



RESOURCE AND PATIENT MANAGEMENT SYSTEM

Pharmacy Point of Sale

(ABSP)

Configuration Guide

Version 1 Patch 53
May 2024

Office of Information Technology
Division of Information Technology

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Introduction

Patch 53 implements a process change to allow sites to connect to the Optum/Change Healthcare (CHC) system for claims processing via the Pharmacy Point of Sale application. Participants will need to request a user id and a password that's specific to their site and apply those connection credentials in HealthShare after patch installation. If you have IHS IT shares, and you have not installed the controlled release version, please coordinate with your Area Office for the credentials. Sites that do not retain IHS IT shares will need to contact Optum/Change Healthcare for these credentials.

1.0 Updating HealthShare/IRIS with Site Credentials

To update HealthShare/IRIS with site credentials, complete the following steps:

1. Request & receive the userid & password credentials from Optum/CHC, and install the patch in RPMS.
2. Log into the InterSystems Management Portal of your HealthShare/IRIS environment.
3. Verify your production namespace is correctly displayed (1), click “**Ensemble**” (2), then “**Configure** »” (3), then “**Credentials**” (4). See Figure 1-1 below:

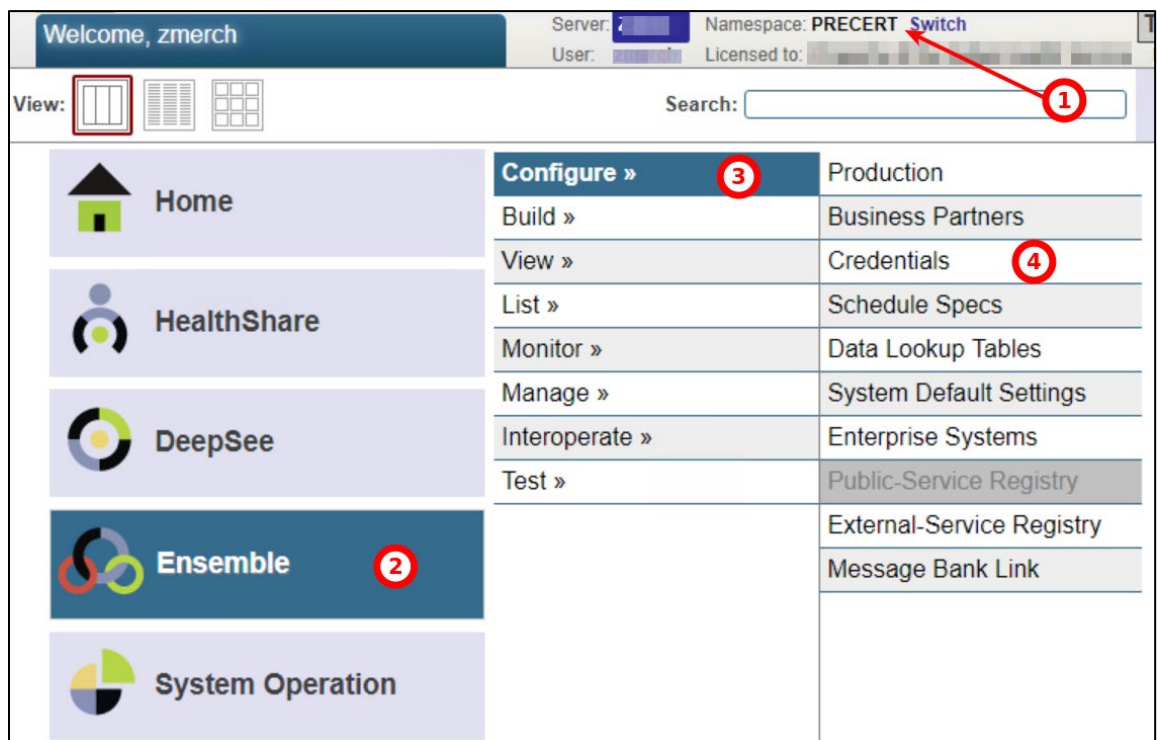


Figure 1-1: Updating HealthShare/IRIS, Step 1 through 3

4. In the **Credentials** screen, click on the **ABSP_Optum ID** (1), then click on the “**User Name**” field (2) and enter the User Name received from CHC. Click on the “**Password**” field (3) and enter the Password received from CHC. Click “**Save**” (4). See Figure 1-2 below:

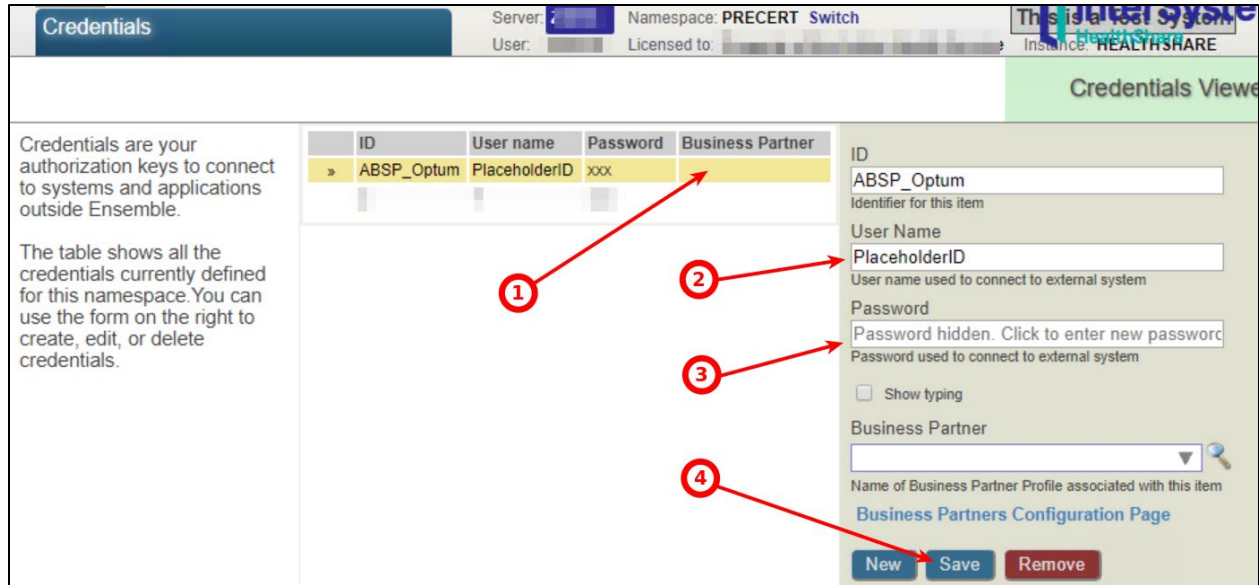


Figure 1-2: Credentials in HealthShare

5. Log in to RPMS and access the **Statistics & misc. options** screen to test your connectivity (ABSP Manager Menu > MGR).

```

*****
* PHARMACY POINT OF SALE V1.0 P53 *
* 2021 DEMO HOSPITAL (INST) *
* Pharmacy POS Manager Menu *
*****

SET Pharmacy Point of Sale Setup Menu ...
MGR Statistics & misc. options screen...
RPT Pharmacy electronic claims reports ...
COMM Communications - View Dial Out Log File
BACK Pharmacy POS background scan ...
USER Claims data entry screen...
TEST Test it (send claim, receive response)
REST Restore deferred claims from Optum outage (p53)
ZERO Reset Queue to zero & Poke (p53)

Select Pharmacy POS Manager Menu Option: MGR Statistics & misc. options screen.

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* * * * * COMMUNICATIONS STATISTICS * * * * * || * CLAIM STATUS * Now Avg
Packets Per min Bytes Per Min || Waiting to start 180
Sent 1,075,193 0.4 495,246,773 179 || Gathering info 0
Recd 1,074,910 0.4 345,116,699 125 || Wait packet build 0
Total claims 1,253,364 Average per min 0.5 || Building packet 0
Average claims per packet 1.17 || Wait for transmit 786
Average seconds per transaction 0.57 || Transmitting 0
Now Average || Receiv'g response 1
Packets waiting to be sent 681 || Wait resp process 0
Responses waiting for proc 0 || Proces'g response 0
* * Transaction Codes * * * Comms Problems * * || * CLAIM RESULTS *
    
```

```

01:      0      04:      0 | Dialing out      283 ||697,586 Paid claims
02:      0      11:      0 | Sending data      0 ||555,241 Rejected claims
03:      0      Oth:1,075,193 Rec'v'g data  566 ||550,585 Paper or Unbillable
          | We sent NAK      0 ||      537 Duplicate claims
          |                               ||      0  Captured claims
+          Enter ?? for more actions
UC  Update continuously  Z      Zero (clear) stats  POK  Poke the queues
U1  Display update      TMR  Transmitter status  JOB  Number of transmitters
Select Action:U1//

```

Figure 1-3: RPMS and testing connectivity

Contact Information

If you have any questions or comments regarding this distribution, please contact the IHS IT Service Desk.

Phone: (888) 830-7280 (toll free)

Web: <https://www.ihs.gov/itsupport/>

Email: itsupport@ihs.gov