



RESOURCE AND PATIENT MANAGEMENT SYSTEM

# **Third Party Billing**

(ABM)

## **Addendum to User Manual**

Version 2.6 Patch 26  
March 2018

Office of Information Technology  
Division of Information Technology

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## Preface

The purpose of this addendum is to provide information about the Third Party Billing (namespace ABM) package. The system is designed to automate the creation of a claim using existing Resource and Patient Management System (RPMS) data.

Please review and distribute this addendum to your Third Party Billing staff prior to installation of this patch.

Refer to the notes file released with this patch for all other technical documentation.

## 1.0 Introduction

### 1.1 Summary of Changes

Patch 26 provides enhancements and minor corrections to v2.6 of the Third Party Billing application. These changes accommodate the Medicare Beneficiary Identifier (MBI) that is replacing social security numbers (SSNs) on Medicare cards and Railroad Retirement cards.

#### 1.1.1 Patch 26

Patch 26 contains the following changes:

**Change Request 8830 (HEAT 135473)** – A change was made to the 3P Bill file to accept policy holder information from the Pharmacy Point of Sale (namespace ABSP) package. When a prescription is filled in the Point of Sale package and a payable response is received from the payer, the policy holder information will be sent to Third Party Billing. The information will then cross over to Accounts Receivable (A/R) on the A/R Bill and will be displayed on debt letters. In order for this to work, the following Point of Sale patch must also be installed: ABSP\*1.8\*48.

**Change Request 9264** – In the **View** option on page 2 of the claim editor, the field name that displays a patient's Medicare policy number is changed from **HIC Number** to **Medicare Number**. Third Party Billing will automatically use the patient's MBI if an MBI is entered in Patient Registration. If an MBI is not entered in Patient Registration, claims will be billed with the patient's Health Insurance Claim Number (HICN).

**Change Request 9265** – The following export modes are updated to accommodate the MBI format: 837I, 837P, 837D, UB-04, CMS-1500 (02/12), CMS-1500 (08/05), HCFA-1500 Y2K, ADA-2012, and ADA-2006. All export modes will populate the patient's MBI if the MBI is in Patient Registration at the time a claim is exported electronically or printed on paper.

**Change Request 9266** – The Listing of Medicare Part A Enrollees (**MARP**) report is updated to display a patient's MBI if an MBI is entered in Patient Registration. If the patient does not have an MBI in Patient Registration, the report will display the patient's HICN.

**Change Request 9267** – The Listing of Medicare Part B Enrollees (**MBRP**) report is updated to display a patient's MBI if an MBI is entered in Patient Registration. If the patient does not have an MBI in Patient Registration, the report will display the patient's HICN.

## 2.0 Patch 26

### 2.1 Edit Claim Data

**EDTP > EDCL**

The **View** option on page 2 of the claim editor displays patient insurance information. The name of the field that displays the patient's Medicare policy number has been changed from **HIC Number** to **Medicare Number** for patients who have traditional Medicare. There are no changes to this field name for Railroad Retirement.

```

..... (INSURER - VIEW OPTION) .....
Insurer..: MEDICARE                      Phone....: (972)766-4763
Prov. No.: HSZ888                          Contact...:
TIN.....: 752784278
-----
HIC Number.....: 555555555A

```

Figure 2-1: Example of the Medicare policy number field name (**HIC Number**) prior to patch 26

```

..... (INSURER - VIEW OPTION) .....
Insurer..: MEDICARE                      Phone....: (972)766-4763
Prov. No.: HSZ888                          Contact...:
TIN.....: 752784278
-----
Medicare Number.....: 4C44C44CC44

```

Figure 2-2: Example of Medicare policy number field name (**Medicare Number**) after installing patch 26

The **View** option is also updated to display the Medicare Beneficiary Identifier as long as page 4 of Patient Registration is updated with an MBI. If an MBI is not entered in Patient Registration, the Medicare Number will display the patient's HICN.

```

~~~~~ PAGE 2 ~~~~~
Patient: DEMO,PATIENT [HRN:102888]          Claim Number: 103433
..... (INSURER - VIEW OPTION) .....
Insurer..: MEDICARE                      Phone....: (972)766-4763
Prov. No.: HSZ888                          Contact...:
TIN.....: 752784278
-----
Medicare Number.....: 4C44C44CC44
Group Name.....:                          Group Number....:
  Elig dt: 08/15/2004          Elig end dt:          Coverage: A
  Elig dt: 08/15/2004          Elig end dt:          Coverage: B
-----
Policy Holder.: DEMO,PATIENT              Relationship..: SELF
                555 DEMO LANE              Home Phone....: 555-555-1406
                ALB, NM 87119
Employer.....:                          Empl. Status..:
                                          Work Phone....:

```

```
-----
Enter RETURN to continue or '^' to exit:
```

Figure 2-3: Example of patient's MBI displayed in the **View** option

## 2.2 Claim Export Modes

The following export modes are updated to accommodate the new MBI format for Medicare and Railroad Retirement:

- 837I and UB-04
- 837P, CMS-1500 (02/12), CMS-1500 (08/05), and HCFA-1500 Y2K
- 837D, ADA-2012, and ADA-2006

Claims that are approved on these export modes, regardless of the date of service, will be populated with the patient's MBI number if an MBI is entered in Patient Registration. The MBI number will populate in the corresponding Subscriber ID box for paper claims and in segment NM109 for electronic modes of export.

If a claim is already approved with a patient's HICN, and the patient's record is updated with an MBI, it is not necessary to cancel and reapprove the claim in order for the claim to reflect the patient's MBI. The Third Party Billing application will automatically populate the patient's updated policy number when the claim is exported electronically or printed on paper.

## 2.3 Eligibility Reports

```
ELTP > RPEL > MARP/MBRP
```

The Listing of Medicare Part A Enrollees (**MARP**) report and the Listing of Medicare Part B Enrollees (**MBRP**) report are updated to display a patient's MBI as long as page 4 of Patient Registration is updated with an MBI number. If an MBI is not entered in Patient Registration, the reports will display the patient's HICN.

REGISTERED PATIENTS - ACTIVE MEDICARE PART A ENROLLEES				
Actively enrolled as of JAN 01, 2018				
(TYPE)	NAME COVERAGE	CHART # ELIG BEG DATE	MEDICARE # ELIG END DATE	DATE OF BIRTH
(REG)	Demo, Patient A	109396	2T22T22TT22	MAR 20, 1949
(MCR)	Demo, Patient A A	JUL 01, 2004		MAR 20, 1949
(REG)	Demo, Patient B	109110	555555555A	FEB 02, 1955
(MCR)	Demo, Patient B A	SEP 01, 1975		FEB 02, 1955

(REG)	Demo, Patient C	102888	3C33C33CC33	AUG 17, 1917
(MCR)	Demo, Patient C			AUG 17, 1917
	A	AUG 15, 2004		
-----				
(REG)	Demo, Patient D	112431	555555545A	DEC 27, 2015
(MCR)	Demo, Patient D			DEC 27, 2015
	A	FEB 01, 1995		

Figure 2-4: Example of MBI populating on the **MARP** report

REGISTERED PATIENTS - ACTIVE MEDICARE PART B ENROLLEES				
Actively enrolled as of JAN 01, 2018				
(TYPE)	NAME	CHART #	MEDICARE #	DATE OF BIRTH
	COVERAGE	ELIG BEG DATE	ELIG END DATE	
(REG)	Demo, Patient A	109396	2T22T22TT22	MAR 20, 1949
(MCR)	Demo, Patient A			MAR 20, 1949
	B	JUL 01, 2004		
-----				
(REG)	Demo, Patient B	109110	555555555A	FEB 02, 1955
(MCR)	Demo, Patient B			FEB 02, 1955
	B	JUL 01, 1987		
-----				
(REG)	Demo, Patient C	102888	3C33C33CC33	AUG 17, 1917
(MCR)	Demo, Patient C			AUG 17, 1917
	B	AUG 15, 2004		
-----				
(REG)	Demo, Patient D	112431	555555545A	DEC 27, 2015
(MCR)	Demo, Patient D			DEC 27, 2015
	B	FEB 01, 1995		

Figure 2-5: Example of MBI populating on the **MBRP** report

## Appendix A: MBI Information from CMS

The following is from the CMS website:

The Medicare Access and CHIP Reauthorization Act (MACRA) of 2015 requires that the Centers for Medicare & Medicaid Services (CMS) remove social security numbers (SSNs) from all Medicare cards by April 2019. A new Medicare Beneficiary Identifier (MBI) will replace the SSN-based Health Insurance Claim Number (HICN) on the new Medicare and Railroad Retirement cards. CMS will begin issuing the new cards to patients in phases beginning on April 1, 2018.

Complete information regarding the Medicare MBI initiative can be found at the CMS website: <https://www.cms.gov/Medicare/New-Medicare-Card/index.html>.

## Acronym List

Acronym	Term Meaning
3P	Third Party
A/R	Accounts Receivable
CMS	Centers for Medicare & Medicaid Services
HICN	Health Insurance Claim Number
IHS	Indian Health Service
MACRA	Medicare Access and CHIP Reauthorization Act
MBI	Medicare Beneficiary Identifier
OIT	Office of Information Technology
POS	Point of Sale
RPMS	Resource and Patient Management System
SSN	Social Security Number

## Contact Information

If you have any questions or comments regarding this distribution, please contact the Indian Health Service (IHS) Office of Information Technology (OIT) Help Desk.

**Phone:** (888) 830-7280 (toll free)

**Web:** <https://www.ihs.gov/helpdesk/>

**Email:** [support@ihs.gov](mailto:support@ihs.gov)