></th> <th></th>				
Ambulatory       46,601       (+7%)         Telecommunication       250       (0%)         Not Found       440       (0%)         Day Surgery       0       (         Observation       0       (         Nursing Home       0       (         By Clinic Type       (       (         General       46,601       (+7%)         Audiology       250       (0%)         Well Child       440       (0%)         By Provider Type (Primary and Secondary Providers):       Phys       29,500         Phys       29,500       (+5%)         RN       14,200       (+19%)         LPN       11,150       (+6%)         CINN       4111       (-14%)         Pharnacy       21,520       (+16%)         Surgeon       421       (-8%)         Internist       1,811       (-12%)         Nurse Pract.       297       (-37%)         Total       84,831       (+10%)         Prenatal Care       3,691       (-12%)         3       Diabetes Mellitus       3,291       (+1%)         4       Otitis Media       3,217       (+1%) <tr< td=""><td>School</td><td>571</td><td>( -2%)</td><td></td></tr<>	School	571	( -2%)	
Ambulatory       46,601       (+7%)         Telecommunication       250       (0%)         Not Found       440       (0%)         Day Surgery       0       (         Observation       0       (         Nursing Home       0       (         By Clinic Type	Pu Corrigo Catorer			
Telecommunication         250         (0%)           Not Found         440         (0%)           Day Surgery         0         ()           Observation         0         ()           By Clinic Type         ()         ()           General         46,601         (+7%)           Audiology         250         ()%)           Well Child         440         ()%)           By Provider Type (Primary and Secondary Providers):         Phys         29,500           PN         14,200         (+19%)           LPN         11,150         (+6%)           CHN         4,111         (-14%)           Pharmacy         21,520         (+16%)           Surgeon         421         (-8%)           Optometrist         7,101         (+4%)           Podiatrist         1,111         (-2%)           Nurse Pract.         297         (-37%)           Total         84,831         (+10%)           APC groups are listed below. Both primary and secondary diagnoses are included in the counts.         E           By ICD Diagnosis         1         -           1         - Upper Respiratory Inf.         4,722         (+8%)		16 601		
Not Found         440 ( 0%)           Day Surgery         0 ( )           Observation         0 ( )           Nursing Home         0 ( )           By Clinic Type	-	-		
Day Surgery         0         (           Observation         0         (           Nursing Home         0         (           By Clinic Type         General         46,601         (+7%)           Audiology         250         (0%)           Well Child         440         (0%)           By Provider Type (Primary and Secondary Providers):         Phys         29,500         (+5%)           RN         14,200         (+19%)         LEN         1.150         (+6%)           CHN         4,111         (-14%)         Surgeon         421         (-8%)           Dybarmacy         21,520         (+16%)         Surgeon         421         (-8%)           Optometrist         1,011         (-2%)         Nurse Pract.         297         (-37%)           Total         84,831         (+10%)         Surgeon sare listed below. Both primary and secondary diagnoses are included in the counts.         By ICD Diagnosis         -           1         - Dyper Respiratory Inf.         4,722         (+8%)         -         -           2         - Prenatal Care         3,691         (-12%)         -         -           3         Diabetes Mellitus         3,480         (-9%)				
Observation         0         (           Nursing Home         0         (           Nursing Home         0         (           By Clinic Type         (         (           General         46,601         (+7%)           Audiology         250         (           Well Child         440         (           By Provider Type (Primary and Secondary Providers):         Phys         29,500           Phys         29,500         (+5%)           RN         14,200         (+19%)           LPN         11,150         (+6%)           CHN         4,111         (-14%)           Pharmacy         21,520         (+16%)           Surgeon         421         (-8%)           Internist         1,811         (-12%)           Optometrist         710         (+4%)           Podiatrist         1,111         (-2%)           Nurse Pract.         297         (-37%)           Total         84,831         (+10%)           APC groups are listed below. Both primary and secondary diagnoses are included in the counts.           By ICD Diagnosis         1         -           1 - Upper Respiratory Inf.         4,722	Not Found	440	( 0%)	
Nursing Home         0         (           By Clinic Type General         46,601         (+7%) Audiology         250         (0%)           By Provider Type (Primary and Secondary Providers): Phys         29,500         (+5%)           PN         14,200         (+19%)           LPN         11,150         (+6%)           CHN         4,111         (-14%)           Pharmacry         21,520         (+16%)           Surgeon         421         (-8%)           Internist         1,811         (-12%)           Optometrist         710         (+4%)           Podiatrist         1,111         (-2%)           Optometrist         710         (+4%)           Podiatrist         1,111         (-2%)           Nurse Pract.         297         (-37%)           Total         84,831         (+10%)           The ten leading purposes of ambulatory visits by individual ICD Code and by         APC groups are listed below. Both primary and secondary diagnoses are included in the counts.           By ICD Diagnosis         -         1         Upper Respiratory Inf.         4,722         (+8%)           2 - Prenatal Care         3,691         (-12%)         -         States Mellitus         3,691	Day Surgery	0	( )	
<pre>By Clinic Type General</pre>	Observation	0	( )	
General       46,601 (+7%)         Audiology       250 (0%)         Well Child       440 (0%)         By Provider Type (Primary and Secondary Providers):       Phys         Phys       29,500 (+5%)         RN       14,200 (+19%)         LPN       11,150 (+6%)         CHN       4,111 (-14%)         Pharmacy       21,520 (+16%)         Surgeon       421 (-2%)         Optometrist       710 (+4%)         Podiatrist       1,111 (-2%)         Optometrist       710 (+4%)         Podiatrist       1,111 (-2%)         Nurse Pract.       297 (-37%)         Total       84,831 (+10%)         The ten leading purposes of ambulatory visits by individual ICD Code and by         APC groups are listed below. Both primary and secondary diagnoses are         included in the counts.         By ICD Diagnosis         1       - Upper Respiratory Inf.         4       Ottis Media         3.217 (+17%)         5       Impetigo         6       Complications of Pregnancy         1.21 (+1%)         7       Laceration         8       452 (-22%)         By APC Grouping         1 <td>Nursing Home</td> <td>0</td> <td>( )</td> <td></td>	Nursing Home	0	( )	
General       46,601 (+7%)         Audiology       250 (0%)         Well Child       440 (0%)         By Provider Type (Primary and Secondary Providers):       Phys         Phys       29,500 (+5%)         RN       14,200 (+19%)         LPN       11,150 (+6%)         CHN       4,111 (-14%)         Pharmacy       21,520 (+16%)         Surgeon       421 (-2%)         Optometrist       710 (+4%)         Podiatrist       1,111 (-2%)         Optometrist       710 (+4%)         Podiatrist       1,111 (-2%)         Nurse Pract.       297 (-37%)         Total       84,831 (+10%)         The ten leading purposes of ambulatory visits by individual ICD Code and by         APC groups are listed below. Both primary and secondary diagnoses are         included in the counts.         By ICD Diagnosis         1       - Upper Respiratory Inf.         4       Ottis Media         3.217 (+17%)         5       Impetigo         6       Complications of Pregnancy         1.21 (+1%)         7       Laceration         8       452 (-22%)         By APC Grouping         1 <td>By Clinic Type</td> <td></td> <td></td> <td></td>	By Clinic Type			
Audiology       250       (0%)         Well Child       440       (0%)         By Provider Type (Primary and Secondary Providers):       Phys       29,500       (+5%)         RN       14,200       (+19%)       LPN       11,150       (+6%)         LPN       11,150       (+6%)       CHN       4,111       (-14%)         Pharmacy       21,520       (+16%)       Surgeon       421       (-8%)         Juncerist       1,811       (-12%)       Optometrist       710       (+4%)         Podiatrist       1,111       (-2%)       Nurse Pract.       297       (-37%)         Total       84,831       (+10%)       Nurse Pract.       297       (-37%)         Total       84,831       (+10%)       Nurse Pract.       297       (-37%)         Total       84,831       (+10%)       Secondary diagnoses are       included in the counts.         By ICD Diagnosis       1       -Upper Respiratory Inf.       4,722       (+8%)         2       - Prenatal Care       3,691       (-12%)         3       - Olibtis Media       3,217       (+17%)         5       Impetigo       1,911       (+3%)         6       <		46 601	( +7%)	
Well Child       440 ( 0%)         By Provider Type (Primary and Secondary Providers):         Phys       29,500 ( +5%)         RN       14,200 (+19%)         LPN       11,150 ( +6%)         CHN       4,111 (-14%)         Pharmacy       21,520 (+16%)         Surgeon       421 ( -8%)         Internist       1,811 (-12%)         Optometrist       710 ( +4%)         Podiatrist       1,111 ( -2%)         Nurse Pract.       297 (-37%)         Total       84,831 (+10%)         The ten leading purposes of ambulatory visits by individual ICD Code and by         APC groups are listed below. Both primary and secondary diagnoses are         1ncluded in the counts.         By ICD Diagnosis         1       - Upper Respiratory Inf.       4,722 ( +8%)         2       - Prenatal Care       3,691 (-12%)         3       Diabetes Mellitus       3,480 ( -9%)         4       Otitis Media       3,217 (+17%)         5       Impetigo       1,911 ( +3%)         6       Complications of Pregnancy 1,271 ( -8%)         7       Laceration       862 ( -8%)         8       Sprains/Strains       490 (+11%)         10       Gast		-		
By Provider Type (Primary and Secondary Providers):         Phys       29,500 (+5%)         RN       14,200 (+19%)         LPN       11,150 (+6%)         CHN       4,111 (-14%)         Pharmacy       21,520 (+16%)         Surgeon       421 (-8%)         Internist       1,811 (-12%)         Optometrist       710 (+4%)         Podiatrist       1,111 (-2%)         Optometrist       111 (+10%)         Total       84,831 (+10%)         PPC groups are listed below. Both primary and secondary diagnoses are included in the counts.         By ICD Diagnosis         1       - Upper Respiratory Inf.         4.722 (+8%)         2       - Prenatal Care         3.691 (-12%)         3 - Diabetes Mellitus       3,640 (-9%)         4 - Ottis Media       3,217 (+17%)         5 - Impetigo       1,911 (+3%)         6 - Complications of Pregnancy       1,271 (-8%)         7 - Laceration       862 (-2%)         8 - Sprains/Strains       490 (+11%)         9 - Rheumatoid Arthritis       452 (-22%)         By APC Grouping       -         9 - URI       5,110 (+4%)         2 - Diabetes Mellitus       3,890 (+10%) <td></td> <td></td> <td>. ,</td> <td></td>			. ,	
Phys       29,500       (+5%)         RN       14,200       (+19%)         LPN       11,150       (+6%)         CHN       4,111       (-14%)         Pharmacy       21,520       (+16%)         Surgeon       421       (-8%)         Internist       1,011       (-12%)         Optometrist       710       (+4%)         Podiatrist       1,111       (-2%)         Nurse Pract.       297       (-37%)         Total       84,831       (+10%)         The ten leading purposes of ambulatory visits by individual ICD Code and by         APC groups are listed below. Both primary and secondary diagnoses are       included in the counts.         By ICD Diagnosis       1       - Upper Respiratory Inf.       4,722       (+8%)         1       - Upper Respiratory Inf.       4,722       (+8%)       -         3       - Diabetes Mellitus       3,480       (-9%)       -         4       - Otitis Media       3,217       (+17%)       -         5       - Impetigo       1,911       (+3%)       -         6       - Complications of Pregnancy       1,271       (-8%)         7       - Laceration			. ,	
RN       14,200       (+19%)         LPN       11,150       (+6%)         CIN       4,111       (-14%)         Pharmacy       21,520       (+16%)         Surgeon       421       (-8%)         Internist       1,811       (-12%)         Optometrist       710       (+4%)         Podiatrist       1,111       (-2%)         Nurse Pract.       297       (-37%)         Total       84,831       (+10%)         The ten leading purposes of ambulatory visits by individual ICD Code and by       APC groups are listed below. Both primary and secondary diagnoses are included in the counts.         By ICD Diagnosis       1       -         1       - Upper Respiratory Inf.       4,722       (+8%)         2       Prenatal Care       3,691       (-12%)         3       Diabetes Mellitus       3,480       (-9%)         4       Otitis Media       3,217       (+17%)         5       Impetigo       1,911       (+3%)         6       Complications of Pregnancy       1,271       (-8%)         7       Laceration       862       (-2%)         8       Sprains/Strains       490       (+11%)				
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<pre>4 - Impetigo 2,150 (-4%) 5 - Prenatal Care 1,200 (+8%) 6 - Well Child Care 1,180 (-11%) 7 - Conjunctivitis 850 (+17%) 8 - Physical Exams 710 (-2%) 9 - Anemia 666 (-2%) 10 - Alcoholism 652 (+5%) INJURIES There were 5,217 visits for injuries (-11%) reported during this period.</pre>	2 - Diabetes Mellitus		3,890 (+10%)	
<pre>5 - Prenatal Care 1,200 (+8%) 6 - Well Child Care 1,180 (-11%) 7 - Conjunctivitis 850 (+17%) 8 - Physical Exams 710 (-2%) 9 - Anemia 666 (-2%) 10 - Alcoholism 652 (+5%) INJURIES There were 5,217 visits for injuries (-11%) reported during this period.</pre>			2,001 (-10%)	
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<pre>6 - Well Child Care 1,180 (-11%) 7 - Conjunctivitis 850 (+17%) 8 - Physical Exams 710 ( -2%) 9 - Anemia 666 ( -2%) 10 - Alcoholism 652 ( +5%) INJURIES There were 5,217 visits for injuries (-11%) reported during this period.</pre>	5 - Prenatal Care		1,200 ( +8%)	
<pre>7 - Conjunctivitis 850 (+17%) 8 - Physical Exams 710 ( -2%) 9 - Anemia 666 ( -2%) 10 - Alcoholism 652 ( +5%) INJURIES There were 5,217 visits for injuries (-11%) reported during this period.</pre>			1,180 (-11%)	
8 - Physical Exams       710 (-2%)         9 - Anemia       666 (-2%)         10 - Alcoholism       652 (+5%)         INJURIES         There were 5,217 visits for injuries (-11%) reported during this period.				
<pre>9 - Anemia 666 ( -2%) 10 - Alcoholism 652 ( +5%) INJURIES There were 5,217 visits for injuries (-11%) reported during this period.</pre>				
<pre>10 - Alcoholism 652 (+5%) INJURIES There were 5,217 visits for injuries (-11%) reported during this period.</pre>	_			
INJURIES There were 5,217 visits for injuries (-11%) reported during this period.				
There were 5,217 visits for injuries (-11%) reported during this period.				
	INJURIES			
	There were 5,217 visits	for injur:	es (-11%) reported during this perio	d.
	,			

Management Reports User Manual June, 2011

Resource Allocation/Workload Reports (RES)

```
      1 - Falls
      221 (+5%)

      2 - Motor Vehicle
      190 (-12%)

      3 - Stings & Venoms
      101 (-2%)

                     4 - Purposely Inflicted 72 (+19%)
                     5 - Undetermined 66 (+4%)
EMERGENCY ROOM
There were 2,911 visits (+16%) to the ER (Clinic Code=30). Of these
1,216 had an injury diagnosis (-12%) and 621 had an alcohol-related
diagnosis (+4%).
PHARMACY
There were 21,000 new prescriptions (+17%) and 39,000 refills (+12%)
during this period.
DENTAL
There were 4,920 patients (+12%) seen for Dental Care. They accounted
for 7,826 visits (+19%). The five leading service categories were:

    Restoration
    Extraction
    Fluoridation

                                                         ( +8%)
                                                         (+24%)
                                                         (+12%)
                     4 - Exam
                                                         ( -1%)
                     5 - Sealants
                                                         (+16%)
```

Figure 6-3: Example of a complete Operations Summary report

#### 6.2.2 List PCC Operations Summary Sections (SECT)

Use the SECT option to produce a report that lists the summary types available for the operations reports. A sample display is shown in Figure 5-4.

Figure 6-4: Example of SECT screen

#### 6.2.3 Create/Edit Operations Summary Type (TYPE)

Use the TYPE option to edit an Operations Summary Type or create a new one.

Begin by typing the name of the summary type to create or the name of an existing summary type to edit. Follow the prompts to specify the components of the summary type and to indicate the listing order for the operations reports.

#### 6.2.4 Display an Operations Summary Type (DISP)

Use the DISP option to display the components of a specified Operations Summary Type report. The components of each Operations Summary type are shown in the order in which they will display in a report.

The following sample shows the Complete Operations Summary type.

```
PCC MAN REPORTS OP SUM TYPE LISTAPR 11,199616:12 PAGE 1NAME: COMPLETE OPERATIONS SUMMARYSUMMARY ORDER: 1COMPONENT NAME: POPULATION/THIRD PARTYSUMMARY ORDER: 2COMPONENT NAME: CONTRACT HEALTH SERVICESSUMMARY ORDER: 3COMPONENT NAME: INPATIENT SERVICESSUMMARY ORDER: 4COMPONENT NAME: AMBULATORYSUMMARY ORDER: 5COMPONENT NAME: IN-HOSPITALSUMMARY ORDER: 6COMPONENT NAME: PHARMACY
```

Figure 6-5: Example of a screen listing operations summary types

# 6.3 Registered Patients and Visits Report Types

There are three Registered Patients and Visits Report types:

- RPVC Registered Patients and Visits by Community
- RPVT Registered Patients and Visits by Tribe
- RPVS Registered Patients and Visits by SU of Residence

All three report options search the patient files and print the following:

- The number of living patients registered at the facility or SU selected
- The number of patients receiving any service
- The number of PCC services (visits) by those patients
- The number of APC visits by those patients
- The number of APC primary care provider (PCP) visits by those patients

The report can be sorted by Community of Residence, Tribe of Membership, or Service Unit of Residence.

Select which portions of the patient database to include in the report by responding to questions at the beginning of the report generation. Help screens are available. Definitions of Registered Patients, Patients Receiving a Service, PCC Services (All PCC Visits), APC Visits, and PCP Visits are available in help screens.

This is a sample RPVC report.

DEMO HOSPITAL/CLINIC FEB 5,1995 Page 1 Registration and Visit Counts for all Patients Registered at DEMO HOSPITAL/CLINIC Facility. The report is sorted by Community of Residence. A '\*' after the Community name indicates a Non-Service Unit Community. Visit Counts between SEP 1,1994 and DEC 31,1994. Current Community of Reg Pts Patients All residence Living Rec'ing PCC APC PCP As of Today Service Srvs Visits Visits \_\_\_\_\_ 

 ALI OIDAK
 6
 3
 4
 3
 3

 ANEGAM
 6
 3
 3
 1
 0

 ARIVACA\*
 5
 1
 1
 0
 0

 ARTESA
 5
 1
 1
 1
 1

 KAKA
 8
 0
 0
 0
 0

 LITTLE TUCSON
 6
 0
 0
 0
 0

 MARANA
 1
 1
 10
 7
 7

 \_\_\_\_\_ -----\_\_\_\_\_ \_\_\_\_ \_\_\_\_ Total: 37 9 19 12 11

Figure 6-6: Example of the RPVC report

## 6.4 Registered Patients by Age, Sex, Tribe, Community (AGE)

The Age Bucket report describes the demographics and epidemiology of a service population. Parameters can be defined for the age groups that appear across the top of the page, or predefined groups can be used. Sex, Tribe of Membership, or Community of Residence displays down the left side of the page. Cross-tabulations and column subtotals also display.

The report includes all living patients registered through patient registration at the facility or SU selected.

TRIBE OF MEMBERSHIP By AGE GROUP Page 1 All Living Patients Registered at DEMO HOSPITAL/CLINIC JAN 26, 1995 AGE GROUPS									
TRIBE OF MEM	0 1	-4 5-2	14 15-	19 20	-24	25-44	45-64	65-125	TOT
ALASKAN INDI			•			1	•		1
APACHE .					1	1	2		б
ARAPHOE TRIB				1					
HEMEHUEVI T			1			1			2
CHEROKEE NAT	•	•	•	1	1	•	1	•	3
CHINESE	•		•			•			1
COCOPAH TRIB	•	•	•	•	•	1	•	•	1
CREEK NATION	•	•	1	•	·	1	•	·	2
				1		1			0
CROW TRIBE O						1			2
DAKOTA (SIOU						•		•	3
TOHONO O'ODH		21						61	443 7
UNSPECIFIED TOTAL		3 26	79			1 143	•		472

Figure 6-7: Example Age Bucket report

#### 6.5 Active Patient Count Report Types

There are three Active Patient Count Report types:

- ACC Active Patient Count by Community of Residence
- ACS Active Patient Count by SU of Residence
- ACT Active Patient Count by Tribe

All three report options search the patient file and print the following:

- The number of living patients registered at the facility or SU selected
- The number of active patients registered at the facility or SU selected

The report can be sorted by Community of Residence, Tribe of Membership, or Service Unit of Residence.

Select which portions of the patient database to include in the report by responding to questions at the beginning of the report generation. Help screens are available. Definitions of Registered Patients and Active Patients are also available in help screens.

This is a sample ACT report.

FEB 5,1995 DEMO HEALTH CENTER Page 1 Registration and Active Patient Counts for all Patients Registered in DEMO Service Unit. The report is sorted by Tribe of Membership. Active Patients were those seen between OCT 01,1994 and FEB 5,1995. Reg Pts Living Active As of Today Patients Tribe of Membership \_\_\_\_\_ ALASKAN INDIAN 1 NON-INDIAN BENEFICIARY 1 1 1 TOHONO O'ODHAM NATION OF ARIZONA 91 61 Total: 93 63

Figure 6-8: Example of ACT report

#### 6.6 Community Health Profile Summary (CH)

Use the CH option to display a profile of healthcare for patients who reside in the particular community or communities. This report compares the clinical data from selected communities with clinical data from the entire SU. The data categories included in this report are as follows:

- Patient Registration
- Top 15 POVs for Direct, Contract, and Outpatient Visits
- Top 15 Inpatient Diagnoses
- Leading Surgical Procedures
- Top 10 Causes of Injuries
- Top Dental Services

To generate the report, type a date range and identify the community or communities of interest. The example report on the following pages was generated for the Little Tucson community in the Demo Service Unit for the 1995 calendar year.

\*\*\*\*\* COMMUNITY HEALTH PROFILE \*\*\*\*\* Jan 01, 1993 to Dec 31, 1995 DEMO There are 274 living patients registered at DEMO HOSPITAL/CLINIC. 173 received health care services during this time period. 8 are currently enrolled in Medicare Part A; 14 in Medicare Part B; 100 in Medicaid; and 11 have Private Insurance. There were 3 births and 1 deaths during this period. AGE/SEX Distribution as of Apr 19, 1996 0-4 5-9 10-19 20-29 30-39 40-49 50-59 60-69 70-79 80 + TOTAL \_\_\_\_\_ MALE 12 11 16 28 22 21 13 7 4 2 136 
 FEMALE
 16
 14
 14
 33
 19
 12
 14
 5
 8
 1
 137

 TOTAL
 28
 25
 30
 61
 41
 33
 27
 12
 13
 3
 273
 The Top 15 Purposes of Direct and Contract Outpatient Visits were: Both Primary and Secondary Diagnoses are included DEMO Service Unit LITTLE TUCSON DM UNCOMPL/T-II/NIDDM,NS (169)DENTAL EXAMINATION(4409)DENTAL EXAMINATION(162)DM UNCOMPL/T-II/NIDDM,NS(4289)HYPERTENSION NOS(104)CHRONIC RENAL FAILURE(3395)COUNSELING,NOS(80)ENCTR EXTRACORP DIALYSIS(2710)OTH ACQ LIMB DEFORMITY(70)ISSUE REPEAT PRESCRIPT(2285) OTITIS MEDIA NOS(41)HYPERTENSION NOS(2285)PHYSICAL THERAPY NEC(39)OTITIS MEDIA NOS(2133)ACUTE URI NOS(33)ACUTE URI NOS(1749)IMPETIGO(32)SUPERVIS OTH NORMAL DEEC(1563) IMPETIGO(32)SUPERVIS OTH NORMAL PREG(1503)CHRONIC ULCER OF LEG(29)COUNSELING,NOS(1413)ISSUE REPEAT PRESCRIPT(24)ASTHMA W/O STATUS ASTHM(1297) URIN TRACT INFECTION NOS (23) RHEUMATOID ARTHRITIS (1160) DERMATOPHYTOSIS OF FOOT (20) URIN TRACT INFECTION NOS (930) ASTHMA W/O STATUS ASTHM (18) BRONCHITIS NOS (834) ANKYLOSING SPONDYLITIS (15) DERMATOPHYTOSIS OF FOOT (768) The Top 15 Inpatient Diagnoses were: LITTLE TUCSON DEMO Service Unit \_\_\_\_\_ URIN TRACT INFECTION NOS (23) DM UNCOMPL/T-II/NIDDM,NS (109) HYPOPOTASSEMIA(18)HYPERTENSION NOS(53)HYPERTENSION NOS(17)CELLULITIS OF LEG(43)CHRONIC ULCER OF LEG(15)ALCOHOL DEP NEC/NOS-UNSPEC(41)PNEUMONIA, ORGANISM NOS(10)URIN TRACT INFECTION NOS(39) DIS PLAS PROTEIN MET NEC (10)POSTSURG AFTERCARE NEC (38)ANEMIA NOS(8)OBESITY(30)STAPHYLOCOCC SEPTICEMIA(7)HYPOVOLEMIA(15) The Leading Surgical Procedures were: LITTLE TUCSON DEMO Service Unit \_\_\_\_\_ EXCISIONAL DEBRIDEMENT WO (13) EXCISIONAL DEBRIDEMENT WO (402) INJECT ANTIBIOTIC(9)INJECT ANTIBIOTICNAIL REMOVAL(5)VAGINOSCOPY (140) (98) INJECT/INFUSE ELECTROLYT (3) INJECT/INFUSE ELECTROLYT (47)

Management Reports User Manual June, 2011

Management Reports User Manual Resource Allocation/Workload Reports (RES)

DRESSING OF WOUND NEC ( APPLICATION OF SPLINT ( PACKED CELL TRANSFUSION (	1)	NAIL REMOVAL					
The Top 10 Causes of Injury	were:						
LITTLE TUCSON		DEMO Service Unit					
ASSAULT NOS (16 FALL NEC NOS (14 STRUCK BY OBJ/PERSON NEC (7 FIRE ACCIDENT NOS (3 HORNET/WASP/BEE STING (1	) ) )	ASSAULT NOS TRAFFIC ACC NOS-PERS NOS ACC-CUTTING INSTRUM NEC	(121) (47) (35) (34) (7)				
The Top Dental Services were	:						
LITTLE TUCSON		DEMO Service Unit					
PATIENT REVISIT FIRST VISIT OTHER DRUGS/MEDICAMENTS INTRAORAL PERIAPICAL, SIN ORAL EXAMINATION, INITIAL	(44) (36) (26)	OTHER DRUGS/MEDICAMENTS ORAL EXAMINATION, INITIA	(2062) (1004) AL(987)				
End of Report. This report is based on visit data processed on the DEMO HOSPITAL/CLINIC computer.							
RUN TIME (H.M.S): 0.1.19 End of report. HIT RETURN:							

Figure 6-9: Example of CH report

# 6.7 Clinic Hourly Workload Report (CHWL)

The CHWL report generates a 24-hour period visit count by clinic for a specific date range. The report counts *all* visits, *except* the following:

- Visit Types: Contract and VA
- Visit Service Categories
- Chart Review
- In-Hospital
- Ancillary
- Hospitalizations
- Events
- Telecommunications
- Visits WITHOUT a Primary Provider and Purpose of Visit

Visits must have a Primary Provider and Purpose of Visit.

The report is totaled by hourly time frames.

Follow these steps:

- 1. At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter Ending Visit Date" prompt, type the end of the date range.
- 3. At the "Select Facility" prompt, type the name of the facility.
- 4. At the "Include visits from all clinics?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, specify the clinics to include.
- 5. At the "Would you like to restrict the report by Patient age range?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, specify the age range.
- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

The output must be printed on 132-column paper or on a printer that is set for condensed print.

The following sample report is a workload report for the Emergency Medicine clinic from July 12 to July 14, 1996. The data reported includes patients from one to 18 years of age only. The facility selected is Demo Hospital and data for all providers is included.

CLINIC HOURLY WORKLOAD REPORT LOCATION OF VISITS: DEMO HOSPITAL/CLINIC CLINIC: EMERGENCY MEDICINE VISIT DATES: JUL. 12, 1994 TO JUL 14, 1996 AGE RANGE: 1-18 DOW 12AM 1AM 2AM 3AM 4AM 5AM 6AM 7AM 8AM 9AM 10AM 11AM DATE 12PM 1PM 2PM 3PM 4PM 5P 6P 7P 8P 9P 10P 11P 12P 07/12 MON 10 10 8 2 10 2 1 07/13 TUE 1 10 10 8 2 10 1 . . 07/14 WED 10 10 8 2 1 10 1 TOTALS 30 4 30 24 6 30 3 .

Figure 6-10: Example of hourly workload report

#### 6.8 Inpatient Discharges/Days by Community (INPC)

Use the INPC option to produce a report of inpatient counts in a specified discharge date range by community. This option searches the Patient file for all patients registered at the SU or the facility selected. The report sorts by Community of Residence. This report supplies the following tallies:

- Adult/Pediatric Discharges in the date range specified
- Inpatient Days by Adult/Peds
- Newborn discharges
- Newborn Days
- Transfers in
- MCR/MCD/PI on the date of admission

Follow these steps:

- 1. At the "Do you wish to include only INDIAN patients?" prompt, type **Y** (Yes) or **N** (No).
- 2. At the "Starting Discharge Date for Inpatient Counts" prompt, specify the start of the date range.
- 3. At the "Ending Discharge Date for Inpatient Counts" prompt, specify the end of the date range.
- 4. At the "Do you wish to Sub-Total by Tribe?" prompt, type **Y** (Yes) or **N** (No).

Resource Allocation/Workload Reports (RES)

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

```
Inpatient Discharges and Days for all Patients.
Location of Hospitalization: DEMO HOSPITAL
Discharge Dates between DEC 29,2007 and APR 7,2008.
The report is sorted by Community of Residence and by Tribe of Membership.
A '*' after the Community name indicates a Non-Service Unit Community.
Current Community of Adult Adult NB
residence /Peds /Peds Dsch Days
                  Adult Adult NB NB
                                       TX MCR MCD PI
                                   ΤN
        Dsch Days
                                   Tribe of Membership
           _____
32-HNDRD ACR *
CHEROKEE NATION OF O 6 36 0 0
                                     0
                                         2
                                              1
                                                    1
                       95 0 0
DEMO TRIBE, NM 30
                                      09
                                            2
                                                    6
Subtotal: 36 131 0 0 0 11 3
                                                 7
ALMOND *
DEMO TRIBE, NM 2 7
NON-INDIAN BENEFICIA 2 6
                        7
                                      0
                            0
                                0
                                         0
                                              0
                                                    0
                           0 0
                                     0 0
                                              0
                                                    0
Subtotal:
                 13 0 0
                                   0
                                        0
                                               0
                                                     0
            4
```

Figure 6-11: Example of INPC report

# 6.9 Inpatient Discharges/Days by SU of Residence (INPS)

Use the INPS option to produce a report of inpatient counts in a specified discharge date range by service unit (SU). This option searches the Patient file for all patients registered at the SU or the facility selected. The report sorts by SU of Residence. This report supplies the following tallies:

- Adult/Pediatric Discharges in the date range specified
- Inpatient Days by Adult/Peds
- Newborn discharges
- Newborn Days
- Transfers in
- MCR/MCD/PI on the date of admission

The report searches the entire patient and visit files.

Figure 6-12: Example of INPS report

## 6.10 Inpatient Discharges/Days by Tribe (INPT)

Use the INPT option to produce a report for inpatient counts in a specified discharge date range by Tribe. This option searches the Patient file for all patients registered at the SU or the facility selected. The report sorts by Tribe of Membership.

This report supplies the following tallies:

- Adult/Pediatric Discharges in the date range specified
- Inpatient Days by Adult/Peds
- Newborn discharges
- Newborn Days
- Transfers in
- MCR/MCD/PI on the date of admission

Inpatient Discharges and Days for all Patients Location of Hospitalization: DEMO HOSPITAL Discharge Dates between DEC 29,2007 and APR 7,2008. The report is sorted by Tribe of Membership and by Community of Residence. A '\*' after the Community name indicates a Non-Service Unit Community. Tribe of Membership Adult Adult NB NB TX MCR MCD PI /Peds /Peds Dsch Days IN Dsch Days Community of Residence \_\_\_\_\_ \_\_\_\_\_ DEMO TRIBE, NM PAINTTOWN \* 1 15 0 0 0 0 0 WHITTIER \* 1 1 0 0 0 0 0 0 0 \_\_\_\_\_ Subtotal: 2 16 0 0 0 0 0 0

Figure 6-13: Example of INPT report

## 6.11 Provider Practice Description Report (PPDS)

Use the PPDS option to produce a report that presents a profile of services provided by a selected provider. The user is prompted to enter a date range and to identify the provider's name. The user is prompted for either a long version (10 items in each list) or a short version (five items in each list) of the report.

OUTPUT BROWSER Jan 22, 2009 14:53:12 Page: 2 of 8 1 - Designated Primary Provider Panel You are the Designated Primary Provider for 0 patients. In this time period you have provided services (any type) to 0 (0%) patients from your Designated Primary Provider Panel. In this time period, you provided ambulatory services at least twice to 0 patients who have no Designated Primary Provider identified. 2 - Demographics and Workload for All Patients Served (Any Type of Service) In this time period you have provided services (any type) to 7 patients. 0 (0%) are from your Designated Primary Provider Panel. 7 (100%) are not from your Designated Primary Provider Panel. 29% of your patients were Male and 71% Female. 43% were 18 and under; 14% were 19-49; 43% were 50-64; and 0% were 65 and over. The leading residences for your The leading tribes represented patients are: among your patients are: BIG COVE 1 14% 7 100% DEMO TRIBE, NM PAINTTOWN 1 14% SOUTH CAROLINA UNK 14% 1 1 14% TENNESSEE UNK 1 14% WAYNESVILLE Of these services, 2 (29%) were chart reviews and 2 (29%) were telecommunications services. 3 - Ambulatory Workload: You had a total of 21 ambulatory visits during this time period. You were the Primary Provider for 21 visits (100%) and Secondary Provider for 0 visits (0%). Your services were provided at the Your services included the following following locations: Service Categories: 21 100% AMBULATORY 21 100% DEMO HOSPITAL The 5 leading Purposes of Visit The 5 leading Medications you (including Primary and Secondary POV's) prescribed or refilled as Primary that you identified were: Provider for the Visit were: 727.1 BUNION 6 487.1 FLU W RESP MANIFEST 3 V72.2 DENTAL EXAMINATION 3 For the Time Period: Dec 29, 2007 - Apr 07, 2008 034.0 STREP SORE THROAT 2 V20.2 ROUTINE CHILD HEALT 2 The 5 leading Procedures that you The 5 leading Education Topics that performed as Primary Provider you taught were: for the Visit were: 77.51 BUNIONECT/SFT/OSTEO 2 47.01 LAPAROSCOPIC APPEND 2 28.11 TONSIL ADENOID BIOP 1 86.64 HAIR TRANSPLANT 1

Management Reports User Manual June, 2011

Resource Allocation/Workload Reports (RES)

You made 0 In-Hospital Visits to patients hospitalized at your Service Unit's Hospital and 0 In-Hospital Visits to other sites. Enter ?? for more actions >>> + NEXT SCREEN - PREVIOUS SCREEN Q QUIT Select Action: +//

Figure 6-14: Example short version of the PPDS report

At the "Select Action" prompt, do one of the following:

- Type **Q** (Quit) to quit the report.
- Type a plus sign (+) to display the next screen. This option is not available for the last screen.
- Type a minus sign (-) to display the previous screen. This option is not available for the first screen.

#### 6.12 Inpatient Reports (INPT)

This set of reports provides data on inpatient admissions and discharges typed into the PCC database. The available reports are listed in as menu options:

```
* *
                   PCC Management Reports
                                          * *
                                          **
                * *
                     Inpatient Reports
                IHS PCC Suite Version 2.0
                     DEMO HOSPITAL/CLINIC
HDM
     Hospital Discharges by Month of Discharge(2A)
HDD
     Hospital Discharge Listing By Date
     Hospital Discharge Listing By DX or Procedure
IICD
HDT
     Hospital Discharge by Taxonomy (Template/Create)
ADER
    Admissions from the ER
```

Figure 6-15: Example of Inpatient Reports menu screen

#### 6.13 Hospital Discharges by Month of Discharge (2A) (HDM)

Use the HDM option to produce a report that displays a monthly tabulation showing the number of direct (IHS, 638, or Tribal) inpatient discharges by month of discharge.

The report shows FY-to-date monthly totals for all facilities in the IHS Area Office specified. Each facility displays on a separate line. Monthly and location totals also display. The report must print on 132-column paper or a printer set for condensed print.

```
      NUMBER OF HOSPITAL DISCHARGES BY MONTH OF DISCHARGE Fiscal Year 94

      AREA: 00
      DEMO
      OCT 07, 1994
      Page 1
```

Management Reports User Manual June, 2011

Resource Allocation/Workload Reports (RES)

YR-TO	DATE	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JULY	AUG	SEPT
DEMO H	OSPITAI	/CLIN	IC										
	29	3	2	1	2	3	1	4	6	1	1	1	3
DEMO2	HEALTH	CENTE	R										
	14	0	1	4	0	0	0	1	4	2	0	1	1
TOTAL	43	3	3	5	2	3	1	5	10	3	2	2	4

Figure 6-16: Sample of HDM report

# 6.14 Hospital Discharge Listing by Date (HDD)

Use the HDD option to produce a report that shows the hospital discharges by patient population. This report is for direct services only; contract health discharges are not included. The report displays the admitting and discharge date, patient chart number, and the discharge service. The user can sort by date of discharge or location of encounter.

****Confiden	tial Patie	ent Data DEMO HO		-	y Act**** Page 2
201	HOSPITAL		-	TING BY DISC	2
				to Jan 22, 2	-
NAME	HRCN	ADMIT D.	ATE DI	SCH DATE DIS	CHARGE SERVICE
LOCATION: OTHER					
BETA, HENRY D		150689	02/14	/2008 02/18/	2008 ALCOHOLISM
BETAA,BILL		111111	SEP	4,1994	SURGERY
GAMMAAA,MAXINE		111115	SEP	5,1994	OBSTETRICS
Total Discharges	for OTHER	: 3			



#### 6.14.1 Estimated Run Time

Processing time for this report can be lengthy, depending on the date range specified. When using a date range greater than one month, it may be advisable to queue this report to run at night or after regular hours. Please contact the local site manager with any questions about queuing this report.

## 6.15 Hospital Discharge Listing by DX or Procedure (IICD)

Use the IICD option to show a list of hospitalization visits by discharge date or admission date. Visits can be selected by ICD or procedure code and treatment specialties. Data may be printed for selected providers. The report prints ICD codes and narratives for all diagnoses and procedures.

1. Type the facility name.

- 2. Specify whether discharge dates or admission dates will be in the report, and enter the beginning and ending dates. Visits for a particular treating specialty can be specified to print in this report.
- 3. Choose one of the following four reports. A predefined taxonomy of ICD diagnoses may be used.
  - All hospitalization visits for the selected dates
  - Only those visits within a selected diagnosis code range
  - Visits within a selected procedure code range
  - Visits for selected providers

The report lists all inpatient discharges that meet the criteria entered during the time period specified. The report displays in alphabetical order by patient name.

The following items display for each admission:

- Patient's Name
- Chart Number
- Age
- Admission and Discharge Dates
- Provider Discipline Code
- ICD Codes
- Provider Narrative

```
*****Confidential Patient Data Covered by Privacy Act****
XXX DEMO HOSPITAL/CLINIC HOSPITALIZATION DISCHARGES Fab 8,1995 for 09/09/94 to 09/09/94 to 09/09/94 to 09/09/94 ALL TREATING SPECIALTIES
NAME BETAA, ALPHA 11111 57 08/10/94-09/09/94 00 V54.8 PRV ICD PROV NARRATIVE 08/10/94-09/09/94 00 V54.8 OPEN REDUCTION
INTER
250.00 DIABETES MELLITUS 365.9 GLAUCOMA 93.22 AMBULATION, GAIT
TRA
BETAA, BETAA 11112 84 09/01/94-09/09/94 00 285.9 POSS ANEMIA POSS
GASTROENTERITIS
BETAA, GAMMAA 111113 4 09/08/94-09/09/94 00 774.6 CHRONIC RENAL FAIL NEONATAL
```

Figure 6-18: Example of IICD report

#### 6.15.1 Estimated Run Time

Processing time for this report might be lengthy, depending on the parameters specified. It may be advisable to queue this report to run at night or after regular hours. Please contact the local site manager with any questions about queuing this report.

# 6.16 Hospital Discharge by Taxonomy (Template/Create) (HDT)

Use the HDT option to create a search template of patients based on their hospital discharge date and diagnosis. Templates can be used with many report options, and they only display data for patients stored in the template. This allows for faster report generation because the entire database does not need to be searched each time data is printed for a specific group of patients.

Patients selected for inclusion in the template are living patients who have a discharge date within a specified time frame. Patients must also have a primary diagnosis that is in the diagnosis taxonomy.

The report excludes the following categories:

- Patients discharged before ten days old
- Patients whose length of stay in the hospital was less than one day
- Patients whose primary diagnosis is not in the user-selected taxonomy
- 1. Enter a beginning and ending discharge date for the patient search.
- 2. Enter the name of the diagnosis taxonomy. Note that this taxonomy must have been defined previously. This report option does not allow the diagnosis taxonomy to be created. See the site manager for assistance in creating the diagnosis taxonomy.
- 3. Type the name of the search template in which the patients will be stored. This can be an existing or new template. Saving patients in an existing taxonomy will replace the group of patients previously stored in that template.

After search criteria have been entered, the following message displays indicating the number of patients that were found and stored in the template:

```
OKAY -- HOLD ON WHILE I FIND ALL THE DISCHARGES
ALL DONE - FOUND 47 PATIENTS.
```

#### Figure 6-19: Example of message confirming number of patients found

## 6.17 Admissions from the ER (ADER)

Use the ADER option to produce a report that shows a list of admissions from the ER for a specified date range. Note that this option searches the patient file for any admissions that occurred on the same day as a visit to the ER, so the admissions listed cannot have come directly from the ER.

XXX HOSPITAL ADMISSIC		O HOSPITA R VISIT	L				Page 1
VISITS DATES: JA	N 1,1999	TO JAN 22	2, 1999				
NAME NARRATIVE	HRCN	VISIT DA	FE&TIME	CLN	FAC	ICD	PROVIDER
SAMPSON, MARGARE	DH 105336	01/01/99	12:55		DIH	786.50	ATYPICAL CHEST
PAIN ER Visit Infor FEELING IN	mation =>	01/01/99	12:00	30	DIH	786.9	ABNORMAL
SPARKS, RAYMON MYOCARDIAL IN	DH 106575	01/02/99	15:15		DIH	410.90	ACUTE
							ALCOHOL ABUSE HYPERTENSION
ER Visit Infor	mation =>	01/02/99	12:00	30	DIH	786.50	CP - R/O MI
MARTINEZ,LEVASS	DH 119068	01/02/99	16:30		DIH	493.90	DENTAL ABSCESS ASTHMA ADULT ONSET
DIABETE							

Figure 6-20: Sample of report showing admissions from ER

# 7.0 Quality Assurance Reports (QA)

This series of PCC Reports displays patient visit data with ICD Code information or APC recode information. See Figure 7-1 for menu options.

```
*****
                 * *
                                                 * *
                       PCC Management Reports
                 * *
                                                 * *
                      Quality Assurance Reports
                 +++++
                        *****
                      IHS PCC Suite Version 2.0
                         DEMO HOSPITAL/CLINIC
AC
      Anticoagulation INR Management Report
      Random Sample of Visits by DX and Date
AUD
     Listing of Visits by Clinic Type and by Diagnosis
CICD
INPT Hospital Discharge Listing By DX or Procedure
VICD
     Listing of Outpatient Visits with ICD Codes
      Returns to ER w/in 72 Hrs After Clinic Visit
A
ADA
      Listing of Clinic Visits with ADA Codes
CZIP Clinic Visit Counts by Clinic Type by Zip Code
CVC
      Clinic Visit Counts Within a Date Range
NVST Patients with AT LEAST N Visits
INJ Listing of Visits with Injury Diagnosis
INJS Injury Surveillance Summary Report
PVC Provider Visit Counts
PVCT Provider or Clinic Visit Counts by Template of Patients
VGEN Visit General Retrieval
BPC In/Out Control Blood Pressures
DEL
      Delete VGEN/PGEN Report Definition
RADM Readmissions Within 30 Days of a Discharge
REF
      Listing of Patient Refusals
RT1
      Returns to Clinic w/in 72 hours of a clinic visit
VST
      Display Single Visit for a Patient ...
Select Quality Assurance Reports Option:
```

Figure 7-1: Quality Assurance Reports menu

# 7.1 Anticoagulation INR Management Report (AC)

The Anticoagulation INR Management Report helps assess the quality of anticoagulation services for a designated population at a facility during a specific month. Select from the following options:

W Warfarin Patients A Anticoagulation Clinic Patients S Search Template of Patients I iCare Panel E EHR Personal List	S	Search Template of Patients iCare Panel
---	---	--

Figure 7-2: Menu options for Anticoagulation INR Management Report

Different prompts display depending on which option was chosen.

The prompts in Figure 7-3 are standard.

```
The following clinics have been identified as Anticoagulation clinics:
    D1 - Anticoagulation clinic
Do you wish to add another clinic(s)? N// NO
This is a monthly report. Enter the month and year.
Enter Month (e.g. 1/1999): 01/2010 (JAN 2010)
You chose Jan 01, 2010 through Jan 31, 2010.
Is this correct? Y// YES
PATIENT LISTS
The following patient lists are available to be printed with this report.
Please select which reports you would like to include with the report.
1 - All patients in the population selected.
2 - Only patients in INR Goal Range and monitored this month
3 - Only patients in INR Goal Range but NOT monitored this month
4 - Only patients NOT in INR Goal Range but are monitored this month
5 - Only patients NOT in INR Goal Range and are NOT monitored this month
Which population would you like to view/print: (1-5):
NOTE: If you do not select a patient list, statistics only will print.
Specify the community taxonomy to determine which patients will be
included in the user population/active clinical population. You should
have created this taxonomy using QMAN.
```

Figure 7-3: Standard prompts for Anticoagulation INR Management Report (AC)

A summary of selections display before printing the report.

## 7.2 Random Sample of Visits by DX and Date (AUD)

Use the AUD option to produce a report that shows a sample of visits by diagnoses and date. This option searches the PCC database for ambulatory visits that match user-defined criteria. The audit search offers two choices: (1) randomly select a userdefined number of visits that match the search criteria for each provider and diagnostic range, or (2) all visits that meet the search criteria. This routine identifies and retrieves visit information for targeted quality assurance surveys.

Define the following search criteria:

- Visit Date range
- Patient Age group
- Service Category
- Visit Type
- Clinic Type
- Location of Encounter
- ICD Diagnostic Code ranges

Only visits meeting user-defined criteria display in the report. Searches can include:

- All providers or selected providers and the search will display POVs by provider.
- A search can be done for all POVs matching the criteria or on a random sample of any desired number of matching POVs. The report of matches displays by provider and POV. For example, if the user selects a provider and ten random POVs in the search criteria, the report displays ten POVs per provider for the specified ICD Diagnostic range.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to restrict the Audit Search to Patients within an Age Range? prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 4. At the "Want to restrict the Audit Search to Visits with a particular SEX?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 5. At the "Want to restrict the Audit Search to Visits with a particular SERVICE CATEGORY? prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 6. At the "Want to restrict the audit search by VISIT TYPE?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 7. At the "Want to restrict the audit search by CLINIC TYPE?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 8. At the "Want to restrict the audit search by LOCATION of ENCOUNTER?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 9. The system displays the specified search criteria.
- 10. At the "Which visit set" prompt, type one of the following:
  - A–All visits that match
  - R–Random sample of visits that match

If  $\mathbf{R}$  is entered, the system reports on a randomized sampling of matching visits. The system prompts the user to enter the number of randomized visits to include on the report.

- 11. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include all patients

- E–Exclude demo patients
- O–Include only demo patients

12. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:

- I–Include all patients
- E-Exclude demo patients
- O–Include only demo patients

13. At the "Device" prompt, specify the device to print/browse the report.

The first page of the report displays the search criteria selected for generating the report. After pressing ENTER at the prompt, the remainder of the report displays. Please see the following example report.

**Note:** If a random sample is requested, the report displays the total number of POVs matching the selection criteria before the random selection.

If the number of matching visits is less than the number requested to display, all visits display. For example, if five random samples were requested but only four visits match the selection criteria, four visits display.

```
DEMO HOSPITAL/CLINIC
                              FEB 6,1995
                                                      Page 1
Audit Search for Ambulatory Visits from SEP 1,1994 through SEP 30,1994.
          Visit Date Primary Provider Patient Name
HRCN
                                                     DOB
          ICD9 DIAGNOSIS
_____
---> ICD Code Range: ALL ICD Codes.
    Total Matches: 1 Matches Selected: 1
111183 DEC 27,2008 NPROVIDER,ERIN D OMEGA,SIGMA 03/25/1947
       072.9 text
---> ICD Code Range: ALL ICD Codes.
     Total Matches: 1 Matches Selected: 1
777720 JAN 5,2009 SPROVIDER,JEROME RHO,BETA 03/08/1936
078.89 text in this place
```

Figure 7-4: Example of randomly selected reports

#### 7.2.1 Estimated Run Time

Run time for this report is a function of the date range and number of selection criteria chosen. The report processing time might be short for a small date range or longer for a larger date range. The user might want to queue this report to print after hours. Please contact the local site manager with questions regarding queuing this report.

# 7.3 Listing of Visits by Clinic Type and by Diagnosis (CICD)

Use the CICD option to produce a report that shows a list of clinic visits by Clinic and ICD Code for a specific date range. If desired, the report can be very specific. The report displays in alphabetical order by patient name.

**Note:** To print only those visits with no associated clinic code (excluding hospitalizations), type 0 when prompted to print all clinics.

The visits included must meet the following criteria:

- Must not be deleted
- Must be for the site that the user logged into
- Must *not* be for the following service categories:
  - Hospitalization
  - Observation
  - Events
  - In-Hospital
- Must not be a contract or VA visit type

The following displays for each Clinic Visit:

- Patient's Name
- HRN
- Age
- Visit Date
- Provider Discipline Code
- ICD Codes
- Provider Narrative

Follow these steps:

1. At the "Enter beginning Visit Date" prompt, type the beginning date of the range.

- 2. At the "Enter ending Visit Date" prompt, type the end date of the range.
- 3. At the "Selection" prompt, type one of the following:
  - 1–Print for ALL
  - 2–Print for ONE clinic
  - 3–Print visits with no clinic code

If **2** is entered, additional prompts display.

- 4. At the "Which visits should be printed" prompt, type one of the following:
  - 1–Print all Visits
  - 2–Print Visits for a range of POV ICD codes
  - 3–Print Visits for a range of Procedure ICD codes

If 2 or 3 are entered, other prompts display.

- 5. At the "Include visits from ALL Locations" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 6. At the "Device" prompt, specify the device to print/browse the report.

*****Confidential Patient Data Covered by Privacy Act****							
XXX 3:47 pm JAN 22,2009		C V	EMO HOSPI ISITS FOR /24/08 to	GENER		01)	Page 1
NAME	HRCN	AGE	VISIT DA	ATE	PRV	ICD	PROV NARRATIVE
ABERNATHY,BOB fracture pa	125571	56	12/17/08	1000	15	822.0	test narrative
ALPHA, ICHI	111234	83	11/12/08	1200	00	321.1	meningitis
AMMONS, FRANK	110521	43	01/07/09	1200	57	321.2	text again
BAILEY, FREDER	142895	50	01/22/09	1200	00	.9999	blah blah
BETA,GO	111225	61	11/11/08	1200	21	320.1	meningitis
BETA, SHICHI	111228	72	11/13/08	1000	21	322.2	meningitis
BROWN,ALLEN disloca	131029	43	12/17/08	1000	15	830.0	test narrative jaw
BUCHANAN,CASS end tibia,	168611	46	12/17/08	1200	53	823.00	fracture upper
CHI, JEREMY	159320	71	12/19/08	1200	05	096.	This is long standing
CHI,JU	111216	67	11/03/08	1100	23	007.1	giardia
DEMO, CORRINE	155243	19	12/06/08	1200	11	796.2	10
Enter RETURN t	DEMO,CORRINE 155243 19 12/06/08 1200 11 796.2 10 Enter RETURN to continue or '^' to exit:						

Figure 7-5: Example of CICD Listing

Management Reports User Manual June, 2011

#### 7.3.1 Estimated Run Time

Run time for this report is a function of the date range and number of selection criteria chosen. The report processing time might be short for a small date range or longer for a larger date range. The user might want to queue this report to print after hours. Please contact the local site manager with questions regarding queuing this report.

# 7.4 Hospital Discharge Listing by Diagnosis or Procedure (INPT)

The INPT option prints a list of hospitalization visits by discharge date or by admission date. The visits include the user's facility only; however, treating specialties can be identified. The list includes ICD Codes and Narratives for all diagnoses and procedures. The user has the option of displaying only those visits that contain ICD codes within a given range.

The following information displays for each admission:

- Patient's Name
- HRN
- Age
- Admission and Discharge Dates
- Provider Discipline Code
- ICD Codes
- Provider Narrative

Follow these steps:

- 1. At the "Run for which Facility of Encounter" prompt, type the name of the facility.
- 2. At the Report Admission by Admission Date or Discharge Date?" prompt, type **A** (Admission Date) or **D** (Discharge Date).
- 3. At the "Enter beginning Discharge Date" prompt, type the beginning of the date range.
- 4. At the "Enter ending Discharge Date" prompt, type the end of the date range.
- 5. At the "Do you want All Treating Specialties? prompt, type **Y** (Yes) or **N** (No). If the user types **N** (No), other prompts will display.
- 6. At the Which visits should be printed, type one of the following:
  - 1–Print all Visits

- 2–Print Visits for Diagnosis Code Range
- 3–Print Visits for Procedure Code Range
- 4–Print Visits for Provider(s)

If 2, 3, or 4 are entered, other prompts will display.

- 7. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 8. At the "Device" prompt, specify the device to print/browse the report.

The report displays in alphabetical order by patient name; for example,

```
*****Confidential Patient Data Covered by Privacy Act****
XXX
                      DEMO HOSPITAL
                                                          Page 1
3:07 pm
                   HOSPITALIZATION DISCHARGES
3:07 pm
JAN 23,2009
                   for 01/24/2008 to 01/23/2009
                    ALL TREATING SPECIALTIES
               HRCN AGE VISIT DATES
                                                        PROV NARRATIVE
NAME
                                            PRV ICD
              111180 73 03/03/08-03/06/08
OMEGA, DELTA
SIGMA, ANGELA 124682 21 03/12/08-03/12/08
SIGMA, ALBERT D 165110 6 01/10/08-01/25/08 HEALTH AIDE255.0CUSING'S
SYNDROME
                                      TOTAL PATIENTS: 3
                                        TOTAL VISITS: 3
Enter RETURN to continue or '^' to exit:
```

Figure 7-6: Example of INPT listing

# 7.5 Listing of Outpatient Visits with ICD Codes (VICD)

Use the VICD option to produce a report that lists all outpatient visits for a specific time at the RPMS facility into which the user is logged.

The visits in this report must meet the following criteria:

- Must be for the facility into which the user is logged
- Must not be a Contract or VA type visit
- Must be one of the following service categories: Ambulatory, Day Surgery, or In-Hospital
- Must not be a Dental Clinic visit

The following information will be displayed for each visit:

- Patient's Name
- HRN
- DOB
- Medicare Number
- Visit Date
- Provider Discipline Code
- First/Revisit Code
- ICD Codes
- Provider Narrative

The report is presented in alphabetical order by patient name.

**Note:** This report must be printed on a 132-column-width printer or a printer set for condensed print.

```
*****Confidential Patient Data Covered by Privacy Act****
XXX
                 DEMO HEALTH CENTER
                                                         Page 1
FEB 7, 1990 ALL OUTPATIENT VISITS (excluding dental)
                          for 09/01/88 to 09/30/88
                            MEDICARE VISIT DATE PROV F/R ICD
NAME
           HRCN DOB
                                                               PROV
NARRATIVE
BETAA, ANNE 78556
                   02/01/26
                                     09/09/88
                                                 00
                                                      2 V07.9
IMMUNIZATION
                                                      2 250.00 DM TYPE
II
                                                      2 401.9
HYPERTENSION
BETAA, BOB 67445 12/01/40
                                     09/09/88
                                                 11
                                                         V68.1 MED
REFILL
                                     09/09/88
                                                 00 2 250.00 DIABETES
BETAA, CHERYL 78556 08/01/11
                                     09/09/88
                                                 08 1 367.0
HYPEROPIAW/AS
                                                      1 367.4
PRESBYOPIA
                                                      1 379.31
APHAKIA OU
BETAA, JOHN 11908 08/01/70
                                     09/09/88
                                                 00
                                                      2 V68.1 MED
REFILL
BETAA, LARRY 17655 11/01/32
                                     09/09/88
                                                 30
                                                         V72.6 LAB
BETAA, THERESA 89532 06/01/21
                                                 00
                                     09/09/88
                                                      2 428.0 F/U POSS
CHF
                                                      1 645.9 URI
```

Figure 7-7: Example of VICD report

### 7.6 Returns to ER within 72 Hours after Clinic Visit (A)

Use the A (Returns to ER within 72 Hours after Clinic Visit) option to produce a report that displays a list of patient visits resulting in a return to the ER within 72 hours of the clinic visit. Select a beginning and ending visit date range, the clinic in which the patient was initially seen, and the location of the visit.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning date of the range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the ending date of the range.
- 3. At the "Include Returns from," prompt, type one of the following:
  - A–ANY Clinic
  - O–One particular Clinic

If the user types **O**, other prompts will display.

- 4. At the "Run Report for returns w/in how many hours" prompt, type **7** for 72 hours or **4** for 48 hours.
- 5. At the "Include Returns from Clinic Visits to" prompt, type one of the following:
  - A–ANY Provider
  - O–One particular Provider

If **O** is entered, other prompts display.

- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

Below is the list of visits that can potentially be used for Ambulatory Indicator A-1 of the Maryland Hospital Association Project.

DEMO HOSPITAL/CLINIC Page 1 ER VISITS AFTER CLINIC VISITS VISITS DATES: JAN 01, 1994 TO DEC 31, 1995 NAME HRCN VISIT DATE&TIME CLN FAC ICD PROVIDER NARRATIVE 
 SMITH, BECKY
 DH 222222
 05/09/94 12:00
 30
 SE
 401.9
 HTN

 05/12/94
 12:00
 30
 SE
 250.00
 DM II
 WATERMAN, ANTHON DH 222223 09/12/94 10:00 01 SE 250.00 DM 09/13/94 17:30 30 SE 250.30 DIABETIC COMA WATERMAN,RAE DH 222224 09/11/94 12:00 52 SE 278.0 MORBID OBESITY/NUTR 09/13/94 17:30 30 SE 250.30 DIABETIC COMA ENOS,DON DH 222225 02/06/95 12:00 14 SE 250.00 DM 02/06/95 12:00 30 SE 401.9 HTN THOMAS,RITA DH 222226 02/08/95 12:00 14 SE 311. DEPRESSIVE DISORDER 02/08/95 12:00 30 SE 311. DEPRESSIVE DISORDER DH 222227 11/01/95 09:00 01 SE 250.00 DM ADAMS, ROSE 401.9 HTN 382.9 OTITIS MEDIA 11/01/95 23:00 30 SE 382.9 OM - FOLLOW UP 487.1 FLU 514. PULMONARY CONGESTIO RUN TIME (H.M.S): 0.0.6 End of report. HIT RETURN:

Figure 7-8: Example list of patient visits resulting in a return to the ER within 72 hours of the clinic visit

## 7.7 Listing of Clinic Visits with ADA Codes (ADA)

Use the ADA option to produce a report that lists all visits with associated ADA codes for a specific time period. Specify the date range and location of visit. A report can be generated for selected clinics or all clinics.

Follow these steps:

- 1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the ending of the date range.
- 3. At the "Print for ALL clinics?" prompt, **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.

- 4. At the "Include visits from All Locations?" prompt, **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

```
*****Confidential Patient Data Covered by Privacy Act****
                  DEMO HOSPITAL/CLINIC
                                                      Page 1
3:21 pm
FEB 7,1996
                 CLINIC VISITS FOR DENTAL (56)
                       for 01/01/96 to 01/31/96
NAME
           HRCN AGE VISIT DATE PRV ADA PROV NARRATIVE
ALPHA, JANE 333333 11 01/21/96 0100 52 0000 DENTAL/ORAL HEALTH VISIT
BETA, JENNIFER 333334 24 01/08/96 0414 52 0120 DENTAL EXAMINATION
                 01/30/96 1000 52 0120 DENTAL/ORAL HEALTH VISIT
DELTAAA,LISA 333335 33 01/04/96 1100 52 0000 OTHER DENTAL
GAMMA, MARVIN 333336 61 01/06/96 1200 52 0130 DENTAL EXAMINATION
DELTA, JASON 33337 11 01/21/96 0400 52 0120 DENTAL/ORAL HEALTH VISIT
                       01/25/96 0000 52 0000 OTHER DENTAL
PHIII, SHARON 333338 56 01/16/96 0200 52 0130 DENTAL EXAMINATION
PHIII,LUCY 333339 65 01/13/96 0130 52 0000 DENTAL CARIES
                        TOTAL PATIENTS FOR CLINIC: 7
                          TOTAL VISITS FOR CLINIC: 9
RUN TIME (H.M.S): 0.0.1
End of report. HIT RETURN:
```

Figure 7-9: Example of ADA report

# 7.8 Clinic Visit Counts by Clinic Type by Zip Code (CZIP)

Use the CZIP options to produce a report that generates a count of visits by Clinic Type and by Zip Code for a date range specified. The report provides subtotals by location of encounter.

All visits in the database will be included in the tabulation with the *exception* of the following:

- Visit Types: Contract or VA
- Visit Service Categories
  - Chart Review
  - In-Hospital

- Hospitalizations
- Historical Events
- Telephone Calls

**Note:** Visits must have a Primary Provider and Purpose of Visit in order to appear in this report.

Follow these steps:

- 1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 3. At the "Include visits from All Locations?" prompt, type **Y** (Yes) or **N** (No). If the **N** (No) is entered, other prompts will display.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

APR 04, 1996 Page 1					
NUMBER OF AMBULATORY VISITS BY CLINIC TYPE LOCATION OF VISITS: ALL VISIT DATES: JAN 01, 1995 TO JAN 04, 1995					
LOCATION OF VISIT TYPE OF CLINIC (CODE)	ZIP CODE	VISITS			
DEMO HOSPITAL/CLINIC					
ALCOHOLISM PROGRAM (43)					
	88776 Clinin Matal	3			
CHRONIC DISEASE (50)	Clinic Total:	3			
	88776	1			
	Clinic Total:	1			
DENTAL (56)	00000	4			
	88776	4			
	Clinic Total:	4			
	Location Subtotal:	8			

Figure 7-10: Sample of CZIP report

## 7.9 Clinic Visit Counts within a Date Range (CVC)

The CVC report counts clinic visits within a specified date range. The user may run the report for a specific clinic or for all clinics.

Follow these steps:

- 1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 3. At the "Include visits from All Locations?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts will display.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include All patients
  - E–Exclude Demo patients
  - O–Include only demo patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

The following sample report lists visits to the General Clinic for January 1, 1994 to February 28, 1994.

LAB 4:54 pm JUL 28,1994	VISIT COUNTS F	SPITAL/CLINIC OR GENERAL (01) CLINIC 1/94 to 02/28/94	Page 1
	VISIT DATES 01/11/94 01/13/94 01/15/94 01/17/94 01/20/94 01/22/94 01/25/94 01/25/94 01/29/94 02/04/94 02/08/94 02/11/94 02/12/94 02/15/94 02/27/94 TOTAL VISITS FO	NUMBER OF VISITS 12 10 18 9 8 14 10 6 9 20 13 11 10 10 R CLINIC 160	

Figure 7-11: Sample of CVC report

## 7.10 Patients with At Least N Visits (NVST)

Use the NVST option to produce a report listing patients who had at least *n* clinic visits within a specified time frame. The output from this report can be a list of patients or a search template.

Follow these steps:

- 1. At the "Enter beginning Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Date" prompt, type the end of the date range.
- 3. At the "Enter the minimum number of times the patient should have been seen" prompt, type any integer between one and 100.
- 4. The Visit Selection Menu is displayed.

```
GENERAL RETRIEVAL
                                   Jan 26, 2009 13:32:44
                                                                          Page: 1 of 5
                                   VISIT Selection Menu
Visits can be selected based upon any of the following items. Select as
many as you wish, in any order or combination. An (*) asterisk indicates
items already selected. To bypass screens and select all visits hit Q.
1) Name/Chart /SSN58) Outside Location115) BMI (Last calculated)2) Sex59) Clinic Type116) RX Ordering Provider3) Date of Birth60) Visit Created By117) Dental ADA Codes4) Birth Month61) User Last Update118) Radiology Exam5) Birth Weight (grams)62) VCN Present119) Immunization Provider6) Birth Weight (Kgs)63) 3rd Party Billed?120) Immunization
Lot
7) Race64) Hospital Location121) Immunizations8) Age65) Admitting Service122) Exams9) Age in Months66) Admission Type123) Treatments Provided
10) Veteran Status Y/N 67) Admission Source-UB92 124) Lab Tests
11) Date of Death 68) Admitting Provider (In 125) Microbiology
Culture
12) Date Patient Establish 69) Discharge Service 126) Microbiology
Organism
13) Mlg Address-State70) Date of Discharge127) Medications14) Mlg Address-Zip71) Discharge Type128) Medications+SIG
             Enter ?? for more actions
+
     Select Item(s) + Next Screen Q Quit Item Selection
Remove Item(s) - Previous Screen E Exit Report
S
R Remove Item(s)
Select Action: S//
```

Figure 7-12: Visit Selection menu

To choose the criteria for the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. An asterisk (\*) indicates that an item has been selected. To select all visits, type  $\mathbf{Q}$  (Quit Item Selection) at the "Select Action" prompt and press Enter.

5. At the "type of output" prompt, type **L** (List of Patients) or **S** (Search Template of Patients). If **S** is entered, other prompts display.

6. The Sort Item Selection Menu is displayed. Only one item can be selected from the list displayed in the menu. To sort the report by patient name type **Q** (Quit Item Selection) at the "Select Action" prompt and press Enter.

GENERAL RETRIEVAL	Jan 26, 2009 13:38:42	Page: 1 of 2
	SORT ITEM SELECTION MENU can be SORTED by ONLY ONE o: item, the report will be so	
1) Patient Name HF	29) Cause of Death	57) Most Recent ALCOHOL
2) First, Last Name DM	30) MEDICARE Y/N	58) Most Recent STAGED
3) Chart H	31) Medicare Part B	59) Most Recent Barriers
4) Terminal Digit P	32) Medicare Part D	60) Most Recent LEARNING
5) Sex HF	33) MEDICAID Y/N	61) Most Recent RUBELLA
6) Date of Birth Scre	34) PRIVATE INSURANCE Y/N	62) Date Last Alcohol
7) Birth Month Depression S	35) Any Third Party Covera	a 63) Date Last
8) Birth Weight (grams) Scree	36) Third Party Eligibili	t 64) Date Last IPV/DV
9) Birth Weight (Kgs) Colonoscopy	37) Medicaid Plan Name	65) Date Last
10) Race	38) Pvt Ins Plan Name	66) Date Last Flex Sig
11) Age	39) Pvt Ins Plan Type	67) Date Last Mammogram
12) Age in Months	40) HRN Record Status	68) Date Last PAP Smear
13) Father's Name	41) HRN Disposition	69) Date Last Tobacco
Scre		
14) Mother's Name As	42) Patient's Last Visit	70) Date Last Fall Risk
+ Enter ?? for more ac		
S Select Item(s) + R Remove Item(s) -	Next Screen Q Q Previous Screen E I	Quit Item Selection Exit Report
Select Action: S//	FLEVIOUS SCLEEN E	TATE REPOIL

Figure 7-13: Sort Item Selection menu

- 7. At the "Do you want each Patient Name on a separate page? prompt, type **Y** (Yes) or **N** (No).
- 8. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include All patients
  - E–Exclude Demo patients
  - O–Include only demo patients
- 9. At the "Device" prompt, specify the device to print/browse the report.

Figure 7-14: Example of NVST report

## 7.11 Listing of Visits with Injury Diagnosis (INJ)

Use the INJ option to produce a report that lists visits containing an injury diagnosis (ICD codes 800–999).

The user can select which visits to print based on any of the following criteria:

- Visit Date
- Clinic of Visit
- Service Category of Visit
- Type of Visit
- Location of Encounter
- Age range

Follow these steps:

- 1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 3. At the "Include visits from All Locations?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 4. At the "Include ALL Visit Types? prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 5. At the "Include ALL Visit Service Categories" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 6. At the "Include visits to ALL clinics" prompt, type **Y** (Yes) or **N** (No). If the user types **N** (No), other prompts display.

- 7. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 8. At the "Device" prompt, specify the device to print/browse the report.

The report includes a cover page that identifies the visit criteria selected.

LAB DEMO HOSPITAL/CLINIC Page 1 Visits with Injury Diagnosis Visit Dates: JAN 01, 1994 to DEC 31, 1994 PATIENT HRCN AGE VISIT DATE PRV TYPE SER CAT \_\_\_\_\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_\_\_\_\_ ALPHAA, BOBBIE LYN 125571 56 12/17/08 1000 15 TRIBE-NON AMBULATORY ICD9: 822.0 Provider Narrative: test narrative fracture patella closed Cause of Injury: E826.0 - PEDAL CYCLE ACC-PEDEST Date of Injury: 12/17/08 Place of Occurencet: E849.5 ALPHAA, MARTHA AGN 100881 53 04/02/08 1200 00 TRIBE-NON TELECOMMUN ICD9: 959.01 Provider Narrative: HIT HEAD Cause of Injury: E916. - STRUCK BY FALLING OBJECT Date of Injury: 04/06/08 Place of Occurencet: E849.9 Cause of DX: DRUG RELATED BLANKENSHIP,LISA MAR 109272 46 02/14/08 1000 21 TRIBE-NON AMBULATORY Provider Narrative: test ICD9: 999.0 Enter RETURN to continue or '^' to exit:

Figure 7-15: Example of INJ report

# 7.12 Injury Visit E-Code Summary Report (INJS)

Use the INJS option to produce the Surveillance Injury Report, which counts visits that have an injury diagnosis (ICD codes 800-999). The visits to count can be selected based on any of the following criteria:

- Visit Date
- Type of Visit
- Clinic
- Location of Encounter

- Service Category
- Age Range

Enter a beginning and ending visit date range for this report.

- To include all visits, type **INJS** at each of the corresponding prompts.
- To screen visits, type **No** at the corresponding prompt and then type specific variables; for instance, to screen visits by clinic, type the specific clinics of interest, such as Internal Medicine and Diabetic. Visit specifications can be saved for future use by assigning a name to each group.

The visit counts in this report are summarized by the 18 E Code categories listed in the table below. These predefined injury code taxonomies can be used with the VGEN report option to print the cause of injury code, place of injury code, and whether the injury was work- or alcohol-related.

Category	E-Code Range	Taxonomy Name
Motor Vehicles	E800.0-E825.9, E929.0, E988.5	APCL INJ MOTOR
Boat/Water	E831.0-E831.9, E833.0-E838.9	APCL INJ WATER TRANSPORT
Air Transport	E840.0-E845.9, E988.5	APCL INJ AIR TRANSPORT
Accidental Poison	E850.0-E869.9, E929.4	APCL INJ POISONING
Environmental Factors	E900.00-E904.9, E907.0E909.9, E929.5, E988.3	APCL INJ FALLS
Stings/Venoms	E905.0-E905.9, E906.2, E906.4, E906.8, E906.9	APCL INJ FIRE
Falls	E880.0-E888.0, E929.4, E987.0- E987.9	APCL INJ ENVIRONMENTAL FACTORS
Fire/Flame	E890.0-E899.0, E929.4, E988.1- E988.2	APCL INJ STINGS VENOMS
Animal Bites	E906.0-E906.1, E906.3, E906.5	APCL INJ ANIMAL RELATED
Drowning/ Submerging	E830.0-E830.9, E832.0-E832.9, E910.4-E910.9	APCL INJ DROWNING
Cutting/Piercing	E920.3-E920.9	APCL INJ CUT
Firearms	E922.0-E922.9, E970.0, E985.0- E985.4	APCL INJ FIREARMS
Sports Injury	E917.0	APCL INJ SPORTS
Suicide	E950.0-E958.9, E983.0	APCL INJ SUICIDE
Assault	E960.0-E966.0, E968.0-E968.9	APCL INJ ASSAULTS
Child Abuse	E967.0-E967.9	APCL INJ BATTERED CHILD
Undetermined	E988.8-E988.9	APCL INJ UNDETERMINED
Other	All others in range 800-999 not listed above	APCL INJ OTHER CAUSES

Follow these steps:

At the "Enter beginning Visit Date" prompt, type the beginning of the date range.

At the "Enter ending Visit Date" prompt, type the end of the date range.

Quality Assurance Reports (QA)

- At the "Include visits from All Locations?" prompt, **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- At the "Include ALL Visit Types? prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- At the "Include ALL Visit Service Categories" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- At the "Include visits to ALL clinics" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- At the "would you like to restrict the report by Patient age range?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 9. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients

10. At the "Device" prompt, specify the device to print/browse the report.

The system then lists the report criteria, followed by the report itself.

E SUMMARY ) cy Diagnos tes: JAN 26, 20 ( % TOTA	sis 009				
% TOTA					
	L (ALCOHOL	RELATED)			
1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	14 14 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0				
5	71	0			
TOTALS: 7 100% 0 RUN TIME (H.M.S): 0.0.0 End of report. HIT RETURN					
	1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	1       14         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         0       0         5       71			

Figure 7-16: Example of INJS report with cover page

# 7.13 Provider Visit Counts (PVC)

The PVC report provides the total number of visits for each provider or provider discipline selected for a specified date range. Enter a visit date range and a single provider, a single provider discipline, or all providers. The report prints one page for each provider or provider discipline selected. Each visit date and clinic is displayed and totals by provider are included.

The following visits are included in the report:

- Visits at the facility into which the user is logged
- All Service Categories *except*:
  - Hospitalizations
  - In-Hospital, Events

- Observation
- All Visit Types *except*:
  - CHS
  - VA

Follow these steps:

- 1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 3. At the "Select which visits to display" prompt, type one of the following:
  - 1–Print Visit counts for ONE PROVIDER
  - 2–Print Visit counts for ONE PROVIDER CLSS
  - 3–Print Visit counts for ALL PROVIDERS

If the user types 1 or 2, additional prompts display.

- 4. At the "Which visit service categories should be included (0-7)" prompt, select which visit service categories to include, (e.g., 1, 4, 5, 6, 7) to include ambulatory, not found, day surgery, and observations. Please note: events, hospitalizations, and in-hospital visits are automatically *excluded*.
  - A-AMBULATORY
  - C-CHART REVIEW
  - T-TELECOMMUNICATIONS
  - N–NOT FOUND
  - S–DAY SURGERY
  - O–OBSERVATION
  - R–NURSING HOME
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

This is an example of the Provider Visit Counts report:

```
XXX
                       DEMO HEALTH CENTER
                                                               Page 1
XXXDEMO REALITY CLAUER6:14 pmVISIT COUNTS FOR FOLSON, MALINDAFEB 6,1995(LICENSED PRACTICAL NURSE)Sum 20 (01 (04 to 09 (30 / 94))
                      for 09/01/94 to 09/30/94
VISIT DATES CLINIC
                                                     NUMBER OF VISITS
09/09/88 EMERGENCY MEDICINE (30)
                                                                    2
                PODIATRY (65)
                                                                    1
                       TOTAL VISITS FOR PROVIDER:
                                                                    3
                     DEMO HEALTH CENTER
                                                             Page 2
6:14 pm
FEB 6,1995
                      VISIT COUNTS FOR JOSE, MARY
                       (LICENSED PRACTICAL NURSE)
                      for 09/01/94 to 09/30/94
VISIT DATES CLINIC
                                                     NUMBER OF VISITS
-----
                _____
                                                    _____
09/09/94 DIABETIC (06)
                                                                    2
                GENERAL (01)
                                                                    3
                PODIATRY (65)
                                                                    1
                      TOTAL VISITS FOR PROVIDER:
                                                                    6
```

Figure 7-17: Example of PVC report

#### 7.13.1 Estimated Run Time

Run time for this report is a function of the date range specified. The report processing time might be short for a small date range or longer for a larger date range. The user might want to queue this report to print after hours. Please contact the local site manager with questions regarding queuing this report.

# 7.14 Provider or Clinic Visit Counts by Template of Patients (PVCT)

Use the PVCT option to produce a report that tallies the number of visits of a predefined set of patients by provider or by clinic. Prior to using this option, a search template for a specified group of patients must have already been created.

Follow these steps:

- 1. At the "Enter SEARCH TEMPLATE name" prompt, specify the template to search for the patients.
- 2. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 4. At the "Device" prompt, specify the device to print/browse the report.

The following sample report was created using a template for patients over age 60. The sample shows all visits for this group by provider.

```
*
     DEMO HOSPITAL/CLINIC
                                APR 12, 1996 Page 1 *
              NUMBER OF VISITS BY PROVIDER
              SEARCH TEMPLATE: PTS OVER 60
   PROVIDER
                      CLASS
                                        VISITS
   HPROVIDER,RUSSELL P15KWPROVIDER,BLAKE T21SIGMAAAAA,MARY R66
                                            1
                                           2
                                           3
   VNPROVIDER, JANICE M 23
                                           1
                                           _ _
                                  Total: 7
RUN TIME (H.M.S): 0.2.46
End of report. HIT RETURN:
```

Figure 7-18: Example of PVCT report

# 7.15 Visit General Retrieval (VGEN)

Use the VGEN option to produce the PCC Management Reports Visit Count report, which shows a list or count of visits entered by the user. The system prompts the user, in three separate steps, to identify selection criteria, what to display for each visit, and the sorting order for the list. The logic used to produce the report can be saved for future use.

If a report is designed that is 80 characters or less in width, it can be displayed on the screen or printed. If the report is 81-132 characters wide, it must be printed on a printer capable of producing 132 character lines.

Visits can be limited in the report to pre-established search templates created in QMan, Case Management, or other RPMS tools.

- If the template was created in Case Management or in QMan using Patients as the search subject, it is a Search Template of Patients.
- If the template was created in QMan using Visits as the search subject, it is a Search Template of Visits.

To generate a report using the Visit General Retrieval option, decide whether to list items sorted alphabetically, grouped by related items, or in a predefined order. The predefined order is set by the software and is how the list has historically been displayed. See Appendix B: for a complete listing of PGEN/VGEN selection, sort, and print options.

Follow these steps:

- 1. At the "What order would you like the Items displayed in" prompt, type one of the following:
  - P–Predefined Order
  - A–Alphabetical Order
  - G–Groups of Related Items
- 2. At the "Select Visit List from" prompt, type one of the following:
  - P–Search Template of Patients
  - V–Search Template of Visits
  - S–Search All Visits
  - R–CMS Register of Patients

If the user types **P**, **V**, or **R**, additional prompts display.

- 3. At the "Enter beginning Visit Date for search" prompt, type the beginning of the date range.
- 4. At the "Enter ending Visit Date for search" prompt, type the end of the date range.
- 5. At the "Do you want to use a PREVIOUSLY DEFINED REPORT" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 6. The Visit Selection Menu is displayed.

GENERAL RETRIEVAL Jan 26, 2007 VISIT Selection Menu Jan 26, 2009 13:32:44 Page: 1 of 5 Visits can be selected based upon any of the following items. Select as many as you wish, in any order or combination. An (\*) asterisk indicates items already selected. To bypass screens and select all visits hit Q. 1) 3rd Party Billed? 69) Exams 137) Operation Provider 2) AUD Screen 70) Excl Incomplete Vis 138) Oth Spec Prv User Upd 3) AUD Waived 71) Exclude Inactive Pts 139) Other Specialty Prov 4) Admission Source-UB92 72) Exclude Pts on a Regis 140) Outside Location 5) Admission Type 73) External Acct 141) PCC+ FORM? 6) Admitting Provider (In 74) Family History Dx 142) PHN Level of Interven 75) Family History Relatio 143) PHN Type of Dec 7) Admitting Service Makin 8) Age 76) Family Hx and Relation 144) Pain Measurement Valu 9) Age in Months 77) Flag 145) Patient's Last Visit 10) Alcohol/Work Related 78) Formula Started (Days 146) Place of Injury 11) All CPT's 79) HF Quantity/Score 147) Posting Date of Visit 12) Any Medication Prescri 80) HRN Disposition 148) Present on Admission 13) Any Third Party Covera81) HRN Record Status149) Prim Prov Affil14) Appointment Length82) Health Factors150) Prim Prov Code + Enter ?? for more actions Select Item(s)+ Next ScreenQQuit Item SelectionRemove Item(s)- Previous ScreenE Exit Report S R Select Action: S//

Figure 7-19: Visit Selection menu

To choose the criteria for the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. An asterisk (\*) indicates that an item has been selected. To select all visits, type  $\mathbf{Q}$  (Quit Item Selection) at the "Select Action" prompt and press Enter.

- 7. At the "Choose Type of Report" prompt, type one of the following:
  - T–Total Count Only
  - S–Subcounts and Total Count
  - C–Cohort/Template Save
  - D–Detailed Visit Listing
  - F-Flat file of Area Database formatted records
  - P–Unduplicated Patient Cohort/Template
  - L–Delimited Output File for use in Excel

The total count report prints the total number of visits that match the selection criteria chosen and the total number of patients in that group. If this report type is selected, no further actions are necessary beyond this step to generate the report.

The sub counts and total count report lists the total number of matches, as well as the subtotal of each different category of the sort variable selected; for example, if the report was sorted by sex, the number of visits for males and the number of visits for females in the group would be printed. Totals and subtotals are included for both visits and patients. Skip to "Selecting a Sort Variable" for the next step in generating this report type.

The Cohort/Template Save option saves the patients that match the selection criteria in a template. Only the total number of matching visits and the number of patients in that group display. The user can then use the template for generating custom reports with VGEN.

The detailed visit listing creates a report that prints only the data items sorted by the variable selected. If the user selected the detailed visit listing, read the sections below for instructions on selecting the print items and sort category. This report logic can be saved for later use by typing  $\mathbf{Y}$  (Yes) and typing a report name at the appropriate prompts. These prompts display after the selection of the sort variable.

The final output option, Flat File of Area Database Formatted Records, allows the user to capture the selected visit data in a file that is formatted for export to the Area Database. If this option is selected, a message displays indicating the name of the file to be created. The total number of visits in the selection process and the total number of visits that generated Area Database records will display. See the Site Manager for assistance using this output type. A detailed description of the file format is included in Section Appendix A: .

8. The system displays the Print Item Selection Menu.

```
GENERAL RETRIEVAL
                              Jan 26, 2009 16:46:14
                                                              Page: 1 of 6
                         PRINT ITEM SELECTION MENU
The following data items can be printed. Choose the items in the order you
want them to appear on the printout. Keep in mind that you have an 80
column screen available, or a printer with either 80 or 132 column width.
1) Patient Name75) External Acct2) First, Last Name76) PCC+ FORM?
                                                      149) Measurements
                                                         150) Pain Measurement
Valu
                           77) Visit IEN 151) Waist Circ Value
3) Chart
4) Terminal Digit78) Dependent Entry Count 152) BMI (Last
calculated)
5) SSN
                           79) Type (IHS,638,etc) 153) RX Ordering
Provider
                          80) Service Category154) Dental ADA Codes81) Visit Location155) Radiology Exam82) Service Unit of PT156)
6) Sex
7) Date of Birth
8) Birth Month
Immunizations/Series
9) Birth Weight (grams) 83) Outside Location
                                                        157) Immunization
Provider
10) Birth Weight (Kgs)84) Clinic Type158) Immunization Lot11) Race85) Visit Created By159) Skin Tests/Readings12) Age86) User Last Update160) Immunizations13) Age in Months87) VCN Present161) Exams
13) Age in Months
14) Father's Name
                          88) 3rd Party Billed?
                                                        162) Treatments Provided
          Enter ?? for more actions
+
   Select Item(s) + Next Screen Q Quit Item Selection
S
     Remove Item(s) - Previous Screen E Exit Report
R
Select Action: S//
```

Figure 7-20: Print Item Selection menu

- 9. To choose data items to list on the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. To select all visits, type **Q** (Quit Item Selection) at the "Select Action" prompt and press Enter.
- 10. The system displays the Sort Item Selection menu.

GENERAL RETRIEVAL	Jan 20, 2009 11:27:56	Page: 1 of 2
	SORT ITEM SELECTION MENU	
The patients displayed	can be SORTED by ONLY ONE of	f the following items. If you
don't select a sort iter	m, the report will be sorted	d by
patient name.		
1) Patient Name	29) Cause of Death	57) Most Recent ALCOHOL HF
2) First, Last Name	30) MEDICARE Y/N	58) Most Recent STAGED DM
3) Chart		59) Most Recent Barriers H
4) Terminal Digit	32) Medicare Part D	60) Most Recent LEARNING P
5) Sex	33) MEDICAID Y/N	61) Most Recent RUBELLA HF
6) Date of Birth	34) PRIVATE INSURANCE Y/N	62) Date Last Alcohol Scre
7) Birth Month	35) Any Third Party Covera	a 63) Date Last Depression S
8) Birth Weight (grams)	36) Third Party Eligibilit	t 64) Date Last IPV/DV Scree
9) Birth Weight (Kgs)	37) Medicaid Plan Name	65) Date Last Colonoscopy
10) Race	38) Pvt Ins Plan Name	66) Date Last Flex Sig
11) Age	39) Pvt Ins Plan Type	67) Date Last Mammogram
12) Age in Months	40) HRN Record Status	68) Date Last PAP Smear
13) Father's Name	41) HRN Disposition	69) Date Last Tobacco Scre

Management Reports User Manual June, 2011

Quality Assurance Reports (QA)

```
14) Mother's Name 42) Patient's Last Visit 70) Date Last Fall Risk As
+ Enter ?? for more actions
S Select Item(s) + Next Screen Q Quit Item Selection
R Remove Item(s) - Previous Screen E Exit Report
Select Action: S//
```

Figure 7-21: Options in the SORT ITEM SELECTION MENU

- 11. To sort the selected patients, type **one** item at the "Select Action" prompt and press Enter. To sort the report by patient name, type **Q** (Quit Item Selection).
- 12. At the Do you want a separate page for each Visit Date?" prompt, type **Y** (Yes) or **N** (No).
- 13. At the "Would you like a custom title for this report?" prompt, **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 14. At the "Do you wish to SAVE this SEARCH/PRINT/SORT logic for future use" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 15. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E–Exclude Demo patients
  - O–Include only demo patients
- 16. The system displays the report summary showing the criteria selected.
- 17. At the "Do you wish to" prompt, specify the device to print/browse the report.

This is an example of the report.

OUTPUT BROWSER Jan 26, 2009 16:54:52 Page: 1 of 6 PCC MANAGEMENT REPORTS VISIT LISTING SUMMARY PAGE REPORT REQUESTED BY: TETER, SHIRLEY VISIT Selection Criteria Encounter Date range: OCT 28, 2008 to JAN 26, 2009 REPORT/OUTPUT TYPE Detailed Listing containing Patient Name (20) Chart (10) Sex (6) TOTAL column width: 42 Visits will be SORTED by: Visit Date PCC VISIT LISTING Page 1 NAME HRN SEX \_\_\_\_\_ CHI,KUDH111214MALEOMEGA,CHIDH111181MALETRUETT,PAMELADH128391FEMALEOMEGA,ALPHADH111175MALEPARKER,ANNETTEDH100199FEMALECHI,JUDH111216MALE DEMO, CHRISTA DANIELL DH172684 FEMALE JONATHAN, JERRI AILEN DH116447 FEMALE MUSE, KENNEDY MADISON DH106046 FEMALE BOWMAN, JANICE DH107256 FEMALE + Enter ?? for more actions >>> + NEXT SCREEN - PREVIOUS SCREEN Select Action: +// 0 QUIT

Figure 7-22: Example PCC Management Reports Visit Count report

At the "Select Action" prompt, do one of the following:

- Type **Q** (Quit) to quit the report.
- Type a plus sign (+) to display the next screen. This option is not available for the last screen.
- Type a minus sign (-) to display the previous screen. This option is not available for the first screen.

#### 7.16 In/Out Control Blood Pressures (BPC)

Use the BPC option to produce a report that lists all patients for the specified age, sex, communities, clinic, and time period that are considered out of control based on their mean Systolic or Diastolic BP.

Follow these steps:

- 1. At the "Select List" prompt, type **S** (for Search Template of Patients) or **P** (for Search All Patients. If **S** is entered, other prompts display.
- 2. At the "List patients who live in" prompt, type one of the following:
  - O–One particular Community
  - A–All Communities
  - S–Selected Set of Communities (Taxonomy)

If  ${\bf O}$  or  ${\bf S}$  is entered, additional prompts display.

- 3. At the "include visits to ALL clinics" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 4. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 5. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 6. At the "Enter a Range of Ages (e.g., 5–12)" prompt, type a range of ages or press ENTER to include all ranges.
- 7. At the "Report should include" prompt, type one of the following:
  - M–Males
  - F–Females
  - B–Both
- 8. At the "Do you wish to include ONLY Indian/Alaska Native Beneficiaries?" prompt, type **Y** (Yes) or **N** (No).
- 9. At the "Report type should be" prompt, type one of the following:
  - D–Detail
  - S–Summary
  - C–Cohort/Template Save
- 10. At the "Sort the report by" prompt, type **P** (for Patient Name) or **A** (for Age of Patient).
- 11. At the "Do you wish to suppress patient identifying data" prompt, type **Y** (Yes) or **N** (No).
- 12. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients

- E-Exclude Demo patients
- O–Include only demo patients

13. At the "Device" prompt, specify the device to print/browse the report.

XXX DEMO HOSPITAL Page 1 BLOOD PRESSURE OUT OF CONTROL REPORT LIST OF BLOOD PRESSURE OUT OF CONTROL PATIENTS Report includes: ALL AGES, MALES & FEMALES, ALL COMMUNITIES, all CLINICS, all BENEFICIARIES								
B/P MEAN COUNT B/	PATIENI			OCT 28, 2008 HRN AGE				
BALSER, JACOB	167741	61		MARBLE		1	130/74	
DEMO, JOHNNIE F		27	F	BIRDTOWN	GENERAL	1		
ELKINS, KELLY I	U 110023	44	F	BIG COVE		1	156/91	
JONATHAN, JERRI	116447	31	F	YELLOWHILL		1	150/90	
TOTAL NUMBER ( End of report.								

Figure 7-23: Example of BPC report

### 7.17 Delete VGEN/PGEN Report Definition (DEL)

To delete a PCC Visit General Retrieval (VGEN) or Patient General Retrieval (PGEN) report definition type **DEL**. Then, type the name of the report to delete, and then confirm that the report specified is the one to be deleted. The report will be automatically deleted and is not retrievable. For example,

```
REPORT NAME: MLJ INJURY REPORT JARRET, MARY L-APR 11, 1996@07:50:02
Are you sure you want to delete the MLJ-INJURY REPORT report definition?
N// Y YES
Report Definition JARRET, MARY L-APR 11, 1996@07:50:02 deleted.
```

Figure 7-24: Example of using the DEL option

### 7.18 Readmissions within 30 Days of a Discharge (RADM)

To produce a report that shows patients who have had an admission within 30 days of a discharge type **RADM**. Decide whether to include admissions to any facility or to only one facility. For example, if a patient was admitted to a local facility and within 30 days was admitted to a contract facility, and if the user chose to include admissions to any facilities, both admissions will be included in the report.

Follow these steps:

1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.

- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 3. At the "Include admissions to" prompt, type **O** (for one facility only) or **A** (any facility). If **O** is entered, other prompts display.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

XXX DEMO HOSPITAL/CLINIC Page 1 READMISSIONS WITHIN 30 DAYS OF A DISCHARGE VISIT DATES: Jul 01, 1996 TO Aug 02, 1996 NAME HRCN ADM DATE LOC PROV ICD PROVIDER NARRATIVE \_\_\_\_\_ ------222222 7/3/96 DH DOCTO11,JO 681.10 CELLULITIS & JBETA, RAY ULCER 7/17/96 DH DOCTOR, DON V58.8 WOUND CARE DRESSING 730.27 OSTEOMYELITIS R GRE RHORHO, MARIE 222223 7/17/96 DH DOC3, JAVIE 644.20 PREMATURE LABOR AT 7/21/96 DH DOCTOR55,R 642.94 STATUS POST C SECTI THETABBB, DALE 222224 7/14/96 DH DOCTOR, RUD 644.20 PREMATURE LABOR AT 648.23 ANEMIA MODERATE 7/21/96 DH DOCTOR3,L 648.21 ANEMIA, ESTIMATED BL 663.31 NORMAL SPONTANEOUS CSIGMAAAAA,DAVE 222225 7/18/96 DH DOCTOR6,SU 291.8 ALCOHOL WITHDRAWAL 303.90 CHRONIC ALCOHOL ABU 493.90 REACTIVE AIRWAY DIS 7/21/96 DH DOCTOR, JU 291.8 ALCOHOL WITHDRAWAL 303.90 ACUTE ALCOHOLISM 493.90 REACTIVE AIRWAYS DI 578.9 GASTROINTESTINAL BL GGAMMAGAMS, ALEXANDRA 222226 7/30/96 DH DOC67, EILE 496. EXACERBATION CHRONI 8/3/96 DH DOC89, RICH 493.90 ASTHMA 496. CHRONIC OBSTRUCTIVE

Figure 7-25: Example of RADM report

### 7.19 Listing of Patient Refusals (REF)

The REF report lists all refusals documented for patients. Specify which type of refusals and the date range of the refusals.

Follow these steps:

1. At the "Do you want to include ALL Refusal Types?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.

- 2. At the "Enter Beginning Refusal Date" prompt, type the beginning of the date range.
- 3. At the "Enter Ending Refusal Date" prompt, type the end of the date range.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

```
XXX Jan 27, 2009 Page 1

*** PATIENT REFUSAL LISTING ***

ALL REFUSAL TYPES

Refusal Dates: Sep 20, 2007 to Apr 07, 2008

PATIENT NAME HRN DOB DATE REFUSED REFUSAL REASON

EXAM refusals

SIGMA, ANGELA 124682 Jul 01, 1987 MAR 06, 2008 HEART EXAM UNABLE

SIGMA, ANGELA 124682 Jul 01, 1987 MAR 04, 2008 PELVIC EXAM REFUSED

SIGMA, ANGELA 124682 Jul 01, 1987 FEB 25, 2008 VISION EXAM NOT MED

Enter RETURN to continue or '^' to exit:
```

Figure 7-26: Example of REF report

## 7.20 Returns to Clinic w/in 72 Hours of a Clinic Visit (RT1)

The RT1 report produces a list of patient visits. The visits are those for which the patient had a clinic visit and then returned within 72 hours to the same clinic or another clinic. Select which clinic and which location of encounter. The list can be limited to visits to a particular provider.

- 1. At the "Enter beginning Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Date for Search" prompt, type the end of the date range.
- 3. At the "Select which scenario" prompt, type one of the following:
  - S–Returns from one particular clinic to the same clinic
  - A–Returns from any clinic to any clinic
  - O-Returns from one particular clinic to any other clinic

• P-Returns from any clinic to one particular clinic

If **S**, **O**, or **P** are entered, additional prompts display.

- 4. At the "Include visits from which set of locations" prompt, type one of the following:
  - O–One location
  - A–Taxonomy of Predefined Locations
  - P–All Locations

If **O** or **A** are entered, additional prompts display.

- 5. At the "Include visits from which Clinic Visits to" prompt, type one of the following:
  - A–ANY Provide
  - O–One particular Provider

If **O** is entered, additional prompts display.

- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

```
XXX DEMO HOSPITAL Page 1
CLINIC VISITS WITHIN 72 HOURS AFTER CLINIC VISITS
RETURNS FROM CLINIC: DENTAL
RETURNS TO CLINIC: ANY CLINIC
VISITS DATES: SEP 20, 2007 TO APR 07, 2008
Locations: DEMO HO
NAME HRCN VISIT DATE&TIME CLN FAC ICD PROVIDER NARRATIVE
SIGMA, JANE 11111 02/12/08 09:00 56 DH V72.2 DENTAL/ORAL
HEALTH
```

Figure 7-27: Example of RT1 report

## 7.21 Display Single Visit for a Patient (VST)

Report options for obtaining data specific to a single visit by a selected patient have been grouped under the VST submenu. The following reports are available from the Patient Single Visit menu.

Figure 7-28: Example of Patient Single Visit menu screen

#### 7.21.1 Display Data for Patient's Last Visit to a Clinic (LCV)

Use the LCV option to produce a report that displays visit-related data for a patient's last visit to a selected clinic. The user types the patient's name and specifies the clinic. All visit-related data will be displayed in the report.

Follow these steps:

- 1. At the "Select PATIENT NAME" prompt, type the name of the patient.
- 2. At the "Enter a Clinic" prompt, type the name of the clinic.
- 3. At the "Device" prompt, specify the device to print/browse the report.

The following sample report was generated for Art Gamma's last visit to the General Clinic.

```
VISIT IEN: 23251
_____
                    VISIT FILE -----
VISIT/ADMIT DATE&TIME: JAN 29, 1990@09:57
 DATE VISIT CREATED: MAR 16, 1990 TYPE: IHS
                                   LOC. OF ENCOUNTER: DEMO
 PATIENT NAME: GAMMA,ART
HOSPITAL/CLINIC
 SERVICE CATEGORY: AMBULATORY CLINIC: GENERAL
 DEPENDENT ENTRY COUNT: 6
----- V MEASUREMENT -----
 YPE: HTPATIENT NAME: GAMMA,ARTVISIT: JAN 29, 1990@09:57VALUE: 56.25PERCENTILE: 99 99
TYPE: HT
 PERCENTILE: 99.9
 YPE: WTPATIENT NAME: GAMMA, ARTVISIT: JAN 29, 1990@09:57VALUE: 92.25DEDCENTILE: 00.00
TYPE: WT
 PERCENTILE: 99.9
TYPE: VU
                                   PATIENT NAME: GAMMA, ART
 VISIT: JAN 29, 1990@09:57 VALUE: 15/20
 VISIT V PROVIDER ------
PROVIDER: REGISTERED NURSE, IHSPATIENT NAME: GAMMA, ARTVISIT: JAN 29, 1990@09:57PRIMARY/SECONDARY: SECONDARYAFF.DISC.CODE (c): 101999PROVIDER: PHYSICIAN, VOLUNTEERVISIT: JAN 29, 1990@09:57PATIENT NAME: GAMMA, ARTVISIT: JAN 29, 1990@09:57PRIMARY/SECONDARY: PRIMARY
AFF.DISC.CODE (c): 600999
ICD NARRATIVE (c): GENERAL MEDICAL EXAM NOS
```

Figure 7-29: Example of LVC report

#### 7.21.2 Display Data for a Patient's Last Visit (LVST)

Use the LVST option to produce a report that displays all visit-related data for the patient's last visit. The Visit File displays first, followed by each visit-related data file; for example, Providers, POVs, and Measurements.

- 1. At the "Select PATIENT NAME" prompt, type the name of the patient.
- 2. At the "Device" prompt, specify the device to print/browse the report.

VISIT FILE \_\_\_\_ VISIT/ADMIT DATE&TIME: MAR 30, 1994@13:23 DATE VISIT CREATED: MAR 30, 1994 TYPE: IHS PATIENT NAME: THETAA, MARY LOC. OF ENCOUNTER: DEMO HEALTH CENTER SERVICE CATEGORY: AMBULATORY CLINIC: DIABETIC DEPENDENT ENTRY COUNT: 7 DATE LAST MODIFIED: JUN 15, 1994 DATE VISIT EXPORTED: JUN 26, 1994 ----- V MEASUREMENT \_\_\_\_\_ TYPE: BP PATIENT NAME: THETAA, MARY VISIT: MAR 30, 1994@13:23 VALUE: 140/90 ----- V PROVIDER \_\_\_\_\_ PROVIDER: SIGMA, JOHN PATIENT NAME: THETAA, MARY VISIT: MAR 30, 1994@13:23 PRIMARY/SECONDARY: PRIMARY AFF.DISC.CODE (c): 100025 PROVIDER: SIGMA, JANE PATIENT NAME: THETAA, MARY VISIT: MAR 30, 1994@13:23 PRIMARY/SECONDARY: SECONDARY AFF.DISC.CODE (c): 101GM -----V POV POV: 401.9 PATIENT NAME: THETAA, MARY VISIT: MAR 30, 1994@13:23 PROVIDER NARRATIVE: HYPERTENSION BP UNDER CONTROL THIS VISIT ICD NARRATIVE (c): HYPERTENSION NOS POV: 250.00 PATIENT NAME: THETAA, MARY VISIT: MAR 30, 1994@13:23 PROVIDER NARRATIVE: DM ICD NARRATIVE (c): DIABETES UNCOMPL ADULT/NIDDM EXAM: BREAST EXAM PATIENT NAME: THETAA, MARY VISIT: MAR 30, 1994@13:23 EXAM CODE (c): 06 EXAM: RECTAL EXAM VISIT: MAR 30, 1994@13:23 EXAM CODE (c): 14



## 8.0 Active Patient Count Reports (APC)

This set of reports examines PCC visits and counts all APC visits in a given time frame for the facility that you select. Figure 8-1 shows available reports:

```
* *
                      PCC Management Reports
                                               * *
                 **
                                                * *
                       APC Reports
                 *****
                     IHS PCC Suite Version 2.0
                        DEMO HOSPITAL/CLINIC
A1
           PCC-Ambulatory Patient Care Report 1A
DATE
           APC Visit Counts by Date Of Visit
           APC Visit Counts by Clinic
CLN
DISC
           APC Visit Counts by Provider Discipline
APRV
           APC Visit Counts by Individual Provider
LOC
          APC Visit Counts by Location of Service
AlM
          PCC-Ambulatory 1 Report for Multiple Facilities
          Average Number of Visits by Day of Week and Clinic
Average Number of Visits by Day/Clinic ALL Service
AVCL
AVCS
AVD
          Average Number of APC Visits per Day
CYV
          Calendar Year First and Revisit Summary
NOEX
           List APC-1A Visits Not Exported
Select APC Reports Option:
```

Figure 8-1: Example APC reports menu screen

Entry of all data into the PCC includes a designation of Location of Visit, Visit Type, and Service Category. Location of Visit is the facility where the visit occurred (e.g., Crownpoint Hospital, Yakima Health Center, Home, San Simon School). Below is a list of visit types and service categories attributes.

Visit Types

- IHS
- Contract
- Tribal
- Other
- Program
- VA

Service Categories

- Ambulatory
- Hospitalization
- In-Hospital Care

- Chart Review
- Telecommunications
- Not Found
- Day Surgery
- Observation
- Event (Historical)
- Nursing Home Care

The three visit attributes (Visit, Visit Type, and Service Category), plus the Clinic Type designation for outpatient clinic visits, determine whether a visit is an official APC visit for inclusion in the IHS data system. The criteria for inclusion are listed below.

Data displayed on this set of APC Reports from PCC Files should correspond very closely to the reports received from the IHS Data Center. However, please be aware that for SU management purposes, a similar set of reports containing additional data, such as Not Found Visits, CHN Home Visits, and Telephone Calls, is a subset of the PCC Ambulatory Visit Counts, described in the next section of this manual.

To be considered an APC visit, a visit *must* meet the following criteria:

- Fall within the date range specified.
- Have other medical data linked to the visit record.
- Have a Service Category of:
  - Ambulatory
  - Day Surgery
  - Observation
  - Nursing Home
- Excludes Service Categories of:
  - Chart Review
  - Hospitalization
  - Not Found
  - In-Hospital
  - Event
- Have a Visit Type of:
  - IHS
  - 638 Program
  - Tribal
  - Other

- Have a primary POV (POV cannot be an un-coded DX .9999).
- Have a valid location.
- Have a valid primary provider.
- Excludes a Primary Provider Discipline of 13 (CHN) or 32 (CHR) AND a location of visit other than an IHS facility (code >49).
- Have a valid clinic code.

Excludes:

- Mail
- Telephone Call
- Chart Review
- Follow-up Letter
- Radio Call
- Dental
- Education Class
- Employee Health

The visit date range for use in calculating the number of visits must be entered, and select whether visits for all locations or for one location are to be included.

#### 8.1 PCC-Ambulatory Patient Care Report 1A (A1)

Use the A1 option to produce a report that generates from PCC files and is similar to the A1 report generated by the APC System at the Data Center in Albuquerque. The user's facility should run this report on a quarterly basis to verify that all APC visits have been exported properly to the Data Center. If the user's site is new to PCC and the APC export process, this report should be run after every export until all export problems have been resolved.

The report displays FY-to-date APC visit counts by month of service. Specify the fiscal year and the facility for the report. Totals generate for each month as well as for each provider discipline. Percentage totals display for each discipline. Total primary care provider visits will also subtotal for each month.

- 1. At the "Enter FISCAL YEAR" prompt, specify the fiscal year for the report. The system displays the fiscal year date range.
- 2. At the "Run for which Facility of Encounter" prompt, type the name of the facility.
- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:

- I–Include ALL Patients
- E-Exclude DEMO Patients
- O–Include ONLY DEMO Patients

4. At the "Device" prompt, specify the device to print/browse the report.

Figure 8-2: Example of Ambulatory Patient Care Report 1A

#### 8.2 APC Visit Counts by Date of Visit (DATE)

Use the Date option to produce a report that shows a count of visits by Date of Visit for a specified date range. The visits included are those that considered APC workload reportable.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If the user types 2, 3, or 4, additional prompts display.

- 4. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

The report displays date of visit, day of week, and visits in columns and tallies visits.

HEALTH CENTER	FEB 7,200	8 Page 1 *	
*	NUMBER OF APC VISITS BY DAT	E OF VISIT	*
*	LOCATION OF VISITS: DEMO HEALT	H CENTER	*
*	REPORT DATE: SEP 01, 2004 TO	SEP 5, 2004	*
* * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* *
DATE OF VISIT	DAY OF WEEK	VISITS	
SEP 01, 2004	MONDAY	104	
SEP 02, 2004	TUESDAY	81	
SEP 03, 2004	WEDNESDAY	92	
SEP 04, 2004	THURSDAY	71	
SEP 05, 2004	FRIDAY	91	
		Total: 439	

Figure 8-3: Example of Date report

### 8.3 APC Visit Counts by Clinic Type (CLN)

Use the CLN option to produce a report that shows a count of visits by Clinic Type for a specified date range. The visits included are those that are considered APC workload reportable.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy
  - If 2, 3, or 4 are entered, additional prompts display.
- 4. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

The report displays type of clinic, clinic code and visits in columns and tallies total visits.

* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * *
* DEMO HEALTH CENTER		FEB 7,2008 Page	*
* NUM	BER OF APC VISITS BY (	CLINIC TYPE	*
* LOCATION	OF VISITS: DEMO HEAD	LTH CENTER	*
* REPORT I	DATE: SEP 01, 2004 1	TO SEP 02, 2004	*
* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * *
TYPE OF CLINIC	CLINIC CODE	VISITS	
DIABETIC	06	12	
EMERGENCY MEDICINE	30	60	
OTHER	25	8	
PODIATRY	65	8	
WELL CHILD	24	12	
		Total: 100	

Figure 8-4: Example of CLN report

### 8.4 APC Visit Counts by Provider Discipline (DISC)

The DISC report counts the number of visits by provider discipline for a specified date range. Specify totals for primary provider only or for all providers. The visits included are those that are considered APC workload reportable.

Follow these steps:

- 1. At the "Report should include" prompt, type **P** (Primary Provider) or **A** (All Providers).
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 5. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients

- O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

* * * * * * * * * * * * * * * * * * * *	*****	* * * * * * * * * * * * * * * * * * * *
* DEMO HEALTH CENTER	FEB 7,2	008 Page 1 *
*		*
* NUMBER OF APC	VISITS BY ALL PROV	IDER DISCIPLINES *
* LOCATION OF	/ISITS: DEMO HEALT	H CENTER *
* REPORT DATE	: SEP 01, 2004 TO	SEP 02, 2004 *
* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * * *
PROVIDER DISCIPLINE	DISCIPLINE CODE	VISITS
CHN/AIDES	13	5
DENTIST	52	7
INTERNAL MEDICINE	71	1
LICENSED PRACTICAL NURSE	· <b>-</b>	12
NURSE ASSISTANT	22	7
NURSE MIDWIFE	17	1
NURSE PRACTITIONER	21	4
NUTRITIONIST	07	2
OPHTHALMOLOGIST	79	1
OPTOMETRIST	08	1
PHARMACIST	09	13
PHARMACY PRACTITIONER	30	2
PHYSICIAN	00	36
PHYSICIAN ASSISTANT	11	3
REGISTERED NURSE	01	12
		Total: 107

Figure	8-5:	Example	of	DISC	report
--------	------	---------	----	------	--------

#### 8.5 APC Visit Counts by Individual Provider (APRV)

Use the APRV option to produce a report that shows visits by individual provider for a specified date range. Either primary providers or all providers can be listed. The visits included are those are those considered APC workload reportable.

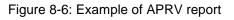
- 1. At the "Report should include" prompt, type **P** (Primary Provider) or **A** (All Providers).
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Do you want to select" prompt, type one of the following:
  - 1–All

- 2–Individually
- 3–For a Service Unit
- 4–From a Taxonomy

If the user types 2, 3, or 4, additional prompts display.

- 5. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

```
* DEMO HEALTH CENTER
                                                                FEB 7,2008 Page 1 *
 *
                  NUMBER OF APC VISITS BY ALL PROVIDERS OF SERVICE
 *
                     LOCATION OF VISITS: DEMO HEALTH CENTER
                      REPORT DATE: SEP 01, 2004 TO SEP 02, 2004
 *
 PROVIDER OF SERVICE
                                      DISCIPLINE OF PROV VISITS
ARPROVIDER, WILLIAM MCOMMUNITY HEALTH REPCPROVIDER, WILLIAM LREGISTERED NURSEFNPROVIDER, CLAUDINE YPHYSICIAN ASSISTANTHPROVIDER, RUSSELL POTHERIAPROVIDER, MATTHEWPHYSICIANKWPROVIDER, BLAKE TNURSE PRACTICIONERMPROVIDER, PETER EARLOTHERNPROVIDER, ERIN DFAMILY PRACTICESCPROVIDER, ONEHEALTH AIDETPROVIDER, TARA MREGISTERED NURSETXPROVIDER, FRANKLIN RICHAOTHERVNPROVIDER, THOMAS LLICENSED PRACTICAL NWPROVIDER, MICHEALLABORATORY TECHNICIA
                                                                                     1
                                                                                     1
                                                                                     1
                                                                                      3
                                                                                     3
                                                                                     4
                                                                                     3
                                                                                     1
                                                                                     3
                                                                                     1
                                                                                     2
                                                                                    3
                                                                                     4
                                                                                    1
                                                                              _____
                                                       Total: 31
```



## 8.6 APC Visit Counts by Location of Service (LOC)

Use the LOC option to produce a report that shows a list of the number of visits by location for a specified date range. The visits included are those considered APC workload reportable.

Follow these steps:

1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.

- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include All patients
  - E-Exclude Demo patients
  - O–Include only demo patients
- 4. At the "Device" prompt, specify the device to print/browse the report.

```
DEMO HOSPITAL
                                Jan 27, 2009 Page 1*
*
*
            NUMBER OF APC VISITS BY LOCATION OF SERVICE
*
                   LOCATION OF VISITS: ALL
*
            REPORT DATE: JUL 31, 2008 TO JAN 27, 2009
   LOCATION OF SERVICE
                    LOCATION CODE
                                       VISITS
CIHA A NA LE NI SGI
                    585160
                                           2
DEMO HOSPITAL
                     230001
                                           85
                                 Total:
                                           87
```

Figure 8-7: Example of LOC report

## 8.7 PCC-Ambulatory 1 Report for Multiple Facilities (A1M)

Use the A1M option to produce a report that shows the Year to Date Ambulatory Visit Counts and Fiscal Year for a facility that the user specifies. The counts by month are for date of service. This report will resemble, but not exactly duplicate, the APC 1A report produced at the IHS Data Warehouse in Albuquerque.

- 1. At the "Enter FISCAL YEAR" prompt, type the fiscal year for the report. The system displays the fiscal year date range. The systems displays the following message "Please enter which FACILITY visits will be included in the list."
- 2. At the "Enter a code indicating what LOCATIONS/FACILITY are of interest" prompt, type **S** (Selected Set or taxonomy of locations) or **O** (One Location/Facility).
- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I-Include ALL Patients
  - E-Exclude DEMO Patients
  - O-ONLY DEMO Patients

4. At the "Device" prompt, specify the device to print/browse the report.

Select APC Reports Option: AlM PCC-Ambulatory 1A Report for Mulitple Facilities \*\*\*\*\*\*\*\*\* PCC/APC REPORT 1A \*\*\*\*\*\*\*\*\* This report will print Year to Date Ambulatory Visit Counts for the Facility and Fiscal Year that you select. The counts by month are for date of service. This report will resemble, but not duplicate exactly, the APC 1A report produced at the IHS Data Warehouse in Albuquerque. Enter FISCAL YEAR: 2010//2009 (2009) FISCAL Year date range: Oct 01, 2008 - Sep 30, 2009 Please enter which FACILITY visits will be included in the list. Select one of the following: S Selected set or Taxonomy of Locations 0 ONE Location/Facility Enter a code indicating what LOCATIONS/FACILITIES are of interest: O// NE Location/Facility Which LOCATION: DEMO DEMO HOSPITAL HEADQUARTERS WEST NON SERVICE UNIT 01 MN IHS 497 THIS REPORT MUST BE PRINTED ON 132 COLUMN PAPER OR ON A PRINTER THAT IS SET UP FOR CONDENSED PRINT!!! IF YOU DO NOT HAVE SUCH A PRINTER AVAILABLE - SEE YOUR SITE MANAGER. Select one of the following: Т Include ALL Patients Е Exclude DEMO Patients 0 Include ONLY DEMO Patients Demo Patient Inclusion/Exclusion: E// Include ALL Patients DEVICE: HOME// VT Right Margin: 80// AREA: 23 HEADQUARTERS WEST PCC-AMBULATORY PATIENT CARE REPORT 1A FEB 26, 2010 Page 1 S.U.: 00 NON SERVICE UNIT FISCAL YEAR 2009 FAC.: 230001 DEMO HOSPITAL AMBULATORY CARE VISITS TO SERVICE LOCATION BY PRIMARY PROVIDER AND MONTH OF SERVICE PCC-AMBULATORY PATIENT AREA: 23 HEADQUARTERS WEST CARE REPORT 1A FEB 26, 2010 Page 2 S.U.: 00 NON SERVICE UNIT FISCAL YEAR 2009 FAC.: 230001 DEMO HOSPITAL

Management Reports User Manual June, 2011

Active Patient Count Reports (APC)

AMBULATORY CARE VISITS TO SERVICE LOCATION BY PRIMARY PROVIDER AND MONTH OF SERVICE YR-TO % OF PRIMARY PROVIDER OF SERVICE DATE TOTAL OCT. NOV. DEC. JAN. FEB. MA R. APR. MAY JUNE Y.TUT. AUG. SEPT 00 PHYSICIAN\* 79 1.7 15 2 3 3 2 2 0 1 4 13 17 17 4598 visits were not exported to the National Data Warehouse because they were posted or modified after the last NDW export was generated. 0 visits were not exported because of missing or invalid data. To see a list of these visits so that they may be resubmitted use the option called 'List APC-1A Visits Not Exported. RUN TIME (H.M.S): 0.0.6 End of report. HIT RETURN:

Figure 8-8: Example of a partial A1M report

## 8.8 Average Number of Visits by Day of Week and Clinic (AVCL)

The AVCL report generates average daily outpatient visit counts by clinic for each day of the week. Specify a date range for calculating the average number daily visits. The visits included are those are those considered APC workload reportable.

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type one of the following:
  - 1–All

- 2–Individually
- 3–For a Service Unit
- 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 4. At the Demo Patient Inclusion/Exclusion" prompt, use one of the following:
  - I Include ALL Patients
  - E Exclude DEMO Patients
  - O Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

The following sample report includes the average number of visits by day of the week and clinic for January 1, 1995 to January 31, 1995.

* * * * * * * * * * * * * * * * * * * *	******	* * * * * * * * *	* * * * * * * * *	******	*******	* * * * * * *
* DEMO HOSPITAL/CLIN	IC		APF	r 09, 20	)08 Pa	age 1 *
* AVERAG	GE DAILY (	OUTPATIE		-		0
*	LOC	ATION OF	VISITS:	ALL		*
* REP	ORT DATE:	JAN 01	, 2004 то	) JAN 3	31, 2004	*
* * * * * * * * * * * * * * * * * * * *	* * * * * * * * *	* * * * * * * * *	* * * * * * * * *	******	******	* * * * * * *
CLINIC MONDAY	TUESDAY	WEDNESD	THURSDA	FRIDAY	SATURDA	SUNDAY
ALCOHOLISM PROGRAM 2	0	1	0	1	0	0
CHRONIC DISEASE 4	1	3	2	1	0	0
DENTAL 3	4	1	2	0	0	0
DIABETIC 1	4	5	1	0	0	0
EMERGENCY MEDICINE 1	0	1	2	0	3	2
GENERAL 5	1	3	2	0	0	0
HOME CARE 2	2	1	2	0	0	0
MEDICAL SOCIAL SERVI1	2	1	2	1	0	0
MENTAL HEALTH 2	1	2	5	1	0	0
RUN TIME (H.M.S): 0.0	. 4					
End of report. HIT I	RETURN:					

Figure 8-9: Example of AVCL report

# 8.9 Average Number of Visits by Day/Clinic ALL Service (AVCS)

The AVCS report generates the average daily outpatient visit counts by clinic for each day of the week. *All* service categories and *all* clinics are included in the visit count. This report is similar to the Average Number of Visits By Day of Week & Clinic (AVCL), with the exception of the inclusion of *all* service categories/clinics.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 4. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

* * * * * * * * * * * * * * * *	******	*****	******	******	* * * * * * * *	* * * * * * * *	* * * * * *
* DEMO HOSPITAL						009 P	age 1*
*							*
*	AVERAGI	E DAILY	OUTPATI	ENT VISI	TS BY CL	INIC	*
		SE	RVICE CA	TEGORIES	: ALL		
*		LOCAT	ION OF V	ISITS:	SELECTED		*
*	REPORT	DATE:	OCT 29	, 2008	TO JAN	27, 2009	*
* * * * * * * * * * * * * * * *	******	*****	* * * * * * * *	* * * * * * * *	* * * * * * * *	* * * * * * * *	* * * * * *
CLINIC MONDA	Y TUESI	DAY WED	NESD THU	RSDA FRI	DAY SAT	URDA SUN	DAY
BEHAVIORAL HEALT	н 1	0	0	0	0	0	0
DAY SURGERY	0	1	0	0	0	0	0
GENERAL	1	1	2	1	2	1	2
MEN'S HEALTH SCR	EENI 1	0	1	1	0	1	0
MENTAL HEALTH	0	0	0	1	0	1	0
URGENT CARE	1	0	0	0	0	0	0
WOMEN'S HEALTH S	CREE 1	0	0	1	1	1	1
RUN TIME (H.M.S)	: 0.0.0						
End of report.	HIT RETU	JRN:					

Figure 8-10: Example of AVCS report

#### 8.10 Average Number of APC Visits per Day (AVD)

The AVD report displays the average daily outpatient visits for a specified date range. Choose visits for one clinic, selected clinics, or all clinics. The visits included are those considered APC workload reportable.

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy
  - If **2**, **3**, or **4** are entered, additional prompts display.
- 4. At the "Include visits to ALL clinics" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 5. At the Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

```
DEMO HOSPITAL
                            Jan 27, 2009 Page 1*
             AVERAGE DAILY OUTPATIENT (APC) VISITS
*
              LOCATION OF VISITS: SELECTED
*
*
           REPORT DATE: OCT 29, 2008 TO JAN 27, 2009
DAY-OF-WEEK AVERAGE VISITS PER DAY
MONDAY
                      1
TUESDAY
                      1
WEDNESDAY
                      2
THURSDAY
                      1
SATURDAY
                      1
SUNDAY
                      2
RUN TIME (H.M.S): 0.0.0
End of report. HIT RETURN:
```

Figure 8-11: Example of AVD report

#### 8.11 Calendar Year First and Revisit Summary (CYV)

The CYV report tabulates visit counts for the facility and clinic for a specified date range. Visit counts are summarized for Indian/Alaska Native and all other beneficiaries. Each classification is subtotaled by the following: (1) new patient's 1<sup>st</sup>, (2) established patient's 1<sup>st</sup>, and (3) all additional patient's visits.

**Note:** Calendar Year Reports must be inclusive and begin with the first day of the desired calendar year.

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to include Visits to" prompt, type A (for all locations) or O (for one location). If O is entered, other prompts display.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

Report Dates: Jan 01, 2009 to JAN 27, 2009 I	ndian Ind.	Non-Indian Household	
Date Range Visit Summary			
1. New Patient's First Visit	0	0	0
2. Established Patient's First Visit	13	0	1
3. Total First Visits (1-2)	13	0	1
4. Additional Visits (2nd,3rd,etc.)	0	0	0
SUB-TOTAL	13	0	1
GRAND TOTAL-ALL VISITS: 14	ł		
RUN TIME (H.M.S): 0.0.1 End of report. HIT RETURN:			

Figure 8-12: Example of CYV report

#### 8.12 List APC-1A Visits Not Exported (NOEX)

The NOEX report will process the same as the 1A report; however, instead of producing the 1A report, it will list all visits that would be included in the 1A report that have *not* been exported to the National Data Warehouse (NDW).

Follow these steps:

- 1. At the "Enter FISCAL YEAR" prompt, type the fiscal year for the report.
- 2. At the "Run for which Facility of Encounter" prompt, type the name of the facility.
- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 4. At the "Device" prompt, specify the device to print/browse the report.

The PCC data entry staff should review this report. All visits that have not exported should be reviewed, corrected, and reflagged for export, as appropriate.

AREA: 23 HEADQUARTERS WEST PCC-APC REPORT 1A Page 1 S.U.: 00 NON SVC UNIT FISCAL YEAR 2008 FAC.: 230001 DEMO HOSPITAL JAN 27, 2009 VISITS NOT EXPORTED Total Number of APC visits counted: 107 Total Number of those APC Visits NOT Exported: 107 Of the total number of visits counted in the 1A, but NOT exported to the National Data Warehouse, 107 were not exported because they were posted or modified after the last NDW export tape was generated. RUN TIME (H.M.S): 0.0.0 End of report. HIT RETURN:

Figure 8-13: Example of NOEX report

## 9.0 Ambulatory Visit Counts (PCCV)

This set of reports counts all PCC Ambulatory Visits in a given time frame. These reports display a count of PCC Ambulatory Visits sorted by the attribute selected. The system prompts for the visit date range to be used in calculating the number of visits and to indicate for which location the report should print.

The following PCC Visit Count reports are available from the PCCV menu:

```
*****
                 * *
                      PCC Management Reports
                                                  * *
                 * *
                     PCC Ambulatory Visit Counts **
                 IHS PCC Suite Version 2.0
                          DEMO HOSPITAL
 DATE
        Visit Counts by Date of Visit
 CLIN
        Visit Counts by Clinic Type
 DISC
        Visit Counts by Provider Discipline
 PROV
        Visit Counts by Provider
        Visit Counts by Diagnosis (ICD)
 DX
 LOC
        Visit Counts by Location of Service
 AA
 SC
        Visit Counts by Service Category
       PCC Visits (By Provider Disc) PCC Report AA
 ALL
       ALL Visits by Provider or Provider Discipline
 APPT Tally of Walk-in/Appointment Clinic Visits
 CSAR California State Annual Utilization Report
 DAR
       PCC Data Analysis Report
 GCDC General/Dental Clinic Visits on the Same Day
 INCV Listing of Incomplete Lab, Rx or Rad Visits
 PPD Primary Provider Visits - Daily/Annual Report
     Primary Provider Visits - Monthly Report
 PPM
 TPC Tally of Selected Provider Disciplines by Clinics
WAIT Wait Times by Clinic and Provider
Select PCC Ambulatory Visit Reports Option:
```

Figure 9-1: PCC Ambulatory Visit Counts menu

In order for a visit to be included in the PCC Ambulatory Visits reports, it must meet the following criteria:

- Visit Type must be:
  - IHS
  - 638 Program
  - Tribal
  - Other
- Service Category must be:
  - Ambulatory
  - Observation

- Day Surgery
- Not Found
- Nursing Home
- Telecommunications

Excludes: Chart Review, Hospitalization, In-Hospital, and Event

- Must include a *valid* primary provider.
- Must have a POV.

## 9.1 Visit Counts by Date of Visit (DATE)

Use the Date option to produce a report counts visits by Date of Visit for the date range specified. The report provides subtotals by location of encounter.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits *must* have a primary provider or POV.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).
- 4. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients

- E-Exclude DEMO Patients
- O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

```
APR 09, 1996 Page 1
                NUMBER OF AMBULATORY VISITS BY DATE OF VISIT
                        LOCATION OF VISITS: ALL
Chart Reviews are not included
            VISIT DATES: MAR 01, 1995 TO MAR 31, 1995
LOCATION OF VISIT
DATE OF VISIT DAY OF WEEK
                                                 VISITS
_____
DEMO HOSPITAL/CLINIC
     MAR 01, 1995
                           WEDNESDAY
MONDAY
                                                             1
     MAR 06, 1995
                              MONDAY
                                                             1
    MAR 13, 1995
MAR 13, 1995
MAR 15, 1995
MAR 20, 1995
MAR 25, 1995
                              MONDAY
                                                             3
                             WEDNESDAY
                                                             4
                             MONDAY
                                                             1
                             SATURDAY
                                                             1
     MAR 28, 1995
                              TUESDAY
                                                             1
                                                Total: 12
RUN TIME (H.M.S): 0.0.0
 End of report. HIT RETURN:
```

Figure 9-2: Sample of Date report

### 9.2 Visit Counts by Clinic Type (CLIN)

Use the CLIN option to produce a report that counts visits by clinic type for the date range you specify. The report provides subtotals by location of encounter.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits *must* have a primary provider or POV.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).

Ambulatory Visit Counts (PCCV)

- 4. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

		FEB 8,1995	Page 1
NUMBER OF AMBULATORY VISITS	BY CLINIC TYPE	E	
LOCATION OF VISITS: DEMO HEA	ALTH CENTER		
Chart Reviews are not includ			
VISIT DATES: SEP 01, 1994	TO SEP 01, 19	994	
LOCATION OF VISIT			
TYPE OF CLINIC	CLINIC CODE	VISITS	
DEMO HEALEHI CENEED			
DEMO HEALTH CENTER			
DIABETIC	06	12	1
EMERGENCY MEDICINE	30	6	i
GENERAL	01	20	1
NO CLINIC ENTERED	99999	8	1
PODIATRY	65	8	1
WELL CHILD	24	2	1
		Subtotal: 56	i

Figure 9-3: Example of CLIN report

## 9.3 Visit Counts by Provider Discipline (DISC)

Use the DISC option to produce a report that counts visits by provider discipline for the date range specified. Choose counts for primary providers only or for all providers. The report provides subtotals by location of encounter.

All visits in the database are included in the tabulation except the following:

• Visit Types: Contract, VA

• Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits *must* have a primary provider or POV.

Follow these steps:

- 1. At the "Report should include" prompt, type **P** (Primary Provider Only) or **A** (All Providers).
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).
- 5. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If **2**, **3**, or **4** are entered, additional prompts display.

- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients

7. At the "Device" prompt, specify the device to print/browse the report.

FEB 8,1995 Page 1 NUMBER OF AMBULATORY VISITS BY ALL PROVIDER DISCIPLINES LOCATION OF VISITS: DEMO HEALTH CENTER Chart Review are not included. VISIT DATES: SEP 01, 1994 TO SEP 01, 1994									
LOCATION OF VISIT PROVIDER DISCIPLINE	DISCIPLINE COD	E V	VISITS						
DEMO HEALTH CENTER	DEMO HEALTH CENTER								
CHN/AIDES	13		5						
DENTIST	52		7						
INTERNAL MEDICINE	71		1						
LICENSED PRACTICAL NURSE	05		12						
NURSE ASSISTANT	22		7						
NURSE MIDWIFE	17		1						
NURSE PRACTITIONER	21		4						
NUTRITIONIST	07		2						
OPHTHALMOLOGIST	79		1						
OPTOMETRIST	08		1						
PHARMACIST	09		13						
PHARMACY PRACTITIONER			2						
PHYSICIAN	00		37						
PHYSICIAN ASSISTANT	11		3						
REGISTERED NURSE	01		12						
			100						
		Subtotal:	TOR						
		 Total:	108						
		IOCUI.	700						

Figure 9-4: Example of DISC report

### 9.4 Visit Counts by Provider (PROV)

Use the PROV option to produce a report that counts visits by provider of service for the date range you specify. The user can choose counts for primary providers only or for all providers. The report provides subtotals by location of encounter.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits *must* have a primary provider or POV.

Follow these steps:

1. At the "Report should include" prompt, type **P** (for Primary Provider Only) or **A** (for all providers, primary and secondary).

- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).
- 5. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy
  - If 2, 3, or 4 are entered, additional prompts display.
- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

NUMBER OF AMBULATORY VISITS BY AL LOCATION OF VISITS: DEMO HEALTH Chart Reviews are included. VISIT DATES: SEP 01, 1994 TO SE	CENTER	Page 1
LOCATION OF VISIT PROVIDER OF SERVICE	DISCIPLINE OF PROV	VISITS
DEMO HEALTH CENTER		
BETAA, HAROLD C BETA, AMY	DENTIST	2
	PHYSICIAN	1
COMMUNITY HEALTH NURSE, IH	CHN/AIDES	3
	DENTIST	1
	DENTIST	4
DETLA , FRANK	PHARMACIST	4
ETAA, SUSIE	REGISTERED NURSE	1
EPSILON, MALINDA	LICENSED PRACTICAL N	3
GAMMAAAA, EVELYN	NURSE PRACTITIONER	4
IOTAAAAAA, IHS	INTERNAL MEDICINE	1
IOTAA, DELPHINE	NURSE ASSISTANT	1
IOTA, MARY	LICENSED PRACTICAL N	6
LICENSED PRACTICAL NURSE,	LICENSED PRACTICAL N	1
LAMBDAAAAA, ROBERT	PHYSICIAN	3
LDOCC, DAVID	PHYSICIAN	1
LDOCC, FRANCES	REGISTERED NURSE	2
MUUUUU , TONY	PHYSICIAN	2
MUUUUU, GRETCHEN	REGISTERED NURSE	4
MUUUUU , FRED	PHYSICIAN	1
	PHARMACIST	3
	Subtotal:	48
	Total:	48



## 9.5 Visit Counts by Primary Diagnosis (ICD) (DX)

Use the DX option to produce a report that counts visits by Primary Diagnosis (ICD Code) for the date range specified. The report provides subtotals by location of encounter.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits must have a Primary Provider or Purpose of Visit.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).
- 4. At the "Do you want to select" prompt, use one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

	FEI	3 8,1995	Page 1	
NUMBER OF AMBULATORY VISITS BY LOCATION OF VISITS: DEMOHEALTH Chart Reviews are not included.	CENTER	) )		
VISIT DATES: SEP 01, 1994 TO				
LOCATION OF VISIT				
ICD DX NARRATIVE	ICD DX CODE		VISITS	
DEMO HEALTH CENTER				
ABN GLUCOSE-ANTEPARTUM			1	
ACUTE BRONCHIOLITIS	466.1		1	
ACUTE NASOPHARYNGITIS	460.		1	
ACUTE URI NOS	465.9		5	
ANEMIA-ANTEPARTUM			1	
ANXIETY STATE NOS			1	
ATTEN-SURG DRESSNG/SUTUR			1	
BURN NOS	949.0		1	
CHRONIC SINUSITIS NOS			2	
CONGESTIVE HEART FAILURE			1	
DENTAL DISORDER NOS			1	
DENTAL EXAMINATION			4	
DIAB OPHTHAL MANIF ADULT/			1	
DIABETES UNCOMPL ADULT/NI	250.00		9	
EDEMA OF PENIS			1	
FX ANKLE NOS-CLOSED			1	
GINGIV/PERIODONT DIS NOS			1	
HYPERMETROPIA	367.0		1	
HYPOVOLEMIA	276.5		1	
IMPETIGO	684.		1	
		Subtotal:	36	
		Total:	36	

Figure 9-6: Example of DX report

## 9.6 Visit Counts by Location of Service (LOC)

Use the LOC option to produce a report that counts visits by location of service for the date range specified.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits must have a Primary Provider or Purpose of Visit.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning date for the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the ending date for the date range.
- 3. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, use one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

F NUMBER OF AMBULATORY VISITS BY LOCATION OF SERVI LOCATION OF VISITS: ALL Chart Reviews are not included. VISIT DATES: SEP 01, 1994 TO SEP 01, 1994	EB 8,1995 CE	Page 1
LOCATION OF VISIT		
LOCATION OF SERVICE LOCATION CODE		VISITS
ALBUQUERQ HO 202101		3
DEMO HOSPITAL/CLINIC 000101		14
		<b>F 7</b>
DEMO HEALTH CENTER 000111		57
HOME 000189		1
DEMO UNDES 000199		2
VAYA CHIN HEALTH STATION 000132		1
	Total:	78

Figure 9-7: Example of LOC report

# 9.7 Visit Counts by Service Category (SC)

Use the SC option to produce a report that counts visits by service category for the date range specified. The report provides subtotals by location of encounter.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events

Visits must have a Primary Provider or Purpose of Visit.

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to include visits with a CHART REVIEW service category?" prompt, type **Y** (Yes) or **N** (No).
- 4. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy
  - If 2, 3, or 4 are entered, additional prompts display.
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

FEB 8,1995 Page 1 NUMBER OF AMBULATORY VISITS BY SERVICE CATEGORY OF VISIT LOCATION OF VISITS: DEMO HEALTH CENTER Chart Reviews are not included. VISIT DATES: SEP 01, 1994 TO SEP 01, 1994 LOCATION OF VISIT SERVICE CATEGORY CODE VISITS ------DEMO HEALTH CENTER AMBULATORY 56 А NOT FOUND 1 Ν DAY SURGERY S 2 TELECOMMUNICATIONS Т б Subtotal: 65 Total: 65

Figure 9-8: Sample of SOC report

## 9.8 PCC Visits (by Provider Discipline) PCC Report AA (AA)

Use the AA option to produce a report that shows year-to-date PCC visit counts for the facility and fiscal year selected. Subtotals by month are for date of service. This report is similar to the AA report produced at the Albuquerque Data Center; however, it contains all PCC visits, not just those defined as APC visits. Please see the following example report.

All visits in the database are included in the tabulation except the following:

- Visit Types: Contract, VA
- Visit Service Categories: Chart Review, In-Hospital, Hospitalizations, Historical Events
- Visits without a primary provider or POV

**Note:** This report must be printed on 132-column paper or a printer set up for condensed print.

- 1. At the "Enter FISCAL YEAR" prompt, type the fiscal year for the report. The system displays the fiscal year date range.
- 2. At the "run for which Facility of Encounter" prompt, type the name of the facility.
- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients

- E-Exclude DEMO Patients
- O- ONLY DEMO Patients

4. At the "Device" prompt, specify the device to print/browse the report.

```
AREA: 00 DEMO PCC-OUTPATIENT PATIENT CARE REPORT APR 19, 1996 Page 1
     S.U.: 01
                 DEMO
                                          FISCAL YEAR 1995
      FAC.: 000101 DEMO HOSPITAL/CLINIC
      ALL PCC OUTPATIENT (NON-HOSPITAL) VISITS TO SERVICE LOCATION BY
PRIMARY PROVIDER AND
       MONTH OF SERVICE
PRIMARY PROVIDER YR-TO % OF
OF SERVICE DATE
                        TOTAL
OCT. NOV. DEC. JAN. FEB. MAR. APR. MAY JUNE JULY AUG. SEPT
                   6.7
PHYSICIAN* 18
                           0
                               5
                                    1
                                          2
                                               0
                                                   1
                                                         0
                                                              2
                                                                  1 1
                                                                        2
3
MEDICAL SOCIAL WORKE
                      43
                           16.1
                                    6
                                        1
                                              0
                                                   0
                                                        0
                                                             0
                                                                 0 0
                                                                        0
5 17
       14
MENTAL HEALTH 134 50.2
                           2
                               17
                                    11
                                         11
                                                              5
                                              16
                                                     8
                                                         9
                                                                   3
                                                                        20
11 21
                           .4
PHARMACY PRACTICIONE 1
                                0
                                     0
                                          0
                                               0
                                                    0
                                                         0
                                                              0
                                                                   0
                                                                        0
0 0
        1
DENTIST
             3
                  1.1
                          0
                               0
                                    0
                                         0
                                             1
                                                  1
                                                        0
                                                             0
                                                                 0 0
                                                                        0
1
COMMUNITY HEALTH REP 16
                             6.0
                                    0
                                         0
                                              0
                                                   0
                                                      12
                                                             0
                                                                 0 0
                                                                        4
0 0 0
INTERNAL MEDICINE* 47
                                                                   93
                                                                         2
                       17.6
                               1
                                    1
                                         5
                                               9
                                                   2
                                                        4
                                                             5
2
     4
FAMILY PRACTICE*
                   2
                         .7
                               0
                                    0
                                         1
                                               0
                                                   0
                                                        0
                                                              0
                                                                   0 0
                                                                         1
0
    0
PSYCHIATRIST* 1
                   .4
                           0
                               1
                                    0
                                         0
                                               0
                                                    0
                                                        0
                                                              0
                                                                   0 0
                                                                        0
0
              267 100.0
                                25
                            9
ΤΟΤΑΙ
                                     18
                                          22
                                               33
                                                   14
                                                        14
                                                              16
                                                                   11
                                                                        29
32 44
*TOTAL PRIMARY PVDR
                           25.5
                                        7
                                             7
                                                11
                                                       2
                                                            5
                                                                 5 11
                                                                         4
                      68
                                   1
4 4
        7
RUN TIME (H.M.S): 0.0.2
End of report. HIT RETURN:
```

Figure 9-9: Sample of AA report

# 9.9 All Visits by Provider or Provider Discipline (ALL)

Use the All option to produce a report that counts all visits by provider, location of service, and service category. All visits are in the report regardless of type, service category, or clinic. The visit must have a valid provider and POV to be included. Select one or all providers, one or all provider disciplines, all providers within one discipline, one or all locations, and whether the provider is a primary provider.

Follow these steps:

1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.

- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Report should include and sort by" prompt, type one of the following:
  - O–One Provider Only
  - P–All Providers
  - D–One Provider Discipline
  - A–All Provider Disciplines
  - X–All Providers within One Discipline

If **O**, **D**, or **X** are entered, additional prompts display.

- 4. At the "Include if Provider is" prompt, type **P** (for primary provider) or **S** for Primary or secondary provider).
- 5. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If **2**, **3**, or **4** are entered, additional prompts display.

- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

NUMBER OF CONTACTS BY PROVIDER, LOCATION AND LOCATION OF VISITS: ALL PROVIDER DISCIPLINE: ALL PRIMARY PROVIDER ONLY VISIT DATES: JAN 01, 1994 TO JAN 15, 1994	AUG 02, 1994 Page 1 SERVICE CATEGORY
LOCATION OF VISIT SERVICE CATEGORY	PROVIDER CONTACTS
Provider Discipline: PHYSICIAN	
DEMO HOSPITAL/CLINIC	
AMBULATORY	36
SAN XAVIER HEALTH CENTER	
AMBULATORY	106
CHART REVIEW	4
TELECOMMUNICATIONS	4
AMBULANCE,000177	
AMBULATORY	4
CHS PHYSICIAN OFFICE,000188	_
AMBULATORY	7
IN HOSPITAL	6
VETERANS ADMIN HOSPITAL	
AMBULATORY	4
HOSPITALIZATION	1
SAINT MARY'S HOSPITAL	_
AMBULATORY	5

Figure 9-10: Example of All report

The report will show subtotals and totals.

# 9.10 Tally of Walk-In/Appointment Clinic Visits (APPT)

Use the APPT option to produce a report that counts visits by clinic in the date range selected. Select visit counts for one or all locations and one or all clinics. The report counts each clinic visit by appointment, walk-in, or unspecified.

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 4. At the "Include visits from ALL Clinics?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

TALLY OF CLINIC LOCATION OF VISI CLINIC: ALL	TS: AL	L			NT, UNS		1994 IED	Page 1
VISIT DATES: JAN	01, 19	94 TO	JAN 31,	1994	4			
LOCATION OF VISI	Т							
CLINIC TOTAL A	PPOINTM	ENTS	WALK-IN	IS	UNSPE	CIFIED		
CLINIC CODE V	ISITS		8		8		010	
DEMO OUTED								
DEMO OTHER								
MENTAL HEALTH	4	5	0	0.0	0	0.0	5	100.0
Sub total:		5					5	
DEMO HOSPITAL/CL	INIC							
	50		0	0.0	0	0 0	1 -	100.0
CHRONIC DISEASE							17	
			0			0.0	186	100.0
	06	55	0 0	0.0		0.0	55 18	100.0
DIETARY								
EMERGENCY MED	30	228	0	0.0	0	0.0	228	100.0
GENERAL	01	551	0	0.0	0	0.0	551	100.0
GROUP SERVICES	09	9	0	0.0		0.0	9	100.0
GYNECOLOGY MENTAL HEALTH	10	15	0	0.0	0	0.0	15	100.0
MENTAL HEALTH	14	3	0	0.0	0	0.0	15 3	100.0
OBSTETRICS	16	49	0	0.0	0	0.0	49	100.0
OPHTHALMOLOGY	17	27	0	0.0	0	0.0	27 31	100.0
OPTOMETRY	18	31	0	0.0 0.0	0	0.0	31	100.0
OTHER	25		0		0	0.0	10	100.0
	20	0.00	0	0.0	0	0 0	0.00	100.0
PHARMACY				0.0			203	
PHYSICAL THER	34	86	0	0.0	0	0.0	86	100.0
PODIATRY	65	29	0	0.0	0	0.0	29	100.0
	63	2	0	0.0		0.0	2	100.0
SURGICAL	23	13	0	0.0	0	0 0	13	100.0
WELL CHILD		10		0.0				
WOMEN'S HLTH S		1		0.0		0.0	10 1	100.0
Sub total:			0			0.0	1543	100.0
Total		1548	0	0.0	0	0.0	1548	100.0

Figure 9-11: Example of APPT report

### 9.11 California State Annual Utilization Report (CSAR)

Use the CSAR option to produce the California State Annual Utilization Report of Primary Care Clinics report for a selected year.

Follow these steps:

1. At the "Enter Calendar year (e.g. 2007)" prompt, type the calendar year of interest. Use a 4-digit year, e.g., 2006.

- 2. At the Include visits from ALL Locations?" prompt, type **Y** (Yes) or **N** (No). If **N** (No) is entered, other prompts display.
- 3. At the "Select 3P FEE TABLE SCHEDULE NUMBER" prompt, specify the FEE schedule to use in calculating the primary CPT code.
- 4. At the "Do you want to include a list of visits with no CPT code?" prompt, type **Y** (Yes) or **N** (No).
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients

6. At the "Device" prompt, specify the device to print/browse the report.

```
CALIFORNIA ANNUAL UTILIZATION REPORT OF PRIMARY CARE CLINICS, 2007
                    ALL LOCATIONS OF ENCOUNTER SELECTED
                 Reporting Period: Jan 01, 2007 to Dec 31, 2007
SECTION 2
FTES AND ENCOUNTERS BY PRIMARY CARE PROVIDER Column 5 - No. of
Encounters
                                                               (5)
LINE NO. OF
NO. PRIMARY CARE PROVIDERS
                                                            ENCOUNTERS
 60 Physicians
                                                             18,809
 61 Physician Assistants
                                                              8,661
 62 Family Nurse Practitioners
                                                              4,640
 63 Certified Nurse Midwives
                                                                  0
```

Figure 9-12: Partial example of CSAR report

# 9.12 PCC Data Analysis Report (DAR)

Use the DAR option to produce a report that counts all visits processed in the PCC and categorizes them by type, service category, and complete/incomplete. The PCC Data Analysis Report also indicates visits excluded from the APC system.

Follow these steps:

1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.

- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Include visits for which Facility" prompt, type the name of the facility.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

```
DEMO HOSPITAL/CLINIC
                                          Apr 09, 1996
                                                      Page 1
PCC DATA ANALYSIS REPORT
FACILITY: DEMO HOSPITAL/CLINIC - 000101
VISIT DATE RANGE: Jan 01, 1995 - Dec 30, 1995
Total Visits Processed in PCC: 140
as of the Date the report was run:
                                      complete incomplete
                                      _____
TYPE:
                 IHS
                                            100
                                                         36
                 OTHER
                                                          1
                                              3
SERVICE CATEGORY: AMBULATORY
                                             97
                                                         34
                 CHART REVIEW
                                              1
                 EVENT (HISTORICAL)
                                                          1
                 HOSPITALIZATION
                                              2
                                                          2
                 IN HOSPITAL
                                              3
APC Acceptable Visits based on Headquarters Definition:
                                                       93
Exclusions from APC System:
         Dental Clinic w/o Medication
                                                          4
         Other Excluded Clinic Type
                                                          0
         Incomplete A, O, R or S
                                                         15
         Non APC Service Category
                                                          9
         Non APC Visit Type
                                                          0
         Mult Visits same patient, same day, same clinic
                                                         19
Of the acceptable APC visits,
                               0 were posted or modified afterthe last
export and would not be reflected in reports from the data center.
Of the acceptable APC visits, 27 were not exported due to an error.
These can be reviewed using other PCC reports.
RUN TIME (H.M.S): 0.0.9
End of report. HIT RETURN:
```



Management Reports User Manual June, 2011

### 9.13 General/Dental Clinic Visits on the Same Day (GCDC)

Use the GCDC option to produce a report that shows a list of patients who have had a dental clinic visit and a general clinic visit on the same day.

Follow these steps:

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Do you want to select" prompt, type one of the following:
  - 1–All
  - 2–Individually
  - 3–For a Service Unit
  - 4–From a Taxonomy

If 2, 3, or 4 are entered, additional prompts display.

- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

```
General Clinic and Dental Clinic Visits (Same Day)
Location of Visits: SELECTED
Date Range: Jan 28, 2008 to Jan 27, 2009
Visit Date Patient Name Chart
```

Figure 9-14: Example GCDC report

# 9.14 Listing of Incomplete Laboratory, Rx or Rad Visits (INCV)

Use the INCV option to produce a report that lists all "orphan visits." Select orphaned laboratory, pharmacy, or radiology visits. If laboratory is selected, all visits with no primary provider or POV entered that have a laboratory entry attached to them display. The same is true for pharmacy or radiology. If a visit has both a V LAB and a V RADIOLOGY, the visit is included in each report.

Follow these steps:

- 1. At the "What type of orphan visits should be included" prompt, type one of the following:
  - L–LAB
  - P–PHARMACY
  - R-RADIOLOGY
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Enter a code indicating what LOCATIONS/FACILITIES are of interest" prompt, type one of the following:
  - A–ALL Locations/Facilities
  - S-One SERVICE UNIT'S Locations/Facilities
  - O–ONE Location/Facility

If the user types  $\mathbf{S}$  or  $\mathbf{O}$ , additional prompts display.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 6. At the "Do you wish to" prompt, specify the device to print/browse the report.

Jan 27, 2001 Jan 27, 2009 Jan 27, 2009 15:37:33 OUTPUT BROWSER Page: 1 of 2 XXX Page 1 INCOMPLETE LAB VISITS Visit Dates: Jan 28, 2008 to Jan 27, 2009 HRN PATIENT NAME DATE TIME SC TYPE LOC LAB RX RAD \_\_\_\_\_ \_\_\_\_\_ TOTAL NUMBER OF VISITS FOUND: 13 DH 124682 SIGMA, ANGELA Mar 12, 2008 8:00 H T DH 1 0 0 DH 111207 CHI,SHI Mar 18, 2008 12:00 A I DH 3 0 0 DH 111228 BETA, SHICHI Mar 28, 2008 12:00 A I DH 3 0 0 Enter ?? for more actions >>> + NEXT SCREEN - PREVIOUS SCREEN Q QUIT Select Action: +//

Figure 9-15: Example INVC report

At the "Select Action" prompt, do one of the following:

- Type **Q** (Quit) to quit the report.
- Type a plus sign (+) to display the next screen. This option is not available for the last screen.
- Type a minus sign (-) to display the previous screen. This option is not available for the first screen.

### 9.15 Primary Provider Visits – Daily/Annual Report (PPD)

Use the PPD option to produce a report that counts visits by Primary Providers for a given day or year. The user can specify the locations or clinics to include in the report up to a total of six for an 80-column report or 12 for a 132-column report. All clinics are counted in the report, including telephone calls, dental, and chart reviews if a clinic is not specified. However, only visits with a primary provider discipline in one of the following codes are tabulated:

Code	Primary Provider Discipline
00	Physician
11	Physician Assistant
16	Pediatric Nurse Practitioner
17	Nurse Midwife
18	Contract Physician
21	Nurse Practitioner
25	Contract Podiatrist
33	Podiatrist
41	Contract OB/Gyn

Ambulatory Visit Counts (PCCV)

Code	Primary Provider Discipline
44	Physician (Tribal)
70 - 90	Physician Specialists

This report tallies the number of visits by primary care providers, provider at the locations or the clinics that the user specifies.

This report can be run for one day (daily report) or for a year (calendar).

A total number of six locations or clinics will fit on an 80 column report. The user can specify up to 12 if the report is printed with 132 columns.

Follow these steps:

- 1. At the "Run which Report" prompt, type **D** (Daily Report) or **Y** (Yearly Report).
- 2. At the "Enter DATE" prompt, type the date.
- 3. At the "Do you wish to tally by" prompt, type **C** (Clinic) or **F** (Facility). Other prompts will display, according the option used.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

The following sample report was run for an entire facility and six specific clinics for January 15, 1995.

XXX DEMO PRIMARY CARE PROVIDER VISI		Page 1				
VISIT DATES: JAN 1, 1995 TO DEC 31, 1995 LOCATION OF VISITS: ALL						
PROVIDER GENERAL DIABETIC	C INTERNAL	OBSTETRI	SURGICAL	EMERGENC		
ALPHAA, CLAYTON 10	2 0	0	0	3		
SIGMA, GREG 2	2 0	0	0	0		
BETABETA,LORI AN 18	0 0	0	0	0		
RUN TIME (H.M.S): 0.0.0 End of report. HIT RETURN	:					



#### 9.16 Primary Care Provider Visits – Monthly Report (PPM)

Use the PPM option to produce a report that counts the number of visits by primary care providers for a given month. All clinic codes are in the report including telephone calls, dental, and chart review. Only visits with a primary provider discipline are counted.

A total of six locations or clinics will fit on an 80-column report. The user can specify up to 12 if the report is printed with 132 columns.

Follow these steps:

- 1. At the "At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.
- 3. At the "Do you wish to tally by" prompt, type **C** (Clinic) or **F** (Facility). Other prompts display according to the option specified.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

The following sample report was run for the month of January for six selected clinics.

```
DEMO HOSPITAL/CLINIC
                                                                                                             Page 1
PRIMARY CARE PROVIDER VISITS - PRIMARY PROVIDER ONLY
VISITS DATES: JAN 01, 1996 TO JAN 31, 1996
LOCATION OF VISITS: ALL
               GENERAL DIABETIC INTERNAL OBSTETRI EMERGENC DENTAL
DATE

      01/08/96
      1
      4

      01/10/96
      6
      6

      01/11/96
      4
      7

      01/18/96
      2
      5

      01/24/96
      8
      5

      01/30/96
      1
      5

    11
    9

    9
    7

    6
    5

    7
    5

    6
    3

    8
    2

                                                                                                3
                                                                                                                    5
                                                                                             1
                                                                                                                    6
                                                                                              2
                                                                                                                  3
                                                                                              0
                                                                                                                  5
                                                                                              2
                                                                                                                   5
                                                                                                                   7
                                                                                             1
RUN TIME (H.M.S): 0.0.0
End of report. HIT RETURN:
```

Figure 9-17: Example of PPM report

### 9.17 Tally of Selected Provider Disciplines by Clinics (TPC)

The TPC option produces a report that lists a count of all visits to clinics within a taxonomy of clinics identified. The report tallies all primary and secondary providers on those visits. Only those provider disciplines within the discipline taxonomy selected will be tallied.

Follow these steps:

- 1. At the "At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Enter a code indicating what LOCATIONS/FACILITIES are of interest" prompt, type one of the following
  - A–ALL Locations/Facilities
  - S-One SERVICE UNIT'S Locations/Facilities
  - O–ONE Location/Facility
  - T–A taxonomy or Set of Locations/Facilities

If **S**, **O**, or **T** are entered, other prompts display.

- 4. At the "Enter Clinic" prompt, type the clinic for the report. This prompt repeats so that the user may type more than one clinic.
- 5. At the "Enter CLASS" prompt, type the class.
- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E–Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

```
Select PCC Ambulatory Visit Reports Option: TPC Tally of Selected Provider
Disciplines by Clinics
This report will list a count of all visits to clinics that
are within a taxonomy of clinics you identify. The report
will be a tally of all primary and secondary providers
on those visits. Only those provider disciplines that are
within the discipline taxonomy you select will be tallied.
Enter Beginning Visit Date: T-200 (AUG 10, 2009)
Enter Ending Visit Date: T (FEB 26, 2010)
    Select one of the following:
         А
                   ALL Locations/Facilities
         S
                   One SERVICE UNIT'S Locations/Facilities
         0
                   ONE Location/Facility
         т
                   A Taxonomy or Set of Locations/Facilities
Enter a code indicating what LOCATIONS/FACILITIES are of interest: O// ALL
Locations/Facilities
Enter CLINIC: 01 GENERAL
                             01
The following have been selected =>
    GENERAL
Enter ANOTHER CLASS: PHYS
    1 PHYSICAL THERAPIST
    2
       PHYSICAL THERAPY TECHNICIAN
       PHYSICIAN
    3
       PHYSICIAN (CONTRACT)
    4
    5
        PHYSICIAN (TRIBAL)
Press <RETURN> to see more, '^' to exit this list, OR
CHOOSE 1-5: 3 PHYSICIAN
Enter ANOTHER CLASS: PHYS
    1 PHYSICAL THERAPIST
       PHYSICAL THERAPY TECHNICIAN
    2
    3
       PHYSICIAN
     4
       PHYSICIAN (CONTRACT)
    5 PHYSICIAN (TRIBAL)
Press <RETURN> to see more, '^' to exit this list, OR
CHOOSE 1-5: 4 PHYSICIAN (CONTRACT)
Enter ANOTHER CLASS: PHYS
    1 PHYSICAL THERAPIST
    2
        PHYSICAL THERAPY TECHNICIAN
    3
        PHYSICIAN
        PHYSICIAN (CONTRACT)
    4
    5
        PHYSICIAN (TRIBAL)
Press <RETURN> to see more, '^' to exit this list, OR
CHOOSE 1-5: 5 PHYSICIAN (TRIBAL)
Enter ANOTHER CLASS:
The following have been selected =>
    PHYSICIAN
    PHYSICIAN (CONTRACT)
```

Management Reports User Manual June, 2011

Ambulatory Visit Counts (PCCV)

PHYSICIAN (TRIBAL) Want to save this CLASS group for future use? No// (No) Select one of the following: Include ALL Patients I Exclude DEMO Patients Е 0 Include ONLY DEMO Patients Demo Patient Inclusion/Exclusion: E// Include ALL Patients DEVICE: HOME// VT Right Margin: 80// Tally of Selected Primary and Secondary Providers for selected Clinic Visits Visit Dates: Aug 10, 2009-Feb 26, 2010 Locations: ALL Clinics: GENERAL Disciplines: PHYSICIAN PHYSICIAN (CONTRACT) PHYSICIAN (TRIBAL) Feb 26, 2010 Page 1 TALLY OF SELECTED PRIMARY AND SECONDARY PROVIDERS FOR SELECTED CLINIC VISITS Visit Dates: Aug 10, 2009-Feb 26, 2010 FOR: ALL Locations \_\_\_\_\_ Total PCC Primary Provider Workload Count:212Total PCC Secondary Provider Workload Count:2 Total PCC Provider Workload Count: 214 Total Number of Visits: 214 # OF VISITS PRIMARY PROVIDERS AQPROVIDER, NATALIE 6 DEMO 6 AXPROVIDER, MERY F 2 DEMO 2 BOPROVIDER, RICHARD MD 1 1 BPPROVIDER, J 1 1 DEMO Enter RETURN to continue or '^' to exit:

```
Feb 26, 2010
Page 2
 TALLY OF SELECTED PRIMARY AND SECONDARY PROVIDERS FOR SELECTED CLINIC
VISITS
       Visit Dates: Aug 10, 2009-Feb 26, 2010
         FOR: ALL Locations
  BPPROVIDER, MELISSA A
                                   1
    DEMO 1
  BETA,LORI
                                   1
    DEMO
               1
  CFPROVIDER, RENAE FRANCES
                                  13
    DEMO 13
  CNPROVIDER, TOM
                                   1
    DEMO
               1
  DEPROVIDER, ABDUL Z
                                   1
    DEMO 1
  DLPROVIDER, ELISA
                                   1
    DEMO
               1
  EBPROVIDER, WALTER L
                                   1
    DEMO
               1
  EJPROVIDER, GLENN C
                                   1
    DEMO 1
  EWPROVIDER, KIM
                                   1
RUN TIME (H.M.S): 0.0.0
End of report. HIT RETURN:
```

Figure 9-18: Example TPC report

### 9.18 Wait Times by Clinic and Provider (WAIT)

The WAIT option displays minimum, maximum, and mean waiting times by provider and clinic. In order for data to print in this report, the user's site must be entering the actual time that the primary provider saw the patient. Type a beginning visit date and ending visit date for time reporting. There is an option to print waiting times for all clinics or for specific clinics.

- 1. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 3. At the "Tally Waiting Times for ALL Clinics" prompt, type Y (Yes) or N (No).
- 4. At the "Do you wish to include" prompt, type **W** (Walk-ins Only) or **A** (Appointments Only).
- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:

- I–Include ALL Patients
- E-Exclude DEMO Patients
- O–Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

Figure 9-19 includes wait times for the Internal Medicine clinic between October 1 and October 31, 1996.

```
*
   DEMO HOSPITAL/CLINIC
                                NOV 25, 1996 Page 1 *
*
*
              WAITING TIMES BY CLINIC AND PROVIDER
                                                 *
*
           LOCATION OF VISITS: DEMO HOSPITAL/CLINIC
           REPORT DATE: OCT 01, 1996 TO OCT 31, 1996
*
Report includes APPOINTMENTS only.
TOTAL VSTS AVG MIN MAX
CLINIC
         VISITS USED WAIT WAIT WAIT EARLY LATE
  _____
INTERNAL MEDICINE120100100333862BETAA, TED252018537020GAMMAAAA, LUPE404050121822SIGMAAAAAA, TOM302512223619THETAA, FLYNN2515801869
```

Figure 9-19: Example of Wait report

# 10.0 Billing Reports (BILL)

The following reports are available from the Billing Reports menu:

\*\*\*\*\* \* \* PCC Management Reports \* \* \* \* \* \* Billing Reports \* IHS PCC Suite Version 2.0 DEMO HOSPITAL MCA Listing of Active Medicare Part A Enrollees MCB Listing of Active Medicare Part B Enrollees MCD Listing of Active Medicaid Enrollees PI Listing of Active Private Insurance Enrollees CO Listing of Commissioned Officers and Dependents VIS Listing of Potentially Billable Visits by Date COV Visits by Commissioned Officers and Dependents TPR List of Selected Third Party Coverage(s) Select Billing Reports Option:

Figure 10-1: Example billing reports main menu

### 10.1 Listing of Active Medicare Part A Enrollees (MCA)

Use the MCA option to produce a report that shows a list of patients registered at a specified facility who are currently enrolled in Medicare Part A. Type an "as of" date to identify patients who are actively enrolled from the date specified. The report sorts alphabetically by patient name.

- 1. At the "Which Facility" prompt, type the facility name.
- 2. At the "Patients are to be considered ACTIVE as of what date" prompt, type the date.
- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 4. At the "Device" prompt, specify the device to print/browse the report.

DEMO HEALTH CENTER Page 1 REGISTERED PATIENTS - ACTIVE MEDICARE PART A ENROLLEES Actively enrolled as of FEB 7,1995 CHART MEDICARE (TYPE) COVERAGE ELIG BEG DATE ELIG END NAME DATE DATE OF BIRTH (REG) BETAN, SUSAN 6182 56932812361 FEB 01, 1938 (MCR) OMICRON, HENRY A SEP 1979 A DEC 31, 1988 -----(REG) GAMMA, DARLENE 6708 1234344441 JAN 01, 1989 (MCR) OMICRON, HENRY A DEC 31, 1988 -----\_\_\_\_\_ (REG) GAMMAA,BILL 14697 57416683018 JUN 01, 1975 (MCR) A JUL 1975 \_\_\_\_\_

Figure 10-2: Example listing of active Medicare Part A enrollees

### 10.2 Listing of Active Medicare Part B Enrollees (MCB)

Use the MCV option to produce a report that shows the patients registered at a specified facility and currently enrolled in Medicare Part B. Type an "as of" date to identify patients who are actively enrolled from the date specified. The report sorts alphabetically by patient name.

The prompts are the same as those for the MCA option.

```
DEMO HEALTH CENTER
                                       Page 1
REGISTERED PATIENTS - ACTIVE MEDICARE PART B ENROLLEES
Actively enrolled as of FEB 7,1995
                   CHART MEDICARE
 NAME
(TYPE) COVERAGE ELIG BEG DATE ELIG END DATE DATE OF BIRTH
(REG) BETAB,LISA 9422 526928682144 SEP 01, 1964
(MCR)
        B JUL 1966
_____
(REG) BETAC, SUSAN 6182 56932812361 FEB 01, 1938
(MCR) WASHINGTON, HENRY
     B SEP 1979
 _____
                 -------
(REG) GAMMA, DARLENE 6708 123434441 JAN 01, 1989
(MCR) WASHINGTON, HENRY
     B DEC 13, 1989
 _____
```

Figure 10-3: Example listing of active Medicare Part B enrollees

Management Reports User Manual June, 2011

## 10.3 Listing of Active Medicaid Enrollees (MCD)

Use the MCD option to produce a report showing a list of patients registered at a specified facility and currently enrolled in Medicaid. To determine which patients are actively enrolled during the specified date, type an "as of" date. The report sorts alphabetically by patient name. See the example below.

The prompts are the same as those for the MCA option.

DEMO HEALTH CENTER Page 1 REGISTERED PATIENTS - ACTIVE MEDICARE PART B ENROLLEES Actively enrolled as of FEB 7,1995						
NAI	МЕ	CHART	DATE OF BIRTH			
(REG) (MCD)	BETAB, SAM	22222	MAY 01, 1977	-		
(MCD)	MEDICAID : 0000000001 NAME/INSURED:		STATE: MONTANA SEX OF INSURED:			
(REG) (MCD)	BETAB , SUSAN	22223	FEB 01, 1938	-		
(1102)	MEDICAID : 0000000002 NAME/INSURED: ELIG BEG DATE: JAN 1983	COVERAGE	STATE: ARIZONA SEX OF INSURED: : 11 ELIG END DATE:			
(REG) (MCD)	GREEN , DARLENE SAME	22224	JAN 01, 1989			
	MEDICAID : 000000003 NAME/INSURED: GREEN,DARLE ELIG BEG DATE: JAN 31, 19		STATE: MINNESOTA SEX OF INSURED: F : ELIG END DATE:	FEB		
14,19	90					

Figure 10-4: Example listing of active Medicaid enrollees

### 10.4 Listing of Active Private Insurance Enrollees (PI)

Use the PI option to produce a report showing a list of patients registered in a specified facility and currently enrolled in private insurance. To identify patients who are actively enrolled during the specified date, type an "as of" date. The report sorts alphabetically by patient name.

The prompts are the same as those for the MCA option.

DEMO HEALTH CENTER Page 1 REGISTERED PATIENTS - ACTIVE MEDICARE PART B ENROLLEES Actively enrolled as of FEB 7,1995 CHART DATE OF BIRTH PATIENT NAME \_\_\_\_\_ \_\_\_\_\_ GBETA, ANNE 33333 MAY 01, 1935 POLICY : 123456 COVERAGE TYPE: INSURED: EEEE,D INSURER: AETNA INSURED: EEEE,D REL: SELF ELIG BEG DATE: JAN 27, 1988 ELIG END DATE: \_\_\_\_\_ 33334 JAN 01, 1989 GBETA, DARLENE INSURER: BLUE CROSS/BLUE SHIELD POLICY: 123457 COVERAGE TYPE: INSURED: WBETA, BETA REL: SELF INSURED: WBETA, BETA REL: SELF ELIG BEG DATE: JAN 01, 1989 ELIG END DATE: \_\_\_\_\_ TOTAL NUMBER OF ACTIVE PRIVATE INSURANCE ENROLLEES: 2

Figure 10-5: Example listing of active private insurance enrollees

### 10.5 Listing of Commissioned Officers and Dependents (CO)

Use the CO option to produce a report that lists commissioned officers and their dependents as of the current date. The last page of the report shows a total. See Figure 10-6.

DEMO HEALTH CENTER COMM. OFFICERS & DEPENDENTS UCI: DEV ("*" = INACTIVE) as of FEB 7,1995@18:54:08			page 1
Name	IHS	SSN	CLASS.
BETAAA, SHARON BETAA, EVAN BETAB, THOMAS BETAC, RICHARD DELTA, ELIZABETH GAMMAA, SHARON GAMMAB, PRESTON HALPHA, IDA HALPHA, ISAIAH	$\begin{array}{r} 44441 \\ 44442 \\ 44443 \\ 44444 \\ 44445 \\ 44445 \\ 44446 \\ 44447 \\ 44448 \\ 4449 \end{array}$	xxx-xx-1114 xxx-xx-1115 xxx-xx-1116 xxx-xx-1117	C. O. C. O. C. O. C. O. C. O. C. O. C. O.

Figure 10-6: Example listing of commissioned officers and their dependents

### 10.6 Listing of Potentially Billable Visits by Date (VIS)

Use the VIS option to produce a report showing a list of potentially billable visits for all patients registered at a specified facility. This report displays visits for the period

in which the patient had third-party coverage. Only visits at the location where a patient is registered display.

**Note:** Specific diagnostic categories that might not be covered by the patient's insurance are not considered in the report.

Follow these steps:

- 1. At the "Run the report for which Facility" prompt, type the facility name.
- 2. At the "Starting Visit Date for Billable Visits" prompt, type the start of the date range.
- 3. At the "Ending Visits Date for Billable Visits" prompt, type the end of the date range.
- 4. At the "Do you want a particular SERVICE CATEGORY?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 5. At the "Do you want a particular CLINIC?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 6. At the "Select Third Party Coverage" prompt, select one of the options listed below to display visits from the following types of third-party coverage:
  - Commissioned Officers/Dependents
  - Medicare Part A
  - Medicare Part B
  - Medicaid
  - Private Insurance
  - Non-Indians
  - All Above Coverages
- 7. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 8. At the "Device" prompt, specify the device to print/browse the report.

The following sample report shows billable visits from September 1, 1988 to February 7, 1990 for patients enrolled in Medicare Part B.

DEMO HEALTH CENTER Page 1 POTENTIALLY BILLABLE VISITS FOR Medicare Part B Visit Dates: SEP 1,1988 and FEB 7,1990 SERVICE CATEOGYR OF VISITS: ALL VISIT SERVICE CATEGORIES HRCN Patient Name Date of Birth SSN 14697 MALPHA,JAMES JUN 01, 1975 xxx-xx-0001 Medicare Name: DOB: JUN 01, 1975 Coverage: B Beg. Date: JUL 1975 End. Date: Medicare : 527739228B Visit Date Category PRV ICD DX ICD NARRATIVE ---------- 
 JAN 01, 1990
 AMBULATORY
 00
 465.9
 ACUTE URI NOS

 -4500
 MARTIN, ANITA
 AUG 01, 1935
 xxx-xx-0002

 Medicare Name:
 DOB: AUG 01, 1935
 Coverage: B Beg. Date: MAR 21, 1987 End. Date: Medicare : 111991111B Visit Date Category PRV ICD DX ICD NARRATIVE OCT 21, 1988 AMBULATORY 00 250.00 DIABETES UNCOMPL ADU MAR 28, 1989 AMBULATORY 52 V72.2 DENTAL EXAMINATION OCT 24, 1989 AMBULATORY 71 250.00 DIABETES UNCOMPL ADU

Figure 10-7: Example listing of potentially billable visits by date

#### 10.7 Visits by Commissioned Officers and Dependents (COV)

Use the COV option to produce a report that displays visits for all commissioned officers and their dependents at the facility the user is logged in to. Specify a date range for the visits and select from the following types of visits:

- Outpatient Visits Only
- Inpatient Visits Only
- Dental Visits Only
- All Visits

**Note:** This report prints on 132-column paper or on a printer set up for condensed print.

```
*****Confidential Patient Data Covered by Privacy Act****
DEMO HOSPITAL
COMMISSIONED OFFICERS & DEPENDENTS VISITS
01/01/96 to 01/28/09
OUTPATIENT VISITS
Patient Name Chart SSN CO or Dep Sponsor SSN Visit Date No. of
Visits
_____
BETAA,FRANCIS SKIRVI 169291 432-47-8159 CO 10/05/04 1
BETAAAAAAAA,JULIE EL 153848 519-50-1222 CO 02/06/03
                                           02/12/03
                                            02/12/03
                                            04/28/04
                                            05/26/04
                                            06/15/04
                                            06/16/04
                                            12/21/04
                                            01/29/05
                                            10/07/05
                                            10/12/05
                                            10/19/05
                                            03/08/06
                                            04/17/07
                                            08/15/07
                                            08/16/07
                                            08/22/07
                                                      17
```

Figure 10-8: Example listing of visits by commissioned officers and dependents

# 10.8 List of Selected Third Party Coverage(s) (TPR)

The TPR option allows the user to print a list of patients registered at the facility selected, who have insurance coverage with the insurer selected.

- 1. At the "Which Facility" prompt, type the facility name.
- 2. At the "Select a type of insurance" prompt, type one of the following:
  - 1–Medicare Part A
  - 2–Medicare Part B
  - 3–Medicaid
  - 4–A Selected Private Insurance
  - 5-Railroad Part A
  - 6–Railroad Part B

- 3. At the "Do you want patients that only have this one insurer (no other coverage)? prompt, type **Y** (Yes) or **N** (No).
- 4. At the "Select Type of Eligibility Dates" prompt, type the date.
- 5. At the "Select Type of Eligibility Dates" prompt, type one of the following:
  - 1–Currently Active Eligibility Dates
  - 2–Any Past or Current Eligibility Dates
  - 3–Selected Eligibility Dates
- 6. At the "Do you want to print all beginning and Ending eligibility date pairs" prompt, type **Y** (Yes) or **N** (No).
- 7. At the "sort the Report By" prompt, type **1** (Patient Name) or **2** (Patient HRNO).
- 8. At the "Device" prompt, specify the device to print/browse the report.

01/28/07	I Patient With	Page 1			
Patient Name	HRNO	MCR	SUF	Begin	End
SIGMA, ADONNA	11111	13333333	A	11/01/90	
SIGMA, JAYDEN	11112	13333334	A	06/01/83	
SIGMA, DAVID	11113	13333335	A	07/01/93	
SIGMA, GEORGE	11114	13333336	A	05/01/82	07/31/05
SIGMA, MARTHA	11115	13333337	A	09/01/01	



# 11.0 Activity Reports by Discipline Group (ACT)

This set of reports provides Activity and Travel Times (in minutes) for the discipline group selected. Three discipline groups are already defined: PHN, Mental Health, and Social Services. Refer to the table below for disciplines and codes.

Group	Discipline	Code
PHN	CHN/Aides	13
	CHN (Contract)	32
Mental Health	Mental Health	19
	Psychiatrist	81
	Neurologist	85
	Contract Psychologist	50
	Psychologist	12
	Contract Psychiatrist	49
Social Services	Medical Social Worker	06
	Licensed Med Social Worker	62
	Contract Social Worker	63

New discipline groups can be defined, as appropriate, using the CAG option. However, the only method for tracking each specific discipline is to have each provider type an activity time and/or travel time on the PCC Encounter Form.

Each report can be filtered by location of encounter and clinic.

The menu includes the following reports:

PCC Management Reports \*\* \* \* \* \* Activity Reports by Discipline Group \* \* IHS PCC Suite Version 2.0 DEMO HOSPITAL/CLINIC TSPR Time and Patient Services by Provider TSSU Time and Patient Services by Service Unit PPPR Primary Problem by Provider PPLO Primary Problem by Facility PPSU Primary Problem by Service Unit INPR Number of Individuals seen by Provider INSU Number of Individuals seen by Service Unit AGE Patient Services by Age and Sex TEN Top Ten Primary Diagnoses CAG Create new Activity Discipline Group INQA Inquire into an Activity Group TSCR Time and Services by Provider for Chart Reviews Select Activity Reports by Discipline Group Option:

Figure 11-1: Example activity reports by discipline group menu

Management Reports User Manual June, 2011

### 11.1 Time and Patient Services by Provider (TSPR)

Use the TSPR option to produce a report that displays the number of patient contacts, total activity time, and total travel time for each provider by location of encounter within a specified provider discipline group. Type a beginning and ending visit date range and the discipline group.

- 1. At the "Enter the Provider Discipline Group you wish to report on" prompt, type the discipline group. The system displays information about the selected group.
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Include visits from which set of locations" prompt, type one of the following:
  - O–One Location
  - T-Taxonomy of or Selected set of Locations
  - A–All Locations
- 5. At the "Include visits from which set of clinics" prompt, type one of the following:
  - O–One Clinic
  - T–Taxonomy or Selected Set of Clinics
  - A–All Clinics
- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

OCT 15,1994 Page 1 PATIENT CONTACT REPORT FOR MENTAL HEALTH STAFF VISIT DATES: JAN 01, 1994 TO OCT 15, 1994 All Locations All Clinics PROVIDER: VPROVIDER, THOMAS L TOTAL CONTS CONTS PATIENT AS PRIM. AS SEC. ACTIVITY TRAVEL LOCATION OF ENCOUNTER CONTACTS PROVIDER PROVIDER TIME \* TIME \_\_\_\_\_ 
 DEMO OTHER
 2
 1
 1
 54
 50

 DEMO ADMINISTRATION
 4
 4
 0
 123
 30

 DEMO HOSPITAL/CLINIC
 4
 3
 1
 90
 39
 TOTAL: 10 8 2 267 119 \* -- 1 of the visits did not have an activity time recorded. NOTE: This report separates visits and time into individual staff member contacts. If Provider A and Provider B participated on the same visit for a patient and spent 20 minutes in that visit, that is displayed on this report as a contact for each provider and 20 minutes activity time for each provider. RUN TIME (H.M.S): 0.0.3 End of Report - Hit return

Figure 11-2: Example time and patient services report by provider

### 11.2 Time and Patient Services by Service Unit (TSSU)

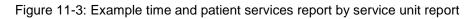
Use the TSSU option to produce a report that displays total patient contacts, total activity time, and total travel time for a selected discipline group by SU.

The prompts are the same as the TSPR option.

OCT 15,1994 Page 1 LOCATION OF ENCOUNTER REPORT BY SERVICE UNIT FOR PHN STAFF VISIT DATES: JAN 01, 1994 TO OCT 15, 1994 All Locations All Clinics SERVICE UNIT: DEMO TOTAL CONTS CONTS PATIENT AS PRIM. AS SEC. ACTIVITY TRAVEL LOCATION OF ENCOUNTER CONTACTS PROVIDER PROVIDER TIME \* TIME \_\_\_\_\_ 
 DEMO OTHER
 2
 2
 0
 54
 50

 DEMO HOSPITAL/CLINIC
 6
 5
 1
 110

 TOTAL:
 8
 7
 1
 164
 119
 110 59 \* -- 2 of the visits did not have an activity time recorded. NOTE: This report counts one visit regardless of the number of PHN staff involved in that visit, and time represents total time reported regardless of the number of staff reporting on a single PCC Encounter Form.



## 11.3 Primary Problem by Provider (PPPR)

Use the PPPR option to produce a time and services report that totals primary problems for each provider in a specified discipline group, totals for patient contacts, activity times, and travel times for each diagnosis display.

Type a beginning and ending visit date range and a discipline group. Check the report heading.

OCT 15,1994 Page 1 PRIMARY PROBLEM REPORT BY PROVIDER PHN STAFF VISIT DATES: JAN 01, 1994 TO OCT 15, 1994 PROVIDER: COMMUNITY HEALTH NURSE, IHS TOTAL CONTS CONTS PATIENT AS PRIM. AS SEC. ACTIVITY TRAVEL PRIMARY PROBLEM CONTACTS PROVIDER PROVIDER TIME\* TIME -----DIABETES2115450OTHER DIS OF THE NERVOUS44012330PRENATAL, FIRST TRIMESTER4319039 4 U 3 10 8 TOTAL: 2 267 119 \* -- 1 of the visits did not have an activity time recorded. NOTE: This report separates visits and time into individual staff member contacts. If Provider A and Provider B participated on the same visit for a patient and spent 20 minutes in that visit, that is displayed on this report as a contact for each provider and 20 minutes activity time for each provider. RUN TIME (H.M.S): 0.0.3 End of Report - Hit return

Figure 11-4: Example primary problem report by provider report

### 11.4 Primary Problem by Facility (PPLO)

The PPLO report totals primary problems for a specific discipline group and Location of Encounter. The report displays totals for activity times, travel times, and patient contacts for each problem.

Type a beginning and ending visit date range and a discipline group.

JAN 28, 2009 Page 1 PRIMARY DX REPORT BY LOCATION OF ENCOUNTER FOR GENERAL STAFF VISIT DATES: AUG 01, 2008 TO JAN 28, 2009 All Locations All Clinics LOCATION OF ENCOUNTER: DEMO HOSPITAL VISITS VISITS TOTAL PATIENT AS PRIM. AS SEC. ACTIVITY TRAVEL PRIMARY DX CONTACTS PROVIDER PROVIDER TIME\* TIME \_\_\_\_\_\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ MUMPS UNCOMPLICATED 1 1 0 0.00 0.00 TOTAL: 1 1 0 0.00 0.00 \* -- 1 of the visits did not have an activity time recorded. NOTE: This report counts one visit regardless of the number of GENERAL staff involved in that visit, and time represents total time reported regardless of the number of staff reporting on a single PCC Encounter Form. RUN TIME (H.M.S): 0.0.1 End of report. HIT RETURN:

Figure 11-5: Example primary problem report by facility report

#### 11.5 Primary Problem by Service Unit (PPSU)

The PPSU report displays primary problems for a specific SU. Totals are shown for patient contacts, activity times, and travel times for each provider within the discipline group selected.

Type a beginning and ending visit date range, SU, and discipline group.

JAN 28, 2009 Page 1 PRIMARY DX REPORT BY SERVICE UNIT FOR PHN STAFF VISIT DATES: JAN 01, 2003 TO JAN 28, 2009 All Locations All Clinics SERVICE UNIT: NON SVC UNIT TOTALVISITSVISITSPATIENTAS PRIM.AS SEC.ACTIVITYTRAVELPRIMARY DXCONTACTSPROVIDERPROVIDERTIME\*TIME \_\_\_\_\_ 
 DIABETES
 58
 54
 4
 11.70
 6.58

 GENERAL/MULTIPLE
 158
 158
 0
 78.27
 8.68
 TOTAL: 216 212 4 89.97 15.27 \* -- 4 of the visits did not have an activity time recorded. NOTE: This report counts one visit regardless of the number of GENERAL staff involved in that visit, and time represents total time reported regardless of the number of staff reporting on a single PCC Encounter Form. Enter RETURN to continue or '^' to exit:

Figure 11-6: Example primary problem report by service unit report

#### 11.6 Number of Individuals Seen by Provider (INPR)

The INPR report displays the number of individuals seen by each provider within a discipline by location of encounter for the discipline group selected.

The system prompts for beginning and ending visit dates and discipline group.

```
OCT 15,1994 Page 1
NUMBER OF INDIVIDUALS SEEN REPORT FOR PHN STAFF
VISIT DATES: JAN 01, 1994 TO OCT 15, 1994 COMMUNITY HEALTH PROVIDER:
PROVIDER: COMMUNITY HEALTH PROVIDER, IHS
TOTAL NUMBER OF INDIVIDUALS SEEN
DEMO OTHER 101
DEMO ADMINISTRATION 99
DEMO HOSPITAL/CLINIC 250
TOTAL: 450
```



#### 11.7 Number of Individuals Seen by Service Unit (INSU)

Use the INSU option to produce the number of individuals seen by SU for staff members in the specified disciple group. The report displays, by location of encounter, the number of individuals seen by providers within a discipline group selected for a specified SU.

The system prompts for beginning and ending visit dates and the discipline group.

The prompts are the same as the TSPR option.

```
OCT 15,1994
                                                             Page 1
NUMBER OF INDIVIDUALS SEEN REPORT FOR PHN STAFF
VISIT DATES: JAN 01, 1994 TO OCT 15, 1994
All Locations
All Clinics
SERVICE UNIT: DEMO
                          TOTAL NUMBER OF
                          INDIVIDUALS SEEN
DEMO CLINIC
                                                    99
DEMO OTHER
                                                   101
DEMO HOSPITAL/CLINIC
                                                   250
            TOTAL:
                                                   450
```

Figure 11-8: Example number of individuals seen by service unit report

### 11.8 Patient Services by Age and Sex (AGE)

Use the AGE option to produce a report that lists all visits on which staff members of a discipline group selected was a provider, and time and patient services by age and sex.

- 1. At the "Enter the Provider Discipline Group you wish to report on" prompt, specify the discipline group. The system displays information about the selected group.
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Include visits from which set of locations" prompt, type one of the following:
  - O–One Location

- T-Taxonomy of or Selected set of Locations
- A–All Locations
- 5. At the "Include visits from which set of clinics" prompt, type one of the following:
  - O–One Clinic
  - T–Taxonomy or Selected Set of Clinics
  - A–All Clinics
- 6. The age groups to be used are currently defined as:
  - 0–0
  - 1–4
  - 5–14
  - 15–19
  - 20–24
  - 25-44
  - 45–64
  - 65–125
- At the "Do you wish to modify these age groups?" prompt, type Y (Yes) or N (No) (consider the age groups shown above). If the user types Y (Yes), other prompts display.
- 8. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 9. At the "Device" prompt, specify the device to print/browse the report.

```
OCT 15,1994
                                                                                                  Page 1
TIME AND PATIENT SERVICES REPORT BY AGE AND SEX FOR PHN STAFF
VISIT DATES: JAN 01, 1994 TO OCT 15, 1994
All Locations
All Clinics
SEX: FEMALE
                             TOTAL CONTS CONTS
PATIENTAS PRIM.AS SEC.ACTIVITYTRAVELAGE GROUPCONTACTSPROVIDERPROVIDERTIME*TIME
 _____

      0-0 years
      15
      15
      .
      100
      .

      1-4 years
      30
      25
      5
      50
      .

      5-14 years
      10
      5
      5
      100
      .

      15-19 years
      30
      20
      5
      240
      30

      20-24 years
      .
      .
      .
      .
      .

      25-44 years
      .
      .
      .
      .
      .

      45-64 years
      50
      30
      20
      500
      100

      >64 years
      .
      .
      .
      .
      .

TOTAL:
                          135
                                                   95
                                                             35
                                                                                   990
                                                                                                  130
* -- 1 of the visits did not have an activity time recorded.
NOTE: This report counts one visit regardless of the number of PHN staff
involved in that visit, and time represents total time reported regardless
of the number of staff reporting on a single PCC Encounter Form.
```

Figure 11-9: Example time and patient services report by age and sex report

#### 11.9 Top Ten Primary Diagnoses (TEN)

The TEN report displays the top ten primary POVs by providers within the discipline group selected. The report generates for a specified SU.

- 1. At the "Enter the Provider Discipline Group you wish to report on" prompt, type the discipline group. The system displays information about the selected group.
- 2. At the "Enter beginning Visit Date for Search" prompt, type the beginning of the date range.
- 3. At the "Enter ending Visit Date for Search" prompt, type the end of the date range.
- 4. At the "Which Service Unit" prompt, type the SU name.
- 5. At the "Include visits from which set of clinics" prompt, type one of the following:
  - O–One Clinic
  - T–Taxonomy or Selected Set of Clinics

- A–All Clinics
- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

```
APR 10, 1996
                                                             Page 1
TOP TEN PRIMARY DX REPORT BY SERVICE UNIT PHN STAFF
VISIT DATES: JAN 01, 1995 TO JAN 31, 1995
All Clinics
SERVICE UNIT: DEMO
PRIMARY DX
                               TOTAL PATIENT CONTACTS
WELL CHILD CARE
                                           19
DIABETES
                                           14
HYPERTENSION
                                            8
GENERAL/MULTIPLE
                                            6
PRENATAL, FIRST TRIMESTER
                                            4
OTHER SUBSTANCE ABUSE
                                            3
TUBERCULOSIS, REACTOR/CONV
                                            2
SCABIES
                                            1
RUN TIME (H.M.S): 0.2.16
End of report. HIT RETURN:
```

Figure 11-10: Example top 10 diagnoses report by SU report

## 11.10 Create new Activity Discipline Group (CAG)

The CAG option provides a means to define and create a new discipline group. Once the new group is created and providers within that discipline record their activity and travel times on the PCC Encounter Form, activity reports can be generated for the new discipline group.

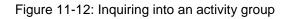
```
Select PCC MAN REPORTS ACTIVITY GROUP NAME OF GROUP: NURSES
ARE YOU ADDING 'NURSES' AS A NEW PCC MAN REPORTS ACTIVITY
GROUP (THE 4TH)? Y (YES)
NAME OF GROUP: NURSES//
Select DISCIPLINES IN GROUP: 05 LICENSED PRACTICAL NURSE
ARE YOU ADDING 'LICENSED PRACTICAL NURSE' AS
A NEW DISCIPLINES IN GROUP (THE 1ST FOR THIS PCC MAN REPORTS ACTIVITY
GROUP)? Y (YES)
Select DISCIPLINES IN GROUP: 01 REGISTERED NURSE
ARE YOU ADDING 'REGISTERED NURSE' AS A NEW DISCIPLINES IN GROUP
(THE 2ND FOR THIS PCC MAN REPORTS ACTIVITY
GROUP)? Y (YES)
```

Figure 11-11: Creating a new activity discipline group

#### 11.11 Inquire into an Activity Group (INQA)

Use the INQA option to view information about an established activity group.

NAME OF GROUP: PHNICD RECODE ROUTINE: APCLRCHARECODE GLOBAL: AUTTCHAPIECE FOR DESC. IN RECODE FILE: 3STANDARD: YESDISCIPLINES IN GROUP: CHN/AIDESDISCIPLINES IN GROUP: CHN/AIDESDISCIPLINE CODE: 13DISCIPLINES IN GROUP: CHN (CONTRACT)DISCIPLINE CODE: 32Select PCC MAN REPORTS ACTIVITY GROUP NAME OF GROUP:



## 11.12 Time and Services by Provider for Chart Reviews (TSCR)

The TSCR report displays by location of encounter, the number of patient chart reviews and the total activity and travel time for each provider with a discipline in the provider discipline group selected.

```
JAN 28, 2009
                                                                       Page 1
                         CHART REVIEW REPORT FOR PHN STAFF
                    VISIT DATES: JAN 01, 2006 TO JAN 28, 2009
                                     All Locations
                                      All Clinics
                             PROVIDER: IOPROVIDER, DEBRA M
       TOTALCR'SCHARTAS PRIM.AS SEC.ACTIVITYACTIVITYACTIVITYACTIVITY
LOCATION OF ENCOUNTER REVIEWS PROVIDER PROVIDER TIME* TIME
_____
                                                         ------

        HOME
        1
        1
        0
        0.25
        0.08

        CIHA DIABETES CLINIC
        6
        6
        0
        0.42

        TOTAL:
        7
        7
        0
        0.67

                                                                  0.00
                                                                   0.08
* -- 1 of the visits did not have an activity time recorded.
NOTE: This report separates visits and time into individual staff member
contacts. If Staff Member A and Staff Member B participated on the same
visit for a patient and spent 20 minutes in that visit, that is displayed
on this report as a contact for each staff member.
```

Figure 11-13: Example TSCR report

## 12.0 Dx and Procedure Count Summary Report (CNTX)

Use the CNTX option to access the options for the Count Summary menu.

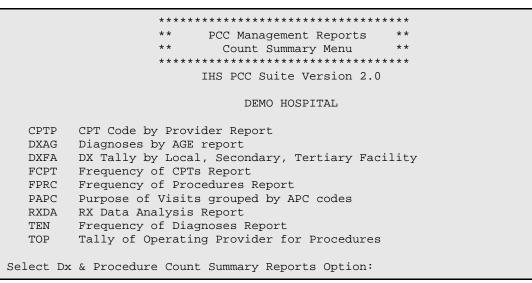


Figure 12-1: Options on the Count Summary Menu

## 12.1 CPT Code by Provider Report (CPTP)

Use the CPTP option to produce a report that shows the CPT codes entered by a specified provider. The date range; whether to include outpatient (ambulatory, day surgery, observation), inpatient visits or both; tally CPT codes by primary provider only or primary and secondary provider; and whether to include only visits to one facility, a service unit or to patients who are members of a particular tribe can be specified.

**Note:** If both primary and secondary providers have been chosen, the following logic will be applied: If the CPE mnemonic is used, or the CPT code is entered through EHR, the CPT code links to the encounter provider documented. If there is no encounter provider documented, the CPT code is tallied under each provider on that visit; thus the counts will include the same CPT code multiple times.

- 1. At the "Enter beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the end of the date range.

- 3. At the "Report should include" prompt, type **P** (Primary Provider Only) or **A** (All Providers).
- 4. At the "Report should include" prompt, use one of the following:
  - O-Outpatient Visits (ambulatory, day surgery, observation)
  - I–Inpatient
  - B–Both
- 5. At the "Enter a code indicating which visits are of interest" prompt, type one of the following:
  - S–One Service Unit
  - L–One Location/Facility
  - T–One Tribe
  - A–All visits

If **S**, **L**, or **T** are entered, additional prompts display.

- 6. At the "Select an Output Option" prompt, type one of the following:
  - P–Print Report on Printer or Screen
  - D-Create Delimited output file (for use in Excel)
  - B–Both a Printed Report and Delimited File
- 7. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 8. At the "Device" prompt, specify the device to print/browse the report.

SJT Jan 28, 2009 Page 1 \*\*\* CPT Code by Provider Report \*\*\* Visit Dates: Jan 01, 2006 to Jan 28, 2009 Discipline Provider Name AAPROVIDER, GORDON NURSE ASSISTANT Ambulatory/Outpatient Services: CPT Code CPT Narrative Subtotaled by CPT 10060DRAINAGE OF SKIN ABSCESS11100BIOPSY, SKIN LESION11200REMOVAL OF SKIN TAGS 2 1 1 11730 11732 REMOVAL OF NAIL PLATE 3 REMOVE NAIL PLATE, ADD-ON 1 17000 DESTRUCT PREMALG LESION 3 17003 17110 DESTRUCT PREMALG LES, 2-14 1 DESTRUCT B9 LESION, 1-14 1 INJ TRIGGER POINT, 1/2 MUSCL 20552 20605 29130 3 DRAIN/INJECT, JOINT/BURSA 1 APPLICATION OF FINGER SPLINT PLACE NEEDLE IN VEIN INSERT BLADDER CATHETER 1 36000 51701 4 1 FETAL NON-STRESS TEST 59025 1 59430 CARE AFTER DELIVERY 1 REMOVE IMPACTED EAR WAX 69210 7 70160 X-RAY EXAM OF NASAL BONES 1 70450 CT HEAD/BRAIN W/O DYE 1 70486 CT MAXILLOFACIAL W/O DYE 1

Figure 12-2: Example CTPT report

### 12.2 Diagnoses by AGE Report (DXAG)

Use the DXAG option to produce the Frequency of Diagnoses By Age report that lists diagnoses by age group.

- 1. At the "Enter beginning Visit Date" prompt, type the beginning date of the date range.
- 2. At the "Enter ending Visit Date" prompt, type the ending date of the date range.
- 3. The application displays the following information:

Figure 11-3: Attributes for screening

4. At the "Want to use one or more of these 'screens'?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.

The application displays the following information:

```
The Age Groups to be used are currently defined as:

0 - 0

1 - 4

5 - 14

15 - 19

20 - 24

25 - 44

45 - 64

65 - 125
```

Figure 11-4: Age groups

- 5. At the "Do you wish to modify these age groups?" prompt, type **Y** (Yes) or **N** (No) (considering the currently defined age groups). If **Y** (Yes) is entered, other prompts display.
- 6. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 7. At the "Device" prompt, specify the device to print/browse the report.

This report should be printed on 132-column paper or on a printer that is set for condensed print. If the user does not have such a printer available, see the site manager.

SJT DEMO HOSPITAL Page 1 Diagnoses by Age Report Visit Dates: OCT 30, 2008 to JAN 28, 2009 Type of Visit: ALL Service Category: ALL Clinic: ALL Location of Encounter: ALL Sex of Patient: BOTH Primary Provider: ALL Purpose of Visits: Primary and Seconday POV's AGE GROUPS ICD Code ICD Narrative 0-0 1-4 5-14 15-19 20-24 25-44 45-64 65-125 TOTAL ------007.1 GIARDIASIS . . 1 1 2 Enter RETURN to continue or '^' to exit

Figure 12-5: Example DXAG report

## 12.3 DX Tally by Local, Secondary, Tertiary Facility (DXFA)

Use the DSFA option to produce a report showing a tally of all diagnoses for patients in a community or communities. The report tallies the diagnoses for the community's local, secondary, and tertiary facilities. Each community's report has one page for outpatient diagnoses and one page for inpatient diagnoses.

Follow these steps:

- 1. At the "Please Identify your Service Unit" prompt, type the service unit name.
- 2. At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 3. At the "Enter Ending Visit Date" prompt, type the end of the date range.
- 4. At the "Enter a code indicating what COMMUNITIES of RESIDENCE are of interest" prompt, type one of the following:
  - O–One Particular Community
  - S-All communities within the XXX UNIT (where XXX is the unit's name)
  - T-A TAXONOMY or selected set of communities

If **S** or **T** are entered, additional prompts display.

The system checks the community table for the required items; if any are missing, the process stops. See the site manager about fixing the community entries. The user can the select other communities or exit the report.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

## 12.4 Frequency of Procedures Report (FPRC)

Use the FPRC option to produce the Frequency of Procedures report, which shows the top number of procedures done at a specified facility.

- 1. At the "Please Identify your Service Unit" prompt, type the SU name.
- 2. At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 3. At the "How many entries do you want in the list (5-100)" prompt, type any integer between five and 100.
- 4. The system displays the VISIT Selection Menu

```
GENERAL RETRIEVAL Jan 26, 2009 13
VISIT Selection Menu
                                     Jan 26, 2009 13:32:44 Page: 1 of 5
Visits can be selected based upon any of the following items. Select as
many as you wish, in any order or combination. An (*) asterisk indicates
items already selected. To bypass screens and select all visits hit Q.
1) Name/Chart /SSN 58) Outside Location 115) BMI (Last
1) Name, S.,
calculated)
                              59) Clinic Type
                                                                116) RX Ordering
Provider
3) Date of Birth60) Visit Created By117) Dental ADA Codes4) Birth Month61) User Last Update118) Radiology Exam5) Birth Weight (grams)62) VCN Present119) Immunization
Provider
6) Birth Weight (Kgs)63) 3rd Party Billed?120) Immunization Lot7) Race64) Hospital Location121) Immunizations8) Age65) Admitting Service122) Exams9) Age in Months66) Admission Type123) Treatments
Provided
10) Veteran Status Y/N67) Admission Source-UB92124) Lab Tests11) Date of Death68) Admitting Provider (In 125) Microbiology
Culture
12) Date Patient Establish 69) Discharge Service
                                                                 126) Microbiology
Organism
13) Mlg Address-State70) Date of Discharge127) Medications14) Mlg Address-Zip71) Discharge Type128) Medications+SIG
            Enter ?? for more actions
+
S Select Item(s) + Next Screen Q Quit Item Selection
R Remove Item(s) - Previous Screen E Exit Report
Select Action: S//
```

#### Figure 12-6: VISIT Selection menu

To choose the criteria for listing visits on the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. An asterisk (\*) indicates that an item has been selected. To select all visits, type  $\mathbf{Q}$  (Quit Item Selection) at the "Select Action" prompt and press Enter.

- 5. At the "Demo Patient Inclusion/Exclusion" prompt, use one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 6. At the "Device" prompt, specify the device to print/browse the report.

\*\*\*\*\*\*\*\* FREQUENCY OF PROCEDURES REPORT \*\*\*\*\*\*\*\*\* REPORT REQUESTED BY: THETA, SHIRLEY The following report contains a PCC Visit report based on the following criteria: VISIT Selection Criteria Encounter Date range: AUG 01, 2006 to JAN 28, 2009 ALL VISITS IN DATE RANGE SELECTED. Total COUNT of Visits: 484 No. VISITs: 484 No. PRCs: 573 PRC/VISIT ratio: 1.18 (min. std. > 1.6) TOP 10 PRC's => 1. 89.54 ELECTROGRAPHIC MONITORING (88) 2. 94.62 ALCOHOL DETOXIFICATION (61) 
 3.
 99.04
 PACKED CELL TRANSFUSION (38)

 4.
 70.24
 VAGINAL BIOPSY (35)

 5.
 45.23
 FLEX FIBEROPTIC COLONOSC (28)
 6. 39.95 HEMODIALYSIS (21) 7. 47.01 LAPAROSCOPIC APPENDECTOMY (15) 8. 88.01 C.A.T. SCAN OF ABDOMEN (13) 9. 67.32 CERVICAL LES CAUTERIZAT (11) 10. 94.65 DRUG DETOXIFICATION (11) RUN TIME (H.M.S): 0.0.3 End of report. HIT RETURN:

Figure 12-7: Example Frequency of Procedures report (FPRC)

## 12.5 Purpose of Visits Group by APC Codes (PAPC)

Use the PAPC option to produce the Purpose of Visits Count report, which shows only Ambulatory Visits within a specified date range.

Follow these steps:

- 1. At the "Please Identify your Service Unit" prompt, type the SU name.
- 2. At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 3. At the "Should the counts only include visits for patients from a specific community?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients

Dx and Procedure Count Summary Report (CNTX)

- O-Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

```
DEMO HOSPITAL
                                         JAN 28,2009 Page 1
POV Counts for Ambulatory Visits from AUG 1,2008 through JAN 28,2009. ICD9
Subcounts are restricted to the leading 20 Purposes of Visit.
APC APC Category
                                              Count
                 _____
303 INFLUENZA
                                                 13
     ICD9 ICD9 Description
           ------
     487.1 FLU W RESP MANIFEST NEC
                                                 13
999
     NO REPORTED DIAGNOSIS
                                                 11
      ICD9 ICD9 Description
            _____
      V62.84 SUICIDAL IDEATION
                                                  6
      .9999 UNCODED DIAGNOSIS
                                                  5
```

Figure 12-8: Example PAPC report

## 12.6 RX Data Analysis Report (RXDA)

Use the RXDA option to produce the RX Data Analysis Report, which tallies all RXs for a specified date range and breaks them down by Time Released and Count by Hour increments. This option allows the report to be printed for *all* divisions or for *one* specified division.

- 1. At the "Enter Beginning RX Release Date" prompt, type the beginning of the date range.
- 2. At the "Enter Ending RX Release Date" prompt, type the end of the date range.
- 3. At the "Include RX's from ALL DIVISIONS?" prompt, type **Y** (Yes) or **N** (No). If the user types **N** (No), other prompts display.
- 4. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 5. At the "Device" prompt, specify the device to print/browse the report.

DEMO HOSPITAL Jan 28, 2009 Page 1 RX ANALYSIS REPORT RX ANALISIS ALLON RX RELEASE TIME WORKLOAD DISTRIBUTION DIVISION: ALL DIVISIONS RX RELEASE DATE RANGE: Jan 01, 2006 - Jan 28, 2009 Total Prescriptions Dispensed: 214769 RX COUNT ACT % TOTAL ADJ % TOTAL \*\*AM Prescriptions Dispensed\*\* \*\*\*\*\* NA NA 12 14 13 \*\*PM Prescriptions Dispensed\*\* 9 9 13 12 14 14 8 9 4 5 0 0 0 0 0 0 0 0 0 0 0 Total RX's 11:00-11:59: 6 0 214769 100% 100% \*\*\*SUMMARY\*\*\* ACT Total-All Hours: 214769 ADJ Total After 9:00 AM: 188728 ACT Percent After 2:00 PM:37%ADJ Percent After 2:00 PM:42%ACT Percent After 3:00 PM:25%ADJ Percent After 3:00 PM:28% ACT Percent After 4:00 PM: 13% ADJ Percentage After 4:00 PM: 14% \* \* \* \* \* \* \* \* \* \* \* \* \* NOTE: ACT Total includes all hours - ADJ Total excludes all Non-Pharmacy and evening dispensed RX's that are typically encoded between 8:00-9:00 AM. RUN TIME (H.M.S): 0.1.45 End of report. HIT RETURN:

Figure 12-9: Example RX Data Analysis report (RXDA)

### 12.7 Frequency of Diagnoses Report (TEN)

Use the TEN option to produce the Frequency of Diagnoses report, which shows the most frequent diagnosis for that date range.

Follow these steps:

- 1. At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter Ending Visit Date" prompt, type the end of the date range.
- 3. At the "Include which patients in the tally of diagnoses" prompt, type A (All Patients) or S (Search Template of Patients). If S is entered, other prompts display.
- 4. At the "How many entries do you want in the list (5-100)" prompt, type any integer between five and 100.
- 5. The system displays the VISIT Selection Menu.

```
GENERAL RETRIEVAL
                                Jan 26, 2009 13:32:44
                                                                Page: 1 of 5
                            VISIT Selection Menu
Visits can be selected based upon any of the following items. Select as
many as you wish, in any order or combination. An (*) asterisk indicates
items already selected. To bypass screens and select all visits hit Q.
1) Name/Chart /SSN 58) Outside Location 115) BMI (Last
calculated)
                              59) Clinic Type 116) RX Ordering
2) Sex
Provider
3) Date of Birth60) Visit Created By117) Dental ADA Codes4) Birth Month61) User Last Update118) Radiology Exam5) Birth Weight (grams)62) VCN Present119) Immunization
Provider
Provider6) Birth Weight (Kgs)63) 3rd Party Billed?120) Immunization Lot7) Race64) Hospital Location121) Immunizations8) Age65) Admitting Service122) Exams9) Age in Months66) Admission Type123) Treatments
Provided
10) Veteran Status Y/N67) Admission Source-UB92124) Lab Tests11) Date of Death68) Admitting Provider (In 125) Microbiology
Culture
12) Date Patient Establish 69) Discharge Service
                                                                126) Microbiology
Organism
13) Mlg Address-State70) Date of Discharge127) Medications14) Mlg Address-Zip71) Discharge Type128) Medications+SIG
           Enter ?? for more actions
+
S Select Item(s) + Next Screen Q Quit Item Selection
R Remove Item(s)
                              - Previous Screen E Exit Report
Select Action: S//
```

Figure 12-10: VISIT Selection Menu

To choose criteria for the report, type the number(s) of the criteria at the "Select Action" prompt and press Enter. An asterisk (\*) indicates that an item has been selected. To select all visits, type  $\mathbf{Q}$  (Quit Item Selection) at the "Select Action" prompt and press Enter.

6. At the "Report should include" prompt, type **P** (Primary POV) or **A** (All POVs).

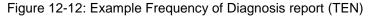
7. The system displays the following information:

```
You have the opportunity to exclude certain diagnoses from this report. For example, to eliminate Pharmacy refill diagnoses, you need to exclude V68.1 from this report. If you chose to include only the primary pov then visits with a primary pov of V68.1 will be excluded.
```

Figure 11-11: System message

- 8. At the "Do you wish to exclude any diagnoses codes from the report?" prompt, type **Y** (Yes) or **N** (No). If **Y** (Yes) is entered, other prompts display.
- 9. At the "Select TYPE OF OUTPUT" prompt, type L (List of items with counts) or **B** (Bar chart, 132 columns).
- 10. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O–Include ONLY DEMO Patients
- 11. At the "Device" prompt, specify the device to print/browse the report.

\*\*\*\*\*\*\*\* FREQUENCY OF DIAGNOSES REPORT \*\*\*\*\*\*\*\*\* Report run at: DEMO HOSPITAL REPORT REQUESTED BY: THETA, SHIRLEY The following report contains a PCC Visit report based on the following criteria: VISIT Selection Criteria Encounter Date range: AUG 01, 2008 to JAN 28, 2009 ALL VISITS IN DATE RANGE SELECTED. ALL (Primary and Secondary) POV's included. Total COUNT of Visits: 100 No. VISITs: 100 No. POVs: 108 POV/VISIT ratio: 1.08 (min. std. > 1.6) TOP 10 POV's => Visits Patients VISITSPatient1. 072.9MUMPS UNCOMPLICATED23 23 5 6 5 3 3 7. 007.1 GIARDIASIS 2 3 8. 055.9 MEASLES UNCOMPLICATED 3 3 9. 114.0 PRIMARY COCCIDIOIDOMYCOSIS 3 2 10. 493.90 ASTHMA UNSPECIFIED WITHOUT MEN 3 3 TOP 10 DIAGNOSTIC CATEGORIES => 1. INFECTIOUS & PARASITIC (43) 2. EAR, NOSE, MOUTH & THROAT (16) 3. NERVOUS SYSTEM (7) RESPIRATORY SYSTEM (6) 4. MENTAL DISEASES & DISORDERS (6) 5. 6. CIRCULATORY SYSTEM (5) 7. DIGESTIVE SYSTEM (5) 8. HEALTH STATUS FACTORS (5) 9. MUSCULOSKELETAL & CONNECTIVE T (4)10. HEPATOBILIARY & PANCREAS (3) RUN TIME (H.M.S): 0.0.0 End of report. HIT RETURN:



#### 12.8 Tally of Operating Provider for Procedures (TOP)

Use the TOP option to produce the Listing/Tally of Visits with Selected Procedure Codes report, which tallies the operating provider for selected procedures done. A list of all visits with the selected procedures can be obtained.

- 1. At the "Enter Beginning Visit Date" prompt, type the beginning of the date range.
- 2. At the "Enter Ending Visit Date" prompt, type the end of the date range.
- 3. At the "Include ALL Visit Service Categories?" prompt, type **Y** (Yes) or **N** (No). If the user types **N** (No), other prompts display.
- 4. At the "Enter a code indicating what LOCATIONS/FACILITIES are of interest" prompt, type **A** (All Locations/Facilities) or **O** (One Location/Facility). If **O** is entered, other prompts display.
- 5. At the "Enter a code indicating what ICD Procedure codes are of interest" prompt, type **A** (for all procedures) or **S** (selected set of ICD Procedure codes). If **S** is entered, other prompts display.
- 6. At the "Do you want a List of all the procedures in addition to the tally?" prompt, type **Y** (Yes) or **N** (No).
- 7. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 8. At the "Device" prompt, specify the device to print/browse the report.

XXX Jan 28, 2009	Page 1				
*** PROCEDURE TALLY/LISTING *** Visit Dates: Jan 29, 2008 to Jan 28, 2009 Service Categories: ALL Procedures included in this report: ALL ICD PROCEDURES					
Total of Procedures:	28				
Tally BY Operating Providers: Operating Provider	of Procedures				
BETAAAA,LORI 29.39 EXC/DESTR LES/TIS PHARY 45.24 FLEXIBLE SIGMOIDOSCOPY	1 1				
Total Procedures for BUTCHER,LORI	2				
FAPROVIDER,USER 47.2 DRAIN APPENDICEAL ABSC Total Procedures for FAPROVIDER,USER	1 R 1				
GAMMA,U 18.29 DESTRUCT EXT EAR LES NEC 28.11 TONSIL ADENOID BIOPSY 45.23 FLEX FIBEROPTIC COLONOSC	1 1 2				
45.24 FLEXIBLE SIGMOIDOSCOPY 47.01 LAPAROSCOPIC APPENDECTOMY 51.23 LAPAROSCOPIC CHOLECYSTECT 86.27 DEBRIDE NAIL/BED/FOLD Total Procedures for GAMMA,U	2 4 1 1 12				

Figure 12-13: Example TOP report

# 13.0 Immunization Reports (IMM)

The following immunization reports are available from the Immunization Report menu. These reports address the immunization needs of the adults and children at the user's facility.

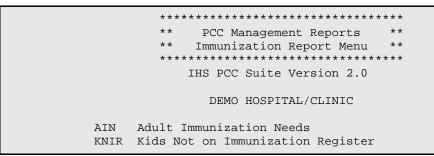


Figure 13-1: Example Immunization report main menu

# 13.1 Adult Immunization Needs (AIN)

The Adult Immunization Needs (AIN) report displays the most recent Td, pneumococcal, and influenza vaccinations for adults considered at high risk. Prior to running this report, Q-Man must be used to create a cohort (template) of patients to search. Developing a cohort of high-risk adults typically consists of selecting living patients over age 65 or who have one or more specific chronic diseases.

The following example report was generated using a search template of patients over 65 years old.

DEMO HOSPITAL				Apr 14, 200	8 Page 1
* * *	**** A	DULT IMMUNIZ	CATION	NEEDS ****	* * * *
DEMO H LAST PA	TIENT NA	ME NUMBER	COMMUN	ITY AGE	LAST TO LAST
FLU PNEUMOVAX					
ALPHAA, JANE	111111	SPRINFIELD	67	04/09/2005	10/25/2006
10/22/1990					
OMICRONN, JENNIFER	111112	SPRINFIELD	59	02/20/2007	11/17/2005
01/13/2004					
MUUUU , SUSAN	111113	SPRINFIELD	70	11/03/2004	11/05/2004
04/19/1990					
THETA, RENEE	111114	SPRINFIELD	66	05/20/2006	11/30/1994
04/30/2007					
BETAAA, SHARON	111115	SPRINFIELD	65	03/09/2006	10/06/2003
08/07/2006					
GAMMAAAA,ELIZABETH	111116	SPRINFIELD	61		
BETA, SUZANNE	111117	SPRINFIELD	64	01/15/2006	
12/01/2006 01/17/2006					
IOTA, LAUREN	111118	SPRINFIELD	67	03/28/1995	10/06/2003
06/01/1994					
GAMMA , SHANNON	111119	SPRINFIELD	63	02/17/1997	
MUUUUU, MARY	111121	SPRINFIELD	70	09/13/2001	10/22/1998
07/30/1996					
RHOO, GRETA	111122	SPRINFIELD	67		02/21/2007
PIIIIII,CINDY	111123	SPRINFIELD	80	11/00/1993	11/07/2000
IOTAAAAA, BEATRICE	111124	SPRINFIELD	83		11/14/2006
11/15/1994					
ALPHA, FRANCES	111125	SPRINFIELD	74		10/27/2004
01/08/2001					
Enter RETURN to conti	nue or '	' to exit:			

Figure 13-2: Example adult immunization needs report

### 13.2 Kids Not on Immunization Register (KNIR)

The Kids Not on Immunization Register (KNIR) report lists all children in a specified age range who are not in the immunization register. Type an age range and select a particular community, a group of communities, or all communities.

Follow these steps:

- 1. At the "Enter an AGE range" prompt, type the age range or press Enter to include all ages.
- 2. At the "List children who live in" prompt, type one of the following:
  - O–One particular Community
  - A–All Communities
  - S–Selected Set of Communities (Taxonomy)

If the user types **O** or **S**, additional prompts display.

- 3. At the "Demo Patient Inclusion/Exclusion" prompt, type one of the following:
  - I–Include ALL Patients
  - E-Exclude DEMO Patients
  - O-Include ONLY DEMO Patients
- 4. At the "Device" prompt, specify the device to print/browse the report.

The following sample report shows children ages 5-to-8 in the Achi and Ajo communities, who are not in the immunization register.

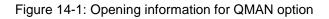
```
WARNING: CONFIDENTIAL PATIENT INFORMATION, PRIVACY ACT APPLIES
   DEMO HOSPITAL
                                          Apr 14, 2008 Page 1
******* CHILDREN NOT ON IMMUNIZATION REGISTER *******
Community: ACHI
-----
SIGMA, JOHN
               (111111) Nov 12, 1988 19 Years
                                                       MALE
          No prior immunizations listed
                (111112) Nov 01, 1992
SIGMA, JANE
                                        15 Years
                                                       FEMALE
          No prior immunizations listed
               (111113) Oct 15, 1993 14 Years
SIGMA, JAMES
                                                      MALE
              Jan 26, 1994 HEP B PED
              Mar 29, 1994 DTaP, IPV
              Sep 11, 1995 DTaP, MMR
Enter RETURN to continue or '^' to exit:
```

Figure 13-3: Example report listing children not in immunization register

# 14.0 Q-Man (PCC Query Utility) (QMAN)

Q-Man (the PCC Query System) is a utility for "mining" the PCC database. It facilitates retrieval of demographic and clinical information.

```
***** WELCOME TO Q-MAN: THE PCC QUERY UTILITY *****
      * *
       WARNING...Q-Man produces confidential patient information.
                                                                  * *
* *
                                                                 **
    View only in private. Keep all printed reports in a secure area.
* *
     Ask your site manager for the current Q-Man Users Guide.
                                                                 * *
* * * *
Query utility: IHS PCC SUITE Q-MAN Ver. 2.0
Current user: SIGMA THETA
Chart numbers will be displayed for: DEMO HOSPITAL
Access to demographic data: PERMITTED
Access to clinical data: PERMITTED
Programmer privileges: YES
Enter RETURN to continue or '^' to exit:
```



- To exit Q-Man, type a caret (^).
- The following options display when pressing Enter at the "Enter RETURN to continue or '^' to exit" prompt:

Figure 14-2: Example Q-Man options menu

No special knowledge of MUMPS, FileMan, or the PCC file structure is required to use Q-Man. Generate a query by initiating a dialogue with the computer. Each query has a subject, attribute, condition, and value.

For example, consider the following query:

```
"Find all patients over 60 years of age."

SUBJECT = Patients

ATTRIBUTE = Age

CONDITION = Over

VALUE = 60
```

Figure 14-3: Sample Q-Man query

To define a search the word "and" can be used for multiple queries.

The output of the search is either a standard columnar display on the screen, a printed report, or a FileMan search template (i.e., a cohort of patients).

In addition to the dialogue interface described above, there is also a natural language interface to Q-Man. Type a one attribute query in English. Frequently, Q-Man will correctly interpret the query and print the results on the screen. If Q-Man does not understand the question, it will beep and prompt the user to try again. Sample queries for the Rapid Report option are:

```
"SHOW ME MARY MARTIN'S LAST BLOOD SUGAR"
"FIND ALL PATIENTS WHO LIVE IN TUCSON"
"SHOW ME EVERYONE WHOSE TRIBE OF MEMBERSHIP IS NAVAJO"
"I WANT LISA JONES' AVERAGE WEIGHT"
"NOW GET HER SSN"
```

Figure 14-4: Sample queries for the rapid report

Notice that the word "and" does not appear in any of the queries, and that all queries in Figure 14-4 have one attribute only. If this method of querying does not provide the intended results, use the dialogue interface.

A separate *Q-Man User Manual* describing the use of the Query System in depth is available.

## **15.0 Delimited Output Reports (DELR)**

The Delimited Output Reports menu contains the following option:

EDU Create Delimited File of Visits w/Education Done

Figure 15-1: Example FileMan menu options

This EDU option creates a delimited output file of all visits in which patient education was done. The report includes primary care provider. This report is used by uploading the data file into Microsoft Excel or other software application.

## 16.0 Health Summary Displaying CMS Register(s) (CHS)

The CHS option displays the register the patient belongs to and allows the patient's Health Summary to be printed.

- 1. At the "Select patient" prompt, type the name of the patient. The system displays information about the particular patient.
- 2. At the "Select health summary type" prompt, specify the type of Health Summary to display.
- 3. At the "Device" prompt, specify the device to print/browse the report.

For example,

```
CONFIDENTIAL PATIENT INFORMATION -- 1/29/2009 10:07 AM [SJT]
** DEMO, JOHNNIE RUTH 118774 <A> (ADULT REGULAR SUMMARY) pg 1 **
        ----- DEMOGRAPHIC DATA ------
DEMO, JOHNNIE RUTH DOB: MAR 1,1981 27 YRS FEMALE no blood type
DEMO TRIBE, NM SSN: XXX-XX-4021
MOTHER'S MAIDEN NAME: CROWE,VIRGINIA J
(H) 555-555-3791 FATHER'S NAME: DEMO,MICHAEL
BIRDTOWN (P.O. BOX 1340, VASSALBORO, NC, 28719)
LAST UPDATED: MAY 24,2007
                                 ELIGIBILITY: CHS & DIRECT
NOTICE OF PRIVACY PRACTICES REC'D BY PATIENT? YES
                  DATE RECEIVED BY PATIENT: Apr 14, 2003
                  WAS ACKNOWLEDGEMENT SIGNED? YES
           WOMEN'S HEALTH CASE MANAGER: SPROVIDER, JEROME
           DESIGNATED PRIMARY PROVIDER: NPROVIDER, ERIN D
DIABETES: AVPROVIDER, TERESA D
OB CARE: TETER, SHIRLEY
ON CMS REGISTER(S): ASTHMA (PERSISTENT) Status: ACTIVE
                     DYSLIPIDEMIA Status: ACTIVE
                     CARDIOVASCULAR DISEASE Status: ACTIVE
                     ALPHA TEAM Status: ACTIVE
  ----- INSURANCE INFORMATION -----
INSURANCENUMBERSUFF COVEL DATESIG DATEEND DATENC MEDICAID138784952PW08/01/06
  Plan Name: ALL STATES COVERAGE INC
BLUE CROSS BLUE SHIELD-N.C.HPG880422843 02/01/06
```

Figure 16-1: Example CHS menu option report

## 17.0 Custom Letter Management (CLM)

The Custom Letter Management option contains the following menu options:

```
CCL Create/Modify Custom Letter
PCL Print Custom Letters for Selected Patients
```

Figure 17-1: Example CLM menu options

- The CCL (Create/Modify Custom Letters) option allows the user to add, edit, and delete a customized letter, and view letter inserts.
- The **PCL** (Print Custom Letters for Selected Patients) option allows the user to print custom letters for selected patients.

## **18.0** Browse Health Summary (BHS)

The BHS option allows the user to browse the specified Health Summary for a particular patient. The following screen displays:

```
Select PCC Management Reports Option: BHS Browse Health Summary
Select PCC Management Report
Select health summary type: DENTAL//
Select health summary type: DENTAL//
CA> F 03-01-1981 XXX-XX-4021
DH 118774
OUTPUT BROWSER
                       Jan 15, 2009 15:27:20 Page: 1 of 6
PCC Health Summary for DEMO, JOHNNIE RUTH
** CONFIDENTIAL PATIENT INFORMATION -- 1/15/2009 3:27 PM [SJT]**
***DEMO, JOHNNIE RUTH 118774 <A> (DENTAL SUMMARY) pg 1 ***
DEMO,JOHNNIE RUTH DOB: MAR 1,1981 27 YRS FEMALE no blood type 
DEMO TRIBE, NM SSN: XXX-XX-4021
                           MOTHER'S MAIDEN NAME: CROWE, VIRGINIA J
(H) 555-555-3791 FATHER'S NAME: DEMO, MICHAEL
BIRDTOWN (P.O. BOX 1340, VASSALBORO, NC, 28719)
LAST UPDATED: MAY 24,2007
                                ELIGIBILITY: CHS & DIRECT
NOTICE OF PRIVACY PRACTICES REC'D BY PATIENT? YES
                  DATE RECEIVED BY PATIENT: Apr 14, 2003
                 WAS ACKNOWLEDGEMENT SIGNED? YES
         Enter ?? for more actions
                                                       >>>
+
                   - PREVIOUS SCREEN Q QUIT
+
   NEXT SCREEN
Select Action: +//
```

Figure 18-1: Example Health Summary information

## 19.0 Other PCC Management Reports/Options (OTH)

The Other PCC Management Reports/Options menu contains the following options:

RTReport Template Utility ...DRPCC Patient Data Retrieval UtilityRDDDelete VGEN/PGEN Report Definition

Figure 19-1: Example OTH menu options

## 19.1 Report Template Utility (RT)

The Report Template Utility contains the following options:

CR Create Report Template MD Modify/Delete Report Template PR Print Report Template TC Taxonomy Creation For A Script

Figure 19-2: Example RT menu options

## 19.2 PCC Patient Data Retrieval Utility (DR)

The PCC Patient Data Retrieval Utility uses scripts to retrieve patient information from the PCC. Typing DR displays a prompt asking for the patient's name. Create a script to retrieve patient clinical or demographic information.

#### 19.2.1 Script Creation

A script is an instruction to the PCC Data Retrieval Utility to obtain patient information from the PCC database. Both demographic and clinical information can be retrieved for a patient.

#### **Demographic Data**

To obtain demographic data for a patient, the first word typed at the prompt must be either **PT** or **Patient**. Then additional information can be added. If the text typed at the prompt is ambiguous, the system will not return a value.

The following list includes patient demographic data items that are most frequently requested. Other demographic information can be displayed.

- PT NAME
- PT CURRENT COMMUNITY
- PT AGE
- PT DOB

Other PCC Management Reports/Options (OTH)

#### • PT TRIBE OF MEM

#### **Clinical Data**

Scripts can be used to retrieve clinical data. The following sample scripts show some of the types of information that can be retrieved from the PCC database.

```
LAST 3 MEAS BP;DURING 1991 - RETURNS LAST 3 BLOOD PRESSURES
TAKEN DURING 1991
LAB GLUCOSE;ON SEP 3, 1992 - RETURNS ALL GLUCOSES TAKEN ON
SEPT 3, 1992
FIRST ACTIVE.PROBLEM - RETURNS FIRST ACTIVE PROBLEM FROM THE
PROBLEM LIST; DATE DETERMINED BY DATE
ENTERED OR LAST MODIFIED
LAST IMMUN PNEUMOVAX - RETURNS LAST PNEUMOVAX GIVEN
```

Figure 19-3: Sample scripts used to retrieve clinical data

The script in Figure 19-4 can be broken into four component parts for further explanation. LAST 3 MEAS BP; DURING 1991 will be used for this example.

LAST 3	- Limits occurrences; use first, last, or all. - Can indicate number of instances.
	- Optional; if not used system will default to 'all.'
MEAS	- Data Class; i.e., AS LABS, POV, ADA.CODE.
BP	- Optional; what you are looking for within the data class
	- If not indicated, system will look at all values within
data	
	class.
DURING 1	1991 - Optional use of date parameters.

#### Figure 19-4: Example script

The four components are explained in detail below.

• Limits Occurrences: Use First, Last, or All

The first word of the script must be either First, Last, or All. The default value is All. For example, for the number of occurrences for which a particular value should be retrieved either First 3 or Last 2 can be specified.

• Data Class

The second word is the data class. The second word in the script may be Lab, Rx, Ada.Code, Exam, Visit, Pov, Measurement, Procedures, Skin.Test, Immunization, Radiology, Education, Active.Prob, Inactive.Prob, Family.History, Personal.History, or Health.Factors.

If the data class has more than one word, each word *must* be separated by a period when typed into the script; for example, Ada.Code. Two words are not required; the data retriever can determine the class from the first word. Many classes, such as Dental Services and Medications, have acronyms. In most instances, type only the first few identifying characters of a data class. For instance, to specify Active

Other PCC Management Reports/Options (OTH)

Problems, type **ACT** instead of spelling it out. The data retriever will recognize these three letters as "Active Problems."

• Value within the Data Class

The third word is the value, or what the user is searching for, within the data class. For example, the value would be a laboratory test for labs and an Ada Code for dental services. Also, instead of entering an ICD9 code, a narrative such as Diabetes or DM can be used.

• Date Parameters

The date range can be restricted by placing a semicolon (;) at the end of the script, followed by a restriction on the date, such as: on, equals, before, during, between, or a symbol (>, <, <>, =). An exact date or a range of dates can be entered by placing a dash (-) between the two dates. Dates must be in standard FileMan format. The month and year, year only, or full dates can be entered. (See the sample scripts on the following page for examples of typing date parameters.)

• Taxonomy Creation

If an asterisk (\*) is typed for the value within the data class, the system will prompt for multiple values associated with the selected data class. For example, a range of ICD9 codes for POVs or multiple Ada Codes, can be entered. Not all data classes allow entry of more than one value. Available data classes for taxonomy creation are: diagnosis, ADA code, RX, procedure (medical), patient education topic, and health factors. These multiple values can be stored in a taxonomy. Then the user can type the name of the taxonomy prefaced by a left square bracket ([) to indicate the desired values to retrieve.

The following report shows the data received from the sample script.

Select PATIENT NAME: SMITH, JANE F 11-10-70 XXX-XX-1234 DH 333333 ENTER SCRIPT: LAST 3 MEAS BP VISIT DATE: 06/23/1993 VALUE: 120/90 TYPE: BP VISIT DATE: 03/04/1993 VALUE: 100/80 TYPE: BP VISIT DATE: 08/25/1992 VALUE: 120/80 TYPE: BP ENTER SCRIPT: LAST VISIT VISIT DATE: 08/02/1993 VALUE: VISIT ENTER SCRIPT: LAST POV DM 250.00 (DIABETES UNCOMPL TYPE II/NIDDM) DIABETES MELLITUS WITHOUT MENTION OF COMPLICATION/TYPE II/NONINSULIN DEPENDENT/ADULT-ONSET OK? Y// VISIT DATE: 07/19/1993 VALUE: 250.00

Figure 19-5: Example of data retrieved using script

## 19.3 Delete VGEN/PGEN Report Definition (RDD)

Use the RDD option to delete a PCC Visit or Patient General Retrieval report definition. The system confirms the deletion.

# 20.0 EPIX–EPI Program HL7 Exports

### 20.1 IL and Lab EPI Program Exports in HL7 Format

This set of options allows the site to export their ILI surveillance data and selected lab result data to the EPI Program in HL7 format. This addition supports meaningful use. The options are locked with a key–APCSZ EPI EXPORTS and should only be run when requested to do so by the EPI Program. The options are:

- HLIL Export my H1N1/ILI data
- HLLB Export Lab Data

The documentation on how to use these options can be found in the addendum for this patch.

Figure 19-1: The HLIL and HLLB options

# 21.0 FileMan (General) (FM)

The FileMan menu contains the following options:

```
    Search File Entries
    Print File Entries
    Inquire to File Entries
    Statistics
    List File Attributes
```

#### Figure 21-1: Example FileMan menu options

The Search and Print options allow the user to create *ad hoc* reports. The Inquire option allows the user to see entries within a file. The Statistics option is a menu that, when appropriate, allows for the creation of a histogram or scattergram or gives basic mathematical statistics for a report generated by the Print or Search option. The Statistics menu options must be run just after the report is generated, as results will not be saved once another report is printed. Note that the Statistics menu options cannot be used if a report is queued to a printer. List File Attributes displays the fields and attributes of those fields that make up a FileMan file. These create the data dictionary of the file.

A separate File Manager user's manual that describes the use of these utilities in depth is available.

## 22.0 Improving Patient Care Collaborative (IPC) Reports (IPC)

This menu contains two IPC reports that the Improving Patient Care Collaborative (IPC) sites may use to manage their designated primary care panels.

For instructions on running these reports, refer to the IPC Measures Guide located on the IPC portal: www.improvingindianhealth.org > IPC>team resources>resources>Measurement and Reporting>Measures Guide> 2011 IPC Measures Guide.

The menu also includes reports described in other sections of this manual, which IPC sites may find useful.

```
CCContinuity of Care to a Primary Care ProviderPEPercent EmpanelledDPPatient Listing by Primary Care ProviderVDPPts by Designated Primary Care Prov w/Visit CountsBDPDesignated Specialty Prov Mgt System...PCPPrimary Care Provider Menu...
```

# 23.0 Search Template System (STS)

This system has options that allow search templates to be created either through the FileMan Search option or manually. A search template comparison utility is also available that permits the user to match the contents of one FileMan search template with another. The STS provides the capability to delete and add entries to existing search templates the user has created. In addition, FileMan (General) may be accessed from this menu.

**Note:** If a search template is created via the search template utility or the option that allows for manual creation of a search template, there will be no search logic associated with these templates. Search templates created via the FileMan Search option have search logic stored with them. This means the user can utilize this template's search logic within the search option of FileMan.

```
Search Template System
Version 2.5
Site Set To DEMO HO
SRCH Search Template Comparison Utility
CRE Create Search Template Manually
ADD Add Entries Into An Existing Search Template
DENT Delete Entries From An Existing Search Template
CNT Count Entries In A Search Template
SRT Inquire Into Sort/Search Template File
DEL Delete Search Template
SAVE Save Search Template
FGEN FileMan (General) ...
Select Search Template System Option:
```

Figure 23-1: Example Search Template System main menu

A separate STS user's manual that describes the use of this system in-depth is available.

## Appendix A: Statistical Database Record Definition

#### Beq End Length REQ **Description of Data Item** Item Col Col **RECORD CODE** 2 Y Will always be 00 1 2 SEQUENCE 3 3 1 Υ Will always be 1 Unique ID for this visit. ASUFAC IEN Υ of the visit. IEN of visit is left zero UNIQUE ID 4 19 16 filled to 10 digits. Use ASUFAC and HRN at location of encounter, if one exists. Otherwise, 20 31 12 Υ ASUFAC HRN ASUFAC HRN at DUZ(2). Chart number is left zero filled. DOB in format CYYMMDD: for 7 Y DOB 32 38 example, 2960908. SEX Sex. M or F 39 39 1 Y SSN of patient or 9 blanks. No SSN 40 48 9 Y dashes. Tribe code from standard code book. PRIMARY TRIBE 49 51 3 Υ STCTYCOM code of patient's COMMUNITY OF 7 Y 52 58 residence. Taken from the current RESIDENCE community field. **CLASSIFICATION** Beneficiary Code from Standard 2 Υ 59 60 Code book. /BENEFICIARY Eligibility Status from Standard Code Υ 1 ELIGIBILITY 61 61 book. Y or N. If patient was Medicaid MEDICAID ELIG ON VISIT Y 62 1 eligible on the visit date, this is set to 62 DATE Y; if not, N. Y or N. If patient was Medicare MEDICARE ELIG ON VISIT Υ eligible on the visit date, this is set to 63 63 1 DATE Y; if not, N. Y or N. If patient was Private PRIVATE INSURANCE Insurance eligible on the visit date, 64 1 Υ 64 ELIGIBILITY ON VISIT DATE this is set to Y; if not, N. Date of Visit in CYYMMDD format. VISIT/ ADMISSION DATE 65 71 7 Y Time of day in internal FileMan 4 Υ TIME OF DAY 72 75 format; for example,1000, 1310, 0805 DOW in APC record definition format. DAY OF WEEK 76 76 1 Y LOCATION OF ENCOUNTER 77 Y ASUFAC of location of encounter. 82 6 Type of Visit. C, I, O, 6, T, U, V, S, TYPE 83 83 1 Υ etc. Service Category; for example, A, H, 2 Υ SERVICE CATEGORY 84 85 I. C. T CLINIC Clinic of Visit, standard 2 digit code. 86 87 2 Ν

#### Record 1 of 2

Management Reports User Manual June, 2011

Statistical Database Record Definition

Item	Beg Col	End Col	Length	REQ	Description of Data Item
EVALUATION AND MANAGEMENT CPT CODE	88	92	5	N	CPT CODE from Evaluation and Management field of Visit file.
LEVEL OF SERVICE	93	93	1	N	Level of Service code from PCC form.
EDUCATION DONE OF THIS VISIT	94	94	1	N	Was an education topic provided on this visit? Y or N
EXAMS DONE ON THIS VISITQ	95	95	1	N	Was one or more exams done on this visit? Y or N
OF LAB TESTS DONE	96	98	3	Ν	of laboratory tests done.
OF RX'S	99	100	2	N	of prescriptions filled.
VITAL SIGNS DONE	101	101	1	Ν	Were vital signs taken? Y or N
PRIMARY PROV AFFILIATION/DISCIPLINE	102	104	3	Y	Primary Provider's Affiliation and Discipline; for example, 101
OTHER PROVIDER AFFILIATION/ DISCIPLINE	105	107	3	N	First Secondary Provider Affiliation/Discipline.
OTHER PROVIDER AFFILIATION/ DISCIPLINE	108	110	3	N	2nd Secondary Provider Affiliation/Discipline.
OTHER PROVIDER AFFILIATION/ DISCIPLINE	111	113	3	N	3rd Secondary Provider Affiliation/Discipline.
OTHER PROVIDER AFFILIATION/ DISCIPLINE	114	116	3	N	4th Secondary Provider Affiliation/Discipline.
PRIMARY ICD DX	117	122	6	Y	Primary ICD Dx. If this is a non- hospitalization visit, it is the 1 <sup>st</sup> diagnosis entered.
APC CODE 1	123	125	3	Y	APC Recode for diagnosis 1
CAUSE OF DX 1	126	126	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4 employment-related for Diagnosis 1
CAUSE OF INJURY	127	132	6	N	Valid ICD9 E code for an injury. If Diagnosis 1 is an injury 800-999.9.
PLACE OF INJURY	133	133	1	N	PCC place of injury code for Diagnosis 1 if Diagnosis 1 is an injury.
DIAGNOSIS 2	134	139	6	Y	ICD Dx 2. If this is a non- hospitalization visit, it is the 2nd diagnosis entered.
APC CODE 2	140	142	3	Y	APC Recode for diagnosis 2
CAUSE OF DX 2	143	143	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4 employment-related for Diagnosis 2
CAUSE OFINJURY	144	149	6	N	Valid ICD9 E code for an injury. If Diagnosis 2 is an injury 800-999.9.

Statistical Database Record Definition

Item	Beg Col	End Col	Length	REQ	Description of Data Item
PLACE OF INJURY	150	150	1	N	PCC place of injury code for Diagnosis 2 if Diagnosis 2 is an injury.
DIAGNOSIS 3	151	156	6	Y	ICD Dx 3. If this is a non- hospitalization visit, it is the 3rd diagnosis entered.
APC CODE 3	157	159	3	Y	Recode for diagnosis 3
CAUSE OF DX 3	160	160	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4- employment-related for Diagnosis 3
CAUSE OF INJURY	161	166	6	N	Valid ICD9 E code for an injury. If Diagnosis 3 is an injury 800-999.9.
PLACE OFINJURY	167	167	1	N	PCC place of injury code for Diagnosis 3 if Diagnosis 3 is an injury.
DIAGNOSIS 4	168	173	6	Y	Dx 4. If this is a non-hospitalization visit, it is the 4th diagnosis entered.
APC CODE 4	174	176	3	Y	APC Recode for diagnosis 4
CAUSE OF DX 4	177	177	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4- employment-related for Diagnosis 4
CAUSE OF INJURY	178	183	6	Ν	Valid ICD9 E code for an injury. If Diagnosis 4 is an injury 800-999.9.
PLACE OF INJURY	184	184	1	N	PCC place of injury code for Diagnosis 4 if Diagnosis 4 is an injury.
DIAGNOSIS 5	185	190	6	Y	ICD Dx 5. If this is a non- hospitalization visit, it is the 5th diagnosis entered.
APC CODE 5	191	193	3	Y	APC Recode for Diagnosis 5
CAUSE OF DX 5	194	194	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4- employment-related for Diagnosis 5
CAUSE OF INJURY	195	200	6	N	Valid ICD9 E code for an injury. If Diagnosis 5 is an injury 800-999.9.
PLACE OF INJURY	201	201	1	N	PCC place of injury code for Diagnosis 5 if Diagnosis 5 is an injury.
DIAGNOSIS 6	202	207	6	Y	ICD Dx 6. If this is a non- hospitalization visit, it is the 6th diagnosis entered.
APC CODE 6	208	210	3	Y	APC Recode for Diagnosis 6
CAUSE OF DX 6	211	211	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4- employment-related for Diagnosis 6
CAUSE OF INJURY	212	217	6	Ν	Valid ICD9 E code for an injury. If Diagnosis 6 is an injury 800-999.9.

Item	Beg Col	End Col	Length	REQ	Description of Data Item
PLACE OF INJURY	218	218	1	N	PCC place of injury code for Diagnosis 6 if Diagnosis 6 is an injury.
DIAGNOSIS 7	219	224	6	Y	ICD Dx 7. If this is a non- hospitalization visit, it is the 7th diagnosis entered.
APC CODE 7	225	227	3	Y	APC Recode for Diagnosis 7
CAUSE OF DX 7	228	228	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4- employment-related for Diagnosis 7
CAUSE OF INJURY 7	229	234	6	N	Valid ICD9 E code for an injury. If Diagnosis 7 is an injury 800-999.9.
PLACE OF INJURY 7	235	235	1	N	PCC place of injury code for Diagnosis 7 if Diagnosis 7 is an injury.

#### Record 2 of 2

Item	Beg Col	End Col	Length	REQ	Description of Data Item
RECORD CODE 7	1	2	2	Y	00
SEQ	3	3	1	Y	2
UNIQUE ID	4	19	16	Y	Use ASUFAC and HRN at location of encounter, ASUFAC_HRN at DUZ(2). Chart number is left zero filled.
ASUFAC_HRN	20	31	12	Y	Use ASUFAC and HRN at location of encounter, if one exists. Otherwise, ASUFAC_HRN at DUZ(2). Chart number is left zero filled.
DIAGNOSIS 8	32	37	6	Y	ICD Dx 8. If this is a non- hospitalization visit, it is the 8th diagnosis entered.
APC CODE 8	38	40	3	Y	APC Recode for Diagnosis 8
CAUSE OF DX 8	41	41	1	N	1-Hospital acquired, 2-alcohol- related, 3-battered child, 4 employment-related for Diagnosis 8
CAUSE OF INJURY	42	47	6	N	Valid ICD9 E code for an injury. If Diagnosis 8 is an injury 800-999.9.
PLACE OF INJURY	48	48	1	N	PCC place of injury code for Diagnosis 8 if Diagnosis 8 is an injury.
DIAGNOSIS 9	49	54	6	Y	ICD Dx 9. If this is a non- hospitalization visit, it is the 9th diagnosis entered.
APC CODE 9	55	57	3	Y	APC Recode for Diagnosis 9

Item	Beg Col	End Col	Length	REQ	Description of Data Item
CAUSE OF DX 9	58	58	1	N	1-Hospital acquired, 2- alcohol- related, 3-battered child, 4- employment-related for Diagnosis 9
CAUSE OF INJURY	59	64	6	N	Valid ICD9 E code for an injury. If Diagnosis 9 is an injury 800-999.9.
ICD PROC CODE (1)	65	69	5	N	ICD Operation Code
PROC DATE (1)	70	76	7	N	Internal FileMan format of date of procedure.
INFECTION (1)	77	77	1	N	Y-Yes N-No
PROC PROV AFF/DISC(1)	78	80	3	N	Operating Provider's Affiliation/Discipline Code.
CPT CODE (1)	81	85	5	N	CPT Code for this procedure
DX DONE FOR (1)	86	86	1	N	The number (1-9) of the diagnosis
					that this procedure was done for.
ICD PROC CODE (2)	87	91	5	N	ICD Operation Code
PROC DATE (2)	92	98	7	N	Internal FileMan format of date of procedure.
INFECTION (2)	99	99	1	N	Y-Yes N-No
PROC PROV AFF/DISC(2)	100	102	3	N	Operating Provider's Affiliation/Discipline Code
CPT CODE (2)	103	107	5	N	CPT Code for this Procedure
DX DONE FOR (2)	108	108	1	N	The number (1-9) of the diagnosis that this procedure was done for.
ICD PROC CODE (3)	109	113	5	N	ICD Operation Code
PROC DATE (3)	114	120	7	N	Internal FileMan format of date of procedure.
INFECTION (3)	121	121	1	N	Y-Yes N-No
PROC PROV AFF/DISC(3)	122	124	3	N	Operating Provider's Affiliation/Discipline Code
CPT CODE (3)	125	129	5	N	CPT Code for this Procedure
DX DONE FOR (3)	130	130	1	N	The number (1-9) of the diagnosis that this procedure was done for.
IMMUNIZATION CODE	131	132	2	N	Immunization given, from standard codes
IMMUNIZATION SERIES	133	133	1	N	Set of codes
IMMUNIZATION CODE	134	135	2	N	Immunization given, from standard codes
IMMUNIZATION SERIES	136	136	1	N	Set of codes
IMMUNIZATION CODE	137	138	2	N	Immunization given, from standard codes
IMMUNIZATION SERIES	139	139	1	N	Set of codes
ADA CODE (1)	140	143	4	N	ADA CODE
ADA UNITS (1)	144	145	2	N	OF UNITS
ADA CODE (2)	146	149	4	Ν	ADA CODE

Management Reports User Manual June, 2011

Statistical Database Record Definition

ltem	Beg Col	End Col	Length	REQ	Description of Data Item
ADA UNITS (2)	150	151	2	Ν	OF UNITS
ADA CODE (3)	152	155	4	N	ADA CODE
ADA UNITS (3)	156	157	2	Ν	OF UNITS
ADA CODE (4)	158	161	4	N	ADA CODE
ADA UNITS (4)	162	163	2	N	OF UNITS
ADA CODE (5)	164	167	4	Ν	ADA CODE
ADA UNITS (5)	168	169	2	Ν	OF UNITS
ADA CODE (6)	170	173	4	Ν	ADA CODE
ADA UNITS (6)	171	175	2	Ν	OF UNITS
APC CODE 4	174	176	3	Y	APC Recode for diagnosis 4
ADMISSION DATE	176	182	7	N	Admission date in internal FileMan format.
ADMISSION SERVICE	183	184	2	Ν	Admitting Service (2-digit IHS code)
ADMISSION TYPE	185	185	1	Ν	Admission Type
ATTENDING PHYSICIAN	186	191	6	Ν	Affiliation/Discipline code
CAUSE OF DEATH	192	197	6	Ν	ICD CODE
OF CONSULTS	198	200	3	N	Number of consults during an Inpatient Stay
DISCHARGE DATE	201	207	7	N	Internal FileMan Format of discharge date.
DISCHARGE SERVICE	208	209	2	N	From Standard Treating Specialty table
DISCHARGE TYPE	210	210	1	N	IHS Standard Code for Discharge Type
FACILITY TRANSFER TO (ASUFAC)	211	216	6	N	From Location table
LENGTH OF STAY	217	219	3	N	Length of stay
MIDWIFERY	220	220	1	Ν	1 if midwife was a provider
ACTIVITY TIME	221	224	4	N	Minutes
TRAVEL TIME	225	228	4	Ν	Minutes
CHS COST	229	234	6	N	For CHS visits, total cost info.

## Appendix B: PGEN/VGEN Options

Below is a table of PGEN/VGEN selection, sort, and print options organized by Groups of Related Items.

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Demographics	Patient Name		1	1		1	1
Patient Demographics	First, Last Name		2	2		2	2
Patient Demographics	Chart		3	3		3	3
Patient Demographics	Terminal Digit		4	4		4	4
Patient Demographics	Sex	2	6	5	2	6	5
Patient Demographics	Date of Birth	3	7	6	3	7	6
Patient Demographics	Birth Month	4	8	7	4	8	7
Patient Demographics	Race	5	9	8	5	9	8

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Demographics	Age	7	11	10	7	11	10
Patient Demographics	Age in Months	8	12	11	8	12	11
Patient Demographics	Father's Name		13	12		13	12
Patient Demographics	Mother's Name		14	13		14	13
Patient Demographics	Veteran Status Y/N	9	15	14	9	15	14
Patient Demographics	Date of Death	10	16	15	10	16	15
Patient Demographics	Date Patient Establishe	11	17	16	11	17	16
Patient Demographics	Mlg Address-Street		18	17		18	17
Patient Demographics	Mlg Address-State	12	20	18	12	20	18
Patient Demographics	Mlg Address-State Abbrv		21	19		21	19

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Demographics	Mlg Address-Zip	13	22	20	13	22	20
Patient Demographics	Total Household Income	15	29	22	14	27	21
Patient Demographics	Total in Household	17	30	23	15	28	22
Patient Demographics	Community	19	33	24	18	30	23
Patient Demographics	Tribe	20	34	25	19	31	24
Patient Demographics	County of Residence	21	35	26	20	32	25
Patient Demographics	Eligibility Status	24	38	29	23	35	28
Patient Demographics	Beneficiary Class	25	39	30	24	36	29
Patient Demographics	HRN Record Status	26	40	31	25	37	30
Patient Demographics	HRN Disposition	27	41	32	26	38	31

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Demographics	Service Unit of PT	28	42	33	27	39	32
Patient Demographics	Indian Blood Quantum	32	43	34	32	40	33
Patient Demographics	SSN		5			5	
Patient Demographics	Mlg Address-City		19			19	
Patient Demographics	Mlg Address-Complete		23			23	
Patient Demographics	City of Birth		24			24	
Patient Demographics	Home Phone		25			25	
Patient Demographics	State of Birth		26			26	
Patient Demographics	Mother's Maiden Name		31			29	
Patient Demographics	Name/Chart /SSN	1			1		

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Demographics	Living Pts	16			16		
Patient Demographics	Chart Facility	18			17		
Patient Demographics	Inactive Patients	29			28		
Patient Demographics	Exclude Inactive Pts	30			29		
Patient Demographics	Exclude Pts on a Regis	31			30		
Patient Demographics	Excl Incomplete Vis				31		
Patient Demographics	Employer of Patient	14	27	21			
Patient Demographics	Office Phone		28				
Patient Demographics	Next of Kin		32				
Patient Demographics	Ethnicity	6	10	9	6	10	9

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Demographics	Preferred Language	22	36	27	21	33	26
Patient Demographics	Preferred Reminder Met	23	37	28	22	34	27
Patient Insurance Data	Medicare		1		1	1	
Patient Insurance Data	MEDICARE Y/N		2	1		2	1
Patient Insurance Data	Medicare Part B	2	3	2	2	3	2
Patient Insurance Data	Medicare Part D	3	4	3	3	4	3
Patient Insurance Data	Medicaid	1	5		4	5	
Patient Insurance Data	MEDICAID Y/N		6	4		6	4
Patient Insurance Data	Private Insurance	4	7		5	7	
Patient Insurance Data	PRIVATE INSURANCE Y/N		8	5		8	5

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Insurance Data	Third Party Eligibility		9	7		9	7
Patient Insurance Data	Medicaid Plan Name	7	10	8	7	10	8
Patient Insurance Data	Pvt Ins Plan Name	8	11	9	8	11	9
Patient Insurance Data	Priv Ins Verified	9	12		9	12	
Patient Insurance Data	Pvt Ins Plan Type		13	10		13	10
Patient Insurance Data	Any Third Party Coverage	6		6	6		6
Other Patient Related Data	Birth Weight (grams)	1	1	1	1	1	1
Other Patient Related Data	Birth Weight (Kgs)	2	2	2	2	2	2
Other Patient Related Data	ADD'L REG INFORMATION		3			3	3
Other Patient Related Data	Cause of Death	3	4	3			

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Patient Related Data	Desig Prim Care Prov	4	5	4	3	4	4
Other Patient Related Data	User Updating PCP	5	6	5	4	5	5
Other Patient Related Data	Date PCP Updated	6	7	6	5	6	6
Other Patient Related Data	Internet Access Update D	7	8	7	6	7	7
Other Patient Related Data	Internet Access?	8	9	8	7	8	8
Other Patient Related Data	Internet Access-Method	9	10	9	8	9	9
Other Patient Related Data	Upcoming Appointments	10	11			10	10
Other Patient Related Data	Reason WH Prov Updated	11	12	10	10	11	11
Other Patient Related Data	Immun Case Managerte	12	13	11	11	12	12
Other Patient Related Data	Other Specialty Provider	7	8		6	7	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Patient Related Data	Immunity Register Status	13	14	10	12	13	9
Other Visit Clinical Items							
Patient Clinical Data Elements	Patient's Last Visit	1	1	1	1	1	1
Patient Clinical Data Elements	EDC	2	2	2	2	2	2
Patient Clinical Data Elements	Date EDC Determined	3	3	3	3	3	3
Patient Clinical Data Elements	Contraception Method	4	4	4	4	4	4
Patient Clinical Data Elements	EDC Determination	5	5	5	5	5	5
Patient Clinical Data Elements	Last Menstrual Period	6	6	6	6	6	6
Patient Clinical Data Elements	Prob List Dx (ANY)	7	7		7	7	
Patient Clinical Data Elements	Prob List Dx (ACTIVE)	8	8		8	8	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Clinical Data Elements	Prob List Dx (INACTIVE)	9	9		9	9	
Patient Clinical Data Elements	Problem List Narrative		10			10	
Patient Clinical Data Elements	Problem Date of Onset	10	11		10	11	
Patient Clinical Data Elements	Family History Dx	11	12		11	12	
Patient Clinical Data Elements	Family Hx and Relation	12	13		12	13	
Patient Clinical Data Elements	Family History Relation	13	14		13	14	
Patient Clinical Data Elements	Family Hx Narrative		15			15	
Patient Clinical Data Elements	Family Hx Description		16			16	
Patient Clinical Data Elements	Hx of Surgery	14	17		14	17	
Patient Clinical Data Elements	BMI (Last calculated)	15	18	7	15	18	7

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Patient Clinical Data Elements	Formula Started (Days)	16	19	8	16	19	8
Patient Clinical Data Elements	Breast Feeding Stopped	17	20	9	17	20	9
Patient Clinical Data Elements	Solids Food Started (D)	18	21	10	18	21	10
Most Recent of Clinical Items	Date PL Last Reviewed	1	1	1			
Most Recent of Clinical Items	Date PL Last Updated	2	2	2			
Most Recent of Clinical Items	No Active Problems (Date Last)	3	3	3			
Most Recent of Clinical Items	PL Review Provider (Last)	4	4	4			
Most Recent of Clinical Items	PL Update Provider (Last)	5	5	5			
Most Recent of Clinical Items	Prov No Active Prob (Last)	6	6	6			
Most Recent of Clinical Items	Date Allergy list Reviewed	7	7	7			

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Most Recent of Clinical Items	Allergy List Rev Prov	8	8	8			
Most Recent of Clinical Items	Most Recent TOBACCO HF	9	9	9	1	1	1
Most Recent of Clinical Items	Most Recent TB STATUS HF	10	10	10	2	2	2
Most Recent of Clinical Items	Most Recent ALCOHOL HF	11	11	11	3	3	3
Most Recent of Clinical Items	Most Recent STAGED DM HF	12	12	12	4	4	4
Most Recent of Clinical Items	Most Recent Barriers HF	13	13	13	5	5	5
Most Recent of Clinical Items	Most Recent LEARNING PRE	14	14	14	6	6	6
Most Recent of Clinical Items	Most Recent RUBELLA HF	15	15	15	7	7	7
Most Recent of Clinical Items	Most Recent Activity L	16	16	16	8	8	8
Most Recent of Clinical Items	Date Last Alcohol Screen	17	17	17			

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Most Recent of Clinical Items	Date Last Depression Scr	18	18	18			
Most Recent of Clinical Items	Date Last IPV/DV Screen	19	19	19			
Most Recent of Clinical Items	Date Last Colonoscopy	20	20	20			
Most Recent of Clinical Items	Date Last Flex Sig	21	21	21			
Most Recent of Clinical Items	Date Last Mammogram	22	22	22			
Most Recent of Clinical Items	Date Last PAP Smear HF	23	23	23			
Most Recent of Clinical Items	Date Last Tobacco Screening	24	24	24			
Most Recent of Clinical Items	Date Last Fall Risk Assess	25	25	25			
Most Recent of Clinical Items	Date Last Tonometryen	26	26	26			
Most Recent of Clinical Items	Date Last Vision Exam	27	27	27			

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Most Recent of Clinical Items	Date Last Head Circumf	28	28	28			
Most Recent of Clinical Items	Date Last Dental Exam	29	29	29			
Most Recent of Clinical Items	Date Last Diabetic Foo	30	30	30			
Most Recent of Clinical Items	Date Last Osteo Scrn	31	31	31			
Most Recent of Clinical Items	Date Med Last Reviewed	36	36	36			
Most Recent of Clinical Items	Date MED Last Updated	37	37	37			
Most Recent of Clinical Items	No Active Meds (Date Last)	38	38	38			
Most Recent of Clinical Items	MED Review Provider (Last)	39	39	39			
Most Recent of Clinical Items	MED Update Provider (Last)	40	40	40			
Most Recent of Clinical Items	Prov No Active MED (Last)	41	41	41			

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Demographics	Visit Date					1	1
Visit Demographics	Visit Date&Time					2	2
Visit Demographics	Appt Date&Time					3	3
Visit Demographics	Check Out Date&Time					4	4
Visit Demographics	Appointment Length				1	5	5
Visit Demographics	Type of Appointment				2	6	6
Visit Demographics	Date Visit Last Modified				3	7	7
Visit Demographics	Posting Date of Visit				4	8	8
Visit Demographics	Time of Visit				5	9	9
Visit Demographics	Month of Visit					10	10

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Demographics	External Acct				6	11	11
Visit Demographics	PCC+ FORM?				7	12	12
Visit Demographics	Visit IEN					13	13
Visit Demographics	Dependent Entry Count					14	14
Visit Demographics	Type (IHS,638,etc)				8	15	15
Visit Demographics	Service Category				9	16	16
Visit Demographics	Visit Location				10	17	17
Visit Demographics	Outside Location				11	18	18
Visit Demographics	Clinic Type				12	19	19
Visit Demographics	Visit Created By				13	20	20

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Demographics	User Last Update				14	21	21
Visit Demographics	VCN Present				15	22	22
Visit Demographics	3rd Party Billed?				16	23	23
Visit Demographics	3P Bill					24	24
Visit Demographics	Appt/Walk-In				17	25	25
Visit Demographics	FlagEC				18	26	26
Visit Demographics	DRG				19	27	27
Visit Demographics	Level of Service				20	28	28
Visit Demographics	Eval&Management CPT				21	29	29
Visit Demographics	Amount Billed					30	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Demographics	Activity/Travel Time					31	
Visit Demographics	Day of Week				22	32	30
Visit Demographics	NDW Export Date				23	33	31
Visit Demographics	NDW Exported?				24	34	32
Visit Demographics	Dt Visit Exported (PCC					35	
Visit Provider Data Elements	Prim Prov Time Seen					1	1
Visit Provider Data Elements	Primary Prov Name				1	2	2
Visit Provider Data Elements	Prim/Sec Prov Name				2	3	
Visit Provider Data Elements	Prim Prov Disc				3	4	3
Visit Provider Data Elements	Prim/Sec Prov Disc				4	5	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Provider Data Elements	Prim Prov Affil				5	6	4
Visit Provider Data Elements	Prim/Sec Prov Affil				6	7	
Visit Provider Data Elements	Prim Prov Code				7	8	5
Visit Provider Data Elements	Prim/Sec Prov Code				8	9	
Visit Provider Data Elements	Primary Provider IEN					10	6
Visit Provider Data Elements	Prim/Sec Prov IEN					11	
Visit Diagnosis/Procedure Data	Diagnosis Code				1	1	
Visit Diagnosis/Procedure Data	Primary Dx (POV)				2	2	1
Visit Diagnosis/Procedure Data	Diagnosis Prov Narr				3	3	
Visit Diagnosis/Procedure Data	Diagnosis ICD Narr					4	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Diagnosis/Procedure Data	Stage of Dx (POV)				4	5	
Visit Diagnosis/Procedure Data	Present on Admission (PO				5	6	
Visit Diagnosis/Procedure Data	Alcohol/Work Related				6	7	
Visit Diagnosis/Procedure Data	Cause of DX (POV)				7	8	
Visit Diagnosis/Procedure Data	Cause of Injury				8	9	
Visit Diagnosis/Procedure Data	Place of Injury				9	10	
Visit Diagnosis/Procedure Data	Operation Code				10	11	
Visit Diagnosis/Procedure Data	Operation CPT Code				11	12	
Visit Diagnosis/Procedure Data	Operation Prov Narr)					13	
Visit Diagnosis/Procedure Data	Operation ICD Narr					14	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Diagnosis/Procedure Data	Operations w/dates					15	
Visit Diagnosis/Procedure Data	Operating Prov				12	16	2
Visit Diagnosis/Procedure Data	CPT Code				13	17	
Visit Diagnosis/Procedure Data	CPT Modifier				14	18	
Visit Diagnosis/Procedure Data	Tran Code (Chargemaste				15	19	
Visit Diagnosis/Procedure Data	Tran Code CAN				16	20	
Visit Labs/Meds Clinical	RX Ordering Provider				1	1	
Visit Labs/Meds Clinical	Lab Tests and Results				2	2	
Visit Labs/Meds Clinical	Lab Test Names (ALL)					3	
Visit Labs/Meds Clinical	Microbiology Culture				3	4	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Visit Labs/Meds Clinical	Microbiology Organism				4	5	
Visit Labs/Meds Clinical	Microbiology Result					6	
Visit Labs/Meds Clinical	Medications				5	7	
Visit Labs/Meds Clinical	Medications+SIG				6	8	
Visit Labs/Meds Clinical	Medication Name/Qty/Day				7	9	
Visit Labs/Meds Clinical	Any Medication Prescri				8	10	1
Visit Labs/Meds Clinical	Lab Test/Loinc Codes				9	11	
Other Visit Clinical Items	Problem List Reviewed?				1	1	
Other Visit Clinical Items	Problem List Updated?				2	2	
Other Visit Clinical Items	No Active Problems?				3	3	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Visit Clinical Items	Prov Rev Prob List				4	4	
Other Visit Clinical Items	Prov Updating PL				5	5	
Other Visit Clinical Items	Prov Updating NAP				6	6	
Other Visit Clinical Items	Allergy List Reviewed?				7	7	
Other Visit Clinical Items	Prov Rev Allergy List				8	8	
Other Visit Clinical Items	Measurements				9	9	
Other Visit Clinical Items	Pain Measurement Value				10	11	
Other Visit Clinical Items	Waist Circ Value				11	12	1
Other Visit Clinical Items	Dental ADA Codes				12	13	
Other Visit Clinical Items	Radiology Exam				13	14	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Visit Clinical Items	Immunizations/Series					15	
Other Visit Clinical Items	Immunization Provider				14	16	
Other Visit Clinical Items	Immunization Lot				15	17	
Other Visit Clinical Items	VFC Eligibility				16	18	
Other Visit Clinical Items	Skin Tests/Readings					19	
Other Visit Clinical Items	Immunizations				17	20	
Other Visit Clinical Items	Exams				18	21	
Other Visit Clinical Items	Treatments Provided				20	23	
Other Visit Clinical Items	Med List Reviewed?				21	24	
Other Visit Clinical Items	Medication List Update				22	25	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Visit Clinical Items	No Active Medications				23	26	
Other Visit Clinical Items	Prov Rev MED List				24	27	
Other Visit Clinical Items	Prov Updating Med List				25	28	
Other Visit Clinical Items	Prov Updating NAM				26	29	
Other Visit Clinical Items	Education Topics				27	30	
Other Visit Clinical Items	Education Provider				11	31	
Other Visit Clinical Items	Education Comments					31	
Other Visit Clinical Items	Education Length (min)				12	33	
Other Visit Clinical Items	Education Ind/Grp					34	
Other Visit Clinical Items	Education GOAL Status				13	35	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Visit Clinical Items	Education Objectives				14	36	
Other Visit Clinical Items	Education Prov Disc				15	37	
Other Visit Clinical Items	Health Factors				16	38	
Other Visit Clinical Items	HF Quantity/Score				17	39	
Other Visit Clinical Items	HIth Factor by Categor				18	40	
Other Visit Clinical Items	TIU Notes					41	
Other Visit Clinical Items	Treatment Contract				19	42	
Other Visit Clinical Items	EKG's				20	43	
Other Visit Clinical Items	Diagnostic Procedure				21	44	
Other Visit Clinical Items	Infant Feeding Choice				22	45	

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
Other Visit Clinical Items	TIU Note Title				22		
Inpatient Visit Specific	Hospital Location				1	1	1
Inpatient Visit Specific	Admitting Service				2	2	2
Inpatient Visit Specific	Admission Type				3	3	3
Inpatient Visit Specific	Admission Source-UB92				4	4	4
Inpatient Visit Specific	Discharge Service				5	5	5
Inpatient Visit Specific	Date of Discharge				6	6	6
Inpatient Visit Specific	Discharge Type				7	7	7
Inpatient Visit Specific	Length of Stay				8	8	8
ER Specific Data Items	ER Urgency				1	1	1

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
ER Specific Data Items	ER Means of Arrival				2	2	2
ER Specific Data Items	ER Other Means of Arriva					3	3
ER Specific Data Items	ER Entered ER BY				3	4	4
ER Specific Data Items	ER Informant					5	5
ER Specific Data Items	ER Notified				4	6	6
ER Specific Data Items	ER Disposition				5	7	7
ER Specific Data Items	ER Other Disposition					8	8
ER Specific Data Items	ER Condition on Departu					9	9
ER Specific Data Items	ER Depart Date/Time				6	10	10
ER Specific Data Items	ER Transferred To					11	11

Group	Field	PGEN SELECT ORDER	PGEN PRINT ORDER	PGEN SORT ORDER	VGEN SELECT ORDER	VGEN PRINT ORDER	VGEN SORT ORDER
PHN Specific Data Items	PHN Level of Interventio				1	1	1
PHN Specific Data Items	PHN Type of Dec Making				2	2	2
PHN Specific Data Items	PHN Psycho/Social/Env					3	
PHN Specific Data Items	PHN Nsg Dx					4	
PHN Specific Data Items	PHN Short Term Goals					5	
PHN Specific Data Items	PHN Long Term Goals					6	

# Appendix C: RPMS Rules of Behavior

The Resource and Patient Management (RPMS) system is a United States Department of Health and Human Services (HHS), Indian Health Service (IHS) information system that is *FOR OFFICIAL USE ONLY*. The RPMS system is subject to monitoring; therefore, no expectation of privacy shall be assumed. Individuals found performing unauthorized activities are subject to disciplinary action including criminal prosecution.

All users (Contractors and IHS Employees) of RPMS will be provided a copy of the Rules of Behavior (RoB) and must acknowledge that they have received and read them prior to being granted access to a RPMS system, in accordance IHS policy.

- For a listing of general ROB for all users, see the most recent edition of *IHS General User Security Handbook* (SOP 06-11a).
- For a listing of system administrators/managers rules, see the most recent edition of the *IHS Technical and Managerial Handbook* (SOP 06-11b).

Both documents are available at this IHS Web site: <u>http://security.ihs.gov/</u>.

The ROB listed in the following sections are specific to RPMS.

## C.1 All RPMS Users

In addition to these rules, each application may include additional RoBs that may be defined within the documentation of that application (e.g., Dental, Pharmacy).

### C.1.1 Access

RPMS users shall

- Only use data for which you have been granted authorization.
- Only give information to personnel who have access authority and have a need to know.
- Always verify a caller's identification and job purpose with your supervisor or the entity provided as employer before providing any type of information system access, sensitive information, or nonpublic agency information.
- Be aware that personal use of information resources is authorized on a limited basis within the provisions *Indian Health Manual* Part 8, "Information Resources Management," Chapter 6, "Limited Personal Use of Information Technology Resources."

RPMS users shall not

- Retrieve information for someone who does not have authority to access the information.
- Access, research, or change any user account, file, directory, table, or record not required to perform their *official* duties.
- Store sensitive files on a PC hard drive, or portable devices or media, if access to the PC or files cannot be physically or technically limited.
- Exceed their authorized access limits in RPMS by changing information or searching databases beyond the responsibilities of their jobs or by divulging information to anyone not authorized to know that information.

### C.1.2 Information Accessibility

RPMS shall restrict access to information based on the type and identity of the user. However, regardless of the type of user, access shall be restricted to the minimum level necessary to perform the job.

RPMS users shall

- Access only those documents they created and those other documents to which they have a valid need-to-know and to which they have specifically granted access through an RPMS application based on their menus (job roles), keys, and FileMan access codes. Some users may be afforded additional privileges based on the functions they perform, such as system administrator or application administrator.
- Acquire a written preauthorization in accordance with IHS policies and procedures prior to interconnection to or transferring data from RPMS.

### C.1.3 Accountability

RPMS users shall

- Behave in an ethical, technically proficient, informed, and trustworthy manner.
- Log out of the system whenever they leave the vicinity of their personal computers (PCs).
- Be alert to threats and vulnerabilities in the security of the system.
- Report all security incidents to their local Information System Security Officer (ISSO)
- Differentiate tasks and functions to ensure that no one person has sole access to or control over important resources.
- Protect all sensitive data entrusted to them as part of their government employment.

• Abide by all Department and Agency policies and procedures and guidelines related to ethics, conduct, behavior, and information technology (IT) information processes.

### C.1.4 Confidentiality

RPMS users shall

- Be aware of the sensitivity of electronic and hard copy information, and protect it accordingly.
- Store hard copy reports/storage media containing confidential information in a locked room or cabinet.
- Erase sensitive data on storage media prior to reusing or disposing of the media.
- Protect all RPMS terminals from public viewing at all times.
- Abide by all Health Insurance Portability and Accountability Act (HIPAA) regulations to ensure patient confidentiality.

RPMS users shall not

- Allow confidential information to remain on the PC screen when someone who is not authorized to that data is in the vicinity.
- Store sensitive files on a portable device or media without encrypting.

### C.1.5 Integrity

RPMS users shall

- Protect their systems against viruses and similar malicious programs.
- Observe all software license agreements.
- Follow industry standard procedures for maintaining and managing RPMS hardware, operating system software, application software, and/or database software and database tables.
- Comply with all copyright regulations and license agreements associated with RPMS software.

RPMS users shall not

- Violate federal copyright laws.
- Install or use unauthorized software within the system libraries or folders.
- Use freeware, shareware, or public domain software on/with the system without their manager's written permission and without scanning it for viruses first.

### C.1.6 System Logon

RPMS users shall

- Have a unique User Identification/Account name and password.
- Be granted access based on authenticating the account name and password entered.
- Be locked out of an account after five successive failed login attempts within a specified time period (e.g., one hour).

### C.1.7 Passwords

RPMS users shall

- Change passwords a minimum of every 90 days.
- Create passwords with a minimum of eight characters.
- If the system allows, use a combination of alpha-numeric characters for passwords, with at least one uppercase letter, one lower case letter, and one number. It is recommended, if possible, that a special character also be used in the password.
- Change vendor-supplied passwords immediately.
- Protect passwords by committing them to memory or store them in a safe place (do not store passwords in login scripts or batch files).
- Change passwords immediately if password has been seen, guessed, or otherwise compromised, and report the compromise or suspected compromise to their ISSO.
- Keep user identifications (IDs) and passwords confidential.

RPMS users shall not

- Use common words found in any dictionary as a password.
- Use obvious readable passwords or passwords that incorporate personal data elements (e.g., user's name, date of birth, address, telephone number, or social security number; names of children or spouses; favorite band, sports team, or automobile; or other personal attributes).
- Share passwords/IDs with anyone or accept the use of another's password/ID, even if offered.
- Reuse passwords. A new password must contain no more than five characters per eight characters from the previous password.
- Post passwords.
- Keep a password list in an obvious place, such as under keyboards, in desk drawers, or in any other location where it might be disclosed.

• Give a password out over the phone.

### C.1.8 Backups

RPMS users shall

- Plan for contingencies such as physical disasters, loss of processing, and disclosure of information by preparing alternate work strategies and system recovery mechanisms.
- Make backups of systems and files on a regular, defined basis.
- If possible, store backups away from the system in a secure environment.

### C.1.9 Reporting

RPMS users shall

- Contact and inform their ISSO that they have identified an IT security incident and begin the reporting process by providing an IT Incident Reporting Form regarding this incident.
- Report security incidents as detailed in the *IHS Incident Handling Guide* (SOP 05-03).

RPMS users shall not

• Assume that someone else has already reported an incident. The risk of an incident going unreported far outweighs the possibility that an incident gets reported more than once.

### C.1.10 Session Timeouts

RPMS system implements system-based timeouts that back users out of a prompt after no more than 5 minutes of inactivity.

RPMS users shall

• Utilize a screen saver with password protection set to suspend operations at no greater than 10 minutes of inactivity. This will prevent inappropriate access and viewing of any material displayed on the screen after some period of inactivity.

### C.1.11 Hardware

RPMS users shall

- Avoid placing system equipment near obvious environmental hazards (e.g., water pipes).
- Keep an inventory of all system equipment.

• Keep records of maintenance/repairs performed on system equipment.

RPMS users shall not

• Eat or drink near system equipment.

### C.1.12 Awareness

RPMS users shall

- Participate in organization-wide security training as required.
- Read and adhere to security information pertaining to system hardware and software.
- Take the annual information security awareness.
- Read all applicable RPMS manuals for the applications used in their jobs.

### C.1.13 Remote Access

Each subscriber organization establishes its own policies for determining which employees may work at home or in other remote workplace locations. Any remote work arrangement should include policies that

- Are in writing.
- Provide authentication of the remote user through the use of ID and password or other acceptable technical means.
- Outline the work requirements and the security safeguards and procedures the employee is expected to follow.
- Ensure adequate storage of files, removal, and nonrecovery of temporary files created in processing sensitive data, virus protection, and intrusion detection, and provide physical security for government equipment and sensitive data.
- Establish mechanisms to back up data created and/or stored at alternate work locations.

### Remote RPMS users shall

• Remotely access RPMS through a virtual private network (VPN) whenever possible. Use of direct dial in access must be justified and approved in writing and its use secured in accordance with industry best practices or government procedures.

### Remote RPMS users shall not

• Disable any encryption established for network, internet, and Web browser communications.

## C.2 RPMS Developers

RPMS developers shall

- Always be mindful of protecting the confidentiality, availability, and integrity of RPMS when writing or revising code.
- Always follow the IHS RPMS Programming Standards and Conventions (SAC) when developing for RPMS.
- Only access information or code within the namespaces for which they have been assigned as part of their duties.
- Remember that all RPMS code is the property of the U.S. Government, not the developer.
- Not access live production systems without obtaining appropriate written access, and shall only retain that access for the shortest period possible to accomplish the task that requires the access.
- Observe separation of duties policies and procedures to the fullest extent possible.
- Document or comment all changes to any RPMS software at the time the change or update is made. Documentation shall include the programmer's initials, date of change, and reason for the change.
- Use checksums or other integrity mechanism when releasing their certified applications to assure the integrity of the routines within their RPMS applications.
- Follow industry best standards for systems they are assigned to develop or maintain, and abide by all Department and Agency policies and procedures.
- Document and implement security processes whenever available.

RPMS developers shall not

- Write any code that adversely impacts RPMS, such as backdoor access, "Easter eggs," time bombs, or any other malicious code or make inappropriate comments within the code, manuals, or help frames.
- Grant any user or system administrator access to RPMS unless proper documentation is provided.
- Release any sensitive agency or patient information.

## C.3 Privileged Users

Personnel who have significant access to processes and data in RPMS, such as, system security administrators, systems administrators, and database administrators, have added responsibilities to ensure the secure operation of RPMS.

Privileged RPMS users shall

- Verify that any user requesting access to any RPMS system has completed the appropriate access request forms.
- Ensure that government personnel and contractor personnel understand and comply with license requirements. End users, supervisors, and functional managers are ultimately responsible for this compliance.
- Advise the system owner on matters concerning information technology security.
- Assist the system owner in developing security plans, risk assessments, and supporting documentation for the certification and accreditation process.
- Ensure that any changes to RPMS that affect contingency and disaster recovery plans are conveyed to the person responsible for maintaining continuity of operations plans.
- Ensure that adequate physical and administrative safeguards are operational within their areas of responsibility and that access to information and data is restricted to authorized personnel on a need-to-know basis.
- Verify that users have received appropriate security training before allowing access to RPMS.
- Implement applicable security access procedures and mechanisms, incorporate appropriate levels of system auditing, and review audit logs.
- Document and investigate known or suspected security incidents or violations and report them to the ISSO, Chief Information Security Officer (CISO), and systems owner.
- Protect the supervisor, superuser, or system administrator passwords.
- Avoid instances where the same individual has responsibility for several functions (i.e., transaction entry and transaction approval).
- Watch for unscheduled, unusual, and unauthorized programs.
- Help train system users on the appropriate use and security of the system.
- Establish protective controls to ensure the accountability, integrity, confidentiality, and availability of the system.
- Replace passwords when a compromise is suspected. Delete user accounts as quickly as possible from the time that the user is no longer authorized system. Passwords forgotten by their owner should be replaced, not reissued.

- Terminate user accounts when a user transfers or has been terminated. If the user has authority to grant authorizations to others, review these other authorizations. Retrieve any devices used to gain access to the system or equipment. Cancel logon IDs and passwords, and delete or reassign related active and backup files.
- Use a suspend program to prevent an unauthorized user from logging on with the current user's ID if the system is left on and unattended.
- Verify the identity of the user when resetting passwords. This can be done either in person or having the user answer a question that can be compared to one in the administrator's database.
- Shall follow industry best standards for systems they are assigned to, and abide by all Department and Agency policies and procedures.

Privileged RPMS users shall not

- Access any files, records, systems, etc., that are not explicitly needed to perform their duties.
- Grant any user or system administrator access to RPMS unless proper documentation is provided.
- Release any sensitive agency or patient information.

# Glossary

### @ symbol

This symbol (Shift+2) has two functions: (1) to delete an entry and (2) to separate a date and time.

### Acute

Used to describe a condition that lasts for a short time. Used in contrast to *chronic*.

### Append

To add additional data items to an existing visit, usually at the end of typing the data.

### **Billable Visit**

A visit from a patient with third-party insurance coverage that a hospital/clinic can bill services.

### **Best Practice Prompts**

Best Practice Prompts are a set of clinical messages related to procedures such as laboratory tests, immunizations, procedures, etc. that are generally recommended for a subset of the population who share a common diagnosis (e.g. Asthma, CVD). They display in a variety of places, including the Health Summary, Supplements, and the Patient Record in both EHR and iCare.

Users can turn on (activate) and display BP Prompts on Health Summaries, similar to the Health Maintenance Reminder function.

### **Billable Visit**

A visit from a patient with third-party insurance coverage that a hospital/clinic can then bill for services.

### Caret ("Up Hat")

The caret symbol (^) obtained by pressing Shift+6. Commonly used in RPMS character-based interfaces to exit out of a routine or to back up from the previous field.

### Chart Number

A unique numerical identifier assigned to each patient. This is also referred to as Health Record Number.

#### Chronic

Used to describe a condition that has an indefinite duration or with a frequent occurrence. Used in contrast to *acute*.

#### Clinical

To do with treatment in or as a clinic: involving or concerned with direct observation and treatment of patients.

#### Command

The instructions you give the computer to record a certain transaction. For example, selecting "Payment" or "P" at the command prompt tells the computer you are applying a payment to a chosen bill.

#### Community of Service

The community where the encounter took place.

### Community of Residence

The community where the patient resides.

### CPT Code

Current Procedural Terminology code. Used to identify procedures provided during an encounter and for billing outpatient services provided.

#### Database

A database is a collection of files containing information that may be used for many purposes. Storing information in the computer helps reduce the user's paperwork load and enables quick access to a wealth of information. Databases are comprised of fields, records, and files.

### **Default Response**

Many of the prompts in the RPMS applications contain responses that can be activated simply by pressing ENTER. For example: "Do you really want to quit? No//." Pressing ENTER tells the system you do not want to quit. "No//" is the default response. The default is generally set to the most frequently used response for the prompt.

### **Designated Primary Care Provider (DPCP)**

The primary care provider designated for the patient. This is distinguished from a primary or secondary visit provider for a specific visit.

### Device

The name of the printer you want the system to use when printing information. *Home* means the computer screen.

### DOB

Date of Birth

### DOD

Date of Death

### DOS

Date of Service

### DX

Common abbreviation for "diagnosis"

### EDC

Expected/estimated date of confinement; that is, the expected/estimated due or delivery date for a pregnancy.

### EDD

Expected/estimated date of delivery.

### Export

To format data so it can be used by another application.

### Fields

Fields are a collection of related information that comprises a record. Fields on a display screen function like blanks on a form. For each field, a prompt requesting specific types of data displays. There are nine basic field types in RPMS programs, and each collects a specific type of information.

### Free Text Field

This field type will accept numbers, letters, and most of the symbols on the keyboard. There may be restrictions on the number of characters the user is allowed to type.

### Health Factors

Health factors are data elements utilized by RPMS to record health status information about the patient. Current Smoker, Status Unknown is an example of a health factor in the Tobacco (Smoking) category. Health factor data are recorded in the PCC V Health Factor file. For a current list of health factors, see the Health SummaryUser Manual.

### Health Maintenance Reminders (HMRs)

Health Maintenance Reminders are a set of clinical reminders related to procedures, such as laboratory tests, immunizations, procedures etc. that are generally recommended for a subset of the population. HMRs display in a variety of places including the Health Summary, Supplements, and the Patient Record in both EHR and iCare.

### Health Record Number (HRN)

A unique numerical identifier assigned to each patient. This is also referred to as a Chart Number.

### **Health Summary**

The Health Summary is a patient report displaying related data built from the PCC V files, such as laboratory and pharmacy. There are many different types of Health Summaries available to users at each site. Users are also able to design a Health Summary on-the-fly from the available components.

### HRN

Health Record Number, also referred to as a Chart Number

### HS

Health Summary: a summary of a patient's medical care. The RPMS PCC is distributed with several standard Health Summaries, but can be customized. Examples of standard Health Summaries are: Adult Regular, Behavioral Health, CHR, and Dental.

### НΧ

Abbreviation for History. History is an event taking place in the past, such as surgery, immunizations, etc.

### ICD

International Classifications of Diseases. This is a national coding system primarily used for: (1) classifying morbidity and mortality information for statistical purposes, (2) indexing of hospital records by disease and operations, and (2) data storage and retrieval. In addition, this is the coding system physicians must use for billing purposes of Medicare, Medicaid, and private insurance for services rendered.

### Interfaces

A boundary where two systems can communicate. RPMS applications contain both character-based ("roll-and-scroll") and graphical user (GUI) interfaces. PCC Data Entry is an example of a character-based interface; RPMS EHR is an example of a GUI.

#### Menu

The menu is a list of different options you may select at a given time. To choose a specific task, select one of the items from the list by typing the established abbreviation or synonym at the appropriate prompt. A menu option followed by the ellipsis (...) indicates there are submenus.

#### Mnemonic

An abbreviation used to name a menu option or report used in the RPMS character-based packages. RPMS PCC data entry mnemonics to enter a data type can be two, three, or four characters, e.g., BP.

### **Narrative Description**

A detailed description given using words rather than codes.

### Patient Care Component (PCC)

PCC is the core of the RPMS applications and functions as a clinical data repository. Most RPMS applications "pass" key data elements to PCC, stored in V (visit) files, e.g., V Lab. Other data is entered directly into V files, e.g., V Patient Education, BP, WT (weight), HT (height), HC (head circumference) etc.

### Patient Wellness Handout (PWH)

The Patient Wellness Handout is a type of Health Summary that is directed to the patient. It displays personal medical information in easy-to-interpret language.

### PGEN

Abbreviation for Patient General Retrieval Report. PGEN is the Patient General Retrieval report located in PCC Management Reports. The General Retrieval reports allow users to create on-the-fly reports by choosing specific data elements to select, print, and sort.

### **Problem List**

A list of important/chronic medical, social, or psychiatric problems, related notes, and treatment plans for a patient that are recorded and updated as part of the patient's health record. The Health Summary has two categories: Active and Inactive.

### POV

Purpose of Visit - one or more diagnoses (ICD codes) identified as the reason for the patient's visit, and recorded in the PCC V POV file.

#### Prompt

Text displayed onscreen indicating that the system is waiting for input to a field. Once the computer displays a prompt, it waits for you to add some specific information.

#### Provider

One who provides direct medical care to a patient, i.e., physician, nurse, midlevel provider).

#### **Provider Narrative**

A detailed description of the patient's conditions, using words rather than codes.

#### QMan

Short for Query Manager, QMan is a VA-based search utility that allows users to construct detailed searches of the RPMS database. QMan is part of the integrated PCC suite.

### Retrieval

To obtain data from another location.

### **Roll-and-Scroll**

The roll-and-scroll (character-based) data entry format captures the same information as the screen format, but uses a series of prompts for recording data. This is typically the most efficient method for data entry.

### RPMS

Resource and Patient Management System; a suite of integrated software packages used by IHS

### **Secondary Providers**

A provider for a patient's visit other than the patient's primary visit provider. A patient visit might have multiple secondary providers, depending on the services provided.

### Security Key

A means of securing menus to limit accessibility. To use certain functions, such as those in a manager's menu, the user must be assigned the appropriate key by the site manager.

### Select

To choose one option from a list of options.

#### Site Manager

The person in charge of setting up and maintaining the technical aspects of the RPMS at the facility or area level.

### **Specialty Providers**

Defined through the Designated Specialty Provider Management (BDP) application.

### Submenu

A menu that is accessed through another menu. A menu option followed by the ellipsis (...) indicates there are submenus.

#### Supplement

A supplement is a type of modified Health Summary that is related to a specific condition, such as diabetes or HIV/AIDS. It displays personal medical information related to that condition.

### Tally

To make a count, total, or subtotal a number of items.

### VGEN

Short for Visit General Retrieval Report. VGEN is one of the search utilities that enable users to construct searches of the RPMS database. The General Retrieval reports allow users to create on-the-fly reports by choosing specific data elements to select, print and sort by.

# **Contact Information**

If you have any questions or comments regarding this distribution, please contact the OIT Help Desk (IHS).

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**Fax**: (505) 248-4363

Web: http://www.ihs.gov/GeneralWeb/HelpCenter/Helpdesk/index.cfm

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